

State of Arkansas Department of Human Services

Attachment B  
Written Questions

## Instructions

This Response Template must be used for submission of written questions. All questions should provide the requested information. Those that do not, may not be answered by DHS. The Vendor may add as many lines as needed. DHS would strongly prefer the Vendor to ask multi-part questions as individual questions on separate lines.

**Instructions:** Complete all cells of each question asked in the Table below. Clearly identify the referenced section or text.

Question ID	Reference (page number, section number, paragraph)	Specific Language	Question	Answers
<i>Example</i>	<i>Page 7, section 1.15, C</i>	J. Vendors may submit multiple bid	<i>May vendors submit more than one bid?</i>	<i>yes See section 1.15, J</i>
1			Regarding this RFP, will a contractor be required to provide (pay for) a case management system (software)? I know that ETO is currently being utilized, but I was curious if ETO is a system that AR DCFS provides or if the contractor would be expected to pay for such a program. I am just trying to determine if this needs to be a consideration in our price sheet. If this item is addressed in the RFP, are you able to provide the page number or section title?	DCFS does not provide a data management and reporting system and will be the responsibility of the Contractor.
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