# REVISED TECHNICAL RESPONSE PACKET 710-24-0017

# **RESPONSE SIGNATURE PAGE**

Type or Print the following information.

(:Omnany:	PROSP	ECTIVE CONTRACTOR'S INFORMAT	TION				
Company:							
Address:		6					
City:		State:	Zip Code:				
Business Designation:	☐ Individual	☐ Sole Proprietorship	<b>国际对位周围包围的</b>				
ocsignation.	☐ Partnership	□ Corporation	☐ Public Service Cor ☐ Nonprofit				
Minority and Vomen Owned Designation*:	☑ Not Applicable ☐ A	merican Indian   Service-Disabled Vet	eran				
	☐ African American ☐ Hispanic American ☐ Women-Owned						
	□ Asian American □ Pacific Islander American						
	AR Certification #: * See Minority and Women-Owned Business Pol						
	PROSPECTIVE	CONTRACTOR CONTACT INFORMA					
	Provide contact inform	mation to be used for solicitation related	TION				
Contact Person:		Title:	matters.				
hone:		Alternate Phone:					
mail:							
	CONFIE	RMATION OF REDACTED COPY					
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# SECTIONS 1 – 4: VENDOR AGREEMENT AND COMPLIANCE

•	Any requested exceptions to items in this section which are <u>NON-mandatory</u> must be declared below or as an attachment to this page. Vendor must clearly explain the requested exception, and should label the request to reference the specific solicitation item number to which the exception applies.
---	--

•	Exceptions to Requirements shall cause the vendor's proposal to be disqualified
---	---

By signature below, vendor agrees to and **shall** fully comply with all Requirements as shown in this section of the bid solicitation.

Authorized Signature.	
Printed/Typed Name:	Date:

Page 1 of 1

# State of Arkansas DEPARTMENT OF HUMAN SERVICES 700 South Main Street P.O. Box 1437 / Slot W345 Little Rock, AR 72203

# ADDENDUM 1

TO: All Addressed Vendors FROM: Office of Procurement DATE: December 18, 2023

DATE: December 18, 2023 SUBJECT: 710-24-0017 Specialized and Private Licensed Placement Agencies
The following change(s) to the above referenced RFP have been made as designated below:
Change of specification(s)  Additional specification(s)  X Change of bid opening date and time  Cancellation of bid  Other
CHANGE OF BID OPENING DATE/TIME
<ul> <li>Bid submission date and time changed to: December 28, 2023, 1:00 pm Central Time.</li> <li>Bid opening date and time changed to: December 28, 2023, 2:00 pm Central Time.</li> </ul>
The specifications by virtue of this addendum become a permanent addition to the above referenced RFP. Failur to return this signed addendum may result in rejection of your proposal.
If you have any questions, please contact: Karrie Goodnight, <u>DHS.OP.Solicitations@dhs.arkansas.gov</u> , (501)
Vendor Signature  Date  Company
Jonipany

# State of Arkansas DEPARTMENT OF HUMAN SERVICES 700 South Main Street P.O. Box 1437 / Slot W345 Little Rock, AR 72203

#### **ADDENDUM 2**

TO: All Addressed Vendors FROM: Office of Procurement DATE: December 19, 2023

SUBJECT: 710-24-0017 Specialized and Private Licensed Placement Agencies

	enced RFP have been made as designated below:
X Change of specification(s)	
Additional specification(s)	
Change of bid opening date and time	<b>A</b>
Cancellation of bid	
X Other	

## CHANGE OF SPECIFICATION(S)

 Section 2.4.L.2 – remove and replace with the following: Services shall be provided by a mental health provider licensed in the State of Arkansas in the discipline of Social Work or Counseling and shall provide all therapy.

#### OTHER

- Attachment C Performance Standards remove and replace with 710-24-0017 Attachment C Performance Standards - Revised
- Technical Response Packet, Item E.2.H Remove the following: Provide a detailed summary that includes structured Analysis Family Evaluation (SAFE) training.

Section 3.1.C – remove and replace with the following chart:

Total Technical Score	75
E.3 Additional Contract Requirements	15
E.2 Approach to Scope of Work	35
E.1 Minimum Qualifications	25
Information for Evaluation Sub-Sections	Maximum Raw Points Possible

. 100%	700
25%	175
50%	350
25%	175
Sub-Section's Weighted Percentage	* Maximum Weighted Score Possible

Attachment I Client History Form – Remove and replace with 710-24-0017 Attachment I Client History Form –

The specifications by virtue of this addendum become a permanent addition to the above referenced RFP. Failure to return this signed addendum may result in rejection of your proposal.

If you have any questions, please contact: Karrie Goodnight, <u>DHS.OP.Solicitations@dhs.arkansas.gov</u>, (501)



Agency use only Agency Agency Number 0710 Name Department of Human Services	Vendor Contact Persor	I certify under penalty of periury, to the best of my knowledge and belief, all of the above information is true and correct and Signature.	copy of the CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM completed by the amount of the subcontract to the state agency.	Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation, or policy adopted pursuant to that Order, shall be a material breach of the terms of this subcontract. The party who fails to make the required disclosure or who violates any rule, regulation, or policy shall be subject to all legal remedies available to the contractor.	2. I will include the following language as a part of any agreement with a subcontractor:	1. Prior to entering into any agreement with any subcontractor, prior or subsequent to the contract date, I will require the subcontractor to complete a whereby I assign or otherwise delegate to the person or entity, for consideration, all, or any part, of the performance required of me under the terms of my contract with the state agency.	Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation, or policy adopted pursuant to that Order, shall be a material breach of the terms of this contract. Any contractor, whether an individual or entity, who fails to make the required disclosure or who violates any rule, regulation, or policy shall be subject to all legal remedies available to the agency.	Action Number Contract	Attachment Number
Agency Contact PersonF	Title	e conditions stated herein.	any agreement with a subcontractor, whe	by Governor's Executive Order 98-04, or breach of the terms of this subcontract. The subject to all legal remedies available to	of any agreement with a subcontractor:	ng, amending, or renewing a contract wit subcontractor, prior or subsequent to the cultication Form. Subcontractor shall me person or entity, for consideration, all, or an	rnor's Executive Order 98-04, or any violans of this contract. Any contractor, whether the subject to all legal remedies	Contract and Grant Disclosure and Certification Form	
Contact Contract Phone No. or Grant No.	Date Phone No.	of the above information is true and	ther prior or subsequent to the contract date, I will mail a the subcontractor and a statement containing the dollar	' any violation of any rule, regulation, or The party who fails to make the required di o the contractor.		h a state agency I agree as follows: contract date, I will require the subcontract an any person or entity with whom I enteny part, of the performance required of me	ttion of any rule, regulation, or policy ado her an individual or entity, who fails to m s available to the agency.	tification Form	
		d correct and	iate, I will mail a aining the dollar	r policy adopted 'isclosure or who		tor to complete a er an agreement under the terms	opted pursuant to		

## Technical Response Packet Appendix B

## **Equal Opportunity Policy**

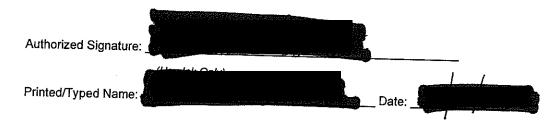
It is the policy of the to provide equal service opportunities to all children and youth in foster care in Arkansas without regard to unlawful considerations of race, creed, color, national origin, sex, gender identity, age, ancestry, physical or mental disability, and medical condition including medical characteristics, marital status or any other classification protected by applicable local, state or federal laws. This policy prohibits unlawful discrimination based on the perception that anyone has any of those characteristics, or is associated with a person who has or is perceived as having any of those characteristics.

The Organization expects all employees to support our equal opportunity policy, and to take all steps necessary to maintain an organization free from unlawful discrimination and harassment.

# STATEMENT OF ATTESTATION

The Contractor **must** be licensed as a Private Licensed Placement Agency by the Child Welfare Agency Review Board by the contract start date of July 1, 2024, as set out in the Minimum Licensing Standards for Child Welfare Agencies. Failure to do so will result in contract termination. Services and payments shall not be provided under any resulting contract without licensure. Any license submitted after the bid opening but before July 1, 2024, **must** be submitted to the Program Manager of the SSU.

By signature below, the Prospective Contractor agrees to and shall fully comply with all requirements as described in this attestation.



## Technical Response Packet Appendix A

## INFORMATION FOR EVALUATION

### MINIMUM QUALIFICATIONS

E.1 Α.

Part time during start up

Role: Executive Management and Administration

Responsibilities: Organizational oversight, human resources, financial management

Credentials: Bachelor's of Science in Accounting

Part-time during start up

Role: General management of the agency

Responsibilities: Training and professional development for staff, Oversight opening of foster homes, Supervision of

child placement and casework services, Assessment of Policy Adherence

Credentials: Bachelor of Arts in Communication (2000), Bachelor of Arts in Psychology (2000), Master of Arts in Interpersonal and Organizational Communication (2003), Child Welfare League of America Certified Foster/Adopt PRIDE Trainer (2012), Trust Based Relational Interventions Practitioner (2019), National Training and Development Curriculum Train the Trainer Training (2022)

Part time during start up

Role: Management of foster families and child placements

Responsibilities: performing assessments, case planning and casework services

Credentials: BSE, MSE, Trust Based Relational Interventions Practitioner

Part time during start up

Role: Management of foster families and child placements

Responsibilities: performing assessments, case planning and casework services Credentials: BS, TBRI Practitioner, Licensed Being With Course Facilitator

Part time during start up

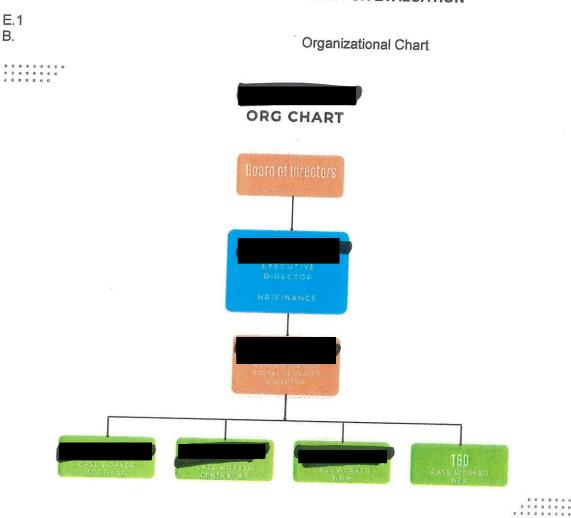
Role: Management of foster families and child placements

Responsibilities: performing assessments, case planning and casework services

Credentials: Bachelors in Social Work, Master of Science in School Counseling, Trust Based Relational

Interventions Practitioner

# INFORMATION FOR EVALUATION



E.1 C.

Through partnership with will utilize recruitment, training and retention programs of The CALL in all 75 counties in Arkansas to generate and support new foster families in the state. Given that has recruited, trained and supported over 3,000 families for the Division of Children and Family Services, with over 50 staff statewide, we believe that by partnering our sister organizations together, we can meet the need statewide. The proving needs of the organization statewide. Will work in coordination with DCFS priorities in a strategic plan to launch counties as needed and will proactively hire staff to accomplish that strategy.

E.1 D.

While was a new organization, our sister organization, has operated in the Child Welfare

space as a support to the Division of Children and Family Services for 16 years. has recruited and trained over 3,000 families and worked closely with DCFS to provide homes for over 30,000 children, for the night or for forever. The combined years of service in Child Welfare represented by staff is approximately 62 years.
E.1 E.
has not held any contracts or had prior clients.
APPROACH TO SCOPE OF WORK
E.2 A.
does not currently have any open families, as a newly established organization. However, organization has a long history of recruiting and supporting families with DCFS, with currently open foster families.
E.2 B.
will partner with DCFS for training over agency policies and procedures. The Administrator will ensure Policy compliance for staff of the organization as a responsibility of her role. Additional policy training will be provided by consultants as needed.
E.2 C.
Much of the Scope of Work has been done by our partner organization, for DCFS for 16 years. We will utilize the components of that partnership, specifically recruitment, training and support, to complete those aspects of the Scope of Work with the control of the Scope of Work with the scope of Wo
E.2 D.
will only accept children referred to by the Department of Children and Family Services (DCFS) under the Private License Placement Agency. The homes will serve male and females ages 0-18 years of age. All children admitted into the PLPA must be able to attend a school like setting or daycare. Children and youth who have aggressive behaviors, sexual behaviors or a true finding, fire starter, or dangerous behaviors will not be accepted. Will only accept children they feel their program can safely and adequately serve. Upon admission, DCFS will need to provide proof of current immunizations or a letter of exemptions, or an appointment scheduled within (1) week after admission. Will obtain written authority from the department before placement or within seventy-two hours if it is an emergency placement. Shall also obtain written authority for medical care from the department at the time of placement or within seventy-two hours in an emergency placement. Will also require the following: the child's birth certificate, school records, referral form, all medications, social security card, and insurance card/ PASSE Id. The birth certificate, social security card, and court orders will be required within thirty days. Will have a referral process of a phone call from DCFS to the directed answer staff.

\_ \_\_\_

E.2 E. families will receive preservice training on themes teaching the value of supporting reunification and tools to be supportive of family relationships. These themes are: Reunification, Maintaining Children's Connections, Foster Care – a Means to Support Families. staff will work with DCFS staff to support the case plan and reunification efforts for each specific child. will adhere to any DCFS guideline on visitation, follow all court orders regarding visitation and offer any assistance to ensure all children placed in agency will have visits. Will require communication regarding visitation from DCFS and seek assistance in transportation unless worked out in case by case scenarios. r will partner with and their Support Centers for family centered visitation when possible. E.2 F. Placement Support. families will all complete Training that includes the state mandated content from the National Training Development Curriculum (NTDC) prior to being opened and licensed as foster homes. This training addresses behaviors, trauma, crisis management and other required knowledge of being a foster parent. Leadership staff at a are also trained in Trust Based Relational Intervention (TBRI) and can be consulted on for any behaviors the foster parents may be struggling with from a client. have each home establish well defined rules; set expectations and limits consistent with the child's age, and clearly establish there will be consequences for inappropriate behavior; correct behaviors with kindness and understanding; train and teach the child using positive techniques that stress praise and encouragement, rather than using negative techniques. Crisis Management. will have case managers assigned to every child admitted into the private agency. The case managers will be responsible for assisting when a crisis arises. will also have a rotating on call to be able to assist after hours when and if crisis arises. As stated in behavior management, all foster parents will be trained in the NTDC curriculum which has a specific section on crisis management. Leadership within organization are also trained in Trust Based Relational Intervention (TBRI) and can consult on complex cases. Other support that will be in place will be partnering with the department of children and family services. The foster parents will have access to a family service worker 24 hours a day, seven days a week through an on-call worker after hours or their own case worker during business hours. staff will also work with each clients passe to make sure the client is in all available and appropriate services, including crisis services when needed through a Medicaid provider. Disruption Policy. will follow the current and most up to date DCFS disruption policy. If a foster parent requests a disruption, the program director will schedule a staffing within 48 hours of the request to discuss what services or assistance could be provided to stabilize the placement. If the placement cannot be stabilized as a result of the staffing, then the foster parents will continue to provide for the child in foster care until an appropriate alternative placement, up to 30 days unless there is an imminent safety risk. E.1 G. Referral Process. will have a referral process of a phone call from DCFS to the on call will have a referral form they use to ask DCFS specific questions regarding the client that is being referred, to determine if they are able to meet the needs of the client. will select the home that is in the best interest of the child and shall be based on an individual assessment of the child's needs. E.1 H.

will have all qualified staff trained in the Structured Analysis Family Evaluation (SAFE) process.

will utilize fully trained and qualified staff and others to conduct SAFE Home Studies and to Supervise Home Studies for all families licensed through the Consortium for Children. Utilizing the SAFE Home Study Process will ensure our Home Studies adhere to the best practices for child welfare professionals in evaluating foster families.
ADDITIONAL CONTRACT REQUIREMENTS
E.3 A
staff must complete and pass a Federal pre-employment background check and a Child Maltreatment Check.
E.3 B
Reporting.  Will utilize ARfocus for electronic record keeping to open, maintain and close licensed families.  Will provide progress reports and other data electronically either through an interface, through the ARfocus portal, or directly into ARfocus.  Shall maintain records of the client-specific case planning per DCFS policy and child welfare licensing. Documentation shall be at a minimum reflecting the following:  Case Plan developed in accordance with recommendations made by a physician, licensed professionals or DCFS involved in the care of a client.  Any revisions of the case plan  The portion of monthly contract payment given to Resource parents (a minimum of 34% of the total monthly payment per client paid to the Contractor.
Billing. Invoices for monthly billing will be submitted through the Provider Invoice Entry (PIE). Reimbursements of services rendered under resultant contracts will be by submission of an itemized monthly billing. Invoices will be submitted on the 10 <sup>th</sup> of the month to the SSU Manager. If on a weekend, they will be submitted the following Monday. Invoices will be submitted within 60 days prior to the expiration of the contract or within 90 days of the fiscal year end. will accept the state's authorized Mastercard procurement card or other state method of payment. Billing will be signed by an authorized agent or designee for the provider and have the certification of compliance with the performance indicators.
E.3 C.
will maintain all pertinent records and evidence pertaining to the contract in accordance with generally accepted principles of accounting and as specified by the State of Arkansas Law. Records will be kept for 7 years. Upon request, access shall be granted to State or Federal Government entities or any of their duly authorized representatives.
staff and agents shall be bound to all laws and to all Requirements set forth in this Bid Solicitation concerning the confidentiality and secure handling of information of which they may become aware of during the course of providing services under a resulting contract.

# COUNTIES

 <u>Instructions:</u> Select each county in which services can be provided by the Prospective Contractor. (Refer to Attachment J State Map of Counties).

Arkansas	_
Ashley	-
Baxter	-
Benton	-
Boone	-
Bradley	-
Calhoun	-
Carroll	_
Chicot	-
Clark	-
Clay	
Cleburne	-
Cleveland	
Columbia	1
Conway	I
Craighead	ı
Crawford	
Crittenden	
Cross	
Dallas	
Desha	
Drew	
Faulkner	
Franklin	
Fulton	

	Garland		,	
			1	
	Grant		Π	
	Greene		$\vdash$	
	Hempstead	_		
	Hot Spring	_		_
	Howard			_
	Independence	_		
	Izard	·		
	Jackson			7
	Jefferson	7		$\dashv$
ľ	Johnson	7		7
Ī	Lafayette	7		1
ľ	Lawrence	7	***	7
ľ	Lee	1		7
	Lincoln	7		1
	Little River	†		1
Г	Logan	†		1
П	_onoke	-		1
ſī	Madison	1		
Π	Marion	1		1
ī	∕liller	Ť		
	/lississippi	T	-	1
٨	fonroe	T		
N	lontgomery	T		
N	evada			

	Newton		T	_		
	Ouachita	_	†			
	Perry		+		_	
i	Phillips		$\dagger$		_	
	Pike		†			
	Poinsett		$\dagger$			
į	Polk	-	$\dagger$		-	•
ľ	Pope		t	_		
ľ	Prairie		T			
ŀ	Pulaski	_				
ľ	Randolph					
r	Saline		-			İ
r	Scott					
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ļ .	Sebastian	1	_	*		
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,	St. Francis	1			٦	
5	Stone	1	*	-	1	
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٧	Vashington	T				
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	Voodruff	T				
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All counties (Statewide)	M	
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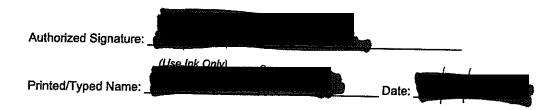
# **SECTION 2.3 MINIMUM QUALIFICATIONS**

Pleas	e select one (1) of the following:
	Currently licensed as a Private Licensed Placement Agency by the Child Welfare Agency Review Board.  If the Prospective Contractor is currently licensed, the Prospective Contractor must provide with bid submission a copy of licensure.
	NOT currently licensed as a Private Licensed Placement Agency by the Child Welfare Agency Review Board.  If the Prospective Contractor is not currently licensed, the Prospective Contractor must complete and sign the Statement of Attestation located on page 7 of this response packet.

# STATEMENT OF ATTESTATION

The Contractor **must** be licensed as a Private Licensed Placement Agency by the Child Welfare Agency Review Board by the contract start date of July 1, 2024, as set out in the Minimum Licensing Standards for Child Welfare Agencies. Failure to do so will result in contract termination. Services and payments shall not be provided under any resulting contract without licensure. Any license submitted after the bid opening but before July 1, 2024, **must** be submitted to the Program Manager of the SSU.

By signature below, the Prospective Contractor agrees to and shall fully comply with all requirements as described in this attestation.



Contract #:	
-------------	--



# STATE OF ARKANSAS SERVICES CONTRACT

				Fed	leral ID#			
Service Type	Technical a	nd General	Services (TG	S) Pro	curement Method	Peguant for D	<u> </u>	
	Parties.	State of Ark to as the C	ansas is her contractor.	einafter re	ferred to as the De			
Division		Choose Div	vision or Offic	ment of Hu	man Services			
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the contract (Attachment 4.	Contract)	d Performa and the met have been a	nce. Identify hods the De achieved. If	/, in reasor partment v space belo	nable detail, the ob vill use to determin w is insufficient it r	ectives and se whether the nay be supple	cope of too	the es of with

3. Term Dates. The original term (Original Term) of the Contract shall commence on 07/01/2024 , and shall continue until 06/30/2025 , unless earlier terminated or cancelled in accordance with the Contract or some other writing agreed to and signed by the parties, but in no event may the Original Term exceed a period of four (4) consecutive years from the effective date of the Original Term, unless exempt from Ark. Code Ann. § 19-11-238(c)(1). By written agreement of the parties, the term of the Contract may be extended or renewed for additional time beyond the Original Term. This allows for a total possible term (Total Possible Term) beyond the Contract's Original Term, as defined in the following paragraph.

	extensions or renewals that may be agreed to by the parties in writing, but in no event longer than a period of seven (7) consecutive years from the effective date of the <b>Original Term</b> , unless otherwise provided by law. Subject to applicable law, the terms hereof, and an appropriation of necessary funding, the Total Possible Term of this Contract expires no later than 06/30/2025 (mm/dd/yyyy).
4	Contractor's Performance Obligations. Contractor, for the duration of the Contract and as consideration for the Department's payment as set forth below, shall provide the following to the Department:
	See Attachment 4
	The parties agree that this paragraph 4 of the Contract, and any incorporated attachment, fully sets forth the Contractor's performance upon which the Department's obligation to pay the Contractor is conditioned. (if the space provided is not enough to fully specify the Contractor's duty to perform and to identify the standards of satisfactory performance, the Contractor's covenant to perform must be set forth in Attachment 5 hereto, Performance Details, the terms of which, if any, are incorporated herein by reference.)
5.	<b>Department's Payment Obligations</b> . Department, as consideration for the Contractor's satisfactory performance of the Contractor's Performance Obligations, as set forth above, shall pay the Contractor as follows:
	See Attachment 5
- T	he parties agree that this paragraph 5 of the Contract and an incident the
	The parties agree that this paragraph 5 of the Contract, and any incorporated attachment, fully sets forth all pplicable rates, fees, charges, costs (transportation, per diem, subsistence, out-of-pocket allowances, and ny other costs that may apply), and items for which the Contractor is

The Total Possible Term of the Contract is a period comprised of the Original Term plus any

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any other costs that may apply), and items for which the Contractor is entitled to payment under the Contract as consideration for Contractor's satisfactory performance of its obligations under the Contract. The Department shall not pay Contractor except as set forth. The parties also agree that the method(s) of determining the amount of payment corresponding to the Contractor's satisfactory performance is/are set forth in this paragraph 5 such that the total payment owed under the Contract can be determined by

	Contract #:
reference thereto. (If the space provided is not enough to fully s determine proper compensation owed by the Department for C the Contract, that information must be set forth in Attachment 2 which, if any, are incorporated herein by reference.)	`mmfumafada

Assuming: (a) Contractor's full and satisfactory performance under the Contract for the duration of the Original Term, and (b) the corresponding compensation identified in paragraph 5; the maximum number of dollars that the Department may be obligated to pay to the Contractor under the terms of the Contract for the Original Term is: \$ 1.00 (Initial Contract Amount).

Assuming: (a) Contractor's full and satisfactory performance under the Contract for the duration of its Total Possible Term, and (b) the corresponding compensation identified in paragraph 5, the maximum number of dollars that the Department may be obligated to pay to the Contractor under the terms of the Contract for the Total Possible Term is: (Total Projected Contract Amount).

If either the Total Projected Contract Amount or the amount the Department may be obligated to pay the Contractor in any given year of the Original Term, or the Total Possible Term of the Contract meets or exceeds the threshold of Ark. Code. Ann. § 19-11-265, the Contract shall be submitted for legislative review prior to its effective date.

6. Terms and Conditions of Solicitation Incorporated and Order of Precedence. The parties agree that the agreement in this Contract memorializes and incorporates by reference any and all written representations, warranties, terms, and conditions, set forth in the underlying solicitation document and the bid or proposal that became the basis of the Contract award, which representations, warranties, terms, and conditions continue in full force and effect unless expressly amended hereby.

Accordingly, the provisions of this memorialization of the Contract should be read as being consistent therewith and supplementary thereto to the extent reasonably possible. However, in the event of a conflict between the provisions of this memorialization and the specific provisions of the bid or proposal that was the basis of award, such conflict shall be resolved by giving priority to the documents in the order listed below, including but not limited to conflicting order of precedence provisions.

- This Contract, as may be amended in writing by the parties; A.
- The solicitation 710-24-0017 В. \_\_(Solicitation number) including all Addenda; C.
- Contractor's response to the solicitation.

# 7. Termination & Cancellation Clauses.

A. Non-Appropriation Clause Pursuant to §19-11-1012(11). In the event the State of Arkansas fails to appropriate funds or make monies available for any biennial period covered by the term of this contract for the services to be provided by the Contractor, this Contract shall be terminated on the last day of the last biennial period for which funds were appropriated or monies made available for such purposes.

This provision shall not be construed to abridge any other right of termination the agency may have.

- B. For Convenience. The Department may terminate this contract for any reason by giving the Contractor written notice of such termination no less than sixty (60) days prior to the date of termination.
- C. For Cause. The Department may cancel this Contract for cause when the Contractor fails to perform its obligations under it by giving the Contractor written notice of such cancellation at least thirty (30)

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days prior to the date of proposed cancellation. In any written notice of cancellation for cause, the State will advise the Contractor in writing of the reasons why the State is considering cancelling the Contract and may provide the Contractor with an opportunity to avoid cancellation for cause by curing any deficiencies identified in the notice of cancellation for cause prior to the date of proposed cancellation. The parties may endeavor to agree to reasonable modifications in the Contract to accommodate the causes of the cancellation for cause and avoid the cancellation, to the extent permitted by law, and at the discretion of each party individually.

# 8. Non-negotiable Governing Law and Venue.

- A. This contract shall be governed by and construed in accordance with the Laws of the State of Arkansas. Exclusive venue arising under this Contract is Pulaski County, Arkansas.
- B. Any legislation that may be enacted subsequent to the date of this Contract, which may cause all or any part of the Contract to be in conflict with the laws of the State of Arkansas, will be given proper consideration if and when this contract is renewed or extended. At such time, the parties agree that the Contract shall be amended to comply with any applicable laws in effect.
- C. Under Arkansas law, the release of public records is governed by the Arkansas Freedom of Information Act found at Section 25-19-101 et. seq. of the Arkansas Code Annotated.
- Non-negotiable Sovereign Immunity. Nothing in this Contract shall be construed as a waiver of the State's sovereign immunity. Any claims Contractor wishes to assert against the State in connection with this Contract shall be brought in the Arkansas State Claims Commission.
- 10. Non-negotiable Intergovernmental/Cooperative Use. In accordance with Arkansas Code Annotated § 19-11-249, any State public procurement unit may participate in this Contract with a participating addendum signed by the Contractor and approved by the chief procurement officer of the procurement agency issuing the contract.
- 11. Non-negotiable Disclosure Required by Executive Order 98-04. Any contract or amendment to a contract executed by an agency which exceeds \$10,000 shall require the Vendor to disclose information as required under the terms of Executive Order 98-04 and the Regulations pursuant thereto. The Vendor shall also require the subcontractor to disclose the same information. The Contract and Grant Disclosure and Certification Form shall be used for this purpose. Contracts with another government entity such as a state agency, public education institution, federal government entity, or body of a local government are exempt from disclosure requirements.

The failure of any person or entity to disclose as required under any term of Executive Order 98-04, or the violation of any rule, regulation or policy promulgated by the Department of Finance and Administration pursuant to this Order, shall be considered a material breach of the terms of the contract, lease, purchase

agreement, or grant and shall subject the party failing to disclose, or in violation, to all legal remedies available to the Agency under the provisions of existing law.

12. Compliance. The Contractor shall ensure, in cooperation with the Department, that the Contract adheres to the requirements of Arkansas procurement law, including without limitation the inclusion of any mandatory language and the submission of the contract for any required review. The signature of the Contractor on this Contract serves as an acknowledgement that the Contractor is:

A. Equally responsible with the Department for adhering to the requirements of Arkansas Procurement

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Law related to the content and review of the Contract; and	Contract #:	
B. Subject to the relevant ethical provisions of § 19-11-701 et seq	<b>.</b>	
demnity. The Contractor shall be fully liable for the actions of its agd shall fully indemnify, defend, and hold harmless the Department,	ents, employee and their office	es, partners, and assigns

- 13. Indemnity. The Contractor shall be fully liable for the actions of its agents, employees, partners, and assigns and shall fully indemnify, defend, and hold harmless the Department, and their officers, agents, and employees from third party suits, actions, damages, and costs of every name and description, including attorney's fees to the extent arising from or relating to personal injury and damage to real or personal property, caused in whole or in part by the negligence or willful misconduct of Contractor, its agents, employees, partners, or assigns.
- 14. Assignment/Subcontracting. Contractor shall not assign, sell, transfer, subcontract or sublet rights, or delegate responsibilities under this Contract, in whole or in part, without the prior written approval of the Department.
- 15. Amendments. The terms of this Contract shall not be waived, altered, modified, supplemented or amended in any manner whatsoever without written approval of both parties. Any amendment that increases compensation or represents a material substantive change may require review by Legislative Council or Joint Budget Committee pursuant to Ark. Code Ann. § 19-11-265.
- 16. Records. Financial and accounting records reasonably relevant to State of Arkansas transactions under this Contract shall be subject to examination by appropriate Arkansas government authorities for a period of five (5) years from the date of expiration, termination or cancellation and final payment under this Contract, provided, however, that such government authorities will provide thirty (30) days written notice to the Contractor of its intent to conduct such examination contemplated by this section; and provided that such examination occurs pursuant to a mutually agreed upon location, during normal business hours and subject to reasonable confidentiality obligations.
- 17. Non-waiver. The failure by one party to require performance of any provision shall not affect that party's right to require performance at any time thereafter, nor shall a waiver of any breach or default of this Contract constitute a waiver of any subsequent breach or default or a waiver of the provision itself.
- 18. Severability. If any provision of this contract is held unenforceable, all remaining provisions of this Contract shall remain in full force and effect.

#### 19. Attachments.

- 1. Certification of Contractor
- Budget
- 2. Calculation of Compensation
- 3. Source of Funds
- 4. Objectives, Scope and Performance Standards
- 5. Performance Details

#### 20. Notices.

- A. Method of Notice. The parties shall give all notices and communications between the parties in writing by (i) personal delivery, (ii) a nationally-recognized, next-day courier service, (iii) first-class registered or certified mail, postage prepaid[, (iv) fax, or (v) electronic mail to the party's address specified in this Contract, or to the address that a party has notified to be that party's address for the purposes of this section.
- B. Receipt of Notice. A notice given under this Contract will be effective on

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C. Issuance of Notice. A	Il notices and communications between the parties in writing shall be
	ve parties in accordance with the following:
Contact #1 - Department Represe	entative submitting/tracking this contract
Name	Title
<u> Anna sering ataunggan menanggan menganggan </u>	
Telephone#	Email
Contact #2 - Denartment Represe	neative with lemandada a 2011
a some population representation	ntative with knowledge of this project (for general questions and responses)
Name	Title
Telephone#	Email
Contact #3 - Department Represer responses)	tative Director or Critical Contact (for time sensitive questions and
Name	Title
Telephone#	Email

ii. if mailed, the earlier of the other party's receipt of it and the fifth business day after mailing it.

i. the other party's receipt of it, or

Contract #:

represents and warrants it shall comply with fed visual impairments and nonvisual access standa standards can be found at	lectronic information processing hardware or software, ware ("Information Technology"), then the Contractor leral and state law relating to accessibility by persons with ards established by the Division of Information System, which procurementOffice/technologyAccessClause.pdf and are
22. SIGNATURES	
DEPARTMENT SIGNATURE CERTIFIES NO ODEPARTMENT UNLESS SUFFICIENT FUNDS THEY BECOME DUE.	OBLIGATIONS WILL BE INCURRED BY A STATE S ARE AVAILABLE TO PAY THE OBLIGATIONS WHEN
IN WITNESS WHEREOF, the Parties sign and other representations by the parties, the "Effect Section 3 above.	cause this Contract to be executed. Notwithstanding verbal or tive Date" of this Contract shall be the date provided in
CONTRACTOR AUTHORIZED SIGNATURE	DEPARTMENT AUTHORIZED SIGNATURE
Printed Name	Printed Name
Title	Title
	Arkansas Department of Human Services PO Box 1437 Slot Little Rock, AR 72203-1437
Address	Address
Signature	Signature

Date

Date

Contract No: \_\_\_\_\_

Contract #:	
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### Attachment #1

# **CERTIFICATION OF CONTRACTOR**

Sections A, B and C apply to all service contracts. Sections D and E apply to Professional and Consulting Services contracts only.

A. (	
(Contractor)	(Title)

certify under penalty of perjury that, to the best of my knowledge and belief, no regular full-time or part-time employee of the State of Arkansas will receive any personal, direct or indirect monetary benefits as a result of the execution of this contract that would violate the law." Where the Contractor is a widely-held public corporation, the term 'direct or indirect monetary benefits' "shall not apply to any regular corporate dividends paid to a stockholder of said corporation who is also a State employee and who owns less than ten percent (10%) of the total outstanding stock of the contracting corporation."

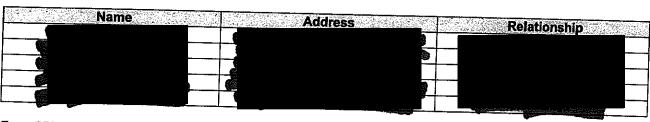
B. List any other contracts or subcontracts Contractor has with any other state government entities. (Not applicable to contracts between Arkansas state departments. If no contracts or subcontracts, please put "Not applicable" or "None.")

Ī	None
L	
C	. Is Contractor currently engaged in any legal controversion with any state

C. Is Contractor currently engaged in any legal controversies with any state agencies or representing any clients engaged in any controversy with any Arkansas state department? If no controversies, please put "Not applicable" or "None.")

	None	
I		
I		
Ł		

D. Contractor shall list below, or on an attachment hereto, names, addresses, and relationship of those persons who will be supplying services to the State at the time of the execution of the contract. If the names are not known at the time of the execution of the contract, the Contractor shall submit the names along with the other information as they become known. Such persons shall, for all purposes, be employees or independent contractors operating under the control of the Contractor (sub- contractors), and nothing herein shall be construed to create an employment relationship between the departments and the persons listed below.



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# CERTIFICATION OF CONTRACTOR CONT'D

E. The State has no managerial responsibilities over the Contractor or Contractor's employees. In carrying out this contract, Contractor understands and represents that there is no employment relationship between the contracting parties.

F. By checking the box below, the Contractor certifies that Contractor: (1) does not boycott Israel and shall not boycott Israel during the aggregate term of the corresponding Contract.

	~		Contractor	does	not	and	shall	not	boycott	israe
--	---	--	------------	------	-----	-----	-------	-----	---------	-------

		Attacl	nment #2			
Calculation of Compensation						
Calculation of Compensati	Calculation of Compensation (for Professional & Consulting Service Contracts Only):					
In the table below, provide rate, and total for each let	de the various le	vels of expertise			ch level, the compensation	
Level of Personnel	Ni	ımber	Compensation Rat	e	Total for Level	
TOTAL COMPENSATION	EXLUSIVE OF I	EXPENSE REIM	BURSEMENT(S)		\$ 0.00	
B. In the table below, provid	e any allowable	reimbursable ex	openses, estimated rates,	and a to	otal for each level.	
Reimbursable Expense ite	ms (Specify)	Estimated Ra	te of Reimbursement		Total	
TOTAL DEMPHROADLE	2/2214					
TOTAL REIMBURSABLE E	XPENSES				\$ 0.00	
Total compensation inclus	ive of expense	reimbursemen	<b>t:</b>		\$ 0.00	
Annual Contract Amount:						
Calculation of Services and	Commodities /	for Toobnical P (	Company Complex Company	<b>.</b>		
A. In the table below, as appross.						
Services	Qua	ntity	Cost Per Item		Total Cost	
Foster care services in family			003.   6  1611	14 (199 <sub>4</sub> ) (15)	Iotal Cost	
			TOTAL SERVICES			
B. In the table below, as app			modities, quantity, cost pe	r item, a	and total cost	
Commodities	Qua	ntitty	Cost Per Item	30,764° (44) 34 (4) (4)	Total Cost	
				_		
			TOTAL COMMODIZIES			
		L	TOTAL COMMODITIES		\$ 0.00	
Total services inclusive of c	ommodities:				\$ 0.00	
Annual Contract Amount:						
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#### Attachment #3

### Source of Funds

Source of Funds the Department Intends to draw on. This is provided for informational purposes only. It is required under Arkansas Procurement Law and is not a performance obligation of the Department or an unconditional promise to pay from the sources identified.

Fund Source	Identify Source of Funds *	Fund	Fund Center	Amount of Funding	% of Total Contract Cost
······································					9
					1
				·	9
					9
			TOTALS	(	0.00 %

Identify whether State general revenue funds (GRF), special revenue funds (SRF), federal funds (FED), or other public funds (Other) are the source. Identify each specific source of SRF, such as special taxes or fees, in the "Identify Source of Funds" column. Similarly, if Other public funds, such as tobacco funds, general improvement funds, etc., are being used to pay the Contractor, these should be specified in the "Identify Source of Funds"

# State of Arkansas Service Contract Attachment 4

**2. Objectives, Scope, and Performance.** Identify, in reasonable detail, the objectives and scope of the contractual agreement and the methods the Department will use to determine whether the objectives of the contract (Contract) have been achieved. If space below is insufficient it may be supplemented with Attachment 4.

The Objective of the control of the control of the cannot be maintained in their own homes and have been placed in foster care in compliance with the Minimum Licensing Standards for Child Welfare Agencies, DCFS Policies and Procedures.

#### The Scope of Work:

- Recruitment, training, licensing compliance, support and retention of foster homes.
- Support DCFS in the mission of reunification and achieving permanency for children and youth, including supporting visitation and the reunification plan for each child placed
- · Training of staff and families
- · Accept referrals from DCFS
- Employ a Plan of Care for each child placed in foster care in cooperation with DCFS.
- Ensure appropriate Mental Health Services are obtained for children in care
- Provide Respite Care (when needed) that meets the child's identified needs.
- Provide required reporting to DCFS

#### Performance

Pursuant to Ark. Code Ann. 19-11-267 et. seq., half comply with performance-based standards.

- I. Important comply with all statutes, regulations, codes, ordinances, and licensure or certification requirements applicable to the contractor or to the contractor's agents and employees and to the subject matter of the contract. Failure to comply shall be deemed unacceptable performance.
- II. Except as otherwise required by law, the contracting agrees to hold the contracting Division/Office harmless and to indemnify the contracting Division/Office for any additional costs of alternatively accomplishing the goals of the contract, as well as any liability, including liability for costs or fees, which the contracting Division/Office may sustain as a result of the contractor's performance or lack of performance.
- III. During the term of the contract, the division/office will complete sufficient performance evaluation(s) to determine if the contractor's performance is acceptable. The damages set forth below are not exclusive and shall in no way exclude or limit any remedies available at law or in equity.
- IV. The State shall have the right to modify, add, or delete Performance Standards throughout the term of the contract, should the State determine it is in its best interest to do so. Any

changes or additions to performance standards will be made in good faith following acceptable industry standards and may include the input of the vendor so as to establish standards that are reasonably achievable.

V. The contract program deliverables and performance indicators to be performed by the contractor are:

#### Service Criteria

services shall be provided in family homes for children who have been placed in foster care in compliance with the Minimum Licensing Standards for Child Welfare Agencies, DCFS policies and procedures. Only children and youth referred by DHS/DCFS shall be accepted into a DCFS slot.

shall provide services including, without limitation, the following:

- 1. Recruitment, training, licensing compliance, support, and retention of foster homes.
- Recruitment efforts focused on families who will accept: children in foster care, sibling groups, and older youth.
- All necessary background checks, training, and Structured Analysis Family Evaluation (SAFE) home studies.
- Monitoring all re-evaluations of the home, including quarterly visits, and meeting Minimum Licensing Requirements.
- Conduct training for resource families as specified by DCFS.
- 6. Electronic reporting

PLPAs to provide services and shall be responsible for monitoring to ensure all requirements are met and services are provided independent of DCFS.

SPLPAs and PLPAs **shall** support DCFS in the mission of reunification and achieving permanency for children and youth:

- By working with DCFS to follow policy to ensure siblings who have been separated are placed together.
- 2. By assisting DCFS in weekly visitation of siblings who have been separated.
- 3. By assisting DCFS with transportation to weekly visits for siblings who have been separated.
- By following guidelines established by the Contractor's program description, child welfare licensing, and DCFS policy as it relates to the Alternate Care Policy.
- 5. By supporting DCFS in reunification efforts.
- 6. By supporting DCFS in relative placements for the children and youth in the PLPA and SPLPA setting.

#### Acceptable Performance

Acceptable performance is defined as one hundred percent (100%) compliance with all service criteria and standards for acceptable performance throughout the contract term as determined by DHS.

Service Criteria	Acceptable Performance
Population 1. SPLPAs shall accept youth referred by DCFS including: a. Large sibling groups with three (3) or more in the sibling group. These groups must all be placed in the same home, not split across homes within the agency. b. Youth aged twelve (12) and up. c. Youth transitioning from Qualified Residential Treatment Program (QRTP) 2. PLPAs shall accept youth referred by DCFS.	Acceptable performance is defined as one hundred percent (100%) compliance with all service criteria and standards for acceptable performance throughout the contract term as determined by DHS.
Recruitment PLPA/SPLPA's must work in conjunction with DCFS to determine recruitment areas.	Acceptable performance is defined as one hundred percent (100%) compliance with all service criteria and standards for acceptable performance throughout the contract term as determined by DHS.

Service Criteria	Acceptable Performance
Training Staff Training:  1. Shall complete Structured Analysis Family Evaluation (SAFE) training unless otherwise determined by DCFS.  2. Shall attend a one (1) day DCFS orientation and training regarding agency policy, procedure, and form requirements within the first ten (10) business days of the contract start date.  Resource Family Training: Shall utilize the pre-service training identified by DCFS. PLPA/SPLPA Shall train families virtually; however, .DCFS reserves the right to require in-person trainings upon notification to the start of any concerns related to virtual training.	Acceptable performance is defined as one hundred percent (100%) compliance with all service criteria and standards for acceptable performance throughout the contract term as determined by DHS.
must be available to accept DCFS referrals upon the contract's effective date.	Acceptable performance is defined as one hundred percent (100%) compliance with all service criteria and standards for acceptable performance throughout the contract term as determined by DHS.

Service Criterial	Acceptable Performance
Placement  1. Placement must be contingent upon the client meeting admission criteria stated in the program description submitted by the Contractor, hereinafter referred to as the "Program Description", incorporated herein by reference, and the availability of slots/beds within a contract period. DCFS will not approve placement of children and youth who do not meet the criteria listed herein.  2. The SPLPA and PLPA shall select the home that is in the best interest of the child and shall be based on an individual assessment of the child's needs.	Acceptable performance is defined as one hundred percent (100%) compliance with all service criteria and standards for acceptable performance throughout the contract term as determined by DHS.
<ol> <li>shall place children only in approved resource homes.</li> <li>When a client is moved from one home to another within the program, the Contractor shall provide written notice to the DCFS Family Service Worker and the Specialized Services Unit (SSU) Program Manager stating the reason for the move within twenty-four (24) hours of the move.</li> </ol>	
shall have a plan in place for continued placement support surrounding placement disruptions.  must be prepared with crisis intervention. When a placement must be disrupted, thirty (30) day notice must be provided to DCFS unless there is an imminent safety factor.	
7. Contractor <b>shall</b> ensure appropriate mental health services are obtained for clients accepted in their program, as needed, and DCFS policy shall be followed.	
s. When siblings are separated, the Contractor shall work with DCFS to follow policy to ensure siblings are placed together.	

#### Service Criteria

#### Acceptable Performance

#### Visitation and Reunification

- When siblings are separated, the Contractor shall assist DCFS in weekly visitation of the siblings including transportation. The Contractor must support DCFS in reunification efforts.
- must provide safe and reliable transportation as needed and shall comply with federal and state laws, rules, and regulations including, without limitation, the Arkansas Child Passenger Protection Act § 27-34-104. All persons providing transportation shall have and maintain a valid driver's license and liability insurance as required by state law.
- The DCFS Family Service Worker must be able to visit the child(ren) placed in the SPLPA/PLPA home as appropriate.

Acceptable performance is defined as one hundred percent (100%) compliance with all service criteria and standards for acceptable performance throughout the contract term as determined by DHS.

#### Plan of Care

- The Contractor shall have a plan in place for continued placement support surrounding placement disruptions. The Contractor must be prepared with crisis intervention. When a placement must be disrupted, thirty (30) day notice must be provided to DCFS unless there is an imminent safety factor.
- For each client in the program the Contractor shall work with DCFS and maintain a minimum of monthly contact with the Family Service Worker to discuss client's progress, continuing needs, and any problem areas when appropriate.
- Contractor shall maintain records of the clientspecific case planning per DCFS policy and child welfare licensing. Documentation shall be at a minimum reflecting the following:
  - Case Plan developed in accordance with recommendations made by a physician, licensed professionals or

Acceptable performance is defined as one hundred percent (100%) compliance with all service criteria and standards for acceptable performance throughout the contract term as determined by DHS.

Service Criteria <sup>i</sup>	Acceptable Performance
DCFS involved in the care of a client.  Any revisions of the case plan  The portion of monthly contract payment given to Resource parents (a minimum of 34% of the total monthly payment per client paid to the Contractor.  must submit monthly update reports to the DCFS Family Service Worker regarding the children placed in their resource homes.	
Mental Health Services  1. must ensure appropriate mental health services are obtained for clients accepted in their program, as needed and DCFS policy shall be followed.	Acceptable performance is defined as one hundred percent (100%) compliance with all service criteria and standards for acceptable performance throughout the contract term as determined by DHS
Services <b>shall</b> be provided by a mental health provider licensed in the State of Arkansas in the discipline of Social Work or Counseling and <b>shall</b> provide all therapy.	
3. Competent qualified person(s) providing direct client service shall have a masters or bachelors degree in one (1) or more of the following:  Counseling Criminal Justice Early Childhood Education Social Work Psychology or related degree	
Contractor shall ensure appropriate mental health services are obtained for clients accepted in their program, as needed, and DCFS policy shall be followed.	
Respite Care  1. The state of shall provide respite or/and temporary out-of- home care on a twenty-four (24) hour a day basis in a family setting to families that are referred by DCFS.	Acceptable performance is defined as one hundred percent (100%) compliance with all service criteria and standards for acceptable performance throughout the
2. <b>shall</b> accept referrals from DCFS twenty-four (24) hours a day, seven (7) days a week.	
Contractor must provide respite care	

Service Criteria	Acceptable Performance
services, if space is available, to clients referred by DHS/DCFS.	contract term as determined by DHS.
4. Contractor must not allow respite care placements to exceed seven (7) days of care per three (3) month period or, 672 hours per fiscal year for any child referred by DCFS, except for emergency situations. DCFS, in its sole discretion, may approve up to an additional four (4) days of respite/temporary care in emergency situations. The DCFS Specialized Services Unit (SSU) Program Manager is responsible for the approval of any additional days.	
5. Contractor <b>shall</b> provide a respite/temporary placement that meets the child's identified needs, set out in the DCFS case plan. Contractor will ensure that needed medical care for the child or children is obtained.	
Contractor shall provide respite/temporary care services within the service area where the child's foster, adoptive, or biological family is located as determined by DCFS.	
Contractor <b>shall</b> provide visitation between the child and the family upon request by DCFS.	
8. Contractor <b>shall</b> provide safe and reliable transportation for children in respite/temporary care as needed and shall comply with federal and state laws and regulations including the Arkansas Child Passenger Protection Act § 27-34-104. All persons providing transportation shall have a valid driver's license and minimum insurance coverage as required by Arkansas State Law.	
Contractor must provide respite/temporary care by properly trained and licensed resource homes.	
10.Contractor must train respite/temporary caregivers using the criteria for Placement, as set out in the Minimum Licensing Standards for Child Welfare Agencies.	

Service Criteria	Acceptable Performance
Contractor must follow guidelines     established by the Contractor's program     description and child welfare licensing.	
Reporting  1. Contractor must utilize the Comprehensive Child Welfare Information System (CCWIS) known as ARfocus for electronic record keeping to open, maintain, and close their network of family homes.  2. Contractor must submit progress reports and other data electronically either through an interface, through the ARfocus portal, or directly into ARfocus.	Acceptable performance is defined as one hundred percent (100%) compliance with all service criteria and standards for acceptable performance throughout the contract term as determined by DHS.
The Contractor shall provide services in compliance with the Minimum Licensing Standards for Child Welfare Agencies, PUB 004, and any subsequent updates during the life of the contract incorporated herein by reference.  shall follow all DCFS policies and	Acceptable performance is defined as one hundred percent (100%) compliance with all service criteria and standards for acceptable performance throughout the contract term as determined by DHS.
procedures, located at https://dese.ade.arkansas.gov/Offices/offi ce-of-early-childhood/placement residential-licensing	
The Contractor <b>shall</b> comply with the versions of the policies and guidelines listed below and included in this packet upon completion of the promulgation process of these rules (targeted effective date: October 1, 2020).  Policy VI-P: Private Licensed Placement Agency (PLPA) Resource Homes	

Service Criteria	Acceptable Performance
<ul> <li>Policy VII-A: Resource Home Definitions and Purpose</li> <li>Policy VII-C: Resource Home Assessment Process</li> <li>Policy VII-G: Alternate Care for Children in Out-of-Home Placement</li> <li>Excerpt from PUB-30: Resource Parent Handbook</li> </ul>	
Privacy and Security  A. The Contractor shall comply with all DHS policies governing the privacy and security of all personally identifiable information (PII) and/or other confidential information received or accessed on behalf of Arkansas DHS.  B. The Contractor shall implement and maintain reasonable security procedures and practices regarding all protected health information and/or other confidential information as required by A.C.A § 4-110-104, The Personal Information Protection Act.	Acceptable performance is defined as one hundred percent (100%) compliance with all service criteria and standards for acceptable performance throughout the contract term as determined by DHS.
privacy or security by contacting the DHS Information Technology Security Office within one (1) business day of the breach at DHS.IT.Security.Team@dhs.arkansas.go v.  The Contractor shall use protected health information and/or other confidential information only in a manner that is necessary to provide the services required in this solicitation.	
The Contractor <b>shall</b> safeguard the use and disclosure of, and restrict access to, protected health information and/or other confidential information in accordance with the confidentiality standard requirements outlined in the Minimum Licensing Standards for Child Welfare Agencies (Attachment L).	
Contractor <b>shall</b> be responsible for maintaining confidentiality as well as record retention. Please provide proof of your agency or organizational policy on retention and confidentiality. Contractor <b>shall</b> comply with all confidentiality	

Service Criteria	Acceptable Performance
	Acceptable Perionnance
requirements under ACA 9-28-407, the Minimum Licensing Standards for Child Welfare Agencies, PUB 004, and the Health Information Portability and Accountability Act (HIPAA).	
Criminal Background Checks The Vendor will perform criminal background checks on all proposed staff members. Pursuant to those background checks, no staff member shall be staffed on this project if they have committed an offense that would preclude State employment as a "designated position", if applicable to the underlying contracted services, under Ark. Code Ann. §21-15-102 or, otherwise as a "designated financial or information technology position" pursuant to Ark. Code Ann.§ 21- 15-111.  Shall ensure that all staff have passed criminal background check, Arkansas Child Maltreatment Registry check, a driving record check, and out-of- state child maltreatment investigations, if required. Such checks must be repeated every two (2) years.	Acceptable performance is defined as one hundred percent (100%) compliance with all service criteria and standards for acceptable performance throughout the contract term as determined by DHS.
Mandated Reporting  Pursuant to Ark. Code Ann. §12-18-402 (b)(10) and Ark. Code Ann. §§ 12-12- 1708(a)(1)(AA), Contractor and all of its employees, agents, and all and Subcontractor's employees and agents shall immediately make a report to the Child Abuse Hotline or the Adult Maltreatment Hotline (based on type of maltreatment) if Contractor or any of its employees, agents, or employees and agents, while performing duties under this contract, have reasonable cause to suspect that:  a. A child has been subjected to child maltreatment;  b. A child died as a result of child maltreatment;  c. A child died suddenly and unexpectedly; or  d. Observe a child being subjected to conditions or circumstances that would reasonably result in child maltreatment.	Acceptable performance is defined as one hundred percent (100%) compliance with all service criteria and standards for acceptable performance throughout the contract term as determined by DHS.

Service Criteria	Acceptable Performance
or e. An endangered person or an impaired person has been subjected to conditions or circumstances that constitute adult maltreatment or long- term care facility resident maltreatment.	
A privilege or contract shall not prevent a person from reporting maltreatment when he or she is a mandated reporter and required to report under this section.	
An employer or supervisor of a mandated reporter shall not prohibit an employee or a volunteer from directly reporting maltreatment to the Hotline.	
An employer or supervisor of a mandated reporter shall not require an employee or a volunteer to obtain permission or notify any person, including an employee or a supervisor, before reporting maltreatment to the Hotline.	
Pursuant to Act 531 of 2019, Ark. Code Ann. §12-18-402 (b)(10) and Ark. Code Ann. §§ 12-12-1708(a)(1)(AA), Contractor and all of its employees, agents, and all and Subcontractor's employees and agents are mandated reporters.	
Conflict of Interest Mitigation During the term of this contract, the Vendor shall comply with the terms of the DHS Organizational or Personal Conflict of Interest provisions. The Vendor hall disclose all actual, apparent, or potential conflicts of interest to the Department of Human dervices (DHS) within five (5) days of having nowledge of them. The Vendor shall develop a nitigation plan as requested by DHS which must be peroved and accepted by DHS. Any changes to the peroved mitigation plan must be approved in dvance by DHS.	The Vendor must maintain one hundred percent (100%) compliance with this item at all times throughout the term of the contract.
ransition Planning inety (90) days prior to the contract end date, the endor shall submit to DHS a detailed plan for ansitioning all contracted services to DHS, or to nother vendor selected by DHS to provide the entracted	The Vendor must maintain one hundred percent (100%) compliance with this item at all times throughout

Acceptable Performance
the term of the contract.
Contractor shall respond to FOIA requests timely and accurately one hundred percent (100%) of the time.  Contractor shall provide information and documents to DHS upon request in the timeframe specified in the request one hundred percent (100%) of the time. DHS shall have sole determination as to the sufficiency of Contractor's response and provision of documents.

#### Attachment 5

- 4. Contractor's Performance Obligations. Contractor, for the duration of the contract and as consideration for the department's payment as set forth below (5), shall provide the following to the Department
- A. Services shall be provided in family homes for children who have been placed in foster care in compliance with the Minimum Licensing Standards for Child Welfare Agencies, DCFS policies and procedures. Only children and youth referred by DHS/DCFS shall be accepted into a DCFS slot.
- B. Ishall provide services including, without limitation, the following:
  - Recruitment, training, licensing compliance, support, and retention of foster homes.
  - Recruitment efforts focused on families who will accept children and adolescents in foster care, sibling groups, and older youth.
  - 3. All necessary background checks, training, and Structured Analysis Family Evaluation (SAFE) home studies.
  - 4. Monitoring all re-evaluations of the home, including quarterly visits, and meeting Minimum Licensing Requirements.
  - 5. Conduct training for resource families as specified by DCFS.
  - 6. Electronic reporting
- C. shall have a network of SPLPAs and PLPAs to provide services and shall be responsible for monitoring to ensure all requirements are met and services are provided independent of DCFS.
- D. shall support DCFS in the mission of reunification and achieving permanency for children and youth:
  - By working with DCFS to follow policy to ensure siblings who have been separated are placed together.
  - 2. By assisting DCFS in weekly visitation of siblings who have been separated.
  - 3. By assisting DCFS with transportation to weekly visits for siblings who have been separated.
  - 4. By following guidelines established by the Contractor's program description, child welfare licensing, and DCFS policy as it relates to the Alternate Care Policy.
  - 5. By supporting DCFS in reunification efforts.
  - 6. By supporting DCFS in relative placements for the children and youth in the SPLPA/PLPA setting.
- E. Population
  - 1. shall accept youth referred by DCFS including:
    - Any appropriate child(ren) or youth referred by DCFS.
- F. Recruitment

must work in conjunction with DCFS to determine recruitment areas.

- G. Training
  - 1. Staff Training:
    - a. Shall complete Structured Analysis Family Evaluation (SAFE) training unless otherwise determined by DCFS.
    - b. shall attend a one (1) day DCFS orientation and training regarding agency policy, procedure, and form requirements within the first ten (10) business days of the contract start date. The DCFS Foster Care Management/designee will notify The Answer

of the training location prior to the training date.

	i	2. Resource Family:  shall utilize the pre-service training identified by DCFS.  train families virtually: however, DCFS reserves the right to require in-person trainings upon notification to of any concerns related to virtual training.
F	-i. F	Referrals  must be available to accept DCFS referrals upon the contract's effective date.
1.		Placement  Placement must be contingent upon the client meeting admission criteria stated in the program description submitted by the client meeting admission criteria stated in the program description, incorporated herein by
		reference, and the availability of slots/beds within a contract period. DCFS will not approve placement of children and youth who do not meet the criteria listed herein.
	2	shall select the home that is in the best interest of the child and shall be based on an individual assessment of the child's needs.
	3.	shall place children only in approved resource homes.
	4.	When a client is moved from one home to another within the program, the Contractor shall provide written notice to the DCFS Family Service Worker and the Specialized Services Unit (SSU) Program Managerstating the reason for the move within twenty-four (24) hours of the move.
-	5.	shall have a plan in place for continued placement support surrounding placement disruptions.
	6.	will ensure crisis interventions can be delivered when needed. When a placement must be disrupted, thirty days notice will be provided to DCFS unless there is an imminent safety factor.
	7.	shall ensure appropriate mental health services are obtained for clients accepted in their program, as needed, and DCFS policy shall be followed.
	8.	When siblings are separated, and the same all work with DCFS to follow policy to ensure siblings are placed together.
l.		witation and Reunification  When siblings are separated, shall assist DCFS in weekly visitation of the siblings including transportation. must support DCFS in reunification efforts.
	2.	must provide safe and reliable transportation as needed and shall comply with federal and state laws, rules, and regulations including, without limitation, Child Passenger Protection Act § 27- 34-104. All persons providing transportation shall have and maintain a valid driver's license and liability insurance as required by state law.
	3.	DCFS Family Service Worker will develop a visitation schedule with the client's family and coordinate with the client's family and case manager.
	4.	agent assigned to the client can accompany the DCFS Family Service Worker on the visit as appropriate and assist with transportation when available.

5. Visitation will take place unless such visitation is:

- Contrary to court order
- · Parental rights have been terminated
- Potential visitation has been ordered to stop
- Temporarily halted or terminated for therapeutic reasons approved by DCFS.

#### K. Plan of Care

- 1. Shall have a plan in place for continued placement support surrounding placement disruptions. In the must be prepared with crisis intervention. When a placement must be disrupted, thirty (30) day notice must be provided to DCFS unless there is an imminent safety factor.
- 2. For each client in the program shall work with DCFS and maintain a minimum of monthly contact with the Family Service Worker to discuss client's progress, continuing needs, and any problem areas when appropriate.
- shall maintain records of the client-specific case planning per DCFS policy and child welfare licensing. Documentation shall be at a minimum reflecting the following:
  - Case Plan developed in accordance with recommendations made by a physician, licensed professionals or DCFS involved in the care of a client.
  - Any revisions of the case plan
  - The portion of monthly contract payment given to Resource parents (a minimum of 34% of the total monthly payment per client paid to the Contractor.
- must submit monthly update reports to the DCFS Family Service Worker regarding the children placed in their resource homes.

#### L. Mental Health Services

- 1. will ensure appropriate mental health services are obtained for clients accepted in their program, as needed and DCFS policy shall be followed.
- Services shall be provided by professionals licensed for independent practice in the State of Arkansas in the discipline of Social Work or Counseling and shall provide all therapy.
- 3. Competent qualified person(s) providing direct client service shall have a master's or bachelor's degree in one (1) or more of the following:
  - Counseling
  - Criminal Justice
  - Early Childhood Education
  - Social Work
  - Psychology or related degree
- shall ensure appropriate mental health services are obtained for clients accepted in their program, as needed, and DCFS policy shall be followed.

#### M. Respite Care

- shall provide respite or/and temporary out-of- home care on a twenty-four (24) hour a day basis in a family setting to families that are referred by DCFS.
- shall accept referrals from DCFS twenty-four (24) hours a day, seven (7) days a week.
- 3. DHS/DCFS.
- must not allow respite care placements to exceed seven (7) days of care per

three (3) month period or, 672 hours per fiscal year for any child referred by DCFS, except for emergency situations. DCFS, in its sole discretion, may approve up to an additional four (4) days of respite/temporary care in emergency situations. The DCFS Specialized Services Unit (SSU) Program Manager is responsible for the approval of any additional days.

- 5. shall provide a respite/temporary placement that meets the child's identified needs, set out in the DCFS case plan. must ensure that needed medical care for the child or children is obtained.
- 6. shall provide respite/temporary care services within the service area where the child's foster, adoptive, or biological family is located as determined by DCFS.
- 7. shall provide visitation between the child and the family upon request by DCFS.
- 8. Example shall provide safe and reliable transportation for children in respite/temporary care as needed and shall comply with federal and state laws and regulations including the Arkansas Child Passenger Protection Act § 27-34-104. All persons providing transportation shall have a valid driver's license and minimum insurance coverage as required by Arkansas State Law.
- 9. must provide respite/temporary care by properly trained and licensed resource homes.
- 10. must train respite/temporary caregivers using the criteria for Placement, as set out in the Minimum Licensing Standards for Child Welfare Agencies.
- 11. must follow guidelines established by the Contractor's program description and child welfare licensing.

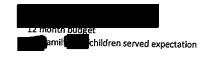
#### N. Reporting

- must utilize the Comprehensive Child Welfare Information System (CCWIS known as ARfocus) for electronic record keeping to open, maintain, and close their network of family homes.
- 2. must submit progress reports and other data electronically either through an interface, through the ARfocus portal, or directly into ARfocus.

#### Attachment 6

**5. Department's Payment Obligations**. Department, as consideration for the Contractor's satisfactory performance of the Contractor's Performance Obligations, as set forth above, shall pay the Contractor as follows:

In consideration of the Private Licensed Placement Agency contract with the Division of Children & Family Services, services shall be paid at day that a child or youth in foster care is placed with one of the agency's certified homes. Satisfactory performance of the contractor shall be based upon availability and placement of the child in the certified home.



Income	6 mo	onth startup cost	12 /	month operations
Program income day, estimate hildren in c	are \$	-	\$	
Grant income	\$			
Total Income	\$		\$	
Expenses				
Payroll Expense Executive Director				
Executive & financial oversight	\$	-	\$	
Agency Director Administrator & Social Services Direct	\$ or		\$	3
Caseworker - 3 month startup				
	\$	•	\$	
	\$ \$ \$		\$ \$ \$	
	\$ \$		\$	
	\$		\$	
Administrative Assistant Financial Assistant	\$		\$	
	\$	-	\$	
Program Expense				
Family process expense  Home study, background checks Estimated at per family	\$		\$	
Per diem family stipend rate ay, estimated ildren in care	\$	-	\$	
ase management hardware & software	\$		\$	
atabase management software	\$		\$	
amily support & services	\$	_	\$	
herapy & Mental Health Services	\$	•	\$	
nsurance Expense	\$		\$	
ffice Supplies & Postage	\$		\$	
rofessional Development	\$		\$	
ofessional Fees: Legal, Accounting			\$	
ent & Utilities	\$		\$	
avel Expenses	\$	Ø	\$	
Total Expenses	\$		\$ (	
et Income	\$	<u>-</u>	\$	
day reserve for accounts receivable			\$	
Net income less cash reserves				
			\$	



## Department of Transformation and Shared Services

Governor Sarah Huckabee Sanders Secretary Joseph Wood Director Edward Armstrong

# CERTIFICATION FOR BOYCOTT AND ILLEGAL IMMIGRANT RESTRICTIONS

Pursuant to Arkansas law, a vendor must submit the below certifications prior to entering into a contract with a public entity for an amount as designated by the applicable laws.

- 1. Israel Boycott Restriction: For contracts valued at \$1,000 or greater.

  A public entity shall not enter into a contract with a company unless the contract includes a written certification that the person or company is not currently engaged in a boycott of Israel. If at any time after signing this certification the contractor decides to engage in a boycott of Israel, the contractor must notify the contracting public entity in writing.

  See Arkansas Code Annotated § 25-1-503.
- Illegal Immigrant Restriction: For contracts exceeding \$25,000.
   No state agency may enter into or renew a public contract for services with a contractor who employs or contracts with an illegal immigrant. A contractor shall certify that it does not employ, or contract with, illegal immigrants.
   See Arkansas Code Annotated § 19-11-105.
- 3. Energy, Fossil Fuel, Firearms, and Ammunition Industries Boycott Restriction: For contracts valued at, or exceeding, \$75,000.
  A public entity shall not enter into a contract with a company unless the contract includes a written certification that the person or company is not currently engaged in, and agrees for the duration of the contract not to engage in, a boycott of an Energy, Fossil Fuel, Firearms, or Ammunition Industry. If a company does boycott any of these industries, see Arkansas Code Annotated § 25-1-1102.

By signing this form, the contra the remaining aggregate term of t	ctor agrees and certifies that the contract, participate in the a	it does not, and shall not for
Do not boycott Israel.		one of the bolone.
Do not employ illegal immigra	ints.	
Do not boycott Energy, Fossil		Industries.
Contract Number & Description		
Name of Public Entity		
Name of Vendor/Contractor		
AASIS Vendor Number		
Contractor Signature	ffice of State Procurement	Date

501 Woodlane Street, Suite 220 \* Little Rock, AR 72201 \* 501.324.9316

## Attachment I

# Revised Client History Form RFP # 710-24-0017

## **Client History Form**

<u>Instructions</u>: This form is intended to help the State gain a full understanding of each Respondent's experience providing foster care services. This form **must** be accurately completed and signed by the same signatory who signed the Response Signature Page in the Technical Response Packet.

The State reserves the right to verify the accuracy of responses by contacting any of the listed clients; therefore, all applicable clients **must** be listed. For purposes of this form, the "client" is not an individual, but the entity which held the contract. By way of explanation, in the Contract resulting from this RFP, Arkansas's DHS will be the client. For each listed client, Respondents **must** include the client entity's name, address, and phone number. Additionally, Respondents are encouraged to provide an individual's contact information for a person at the client entity who is knowledgeable of the named project. If the State contacts the clients listed, the State reserves the right to either contact the listed individual and/or another person at the client entity. Omission of a relevant client will constitute a failure of form completion.

The boxes below each prompt will expand if necessary. If there are no contracts which meet the definition, Respondent **must** state "none."

1. Please list three (3) clients where you served as the *prime contractor* for services of similar size and scope in the past three (3) years. Client information as described above must be included.

None			
operated in the Child V of Children & Family S 3,000 foster families a	new organization, our Welfare space through a services for 16 years. Industrial worked closely with Dor forever. The combinations staff is approximate	has recruited and CFS to provide homes to on of years of service in	d trained over for over 30 000
Authorized Signature:	(Use Ink Only)	Title:	
Printed/Typed Name:		Date:	

## ATTACHMENT D

Except upon the approval of DHS, the terms and conditions set out in this section are non-negotiable items and will be transferred to the contract as written. DHS has determined that any attempt by any vendor to reserve the right to alter or amend the terms and conditions via negotiation, without the approval of DHS, is an exception to the terms and conditions that will result in rejection of the proposal. A statement accepting and agreeing to the terms and conditions sot out in this section, or to alternate terms and conditions upon approval of DHS, is required to be submitted with the respondent's proposal.

# PROFESSIONAL SERVICES CONTRACT GENERAL TERMS AND CONDITIONS FOR NON-STATE AGENCY

In consideration of the premises and the mutual agreements hereinafter set forth, the Contractor and the Department of Human Services ("the Department") agree as follows:

## **Legal Considerations**

The contract shall be construed according to the laws of the State of Arkansas, and the rights and remedies of the parties hereunder shall be determined in accordance with Arkansas law. Nothing in this contract may be construed as a waiver of the Department's sovereign immunity.

In no event shall the initial term of this contract extend beyond the end of the current blennial period unless the General Assembly, prior to the expiration of the blennial period, makes an appropriation for such purpose.

## Financial Terms of the Contract

All services rendered under this contract must be billed as set out herein. No services may be billed to a Medicaid Provider or to any other contract. Payments will be made after services are provided based on the following financial terms:

		Maximum Amount	
Reimbursement Method *	Payment Limitations **	of Match Required OR Percentage of Allowable Billing Required	Type(s) of Match (Select from listing below)
rimi Ngohata	nove	none	nove
	Method*	Method * Limitations **	Method * Limitations ** Allowable Billing Required

\*Reimbursement Method: (Select from the following) <u>Actual Cost Reimbursement</u>; <u>Final Negotiated Rate</u>; <u>Fixed Rate</u>; <u>Scheduled Reimbursement</u> \*\*Payment Limitations: (Select from the following) <u>Quarterly Cumulative</u>; <u>Monthly Cumulative</u>; <u>None</u> \*\*\*Matching Requirements: The Contractor certifies the funds, property, goods, or services listed in this section will be used to meet the match requirements of this agreement. If there are no matching requirements for a funding source, enter "<u>None</u>" in the corresponding box above.

Type(s) of Match: The matching requirement may be satisfied by any one or a combination of the following methods unless specific funding source restrictions apply:

Cash Match: Cash will be obtained by the Contractor and will be applied against allowable costs

covered by this agreement.

<u>Donation of Property</u>: Title to or the use of property or equipment has been donated by a public agency for the program(s) covered by this agreement. If title to property is donated, match value is the fair market value of the property. If the use of the property or equipment is donated, match value is the fair rental value as determined by applicable Department policy will be used as matching of the payments.

<u>Third Party In-Kind Contributions</u>. Property, goods, or services have been donated by a non-federal agency for the programs(s) covered by this agreement without charge to the contractor. The Code of Federal Regulations, Title 45, Part 74, Subpart G shall be used to establish the basis of valuation.

<u>Funds Transfer</u>: Match funds will be submitted by a third party to the Department of Human Services by check or money order under the terms of this agreement. Matching funds are to be received by the Department in an amount sufficient to match billing before the contractor will be reimbursed for services.

The Contractor certifies that any funds to be donated under this agreement which are derived or come directly or indirectly from Federal or State funds, or any other contractor under contract to the Department, have been specifically listed as a source above.

The Contractor certifies that the matching arrangements comply with requirements established in the Code of Federal Regulations, Title 45, Part 74, Subpart G (Cost Sharing or Matching) and all applicable Department policy.

#### Terms of Payment/Billing

The Contractor agrees to submit all billing invoices within sixty days of the expiration of the contract. Any billings for services rendered during a particular state fiscal year which are not submitted within ninety days of the end of the fiscal year will not be paid.

#### **Termination of Contract**

The Department may cancel this contract unilaterally at any time, for any reason including convenience, unavailability of federal funds, state funds or both by giving the other party thirty (30) calendar days written notice, and delivering notice of cancellation either in person or by certified mall, return receipt requested, restricted delivery. Availability of funds will be determined at the sole discretion of the Department.

Payments for completed services or deliverables satisfactorily delivered to and approved by the Department shall be at the contract price. Payment for partially completed services or deliverables satisfactorily delivered to and not yet approved by the Department shall be at a price mutually agreed upon by the Contractor and the Department. In addition to any other law, rule or provision which may authorize complete or partial contract termination, the Department may immediately terminate this contract in whole or in part when the Department determines that the Contractor or subcontractor has failed to satisfactorily perform its contractual duties and responsibilities.

## Procedure on Expiration or Termination

Upon delivery by certified mail to the Contractor of a Notice of Termination specifying the nature of the termination and the date upon which such termination becomes effective, the Contractor shall:

Stop work under the contract on the date and to the extent specified in the Notice of Termination,
Place no further orders or enter in any additional subcontracts for services,  Terminate all orders and subcontracts to the extent that they relate to the performance of work

	terminated by the Notice of Termination,
	Assign to the Department in the manner and to the extent directed by the Department representative all of the right, title and interest of the Contractor in the orders or subcontracts so terminated. The Department shall have the right, in its discretion, to settle or pay any and all claims arising out of the termination of small claims.
П	
Ц	with the approval of fatification of the Denartment representative and the providence of the providenc
	liabilities and all claims arising out of such termination of orders and subcontracts, the cost of which would be reimbursable, in whole or part, in accordance with the provisions of this Contract.
	Transfer title to the Department and deliver in the manner, at the time, and extent directed by the Department representative, all files, data, information, manuals, or other documentation, or property, in any form whatsoever, that relate to the work terminated by the Notice of Termination.
	Complete the performance of such part of the work as shall not have been terminated by the Notice of Termination.
	Take such action as may be necessary, or as the Department representative may direct, for the protection and preservation of the property related to the contract which is in the possession of the Contractor and in which the Department has or may acquire an interest.

The Contractor shall proceed immediately with the performance of the above obligations notwithstanding any delay in determining or adjusting the amount of any item or reimbursable price under this clause.

## **Termination Claims**

After receipt of a Notice of Termination, the Contractor shall submit to the Department all outstanding claims within ten (10) working days. The Contractor and the Department may agree upon the amounts to be paid to the Contractor by reason of the total or partial termination of work as described in this section.

In the event of the failure of the Contractor and the Department to agree in whole or in part as to the amount with respect to costs to be paid to the Contractor in connection with the total or partial termination of work as described in this section, the Department shall determine, on the basis of information available, the amount, if any, due to the Contractor by reason of termination and shall pay to the Contractor the amount so determined.

#### Contractor

It is expressly agreed that the Contractor, officers, and employees of the Contractor or Sub-Contractor in the performance of this contract shall act in an independent capacity and not as officers or employees of the Department. It is further expressly agreed that the Department shall exercise no managerial responsibility over the Contractor nor shall this contract be construed as a partnership or joint venture between the Contractor or any subcontractor and the Department or the State of Arkansas.

The Contractor hereby represents and warrants to the Department that as of the execution date of this Contract:

- The Contractor has been duly organized and is validly existing and in good standing under the laws of the State of Arkansas, with power, authority, and legal right to enter into this Contract.
- ☐ There are no proceedings or investigations pending or threatened, before any court, regulatory body, administrative agency or other governmental instrumentality having jurisdiction over the Contractor or its properties (i) seeking to prevent the consummation of any of the transactions contemplated by this Contract; or (ii) seeking any determination or ruling that might materially and adversely affect the performance by the Contractor of

- its obligations hereunder, or the validity or enforceability of this Contract.

  All approvals, authorizations, consents, orders or other actions of any person or of any governmental body or official required to be obtained on or prior to the date bereof in
  - governmental body or official required to be obtained on or prior to the date hereof in connection with the execution and delivery of this Contract and the performance of the services contemplated by this Contract and the fulfillment of the terms hereof have been obtained.
- The Contractor and the executive officers of the Contractor have not been the subject of any proceeding under the United States Bankruptcy Code.

#### Force Majeure

The Contractor will not be liable for delay in performing under the contract if the delay arises out of causes beyond the control and without the fault or negligence of the Contractor.

## Confidentiality of Information

In connection with this contract, the Contractor will receive certain Confidential Information relating to DHS clients. For purposes of this contract, any information furnished or made available to the Contractor relating to DHS clients, the financial condition, results of operation, business, customers, properties, assets, liabilities or information relating to recipients and providers including but not limited to protected health information as defined by the Privacy Rule promulgated pursuant to the Health Insurance Portability and Accountability Act (HIPAA) of 1996, is collectively referred to as "Confidential Information". The Contractor shall comply with all DHS policies governing privacy and security of Confidential Information, including the contracting division's designation of the Confidential Information as required by the Arkansas Data and System Security Classification Standards, and shall implement and maintain reasonable security procedures and practices appropriate to the nature of the Confidential Information as required by A.C.A. § 4-110-104, the Personal Information Protection Act ("the Act"). In addition, the Contractor shall comply with the Business Associate Agreement between the parties, incorporated herein by reference, and shall disclose any breaches of privacy or security by contacting the Information Technology Security Officer within one (1) business day of the breach by notification to the following e-mail address: dhs-it-security@arkansas.gov.

The contractor shall treat all Confidential Information which is obtained by it through its performance under the contract as Confidential Information as required by state and federal law and shall not use any information so obtained in any manner except as necessary for the proper discharge of its obligations. The parties acknowledge that the disclosure of Confidential Information in contravention of the provisions hereof would damage the party to whom the information disclosed relates and such party has the right to seek all remedies at law or equity to minimize such damage and to obtain compensation therefore. The Contractor agrees to retain all protected health information as defined by the Privacy Rule promulgated pursuant to HIPAA for

six (6) years or as otherwise required by HIPAA.

The contractor shall safeguard the use and disclosure of information concerning applicants for or recipients of Title XIX services in accordance with 42 CFR Part 431, Subpart F, and shall comply with 45 CFR Parts 160 and 164 and shall restrict access to and disclosure of such information in compliance with federal and state laws and regulations.

#### **Public Disclosure**

Upon signing of the contract by all parties, terms of the contract shall become available to the public, pursuant to the provisions of Ark. Code Ann., § 25-19-101 et seg.

## Inspection of Work Performed

The State of Arkansas and its authorized representatives shall, at all reasonable times, have the right to enter the Contractor's work areas to inspect, monitor, or otherwise evaluate the quality, appropriateness, and timeliness of work, services, or both, that have been or are being performed.

#### **Subcontracts**

The Contractor is fully responsible for all work performed under the contract. The Contractor may, with the prior written consent of the Department, enter into written subcontract(s) for performance of certain of its functions under the contract. No subcontract under this contract shall in any way relieve the Contractor of any responsibility for performance of its duties. The Contractor agrees that all subcontracts shall adhere to Department policies.

The Contractor shall give the Department immediate notice in writing by certified mail of any action or suit filed and prompt notice of any claim made against the Contractor or any subcontractor which may result in litigation related in any way to the contract or the Department.

In accordance with Executive Order 98-04, IF the agreement between the contractor and the subcontractor is greater than \$25,000.00:

- The contractor shall require the subcontractor to complete a Contract and Grant Disclosure and Certification Form. This form must be signed no later than 10 days after entering into any agreement with a subcontractor and the contractor shall transmit a copy of this form to the agency.
- The contractor shall include the following in the contract between the Contractor and that Subcontractor:

Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation or policy adopted pursuant to that Order, shall be a material breach of the terms of this subcontract. The party who fails to make the required disclosure or who violates the rule, regulation, or policy shall be subject to all legal remedies available to the contractor.

#### **Audit Requirement:**

Contractor shall comply with the Department audit requirements as outlined in "Arkansas Department of Human Services Audit Guldelines". Copies may be obtained from:

Arkansas Department of Human Services Office of Policy & Legal Services Audit Section P.O. Box 1437 – Slot S270 Little Rock, Arkansas 72203-1437

#### Indemnification

The Contractor agrees to indemnify, defend, and save harmless the State, the Department, its officers, agents and employees from any and all damages, losses, claims, liabilities and related costs, expenses, including reasonable attorney's fees and disbursements awarded against or incurred by the Department arising out of or as a result of:

	Any claims or losses resulting from services rendered by any person, or firm, performing or
_	supplying services, materials, or supplies in connection with the performance of the contract.
	Any claims of losses to any person or firm injured or damaged by the erroneous or posligant
	acis (including without limitation disregard of Federal or State regulations or statutos) of the
	Contractor, its officers of employees in the performance of the contract:
	Any claims or losses resulting to any person or firm injured or damaged by the Contractor its
	officers of employees by the publication, translation, reproduction, delivery performance
	use, or disposition of any data processed under the contract in a manner not authorized by
-	the contract, or by Federal or State regulations or statutes;
	Any failure of the Contractor, its officers or employees to observe local, federal or State of
	Arkansas laws or policies, including but not limited to labor laws and minimum wage laws
	The Contractor shall agree to hold the Department harmless and to indemnify the Department
	ioi any additional costs of alternatively accomplishing the goals of the contract, as well as a well as
	liability, including liability for costs or fees, which the Department may sustain as a result of
	the Contractor's or its subcontractor's performance or lack of performance

#### **Assignments**

The Contractor shall not assign the contract in whole or in part or any payment arising therefrom without the prior written consent of the Department representative.

#### Waiver

No covenant, condition, duty, obligation, or undertaking contained in or made a part of the contract will be waived except by the written agreement of the parties, and forbearance or indulgence in any other form or manner by either party in any regard whatsoever shall not constitute a waiver of the covenant, condition, duty, obligation, or undertaking to be kept, performed, or discharged by the party to which the same may apply; and until complete performance or satisfaction of all such covenants, conditions, duties, obligations, and undertakings, any other party shall have the right in invoke any remedy available under law or equity, notwithstanding any such forbearance or indulgence.

#### **Department Property**

Property, including intellectual property, acquired or created by the Contractor as a Contract deliverable, is the property of the Department. The Contractor shall be responsible for the proper custody and care of all Department owned property, including Department owned property used in connection with the performance of this contract and the Contractor agrees to reimburse the Department for its loss or damage due to negligence, theft, vandalism, or Acts of God.

## Use and Ownership of Software

The Contractor will have access to all applications software that the Department requires the Contractor to use in the performance of the services covered in the contract, subject to customary confidentiality and other license terms and conditions. No changes in the applications software may be made without the written consent of the Contract Administrator if the change would have the effect of causing the Department to incur additional costs for either hardware or software upgrades or both.

Any applications software developed by the Contractor in the performance of the services under this contract must become the property of the State of Arkansas at no additional cost. Any existing software applications owned by the Contractor and used in the performance of the services under this contract must be granted to the State of Arkansas at no additional cost, subject to customary confidentiality and other license terms and conditions.

#### **Contract Variations**

If any provision of the Contract (including items incorporated by reference) is declared or found to

be illegal, unenforceable, or void, then both the Department and the Contractor shall be relieved of all obligations arising under such provision. If the remainder of the Contract is capable of performance, it shall not be affected by such declaration or finding and shall be fully performed.

#### Attorney's Fees

In the event that either party to this Contract deems it necessary to take legal action to enforce any provision of the contract, and the Department prevails, the Contractor agrees to pay all expenses of such action, including attorney's fees and costs at all stages of litigation as set by the court or hearing officer. Legal action shall include administrative proceedings.

#### Liability

In the event of non-performance of a contractual obligation by the Contractor or his agents which results in the determination by Federal authorities of noncompliance with Federal regulations and standards, the Contractor will be liable to the Department in full for all penalties, sanctions and disallowances assessed against the Department.

#### **Records Retention**

The Contractor agrees to retain all records for five (5) years after final payment is made under this Contract or any related subcontract. In the event any audit, litigation or other action involving these records is initiated before the end of the five (5) year period, the Contractor agrees to retain these records until all issues arising out of the action are resolved or until the end of the five (5) year period, whichever is later. The Contractor agrees to retain all protected health information as defined by the Privacy Rule promulgated pursuant to HIPAA for six (6) years or as otherwise required by HIPAA.

#### **Access to Contractor's Records**

The Contractor will grant access to its records upon request by state or federal government entities or any of their duly authorized representatives. Access will be given to any books, documents, papers or records of the Contractor which are related to any services performed under the contract. The Contractor additionally consents that all subcontracts will contain adequate language to allow the same guaranteed access to the records of subcontractors.

#### **Ownership of Documentation**

All documents and deliverables prepared by the Contractor and accepted by the Department shall become the property of the Department and shall not be used for any other purpose by the Contractor without the Department's specific written consent.

#### **Disclosure**

The failure of any person or entity to disclose as required under any term of Executive Order 98-04, or the violation of any rule, regulation or policy promulgated by the State Department of Finance and Administration pursuant to this Order, shall be considered a material breach of the terms of the contract, lease, purchase agreement, or grant and shall subject the party failing to disclose or in violation to all legal remedies available to the Department under the provisions of existing law.

#### Set-Off

The parties agree that the Department, in its sole discretion, shall have the right to set-off any money Contractor owes the Department from the Department's payment to Contractor under this contract.

#### State and Federal Laws

Performance of this contract by both parties must comply with State and federal laws and regulations. If any statute or regulation is enacted which requires a change in this contract or any attachment, then both parties will deem this contract and any attachment to be automatically

amended to comply with the newly enacted statute or regulation as of its effective date.

## Accessibility Act 1227 of 1999

TECHNOLOGY ACCESS: When procuring a technology product or when soliciting the development of such a product, the State of Arkansas is required to comply with the provisions of Arkansas Code Annotated § 25-26-201 et seq., as amended by Act 308 of 2013, which expresses the policy of the State to provide individuals who are blind or visually impaired with access to information technology purchased in whole or in part with state funds. The Vendor expressly acknowledges and agrees that state funds may not be expended in connection with the purchase of information technology unless that system meets the statutory requirements found in 36 C.F.R. § 1194.21, as it existed on January 1, 2013 (software applications and operating systems) and 36 C.F.R. § 1194.22, as it existed on January 1, 2013 (web-based intranet and internet information and applications), in accordance with the State of Arkansas technology policy standards relating to accessibility by persons with visual impairments.

ACCORDINGLY, THE VENDOR EXPRESSLY REPRESENTS AND WARRANTS to the State of Arkansas through the procurement process by submission of a Voluntary Product Accessibility Template (VPAT) or similar documentation to demonstrate compliance with 36 C.F.R. § 1194.21, as it existed on January 1, 2019 (software applications and operating systems) and 36 C.F.R. § 1194.22, as it existed on January 1, 2019 (web-based intranet and internet information and applications) that the technology provided to the State for purchase is capable, either by virtue of features included within the technology, or because it is readily adaptable by use with other technology, of:

Providing, to the extent required by Arkansas Code Annotated § 25-26-201 et seq., as amended by Act 308 of 2013, equivalent access for effective use by both visual and non-visual means;
formats intended for non-visual use:
After being made accessible, integrating into networks for obtaining, retrieving, and disseminating information used by individuals who are not blind or visually impaired;
limitation the operating system, software applications, and format of the data presented is readily achievable by nonvisual means:
Being compatible with information technology used by other individuals with whom the blind or visually impaired individuals interact;
Integrating into networks used to share communications among employees, program participants, and the public: and
Providing the capability of equivalent access by nonvisual means to telecommunications or other interconnected network services used by persons who are not blind or visually impaired.

If the information technology product or system being offered by the Vendor does not completely meet these standards, the Vendor must provide an explanation within the Voluntary Product Accessibility Template (VPAT) detailing the deviation from these standards. State agencies cannot claim a product as a whole is not commercially available because no product in the marketplace meets all the standards. If products are commercially available that meets some but not all of the standards, the agency must procure the product that best meets the standards or provide written documentation supporting selection of a different product.

For purposes of this section, the phrase "equivalent access" means a substantially similar ability to communicate with, or make use of, the technology, either directly, by features incorporated within the technology, or by other reasonable means such as assistive devices or services which would constitute reasonable accommodations under the Americans with Disabilities Act or similar

state and federal laws. Examples of methods by which equivalent access may be provided include, but are not limited to, keyboard alternatives to mouse commands or other means of navigating graphical displays, and customizable display appearance. As provided in Act 308 of 2013, if equivalent access is not reasonably available, and then individuals who are blind or visually impaired shall be provided a reasonable accommodation as defined in 42 U.S.C. § 12111(9), as it existed on January 1, 2013.

If the information manipulated or presented by the product is inherently visual in nature, so that its meaning cannot be conveyed non-visually, these specifications do not prohibit the purchase or use of an information technology product that does not meet these standards.

## **Employee Background Requirements**

Contractor shall comply with Arkansas Code Annotated (A.C.A.) §21-15-101 et seq, or any amendments thereto, which requires all employees of state agencies, in designated positions including those providing care, supervision, treatment or any other services to the elderly, mentally ill or developmentally disabled persons, to individuals with mental illnesses or to children who reside in any state-operated facility or a position in which the applicant or employee will have direct contact with a child, to have a criminal history check and a central registry check. Should an applicant or employee be found to have been convicted of a crime listed in A.C.A. §21-15-101 et seq., that employee shall be prohibited from providing services in a designated position as defined by Arkansas law or being present at the facility. Should an applicant or employee be found to have been named as an offender or perpetrator in a true, substantiated, or founded report from the Child Maltreatment Central Registry, the Adult Abuse Central Registry, or the Certified Nursing Assistant/ Employment Clearance Registry, the applicant/ employee shall be immediately disqualified.

## **Prohibition Against Contingent Fees**

It shall be a breach of ethical standards for a person to be retained, or to retain a person, to solicit or secure a state contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, except for retention of bona fide employees or bona fide established commercial selling agencies maintained by the contractor for the purpose of securing business.

## Compliance with Department Policy Issuances

The Contractor agrees to deliver the services authorized by this contract or any attachment in accordance with all policies, manuals and other official issuances of the State of Arkansas and Department promulgated through the Administrative Procedures Act.

#### Relinquishment

The failure of the Department to insist upon the performance of any of the conditions in any one or more instances shall not be construed as a waiver or relinquishment of the future benefit of said condition.

#### Entire Contract

The parties acknowledge that each have read this Contract, understand it and agree to be bound by the terms. The parties further agree that this Contract is the complete and exclusive statement of the agreement of the parties with respect to the subject matter hereof and that it supersedes all prior proposals, representations, arrangements, understandings, and agreements, whether oral or written, between the parties with respect to the subject matter hereof.

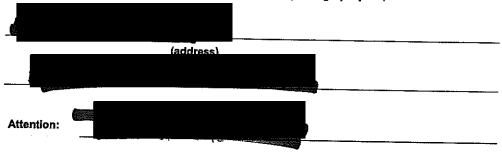
This Contract may not be modified, amended, or in any way altered except by a written agreement duly executed by the parties and approved in accordance with the laws and established procedures of the State of Arkansas.

## Survival of Rights and Obligations

The right and obligations of the Parties under this Contract shall survive and continue after the ending or expiration of the term of this Contract, and shall bind the parties, and their legal representatives, successors, heirs and assigns.

#### **Notices**

All demands, notices and communications hereunder shall be in writing and shall be deemed to have been duly given if mailed by first class mail, postage prepaid, to:



(Name of contractor contact person or such other name or address as may hereafter be furnished to Department in writing by the Contractor)

## Notices to the Department should be mailed to:

## **DHS Office of Procurement**

Attention: Sarah Cunningham, CPO 618 N Main St Little Rock, AR 72203-1437

#### Severability of Provisions

If any one or more of the covenants, agreements, provisions or terms of this Contract shall be for any reason whatsoever held invalid, then such covenants, agreements, provisions or terms shall be deemed severable from the remaining covenants, agreements, provisions or terms of this Contract and shall in no way affect the validity or enforceability of the other provisions of this Contract.

## Certification Regarding Lobbying:

The Contractor will comply with public law 101-121, section 319 (section 1352 of Title 31 U.S.C.) for an award in excess of \$100,000.00 by certifying that appropriated federal funds have not been or will not be used to pay any person to influence or attempt to influence a federal official/employee in connection with the awarding of any federal contract, grant, loan or cooperative agreement.

If the Contractor has paid or will pay for lobbying using funds other than federal appropriated funds, Standard Form-LLL (Disclosure of Lobbying Activities) shall be completed and included as an attachment to this contract.

## **Certification Regarding Debarment**

The Contractor, as a lower tier recipient of \$25,000.00 or more in federal funds, will comply with Executive Order 12549 (Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion-Lower Tier Covered Transactions). By signing and submitting this lower tier proposal, the prospective lower tier participant, as defined in 45 C.F.R. Part 76, certifies to the best of its knowledge and belief that it and its principals:

are not presently debarred, suspended, proposed for debarment, declared ineligible, or
voluntarily excluded from participation in this transaction by any federal or state agency
where the prospective lower tier participant is unable to certify to any of the above, such
prospective participant shall attach an explanation to this proposal.

The prospective lower tier participant further agrees by submitting this proposal that it will include this clause entitled \*Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion-Lower Tier Covered Transactions\* without modification in all lower tier covered transactions.

Contractor certifies that the Contractor is in compliance with Public Law 101-121 (Certification Regarding Lobbying) and Executive Order 12549 (Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion-Lower Tier Covered Transactions):

## **Certification Regarding Employment Practices**

Neither the Contractor nor its subcontractors shall discriminate against any employee or applicant for employment because of race, color, religion, sex, national origin, age (except as provided by law), marital status, political affiliation, or disability. The Contractor must take affirmative action to ensure that employees, as well as applicants for employment, are treated without discrimination because of their race, color, religion, sex, national origin, age (except as provided by law), marital status, political affiliation, or disability. Such action shall include, but not be limited to, the following:

not be innited to, the following:		
	Employment;	
	Promotion;	
	Demotion or transfer;	
	Recruitment or recruitment advertising;	
	Layoff or termination;	
	Rates of pay or other forms of compensation; and	
	Selection for training, including apprenticeship	

Contractor certifies that neither the contractor nor its subcontractors shall discriminate against any employee or applicant for employment because of race, color, religion, gender, national origin, age (except as provided by law) or disability. Contractor must insure that employees, as well as applicants for employment, are treated without discrimination because of their race, color, religion, gender, national origin, age (except as provided by law) or disability. Such action shall include, but not be limited to, employment, promotion, demotion or transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection of training, including apprenticeships.