ARKANSAS DEPARTMENT OF HUMAN SERVICES

NTTDATA

DCFS – Differential Response – v7.0 Last Updated: 04/15/2020 Police Notify FSW meets child maltreatment & referral lew allegation mee Receive notification of Invest number is provided. Yes child maltreatment alleged maltreatment via phone/fax. **Arkansas State** Key referral into Investigation is assigned to criteria? CHRIS where family lives. Screenout and l No-Cont D.F notify FSW D.R. FSW Receive notification of DCFS Supervisor Pend in g investigation Request for override to Sup Approve DR closure End Process Review for open cases, referral via Yesinvestigations, or high risk open case or high risk investigation state workflow inbox Assign to FSW and DR case is opened in CHRIS New allegation **FSW and/or Client can DCFS Manager (Central Office) request up to 2 - 15 day extensions w/DCFS Assign for Invest approval. If services are still investigation to Cen Off referral county in needed a Supportive Case is CHRIS opened. FSW Schedule Meetings: Conduct Heath & Send request to central - Client 1 Is HSF or new Safety office for override to Enter asses sment - Parent / Guardian HSF or new allegation? Schedule Meetings Yeq HS₽ Cen Of **Differential Response** assessment(s) allegation identified? contacts in CHRIS investigations where client - Other family members resides - Colladerals No Document new Create Family Plan (for Conduct Family D.R. Services Required? Refferal # in CHRIS & Sup Close referral in CHRIS ✓ Yes⁻ Strength Needs services) and work with FSW (See **text) request DR closure family Assessment -No-