

IFB #710-21-0024
Sign Language Interpreter Services

B. Official Bid Price Sheet

State of Arkansas
Department of Human Services

PRIMARY CONTACT

Kelly Mistry
Strategic Account Executive
(831) 238-5433
KMistry@languageline.com

GLOBAL HEADQUARTERS

LanguageLine Solutions
1 Lower Ragsdale Drive, Bldg. 2
Monterey CA 93940
www.languageline.com



Table of Contents

B. Official Bid Price Sheet

Official Bid Price Sheet

Alternate ASL Interpreter Solutions Pricing

Virtual Onsite

Video Interpreting

OFFICIAL BID PRICE SHEET

ITEM	CERTIFICATION LEVEL	ESTIMATED ANNUAL HOURS	UNIT PRICE PER HOUR	EXTENDED PRICE
1	RID, NAD (Level 3 and above) QAST (Level 2 and above)	2,700 hours Daytime: Mon - Fri (8:00 am -5:pm CST)	\$ <u>90.00</u> Per hour	\$ <u>243,000</u>
2	RID, NAD (Level 3 and above) QAST (Level 2 and above)	700 hours Evenings: Mon – Fri 5:01 am CST until 7:59 pm CST) Weekends: Sat- Sun (24 hour each day) Holidays: (Note the State's observed on page)	\$ <u>135.00</u> Per hour	\$ <u>94,500</u>
3	RID, NAD (Level 3 and above) QAST (Level 2 and above)	50 hours Emergency/Crisis: Less than 24 hour notice	\$ <u>180.00</u> Per hour	\$ <u>9,000</u>
4	RID, NAD (Level 3 and above)	50 hours Court/Legal: All Hours Daytime, Evenings, Weekends, Holidays & Emergency/Crisis	\$ <u>180.00</u> Per hour	\$ <u>9,000</u>
TOTAL				\$ <u>355,500</u>

Comments:

- Standard Hourly Rate.** 8:00 a.m. - 5:00 p.m. local time Monday through Friday with more than one full business days' notice.
- Non-Standard Hourly Rate.** Before 8:00 a.m. or after 5:00 p.m. local time Monday through Friday, Saturday/Sunday or assignments with less than one full business day's notice.
- Emergency / Holiday Rate.** Assignments with less than one hour's notice or assignments on federally recognized holidays. Emergency service not available in all areas.
- Cancellation.** Assignments canceled with less than one full business days' notice will be charged at the applicable rate for the greater of the Minimum Appointment Time or reserved time for the assignment.
- Minimum Appointment Time.** Two Hours. Time will be billed in 15-minute Increments.
- Billing.** Billing will be for the greater of time reserved or actual time, subject to the minimum.
- Mileage Reimbursement.** Mileage reimbursement currently \$0.42 per mile.

Please refer to Attachment 1, Alternate ASL Interpreter Solution Pricing for Virtual Onsite and Video Interpreting services.

ATTACHMENT 1**Alternate ASL Interpreter Solutions Pricing****VIRTUAL ONSITE**

OnSite Interpreting	American Sign Language
Standard Hourly Rate	\$80.00
Non-Standard Hourly Rate	\$120.00
Emergency/Holiday Hourly Rate	\$160.00

1. **STANDARD HOURLY RATE.** 8:00 a.m. - 5:00 p.m. local time Monday through Friday with more than one full business days' notice.
2. **NON-STANDARD HOURLY RATE.** Before 8:00 a.m. or after 5:00 p.m. local time Monday through Friday, Saturday/Sunday or assignments with less than one full business days' notice.
3. **EMERGENCY/HOLIDAY RATE.** Assignments with less than one hour's notice or assignments on federally recognized holidays. Emergency service not available in all areas.
4. **CANCELATION.** Assignments canceled with less than one full business days' notice will be charged at the applicable rate for the greater of the Minimum Appointment Time or reserved time for the assignment.
5. **MINIMUM APPOINTMENT TIME.** Two Hours. Time beyond Minimum Appointment Time will be billed in 15-minute increments.
6. **BILLING.** Billing will be for the greater of time reserved or actual time, subject to the minimum.

VIDEO INTERPRETING

Languages	Rates Per Minute
American Sign Language	\$2.75