# R K A N S A P A R T M E N TO **2019 STATISTICAL REPORT** July 1, 2018 to June 30, 2019

## DEPARTMENT OF HUMAN SERVICES

## Cindy Gillespie, Secretary

## 2019 STATISTICAL REPORT

### Provided By: Office of Finance





Office of the Secretary P.O. Box 1437, Slot S201 Little Rock, AR 72203-1437 P: 501.682.8650 F: 501.682.6836 TDD: 501.682.8820 HUMANSERVICES.ARKANSAS.GOV

#### MEMORANDUM

TO: GOVERNOR ASA HUTCHINSON

FROM: CINDY GILLESPIE, SECRETARY

DATE: DECEMBER 19, 2019

SUBJ: SFY 2019 DHS STATISTICAL REPORT

In compliance with Act 414, Section 24 of 1961, we are pleased to submit the Arkansas Department of Human Services Annual Statistical Report for State Fiscal Year 2019 on the DHS main website at:

#### https://humanservices.arkansas.gov/resources/reports/statistical-reports

This report is a comprehensive statistical analysis of the Department's social programs and services that were provided to the citizens of Arkansas for state fiscal year 2019.

Also, the SFY 2019 highlights for each division are included in the report.

CG:cm

#### **Division of Aging and Adult Services and Behavior Health Services**

- Served 1,048,313 congregatge meals to 17,832 clients. (Page-DAABHS-3)
- Delivered 1,846,041 meals to 12,583 senior citizens unable to leave their homes. (Page-DAABHS-3)
- Investigated 4,592 complaints on endangered adults. Of these Investigations, 360 were substantiated. (Page-DAABHS-7)
- Provided services to 582 Long-Term Protective Custody Clients. (Page-DAABHS-10)
- Provided services to 76,139 persons through state contracted Mental Health Centers. (Page-DAABHS-16)
- 46,334 persons served were age 18 59. (Page-DAABHS-18)

#### **Division of Child Care and Early Childhood Education**

- Served 18,651 children in the Child Care Assistance Programs. (Page-DCCECE-3)
- Childcare providers served 23,819,058 meals and snacks. (Pages-DCCECE-12)
- Conducted 727 licensing violation complaint investigations. Credible evidence of a violation was found in 304 of these cases. (Page-DCCECE-26)

#### **Division of Children and Family Services**

- Conducted 34,226 child maltreatment assessments. Credible evidence of maltreatment was determined to be true in 8,981 cases. (Page-DCFS-1 & 2)
- There were 4,331 Foster Care children at the end of SFY 2019. (Page-DCFS-10)
- Finalized 941 adoptions during SFY 2019. (Page-DCFS-11)

#### Arkansas Department of Human Services 2019 Statistical Report Summary

#### Year at a Glance

#### **Division of County Operations**

#### Transitional Employment Assistance (TEA)

- Total payments for SFY 2019 were \$4,380,934. (Page-DCO-4)
- In SFY 2019, the total TEA cases were 4,524 (Page-DCO-5)

#### Work Pays

- Total payments for SFY 2019 were \$739,041. (Page-DCO-10)
- Total cases for SFY 2019 were 605. (Page-DCO-10)

#### Supplemental Nutrient Assistance Program (SNAP)

- Total benefits for SFY 2019 were \$462,342,158. (Page-DCO-15)
- The unduplicated number of people receiving SNAP was 495,473. (Page-DCO-15)
- The number of unduplicated cases was 232,043. (Page-DCO-15)

#### Medicaid

- In SFY 2019, 1,105,430 people were served by the Medicaid program. (Page-DCO-19-20)
- This includes 746,791 children and adults that were eligible for traditional Medicaid and 358,639 were eligible for the Arkansas Works Medicaid program.

#### **Community Programs**

• The Community Services Block Grant (CSBG) Program had \$6,411,561 in funds allocated for assisting an estimated 329,084 people in FFY 2019. (Page-DCO-22)

#### **Division of Developmental Disabilities Services**

• DDS serves approximatey 100,000 clients in community services programs providing occupational therapy services, physical therapy services, speech therapy services, Autism services, Provider-led Arkansas Shared Entities members, Early Intervention Day Treatment services, and Adult Development Day Treatment services.

#### **Division of Medical Services**

#### Medicaid

- Medicaid expenditures by category of services for SFY 2019 were \$7,544,266,920. (Page-DMS-5)
- In SFY 2019, 1,086,486 individuals received Medicaid services. (Page-DMS-9)

#### Prescription Drug Program

- A total of 174,346 Arkansas Medicaid beneficiaries used their prescription drug benefit. (Page-DMS-25)
- The average cost per prescription drug is \$81.17 in SFY 2019. (Page-DMS-25)

#### **Division of Provider and Quality Services**

#### Office of Long Term Care

- Conducted 243 standard surveys of nursing homes, psychiatric residential treatment facilities, and intermediate care facilities. (DPSQA-4)
- Completed 36,606 medical needs assessments for various facilities. (DPSQA-3)
- Provided 1,014 hours of continuing education through 163 workshops/seminars to staff members in the nursing home and assisted living industry during SFY19. (DPSQA-2)

#### **Community Services Licensure and Certification**

- Completed 1,943 surveys and other visits for more than 2,800 home and community based service providers. (DPSQA 6)
- Licensed 303 new mental health and substance abuse facilities during SFY19. (DPSQA-6)

#### Office of Long Term Care

- Transitional 702 nursing facility residents to less restrictive settings. (DPSQA 8)
- Criminal Record Check Program processed 48,030 state record checks and 21,500 federal record checks for long-term care providers in SFY2019 (DPSQA 8)
- Provided training to 24,483 attendees at 50 events through the Choices in Living Resource Center. (DPSQA 10)

#### **Division of Services for the Blind**

- Provided Vocational Rehabilitation which includes evaluation, training, medical services, counseling and job placement services to 856 people. (Page-DSB-3)
- Trained 169 older blind persons who were at-risk so that they could remain self-reliant in their homes and communities. (Page-DSB-4)
- In SFY 2019, the Braille/Tape Production unit received a total of 215 requests for alternative format to print. One hundred ninety seven (197) requests asked for Braille, resulting in the production of 7,063 Braille pages; as well as 4,015 large print pages. (Page-DSB-5)

#### **Division of Youth Services**

- In SFY 2019, there were 350 commitments made to youth services centers. (Page-DYS-4)
- Community-based programs provided services to 5,128 youth. (Page-DYS-18)

Source: Arkansas Department of Human Services 2019 Statistical Report

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## **DIVISION OF** AGING, ADULT AND BEHAVIORAL HEALTH **SERVICES**

#### AGING AND ADULT SERVICES INTRODUCTION

#### <u>HISTORY</u>

A growing nationwide awareness of the problems of the elderly and the needs for services and assistance on their behalf led to the passage of the Older Americans Act in 1965. This legislation, which created the Administration on Aging at the federal level, also mandated the establishment of a state unit on aging in each state to administer programs under the Act. Accordingly, the Arkansas Office on Aging was established in 1966 by proclamation of Governor Orville Faubus under the auspices of the Governor's Office.

Since 1965, the Older Americans Act has been amended several times, each time expanding the roles of state units on aging. Arkansas legislation has also changed the name of the state unit on aging, the organizational location, and its authority and funding responsibilities. In 1971, the State Unit was placed within the Department of Social and Rehabilitative Services. The responsibility for Adult Services was assumed in

The agency achieved divisional status through Act 228 of 1977, and the responsibility for adult protective services was transferred by the General Assembly in 1979. As a result of Act 348 of 1985, the Division of Aging and Adult Services (DAAS) was created within the reorganized Arkansas Department of Human Services. In 1997 the Division began providing services to adults with physical disabilities.

#### **MISSION AND OBJECTIVES**

The Division's mission is to promote the independence of older Arkansans through effective prevention, quality treatment, and meaningful recovery. The Division is responsible for planning coordinating, funding, and evaluating programs for older adults and adults with physical disabilities that are authorized by both state and federal governments.

#### THE ADMINISTRATIVE AGING NETWORK

In 2012, the Administration for Community Living (ACL) was established to bring together the Administration on Aging (AoA), the Office on Disability, and the Administration on Developmental Disabilities. ACL is directly under the U.S. Department of Health and Human Services (HHS). The administrative network reaches through the 10 regional offices of HHS to the 56 State Units on Aging (SUAs) and some 629 Area Agencies on Aging (AAAs).

#### PRESIDENCY DEPARTMENT OF HUMAN SERVICES ADMINISTRATION ON AGING

Recommends policy, develops regulations to implement the Older Americans Act (OAA) and administers the OAA budget, grants for research, training, model projects, etc.

#### REGIONAL OFFICES ON AGING (10 Regions)

Provide technical assistance to states and monitor state aging programs.

#### STATE UNITS ON AGING (56 Jurisdictions)

Coordinate state level activities on behalf of older people, develop and administer the state plans on aging, serve as advocates, and provide technical assistance to Area Agencies on Aging.

#### AREA AGENCIES ON AGING (629 Agencies)

Develop and implement the area plans on aging, serve as advocates for older people, coordinate with other agencies and organizations in the planning and service areas to develop comprehensive aging service systems, and administer the Older Americans Act programs within their jurisdictions. Source: DAAS Website and Division of Aging and Adult Services

#### DAABHS - 2

#### AGING AND ADULT SERVICES PROVIDED

Senior Citizens Centers provide a wide range of services for aging adults, typically including recreational activities for adults, socialization, educational programs, and other services. Arkansas has <u>165</u> such centers.

**Chore Services is** for individuals without adequate help to perform services for them. This is a household service which may include running errands, preparing food, simple household tasks, heavy cleaning or yard and walk maintenance which the client is unable to perform alone and which do not require the services of a trained homemaker or other specialist. There were <u>176 clients served in SFY 2019</u>.

**Homemaker** provides household management tasks such as menu planning, bill paying, and checking account management. Individuals must be without significant social support systems able to perform services for them. Homemaker served 120 clients in SFY 2019.

**Legal Assistance** clients must be age 60+ needing legal advice that does not involve criminal charges. Legal Assistance provided <u>2,703</u> hours of service to <u>740</u> clients in SFY 2019.

**Congregate Meals** are available for individuals over 60 years of age. The meals are served in a group setting such as a senior center or elderly housing facility and are usually associated with activities to promote social interaction and reduce social isolation. This service provided <u>1,048,313</u> meals to 17,832 clients in SFY 2019.

**Home Delivered Meals** provides meals to clients who are age 60+ (or spouse or disabled dependent of person age 60+), homebound, and unable to prepare nutritionally adequate meals, and living in an area where the meal can be delivered. **Home Delivered Meals served** <u>1,846,041</u> meals to <u>12,583</u> clients in SFY 2019.

Client Representation is provided by a knowledgeable worker who assists individuals in receiving services and benefits for which they are eligible. Assistance was provided to <u>8,726</u> unduplicated clients in SFY 2019.

**Personal Care** assists Medicaid clients in meeting daily living tasks to enable the client to remain in the community. Service was provided to 13,963 unduplicated clients in SFY 2019.

**Pace** is a comprehensive health and social services delivery system that provides and coordinates primary, preventive, acute and long-term care services to the frail elderly as a means for keeping them in their homes and communities for as long as possible.

-	
GENDER	
Female	259
Male	108
Unknown	0
Total	367

#### Pace Clients by Gender and Ethnicity

ETHNICITY	
White	265
Black	64
Hispanic	6
Asian	0
Native American	0
Two or More	4
Other/Unknown	28
Total	367

#### AGING AND ADULT SERVICES PROVIDED

**AR Choices** is a Medicaid program that includes home and community-based services for adults ages 21 through 64 with a physical disability and seniors age 65 or older. These services can offer help doing everyday activities that you may no longer be able to do for yourself like bathing, dressing, getting around your home, preparing meals, or doing household chores.

GENDER	
Female	6,521
Male	3,266
Unknown	1
Total	9,788

#### AR Choices Clients by Gender and Ethnicity

ETHNICITY	
White	5,925
Black	2,867
Hispanic	163
Asian	53
Native American	44
Native Hawaiian	11
Two or More	117
Other/Unknown	608
Total	9,788

**IndependentChoices** began as a consumer-directed Medicaid waiver for Medicaid eligible persons age 18 and above who have a functional need for personal care service. On April 1, 2008 the IndependentChoices program was approved by CMS as a state plan option within the Medicaid Personal Care Program. CMS also approved two home and community based waiver services, Adult Companion Services and Homemaker, as eligible services offered through the IndependentChoices Program. This consumer directed service offers a person a monthly budget in place of traditional personal care. Each participant works with his/her counselor to establish a budget based on his/her individual assessed needs for personal care aide and use some of the allowance to purchase goods and services that lessen human dependency needs. The IndependentChoices participant (or his/her designated Representative) will be assisted by a Support Coordinator who will coordinate enrollment, provide skills training, and assist with questions as they arise. The participant receives counseling and financial support services at no additional cost to the participant's budget.

#### IndependentChoices Clients by Gender and Ethnicity

GEND	ER
Female	2,805
Male	1,459
Total	4,264

ETHNICITY		
White	1,759	
Black	1,995	
Native American	9	
Asian	36	
Hispanic	58	
Native Hawaiian	1	
Two or More	32	
Other/Unknown	374	
Total	4,264	

#### AGING AND ADULT SERVICES PROVIDED

**Assisted Living Facilities** provide 24-hour supervision and supportive services including limited nursing services in a congregate setting to persons aged 65 and above. Assisted Living services are also available to persons 21 years of age and above that are blind or disabled. Assisted Living is a Medicaid and community based waiver program.

GEND	ER	ETHNICITY	
	805	White	
	230	Black	
	1,035	Hispanic	
		Native American	
		Asian	
		Native Hawaiian	
		Two or More	
		Other/Unknown	

886

1,035

72

#### Assisted Living Clients by Gender and Ethnicity

Female

Male

Total

Adult Day Care services are community-based group programs designed to meet the needs of functionally and/or cognitively impaired adults through an individual case plan. These structured programs provide a variety of health, social and support services. Adult day centers operate programs during normal business hours with some programs offering evening and weekend services. These programs served 21 clients in SFY 2019.

Total

**Transportation Service** transports a client from one location to another so that the client has access to needed services, care, or assistance, such as medical services, shopping, bill paying, etc. The service may include escort assistance. **This service provided** <u>341,565</u> one way trips to <u>5,263</u> clients in SFY 2019.

**Federal Senior Community Service Employment Programs** serves persons with low incomes who are 55 years old or over and have poor employment prospects. The program has two purposes: 1) to provide useful community services through part-time, temporary employment where program participants are engaged in community services and 2) to foster individual economic self-sufficiency where participants receive work experience and job skills that can lead to unsubsidized employment. For Program year July 01, 2018 - June 30, 2019, <u>159</u> participants were served in the Federal Senior Community Service Community Service Employment Program. For this same time period, 125 participants were served in the State Older Worker Community Service Program.

**Information and Assistance** is available to all older persons, their families, and friends. The service includes concrete information about services and benefits and where to obtain them. It may include assistance with referral to an agency providing the service or benefit and follow-up to see if the service was satisfactory. There were 48,506 state referrals given to 53,506 clients during SFY 2019.

#### AGING AND ADULT SERVICES PROVIDED

**Ombudsman Program** is a statewide program that advocates for the rights of long-term care residents. It is a program of community advocates that addresses the complaints of nursing home and residential care facility residents. Its representatives provide information on facilities, work for systematic change, and monitor the activities of the regulatory system.

#### **Program Statistics:**

Facility complaints	1,155
Resident visits	59,007
Resident and family council meetings	124
Community education sessions	76
Telephone inquiries	11,646

**Money Follows the Person (MFP) Rebalancing Demonstration Grant** helps states rebalance their Medicaid long-term care systems. During 2018, the total number of individual served in Arkansas was 64.

#### MFP Goals

" Increase the use of home and community-based services (HCBS) and reduce the use of institutionally-based services.

" Eliminate barriers in state law, state Medicaid plans, and state budgets that restrict the use of Medicaid funds to let people get long-term care in the settings of their choice.

" Strengthen the ability of Medicaid programs to provide HCBS to people who choose to transition out of institutions.

" Put procedures in place to provide quality assurance and improvement of HCBS.

**Choices in Living Resource Cente**r provides callers with information regarding long-term services and supports programs and services as well as referral to numerous other assistance programs and organizations. The ADRC targets seniors and adults with disabilities who are at risk of nursing home admission to help them access programs and services that will allow them to remain in the community and live as independently as possible. The ADRC provides education and awareness of DAAS publicly funded programs, including Medicaid Home and Community Based waiver programs, through statewide marketing and outreach at Senior Centers, Senior Health Fairs and exhibits at various conferences for aging and individuals with disabilities including intellectual/developmental disabilities.

#### **Special Events**

• The Governor's Advisory Council on Aging (GACA) is a <u>18</u>-member Advisory Council, and meets quarterly.

Source: Division of Aging and Adult Services

#### ADULT PROTECTIVE SERVICES

#### The Adult Protective Services Unit protects and assists adults, age 18 and older, who are:

- Abused, neglected, or exploited, or any combination thereof; and
- Who are endangered as a result of lack of capacity or impaired from mental or physical disease or defect as these terms are defined by Arkansas Statute.

#### Adult Protective Services (APS):

- Acts as an advocate for adult Arkansans who are endangered and are impaired or lack capacity.
- Searches for the least restrictive living alternative for individuals who are capable of providing for themselves.
- Strives to involve the adult requiring services, as well as the family, in the decision making process.

#### **Reports Investigated for SFY 2019:**

Total Reports Investigated	4,592	Clients in APS Custody	765
Reports Pending/Open	374	Visits to Custody Clients	1,913
Total reports Founded	360		

\*This figure reflects the number of calls that met statutory criteria for an investigation

#### Reports Investigated and Substantiated By Age, Gender, Race and Abuse Type

	By Age			
	Investigated	Founded		
18 to 29	307	20		
30 to 39	168	18		
40 to 49	209	14		
50 to 59	487	40		
60 to 69	906	56		
70 to 79	1,153	93		
80 to 89	1,001	91		
90+	338	28		
Unknown	23	0		
Total	4,592	360		

	By Gender	
	Investigated	Founded
Male	1,976	172
Female	2,615	188
Unknown	1	0
Total	4,592	360

By Race			
	Investigated	<u>Founded</u>	
American Indian or Alaska Native	e 9	1	
Asian	12	3	
Black or African American	929	46	
Native American or Other Pacific	10	0	
Unknown	120	9	
White	3,512	301	
Total	4,592	360	

Reports Investigated by Abuse Type			
	Investigated	Founded	
Caregiver Neglect	1,960	127	
Exploitation	884	87	
Mental/Psych Abuse	283	18	
Physical Abuse	474	40	
Self-Neglect	1,769	217	
Sexual Abuse	104	5	
Total	5,474 *	494	
*One case can have multiple abuse types			

\*One case can have multiple abuse types.

This page reflects investigations of adult maltreatment for which Adult Protective Services has jurisdiction under Arkansas Law.

\* This figure reflects the number of calls that met statutory criteria for an investigation. Source: Division of Aging and Adult Services

#### ADULT PROTECTIVE SERVICES

#### **Reports Investigated by County**

County	Referrals	County	Referrals
Arkansas	44	Lee	16
Ashley	42	Lincoln	19
Baxter	52	Little River	29
Benton	266	Logan	53
Boone	67	Lonoke	134
Bradley	21	Madison	20
Calhoun	6	Marion	17
Carroll	36	Miller	70
Chicot	36	Mississippi	63
Clark	48	Monroe	27
Clay	24	Montgomer	y 20
Cleburne	31	Nevada	18
Cleveland	13	Newton	9
Columbia	36	Ouachita	48
Conway	24	Perry	21
Craighead	141	Phillips	56
Crawford	92	Pike	31
Crittenden	83	Poinsett	46
Cross	29	Polk	49
Dallas	10	Pope	70
Desha	24	Prairie	17
Drew	34	Pulaski	739
Faulkner	143	Randolph	33
Franklin	27	Saint Franc	is 36
Fulton	8	Saline	141
Garland	207	Scott	16
Grant	21	Searcy	11
Greene	44	Sebastian	262
Hempstead	58	Sevier	21
Hot Spring	48	Sharp	13
Howard	37	Stone	11
Independer	ice 40	Union	89
Izard	14	Van Buren	27
Jackson	21	Washingtor	n 158
Jefferson	124	White	146
Johnson	33	Woodruff	11
Lafayette	13	Yell	24
Lawrence	24	Total	4,592

Source: Division of Aging and Adult Services

#### ADULT PROTECTIVE SERVICES



#### Investigations by County \_ Map SFY 2019

Source: Division of Aging, Adult, and Behavioral Health Services

#### ADULT PROTECTIVE SERVICES

**Emergency, Temporary, or Long Term Protective Custody:** Approximately 5.7% of the Adult Protective Services investigations of adult abuse, neglect or exploitation resulted in legal action during the course of the fiscal year. Legal jurisdiction resides with the Probate Division of the Circuit Court of the county where the alleged maltreated adult was a resident at the time of the alleged abuse, or the county in which the alleged maltreatment occurred.

#### APS Custody Client statistical information for SFY 2019:

Long Term Protective Custody	/ Caseload	Custody Initiated/Legal Proceedings	
Custody Caseload July 1, 2018	608	Total SFY 2019	78
Custody Caseload June 30, 2019	582	Holds released before 72 Hours	8
let Change	-4.28%	Dismissed prior to Long-Term Custody	10
		Long-Term Protective Custody awarded	49
		Court Ordered Services in lieu of Custody	1
		Pending cases	10

Deaths of Custody Clients	
Custody Client deaths SFY 2019	100

Legal Dismissal of Custody Clients	
Total Dismissals	77
Court Ordered Services	1
Dropped	8
Death/Other	55
Guardian/APS Dismissed	13

Length of Custody	
Average length of custody for	1156 days
deceased clients	3.17 Years
Average length of custody for	1220 days
all dismissed clients	3.34 years
Shortest length of custody	1 day
Longest length of custody	31.27 years

#### Long-Term Protective Custody Clients

By Age, Gender, Race

Caseload as of June 30, 2019

By A	ge
18 to 29	42
30 to 39	37
40 to 49	27
50 to 59	55
60 to 69	97
70 to 79	134
80 to 89	113
90 to 99	38
100 plus	1
Unknown	0
Total	544

Source: Division of Aging, Adult and Behavioral Health Services

By Gender	
Male	321
Female	223
Unknown	0
Total	544
By Race	
Amer. Indian or Alaska Nativ	1
Asian	3
Black or African Amer.	121
Native Amer. or Other Pacifi	1
Unknown	8

410 **544** 

White

Total

#### ADULT PROTECTIVE SERVICES CUSTODY CLIENT DEMOGRAPHICS BY COUNTY By Race

	-	_		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	_			
RACE BY COUNTY	Amer. Indian or Alaska Native	Asian	Black or African Amer.	Native Amer. Or Other Pacific	Unknown	White	TOTAL by County	R BY C
Arkansas	0	0	2	0	0	1	3	Lee
Ashley	0	0	1	0	0	1	2	Linco
Baxter	0	0	0	0	0	1	1	Little
Benton	0	0	0	0	2	28	30	Loga
Boone	0	0	0	0	0	5	5	Lono
Bradley	0	0	6	0	0	6	12	Madis
Calhoun	0	0	0	0	0	0	0	Mario
Carroll	0	0	1	0	0	4	5 4	Miller
Chicot	0	0	3	0	0	1		Missi
Clark	0	0	5	0	0	4	9	Monr
Clay	0	0	0	0	0	2	2	Monte
Cleburne	0	0	0	0	0	3	3	Neva
Cleveland	0	0	0	0	0	0	0	Newt
Columbia	0	0	2	0	0	2	4	Ouac
Conway	0	0	1	0	0	4	5	Perry
Craighead	0	0	12	0	1	13	26	Phillip
Crawford	0	0	1	0	0	17	18	Pike
Crittenden	0	0	1	0	0	3	4 2	Poins
Cross Dallas	0	0	0	0	0	1	2 1	Polk Popo
Desha	0	0	3	0	0	2	5	Pope Prairi
Drew	0	0	0	0	0	1	1	Pulas
Faulkner	0	0	1	0	0	10	11	Rand
Franklin	0	0	0	0	0	1	1	Salin
Fulton	0	0	0	0	0	1	1	Scott
Garland	0	0	0	0	1	8	9	Searc
Grant	0	0	0	0	0	0	0	Seba
Greene	0	0	1	0	0	2	3	Sevie
Hempstead	0	0	2	0	0	3	5	Sharp
Hot Spring	0	0	1	0	0	2	3	St. Fr
Howard	0	0	0	0	0	8	8	Stone
Independence	0	0	1	0	0	5	6	Unior
Izard	0	0	0	0	0	4	4	Van E
Jackson	0	0	1	0	0	3	4	Wash
Jefferson	0	0	14	0	0	5	19	White
Johnson	0	0	0	0	1	5	6	Wood
Lafayette	0	0	0	0	0	2	2	Yell
Lawrence	0	0	0	1	0	4	5	T

RACE	tive	Asian	ner.	cific	uwo	White	inty
BY COUNTY	Na	As	Black or African Amer.	Pac	Unknown	M	TOTAL by County
	iska		icar	ther	Ľ		by
	- Ale		r Afr	Ö			.AL
	n or		k ol	U U			0
	ndia		3lac	Ame			
	er. Ir			ve /			
	Amer. Indian or Alaska Native			Native Amer. Or Other Pacific			
Lee	0	0	0	0	0	0	0
Lincoln	0	0	2	0	0	3	5
Little River	0	0	0	0	0	2	2
Logan	0	0	2	0	0	17	19
Lonoke	0	0	2	0	1	4	7
Madison	0	0	0	0	0	0	0
Marion	0	0	0	0	0	5	5
Miller	0	0	5	0	0	5	10
Mississippi	0	0	1	0	0	3	4
Monroe	0	0	0	0	0	1	1
Montgomery	0	0	0	0	0	1	1
Nevada	0	1	0	0	0	1	2
Newton	0	0	0	0	0	0	0
Ouachita	0	0	1	0	0	0	1
Perry	0	0	0	0	0	0	0
Phillips	0	0	1	0	0	1	2
Pike	0	0	0	0	0	5	5
Poinsett	0	0	1	0	0	7	8
Polk	0	0	0	0	0	5	5 7
Pope Droirio	0	0	1 0	0	0	6 2	2
Prairie Dulaski	0	0		0	0	2 27	42
Pulaski Randolph	0	0	15 0	0	0	27	42
Saline	0	0	3	0	0	9	12
Scott	0	0	0	0	0	2	2
Searcy	0	0	0	0	0	0	0
Sebastian	0	1	4	0	0	62	67
Sevier	0	0	2	0	0	3	5
Sharp	0	0	0	0	0	4	4
St. Francis	0	0	2	0	0	0	2
Stone	0	0	0	0	0	1	1
Union	0	0	12	0	0	7	19
Van Buren	0	0	0	0	0	2	2
Washington	0	1	0	0	1	47	49
White	1	0	1	0	0	8	10
Woodruff	0	0	5	0	0	2	7
Yell	0	0	1	0	1	3	5
Totals	1	3	121	1	8	410	544

Source: Division of Aging and Adult Services-Race demographics collected from ANSWER and APS records

#### ADULT PROTECTIVE SERVICES CUSTODY CLIENT DEMOGRAPHICS BY COUNTY

Medicaid Program Recipients

r		1110	uicaiu
Medicaid			
Recipients By County	Yes	No	Total
Arkansas		0	3
Ashley	3 2	0	2
Baxter	1	0	- 1
Benton	28	2	30
Boone	5	0	5
Bradley	11	1	12
Calhoun	0	0	0
Carroll	5	0	5
Chicot			
	4	0	4
Clark	9	0	9
Clay	2	0	2
Cleburne	3	0	3
Cleveland	0	0	0
Columbia	4	0	4
Conway	5	0	5
Craighead	25	1	26
Crawford	17	1	18
Crittenden	4	0	4
Cross	2	0	2
Dallas	1	0	1
Desha	5	0	5
Drew	1	0	1
Faulkner	10	1	11
Franklin	1	0	1
Fulton	1	0	1
Garland	9	0	9
Grant	0	0	0
Greene	3	0	3
Hempstead	4	1	5
Hot Spring	3	0	3
Howard	7	1	8
Independence	6	0	6
Izard	4	0	4
Jackson	4	0	4
Jefferson	19	0	19
Johnson	6	0	6
Lafayette	2	0	2
Lawrence	5	0	5

Medicaid Recipients			
By County	Yes	No	Total
Lee	0	0	10tai
Lincoln	5	0	5
Little River	2	0	2
Logan	18	1	2 19
Lonoke	7	0	7
Madison	0	0	0
Marion	5		
		0	5
Miller	9	1	10
Mississippi	3	1	4
Monroe	1	0	1
Montgomery	1	0	1
Nevada	1	1	2
Newton	0	0	0
Ouachita	1	0	1
Perry	0	0	0
Phillips	2	0	2
Pike	5	0	5
Poinsett	7	1	8
Polk	4	1	5
Pope	6	1	7
Prairie	2	0	2
Pulaski	38	4	42
Randolph	1	1	2
Saline	12	0	12
Scott	2	0	2
Searcy	0	0	0
Sebastian	63	4	67
Sevier	5	0	5
Sharp	3	1	4
St. Francis	2	0	2
Stone	0	1	1
Union	19	0	19
Van Buren	2	0	2
Washington	42	7	49
White	10	0	10
Woodruff	7	0	7
Yell	5	0	5
Total	511	33	544

#### ADULT PROTECTIVE SERVICES CUSTODY CLIENT DEMOGRAPHICS BY COUNTY

Custody Client Placement Type

Custody Client Placement Type																															
PLACEMENT		lity	ner			5 5			ity			cilit	ettir			PLACEMENT		lity	ner			nt C			ity			Facilit	Settin		
BY COUNTY		aci	cen			mei			Facility		e	Fa	s,	ъ	⋧	BY COUNTY		aci	cen			mei			Facility		e	Fa	s s	ŧ	⋧
		β	Pla	Ч		Idol		it∕	еF		enc	are	ving	me	County			β	Pla	Ч		lopi		ity	ц е		enc	are	ving	me	County
	/er	ivir	/er	syl	me	eve		Facility	Home		esid	al C	ΓĊ	ace	ŭ		/er	-ivir	/er	Psych	me	Development		Facility	Home		Residence	al C	L L	ace	
	Vaiv	d L	Vaiv	ic F	Ê	ă			gН		Re	ntia	rtec	Ē	by		Vaiv	J Dé	Waiver Placemen	ic F	Ho	Ď		ш Х	gН			ntia	rtec	Ē	by
		iste	s S	iatr	dn	nar	oital	ICF/MR	sin	er	/ate	side	odo	/ate	AL		⊳ ⊃	iste	s S	iatr	dn	nar	oital	ICF/MR	sin	er	/ate	side	odo	/ate	AL.
	AAPD Waiver	Assisted Living Facility	DDS Waiver Placemen	Geriatric Psych	Group Home	Human Development	Hospital	СF	Nursing	Other	Private Residence	Residential Care Facilit	Supported Living Settin	Private Placement	тотаL by		AAPD Waiver	Assisted Living Facility	DDS	Geriatric	Group Home	Human	Hospital	БП	Nursing I	Other	Private	Residential Care	Supported Living	Private Placement	TOTAL
Arkansas	<b>▼</b> 0	0	_0	- 0	- 0	-0	I 0	0		- 0	-0	2	0	0		Lee	<b>∀</b>		-0	- 0		-0	I 0	0	0	- 0	-0	0	0	-0	0
Arkansas Ashley	0	0	0	-	0	0		0		0	0	2	0	0		Lee Lincoln	0	0	0	0	0	0	0	0	5	0	0	0	0	0	5
		_		_	_		_	-		_	-	1		_	_			_	-	-	_			Ŭ	-				0	0	
Baxter	0	0	0	÷	0	0	-	ÿ		0	0	0	0	0		Little River	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2
Benton	0	1	1	0	0	0		0		0	0	0	0	0	_	, , , , , , , , , , , , , , , , , , ,	0	1	0	0	0	6	0	2	7	0	0	3	0	0	19
Boone	0	0	0	÷	2	0	_	ÿ	-	0	0	0	0	0	5	Lonoke	0	0	1	0	-	0	0	0	6	0	0	0	0	0	7
Bradley	0	0	0	~	0	7	0	0	_	0	0	0	2	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Calhoun	0	0	0	÷	0	0	_	0	-	0	0	0	0	0		Marion	0	0	0	0	0	0	0	0	5	0	0	0	0	0	5
Carroll	0	2	0	0	0	0	0	0	3	0	0	0	0	0	5	Miller	0	0	0	0	1	0	0	0	9	0	0	0	0	0	10
Chicot	0	0	0	0	0	0	0	0	4	0	0	0	0	0	4	Mississippi	0	0	0	0	0	0	0	0	4	0	0	0	0	0	4
Clark	0	0	0	0	1	5	0	0	1	0	2	0	0	0	9	Monroe	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1
Clay	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2	Montgomery	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1
Cleburne	0	0	0	0	0	0	0	0	3	0	0	0	0	0	3	Nevada	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2
Cleveland	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Newton	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Columbia	0	0	1	0	0	0	0	0	3	0	0	0	0	0	4	Ouachita	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1
Conway	0	0	0	0	0	0	0	1	4	0	0	0	0	0	5	Perry	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Craighead	1	0	1	0	2	5	0	0	16	0	0	0	0	1	26		0	0	0	0	0	0	0	0	1	0	0	1	0	0	2
Crawford	0	0	0	0	0	0	0	0	18	0	0	0	0	0	18		0	0	0	0	0	0	0	0	5	0	0	0	0	0	5
Crittenden	0	0	1	0	0	0	0	1	1	0	0	1	0	0	4	Poinsett	0	0	0	0	0	0	0	0	8	0	0	0	0	0	8
Cross	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2	Polk	0	1	0	0	0	0	0	0	4	0	0	0	0	0	5
Dallas	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	Pope	0	1	2	0	0	0	0	1	2	0	1	0	0	0	7
Desha	0	0	0	0	0	0	0	0	5	0	0	0	0	0	5	Prairie	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2
Drew	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	Pulaski	0	0	4	0	1	0	1	0	35	1	0	0	0	0	42
Faulkner	0	0	2	1	0	1	0	0	5	2	0	0	0	0	11		0	1	0	0	0	0	0	0	1	0	0	0	0	0	2
Franklin	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	Saline	0	0	1	0	0	0	0	0	1	0	0	0	0	0	2
Fulton	_	0	1		_	_	0		0	0	0	0		÷	1	Scott			1	_	-	0	1	0	1	1	0	0	0	0	12
	0	0	1	0	0	0	0	0	9	0	0	0	0	0			0	0	1	0	0	0	1	0	9	1	0	0	0	0	2
Garland	_		0		0	_	0	0		÷	0	0			9	Searcy Sebastian	0	_		0	-	_	Ŭ	0	1		_	-	0	0	2
Grant	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0	0	0	0	0	0	0	0	0	0	0	0	0	0	-
Greene	0	0	1	0	0	0	0	0	2	0	0	0	0	0	3	Sevier	0	3	5	1	3	0	3	0	50	0	0	0	2	0	67
Hempstead	0	0	1	1	0	0	0	0	1	1	0	1	0	0	5	Sharp	0	0	0	0	3	0	0	0	1	0	0	0	1	0	5
Hot Spring	0	0	-	~	0	_	_	-	5	0		0	÷	0		St. Francis	0	0		_	-	0	0	_	3	0	-	0	_	0	4
Howard	0	0	0	0	1	0	_	0	7	0	0	0	0	0		Stone	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1
Independence	0	0	0	~	0	0	-	0	6	0	0	0	0	0		Union	0	0	1	0	-	0	0	5	11	1	1	0	0	0	19
Izard	0	0	0	0	0	0	0	0	4	0	0	0	0	0	4	Van Buren	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2
Jackson	0	0	0	0	0	0	0	0	4	0	0	0	0	0		Washington	1	0	3	2	0	0	1	0	40	0	1	1	0	0	49
Jefferson	0	1	1	0	0	0	0	0	17	0	0	0	0	0	19	White	0	0	0	1	0	0	1	0	8	0	0	0	0	0	10
Johnson	0	0	1	1	0	0	0	0	4	0	0	0	0	0	6	Woodruff	0	0	0	0	0	0	0	0	7	0	0	0	0	0	7
Lafayette	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2	Yell	0	0	0	0	0	0	0	0	5	0	0	0	0	0	5
Lawrence	0	0	0	0	0	0	0	0	5	0	0	0	0	0	5	Totals	2	12	31	7	14	24	8	10	409	6	5	10	5	1	544

Source: Division of Aging and Adult Services

#### BEHAVIORAL HEALTH SERVICES INTRODUCTION

#### Division Overview

The Behavioral Health Services, within the Division of Aging, Adult, and Behavioral Health Services (DAABHS) of the Arkansas Department of Human Services, is responsible for ensuring the provision of public mental health and substance abuse treatment/prevention services throughout the state of Arkansas.

#### Mental Health Services

Behavioral Health Services facilitates the provision of public mental health services by operating 222 beds in the Arkansas State Hospital (including adult acute care, forensic, and adolescent beds) and 290 beds in the Arkansas Health Center (a skilled long-term nursing home facility), by contracting with twelve local, private non-profit Community Mental Health Centers (CMHCs). Priority populations for DAABHS mental health services are individuals involved with the Arkansas State Hospital (ASH) (including persons currently awaiting services, admitted to, or are discharged from ASH). Adults or children without insurance coverage or with coverage that doesn't cover medically necessary Mental Health Services found not guilty by reason of mental disease or defect, individuals assessed as potentially violent, other forensic clients. Admission to acute care beds is through a referral from the state's CMHCs. Admission to forensic beds, for either evaluation and/or treatment, is by a circuit court order. The Arkansas Health Center provides skilled nursing home services for individuals with mental health problems that cannot be effectively managed in other nursing homes. The Center also provides some other specialized nursing home care.

Each of the state's 12 CMHCs provides services in one of 12 designated geographic catchment areas that encompass the entire state. All CMHCs are nationally accredited by either the Commission on Accreditation of Rehabilitation Facilities (CARF) or The Joint Commission (TJC), or Council on Accredidation (COA). CMHCs operate out of 115 sites located in 65 of the state's 75 counties. Services are provided in all counties of the state. CMHCs provide screenings for all persons referred for publicly supported inpatient care, including at the Arkansas State Hospital and in local psychiatric hospital beds paid for through funds provided to the CMHCs.

Additionally CMHCs provide a comprehensive array of clinical and rehabilitative mental health services including: crisis intervention and stabilization; mental health, psychiatric, psychological and forensic assessment; treatment planning; individual, family, and group therapy; medication management; case management; day treatment/partial hospitalization programs; psychiatric rehabilitation day programs; specialized services for children with serious emotional disturbance, including interagency service coordination and wrap-around; prevention, consultation, and education; and other supportive services such as housing, vocational, and foster care services.

#### **Substance Abuse and Prevention Services**

The Division of the Behavioral Health Services is the single state agency responsible for the funding of alcohol and drug prevention and treatment services, providing court ordered treatment, licensing of alcohol and drug treatment programs, overseeing the State Methadone Authority, administering the Drug and Alcohol Safety Educational Programs, providing treatment ordered by juvenile drug court, and assisting with providing training in the field of substance abuse.

#### **Substance Abuse and Prevention Services (Continued)**

DAABHS distributes federal funds from the Substance Abuse Prevention and Treatment Block Grant to provide alcohol and drug prevention and treatment services in the state.

Prevention Services are funded through five grants (Block Grant, Partnership for Success (PFS), Prescription Drug Overdose (PDO), State Targeted Response (STR), and State Opioid Response SOR) to provide subgrants and to contract with local programs, communities and other organizations to provide an array of prevention services and data collection and analysis. Sub-grants include the 13 Regional Prevention Providers (RPR), 13 Partnership for Success Grantee Regional Lead Agencies, 4 subcontractors: University of Arkansas at Little Rock at Mid-SOUTH (UALR), Arkansas Foundation for Medical Care (AFMC), Criminal Justice Institute (CJI) and University of Arkansas Medical Science-Reynolds Center (UAMS) in the state that are designed to respond to the needs of a particular geographical area to support its prevention initiatives.

#### **Treatment Services**

Substance Abuse Treatment Services is responsible for funding and administering a comprehensive and coordinated program for the treatment of alcohol and drug abuse within the 75 counties in Arkansas.

#### • Comprehensive Substance Abuse Treatment Programs (CSAT)

Treatment Services oversee 8 (eight) Funded Providers which provides a full array of substance use disorder, prevention, treatment, and recovery services within the 75 counties in Arkansas. Comprehensive Substance Abuse Treatment Services includes: detoxification, residential treatment, outpatient treatment, intensive outpatient treatment, adolescent treatment services, juvenile drug court treatment services, partial day outpatient services, case management, specialized women's services (SWS), continuing care services, interim services, and education.

• Sub-contractors Treatment Contracted Providers engage sub-contractors to assist in providing the fu array of services

#### • Comprehensive Substance Abuse Treatment Statewide Programs

Treatment Services oversee 3 (three) Funded Statewide Providers/Services: Quapaw House Inc. (Medical Detoxification and CORT Services); University of Arkansas Medical Science (Methadone), and University of Arkansas at Little Rock (Training and Education Services).

#### • Specialized Women's Services

Treatment Services oversee 8 (eight) Funded Providers which provides a full array of specialized women's services. Services include: case management, alcohol and other drug treatment, child care, transportation, medical treatment, housing, education/job skill training, parenting skills aftercare, family education and support and house rules.

• Sub-contractors Treatment Contracted Providers engage sub-contractors to assist in providin statewide coverage and a full array of Specialized Women's Services (SWS).

#### • Drug and Alcohol Safety Educational Program (DASEP)

Treatment Services oversee 8 (eight) Drug and Alcohol Safety Educational Programs (DASEP). DASEP Programs regulates the screening, assessment, and treatment of those who have received a Driving While Intoxicated (DWI) and/or DUI charge within the 75 counties in Arkansas.

#### • Opioid Treatment Programs

Treatment Services oversee 6 (six) Licensed Opioid Treatment Programs (methadone maintenance treatment) providing medication and outpatient drug counseling of opiate abusing clients including one program (i.e. UAMS) funded by DAABHS.

#### **Substance Abuse and Prevention Services (Continued)**

#### • Sub-Grants

Substance Abuse Treatment Services has 2 (two) grants that provides treatment and recovery funding to expand the statewide availability of Medication-Assisted Treatment (MAT).

• State Targeted Response to Opioid Crisis Grant (STR). Services are provided by: 8 (eight) funde providers; University of Arkansas at Little Rock (UALR); University of Arkansas Medical Science (UAMS)

• State Response to Opioid Grant (SOR): Services are provided by: Arkansas Foundation for Medica Care (AFMC); 8 (eight) Funded Providers; 6 (six) Opioid Treatment Programs; University of Arkansas Medical Science (UAMS); Department of Community Correction (DCC); University of Arkansas at Little Rock (UALR); Under Grace Ministries; Lonoke County Jail.

Training services for the field of alcohol and drug services are funded by DAABHS through contract and grants with Mid-South Addiction Training Network, Mid-South Summer School, and the Prevention Institute. These organizations provide training throughout the state for persons working in the field of substance abuse.

#### Number of Clients Served

During SFY 2019, 76,139 persons received mental health services through DAABHS mental health programs, 11,216 received substance abuse treatment services. DAABHS prevention services are estimated to reach nearly a million people with regional prevention partnerships by informing and educating the public. Tables 11 through 14 show the unduplicated number of mental health clients served by each provider without insurance. The total served in these tables (79,211) represents the duplication across providers in the system. Thus, there were 3,072 instances (79,211 - 76,139) during the year where a person who had received mental health services from one provider, also received mental health services from another provider. For SFY 2019, Substance Abuse Services reports no duplication across providers.

Source: Division Aging, Adult, and Behavioral Health Services



#### TABLE 1. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE BY COUNTY AND AGE

60-64

2,906 2,922

65+

Total

1,027

1,519

2,204

5,901

2,624 

4,853

1,565

5,654

76,139

County	0-17	18-59	60-64	65+	Total	County	0-17	18-59
Arkansas	157	458	44	37	696	Lincoln	189	206
Ashley	166	607	31	24	828	Little River	52	154
Baxter	114	460	44	44	662	Logan	387	536
Benton	2029	1936	89	96	4,150	Lonoke	159	574
Boone	134	413	28	12	587	Madison	341	274
Bradley	48	251	18	14	331	Marion	110	144
Calhoun	9	67	6	6	88	Miller	246	697
Carroll	103	307	26	26	462	Mississippi	426	986
Chicot	101	208	20	8	337	Monroe	109	234
Clark	187	264	18	24	493	Montgomery	71	69
Clay	196	281	16	17	510	Nevada	27	214
Cleburne	148	474	27	14	663	Newton	11	64
Cleveland	49	99	8	14	170	Ouachita	157	478
Columbia	179	519	27	40	765	Out of State	49	268
Conway	277	632	30	43	982	Perry	108	206
Craighead	1336	1449	99	81	2,965	Phillips	213	466
Crawford	1056	991	42	46	2,135	Pike	15	98
Crittenden	428	1050	56	81	1,615	Poinsett	95	329
Cross	192	326	18	28	564	Polk	225	171
Dallas	9	51	8	10	78	Pope	559	1496
Desha	161	293	27	19	500	Prairie	26	64
Drew	120	388	23	17	548	Pulaski	1073	4308
Faulkner	1257	1763	115	131	3,266	Randolph	219	532
Franklin	251	333	14	14	612	Saline	886	1494
Fulton	53	166	18	11	248	Scott	138	214
Garland	778	1986	122	184	3,070	Searcy	56	219
Grant	99	285	24	26	434	Sebastian	1507	3035
Greene	323	998	63	62	1,446	Sevier	80	268
Hempstead	152	495	49	47	743	Sharp	53	333
Hot Spring	407	691	45	47	1,190	St. Francis	148	443
Howard	72	275	13	18	378	Stone	129	325
Independence	40	434	22	11	507	Union	374	1035
Izard	31	157	6	9	203	Unknown	177	695
Jackson	34	186	10	2	232	Van Buren	39	311
Jefferson	634	1733	137	167	2,671	Washington	3464	1963
Johnson	157	572	33	16	778	White	100	614
Lafayette	35	114	11	4	164	Woodruff	72	80
Lawrence	172	434	22	20	648	Yell	123	379
Lee	70	212	8	17	307	Totals	23,977	46,334

#### TABLE 2. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE BY COUNTY AND RACE

County	Asian	Black	Hawaiian/PI	American Indian/Ak.	Multiracial	Unknown	White	Total
Arkansas		126	1	2	2	316	249	696
Ashley	2	278		2	4	61	481	828
Baxter	2	3	3	4		61	589	662
Benton	25	75	11	37	55	1186	2761	4,150
Boone		3		8	8	70	498	587
Bradley		124			1	35	171	331
Calhoun		22				3	63	88
Carroll		3		4	5	56	394	462
Chicot		223			3	22	89	337
Clark	3	164		2	2	9	313	493
Clay	1	29		1		17	462	510
Cleburne	2	7		6	1	479	168	663
Cleveland		23				46	101	170
Columbia	2	340			16	25	382	765
Conway	1	132			16	469	364	982
Craighead	5	687	1	6		271	1995	2,965
Crawford	8	30	1	17	44	155	1880	2,135
Crittenden	2	936	2			60	615	1,615
Cross		176		3		25	360	564
Dallas		32			1	5	40	78
Desha		273			8	41	178	500
Drew		161			9	70	308	548
Faulkner	9	504	4	7	43	1671	1028	3,266
Franklin	3	9		5	9	31	555	612
Fulton		6				12	230	248
Garland	11	400	5	12	37	87	2518	3,070
Grant		10		2	1	76	345	434
Greene	1	34		2		77	1332	1,446
Hempstead	1	276			5	76	385	743
Hot Spring	3	249	1	14	17	35	871	1,190
Howard		99		3	3	18	255	378
Independence	1	22	3	3		43	435	507
Izard		7		2		16	178	203
Jackson		55		1		15	161	232
Jefferson	4	1411		1	2	654	599	2,671
Johnson	5	30	2	3	10	447	281	778
Lafayette		82	1	2		7	72	164
Lawrence		6				30	612	648
Lee	1	207				5	94	307
Lincoln		64	1		1	272	95	433
Little River		50			1	10	171	232
Logan	3	14	2	9	26	81	849	984

#### TABLE 2. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE BY COUNTY AND RACE

County	Asian	Black	Hawaiian/PI	American Indian/Ak.	Multiracial	Unknown	White	Total
Lonoke		54	1	2		291	439	787
Madison	1	6		5	2	152	471	637
Marion		1		4		27	250	282
Miller		319		1	5	33	669	1,027
Mississippi	1	696	2		1	67	752	1,519
Monroe		197		1		28	152	378
Montgomery	1			1	3	7	140	152
Nevada		108			1	9	157	275
Newton			1	1		7	81	90
Ouachita	1	327			8	5	353	694
Perry		35		3	6	45	267	356
Phillips		10			2	191	141	344
Pike		506		1		26	222	755
Poinsett	1	5		1		1	120	128
Polk		58				29	373	460
Pope		2		2	4	18	381	407
Prairie	9	104	1	11	43	1077	959	2,204
Pulaski		15				27	55	97
Randolph	28	3005	3	21	24	678	2142	5,901
Saline		9				47	762	818
Scott	4	263	1	11	64	109	2172	2,624
Searcy		10	1	1	5	16	347	380
Sebastian		2		1		271	51	325
Sevier	44	478	4	13	78	466	3770	4,853
Sharp	1	18		2	9	45	299	374
St. Francis	1	19		3		42	354	419
Stone	2	397	1	4		33	218	655
Union	1	3		6	2	419	72	503
Van Buren	9	697	3		24	22	810	1,565
Washington		100	1	5	2	345	496	949
White	1	11	1			284	104	401
Woodruff	26	242	27	39	82	2502	2736	5,654
Yell	1	45				52	647	745
Unknown		46				10	106	162
Out of State	1	12	2	2	8	264	255	544
Totals	228	15,182	87	299	703	14,790	44,850	76,139

### TABLE 3. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDEBY COUNTY AND ETHNICITY

County	Hispanic	Not	Not	Total	County	Hispanic	Not	Not	Total
	or	Available				or	Available	Hispanic	
	Latino		or Latino			Latino		or Latino	
Arkonago	Origin	160	Origin	696	Lincoln	Origin	7	Origin	433
Arkansas Ashley	19 13	169 12	508 803	828	Lincoln Little River	6 3	7 13	420 216	232
				662					984
Baxter Benton	11 379	70 961	581 2810	4150	Logan Lonoke	23 13	67 383	894 391	904 787
Boone	15	85	487	587	Madison	7	343	287	637
Bradley	13	2	316	331	Marion	5	28	249	282
Calhoun		1	87	88	Miller	15	39	973	1027
Carroll	24	89	349	462	Mississippi	25	7	1487	1519
Chicot	8	12	317	337	Monroe	4	12	362	378
Clark	16	11	466	493	Montgomery	5	11	136	152
Clay	9	1	500	510	Nevada	2	21	252	275
Cleburne	30	77	556	663	Newton	1	10	79	90
Cleveland	2	3	165	170	Ouachita	2	8	684	694
Columbia	19	18	728	765	Perry	8	39	309	356
Conway	15	124	843	982	Phillips	4	52	288	344
Craighead	103	71	2791	2965	Pike	9	4	742	755
Crawford	78	145	1912	2135	Poinsett	7	3	118	128
Crittenden	26	20	1569	1615	Polk	11	10	439	460
Cross	9	9	546	564	Pope	20	9	378	407
Dallas			78	78	Prairie	109	249	1846	2204
Desha	9	7	484	500	Pulaski	2	28	67	97
Drew	10	11	527	548	Randolph	319	746	4836	5901
Faulkner	83	829	2354	3266	Saline	6	34	778	818
Franklin	12	37	563	612	Scott	58	78	2488	2624
Fulton	2	11	235	248	Searcy	17	6	357	380
Garland	121	212	2737	3070	Sebastian		35	290	325
Grant	3	10	421	434	Sevier	233	692	3928	4853
Greene	29	37	1380	1446	Sharp	69	5	300	374
Hempstead	64	23	656	743	St. Francis	2	39	378	419
Hot Spring	26	45	1119	1190	Stone	14	12	629	655
Howard	18	8	352	378	Union	9	54	440	503
Independence	9	29	469	507	Van Buren	17	10	1538	1565
Izard	3	9	191	203	Washington	14	306	629	949
Jackson		11	221	232	White	6	61	334	401
Jefferson	13	23	2635	2671	Woodruff	842	1754	3058	5654
Johnson	33	50	695	778	Yell	11	35		745
Lafayette	3	12	149	164	Unknown	5	4	153	162
Lawrence	5	16	627	648	Out of State	46	59		544
Lee		3	304	307	Totals	3181	8536		76139

## TABLE 4. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDEBY COUNTY AND GENDER

County	Female	Male	Unknown	Total
Arkansas	384	312		696
Ashley	476	352		828
Baxter	399	263		662
Benton	2064	2086		4150
Boone	311	275	1	587
Bradley	184	147		331
Calhoun	56	32		88
Carroll	257	205		462
Chicot	169	165	3	337
Clark	255	238		493
Clay	250	260		510
Cleburne	373	290		663
Cleveland	85	85		170
Columbia	421	343	1	765
Conway	540	442		982
Craighead	1376	1574	15	2965
Crawford	1082	1052	1	2135
Crittenden	790	823	2	1615
Cross	297	266	1	564
Dallas	44	34		78
Desha	276	222	2	500
Drew	288	260		548
Faulkner	1812	1454		3266
Franklin	317	295		612
Fulton	142	106		248
Garland	1699	1369	2	3070
Grant	236	198		434
Greene	788	656	2	1446
Hempstead	409	334		743
Hot Spring	604	585	1	1190
Howard	202	176		378
Independence	278	229		507
Izard	101	102		203
Jackson	136	96		232
Jefferson	1385	1286		2671
Johnson	442	336		778
Lafayette	78	86		164
Lawrence	333	312	3	648
Lee	151	156		307

County	Female	Male	Unknown	Total
Lincoln	235	198		433
Little River	123	109		232
Logan	533	451		984
Lonoke	463	324		787
Madison	343	294		637
Marion	144	137	1	282
Miller	523	503	1	1027
Mississippi	735	782	2	1519
Monroe	189	189		378
Montgomery	89	63		152
Nevada	122	153		275
Newton	44	46		90
Ouachita	379	315		694
Perry	175	181		356
Phillips	187	156	1	344
Pike	389	364	2	755
Poinsett	68	60		128
Polk	247	213		460
Pope	225	182		407
Prairie	1210	994		2204
Pulaski	58	39		97
Randolph	3218	2664	19	5901
Saline	447	369	2	818
Scott	1400	1224		2624
Searcy	197	183		380
Sebastian	174	151		325
Sevier	2587	2265	1	4853
Sharp	213	161		374
St. Francis	230	188	1	419
Stone	320	335		655
Union	273	230		503
Van Buren	844	721		1565
Washington	445	471	33	949
White	211	190		401
Woodruff	2744	2910		5654
Yell	389	355	1	745
Unknown	79	83		162
Out of State	296	248		544
Totals	40038	36003	98	76139

## TABLE 5. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDEBY AGE, GENDER AND RACE

Age	Gender	Asian	Black	Hawaiian/ Pl	American Indian/Ak.	Multiracial	Unknown	White	Total
0-17	Female	25	1550	14	38	179	3103	5641	10550
	Male	22	2514	24	50	220	3563	7004	13397
	Unknown		4				10	16	30
	Total	47	4068	38	88	399	6676	12661	23977

18-59	Female	88	5133	33	101	169	4020	16152	25696
	Male	81	4674	12	91	117	3396	12200	20571
	Unknown		5				45	17	67
	Total	169	9812	45	192	286	7461	28369	46334

	Female	4	434	1	10	8	205	1180	1842
	Male	4	276		2	3	124	655	1064
60-64	Unknown								0
	Total	8	710	1	12	11	329	1835	2906

65+	Female	3	367	2	5	4	200	1369	1950
	Male	1	225	1	2	3	123	616	971
	Unknown						1		1
	Total	4	592	3	7	7	324	1985	2922

Totals	Female	120	7484	50	154	360	7528	24342	40038
	Male	108	7689	37	145	343	7206	20475	36003
	Unknown	0	9	0	0	0	56	33	98
	Total	228	15182	87	299	703	14790	44850	76139
#### **TABLE 6. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDE** BY AGE, GENDER AND ETHNICITY

Age	Gender	Hispanic or Latino Origin			Total
0-17	Female	865	1691	7994	10550
	Male	1017	1982	10398	13397
	Unknown		10	20	30
	Total	1882	3683	18412	23977
	<u> </u>				
	Female	640		22699	25696
18-59	Male	605	2095	17871	20571
	Unknown	1	28	38	67
	Total	1246	4480	40608	46334
	Female	17	111	1714	1842
60-64	Male	11	58	995	1064
	Unknown				0
	Total	28	169	2709	2906
	<u> </u>				
	Female	14	120	1816	1950
65+	Male	11	84	876	971
	Unknown			1	1
	Total	25	204	2693	2922
	-	_			
	Female	1536	4279	34223	40038
Totals	Male	1644	4219	30140	36003
istais	Unknown	1	38	59	98

8536

64422

76139

Source: SPQM Data System

Total

3181



#### TABLE 7. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE BY PROVIDER AND AGE\*

Service Providers	0-17	18-59	60-64	65+	Total
Arkansas State Hospital	99	625	19	22	765
Centers for Youth and Families	1417	359	8	3	1,787
Community Counseling Services, Inc.	1444	3096	181	259	4,980
Counseling Associates, Inc.	2853	6094	361	353	9,661
Delta Counseling Associates, Inc.	685	1811	122	80	2,698
GAIN (Greater Assistance for Those in Need)		97	9	11	117
Health Resources of Arkansas	498	2115	169	105	2,887
Little Rock Community Mental Health Center		2990	210	183	3,383
Mid-South Health Systems	4275	9391	555	553	14,774
Ozark Guidance Center, Inc.	6214	5270	319	306	12,109
Professional Counseling Associates	270	1775	94	62	2,201
South Arkansas Regional Health Center	750	2162	145	161	3,218
Southeast Arkansas Behavioral Healthcare System, Inc.	1026	2786	231	266	4,309
Southwest Arkansas Counseling & Mental Health Center, Inc.	706	2423	179	149	3,457
The Birch Tree Communities, Inc.	1	475	39	13	528
The Counseling Clinic, Inc.	1009	1586	120	146	2,861
Western Arkansas Counseling and Guidance Center	3622	5330	251	273	9,476
Totals	24,869	48,385	3,012	2,945	79,211

Source: SPQM Data System

\*Unduplicated Within Provider, duplicated Across Providers2

#### TABLE 8. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE BY PROVIDER AND RACE\*

Service Providers	Asian	Black	Hawaiia n/Pl	American Indian/Ak.	Multiracial	Unknown	White	Total
Arkansas State Hospital	3	367	2			24	369	765
Centers for Youth and Families	3	708	3	6	15	65	987	1,787
Community Counseling Services, Inc.	18	765	5	32	55	149	3956	4,980
Counseling Associates, Inc.	27	735	11	38	123	5814	2913	9,661
Delta Counseling Associates, Inc.	2	1070		2	27	322	1275	2,698
GAIN (Greater Assistance for Those in Need)		73				3	41	117
Health Resources of Arkansas	3	96	2	9		226	2551	2,887
Little Rock Community Mental Health Center	25	1927	1	16	17	208	1189	3,383
Mid-South Health Systems	15	4119	9	27		855	9749	14,774
Ozark Guidance Center, Inc.	54	333	41	100	152	4129	7300	12,109
Professional Counseling Associates	3	436		6		855	901	2,201
South Arkansas Regional Health Center	12	1377	3		44	165	1617	3,218
Southeast Arkansas Behavioral Healthcare System, Inc.	4	1616	2	2	3	1463	1219	4,309
Southwest Arkansas Counseling & Mental Health Center, Inc.	2	1038	1	9	29	199	2179	3,457
The Birch Tree Communities, Inc.	2	216	1	1	3	6	299	528
The Counseling Clinic, Inc.	5	263	1	11	75	113	2393	2,861
Western Arkansas Counseling and Guidance Center	57	543	7	50	177	708	7934	9,476
Totals	235	15,682	89	309	720	15,304	46,872	79,211

Source: SPQM Data System

\*Unduplicated Within Provider, duplicated Across Providers?

## TABLE 9. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDEBY PROVIDER AND ETHNICITY\*

Service Providers	Hispanic or Latino Origin	Not Available	Not Hispanic or Latino Origin	Unduplicated Total
Arkansas State Hospital	29	2	734	765
Centers for Youth and Families	273	73	1441	1,787
Community Counseling Services, Inc.	198	294	4488	4,980
Counseling Associates, Inc.	333	1672	7656	9,661
Delta Counseling Associates, Inc.	52	131	2515	2,698
GAIN (Greater Assistance for Those in Need)	2	6	109	117
Health Resources of Arkansas	17	209	2661	2,887
Little Rock Community Mental Health Center	59	81	3243	3,383
Mid-South Health Systems	282	326	14166	14,774
Ozark Guidance Center, Inc.	1262	3431	7416	12,109
Professional Counseling Associates	42	1180	979	2,201
South Arkansas Regional Health Center	38	142	3038	3,218
Southeast Arkansas Behavioral Healthcare System, Inc.	28	212	4069	4,309
Southwest Arkansas Counseling & Mental Health Center, Inc.	168	134	3155	3,457
The Birch Tree Communities, Inc.	7	2	519	528
The Counseling Clinic, Inc.	46	97	2718	2,861
Western Arkansas Counseling and Guidance Center	390	963	8123	9,476
Totals	3,226	8,955	67,030	79,211

Source: SPQM Data System

\*Unduplicated Within Provider, duplicated Across Providers2

#### TABLE 10. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE BY PROVIDER AND GENDER\*

Service Providers	Female	Male	Unknown	Total
Arkansas State Hospital	160	605		765
Centers for Youth and Families	830	956	1	1,787
Community Counseling Services, Inc.	2745	2231	4	4,980
Counseling Associates, Inc.	5377	4284		9,661
Delta Counseling Associates, Inc.	1421	1237	40	2,698
GAIN (Greater Assistance for Those in Need)	35	81	1	117
Health Resources of Arkansas	1665	1222		2,887
Little Rock Community Mental Health Center	1897	1454	32	3,383
Mid-South Health Systems	7465	7279	30	14,774
Ozark Guidance Center, Inc.	6093	6016		12,109
Professional Counseling Associates	1354	847		2,201
South Arkansas Regional Health Center	1765	1452	1	3,218
Southeast Arkansas Behavioral Healthcare System, Inc.	2286	2023		4,309
Southwest Arkansas Counseling & Mental Health Center, Inc.	1793	1663	1	3,457
The Birch Tree Communities, Inc.	157	371		528
The Counseling Clinic, Inc.	1524	1337		2,861
Western Arkansas Counseling and Guidance Center	5014	4460	2	9,476
Totals	41,581	37,518	112	79,211

Source: SPQM Data System

\*Unduplicated Within Provider, duplicated Across Providers2



#### TABLE 11. ASH UNDUPLICATED CLIENTS SERVED BY COUNTY AND AGE

County	0-17	18-59	60-64	65+	Total	County	0-'
Arkansas	1	1			2	Lincoln	
Ashley		7			7	Little River	
Baxter		5			5	Logan	
Benton	6	17			23	Lonoke	
Boone		3		1	4	Madison	
Bradley		2			2	Marion	
Calhoun		2			2	Miller	
Carroll		3			3	Mississippi	
Chicot		6		1	7	Monroe	
Clark		13			13	Montgomery	
Clay	3	3			6	Nevada	
Cleburne		1			1	Newton	
Cleveland		3			3	Ouachita	
Columbia		2			2	Perry	
Conway	2	21			23	Phillips	
Craighead	2	13			15	Pike	
Crawford	2	9			11	Poinsett	
Crittenden	2	1			3	Polk	
Cross		1	1		2	Роре	
Dallas		2			2	Prairie	
Desha		3			3	Pulaski	
Drew	10	13			23	Randolph	
Faulkner		1			1	Saline	
Franklin	4	15	1		20	Scott	
Fulton		1		1	2	Searcy	
Garland	1	2			3	Sebastion	
Grant		7		1	8	Sevier	
Greene	1	11			12	Sharp	
Hempstead		4			4	St. Francis	
Hot Spring		6			6	Stone	
Howard		1	1		2	Union	
Independence	1	6			7	Van Buren	
Izard	6	19		1	26	Washington	
Jackson		8			8	White	
Jefferson		1			1	Woodruff	
Johnson		3			3	Yell	
Lafayette		1		2	3	Unknown	
Lawrence					0	Out of State	
Lee					0	Total	9

County	0-17	18-59	60-64	65+	Total
Lincoln		4			4
Little River		1			1
Logan	1	7			8
Lonoke	9	19	1	3	32
Madison		2			2
Marion	1	1			2
Miller	2	18			20
Mississippi		9			9
Monroe		2			2
Montgomery		1			1
Nevada		9	1		10
Newton	1				1
Ouachita	1	8			9
Perry		3			3
Phillips		5			5
Pike	1	9	1		11
Poinsett		2			2
Polk	1	2		1	4
Роре	1	4			5
Prairie	1	1		1	3
Pulaski		2			2
Randolph	20	195	7	6	228
Saline	1	4			5
Scott		1	1		2
Searcy	3	23	3	1	30
Sebastion		1			1
Sevier	3	21		2	26
Sharp		5			5
St. Francis	3	6	1	1	11
Stone		2			2
Union		15			15
Van Buren	6	19			25
Washington	2	5			7
White	1	1			2
Woodruff		1	1		2
Yell					0
Unknown					0
Out of State					0
Total	99	625	19	22	765

Source: SPQM Data System

#### TABLE 12. ASH UNDUPLICATED CLIENTS SERVED BY COUNTY AND RACE

County	Asian	Black	Hawaiian/PI	American Indian/Ak.	Multiracial	Unknown	White	Total
Arkansas		1				1	2	4
Ashley		4				3	7	14
Baxter						5	5	10
Benton	1	2			5	15	23	46
Boone						4	4	8
Bradley		1				1	2	4
Carroll						2	2	4
Chicot		3					3	6
Clark		3			1	3	7	14
Clay		8				5	13	26
Cleburne						6	6	12
Cleveland		1					1	2
Columbia		3					3	6
Conway		2					2	4
Craighead		11				12	23	46
Crawford	1	2				12	15	30
Crittenden		9				2	11	22
Cross		2				1	3	6
Dallas		1				1	2	4
Desha		1				1	2	4
Drew		2				1	3	6
Faulkner		7				16	23	46
Franklin						1	1	2
Garland		5				15	20	40
Grant						2	2	4
Greene						3	3	6
Hempstead		4			3	1	8	16
Hot Spring		3			-	9	12	24
Howard		1			2	1	4	8
Independence		1			_	5	6	12
Izard						2	2	4
Jackson		3				4	7	14
Jefferson		22				4	26	52
Johnson						8	8	16
Lafayette		1					1	2
Lawrence		1				2	3	6
Lee		2			1	1	3	6
Lincoln		2				2	4	8
Little River		£				1	1	2
Logan		1				7	8	16
Lonoke		5	1			26	32	64
Madison		5	· ·			20	2	4
Marion						2	2	4
Miller		10				10	20	40
Mississippi		7				2	9	18
Monroe		1				1	2	4
MOITIOE							2	-7

County	Asian	Black	Hawaiian/PI	American Indian/Ak.	Multiracial	Unknown	White	Total
Montgomery						1	1	2
Nevada		4				6	10	20
Newton						1	1	2
Ouachita		7				2	9	18
Out of State		1				2	3	6
Perry		2				3	5	10
Phillips		10				1	11	22
Pike						2	2	4
Poinsett		1				3	4	8
Polk						5	5	10
Pope		2				1	3	6
Prairie		2					2	4
Pulaski		170			4	54	228	456
Randolph		1				4	5	10
Saline		2					2	4
Scott		14			1	15	30	60
Searcy						1	1	2
Sevier	1	6			2	17	26	52
Sharp		2				3	5	10
St. Francis					1	10	11	22
Stone						2	2	4
Union		8			1	6	15	30
Washington		2	1		4	18	25	50
White						7	7	14
Woodruff		1				1	2	4
Yell						2	2	4
Total	3	367	2	0	24	369	765	1530

#### TABLE 12. ASH UNDUPLICATED CLIENTS SERVED BY COUNTY AND RACE

Source: SPQM Data System

TABLE 13. ASH UNDUPLICATED CLIENTS SERVED
BY COUNTY AND GENDER

Female	Male	Total	County	Female	Male	Total
T CITIAIC			-	T CITIAIC		3
2						4
						1
				1		8
10			_			32
I				4		2
				1		2
1						20
ו ס						9
						2
4				4	۷	 1
					0	10
0				1		10
				F		9
						3
				1		
				4		5
3				1		11 2
				4		
						4 5
				1		3
5						
-						228
1						5 2
					-	
				4		30 1
						26
3				9		<u></u> 5
1						
3						11 2
						15
5						25
1				2		7
						2
	3	3	Yell <b>Total</b>	160	2 605	2 765
	Permane         2         2         10         1         2         10         1         2         1         2         1         2         1         2         1         2         3         3         3         3         3         3         3         3         3         3         3         3         3         3         3	2       5         2       3         10       13         1       3         1       3         2       5         4       9         4       9         6       1         2       5         4       9         6       1         2       1         2       1         1       1         2       21         5       10         3       8         3       8         3       3         5       18         1       1         7       13         3       9         1       3         3       9         1       3         3       9         1       3         3       9         1       3         3       9         1       3         3       3         3       3         3       3         3       3         3       4 <td>2       2       2         2       3       5         10       13       23         1       3       4         2       2       2         1       2       2         1       2       2         1       2       3         2       5       7         4       9       13         2       5       7         4       9       13         2       5       7         4       9       13         2       1       1         2       1       3         1       1       2         2       21       23         5       10       15         3       8       11         2       2       2         3       8       11         3       3       3         5       18       23         3       3       3         3       3       3         3       3       3         3       3       6         3       3       6</td> <td>2       2         2       5       7         2       3       5         10       13       23         1       3       4         2       2       2         1       3       4         2       2       2         1       2       2         1       2       2         1       2       3         2       5       7         Marion       Miller         Mississippi       Monroe         Montgomery       Newton         0uachita       0uachita         0ut of State       Perry         3       8       11         2       2       2         3       3       11         3       8       11         1       1       1         2       2       2         3       3       1         1       1       1         1       1       1         1       3       3         3       9       12         1       3       4         1</td> <td>2         2           2         5         7           10         13         23           10         13         23           10         13         23           11         3         4           11         2         2           11         2         2           11         2         3           11         2         3           11         2         3           11         2         3           11         2         3           11         2         3           11         1         1           11         1         1           11         1         1           11         1         1           11         1         1           11         1         1           11         1         1           12         1         3           13         8         11           11         1         1           12         2         2           13         3         3           14         1</td> <td>2       2       2       3</td>	2       2       2         2       3       5         10       13       23         1       3       4         2       2       2         1       2       2         1       2       2         1       2       3         2       5       7         4       9       13         2       5       7         4       9       13         2       5       7         4       9       13         2       1       1         2       1       3         1       1       2         2       21       23         5       10       15         3       8       11         2       2       2         3       8       11         3       3       3         5       18       23         3       3       3         3       3       3         3       3       3         3       3       6         3       3       6	2       2         2       5       7         2       3       5         10       13       23         1       3       4         2       2       2         1       3       4         2       2       2         1       2       2         1       2       2         1       2       3         2       5       7         Marion       Miller         Mississippi       Monroe         Montgomery       Newton         0uachita       0uachita         0ut of State       Perry         3       8       11         2       2       2         3       3       11         3       8       11         1       1       1         2       2       2         3       3       1         1       1       1         1       1       1         1       3       3         3       9       12         1       3       4         1	2         2           2         5         7           10         13         23           10         13         23           10         13         23           11         3         4           11         2         2           11         2         2           11         2         3           11         2         3           11         2         3           11         2         3           11         2         3           11         2         3           11         1         1           11         1         1           11         1         1           11         1         1           11         1         1           11         1         1           11         1         1           12         1         3           13         8         11           11         1         1           12         2         2           13         3         3           14         1	2       2       2       3

Source: SPQM Data System

## TABLE 14. ARKANSAS STATE HOSPITALAVERAGE DAILY CENSUS BY MONTH

#### All ASH Patients Monthly Average Daily Census

Month	Census
2018 JUL	207
2018 AUG	208
2018 SEP	206
2018 OCT	208
2018 NOV	210
2018 DEC	207
2019 JAN	208
2019 FEB	211
2019 MAR	210
2019 APR	211
2019 MAY	211
2019 JUN	215

The average daily census for SFY 2019 was for all patients (acute adult, forensic adult, and adolescent ). 209

Source: Arkansas State Hospital Data System



### **TABLE 15. UNDUPLICATED CHILDREN SERVED**

	T			Fema	le						Male					Unkn	own		
County	As.	BI.	Hai/P. I.	Ind./ Ak.	Mult R	Unk.	Wht.	As.	BI.	Hai/P. I.	Ind./ Ak.	Mult R	Unk.	Wht.	BI.	Mult R	Unk.	Wht.	Total
Arkansas		63	1	1	2	171	146		63		1		145	103					696
Ashley	2	148			3	30	293		130		2	1	31	188					828
Baxter	1	1	1	2		32	362	1	2	2	2		29	227					662
Benton	14	36	6	22	28	557	1401	11	39	5	15	27	629	1360					4150
Boone		1		2	4	34	270		2		6	4	36	227				1	587
Bradley		66			1	22	95		58				13	76					331
Calhoun		13					43		9				3	20					88
Carroll				4	2	25	226		3			3	31	168					462
Chicot		107			2	8	52		116			1	11	37			3		337
Clark	3	73		2	1	4	172		91			1	5	141					493
Clay		8				8	234	1	21		1		9	228					510
Cleburne	2	3		4	1	272	91		4		2		207	77					663
Cleveland		6				19	60		17				27	41					170
Columbia	1	167			8	15	230	1	173			8	9	152			1		765
Conway		74			6	260	200	1	58			10	209	164					982
Craighead	2	277	1	2		130	964	3	408		4		141	1018	2			13	2965
Crawford	5	13	1	6	19	77	961	3	17		11	25	78	918				1	2135
Crittenden	1	430				32	327	1	505	2			28	287	1			1	1615
Cross		97				11	189		79		3		14	170				1	564
Dallas		18				3	23		14			1	2	17					78
Desha		147			4	22	103		126			4	17	75			2		500
Drew		70			3	32	183		91			6	38	125					548
Faulkner	6	259	3	3	22	901	618	3	245	1	4	21	770	410					3266
Franklin	1	6		3	4	14	289	2	3		2	5	17	266					612
Fulton		2				9	131		4				3	99					248
Garland	6	202	4	4	22	47	1414	5	198	1	8	15	39	1103			1	1	3070
Grant	_	4			1	45	186		6		2		31	159					434
Greene	1	16		1		35	735		18		1		42	595				2	1446
Hempstead		152			3		214	1	124			2	36	171					743
Hot Spring	2	99	1	11	7		469	1	150		3		20	401				1	1190
Howard		53		2			136	-	46		1	2	8	119					378
Independence	1	10	2			23	241		12	1			20	194					507
Izard		3	2			12	86		4	<u> </u>	2		4	92					203
Jackson		32				8	96		23				4	65					203
Jefferson	3	703				342	337	1	708		1	2	, 312	262					2671
Johnson	3	15	2		7	257	158	2	15		3	3	190	123					778
	3	36	2				40	2	46	1	3	3	190	32					164
Lafayette		30				12					2				1				
Lawrence						13	320		5				17	290				2	648
Lee		88				2	61	1	119				3	33					307
Lincoln		36	1		1	140	57		28				132	38					433

#### BY COUNTY AND GENDER AND RACE

#### TABLE 15. UNDUPLICATED CHILDREN SERVED BY COUNTY AND GENDER AND RACE

	Female BY COUN										Male					Unkn	own		
	As.	BI.	Hai/P.	Ind./	Mult	Unk.	Wht.	As.	BI.	Hai/P.	Ind./	Mult	Unk.	Wht.	BI.	Mult	Unk.	Wht.	Total
County			I.	Ak.	R					Ι.	Ak.	R				R			
Little River		31			1	6	85		19				4	86					232
Logan	2	7	1	7	15	41	460	1	7	1	2	11	40	389					984
Lonoke		24		1		179	259		30	1	1		112	180					787
Madison	1	3		2	1	82	254		3		3	1	70	217					637
Marion		1		3		14	126				1		13	123				1	282
Miller		148		1	2	17	355		170			3	16	314	1				1027
Mississippi	1	306	2			25	401		389			1	41	351	1		1		1519
Monroe		99				13	77		98		1		15	75					378
Montgomery	1			1	2	5	80					1	2	60					152
Nevada		40			1	1	80		68				8	77					275
Newton			1	1		3	39						4	42					90
Ouachita		166			4	5	204	1	161			4		149					694
Out of State		17		2	3	20	133		18		1	3	25	134					356
Perry		7			1	97	82		3			1	93	59			1		344
Phillips		250				16	123		256		1		10	97				2	755
Pike		4					64	1	1		1		1	56					128
Poinsett		18				15	214		40				14	159					460
Polk				2	2	9	212		2			2	9	169					407
Pope	5	47	1	7	21	562	567	4	57		4	22	515	392					2204
Prairie		9				18	31		6				9	24					97
Pulaski	13	1664	1	13	15	356	1156	15	1339	2	8	9	309	982	2		13	4	5901
Randolph		5				19	423		4				28	337				2	818
Saline	3	121		9	36	50	1181	1	142	1	2	28	59	991					2624
Scott		2	1	1	4	11	178		8			1	5	169					380
Searcy						142	32		2		1		129	19					325
Sebastian	21	231	1	6	40	247	2041	23	247	3	7	38	218	1729			1		4853
Sevier		7			7	26	173	1	11		2	2	19	126					374
Sharp		9		1		19	201	1	10		2		22	153			1		419
St. Francis	2	183		3		17	115		214	1	1		16	103					655
Stone	1	2		1		239	30		1		5	2	180	42					503
Union	4	345	1		13	11	470	5	352	2		11	11	340					1565
Unknown		54	1	3	1	104	282		45		2	1	209	214	1		32		949
Van Buren		1	1			150	59	1	10				134	45					401
Washington	11	98	14	19	35	1169	1398	15	144	13	20	47	1333	1338					5654
White	1	26				23	339		19				29	307				1	745
Woodruff		19				6	54		27			1	4	52					162
Yell		6	2	1	4	132	151	1	6		1	4	132	104					544
Total	120	7484	50	154	360	7528	24342	108	7689	37	145	343	7206	20475	9	0	56	33	76139

Source: SPQM Data System

#### TABLE 16. UNDUPLICATED MENTAL HEALTH CHILDREN SERVED\* BY PROVIDER AND GENDER AND RACE

				R AND GE					
Service Providers	Gender	Asian	Black	Hawaiian/ P.I.	American Indian/Ak.	Multi-racial	Unknown	White	Total
	Female	2	55				4	51	112
Arkansas State Hospital	Male	1	219	2			17	230	469
	Total	3	274	2	0	0	21	281	581
	Female	3	304	1	2	6	21	447	784
Centers for Youth and	Male		380	2	4	6	41	484	917
Families	Unknown							1	1
	Total	3	684	3	6	12	62	932	1702
	Female	12	353	5	19	30	84	2203	2706
Community Counseling Services, Inc.	Male	6	396		13	23	60	1680	2178
	Unknown						1	3	4
	Total	18	749	5	32	53	145	3886	4888
	Female	18	391	9	18	60	3093	1708	5297
Counseling Associates,	Male	9	329	1	20	62	2634	1168	4223
Inc.	Unknown								0
	Total	27	720	10	38	122	5727	2876	9520
	Female	2	533			15	98	748	1396
Delta Counseling	Male		519		2	12	159	507	1199
Associates, Inc.	Unknown						36		36
	Total	2	1052	0	2	27	293	1255	2631
	Female	1	33	1	3		54	800	892
Health Resources of Arkansas	Male		32	1	3		74	559	669
	Total	1	65	2	6	0	128	1359	1561
	Female	8	1851	5	10		398	5133	7405
Mid-South Health	Male	7	2222	4	16		435	4515	7199
Systems	Unknown		5				1	24	30
	Total	15	4078	9	26	0	834	9672	14634
	Female	27	139	22	53	69	1916	3805	6031
Ozark Guidance Center, Inc.	Male	27	190	19	45	82	2151	3445	5959
	Total	54	329	41	98	151	4067	7250	11990
Drafa ali 10 l'	Female	2	276		3		475	557	1313
Professional Counseling Associates	Male	1	147		3		322	323	796
	Total	3	423	0	6	0	797	880	2109

\*Unduplicated within Provider, Duplicated across Providers

#### TABLE 16. UNDUPLICATED MENTAL HEALTH CHILDREN SERVED\* BY PROVIDER AND GENDER AND RACE

	-			R AND GE			-		
Service Providers	Gender	Asian	Black	Hawaiian/P. I.	American Indian/Ak.	Multi-racial	Unknown	White	Total
	Female	5	692	1		24	61	947	1730
South Arkansas	Male	7	659	2		20	85	640	1413
Regional Health Center	Unknown						1		1
	Total	12	1351	3	0	44	147	1587	3144
	Female	3	812	2		1	738	681	2237
Southeast Arkansas	Male	1	783		2	2	663	506	1957
Behavioral Healthcare System, Inc.	Unknown								0
System, mc.	Total	4	1595	2	2	3	1401	1187	4194
	Female		482		3	17	102	1145	1749
Southwest Arkansas	Male	1	512	1	6	12	91	979	1602
Counseling & Mental Health Center, Inc.	Unknown		1						1
rieann Center, mc.	Total	1	995	1	9	29	193	2124	3352
	Male		50			2		84	136
The Birch Tree Communities, Inc.	Female	2	136		1	1	6	183	329
Communities, inc.	Total	2	186	0	1	3	6	267	465
	Female	4	125		9	41	43	1270	1492
The Counseling Clinic,	Male	1	123	1	2	34	63	1071	1295
Inc.	Unknown								0
	Total	5	248	1	11	75	106	2341	2787
	Female	27	249	3	24	86	372	4160	4921
Western Arkansas	Male	29	275	4	23	82	321	3646	4380
Counseling and Guidance Center	Unknown						1	1	2
Ouldance Center	Total	56	524	7	47	168	694	7807	9303
	Female	6	1120	1	10	9	69	592	1807
Little Rock Community	Male	16	721		5	7	81	515	1345
Mental Health Center	Unknown		3				16	3	22
	Total	22	1844	1	15	16	166	1110	3174
	Female		19					11	30
GAIN	Male		46				3	24	73
	Unknown							1	1
	Total	0	65	0	0	0	3	36	104
	Female	120	7484	50	154	360	7528	24342	40038
	Male	108	7689	37	145	343	7206	20475	36003
TOTALS	Unknown	0	9	0	0	0	56	33	98
	Total	228	15182	87	299	703	14790	44850	76,139

\*Unduplicated within Provider, Duplicated across Providers

Source: SPQM Data System

## SUBSTANCE ABUSE TREATMENT

(Division of Aging, Adults, and Behavioral Health Services)

# BY PROVIDER Unduplicated Within Provider Duplicated Across Providers

#### SUBSTANCE ABUSE TREATMENT TABLE 17. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDE BY COUNTY AND AGE

BY COUNTY AND AGE County* 0 - 17 18 - 59 60 - 64 65 + Total County* 0 - 17 18 - 59 60 - 64 65 + Total											
County*	0 - 17	18 - 59	60 - 64	65 +	Total	County*	0 - 17	18 - 59	60 - 64	65 +	Total
Arkansas	2	136	3	1	142	Lincoln	0	36	0	0	36
Ashley	5	118	1	2	126	Little River	2	27	0	0	29
Baxter	4	55	1	0	60	Logan	3	86	1	3	93
Benton	31	817	17	7	872	Lonoke	0	276	3	4	283
Boone	11	50	4	0	65	Madison	0	46	1	1	48
Bradley	4	49	0	1	54	Marion	0	14	1	0	15
Calhoun	0	6	0	0	6	Miller	4	139	4	5	152
Carroll	0	43	0	2	45	Mississippi	0	68	4	1	73
Chicot	16	58	2	0	76	Monroe	0	18	1	1	20
Clark	1	34	2	0	37	Montgomery	0	12	0	0	12
Clay	0	14	0	0	14	Nevada	1	16	0	0	17
Cleburne	0	50	2	0	52	Newton	0	7	0	0	7
Cleveland	1	27	0	0	28	Ouachita	0	37	2	1	40
Columbia	1	41	1	2	45	Perry	0	20	1	0	21
Conway	1	78	4	0	83	Phillips	0	22	1	0	23
Craighead	10	321	14	6	351	Pike	0	16	0	0	16
Crawford	9	253	5	2	269	Poinsett	0	104	4	1	109
Crittenden	4	57	2	0	63	Polk	4	46	2	0	52
Cross	1	24	1	0	26	Pope	7	233	2	1	243
Dallas	0	5	0	0	5	Prairie	0	14	0	0	14
Desha	10	64	4	1	79	Pulaski	48	2,122	66	29	2,265
Drew	6	96	1	0	103	Randolph	0	39	5	1	45
Faulkner	0	218	2	3	223	Saline	5	293	9	5	312
Franklin	3	66	3	2	74	Scott	1	55	0	0	56
Fulton	0	3	0	0	3	Searcy	0	17	0	0	17
Garland	13	652	18	8	691	Sebastian	18	609	16	4	647
Grant	0	54	0	2	56	Sevier	1	56	0	0	57
Greene	1	194	2	5	202	Sharp	2	47	1	0	50
Hempstead	0	61	1	0	62	St. Francis	0	24	0	0	24
Hot Spring	0	162	5	0	167	Stone	0	12	0	0	12
Howard	0	16	0	0	16	Union	2	100	2	0	104
Independence	0	79	3	2	84	Van Buren	0	23	0	0	23
Izard	0	18	0	0	18	Washington	35	664	11	4	714
Jackson	1	40	1	0	42	White	8	324	5	0	337
Jefferson	38	382	21	6	447	Woodruff	1	12	0	0	13
Johnson	0	91	0	0	91	Yell	1	47	0	0	48
Lafayette	16	18	0	0	34	Out of State	0	154	2	4	160
Lawrence	2	52	3	1	58	Unknown	0	139	3	0	142
Lee	0	18	0	0	18						
						Totals	334	10,494	270	118	11,216

\* County at Admission

#### TABLE 18. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDE SUBSTANCE ABUSE TREATMENT BY COUNTY AND RACE

County*	Asian	Black	Hawaiian/Pl	American	Multiracial	Unknown	White	Total
	0	53		Indian/Ak.	Martinaciai	0	89	
Arkansas				-				142
Ashley	0	46		1		2	77	126
Baxter	0	0				3	57	60
Benton	5	24		15		65	763	872
Boone	0	0		0		0	65	65
Bradley	0	18		0		1	35	54
Calhoun	0	0	0	0		0	6	6
Carroll	0	0		0		1	44	45
Chicot	0	43	0	1		2	30	76
Clark	0	5	0	0		0	32	37
Clay	0	0	0	0		0	14	14
Cleburne	0	0	0	0		0	52	52
Cleveland	0	2	0	1		0	25	28
Columbia	0	20	0	0		0	25	45
Conway	0	10	0	0		0	73	83
Craighead	0	24	0	2		11	314	351
Crawford	1	4	0	2		6	256	269
Crittenden	0	31	0	0		1	31	63
Cross	0	2	0	0		0	24	26
Dallas	0	1	0	0		0	4	5
Desha	0	36	0	0		0	43	79
Drew	0	30	0	2		1	70	103
Faulkner	3	28	2	0		6	184	223
Franklin	0	2		2		1	69	74
Fulton	0	1	0	0		0	2	3
Garland	2	43	5	4		4	633	691
Grant	0	0		1		0	54	56
Greene	0	7	-	1		2	192	202
Hempstead	0	20	0	1		5	36	
Hot Spring	0	39				1	127	167
Howard	0	3		0		0	13	
Independence	0	5		1		3	74	84
Izard	0	0		0		0	18	
Jackson	1	7		0		0	34	42
Jefferson	0	235		2		1	208	447
Johnson	0	1		0		2	88	91
Lafayette	0	21				2	11	34
Lawrence	0	1	0			0	57	58
Lee	0	13				0	5	
		3		0		0	5 33	
Lincoln	0	3	0	0		0	33	36

#### TABLE 18. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDE SUBSTANCE ABUSE TREATMENT BY COUNTY AND RACE

County*	Asian	Black	Hawaiian/PI	American	Multiracial	Unknown	White	Total
Little River	0	4	0	Indian/Ak. 0		0	25	29
Logan	1	2	0	0		2	88	93
Lonoke	1	28	0	0		2	252	283
Madison	0	0	0	0		2	46	48
Marion	0	0	0	0		0	15	15
Miller	2	41	0	0		1	108	152
Mississippi	0	23	0	0		0	50	73
Monroe	0	4	0	0		0	16	20
Montgomery	0	0	0	0		0	12	12
Nevada	0	2	0	0		0	15	17
Newton	0	0	0	0		0	7	7
Ouachita	0	12	0	0		0	28	40
Perry	0	0	0	1		1	19	21
Phillips	0	16	0	0		0	7	23
Pike	0	0	0	0		2	14	16
Poinsett	0	6	0	0		0	103	109
Polk	0	1	0	0		2	49	52
Pope	0	20	0	0		1	222	243
Prairie	0	2	0	0		0	12	14
Pulaski	7	877	3	5		31	1,342	2,265
Randolph	0	2	0	0		1	42	45
Saline	0	19	0	2		3	288	312
Scott	1	0	0	0		5	50	56
Searcy	0	0	0	0		0	17	17
Sebastian	5	51	0	20		21	550	647
Sevier	0	4	0	0		6	47	57
Sharp	0	0	0	0		0	50	50
St. Francis	0	13	0	0		0	11	24
Stone	0	0	0	0		0	12	12
Union	0	35	0	1		1	67	104
Van Buren	0	0	0	0		1	22	23
Washington	5	36	8	8		48	609	714
White	0	25	0	0		2	310	337
Woodruff	0	2	0	0		0	11	13
Yell	0	2	0	0		0	46	48
Out of State	0	5	0	74		0	81	160
Unknown	0	37	0	3		5	97	142
TOTALS	34	2,047	21	150	0	257	8,707	11,216

\* County at Admission

#### SUBSTANCE ABUSE TREATMENT **TABLE 19. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDE** BY COUNTY AND ETHNICITY

County*	Hispanic or Latino Origin	Not Available	Not Hispanic or Latino Origin	Total	County*	Hispanic or Latino Origin	Not Available	Not Hispanic or Latino Origin	Total
Arkansas	1	0	141	142	Lincoln	0	0	36	36
Ashley	5	0	121	126	Little River	1	3	25	29
Baxter	2	1	57	60	Logan	3	1	89	93
Benton	92	24	756	872	Lonoke	5	1	277	283
Boone	3	2	60	65	Madison	2	0	46	48
Bradley	1	0	53	54	Marion	0	0	15	15
Calhoun	0	0	6	6	Miller	4	22	126	152
Carroll	3	0	42	45	Mississippi	1	0	72	73
Chicot	2	0	74	76	Monroe	0	1	19	20
Clark	0	0	37	37	Montgomery	0	0	12	12
Clay	0	1	13	14	Nevada	1	0	16	17
Cleburne	2	0	50	52	Newton	0	0	7	7
Cleveland	0	1	27	28	Ouachita	0	0	40	40
Columbia	1	1	43	45	Perry	1	1	19	21
Conway	1	0	82	83	Phillips	0	0	23	23
Craighead	20	28	303	351	Pike	2	0	14	16
Crawford	11	4	254	269	Poinsett	2	8	99	109
Crittenden	3	2	58	63	Polk	2	0	50	52
Cross	0	0	26	26	Pope	6	0	237	243
Dallas	1	0	4	5	Prairie	0	0	14	14
Desha	1	0	78	79	Pulaski	61	61	2,143	2,265
Drew	1	1	101	103	Randolph	1	3	41	45
Faulkner	13	3	207	223	Saline	6	6	300	312
Franklin	3	1	70	74	Scott	6	0	50	56
Fulton	0	3	0	3	Searcy	2	0	15	17
Garland	17	5	669	691	Sebastian	40	15	592	647
Grant	1	3	52	56	Sevier	5	3	49	57
Greene	9	1	192	202	Sharp	0	2	48	50
Hempstead	4	1	57	62	St. Francis	0	0	24	24
Hot Spring	2	2	163	167	Stone	0	0	12	12
Howard	0	0	16	16	Union	5	4	95	104
Independence	3	0	81	84	Van Buren	1	0	22	23
Izard	3	1	14	18	Washington	65	10	639	714
Jackson	5	0	37	42	White	6	5	326	337
Jefferson	3	17	427	447	Woodruff	0	0	13	13
Johnson	2	0	89	91	Yell	1	0	47	48
Lafayette	5	0	29	34	Out of State	6	7	147	160
Lawrence	1	1	56	58	Unknown	5	2	135	142
Lee	0	0	18	18					
*County of Admiss	ion□				TOTALS	461	258	10,497	11,216

#### SUBSTANCE ABUSE TREATMENT **TABLE 20. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDE** BY COUNTY AND GENDER

County*	Female	Male	Total	County*	Female	Male	Unknown	Total
Arkansas	63	79	142	Lincoln	14	22	0	36
Ashley	54	72	126	Little River	12	17	0	29
Baxter	22	38	60	Logan	35	58	0	93
Benton	317	555	872	Lonoke	122	161	0	283
Boone	24	41	65	Madison	23	25	0	48
Bradley	24	30	54	Marion	4	11	0	15
Calhoun	4	2	6	Miller	58	94	0	152
Carroll	15	30	45	Mississippi	33	40	0	73
Chicot	27	49	76	Monroe	8	12	0	20
Clark	14	23	37	Montgomery	5	7	0	12
Clay	7	7	14	Nevada	9	8	0	17
Cleburne	14	38	52	Newton	3	4	0	7
Cleveland	15	13	28	Ouachita	17	23	0	40
Columbia	11	34	45	Perry	14	7	0	21
Conway	32	51	83	Phillips	6	17	0	23
Craighead	141	210	351	Pike	11	5	0	16
Crawford	110	159	269	Poinsett	44	65	0	109
Crittenden	26	37	63	Polk	18	34	0	52
Cross	9	17	26	Pope	81	162	0	243
Dallas	3	2	5	Prairie	9	5	0	14
Desha	25	54	79	Pulaski	837	1,425	3	2,265
Drew	46	57	103	Randolph	20	25	0	45
Faulkner	84	139	223	Saline	125	187	0	312
Franklin	33	41	74	Scott	17	39	0	56
Fulton	2	1	3	Searcy	9	8	0	17
Garland	290	401	691	Sebastian	243	404	0	647
Grant	20	36	56	Sevier	28	29	0	57
Greene	86	116	202	Sharp	24	26	0	50
Hempstead	31	31	62	St. Francis	9	15	0	24
Hot Spring	45	122	167	Stone	4	8	0	12
Howard	4	12	16	Union	47	57	0	104
Independence	23	61	84	Van Buren	9	14	0	23
Izard	4	14	18	Washington	251	463	0	714
Jackson	14	28	42	White	150	187	0	337
Jefferson	162	285	447	Woodruff	5	8	0	13
Johnson	35	56	91	Yell	26	22	0	48
Lafayette	2	32	34	Out of State	39	121	0	160
Lawrence	16	42	58	Unknown	14	128	0	142
Lee	5	13	18					
* County at Admissio	on		_	TOTALS	4,242	6,971	3	11,216

## SUBSTANCE ABUSE TREATMENT

(Division of Aging, Adults, and Behavioral Health Services)

# BY PROVIDER Unduplicated Within Provider Duplicated Across Providers

#### SUBSTANCE ABUSE TREATMENT TABLE 21. TOTAL CLIENTS SERVED BY PROVIDER AND AGE

Service Providers	0 - 17	18 - 59	60 - 64	65 +	Total
10TH DISTRICT SUBSTANCE ABUSE PROGRAM	34	566		8	625
Absolute Recovery Center, LLC	0	16	1	0	17
AR COMMUNITY CORRECTION	1	762	18	3	784
AR COMMUNITY CORRECTIONS - LITTLE ROCK UNIT	2	162	1	1	166
ARKANSAS TREATMENT SERVICES, PA	0	49	0	2	51
ARVAC	0	186	6	2	194
BETTER COMMUNITY DEVELOPMENT, INC.	2	197	11	4	214
BRADFORD HEALTH SERVICES	0	0	0	0	0
CAPSTONE TREATMENT CENTER, INC.	4	8	0	0	12
CATAR CLINIC	0	0	0	0	0
CATAR CLINIC OF HOT SPRINGS	0	0	0	0	0
CATAR CLINIC OF NLR	0	119	3	2	124
COUNSELING ASSOCIATES, INC.	2	12	2	0	16
COUNSELING CLINIC, INC.	4	2	0	0	6
Crossroads Treatment Center of West Mempis PC	0	0	0	0	0
CROWLEY'S RIDGE DEV. COUNCIL, INC.	1	330	13	4	348
DEPT. OF COMMUNITY CORRECTIONS	1	71	2	1	75
FAMILY SERVICE AGENCY, INC.	1	42	3	4	50
GYST HOUSE	0	18	0	0	18
HARBOR HOUSE, INC.	0	936	19	9	964
Housley & Associates	0	227	9	2	238
JEFFERSON COMPREHENSIVE COUNSELING ASSOCIATES	38	245	14	5	302
LIFE STRATEGIES COUNSELING, INC.	9	15	0	0	24
New Beginnings Behavioral Health Services, LLC	3	17	0	0	20
NORTHEAST ARK CMHC/MID-SOUTH HEALTH SYSTEMS, INC	1	188	9	3	201
NORTHEAST ARK CMHC/MID-SOUTH HEALTH SYSTEMS, INC.	1	130	3	2	136
Northeast Arkansas Treatment Services, LLC	0	121	15	6	142
NORTHWEST ARKANSAS PSYCOLOGICAL GROUP	2	30	0	0	32
OZARK GUIDANCE CENTER	1	149	3	2	155
OZARK MOUNTAIN ALCOHOL RES. TREATMENT, INC.	0	0	0	0	0
PREFERRED FAMILY HEALTHCARE, INC.	5	146	2	2	155
QUALITY LIVING CENTER	2	147	5	1	155
Quapaw House	28	25	0	0	53
QUAPAW HOUSE, INC.	14	2,940	60	23	3,037
RECOVERY CENTERS OF AR	4	1,352	27	10	1,393
RECOVERY SOLUTIONS, INC.	0	0	0	0	0
RESTORED LIFE SERVICES OF ARKANSAS	0	22	0	0	22
RIGHT MOVE COUNSELING	0	0	0	0	0
SE AR BEHAVIORAL HEALTHCARE	14	16	0	0	30
Serenity Ridge Recovery	0	0	0	0	0
SOUTHWEST AR COUNSELING & MENTAL HEALTH CENTER	23	314	6	4	347
SPRINGDALE TREATMENT CENTER	0	78	0	2	80
TEEN CHALLENGE RANCH OF NW ARKANSAS	8	8	0	0	16

#### SUBSTANCE ABUSE TREATMENT TABLE 21. TOTAL CLIENTS SERVED BY PROVIDER AND AGE

Service Providers	0 - 17	18 - 59	60 - 64	65 +	Total
UAMS SUBSTANCE ABUSE	1	112	4	1	118
UNITED FAMILY SERVICES, INC.	33	11	0	0	44
UNITED METHODIST CHILDREN'S HOME, INC	0	25	0	0	25
WESTERN AR COUNSELING	28	243	7	3	281
Youth Bridge, Bell House	0	0	0	0	0
YOUTH BRIDGE, INC	68	34	0	0	102
Youth Bridge, Julie House	0	1	0	0	1
TOTAL	335	10,072	260	106	10,773

\* The providers listed are licensed by the state of arkansas for substance abuse treatment.

#### SUBSTANCE ABUSE TREATMENT TABLE 22. TOTAL CLIENTS SERVED BY PROVIDER AND RACE

			-				14/1 1/	
Service Providers	Asian	Віаск	Hawaiian /PI	American Indian /AK	Multi- racial	Unk.	White	Total
10TH DISTRICT SUBSTANCE ABUSE PROGRAM	0	242	2	5		7	369	625
Absolute Recovery Center, LLC	0	0	0	0		3	14	17
AR COMMUNITY CORRECTION	0	184	0	6		11	583	784
AR COMMUNITY CORRECTIONS - LITTLE ROCK UNIT	0	25	0	2		4	135	166
ARKANSAS TREATMENT SERVICES, PA	0	2	0	0		0	49	51
ARVAC	0	18	1	2		0	173	194
BETTER COMMUNITY DEVELOPMENT, INC.	0	102	1	0		1	110	214
BRADFORD HEALTH SERVICES	0	0	0	0		0	0	0
CAPSTONE TREATMENT CENTER, INC.	0	0	0	0		1	11	12
	0	0	0	0		0	0	0
CATAR CLINIC OF HOT SPRINGS	0	0	0	0		0	0	0
CATAR CLINIC OF NLR	1	9	1	0		1	112	124
COUNSELING ASSOCIATES, INC.	0	1	0	0		1	14	16
COUNSELING CLINIC, INC.	0	0	0	0		0	6	6
Crossroads Treatment Center of West Mempis PC	0	0	0	0		0	0	0
CROWLEY'S RIDGE DEV. COUNCIL, INC.	0	31	0	1		3	313	348
DEPT. OF COMMUNITY CORRECTIONS	0	33	0	0		0	42	540 75
	1	21	0	0		0	28	50
FAMILY SERVICE AGENCY, INC.	0	7	0	0		0	20	18
GYST HOUSE	-		-	-		-		-
HARBOR HOUSE, INC.	7	73	0	91		26	767	964
Housley & Associates	4	9	2	4		15	204	238
JEFFERSON COMPREHENSIVE COUNSELING ASSOCIATES	0	154	0	2		2	144	302
LIFE STRATEGIES COUNSELING, INC.	0	4	0	0		4	16	24
New Beginnings Behavioral Health Services, LLC	0	7	0	0		0	13	20
NORTHEAST ARK CMHC/MID-SOUTH HEALTH SYSTEMS, INC	0	42	0	0		4	155	201
NORTHEAST ARK CMHC/MID-SOUTH HEALTH SYSTEMS, INC.	0	14	0	0		2	120	136
Northeast Arkansas Treatment Services, LLC	0	8	0	0		0	134	142
NORTHWEST ARKANSAS PSYCOLOGICAL GROUP	0	0	0	0		3	29	32
OZARK GUIDANCE CENTER	3	6	1	2		14	129	155
OZARK MOUNTAIN ALCOHOL RES. TREATMENT, INC.	0	0	0	0		0	0	0
PREFERRED FAMILY HEALTHCARE, INC.	1	11	1	2		0	140	155
QUALITY LIVING CENTER	0	53	0	0		5	97	155
Quapaw House	0	2	3	0		0	48	53
QUAPAW HOUSE, INC.	6	296	4	21		37	2,673	3,037
RECOVERY CENTERS OF AR	8	493	2	1		24	865	1,393
RECOVERY SOLUTIONS, INC.	0	0	0	0		0	0	0
RESTORED LIFE SERVICES OF ARKANSAS	0	1	0	0		0	21	22
RIGHT MOVE COUNSELING	0	0	0	0		0	0	0
SE AR BEHAVIORAL HEALTHCARE	0	19	0	0		0	11	30
Serenity Ridge Recovery	0	0	0	0		0	0	0
SOUTHWEST AR COUNSELING & MENTAL HEALTH CENTER	0	107	0	1		12	227	347
SPRINGDALE TREATMENT CENTER	0	1	0	0		4	75	80
TEEN CHALLENGE RANCH OF NW ARKANSAS	0	0	0	0		2	14	16
UAMS SUBSTANCE ABUSE	0	11	0	1		2	104	118
UNITED FAMILY SERVICES, INC.	0	34	0	0		0	10	44
UNITED METHODIST CHILDREN'S HOME, INC	0	8	0	0		2	15	25
WESTERN AR COUNSELING	2	11	0	1		14	253	281
Youth Bridge, Bell House	0	0	0	0		0	0	0
YOUTH BRIDGE, INC	1	4	3	3		38	53	102
Youth Bridge, Julie House	0	0	0	0	-	1	0	1
TOTALS	34	2,043	21	145	0	243	8,287	10,773
* The providers listed are licensed by the state of arkansas for substance	-		21	1+J	0	273	0,207	10,113

\* The providers listed are licensed by the state of arkansas for substance abuse treatment.

#### SUBSTANCE ABUSE TREATMENT TABLE 23. TOTAL CLIENTS SERVED BY PROVIDER AND ETHNICITY

Service Providers	Hispanic or Latino Origin	Not Available	Not Hispanic or Latino Origin	Total
10TH DISTRICT SUBSTANCE ABUSE PROGRAM	11	1	613	625
Absolute Recovery Center, LLC	2	0	15	17
AR COMMUNITY CORRECTION	43	11	730	784
AR COMMUNITY CORRECTIONS - LITTLE ROCK UNIT	6	7	153	166
ARKANSAS TREATMENT SERVICES, PA	3	0	48	51
ARVAC	0	2	192	194
BETTER COMMUNITY DEVELOPMENT, INC.	3	2	209	214
BRADFORD HEALTH SERVICES	0	0	0	0
CAPSTONE TREATMENT CENTER, INC.	1	5	6	12
CATAR CLINIC	0	0	0	0
CATAR CLINIC OF HOT SPRINGS	0	0	0	0
CATAR CLINIC OF NLR	2	1	121	124
COUNSELING ASSOCIATES, INC.	1	1	14	16
COUNSELING CLINIC, INC.	0	0	6	6
Crossroads Treatment Center of West Mempis PC	0	0	0	0
CROWLEY'S RIDGE DEV. COUNCIL, INC.	8	1	339	348
DEPT. OF COMMUNITY CORRECTIONS	0	12	63	75
FAMILY SERVICE AGENCY, INC.	0	1	49	50
GYST HOUSE	0	0	18	18
HARBOR HOUSE, INC.	53	22	889	964
Housley & Associates	24	10	204	238
JEFFERSON COMPREHENSIVE COUNSELING ASSOCIATES	4	5	293	302
LIFE STRATEGIES COUNSELING, INC.	2	0	22	24
New Beginnings Behavioral Health Services, LLC	0	0	20	20
NORTHEAST ARK CMHC/MID-SOUTH HEALTH SYSTEMS, INC	6	0	195	201
NORTHEAST ARK CMHC/MID-SOUTH HEALTH SYSTEMS, INC.	4	0	132	136
Northeast Arkansas Treatment Services, LLC	10	53	79	142
NORTHWEST ARKANSAS PSYCOLOGICAL GROUP	3	0	29	32
OZARK GUIDANCE CENTER	18	5	132	155
OZARK MOUNTAIN ALCOHOL RES. TREATMENT, INC.	0	0	0	0
PREFERRED FAMILY HEALTHCARE, INC.	1	0	154	155
QUALITY LIVING CENTER	8	3	144	155
Quapaw House	2	0	51	53
QUAPAW HOUSE, INC.	101	15	2,921	3,037
RECOVERY CENTERS OF AR	32	39	1,322	1,393
RECOVERY SOLUTIONS, INC.	0	0	0	0
RESTORED LIFE SERVICES OF ARKANSAS	0	0	22	22
RIGHT MOVE COUNSELING	0	0	0	0
SE AR BEHAVIORAL HEALTHCARE	0		19	30

#### SUBSTANCE ABUSE TREATMENT TABLE 23. TOTAL CLIENTS SERVED BY PROVIDER AND ETHNICITY

Service Providers	Hispanic or Latino Origin	Not Available	Not Hispanic or Latino Origin	Total
Serenity Ridge Recovery		0		0
	0	0	0	0
SOUTHWEST AR COUNSELING & MENTAL HEALTH CENTER	19	27	301	347
SPRINGDALE TREATMENT CENTER	6	0	74	80
TEEN CHALLENGE RANCH OF NW ARKANSAS	0	3	13	16
UAMS SUBSTANCE ABUSE	4	0	114	118
UNITED FAMILY SERVICES, INC.	2	2	40	44
UNITED METHODIST CHILDREN'S HOME, INC	2	0	23	25
WESTERN AR COUNSELING	15	0	266	281
Youth Bridge, Bell House	0	0	0	0
YOUTH BRIDGE, INC	40	7	55	102
Youth Bridge, Julie House	1	0	0	1
TOTALS	437	246	10,090	10,773

\* The providers listed are licensed by the state of arkansas for substance abuse treatment.

#### SUBSTANCE ABUSE TREATMENT TABLE 24. TOTAL CLIENTS SERVED BY PROVIDER AND GENDER

Service Providers	Male	Female		Total
10TH DISTRICT SUBSTANCE ABUSE PROGRAM	286	339	0	625
Absolute Recovery Center, LLC	5	12	0	17
AR COMMUNITY CORRECTION	85	699	0	784
AR COMMUNITY CORRECTIONS - LITTLE ROCK UNIT	1	165	0	166
ARKANSAS TREATMENT SERVICES, PA	23	28	0	51
ARVAC	63	131	0	194
BETTER COMMUNITY DEVELOPMENT, INC.	104	110	0	214
BRADFORD HEALTH SERVICES	0	0	0	0
CAPSTONE TREATMENT CENTER, INC.	0	12	0	12
CATAR CLINIC	0	0	0	0
CATAR CLINIC OF HOT SPRINGS	0	0	0	0
CATAR CLINIC OF NLR	53	71	0	124
COUNSELING ASSOCIATES, INC.	5	11	0	16
COUNSELING CLINIC, INC.	4	2	0	6
Crossroads Treatment Center of West Mempis PC	0	0	0	0
CROWLEY'S RIDGE DEV. COUNCIL, INC.	219	129	0	348
DEPT. OF COMMUNITY CORRECTIONS	24	51	0	75
FAMILY SERVICE AGENCY, INC.	12	38	0	50
GYST HOUSE	8	10	0	18
HARBOR HOUSE, INC.	339	625	0	964
Housley & Associates	75	163	0	238
JEFFERSON COMPREHENSIVE COUNSELING ASSOCIATES	98	204	0	302
LIFE STRATEGIES COUNSELING, INC.	9	15	0	24
New Beginnings Behavioral Health Services, LLC	8	12	0	20
NORTHEAST ARK CMHC/MID-SOUTH HEALTH SYSTEMS, INC	3	198	0	201
NORTHEAST ARK CMHC/MID-SOUTH HEALTH SYSTEMS, INC	58	78	0	136
Northeast Arkansas Treatment Services, LLC	63	79	0	142
NORTHWEST ARKANSAS PSYCOLOGICAL GROUP	14	18	0	32
OZARK GUIDANCE CENTER	63	92	0	155
OZARK MOUNTAIN ALCOHOL RES. TREATMENT, INC.	0	0	0	0
PREFERRED FAMILY HEALTHCARE, INC.	73	82	0	155
QUALITY LIVING CENTER	57	98	0	155
Quapaw House	17	36	0	53
QUAPAW HOUSE, INC.	1,318	1,718	1	3,037
RECOVERY CENTERS OF AR	567	825	1	1,393
RECOVERY SOLUTIONS, INC.	0	0	0	0
RESTORED LIFE SERVICES OF ARKANSAS	9	13	0	22
RIGHT MOVE COUNSELING	0	0	0	0
SE AR BEHAVIORAL HEALTHCARE	4	26	0	30
Serenity Ridge Recovery	0	0	0	0
SOUTHWEST AR COUNSELING & MENTAL HEALTH CENTER DAABHS - 53	150	197	0	347

#### SUBSTANCE ABUSE TREATMENT TABLE 24. TOTAL CLIENTS SERVED BY PROVIDER AND GENDER

Service Providers	Male	Female		Total
SPRINGDALE TREATMENT CENTER	35	45	0	80
TEEN CHALLENGE RANCH OF NW ARKANSAS	0	16	0	16
UAMS SUBSTANCE ABUSE	54	64	0	118
UNITED FAMILY SERVICES, INC.	8	36	0	44
UNITED METHODIST CHILDREN'S HOME, INC	25	0		25
WESTERN AR COUNSELING	122	159	0	281
Youth Bridge, Bell House	0	0	0	0
YOUTH BRIDGE, INC	25	77	0	102
Youth Bridge, Julie House	0	1	0	1
TOTALS	4,086	6,685	2	10,773

\* The providers listed are licensed by the state of arkansas for substance abuse treatment.



#### TABLE 25. ARKANSAS HEALTH CENTER UNDUPLICATED CLIENTS SERVED BY COUNTY AND AGE

County	0 - 17	18 - 5 <u></u> 9	60 - 64	65 +	Total	County	0 - 17	18 - 5 <u></u> 9	60 - 64	65 +	Т
Arkansas		1			1	Lincoln					
Ashley				1	1	Little River				1	
Baxter		1			1	Logan		1		1	
Benton		1		1	2	Lonoke		1		4	
Boone				2	2	Madison			1		
Bradley		1			1	Marion					F
Calhoun					0	Miller		1			t
Carroll					0	Mississippi				1	
Chicot					0	Monroe		2			
Clark			1		1	Montgomery				1	
Clay		2			2	Nevada		1	1		
Cleburne				1	1	Newton					
Cleveland					0	Ouachita		1			
Columbia				1	1	Perry		1	1	2	
Conway			2	1	3	Phillips					
Craighead		1	2	3	6	Pike					F
Crawford				1	1	Poinsett				2	F
Crittenden				1	1	Polk		1			F
Cross					0	Pope				2	F
Dallas					0	Prairie		1			F
Desha			1		1	Pulaski		38	14	27	F
Drew					0	Randolph		2			F
Faulkner		4	2	8	14	Saline		22	10	32	
Franklin		1		-	1	Scott				-	F
Fulton					0	Searcy					F
Garland		10	3	6	19	Sebastian		3		2	
Grant		1		2	3	Sevier		1			
Greene				1	1	Sharp				1	
Hempstead				1	1	St. Francis					
Hot Spring		3	5	9	17	Stone					
Howard		2			2	Union				1	
Independence		1			1	Van Buren					T
Izard					0	Washington		1	2	2	F
Jackson		1		1	2	White				2	
Jefferson		2		4	6	Woodruff				1	-
Johnson			1		1	Yell				2	
Lafayette					0	Out of State					
Lawrence					0	Unknown					
Lee		1			1		1				
Subtotals	0		17	44	94	Subtotals	0	77	29	84	
	-					TOTALS	0	110	46	128	

#### TABLE 26. ARKANSAS HEALTH CENTER UNDUPLICATED CLIENTS SERVED BY COUNTY AND RACE

				American					
County	Asian	Black	Hawaiian/P		Hispanic	Multiracial	Unknown	White	Total
Arkansas	_			1					1
Ashley		1							1
Baxter								1	
Benton								2	
Boone								2	2
Bradley								1	1
Calhoun									0
Carroll									0
Chicot									0
Clark								1	1
Clay		1						1	2
Cleburne								1	1
Cleveland									0
Columbia								1	1
Conway		1						2	3
Craighead		2			1			3	
Crawford								1	
Crittenden								1	1
Cross									0
Dallas									0
Desha								1	
Drew									0
Faulkner		2						12	
Franklin								1	
Fulton									0
Garland		3						16	19
Grant		1						2	
Greene								1	
Hempstead		1							1
Hot Spring		4						13	17
Howard		1						1	
Independence		1							1
Izard	1								0
Jackson	1				1			1	
Jefferson	1	3						3	
Johnson								1	
Lafayette									0
Lawrence									0
Lee		1							1
Subtotals	0		0	1	2	0	0	69	

#### TABLE 26. ARKANSAS HEALTH CENTER UNDUPLICATED CLIENTS SERVED BY COUNTY AND RACE

0		Dissi		American	Lliononia				Tatal
County	Asian	Black	Hawaiian/P	Indian/Ak.	Hispanic	Multiracial	Unknown	White	Total
Lincoln									0
Little River								1	1
Logan								2	2
Lonoke								5	
Madison								1	1
Marion									0
Miller								1	1
Mississippi								1	1
Monroe		1						1	2
Montgomery								1	1
Nevada		1						1	2
Newton									0
Ouachita								1	1
Perry								4	4
Phillips									0
Pike									0
Poinsett								2	2
Polk								1	1
Pope								2	2
Prairie								1	1
Pulaski	2	28		1	1			47	79
Randolph		1						1	2
Saline								64	64
Scott									0
Searcy									0
Sebastian		2						3	
Sevier								1	1
Sharp								1	1
St. Francis									0
Stone									0
Union								1	1
Van Buren									0
Washington					1			4	5
White					· · ·			2	2
Woodruff								1	1
Yell								2	
Out of State		<u> </u>					ļ		0
									0
Unknown	2	33	0	1	2	0	0	152	190
Subtotals									
TOTAL	2	55	0	2	4	0	0	221	284

Source: MatrixCare

#### TABLE 27. ARKANSAS HEALTH CENTER UNDUPLICATED CLIENTS SERVED BY COUNTY AND GENDER

County	Female	Male	Unknown	Total	County	Female	Male	Unknown	Total
Arkansas		1		1	Lincoln				0
Ashley	1			1	Little River	1			1
Baxter		1		1	Logan		2		2
Benton	1	1		2	Lonoke		5		5
Boone	1	1		2	Madison		1		1
Bradley		1		1	Marion				0
Calhoun				0	Miller		1		1
Carroll				0	Mississippi	1			1
Chicot				0	Monroe		2		2
Clark	1			1	Montgomery		1		1
Clay		2		2	Nevada		2		2
Cleburne	1			1	Newton				0
Cleveland				0	Ouachita	1			1
Columbia		1		1	Perry	1	3		4
Conway	1	2		3	Phillips				0
Craighead	2	4		6	Pike				0
Crawford		1		1	Poinsett	1	1		2
Crittenden		1		1	Polk		1		1
Cross				0	Pope		2		2
Dallas				0	Prairie		1		1
Desha		1		1	Pulaski	35	44		79
Drew				0	Randolph	1	1		2
Faulkner	8	6		14	Saline	34	30		64
Franklin	_	1		1	Scott	_			0
Fulton				0	Searcy				0
Garland	5	14		19	Sebastian	3	2		5
Grant	2	1		3	Sevier	_	1		1
Greene		1		1	Sharp	1			1
Hempstead		1		1	St. Francis				0
Hot Spring	8	9		17	Stone				0
Howard	1			2	Union		1		1
е		1		1	Van Buren				0
Izard				0	Washington	3	2		5
Jackson	1	1		2	White	1	1		2
Jefferson	2	4		6	Woodruff	1			1
Johnson		1		1	Yell		2		2
Lafayette				0	Out of State				0
Lawrence				0	Unknown				0
Lee		1		1	-	· · · · · · · · · · · · · · · · · · ·			
Subtotals	35	59	0	94	Subtotals	84	106	0	190

TOTALS

119

165

0

284
#### ARKANSAS DHS STATISTICAL REPORT DIVISION OF AGING, ADULT, AND BEHAVIORAL HEALTH SERVICES SFY 2019

## TABLE 28. ARKANSAS HEALTH CENTERAVERAGE DAILY CENSUS BY MONTH

#### All AHC Residents Monthly Average Daily Census

Month	Census
July-18	246
August-18	244
September-18	244
October-18	239
November-18	243
December-18	252
January-19	241
February-19	240
March-19	240
April-19	236
May-19	235
June-19	238

### The average daily census for 2019 for all Residents 242

Source: MatrixCare





#### INTRODUCTION

#### DCCECE MISSION STATEMENT

Together we improve the quality of life of all Arkansans by protecting the vulnerable, fostering independence and promoting better health.

#### **OVERVIEW**

Act 1132 of 1997, established the Division of Child Care and Early Childhood Education within the Arkansas Department of Human Services. The purpose of the Division is to enhance the coordination of child care and early childhood education programs within the state and support the optimal and ongoing development of young children in Arkansas.

The Arkansas Early Childhood Commission's goals are as follows:

- To improve the overall quality of in infant and toddler programs
- To engage families in the child's education through research-based programs that enhance child outcomes and success in school
- To support restructuring, expanding and growing Better Beginnings/Quality Rating Improvement System
- Strengthen and expand local and state partnerships with other agencies and organizations for connected action (Established April 2009)
- Create awareness of Health and Nutrition Programs and educate parents, children and child care providers on the benefits of a healthy lifestyle.

Source: DCCECE Website

# FAMILY SUPPORT

ARKANSAS DHS STATISTICAL REPORT DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION SFY 2017



Month	TEA	Low-Income	ESS	TOTAL
Jul-18	122,210	1,523,447	572,551	2,218,208
Aug-18	124,812	1,798,603	519,148	2,442,563
Sep-18	101,733	2,140,081	408,254	2,650,068
Oct-18	114,327	3,226,925	491,208	3,832,460
Nov-18	99,108	2,870,183	427,067	3,396,359
Dec-18	109,078	2,976,550	425,492	3,511,120
Jan-19	109,511	3,388,640	453,428	3,951,579
Feb-19	91,269	3,067,882	364,647	\$3,523,798
Mar-19	78,901	3,066,686	361,346	\$3,506,934
Apr-19	88,768	3,817,460	400,476	\$4,306,704
May-19	78,192	3,457,107	353,456	\$3,888,756
Jun-19	84,028	3,620,892	363,480	\$4,068,401

Source: Child Care System

Information from AASIS SFY2019

#### CHILD CARE ASSISTANCE PROGRAMS

The Child Care Assistance Program began in 1989. The initial purpose of this program was to provide subsidized early childhood services to low-income families utilizing child care voucher services. The families must be working, enrolled in an educational program, or attending training. Child care voucher services are also provided to families and children needing Protective Services and Foster Care. In 1997 with the authorization of welfare reform, the process was expanded to include families receiving Transitional Employment Assistance (TEA) and families transitioning from TEA to Extended Support Services (ESS).

Source			SFY 2019
Child Care Development Fund (CCDF)			\$ 42,671,304
Foster Care:			
Discretionary FC Non IV-E		\$ 3,431,706	
Foster Care		\$ 3,296,791	
Foster Care Total			\$ 6,728,497
Protective Services			\$ 621,390
TOTAL			\$ 50,021,191
Children: (A Child may be counted in each cost center.)			All Data
Extended Support Services (ESS) WORKING			2,099
ESS TOTAL			2,099
Foster Care:			
Discretionary FC Non IV-E		2,203	
Foster Care		1,495	
FOSTER CARE TOTAL			3,698
LOW-INCOME			11,199
LOW-INCOME TOTAL			11,199
PROTECTIVE SERVICES			449
PROTECTIVE SERVICES TO	TAL		449
TEA	JOB SEARCH		343
	SCHOOL		132
	WORK EXPERIENCE		731
TEA TOTAL			1,206
TOTAL CHILDREN SERVED			<u>18,651</u>

DCCECE - 3

CHILD CARE	ASSISTANCE PRO	OGRAMS	
Families: (A Family may be counted in each cost center.)			All Data
ESS	WORKING		1,096
ESS TOTAL			1,096
Foster Care: Discretionary FC Non IV-E		1,372 998	
Foster Care FOSTER CARE TOTAL		998	2,370
			_,
LOW-INCOME			8,017
LOW-INCOME TOTAL			8,017
PROTECTIVE SERVICES			278
PROTECTIVE SERVICES TOTA	L		278
TEA			
	JOB SEARCH		199
	SCHOOL WORK EXPERIEN		88 419
TEA TOTAL	WORK EAFERIEI	NCE	706
TOTAL FAMILIES SERVED			<u>12,467</u>
CHILD CARE PROVIDERS:			
Number of licensed child care centers or homes and registered homes:			
Number of child care centers or homes and registered homes receiving su	. Number of Child C	Care Center or Homes Rece	iving Subsidy 785
OVER	ALL COUNT TABL	E	
Number of Children Served By DCC/ECE	Number of Cases Served By DCC/ECE	Number of Children Served (excluding FC) By DCC/ECE	Number of Cases Served (excluding FC) By DCC/ECE

10,828

13,475

9,105

Source: Child Care System

16,327

DCCECE - 4

# PROGRAM & PROFESSIONAL DEVELOPMENT

#### **PROGRAM & PROFESSIONAL DEVELO**

#### THE QUALITY PERSPECTIVE

The Division of Child Care and Early Childhood Education (DCCECE) Program and Professional Develop services to early childhood and out of school time providers, families, early care professionals and DCCE availability and accessibility of care for Arkansas' children through the Better Beginnings incentive funds; Fund (CCDF) professional development contracts; Arkansas Birth through Prekindergarten Teaching Cre resources; and the Technical Assistance System.

#### PROFESSIONAL DEVELOPMENT DELIVERY

DCCECE contracts with educational agencies and universities to provide professional development at no aligned with eight key content areas: Child Growth and Development; Learning Environment and Curricul Community; Child Observation and Assessment; Health, Safety, and Nutrition; Professional Development 2018-19, 3,728 trainings were held across the state with a recorded attendance of 67,291 participants.

#### BASIC ORIENTATION COURSE FOR CHILD CARE STAFF/CHILD CARE ORIENTATION TRAINING (

PROGRAM	PROGRAM MEASUREMENTS	2016-17	2017-18
	Number of Persons Enrolled	1,026	806
CHILD CARE ORIENTATION	Percentage of Persons Completing the five Modules	76%	74%
IRAINING	Number of Sites Providing Training	46	48
	Number of Classes	75	68

#### Family Child Care Provider Orientation Trai

County	2016-17	2017-18
Jefferson	0	0
Independence	1	1
Pulaski	3	3
Craighead	1	0
Washington	0	1

#### **DIRECTOR'S ORIENTATION**

Directors Orientation supports new administrators in successfully fulfilling their responsibilities. The cours new directors of licensed child care centers in Arkansas. Continuing Education Units (CEUs) and Arkansa completion of the 24 clock hours (2.4 CEUs). An outline of the content is listed below.

Directors Orientation A - Minimum licensing rules and regulations and Better Beginnings
Directors Orientation A-2 - Risk management including playground safety, safe sleep and supervision, te
Directors Orientation B - Communication, professionalism and the NAEYC Code of Ethical Conduct
Directors Orientation C - Brain development research, developmentally appropriate practice, ages and si curriculum

57 courses were held reaching 974 participants in 2018-19.

#### PMENT

Dement Unit (PPD) is in a unique position of providing support CE staff. The staff guide and direct improving the quality, Arkansas Better Chance (ABC) and Child Care Development Idential; Child Care Aware of Arkansas Network; educational

cost to early education professionals. Each training must be um; Positive Interactions and Guidance; Family and t and Leadership; and Program Planning and Management. In

#### <u>(CCOT)</u>

2018-19	l
840	
72%	
39	
61	l

#### ining

2018-19	
0	
0	
1	
0	
0	

e is provided in four six-hour modules and is required for all as Department of Education (ADE) credit are available upon

chnology, shaken baby syndrome, and child maltreatment

tages, early childhood environments, positive guidance and

#### **PROGRAM & PROFESSIONAL DEVELO**

#### THE QUALITY PERSPECTIVE

Although the Arkansas Better Beginning program has been a voluntary Quality Rating and Improvement licensed facilities that accept Child Care Development Block Grant child subsidy/voucher funding. Particip school time providers to increase progress in several key component areas: administration, administrator environment, facility assessment and child health/development. Early childhood and out of school time fa Beginnings websites as a resource to inform parents as they make decisions about care for their children

In FY17, the Better Beginnings Incentive Grant changed from an annual grant award to a grant given onc is determined by the start level and the licensed capacity of the facility. The award is to be used to suppor enhance the learning environment, curriculum and professional resource books and materials, furniture a materials, family engagement and communication, and professional development.

#### PROFESSIONAL DEVELOPMENT DELIVERY

DCCECE contracts with educational agencies and universities to provide professional development at no aligned with eight key content areas: Child Growth and Development; Learning Environment and Curricul Community; Child Observation and Assessment; Health, Safety, and Nutrition; Professional Development 2018-19, 3,728 trainings were held across the state with a recorded attendance of 67,291 participants.

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Independence	1	1
Pulaski	3	3
Craighead	1	0
Washington	0	1

#### **DIRECTOR'S ORIENTATION**

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Directors Orientation B - Communication, professionalism and the NAEYC Code of Ethical Conduct
Directors Orientation C - Brain development research, developmentally appropriate practice, ages and si curriculum

57 courses were held reaching 974 participants in 2018-19.

#### PMENT

System in the past, participation became mandatory in 2016 for pation in Better Beginnings requires early childhood and out of and staff qualifications, professional development, learning cilities' quality ratings are posted on the DCCECE and Better I.

e for each certified star level achievement. The grant amount rt quality. Approved uses for the grant include: materials to ind equipment, child health and developmental screening

cost to early education professionals. Each training must be um; Positive Interactions and Guidance; Family and t and Leadership; and Program Planning and Management. In

#### <u>(CCOT)</u>

2018-19
840
72%
39
61

#### ining

2018-19
0
0
1
0
0

e is provided in four six-hour modules and is required for all as Department of Education (ADE) credit are available upon

chnology, shaken baby syndrome, and child maltreatment

tages, early childhood environments, positive guidance and

#### **PROGRAM & PROFESSIONAL DEVELOPMENT**

#### PROFESSIONAL DEVELOPMENT SYSTEM

Training / Educational Categories	Training / Educational Levels	June 2017	June 2018	June 201
ADVANCED	Advanced 1	415		
ADVANCED	Advanced 2	221		
TOTAL ADVANCED		636		
	Intermediate 1	1236		
INTERMEDIATE	Intermediate 2	89		
	Intermediate 3	143		
TOTAL INTERMEDIATE		1,468		
FOUNDATION	Foundation 1	5,908		
	Foundation 2	3,419		
	Foundation 3	12,008	N/A*	N/A
ENTRY	Entry	21,871	25,433*	31,115
TOTAL PRACTITIONERS		52,918	25,433	31,115
-				
TOTAL TRAINERS		1,727	601	863

\*In 2017, Arkansas transitioned from the Traveling Arkansas' Professional Pathways Registry to the Arkansas Professional Development Registry. Member levels are unavailable at this time. Data is for the date the report was pulled.

The Arkansas Professional Development Registry (PDR) is the tracking component of the Arkansas Early Childhoc Education and Care Professional Development System. Individuals can register for professional development opportunities and obtain resources to enhance their knowledge and skills. All early childhood professionals working licensed centers, homes and out-of-school time facilities are required to become a member of the PDR. Members have access to their own online training transcript, which lists the trainings attended. A minimum number of training hours is required annually to maintain membership. Members can set professional career goals and use the Individual Professional Development Plan to determine which training is best suited to fit their needs.

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#### **PROGRAM & PROFESSIONAL DEVELOPMENT**

#### PRE-K EARLY LEARNING LITERACY IN ARKANSAS (ELLA)

Pre-K ELLA is designed to provide training to early childhood educators in delivering effective literacy st provide a strong foundation for school readiness and reading success to young children in Arkansas.

Pre-K ELLA					
	2015-16	2016-17	2017-18	2018-19	
Enrolled	721	627	538	696	
Graduates	567	421	336	417	
% Completion	79%	67%	62%	60%	
Classes	60	37	36	35	

#### ARKANSAS CHILD DEVELOPMENT AND EARLY LEARNING STANDARDS (CDELS)

Arkansas Child Development and Early Learning Standards classes provide early care professionals a knowledge of the standards, strategies for implementing them into the classroom, preparing the environmen planning using the Early Learning Standards and Kindergarten Readiness. The training also addresses the and assessment of young children.

CDELS					
Program Measurements	2015-16	2016-17	2017-18□	2018-19	
Enrolled	962	379	2,025	1,522	
Graduates	637	274	1,541	1,229	
% Completion	66%*	72%	76%	81%	
Classes	57	23	71	81	

#### PRE-K SOCIAL EMOTIONAL LEARNING (PRE-K SEL)

Pre-K Social Emotional Learning provides teachers of three to five year old's knowledge and skills to t relationships with children, parents and coworkers, to create productive classroom climates, prevent challengi and to manage disruptive behavior and teach children new skills so they can enter kindergarten ready to learn

Pre-K SEL				
Program Measurements	2015-16	2016-17	2017-18	2018-19
Number of Person Enrolled	563	457	261	241
Number of Persons Completing	282	332	173	131
Completion Rate	50%	73%	66%	54%
Number of Classes	26	26	17	15

rategies that

foundational it, curriculum observation

build positive ing behavior,

#### **PROGRAM & PROFESSIONAL DEVELOPMENT**

#### ARKANSAS CHILD CARE FACILITIES LOAN GUARANTEE FUND

Loan guarantees are made to assist with the development of new facilities or expansion of existing facilities, pa

PROGRAM	July 1, 2017	July 1, 2018
Guarantee Fund Investment	\$369,776	\$372,069
Current Total Guarantees in Place (Fund Exposure)	\$0	\$40,000
Current Total of Loans Guaranteed	\$0	\$2
Participating Financial Institutions	0	1
Total Defaults	none	None
Capital Reduction (Accrued Interest Applied Before Capital is	0	\$0.00
Total Guarantee Applications Denied/Rescinded	\$0	1

#### CHILD CARE RESOURCE AND REFERRAL CENTER

Child Care Aware Resource and Referral Agencies (CCA) are contracted to provide technical assistance to maintain an early childhood education referral database of licensed and registered programs within their professional development training. For early childhood education programs, CCA Agencies provide: informati-Arkansas's quality rating program, Better Beginnings; Resource and Lending Libraries; free marketing; and a early childhood education program. For families, CCA Agencies provide: information on choosing high-quality early childhood education and consumer education on a variety of early childhood topics. For community programs consult with employers on early childhood education options for employees. Parents can licensed/registered early childhood education homes and centers by accessing the DCCECE website.

PROGRAM	PROGRAM MEASUREMENTS	2016-17	2017-
CHILD CARE RESOURCE AND REFERRAL	North Central	8,445	4,48
	Northwest	3,986	3,62
	Northeast	1,994	7,92
	Central & Southwest	3,693	4,61
	West Central	7,474	17,59
	Distribution of Better Beginnings materials	4,382	7,95
	Distribution/library usage	18,948	12,04
	Internet Usage for R & R	181,971	58,968
	New Provider Kits Inquiries	2,079	337

\*North Central: Agency stopped recording text messages.

\*\*West Central: Increased community outreach and participation at events and the implementation of a mobile a \*\*\*Data is not collected in same manner as past.

#### SCHOOL READINESS INDICATORS

The University of Arkansas at Little Rock (UALR) Children's Data Center/Institute for Economic Advancement indicators that support learning and provides data for policy planning.

Initiatives to support the implementation of the Better Beginnings/Quality Rating and Improvement System follow

Quality Rating and Improvement System:

\*Quality Care Education and Outreach Campaign

\*Quality Care development of tool kits and training

\*QRIS Evaluation of standards and processes

\*Targeted coaching project implemented to help child care providers increase their quality

#### rticularly in low-income, rural

July 1, 2019
\$380,675
\$40,000
2
1
None
\$0
\$0

early childhood professionals, defined region, and provide on and assistance concerning ssistance in starting your own early childhood programs and artners and businesses, CCA access information on all

·18	2018-19
4*	4,868
26	4,596
26	644***
8	4,488
6**	20,295
6	1,943
40	8,463
3***	129,090
7	298

app increased reach.

continues to gather and track

#### **PROGRAM & PROFESSIONAL DEVELOPMENT**

#### Child Health and Well-Being:

-Partners with DCFS to fund the Arkansas Safe Babies Court Team designed to help infant and toddlers in foster care reach loving, safe, permanent homes through training, technical assistance and support. Reduces the recurrence of child maltreatment among the families served.

-Supports Healthy Child Care of Arkansas program, a multi-disciplinary team of health professionals focused on improving the quality of children's health in early child care settings. Offers free consultations to child care professionals on children's health topics through telephone "hotline".

-Provides training and technical assistance on Ages and Stages Parent Questionnaire Developmental Screening, implementation, and evaluation in programs utilizing federal Child Care Assistance/vouchers.

#### Child Guidance and Behavior/Social Emotional Development:

-Offers through Project Play and REACH the promotion of social emotional development of all children through changes in the early learning environment; 2) decrease of problematic social and emotional behaviors by building the skills of child care providers and family members; and 3) reduction to the number of suspensions and expulsions of young children in early care environments.

-Teaching Important Parenting Skills (TIPS) for Great Kids offers brief parenting intervention sheets for teachers and caregivers in high voucher usage programs to assist parents with child behavior issues

#### Infant/Toddler Care:

-Coordinates network of Infant/Toddler Specialists located in five Child Care Aware Resource and Referral agencies who work to increase quality in programs receiving federal Child Care Assistance/vouchers.

#### School Age/Youth Development Programming:

-Introduction to the 40 Developmental Assets:

This training introduces youth workers to the 40 common sense, positive experiences and qualities that influence the choices young people make as well as how to create an intentionally rich asset-based afterschool program. This training is required for school-age programs participating in Better Beginnings.

#### -Arkansas Youth Development Institute (YDI):

YDI consists of 20 online professional development courses for front line youth workers whose OST programs serve children and youth in grades K-12. By taking a series of these trainings, youth workers can receive the Youth Worker Orientation Certificate.

## HEALTH AND NUTRITION PROGRAM

#### **HEALTH & NUTRITION PROGRAM**

The Health & Nutrition Program provides reimbursement for well-balanced, nutritious meals served to in participating programs. Total grants for these programs were \$45,806,045.00. Funds for all prog together to capture the grand total.

#### Child and Adult Care Food Program

This program provides reimbursement to organizations providing licensed nonresidential day-care servicenters may participate. Organizations may be reimbursed for two meals and one supplement o supplements per day.

	SFY 2018	SFY 2019
Number of Contracts	432	431
Program Funds (Approximate)	\$49,633,362	\$40,918,354
Total Number of Free Meals	19,738,684	15,900,538
Total Number of Reduced Meals	6,849,453	5,903,634
Total Number of Paid Meals	2,461,232	2,014,886
Total Meals	<u>29,049,369</u>	<u>23,819,058</u>

#### National School Lunch and Breakfast Program

This program provides reimbursement to an educational unit of high school grade or under, operating profit private ownership in a single building or complex of buildings and organizations that are licensed child care.

	SFY 2018	SFY 2019
Number of Contracts	43	36
Number of Facilities/Sites	60	53
Program Funds (Approximate)	\$2,575,089	\$1,863,350
Total Number of Free Lunches	449,932	319,845
Total Number of Reduced Lunches	25,118	19,405
Total Number of Paid Lunches	129,838	87,421
Total Lunches	604,888	426,671
Total Number of Free Breakfasts	405,880	283,594
Total Number of Reduced Breakfasts	4,244	3,808
Total Number of Paid Breakfasts	8,192	16,315
Total Breakfasts	418,316	303,717
Total Number of Free Snacks	161,727	116,657
Total Number of Reduced Snacks	83	880
Total Number of Paid Snacks	2,324	10,273
Total Snacks	164,134	127,810
Total Number of <u>Free Meals</u>	1,078,767	720,096
Total Number of Reduced Meals	29,445	24,093
Total Number of Paid Meals	140,354	114,009

**Total Meals** 

<u>1,248,566</u>

<u>858,198</u>

#### DCCECE -12

#### **HEALTH & NUTRITION PROGRAM**

#### Summer Food Service Program

The Summer Food Service Program (SFSP) ensures that low-income children continue to receive n school is not in session.

	SFY 2018	SFY 2019
Number of Contracts	112	107
Number of Facilities/Sites	402	373
Program Funds (Approximate)	\$3,506,589	\$3,025,045
Total Number of <u>Breakfasts</u>	397,232	339,549
Total Number of Lunches	652,300	541,990
Total Number of <u>Suppers</u>	53,143	44,901
Total Number of Supplements	74,080	35,559
Total Meals	<u>1,176,755</u>	<u>961,999</u>

Source: Health & Nutrition Program Unit

DCCECE - 13

o individuals enrolled rams must be added

vices. Adult day-care

under public or nonto provide residential
utritious meals when

#VALUE!

### **HEALTH & NUTRITION PROGRAM**

The Health & Nutrition Program provides reimbursement for well-balanced, nutritious meals served to individuals enrolled in participating programs. Total grants for these programs were \$55,927,188.00. Funds for all programs must be added together to capture the grand total.

#### Child and Adult Care Food Program

This program provides reimbursement to organizations providing licensed nonresidential day-care services. Adult daycare centers may participate. Organizations may be reimbursed for two meals and one supplement or one meal and two supplements per day.

	SFY 2018	SFY 2019
Number of Contracts	432	
Program Funds (Approximate)	\$49,633,362	
Total Number of Free Meals	19,738,684	
Total Number of Reduced Meals	6,849,453	
Total Number of Paid Meals	2,461,232	
Total Meals	<u>29,049,369</u>	<u>0</u>

#### National School Lunch and Breakfast Program

This program provides reimbursement to an educational unit of high school grade or under, operating under public or nonprofit private ownership in a single building or complex of buildings and organizations that are licensed to provide residential child care.

	SFY 2018	SFY 2019
Number of Contracts	43	
Number of Facilities/Sites	60	
Program Funds (Approximate)	\$2,575,089	
Total Number of Free Lunches	449,932	
Total Number of Reduced Lunches	25,118	
Total Number of Paid Lunches	129,838	
Total Lunches	604,888	0
Total Number of Free Breakfasts	405,880	
Total Number of Reduced Breakfasts	4,244	
Total Number of Paid Breakfasts	8,192	
Total Breakfasts	418,316	0
Total Number of Free Snacks	161,727	
Total Number of Reduced Snacks	83	
Total Number of Paid Snacks	2,324	
Total Snacks	164,134	0
Total Number of Free Meals	1,078,767	
Total Number of Reduced Meals	29,445	0
Total Number of Paid Meals	140,354	0
Total Meals	<u>1,248,566</u>	<u>0</u>

### DCCECE -12

## **HEALTH & NUTRITION PROGRAM**

#### Summer Food Service Program

The Summer Food Service Program (SFSP) ensures that low-income children continue to receive nutritious meals when school is not in session.

	SFY 2018	SFY 2019
Number of Contracts	112	
Number of Facilities/Sites	402	
Program Funds (Approximate)	\$3,718,737	
Total Number of <u>Breakfasts</u>	397,232	
Total Number of Lunches	652,300	
Total Number of <u>Suppers</u>	53,143	
Total Number of Supplements	74,080	
Total Meals	<u>1,176,755</u>	<u>0</u>

DCCECE - 13

#VALUE!

## **HEALTH & NUTRIT**







Source: Health & Nutrition Program Unit

	DCCE
Child and Adult Care Food	National School Lunch
Program	and Breakfast Programs
\$52,108,620	\$2,674,415
\$49,633,362	\$2,575,089
\$40,918,354	\$1,863,350

SFY	2017
SFY	2018
SFY	2019

Total Meals	Child and Adult Care Food	National School Lunch
	Program	and Breakfast Programs
SFY 2017	31,863,094	1,258,228
SFY 2018	29,049,369	1,248,566
SFY 2019	<u>23,819,058</u>	<u>858,198</u>
	Child and Adult Care Food Program	National School Lunch and Breakfast Programs
SFY2018	49,633,362.00	2,575,089.00
SFY 2019	\$40,918,354	\$1,863,350
Fiscal Year	Meals	Program Funds
SFY 2017	31,863,094	52108620
SFY 2018	29,049,369	49633362
SFY 2019	<u>23.819.058</u>	40918354
Fiscal Year	Meals	Program Funds
SFY 2017	1,258,228	\$2,674,415
SFY 2018	1,248,566	
SFY 2019	<u>858,198</u>	
Fiscal Year	Meals	Program Funds
SFY 2017	1,464,849	\$5,414,135
SFY 2018	1,176,755	
SFY 2019	<u>961,999</u>	

# **ION PROGRAM**







CE - 14 Summer Food Service Program \$5,414,135 \$3,506,589 \$3,025,045

# Summer Food Service Program 1,464,849 1,176,755 <u>961,999</u>

### Summer Food Service Program 3,718,737.00 \$3,025,045

## CACFP

NSLP

SFSP

## HEALTH & NUTRITION PROGRAM CACFP PAYMENTS BY COUNTY\*

County	Payments
Arkansas	\$ 122,684
Ashley	\$ 210,826
Baxter	\$ 448,250
Benton	\$ 1,559,324
Boone	\$ 339,382
Bradley	\$ 225,789
Calhoun	\$ 16,420
Carroll	\$ 321,697
Chicot	\$ 423,682
Clark	\$ 230,718
Clay	\$ 129,665
Cleburne	\$ 227,529
Cleveland	\$ 50,332
Columbia	\$ 323,413
Conway	\$ 201,747
Craighead	\$ 2,136,816
Crawford	\$ 801,784
Crittenden	\$ 2,330,547
Cross	\$ 473,598
Dallas	\$ 147,194
Desha	\$ 550,038
Drew	\$ 563,929
Faulkner	\$ 1,319,061
Franklin	\$ 72,363
Fulton	\$ 105,497
Garland	\$ 1,434,940
Grant	\$ 10,973
Greene	\$ 444,732
Hempstead	\$ 236,269

County Lee Lincoln Little Ri<sup>,</sup> Logan Lonoke Madisor Marion Miller Mississi Monroe Montgo Nevada Newton Ouachit Perry Phillips Pike Poinset Polk Pope Prairie Pulaski Randol Saint Fr Saline Scott Searcy Sebasti Sevier

Hot Spring	\$	528,798	Sharp
Howard	\$	289,943	Stone
Independence	\$	475,248	Union
Izard	\$	163,793	Van Bu
Jackson	\$	141,506	Washin
Jefferson	\$	1,641,417	White
Johnson	\$	417,895	Woodru
Lafayette	\$	83,056	Yell
Lawrence	\$	191,436	
* Monies pulled b	y Service Date	9	Total

Source: Health & Nutrition Program Unit

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(inc

	Payments
	\$ 153,507
	\$ 141,625
ver	\$ 117,942
	\$ 96,863
	\$ 644,645
<u>1</u>	\$ 142,843
	\$ 71,375
	\$ 429,529
ippi	\$ 1,055,253
	\$ 178,372
mery	\$ 37,487
	\$ 127,200
	\$ 61,954
a	\$ 241,277
	\$ 84,975
	\$ 775,681
	\$ 142,650
t	\$ 323,114
	\$ 238,226
	\$ 734,331
	\$ 29,514
	\$ 7,894,508
bh	\$ 297,411
ancis	\$ 360,727
	\$ 1,159,941
	\$ 56,705
	\$ 76,847
an	\$ 1,510,753
	\$ 239,024

	\$	271,382
	\$	126,110
	\$	754,244
ren	\$	128,225
gton	\$	1,601,178
	\$	703,923
ıff	\$	127,947
	\$	354,814
		\$40,884,394

ludes: Homes, Centers and At-Risk)

## HEALTH & NUTRITION PROGRAM CHILD AND ADULT CARE FOOD PROGRAM

	Day Care	Licensed	Head Start	Licensed	
County	Day Care Centers	Capacity Centers	Sites	Capacity Head Starts	Day Care Homes
Arkansas	7	487	1	120	5
Ashley	12	831	2	94	0
Baxter	23	987	5	206	1
Benton	65	11183	8	384	18
Boone	20	1023	3	184	5
Bradley	8	1058	2	76	0
Calhoun	2	61	2	61	1
Carroll	9	756	1	49	7
Chicot	16	822	2	76	7
Clark	12	951	3	111	2
Clay	5	265	4	220	4
Cleburne	7	831	2	45	1
Cleveland	3	204	3	204	2
Columbia	14	1110	4	158	1
Conway	10	713	2	254	5
Craighead	53	4007	5	432	10
Crawford	19	2437	6	156	3
Crittenden	45	2347	2	224	8
Cross	15	885	1	56	1
Dallas	4	504	1	116	1
Desha	25	2339	4	270	2
Drew	18	2520	1	52	6
Faulkner	33	3748	3	151	13
Franklin	4	312	2	139	4
Fulton	3	254	2	59	0
Garland	43	4391	5	334	5
Grant	3	86	0	0	1
Greene	17	1469	1	100	3
Hempstead	8	574	2	80	1
Hot Spring	17	1226	3	230	1
Howard	8	582	3	103	4
Independence	17	1956	3	139	1
Izard	6	379	2	54	1
Jackson	10	722	1	60	0
Jefferson	65	7431	9	940	7
Johnson	17	1324	4	439	2
Lafayette	3	161	2	61	0
Lawrence	9	517	2	125	1
Lee	4	267	0	0	2
Lincoln	6	314	1	52	0

Total	1,457	123,813	237	13,847	290
Yell	18	2016	5	158	3
Woodruff	5	434	1	24	1
White	25	2412	5	342	7
Washington	77	6320	7	408	22
Van Buren	7	369	2	69	1
Union	28	1890	7	545	0
Stone	8	396	1	44	3
St. Francis	11	599	4	188	6
Sharp	8	527	2	82	4
Sevier	58	3770	3	102	7
Sebastian	6	190	1	21	0
Searcy	4	223	2	59	3
Scott	29	4094	2	193	4
Saline	12	1476	1	40	5
Randolph	12	635	3	176	0
Pulaski	235	20138	15	1318	20
Prairie	2	47	2	47	0
Роре	32	2027	8	483	3
Polk	11	916	2	214	0
Poinsett	14	637	3	115	0
Pike	8	436	3	77	1
Phillips	22	3328	2	98	5
Perry	6	292	2	50	0
Ouachita	12	649	3	186	14
Newton	9	191	5	100	0
Nevada	5	186	2	60	0
Montgomery	3	80	1	20	2
Monroe	8	388	2	60	3
Mississippi	39	2670	15	1068	9
Miller	16	710	3	224	2
Marion	6	155	2	68	2
Madison	8	190	1	40	7
Lonoke	34	2602	4	233	8
Logan	8	383	4	243	10
Little River	6	403	3	78	2

Source: Health & Nutrition Program Unit

Licensed Capacity Homes 73
10
205
68
0
10
83
81
26
52
14
20
16
68
122
30
104
10
16
26
73
191
64
0
57
10
42
10
16
64
10
10
0
81
32
0
10
32
0
3,528
----------
-10
48
10
82
234
10
90 36
73 46
0
30
58
67
0
162
0
42
0
0
10
72
0
167
0
0
29 32
105
26
32
86
89
124
32

# **LICENSING & ACCREDITATION**

#### LICENSING AND ACCREDITATION

The Child Care Licensing Unit was placed with the Division of Child Care and Early Childhood 1132 in 1997. The Accreditation program became part of the Unit in 2005 when the Divisior quality rating and improvement system for licensed center and home child care providers. Residential Licensing Unit was placed with the Division. With this growth, the unit was rename which consists of three parts: Child Care Licensing, Better Beginnings, and Placement and Res

The Licensing and Accreditation Unit is responsible for licensing early childhood education se are cared for, maintaining the Voluntary Registry for persons providing care to five (5) or fewe administering Better Beginnings, and the licensing of child placement, residential, and adoptio licensed centers and licensed and registered homes a minimum of three (3) times per year. S<sup>1</sup> Better Beginnings Level 2 or higher and have high levels of compliance may be placed on a r assistance and consultative services are provided to licensed and registered programs, applic participating in, or who have applied for, Better Beginnings.

The Child Care Licensing Unit investigates complaints of non-compliance on licensed and regis assists the Crimes Against Children Division of the Arkansas State Police, and the Division investigation of child maltreatment complaints in these facilities. The Child Care Licensing tracking background checks on all child care owners/operators and employees through the FE Maltreatment Central Registry. Child Care Licensing Unit ensures that appropriate corrective have a record of child maltreatment and that persons who have a conviction of a prohibited offe

The Better Beginnings Unit is responsible for maintaining a tiered quality rating and improve quality tiers above minimum licensing requirements. Providers qualifying for levels above minine other incentives, based on their level. Implementation of Better Beginnings began in July 2C Unit is to improve the quality of care for children in licensed child care and early education programs participating in Better Beginnings. The Better Beginnings program started with 684 SFY2019, 1,341 programs were participating. The Placement and Residential Licensing Unit is responsible for licensing child placement a state and private agencies that have one or more programs such as placement, foster ca facilities, psychiatric facilities, sex offender facilities, emergency shelters and adoption ager Licensing Unit investigates complaints of non-compliance on licensed agencies. The Unit all Division of the Arkansas State Police, and the Division of Children and Family Services in complaints in these facilities. The Licensing staff members ensure that appropriate corrective have a record of child maltreatment, and that persons with a prior conviction of a prohibite children.

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Education following the passage of Act began work on "Better Beginnings", a . In July of 2009, the Placement and ed the Licensing and Accreditation Unit, sidential Licensing.

ttings where more than five (5) children er children and choose to be registered, n agencies. The Unit routinely inspects ome licensed centers or homes that are reduced monitoring schedule. Technical ants, parents, and to programs that are

stered child care facilities. The Unit also of Children and Family Services in the Unit is responsible for processing and 3I, State Police, and the Arkansas Child action is taken on any persons found to ense are removed from child care.

rement system which consists of three num licensing are entitled to grants and10. The goal of the Better Beginningsn settings by increasing the number of‡ programs participating. At the end of

and residential agencies. This includes are, therapeutic foster care, residential ncies. The Placement and Residential so assists the Crimes Against Children the investigation of child maltreatment action is taken on any persons found to d offense are removed from caring for

# **Child Care Facilities**

County	# of CCC **	CCC Capacity	# of OST	OST Cap.	# of LCCFH ***	LCCFH Capacity	# of RCCFH ****
Arkansas	12	691	0	001 0401	5	73	0
Ashley	12	1,037	1	130	5	75	0
	14	1,037	1	275	2	20	-
Baxter		,	34			20	-
Benton	108	20,057		9,070	21	250	1
Boone	17	1,460	1	157	5	68	
Bradley	8	550	2	102	-	-	-
Calhoun	3	81	-	-	1	10	
Carroll	10	888	1	176	6	78	-
Chicot	13	775	-	20	7	76	-
Clark	15	1,035	1	30	1	16	-
Clay	10	513	1	40	4	52	-
Cleburne	10	990	-	-	1	14	-
Cleveland	3	185	-	-	1	10	-
Columbia	16	1,244	-	-	-	-	
Conway	13	930			5	68	
Craighead	56	7,648	13	1,265	10	116	-
Crawford	21	2,032	2	87	4	46	-
Crittenden	29	3,109	2	304	8	104	-
Cross	14	903	1	17	1	10	-
Dallas	4	478	-	-	1	16	-
Desha	15	1,528	-	-	3	36	-
Drew	17	1,353	1	51	5	68	1
Faulkner	49	6,208	5	834	14	195	-
Franklin	11	738	-	-	5	80	-
Fulton	5	426	-	-	2	26	-
Garland	46	5,811	7	1,335	4	46	1
Grant	4	317	-	-	1	10	-
Greene	17	2,144	6	625	3	42	-
Hempstead	11	749	-	-	1	10	-
Hot Spring	13	1,123	1	103	1	10	-
Howard	8	585	-	-	4	64	-
Independence	18	2,306	2	535	1	10	-
Izard	6	321	-	-	1	10	-
Jackson	7	660	1	69	-	-	-
Jefferson	45	4,930	7	981	9	96	-
Johnson	11	897			2	32	-
Lafayette	5	261	-	-	1	16	-
Lawrence	10	1,070	5	470	1	10	-
Lee	5	337	1	23	1	16	-
Lincoln	6	369	-	-	-	-	-
Little River	6	394	-	-	2	32	-
Logan	8	805		69	10	124	-
Lonoke	40	3,546		41	5	68	1
Madison	7	264		-	6	76	_
Marion	5	273	-	-	2	32	-
Miller	17	1,493	2	195	1	16	_
Mississippi	35	2,609		85	8	95	_
Monroe	7	259		-	4	38	_

Montgomery	4	139	-	-	2	32	-
Nevada	4	156	-	-	-	-	-
Newton	8	168	-	-	-	-	-
Ouachita	15	778			11	128	-
Perry	5	277	-	-	-	-	-
Phillips	16	1,011	1	37	5	72	-
Pike	8	455	-	-	1	10	-
Poinsett	12	720	1	46	-	-	-
Polk	10	746	-	-	-	-	-
Pope	32	2,733			2	26	-
Prairie	5	179	-	-	-	-	-
Pulaski	280	35,335	23	4,043	13	121	7
Randolph	12	664	-	-	-	-	-
Saint Francis	11	1,014	1	35	4	51	-
Saline	42	5,019	1	60	8	110	1
Scott	2	348	-	-	2	20	-
Searcy	3	212	-		-	-	-
Sebastian	73	6,394	2	225	7	72	1
Sevier	8	649	-	-	4	46	-
Sharp	9	496			4	64	-
Stone	6	275	-	-	3	30	-
Union	27	2,307	1	40	1	10	-
Van Buren	8	445	-	-	1	10	-
Washington	115	12,912	20	2,241	20	215	-
White	34	3,573	2	138	7	82	-
Woodruff	4	424	2	143	1	10	-
Yell	11	890	-	-	3	48	-
	1,591	166,447	158	24,077	279	3,442	13

\*OST - Out of School Time

\*\* CCC - Child Care Centers

\*\*\*LCCFH - Licensed Child Care Family Home

\*\*\*\*RCCFH - Registered Child Care Family Home

Totals on this page include approximately 270 centers that were transferred to the Provider Support Quality Assurance Unit. That are still monitored under the authority of DCCE

DCCECE - 20

RCCFH Capacity	Total # of Facilities	Total Capacity
0	17	764
-	15	1167
-	20	2041
5	164	29432
-	23	1685
_	10	652
_	4	91
_	17	1142
_	20	851
_	17	1081
-	15	605
-	11	1004
-	4	195
-	16	1244
_	18	998
-	79	9029
-	27	2165
	39	3517
	16	930
	5	494
	18	1564
5	24	1477
	68	7237
_	16	818
_	7	452
5	58	7197
5	5	327
_	26	2811
_	12	759
_	12	1236
_	13	649
_	21	2851
_	7	331
_	8	729
_	61	6007
	13	929
-	6	277
-	16	1550
	7	376
	6	369
-	8	426
-	19	998
5	49	3660
	13	340
-	7	305
	20	1704
	45	2789
-	11	297
	11	291

-	6	171
-	4	156
-	8	168
-	26	906
-	5	277
-	22	1120
-	9	465
-	13	766
-	10	746
-	34	2759
-	5	179
35	323	39534
-	12	664
-	16	1100
5	52	5194
-	4	388
-	3	212
5	83	6696
-	12	695
-	13	560
-	9	305
-	29	2357
-	9	455
-	155	15368
-	43	3793
-	7	577
-	14	938
65	2,041	194,101

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### CAPACITY OF CHILD CARE BY COUNTY SFY 2018 vs. SFY 2019

-

County	Total Capacity SFY 2018	Total Capacity SFY 2019	Difference
Arkansas	804	764	40
Ashley	1,125	1,167	-42
Baxter	2,287	2,041	246
Benton	20,695	29,432	-8,737
Boone	1,526	1,685	-159
Bradley	579	652	-73
Calhoun	91	91	0
Carroll	1,072	1,142	-70
Chicot	1,125	851	274
Clark	1,128	1,081	47
Clay	528	605	-77
Cleburne	1,047	1,004	43
Cleveland	213	195	18
Columbia	1,179	1,244	-65
Conway	1,063	998	65
Craighead	8,272	9,029	-757
Crawford	2,117	2,165	-48
Crittenden	3,972	3,517	455
Cross	928	930	-2
Dallas	524	494	30
Desha	1,654	1,564	90
Drew	1,422	1,477	-55
Faulkner	6,290	7,237	-947
Franklin	799	818	-19
Fulton	429	452	-23
Garland	5,961	7,197	-1,236
Grant	369	327	42
Greene	2,137	2,811	-674
Hempstead	764	759	5
Hot Spring	1,340	1,236	104
Howard	649	649	0
Independence	2,420	2,851	-431
Izard	360	331	29
Jackson	660	729	-69
Jefferson	6,677	6,007	670
Johnson	1,242	929	313
Lafayette	277	277	0

County
Lee
Lincoln
Little River
Logan
Lonoke
Madison
Marion
Miller
Mississippi
Monroe
Montgomery
Nevada
Newton
Ouachita
Perry
Phillips
Pike
Poinsett
Polk
Pope
Prairie
Pulaski
Randolph
Saint Francis
Saline
Scott
Searcy
Sebastian
Sevier
Sharp
Stone
Union
Van Buren
Washington
White
Woodruff
Yell

Lawrence	988	1,550	-562	
	84,713	96,288		TOTAL

Source: Child Care Licensing

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Total Capacity SFY 2018	Total Capacity SFY 2019	Difference
333	376	-43
369	369	0
446	426	20
861	998	-137
3,728	3,660	68
346	340	6
305	305	0
1,641	1,704	-63
2,799	2,789	10
297	297	0
171	171	0
176	156	20
168	168	0
954	906	48
287	277	10
1,096	1,120	-24
465	465	0
930	766	164
732	746	-14
2,842	2,759	83
179	179	0
37,474	39,534	-2,060
656	644	12
1,076	1,100	-24
5,229	5,194	35
497	388	109
242	212	30
6,593	6,696	-103
695	695	
583	560	0 23 9
314	305	9
2,410	2,357	53
455	455	0
13,260	15,368	-2,108
3,934	3,793	141
365	577	-212
929	938	-9

93,837	97,793	
178,550	194,081	-15,531

#### CHILD CARE LICENSE TYP SFY 2018- 2019



CHILD CARE LICENSE TYP

State Fiscal Year	All 3	IT/PS only	PS/SA only
2017	462	570	10
2018	463	576	97
2019	381	527	79

\*Please note that this chart is different than previous years. This year's chart has the license please note that one licensee may hold more than one license type.

Source: Child Care Licensing

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# CHILD CARE LICENSES SFY 2017-2019





#### CHILD CARE LICENSES GROWTH PATTERN

	Child Care	Child Care	<b>Total Child Care</b>
State Fiscal Year	Center & OST	Family Home	License
	License	License	Pattern*
2017	1,907	342	2,249
2018	1,847	305	2,166
2019	1,749	292	2,041

have been changed to reflect the correct data.

Source: Child Care Licensing

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201720182019

nt/Toddler Only school Only 100l Age Only

ES\*



IT Only	PS Only	SA Only
38	649	199
39	608	213
34	569	179

type more clearly defined as per facility. Additionally,





#### Better Beginnings Data SFY 2017- 2019



Year	Level 1	
2017	695	
2018	653	
2019	476	

Arkansas Better Beginnings is a building block system, with each level building on the previous level

Level 1 is achieved when all requirements for that level are documented.

Level 2 is achieved when all requirements for Levels 1 and 2 are documented.

Level 3 is achieved when all requirements for Levels 1, 2 and 3 are documented.

The center's quality level affects the availability of grants, as well as tax credits that may become availability of grants.

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# Better Beginnings Dat





Facility Type	Level 1
Child Care Center	476
License Child Care Family Home	121
Registered Child Care Family Home	4
Out of School Time Facility	27
Total	628



Level 2	Level 3	Total
7	672	1374
105	684	1442
54	615	1145

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ailable to those who choose to send their child to higher level facilities.

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Level 2	Level 3	Total
54	615	1145
2	17	140
0	0	4
0	25	52
56	657	1341
#### LICENSING COMPLAI



	Investigations	Substantiated
Voluntary Registered/ Relative In Home	0	0
Unlicensed	98	41
Child Care Family Home	28	14
Child Care Facilities Preschool, I/T, SA	595	248
Out-of-School Time Facilities	6	1

TOTAL	727	304
-------	-----	-----

\*Some complaints are also dual complaints with child maltreatment investigations. Two separate findings are recorded for these. Only licensin

Source: Child Care Licensing

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Percentage	
Substantiated	
0%	
42%	
50%	
42%	
17%	

42%

g complaints are reflected here.

#### MAXIMUM CAPACITY OF FACILITIES



Facilities	SFY 2017	SFY 2018	SFY 2019
Registered Family Homes	95	70	65
Child Care Family Homes	4,200	3,731	3,442
Infant/Toddler License Type	34,377	34,479	33,792
Preschool License Type	89,386	87,743	86,006
School Age License Type	58,469	54,969	48,833
Maximum Capacity	186,527	180,992	172,138

Source: Child Care Licensing

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#### PLACEMENT AND RESIDENTIAL UNIT PLACEMENT AND RESIDENTIAL LICENSES



Licensed	2016	2017	2018
Residential	82	89	86
Placement	45	56	55
Total	127	145	141

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#### PLACEMENT AND RESIDENTIAL UNIT RESIDENTIAL PROVIDER TYPES





Provider Types	2016	2017	2018
Regular Residential	82	89	86
Placement	45	56	55
Totals	127	145	141

Source: Placement and Residential Unit

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#### PLACEMENT AND RESIDENTIAL UNIT PLACEMENT PROVIDER TYPES





Provider Types	2017	2018	2019
Regular Residential	63	78	74
Emergency	35	31	30
Psychiatric	12	13	13
Sex Offender	5	5	5
Independent Living	4	6	3
Emergency Family Style	4	5	5
Residential Family Style	3	11	20
Ind. Living Family Style	1	1	2
Transitional Living	4	4	4
Totals	132	154	156

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	_
Series1	
Series2	
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	_ 1









#### ARKANSAS DHS STATISTICAL REPORT DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION SFY 2018

PLACEMENT AND RESIDENTIAL UNIT PLACEMENT AND RESIDENTIAL LICENSES



Licensed	2016	2017	2018
Residential	82	89	86
Placement	45	56	55
Total	127	145	141

Source: Placement and Residential Unit

#### ARKANSAS DHS STATISTICAL REPORT DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION

**SFY 2018** DCCECE -28

#### ARKANSAS DHS STATISTICAL REPORT DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION SFY 2018

PLACEMENT AND RESIDENTIAL UNIT RESIDENTIAL PROVIDER TYPES



Provider Types	2016	2017	2018
Regular Residential	82	89	86
Placement	45	56	55
Totals	127	145	141

Source: Placement and Residential Unit

#### ARKANSAS DHS STATISTICAL REPORT DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION

**SFY 2018** DCCECE - 29

#### ARKANSAS DHS STATISTICAL REPORT DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION SFY 2018

#### PLACEMENT AND RESIDENTIAL UNIT PLACEMENT PROVIDER TYPES



Provider Types	2016	2017	2018
Regular Residential	52	63	78
Emergency	29	35	31
Psychiatric	12	12	13
Sex Offender	5	5	5
Independent Living	7	4	6
Emergency Family Style		4	5
Residential Family Style		3	11
Ind. Living Family Style		1	1
Transitional Living		4	4
Totals	105	132	154

#### ARKANSAS DHS STATISTICAL REPORT DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION SFY 2018

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# PRESCHOOL PROGRAMS

#### ARKANSAS DHS STATISTICAL REPORT DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION SFY 2017 PRESCHOOL PROGRAMS

Arkansas Better Chance (ABC) program is funded through an appropriation in the Arkansas Department of Education (ADE) Public School Fund budget. ADE contracts with the DHS Division of Child Care and Early Childhood Education to administer the early childhood program. The Division is responsible for all operational duties associated with ABC. The State Board of Education is the final authority for approval of rules and grants. ABC provides early childhood education services in center-based and/or home visiting settings.

	SFY 2018	SFY 2019
Number of Children	23,926	23,975
Program Funds	\$105,392,382	\$102,768,027

We paid additional funds for COLA and special projects. Thus the increase in progrm funds despite reduced number of children

Arkansas is the recipient of the Preschool Development Grand (PDG) program, a federal grant administered by the U.S. Departments of Education and Health and Human Services supporting states to develop, enhance, or expand high-quality preschool programs. PDG funds expand the current state funded preschool program. Arkansas Better Chance (ABC), allowing additional children to be served and to improve the services of current ABC children.

		SFY 2018		SFY 2019
Improvement Slots		1509		1493
Expansion Slots		1364		1391
Total No. of Slots		2873		2884
Amount Paid for Improvement Slots Amount Paid for Expansion Slots Total Amount Paid	\$ \$ <b>\$</b>	3,712,140.00 10,672,290.00 <b>14,384,430.00</b>	\$ \$ <b>\$</b>	3,670,762.80 10,891,530.00 <b>14,562,292.80</b>

The Early Head Start Child Care Partnership (EHS-CCP) grant provides funding to serve 168 children, ages zero to three years. The grant is managed by the Early Head Start Unit, a part of the Arkansas Department of Human Serivces Division of Child Care and Early Childhood Education.

	SFY 2019
Number of Children	168
Program Funds	\$2,803,332

#### ARKANSAS DHS STATISTICAL REPORT DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION SFY 2017

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# ANNUAL REPORT CARD State Fiscal Year 2019

July 1, 2018 – June 30, 2019



Produced for Arkansas Department of Human Services Division of Children and Family Services by NCCD Children's Research Center

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Arkansas Division of Children and Family Services

### **Reports of Child Maltreatment**

## **Quick Facts**

#### **Volume and Description of Child Maltreatment Reports**



Of the 34,226 reports of child maltreatment accepted by the Arkansas Child Abuse Hotline during State Fiscal Year (SFY) 2019, 84 percent were assigned to DCFS and 16 percent were assigned to the Crimes Against Children Division (CACD) of the Arkansas State Police, which is responsible for investigating the most serious allegations of maltreatment.

Of the reports assigned to DCFS, 79 percent were assigned for an investigation and 21 percent were handled through Differential Response (DR).

DR allows the Division to respond to specific, low-risk maltreatment reports through a family assessment and provision of services rather than a traditional investigation.

The following types of allegations can qualify for DR:

- Inadequate Supervision if children are at least five
- Environmental Neglect if children are at least three
- Medical Neglect if children are at least thirteen
- Lock Out if children are at least ten
- Inadequate Food, Inadequate Shelter, Inadequate Clothing, and Educational Neglect with no age restrictions
- Certain allegations of abuse where the incident occurred at least one year prior to the report date

#### **Findings of Child Maltreatment Investigations**

Twenty-one percent of the investigations assigned to DCFS during SFY 2019 were found true, compared to 34 percent for CACD. The overall substantiation rate stood at 24 percent.

50% 35% 35% 40% 34% 34% 24% 30% 24% 23% 24% 22% 21% 21% 20% 20% 10% 0% SFY 2016 SFY 2017 SFY 2018 SFY 2019 DCFS CACD All Investigations

Percentage of Investigations Found True

#### Characteristics of Children Involved in True Investigations

There were 8,981 victim children involved in the maltreatment investigations that were found true.

Of those children, 67 percent were white and 18 percent were black. Children ages five and younger accounted for almost half of the victim children.

Over half of the victim children during SFY 2019 (54 percent) were female.



#### **Types of Allegations in True Investigations**

The majority of the 8,981 victim children in true investigations were involved in allegations of neglect, followed by allegations of physical abuse and sexual abuse.

Percentage of Children in True Allegations of Maltreatment				
	Number of Children Cited in True Allegation	Percentage of Children Cited in True Allegation		
Neglect	5,631	63%		
Physical Abuse	2,475	28%		
Sexual Abuse	1,718	19%		
Sexual Exploitation	76	1%		
Abandonment	63	1%		

A child may have more than one allegation.

#### Arkansas Division of Children and Family Services

Findings of Maltreatment Reports Involving Fatalities or Near Fatalities				
Finding	Child Fatality	Near Child Fatality		
True	33	1		
Unsubstantiated	8	0		
Pending	12	1		
Unable to Locate	0	0		

#### **Reports Involving Fatalities or Near Fatalities**

During SFY 2019, there were 53 maltreatment investigations involving a child fatality. While some investigations were still pending, the majority of those in which a disposition had been rendered were found true. There were two investigations of near child fatalities during the year; one was found true and the other was pending.

Appendix G includes more details regarding the fatality and near fatality cases that are disclosable at the time of this report's release.

#### **Reports Assigned for Differential Response (DR)**



The number of reports assigned to DR during SFY 2019 (6,005) decreased by four percent from SFY 2018.

#### **Allegations Cited in DR Reports**

Educational Neglect and Environmental Neglect were the most commonly cited allegations in reports assigned to DR during the year, followed by Inadequate Supervision.



#### Types of Allegations Cited in Reports Assigned for DR

Arkansas Division of Children and Family Services

#### **Meeting Agency Policies**

#### **Timeliness of Initiating Investigations**

The law requires reports of maltreatment to be initiated within 24 hours of a Priority I report or within 72 hours of a Priority II report.

Priority I reports cite more severe allegations while Priority Il reports cite comparatively less serious allegations.

Initiation occurs when all victim children are interviewed or observed (if too young for an interview) within the designated timeframes.

DCFS initiated 84 percent of its investigations on time during SFY 2019, performing better on its Priority I investigations than **Priority II.** 

#### **Timely Initiation of Child Maltreatment Assessments** (DCFS Only)



#### **Timeliness of Completing Investigations**

DCFS completed 81 percent of its investigations on time (within 45 days of receipt of the report) during SFY 2019, a decrease from the previous year (88 percent).



## **Timely Completion of Child Maltreatment Assessments**



## DR referrals must be initiated within 72 hours of receipt of the report.

DCFS initiated 70 percent of its DR reports on time during SFY 2019, an improvement over the previous year (65 percent).

#### Timeliness of Completing Reports Assigned to DR

Reports assigned to DR are to close within 30 days of receipt of the report. In certain instances when the families' needs necessitate longer involvement, two 15-day extensions can be granted, for a total of 60 days.

The agency closed 84 percent of its DR reports on time during SFY 2019, taking into account reports in which extensions were granted.



#### **Timeliness of Initiating Reports Assigned to DR**

Arkansas Division of Children and Family Services
# **Benefits to Children and Families**

## **Preventing the Recurrence of Maltreatment**

Seven percent of the victim children involved in true investigations experienced a recurrence of maltreatment within 12 months. Four percent experienced a recurrence of maltreatment within six months.



Recurrence of Maltreatment within 6 and 12 Months

The National Standard for recurrence within 12 months is 9.1 percent or less

# **Recurrence of Maltreatment Among Families who Received DR**

Only two percent of the children who began receiving DR services were involved in a true investigation of child maltreatment within six months and only four percent were involved within 12 months.



#### Involvement in True Maltreatment Reports within 6 and 12 Months of Receiving DR Services

The National Standard for recurrence within 12 months is 9.1 percent or less

# **In-Home Services**

# **Quick Facts**

# **Volume and Description of Cases**

### **Volume of Cases**



The number of in-home protective services cases open at the end of SFY 2019 decreased slightly from one year ago. At the end of the year, there were 2,323 in-home protective services cases open across the state, involving 5,396 children.

The Division also offers in-home supportive services to families on a voluntary basis. DCFS was responsible for 204 supportive services cases at the end of the year.

## Length of Time Cases Have Been Open

The average length of time inhome protective services cases were open as of the end of the year was just over four months (130 days). Supportive services cases were open, on average, for a similar length of time (125 days).

In general, the length of time inhome cases have been open has decreased in recent years.



Average Number of Days Cases Have Been Open



# Ages of Children in In-Home Protective Services Cases

Children ages zero to five made up nearly half (48 percent) of children involved in in-home protective services cases at the end of SFY 2019.



## **Meeting Agency Policies**

# Monthly Visits to In-Home Protective Services Cases

On average, 76 percent of the inhome cases received a face-toface monthly visit from a caseworker during SFY 2019, a considerable increase over the visitation rate observed during the previous year (67 percent).



#### **Required Monthly Visits to In-Home Cases**

# **Benefits to Children and Families**

## Victimization Rate Among Children Who Received Protective and Supportive Services



Of the children who began receiving in-home protective services one year prior to SFY 2019, six percent experienced a true report of maltreatment within one year. Of the children who began receiving supportive services one year prior to SFY 2019, three percent were involved in a true report within one year.

### Rate of Entry Into Foster Care Among Children Who Received Protective and Supportive Services



Percentage of Children Receiving Supportive or Protective Services who Entered Foster Care within One Year of the Initiation of Service Of the children who began receiving protective services one year prior to SFY 2019, seven percent entered foster care within one year of the initiation of those services. Meanwhile, three percent of the children who began receiving supportive services during the same timeframe entered care within one year.

In-home services prevented the vast majority of the children from being re-victimized or entering foster care within one year of initiation.

# **Foster Care**

## **Volume and Description of Cases**

### Number of Children in Foster Care



## **Characteristics of Children in Foster Care**

At the end of SFY 2019, children two to five years of age (24 percent) represented the largest group of children in foster care. Sixty-three percent of those in care were white and 19 percent were black.

Of the children in foster care at the end of SFY 2019, 51 percent were male and 49 percent were female.



# Admissions Into and Discharges From Foster Care

During SFY 2019, more children discharged from foster care than entered. This marked the second consecutive year in which discharges had outpaced entries.



Number of Admissions Into and Discharges From Foster Care

Children Entered Into Foster Care Children Discharged From Foster Care

## **Reasons for Children's Entry Into Foster Care**

### Reasons for Children's Entry Into Foster Care SFY 2019

Placement Reason	Number of Entries	Total
Substance Abuse	1,704 <sup>1</sup>	53%
Neglect	1,603	50%
Parent Incarceration	724	22%
Physical Abuse	443	14%
Inadequate Housing	415	13%
Sexual Abuse	214	7%
Caretaker Illness	148	5%
Child's Behavior	113	3%
Abandonment	85	3%
Truancy	50	2%
Sexual Offender	31	1%
Other	77	2%

Substance abuse and neglect were the most prevalent reasons for children entering foster care during the year.

A child may have more than one reason for entry.

### **Reasons for Children's Discharge From Foster Care**

### Reasons for Children's Discharge From Foster Care SFY 2019

Discharge Reason	Number of Discharges	Total
Reunification	1,365	41%
Adoption	941	28%
Relative Custody	652	20%
Child Aged Out	197	6%
Non-Custodial Parent Custody	76	2%
Non-Relative Custody	61	2%
Guardianship	37	1%
Other	13	<1%

National data<sup>2</sup> indicate that the three most prevalent reasons children leave care are reunification (49%), adoption (24%), and guardianship (10%).

Arkansas Division of Children and Family Services

Sixty-three percent of the children who left foster care during SFY 2019 either returned home or were discharged to relatives.

Arkansas (91 percent) exceeds the national average of 80 percent of children who either return home or are discharged to relatives or an adoptive home.

<sup>&</sup>lt;sup>1</sup> These 1,704 cases of substance abuse include 1,502 instances of parental drug abuse, 143 instances of parental alcohol abuse, 51 instances of drug abuse by children, and 8 instances of alcohol abuse by children.

<sup>&</sup>lt;sup>2</sup> National data from the Children's Bureau (November 2018).

# Length of Stay in Foster Care

Of the children in foster care at the end of SFY 2019, 53 percent had been in care for less than 12 months.

### Length of Stay in Foster Care for Children in Care SFY 2019

Length of Stay	Number	Percentage	National
Less than 30 days	234	6%	5%
30-90 Days	475	11%	22%
3-6 Months	557	13%	2270
6-12 Months	1,017	23%	21%
12-24 Months	956	22%	25%
24-36 Months	470	11%	12%
36+ Months	622	14%	15%
Total	4,331	100%	100%

## **Placement of Children in Foster Care**

Overall, 79 percent of the children in foster care at the end of SFY 2019 resided in a family-like setting (foster family home, relative placement, trial home visit, therapeutic foster home, pre-adoptive home).

Nine percent resided in congregate care, which represents placement in an emergency shelter, residential treatment, or residential care only program.

Provisional (Rel/Fic): 13% Foster Home (Rel/Fic): 12% ICPC (Out of State): 2% Pre-Adoptive (Relative): 1%

#### Placement of Children in Foster Care



## Permanency Goal of Children in Foster Care

Fifty-three percent of the children in care at the end of SFY 2019 had a permanency goal of reunification (return home) and 27 percent had a goal of adoption.

These figures are similar to national data from the Children's Bureau as of November 2018, with averages of 56 percent for reunification and 27 percent for adoption.







#### Foster Children who Received Monthly Face-to-Face Visits by Caseworkers

Foster Children who Received Monthly Face-to-Face Visits by Any DCFS Staff



# **Quick Facts**

# Meeting Agency Policies

### Monthly Visits to Foster Children

To ensure safety and wellbeing, best practice requires foster children to be visited at their placements by their caseworkers monthly. The Division's goal is 85 percent.

Eighty-five percent of the foster children statewide received a face-to-face monthly visit from a DCFS caseworker, on average, during SFY 2019.

On average, 93 percent of the foster children received a faceto-face monthly contact from *any* DCFS staff member, regardless of the staff member's position, location of the visit, or the purpose.

## Initial Health Screenings and Comprehensive Health Assessments



When a child enters foster care due to an allegation of severe maltreatment, DCFS must conduct an Initial Health Screening (IHS) within 24 hours. All other incoming foster children require health screenings within 72 hours. These children must also receive a Comprehensive Health Assessment (CHA) within 60 days of entering foster care.

DCFS completed 84 percent of its required 24-hour IHSs, 89 percent of its 72-hour IHSs, and 6 percent of its CHAs on time.

# Siblings in Placement Who Are Placed Together

At the end of SFY 2019, 83 percent of the children with siblings in foster care were placed with at least one of their siblings, while 61 percent were placed with all of their siblings.

These figures do not exclude children who were placed separately for valid reasons such as safety issues or court orders.



**Placement Stability of Children in Foster Care** 

Placement stability is measured by the rate of placement moves per 1,000 days in foster care for children who enter care over a 12month period.

For SFY 2019, the placement stability rate was 6.14, a slight improvement from the previous year. The national standard is a rate of 4.12.



Rate of Placement Moves Per 1,000 Days in Foster Care

# **Benefits to Children and Families**

### **Achieving Permanency Within Twelve Months**



Arkansas continues to exceed the national standard of 40.5 percent or more for achieving permanency (i.e., exiting foster care to a permanent living situation) for children within 12 months of removal.

Discharges from foster care due to reunification, relative custody, non-custodial parent custody, guardianship, adoption, and non-relative custody are considered to be permanent living situations.



Preventing Children's Re-Entry Into Foster Care

For SFY 2019 just over eight percent of the children who were discharged to their families re-entered foster care within 12 months. The Division meets the national standard of 8.3 percent or less.

# **Adoption**

# **Volume and Description of Cases**

# Children Available for Adoption<sup>3</sup>

At the end of SFY 2019, 458 children were available for adoption.

DCFS estimates that it has identified a possible pre-adoptive placement for approximately 20 percent of the children available for adoption.

DCFS modified its definition of children available for adoption during SFY 2018 to more accurately identify the number of children who are truly in need of an adoptive family.

#### Number of Children Available for Adoption



### Characteristics of Children Available for Adoption

Of the available children, 64 percent were white and 14 percent were black. Children ages 10 and older made up the majority (66 percent) of the child available for adoption.



<sup>3</sup> Children available for adoption are defined as those who (1) have a termination of parental rights on both parents, (2) have a permanency goal of adoption, and (3) are not placed with relatives, fictive kin, or a pre-adoptive family.



Placement of Children Available for Adoption

## Placement of Children Available for Adoption

The majority (63 percent) of the children available for adoption at the end of SFY 2019 resided in either a foster family home or a therapeutic foster home.

## **Meeting Agency Policies**

### Length of Time to Adoption

The average length of time from termination of parental rights (TPR) until adoption finalization was almost 13 months during SFY 2019, one month longer than the national average (11.6 months).



# **Benefits to Children and Families**

# **Finalized Adoptions**

Nine-hundred and fifty adoptions were finalized during SFY 2019.

Thirty-five percent of the adoptions finalized during the year were by relatives.

Children ages two to five were the largest group (36 percent) of children who were adopted during SFY 2019, followed by those ages six to nine (20 percent).

## **Subsidized Adoptions**

Subsidies are given to children with special needs, defined as:

- Caucasian and over nine
- African-American and at least
  two
- At least two members of a sibling group
- Children who have severe medical or psychological needs that require ongoing treatment
- Children at high risk for the development of serious physical, mental, or emotional conditions documented by a medical professional.



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**Number of Adoptions Finalized** 

Race/Ethnicity of Children with Finalized Adoption 1%

White

Black
 Hispanic

More Than 1 Race

Other/Unknown



During SFY 2019, **884** children began receiving adoption subsidies. Of those, 878 were federally-funded and 6 were state funded subsidies.

During SFY 2019, a total of **7,339** children received adoption subsidies.



# Resources



Types of Cases at the End of SFY 2019

One foster care case is equal to one child in care; one in-home or supportive services case constitutes an entire family, many of which have multiple children.

# **Quick Facts**

# Caseworkers and Caseloads

# Caseloads at the End of SFY 2019

As of the end of SFY 2019, the Division was responsible for:

- 1,972 investigations of child maltreatment and 181 DR cases;
- 4,331 foster care cases (4,000 excluding adoption cases);
- 2,323 in-home cases, involving 5,396 children;
- 204 supportive services cases and 61 interstate compact for the placement of children (ICPC) cases.

This is while the Division was staffed with 464 family service workers, who were responsible for handling these cases.

# Caseloads Handled During the Year

This graph shows the number of cases that cycled through the system during SFY 2019, i.e., the number of families or children served during the year (as opposed to those active at the end of the year, described above).

The Division oversaw 24,672 investigations; 7,673 children in foster care; 6,168 DR cases; 5,054 in-home protective services cases; 652 supportive services cases; and 132 interstate compact for the placement of children (ICPC) cases.

# Investigations 24,672 Differential Response 6,168 Foster Care 7,673 In-Home 5,054 Supportive Services 652

0

Types of Cases Served During SFY 2019

4,000 8,000 12,000 16,000 20,000 24,000 28,000

## **Average Caseload**

The average caseload statewide stood at just under 19 cases per worker at the end of SFY 2019. The Division's goal is 20 or fewer cases per worker.

The average caseload for each county as of June 30, 2019 is presented in Appendix J.

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### **Foster Homes**

## **Foster Homes and Beds**

There were 1,560 licensed foster family homes open statewide at the end of SFY 2019, lower than the previous year.

During SFY 2019, 851 new foster homes were opened and 938 were closed for a net loss of 87 homes.

Appendix K displays the closure reasons for the 938 foster homes that closed during the year.



#### 4,000 ,926 3,500 3,52 3.398 3,000 2,500 2,000 ,809 1,670 1,564 ,560 1,500 1,000 SFY 2019 SFY 2016 SFY 2017 SFY 2018 Number of Open Foster Family Homes Number of Beds Within Foster Family Homes

#### Number of Foster Family Homes Opened and Closed



Opened Closed Net Gain/Loss

Arkansas Division of Children and Family Services

#### Number of Foster Homes and Beds

KIA GAR OC' WAL OC' SAL LAN

Mar.19

POL'NO

May 19

JUN 19



# **Ratio of Foster Home Beds to Foster Children**

The ratio of licensed foster home beds to children in foster care was less than one (0.81) at the end of the year, similar to the previous year.

The Division's goal is to have at least one foster home bed available for each child in foster care.

Seven reports in which foster parents were identified as alleged offenders were determined to be true during the year. Based on the 2,500 foster homes active during that period, the percentage of foster families with a true report of maltreatment was 0.28 percent.

Appendix L provides more detail on maltreatment reports concerning foster homes.



# Foster Families with True Reports of Maltreatment

# Appendix A: Child Maltreatment Investigations by Area and County

A	County	Total	True	Sub Rate	Unoub	Exempt	Exempt	Exempt	Exempt		Unknown
Area	County	Total	True	(%)	Unsub	Prenatal	Religious	UJO	No Risk	UTL	Unknown
1	Benton (Bentonville)	2394	342	17.63	1826	66	0	13	0	141	6
1	Carroll (Berryville)	291	62	25.43	192	10	0	2	0	25	0
1	Madison (Huntsville)	210	55	30.29	128	7	0	1	0	17	2
1	Washington (Fayetteville)	2396	353	18.63	1817	73	0	19	0	127	
	Area Total	5,291	812	19.01	3,963	156	0	35	0	310	15
0	(rowford ()(on Buron)	700	400	00.07	540	07			0	-	
2	Craw ford (Van Buren) Franklin (Ozark)	728	136	23.37	549	27	0	6	0	5	
2	Johnson (Clarksville)	175 220	45	29.71	121 163	6 5	0	2	0	2 13	
2	Logan (Booneville)	133	35 28	19.27	97	5	0	2	0	5	
2	Logan (Paris)		20	22.73		3		1	0	2	
	Scott (Waldron)	121		20.66	94		0				
2	Sebastian (Fort Smith)	114	22	23.42	79	3	0	1	0	6	
2	. ,	1312	271	28.25	918	83	0	15	0	19	
2	Yell (Danville)	205	54	30.69	133	6	0	2	0	7	
	Area Total	3,008	612	25.94	2,154	134	0	29	0	59	20
3	Clark (Arkadelphia)	193	28	23.28	142	15	0	1	0	3	4
3	Garland (Hot Springs)	1086	174	28.18	720	112	0	9	0	32	
3	Hot Spring (Malvern)	330	41	20.75	251	23	0	2	0	1	
3	How ard (Nashville)	90	12	19.54	67	3	0	2	0	3	
3	Montgomery (Mount Ida)	90	14	20.93	67	4	0	0	0	1	
3	Perry (Perryville)	86	17	20.93 30.49	51	7	0	1	0	6	
3	Pike (Murfreesboro)	82	12	27.85	57	7	0	3	0	0	
3	Polk (Mena)	196	46	27.89	134	4	0	3	0	3	
3	Saline (Benton)	904	129	17.85	693	- 4	0	6	0	39	
0	Area Total	3,057	473	23.54	2,182	199	0	27	0	88	
	Alcu Iolai	0,001	410	20.04	2,102	100					
4	Columbia (Magnolia)	160	28	21.43	118	4	0	1	0	3	6
4	Hempstead (Hope)	171	29	25.60	111	9	0	5	0	14	3
4	Lafayette (Lew isville)	70	8	18.84	52	3	0	2	0	4	1
4	Little River (Ashdow n)	84	23	33.33	51	3	0	1	0	3	3
4	Miller (Texarkana)	427	77	24.70	288	22	0	4	0	26	10
4	Nevada (Prescott)	85	16	24.71	60	5	0	0	0	4	0
4	Ouachita (Camden)	211	45	29.76	139	11	0	4	1	5	6
4	Sevier (DeQueen)	117	29	31.53	74	6	0	0	0	2	6
4	Union (El Dorado)	304	58	24.17	216	12	0	3	0	13	2
	Area Total	1,629	313	25.69	1,109	75	0	20	1	74	37
5	Baxter (Mountain Home)	355	85	29.30	235	16	0	3	0	16	0
5	Boone (Harrison)	469	145	33.55	296	7	0	5	0	15	1
5	Conw ay (Morrilton)	191	43	29.63	128	11	0	2	0	5	2
5	Faulkner (Conw ay)	1059	163	20.59	713	41	0	11	0	116	15
5	Marion (Yellville)	141	37	32.14	90	8	0	0	0	5	1
5	New ton (Jasper)	58	15	25.86	42	0	0	0	0	1	0
5	Pope (Russellville)	505	122	30.02	344	22	0	7	0	8	2
5	Searcy (Marshall)	62	14	27.42	42	3	0	0	0	3	0
5	Van Buren (Clinton)	186	27	17.88	139	4	0	1	0	8	7
	Area Total	3,026	651	26.42	2,029	112	0	29	0	177	28

Area	County	Total	True	Sub Rate	Unsub	Exempt	Exempt	Exempt	Exempt	UTL	Unknown
Alca	oounty	Total	True	(%)	Onsub	Prenatal	Religious	UJO	No Risk	012	Olikilowii
6	Pulaski (East)	667	79	18.15	520	38	0	3	0		6
6	Pulaski (Jacksonville)	638	76	16.35	514	23		5	0	18	2
6	Pulaski (North)	836	143	24.00	582	49	0	6	0	45	11
6	Pulaski (South)	505	83	21.31	369	20		4	0	26	3
6	Pulaski (Southwest)	527	76	21.03	391	29		4	0	22	4
	Area Total	3,173	457	20.31	2,376	159	1	22	0	132	26
-7	Prodlov (Morrop)	74	45	04.00				0	0		
7	Bradley (Warren)	74	15	21.92	57	1		0	0	0	1
7	Calhoun (Hampton)	31	6	25.81	22	2		0	0	1	0
7	Cleveland (Rison)	35	16	54.29	15	3		0	0	1	0
7	Dallas (Fordyce)	108	20	22.22	84	1		3	0		0
7	Grant (Sheridan)	152	20	15.13	128	1	-	2	0	1	0
7	Jefferson (Pine Bluff)	490	88	27.69	339	38	0	8	0	11	6
7	Lincoln (Star City)	69	18	32.81	42	2		1	0	1	5
7	Lonoke (Lonoke)	699	93	17.05	563	14		12	0	16	1
7	Prairie (DeValls Bluff)	80	11	18.75	65	4	-	0	0 0	0	0
	Area Total	1,738	287	21.97	1,315	66	0	26	0	31	13
8	Clay (Piggott & Corning)	174	21	18.02	140	8	0	2	0	1	2
8	Craighead (Jonesboro)	1170	320	32.22	737	46		11	0	56	0
8	Fulton (Salem)	117	21	20.51	88	3		0	0	5	0
8	Greene (Paragould)	747	113	18.51	591	24	0	0	0	12	7
8	Izard (Melbourne)	126	25	26.19	93	5	-	2	1	0	
8	Law rence (Walnut Ridge)	185	33		146	5	-	1	0		
8	Mississippi (Blytheville)	342	62	21.08	248	15	-	0	0	10	7
8	Mississippi (Osceola)	138	23	22.99	105	8		1	0	10	0
8	Randolph (Pocahontas)	208	43	23.19	105	7		1	0	1	0
8	Sharp (Ash Flat)	194	43	24.52	130	5		1	0	2	1
0	Area Total	3,401	698	22.28 <b>24.94</b>	2,452	126		19	1	88	17
	Alea Iotal	3,401	030	24.34	2,452	120		15			17
9	Cleburne (Heber Springs)	204	51	27.09	147	4	0	0	0	1	1
9	Crittenden (West Memphis)	444	87	27.93	314	30		7	0	6	0
9	Cross (Wynne)	160	40	33.13	106	13		0	0		0
9	Independence (Batesville)	369	83	26.02	273			5	0		
9	Jackson (New port)	209	56	30.62	145	4		4	0		
9	Poinsett (Harrisburg)	357	93	30.70	239	13	0	3	0	7	2
	Stone (Mountain View)	114	25	26.32	84	4		1	0		
9	White (Searcy) Woodruff (Augusta)	876	198	25.61	637	16	1	7	0		
9	Area Total	66 <b>2,799</b>	20 653	39.06 27.94	38 1,983	4 96		1 <b>28</b>	0 0		2 14
	Alcu Iolui	2,100	000	21104	1,000	50	•	20			
10	Arkansas (Dewitt)	61	11	22.95	47	2	0	1	0	0	0
10	Arkansas (Stuttgart)	88	18	27.27	64	6	0	0	0		
	Ashley (Hamburg)	137	27	25.93	100	6		2	0		
10	Chicot (Lake Village) Desha (McGehee)	81	16	29.11	55 78	7		0	0		
10 10	Drew (Monticello)	105 140	17 26	23.53 22.63	103	6		1	0		
10	Lee (Marianna)	55	11	27.27	38	4		0	0		
	Monroe (Brinkley)	29	7	44.83	16	6	1	0	0		1
	Monroe (Clarendon)	26	5	34.62	17	3		1	0		
10	Phillips (Helena)	163	25	22.70	118	10		2	0		
10	St. Francis (Forrest City)	212 1,097	41 <b>204</b>	28.91 26.34	148 <b>784</b>	18 <b>71</b>		2 11	0 0		
	Area Total	1,097	204	20.34	/ 04	1	0	TI	0	01	
99	Unknow n County	2	1	50.00	1	0	0	0	0	0	0
						-					
	Statewide Total	28,221	5,161	23.63	20,348	1,194	2	246	2	999	269

# Appendix B: Children in Foster Care by Race/Ethnicity

Area	County	Total	White	Black	Asian	AIAN	NAPI	Hispanic	More than 1	Unknown
1	Benton (Bentonville)	275	205	9	0	2	0	41	17	· 1
1	Carroll (Berryville)	95	62	0	0	0	0	12	21	
1	Madison (Huntsville)	93	86	0	0	0	0	0	4	
1	Washington (Fayetteville)	532	299	34	0	1	16	98	83	
	Area Total	995	652	43	0	3	16	151	125	
2	Craw ford (Van Buren)	191	163	1	0	0	0	7	20	0
2	Franklin (Ozark)	51	44	1	0	0	0	3	3	0
2	Johnson (Clarksville)	77	63	1	0	0	0	4	7	· 2
2	Logan (Booneville)	69	60	0	0	0	0	4	5	0
2	Logan (Paris)	52	46	4	1	0	0	0	1	0
2	Scott (Waldron)	58	47	0	0	0	0	9	2	. 0
2	Sebastian (Fort Smith)	834	522	67	4	2	0	93	146	; O
2	Yell (Danville)	86	77	1	0	0	0	6	2	2 0
	Area Total	1,418	1,022	75	5	2	0	126	186	2
3	Clark (Arkadelphia)	33	17	8	0	0	0	1	6	5 1
3	Garland (Hot Springs)	269	202	° 20	0	0	0	5	41	
3	Hot Spring (Malvern)	87	60	20	0	0	0	3	17	
3	How ard (Nashville)	15	6	2	0	0	0	5	2	-
	Montgomery (Mount Ida)	6	6	0	0	0	0	0	0	
3	Perry (Perryville)	14	13	0	0	0	0	0	1	
3	Pike (Murfreesboro)	29	27	0	0	0	0	1	1	-
3	Polk (Mena)	65	61	0	0	0	0	2	2	-
3	Saline (Benton)	109	85	4	0	0	0	10	g	
	Area Total	627	477	40	0	0	0	27	79	4
4	Columbia (Magnolia)	50	6	36	0	0	0	1	7	· 0
4	Hempstead (Hope)	37	18	8	0	0	0	8	3	0
4	Lafayette (Lew isville)	11	3	6	0	0	0	0	2	
4	Little River (Ashdown)	39	33	4	0	0	0	0	2	2 0
4	Miller (Texarkana)	140	61	45	0	0	0	7	27	
4	Nevada (Prescott)	13	9	3	0	0	0			
4	Ouachita (Camden)	69	30	33	0	0	0	0		
4	Sevier (DeQueen)	53	30	1	0	0	1	15		
4	Union (El Dorado)	83	41	27	0	0	0	6		
	Area Total	495	231	163	0	0	1	37	63	0
5	Baxter (Mountain Home)	81	72	0	0	0	0	1	8	0
5	Boone (Harrison)	89	79	2	0	0	0	4	4	. 0
5	Conway (Morrilton)	93	72	7	0	0	0	0	12	2
5	Faulkner (Conw ay)	229	159	26	1	0	0	13		
5	Marion (Yellville)	28	26	0	0	0	0	0		
5	New ton (Jasper)	6	5	0	0	0	0	1	C	
5	Pope (Russellville)	84	64	5	0	0	0	7	8	0
5	Searcy (Marshall)	18	17	0	0	0	0	1	C	0
5	Van Buren (Clinton)	32	31	0	0	0	0	0	1	0
	Area Total	660	525	40	1	0	0	27	61	6

Area	County	Total	White	Black	Asian	AIAN	NAPI	Hispanic	More than 1	Unknown
6	Pulaski (East)	64	14	34	0	0	0	5	11	0
6	Pulaski (Jacksonville)	98	48	43	0	0	0	2		0
6	Pulaski (North)	179	31	118	1	0	0	11	18	
6	Pulaski (South)	187	41	120	0	0	0	10		
6	Pulaski (Southwest)	107	22	67	0	0	0	11	7	
	Area Total	635	156	382	1	0	0	39	57	0
7	Bradley (Warren)	14	7	2	1	0	0	0	4	0
7	Calhoun (Hampton)	5	4	1	0	0	0	0		
7	Cleveland (Rison)	30	4	2	0	0	0	1	1	
7	Dallas (Fordyce)	21	13	3	0	0	0	5		
7	Grant (Sheridan)	34	27	3 0	0	0	0	6		0
7	Jefferson (Pine Bluff)	34 185	42	125	0	0	0	3		4
7	Lincoln (Star City)	165	42	5	0	0	0	3	0	4
7			9 158	5 13	0	0		5		
	Lonoke (Lonoke)	203					0			2
7	Prairie (DeValls Bluff)	11	8	3	0	0	0	0	-	
	Area Total	518	292	154	1	0	0	21	42	8
8	Clay (Piggott & Corning)	34	34	0	0	0	0	0	0	0
8	Craighead (Jonesboro)	219	116	52	0	0	0	15	36	0
8	Fulton (Salem)	58	53	0	0	0	0	0	3	2
8	Greene (Paragould)	213	175	9	0	0	1	11	14	3
8	Izard (Melbourne)	52	45	1	0	0	0	1	5	0
8	Law rence (Walnut Ridge)	46	37	1	0	0	0	1	6	1
8	Mississippi (Blytheville)	107	47	37	0	0	0	7	16	0
8	Mississippi (Osceola)	49	21	24	0	0	0	1	3	0
8	Randolph (Pocahontas)	66	57	2	0	0	0	3	4	0
8	Sharp (Ash Flat)	72	67	1	0	0	0	1	3	0
	Area Total	916	652	127	0	0	1	40	90	6
9	Cleburne (Heber Springs)	83	76	0	0	0	0	3	4	0
9	Crittenden (West Memphis)	156	33	100	0	0	0	2		-
9	Cross (Wynne)	103	55	43	0	0	0	2		
9	Independence (Batesville)	105	111	+3 3	0	0	0	3		-
9	Jackson (New port)	108	78	14	0	0	0	2		
9	Poinsett (Harrisburg)	199	168	2	0	0	0	4	25	0
	Stone (Mountain View)	33	30	0	0	0	0	0		
	White (Searcy)	192	144	9	0	0	0	2		
9	Woodruff (Augusta) Area Total	50 <b>1,050</b>	36 <b>731</b>	8 179	0 0	0 0	0 0	0 18		
	Arkansas (Dew itt) Arkansas (Stuttgart)	19 26	14 9	3 16	0	0	0	2		
	Ashley (Hamburg)	26 44	9 24	16	0	0	0	7		-
	Chicot (Lake Village)	38	15	20	0	0	0	1	2	
	Desha (McGehee)	10	5	20	0	0	0	0		
	Drew (Monticello)	56	24	21	0	0	0	2		0
	Lee (Marianna)	14	1	12	0	0	0	0		
	Monroe (Brinkley)	16	3	6	0	0	0	0	1	
	Monroe (Clarendon)	12	8	2	0	0	0	1		
	Phillips (Helena) St. Francis (Forrest City)	54 70	13 13	33 43	0	0	0	0		
IU	Area Total	70 359	13 129	43 168	0 0	0	0	20		
	Statewide Total	7,673	4,867	1,371	8	5	18	506	865	33

Area	County	Total	0-5 years	6-11 years	12-14 years	15+ years	Unknown
1	Benton (Bentonville)	275	113	80	35	46	1
1	Carroll (Berryville)	95	46	26	14	9	0
1	Madison (Huntsville)	93	41	28	12	12	0
1	Washington (Fayetteville)	532	214	153	62	102	1
	Area Total	995	414	287	123	169	2
2	Craw ford (Van Buren)	191	58	63	36	34	0
2	Franklin (Ozark)	51	23	14	4	10	0
2	Johnson (Clarksville)	77	44	21	6	5	1
2	Logan (Booneville)	69	29	21	6	13	0
2	Logan (Paris)	52	22	10	9	11	0
2	Scott (Waldron)	58	19	23	9	7	0
2	Sebastian (Fort Smith)	834	326	239	122	147	0
2	Yell (Danville)	86	24	26	15	21	0
	Area Total	1,418	545	417	207	248	1
3	Clark (Arkadelphia)	33	18	10	2	2	1
3	Garland (Hot Springs)	269	157	57	20	35	0
3	Hot Spring (Malvern)	87	44	22	7	13	1
3	How ard (Nashville)	15	5	1	4	5	0
3	Montgomery (Mount Ida)	6	4	1	0	1	0
3	Perry (Perryville)	14	3	4	2	5	0
3	Pike (Murfreesboro)	29	11	14	1	3	0
3	Polk (Mena)	65	31	10	8	16	0
3	Saline (Benton)	109	50	25	12	22	0
	Area Total	627	323	144	56	102	2
4	Columbia (Magnolia)	50	21	16	7	6	0
4	Hempstead (Hope)	37	14	8	11	4	0
4	Lafayette (Lew isville)	11	6	4	0	1	0
4	Little River (Ashdown)	39	17	10	2	10	0
4	Miller (Texarkana)	140	72	35	12	21	0
4	Nevada (Prescott)	13	6	2	3	2	0
4	Ouachita (Camden)	69	29	19	10	11	0
4	Sevier (DeQueen)	53	24	10	9	10	0
4	Union (El Dorado)	83	24	19	11	29	0
	Area Total	495	213	123	65	94	0
5	Baxter (Mountain Home)	81	54	14	4	9	0
5	Boone (Harrison)	89	35	29	11	14	0
5	Conw ay (Morrilton)	93	35	32	8	17	1
5	Faulkner (Conw ay)	229	121	57	16	34	1
5	Marion (Yellville)	28	13	6	5	4	C
5	New ton (Jasper)	6	1	4	0	1	C
5	Pope (Russellville)	84	44	18	11	11	C
5	Searcy (Marshall)	18	13	2	2	1	0
5	Van Buren (Clinton)	32	14	11	2	5	C
					_	-	-

# Appendix C: Children in Foster Care by Age

Area	County	Total	0-5 years	6-11 years	12-14 years	15+ years	Unknown
6	Pulaski (East)	64	33	15	4	12	0
6	Pulaski (Jacksonville)	98	49	26	4	19	0
6	Pulaski (North)	179	82	46	15	36	0
6	Pulaski (South)	187	85	40	24	38	0
6	Pulaski (Southw est)	107	38	26	19	24	0
	Area Total	635	287	153	66	129	0
7	Bradley (Warren)	14	5	2	0	7	0
7	Calhoun (Hampton)	5	2	1	0	2	0
7	Cleveland (Rison)	30	14	9	2	5	0
7	Dallas (Fordyce)	21	6	7	4	4	0
7	Grant (Sheridan)	34	15	6	6	7	0
7	Jefferson (Pine Bluff)	185	58	48	26	50	3
7	Lincoln (Star City)	15	5	2	5	3	0
7	Lonoke (Lonoke)	203	76	63	32	31	1
7	Prairie (DeValls Bluff)	11	6	5	0	0	0
	Area Total	518	187	143	75	109	4
8	Clay (Piggott & Corning)	34	8	13	3	10	0
8	Craighead (Jonesboro)	219	94	56	20	49	0
8	Fulton (Salem)	58	17	15	15	11	0
8	Greene (Paragould)	213	85	49	30	47	2
8	Izard (Melbourne)	52	22	14	7	9	0
8	Law rence (Walnut Ridge)	46	18	14	3	11	0
8	Mississippi (Blytheville)	107	49	31	18	9	0
8	Mississippi (Osceola)	49	20	14	8	7	0
8	Randolph (Pocahontas)	66	35	13	7	11	0
8	Sharp (Ash Flat)	72	26	14	16	16	0
	Area Total	916	374	233	127	180	2
9	Cleburne (Heber Springs)	83	37	24	13	9	0
9	Crittenden (West Memphis)	156	77	33	11	35	0
9	Cross (Wynne)	103	56	18	11	18	0
9	Independence (Batesville)	126	58	38	15	15	0
9	Jackson (New port)	108	59	19	5	25	0
9 9	Poinsett (Harrisburg) Stone (Mountain View)	199	74 16	59 4	30	36 7	0
9	White (Searcy)	33 192	95	48	6 18	31	0
9	Woodruff (Augusta)	50	13	12	8	17	0
	Area Total	1,050	485	255	117	193	0
10	Arkansas (Dew itt)	19	4	6	3	6	0
10 10	Arkansas (Stuttgart) Ashley (Hamburg)	26	11 17	8 10	4	3 12	0
10	Chicot (Lake Village)	44 38	20	6	3	9	0
10	Desha (McGehee)	10	6	1	0	3	0
10	Drew (Monticello)	56	22	9	6	19	0
10	Lee (Marianna)	14	7	2	2	3	0
10	Monroe (Brinkley)	16	3	8	1	4	0
10 10	Monroe (Clarendon) Phillips (Helena)	12 54	1 20	5 15	4	2	0
10	St. Francis (Forrest City)	54 70	20 36	22	8	11 9	0
	Area Total	359	147	92	39	 81	0
	Statewide Total	7,673	3,305	2,020	934	1,401	13

Area	County	Total	Male	Female	Unknown
1	Benton (Bentonville)	275	137	137	1
1	Carroll (Berryville)	95	44	51	(
1	Madison (Huntsville)	93	51	42	(
1	Washington (Fayetteville)	532	273	258	1
	Area Total	995	505	488	2
2	Craw ford (Van Buren)	191	82	109	
2	Franklin (Ozark)	51	29	22	(
2	Johnson (Clarksville)	77	35	41	1
2	Logan (Booneville)	69	35	34	(
2	Logan (Paris)	52	18	34	(
2	Scott (Waldron)	58	31	27	(
2	Sebastian (Fort Smith)	834	438	396	(
2	Yell (Danville)	86	32	54	(
	Area Total	1,418	700	717	1
3	Clark (Arkadelphia)	33	20	12	1
3	Garland (Hot Springs)	269	135	134	(
3	Hot Spring (Malvern)	87	47	39	1
3	How ard (Nashville)	15	5	10	(
3	Montgomery (Mount Ida)	6	1	5	(
3	Perry (Perryville)	14	7	7	(
3	Pike (Murfreesboro)	29	17	12	(
3	Polk (Mena)	65	31	34	(
3	Saline (Benton)	109	57	52	C
	Area Total	627	320	305	2
4	Columbia (Magnolia)	50	25	25	(
4	Hempstead (Hope)	37	19	18	(
4	Lafayette (Lew isville)	11	4	7	0
4	Little River (Ashdown)	39	21	18	(
4	Miller (Texarkana)	140	69	71	(
4	Nevada (Prescott)	13	9	4	(
4	Ouachita (Camden)	69	34	35	(
4	Sevier (DeQueen)	53	24	29	(
4	Union (El Dorado)	83	36	47	(
	Area Total	495	241	254	C
5	Baxter (Mountain Home)	81	33	48	(
5	Boone (Harrison)	89	47	42	(
5	Conway (Morrilton)	93	45	47	1
5	Faulkner (Conw ay)	229	121	107	1
5	Marion (Yellville)	28	15	13	(
5	New ton (Jasper)	6	1	5	(
5	Pope (Russellville)	84	47	37	(
5	Searcy (Marshall)	18	9	9	
5	Van Buren (Clinton)	32	19	13	
2	Area Total	660	337	321	

# Appendix D: Children in Foster Care by Gender

Area	County	Total	Male	Female	Unknown
6	Pulaski (East)	64	41	23	0
6	Pulaski (Jacksonville)	98	47	51	0
6	Pulaski (North)	179	81	98	0
6	Pulaski (South)	187	93	94	0
6	Pulaski (Southwest)	107	69	38	0
	Area Total	635	331	304	0
7	Bradley (Warren)	14	5	9	0
7	Calhoun (Hampton)	5	2	3	0
7	Cleveland (Rison)	30	15	15	0
7	Dallas (Fordyce)	21	11	10	0
7	Grant (Sheridan)	34	21	13	0
7	Jefferson (Pine Bluff)	185	95	87	3
7	Lincoln (Star City)	15	6	9	0
7	Lonoke (Lonoke)	203	102	100	1
7	Prairie (DeValls Bluff)	11	3	8	0
	Area Total	518	260	254	4
0	Cloye (Diagott & Commission)				
8	Clay (Piggott & Corning)	34	16	18	0
8	Craighead (Jonesboro)	219	110	109	0
8	Fulton (Salem)	58	24	34	0
8	Greene (Paragould)	213	103	108	2
8	Izard (Melbourne)	52	23	29	0
8	Law rence (Walnut Ridge)	46	23	23	0
8	Mississippi (Blytheville)	107	53	54	0
8	Mississippi (Osceola)	49	26	23	0
8	Randolph (Pocahontas)	66	34	32	0
8	Sharp (Ash Flat)	72	42	30	0
	Area Total	916	454	460	2
9	Cleburne (Heber Springs)	83	38	45	0
9	Crittenden (West Memphis)	156	79	77	0
9	Cross (Wynne)	103	52	51	0
9	Independence (Batesville)	126	65	61	0
9	Jackson (New port)	108	56	52	0
9	Poinsett (Harrisburg)	199	106	93	0
9	Stone (Mountain View)	33	13	20	0
9	White (Searcy)	192	105	87	0
9	Woodruff (Augusta)	50	26	24	0
	Area Total	1,050	540	510	0
10	Arkansas (Dewitt)	19	8	11	0
10	Arkansas (Stuttgart)	26	12	14	0
10	Ashley (Hamburg)	44	19	25	0
10	Chicot (Lake Village)	38	15	23	0
10	Desha (McGehee)	10	5	5	0
10	Drew (Monticello)	56	30	26	0
10	Lee (Marianna)	14	7	7	0
10	Monroe (Brinkley)	16	11	5	0
10	Monroe (Clarendon)	12	6	6	0
10	Phillips (Helena)	54	27	27	0
10	St. Francis (Forrest City)	70	36	34	0
	Area Total	359	176	183	0
	Statewide Total	7,673	3,864	3,796	13
L		1,013	3,004	3,190	13

# Appendix E: Children in Foster Care by Length of Stay

Area	County	Total	Less than 30 Days	30 to 90 Days	3 to 6 Months	7 to 12 Months	12 to 24 Months	24 to 36 Months	Over 36 Months
1	Benton (Bentonville)	275	27	24	47	73	62	15	27
1	Carroll (Berryville)	95	9	3	9	40	21	4	9
1	Madison (Huntsville)	93	11	18	6	18	22	16	2
1	Washington (Fayetteville)	532	48	47	64	103	162	50	58
	Area Total	995	95	92	126	234	267	85	96
2	Craw ford (Van Buren)	191	17	19	15	24	57	38	21
2	Franklin (Ozark)				7				
2	Johnson (Clarksville)	51	3	0		20	13	4	4
		77	3	6	5	23	19	15	6
2	Logan (Booneville)	69	0	6	12	12	19	14	6
2	Logan (Paris)	52	1	3	0	7	28	11	2
2	Scott (Waldron)	58	1	4	2	17	19	9	6
2	Sebastian (Fort Smith) Yell (Danville)	834 86	20	43 7	68 17	141	256 23	162 14	144 13
	Area Total	1,418	46	88	126	255	434	267	202
3	Clark (Arkadelphia)	33	3	3	2	9	9	3	4
3	Garland (Hot Springs)	269	37	36	48	66	43	16	23
3	Hot Spring (Malvern)	87	3	2	9	13	22	25	13
3	How ard (Nashville)	15	1	2	3	3	3	0	3
3	Montgomery (Mount Ida)	6	0	0	0	5	1	0	0
3	Perry (Perryville)	14	0	0	2	8	1	0	3
3	Pike (Murfreesboro)	29	0	1	5	4	6	12	1
3	Polk (Mena)	65	6	6	8	18	13	6	8
3	Saline (Benton)	109	4	18	7	32	29	13	6
	Area Total	627	54	68	84	158	127	75	61
						_		_	_
4	Columbia (Magnolia)	50	1	3	6	7	21	6	6
4	Hempstead (Hope)	37	2	17	0	5	7	2	4
4	Lafayette (Lew isville)	11	3	0	0	1	2	0	5
4	Little River (Ashdown)	39	4	3	9	11	11	1	0
4	Miller (Texarkana)	140	15	14	4		29		25
4	Nevada (Prescott)	13	0	1	4	4	4	-	0
4	Ouachita (Camden)	69	10	6	11	19	19		4
4	Sevier (DeQueen) Union (El Dorado)	53 83	5	4	10 5		9		5
•	Area Total	495	45	65	49		115		61
5	Baxter (Mountain Home)	81	5	16	20	14	15	4	7
5	Boone (Harrison)	89	5	27	9	19	16	4	9
5	Conway (Morrilton)	93	7	12	11	16	21	13	13
5	Faulkner (Conw ay)	229	20	27	19	74	48	29	12
5	Marion (Yellville)	28	5	3	1	6	6	5	2
5	New ton (Jasper)	6	0	0	0	1	2	2	1
5	Pope (Russellville)	84	8	6	5	14	25	9	17
5	Searcy (Marshall)	18	2	1	0		3	1	2
5	Van Buren (Clinton)	32	4	1	6	2	11	7	1
	Area Total	660	56	93	71	155	147	74	64

Area	County	Total	Less than 30 Days	30 to 90 Days	3 to 6 Months	7 to 12 Months	12 to 24 Months	24 to 36 Months	Over 36 Months
6	Pulaski (East)	64	2	2	11	14	9	12	14
6	Pulaski (Jacksonville)	98	17	7	9	14	17	18	16
6	Pulaski (North)	179	28	18	10	25	39	22	37
6	Pulaski (South)	187	25	6	9	30	57	25	35
6	Pulaski (Southwest)	107	7	10	5	19	17	17	32
	Area Total	635	79	43	44	102	139	94	134
7	Bradley (Warren)	14	2	0	1	3	3	3	2
7	Calhoun (Hampton)	5	0	1	1	0	0	1	2
7	Cleveland (Rison)	30	1	7	5	11	4	1	1
7	Dallas (Fordyce)	21	3	0	1	4	7	4	2
7	Grant (Sheridan)	34	0	5	1	11	7	3	7
7	Jefferson (Pine Bluff)	185	33	23	29	32	37	6	25
7	Lincoln (Star City)	15	7	4	1	0	2	0	1
7	Lonoke (Lonoke)	203	19	14	29	39	72	24	6
7	Prairie (DeValls Bluff)	11	3	4	0	3	0	0	1
	Area Total	518	68	58	68	103	132	42	47
8	Clay (Piggott & Corning)	34	5	1	4	10	5	7	2
8	Craighead (Jonesboro)	219	17	15	33	45	55	24	30
8	Fulton (Salem)	58	5	3	8	18	11	12	1
8	Greene (Paragould)	213	16	28	21	56	40	13	39
8	Izard (Melbourne)	52	1	1	2	17	21	9	1
8	Law rence (Walnut Ridge)	46	8	7	6		7	4	6
8	Mississippi (Blytheville)	107	8	18	9	23	35	12	2
8	Mississippi (Osceola)	49	2	7	9 16	13	5	2	4
8	Randolph (Pocahontas)			6	9				5
8		66	1			23	17	5	
0	Sharp (Ash Flat)	72	7	3	9	14	31	6	2
	Area Total	916	70	89	117	227	227	94	92
9	Cleburne (Heber Springs)	83	11	13	10	17	25	4	3
9	Crittenden (West Memphis)			13	10			4 20	
9	Cross (Wynne)	156 103	22 12	17	13	46 33	27 11	20	13
9	Independence (Batesville)	126	15	11	12	34	38	8	8
9	Jackson (New port)	108	4	16	20	25	32	3	8
9	Poinsett (Harrisburg)	199	11	24	26	59	31	23	25
9	Stone (Mountain View)	33	2	3	1	18	5	0	4
9	White (Searcy)	192	33	24	16	52	37	20	10
9	Woodruff (Augusta) Area Total	50 <b>1,050</b>	3 113	11 <b>133</b>	0 109	6 <b>290</b>	20 <b>226</b>	4 91	6 <b>88</b>
	Area Total	1,030	113	133	109	290	220	91	00
10	Arkansas (Dew itt)	19	4	0	2	4	4	0	5
10	Arkansas (Stuttgart)	26	2	3	6	8	5	2	0
10	Ashley (Hamburg)	44	4	3	7	6	14	5	5
10	Chicot (Lake Village)	38	5	2	9	8	3	5	6
10	Desha (McGehee)	10	3	0	0	4	2	0	1
10 10	Drew (Monticello) Lee (Marianna)	56	4	7	2	22	6	5	10 2
10	Monroe (Brinkley)	14 16	0	0	2	5	1	3	0
10	Monroe (Clarendon)	10	3	0	0	6	0	3	0
10	Phillips (Helena)	54	0	7	0	7	12	9	19
	St. Francis (Forrest City)	70	6	8	0	16	16	11	13
10	••••••••••••••••••••••••••••••••••••••								
10	Area Total	359	32	31	28	93	70	44	61

# Appendix F: Services Provided During the Year

Area	County	FC Cases	PS Cases	PS Children	SS Cases	SS Children
4		075				
1	Benton (Bentonville)	275	283	685	65	149
1	Carroll (Berryville)	95	51	125	5	10
1	Madison (Huntsville)	93	42	94	6	15
1	Washington (Fayetteville)	532	353	907	96	239
	Area Total	995	729	1,811	172	413
2	Craw ford (Van Buren)	191	125	319	29	62
2	Franklin (Ozark)	51	41	103	3	14
2	Johnson (Clarksville)	77	43	129	3	4
2	Logan (Booneville)	69	21	53	2	3
2	Logan (Paris)	52	30	66	2	4
2	Scott (Waldron)	58	37	93	2	6
2	Sebastian (Fort Smith)	834	318	760	28	79
2	Yell (Danville)	86	44	126	2	2
	Area Total	1,418	659	1,649	71	174
	<b>a</b>					
3	Clark (Arkadelphia)	33	35	77	1	3
3	Garland (Hot Springs)	269	217	444	45	91
3	Hot Spring (Malvern)	87	56	105	12	22
3	How ard (Nashville)	15	17	50	5	17
3	Montgomery (Mount Ida)	6	16	35	1	6
3	Perry (Perryville)	14	22	52	2	1
3	Pike (Murfreesboro)	29	15	27	6	14
3	Polk (Mena)	65	30	75	4	10
3	Saline (Benton)	109	124	296	7	8
	Area Total	627	532	1,161	83	172
4	Columbia (Magnolia)	50	31	62	2	2
4	Hempstead (Hope)	37	52	145	0	
4	Lafayette (Lew isville)	11	8	20	2	5
4	Little River (Ashdown)	39	17	46	0	0
4	Miller (Texarkana)	140	60	145	4	6
4	Nevada (Prescott)	13	18	48	0	0
4	Ouachita (Camden)	69	33	76	1	1
4	Sevier (DeQueen)	53	22	70	1	2
4	Union (El Dorado)	83	51	114	2	1
	Area Total	495	292	726	12	17
5	Baxter (Mountain Home)	81	67	137	5	14
5	Boone (Harrison)	89	99	200	8	15
5	Conw ay (Morrilton)	93	48	109	0	0
5	Faulkner (Conw ay)	229	159	370	44	110
5	Marion (Yellville)	28	34	84	1	1
5	New ton (Jasper)	6	15	29	0	0
5	Pope (Russellville)	84	130	313	6	
5	Searcy (Marshall)	18	13	24	2	
5	Van Buren (Clinton)	32	17	33	2	
	Area Total	660	582	1,299	68	161

Area	County	FC Cases	PS Cases	PS Children	SS Cases	SS Children
6	Pulaski (East)	64	64	124	3	7
6	Pulaski (Jacksonville)	98	95	226	5	11
6	Pulaski (North)	179	153	379	14	30
6	Pulaski (South)	187	68	172	4	8
6	Pulaski (Southwest)	107	90	187	6	15
	Area Total	635	470	1,088	32	71
				.,		
7	Bradley (Warren)	14	7	33	1	1
7	Calhoun (Hampton)	5	8	13	1	8
7	Cleveland (Rison)	30	3	6	0	0
7	Dallas (Fordyce)	21	13	32	1	1
7	Grant (Sheridan)	34	15	34	3	5
7	Jefferson (Pine Bluff)					
7		185	103 9	294	17	50
7	Lincoln (Star City)	15		23	2	3
	Lonoke (Lonoke)	203	103	254	0	0
7	Prairie (DeValls Bluff)	11	12	38	2	4
	Area Total	518	274	727	27	72
0	Clay (Diagott & Corping)	0.4	47			
8	Clay (Piggott & Corning)	34	17	38	1	3
8	Craighead (Jonesboro)	219	352	899	12	26
8	Fulton (Salem)	58	21	42	7	14
8	Greene (Paragould)	213	109	248	27	57
8	Izard (Melbourne)	52	28	58	7	14
8	Law rence (Walnut Ridge)	46	37	78	1	2
8	Mississippi (Blytheville)	107	57	147	4	7
8	Mississippi (Osceola)	49	16	32	1	2
8	Randolph (Pocahontas)	66	43	97	14	40
8	Sharp (Ash Flat)	72	34	86	19	45
	Area Total	916	714	1,725	93	210
9	Cleburne (Heber Springs)	83	32	90	13	31
9	Crittenden (West Memphis)	156	105	318	22	58
9	Cross (Wynne)	103	29	64	2	6
9	Independence (Batesville)	126	80	222	15	44
9	Jackson (New port) Poinsett (Harrisburg)	108 199	40 82	100 234	3	4
9	Stone (Mountain View)	33	22	51	5	11
9	White (Searcy)	192	170	433	8	12
9	Woodruff (Augusta)	50	25	47	4	12
	Area Total	1,050	585	1,559	74	180
40						
10 10	Arkansas (Dew itt) Arkansas (Stuttgart)	19	6	14	0	0
10	Arkansas (Stuttgart) Ashley (Hamburg)	26 44	11 27	22 62	0	0
10	Chicot (Lake Village)	38	13	29	4	9 7
10	Desha (McGehee)	10	8	24	0	0
10	Drew (Monticello)	56	16	50	1	1
10	Lee (Marianna)	14	17	53	1	1
10	Monroe (Brinkley)	16	13	29	1	1
10	Monroe (Clarendon) Phillips (Helena)	12	7	19	1	1
10 10	St. Francis (Forrest City)	54 70	50 49	138 135	7	28 19
.0	Area Total	359	217	575	20	67
	Statewide Total	7,673	5,054	12,320	652	1,537

## Appendix G: Summary of Reports Involving Child Fatality

Per Ark. Code Ann. § 12-18-1104(c), any information regarding a child fatality cannot be released by the Department of Human Services if release of such information would jeopardize a criminal investigation. Of the 53 child fatalities that were reported for SFY 2019, case-specific information could be disclosed for 25 of those incidents at the time of this report's release (see below).

The website https://ardhs.sharepointsite.net/CFN/default.aspx displays up-to-date documentation concerning all child fatalities and near fatalities reported in Arkansas once that information can be disclosed.

# **True Fatality Reports**

Child	County	Age	Race	Gender	Date of Death	Allegations or Preliminary Cause of Death	Placement at the Time of Incident	Relationship of Alleged Offender to the Child	Agency Conducting the Investigation	Action(s) Taken by Agency	Prior DCFS Involvement
Jordan Shisler	Independence	8	White	Male	7/23/2018	Inadequate Supervision	In-Home	Relative	CACD	None	None
Mason Randolph	Pulaski	3	Black	Male	8/14/2018	Inadequate Supervision	In-Home	Relative	CACD	Open PS Case	None
Lincoln Warren	Cleburne	<1	White	Male	8/23/2018	Physical Abuse, Neglect, & Inadequate Supervision	In-Home	Relative	CACD	72-Hour Hold	Prior History
Chanston Williams	Craighead	1	Black	Male	9/4/2018	Inadequate Supervision	In-Home	Relative	CACD	Open PS Case	Prior History
Malakai Shelton	Sebastian	<1	White	Male	10/2/2018	Inadequate Supervision	In-Home	Relative	CACD	None	Prior History
Rasique Harmon	Hempstead	5	Black	Male	10/4/2018	Failure to Protect	In-Home	Relative	CACD	None	None
Makiah Munn	Hempstead	3	Black	Female	10/4/2018	Failure to Protect	In-Home	Relative	CACD	None	None
Juliana Miller	White	1	Multiple	Female	10/14/2018	Neglect & Physical Abuse	In-Home	Relative	CACD	None	None
Rion Faulkner	Ouachita	3	White	Male	11/8/2018	Neglect & Inadequate Supervision	In-Home	Relative	CACD	None	None

Child	County	Age	Race	Gender	Date of Death	Allegations or Preliminary Cause of Death	Placement at the Time of Incident	Relationship of Alleged Offender to the Child	Agency Conducting the Investigation	Action(s) Taken by Agency	Prior DCFS Involvement
Calvin Mcintosh	Craighead	16	Black	Male	11/22/2018	Physical Abuse, Neglect, & Inadequate Supervision	In-Home	Relative, Non- Relative, & Unknown	CACD	Open PS Case	Prior History
Christian Dunbar	Pulaski	<1	Black	Male	11/28/2018	Physical Abuse & Substance Misuse	In-Home	Relative	CACD	None	None
Blaze Miesner	Sebastian	<1	White	Male	12/12/2018	Inadequate Supervision	In-Home	Relative	CACD	None	None
Charlene Golkhajeh	Polk	4	White	Female	12/12/2018	Physical Abuse	In-Home	Relative	CACD	None	None
Lessie Wilson	Mississippi	<1	Black	Female	1/4/2019	Inadequate Supervision	In-Home	Relative	CACD	72-Hour Hold	None
Lucy Beasley	Craighead	15	White	Female	1/8/2019	Medical Neglect	In-Home	Relative	CACD	None	Prior History
Keiderrion Love	Mississippi	2	Black	Male	5/2/2019	Physical Abuse	In-Home	Non-Relative	CACD	72-Hour Hold	None
Mia Hannah	Mississippi	<1	Black	Female	5/25/2019	Inadequate Supervision	In-Home	Relative	CACD	Open PS Case	None

# Unsubstantiated Fatality Reports

Child	County	Age	Race	Gender	Date of Death	Allegations or Preliminary Cause of Death	Placement at the Time of Incident	Relationship of Alleged Offender to the Child	Agency Conducting the Investigation	Action(s) Taken by Agency	Prior DCFS Involvement
Gideon Harms	Madison	<1	White	Male	9/17/2018	Medical Neglect	In-Home	Relative	CACD	None	None
Brennen Esau	Pulaski	5	Black	Male	9/22/2018	Inadequate Supervision	In-Home	Relative	CACD	None	Prior History
Elizabeth Fay	Lonoke	13	White	Female	10/28/2018	Suicide	In-Home	N/A	CACD	None	Prior History
Nayeli Pina	Sebastian	<1	White	Female	12/11/2018	Failure to Protect	In-Home	Relative	CACD	None	None
Arron Allred	Hot Spring	<1	White	Male	12/26/2018	Sexual Abuse	In-Home	Unknown	CACD	None	None
Zayian Tarar	Cleburne	4	Unable to Determine	Male	1/5/2019	Failure to Protect	In-Home	Relative	CACD	None	None
Logan Deen	Washington	7	White	Male	4/5/2019	Inadequate Supervision	In-Home	Relative	CACD	None	None
Michael Whitaker	Faulkner	4	Black	Male	5/17/2019	Inadequate Supervision	In-Home	Relative	CACD	None	Prior History

## Appendix H: Summary of Reports Involving Near Child Fatality

Per Ark. Code Ann. § 12-18-1108(c), any information regarding the near fatality of a child cannot be released by the Department of Human Services if release of such information would jeopardize a criminal investigation. Of the two near fatalities that were reported for SFY 2019, case-specific information could be disclosed for one of those incidents at the time of this report's release (see below).

The website https://ardhs.sharepointsite.net/CFN/default.aspx displays up-to-date documentation concerning all child fatalities and near fatalities reported in Arkansas once that information can be disclosed.

## **True Near Fatality Reports**

Child	County	Age	Race	Gender	Date of Near Fatality	Allegations or Preliminary Cause of Death	Placement at the Time of Incident	Relationship of Alleged Offender to the Child	Agency Conducting the Investigation	Action(s) Taken by Agency	Prior DCFS Involvement
Child #1	Baxter	8	White	Male	7/6/2018	Medical Neglect	In-Home	Relative	CACD	Open PS Case	None

### **Unsubstantiated Near Fatality Reports**

There were no unsubstantial near fatality reports for SFY 2019 at the time of this report's release.

# Appendix I: Fatalities of Children in Foster Care Who Did Not Receive a Maltreatment Investigation

Child	County	Age	Race	Gender	Date of Death	Preliminary Cause of Death	Placement at the Time of Incident	Action(s) Taken by Agency	Services Provided Prior to the Incident
Child #1	Faulkner	20	Black	Female	6/7/2019	Medically Fragile	Foster Care	None	Foster Care
Child #2	Benton	18	White	Male	6/17/2019	Unknown	Foster Care	None	Foster Care
Child #3	Pulaski	<1	Black	Female	6/24/2019	Medically Fragile	Foster Care	None	Foster Care



### Appendix J: Average Caseload as of the End of SFY 2019, by County

Prairie County did not have any family service workers at the end of the year; its cases were assigned to workers from other counties.

# Appendix K: Foster Home Closure Reasons

1         Cardi (Beryvile)         2         1         0         1         0         2           Matsingtor (Fayetalle)         3         6         11         1         0         7           Area Fold         8         69         9         20         1         1         20         1           Zecords (Yan Buren)         0         10         5         4         0         0         13           Zecords (Yan Buren)         0         1         2         0         0         13           Zecords (Yan Buren)         0         4         1         2         0         0         2           Logan (Factority)         0         1         2         0         0         0         0           Zestastin (For Smith)         4         42         1         0         0         0         0         0           Statisting (Mathin)         0         1         0         0         0         0         0         0         0         0         0           Statisting (Mathin)         0         1         0         1         0         0         0         0         0         0         0	Area	County	Change in Family Circumstances	Foster Family's Decision	No Longer Meets Requirements	Adopted/Custody/ Guardianship/ Relative Only	Other	Founded Abuse/ Neglect	Provider/ Services No Longer Needed	Total
1         Machano (Fryantesulle)         0         1         0         1         0         1           Veca Total         8         69         9         20         1         1         0         1           Veca Total         8         69         9         20         1         20         1         20         1         20         1         20         1         20         1         20         1         20         1         20         1         20         1         20         1         20         1         20         1         20         1         20         1         20         1         20         1         20         1         20         1         20         2         2         1         1         20         2         2         1         20         1         20					-			1		55
1         Washington (Enymetral)         3         6         11         1         0         7           Are Total         8         60         9         20         1         1         20         1         20         1         20         1         20         1         20         1         20         1         20         1         20         1         20         1         20         1         20         1         20         1         20         0         0         2         1         20         0         0         2         2         1         20         0         0         1         20         0         0         2         2         1         0         0         0         1         1         0         0         0         1         1         0         0         0         1 <th< td=""><td></td><td></td><td></td><td></td><td>-</td><td></td><td></td><td></td><td></td><td>6</td></th<>					-					6
Area Total         69         9         20         41         20         10           2         Carwold (Van Buen)         0         16         5         4         0         0         1           2         Faruhin (Carwi)         0         6         1         2         0         0         2           2         Logan (Boorealle)         0         1         2         0         0         2           2         Logan (Formatility)         0         1         2         0         0         3           2         Setassian (For Smith)         4         44         2         15         0         0         4           3         Catark (Arkdelphia)         0         1         0         0         0         0         1           4         Catark (Arkdelphia)         0         1         1         0         0         0         1         0           3         Gatard (FA Sebridg)         0         1         1         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0 <td></td> <td>, ,</td> <td></td> <td></td> <td></td> <td>-</td> <td></td> <td></td> <td></td> <td>3</td>		, ,				-				3
2         Convertion (Vans Buren)         0         19         5         4         0         0         13           2         France (Carles)         0         6         1         2         0         0         2           2         Logan (Derarble)         0         1         2         0         0         0         2           2         Logan (Derarble)         0         1         2         0         0         0         1           2         Soatt (Wardon)         0         0         0         0         0         0         1           2         Soatt (Wardon)         0         1         0	1	<b>3</b> ( <b>)</b> ,								64
2         Dronor (Darksville)         0         6         1         2         0         0         2           2         Logan (Borneville)         0         1         2         1         0         0         2           2         Logan (FornSmith)         0         0         0         0         0         0         1           2         Statisting (FornSmith)         4         42         2         13         0					-	-				128
2         borns of (Carls selle)         0         4         1         2         0         0         2           2         Logan (Paris)         0         1         2         0         0         0         1           2         Soct (Wardon)         0         0         0         0         0         0         0         1           2         Soct (Wardon)         0			-							41
2         Logan (Boonedlike)         0         1         2         1         0										10
2         Sect (Watero)         0         0         0         0         0         0         0         1           2         Sect (Watero)         0         0         0         0         0         0         0         1           2         Sect (Watero)         0         5         1         0         0         0         0         1           3         Carlot (Ateroschild)         0         1         1         2         0										9
2         Sectr (Watchin)         0         0         0         0         1           2         Sectr (Matchin)         4         42         2         15         0         0         1           Area Total         4         76         14         22         0         0         35         1           3         Gatara (Hot Spring)         0         1         0 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>-</td> <td></td> <td></td> <td>6</td>							-			6
2         Selastian (Fort Smith)         4         42         2         13         0         0         4           Area Total         4         78         14         22         0         35         1           3         Clark (Aradephia)         0         1         0         0         0         0         0           3         Clark (Aradephia)         0         2         1         2         0         0         0           3         Horsging (Mahern)         0         2         1         2         0         0         0           3         Horsging (Mahern)         0         1         0         1         0 <td></td> <td></td> <td>-</td> <td></td> <td></td> <td>-</td> <td>-</td> <td></td> <td></td> <td>6</td>			-			-	-			6
2         Yeir (Darwlie)         0         5         1         0         0         4           3         Clark (Ahade(r)ia)         0         1         0         0         0         0         0         0           3         Garder (der Spring)         1         9         3         3         0         0         0         0           3         HortSpring (Maken)         0         9         0		, ,	-	-	-	-	-	-	-	70
Area Total         4         78         14         22         0         35         1           3         Clark (Akadephin)         0         1         0 <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>10</td></td<>										10
3         Garta (Akadelphia)         0         1         0         0         0         0         0           3         Garta (HS Spring)         1         9         3         3         0	Z	. ,			•					153
3       Garland (Het Springs)       1       9       3       3       0       0       6         3       Hebsard (Nashville)       0       2       1       2       0       0       1         3       Montgomey (Mount Ida)       0       1       1       0       0       1       0         3       Parry (Perynile)       0       1       0       1       0       0       0         3       Pake (Marleesboro)       0       1       0       1       0       0       0       0         3       Baline (Benton)       1       2.1       1       4       0       0       0       0         4       Locumbia (Magnolia)       0       3       1       2       0	3						-			155
3         Hess pring (Mahem)         0         9         0         0         0         1           3         Howard (Mashulle)         0         1         1         0         0         1         0           3         Pring (Munt Idia)         0         1         0         1         0         0         0         0           3         Pring (Muntresbort)         0         1         0         1         0 <td< td=""><td></td><td></td><td></td><td></td><td>-</td><td>-</td><td>-</td><td></td><td>-</td><td>22</td></td<>					-	-	-		-	22
3         Howard (NearNile)         0         2         1         2         0         0         0           3         Montgomery (Mount Ida)         0         1         0         1         0         0         0           3         Perk (Mutreesborx)         0         1         0         1         0         0         0           3         Poik (Mena)         1         3         0         2         1         0         0         0           4         Columbia (Magnolia)         0         3         1         2         0         0         0         0           4         Hompstead (Hope)         0         2         0         1         0         0         0         0           4         Hargetead (Hope)         0			-							10
3         Montgorney (Mount Ida)         0         1         0         1         0         1         0         0         1         0         0         0           3         Prike (Manes)         1         3         0         2         1         0         0         0         0           3         Saline (Berton)         1         21         1         4         0         0         2         1         0         0         2           4         Columbia (Magnolia)         0         3         1         2         0					-	-				5
3         Perry Perry Min         0         1         0         1         0         0         0           3         Pikk (Murieseboro)         0         1         0         1         0         0         0           3         Paik (Murieseboro)         1         21         1         4         0         0         2           4         Columbia (Magnolia)         0         3         1         2         0         0         0         0           4         Columbia (Magnolia)         0         3         1         2         0										3
3       Pike (Murfreesboro)       0       1       0       0       0         3       Polk (Mana)       1       3       0       2       1       0       0         3       Saline (Benton)       1       21       1       4       0       0       2         Area Total       3       48       6       13       1       1       9         4       Columbia (Magnolia)       0       3       1       2       0       0       0         4       Heingstead (Hoop)       0       0       0       0       0       0       0         4       Littic Ruer (Ashdown)       0       0       0       1       0       0       0         4       Miler (Texarkana)       0       0       0       1       0       0       0         4       Newada (Prescott)       0       0       0       0       0       0       0       0         4       Union (El Dorado)       2       4       0       3       0       0       1       0       0       0       1         5       Boater (Mountain Home)       1       6       1 <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>-</td><td>2</td></td<>									-	2
3       Polk (Mena)       1       3       0       2       1       0       0         Area Total       3       48       6       13       1       1       9         4       Columbia (Magnola)       0       3       1       2       0       0       0         4       Hompstead (Hoge)       0       2       0       1       0       0       0         4       Lafayette (Lewisville)       0       0       0       0       0       0       0       0         4       Miler (Texafkana)       0       5       4       4       0       0       0       0         4       Ouchtink (Camden)       0       1       0       0       1       0       0       1       1       0       0       1       1       0       0       0       1       1       0       0       1       1       0       0       1       1       1       1       0					-		-		-	2
3       Saline (Benton)       1       21       1       4       0       0       2         Area Total       3       48       6       13       1       9         4       Columbia (Magnolia)       0       3       1       2       0       0       0       0         4       Lafayette (Lawiskille)       0       0       0       0       0       0       0       0       0         4       Lafayette (Lawiskille)       0       0       0       1       0       0       0       0         4       Miller (Texarkana)       0       5       4       4       0 <t< td=""><td></td><td>, ,</td><td></td><td></td><td>-</td><td></td><td></td><td></td><td>-</td><td>7</td></t<>		, ,			-				-	7
Area Total         3         48         6         13         1         1         9           4         Columbia (Magnolia)         0         3         1         2         0         0         0           4         Hempsteed (Hope)         0         2         0         1         0         0         0           4         Litte River (Ashdown)         0<		· · · ·			-				-	29
4       Columbia (Magnolia)       0       3       1       2       0       0       0         4       Hempstead (Hope)       0       2       0       1       0       0       0         4       Lafayetti (Lewisville)       0       0       0       1       0       0       0         4       Little River (Ashdown)       0       0       0       1       0       0       0         4       Miller (Toxarkana)       0       0       0       0       0       0       0         4       Newada (Prescott)       0       0       0       0       0       0       0       0         4       Ouachta (Camden)       0       0       0       0       0       0       0       0         4       Union (El Dorado)       2       4       0       3       0       0       1       0       0       2         5       Boare (Harrison)       0       13       3       1       1       0       2       2       5       0       0       1       0       0       0       1       0       0       0       1       0       0	Ū	· · · /			6					81
4         Hempstead (Hope)         0         2         0         1         0         0         0           4         Lataryette (Lewisville)         0	4						0			6
4         Lafayetre (Levisville)         0         0         0         0         0         0         0         0         0         0         0           4         Little River (Ashdown)         0         0         0         1         0 <td></td> <td></td> <td></td> <td></td> <td>0</td> <td></td> <td>-</td> <td></td> <td>-</td> <td>3</td>					0		-		-	3
4         Little River (Ashdown)         0         0         1         0         0         0           4         Miller (Texarkana)         0         5         4         4         0         0         0           4         Newada (Prescott)         0         0         0         0         0         0         0         0           4         Ouachita (Camden)         0         1         0         0         0         1         0         0         0         1         0         0         1         0         0         0         1         0         0         0         1         0         0         0         1         0         0         0         1         0         0         0         1         0         0         0         1         0         0         0         0         0         0         0         0						0				0
4       Niller (Texarkana)       0       5       4       4       0       0       0         4       Nexada (Prescott)       0	4				0	1	0		0	1
4       Neveda (Prescott)       0					4	4				13
4         Ouachita (Camden)         0         0         0         0         0         0         0         0         0         0         0           4         Union (El Dorado)         2         4         0         3         0         0         1           5         Baxter (Mountain Home)         1         6         1         2         0         0         2           5         Bone (Harrison)         0         13         3         1         1         0         2           5         Bone (Harrison)         0         7         1         1         0         0         0           5         Conway (Morriton)         0         7         1         1         0         0         0         0           5         Marion (Yellville)         0         3         0         1         0	4		0		0	1	0	0	0	1
4         Union (El Dorado)         2         4         0         3         0         0         1           Area Total         2         16         5         13         0         0         1           5         Baxter (Mountain Home)         1         6         1         2         0         0         2           5         Boone (Harrison)         0         13         3         1         1         0         2           5         Conway (Morriton)         0         7         1         1         0         0         2           5         Faulkner (Conway)         2         22         9         5         0         0         1           5         Marion (Yellville)         0         3         0         1         0         0         0         0         0         0           5         Beary (Marshall)         0         0         0         1         0	4	Ouachita (Camden)	0	0	0	0	0	0	0	0
Area Total         2         16         5         13         0         0         1           5         Baxter (Mountain Home)         1         6         1         2         0         0         2           5         Boone (Harrison)         0         13         3         1         1         0         2           5         Conway (Morriton)         0         7         1         1         0         0         0           5         Faulkner (Conway)         2         22         9         5         0         0         1           5         Marion (Yelivile)         0         3         0         1         0         0         0         0           5         Networ (Jasper)         0         1         0	4	Sevier (DeQueen)	0	2	0	1	0	0	0	3
5       Baxter (Mountain Home)       1       6       1       2       0       0       2         5       Boone (Harrison)       0       13       3       1       1       0       2         5       Conway (Morilton)       0       7       1       1       0       0       0         5       Faulkner (Conway)       2       22       9       5       0       0       1         5       Marion (Yellville)       0       3       0       1       0       0       0       0         5       Newton (Jasper)       0       1       0       0       0       0       0       0       0         5       Searcy (Marshall)       0       0       0       1       0 <td< td=""><td>4</td><td>Union (El Dorado)</td><td>2</td><td>4</td><td>0</td><td>3</td><td>0</td><td>0</td><td>1</td><td>10</td></td<>	4	Union (El Dorado)	2	4	0	3	0	0	1	10
5       Boone (Harrison)       0       13       3       1       1       0       2         5       Conway (Morriton)       0       7       1       1       0       0       0         5       Faulkner (Conway)       2       22       9       5       0       0       1       0       0       0       1         5       Marion (Yellville)       0       3       0       1       0 <td></td> <td>Area Total</td> <td>2</td> <td>16</td> <td>5</td> <td>13</td> <td>0</td> <td>0</td> <td>1</td> <td>37</td>		Area Total	2	16	5	13	0	0	1	37
5       Conway (Morritton)       0       7       1       1       0       0       0         5       Faulkner (Conway)       2       22       9       5       0       0       1         5       Marion (Yellville)       0       3       0       1       0       0       0       0         5       Newton (Jasper)       0       1       0	5	Baxter (Mountain Home)	1	6	1	2	0	0	2	12
5         Faulkner (Conway)         2         22         9         5         0         0         1           5         Marion (Yellville)         0         3         0         1         0         0         0         0           5         Newton (Jasper)         0         1         0 <td< td=""><td>5</td><td>Boone (Harrison)</td><td>0</td><td>13</td><td>3</td><td>1</td><td>1</td><td>0</td><td>2</td><td>20</td></td<>	5	Boone (Harrison)	0	13	3	1	1	0	2	20
5       Marion (Yellville)       0       3       0       1       0       0       0       0         5       Newton (Jasper)       0       1       0       0       0       0       0         5       Pope (Russellville)       0       9       2       4       0       0       0         5       Searcy (Marshall)       0       0       0       1       0       0       0         5       Van Buren (Clinton)       0       3       0       0       0       0       0         6       Pulaski (East)       0       7       4       0       0       0       0         6       Pulaski (Jacksonville)       0       13       0       1       0       0       0         6       Pulaski (Jacksonville)       0       13       0       1       0       0       0       0         6       Pulaski (South)       5       31       10       0       4       0       1       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0	5	Conway (Morrilton)	0	7	1	1	0	0	0	9
5         Newton (Jasper)         0         1         0         0         0         0         0           5         Pope (Russellville)         0         9         2         4         0         0         0           5         Searcy (Marshall)         0         0         0         1         0         0         0           5         Van Buren (Clinton)         0         3         0	5	Faulkner (Conway)	2	22	9	5	0	0	1	39
5         Pope (Russellville)         0         9         2         4         0         0         0           5         Searcy (Marshall)         0	5	Marion (Yellville)	0	3	0	1	0		0	4
5         Searcy (Marshall)         0         0         0         1         0         0         0           5         Van Buren (Clinton)         0         3         0			0		0	0	0	0	0	1
5         Van Buren (Clinton)         0         3         0         1         0         5         1           6         Pulaski (East)         0         7         4         0         <						4	0			15
Area Total         3         64         16         15         1         0         5         1           6         Pulaski (East)         0         7         4         0         0         0         2           6         Pulaski (Jacksonville)         0         13         0         1         0         0         0         0           6         Pulaski (Jacksonville)         0         13         0         1         0         <										1
6         Pulaski (East)         0         7         4         0         0         2           6         Pulaski (Jacksonville)         0         13         0         1         0         0         0           6         Pulaski (Jacksonville)         3         30         4         3         0         0         0         0           6         Pulaski (North)         3         30         4         3         0	5									3
6         Pulaski (Jacksonville)         0         13         0         1         0         0         0           6         Pulaski (North)         3         30         4         3         0										
6         Pulaski (North)         3         30         4         3         0						-	-			13
6         Pulaski (South)         5         31         10         0         4         0         1           6         Pulaski (Southwest)         2         8         4         0         0         0         0         0           6         Pulaski (Southwest)         2         8         4         0		· · · · ·								14
6         Pulaski (Southwest)         2         8         4         0         0         0         0         0         0         0         0         0         0         0         0         0         0         3         1           7         Bradley (Warren)         0										40
Area Total         10         89         22         4         4         0         3         1           7         Bradley (Warren)         0         1         0         0         0         0         0         0         0         0         0         0         0         0										51
7         Bradley (Warren)         0         0         0         1         0         0         0         0           7         Calhoun (Hampton)         0         <	6									
7       Calhoun (Hampton)       0       0       0       0       0       0       0         7       Cleveland (Rison)       1       0       0       0       0       0       0       0         7       Dallas (Fordyce)       0       0       0       0       0       0       0       0         7       Dallas (Fordyce)       0       0       0       0       0       0       0       0         7       Grant (Sheridan)       0       2       0       3       0       0       1         7       Jefferson (Pine Bluff)       1       4       2       4       1       0       0         7       Lincoln (Star City)       0       0       0       0       0       0       0         7       Lonoke (Lonoke)       0       15       3       5       2       0       2         7       Prairie (DeValls Bluff)       0       1       0       0       0       0       0	7					-				132
7       Cleveland (Rison)       1       0       0       0       0       0         7       Dallas (Fordyce)       0       0       0       0       0       0       0         7       Dallas (Fordyce)       0       0       0       0       0       0       0       0         7       Grant (Sheridan)       0       2       0       3       0       0       1         7       Jefferson (Pine Bluff)       1       4       2       4       1       0       0         7       Lincoln (Star City)       0       0       0       0       0       0       0         7       Lonoke (Lonoke)       0       15       3       5       2       0       2         7       Prairie (DeValls Bluff)       0       1       0       0       0       0       0										1
7         Dallas (Fordyce)         0         1         1         1         2         1         1         0										
7         Grant (Sheridan)         0         2         0         3         0         1           7         Jefferson (Pine Bluff)         1         4         2         4         1         0         0           7         Jefferson (Pine Bluff)         1         4         2         4         1         0         0           7         Lincoln (Star City)         0										1
7         Jefferson (Pine Bluff)         1         4         2         4         1         0         0           7         Lincoln (Star City)         0										0
7         Lincoln (Star City)         0										12
7         Lonoke (Lonoke)         0         15         3         5         2         0         2           7         Prairie (DeValls Bluff)         0         1         0         0         0         0         0         0										
7         Prairie (DeValls Bluff)         0         1         0										
										27
	1	Area Total	2	22				0 0		
Area	County	Change in Family Circumstances	Foster Family's Decision	No Longer Meets Requirements	Adopted/Custody/ Guardianship/ Relative Only	Other	Founded Abuse/ Neglect	Provider/ Services No Longer Needed	Total	
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8	Clay (Piggott & Corning)	0	2	0	2	0	0	0	4	
8	Craighead (Jonesboro)	4	20	1	10	0	1	4	40	
8	Fulton (Salem)	1	1	0	4	0	0	1	7	
8	Greene (Paragould)	0	12	4	6	0	0	4	26	
8	Izard (Melbourne)	0	0	2	3	0	1	0	6	
8	Lawrence (Walnut Ridge)	1	4	0	1	1	0	0	7	
8	Mississippi (Blytheville)	3	10	0	7	0	0	0	20	
8	Mississippi (Osceola)	0	1	0	0	0	1	1	3	
8	Randolph (Pocahontas)	1	3	1	1	0	1	0	7	
8	Sharp (Ash Flat)	1	2	0	2	0	1	0	6	
	Area Total	11	55	8	36	1	5	10	126	
9	Cleburne (Heber Springs)	0	1	0	4	0	0	0	5	
9	Crittenden (West Memphis)	1	1	1	4	0	0	0	7	
9	Cross (Wynne)	0	4	2	1	0	0	2	9	
9	Independence (Batesville)	0	8	1	4	0	0	0	13	
9	Jackson (Newport)	0	3	0	0	0	0	1	4	
9	Poinsett (Harrisburg)	0	4	0	1	0	0	6	11	
9	Stone (Mountain View)	0	3	0	1	0	0	0	4	
9	White (Searcy)	0	21	3	0	0	0	3	27	
9	Woodruff (Augusta)	0	1	0	0	0	0	3	4	
	Area Total	1	46	7	15	0	0	15	84	
10	Arkansas (Dewitt)	1	4	0	0	0	0	0	5	
10	Arkansas (Stuttgart)	0	2	0	0	0	0	2	4	
10	Ashley (Hamburg)	0	3	1	1	0	0	1	6	
10	Chicot (Lake Village)	0	0	0	0	0	0	0	0	
10	Desha (McGehee)	0	1	0	1	0	0	0	2	
10	Drew (Monticello)	0	4	0	1	0	0	1	6	
10	Lee (Marianna)	0	2	0	1	0	0	0	3	
10	Monroe (Brinkley)	0	1	0	0	0	0	1	2	
10	Monroe (Clarendon)	0	0	0	0	0	0	0	0	
10	Phillips (Helena)	0	1	0	4	1	0	0	6	
10	St. Francis (Forrest City)	0	2	0	2	0	0	1	5	
	Area Total	1	20	1	10	1	0	6	39	
	Out of State	0	2	1	3	0	0	0	6	
	Total	45	509	94	164	12	7	107	938	

Details of the Major Closure Reason Categories Above (Statewide)										
Reason	Specific Reason	Number of Homes Closed								
Adapted/Custody/Custodiapship/Balative Oply	Child(ren) Left Care	103								
Adopted/Custody/Guardianship/Relative Only	Custody/Guardianship	61								
	Personal Issues	17								
	Moved	11								
Change in Family Circumstances	Pregnant	7								
	Provider Moved Out of State	6								
	Health of Parent	4								
	Provider Request	401								
Frates Frankly Draining	Changed to Adopt Only	104								
Foster Family's Decision	Provider Became Private Therapeutic Foster Home	2								
	Taking a Break	2								
Founded Abuse/Neglect	True Maltreatment	7								
<b>~</b>	DHS Request	78								
No Longer Meste Deguiremente	Failed Re-evaluation/Non-Compliance	12								
No Longer Meets Requirements	Arrested	2								
	Not taking Children when Contacted	2								
	Selected in Error	6								
Other	Contract Ended	4								
	Duplicate	2								
Provider/Services No Longer Needed	Provider/Services No Longer Needed	107								

# Arkansas Division of Children and Family Services 42

# Appendix L: Summary of Foster Care Maltreatment Reports

### Characteristics of Children in Foster Care Involved in Allegations of Maltreatment, SFY 2019

Five-hundred and fifty-two reports of alleged maltreatment, involving 592 children in foster care, were received by the hotline during SFY 2019.

In 121 reports involving 138 children, foster parents<sup>4</sup> were identified as the alleged offenders. As shown by the following chart, seven of those reports were found to be true<sup>5</sup> and the seven homes involved in those reports have been closed.

Foster Home Maltreatment Reports SFY 2019

True	Unsubstantiated	Pending
7	114	0

All allegations of maltreatment concerning foster homes are investigated by the Crimes Against Children Division (CACD) of the Arkansas State Police. DCFS staff do not actively participate in the investigation of these reports. Allegations of maltreatment regarding foster homes require the agency to assess the safety of all children residing in the home.

The following charts display the characteristics of the 138 foster children involved in allegations of maltreatment, with foster parents as the alleged offenders.





<sup>&</sup>lt;sup>4</sup> This includes foster family homes and therapeutic foster homes

<sup>&</sup>lt;sup>5</sup> The number of true investigations involving foster families reported in this report may differ from what was reported in individual quarterly reports for the same time period. This is due to the fact that some true findings were later overturned to unsubstantiated and some pending findings now have a final disposition.



Arkansas Division of Children and Family Services 44

County	Number of Children Involved in Maltreatment Report(s)	County	Number of Children Involved in Maltreatment Report(s)
Pulaski	21	Fulton	2
Greene	16	Izard	2
Benton	13	Randolph	2
Washington	13	St. Francis	2
Crawford	7	Carroll	1
Lawrence	6	Chicot	1
Independence	5	Clark	1
Phillips	5	Cleburne	1
Sebastian	5	Crittenden	1
Faulkner	4	Drew	1
Jefferson	4	Howard	1
Lonoke	4	Johnson	1
Mississippi	4	Lee	1
Роре	4	Madison	1
Boone	3	Poinsett	1
Garland	3	Sevier	1
Baxter	2	Sharp	1
Clay	2	White	1
Craighead	2		

# County of Foster Homes in Which Alleged Maltreatment Occurred



### ARKANSAS DHS STATISTICAL REPORT DIVISION OF COUNTY OPERATIONS (DCO)

### INTRODUCTION SFY 2019

### Mission:

The mission of the Division of County Operations is to ensure the delivery of quality human services that strengthen the health and well being of Arkansas' children, families and adults.

### Executive Staff:

Mary Franklin, Director Robert Williams, Assistant Director, Field Operations Larry Crutchfield, Assistant Director, Program Planning and Development Lorie Williams, Assistant Director, Community Services Ruthie Brown, Assistant Director, General Operations

### Fast Facts:

People Served Annual	y: 1,323,825
Facilities Regulated:	None
Division Established:	1985
Budget:	\$200,177,208 Million Fotal: (\$136.5 Million-Fed, \$47.2 Million-State, and \$16.4Million-Other)
Staff:	1,793 Budgeted Positions (including 40 Tobacco)
Institutions Operated:	86 DHS County Offices/Access Arkansas Processing Center

### Programs:

- Medicaid The Division of County Operations enrolls eligible individuals in the Medicaid Program to assist with
- Transitional Employment Assistance (TEA) This program provides time-limited cash assistance each month to low-income families with dependent children. Approximately 10,902 people were provided this service during State Fiscal Year 2019. Clients counted as receiving this service may have also received additional services shown on this page.
- Work Pays The Work Pays Program is an incentive program designed to encourage working TEA clients to remain employed after closure of the TEA case while increasing their hours of work and/or hourly wage. Families participating in Arkansas Work Pays will receive a monthly cash assistance payment in the amount of \$204 for up to 24 months, provided they meet the Work Pays eligibility requirements. This work incentive program is limited to 3,000 families per month. In State Fiscal Year 2019, there were 1,825 individuals that participated in this program. Clients counted as receiving this service may have also received additional services shown on this page.
- Supplemental Nutrition Assistance Program SNAP (Formerly known as the Food Stamp Program) This
  program provides a nutrition safety net for low-income children, families and adults. Over \$462.3 million in
  benefits were provided to 495,473 people during State Fiscal Year 2019. Clients counted as receiving this
  service may have also received additional services shown on this page.
- Commodity Distribution/Emergency Food This program provides USDA-donated food to needy and unemployed people through school lunch programs, charitable and correctional institutions, child feeding programs, disaster organizations, soup kitchens and food banks. More than 33.3 million pounds of food was provided in SFY 2019.
- Refugee Resettlement This program provides temporary cash and medical assistance to eligible refugees and entrants to help them become self-sufficient.
- Community Services Block Grant (CSBG) Program This program provides annual funding to the 15 Community Action Agencies in the state to support services and activities that assist low-income families to become self-sufficient. More than \$6.4 million funding was provided in SFY 2019.
- Home Energy Assistance Program This program provides financial assistance each year to help households meet home energy costs. Case management activities designed to encourage and enable households to reduce their energy costs and thereby, their need for financial assistance, are also provided. Approximately 136,954 households were provided with financial assistance in SFY 2019.
- Emergency Shelter Program This program provides grant funds to local community homeless shelters.
   \$2.383.028 was provided to 49 shelters in SFY 2019, serving approximately 28.474 individuals.

Source: DCO Website

# ARKANSAS DHS STATISTICAL REPORT DIVISION OF COUNTY OPERATIONS EXPENDITURES\* SFY 2019

DCO Administration:		
00 - Regular Salaries	\$	62,698,502
01 - Extra Help	•	459,689
02 - Maintenance & Operations		23,949,996
03 - Personal Services Matching		23,792,658
06 - Overtime		5
09 - Conference Fees & Travel		119,671
10 - Professional Fees & Services		3,851,221
11 - Capital Outlay		-
15 - Claims		-
44 - Data Processing Services		8,100,283
Sub-Total	\$	122,972,025
\$ (0.77)	•	
Tobacco Settlement - Medicaid Expansion Program:		
00 - Regular Salaries	\$	1,324,910
02 - Maintenance & Operations		8,021
03 - Personal Services Matching		514,932
44 - Data Processing Services		-
Sub-Total	\$	1,847,864
#REF!		
DCO Programs:		
Hunger Coalition	\$	995,113
AABD (State)		-
Emergency Food/Commodity Surplus Food Program (Federal)		1,189,302
Low-Income Energy Assistance (Federal)		27,640,770
Refugee Resettlement (Federal)		2,025
Emergency Solutions Program (Homeless Assist.) (Federal)		2,106,171
TEA Employment Services		615,178
TEA/Work Pays Cash Assistance, Relocation, Diversions		4,742,645
SNAP Employment & Training		929,631
Community Services Block Grant (Federal)		8,794,809
Commodity Distribution - SAC Fund - Operating Exp		30,539
Commodity Distribution - SAC Fund - Travel & Conf Fees		5,280
Commodity Distribution - SAC Fund - Capital Outlay		-
Sub-Total	\$	47,051,461
GRAND TOTAL	\$	171,871,350

\*This table does not reflect the billions in Medicaid and SNAP public assistance benefits authorized by DCO eligibility workers in SFY 2018 as these payments are not reflected in the DCO budget.

# ARKANSAS DHS STATISTICAL REPORT DIVISION OF COUNTY OPERATIONS (DCO) SFY 2019



### ARKANSAS DHS STATISTICAL REPORT TEA CASES, PERSONS AND GRANT AMOUNT SFY 2019

County	Cases <sup>(1)</sup>	Adults <sup>(1)</sup>	Children <sup>(1)</sup>	Grant Amount <sup>(2)</sup>	County	Cases <sup>(1)</sup>	Adults (1)	Children (1)	Grant Amount <sup>(2)</sup>
ARKANSAS	19	11	26	15,013	LINCOLN	19	10	29	19,326
ASHLEY	46	27	77	49,873	LITTLE RIVER	19	10		23,368
BAXTER	57	45	83		LOGAN	25	13	40	29,857
BENTON	124	102	232	94,444	LONOKE	52	34	88	45,536
BOONE	67	59	113		MADISON	22	16	41	27,538
BRADLEY	42	31	79		MARION	25	22	46	22,425
CALHOUN	6	4	12	5,658	MILLER	148	113	262	158,243
CARROLL	5	2	6	3,732	MISSISSIPPI	109	74	175	92,148
CHICOT	51	29	89	51,487	MONROE	18	11	33	20,230
CLARK	20	13	25	16,561	MONTGOMERY	7	3	12	8,634
CLAY	20	9	31	21,782	NEVADA	19	9	32	21,569
CLEBURNE	36	30	54	26,108	NEWTON	9	6	21	11,150
CLEVELAND	15	12	26	14,568	OUACHITA	56	46	90	62,107
COLUMBIA	43	23	66	36,287	PERRY	11	10	18	13,100
CONWAY	42	31	71	51,357	PHILLIPS	160	115	268	146,293
CRAIGHEAD	187	139	322	182,740	PIKE	8	7	16	7,212
CRAWFORD	68	35	120	74,281	POINSETT	64	39	109	57,518
CRITTENDEN	179	122	319	155,273	POLK	41	32		45,548
CROSS	25	14	44	24,104	POPE	47	41		44,230
DALLAS	14	8	24	17,919	PRAIRIE	11	12		10,769
DESHA	31	25	51	31,859	PULASKI EAST	125	99	199	95,619
DREW	40	30	84	35,555	PULASKI JACKSONVILLI	117	84	192	117,896
FAULKNER	100	77	185	104,245	PULASKINORTH	160	89		149,779
FRANKLIN	16	8	24	15,550	PULASKI SOUTH	140	95	242	113,456
FULTON	15	9	24	13,074	PULASKI SOUTHWEST	158	82	248	140,318
GARLAND	89	61	144	96,234	RANDOLPH	32	20		23,314
GRANT	14	6	26	15,254	SALINE	42	26	67	42,718
GREENE	79	58	140	74,177	SCOTT	33	27	66	33,064
HEMPSTEAD	29	22	53	33,433	SEARCY	12	5		12,284
HOT SPRING	18	8	23		SEBASTIAN	182			203,965
HOWARD	22	17	43	23,639	SEVIER	21	12		31,356
INDEPENDENCE	61	41	96		SHARP	46			41,698
IZARD	17	12	28	17,976	ST. FRANCIS	99	75	168	99,575
JACKSON	46	36	77		STONE	15	5		13,384
JEFFERSON	203	144	328	176,185	UNION	39	20		41,764
JOHNSON	35	29	64	34,149	VAN BUREN	20	15		24,269
LAFAYETTE	13	9	24	10,487	WASHINGTON	244	172		261,485
LAWRENCE	31	16	53		WHITE	179	141		166,649
LEE	49	38	78		WOODRUFF	11	8		12,864
				100	YELL	5			7,788
						÷		Ū	

(1) Unduplicated count for TEA Categories 20, 23, & 24 Source: Cases Column - AnswerRpt Database Adults Column - AnswerRpt Database State Total

(2) Does not reflect cancellations and/or adjustments.

4,524

3,154

7,748

4,380,934

Children Column - AnswerRpt Database

Grant Amount Column - Monthly TEA Payroll Reports

### ARKANSAS DHS STATISTICAL REPORT TEA CASES AND GRANT AMOUNT SFY 2003 - 2019



	UNDUPLICATED	GRANT
SFY	CASES	AMOUNT
2003	19,936	\$22,568,309
2004	18,326	\$20,070,793
2005	15,792	\$18,152,040
2006	14,712	\$15,222,869
2007	14,674	\$14,743,241
2008	14,010	\$14,082,236
2009	13,951	\$13,626,632
2010	14,439	\$14,172,789
2011	13,897	\$13,736,467
2012	12,916	\$12,721,844
2013	11,869	\$11,672,977
2014	10,250	\$10,009,930
2015	8,465	\$8,079,966
2016	5,161	\$6,313,359
2017	5,914	\$5,581,927
2018	5,324	\$5,042,603
2019	4,524	\$4,380,934

Sources: Cases Column - AnswerRpt Database; Grant Amount Column - Monthly TEA Payroll Reports

# ARKANSAS DHS STATISTICAL REPORT CHILDREN RECEIVING TEA BY AGE GROUP SFY 2019

	5 & Under	5 & Under	6-12 M	6-12 F	13-17 M	13-17 F	TOTAL	TOTAL	
County	Male	Female	Male	Female	Male	Female	Male	Female	TOTAL
ARKANSAS	5	10	7	2	2	0	14	12	26
ASHLEY	18	11	17	14	6	11	41	36	77
BAXTER	19	21	12	18	3	10	34	49	83
BENTON	50	50	49	36	15	32	114	118	232
BOONE	28	19	30	20	7	9	65	48	113
BRADLEY	22	16	18	13	5	5	45	34	79
CALHOUN	2	5	2	2	0	1	4	8	12
CARROLL	2	1	2	1	0	0	4	2	6
CHICOT	20	18	26	12	5	8	51	38	89
CLARK	4	8	3	6	2	2	9	16	25
CLAY	11	5	4	5	3	3	18	13	31
CLEBURNE	12	11	7	13	8	3	27	27	54
CLEVELAND	8	1	5	5	3	4	16	10	26
COLUMBIA	15	15	16	11	5	4	36	30	66
CONWAY	19	18	16	10	7	1	42	29	71
CRAIGHEAD	86	81	37	61	27	30	150	172	322
CRAWFORD	26	22	22	29	13	8	61	59	120
CRITTENDEN	75	89	63	45	19	28	157	162	319
CROSS	6	10	11	13	1	3	18	26	44
DALLAS	4	7	3	7	2	1	9	15	24
DESHA	13	15	8	8	1	6	22	29	51
DREW	24	24	12	15	4	5	40	44	84
FAULKNER	47	43	39	31	14	11	100	85	185
FRANKLIN	5	4	7	3	4	1	16	8	24
FULTON	2	7	6	3	5	1	13	11	24
GARLAND	15	36	32	34	13	14	60	84	144
GRANT	4	1	4	8	2	7	10	16	26
GREENE	38	34	28	21	9	10	75	65	140
HEMPSTEAD	14	14	9	10	3	3	26	27	53
HOT SPRING	2	3	7	6	3	2	12	11	23
HOWARD	12	7	9	6	4	5	25	18	43
INDEPENDENCE	18	23	16	19	12	8	46	50	96
IZARD	4	3	8	8	0	5	12	16	28
JACKSON	19	24	12	12	6	4	37	40	77
JEFFERSON	102	89	49	48	20	20	1 <b>71</b>	157	328
JOHNSON	15	25	8	9	5	2	28	36	64
LAFAYETTE	3	8	5	7	1	0	9	15	24
LAWRENCE	4	13	6	12	8	10	18	35	53
LEE	23	26	6	16	2	5	31	47	78

# CHILDREN RECEIVING TEA BY AGE GROUP

County	5 & Under Male	5 & Under Female	6-12 M Male	6-12 F Female	13-17 M Male	13-17 F Female	TOTAL Male	TOTAL Female	TOTAL
LINCOLN	5	5	6	5	3	5	14	15	29
LITTLE RIVER	2	5	8	6	4	6	14	17	31
LOGAN	10	5	8	7	5	5	23	17	40
LONOKE	19	13	21	20	8	7	48	40	88
MADISON	7	13	5	10	3	3	15	26	41
MARION	8	5	9	10	8	6	25	21	46
MILLER	50	68	54	54	14	22	118	144	262
MISSISSIPPI	45	39	31	32	14	14	90	85	175
MONROE	7	6	4	10	5	1	16	17	33
MONTGOMERY	4	3	0	2	1	2	5	7	12
NEVADA	6	11	4	4	7	0	17	15	32
NEWTON	3	3	4	4	2	5	9	12	21
OUACHITA	24	24	9	16	8	9	41	49	90
PERRY	3	1	4	4	4	2	11	7	18
PHILLIPS	77	65	44	52	16	14	137	131	268
PIKE	7	0	3	3	2	1	12	4	16
POINSETT	20	20	27	19	12	11	59	50	109
POLK	10	18	17	17	5	7	32	42	74
POPE	18	23	15	16	2	3	35	42	77
PRAIRIE	4	6	1	1	1	1	6	8	14
PULASKI EAST	52	55	37	29	10	16	99	100	199
PULASKI JACKSONVILL	47	52	22	51	9	11	78	114	192
PULASKI NORTH	57	59	45	59	21	19	123	137	260
PULASKI SOUTH	65	59	35	44	19	20	119	123	242
PULASKI SOUTHWEST	58	54	43	56	17	20	118	130	248
RANDOLPH	10	8	10	8	3	4	23	20	43
SALINE	14	18	12	12	4	7	30	37	67
SCOTT	11	10	16	20	4	5	31	35	66
SEARCY	4	1	4	1	0	4	8	6	14
SEBASTIAN	76	59	66	66	29	33	171	158	329
SEVIER	4	5	14	15	5	4	23	24	47
SHARP	17	16	13	17	5		35	38	73
ST. FRANCIS	53	56	18	20	5		76	92	168
STONE	4	2	7	7	5		16	11	27
	15	15	12	9	3		30	32	62
	4	2	5	9	3		12		30
WASHINGTON	116	109	100	87	37		253		485
WHITE	69	72	69	57	29		167		330
WOODRUFF	5	5	1	2	0		6		18
YELL	2	1	2	3	0	0	4	4	8
State Total	1,808	1,808	1,426	1,463	581	662	3,815	3,933	7,748

Source: AnswerRpt Database

### ARKANSAS DHS STATISTICAL REPORT ADULTS RECEIVING TEA BY AGE GROUP SFY 2019

	19 & Under	19 & Under	20-29	20-29	30-39	30-39	40-44	40-44	45 & Over	45 & Over	TOTAL	TOTAL	
County	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	TOTAL
ARKANSAS	0	0	0	9	0	2	0	0	0	0	0	11	11
ASHLEY	1	1	0	13	2	7	1	0	1	1	5	22	27
BAXTER	1	1	1	18	1	12	4	2	2	3	9	36	45
BENTON	1	5	7	33	5	31	4	8	2	6	19	83	102
BOONE	0	3	4	25	1	22	1	3	0	0	6	53	59
BRADLEY	1	2	0	15	2	8	1	2	0	0	4	27	31
CALHOUN	0	0	0	2	1	1	0	0	0	0	1	3	4
CARROLL	0	0	0	1	0	1	0	0	0	0	0	2	2
CHICOT	0	3	0	15	1	7	0	1	1	1	2	27	29
CLARK	0	1	1	4	0	4	0	2	0	1	1	12	13
CLAY	0	2	0	4	0	2	0	0	1	0	1	8	9
CLEBURNE	1	4	0	8	1	10	0	3	2	1	4	26	30
CLEVELAND	1	0	0	5	1	4	0	1	0	0	2	10	12
COLUMBIA	1	3	1	13	0	4	0	0	0	1	2	21	23
CONWAY	1	0	1	19	0	8	0	0	2	0	4	27	31
CRAIGHEAD	1	8	2	74	3	43	2	2	1	3	9	130	139
CRAWFORD	1	2	0	11	4	12	1	2	0	2	6	29	35
CRITTENDEN	2	4	3	69	1	32	0	4	2	5	8	114	122
CROSS	0	0	0	11	0	3	0	0	0	0	0	14	14
DALLAS	0	1	0	3	0	3	0	0	0	1	0	8	8
DESHA	1	1	1	14	0	6	0	1	1	0	3	22	25
DREW	0	0	0	19	1	9	1	0	0	0	2	28	30
FAULKNER	2	2	4	43	3	18	1	2	0	2	10	67	77
FRANKLIN	1	1	0	3	0	2	0	a	0	1	1	7	8
FULTON	0	0	0	1	1	4	0	2	1	0	2	7	9
GARLAND	1	3	1	17	1	24	2	7	4	1	9	52	61
GRANT	0	0	0	1	0	2	0	1	. 0	2	0	6	6
GREENE	1	1	0	27	4	18	0	3	2	2	7	51	58
HEMPSTEAD	0	3	0	13	0	4	0	1	. 1	0	1	21	22
HOT SPRING	0	1	0	3	0	2	0	2	. 0	0	0	8	8
HOWARD	1	0	0	8	0	8	0	0	0	0	1	16	17
INDEPENDENCE	2	1	0	17	1	16	1	2	. 0	1	4	37	41
IZARD	1	1	0	7	1	1	0	0	1	0	3	9	12
JACKSON	1	1	0	12	2	15	3	0	0	2	6	30	36
JEFFERSON	1	5	2	87	2	30	2	10	1	4	8	136	144
JOHNSON	1	1	1	17	2	4	1	1	. 1	0	6	23	29
LAFAYETTE	0	് 0	0	7	0	2	0	C	0	0	0	9	9
LAWRENCE	1	2	1	4	0	5	0	2	. 0	1	2	14	16
LEE													
	1	3	0	25	0	7	0	0	) 0	2	1	37	38
LINCOLN	1 0			25 4	0 0	7 4	0 0	C			1 0	37 10	

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### ADULTS RECEIVING TEA BY AGE GROUP

	19 & Under	19 & Under	20-29	20-29	30-39	30-39	40-44	40-44	45 & Over	45 & Over	TOTAL	TOTAL	
County	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	TOTAL
LOGAN	3	0	0	2	1	7	0	0	0	0	4	9	13
LONOKE	1	1	1	7	3	12	0	3	2	4	7	27	34
MADISON	0	0	0	8	1	6	0	0	0	1	1	15	16
MARION	0	1	1	4	2	6	2	1	1	4	6	16	22
MILLER	1	6	4	56	0	33	4	5	1	3	10	103	113
MISSISSIPPI	0	4	0	52	4	10	2	1	1	0	7	67	74
MONROE	0	1	0	5	0	3	0	2	0	0	0	11	11
MONTGOMERY	0	0	0	2	0	1	0	0	0	0	0	3	3
NEVADA	0	1	0	7	0	1	0	0	0	0	0	9	9
NEWTON	0	0	0	1	1	2	0	0	1	1	2	4	6
OUACHITA	0	2	3	26	0	9	0	2			5	41	46
PERRY	0	0	0	3	0	2	0	1			2	8	10
PHILLIPS	1	14	2	76	1	15	1	2	1	2	6	109	115
PIKE	0	0	0	3	0	3	0	0			0	7	7
POINSETT	0	3	0	16	2	11	1	2	2	2	5	34	39
POLK	0	2	1	10	2	7	0	4		2	7	25	32
POPE	1	1	1	22	1	10	0	0	0		3	38	41
PRAIRIE	1	1	0	7	1	2	Ó	0	0		2	10	12
PULASKI EAST	3	2	1	50	1	35	0	3	1	3	6	93	99
PULASKI JACKSONVILLE	0	5	1	50	2	19	0	3			3	81	84
PULASKI NORTH	4	2	0	53	2	19	0	3		4	8	81	89
PULASKI SOUTH	0	5	1	52	4	27	1	3			7	88	95
PULASKI SOUTHWEST	2	6	0	52	1	13	0	5			3	79	82
RANDOLPH	0	0	2	10	1	4	1	0	-		5	15	20
SALINE	1	0	1	12	3	6	0	1	-		6	20	26
SCOTT	0	0	2	11	0	11	0	1		-	4	23	27
SEARCY	1	0	0	2	0	1	1	0			2	3	5
SEBASTIAN	3	4	7	52	5	41	1	5	5	3	21	105	126
SEVIER	0	2	0	4	1	3	0	1	0		1	11	12
SHARP	0	1	0	12	5	13	1	1	1		7	28	35
ST. FRANCIS	1	9	0	51	1	8	1	2	1		4	71	75
STONE	0	1	0	1	0	1	1	0	0	1	1	4	5
UNION	1	2	1	10	0	3	0	3	0		2	18	20
VAN BUREN	1	0	0	4	1	3	1	2	+	-	4	11	15
WASHINGTON	3	7	8	64	8	56	4	7			30	142	172
WHITE	1	2	9	58	4	58	1	2	2	4	17	124	141
WOODRUFF	0	0	1	5	0	0	0	0	_		2	6	8
YELL	0	0	0	2	0	1	0	0	_		0	3	3
State Total	56	154	77	1,546	100	860	50	130	69	112	352	2,802	3,154

Source: AnswerRpt Database

# ARKANSAS DHS STATISTICAL REPORT TEA REASONS FOR CLOSURES SFY 2019

Descriptions	Total	Descriptions	Total
Absent Parent Returned	4	System Closure	9
Change in Eligibles	2	SystemTEA Lifetime limit	3
Child reached age limit	58	TEA 60 mo no ext not emp	1
Child Support Income	12	TEA Apply/Accept Income	1
Death	13	TEA Close Employed 24 Mo	1
Earnings Exceeds FPL	28	TEA Close Extnd Found Emp	5
Failed to keep appointmen	7	TEA Close Not Emp or Extn	1
Failed to meet Init Elig	1	TEA EP Non-Comply	9
Failed to meet participat	2	TEA Excess Income	81
Failed to provide info	301	TEA Extra Paymnt-Earning	590
Failed to verify income	48	TEA Extra Paymnts-Request	324
Form not returned	86	TEA Lifetime limit	42
Institutionalized Not LTC	8	TEA PRA Non-Comply	2
Minor Parent Turned 18 yr	4	Transfer	2
No Child in Home	121	UI-ESD reported	3
Not State Resident	108	UI-not ESD reported	1
Other-Needs Related	18	Unable to locate	31
Other-Non Need	80	Unable to locate-mail	34
Req Close Extended Employ	2	WrkActvty Non-Comply Clo	201
Request Presrve Life Benf	1		
Requested closure	519		
Resources	1		
Social Security Benefit	6		
SSI benefits	3		
System -SSI Benefits	36		
		Total	2,810

# ARKANSAS DHS STATISTICAL REPORT DIVISION OF COUNTY OPERATIONS (DCO)

SFY 2019



### ARKANSAS DHS STATISTICAL REPORT WORK PAYS CASES, PERSONS AND GRANT AMOUNT SFY 2019

County	Cases <sup>(1)</sup>	Adults (1)	Children <sup>(1)</sup>	Grant Amount <sup>147</sup>	County	Cases <sup>(1)</sup>	Adults <sup>(1)</sup>	Children <sup>(1)</sup>	Grant Amount <sup>\41</sup>
ARKANSAS	2	2	2	4,488	LONOKE	7	11	15	11,016
ASHLEY	1	1	2	408	MADISON	1	1	1	408
BAXTER	10	10	19	19,788	MARION	1	1	2	816
BENTON	8	8	14	11,118	MILLER	30	34	55	30,141
BOONE	8	8	15	9,384	MISSISSIPPI	16	16	33	21,471
BRADLEY	2	2	4	2,499	MONROE	1	1	1	408
CHICOT	4	4	9	4,080	MONTGOMERY	1	1	5	1,020
CLARK	2	2	4	1,632	NEVADA	2	2	4	2,652
CLEBURNE	4	4	9	3,315	NEWTON	3	3	6	3,570
CLEVELAND	2	3	3	1,632	OUACHITA	14	16	27	18,717
COLUMBIA	4	4	5	3,519	PERRY	1	1	3	204
CONWAY	11	11	21	16,626	PHILLIPS	31	32	62	40,290
CRAIGHEAD	32	33	66	37,434	POLK	5	7	10	9.078
CRAWFORD	7	7	9	9,639	POPE	5	5	8	7,650
CRITTENDEN	20	20	51	20,451	PRAIRIE	3	3	5	3,876
CROSS	3	3	4	5,508	PULASKI EAST	29	29	59	32,793
DALLAS	3	3	10	2,601	PULASKI JACKSONVILLE	17	17	28	17,901
DESHA	4	4	11	3,366	PULASKI NORTH	18	18	34	24,123
DREW	5	5	15	1,938	PULASKI SOUTH	23	23	43	26,724
FAULKNER	24	25	45	36,567	PULASKI SOUTHWEST	27	27	49	29,427
FRANKLIN	2	2	3	2,856	RANDOLPH	1	1	2	2,448
FULTON	4	4	5	5,202	SALINE	8	8	13	9,078
GARLAND	15	16	30	16,728	SCOTT	5	7	7	2,448
GRANT	1	1	1	204	SEARCY	2	2	4	3,060
GREENE	9	9	15	10,506	SEBASTIAN	13	14	30	15,096
HEMPSTEAD	3	3	6	4,539	SEVIER	1	2	4	408
HOT SPRING	1	1	4	204	SHARP	5	6	16	8.058
HOWARD	4	4	9	6,528	ST. FRANCIS	23	23	36	23,562
INDEPENDENCE	3	3	3	4,692	STONE	1	2	2	2,652
IZARD	3	3	5	3,723	UNION	5	5	- 9	8,415
JACKSON	4	6	7	7,446	WASHINGTON	26	27	56	32,130
JEFFERSON	22	24	54	23,511	WHITE	36	38	65	42,432
JOHNSON	6	7	10	8,976	WOODRUFF	1	2	2	204
LAFAYETTE	1	1	4	1,173		-	-	2	204
LEE	7	7	13	10,098					
LINCOLN	1	1	3	2,550					
LITTLE RIVER	1	1	2	1,836					
					State Total	605	637	1,188	\$ 739,041

(1) Unduplicated count for Work Pays Category 84.

Source:

Cases Column - AnswerRpt Database Adults Column - AnswerRpt Database Adults Column - AnswerRpt Database (2) Does not reflect cancellations, adjustments or employment bonuses. Children Column - AnswerRpt Database

Grant Amount Column - Monthly TEA Payroll Reports

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# ARKANSAS DHS STATISTICAL REPORT CHILDREN RECEIVING WORK PAYS SFY 2019

County	Male	Female	Total	County	Male	Female	Total
ARKANSAS	1	1	2	LINCOLN	2	1	3
ASHLEY	1	1	2	LITTLE RIVER	1	1	2
BAXTER	8	11	19	LONOKE	7	8	15
BENTON	7	7	14	MADISON	1	0	1
BOONE	7	8	15	MARION	1	1	2
BRADLEY	1	3	4	MILLER	26	29	55
CHICOT	3	6	9	MISSISSIPPI	20	13	33
CLARK	1	3	4	MONROE	0	1	1
CLEBURNE	5	4	9	MONTGOMERY	2	3	5
CLEVELAND	2	1	3	NEVADA	2	2	4
COLUMBIA	4	1	5	NEWTON	2	4	6
CONWAY	9	12	21	OUACHITA	6	21	27
CRAIGHEAD	34	32	66	PERRY	2	1	3
CRAWFORD	7	2	9	PHILLIPS	32	30	62
CRITTENDEN	24	27	51	POLK	4	6	10
CROSS	1	3	4	POPE	3	5	8
DALLAS	5	5	10	PRAIRIE	2	3	5
DESHA	6	5	11	PULASKI EAST	32	27	59
DREW	8	7	15	PULASKI JACKSONVILLE	13	15	28
FAULKNER	21	24	45	PULASKI NORTH	16	18	34
FRANKLIN	2	1	3	PULASKI SOUTH	16	27	43
FULTON	3	2	5	PULASKI SOUTHWEST	30	19	49
GARLAND	11	19	30	RANDOLPH	1	1	2
GRANT	0	1	1	SALINE	8	5	13
GREENE	9	6	15	SCOTT	3	4	7
HEMPSTEAD	6	0	6	SEARCY	2	2	4
HOT SPRING	0	4	4	SEBASTIAN	8	22	30
HOWARD	7	2	9	SEVIER	2	2	4
INDEPENDENCE	3	0	3	SHARP	11	5	16
IZARD	2	3	5	ST. FRANCIS	16	20	36
JACKSON	2	5	7	STONE	2	0	2
JEFFERSON	26	28	54	UNION	3	6	9
JOHNSON	5	5	10	WASHINGTON	29	27	56
LAFAYETTE	3	1	4	WHITE	27	38	65
LEE	6	7	13	WOODRUFF	1	1	2
				State Total	573	615	1,188

### ARKANSAS DHS STATISTICAL REPORT ADULTS RECEIVING WORK PAYS BY AGE GROUP SFY 2019

		19 & Under	20-29	20-29	30-39	30-39	40-44	40-44	45 & Over	45 & Over	Total	Total	
County	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Total
ARKANSAS	0	0	0	2	0	0	0	0	0	0	0	2	2
ASHLEY	0	0	0		0	1	0	0	0	0	0	1	1
BAXTER	0	0	0	9	0	1	0	0	0	0	0	10	10
BENTON	0	0	0	2	0	6	0	0	0	0	0	8	8
BOONE	0	0	0	4	1	2	0	0	1	0	2	6	8
BRADLEY	0	0	0	-	0	-	0	0	0	0	0	2	2
CHICOT	0	0	0	2	0	2	0	0	0	0	0	4	4
CLARK	0	0	0	2	0	0	0	0	0	0	0	2	2
CLEBURNE	0	0	0	1	0	3	0	0	0	0	0	4	4
CLEVELAND	0	0	0	1	1	1	0	0	0	0	1	2	3
COLUMBIA	0	0	0	2	0	2	0	0	0	0	0	4	4
CONWAY	0	0	0	5	0	6	0	0	0	0	0	11	11
CRAIGHEAD	0	0	0	22	0	9	0	1	1	0	1	32	33
CRAWFORD	0	0	0	1	1	2	0	2	0	1	1	6	7
CRITTENDEN	0	0	0	9	1	9	0	1	0	0	1	19	20
CROSS	0	0	0	1	0	2	0	0	0	0	0	3	3
DALLAS	0	0	0	3	0	0	0	0	0	0	0	3	3
DESHA	0	0	0	2	0	2	0	0	0	0	0	4	4
DREW	0	0	0	3	0	2	0	0	0	0	0	5	5
FAULKNER	0	0	1	16	1	5	0	1	1	0	3	22	25
FRANKLIN	0	0	0	0	0	2	0	0	0	0	0	2	2
FULTON	0	0	0	2	0	2	0	0	0	0	0	4	4
GARLAND	0	0	0	4	0	10	0	1	1	0	1	15	16
GRANT	0	0	0	0	0	0	0	0	0	1	0	1	1
GREENE	0	0	0	8	0	0	0	0	0	1	0	9	9
HEMPSTEAD	0	0	0	2	0	1	0	0	0	0	0	3	3
HOT SPRING	0	0	0	1	0	0	0	0	0	0	0	1	1
HOWARD	0	0	0	2	0	2	0	0	0	0	0	4	4
INDEPENDENCE	0	0	0	1	0	1	0	1	0	0	0	3	3
IZARD	0	0	0	2	0	0	0	0	1	0	1	2	3
JACKSON	0	0	1	1	0	3	1	0	0	0	2	4	6
JEFFERSON	0	1	0	13	1	8	0	0	1	0	2	22	24
JOHNSON	1	0	0	2	0	2	0	1	0	1	1	6	7
LAFAYETTE	0	0	0	0	0	1	0	0	0	0	0	1	1
LEE	0	0	1	5	0	1	0	0	0	0	1	6	7
LINCOLN	0	0	0	0	C	0	0	1	0	0	0	1	1
LITTLE RIVER	0	0	0	0	0	1	0	0	0	0	0	1	1
LONOKE	0	2	1	2	1	4	0	1	0	0	2	9	11

### ADULTS RECEIVING WORK PAYS BY AGE GROUP

	19 & Under	19 & Under	20-29	20-29	30-39	30-39	40-44	40-44	45 & Over	45 & Over	Total	Total	
County	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Total
MADISON	0	0	0	0	0	1	0	0	0	0	0	1	1
MARION	0	0	0	1	0	0	0	0	0	0	0	1	1
MILLER	0	0	4	20	0	9	1	0	0	0	5	29	34
MISSISSIPPI	0	0	0	12	1	2	0	0	0	1	1	15	16
MONROE	0	0	0	0	0	0	0	1	0	0	0	1	1
MONTGOMERY	0	0	0	0	0	1	0	0	0	0	0	1	1
NEVADA	0	0	0	2	0	0	0	0	0	0	0	2	2
NEWTON	0	0	0	1	0	1	0	0	0	1	0	3	3
OUACHITA	0	1	1	6	0	5	0	1	0	2	1	15	16
PERRY	0	0	0	-	0	0	0	1	0	0	0	1	1
PHILLIPS	0	1	0		1	8	0	0	0	0	1	31	32
POLK	0	-	0	-	1	1	0	-	1	1	2	5	7
POPE	0	•	0	-	0	2	0	-	0	0	0	5	5
PRAIRIE	0	-	0	-	0	0	0	*	0	0	0	3	3
PULASKI EAST	0	-	0		0	•	0		0	0	0	29	29
PULASKI JACKSONVILLI	-	•	0		0	-	0	-	-	0	0	17	17
PULASKI NORTH	0	•	0		0	-	0		0	1	0	18	18
PULAŠKI SOUTH	0	-	0		0		0	-	-	0	0	23	23
PULASKI SOUTHWEST	0		0		0	-	0	-	-	0	0	27	27
RANDOLPH	0	-	0		0	-	0				0	1	1
SALINE	0	•	0		0	1	0	-	-	-	0	8	8
SCOTT	1	0	0	+	1	1	0	+	-		2	5	7
SEARCY	0	•	0	•	0	•	0	-	-	_	0	2	2
SEBASTIAN	0	-	1	7	0	•	0	-	•	-	1	13	14
SEVIER	0		0	-	0	•	0	-	•	-	0	2	2
SHARP	0		0		0	•	0	•	1	0	1	5	6
ST. FRANCIS	0	•	0		0		0	-	-	-	0	23	23
STONE	0	-	0		1	0	0	-	-	-	1	1	2
UNION	0	-	0		0	-	0	-	-	•	0	5	5
WASHINGTON	0	-	0		0	-	1			0	2	25	27
WHITE	0	-	2		1	8	2			1	6	32	38
WOODRUFF	1	0	0	0	0	1	0	0	0	0	1	1	2
State Total	3	8	12	362	13	192	5	20	10	12	43	594	637

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# ARKANSAS DHS STATISTICAL REPORT WORK PAYS REASONS FOR CLOSURES SFY 2019

Descriptions	Total
Child reached age limit	2
Earnings Exceeds FPL	43
Failed to meet Init Elig	85
Failed to meet participat	88
Failed to provide info	10
No Child in Home	2
Not State Resident	4
Other-Non Need	6
Requested closure	162
Work Pays time limit met	93
TOTAL	495

# ARKANSAS DHS STATISTICAL REPORT DIVISION OF COUNTY OPERATIONS (DCO)

SFY 2019



### ARKANSAS DHS STATISTICAL REPORT SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM PARTICIPATION SFY 2019

County	Unduplicated Cases	Unduplicated Persons*	Coupons Issued**	County	Unduplicated Cases	Unduplicated Persons*	Coupons Issued**
ARKANSAS	1747	3528	3307268	LINCOLN	1052	2058	2009898
ASHLEY	2061	4140	4083739	LITTLE RIVER	1073	2347	2139828
BAXTER	3121	6108	5176638	LOGAN	1853	4005	3346400
BENTON	7782	19350	15595958	LONOKE	4067	9145	8439915
BOONE	2865	6209	5291091	MADISON	1123	2616	2269373
BRADLEY	1296	2649	2495025	MARION	1392	3002	2564142
CALHOUN	384	737	626518	MILLER	4253	9131	8299627
CARROLL	1564	3595	2987655	MISSISSIPPI	5228	11180	10294595
CHICOT	1643	3251	3246918	MONROE	942	1868	1769363
CLARK	1581	3217	3037375	MONTGOMERY	688	1415	1234213
CLAY	1226	2587	2001830	NEVADA	716	1526	1314590
CLEBURNE	1759	3670	3210544	NEWTON	616	1295	1056615
CLEVELAND	667	1385	1349430	OUACHITA	2635	5215	5082029
COLUMBIA	2420	4770	4582893	PERRY	837	1787	1622281
CONWAY	1934	4064	3640249	PHILLIPS	3463	7129	7708277
CRAIGHEAD	7866	18470	17489396	PIKE	787	1802	1726505
CRAWFORD	4372	10226	8919239	POINSETT	2836	5947	5502907
CRITTENDEN	6688	14751	15094497	POLK	1851	4029	3603095
CROSS	1587	3406	3136564	POPE	4082	8912	7992532
DALLAS	651	1364	1254241	PRAIRIE	589	1244	1122046
DESHA	1583	3218	3210363	PULASKI EAST	5798	11339	9783012
DREW	1798	3604	3496692	PULASKI JACKSONVILLE	5130	11638	11406253
FAULKNER	6855	14726	13127819	PULASKI NORTH	8671	17793	18966835
FRANKLIN	1292	2905	2435447	PULASKI SOUTH	8025	14873	15683831
FULTON	1191	2446	2113449	PULASKI SOUTHWEST	7429	16508	17539126
GARLAND	8947	18155	17311006	RANDOLPH	1519	3195	2620662
GRANT	1009	2328	2111625	SALINE	4860	10794	10119350
GREENE	3955	8553	7647606	SCOTT	1021	2368	2097052
HEMPSTEAD	1924	4083	3558344	SEARCY	580	1169	946001
HOT SPRING	2595	5542	5061223	SEBASTIAN	11190	23456	21545243
HOWARD	1164	2659	2548467	SEVIER	1402	3207	3016544
INDEPENDENCE	2703	6049	5173111	SHARP	1782	3762	3073001
IZARD	1098	2235	1764644	ST. FRANCIS	3262	6822	7173604
JACKSON	1949	3827	3723109	STONE	1136	2391	1950095
JEFFERSON	8750	17457	18407229	UNION	3877	7958	7832316
JOHNSON	2375	5526	4790731	VAN BUREN	1347	2877	2576588
LAFAYETTE	745	1439	1269453	WASHINGTON	10512	23646	20521205
LAWRENCE	1565	3260	2755405	WHITE	6121	13145	12265166
LEE	1371	2549	2770288	WOODRUFF	855	1655	1619666
				YELL	1360	3186	2705298
				State Total	232,043	495,473	\$ 462,342,158

\*Based on household size, which could include household members not eligible for the SNAP Program.

\*\*Does not include adjustments due to cancellations.

Sources: AnswerRpt Database (Cases & Persons)/ANSRPT Database (for coupon info)

# ARKANSAS DHS STATISTICAL REPORT SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM RECIPIENTS BREAKDOWN BY AGE SFY 2019

		5	1 1 2013				Total*
County	0 - 6	7 - 18	19 - 30	31 - 45	46 - 64	65 & Over	Recipients
ARKANSAS	731	848	555	580	586	228	3528
ASHLEY	762	1030	607	740	740	261	4140
BAXTER	1007	1292	915	1165	1288	441	6108
BENTON	4032	6034	2476	3462	2363	983	19350
BOONE	1146	1494	939	1172	1058	400	6209
BRADLEY	487	749	367	478	420	148	2649
CALHOUN	110	187	9 <del>9</del>	142	146	53	737
CARROLL	691	1040	441	660	544	219	3595
CHICOT	595	841	424	526	617	248	3251
CLARK	658	818	516	548	487	190	3217
CLAY	460	603	382	504	445	193	2587
CLEBURNE	577	894	532	776	667	224	3670
CLEVELAND	196	406	184	264	243	92	1385
COLUMBIA	878	1205	772	758	851	306	4770
CONWAY	723	1027	611	784	712	207	4064
CRAIGHEAD	4100	5184	3006	3264	2267	649	18470
CRAWFORD	1984	2782	1440	1947	1601	472	10226
CRITTENDEN	3180	4124	2160	2439	2191	657	14751
CROSS	671	863	522	599	566	185	3406
DALLAS	259	371	181	230	236	87	1364
DESHA	582	872	459	570	533	201	3217
DREW	714	866	599	652	572	201	3604
FAULKNER	2915	3794	2563	2885	2072	497	14726
FRANKLIN	487	768	377	543	522	208	2905
FULTON	395	534	344	456	527	190	
GARLAND	3294	4528	2633	3510	3274	916	18155
GRANT	397	653	350	460	374	94	2328
GREENE	1596	2211	1332	1668	1380	366	8553
HEMPSTEAD	848	1133	539	648	667	248	4083
HOT SPRING	1010	1461	779	1069	954	269	5542
HOWARD	582	751	358	463	372	133	2659
INDEPENDENCE	1157	1646	854	1103	958	331	6049
IZARD	321	539	269	431	464	211	2235
JACKSON	672	897	570	753	716	219	3827
JEFFERSON	3368	4448	2841	3196	2787	817	
JOHNSON	1088	1440	864	991	866	277	
LAFAYETTE	258	324	202	223	289	143	
LAWRENCE	522	781	436	643	623	255	
LEE	474	554	384	393	507	237	
LINCOLN	328	508	322	370	378	152	
LITTLE RIVER	484	582	353	418	350	160	63
	404	562	303	410	550	160	2547

\*The unduplicated count of recipients is based on the household size and may include household members who are not receiving benefits.

# SUPPLEMENTAL NUTRITION ASISTANCE PROGRAM RECIPIENTS BREAKDOWN BY AGE

		BILEARE					Tatal#
County	0 - 6	7 - 18	19 - 30	31 - 45	46 - 64	65 & Over	Total* Recipients
LOGAN	675	1028	529	796	692	285	4005
LONOKE	1678	2552	1306	1911	1326	372	9145
MADISON	507	684	361	460	460	144	2616
MARION	530	707	385	567	599	214	3002
MILLER	1850	2421	1380	1671	1400	409	9131
MISSISSIPPI	2315	2927	1824	1847	1676	591	11180
MONROE	369	440	258	283	344	174	1868
MONTGOMERY	227	342	181	261	300	104	1415
NEVADA	292	400	202	243	279	110	1526
NEWTON	204	284	158	253	262	134	1295
OUACHITA	926	1332	810	926	936	285	5215
PERRY	301	459	230	412	301	84	1787
PHILLIPS	1415	1894	1065	1129	1147	479	7129
PIKE	314	535	245	326	274	108	1802
POINSETT	1052	1465	856	1048	1120	402	5943
POLK	682	975	590	775	733	274	4029
POPE	1721	2211	1447	1734	1399	400	8912
PRAIRIE	209	317	166	244	207	101	1244
PULASKI EAST	2226	2810	2099	2293	1497	414	11339
PULASKI JACKSONVILLE	2429	3335	1745	2140	1600	389	11638
PULASKI NORTH	3627	4841	2607	3198	2853	667	17793
PULASKI SOUTH	2627	3746	2078	2977	2733	712	14873
PULASKI SOUTHWEST	3800	4923	2687	2744	1924	430	16508
RANDOLPH	595	733	478	561	584	244	3195
SALINE	1988	3085	1451	2142	1701	426	10793
SCOTT	417	658	350	421	380	142	2368
SEARCY	158	260	142	208	266	135	1169
SEBASTIAN	4408	6195	3509	4475	3835	1034	23456
SEVIER	659	993	436	523	422	174	3207
SHARP	571	903	498	746	753	291	3762
ST. FRANCIS	1456	1675	1082	1097	1101	411	6822
STONE	380	557	336	411	468	239	2391
UNION	1544	2075	1197	1388	1359	395	7958
VAN BUREN	456	686	359	567	593	216	2877
WASHINGTON	5360	7125	3236	3922	3006	997	23646
WHITE	2313	3282	2169	2514	2260	607	13145
WOODRUFF	303	352	224	280	337	159	1655
YELL	611	955	401	565	452	202	3186
State Total	95,934	131,244	73,634	90,541	78,792	25,322	495,467
	/ ?		,		,		

\*The unduplicated count of recipients is based on the household size and may include household members who are not receiving benefits.

### ARKANSAS DHS STATISTICAL REPORT SNAP Unduplicated Persons



State Fiscal Year	SNAP Unduplicated Persons
2008	556,735
2009	577,329
2010	643,420
2011	678,358
2012	693,564
2013	696,343
2014	685,812
2015	659,887
2016	610,957
2017	537,536
2018	508,171
2019	495,473

### Source: AnswerRpt Database

Note: The total count of clients served each year was unduplicated within this program.



### ARKANSAS DHS STATISTICAL REPORT MEDICAID ELIGIBLES SFY 2007 - 2019



State Fiscal Year	Medicaid Eligible
2008	794,331
2009	774,505
2010	791,478
<u>20</u> 11	817,750
2012	825,803
2013	829,512
2014	806,442
2015	734,898
2016	763,588
2017	799,475
2018	755,447
2019	746,791

Note: The client group termed "medically frail" are counted in this number. Also, some historic Medicaid categories created under a waiver, such as Family Planning, Breast & Cervical cancer and TB, etc., are now covered as part of the Affordable Health Care program.

Source: Extract from ACES Data Base and DMS - DSS Report

Note: The total count of clients served each year was unduplicated within this program.



# Arkansas Works SFY 2015 - 2019



State Fiscal Year	Medicaid Eligibles
2015	274,958
2016	278,707
2017	364,722
2018	379,590
2019	358,639

Note: The client group termed "medically frail" are not counted in this number.

### Source: DMS - DSS Report

Note: The total count of clients served each year was unduplicated within this program,

# **COMMUNITY PROGRAMS**

### ARKANSAS DHS STATISTICAL REPORT COMMODITY DISTRIBUTION PROGRAM SUMMARY SFY 2019

COMMODITY DISTRIBUTION					
	Actual	Average *			
Braroma	Number of	Monthly	Pounds of	Dollar	
Prgrams	Recipient	Number of	Food***	Value	
	Agencies	Participants			
Child Care CACFP	8	2522	90,860	\$99,897	
Natinoal School Lunch	275	283469	17,457,093	\$17,266,172	
Summer Food Service SFSP	14	1110	13,520	\$13,765	
TEFAP( Need Family) - E(NOFB)**	18	52920	1,935,853	\$1,353,539	
Food Banks TEFAP**	8	94080	7,465,809	\$5,167,440	
Trade Mitication	18	147000	4,311,329	\$4,329,156	
Disaster	0	0	0	\$0	
Commodity Supplemntal					
Food Program CSFP-X Total	6	6736	2,050,863	\$1,298,060	
Total	347	587837	33,325,326	\$29,528,028	
BREAK	DOWN BY U.S	D.A FOOD GR	OUPS		
	Percent			Pecent	
USDA Food Group	By Weight	by weight	By Value	by Value	
Group A - Meats/Alternates	3,484,921	10.46%	\$7,255,323	24.57%	
Group A - Poultry/Eggs	1,875,460	5.63%	\$2,317,303	7.85%	
Group A - Fruits	7,204,294	21.62%	\$6,001,292	20.32%	
Group A - Vegetables	8,616,297	25.86%	\$3,805,666	12.89%	
Group B - All	5,322,082	15.97%	\$4,453,069	15.08%	
Processed	2,668,115	8.01%	\$1,425,414	4.83%	
Fresh Fruits and Vegetables	4,154,157	12.47%	\$4,269,962	14.46%	
Total	33,325,326	100.00%	\$29,528,028	100.00%	

\* Average were dennote daily participants that an agency served.

\*\*\* Pounds are the shipping weight of the commodity and not the net weight of the donated foods contained there

\*\* Includes Fresh Fruits and vegetables value.

Commodity has moved to another divison therefore, we will not include their information in our 2020.

### ARKANSAS DHS STATISTICAL REPORT

# COMMUNITY SERVICES BLOCK GRANT PROGRAM

FFY 2019 (October 1, 2018 - September 30, 2019)

The Community Services Block Grant (CSBG) Program provides a range of services and activities through the 15 Community Action Agencies (CAAs) located throughout Arkansas that have a measurable and potentially major impact on the causes of poverty.

### Total of Direct FFY 2019 Service Projects by Category

Service Project	FFY 2018 CSBG Funds Expensed
Employment	328,476.00
Education and Cognitive Development	716,181.00
Income, Infrastructure, and Asset Building	465,717.00
Housing	708,372.00
Health and Social/Behavioral Development	1,009,694.00
Civic Engagement and Community Involvement	167,183.00
Services Supporting Multiple Domains	1,854,159.00
Linkages (partnerships that support multiple domains)	298,230.00
Agency Capacity Building	643,257.00
Other (e.g Emergency Management/Disaster Relief)	220,292.00
Total	6,411,561.00

Service Categories (Domains) names changed in FFY 2019

### Unduplicated Demographics FFY 2019 CSBG

Male	89,618
Female	157,070
Gender not specified Total	82,396 <b>329,084</b>
White Non-Hispanic	135,878
Black Non-Hispanic	138,303
Hispanic	9,701
Native American	1,516
Asian	1,577
Race not specified	42,109
Total	329,084

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# ARKANSAS DHS STATISTICAL REPORT HOME ENERGY ASSISTANCE PROGRAM Data Regarding Households Assisted is Projected

The Home Energy Assistance Program (HEAP) helps low-income households with home energy costs by providing financial assistance through the Winter Assistance Program and Crisis Intervention Program. Each program provides assistance through payment to a household's energy supplier.

Winter Assistance Program Households Served Average Benefit		56,009
Average benefit		\$267
Crisis Intervention Program		
Households Served		16,378
Average Benefit		\$745
Summer Regular Assistance		
Households Served (1)		49,873
Average Benefit		\$82
Crisis Cooling Program (1)		136,954
Households Served		14,694
Average Benefit		\$266
Funding		
Federal LIHEAP Allotment (2)		\$34,322,467
Carry Forward Funds		2,684,030
Major Expenditures And Transfers		
Winter Expenditures And Transfers		12,262,481.00
Crisis Intervention Program		9,284,172.00
Transferred To Weatherization		4,670,144.00
Assurance 16 And Administration		3,887,712.00
Summer Regular Assistance		3,748,173.00
Crisis Cooling Program		3,153,845.00
Male	34,512	
Female	102,442	
Total	136,954	
White	65,711	
Black	60,547	
Spanish American/Hispanic	2,095	
Oriental, Asian Or Pacific Island	823	
American Indian/Alaskan Native	798	
Indochinese	12	
Other/Unknown	6,968	
Total	136,954	

(1) Represents service dated July 2018 - Sept. 2019

(2) Represents funding for October 2018 - September 2019

Source: The Office of Community Services

Note: The total count of clients served each year was unduplicated within this program.

# AR DHS STATISTICAL REPORT EMERGENCY SHELTER GRANTS PROGRAM SFY 2019

In SFY 2019, the Emergency Shelter Grants Program provided **\$2,071,846** federal funds to **42** shelters. The breakdown of statistical information and characterization of these facilities is as follows:

Type of Facility	Number of Facility
General Shelter	36
Battered Women's Shelter	27
Youth Facilities	0
Drug and Alcohol Rehab.	27
Transitional	2
Mentally III	1
Rapid Re-Housing	13
Homeless Prevention	13
Day Shelter	6
Prison Release	1
Day Care	0
Total	126

Number Served	Gender			
Number Serveu	Male	Female	Unknown	
21,533	9,941	8,207	3,385	

Number Served	Race			
Number Serveu	Biack	White	Other	Unknown
21,533	4,777	13,682	1,688	1,386

# SHELTER PLUS CARE PROGRAM

Shelter Plus Care Program -- This program is no longer managed by DHS/DCO. This program was a federal "passted-through" and provided grants to community shelters that provide housing and supportive shelters for homeless persons with disabilities (primarily serious mental illness, chronic problems with alcohol and/or drugs, acquired immune deficiency syndrome (AIDS), or related diseases). This program is now directly managed by the Little Rock Community Health Center.

Source: The Office of Community Services

Note: The total count of clients served each year was unduplicated within this program.


## INTRODUCTION

## Services, Mission and History

The Division of Developmental Disabilities (DDS) provides an extensive range of services to individuals in community settings. These services are provided through private not-for-profit programs and other providers whose service areas include all 75 counties of the state. DDS oversees Licensed Center-Based Providers, Certified Home and Community Based Services (HCBS) Waiver Providers, and Certified First Connections (Part C IDEA Early Intervention) Providers. Additionally, DDS assists individuals and families in accessing generic community services, services offered by other Divisions and agencies, individual and family supports and special needs funding. There are five state-operated Human Development Centers (HDC), licensed as Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID) across the state. The HDCs are located in Conway, Arkadelphia, Jonesboro, Booneville, and Warren. These programs provided services to individuals with developmental disabilities who are in need of 24-hour residential, medical, and habilitative services.

To accomplish its mission, DDS, the DDS Board, and DDS providers are committed to the principles and practices of normalization; least restrictive alternatives; affirmation of individuals' constitutional rights; provision of quality services; the interdisciplinary service delivery model; and the positive management of challenging behaviors.

In 1955, the Arkansas General Assembly created the Arkansas Children's Colony with the passage of Act 6. This act has been revised and extended by numerous statutes, the latest being Act 1165 of 1975. Act 265 of 1969 created the Arkansas Department of Mental Retardation\*. It also expanded the authority of the Children's Colony Board to include certain responsibilities for individuals who, because of other disabilities, show characteristics of intellectual disabilities.

In 1971, the Governor designated Intellectual and Developmental Disabilities Services to administer the provisions of the Developmental Disabilities Services (DDS) and the Facilities Construction Act, or Public Law 91-517, (as amended). This and subsequent legislation expanded the responsibility of the agency to serve not only individuals intellectual disabilities but those with cerebral palsy, epilepsy, autism, spina bifida, and Down syndrome.

Act 38 of 1971 transferred the Arkansas Department of Intellectual Disabilities and its functions, powers, and duties to the Department of Social and Rehabilitative Services, which is now the Department of Human Services (DHS).

In 1981, Act 513 was passed and changed the name and official title of the agency and Board to the Division and the Board of Developmental Disabilities Services. Under this Act, the Arkansas Children's Colonies became the Human Development Centers (HDCs). There are five HDCs across the state; the first opened in 1959 in Conway, and the last opened in 1978 in Warren. In 1987, DDS submitted its initial application for Home and Community Based (HCBS) Waiver Services. The HCBS program currently serves nearly 4,200 people in their own homes and communities. Day services are accessible in every county through Developmental Day Treatment Clinics. The youngest Arkansans are eligible for early intervention services.

Act 348 of 1985 authorized the reorganization of the Department of Human Services (DHS), and under this change DDS became one of 13 divisions or offices that made up an integrated services system. This Act designated control and administration of the HDCs under the management and direction of the DDS Board with daily operation authority extended to the DDS Director, in coordination with the Director of DHS.

\*The term "Intellectual Disabilities" has replaced the term "Mental Retardation"

## **GOALS AND SERVICES**

## DDS, the DDS Board, and its providers are dedicated to the pursuit of the following goals:

Advocating for adequate funding, staffing, and services to address the needs of persons with developmental disabilities.

Encouraging an interdisciplinary service system to be utilized in the delivery of appropriate individualized and quality services.

Protecting the constitutional rights of individuals with disabilities and their rights to personal dignity, respect and freedom from harm.

Assuring that individuals with developmental disabilities who receive services from DDS are provided uninterrupted essential services until such time as a person no longer needs to depend on these services.

Encouraging individual, guardian, parent, family, public, and community involvement in program development, delivery, and evaluation.

Engaging in statewide planning that ensures optimal and innovative growth of the Arkansas service system to meet the needs of persons with developmental disabilities and to assist such persons to achieve independence, productivity, and integration into the community.

#### Below are brief descriptions of our service areas:

## First Connections (Part C IDEA Early Intervention) and Early Childhood (Part B IDEA) Services:

The Children's Services Section provides and oversees developmental disability services to children from birth to three years old in the child's natural environment and oversees special education services for children of ages three to five. By networking with local community providers, DDS ensures that services comply with Parts B and C of the Individuals with Disabilities Education Act (IDEA).

## Children with Chronic Healthcare Needs:

The Children with Chronic Healthcare Needs program(CHC) provides specialized medical care and rehabilitation for children who are chronically ill or have physical disabilities, whose families are at least partially unable to provide for such services, and who meet the program's criteria. CHC staff determine financial and medical eligibility. An eligible child is one who is under 18 years of age (under age 21 if funding allows,) who has a disabling physical impairment (either congenital or acquired) or who has other conditions known to produce such physical impairments. Services are provided in a community setting by nurses, social workers, care coordinators, and support staff.

CHC provides medical and surgical treatment, therapies, appliances, medications, and care coordination. All medical specialty services for children must be prior approved by CHC service teams.

Any person or organization may refer a child to CHC for diagnosis and recommendations for treatment. CHC staff assist with the application process, which may occur at a DHS county office, designated hospitals or other DDS locations. CHC staff opens a case record, develops a treatment plan, and coordinates services.

## SFY 2019

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## **GOALS AND SERVICES**

## Home and Community Based Services (HCBS) Waiver

This section administers the Community Employment Supports (CES) program under a 1915(c) HCBS Medicaid Waiver, collects and analyzes data, develops policy, remediates problems, and participates in the Waiver Quality Management System as required by the Centers for Medicare and Medicaid Services. Administration of this program includes approval of a Person-Centered Service Plan, oversight of plan budget, case review, and prior service authorization. People of any age may apply for services under this program. Service specialists who assist individuals, families, and providers are located in various county offices across the state.

## **Residential Services**

Five state-operated residential facilities, known as Human Development Centers, are located across the state.

Source: Division of Developmental Disabilities Services

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# FIRST CONNECTIONS SECTION

## Services to Infants and Toddlers (Ages: Birth to Three) a.k.a The First Connection Program

• The Part C First Connections Program provided Early Intervention Services to **2138** children. This program under the direction of the United States Office of Special Education Programs (OSEP) serves infants and toddlers ages 0 to 3 in their natural environment. A natural environment as defined by Part C of the Individuals with Disabilities Education Act (IDEA) is a setting that is natural or typical for a same-aged infant or toddler without a disability and may include: their home, community, or other settings that are typical for an infant or toddler without a disability.

## **First Connections**

## First Connections Early Intervention-Part C Services provided during the year:

Service	Number of Children
Assistive Technology (Adaptive Equipment)	2
Audiology	1
Service Coordination	78
Health Services	0
Medical Services (Diagnostic/Evaluation)	0
Nursing Services	1
Nutrition Services	0
Occupational Therapy	217
Physical Therapy	260
Psychological	0
Respite Care	0
Social Work	1
Developmental Therapy/Special Instruction	1,339
Speech/Language Therapy	652
Transportation	0
HR (DayHab)	2
Vision	2

## • Infants and Toddlers Receiving Early Intervention Services:

By Race		By Age	
American Indian or Alaska Native	2	Birth to One Year	114
Asian or Pacific Islander	25	One to Two Years	1,156
Black or African American	359	Two to Three Years	868
Hispanic or Latino	167		
White	1,489		
Two or More Races	96		
Total	2,138	Total	2,138

Source: Division of Developmental Disabilities Services

**SFY 2019** DDS - 5



## COMMUNITY AND EMPLOYMENT SUPPORT (CES) WAIVER SERVICES

## Regions Counties Covered

- Northwest: Benton, Boone, Carroll, Johnson, Madison, Sebastian and Washington
- North Central Cleburne, Conway, Crawford, Faulkner, Franklin, Pope, Prairie, Van Buren, White, and Woodruff
- Northeast: Baxter, Clay, Craighead, Crittenden, Cross, Fulton, Greene, Independence, Izard, Jackson, Lawrence, Lee, Marion, Mississippi, Monroe, Newton, Poinsett, Randolph, Searcy, Sharp, Stone and St. Francis
- Central: Perry, Pulaski and Saline
- Southwest: Clark, Columbia, Garland, Hempstead, Hot Spring, Howard, Lafayette, Little River, Logan, Miller, Montgomery, Nevada, Pike, Polk, Scott, Sevier and Yell
- Southeast: Arkansas, Ashley, Bradley, Calhoun, Chicot, Cleveland, Dallas, Desha, Drew, Grant, Jefferson, Lincoln, Lonoke, Ouachita, Phillips and Union

## **CES Waiver Services Statistics:**

• CES Waiver services were approved for the following number of individuals in SFY-2019.

Reported SFY-2017	4,230
Reported SFY-2018	4,557
Reported SFY-2019	4,737

• The total CES Waiver Expenditures for individuals in SFY-2019 (waiver services cost only) are.

Reported SFY-2017	\$225,029,744.94	
Reported SFY-2018	\$237,512,575.07	
Reported SFY-2019	\$180,988,989.45	2

• Services for the following number of individuals were opened in SFY-2019.

Reported SFY-2017	176
Reported SFY-2018	485
Reported SFY-2019	231

• Services for the following number of individuals were closed in SFY-2019.

Reported SFY-2017	144
Reported SFY-2018	112
Reported SFY-2019	127

• The following number of individuals were released from the Waiver Applications List for processing in SFY-2019.

Reported SFY-2017	182
Reported SFY-2018	187
Reported SFY-2019	

## Source: Division of Developmental Disabilities Services Reports listed below;

- <sup>1,3,4</sup> Data comparison of SFY (State Fiscal Year) 2019 data on; CES Waiver Database, InterChange (MMIS), and CES Waiver Expenditures Report.
  - <sup>2</sup> CES Waiver Expenditures Report for SFY-2019.

# **COMMUNITY AND EMPLOYMENT SUPPORT (CES) WAIVER SERVICES**

# **CES Waiver Services Statistics (Continued):**

RACE	Reported SFY-2017	Reported SFY-2018	Reported SFY-2019
African American	793	865	893
African American and White	0	0	0
American Indian or Alaska Native	11	13	13
American Indian or Alaska Native and African American	0	0	0
American Indian or Alaska Native and White	0	0	0
Asian	31	37	39
Hispanic	0	0	42
More than one race	0	3	9
Native Hawaiian or Other Pacific Islander	13	13	13
White	3,052	3,355	3,490
Other or Blank (No race selected)	330	271	238
Total	4,230	4,557	4,737

GENDER	Reported SFY-2017	Reported SFY-2018	Reported SFY-2019
Female	1,728	1,869	1,920
Male	2,502	2,688	2,817
Total	4,230	4,557	4,737

PRIORITY	Reported SFY-2017	Reported SFY-2018	Reported SFY-2019
Regular Request	2,179	2,132	2,103
Group Home Admission	154	191	231
Supportive Living Services	665	645	637
Nursing Home	37	36	38
Intermediate Care Facility for Individuals with Intellectual Disabilities	425	679	428
Adult Protective Services	321	4	5
Division of Children and Family Services	3	223	285
911 Act	203	3	3
Arkansas State Hospital	3	89	96
Child and Adolescent Service System Program	86	0	0
Human Development Center	0	62	326
DDS Director	29	30	33
Provider Tax	125	121	120
Tobacco Settlement (Starting in 2018)	0	342	432
Total	4,230	4,557	4,737

AGE	Reported SFY-2017	Reported SFY-2018	Reported SFY-2019
Age: Birth to 17	303	422	425
Age: 18 and Up	3,927	4,135	4,312
Total	4,230	4,557	4,737

DISABILITY	Intellectual Disability	Cerebral Palsy	Epilepsy	Autism	Down Syndrome	Spinabifida	Other
SFY-2017	3,351	858	715	537	253	38	972
SFY-2018	3,232	838	692	529	246	38	931
SFY-2019	3,202	825	678	524	242	37	918

The disability numbers include some persons with multiple disabilities, thus the number would exceed the SFY Unduplicated Totals.

Source: Data comparison of SFY-2019 Division of Developmental Disabilities Services data on; DDS Waiver Database, MMIS, and DDS CES Waiver Expenditures Report.

# QUALITY ASSURANCE

## SFY 2019

## QUALITY ASSURANCE

#### Adult Services Intake and Referral Unit/Medicaid Income Eligibility Unit

Seven Medicaid Income Eligibility specialists processed: <u>558</u> initial Medicaid applications for HCBS Waiver and ICF/IDD <u>475</u> of the <u>558</u> were approved, <u>25</u> were pended, <u>4</u> were denied; <u>83</u> continued eliaibility

Seven Medicaid Income Eligibility staff processed: <u>4942</u> re-evaluations for Medicaid HCBS Waiver and ICF/IDD Of the 4942 -<u>529</u> changes were processed, <u>308</u> were closed, <u>4</u> were reinstated, and <u>4630</u> were reapproved

## Waiver Applications Unit

**Waitlist as of 6/30/2019** Priority = 68 Regular = 3,237 Total = 3,305

#### Number of new additions to waitlist for FY 2019

 $\begin{array}{l} \text{Priority} = 68\\ \text{Regular} = 580\\ \text{Total} = 648 \end{array}$ 

#### Number of individuals awarded waiver slot FY 2019

Priority = 249 TBS 500 = 84 Total = 333

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## SFY 2019

## QUALITY ASSURANCE

## Adult Services Intake and Referral Unit/Medicaid Income Eligibility Unit

43 DDS eligibility determinations were made

**17** were determined to be ineligible;

**15** Integrated Support Contracts were processed:

12 Integrated Support Contracts were re-evaluated 1 closed

98 referrals for Special Needs funding were processed:97 Special needs requests approved;98 Closed0 sent to waiver

89 HDC Referrals processed:
89 HDC referrals completed;
1 were pended;
6 Emergency Respite Requests were processed.

National Core Indicators Survey Project National Core Indicators Surveys NCI Adult Consumer Survey-ACS Waiver NCI Adult Consumer Survey-facility based

400

#### **Employment Initiatives**

As part of the DDS commitment to excellence, DDS recognizes and supports the national and state efforts to increase employment opportunities for individuals with disabilities. DDS initiatives include:

- Business membership in Arkansas Chapter of National Association of Persons Supporting Employment First (APSE)
- DOL Community of Practice Working across agencies to increase employment opportunities by identifying and addressing barriers, and sharing resources.

to expand work with transformation from center-based employment to Supported Employment Vendors.

#### Implementation of State as Model Employer (SAME) Project

'SAME' seeks to establish a more diverse and inclusive workforce within state government. DHS/DDS is leading by example in making employment for Arkansans with disabilities a reality by becoming a State Agency Model Employer. Arkansas' –government is the largest employer in our state... and by establishing Arkansas as- a State Agency Model Employer-we can implement employment strategies that will increase and support public-and private sector employment efforts for individuals with disabilities in our state. Through this initiative DDS has hired nine (9) indidnviudals with Intellectual disabilities in various DDS temporary extra help positions. These great workers work in various areas of state government. Six of them are housed in DHS/DDS; two are housed with ARS; and one is housed with the Governor's Council on Developmental Disabilities.

## **DDS HCBS Services**

## Psychology Unit

The Psychology Unit determines eligibility for the ACS Home and Community Based (Waiver) Services.

#### ELIGIBILITY DETERMINATIONS

INITIAL Application	821	
Initial approved	683	
Initial denied	42	
Pended	96	
REDETERMINATIONS	963	
Redeterminations approved	963	
Redeterminations denied	0	
Pended	n/a	

## TOTAL

1,784

4
3
2
6
0
7
7
1
1

\*Intermediate Care Facilities for Individuals with Intellectual Disabilities

Source: Division of Developmental Disabilities Services

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## **COMMUNITY PROGRAM SERVICES STATISTICS**

# **Community Program Services**

The following is a list of services provided by DDS licensed/certified providers through contract during SFY-2019

Program	Number of Individuals	Number of Units	Paid Amount	Unit Description
Adaptive Equipment	283	322	\$134,592.46	Piece of Equipment
Adult Development	248	36,145	\$381,761.98	Hour
Adult Developmental Day Treatment (ADDT)	186	45,858	\$458,802.50	Hour
Community Integration	1	1,072	\$8,768.96	Hour
Community-Based Wrap-Around Service				Per Diem
Comprehensive Community Support Services				15 minutes
Comprehensive Community Support Services				Per Diem
Consultation Services	76	179	\$8,418.00	Hour
Crisis Center/Intervention Services				Day
Developmental Evaluation	693	1,159	\$54,500.57	30 minutes
Developmental Therapy	517	26,551	\$476,688.84	15 minutes
Early Intervention	11	92	\$6,182.40	Day
Early Intervention Day Treatment (EIDT)	38	7,521	\$122,858.06	Hour
Evaluation Services	33	30	\$3,240.00	Evaluation
Family Supports	288	1,227	\$322,501.00	Year
Family/Individual Support	17	1	\$186.66	Year
First Connections	5	190	\$3,374.50	Day
Integrated Support Group Rate	14	1,255	\$84,172.06	Day
Integrated Support Individual	27	2,954	\$285,326.11	Day
Occupational Therapy-Evaluation	188	283	\$11,795.23	30 minutes
Occupational Therapy-Group				15 minutes
Occupational Therapy-Individual	65	1,661	\$34,182.67	15 minutes
Patient Office Consultation				80 minutes
Personal Care	1	0	\$0.00	15 minutes
Physical Therapy Assistant-Individual	26	1,173	\$20,363.81	15 minutes
Physical Therapy-Evaluation	154	215	\$9,258.77	15 minutes
Physical Therapy-Individual	134	4,418	\$85,448.51	15 minutes
Preschool	43	1,845	\$29,382.36	Hour
Speech Therapy Assistant-Individual	1	4	\$69.60	15 minutes
Speech Therapy-Group				15 minutes
Speech Therapy-Individual	485	22,980	\$467,620.09	15 minutes
Speech-Evaluation	366	592	\$25,536.01	30 minutes
Targeted Case Management			· /	15 minutes
Therapeutic Activity				15 minutes
Therapeutic Exercise				15 minutes
Transportation Non Profit-DDTCS	9	2,459	\$4,426.20	Mile
Transportation-Individual	-	,	Ţ, 3. <b></b> Ţ	Mile
Vocational Maintenance-Supported Employment	884	186,510	\$967,228.13	15 minutes
Work Activity	25	0	\$0.00	Hour
Total	* 2,982	346,696	\$4,006,685.48	N/A

Note: Figures are just for DDS Services purchased with Contract Dollars.

## Source: Division of Developmental Disabilities Services Reports listed below;

Expenditures for DDS Community Services Programs

\* This 2019 report gives the unduplicated number of individuals served for the fiscal year. Unduplicated means; the total number of individuals served by all services, determined by DDS ID.

# ARKANSAS DHS STATISTICAL REPORT DIVISION OF DEVELOPMENTAL DISABILITIES SERVICES SFY 2019 HUMAN DEVELOPMENT CENTER (HDC) STATISTICAL REPORT

The Division of Developmental Disabilites Services currently operates five human development centers at Arkadelphia, Booneville, Conway, Jonesboro, and Warren. The centers provide an array of services based on the needs of the individuals residing at the facilities. The goal of each center is to allow the people served at the facility to advance to his or her maximum potential. The centers are licensed by the Office of Long Term Care and all five centers are currently certified by the Commission on Accreditation of Rehabilitation Facilities, an international accredititing organization which focus on the quality of service offered by residential and non-residential service systems.

# **Characteristics:**

Race	Total
White	693
Black	201
Hispanic	9
Other	14
Total Population	917

Gender	Total
Female	315
Male	602
Total Population	917

Adaptive Level of Function	Total	Percent
Profound	481	52%
Severe	163	18%
Moderate	150	16%
Mild	123	13%
Total Population	917	100%

Primary Disability	Total
Intellectual or Developmental Disabilities (IDD)	917
Total Population	917

Secondary Conditions*	Total
Dual Diagnosis (IDD and Mental Health)	701
Seizures	486
Challenging Behaviors	801
Vision Impairment/Blind	320
Cerebral Palsy	243
Non-Ambulatory	251
Fragile Health	381
Hearing Impairment/Deaf	86
Autism	205

\* A person may have more than one disability.

# HUMAN DEVELOPMENT CENTER (HDC) STATISTICAL REPORT

# Characteristics (Continued):

Work Status	Total	Percent of Total Population
On HDC Grounds	467	51%
In the Community	12	1%
Total	479	52%

Mobility Status	Total
Walks	666
Wheelchair (self propels)	21
Wheelchair (with assistance)	219
Non-Ambulatory	11
Total	917

Transitions	Total
Transitioned to CES Waiver	15
Transitioned to other settings (nursing homes, small ICF/IID)	46
Total	61

Admissions	Total
From Home and Other	50
From Home and Community Based Waiver Provider	15
Total	65

## **DDS FUNDING**

#### EXPENDITURES FOR OPERATIONS (State and Federal Funding)

# TOTAL STATE GENERAL REVENUE EXPENDITURES

State Fiscal Year	Total
2005	\$138,695,203
2006	\$136,652,486
2007	\$137,892,137
2008	\$140,352,332
2009	\$141,179,106
2010	\$160,619,858
2011	\$164,993,688
2012	\$164,773,884
2013	\$157,916,725
2014	\$161,063,808
2015	\$162,218,637
2016	\$162,935,854
2017	\$158,691,655
2018	\$156,415,850
2019	\$154,061,230

State Fiscal Year	General Revenue
2005	\$38,578,012
2006	\$46,634,942
2007	\$47,605,461
2008	\$48,032,101
2009	\$48,528,726
2010	\$48,682,326
2011	\$51,664,322
2012	\$52,394,960
2013	\$50,999,298
2014	\$51,676,206
2015	\$55,757,428
2016	\$53,900,764
2017	\$53,701,845
2018	\$52,503,178
2019	\$52,328,553

## CONTRACTS FOR COMMUNITY PROGRAMS (State Funding Only)

State Fiscal Year	General Reven	ue
2005	\$20,253,290	a.
2006	\$25,790,110	b. & c.
2007	\$26,083,292	d.
2008	\$26,508,188	e.
2009	\$27,527,488	f.
2010	\$27,276,451	g.
2011	\$27,276,451	h.
2012	\$27,373,239	i.
2013	\$27,346,608	j.
2014	\$28,570,682	k.
2015	\$28,502,111	1
2016	\$28,578,921	m
2017	\$28,422,644	n
2018	\$28,277,633	0
2019	\$28,212,923	0

## TOTAL EXPENDITURES FOR DDS HUMAN DEVELOPMENT CENTERS (State and Federal Funding)

State Fiscal Year	Total Revenue
2005	\$95,898,097
2006	\$99,648,430
2007	\$98,846,015
2008	\$101,601,688
2009	\$102,217,746
2010	\$113,665,398
2011	\$118,137,603
2012	\$117,340,264
2013	\$115,702,416
2014	\$118,512,035
2015	\$120,455,044
2016	\$120,284,747
2017	\$116,635,868
2018	\$116,992,642
2019	\$116,553,433

a. \$18,658,518 transferred to Medical Services for DDS' Medicaid match.

b. \$24,075,024 transferred to Medical Services for DDS' Medicaid match.

c. \$5 million is due to a provider rate increase. The other increase is due to XIX expenditures and rate increase \$2,890,343.

d. \$24,248,027 transferred to Medical Services for DDS' Medicaid match.

e. \$25,215,907 transferred to Medical Services for DDS' Medicaid match.

f. \$25,985,944 transferred to Medical Services for DDS' Medicaid match.

g. \$25,985,944 transferred to Medical Services for DDS' Medicaid match.

h. \$25,985,944 transferred to Medical Services for DDS' Medicaid match.

i. \$25,985,944 transferred to Medical Services for DDS' Medicaid match.

j. \$ 25,985,944 transferred to Medical Services for DDS' Medicaid match.

k. \$27,204,503 transferred to Medical Services for DDS' Medicaid match.

I. \$ 27,204,470 transferred to Medical Services for DDS' Medicaid match.

m. \$27,204,470 transferred to Medical Services for DDS' Medicaid match.



## INTRODUCTION

The Division of Medical Services (DMS) helps provide necessary medical care to the most vulnerable Arkansans by administering programs within Medicaid under the direction of the Department of Human Services (DHS).

## Medicaid

Medicaid is a joint federal-state program that provides medical assistance for eligible individuals based on financial need and/or health status. Medicaid furnishes medical assistance to those who have insufficient incomes and resources to meet the costs of necessary medical services. It also provides rehabilitative and other services to help families and individuals become or remain independent and able to care for themselves.

The Department of Human Services (DHS) is the single state agency authorized and responsible for regulating and administering the program. DHS administers the Medicaid Program through the Division of Medical Services (DMS). The Centers for Medicare and Medicaid Services (CMS) administers the Medicaid Program for the U.S. Department of Health and Human Services. CMS authorizes federal funding levels and approves each state's State Plan, ensuring compliance with federal regulations. Individuals are certified as eligible for Medicaid services by DHS Field Staff located in DHS County Offices or by District Social Security Offices.

A list of covered services can be found on page DMS-13 of this publication. Mandatory services are required by the federal government. Optional services are those which the state has elected to provide. Many of these optional services enable beneficiaries to receive care in less costly home or community-based settings. Optional services are approved in advance by CMS and are funded at the same level as mandatory services.

These programs are designed to serve Arkansans throughout the state. The following pages highlight the State Fiscal Year 2019 performance of these programs through financial, utilization data, and narrative.

Source: DMS Website

# OFFICE OF ADMINISTRATIVE SERVICES EXPENDITURES BY APPROPRIATION LINE ITEM

DMS Administration	Expenditures
00 - Regular Salaries	5,179,980
01 - Extra Help	65,904
02 - Maintenance & Operations	1,453,159
03 - Fringe Benefits	1,728,803
06 - Overtime	-
09 - Conference Fees and Travel	33,562
10 - Professional Fees and Services	22,999
11 - Capital Outlay	-
44 - Purchase Data Processing	1,002,727
Sub-Total	9,487,134
DMS Programs	
Private Nursing Home	664,051,955
Prescription Drugs	453,179,540
Hospital/Medical	5,715,794,573
ARKids	88,082,911
Child and Family Institute	-
Infant Infirmary	20,065,601
Public Nursing Home	180,702,733
Medical Expansion	32,645,818
Nursing Home Quality of Life	1,173,376
Nursing Home Closure Costs	-
LTC Facility Receivership	-
Sub-Total	7,155,696,507

TOTAL	7,165,183,641

## MEDICAID EXPENDITURES BY CATEGORY OF SERVICES

Hospital, Inpatient/Outpatient:	<b>Expenditure</b>
Inpatient Hospital	908,336,715
Outpatient Hospital	412,776,765
	1,321,113,480
	i
Medical, Other:	(0.470)
Adults with Physical Disabilities Waiver	(3,172)
Ambulatory Surgical Center	11,580,371
ARKids Immunizations	1,610,455
AR Choices Waiver	127,495,175
AR Seniors	7,791,387
Assisted Living	20,005,834
Audiologist	2,240,298
Autism Intensive Intv Provider Waiver	3,860,362
Child Health Management Services (CHMS)	234,042,422
Chiropractor	1,071,821
Community Health Centers (Federally Qualified Health Ctr)	47,921,643
DDS - Non-institutionalization Waiver	179,222,607
Developmental Day Clinic Treatment Services	158,507,174
Durable Medical Equipment/Oxygen	54,142,361
Early Periodic Screening, Diagnosis and Treatment (EPSDT)	40,163,862
Elderchoices Waiver	(22,031)
Eyeglasses	3,345,108
Family Planning	6,994,426
Family Planning Waiver	(705)
Health Department, Communicable Diseases	1,724,932
Hemodialysis	6,128,296
Hyperalimentation	2,422,004
Independent Choices Waiver	42,204,570
Lab and X-ray Services	49,607,639
Maternity Clinics	570,379
Medicare Crossovers	1,598,657
Money Follows the Person	2,847,106
Nurse Anesthetist (CRNA)	1,112,371
Nurse Midwife	95,560
Nurse Practitioner	3,113,966
Optometrist/Ocularist	20,218,051
Other Care Crossovers	26,295,340
Other Practitioner Crossovers	2,093,483
PACE	13,525,398
Pharmacy Administered Vaccine	68,043
Rural Health Clinics	18,740,014
Therapy (Speech, Occupational, Physical)	101,339,910
Tuberculosis	48,829
Ventilator	3,699,062
	1,197,423,008

# MEDICAID EXPENDITURES BY CATEGORY OF SERVICES

Medicare Buy-In:	Expenditure
Medicare Buy-In	228,833,581
·····,	228,833,581
Mental Health: Community Mental Health Centers (Rehabilitative Services for Persons With Mental Illness) Inpatient Psychiatric Psychologist School-Based Mental Health Substance Abuse Program	160,302,091 93,988,382 3,001,681 62,783 1,269 <b>257,356,206</b>
Other:	
Targeted Case Management (Children - Under 21-EPSDT)	86,281
Ages 21 to 59	319
Ages 60 and Older Case Management/CMS	2,436,619 911,753
Case Management/DCFS	911,755 -
Case Management/DYS	(93)
Miscellaneous	-
Adjustments	(2,890,515)
Health Insurance Premium Payments (HIPP)	5,665,801
Contracts Hospital/Medical	286,174,140
Private Option Premium Payment	1,147,329,239
Private Option Cost Sharing	362,994,266 <b>1,802,707,810</b>
	1,002,707,010
Incentive Payments:	
Incentive Payments	2,448,861
	2,448,861
Dhusisian	
Physician: Physician Services	398,366,142
Managed Care Fee	14,264,192
CPC Managed Care Fee	(14)
PCP Supplemental Payment	-
Provider-Led AR Shared Savings entity	587,552,282
	1,000,182,602
Dentel Ormitere	
Dental Services:	111 070 000
	<u>141,372,933</u> <b>141,372,933</b>
	171,372,333

# MEDICAID EXPENDITURES BY CATEGORY OF SERVICES

Special Care:	Expenditure
Home Health Services	13,171,125
Hospice	8,782,789
Nursing Home Hospice	43,041,672
Personal Care Services	93,001,055
Private Duty Nursing	14,221,204
	172,217,845
Transportation:	
Ambulance	30,945,009
Non-profit Transportation	434,898
Public Transportation	-
Non-Emergency Transportation (NET) Waiver	34,789,348
Non-Public Transportation	9,547,037
	75,716,292
Total Hospital/Medical	6,199,372,618
Prescription Drugs:	
Prescription Drugs	404,810,997
Prescription Drugs - State Contribution to Part D Drug Ben.	70,186,579
Assisted Living Drugs	156,602
Contracts	3,429,468
Total Prescription Drugs	478,583,646
Private Nursing Home:	
Private Nursing Facilities	663,943,570
Contracts	1,622,097
Contracts	665,565,667
Private Pediatric ICF/ID	
Intermediate Care Facility (ICF) Infant Infirmaries	20,065,601
	20,065,601
Bud the Manada and Lana	
Public Nursing Home	400 070 000
Public Nursing Homes	180,679,388
	180,679,388
Total Long Term Care	866,310,656
TOTAL MEDICAID PROGRAM *	7,544,266,920
	,- ,,

\* Above are Medicaid Program costs which do not include Nursing Home Quality of Life or Nursing Home Closure costs.

Source: DMS Financial Activities

## MEDICAID EXPENDITURES BY CATEGORY OF SERVICE SFY 2018 and 2019

## Medicaid Expenditures SFY 2018



**Medicaid Expenditures SFY 2019** 



Special Care includes Home Health, Private Duty Nursing, Personal Care, and Hospice Services. Transportation includes emergency and non-emergency transportation. Other includes administrative expenditures, Medicare co-pay and deductibles. ICF/ID is an abbreviation for Intermediate Care Facility for Individuals with Intellectual Disabilities.

Source: DMS Financial Activities

#### MEDICAID EXPENDITURES SFY 2012-2019



Source: Financial Activities Section

## UNDUPLICATED MEDICAID ELIGIBLES AND BENEFICIARIES SFY 2013-2019



\* Eligibles and Beneficiaries for SFY 2014 through SFY 2019 were enrolled in the Health Care Independence Program (also known as Arkansas Works / Private Option).

SFY10: Changed Source from "Medicaid Eligibles-Extract from ACES Database, Beneficiaries-HCFA-2082" to just "HCFA-2082" for Eligible/Beneficiaries data. Source: HCFA-2082



## MEDICAID CASELOAD BY AID CATEGORY SFY 2014 - 2019

## Aid Categories

SSI	Supplemental Security Income
TEA	Transitional Employment Assistance
AABD	Aid to the Aged, Blind and Disabled
PW	Pregnant Women
ARKids_A	ARKids A
U-18	Under Age 18
MN	Medically Needy
FC	Foster Care
REF	Refugees
QMB	Qualified Medicare Beneficiary
WH	Women's Health
ARKids_B	ARKids B

Notes: The total unduplicated number of eligibles per year is higher than what is presented on the bar graph. The numbers illustrated on the graph represent the average number of enrollees per month. Private Option started January 1, 2014.

Beginning in SFY 2015, due to Curam System limitations, there is no way to distinguish between Pregnant Women (PW) and ARKids\_A. Data for prior years shown here has been combined.

Source: IM-2414 and DSS report

## BENEFICIARIES OF MEDICAID SERVICES BY AGE

Service Type*	Unduplicated Beneficiaries**	Total Count***	Under 1	1-5	6-14	15-20	21-44	45-64	65-74	75-84	85+
Unduplicated Total Beneficiaries	1,086,486	1,086,486	23,029	137,405	232,951	126,473	323,603	177,753	32,665	18,458	14,149
Inpatient hospital services	73,882	73,882	20,627	6,776	2,231	4,780	24,411	12,111	1,494	850	602
Inpatient psychiatric facility services for U21	7,256	7,256		27	3,086	3,178	456	339	87	65	18
ICF services for Individuals with Intellectual Disabilities	1,611	1,611		12	101	190	578	591	122	16	1
SNF services (NF services)	20,991	20,991				4	405	3,374	4,123	5,763	7,322
Physician services	596,431	596,431	21,500	106,484	149,085	72,857	121,520	81,535	21,498	12,865	9,087
Dental services	20,838	20,838	24	4,424	9,404	2,803	1,053	862	593	780	895
Other practitioner services	185,091	185,091	179	11,986	67,173	34,225	26,916	26,628	8,603	5,525	3,856
Outpatient hospital services	398,706	398,706	12,395	69,887	81,625	47,770	91,709	63,971	16,296	9,268	5,785
Clinical services	437,843	437,843	20,053	99,660	154,989	62,287	54,209	34,582	6,450	3,291	2,322
Home health services	5,410	5,410	247	274	60	117	1,134	2,938	301	187	152
Lab and x-ray services	285,714	285,714	4,836	28,650	41,681	36,822	84,597	59,750	13,807	8,661	6,910
Prescribed drugs	480,219	480,219	12,513	93,711	145,634	69,927	98,076	54,028	3,514	1,514	1,302
Other care	233,095	233,095	1,018	18,113	89,580	28,477	26,941	34,466	17,075	10,590	6,835
NET Managed Care fees	984,570	984,570	21,287	125,360	205,330	111,946	313,549	158,792	24,437	13,255	10,614
Managed care fees	529,041	529,041	13,641	119,498	198,997	90,478	67,149	37,795	1,367	84	32
Transportation	44,001	44,001	1,467	6,471	4,347	5,427	14,737	10,505	681	223	143
Personal care services	13,960	13,960		8	500	223	2,284	5,431	2,727	1,702	1,085
Targeted Case Management	11,387	11,387	14	384	966	442	703	2,448	2,479	2,308	1,643
Rehabilitation services	33	33		2	15	16					
Therapy services	48,723	48,723	430	24,503	19,635	2,000	452	1,004	397	208	94
Hospice services	6,135	6,135	4	27	19	9	169	1,294	940	1,454	2,219
Prescribed drugs	1,241	1,241			7	238	990	6			
Nurse practitioner services	27,760	27,760	296	2,633	3,561	2,369	8,737	5,451	1,853	1,467	1,393
Private duty nursing	103	103	1	33	23	14	29	3			
PCMH Care Coordination Payments	411,074	411,074	12,724	103,129	160,867	68,500	41,700	23,219	868	45	22
Others	1,000,086	1,000,086	20,837	135,720	231,160	124,831	299,720	145,550	23,512	11,346	7,410

\*\*\*This is the from the Claims data of the beneficiaries who got services.

\*\*\* Unduplicated count represents distinct count of individuals present in all age groups \*\*\* Total Count represents sum of individual counts of all age groups

## BENEFICIARIES OF MEDICAID SERVICES BY RACE

Service Type*	Unduplicated Beneficiaries*	Total Counts***	White	Black or African American	American Indian or Alaska Native	Asian	Hispanic or Latino (No Race Information Available	Native Hawaiian or Other Pacific Islander	Hispanic or Latino and One or more races	More than one race (Hispanic or Latino not Indicated)	Unknown
Unduplicated Total Beneficiaries	1,086,484	1,086,484	537,269	209,705	8,492	11,528	53,403	4,255	9,438	20,426	231,968
Inpatient hospital services	73,875	73,875	33,248	13,989	543	588	2,689	584	401	1,236	20,597
Inpatient psychiatric facility services for U21	7,256	7,256	3,648	996	51	19		8	76	191	2,064
ICF services for Individuals with Intellectual Disabilities	1,611	1,611	1,019	294	4	5	13	2	2	6	266
SNF services (NF services)	20,990	20,990	15,724	3,301	52	56	99	18	30	352	1,358
Physician services	596,412	596,412	294,085	113,453	4,891	4,900	30,568	2,011	5,598	12,258	128,648
Dental services	20,838	20,838	9,596	3,764	172	237	2,145	121	336	523	3,944
Other practitioner services	185,094	185,094	94,292	33,981	1,549	1,590	10,817	352	1,944	3,616	36,953
Outpatient hospital services	398,688	398,688	192,837	81,737	3,306	2,914	19,005	1,481	3,218	7,701	86,489
Clinical services	437,831	437,831	202,499	82,654	3,221	3,768	26,984	1,931	4,967	9,578	102,229
Home health services	5,410	5,410	2,811	1,176	30	25	77	7	14	45	1,225
Lab and x-ray services	285,712	285,712	151,170	56,111	2,496	1,901	11,086	801	2,056	5,309	54,782
Prescribed drugs	480,214	480,214	233,549	87,876	4,181	3,752	25,668	1,447	4,929	10,671	108,141
Other care	233,090	233,090	117,568	44,802	1,646	1,871	11,823	815	2,158	4,322	48,085
NET Managed Care Fees	984,572	984,572	479,410	192,656	7,696	10,590	47,657	3,837	8,347	18,340	216,039
Managed care fees	529,050	529,050	243,209	99,269	3,807	4,761	33,830	1,962	6,276	11,416	124,520
Transportation	44,001	44,001	20,847	10,112	366	197	1,027	115	200	724	10,413
Personal care services	13,960	13,960	6,791	4,747	49	64	109	3	5	59	2,133
Targeted Case Management	11,387	11,387	6,690	2,624	53	53	162	7	21	111	1,666
Rehabilitation services	33	33	11	5					1		16
Therapy services	48,724	48,724	21,303	6,677	246	349	2,428	90	548	1,038	16,045
Hospice services	6,130	6,130	4,456	947	14	16	43	3	7	94	550
Prescribed drugs	1,241	1,241	296	377	13	13	121	2	11	17	391
Nurse practitioner services	27,759	27,759	14,417	5,669	212	152	1,429	49	254	567	5,010
Private duty nursing	103	103	44	7		2	1			1	48
PCMH Care Coordination Payments	411,079	411,079	187,399	77,427	2,941	3,810	26,010	969	5,027	9,252	98,244
Others	1,000,087	1,000,087	483,575	193,519	8,115	10,939	51,427	4,006	9,065	19,276	220,165

\*\*\*This report is the from the Claims data of beneficiaries who got services.

\*\* Unduplicated count represents distinct count of individuals present in all race groups

\*\*\* Total Count represents sum of individual counts of all races

## MEDICAID PAYMENTS TO MEDICAL VENDORS

## MEDICAID AND ARKids B PAYMENTS BY BENEFICIARY COUNTY

County	Hospital/ Medical	Prescription Drugs		Long Term Care		TOTAL
	Wealear	Drugs	Private NH	Public NH	ICF/ID	
Arkansas	\$18,211,610.19	\$2,936,747.97	\$8,493,598.78	\$88,651.69	\$217,309.10	\$29,947,917.73
Ashley	\$20,480,464.28	\$3,184,332.61	\$5,093,533.91	\$287,739.30	\$195,571.75	\$29,241,641.85
Baxter	\$29,827,984.64	\$6,036,000.90	\$10,705,260.50	\$153,481.11		\$46,722,727.15
Benton	\$124,525,301.57	\$20,502,277.42	\$46,644,153.84	\$905,587.69	\$217,218.00	\$192,794,538.52
Boone	\$29,415,048.34	\$5,062,013.53	\$11,665,082.16	\$558,985.97		\$46,701,130.00
Bradley	\$11,247,044.28	\$1,856,864.41	\$3,866,493.67	\$23,912,824.72		\$40,883,227.08
Calhoun	\$3,766,665.42	\$757,112.54	\$69,792.38			\$4,593,570.34
Carroll	\$19,930,526.20	\$2,651,185.62	\$4,959,166.22	\$512,871.98		\$28,053,750.02
Chicot	\$16,220,059.17	\$2,323,361.05	\$6,966,221.05			\$25,509,641.27
Clark	\$19,363,393.44	\$3,033,767.99	\$10,660,183.17	\$30,250,304.44	\$177,408.91	\$63,485,057.95
Clay	\$16,948,856.01	\$2,417,907.94	\$7,570,858.97	\$365,828.80		\$27,303,451.72
Cleburne	\$20,393,116.86	\$3,467,373.58	\$8,251,988.62	\$33,615.00		\$32,146,094.06
Cleveland	\$6,489,706.50	\$992,561.60	\$3,586,127.35			\$11,068,395.45
Columbia	\$19,461,281.70	\$2,768,398.60	\$11,495,060.82	\$27,795.35		\$33,752,536.47
Conway	\$23,407,851.36	\$3,492,696.16	\$5,948,688.56	\$667,671.09	\$89,025.78	\$33,605,932.95
Craighead	\$99,963,595.53	\$15,209,155.94	\$31,733,253.16	\$25,450,102.12	\$218,348.12	\$172,574,454.87
Crawford	\$47,150,583.76	\$9,094,299.83	\$16,805,303.33	\$854,341.78	\$89,025.78	\$73,993,554.48
Crittenden	\$58,163,277.41	\$9,673,194.92	\$16,859,443.66	\$1,019,814.10		\$85,715,730.09
Cross	\$19,451,086.87	\$2,931,155.26	\$6,606,174.06	\$348,569.61	\$3,673.08	\$29,340,658.88
Dallas	\$8,757,436.09	\$1,084,062.88	\$2,827,266.12	\$556,354.64	\$3,090,534.78	\$16,315,654.51
Desha	\$17,190,333.69	\$2,598,482.73	\$3,953,340.30	\$131,608.12	\$81,776.84	\$23,955,541.68
Drew	\$20,757,808.08	\$2,533,034.41	\$8,044,563.27	\$390,538.12	\$19,800.80	\$31,745,744.68
Faulkner	\$85,015,450.16	\$15,338,593.91	\$25,022,389.31	\$122,123,857.45	\$316,464.90	\$247,816,755.73
Franklin	\$12,299,226.40	\$2,080,962.48	\$8,514,929.77		\$202,348.96	\$23,097,467.61
Fulton	\$11,282,736.12	\$1,679,294.90	\$6,321,470.82	\$233,364.76		\$19,516,866.60
Garland	\$90,118,085.36	\$16,682,164.48	\$37,201,296.32	\$970,504.86	\$691,463.10	\$145,663,514.12
Grant	\$12,363,099.11	\$2,112,392.06	\$4,167,764.96	\$287,739.30		\$18,930,995.43
Greene	\$44,484,808.57	\$7,604,203.50	\$15,948,838.02	\$358,680.72	\$72,927.90	\$68,469,458.71
Hempstead	\$23,167,517.83	\$2,831,096.76	\$9,653,301.64	\$897,965.41	\$120,398.10	\$36,670,279.74
Hot Spring	\$35,561,473.16	\$4,798,469.30	\$13,724,666.51	\$299,438.10		\$54,384,047.07
Howard	\$13,409,579.84	\$1,537,582.39	\$7,606,098.61	\$391,937.03		\$22,945,197.87
Independence	\$36,028,397.07	\$5,697,100.63	\$17,586,342.02	\$533,668.47		\$59,845,508.19
Izard	\$13,612,046.47	\$2,463,023.04	\$8,249,559.39	\$139,934.02		\$24,464,562.92
Jackson	\$17,469,456.43	\$2,495,271.83	\$9,360,801.51	\$293,382.61		\$29,618,912.38
Jefferson	\$71,249,877.27	\$10,645,575.35	\$18,645,643.09	\$2,364,552.97		\$102,905,648.68
Johnson	\$21,888,170.50	\$3,948,604.34	\$6,416,344.23	\$297,356.25		\$32,550,475.32
Lafayette	\$7,346,679.85	\$1,005,514.19	\$3,178,406.51			\$11,530,600.55
Lawrence	\$19,552,518.59	\$3,518,818.87	\$13,423,574.24	\$153,047.95		\$36,647,959.65
Lee	\$12,698,831.49	\$1,189,904.81	\$3,601,111.19			\$17,489,847.49

## MEDICAID PAYMENTS TO MEDICAL VENDORS

## MEDICAID AND ARKids B PAYMENTS BY BENEFICIARY COUNTY

County	Hospital/	Prescription		Long Term Care		TOTAL
	Medical	Drugs	Private NH	Public NH	ICF/ID	
Lincoln	\$9,362,532.65	\$1,807,489.80	\$5,340,974.36	\$51,798.05		\$16,562,794.86
Little River	\$7,984,971.83	\$1,443,364.11	\$7,044,863.02	\$68,258.28		\$16,541,457.24
Logan	\$21,719,765.86	\$3,612,594.05	\$9,354,530.06	\$32,926,096.13		\$67,612,986.10
Lonoke	\$49,793,639.55	\$8,623,853.38	\$28,822,387.52	\$1,237,202.72	\$6,415.50	\$88,483,498.67
Madison	\$12,847,519.06	\$1,987,052.18	\$2,204,537.54		\$147,231.26	\$17,186,340.04
Marion	\$12,114,023.17	\$2,303,802.34	\$6,744,690.61	\$278,927.84		\$21,441,443.96
Miller	\$31,204,514.44	\$7,080,786.98	\$13,378,424.97	\$1,196,405.34	\$77,154.72	\$52,937,286.45
Mississippi	\$48,605,101.26	\$7,715,431.60	\$11,700,130.55	\$53,005.21	\$174,741.27	\$68,248,409.89
Monroe	\$9,780,852.44	\$1,694,500.09	\$2,704,931.80	\$270,150.98		\$14,450,435.31
Montgomery	\$6,327,809.14	\$1,223,990.83	\$4,816,230.94			\$12,368,030.91
Nevada	\$9,956,755.82	\$1,988,850.39	\$6,159,595.10			\$18,105,201.31
Newton	\$7,101,388.33	\$956,494.13	\$3,631,101.85			\$11,688,984.31
Ouachita	\$23,427,427.69	\$3,655,361.81	\$17,926,637.73		\$72,598.03	\$45,082,025.26
Perry	\$8,716,454.31	\$1,259,428.98	\$3,199,377.32	\$396,400.05	\$89,025.78	\$13,660,686.44
Phillips	\$30,351,935.43	\$5,900,691.78	\$3,777,524.84	\$1,178,590.74	\$25,402.50	\$41,234,145.29
Pike	\$10,877,826.58	\$1,778,276.24	\$5,562,240.71			\$18,218,343.53
Poinsett	\$30,975,924.60	\$5,696,042.65	\$11,260,838.46		\$227,511.22	\$48,160,316.93
Polk	\$14,928,921.76	\$3,345,289.46	\$9,588,463.01			\$27,862,674.23
Pope	\$56,678,007.51	\$8,418,965.50	\$18,462,316.65	\$835,999.55		\$84,395,289.21
Prairie	\$5,988,979.00	\$1,238,719.90	\$9,509,471.24			\$16,737,170.14
Pulaski	\$386,413,542.07	\$51,854,360.72	\$97,993,752.82	\$13,824,674.21	\$8,603,401.34	\$558,689,731.16
Randolph	\$17,529,640.97	\$2,754,173.35	\$14,596,951.76			\$34,880,766.08
Saline	\$76,901,274.10	\$12,054,125.52	\$24,155,547.87	\$90,434,883.72	\$76,612.55	\$203,622,443.76
Scott	\$8,379,438.08	\$2,179,815.82	\$2,539,704.71	\$329,060.07		\$13,428,018.68
Searcy	\$8,766,037.76	\$848,706.77	\$3,061,983.35			\$12,676,727.88
Sebastian	\$99,638,909.81	\$19,802,226.07	\$38,996,148.72	\$2,207,589.99	\$6,305,573.44	\$166,950,448.03
Sevier	\$13,956,910.68	\$1,916,158.34	\$3,332,093.19	\$61,254.15	\$77,441.46	\$19,343,857.82
Sharp	\$20,453,973.95	\$2,675,942.32	\$10,746,864.40	\$478,762.43		\$34,355,543.10
St. Francis	\$32,855,509.71	\$4,278,722.25	\$3,614,674.85	\$418,811.42		\$41,167,718.23
Stone	\$13,392,312.55	\$1,462,774.93	\$3,773,808.09			\$18,628,895.57
Union	\$31,837,018.71	\$5,141,929.56	\$20,416,560.53	\$1,153,648.14	\$120,786.29	\$58,669,943.23
Van Buren	\$14,735,591.47	\$2,372,377.23	\$5,992,722.01	\$667,821.82		\$23,768,512.53
Washington	\$147,368,185.46	\$20,795,184.74	\$43,620,392.69	\$2,396,652.01	\$122,321.95	\$214,302,736.85
White	\$62,481,532.47	\$12,189,442.96	\$22,707,428.88	\$1,584,883.90	\$122,231.15	\$99,085,519.36
Woodruff	\$8,145,188.49	\$1,275,117.02	\$4,995,757.69			\$14,416,063.20
Yell	\$19,188,633.02	\$2,911,676.77	\$9,794,893.45	\$53,664.15		\$31,948,867.39
State-Mississippi	\$36,181.75	\$567.23				\$36,748.98
State-Texas	\$655.20					\$655.20
Other States	\$38,111.85	\$536.56				\$38,648.41
						· · · ·
State Totals	\$2,549,533,984.14	\$406,479,385.09	\$932,956,645.33	\$367,966,656.43	\$22,051,744.36	\$3,231,283,208.28

This is based on beneficiaries count from claims data paid in SFY2019 Report is based on Federal Category of Service & Federal Race Source: AME-DSS

## SERVICES COVERED BY ARKANSAS MEDICAID

## How is Arkansas Medicaid Administered?

The Arkansas Department of Human Services administers the Arkansas Medicaid program through the Division of Medical Services. Arkansas Medicaid is detailed in the Arkansas Medicaid State Plan, Arkansas Medicaid Waiver Programs and through provider Manuals. The Centers for Medicare and Medicaid Services (CMS) administers the Medicaid Program for the U.S. Department of Health and Human Services. CMS authorizes federal funding levels and approves each state's State Plan and Waivers to ensure compliance with human services federal regulations.

## What Services are Covered by Arkansas Medicaid?

## Mandatory Services

Child Health Services (EPSDT) Early and Periodic Screening, Diagnosis and Treatment	Under Age 21
Family Planning Services and Supplies	All Ages
Federally Qualified Health Center (FQHC)	All Ages
Home Health Services	All Ages
Hospital Services - Inpatient and Outpatient	All Ages
Laboratory and X-Ray	All Ages
Certified Nurse-Midwife Services	All Ages
Medical and Surgical Services of a Dentist	All Ages
Nurse Practitioner (Pediatric, Family, Obstetric-Gynecologic and Gerontological)	All Ages
Nursing Facility Services	Age 21 and Older
Physician Services	All Ages
Rural Health Clinic (RHC)	All Ages
Transportation (to and from medical providers when medically necessary)	All Ages

## **Optional Services**

Ambulatory Surgical Center Services	All Ages
Audiological Services	Under Age 21
Certified Registered Nurse Anesthetist (CRNA) Services	All Ages
Early Intervention Day Treatment (EIDT)	Under Age 21
Chiropractic Services	All Ages
Dental Services	All Ages
Adult Developmental Day Treatment ( ADDT)	Pre-School and Age 18 and Older
Developmental Rehabilitation Services	Under Age 3
Domiciliary Care Services	All Ages
Durable Medical Equipment	All Ages
End-Stage Renal Disease (ESRD) Facility Services	All Ages
Hearing Aid Services	Under Age 21
Hospice Services	All Ages
Hyperalimentation Services	All Ages
IndependentChoices	Age 18 and Older
Inpatient Psychiatric Services	Under Age 21
Intermediate Care Facility (ICF) Services	All Ages
Licensed Mental Health Practitioner Services	Under Age 21
Medical Supplies	All Ages
Medicare Crossovers	All Ages
Nursing Facility Services	Under Age 21
Occupational, Physical and Speech Therapy Services	Under Age 21

## SERVICES COVERED BY ARKANSAS MEDICAID

## **Optional Services**

Orthotic Appliances	All Ages
PACE (Program of All-Inclusive Care for the Elderly)	Age 55 and Older
Personal Care Services	All Ages
Podiatrist Services	All Ages
Portable X-Ray	All Ages
Prescription Drugs	All Ages
Private Duty Nursing Services	All Ages
Prosthetic Devices	All Ages
Rehabilitative Hospital Services	All Ages
Rehabilitative Services for:	
Persons with Mental Illness (RSPMI)	All Ages
<ul> <li>Persons with Physical Disabilities (RSPD), and Youth and Children</li> </ul>	Under Age 21
Respiratory Care Services	Under Age 21
School-Based Mental Health Services	Under Age 21
Targeted Case Management for:	
Children's Services (Title V), SSI, TEFRA, EPSDT, Division of Children and Family Services,	
	Under Age 21
and Division of Youth Services	
Developmentally Disabled Adults	All Ages
Adults	Age 60 and Older
Pregnant Women	All Ages
Ventilator Equipment	All Ages
Visual Care Services	All Ages

## Waivers Approved by the Centers for Medicare and Medicaid Services

	Age 21 and Older,
	who without the
	waiver services
	would require an
	intermediate level of
	care in a nursing
	home; Individuals
	ages 21 through 64
	must have a
	physical disability as
	determined through
	Social Security
	Administration or
	Medical Review
ARChoices	Team.
Autism Waiver	Age 18 Months
	through 6 years
Developmental Disabilities Services (DDS/Alternative Community Services)	All Ages
Health Care Independence (Arkansas Works)	Childless Adults Age
	19-64 and
	Parent/Caretakers
	19-64
	A 04 1011
Living Choices (Assisted Living)	Age 21 and Older
Living Choices (Assisted Living) Non-Emergency Transportation	Age 21 and Older All Ages

What Services are Covered by Arkansas CHIP?

ARKids-B

Age 0-18, Unborn Child
## SERVICES COVERED BY ARKANSAS MEDICAID

#### **Benefit Limitations on Services**

The Arkansas Medicaid Program does have limitations on the services that are provided. The major benefit limitations on services for adults (age 21 and older) are as follows:

- •
- , 12 visits to hospital outpatient departments allowed per State Fiscal Year (SFY).

A total of 12 office visits allowed per SFY for any combination of the following: certified nurse-midwife, nurse practitioner, physician, medical services provided by a dentist, medical services furnished by an optometrist and Rural Health Clinics.

- •
- 1 basic family planning visit and 3 periodic family planning visits per SFY. Family planning visits are not counted toward other service limitations.
- Lab and X-Ray services limited to total benefit payment of \$500 per SFY for outpatient services, except for Magnetic Resonance Imaging and cardiac catheterization and for Early and Periodic Screening, Diagnosis and Treatment (EPSDT) beneficiaries.
- 3 pharmaceutical prescriptions are allowed per month. (Family planning and tobacco cessation prescriptions are not counted against benefit limit.) Extensions are considered up to a maximum of 6 prescriptions per month for beneficiaries at risk of institutionalization. Unlimited prescriptions are allowed for nursing facility beneficiaries and EPSDT beneficiaries under age 21. Beneficiaries receiving services through the Living Choices Assisted Living waiver may receive up to 9 medically necessary prescriptions per month. Medicare-Medicaid beneficiaries (dual eligible) receive their drugs through the Medicare Part D program as of January 1, 2006.
- Co-insurance: Some beneficiaries must pay 10% of the first Medicaid-covered day of a hospital stay.
- Beneficiaries in the "Working Disabled" aid category must pay 25% of the charges for the first Medicaid-covered day of Beneficiaries 18 years and older (except long term care) must pay \$.50 - \$3 of every prescription drug, and \$2 on the
- dispensing fee for prescription services for eyeglasses. Beneficiaries in the Working Disabled aid category must pay a higher co-payment for these services and also must pay co-Payments for additional services.

#### Additional Information for Limitations Relating to Children

The families of some children with Medicaid coverage are responsible for co-insurance, co-payments, or premiums.

• Co-insurance: ARKids First-B beneficiaries must pay 10% of the charges for the first Medicaid-covered day of inpatient hospital services and must also pay \$10 per visit co-insurance for outpatient hospital services and 10% of Medicaid allowed cost per Durable Medical Equipment item.

Premiums: Based on family income, certain Tax Equity Fiscal Responsibility Act (TEFRA) beneficiaries whose custodial parent(s)' income is in excess of 150% of the Federal Poverty level must pay a premium. TEFRA beneficiaries whose custodial parent(s)' income is at or below 150% of the Federal Poverty level cannot be assessed a premium.

#### NOTE: Any and all exceptions to benefit limits are based on medical necessity.

## MEDICAID ADMINISTRATIVE UNIT DESCRIPTIONS

## Program Development and Quality Assurance (PD/QA)

The PD/QA Unit develops and maintains the Arkansas Medicaid State Plan, leads the development and research of written policy in rules and manuals for new programs, oversees contractor technical writing of provider policy manuals, coordinates the approval process through both state and federal authorities and coordinates efforts in finalizing covered program services. The PD/QA Unit also leads development of new waiver programs and the resulting provider manuals. Because the Division of Medical Services has administrative and financial authority for all Arkansas Medicaid waiver programs, PD/QA is responsible for monitoring the operation of all Arkansas Medicaid waiver programs operated by other Divisions. PD/QA assures compliance with the Centers for Medicare and Medicaid Services (CMS) requirements for operating waiver programs and monitors for key quality requirements.

The PD/QA Unit also develops and maintains the Arkansas Child Health Insurance Program (CHIP) State Plan. PD/QA is responsible for coordinating the development and research of new 1115(a) demonstration waivers for the oversight of contractor technical writing of any provider policy manuals that may be developed for demonstration waiver programs, for the completion of initial and renewal request applications for 1115(a) demonstration waiver programs and ensuring that they are completed within federal guidelines, and for coordination of the approval process through both state and federal requirements.

Quality Assurance Activities for waiver programs include:

- Leading development of new waivers programs.
- Communicating and coordinating with CMS regarding waiver program activities and requirements, including the required renewal process.
- Providing technical assistance to operating agencies regarding waiver program policies, procedures, requirements and compliance.
- Performing case reviews, data analysis, and oversight activities to help identify problems and assure remediation for compliance with CMS requirements.
- Developing QA strategies and interagency agreements for the operation and administration of waiver programs and
- · Developing provider manuals for waiver programs.

#### Medicaid Information Management (MIM)

The Medicaid Information Management (MIM) Unit is responsible for the operations and support of the Medicaid Management Information System (MMIS) which processes all Medicaid claims and provides Medicaid data for program management, research and care planning activities. The Unit serves as the customer support center in maintaining and operating the Information Technology (IT) infrastructure for the Division, including the Medicaid websites.

For State Fiscal Year 2019, MIM had received 21 FOIA or Legislative requests, 1,408 non-recurring reports, 493 recurring reports and 2 other reports. That brings a grand total of 1,924 reports for SFY 2019. The reports produced include information requested by the Arkansas Legislature, Governor's office, press and other private entities seeking Medicaid performance and participation metrics. MIM works diligently to fulfill these requests while respectfully protecting the privacy of our members.

#### Arkansas Medicaid Enterprise (AME) Project Management Office

The Medicaid Management Information System (MMIS) Replacement Project, chartered by the Division, is to implement a new core MMIS, pharmacy point of sale, data warehouse, and decision support system that will modernize existing system functions and significantly enhance the goals of the MMIS, ensuring that eligible individuals receive the health care benefits that are medically necessary and that providers are reimbursed promptly and efficiently.

The data warehouse and Fraud and Abuse Detection sub-system for Program Integrity went into production in February of 2015 under a contract with Optum Government Solutions.

The Pharmacy system under Magellan Health went into production in March of 2015. The system paid 5,227,247 claims in SFY19 (July 1, 2018 - June 30, 2019) totaling \$424,306,901.

## SFY 2019

The new Core MMIS design, development, and implementation contract went into production on November 1, 2017 with Hewlett Packard Enterprise / DXC. The new Core system processed 27,404,707 claims in SFY19 and has processed over 57.2 million claims since it went live in November 2017.

## MEDICAID ADMINISTRATIVE UNIT DESCRIPTIONS

## Medicaid Information Management

### Data Analytics

The Medicaid Statistical Analytics and Management Unit is responsible for developing and managing workflow processes and projects related to Medicaid data. The unit evaluates new technologies to introduce to the Division in an effort to create efficiencies in time and effort as well as developing and overseeing the Department of Human Services Enterprise Change Control Management

#### Services and Support

The Services and Support unit serves as the Division liaison with our Federal partner the Centers for Medicare and Medicaid Services (CMS). The unit creates and provides the Federal documentation necessary for Medicaid to receive Federal funding for all IT projects.

Federal funding provided by CMS is approved, allocated and tracked based on the Federal Fiscal Year (FFY) (October 1 – September 30). For FFY-2019 (Oct. 2018 – Sept. 2019), CMS approved over \$193,844,951 towards the costs of various DHS Medicaid IT projects.

### Medicaid Data Security Unit

The Medicaid Data Security Unit works with the DHS Privacy Officer on Health Insurance Portability and Accountability Act (HIPAA) compliance in order to maintain the privacy and security of patient information and assist contractors with adhering to DHS policies and procedures. The Security Unit also monitors and performs technical audits on contractors and researchers who use Medicaid data. A Data Security Committee evaluates requests to use Medicaid data for research projects and publications to ensure HIPAA compliance.

## Third Party Liability and Estate Recovery

As the payer of last resort, federal and state statutes require Medicaid agencies to pursue third party resources to reduce Medicaid payments. One aspect of Arkansas Medicaid cost containment is the Third Party Liability Unit of Administrative Support. This unit pursues third party resources (other than Arkansas Medicaid) responsible for health care payments to Arkansas Medicaid beneficiaries. These sources include health and liability insurance, court settlements, absent parents and estate recovery. The savings for State Fiscal Year (SFY) 2019 were as follows:

	SFY 2019
Other Collections (Health & Casualty Insurance, Estate Recovery, Miller Trusts and Small Estates)	\$ 24,431,980.66
Cost Avoidance (Health Insurance)	\$ 18,115,285.12
Total Savings	\$ 42,547,265.78

#### **Utilization Review**

The Utilization Review (UR) section administers multiple medical programs and services. UR monitors the contracted Quality Improvement Organizations' (QIO) performance for quality assurance. UR administers the following programs and activities:

- Pre- and Post-Payment reviews of medical services;
- Prior authorization for Private Duty Nursing, hearing aids, hearing aid repair and wheelchairs;

## MEDICAID ADMINISTRATIVE UNIT DESCRIPTIONS

## Utilization Review

- Prior authorizations and extension of benefits for the following programs: In-patient and Out-patient Hospitalization, Emergency room utilization, Personal Care for beneficiaries under the age of 21, Child Health Management Services, Therapy, Transplants, Durable Medical Equipment and Hyperalimentation services;
- Out-of-state transportation for beneficiaries for medically necessary services/treatment not available in-state;
- Assure compliance of health care coverage benefits as required by regulation, rules, laws and local policy coverage determinations;
- Review of documentation supporting the medical necessity of requested services;
- Analysis of suspended claims requiring manual pricing;
- Review of billing and coding;
- Assist interdepartmental units and other agency divisions regarding health care determinations related to specific rules, laws and policies affecting program coverage;
- Review of evolving medical technological information and contribute to policy changes and program coverage benefits related to specific program responsibility;
- · Analysis of information concerning reimbursement issues and assist with resolutions;
- Represent the department in workgroups at the state and local level;
- Conduct continuing evaluations and assessments of performance and effectiveness of various programs;
- Interact with provider groups and levels of federal and state government, including the legislature and governor's office and
- Participate in both beneficiary and provider appeals and hearing process.

## **SUMMARY**

Prior	Appro	ovals:	Den	ials:	Partial Ap	provals:	Total	Processed:
Authorizations	SFY 2018	SFY 2019	SFY 2018	SFY 2019	SFY 2018	ŠFY 2019	SFY 2018	SFY 2019
Durable Medical	- /	≈15,308	1,282	≈5,596		≈2,437	29,883	26,675
Private Duty Nursing	750	1,265	10	5		35	760	1,305
Hearing Aid Repairs	16	41	2	7			18	48
New Hearing Aid	524	426	12	48			536	474
requests	02.			.0			000	., .
EOB								
Home Health	1,178	1,203	282	343			1,460	1,546
Incontinent Supplies	253	580	26	26			279	606
Medical Supplies	230	509	26	19			256	528

#### SFY 2018 SFY 2019

Pre-Pay Claim	38,268	37,089
Organ Transplant	54	65
* EOMB	2,400	3,600
PCP Changes	138	3
PCP Closeouts	363	235

	SFY 2018	SFY 2019
Fair Hearings	635	2,638
Fair Hearings Held	138	419
Patient Travel	39	46
Patient Travel Dollars Expended	\$18,954.20	25,952
**	39	46
Companion Travel Dollars	\$18,954.20	\$25,952

\*\* Companion travel is higher than the beneficiary due to the beneficiary's age (up to age 2 may sit in companion's lap).

Source: Division of Medical Services

### MEDICAID ADMINISTRATIVE UNIT DESCRIPTIONS

### **Program and Provider Management**

#### **Behavioral Health Programs**

The Behavioral Health Unit is responsible for administering the Arkansas Medicaid behavioral health programs. This unit researches and analyzes proposed policy initiatives, encourages stakeholder participation and recommends revisions to policy and programming. Other responsibilities include monitoring the quality of treatment services, prior authorization and benefit extension procedures by performing case reviews, data analysis and procedural activities to identify problems and assure compliance with Arkansas Medicaid rules and regulations. These responsibilities are accomplished through the negotiation, coordination and assessment of the activities of the Behavioral Health utilization and peer review contracts. In addition to its role in auditing behavioral health programs, the peer review contractors develop and implement technical training and educational opportunities to providers. These opportunities are designed to assist providers in evaluating and improving their programs to offer the highest quality of care to Arkansas Medicaid beneficiaries. The Behavioral Health Unit further collaborates and supports other Department of Human Services divisions to design and implement a statewide transformation of the current behavioral health system in concurrence with implementation of the Provider-Led Arkansas Shared Savings Entity initiative. The overarching goal of the Behavioral Health Unit is to be instrumental in the development of a successful, efficient and quality-driven system of care.

#### **Provider Enrollment and Vision and Dental Programs**

In addition to directly managing and administering the Medicaid and ARKids Vision and Dental programs, this unit is responsible for other administrative requirements of the Medicaid program such as: provider enrollment, provider screening, and deferred compensation. The unit also directly responds to concerns and questions of providers and beneficiaries of Arkansas Medicaid and ARKids services.

#### Electronic Health Records Unit (EHRU)

Arkansas Medicaid administers a financial incentive payments to providers, ensuring proper payments through auditing and monitoring, and participating in statewide efforts to promote interoperability and meaningful use of Electronic Health Records (EHR) beginning 2011. The HIT provision of the American Recovery and Reinvestment Act (ARRA) of 2009 afford states and their Medicaid providers an opportunity to leverage existing HIT efforts to achieve the vision of interoperable information technology for health care.

Under the direction of the Electronic Health Record Unit (EHRU), classes of Medicaid professionals are eligible to receive Medicaid incentive payments. Eligible professionals (EPs) include physicians, dentists, certified nurse-midwives, nurse practitioners, and physician assistants who are practicing in Federally Qualified Health Centers (FQHCs) or Rural Health Clinics (RHCs). Eligible hospitals that may participate are acute care hospitals and children's hospitals. To receive the Medicaid financial incentive, providers must be able to demonstrate certified adoption, implementation, or upgrading of EHR technology, followed in subsequent years by demonstrated meaningful use. Payments or reimbursements of up to \$42.500 may be provided to offset the cost associated with implementing an EHR system to a participating clinic.

The EHRU's key function is to coordinate oversight for providers statewide by addressing issues that arise from the EHR incentive payment program. The EHRU identifies areas of risk in the eligibility determination, meaningful use, and payment processes and reviews that will mitigate the risk of making an improper payment. The EHRU conduct audits of providers attestation forms for eligibility, validation of meaningful use, and conducting post and pre-payment reviews."

## **Primary Care Initiatives**

#### Patient-Centered Medical Home and Transportation Programs

This unit manages multiple programs and services, primarily the Patient Centered Medical Homes program and Primary Care Case Management Program known as ConnectCare. The unit also manages several quality improvement projects such as the Centers for Medicare and the Inpatient Quality Incentive program. The unit directly administers the Early and Periodic Screening, Diagnosis and Treatment (EPSDT), ARKids First-B, CHIP, TEFRA, and Non-Emergency Transportation programs.

## MEDICAID ADMINISTRATIVE UNIT DESCRIPTIONS

#### **Program and Administrative Support**

#### Contract Oversight

The contract Monitoring Unit oversees all contracts involving the Division of Medical Services and Arkansas Medicaid. The unit reviews the contracts to ensure the requirements for each contract are capable of being measured. The unit performs audits to review required documentation and to ensure the contractor is providing their services directed under the contract.

#### Financial Activities

The Financial Activities Unit of the Division of Medical Services (DMS) is responsible for the Division's budgeting and financial reporting, including the preparation of internal management reports and reports to federal and state agencies. This unit also handles division-level activities related to accounts payable, accounts receivable and purchasing, as well as activities to secure and renew administrative and professional services contracts.

#### Program Budgeting and Analysis

Program Budgeting and Analysis develops the budgets for all of Arkansas' Medicaid waiver renewals and newly proposed Arkansas Medicaid waiver programs. Depending on the type of waiver that is being renewed or proposed budget neutrality, cost effectiveness or cost neutrality is determined.

In addition to waiver budgeting, Program Budgeting and Analysis analyzes Arkansas Medicaid programs to determine whether each program is operating within their budget and if program changes should be considered. This unit also performs trend and other financial analysis by type of service, provider, aid category, age of beneficiary, etc.

#### **Provider Reimbursement**

Provider Reimbursement develops reimbursement methodologies and rates, identifies budget impacts for changes in reimbursement methodologies, coordinates payments with the Arkansas Medicaid Fiscal Agent and provides reimbursement technical assistance for the following Arkansas Medicaid providers:

- Institutional The Institutional Section is responsible for processing: all necessary cost settlements for in-state and border city Hospitals, Residential Treatment Units and Federally Qualified Health Clinics; calculating and reimbursing annual hospital Upper Payment Limit amounts, hospital quality incentive payments and hospital Disproportionate Share payments; calculating per diem reimbursement rates for Residential Treatment Centers; processing and implementing all necessary rate changes within Medicaid Management Information System for the above named providers and processing all necessary retroactive reimbursement rate change mass adjustments for these providers.
- Non-Institutional –The Non-Institutional Section is responsible for the maintenance of reimbursement rates and assignment of all billing codes for both institutional and non-institutional per diems, services, supplies, equipment purchases and equipment rental for the following providers: Physician, Dental, Durable Medical Equipment, ARKids, Nurse Practitioner, Certified Nurse-Midwife, Child Health Management Services, Developmental Day Treatment Clinic Services, Other.
- Long Term Care (LTC) The LTC Section reviews annual and semi-annual cost reports submitted by Nursing Facilities
  and Intermediate Care Facilities for Individuals with Intellectual Disabilities. The cost reports are reviewed for compliance
  with applicable state and federal requirements and regulations, including desk and on-site reviews. The LTC Section
  maintains a database of the cost report information, which is used to evaluate cost and develop reimbursement
  methodologies and rates. The LTC Section is also responsible for processing all necessary retroactive reimbursement
  rate change mass adjustments for these providers.

## ARKANSAS DHS STATISTICAL REPORT DIVISION OF MEDICAL SERVICES SFY 2019 MEDICAID ADMINISTRATIVE UNIT DESCRIPTIONS

#### Health Care Innovation

The Health Care Innovation (HCI) Unit is responsible for coordinating the operations and activities to design the Arkansas Health Care Payment Improvement Initiative (AHCPII) and service delivery systems. The unit works with multi-payers, staff and contractors to design and deliver/implement two primary types of population-based health care payment systems:

>Retrospective Episodes of Care for acute conditions; and

>Patient Centered Medical Homes for chronic conditions.

In addition, HCI works to develop and coordinate improved payment systems infrastructure requirements and to facilitate stakeholder, provider and beneficiary engagement through the APII.

Now in its fifth year of work, HCI continues its mission to improve the health of the population, enhance the patient care experience of care and reduce the cost of health care. The goal is to move Arkansas's health system from a fee-for-service model that rewards volume to an alternative payment model (APM) that rewards high-quality, effective outcomes for patients by aligning financial incentives for how care is delivered.

Patient-Centered Medical Homes (PCMH), while not a physical location, embody prevention and wellness efforts of patient-centered and coordinated care across all provider disciplines. With the goal of promoting and rewarding prevention and early intervention, a coordinated team-based care and clinical innovation results in more efficient delivery system of high-quality care.

PCMHs help achieve Arkansas's triple aim: improving population health, enhancing the patient experience, and controlling the cost of care. PCMHs seek to do this by investing more in primary care. This means higher take-home pay for PCPs, and smoother practice processes and workflows.

The Arkansas Medicaid PCMH Program turned out to be a great success as illustrated by the following table:

#### ARKANSAS MEDICAID PCMH PROGRAM PARTICIPATION

State	Me	dical Practice	S	Primary Care Physicians (PCPs)			Medicaid Beneficiaries			
Calendar	# Enrolled	Total #	%	# Enrolled	Total #	%	# Enrolled	Total #	%	
Year	in PCMH	Practices*	Enrolled	in PCMH	PCPs**	Enrolled	in PCMH	Beneficiaries***	Enrolled	
2014	123	259	47%	659	1,074	61%	295,000	386,000	76%	
2015	142	250	57%	780	1,074	73%	317,000	386,000	82%	
2016	179	250	72%	878	1,010	87%	330,000	414,000	80%	
2017	192	252	76%	928	1,068	87%	356,000	421,000	85%	
2018	207	257	81%	943	1,101	86%	248,257	404,597	86%	
2019	216	315	69%	894	998	90%	309,352	365,318	85%	

\* This total represents the number of medical practices that are eligible to participate in the PCMH Program. These practices are in the Medicaid Primary Case Management program and have at least 150 beneficiaries attributed to them.

\*\* This total represents the number of primary care physicians that are associated with these practices.

\*\*\* This total represents the number of Medicaid beneficiaries that are assigned to these practices through the Medicaid Primary Case Management program.

In 2011, Arkansas Medicaid through the Health Care Innovation (HCI) unit started the process to transform Arkansas' health care and payment system to a higherquality and more cost-efficient system of care. Called the Arkansas Health Care Payment Improvement Initiative (AHCPII), this collaboration included many of the major private commercial insurance payers in the state. AHCPII's leadership felt the collaboration included a large enough portion of the market that there would be a strong incentive for health care providers to achieve the objectives of more efficient and sustainable utilization of Medicaid funds, higher quality of care and improved patient satisfaction.

Working closely with hundreds of physicians, hospital executives, patients, families and advocates, the collaborators worked for nearly a year to design and build the new payment system. The result is a bold initiative tailored to the needs of Arkansas patients and providers. The initiative launched the first Episode of Care (EOC) in 2012, the Patient Centered Medical Home (PCMH) soon followed, and in 2017, Arkansas Medicaid launched the first Medical Neighborhood Performance Reports. This year, the initiative continues to evolve and expand into various value-based payment models and informational transparency efforts.

Active financial EOCs include asthma, cholecystectomy, chronic obstructive pulmonary disease, colonoscopy, coronary artery bypass graft, heart failure, perinatal, tonsillectomy, total joint replacement (hip and knee), upper respiratory infection-nonspecific, upper respiratory infection-pharyngitis and upper respiratory infection-sinusitis.

Active informational EOCs include appendectomy, hysterectomy, uncomplicated pediatric pneumonia and urinary tract infection. Informational EOCs currently in development are Crohn's disease, diabetic ketoacidosis, lower back pain and percutaneous coronary intervention. Three EOCs are in the initial design phase: hospice oncology, kidney stones and migraine.

Medical Neighborhood Performance Reports are currently available for appendectomy (pending release), uncomplicated pediatric pneumonia (pending release), upper respiratory infection and urinary tract infection (pending release).

Additional reports are being considered as more data become available. Plans are being made to provide a behavioral health cost contribution report for PCMH providers as well as quality of care reports.

To date for HCI, has produced 54,058 PAP reports through July 2018 reporting period that were delivered to 2,835 distinct PAPs. Of those reports, 33,095 are EOC level payment or performance reports, 8,478 are reconciliation reports, and 361 are informational reports. Approximately 3.6 billion claims have been processed through the engine for both EOC and PCMH. For EOC, those claims resulting in over 6.4 million episodes (before exclusions).

## **Continuity of Care and Coordination of Coverage**

The Continuity of Care and Coordination of Coverage unit is responsible for coordinating DMS efforts in the implementation of the Health Care Independence Program and assisting with coordination of coverage for enrollees as they move in and out of Medicaid and transition to private health insurance programs. Additionally, this unit supports other Medicaid initiatives and coordinates with all areas within DMS, several other DHS Divisions, and other State agencies.

## PRESCRIPTION DRUG PROGRAM

The Prescription Drug Program, an optional Arkansas Medicaid benefit, was implemented in Arkansas in 1973. Under this program, eligible beneficiaries may obtain prescription medication through any of the 911 enrolled pharmacies in the state. During State Fiscal Year (SFY) 2019, a total of 174,346 Arkansas Medicaid beneficiaries used their prescription drug benefits. A total of 5.2 million prescriptions were reimbursed by Arkansas Medicaid for a cost of \$424 million dollars, making the average cost per prescription approximately \$81.17. An average cost for a brand name prescription was \$403.77, accounting for 77% of expenditures. The average cost for a generic prescription was \$21.24, accounting for 23% of expenditures.

The Prescription Drug Program restricts each beneficiary to a maximum of 3 prescriptions per month, with the capability of receiving up to 6 prescriptions by prior authorization. Beneficiaries under 21 years of age and certified Long Term Care beneficiaries are not restricted to the amount of prescriptions received per month. Persons eligible under the Assisted Living Waiver are allowed up to 9 prescriptions per month.

Beginning January 1, 2006, full benefit, dual-eligible beneficiaries began to receive drug coverage through the Medicare Prescription Drug Benefit (Part D) of the Medicare Modernization Act of 2003, in lieu of coverage through Arkansas Medicaid. Arkansas Medicaid is required to pay the Centers for Medicare and Medicaid Services (CMS) the State Contribution for Prescription Drug Benefit, sometimes referred to as the Medicare Part D Clawback. This Medicare Part D payment for SFY 2019 was \$70,186,579.

Arkansas Medicaid reimbursement for prescription drugs is based on ingredient cost and a professional dispensing fee. Ingredient costs are established and based on the lesser of methodology using the National Average Drug Acquisition Cost (NADAC), Federal Upper Limit, Usual and Customary, or State Actual Acquisition Cost (SAAC). Arkansas Medicaid has a professional dispensing fee of \$9.00 for brand and non-preferred brand medications and \$10.50 for generic and preferred brand medications as established by the Division of Medical Services and approved by CMS. The professional dispensing fee is based upon surveys that determine an average cost for dispensing a prescription. The following table shows the average cost per prescription drug in the Arkansas Medicaid Program.



#### AVERAGE COST PER PRESCRIPTION DRUG SFY 2009-2019

## UNDUPLICATED LONG-TERM CARE CLIENTS \* BY GENDER AND RACE

	RACE									(	BENDE	۲
County	White	Black	Native Amer.	Spanish Amer.	Asian Amer.	Hawaiian or Pacific Islander	Other	Unknown	Total	Male	Female	Total
Arkansas	115	34	0	0	0	1	2	5	162	106	51	157
Ashley	89	31	0	1	1	0	1	6	134	87	42	129
Baxter	233	0	0	1	0	0	4	19	251	185	72	257
Benton	871	6	4	9	2	0	16	62	831	642	328	970
Boone	244	1	0	1	1	1	2	9	286	189	70	259
Bradley	98	61	1	0	0	0	2	14	178	69	107	176
Calhoun	1	0	0	0	0	0	0	0	2	1	0	1
Carroll	107	1	1	0	1	0	3	14	147	86	41	127
Chicot	56	57	1	1	0	0	1	9	121	80	43	123
Clark	203	94	0	2	0	1	2	26	327	192	136	328
Clay	152	2	0	0	0	0	4	16	149	115	57	172
Cleburne	160	0	2	1	0	0	3	9	189	105	69	174
Cleveland	51	14	0	0	1	0	0	5	81	47	24	71
Columbia	132	95	0	0	0	0	4	10	288	157	84	241
Conway	109	16	0	0	0	0	5	13	148	106	35	141
Craighead	622	61	1	1	0	2	11	71	753	486	283	769
Crawford	366	3	0	3	3	1	5	32	403	262	150	412
Crittenden	151	164	1	1	0	1	7	15	329	204	134	338
Cross	101	44	0	0	1	0	0	6	150	101	51	152
Dallas	59	21	0	4	0	0	1	20	104	55	48	102
Desha	38	33	0	0	0	0	1	8	59	33	46	79
Drew	111	58	1	0	0	0	5	7	176	124	56	180
Faulkner	749	137	4	4	2	1	16	109	921	543	478	1,021
Franklin	162	3	0	0	0	0	1	13	168	111	68	179
Fulton	156	0	1	0	0	0	0	11	147	116	52	168
Garland	606	76	0	6	0	2	19	59	736	456	309	765
Grant	89	5	1	0	0	0	1	2	105	65	31	96
Greene	228	2	0	0	0	0	10	22	236	192	69	261
Hempstead	146	67	0	0	0	0	3	9	230 177	147	77	201
Hot Spring	195	35	0	0	0	0	8	19	224	165	92	224
Howard	134	28	1	0	0	1	6	16	224 190	124	63	257 187
	332	10	0	0	0	1	12	35		263	124	
Independence	183	0	1	1	0	0	6	7	390	125	73	387
Izard	155	33	0	0	0	0	3	19	189	123	73	
Jackson	155	235	1	3	0	0	3 10	22	196 494	280	168	208
Jefferson	113	235	0	3	0	0	0	12	484	280	29	448
Johnson	29	26	0				1		148			128
Lafayette				0	0	0		2	68	30	28	58
Lawrence	221	4	0	1	0	0	5	9	195	151	89	240
Lee	38	30	0	1	0	0	0	1	66	40	30	70
Lincoln	91	25	0	0	0	0	1	9	135	83	43	126

## UNDUPLICATED LONG-TERM CARE CLIENTS \* BY GENDER AND RACE

County	White	×		1	Ŀ.	<u> </u>	1	I.	I	1 1	1	4
		Black	Native Amer.	Spanish Amer.	Asian Amer.	Hawaiian or Pacific Islander	Other	Unknown	Total	Male	Female	Total
Little River	127	26	0	1	0	0	2	4	156	104	54	158
Logan	297	21	1	3	0	0	1	26	328	185	165	
Lonoke	448	74	0	0	1	0	4	37	475	365	204	
Madison	50	0	0	0	0	0	16	1	44	39	12	
Marion	134	0	1	0	1	0	2	13	195	93	66	
Miller	186	94	2	2	2	0	2	24	291	186	130	
Mississippi	151	85	0	1	0	0	0	24	243	159	109	
Monroe	30	24	0	0	0	0	3	4	58	33	26	
Montgomery	93	0	0	0	0	0	1	6	97	82	20	
Nevada	81	47	1	0	0	0	2	6	114	83	54	
Newton	63	0	0	0	0	0	4	4	67	42	25	
Ouachita	168	125	1	1	0	0	3	15	283	203	115	318
Perry	63	0	0	0	0	0	0	7	69	49	22	
Phillips	35	54	0	0	0	0	4	2	93	58	34	92
Pike	112	5	0	0	0	0	5	10	137	83	46	129
Poinsett	223	22	0	0	0	0	11	10	234	165	89	
Polk	136	0	0	1	0	0	5	4	111	119	26	145
Pope	370	7	0	0	0	0	7	24	359	297	107	404
Prairie	107	18	1	0	1	0	0	8	104	70	69	139
Pulaski	1,175	747	3	8	10	1	1	211	2,068	1,341	831	2,172
Randolph	235	3	0	0	0	0	1	7	223	170	78	248
Saline	704	93	5	2	5	2	5	64	684	517	364	881
Scott	61	0	0	0	2	0	16	3	67	47	22	69
Searcy	68	0	0	0	0	0	1	3	72	44	28	72
Sebastian	761	51	3	12	11	1	0	103	893	617	340	957
Sevier	62	2	0	1	0	1	19	6	84	52	23	75
Sharp	161	2	1	0	0	0	1	7	139	110	64	174
St. Francis	47	44	0	0	0	0	10	5	88	60	37	97
Stone	68	0	0	0	0	0	3	5	94	49	24	73
Union	245	135	0	2	0	0	8	33	413	268	157	
Van Buren	127	0	0	0	0	0	6	4	127	86	46	
Washington	891	17	5	18	8	0	12	78	944	656	369	1,025
White	418	24	1	0	0	1	6	43	499	344	146	
Woodruff	66	28	0	0	0	0	3	1	98	59	38	
Yell	210	2	0	2	1	0	10	9	212	155	71	226
Total	16,048	3,264	46	96	54	18	355	1,563	20,206	13,549	7,832	21,381

\*Note: Unduplicated clients by county and facility. Duplication may occur when a resident changes facility and/or county. Source: 7860 DMS Annual Statistical Report for Long Term Care

## MEDICAID LONG-TERM CARE FACILITY PROGRAM STATISTICS

## DISTRIBUTION OF PATIENTS BY LEVEL OF CARE WITH PER DIEM RATES

FACILITY	NO. OF	TOTAL	TOTAL *	AVERAGE WEIGHTED RATE
ТҮРЕ	FACIL.	BEDS	RECIPIENTS	BY FACILITY TYPE
Nursing Facilities				
Private Nursing Facilities	226	24,358	18,356	\$ 189.17
Public-AHC	1	290	347	\$ 482.16
ICF/ID Facilities				
Private Pediatric				
Over 15 beds	5	225	245	\$ 363.24
Private Adult				
15 beds & Under	32	322	350	\$ 224.36
HDC	5	990	1,035	\$ 391.06
Total Medicaid	260	26 195	20,333	
	269	26,185	20,333	

Non-Medicaid		
NF Medicare	1	87
NF Private	1	105
Total Non-Medicaid	2	192
· · · · · · · · · · · · · · · · · · ·		
Total	271	26,377

\*Recipients reflect an unduplicated count of persons residing in specified facilities during July 1, 2018 - June 30, 2019.

FACILITY CLASS	PATIENT DAYS	EXPENDITURES	AVERAGE DAILY PAYMENTS	AVG. ANNUAL PAYMENTS PER INDIVIDUAL
Private NF	4,086,299	\$642,413,868	\$157.21	\$34,997.49
Arkansas Health Center	87,088	\$41,990,770	\$482.16	\$121,010.86
Human Development Centers ICF/ID	329,664	\$128,919,441	\$391.06	\$124,559.85
Private ICF/ID - Over 15 beds	55,790	\$20,264,980	\$363.24	\$82,714.20
Private ICF/ID - 15 beds or less	84,548	\$17,436,559	\$206.23	\$49,818.74

## LTC MEDICAID EXPENDITURES



□ICF/ID Private NF

AHC

□ICF/ID □Private NF ■AHC

## OFFICE OF LONG TERM CARE SFY 2007-2019



## NURSING FACILITY MEDICAID RECIPIENTS\*

\* Includes Private Nursing Homes and Arkansas Health Center



## **ICF/ID MEDICAID RECIPIENTS\*\***

STATE FISCAL YEAR

\*\* Includes Private Pediatric, Private Adults and HDCs

## OFFICE OF LONG TERM CARE

## LTC FACILITY EXPENDITURES IN MILLIONS



## PRIVATE NURSING FACILITY EXPENDITURES SFY 2007-2019



STATE FISCAL YEAR

## OFFICE OF LONG TERM CARE SFY 2007-2019







STATE FISCAL YEAR

Source: AFGM Report R-2242

## OFFICE OF LONG TERM CARE SFY 2007-2019



#### PRIVATE ICF/ID FACILITY EXPENDITURES (15 BEDS OR LESS "ADULTS")



## ANALYSIS OF PRIVATE FACILITY EXPENDITURES

Arkansas Medicaid is a major provider of private nursing facility services, accounting for approximately 74.8% of all occupied beds. Expenditures in SFY 2019 decreased by 1.82% from SFY 2018 with an increase of 6.25% over the past five (5) years.

## UTILIZATION CONTROL AND NURSING FACILITY PAYMENT CLASSIFICATIONS

The number of Medicaid recipients in nursing facilities has decreased by .33% in the past five (5) years, while the estimated over-age-85 population has increased by approximately 9.01% during the same period. With the continued expansion of home and community based programs, those whose needs can be met in their own homes will continue to choose that option.



# GROWTH OF PRIVATE NURSING FACILITY BEDS AND MEDICAID RECIPIENTS (SFY 2013-2019)

Source: HMVR-258J, EDS Unduplicated Count Specialty Report and UALR Institute for Economic Advancement

## OFFICE OF LONG TERM CARE SURVEY & CERTIFICATION

## **NURSING HOMES**

Standard Surveys Performed	255	New facilities Licensed/Certified
Initial Medicaid Surveys C	conducted	2
State Licensure Surveys (	Conducted	202
State Audits for Minimum	Staffing	25
Facilities Cited with Subst	andard Quality of Care	33
Complaint Reports Receiv	ved	1388
Complaint Surveys Condu	icted	1044 *
Complaint Surveys on Pri	vate Pay Facilities	1299

\*Includes cases of multiple complaints investigated during a single survey. Some complaints cross fiscal year timelines of reporting and investigation.

## RCF/ADC/ADHC/PAHI/ALF I/ALF II/HCR

Standard Surveys Performed	268
Standard Follow Up Surveys	161
Life Safety Code Surveys	190
Life Safety Code Follow Ups	52
Complaint Reports Received	188
Complaint Surveys Completed	186
Complaint Surveys of Unlicensed Facilities	2





STATE FISCAL YEAR





Note: SFY 2011 decrease in ICF/MR beds reflects the closure of Alexander Human Development Center

RESIDENTIAL CARE BEDS\* SFY 2007-2019



\* Does not include two (2) post acute head injury Residential Care Facility with sixty (60) beds.

\*\* Decrease in number of beds because some facilities closed and most converted to assisted living.



ADULT DAY CARE FACILITIES SFY 2007-2019





Source: Adult Day Care Licensure Section

#### CASH EXPENDITURES FOR LTC FACILITIES SFY 2019 PAGE 27 OF DMS STATISTICAL REPORT

	cos	penditures from S Detail Report - Week 52	% of Total Expend from COS Report	D	xpenditures from DSS Report - SFY 19 - COS 62 Public ICF/MR	Breakout of COS 62 between HDCs and ICF/IDs Using DSS Report	ASIS Expend by Appropriation	Adjusted Total Expenditures	FACILITY CLASS IN STATISTICAL REPORT (Page 27)
CATEGORY OF SERVICE									
Private SNF	58	\$ 638,332,866.50	95.88%					\$ 636,701,628.00	
Private SNF Crossover	59	\$ 27,420,398.80	4.12%					\$ 27,350,326.88	
Total Private NF (897/77)		\$ 665,753,265.30	100.00%				\$ 664,051,954.88	\$ 664,051,954.88	Private NF
Public SNF (898/80)	63	\$ 38,301,728.56					\$ 38,301,728.56	\$ 38,301,728.56	Arkansas Health Center
				-					
ICF/Infant Infirmaries (898/79)	27	\$ 27,414,525.95					\$ 20,065,600.98	\$ 27,414,525.95	Private ICF/ID - Over 15 beds
Public - ICF	62								Human Development Centers
	_			\$	152,609,579.00	86.59%		\$ 128,795,119.35	
Public - ICF	62			\$	23,639,641.00	13.41%		\$ 19,950,716.09	Private ICF/ID - 15 beds or less
Total (898/80)	62	\$ 148,745,835.44		\$	176,249,220.00	100.00%	\$ 180,702,733.00	\$ 148,745,835.44	
TOTAL		\$ 880,215,355.25					\$ 903,122,017.42	\$ 878,514,044.83	

Total 898/80 Expend \$ 219,004,461.56

# DIVISION OF PROVIDER SERVICES AND QUALITY ASSURANCE

The Division of Provider Services and Quality Assurance (DPSQA) is structured to centralize home- and community-based and long-term care provider certification, licensure, inspections, incident/complaint investigations, and quality assurance with a focus on streamlining and improving interactions with providers and ensuring the services our clients receive are of high quality.

DPSQA is organized into three complimentary work units: The Office of Long Term Care, the Community Services Licensure/Certification unit, and the Quality Assurance and Provider Engagement unit. While each work unit serves a unique role within the division, all units work collaboratively in a teambased approach.

# OFFICE OF LONG TERM CARE

Each year, more than 25,000 Arkansans who have chronic, long-term medical needs require services in long-term care facilities. These individuals live in approximately 227 nursing facilities, 41 intermediate care facilities for individuals with intellectual disabilities and 12 psychiatric residential care facilities that are licensed to provide long-term care services in Arkansas.

Improving the quality of life for residents and protecting their health and safety through enforcing state and federal standards are primary goals of the Office of Long Term Care (OLTC). Using qualified health care professionals, OLTC inspects all facilities to ensure residents receive the care they need in a clean, safe environment and that they are treated with dignity and respect.

In addition to its role inspecting long-term care facilities, the OLTC provides training and educational opportunities to various health care providers to help ensure that facilities provide the highest level of care possible to long-term care residents. OLTC staff provided approximately 1,014 hours of continuing education through 163 workshops/seminars to staff members in the nursing home and assisted living industry during SFY19.

# OFFICE OF LONG TERM CARE (cont)

Since 1990, the federal long-term care program has had two levels of facility care under Medicaid. These levels of care are nursing facility services and intermediate care facility services for individuals with an intellectual disability (ICF/IID). Arkansas classifies state-owned facilities as public and all others as private. The Arkansas Health Center is a public nursing facility. The ICF/IID population is divided into the five (5) state-owned Human Development Centers, five (5) private pediatric facilities, and 31 facilities with fifteen (15) or less beds serving adults. The nursing facilities include one (1) public and two hundred and twenty-seven (226) private under Medicaid.\*

The Medical Need Determination Unit processed approximately 2,327 Arkansas Medicaid nursing facility applications per month during SFY19. The unit processed 12,558 assessments; 2,598 reassessments; 2,668 changes of condition requests; 451 transfers; approx. 4,899 PASRR requests; and 4,160 hospice reviews. The unit processed 1,670 applications/reviews for ICF/IID, which includes 168 new assessments and 12 transfers during the fiscal year, and 1,490 reassessments. The unit completed 5,737 TEFRA applications and 195 Autism waiver applications. Additionally, the unit completed all eligibility reviews (assessments and reassessments) for the Division of Aging, Adult, and Behavioral Health Services for the ARChoices in Homecare waiver, the Living Choices waiver, as well as PACE program eligibility during SFY19

The OLTC Complaint Unit staffs a registered nurse and licensed social worker who record the initial intake of complaints against long-term care facilities. When this occurs, the unit performs an on-site complaint investigation. They are often able to resolve the issues with the immediate satisfaction of the involved parties. The unit received 1,364 nursing home complaints during SFY19 regarding care or conditions in facilities.

# DPSQA Complaint Unit: (501) 320-6241 OLTC Complaint Hotline: (800) 582-4887

\*There is one adiditional private facility that does not recieve medicaid funding

## Intermediate Care Facilities for Individuals with an **Nursing Facilities** Intellectual Disability (ICF/IID) Public Arkansas Health Center Nursing Facility Arkadelphia Human Development Center Booneville Human Development Center Conway Human Development Center Jonesboro Human Development Center Warren Human Development Center Private Private Nursing Homes Private ICF/IID Pediatric facilities: (for profit and nonprofit) Arkansas Pediatric Brownwood Millcreek Private Nonprofit ICF/IID Pediatric: Easter Seals Park Place Group Home Private Nonprofit ICF/IID: 15 Bed or Less Facilities for Adults (31)

# OFFICE OF LONG TERM CARE (cont)

## LONG TERM CARE SURVEY & CERTIFICATION

Nursing Homes			
Standard Federal Surveys performed	243		
New facilities licensed/certified	2		
Initial medicaid surveys conducted	2		
State licensure surveys conducted	227		
State audits for minimum staffing	19		
Facilities cited with substandard quality of care			
Complaint reports received			
Complaint surveys conducted*			

\*complaits include cases of multiple complaints investigated during a single survey. Some comlaints cross fiscal year timelines of reporting and investigation.

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# COMMUNITY SERVICES LICENSURE & CERTIFICATION

The Community Services Licensure and Certification work unit provides similar functions to the Office of Long Term Care, although this unit is focused on improving the quality of life for home- and community-based (HCBS) clients and protecting their health and safety through enforcing state and federal standards. Using qualified professionals, this unit monitors all homeand community-based providers to ensure clients receive the services they need in a clean, safe environment and that they are treated with dignity and respect.

HCBS providers deliver an array of services that allow their clients to age in place or receive services in the least restrictive setting. The populations served by HCBS providers include the aging and physically disabled, individuals with intellectual and developmental disabilities, and individuals with mental health needs. These populations are served by the types of providers listed on the next page.

The HCBS Complaint Unit records the initial intake of complaints against home- and community-based providers. Complaints are prioritized and an onsite complaint investigation occurs. Staff are often able to resolve the issues with the immediate satisfaction of the involved parties. The unit received 437 complaints during SFY19.

DPSQA - 5

# COMMUNITY SERVICES LICENSURE & CERTIFICATION (cont)

Type of HCBS Provider	# of Licensed/Certified Sites
Adult Day Care	21
Adult Day Health Care	11
Adult Developmental Day Treatment	138
ARChoices in Homecare waiver	517
Attendant care	216
Environmental Modification	22
Home Delivered Meals	48
Personal Emergency Response	36
Respite	195
Assisted Living Facility	124
ALF Level I	20
ALF Level II	83
Alzheimer's Special Care Unit	21
Behavioral Health Agency	303
Community and Environmental Support waiver	92
Early Intervention Day Treatment	155
Independently Licensed Practitioner	220
Personal Care	402
Post-Acute Head Injury Facility	1
Residential Care Facility	48
Residential Substance Abuse Facility	51
Targeted Case Management	125

HCBS SURVEY & CERTIFICATION				
Standard Surveys performed	444			
Standard Follow-up Surveys performed	182			
Life Safety Code visits performed	181			
Life Safety Code follow-up visits performed	52			
Special visits (incl. enforcement)	56			
OBHS/Substance Abuse site visits*	513			
Complaint Reports received	437			
Complaint Surveys conducted	334			
Complaint Surveys of unlicensed facilities	5			
Hospital Civil Rights Surveys completed	135			
Providers cited for Substandard Quality of Care	95			

\*Includes Behavioral Health Agencies and Independently Licensed Practitioners

# QUALITY ASSURANCE AND PROVIDER ENGAGEMENT

The Quality Assurance and Provider Engagement work unit supports the Office of Long Term Care and the Community Services Licensure and Certification work unit by serving as the lead for policy development and contract management, training providers on policy and program requirements, and serving as a resource to the public at large. This work unit also assists in processing criminal record checks for both long-term care and HCBS providers, reviewing and tracking self-reported incidents submitted by long-term care and HCBS providers, approving and monitoring Certified Nursing Assistant training programs across the state, tracking and processing licensure applications for Nursing Home Administrators, monitoring and quality control for the IndependentChoices, self-direction program, training and monitoring for providers serving clients under Part VI-B of the Individuals with Disabilities Education Act, and tracking and responding to Freedom of Information (FOI) requests.

**Provider and stakeholder outreach and engagement** occurs through various channels including one-on-one technical assistance, provider e-blasts/newsletters, presentations at provider association/membership meetings, regional town hall meetings, and webinars. The webinars and town hall meetings are supported through a contract with the Arkansas Foundation for Medical Care to provide training and technical assistance to both the long-term care and home- and community-based providers. During SFY19, we held 11 regional town hall meetings with 327 attendees and 37 webinars with 9,563 attendees.

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# QUALITY ASSURANCE AND PROVIDER ENGAGEMENT (cont)

The Alternatives Plus unit ensures the civil rights of Arkansas nursing facility residents, as mandated by the 1999 Supreme Court Olmstead Decision. The Alternatives Plus unit provides options counseling to nursing facility residents at their request. Options counseling is provided during an initial in-person meeting between a member of the Alternatives Plus unit and the resident or the resident's representative to discuss the resident's goals of transitioning to a least restrictive community environment. Based on the expressed interest of the resident and/or their representative and the resident's consumer choice goal, the Alternatives Plus unit explores, researches, secures, and connects the resident to relevant community resource information. Assistance with completing paperwork for application of services is provided. This unit continues to assist residents until a successful transition occurs. During SFY19, the Alternatives Plus unit successfully transitioned 702 nursing facility residents.

**The Criminal Record Check program** applies to licensed long-term care facilities (nursing facilities and ICF/IID), HCBS providers serving the aging and physically disabled population (Adult Day Care, Adult Day Health Care, and Assisted Living Facilities), developmental disability waiver (CES) providers, and the IndependentChoices, self-direction program. During SFY19, the unit processed 48,030 "state" record checks and 21,500 "federal" record checks for long-term care providers. A total of 630 disqualifications were issued as a result of both the state and federal record checks for long term care employees. In addition, this unit processed 8,707 "state" record checks and 977 "federal" record checks for Community and Employment Support waiver providers. A total of 66 disqualifications were issued. Lastly, this unit processed 1,775 "state" record checks for the IndependentChoices (self-direction) program, resulting in 36 caregiver disqualifications.

QUALITY ASSURANCE AND PROVIDER ENGAGEMENT (cont)

**The Certified Nursing Assistant (CNA) Training Program** monitoring unit reviews and approves new CNA training programs including verifying instructor credentials, reviewing curriculum and course schedule, reviewing classroom space and materials, and verifying clinical site selections. This unit conducts annual monitoring for these CNA training programs and ad hoc monitoring to follow-up on complaints. During SFY19, there were 101 training/classroom locations across the state. In addition, this unit manages the statewide competency testing services for the CNA training programs and processes reciprocity transfers for Certified Nursing Assistants moving into or out of the state of Arkansas. This unit also contracts with Prometric, Inc. to maintain a registry of Certified Nursing Assistants in the state. At the end of SFY19, the Registry for Certified Nursing Assistants (CNAs) contained 28,809 active CNAs and 96,843 inactive.

**The Nursing Home Administrator Licensure Unit** processed renewals for 604 licensed administrators; reviewed 90 new Nursing Home Administrator license applications; issued 37 new licenses and one (1) temporary license; and restored six (6) licenses. Additionally, this unit administered the state nursing home administrator exam to 63 individuals. During SFY19, the Administrator-in-Training program trained 24 participants.

**The FOI unit** receives, tracks, and responds to Freedom of Information requests from the general public. See the table below for the SFY19 volume of work.

Freedom of Information (FOI) Requests	5
FOI requests processed	290
Total pages copied	186,151
Life Safety Code visits performed	181

QUALITY ASSURANCE AND PROVIDER ENGAGEMENT (cont)

**Choices in Living Resource Center** provides callers with information regarding long-term services and supports programs and services as well as referral to local assistance programs and organizations. The Resource Center targets seniors and adults with disabilities who are at risk of nursing home admission to help them access programs and services that will allow them to remain in the community and live as independently as possible.

- Information and Assistance is available to all older persons, their families, and friends. The service includes concrete information about services and benefits and where to obtain them. It may include assistance with referral to an agency providing the service or benefit and a follow-up to see if the service was satisfactory.
- **Outreach** occurred at 50 events during SFY19, reaching 24,483 attendees. The Resource Center provides education and awareness of DHS publicly funded programs, including Medicaid Home and Community Based waiver programs, through statewide marketing and outreach at Senior Centers, Senior Health Fairs, and exhibits at various state conferences

**IndependentChoices** began as a consumer-directed Medicaid waiver for Medicaid eligible person age 18 and older who have a functional need for personal care services. On April 1st, 2008 the IndependentChoices program was approved by CMS as a state plan option within the Medicaid Personal Care Program. CMS also approved two home and community- based waiver services, Attendant Care and personal care, as eligible services offered through the IndependentChoices program. This consumer directed service offers a person a monthly budget based on his/her individual assessed need for personal assistance. Eligible persons are able to hire, train, supervise, and pay their own personal care aide and use a portion of their monthly budget to purchase goods and services that lessen human dependency needs. The IndependentChoices participant (or his/her designated Representative) will be assisted by a Support Coordinator who will coordinate enrollment, provide skills training, and assist with questions as they arise. The participant receives counseling and financial support services at no additional cost to the participant's budget. During SFY19, the IndependentChoices program served 3.931 Medicaid clients.

# QUALITY ASSURANCE AND PROVIDER ENGAGEMENT (cont)

**The Special Monitoring** Unit oversees providers special education and related services for children ages three (3) until they enter a kindergarten program in the Early Intervention Day Treatment (EIDT) programs that were previously Developmental Day Treatment Center Services (DDTCS). In SFY19, these services were provided to approximately 2,682 children by 48 EIDT providers in 73 sites across the state. The Division of Provider Services and Quality Assurance (DPSQA) was responsible for monitoring, training and technical assistance for the EIDT providers delivering special education and related services to meet the special education needs of a child. The provision of special education services is required to meet all components of the Individuals with Disabilities Education Act (IDEA) and standards established by the Arkansas Department of Education (ADE), Special Education Unit.

Annual training was provided by DPSQA to ensure providers had the necessary information to comply with IDEA and ADE standards in the provision of special education and related services. Training was available in each area of the state, with a total of seven (7) sessions providing training for approximately 250 participants. Responsibility for the provision of special education and related services for children three (3) years of age and older in the EIDT programs became the responsibility of the local education agency effective July 1, 2019.

# EXPENDITURES BY APPROPRIATION LINE ITEM

DPSQA Administration	Expenditures
00 - Regular Salaries	9,759,523
01 - Extra Help	35,877
02 - Maintenance & Operations	2,369,529
03 - Fringe Benefits	3,235,541
06 - Overtime	-
09 - Conference Fees and Travel	28,075
10 - Professional Fees and Services	21,614
	-
Sub-Total	15,450,159
DPSQA Programs	
Medicaid Expansion Tobacco	983,060
Provider Services Grants	7,600
Sub-Total	990,660
TOTAL	16,440,819


## ARKANSAS DHS STATISTICAL REPORT DIVISION OF SERVICES FOR THE BLIND INTRODUCTION SFY 2019

#### AGENCY HISTORY

During the 1940's and early 1950's, rudimentary services for blind people were provided by "home teachers" who were employed by the Arkansas Department of Welfare. In 1955, services to blind people were transferred to the Arkansas Rehabilitation Services, then to the Department of Education.

Arkansas Rehabilitation Services for the Blind was created in 1965 by Arkansas Act 180. This Act established a Division of Rehabilitation Services for the Blind within the State Board for Vocational Education. All services for the blind were transferred to said Division from the Arkansas Rehabilitation Services.

Act 38 of 1971 transferred the functions, powers, and duties of the Rehabilitation Services for the Blind to the Department of Social and Rehabilitation Services (now the Department of Human Services) and placed them in the Division of Rehabilitation Services.

Arkansas Act 393 of 1975 amended Arkansas Act 38 of 1971 to require that the functions, powers and duties of the Rehabilitation Services for the Blind be located within an Office for the Blind and Visually Impaired in the Division of Rehabilitation Services. Act 393 gave the Office for the Blind and Visually Impaired statutory authority and legal authority to promulgate rules, and established an Advisory Committee appointed by the Governor.

In 1983, a number of consumer, education, and service organizations identified a critical need for specialized services to visually impaired and blind Arkansans. In response to this concern, the Governor and Legislature established the Division of Services for the Blind (DSB) under Act 481. Although previously, Arkansas had offered separate services for blind and visually impaired persons, Act 481 provided that the agency should be governed by a policy-making board, the majority of whom must be blind persons. Within the past decade, DSB has been commended for innovative programming, consumer responsiveness, and consistently high performance in the rehabilitation of severely disabled persons.

DSB functions both as a direct service provider and as a consumer agent in locating and purchasing quality services (including medical and educational services; equipment or supplies related to self-sufficiency; job placement or employment services; etc.). All direct services are made available to consumers in their own communities.

DSB serves consumers through three interdependent units: **Field Services**, **Business and Technology Services**, and the **DSB Directors Office**. These three service units were designed by the **DSB Board** to offer two advantages to the State of Arkansas:

- 1. Enhance the personal self-sufficiency of consumers eliminating costs associated with unnecessary skilled care;
- 2. Maximize the potential contributions made by consumers as citizens and taxpayers.

## ARKANSAS DHS STATISTICAL REPORT DIVISION OF SERVICES FOR THE BLIND INTRODUCTION SFY 2019

#### PHILOSOPHY AND GOALS

The Arkansas Division of Services for the Blind is dedicated to the independence of Arkansans who are blind or visually impaired and is committed to the principle that these individuals have the right to make informed choices regarding where they live, where they work, how they participate in the community, and how they interact with others.

Our mission is to work in partnership with these Arkansans by assisting them in obtaining the information they need to make informed choices and by providing them with access to services that increase their opportunities to live as they choose.

Within the constraints of state and federal laws and based on available funds, the Division of Services for the Blind fulfills its mission through the following goals:

- 1. **Employment** To assist Arkansans who are blind or visually impaired to secure or maintain employment consistent with their skills, abilities, and interests;
- Rehabilitation Teaching To assist Arkansans who are blind or visually impaired to live as independently as possible through the development of skills, accommodations, or adaptations that are necessary to perform all activities of daily living;
- 3. **Prevention of Blindness** To assist in preventing blindness by stabilizing vision, and, where possible, restoring vision.

## ARKANSAS DHS STATISTICAL REPORT DIVISION OF SERVICES FOR THE BLIND SFY 2019

During the 2019 state fiscal year, DSB provided specialized services to blind and visually impaired persons through two major program units. Field Services offered vocational rehabilitation and independent living services to blind and severely visually impaired persons in their homes and communities throughout Arkansas. Business and Technology Services provided assessment of technological and job development needs, then prescribed equipment and training plans to meet those needs in a rapidly changing job market and business environment. The DSB Director's Office supported the programs offered above through supplemental administrative services as well as operating the Arkansas Information Reading Services for the Blind Network.

#### DSB FIELD SERVICES

Vocational Rehabilitation - The objective of the Vocational Rehabilitation (VR) program is to ensure that qualified blind and visually impaired persons work in appropriate careers and become as personally and economically independent as possible. The program assesses consumer needs, plans appropriate services based upon informed consumer choice, and develops and provides cost-effective services for individuals who are blind or severely visually impaired. Consumers usually range in age from 14 to 64. The vocational rehabilitation services provided are consistent with the strengths, resources, priorities, concerns, abilities, capabilities and informed choice of the disabled individual.

To be eligible for DSB services, the individual must have a visual disability. The visual disability must be a substantial impediment to employment. It must be determined that the individual with the visual disability can benefit from vocational rehabilitation services in the achievement of a vocational outcome. Additionally, the individual requires vocational rehabilitation services to prepare for, engage in, or retain gainful employment. After an individual is determined eligible for vocational rehabilitation, services are provided. In SFY 2019, DSB served **856** vocational rehabilitation consumers, of which 100% were severely disabled. Of this number, **102** blind or severely visually impaired individuals successfully achieved employment outcomes.

### VOCATIONAL REHABILITATION (VR) DEMOGRAPHIC BREAKDOWN

GEN	IDER
Male	417
Female	439
Total	856

RACE							
White	466						
Black	326						
Hispanic	27						
Indian	9						
Asian	12						
Other	16						
Total	856						

AGE R	ANGE
14-21	198
22-39	191
40-49	116
50-59	195
60-69	133
70+	23
Total	856

## ARKANSAS DHS STATISTICAL REPORT DIVISION OF SERVICES FOR THE BLIND SFY 2019

#### **DSB FIELD SERVICES (CONTINUED)**

The Older Blind Program provides in-home instructions in the activities of daily living to Arkansans, age 55 and older, who are blind, severely visually impaired or have a rapidly progressive visual impairment. The program assists eligible individuals by teaching independent living skills necessary to remain independent in their homes and communities. DSB, the DHS Division on Aging and Adult Services, and the Department of Health work together to support the independence of older blind persons within the state. During SFY 2019, the program served **169** older blind persons, including **100** under the federal grant contract and **69** served through in-kind services of World Services for the Blind (WSB). All 169 individuals served under the contract successfully completed their rehabilitation plans.

### INDEPENDENT LIVING SERVICES FOR OLDER BLIND DEMOGRAPHIC BREAKDOWN

GEN	DER	RA	CE	AGE	RANGE
Male	48	White	149	55-60	10
Female	121	Black	18	61-65	10
Total	169	Hispanic	1	66-70	22
		Indian	0	71-75	17
		Asian	0	76-80	23
		Other	1	81-85	29
		Total	169	86+	58
				Total	169

#### DSB BUSINESS AND TECHNOLOGY SERVICES

Consumer Technology - Like their sighted counterparts, blind college students, insurance agents, lawyers, social workers, ministers, physicians, etc., have multiple needs for computers and other technology. Computer systems with prescriptive sensory adaptations are developed by the Consumer Technology Program to enable blind and visually impaired individuals to access the information needed for success in their chosen professions.

During SFY 2019, there were **413** visits made to the Consumer Technology Lab with technology specialists providing consultation and training to **169** individuals. Additionally, numerous public inquiries were made by agencies, businesses, and individuals interested in learning more about adaptive equipment for blind and visually impaired people. The Technology Lab has proven to be valuable in allowing blind individuals to have access to computers for the purpose of gaining experience in using adaptive equipment.

## ARKANSAS DHS STATISTICAL REPORT DIVISION OF SERVICES FOR THE BLIND SFY 2019

#### DSB BUSINESS AND TECHNOLOGY SERVICES (Continued)

Vending Facility Program - The Vending Facility Program (VFP) provides self-employment business opportunities throughout the state for individuals who are interested in, and have the necessary skills for, private enterprise. The vending locations are managed by totally blind or legally blind persons who have been trained and licensed by the Division of Services for the Blind under the federal Randolph Sheppard Act. In addition to initial training, managers are also provided technical assistance, financial management services and upward mobility training. The program also assesses and recruits potential new locations. It equips locations, maintains and replaces equipment as needed, and provides initial stock inventory. In fiscal year 2019, \$23,619.55 was personally spent by the vendors upgrading existing facilities. Licensed blind vendors operated 14 manned locations with sales of over \$1.0 million dollars. There were also 16 mechanical vending locations on Arkansas highways generating income of \$108,736.36. Vending managers earned commissions on sales totaling \$327,537.00 an average of \$23,395.50 annually.

Self-Employment - DSB also offers self-employment guidance for vocational rehabilitation consumers interested in starting their own business. The guidance consists of tools for business planning, counseling and guidance and technical assistance as needed. DSB served **10** consumers during SFY 2019.

Volunteer Coordination - In SFY 2019, DSB volunteers participated in various activities with a total of **180.5** hours. Service was donated in the areas of management, direct services, advocacy, indirect services, special events, education and training, boards/commissions and advisory committee activities. A total of **68** volunteers donated time to DSB staff and consumers and various DSB and DHS projects.

Braille/Tape Production - This unit converts printed materials into Braille or large print according to the user's preference in order to comply with ADA requirements or the Federal Rehabilitation Act. Services are provided after identifying preference of media choice from the agency's staff, consumers and other professionals throughout the field of blindness: e.g. textbooks, operating manuals, meeting agendas/minutes, training packets, test for employment, etc. This is a unique service specifically designed to meet the blind and visually impaired individual's needs. The service is managed by a Library of Congress Certified Braille Transcriber. From July 1, 2018 through June 30, 2019, the Braille/Tape Production unit received a total of **215** requests for alternative format to print. One hundred ninety-seven (**197**) requests were made for Braille and nineteen (**19**) for large print, resulting in the production of **7,063** Braille pages; as well as **4,015** large print pages.

#### **DIRECTOR'S OFFICE**

The DSB Director's Office provides administrative guidance and supplemental staff support to the previously mentioned programs in the form of policy development, staff development, and financial services. Additionally, it oversees the operation of the Arkansas Radio Reading Services for the Blind (AIRS).

AIRS radio has 3036 listeners on the web, <airs.aetn.org>, the largest concentration is in central Arkansas with 571. AIRS radio is also available on TV on the side band of AETN World, available on many cable systems. It is estimated there are about 100 listeners through those means. AIRS-Plus has 345 users making 2870 calls a month. AIRS plus is the telephone service (844-888-0981) which has about a third of the AIRS radio programs available on demand. It also has all the larger Arkansas newspapers (over 10000 circulation) including the Democrat Gazette, Jonesboro Sun, Conway, Hot Springs, Fayetteville, Pine Bluff, Fort Smith, Arkadelphia, 23 papers in all and about 20 magazines. AIRS plus is funded by the SSBG and DSB. Newsline has the top newspapers in the world. DSB's state sponsorship provides the funding for the Democrat Gazette. Newsline users can listen on the phone or download to e-mail or onto select listening platforms such as Daisy. Newsline requires registration which is available to anyone with an NLS account and/or NFB membership, regardless of state sponsorship. According to NFB-supplied figures, Newsline has 34 users in Arkansas.



#### INTRODUCTION

#### Mission

The mission of the Division of Youth Services is to provide effective prevention, intervention and treatment programs to give opportunities for success to families and children in Arkansas and to ensure public safety. Services will provide alternatives to confinement or commitment to DYS and/or support transition of youth back into their homes, schools and communities. Treatment plans for both youth and families will rely on results of individualized risk and needs assessment, and promote positive growth, educational and vocational development, self-sufficiency, and accountability

#### Vision

The Arkansas Division of Youth Services works with judges, providers, schools, and other stakeholders to provide a continuum of individualized rehabilitative services and sanctions for at-risk and adjudicated youth and their families. Children and families in Arkansas are safe and have the resources they need in their communities to help them succeed.

#### Values

This plan is based on a number of shared values and beliefs among stakeholders for juvenile justice reform:

- 1. Youth are best served in **least-restrictive settings located close to home,** when appropriate, evidence-based rehabilitative service are available and removing youth from the home should be the option of last resort.
- 2. Families, schools, law enforcement and courts need a **wide array of service options**, including graduated sanctions outside the courtroom.
- 3. **Decision-making should be data-driven**, and programs and services should be supported by data demonstrating their effectiveness in improving outcomes for youth and families.
- 4. Effective community based services can reduce the use of confinement and commitment to DYS and result in significant fiscal savings in state revenue.
- 5. Treatment and placement decisions should be **individualized**, **based on comprehensive**, **standardized assessment**, **and actively involve youth and families** in the planning processes.
- All youth in DYS custody should be provided effective education and vocational training
- 6. opportunities.
- 7. **Limited length of stay recommendations** should recognize that effectiveness of treatment providing institutional settings is diminished after six months, not withstanding correctional and public safety goals.
- 8. Collboration with local school districts is critical to successful prevention, aftercare and re-entry for DYS youth.
- 9. Funding allocation across residential and community-based services must be rebalanced.
- 10. All children and youth in the state should have equal opportunities for services and success,

#### Historic Overview of DYS

Act 199 of 1905 established the first reform schools in Arkansas in Little Rock and Alexander, respectively.

Act 67 of 1917, the Arkansas Boys' Reform School was relocated to Pine Bluff.

Act 60 of 1937 established two additional "training" schools at Wrightsville and Fargo.

In 1968, the Department for Rehabilitative Services was assigned responsibility to administer "training" schools. The Benton Services Center was opened and controlled the diagnosis and intake responsibilities regarding the youth committed to state custody.

**In 1971, Act 38** established the Department of Social and Rehabilitative Services (SRS), a forerunner to the current Department of Human Services (DHS). The Office of Juvenile Services was placed under the direction of the Director of SRS. In 1977, the Division of Youth Services was formally created as a division within the present DHS.

**In 1985, Act 348** merged the Division of Youth Services with the Division of Children and Family Services until Act 1296 of 1993 reestablished DYS as an independent division within DHS. The Division of Youth Services (DYS) was authorized by Act 1296 to be "devoted entirely to handling the problems of youths involved in the juvenile justice system." DYS became operational in October 1993 and is responsible for client-specific programming and individual treatment programs, serious offender programs for violent youth offenders, providing alternative community-based programming, and other services specified directly by Act 1296.

**In 2015, Act 1010** directs the Division of Youth Services of the Department of Human Services to establish the Youth Justice Reform Board to improve the effectiveness of the juvenile justice system and provide oversight of commitment reduction services. The Division of Youth Services and the Board were directed to develop a plan to reduce the use of secure confinement for youth who do not present a serious risk to public safety, calculate savings from reductions in youthful offender commitments and DYS residential populations and allow for the support and expansion of proven effective community based alternatives to secure confinement.

### SFY 2019

In SFY 2019, the Division of Youth Services contracted with Community Based Providers (CBP) for the following services: Targeted Casework Management, Therapy, Diagnosis and Evaluation, Intensive Casework Management, Interstate Compact, Emergency Shelter and Residential Treatment. In addition, the Community Based Providers provided sanction services that included Community Service Supervision, Intensive Supervision and Tracking, Compliance Monitoring, Drug Screening, Day Services Level I, Day Services Level II, and Crisis Residential Treatment. Funding for community based services was allocated to each judicial district, with one contractor servicing each district. The providers in each district conducted a needs survey in order to provide the services most beneficial to the youth in their individual areas. Aftercare services were provided in accordance with ACT 1222, with quarterly reports submitted to the Legislative Committee on Children and Youth.

The Division also contracts for Specialized Services including: Therapeutic Group Home Services, Comprehensive Residential Treatment Services in Psychiatric facilities, Sex Offender Treatment Services, Socialization/Recreation Services, Therapeutic Foster Care, Diagnosis and Evaluation and Therapy. The Residential Facilities have a total of 282 beds contracted with DYS.

The Residential Facilities had direct expenses in the amount of \$29,041,695.68. The Community Based Programs and Service Providers had direct expenses in the amount of \$18,564,941.57. The Specialized Services Programs had direct expenses in the amount of \$1,733,731.06. With operational expenses in the amount of \$6,378,627.69 with additional construction expenses of \$603,014.64, total expenditures were \$56,322,010.64.

#### Community Based Programs and Services Providers

Comprehensive Juvenile Services - Fort Smith Consolidated Youth Services - Jonesboro Conway County Community Services, Inc. - Morrilton Counseling Clinic - Benton East Arkansas Youth Services, Inc. - Marion Health Resources of Arkansas, Inc. - Batesville Ouachita Children's Center - Hot Springs Phoenix Youth and Family Services - Crossett Professional Counseling Associates - Lonoke South Arkansas Youth Services, Inc. - Magnolia Southwest Arkansas Counseling & Mental Health Center - Texarkana United Family Services, Inc. - Pine Bluff Youth Bridge, Inc. - Fayetteville

#### **Specialized Services Programs**

Arkansas State Hospital Unit, ASH - Little Rock Consolidated Youth Services - Jonesboro Piney Ridge - Fayetteville Rivendell Behavior Health Services - Benton South Arkansas Youth Services, Inc. - Magnolia Vera Lloyd - Little Rock Youth Bridge - Fayetteville A1 Community Empowerment Council, Inc. - Little Rock

### **Residential Facilities**

Arkansas Juvenile Assessment & Treatment Center - Bryant, AR Colt Juvenile Treatment Center Harrisburg Juvenile Treatment Center Mansfield Juvenile Treatment Center Mansfield Juvenile Treatment Center for Girls Dermott Juvenile Treatment Center Dermott Juvenile Correctional Facility Lewisville Juvenile Treatment Center

### **COMMITMENTS TO YOUTH SERVICES CENTERS\***





\*All commitments were counted even if a juvenile received one or more new commitment orders in the same case. Each was counted as a new commitment.

### COMMITMENTS TO YOUTH SERVICES CENTERS BY JUDICIAL DISTRICT

Judicial District	Committing County	Number of Commi By County Distric		Judicial District	Committing County	Number of Comr By County Distri	
1st	Cross Lee	1		11th East	Arkansas	4	4
	Monroe Phillips Saint Francis	1 4 1		11th West	Jefferson Lincoln	22 0	22
	Woodruff	0	8	12th	Sebastian	8	8
2nd	Clay Craighead Crittenden Greene Mississippi Poinsett	1 11 13 3 2 1	31_	13th	Calhoun Cleveland Columbia Dallas Ouachita Union	0 1 8 2 17 21	49
3rd	Jackson Lawrence Randolph Sharp	1 5 2 5	13	14th	Baxter Boone Marion Newton	1 2 1 2	6
4th	Madison Washington	0 13	13	15th	Conway Logan Scott	2 2 1	
5th	Franklin Johnson Pope	2 0 2	4	16th	Yell	6	7
6th	Perry Pulaski	0 28	28		Fulton Independence Izard	1 8 1	40
7th	Grant Hot Spring	8 4	12	17th	Stone Prairie White	2 0 12	<u>18</u> 12
8th North	Hempstead Nevada	5 3	8	18th East	Garland	6	6
8th South	Lafayette Miller	1 15	16	18th West	Montgomery Polk	1 1	2
9th East	Clark	8	8	19th East	Carroll	3	3
9th West	Howard Little River	7 0		19th West	Benton	3	3
	Pike Sevier	2 7	16	20th	Faulkner Searcy Van Buren	9 0 0	9
10th	Ashley Bradley	5 1		21st	Crawford	3	3
	Chicot Desha Drow	1 9 2	4 0	22nd	Saline	20	20
	Drew	2	18	23rd	Lonoke	3	3

\* Based on actual commitment orders regardless of case

Source: Division of Youth Services

TOTAL \*

350

### YOUTH SERVICES CENTERS COMMITMENTS







## ADJUDICATED DELINQUENTS COMMITTED TO YOUTH SERVICES CENTERS BY MOST SERIOUS FELONY OFFENSES SFY 2009 to 2019

State Fiscal Year	Felony				
12 2013 2014 2015 2016 2017 2018 2019	2012	2011	2010	2009	Offense
0 0 1 2 4 1 2 2	0	5	4	1	Arson
2 1 2 6 5 2 3 5	2	3	4	6	Battery, First Degree
67 39 41 40 46 40 29 21	67	69	108	80	Burglary (d)
3 0 1 0 0 0 1 0	3	1	1	2	Kidnapping
2 1 1 0 1 0 1 0	2	3	0	2	Murder (a) (1)
19 9 13 17 15 3 12 9	19	16	16	23	Rape (2)
24 21 20 28 10 18 15 14	24	12	96	30	Robbery (b)
17 71 79 93 81 64 63 51	117	109	229	144	Total Commitments of Selected Offenses
	117				Total Commitments of Selected

Offenses (c)         636         531         481         496         468         486         538         472         451         402         333	Total Commitments of All Offenses (c)	636		481	496	468	486	538	472	451	402	350
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(a) Includes Capital, First Degree and Second Degree Murder.

(b) Includes Aggravated Robbery and Robbery.

(c) Includes Commitments for "Evaluation Only".

(d) Includes Burglary Commercial and Residential. Data for years 2015 and above includes Aggravated Residential Burglary as of 2019.

(1) Includes Attempted Capital Murder, Conspiracy to Commit Capital Murder,

Conspiracy to Commit Murder-Second Degree, and Criminal Attempt Murder-Second Degree.

(2) Includes Criminal Attempted Rape.

### **Commitments By Offense Class**

SFY	Felonies	Misdemeanors	Violation*	Total
2009	409	227	0	636
2010	331	186	14	531
2011	306	175	0	481
2012	301	179	16	496
2013	199	136	133	468
2014	204	137	145	486
2015	229	159	150	538
2016	234	165	73	472
2017	248	138	65	451
2018	221	120	61	402
2019	185	102	63	350

\* Violation includes aftercare violations, probation violations, or revocation of probation. Starting mid October 2012, DYS has been able to more accurately denote the youth committed for revocation of probation, probation violations, and aftercare violations.

## SFY 2019

## ADJUDICATED DELINQUENTS COMMITTED TO YOUTH SERVICES CENTERS BY CATEGORY OF OFFENSE AND SEVERITY

Offense			Felony							Ν	<i>l</i> isder	neanor		Total	
Category	Sex	Y	Α	В	С	D	U	Total	Α	В	С	U*	Total	Offenses	
Person	Male	19	2	14	8	23		66	23		5		28	94	
	Female	1				12		13	6		1		7	20	
	Total	20	2	14	8	35	0	79	29	0	6	0	35	114	
		-			. –						<u> </u>				
Property	Male	2		26	17	30		75	23	1			24	99	
	Female				3	6		9	5	1			6	15	
	Total	2	0	26	20	36	0	84	28	2	0	0	30	114	
Public Order	Male	1			2	8		11	9		13		22	33	
	Female					2		2			3		3	5	
	Total	1	0	0	2	10	0	13	9	0	16	0	25	38	
Drug Law	Male					1		1	8			1	9	10	
Violation	Female							0	1			-	1	1	
	Total	0	0	0	0	1	0	1	9	0	0	1	10	11	
	1										<u> </u>				
Other	Male			2		4		6			2	48	50	56	
	Female				1	1		2				15	15	17	
	Total	0	0	2	1	5	0	8	0	0	2	63	65	73	
Totals	Male	22	2	42	27	66		159	63	1	20	49	133	292	
	Female	1			4	21		26	12	1	4	15	32	58	
	Total	23	2	42	31	87	0	185	75	2	24	64	165	350	

The severity of the offense ranges from Felony classification Y being the most serious to Misdemeanor classification U being the least serious.

\* The offenses of Revocation of Probation, Violation of Probation, and Aftercare Violation are all listed under the Misdemeanor classification U for purposes of this reporting chart.

#### PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS COMMITTED TO YOUTH SERVICES CENTERS OFFENSE AGAINST PERSON SFY 2016 to 2019

Offense Classification	Offense Grade	-	2016	2017	2018	2019
Felony	Y	Aggravated Robbery	6	13	11	9
2	Y	Attempted Capitol Murder	0	0	1	0
	Y	Battery - 1st Degree	0	0	0	2
	Y	Kidnapping	0	0	1	0
	Y	Murder - 1st Degree	1	0	0	0
	Y	Rape	15	3	12	9
	A	Criminal Attempt	1	0	1	2
	В	Battering, Domestic - 1st Degree (Arrest Date After 7-28-95)	0	0	0	1
	В	Battering, Domestic 2nd Degree	0	0	0	1
	В	Battery - 1st Degree	5	2	3	2
	В	Furnishing Prohibited Articles	0	0	2	0
	В	Robbery	4	5	4	5
	В	Sexual Assault - 2nd Degree	2	2	1	3
	В	Terroristic Act	1	0	1	2
	С	Battering, Domestic 2nd Degree	1	4	3	4
	С	Furnishing Prohibited Articles	0	1	0	0
	С	Make A Terrorist Threat	0	1	0	0
	С	Manslaughter	0	0	0	1
	С	Sexual Assault - 3rd Degree	2	1	0	2
	С	Trans-Dstrbtn Mat Depct Child-1st Off	0	0	0	1
	D	Agg Assault Employee Correctional Fac	1	1	2	1
	D	Aggravated Assault	0	0	4	3
	D	Aggravated Assault On Family Or Household Member (Arrest Date After 7	-28-9 5	4	3	2
	D	Battering, Domestic - 3rd Degree	1	1	2	1
	D	Battery - 2nd Degree	14	18	17	8
	D	Death Threat - School Employee Or Student	0	2	0	2
	D	Endangering The Welfare Of A Minor In The 1st Degree	0	0	0	2
	D	Leaving The Scene Of An Accident With Serious Injury Or Death	0	0	0	1
	D	Sexual Assault - 2nd Degree	9	7	5	4
	D	Sexual Assault - 4th Degree	2	0	0	0
	D	Terroristic Threatening - 1st Degree	17	14	13	10
	D	Voyeurism	0	0	0	1

Source: Division of Youth Services

Total Felony Offenses 87 79 86 79

#### PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS **COMMITTED TO YOUTH SERVICES CENTERS OFFENSE AGAINST PERSON** SFY 2016 to 2019

Offense	Offens	e				
Classification	Grade	Offense Title	2016	2017	2018	2019
Misdemeanor	A	Assault - 1st Degree	1	4	1	2
	A	Assault Family Or Household Member 1st Degree (Arrest Date After 7-28-95)	0	1	0	1
	A	Battering, Domestic - 3rd Degree (Arrest Date After 7-28-95)	6	11	6	9
	A	Battering, Wife - 3rd Degree	1	0	0	0
	A	Battery - 3rd Degree	18	19	10	9
	A	Communicating False Alarm	0	1	1	1
	A	Endangering Welfare Of Minor - 2nd Degree	0	0	0	1
	A	Possession Of Sexually Explicit Digital Material	0	1	0	1
	A	Sexual Assault - 4th Degree	0	0	1	0
	A	Terroristic Threatening - 2nd Degree (Arrest Date After 8-13-93)	12	13	7	5
	В	Assault - 2nd Degree	1	0	0	0
	В	Assault Family Or Household Member 2nd Degree (Arrest Date After 7-28-95	1	0	1	0
	С	Assault - 3rd Degree	2	1	2	4
	С	Assault Family Or Household Member 3rd Degree (Arrest Date After 7-28-95)	2	1	2	2
	С	Assault On Wife - 3rd Degree	0	1	0	0
	U	Abuse Of A Teacher	1	1	0	0

Total Misdemeanor Offenses	45	54	31	35
Total Commitments for Offense Against Person	132	133	117	114

### PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS COMMITTED TO YOUTH SERVICES CENTERS OFFENSE AGAINST PROPERTY SFY 2016 to 2019

Offense	Offense					
Classification		1	2016	2017	2018	2019
Felony	Y	Aggravated Residential Burglary	2	1	1	
	Y	Arson \$100,000 Or More	0	0	1	
	А	Arson \$15,000 But Less Than \$100,000	0	1	0	
	В	Accomplice	0	0	0	
	В	Arson \$5,000 But Less Than \$15,000	1	0	1	
	В	Burglary (Arrest Date Prior 8-13-93)	2	0	2	
	В	Burglary, Residential (Arrest Date After 8-13-93)	31	33	14	1
	В	Criminal Attempt	1	3	0	
	В	Forgery - 1st Degree	0	2	3	
	В	Theft By Receiving	0	0	1	
	В	Theft Of Property	1	8	0	
	В	Theft Of Property Obtained By Threat Of Serious Physical	0	0	7	
	С	Arson \$2,500 But Less Than \$5,000	2	0	0	
	С	Burglary, Commercial (Arrest Date After 8-13-93)	11	6	12	
	С	Criminal Attempt	2	2	1	
	С	Criminal Mischief - 1st Degree	1	4	1	
	С	Forgery - 2nd Degree	0	1	0	
	С	Fraudulent Use Of A Credit Card	2	1	0	
	С	Impairing Operatn Of Vital Public Faclty	0	3	1	
	С	Theft By Receiving	3	4	9	
	С	Theft Of Leased-Rented Property	0	0	0	
	С	Theft Of Property	15	18	18	
	D	Arson \$500 But Less Than \$2,500	1	0	0	
	D	Breaking Or Entering	25	20	23	2
	D	Criminal Attempt	0	1	1	
	D	Criminal Mischief - 1st Degree	0	5	3	
	D	Criminal Mischief - 2nd Degree	0	4	1	
	D	Theft By Receiving	2	6	4	
	D	Theft Of Property	7	13	11	
	D	Thft Of Prop Lost-Mislaid-Del By Mistake	0	1	0	

Total Felony Offenses	109	137	115	84

## COMMITTED TO YOUTH SERVICES CENTERS OFFENSE AGAINST PROPERTY SFY 2016 to 2019

Offense	Offense					
Classification	Grade	Offense Title	2016	2017	2018 2	2019
Misdemeanor	Α	Consol Offenses - Shoplifting Presump - Amount Of Theft	0	2	0	0
	A	Criminal Attempt	4	2	3	2
	A	Criminal Mischief - 1st Degree	10	6	9	5
	A	Criminal Mischief - 2nd Degree	1	4	0	3
	A	Fraudulent Use Of A Credit Card	0	0	2	0
	A	Shoplifting	1	2	0	0
	A	Theft By Receiving	5	5	7	6
	A	Theft Of Property	19	18	12	9
	A	Unauthorized Use Of A Vehicle	11	4	6	3
	В	Criminal Attempt	0	1	0	0
	В	Criminal Mischief - 2nd Degree	1	0	5	1
	В	Criminal Trespass	1	3	0	1
	С	Criminal Trespass	0	0	1	0
	U	Shoplifting	0	1	0	0
	U	Unlawful Disruption Of Campus Activities	1	0	0	0
		Total Misdemeanor Offenses	54	48	45	30

Total Commitments for Offense Against Property	163	185	160	114

## PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS COMMITTED TO YOUTH SERVICES CENTERS OFFENSE AGAINST PUBLIC ORDER SFY 2016 to 2019

Offense	Offense					
Classification	Grade	Offense Title	2016	2017	2018	2019
Felony	Y	Simult Poss Of Drugs And Firearms	3	0	1	1
	В	Unlaw Discharge Firearm Veh 2nd Degree	1	0	1	0
	С	Escape - 3rd Degree	0	0	0	1
	С	Failure To Appear	0	0	0	1
	С	Fleeing	0	0	1	0
	D	Absconding	6	7	9	5
	D	Escape - 2nd Degree	0	0	1	0
	D	Fleeing	1	1	2	0
	D	Handgun Minor In Possession 2nd Offense	2	5	3	4
	D	Handgun Poss Campus Inst Higher Education	0	1	0	1
	D	Handgun Poss Pub School Property-Bus	1	1	0	0

		Total Felony Offenses	14	15	18	13
Misdemeanor	A	Escape - 3rd Degree	1	0	0	0
	А	Failure To Appear	1	0	0	0
	A	Fleeing	1	1	0	0
	A	Handgun Minor In Possession 1st Offense	5	2	2	6
	А	Harassment (Arrest Date After 8-13-93)	2	1	1	1
	А	Indecent Exposure	2	0	0	0
	А	Obstructing Governmental Operations	1	3	0	0
	А	Public Sexual Indecency	0	0	1	0
	А	Resisting Arrest	4	2	2	2
	А	Riot	0	1	0	0
	В	Fleeing	0	1	0	0
	С	Disorderly Conduct	21	9	17	14
	С	Fleeing	2	1	1	1
	С	Obstructing Governmental Operations	5	1	0	0
	С	Public Intoxication	1	1	0	1
	U	Contempt Of Court	1	1	0	0

Тс	tal Misdemeanor Offenses	47	24	24	25
Total Commitments for Of	fense Against Public Order	61	39	42	38
Source: Division of Youth Services					

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## PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS COMMITTED TO YOUTH SERVICES CENTERS DRUG LAW VIOLATIONS SFY 2016 to 2019

Offense	Offen	ISE				
Classification	Grade	e Offense Title	2016	2017	2018	2019
Felony	С	Delv, Poss, Manu, Etc Drug Paraphernalia	1	1	0	0
	С	Manufacture, Etc. Controlled Substance, Sch IV, V	1	0	0	0
	С	Poss Ctrl-Cnft Sub W-O Presc-3rd Off	1	0	0	0
	С	Poss, Etc Cntrft Sub W-Intent Sch I-V	0	1	0	0
	С	Possession Controlled Substance Schedule I/II	2	0	0	0
	D	Poss, Etc Cntrft Sub W-Intent Unclass Sch	1	0	0	0
	D	Possession Controlled Substance Schedule I/II	1	2	1	0
	D	Possession Controlled Substance Schedule VI	1	0	0	0
	D	Possession Of Drug Paraphernalia	1	0	1	1

		Total Felony Offenses	9	4	2	1
Misdemeanor	A	Delv, Poss, Manu Etc. Drug Paraphernalia Or Ctrfet Ctrl Subs	5	1	3	0
	А	Poss Ctrl-Cnft Sub W-O Presc-1st Off	0	0	2	1
	А	Poss Sch VI Ctrl Sub W/Purpose Del	0	0	2	0
	А	Possession Controlled Substance Schedule III	5	4	4	1
	А	Possession Controlled Substance Schedule IV/V	2	0	2	2
	А	Possession Controlled Substance Schedule VI	1	0	3	5
	А	Possession Of Marijuana	2	0	0	0
	В	Adulterant Drug Test Or Possession Of Adulterants	0	0	1	0
	U	Possession Of Drug Paraphernalia	0	0	0	1

Total Misdemeanor Offenses	15	5	17	10
Total Commitments for Drug Law Violation	24	9	19	11
			Total Misdemeanor Offenses       15       5         Total Commitments for Drug Law Violation       24       9	

### PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS COMMITTED TO YOUTH SERVICES CENTERS OTHER OFFENSES SFY 2016 to 2019

Offense	Offense	e				
Classification	Grade	Offense Title	2016 2	2017 2	2018 2	2019
Felony	В	Falsely Reporting A Terrorist Threat	1	0	0	0
	В	Possession Of Firearm By Certain Persons (Arrest Date After 8-26-94	4 0	0	0	2
	С	Aggravated Cruelty To Dog, Cat, Or Horse	0	0	0	1
	С	Reg Sex Offender Fail To Comply With Report Requirements	0	1	0	0
	D	Aggravated Cruelty To Dog, Cat, Or Horse	0	0	0	1
	D	Criminal Use Of Prohibited Weapon	0	0	0	1
	D	Possession Of Defaced Firearm	0	0	0	1
	D	Possession Of Firearm By Certain Persons	0	0	0	1
	D	Public Display Of Hard-Core Sex Conduct	0	0	0	1
	U	Engaging In VIolent Criminal Group Activity	2	0	0	0
	U	Felony With Firearm	2	0	0	0
		Total Felony Offenses	5	1	0	8
	_					
Misdemeanor	A	Carrying Certain Prohibited Weapons	1	3	1	0
	A	Criminal Use Of Prohibited Weapon	0	1	0	0
	A	Filing False Rept Of Crim Wrong Doing	0	0	1	0
	A	Possessing Instruments Of Crime	0	1	0	0
	В	Refusal To Submit To Arrest	1	1	0	0
	С	Criminal Contempt	0	0	0	2
	U	Aftercare VIolation	18	13	9	16
	U	Fail Report Misrep Con Works Comp Benefit	1	0	0	0
	U	Purchase-Poss Intox Liquor By Minor	1	1	1	0
	U	Revocation Of Probation	45	48	49	47

Total Misdemeanor Offenses 77 72 64 65

Total Commitments for Other Offenses 82 73 64 73

## NUMBER OF ADJUDICATED DELINQUENTS RECOMMITTED TO YOUTH SERVICES CENTERS SFY 2016 to 2019

		Total			Nun	nber of P	rior Con	nmitmen	ts		
SFY	Sex	Commitments	0	1	2	3	4	5	6	7+	N/A
2016	Male	411	311	79	15	6	0	0	0	0	C
	Female	61	45	12	2	2	0	0	0	0	(
	Total	472	356	91	17	8	0	0	0	0	C
Re	ecommitm	ient Rate = 25%									
		Note:	Based o	on all nev	v commi	tment or	ders reg	ardless o	of case.		
2017	Male	386	287	70	25	2	2	0	0	0	(
	Female	65	51	13	1	0	0	0	0	0	(
	Total	451	338	83	26	2	2	0	0	0	(
Re	ecommitm	ent Rate = 25% Note:	Based o	on all nev	v commi	tment or	ders reg	ardless o	of case.		
Re 2018	ecommitm Male		Based of 245	on all nev 71	v commi 18	tment or	ders reg	ardless o	of case.	0	(
		Note:					_			0	(
	Male	Note: 339	245	71	18	5	0	0	0		(
2018	Male Female Total	Note: 339 63	245 48	71 12	18 2	5 1	0 0	0 0	0 0	0	(
2018	Male Female Total	Note: 339 63 402 eent Rate = 27%	245 48	71 12 83	18 2 20	5 1 6	0 0 0	0 0 0	0 0 0	0	(
2018	Male Female Total	Note: 339 63 402 eent Rate = 27%	245 48 293	71 12 83	18 2 20	5 1 6	0 0 0	0 0 0	0 0 0	0	(
2018 Re	Male Female Total ecommitm Male Female	Note: 339 63 402 tent Rate = 27% Note: 292 58	245 48 293 Based of 207 43	71 12 83 on all nev 59 10	18 2 20 w commi 19 5	5 1 6 tment or 6 0	0 0 ders reg 1 0	0 0 ardless o 0 0	0 0 0 of case. 0 0	0 0 0 0 0	( ( ( ( (
2018 Re	Male Female Total ecommitm Male	Note:	245 48 293 Based o	71 12 83 on all nev 59	18 2 20 w commi 19	5 1 6 tment or	0 0 0 ders reg	0 0 ardless o	0 0 0 of case.	000000000000000000000000000000000000000	(
2018 Re 2019	Male Female Total ecommitm Male Female Total	Note:	245 48 293 Based of 207 43	71 12 83 on all nev 59 10	18 2 20 w commi 19 5	5 1 6 tment or 6 0	0 0 ders reg 1 0	0 0 ardless o 0 0	0 0 0 of case. 0 0	0 0 0 0 0	(
2018 Re 2019	Male Female Total ecommitm Male Female Total	Note: $ \frac{339}{63} \\ 402 $ hent Rate = 27% Note: $ \frac{292}{58} \\ 350 $ hent Rate = 29%	245 48 293 Based of 207 43	71 12 83 on all nev 59 10 69	18 20 w commi 19 5 24	5 1 6 tment or 6 0 6	0 0 0 ders reg 1 0 1	0 0 ardless o 0 0 0	0 0 0 0 0 0 0 0	0 0 0 0 0	(

### NUMBER OF JUVENILES REFERRED TO SPECIALTY PROVIDER FACILITIES

	Number of Placements		
Facility	Male	Female	Total
Acadia/Riverview Behavioral Health	4	0	4
BHC - Pinnacle Pointe Hospital	7	1	8
Centers for Youth and Families	1	0	1
Consolidated Youth Services (ASAP)	10	0	10
Destiny House	26	18	44
Division of Behavioral Health Services	1	0	1
Methodist Behavioral Hospital	2	0	2
Oak Ridge Behavioral Care	1	0	1
Piney Ridge Treatment Center	1	0	1
Quapaw House (QH-TH)	7	0	7
Springwoods Behavioral Health	2	0	2
The Bridgeway	7	3	10
UHS of Benton, Inc.dba Rivendell Behavioral Health Services	3	1	4
Valley Behavioral Health System	5	5	10
Vera Lloyd Presbyterian Home and Family Services, Inc.	17	18	35
Woodridge Behavioral Care	14	1	15
Youth Bridge, Inc. (SAT)	12	0	12
Youth Bridge, Inc. (YBTH)	3	0	3
Total	123	47	170

## Average Length-of-Stay of Adjudicated Delinquents\*

A. Juvenile Correctional Facilities	131 days
B. Juvenile Treatment Centers	148 days
C. Specialized Placements	93 days
D. Juvenile Detention Centers	30 days

## Number of Adjudicated Delinquents Admitted to Serious Offender Programs

	Num	Number of Admissions			
Serious Offender Program	Male	Female	Total		
Arkansas Juvenile Assessment & Treatment Center	231	42	273		
Colt Juvenile Treatment Center	8		8		
Dermott Juvenile Correctional Facility (18-21)	69		69		
Dermott Juvenile Treatment Center	47		47		
Harrisburg Juvenile Treatment Center	37	24	61		
Lewisville Juvenile Treatment Center	66		66		
Mansfield Juvenile Treatment Center	78	35	113		
Total	536	101	637		

### COMMUNITY-BASED YOUTH SERVICES PROGRAMS

The Community-based program network consists of 12 privately-operated non-profit organizations for SFY 2019. The division contracts with these programs to provide residential and non-residential services to youth up to the age of 21 who are adjudicated delinquents, members of "families in need of service", or youth at risk (youth who exhibit behavior that, if continued, would bring them into contact with the juvenile justice system).

Provider	Male	Female	Total
Comprehensive Juvenile Services	195	118	313
Consolidated Youth Services	192	128	320
Conway County Community Services, Inc.	535	279	814
Counseling Clinic, Inc.	107	59	166
East Arkansas Youth Services, Inc.	99	54	153
Ouachita Children's Center, Inc.	117	91	208
Phoenix Youth and Family Services, Inc.	84	47	131
Preferred Family Healthcare Inc., Health Resources of Arka	3	2	5
Professional Counseling Associates	69	28	97
Southwest Arkansas Counseling and Mental Health Center	246	138	384
United Family Services, Inc.	386	162	548
Youth Bridge, Inc.	1,184	805	1,989
TOTAL	3,217	1,911	5,128

### COMMUNITY-BASED PROGRAM INTAKES BY PROVIDER BY GENDER

### COMMUNITY-BASED INTAKES BY AGE

	AGE							
	12 &						18 &	Total
Program	Younger	13	14	15	16	17	Older	Intakes
Comprehensive Juvenile Services	19		45	65	74	74	7	313
Consolidated Youth Services	23	29	43	63	89	71	2	320
Conway County Community Services, Inc.	105	72	124	170	150	150	43	814
Counseling Clinic, Inc.	48	16	21	28	26	26	1	166
East Arkansas Youth Services, Inc.	8	11	28	30	40	29	7	153
Ouachita Children's Center, Inc.	27	24	43	37	37	36	4	208
Phoenix Youth and Family Services, Inc.	16	14	20	30	32	17	2	131
Preferred Family Healthcare Inc., Health Resources of Arkansas, Inc.	1			1	2	1		5
Professional Counseling Associates	12	8	14	22	19	22		97
Southwest Arkansas Counseling and Mental Health Center, Inc.	53	36	50	71	83	76	15	384
United Family Services, Inc.	34	44	68	118	151	116	17	548
Youth Bridge, Inc.	816	149	206	246	263	278	31	1,989
TOTAL	1,162	432	662	881	966	896	129	5,128

### INTERSTATE COMPACT ON JUVENILES

The Interstate Compact on Juveniles (ICJ) was designed primarily for cases involving out-of-state runaways, escapees and absconders, and for the supervision of juveniles who have been adjudicated delinquent. It provides legal procedures for the return of runaways and makes it possible to place a juvenile on probation or parole in a state other than the one where the offense was committed with the assurance of supervision by the appropriate agencies of the state in which he/she is placed.

Requests for Home Evaluation/Supervision Sent by Arkansas to Other States		
Probation Referrals	62	
Parole Referrals	20	
Requests for Home Evaluation/Supervision Received by Arkansas from Othe	er States	74
Probation Referrals	65	
Parole Referrals	9	
Number of Runaways Returned (Non-Delinquent Youth)		81
Number of Escapees (Youth Committed to Facility)		0
Number of Absconders (Youth on Probation or Parole)		21

Adult Protective Services (DAABHS) protects and assists adults, age 18 and older, who are abused, neglected, or exploited, or any combination thereof, and who are endangered as a result of lack of capacity or impaired from mental or physical disease or defect as these terms are defined by Arkansas Statute.

Alternative Community Services (DDS) ACS Waiver is a Medicaid home- and community-based waiver that serves individuals of all ages with developmental disabilities, who, without these services, would have to live in an institution such as a nursing home or intermediate care facility for the intellectually disabled (ICF/ID).

Americorps, also known as the domestic Peace Corps, engages Americans of all ages in service opportunities each year. AmeriCorps members serve with local nonprofits and community agencies, where they have the opportunity to teach adults to read, make neighborhoods safer, teach children how to be healthier, as well as respond to and assist in natural disasters. In Arkansas, AmeriCorps members have been able to serve over 80,000 people. Most of these AmeriCorps members serve with projects like Arkansas Garden Corps, Legal Aid of Arkansas, and Arkansas Future Teacher Initiative, as well as many others. Members can also serve in AmeriCorps\*VISTA (Volunteers in Service to America), AmeriCorps\*NCCC (the National Civilian Community Corps), and in Senior Corps in locations across America. Arkansas has AmeriCorps programs operating in all of its 75 counties.

Arkansas Medicaid Enterprise (AME) Project Management Office (DMS) The Medicaid Management Information System (MMIS) Replacement Project, chartered by the Division, is to implement a new core MMIS, pharmacy point of sale, data warehouse, and decision support system that will modernize existing system functions and significantly enhance the goals of the MMIS, ensuring that eligible individuals receive the health care benefits that are medically necessary and that providers are reimbursed promptly and efficiently.

**ARKids First (DCO & DMS)** provides health insurance to children who otherwise might not get medical care. The program offers two coverage options. ARKids A offers low-income children a comprehensive benefits package. ARKids B provides limited coverage for slightly higher income families. ARKids B requires a small co-pay for most services.

**Commodity Distribution Program (DCO)** processes and distributes raw commodities donated by the U.S. Department of Agriculture to schools and other eligible recipient agencies in Arkansas.

**Community Services Block Grant - CSBG (DCO)** is a state-administered federal anti-poverty program which supports services designed to help low-income individuals and families become self-sufficient (i.e., employment assistance, housing, childcare, food, etc.). Services are provided by 16 Community Action Agencies which cover all 75 counties in the state.

**Community Service Supervision (DYS)** is a program that provides a site for community service work, supervision of the juvenile on the work site by program staff, and reports to the court regarding compliance with the established case plan.

**Compliance Monitoring/Electronic Monitoring (DYS)** is a program which monitors a juvenile's presence in a particular location in order to enable the juvenile to remain in the home or return to the home, thus preventing institutionalization or re-institutionalization. Services are provided in accordance with an established plan of service and include contact with the juvenile to determine compliance with the plan.

**Crisis Residential Treatment (DYS)** includes intervention and stabilization of a juvenile in an existing facility that provides a structured setting, close supervision, and necessary interventions to allow the juvenile to return home. Services in a hardware secure facility are limited to fourteen (14) days per sanction. This service may include, but is not limited to, education and room and board.

**Day Services (DYS)** provides educational and therapeutic services to juveniles who have been initially ordered such services by the court, as a part of a legally authorized Diversion Agreement, or as a sanction for non-compliance with a court order or an established Aftercare Plan. This service is designed to enhance a youth's behavior, academic performance, and interpersonal skills in a structured setting, either in a group or in a one-to-one basis, based on an individual case plan.

**Developmental Day Treatment Clinic Services (DDTCS) (DDS)** is a program for adults age 21 (age to 21 if the person has a diploma/ certificate of completion). Services are provided in a clinic setting on an out-patient basis. Services include evaluation, instruction in areas of self-help, socialization and communication to help the person to develop and retain skills related to their ability to live in the community. Options for speech, physical, and occupational therapy are available.

**Diagnosis and Evaluation (DYS)** is assessment of the nature and extent of a youth's physical, emotional, educational and behavioral problems and recommendations for treatment strategies to remedy the identified problems. The specific diagnostic services provided and level of sophistication of reports produced are based on the individual needs of the referring agency. Allowable components are educational evaluation, social assessment, psychological evaluation, psychiatric evaluation, and consultation with the referring agency. Evaluations may also include a medical evaluation, if the assessment indicates a physical association with the emotional and/or behavioral problem(s).

**Drug Screenings (DYS)** is the collection and analysis of urine samples to determine if a youth is using drugs. May only be provided as a subordinate part of a sanction service for adjudicated delinquents or youth on aftercare status. This service may also be provided as Non-Sanction Drug Screening as a subordinate part of another service as a diversion from juvenile court or as court ordered for adjudicated Family In Need of Services (FINS). The Sanction Services are limited to the length of time a sanction is imposed. The Non-Sanction Services are limited to a period not to exceed six (6) months per each court order.

**Emergency Shelter (DYS)** are services, including room and board, for youth whose circumstances or behavioral problems necessitate immediate removal from their homes or for youth released from a youth services facility who need temporary placement in the community until long term residential arrangements can be made. The purposes of Emergency Shelters are (1) to provide shelter for a period necessary to make more permanent arrangements or (2) to provide a short-term alternative to secure detention. The extent and depth of the services provided to a youth in the Emergency Shelter program will depend upon the individual needs of the youth and the referral source. Emergency shelter is limited to a maximum of sixty (60) days in any six month period. An order from Juvenile Court may supersede the stated time constraints.

**Emergency Solutions Grant Program (DCO)** assists local communities to improve the quality of life for the homeless by: (1) Providing grants for minor renovations, rehabilitation or conversion of buildings for the homeless, (2) Providing funds for payments of certain operating and maintenance expenses, (3) Providing funds for essential social services expenses, and (4) Providing funds to be used for homeless prevention efforts. It also assists with rapid re-housing, homelessness prevention and street outreach efforts to assist the homeless.

Health Care Independence Program (DCO & DMS) provides Medicaid funding in the form of premium assistance to enable adults aged 19-64 to enroll in private health insurance plans offered through insureark.org.

**Hyperalimentation (DMS)** is the administration of nutrients by intravenous feeding especially to patients who cannot ingest food through the alimentary tract (the tubular passage that begins from mouth and functions in digestion and absorption of food and elimination of residual waste.)

IndependentChoices (DAABHS) is a consumer-directed Medicaid waiver for Medicaid eligible persons age 18 and above who have a medical need for personal care service. This consumer directed service gives clients a monthly cash allowance in place of traditional personal care. Eligible persons are able to choose, supervise and pay their own personal care aide and use some of the allowance to purchase goods and services related to personal care needs.

Intensive Casework Management (DYS) are services specifically designed for youth committed to a youth services facility operated by the Division of Youth Services. This should provide a community evaluation that includes recommendations for release plans, services to families of committed youth, advocacy on behalf of the youth, supervision, transportation, and follow-up. It may also include visiting youth at the Youth Services Center(s), under certain circumstances.

Intensive Casework Management For Serious Offenders (DYS) are services specifically designed for youth committed to the Division of Youth Services who have completed the residential phase of a serious offender program and who have been transferred back to the community. Services include, but are not limited to, recommendations for release plans, services to families of committed youth, advocacy on behalf of the youth, supervision, transportation, and follow-up.

Intensive Supervision and Tracking (DYS) is to provide intensive supervision and tracking services to juveniles who have been initially ordered this service by the court or as a part of a legally authorized Diversion Agreement. The service may also be used as a sanction for non-compliance with a court order or an established aftercare plan. The primary goal of this program is to support the youth in their homes primarily through individualized, consistently close supervision and monitoring. The service is available seven (7) days a week and may be performed at any hour of the day or night, depending on the situation.

The Interstate Compact Placement of Children (ICPC) Unit assist in moving children in need of foster care placement or adoption across state lines. When a child requires foster care or adoptive placement outside the resident state, DCFS shall use the ICPC process.

**Interstate Compact on Juveniles (DYS)** provides for the supervision of out-of-state delinquent juveniles, provides for the return of runaways, provides authorized agreements for the cooperative institutionalization of special types of juveniles, and provides for the return of absconders and escapees. Allowable components include initial evaluation, supervision, follow-up reports, and discharge.

Long-Term Care (DCO & DMS) individuals who are residents of nursing homes may qualify for Medicaid if the care in the facility is medically necessary and they meet income, resource and other criteria.

Low Income Home Energy Assistance Program (LIHEAP) (DCO) provides financial assistance to about 60,000 households each year to help them meet the costs of home energy i.e. gas, electricity, propane, etc. It also offers weatherization services and case management activities which are designed to encourage and enable households to reduce their energy costs and thereby, their need for financial assistance.

Medicaid (DAABHS & DMS) reimburses health care providers for covered medical services provided to eligible needy individuals in certain categories. Eligibility is determined based on income, resources, Arkansas residency, and other requirements.

Medicaid Eligible (DCO & DMS) is a person who has met the eligibility requirements to obtain Medicaid coverage.

Medicaid Recipient (DMS) is a person who uses their Medicaid card to receive Medicaid services.

Medically Needy (DCO & DMS) is intended to provide medical services for categorically related individuals or families whose income and/or resources exceed the limits for cash assistance but are insufficient to provide medical care.

**Newborn Medicaid (DCO & DMS)** provides 12 months continuous full coverage for those newborns up to age 1 whose mothers were Medicaid eligible at the time of the newborn's birth.

Parent/Caretaker Relative Medicaid (DCO & DMS) provides full Medicaid coverage to adults with minimal income based on AFDC rates who have related minor children living with them in the home.

Pregnant Women - Full Benefits (DCO & DMS) with minimal income based on AFDC rates may be eligible for full Medicaid coverage if they meet certain eligibility criteria. Coverage continues through the pregnancy and until the end of the month that the 60th day postpartum falls.

**Pregnant Women - Limited Benefits (DCO & DMS)** with income up to 209% of Federal Poverty Level may be eligible for limited coverage if they meet eligibility criteria, including prenatal, delivery, postpartum and conditions, which may complicate the pregnancy. Coverage continues through the pregnancy and until the end of the month that the 60th day postpartum falls.

**Refugee Resettlement Program (DCO)** assists newly arrived eligible refugees to assimilate into the American way of life, offering ongoing medical services and financial assistance for up to eight months.

**Residential Treatment (DYS)** is twenty-four hour treatment services available for up to one year for each individual (recommended average: four to six months), for youth whose emotional and/or behavioral problems, as diagnosed by a qualified professional, cannot be remedied in his or her own home. Room and board is limited to six months in a one-year period. An order from Juvenile Court may supersede the stated time constraints.

**Restorative Justice (DYS)** is the compensation to a crime victim by the offender. Restorative justice programs may take minor offenders as well as serious offenders. This service may also be offered as Non-Sanction Restorative Justice programs but would then be limited to non-adjudicated youth as a diversion from adjudication by juvenile court. This program consists of two types of programs:

- Cash: A program which assists the offender in obtaining employment and, in some cases, provides supervision to the juvenile to monitor the payment of restitution to the victim or the juvenile's employment to ensure compliance with the established plan of service.
- Restitution (Work for the Victim): A program that monitors a juvenile's work activities to compensate a victim. The service may include arrangement of scheduled activities, monitoring of work performed, and reports to the court or DYS regarding compliance with the established case plan. The program may mediate between the victim and the offender to determine the amount of restitution.

**Special Nutrition Programs (DCCECE)** provides reimbursement for well-balanced, nutritious meals served to individuals enrolled in the Child and Adult Care Food Program, National School Lunch Program, Special Milk Program, and the Summer Food Service Program.

Substance Abuse Services (DAABHS) The Division of Behavioral Health Services is the single state agency responsible for funding of alcohol and drug prevention and treatment services, providing court ordered treatment, licensing of alcohol and drug treatment programs, the State Methadone Authority, administering the Drug and Alcohol Safety Educational Programs and providing training to

**Supplemental Nutrition Assistance Program (SNAP)** (formerly the Food Stamp Program) **(DCO)** provides food assistance to eligible households to cover a portion of a household's food budget. In addition to food assistance, the program provides SNAP recipients with nutrition education, employment & training, and work experience in some cases.

Targeted Casework Management (DYS) are services that assist an individual or family in accessing needed medical, social, educational, and other services appropriate to the needs of the individual/family. Targeted case management services include client intake, assessment, periodic reassessment, case plan development and review, service referral, coordination and advocacy, monitoring of client service utilization, record keeping and documentation of service contacts and client progress, and transportation.

The Emergency Food Assistance Program (TEFAP) (DCO) makes surplus and purchased agricultural commodities available to low income households. The commodities are intended to supplement other foods and not serve as a household's sole or main food source.

**Therapy (DYS)** is a therapeutic relationship between the client and a qualified therapist for the purpose of accomplishing changes that are identified as goals in the case plan through the use of various counseling techniques. Services to specific individuals may include individual, group or family therapy, or consultation with the referral source as needed.

Transitional Employment Assistance (TEA) (DCO & DMS) program is a time-limited assistance program to help needy families with children become more responsible for their own support and less dependent on public assistance. In addition to monthly cash assistance, employment-related services are provided to parents, including job-readiness activities, transportation assistance, childcare assistance, and other supportive services so that the parent can engage in work or education and training activities.

**U-18 (DCO & DMS)** is a Medical Assistance Only category intended to provide services to needy individuals under 18 years of age who meet the TEA income and resource requirements.

**Unborn Child (Pregnant Women) (DCO & DMS)** provides limited coverage to the non-citizen pregnant woman whose child will be born in the U.S. Coverage continues through the pregnancy and until the end of the month that the 60th day postpartum falls.

Vocational Rehabilitation (DSB) objective is to ensure that qualified blind and visually impaired persons work in appropriate careers and become as personally and economically independent as possible.

Work Pays (DCO) is an incentive program designed to encourage working TEA clients to remain employed after closure of the TEA case while increasing their hours of work and/or hourly wage. Families participating in Arkansas Work Pays will receive a monthly cash assistance payment in the amount of \$204 for up to 24 months, provided they meet the Work Pays eligibility requirements. This program was implemented in July 2006.

