REVISED TECHNICAL RESPONSE PACKET 710-24-0017

COPY

RESPONSE SIGNATURE PAGE

Type or Print the following information.

| | PROSPECTIVE CON | TRACTOR'S INFO | RMATION | | | | | |
|--|--|---|---|--|--|--|--|--|
| Company: | Sparrow's Promise | | | | | | | |
| Address: | 208 E. Moore | | | | | | | |
| City: | Searcy | State: AR | Zip Code: 72143 | | | | | |
| Business Designation: | | Sole Proprietorshi | p □ Public Service Corp ⊠ Nonprofit | | | | | |
| Minority and Women Owned | ☑ Not Applicable □ American Indian □ Service-Disabled Veteran □ African American □ Hispanic American □ Women-Owned | | | | | | | |
| Designation*: | □ Asian American □ Pacific Islande AR Certification #: | | / and Women-Owned Business Policy | | | | | |
| | PROSPECTIVE CONTRACTOR CONTACT INFORMATION Provide contact information to be used for solicitation related matters. | | | | | | | |
| Contact Person: | Brandon Tittle | Title: | Executive Director | | | | | |
| Phone: | 501-268-3243 | Alternate Phone: | 501-236-0900 | | | | | |
| Email: | director@sparrowspromise.org | | L | | | | | |
| | CONFIRMATION | OF REDACTED CO | PY | | | | | |
| I NO, a redacted submission do Note: If a redacte packet, and financial da | ed copy of submission documents is of d copy of submission documents is <u>n</u> ocuments will be released if requested ed copy of the submission documents I neither box is checked, a copy of the ta (other than pricing), will be release f Information Act (FOIA). See Solicita | o <u>t</u> enclosed. I unde d. is not provided with e non-redacted doc ed in response to an | h Prospective Contractor's response uments, with the exception of y request made under the Arkansas | | | | | |
| Greek II | ILLEGAL IMMIGRA | ANT CONFIRMATI | ON | | | | | |
| they do not emplo | By signing and submitting a response to this <i>Solicitation</i> , a Prospective Contractor agrees and certifies that they do not employ or contract with illegal immigrants and shall not employ or contract with illegal immigrants during the term of a contract awarded as a result of this solicitation. | | | | | | | |
| | ISRAEL BOYCOTT RES | TRICTION CONFIR | MATION | | | | | |
| | box below, a Prospective Contractor a Israel during the term of a contract a | | | | | | | |
| I Prospective C | ontractor does not and shall not boy | cott Israel. | | | | | | |
| An official authoriz | ed to bind the Prospective Contractor | to a resultant contr | act shall sign below. | | | | | |
| he signature below ause the Prospect | signifies agreement that any exception t tive Contractor's response to be reject | hat conflicts with a Re | equirement of this Solicitation may | | | | | |
| Authorized Signa | | Title | Executive Director | | | | | |
| Printed/Typed Na | me: Brandon Tittle | Date | : 12/21/2023 | | | | | |

SECTIONS 1 – 4: VENDOR AGREEMENT AND COMPLIANCE

- Any requested exceptions to items in this section which are <u>NON-mandatory</u> must be declared below or as an attachment to this
 page. Vendor must clearly explain the requested exception, and should label the request to reference the specific solicitation
 item number to which the exception applies.
- Exceptions to Requirements shall cause the vendor's proposal to be disqualified.

By signature below, vendor agrees to and **shall** fully comply with all Requirements as shown in this section of the bid solicitation.

Authorized Signature:

gnature: Juse Ink Only.

Printed/Typed Name: Brandon Tittle

Date: 12/21/2023

| | | | | | | | | | nmission | | | | | | 1 | | | titutional sion | | | | | |
|--------------------------------------|---|--|--|-----------------|-------------|--------------|--|--------|--|---|--------------------------------------|------------------|-------------------------------|-------------------------------------|----------------|---------------------------|------------|---|--|--|------------------|------------------------|---|
| | | | | | | USA | NT. | | tate Board or Cor | o you? , etc.] | Relation | | | | | | | l Assembly, Cons 3oard or Commiss | interest and/or | Position of Control | | | Board Chair |
| | | - Collaboration | Both? | | | COUNTRY: | AGREEMENT. OSED: | | tional Officer, S | e they related to ublic, Jr., child, | | | | | | | | r of the Genera Officer, State E | % of ownership control? | Ownership Interest (%) | | | |
| | IT DISCLOSURE AND CERTIFICATION FORM | e agreement, er grant awara wint anj zunanoao oran | IS THIS FOR Goods? Services? V Both? | M.L. | | e: 72143 | CONTRACT. LEASE. PURCHASE G INFORMATION MUST BE DISCL | DUALS* | r spouse is a current or former: member of the General Assembly, Constitutional Officer, State Board or Commission | What is the person(s) name and how are they related to you? [i.e., Jane Q. Public, spouse, John Q. Public, Jr., child, etc.] | Person's Name(s) | | | | | | BUSINESS)* | Indicate below if any of the following persons, current or former, hold any position of control or hold any ownership interest of 10% or greater in the entity: member of the General Assembly, Constitutional Officer, State Employee. In the spouse, brother, sister, parent, or child of a member of the General Assembly, Constitutional Officer, State Board or Commission Member. State Employee. In the power to direct the purchasing policies or influence the management of the entity. | What is the person(s) name and what is his/her % of ownership interest and/or what is his/her position of control? | Person's Name(s) | | | Andrew Baker |
| | | | | uo | | ZIP CODE: | OR RENEWING A | ΙΛΙ | a current or | For How Long? | To MM/YY | | | | | | ТҮ (| ld any owner ent, or child c s or influenc | For How Long? | To MM/YY | | | Current Current |
| | T DISC | | s Promise | Brandon | | AR | , OR RE Y, THE F | IND | ir spouse <i>i</i> s | | From MM/YY | | | | | | NTI | ontrol or hol sister, pare sing policie | For Ho | From MM/YY | | | 2017 |
| | Eailure to complete all of the following information may result in a delay in obtaining a | | Searcy Children's Homes, Inc. Dba. Sparrow's Promise | FIRST NAME | e | STATE: | A CONDITION OF OBTAINING, EXTENDING, AMENDING GRANT AWARD WITH ANY ARKANSAS STATE AGENC | FOR | you, your spouse or the brother, sister, parent, or child of you or you Employee: | Name of Position of Job Held | board/ commission, data entry, etc.] | | | | | | FOR AN E | Indicate below if any of the following persons, current or former, hold any position of control or hold any ownership interest of 10% or greater i Officer, State Board or Commission Member, State Employee, or the spouse, brother, sister, parent, or child of a member of the General Ass Member, or State Employee. Position of control means the power to direct the purchasing policies or influence the management of the entity. | Name of Position of Job Held | Isenator, representative, name or board/commission, data entry, etc.] | | | Parent Counsel Commision, Arkansas Commission on Child Abuse |
| | | OR NAME: | hildren's F | | 208 E Moore | | AINING, E ANY ARK | | the brother, s | Mark (√) | ent Former | | | | | | | ersons, currer ember, State of control me | Mark (√) | ent Former | | | |
| | e following i | SUBCONTRACTOR NAME: | Searcy C | Tittle | 2(| | DF OBT | | r spouse or e: | | Current | | | sion | | applies | | following pe nmission Me e. Position | | Current | | | sion |
| Co All itr ac rcl hm iu ent | حقة علم الع Failure to complete all of th | | TAXPAYER ID NAME: | YOUR LAST NAME: | ADDRESS: | сіту: Searcy | AS A CONDITION OF OBTAINING. OR GRANT AWARD WITH ANY AF | | Indicate below if: you, your Member, or State Employee: | Position Held | | General Assembly | Constitutional Officer | State Board or Commission Member | State Employee | None of the above applies | | Indicate below if any of the Officer, State Board or Con Member, or State Employee | Docition Lola | | General Assembly | Constitutional Officer | State Board or Commission Member |

DHS Revision 11/05/2014

State Employee

| Image: Set Set Contract and Grant Disclosure and Certification Form Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation, or policy adopted pursuant to that Order, shall be a material breach of the terms of this contract. Any contractor, whether an individual or entity, who fails to make the required provided pursuant to the terms of this contract. Any contractor, whether an individual or entity, who fails to make the required pursuant to the terms of this contract. | <u>disclosure or who violates any rule, regulation, or policy shall be subject to all legal remedies available to the agency.</u> As an additional condition of obtaining, extending, amending, or renewing a contract with a <i>state agency</i> I agree as follows: | Prior to entering into any agreement with any subcontractor, prior or subsequent to the contract date, I will require the subcontractor to complete a CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM. Subcontractor shall mean any person or entity with whom I enter an agreement whereby I assign or otherwise delegate to the person or entity, for consideration, all, or any part, of the performance required of me under the terms of my contract with the state agency. | I will include the following language as a part of any agreement with a subcontractor: | Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation, or policy adopted pursuant to that Order, shall be a material breach of the terms of this subcontract. The party who fails to make the required disclosure or who violates any rule, regulation, or policy shall be subject to all legal remedies available to the contractor. | No later than ten (10) days after entering into any agreement with a subcontractor, whether prior or subsequent to the contract date, I will mail a copy of the CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM completed by the subcontractor and a statement containing the dollar amount of the subcontract to the state agency. | l certify under penalty of perjury, to the best of my knowledge and belief, all of the above information is true and correct and that I agree to the subcontractor disclosure conditions stated herein. | Title Executive Director Date 12/21/2023 | Title Executive Director Phone No. 501-268-3243 | Agency Contact Contact Contract Ontract | |
|---|--|---|--|---|--|---|--|---|---|--|
| Contract ar <u>required by Governo</u> | <i>rule, regulation, or po</i> obtaining, extending, | greement with any sub scLosure AND CERTIF ise delegate to the per agency. | anguage as a part of | isclosure required by shall be a material br ation, or policy shall be | s after entering into ar Disclosure to the state agency. | perjury. to the bes tractor disclosure | TTTCA | Brandon Tittle | Dep art me nt of | |
| ages عود Contract and Grant Dis <i>Failure to make any disclosure required by Governor's Executive O</i> that Order, shall be a material breach of the terms of this contract. | losure or who violates any in addition of c | Prior to entering into any agreement CONTRACT AND GRANT DISCLOSURE whereby I assign or otherwise deleg of my contract with the state agency. | will include the following Is | Failure to make any di pursuant to that Order, violates any rule, regula | No later than ten (10) days after entering into a copy of the CONTRACT AND GRANT DISCLOSUR I amount of the subcontract to the state agency. | l certify under penalty of perjury. to the best of my knowledge and b that I agree to the subcontractor disclosure conditions stated herein. | Signature Signature | Vendor Contact Person | Agency use only Agency Agency Number ¹ Name | |

DHS Revision 11/05/2014

Sparrow's Promise Equal Opportunity Policy

Sparrow's Promise, does not discriminate in employment opportunities or practices on the basis of race, color, gender, national origin, age, or disability. All staff members are recruited from Churches of Christ as this is a ministry of the Churches of Christ. Sparrow's Promise will make reasonable accommodation for qualified individuals with known disabilities unless doing so creates an undue hardship for the organization. This policy governs all aspects of employment, including selection, job assignment, compensation, discipline, termination and access to benefits and training.

Child placement will be provided without discrimination on the basis of the religion or race of the child or family. Sparrow's Promise will not agree to place any child for whom the agency knowingly cannot provide adequate care or meet their needs. Sparrow's Promise will provide names of other possible placement sources, if known.

COUNTIES

• <u>Instructions:</u> Select each county in which services can be provided by the Prospective Contractor. (Refer to Attachment J State Map of Counties).

| Arkansas | |
|------------|--|
| | |
| Ashley | |
| Baxter | |
| Benton | |
| Boone | |
| Bradley | |
| Calhoun | |
| Carroll | |
| Chicot | |
| Clark | |
| Clay | |
| Cleburne | |
| Cleveland | |
| Columbia | |
| Conway | |
| Craighead | |
| Crawford | |
| Crittenden | |
| Cross | |
| Dallas | |
| Desha | |
| Drew | |
| Faulkner | |
| Franklin | |
| Fulton | |
| | |

| Garland | |
|--------------|--|
| Grant | |
| Greene | |
| Hempstead | |
| Hot Spring | |
| Howard | |
| Independence | |
| Izard | |
| Jackson | |
| Jefferson | |
| Johnson | |
| Lafayette | |
| Lawrence | |
| Lee | |
| Lincoln | |
| Little River | |
| Logan | |
| Lonoke | |
| Madison | |
| Marion | |
| Miller | |
| Mississippi | |
| Monroe | |
| Montgomery | |
| Nevada | |
| | |

| Newton | |
|-------------|---|
| Ouachita | |
| Perry | |
| Phillips | |
| Pike | |
| Poinsett | |
| Polk | |
| Роре | |
| Prairie | |
| Pulaski | |
| Randolph | |
| Saline | |
| Scott | |
| Searcy | |
| Sebastian | |
| Sevier | |
| Sharp | |
| St. Francis | |
| Stone | |
| Union | |
| Van Buren | |
| Washington | |
| White | x |
| Woodruff | |
| Yell | |

All counties (Statewide)

SECTION 2.3 MINIMUM QUALIFICATIONS

Please select one (1) of the following:

X

Currently licensed as a Private Licensed Placement Agency by the Child Welfare Agency Review Board.

If the Prospective Contractor is currently licensed, the Prospective Contractor must provide with bid submission a copy of licensure.

NOT currently licensed as a Private Licensed Placement Agency by the Child Welfare Agency Review Board.

If the Prospective Contractor is not currently licensed, the Prospective Contractor must complete and sign the Statement of Attestation located on page 7 of this response packet.

STATEMENT OF ATTESTATION

The Contractor **must** be licensed as a Private Licensed Placement Agency by the Child Welfare Agency Review Board by the contract start date of July 1, 2024, as set out in the Minimum Licensing Standards for Child Welfare Agencies. Failure to do so will result in contract termination. Services and payments shall not be provided under any resulting contract without licensure. Any license submitted after the bid opening but before July 1, 2024, **must** be submitted to the Program Manager of the SSU.

By signature below, the Prospective Contractor agrees to and shall fully comply with all requirements as described in this attestation.

| Authorized Signature: |
|-----------------------|
|-----------------------|

Printed/Typed Name: Brandon Tittle

Date: 12/21/2023

INFORMATION FOR EVALUATION

- Provide a response to each item/question in this section. Prospective Contractor may expand the space under each item/question to provide a complete response.
- Do not include additional information if not pertinent to the itemized request.

| | | Maximum RAW Score Available |
|-----|---|--------------------------------|
| E.1 | MINIMUM QUALIFICATIONS | |
| Α. | Provide information regarding staffing. Identify key personnel that will execute the requirements of this RFP. Include name, status (full time employee or part-time employee), title, role, responsibilities, and credentials. | 5 points |
| Β. | Provide an organizational chart displaying the overall business structure | 5 points |
| C. | Describe how the Prospective Contractor proposes to maintain sufficient staffing levels to ensure successful implementation of the Scope of Work. | 5 points |
| | Provide a brief history of the Prospective Contractor's number of years of experience in providing social work or work in a child welfare related field as well as completed training. | 5 points |
| | Provide a minimum of three (3) different clients where you served as the prime contractor for services of similar size and scope in the past three (3) years. (Attachment I – Client History Form completed and signed). | 5 points |
| E.2 | APPROACH TO SCOPE OF WORK | |
| Α. | Describe the Prospective Contractor's ability to provide statewide services include the number of homes available and the city they are located in. | 5 points |
| В. | Describe how the Prospective Contractor plans to comply with DCFS policy and procedures. | 5 points |
| C. | Describe in detail how the Prospective Contractor plans to execute the Scope of Work independent of DCFS. | 5 points |
| D. | Describe the Prospective Contractor's admission criteria, | 5 points |
| E. | Describe how the Prospective Contractor will work with DCFS to achieve reunification and permanency for children and youth. | 5 points |
| F. | State your plan for continued placement support and crisis intervention surrounding placement disruption. | 5 points |
| G. | Describe the Prospective Contractor's referral process. | 5 points |
| E.3 | ADDITIONAL CONTRACT REQUIREMENTS | |
| Α. | State how the vendor proposes to ensure all employees have required background checks. | 5 points |
| В. | Describe how you will comply with the reporting and billing requirements stated in this RFP. | 5 points |
| C. | Describe your record retention and confidentiality policies. | 5 points |

Information for Evaluation 710-24-0017

E.1 Minimum Qualifications

- A. Provide information regarding staffing. Identify key personnel that will execute the requirements of this RFP. Include name, status (full time employee or part-time employee), title, role, responsibilities, and credentials.
 - a. Brandon Tittle, Executive Director (Full-Time) Master of Ministry: As the Executive Director, Brandon will oversee and supervise the entire program.
 - b. Adison Wolf, Case Manager (Full-Time) BA in Social Work: Adison is a dedicated case manager responsible for coordinating and managing client services.
 - c. [To be filled once the additional case manager is hired]
 - d. Responsibilities include client assessment, service planning, and collaboration with external agencies. All staff members are dedicated to ensuring the welfare and progress of the clients.

B. Provide an organizational chart displaying the overall business structure.



- C. Describe how the Prospective Contractor proposes to maintain sufficient staffing levels to ensure successful implementation of the Scope of Work.
 - a. New staff is hired as positions open. Staff positions are recruited through a strategic partnership with a local University, churches, partner organizations, and the general public. This approach ensures a diverse pool of qualified candidates, promoting an inclusive and skilled workforce.
- D. Provide a brief history of the Prospective Contractor's number of years of experience in providing social work or work in a child welfare related field as well as completed training.
 - a. Sparrow's Promise opened as a residential home in 1974 and has been dedicated to providing quality care ever since. Over the years, we have evolved into a PLPA, offering homes for children in our area. Our staff has extensive experience in social work and child welfare, with ongoing training to stay current with best practices and licensing standards. All case managers receive annual continuing education hours and are proficient in utilizing the SAFE home studies, ensuring the highest quality of service.
- E. Provide a minimum of three (3) different clients where you served as the prime contractor for services of similar size and scope in the past three (3) years. (Attachment I Client History Form completed and signed).

Client History Form

<u>Instructions</u>: This form is intended to help the State gain a full understanding of each Respondent's experience providing foster care services. This form **must** be accurately completed and signed by the same signatory who signed the Response Signature Page in the Technical Response Packet.

The State reserves the right to verify the accuracy of responses by contacting any of the listed clients; therefore, all applicable clients **must** be listed. For purposes of this form, the "client" is not an individual, but the entity which held the contract. By way of explanation, in the Contract resulting from this RFP, Arkansas's DHS will be the client. For each listed client, Respondents **must** include the client entity's name, address, and phone number. Additionally, Respondents are encouraged to provide an individual's contact information for a person at the client entity who is knowledgeable of the named project. If the State contacts the clients listed, the State reserves the right to either contact the listed individual and/or another person at the client entity. Omission of a relevant client will constitute a failure of form completion.

The boxes below each prompt will expand if necessary. If there are no contracts which meet the definition, Respondent **must** state "none."

1. Please list three (3) clients where you served as the *prime contractor* for services of similar size and scope in the past three (3) years. Client information as described above must be included.

| None | |
|-------------------------------|--------------------|
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| ariand Circustume | Executive Director |
| orized Signature: | Title: |
| (Use Ink Only) | |
| ed/Typed Name: Brandon Tittle | 12/21/2023 |
| d/Typed Name: | Date: |

E.2 Approach to Score of Work

- A. Describe the Prospective Contractor's ability to provide statewide services include the number of homes available and the city they are located in.
 - a. We currently provide services in White County, operating five open homes. Our ongoing efforts focus on recruiting and establishing new homes in the area to expand our service capacity.
- **B.** Describe how the Prospective Contractor plans to comply with DCFS policy and procedures.
 - a. Sparrow's Promise diligently updates our policy manual for homes to align with DCFS policies. We not only meet minimum licensing standards but also adhere to additional requirements set forth by DCFS, ensuring our practices exceed regulatory expectations.
- C. Describe in detail how the Prospective Contractor plans to execute the Scope of Work independent of DCFS.
 - a. Sparrow's Promise employs case managers and volunteers to work directly with assigned clients, attending court proceedings, staffings, and assisting with visits and transportation needs as requested by DCFS. While collaborating with DCFS, our case managers take a proactive role in executing case plans, employing our expertise in conjunction with DCFS requirements. Our team is well-versed in SAFE home studies, ensuring comprehensive support throughout the process.

D. Describe the Prospective Contractor's admission criteria.

a. Upon receiving referrals, we carefully identify families that meet specific criteria and inquire about their willingness to accept the placement. Our detailed referral form helps families make informed decisions by providing comprehensive information about the prospective placement.

E. Describe how the Prospective Contractor will work with DCFS to achieve reunification and permanency for children and youth.

a. Sparrow's Promise is committed to supporting reunification efforts with DCFS. Our case managers actively participate in all case events, ensuring adherence to the case plan. Our resource homes play a crucial role by preparing children for visits, maintaining regular communication, and supporting the overall reunification process.

F. State your plan for continued placement support and crisis intervention surrounding placement disruption.

a. In instances of challenging placements, Sparrow's Promise offers comprehensive support to resource families. We conduct meetings to identify challenges and provide necessary assistance, including respite care, babysitting, and leveraging volunteers for additional support. This proactive approach aims to address placement disruptions and ensure the well-being of the child.

G. Describe the Prospective Contractor's referral process.

a. Sparrow's Promise utilizes an efficient online form for DCFS to complete referrals. Once submitted, our case managers promptly review the information, seeking potential matches within our resource homes. If additional details are needed, we initiate contact with the referring party to gather the necessary information for a thorough assessment.

E.3 Additional Contract Requirements

- A. State how the vendor proposes to ensure all employees have required background checks.
 - a. We prioritize the safety and security of our clients by diligently conducting background checks for all employees. Our comprehensive process is facilitated through our online database, where new employees are required to submit background check information before their start date. Additionally, our system tracks and manages renewals, ensuring that all employees maintain up-to-date background checks throughout their tenure with Sparrow's Promise.

B. Describe how you will comply with the reporting and billing requirements stated in this RFP.

a. Sparrow's Promise maintains a robust electronic database where all records are meticulously organized. This database facilitates efficient reporting and billing processes in accordance with the requirements outlined in this RFP. Our system allows for the generation of detailed reports that provide a comprehensive overview of all relevant activities, ensuring transparency and compliance with reporting and billing specifications.

C. Describe your record retention and confidentiality policies.

- a. Our record retention and confidentiality policies are designed to align with industry best practices and licensing standards. All records are securely maintained within our electronic database. Access to these records is restricted and granted only to authorized staff members and licensing authorities when necessary.
- b. Records are retained in accordance with licensing standards, and our database allows for easy retrieval and tracking. When a case is closed, the respective file is archived and subsequently destroyed after the appropriate retention period, ensuring compliance with privacy and confidentiality regulations.
- c. Sparrow's Promise is committed to upholding the highest standards of confidentiality, and our staff undergoes regular training to ensure the secure handling of sensitive information. We prioritize the privacy of our clients and adhere to all relevant laws and regulations governing record retention and confidentiality.



Certificate of Good Standing

I, John Thurston, Secretary of State of the State of Arkansas, and as such, keeper of the records of domestic and foreign corporations, do hereby certify that the records of this office show

SEARCY CHILDREN'S HOME, INC.

authorized to transact business in the State of Arkansas as a Non-Profit Corporation, filed Articles of Incorporation in this office February 6, 1981.

Our records reflect that said entity, having complied with all statutory requirements in the State of Arkansas, is qualified to transact business in this State.



In Testimony Whereof, I have hereunto set my hand and affixed my official Seal. Done at my office in the City of Little Rock, this 4th day of May 2020.

In Thurston

Online Certificate Authorization Code: 8e9d03d788ac0ee To verify the Authorization Code, visit sos.arkansas.gov

