# BID RESPONSE PACKET 710-24-010

# **BID SIGNATURE PAGE**

Type or Print the following information.

PROSPECTIVE CONTRACTOR'S INFORMATION				
Company: Collaborative Counseling Associates, PLLC.				
Address:	1015 West 2 <sup>nd</sup> Street, Ste. 103			
City:	Little Rock	State: Arkansas	Zip Code: 72201	
Business Designation:	siness Individual Sole Proprietorship Public Service Corp			
Minority and Women-Owned Designation*:	Image: Antiperiod with the second			
	PROSPECTIVE CON Provide contact information	TRACTOR CONTACT IN to be used for bid solicital		
Contact Person:	Andrea Fresh, LCSW	Title:	Owner	
Phone:	(501) 246-5008	Alternate Phone:	(501) 442-2293	
Email:	andreaf@collabcounseling.org			
	CONFIRMA	TION OF REDACTED CO	)PY	
<ul> <li>YES, a redacted copy of submission documents is enclosed.</li> <li>xx NO, a redacted copy of submission documents is not enclosed. I understand a full copy of non-redacted submission documents will be released if requested.</li> <li>Note: If a redacted copy of the submission documents is not provided with Prospective Contractor's response packet, and neither box is checked, a copy of the non-redacted documents, with the exception of financial data (other than pricing), will be released in response to any request made under the Arkansas Freedom of Information Act (FOIA). See Bid Solicitation for additional information.</li> </ul>				
	ILLEGAL IN	IMIGRANT CONFIRMAT	ION	
By signing and submitting a response to this <i>Bid Solicitation</i> , Prospective Contractor agrees and certifies that it does not employ or contract with illegal immigrants. If selected, Prospective Contractor certifies that it will not employ or contract with illegal immigrants during the aggregate term of a contract.				
	ISRAEL BOYCOT	T RESTRICTION CONFI	RMATION	
By checking the box below, Prospective Contractor agrees and certifies that it does not boycott Israel, and if selected, will not boycott Israel during the aggregate term of the contract.				
xx Prospective Contractor does not and will not boycott Israel.				
The signature belo	rized to bind Prospective Contrac w signifies agreement that any exce re Contractor's bid to be disqualit	eption that conflicts with a	ct must sign below. Requirement of this <i>Bid Solicitation</i> will	

Authorized Signature: ( / Lu ) LUSW	Title: Owner
Printed/Typed Name: Andrea Fresh, LCSW	Date: 05115 2024

# SECTIONS 1 - 4 VENDOR AGREEMENT AND COMPLIANCE

- Any requested exceptions to items in this section which are <u>NON-mandatory</u> must be declared below or as an attachment to this page. Vendor must clearly explain the requested exception and should label the request to reference the specific solicitation item number to which the exception applies.
  - Exceptions to Requirements shall cause the vendor's proposal to be disqualified.

By signature below, vendor agrees to and shall fully comply with all requirements as shown in the bid solicitation.

Vendor Name:	Collaborative Counseling Associates, PLLC	Date:	0511512024
Signature:	Edda M. LCSW	Title:	Owner '
Printed Name:	Ahdrea Fresh, LČSW		

# PROPOSED SUBCONTRACTORS FORM

 Do not include additional information relating to subcontractors on this form or as an attachment to this form.

# PROSPECTIVE CONTRACTOR PROPOSES TO USE THE FOLLOWING SUBCONTRACTOR(S) TO PROVIDE SERVICES

## Type or Print the following information

Subcontractor's Company Name	Street Address	City, State, ZIP
	1	

# □ xxPROSPECTIVE CONTRACTOR DOES NOT PROPOSE TO USE SUBCONTRACTORS TO PERFORM SERVICES.

# **SECTION 2.3 MINIMUM QUALIFICATIONS**

Please select one (1) of the following:

- Completed Structured Analysis Family Evaluation (SAFE) training.
   If the prospective Contractor has completed the SAFE training, the Prospective Contractor must submit certificate(s) with bid submission.
- □ xx Have **NOT** completed the Structured Analysis Family Evaluation (SAFE) training.

If the Prospective Contractor has not completed the SAFE training, the Contractor must complete the training within thirty (30) business days of the contract start date.

By signature below, vendor agrees to and shall fully comply with all requirements as shown in the bid solicitation.

Vendor Name:	Collaborative Counseling Associates, PLLC	Date:	0511512024
Signature:	Alle H. LISW	Title:	Owner <sup>t (</sup>
Printed Name:	Andrea Fresh, LCSW		

# SERVICE AREA(S)

Please select each area in which you can provide services (Refer to Attachment J DCFS Area Map).

- 🗀 Area 1
- 🗆 Area 2
- 🗆 Area 3
- 🗆 Area 4
- 🗆 🛛 Area 5
- 🗋 xx Area 6
- 🗆 Area 7
- 🗆 Area 8
- 🗆 🛛 Area 9
- 🗆 Area 10

# **DOCUMENTATION CHECKLIST**

As outlined in section 2.3 Minimum Qualifications in the solicitation document, please provide the following:

- Active registration from the Arkansas Secretary of State's Office, or other state approved documentation
- Copy of social work licenses for all staff identified to execute the scope of work
- Resumes for all staff identified to execute the scope of work
- SAFE Training certificate (if applicable)
- Official Bid Price Sheet
- Organizational chart
- All documents provided in the Bid Response Packet
- Copy of Vendor's Equal Opportunity Policy
- Signed Addenda, if applicable
- EO 98-04 Disclosure Form (Attachment A)



# Arkansas Secretary of State John Thurston

State Capitol Building + Little Rock, Arkansas 72201-1094 + 501-682-3409

# **Certificate of Good Standing**

I, John Thurston, Secretary of State of the State of Arkansas, and as such, keeper of the records of domestic and foreign corporations, do hereby certify that the records of this office show

# COLLABORATIVE COUNSELING ASSOCIATES, PLLC

authorized to transact business in the State of Arkansas as a Limited Liability Company, filed Articles of Organization in this office May 5, 2017.

Our records reflect that said entity, having complied with all statutory requirements in the State of Arkansas, is qualified to transact business in this State.



**In Testimony Whereof**, I have hereunto set my hand and affixed my official Seal. Done at my office in the City of Little Rock, this 25th day of July 2023.

In Thurston

Online Certificate Authorization Code: 5c99c59aa4e793c Secretary of State To verify the Authorization Code, visit sos.arkansas.gov

5/15/24, 12:26 PM

Document

Details

For service of process contact the hears and have a structure of the

LLC Member information is now confidential per Act 865 of 2007

For access to our corporations bulk data download service click have

Corporation Name COLLABORATIVE COUNSELING ASSOCIATES, PLLC

Fictitious Names

Filing # 811132653

Filing Type Limited Liability Company

Filed Under Act Domestic LLC; 1003 of 1993

Status Good Standing

Principal Address 701 W 7TH STREET STE 109 LITTLE ROCK, AR 72201

Reg. Agent ANDREA FRESH

Agent Address 1015 W 2ND STREET SUITE 103 LITTLE ROCK, AR 72201

Date Filed 05/05/2017

Officers ANDREA FRESH, Incorporator/Organizer ANDREA M FRESH, Manager

Foreign Name N/A

Foreign Address



#### Arkansas Department of Health Social Work License Card

License No. 2117-C Expiration Date: 1-31/2025

Andrea M. Fresh, LCSW 1408 S. Schiller St Little Rock AR 72202

Card bearer is licensed and in good standing with the Arkansas Social Work Licensing Board Tammy Charlton, LMGN

Chair

# ANDREA FRESH, LCSW

1408 Schiller Street Little Rock, AR 72202 (501) 442-2293 CELL

### **Objective**

To obtain a professional position with a dedicated and committed human service and/or community program that will allow me to apply gained knowledge and experience in a practical and caring environment.

### Education and Academic Honors

2003 - 2004	University of Arkansas at Little Rock - Masters of Social Work: Management
	and Community Practice - Advanced Standing
	2801 S. University Ave. Little Rock, AR 72204
1997 – 2003	University of Arkansas at Little Rock - Bachelors of Social Work:
	Sturgis/ Friday Leadership Scholar, Deans/Chancellors List, Recipient of the
	Arkansas Women Insurance Scholarship
	2801 S. University Ave. Little Rock AR 72204

#### **Skills**

#### Counseling

Counseled middle school and high school students in need of mental health services. Provided biopsychosocial assessments, diagnostic services and individualized treatment plans. Individual, group and family counseling.

Counseled persons with disabilities, the geriatric population and their families on home and community based services that are available in their communities. Assisted them in solving conflicts and issues that arise with their services.

Counseled middle school students on personal and academic issues. Identified social and emotional problems that were interfering with academic progress.

Counseled terminally ill patients and their families on end of life issues and palliative care. Conducted groups for families to provide respite care techniques.

Counseled low-income and teenage mothers who were seeking employment and educational opportunities. Helped to identify strengths and needed resources to achieve goals. Provided stress relief and management groups.

#### <u>Coordinating</u>

Coordinate school based mental health services for middle/high school students. Supervise therapists, case managers and clinical services.

Coordinated with state programs, community organizations and consumers to address gaps and barriers in effective service delivery of home and community based waiver services. Worked with geriatric consumers to address issues in service delivery system.

Coordinated mental health services for middle school students with severe emotional needs. Coordinated support groups to provide services to students. Coordinated parent and family workshops and trainings. Coordinated a student referral system for teachers and staff to identify children with social and/or emotional needs. Coordinated community resources for school use, by creating a resource directory and partnering with community agencies to provide services.

Coordinated resource and funding opportunities that would assist community agencies in eliminating or reducing minority health disparities. Assisted in the coordination of local conferences, health fairs and other health related meetings. Coordinated resources for low-income and teenage mothers with social or emotional needs. Assisted in securing funds for education, housing, food and or other basic needs.

#### Program Monitoring/Staff Management

Managed, supervised 30+ staff members in a behavioral health setting. Supervised the overall direction of the agency and monitored all program components.

Assisted agency in obtaining COA National certification. Organized and managed a team consisting of mental health professionals, paraprofessionals and administrative staff in developing program criteria and agency policy and procedure.

Assisted agency in obtaining State RSPMi certification. Developed policy and procedures, created forms and developed clinical/agency mission and vision.

Monitored health department programs to ensure minority health disparities were addressed. Provided technical assistance to programs as it relates to minority health issues. Monitored program activities to ensure that federal guidelines were met.

Monitored Bachelor's level Social Work students during their internship placements. Served as liaison between field site placements and the University.

Participated in program evaluation and community assessment to ensure program compliance with federal guidelines for low-income and teenage parent Head Start program.

#### Database Management and Record Keeping

Built and maintained personnel supervision files. Conducting bi-weekly staffing and created methods of tracking client data as well as staff competencies.

Built and maintained student database of biopsychosocial assessments, treatment plans, student schedules and progress notes. Keep accurate records of bills for Medicaid and agency.

Maintained a daily log of middle school students referred by staff or walk-in for counseling services. Maintained a database of students receiving services from outside mental health or community programs.

Maintained a database of health department programs and minority health statistics.

Conducted psychosocial assessments on terminally ill patients and their families. Kept case notes on all correspondence with patients and families.

Conducted individual and family assessments for low-income and teenage parents. Maintained a file for parents to monitor achievement of personal goals.

#### Training and Consultation

Assist with training family practice physicians and primary care physicians in understanding and treating mental illness in their practice. Provide assistance with weekly ongoing consultation calls facilitated by a child and adolescent psychiatrist.

Provide phone consultation and referral services to physicians treating patients with emotional and/or behavioral disturbance.

Trained potential foster and adoptive parents on Foster Pride content utilized by the Arkansas Division of Children and Family Services.

### **Relevant Experience**

Velevalli PVALLA	
05/17 - present	Owner, Collaborative Counseling Associates, PLLC
	701 West 7th Street, Suite 109, Little Rock, AR 72212
04/16 - 07/17	Mental Health Professional, UAMS Psychiatric Research Institute Psych TLC
	4301 West Markham Slot#554 LR, AR 72205 (501) 258-5684
11/10 - 12/11	P/T Foster Pride/Adopt Trainer, Midsouth Training Academy - UALR
	100 S. University Ave. Ste. 100, LR, AR 72205 (501) 295-1920
11/10 <b>– 04/16</b>	Director/Owner, State of the Heart Counseling Services, Inc.
	7123 I-30 Ste. 6, Little Rock, AR 72209 (501) 414-0070
11/14 - 10/15	Social Worker, Arkansas Division of Behavioral Health/ DHS
	4800 West 7th Street, Little Rock, AR 72204 (501) 686-9515
11/09 – 11/10	Clinical Director, New Beginnings Behavioral Health Services
	34011 Hwy 300 Bigelow, AR 72016 (501) 330-1225
11/08 - 11/-09	Clinical Coordinator/Therapist, Therapeutic Family Services of Little Rock
	7107 West 12th Street Suite 201 LR, AR 72204 (501) 663-1837
08/06 - 05/09	Faculty Liaison/Instructor, University of Arkansas at Little Rock 2801 South University LR, AR 72204 (501) 569-3098
	Therapist, Living Hope School-Based
02/06 - 08/08	
	600 McKinley Suite 400 LR, AR 72204 (501) 663-4673
06/05 – 02/06	Social Worker I, Division of Aging and Adult Services – DHHS
	P.O Box 1437/Slot S530 LR, AR 72203 (501) 682-2441
05/04 03/05	Parent Coordinator/Social Worker, Southwest Middle School (LRSD)
	3301 South Bryant LR, AR 72204 (501) 447-3400
08/03 <b>– 05/04</b>	MSW Intern, Office of Minority Health – Arkansas Dept. of Health
	4815 West Markham Slot 22 LR. AR 72205 (501) 661-2622
05/03 <b>— 08/</b> 03	MSW Summer Intern, Arkansas Hospice
	2200 Fort Roots Dr. NLR, AR 72114 (501) 257-3400
08/02 - 05/03	BSW Intern, Easter Seals Early Head Start
	2701 South Elm LR, AR 72204 (501) 661-1915

### **Relevant Contract Work**

Contract LCSW: Military Family Life Counselor, Magellan - 2015 - present Contract LCSW: Social Worker, Senior Works - 2017 - 2019 Contract LCSW: Center Mental Health Consultant, Little Rock Job Corps - 2017 Contract LCSW: Social Worker DCFS, Methodist Behavioral Health - 2011 Contract LCSW; Director of Case Management Services, Our House Shelter - 2008 Contract LCSW; Mother Infant Program Social Services Consultant, Arkansas Dept. of Health - 2008 Contract LCSW; Therapist/Counseling DCFS, HLH Consultants - 2008

### Additional Skills and License

- Proficient use of Microsoft Word, PowerPoint, Excel, Access, SPSS, Outlook and Explorer
- Licensed Certified Social Worker ٠

# Community and Board/Association Appointments

- City of Little Rock Community. Housing Advisory Board, For-Profit Corporation Representative Term: 2021 - 2024
- Friends of Central Arkansas Library Board, At-Large Member Term: 2010 2013 ٠



SOCIAL WORK LICENSING BOARD ROSTER



# Mika Tamara Whitfield

Location: Sherwood, AR Level: LCSW License Number: 4064-C Date Issued: 12/26/2019 Expiration: 12/31/2025 **Disciplinary Action:** no

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The data in this website is maintained by the Information Network of Arkansas and is endorsed by the Arkansas Social Work Liceusing Board as primary source verification. Each item of data has been provided by Board personnel from the primary source, unless otherwise specified. The Social Work Licensing Board maintains updates to this website once each month after the Board meets. Disciplinary information is located under the Complaints Tab.

No responsibility is assured or implied for error or omissions created or caused by rechnical difficulties. No one shall be entitled to claim detrimental reliance thereon

### Licensure Level Key:

11 SW: Licensed Cemfied Social Worker 1 MSW: Licensed Muster Special Worker (Alther Destances of the start The WAR PRODUCTION DURING MARCE SHEET WARREN PT SNU Provisional Licensed Social Worker

# Mika Gill

# 3024 Gemstone Cove Sherwood, AR 72120 (501) 773-4991 Email: gilltmi@aol.com

<b>Objective</b> :	To provide therapeutic services by encouraging clients and their families in the field of Social Work/Mental Health.		
<b>Education</b> : August 2009- May 2011	University of Arkansas at Little Rock, Little Rock, AR Master of Social Work May 2011		
August 2007- May 2009	University of Arkansas at Little Rock, Little Rock, AR Bachelor of Social Work May 2009		
January 2004- December 2006	Pulaski Technical College, North Little Rock, AR Associate of Arts December 2006		
Experience:			
January 2022 Present	Growing Hope Counseling Cabot, AR Therapist		
	<ul> <li>Provides individual, family, and group therapy in the clinic, home, and/or school setting.</li> <li>Communicates with multidisciplinary team regarding client's treatment.</li> <li>Completes required documentation including treatment plans, treatment plan reviews, progress notes, referrals, etc</li> <li>Provides supervision and observations to Mental Health Paraprofessional.</li> <li>Provides crisis interventions and stabilization as required.</li> <li>Diagnose and utilization of DSM.</li> </ul>		
July 2015- January 2022	<ul> <li>Families, Inc. Jacksonville, AR Mental Health Professional/Therapist</li> <li>Provides individual, family, and group therapy in the clinic, home, and/or school setting.</li> <li>Communicates with multidisciplinary team regarding client's treatment.</li> </ul>		

	<ul> <li>Completes required documentation including treatment plans, treatment plan reviews, progress notes, referrals, etc</li> <li>Provides supervision and observations to Mental Health Paraprofessional.</li> <li>Provides crisis interventions and stabilization as required.</li> <li>Diagnose and utilization of DSM.</li> </ul>
May 2011- June 2015	<ul> <li>Pathfinder, Inc. Jacksonville, AR Mental Health Professional/Therapist</li> <li>Provides individual, family, and group therapy sessions to at risk youth in a high school setting.</li> <li>Crisis interventions and stabilization.</li> <li>Maintain active caseload.</li> <li>Create treatment plans and goals regarding client's diagnosis.</li> <li>Diagnose with DSM.</li> <li>Evaluate client's progress every 90 days.</li> <li>Provide supervision to case manager.</li> <li>Progress notes, Treatment Plans, Plan of Care</li> </ul>
September 2014- February 2015	<ul> <li>Integrity, Inc. Little Rock, AR</li> <li>Support Living Staff</li> <li>Assists with daily living skills to consumers meeting Autism and Mental Retardation diagnosis.</li> <li>Provides transportation.</li> </ul>
August 2010- May 2011	<ul> <li>Arkansas Children's Hospital, Little Rock, AR</li> <li>Social Work Intern <ul> <li>Case management.</li> <li>Maintains small case load under the direct supervision of a LCSW.</li> <li>Progress notes.</li> <li>Work with a multidisciplinary team.</li> </ul> </li> </ul>
August 2009- May 2010	<ul> <li>Pulaski County Juvenile Detention Center, Little Rock, AR</li> <li>Social Work Intern <ul> <li>Case management and referrals.</li> <li>Maintains small case load under the direct supervision of a LCSW.</li> <li>Progress notes using SOAP format.</li> </ul> </li> </ul>
August 2008- August 2010	Methodist Family Health, Little Rock and Maumelle, AR Social Work Intern and Behavioral Instructor • Case management

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• Maintains small case load under the direct supervision of a LCSW.

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- Progress notes.
- Work with a multidisciplinary team.
- Direct care staff to at-risk youth with behavioral/emotional issues.
- Use of family teaching model.

Organizations: Bachelor of Social Work Organization (BSWSO) 2009; Master of Social Work Organization (MSWO) 2009-2011; NASW 2011

Skills/Certifications: Licensed Clinical Social Worker (LCSW), CPR/First Aid, CPI/Non-Violent Crisis Intervention Trained, Microsoft Office including Office, Excel, and PowerPoint

References: Nikia Johnson, LCSW Growing Hope (501) 838-7269 Andrea Fresh, LCSW Clinical Social Worker (501) 442-2293 Shanice Fuller, LCSW ACH Social Worker (501) 358-9625



# Arkansas Department of Health Social Work License Card

License No.

**Expiration Date:** 

10/31/2025

7338-C Shanice M. Coburn, LCSW 4404 Westridge Dr North Little Rock AR 72116

Card bearer is licensed and in good standing with the Arkansas Social Work Licensing Board Tanny Chartton, Luca

Chair

# Shanice Coburn

4404 Westridge Dr • North Little Rock, Arkansas 72116 • (501) 358-9625 • Email: dynamicallyesteemed@gmail.com

# **Professional Profile**

Dedicated, goal-orientated, and skilled professional recognized for a strong expertise in advocating for physically challenged, mentally impaired, and neglected children. Currently I am working as Licensed Clinical Social Worker in the outpatient setting. Over nine years of progressive experience working for various non-profit organizations and handling caseloads to better the lives of assigned clients. Outstanding interpersonal communication and problem solving skills in diverse fast paced settings. Particularly adept in the ability to cultivate partnerships with clients in the community in order to provide the highest quality service on a consistent basis. Proficient in Microsoft Word, Excel, PowerPoint, Access, and Outlook.

## Education

University of Arkansas at Little Rock, Little Rock, Arkansas Master of Social Work Graduation Date: May 2014

University of Arkansas at Little Rock, Little Rock, Arkansas Bachelor of Social Work Graduation Date: August 2012

Crisis Intervention Client Mentoring/Coaching Time Management

### Core Strengths and Skills

Group Counseling Data Entry Community Networking Written & Verbal Communication Conflict Management Client Relations Management

## **Career Profile**

August 2019- Presence

Growing Hope Counseling, Cabot, Arkansas Licensed Clinical Social Worker, Contract Therapist Delivered Results:

- Counsel clients, individually or couple sessions, to assist in overcoming dependencies, adjusting to life, or making • changes.
- Develop and implement treatment plans based on clinical experience and knowledge while maintaining all ٠ required records and reports.
- Act as client advocates to coordinate required services or to resolve emergency problems in crisis situations.

### Dynamically Esteemed, LLC, Conway, Arkansas

#### Founder CEO

Delivered Results:

- Provide faith-based master classes, webinars, and specialized training to women regarding healing from traumatic and emotional wounds.
- Service individual clients through personalized coaching programs focused on breaking generational curses and creating generational wealth.
- Educate communities regarding financial freedom through visual demonstrations, conferences, and virtual streaming.
- Service black women through faith-based apparel that promote positive mental health from mental healing.

### Arkansas Children's Hospital, Little Rock, Arkansas

Licensed Clinical Social Worker Delivered Results:

Provides thorough and independent clinical assessments using a bio psychosocial model to determine the needs of ACH's diverse, multicultural population.

April 2019- Present

Jan 2018- Jan 202

# Shanice Coburn

4404 Westridge Dr • North Little Rock, Arkansas 72116 • (501) 358-9625 • Email: dynamicallyesteemed@gmail.com

- Refer clients, and their family, to community resources as needed & report any incident of abuse or neglect to the Department of Human Services
- Communicates understanding of patient's situation and problems with other team members by obtaining medical and background information from staff, chart review, and computer research
- Acts as the liaison between the medical team, family, and community agency to ensure the patient's needs are met in an effective manner.
- Demonstrates leadership through ongoing education of community or hospital staff such as diagnosis specific education, promoting the role of the medical social worker, facilitating diagnosis specific support/educational/therapeutic groups, hospital staff or medical team education, initiates program planning.

### Therapy and Assessment Center, Conway, Arkansas

Jan 2018- October 2018

July 2014-December 2017

Licensed Clinical Social Worker Delivered Results:

- Facilitate counseling to treat individuals experiencing challenges in their emotional health, relationship health, and other behavioral challenges.
- Address mental health and relationships outside of sessions while considering ethical, developmental, and
  preventive issues involved in the prescribed treatment.
- Refer clients to psychologists and other services to ensure continuity of care for the duration of the therapeutic relationship.
- Educate and involve family members or other loved ones in the treatment process when necessary.

#### Pathfinder Inc., Jacksonville, Arkansas School-Based Mental Health Therapist

Delivered Results:

- Accomplish daily organizational objectives by assisting with individual and group counseling sessions that provide support in areas, such as grief & loss, abuse, anger management, social skills, and medication management
- Refer clients, and their family, to community resources as needed & report any incident of abuse or neglect to the Department of Human Services
- Develop, implement, and modify treatment plans and approaches to comply with changes in clients mental health status
- Facilitate continuing education training to teachers and support staff
- Conduct weekly supervision and monthly observation of mental health para-professional
- Submit progress notes documenting interviews and interactions between clients, school officials, and family members while maintaining client confidentiality.

#### Pathfinder Inc., Jacksonville, Arkansas School-Based Case Manager Delivered Pasults:

Delivered Results:

- Accomplish daily organizational objectives by accepting & processing all referrals for new clients.
- Facilitate daily and weekly conferences with teachers and parent to ensure services are being rendered properly.
- Perform intervention activities with clients based on therapist's goals and objectives.
- Communicate daily reports of clients' academic, social, and behavioral progress to therapist.
- Held accountable for the maintenance of progress notes documenting interviews and interaction between clients, school officials, and family members while maintaining client confidentiality.

# Pathfinder Inc., Jacksonville, Arkansas

Mental Health Para-Professional, Intern Delivered Results:

Plan, organize, and lead structured individual and group counseling focusing on client's mental illness and social disabilities that encourage healthy interactions.

March 2013-July 2014

June 2013-July 2014

# Shanice Coburn

4404 Westridge Dr • North Little Rock, Arkansas 72116 • (501) 358-9625 •Email: dynamicallyesteemed@gmail.com

- Gather information about community mental health needs and resources that could be used in conjunction with therapy. Assist families with applying for insurance and other government assisted programs.
- Arrange and coordinate workshops, courses, or training about mental health issues that will enhance the agency's mental health program.
- Evaluate the effectiveness of counseling programs and client's progress in resolving identified problems and moving towards defined objectives.

#### CASA 20<sup>th</sup> Judicial, Conway, Arkansas Court Appointed Special Advocate Delivered Results:

- Maintain daily workflow by advocating for children in foster care who have been abused and neglected by collecting factual information to carry out an objective examination of the case.
- Communicate and collaborate with colleagues to reunify a mother with her 9 children after a period of 18 months as well as successfully reunify children in five other cases.
- Responsible for making recommendations regarding the child's best interest while providing a written court report and testifying at the hearing to the report.
- Accountable for informing the court promptly of important development in the case through appropriate means as determined by court regulations or statutes.
- Utilize effective communication skills by advocating for the child's best interests in the community by interfacing with mental health, educational and other community systems to assure that the child's needs in these specific areas are being met.

### The Pointe, Conway, Arkansas

Behavioral Health School-Based Intern Delivered Results:

- Coordinated required services, such as transportation, and resolved emergency problems in crisis situations.
- Facilitated hospital intakes and communicated client needs to hospital staff and the psychiatrist.
- Acted as liaison between school officials, community agencies, and parents to ensure services were delivered accurately and within a timely manner.

#### **UALR/Division of Youth Services, Juvenile Justice,** Little Rock, Arkansas Youth Mentor/Advocate

Delivered Results:

- Held responsible for heading daily organizational functions that focus on improving client's behavior while in the facility and access of community resources upon reentry.
- Performed weekly contact visits with clients for at least one hour per week and discussed ways to improve selfesteem, worked on goals, and explored different job and educational opportunities.
- Developed strong working relationships and networking with probation officers, community agencies, correctional institutions, psychiatric facilities, and aftercare agencies to plan for helping clients with life adjustments.

# Accomplishments and Professional Affiliations

•	Dean's list for academic achievement	Fall 2008-2014
	Chancellor's List for excellent academic achievement	Fall 2010
•	Member of the National Association of Black Social Workers	Fall 2010-Present
•		Fall 2012-Spring 2015
٠	Officer of the Court, 20th Judicial, Conway, Arkansas	Spring 2014-Fall 2017
•	Licensed Master Social Worker, Arkansas	Fall 2016 – Present
•	TF-CBT Trained, Arkansas	Fall 2017- Present
•	Licensed Clinical Social Worker, Arkansas	
•	Women & Children's First, Board Member	Fall 2017- Provide

June 2012- 🗧

August 2011-May 2012

August 2010-October 2011

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#### SOCIAL WORK LICENSING BOARD ROSTER



# **Candace A. Baker**

Location: Menifee, AR Level: LCSW License Number: 5057-C Date Issued: 12/20/2016 Expiration: 12/31/2024 Disciplinary Action: no

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#### Licensure Level Key:

ECSPM: Laboratory Constant Security Security
MRNO: Parameter A National Weather
MRNO: Parameter A Security Weather
Mathematical Security Security Security

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# CANDACE BAKER LCSW, ADC

# PO BOX 3 Menifee, AR 72107

501-339-3860 cbakerlcsw@gmail.com

# **Professional Summary**

Licensed Certified Social Worker with a experience in private practice, teletherapy, medical, community mental health, corrections and geniatrics. Passionate and motivated with over ten years of experience with mental health and substance abuse populations.

# Skills

- Active Listener
- Critical Thinker
- Complex Problem Solver
- Effective Time Management
- Excellent Communicator

- Proven Documentation Compliance
- Independent Judgement Skills
- Team Oriented

# Experience

Principal/Therapist April 2018-Current Sankofa Consulting and Counseling Services Plumerville, AR 72127

- Facilitate individual and/or group therapy sessions, and conducts evaluations for diverse populations.
- Maintain a well-mannered professional relationship with clients.
- Follow all HIPPA and regulatory guidelines, as well as meeting professional ethics requirements.
- Maintain active licensure, including the completion required continuing education.

Licensed Clinical Therapist Thriveworks July 2017-August 2019 Conway, AR 72034

- Counsel clients in individual or group sessions to assist them in dealing with mental or physical illness, unemployment, and/or other psycho-social stressors.
- Document patient information including, session notes, progress notes, recommendations, and treatment plans.
- Counsel individuals, groups, or families to help them understand problems, deal with crisis situations, define goals, and develop realistic action plans.
- Evaluate client strengths, weaknesses, needs, and abilities and collaborate with client and family to formulate an action plan.

Adult Outpatient Therapist Counseling Associates, Inc

September 2015-December 2017 Russellville, AR 72801

- Counsel clients in individual or group sessions to assist them in dealing with substance abuse, mental or physical illness, poverty, unemployment, and/or other psycho-social stressors.
- Collaborate with interdisciplinary team to direct client care.
- Document patient information including, session notes, progress notes, recommendations, and treatment plans.
- Attend training sessions to increase knowledge and skills.

Care Coordinator Carelink

November 201**3-September 2014** North Little Rock, AR

- Maintain knowledge of community services and resources available to clients, and refer as needed.
- Explain policies, procedures, or services to clients using clinical or administrative knowledge.
- Read current literature, talk with colleagues, continue education, or participate in professional organizations or conferences to keep abreast of developments in the field.
- Collect and report data on topics such as patient encounters and services received, making recommendations for change when appropriate.

Medical Social Worker
Springhill Baptist Medical Center

January 2013-November 2013 North Little Rock, AR

- Collaborate with other professionals to evaluate patients' medical or physical condition and to asses client needs.
- Utilize consultation data and social work experience to plan and coordinate client or patient care and rehabilitation.
- Plan discharge from care facility to home or other care facility.
- Supervise social work students.

Access to Recovery Provider State of the Heart

May 2012-December 2012 Little Rock, AR

- Interview clients, review records, conduct assessments, or confer with other professionals to evaluate the mental or physical condition of clients.
- Counsel clients in individual or group sessions to assist them in dealing with substance abuse, mental or physical illness, poverty, unemployment, or physical abuse.
- Collaborate with interdisciplinary team to plan or coordinate treatment, drawing on social work experience and patient needs.
- Modify treatment plans according to changes in client status.

# Mental Health Professional Dayspring Behavioral Health Services

June 2011-July 2012 Morrilton, AR

- Independently collect information about individuals or clients, using interviews, case histories, observational techniques, and other bio-pyscho-social assessment methods.
- Counsel individuals, groups, or families to help them understand problems, deal with crisis situations, define goals, and develop realistic action plans.
- Document patient information including, session notes, progress notes, recommendations, and treatment plans.
- Collaborate with interdisciplinary team to direct client care.

Substance Abuse Counselor
Center for Addiction Treatment and
Rehabilitation

May 2009-April 2010 Little Rock, AR

- Interview clients, review records, and confer with other professionals to evaluate individuals' mental and physical condition and to determine their suitability for participation in methadone maintenance treatment.
- Provide clients or family members with information about addiction issues and about available services or programs, making appropriate referrals when necessary.
- Participate in peer reviews to evaluate practice.
- Develop client treatment plans based on research, clinical experience, and client histories.
- Counsel clients individually or in group sessions to assist in overcoming dependencies, adjusting to life, or making changes.

Substance Abuse Program Leader	June 2008-March <b>2009</b>
Arkansas Department of Corrections	Wrightsville, AR

- Assess individuals' degree of drug dependency by conducting and evaluating outcome of bio-psycho-social assessment.
- Participate in case conferences or staff meetings.
- Conduct chemical dependency program orientation sessions.
- Complete and maintain accurate records or reports regarding the patients' histories and progress, services provided, or other required information.
- Attend training sessions to increase knowledge and skills.
- Supervise or direct other workers providing services to clients.

Chemical Dependency Tech	June 2007-July 2008
MidArk Substance Abuse Services	Little Rock, AR

- Coordinate counseling efforts with mental health professionals or other health professionals such as doctors and nurses.
- Plan or implement follow-up or aftercare programs for clients to be discharged from detox.

- Provide clients or family members with information about addiction issues and about available services or programs, making appropriate referrals when necessary.
- Confer with family members or others close to clients to keep them informed of treatment planning and progress.
- Follow progress of discharged clients to determine effectiveness of treatments.

## Education

Master of Social Work:Social WorkColumbia, MissouriUniversity of Missouri-ColumbiaMay 2011May 2011Bachelor of Social Work:Social Work:Little Rock, ArkansasUniversity of Arkansas at Little RockMay 2009Bachelor of Science:Addiction StudiesConway, ArkansasTractmentConway, Arkansas

Treatment University of Central Arkansas May 2007

# License/Certification

Licensed Certified Social Worker-5057C

Alcohol and Drug Counselor-1500

EMDRIA-Eye Movement Desensitization and Reprocessing(EMDR) Basic Training completed

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#### SOCIAL WORK LICENSING BOARD ROSTER



# Mia L. Polk

Location: Little Rock, AR Level: LCSW License Number: 2401-C Date Issued: 9/2/2009 Expiration: 9/30/2025 Disciplinary Action: no

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# Mia Polk-Hampton, LCSW

17 Bentley Circle Little Rock, Arkansas 72210 (501) 786-6757 mia\_hampton@icloud.com

# PROFILE

Motivated, personable business professional with a successful track record of case management, clinical practice, leadership, community outreach, project development, and assessment/evaluation. Talent for quickly mastering clinical/non clinical concepts and skills while fostering community partnerships. Accustomed to handling sensitive, confidential records. Demonstrated history of producing accurate, timely reports and meeting agency and embedded deadlines. Flexible and versatile-able to maintain a sense of humor under pressure. Poised and competent with demonstrated ability to easily transcend cultural differences. Extensive experience in engaging marginalized communities and resource coordination.

# QUALIFICATIONS

Licensed Clinical Social Worker- (number 2401-C)

- 18+ years of experience providing direct care services to clients with mental health conditions, housing/food insecurity, medical needs, and social/environmental needs (including veterans).
- 18+ years of assessment and case management experience.
- 18+ years of community partnership/collaboration.
- 10+ years of experience providing support and services to individuals and families that are challenged to cope with terminal, acute, or chronic illness as well as housing insecurity.
- 15+ years of providing evidenced-based treatment.
- 10+ years of administrative experience and program management.
- 20+ years of leadership experience.
- 10+ years of clinical supervision experience.
- 10+ years of community education experience.
- 18+ years of experience in discharge planning.
- 18+ years of partnering with historically excluded populations.
- Knowledge of continuum of care process approach related to senior living and individuals with lifelong disabilities (active adult communities, independent living communities, assisted living residences, skilled nursing/extended care facilities).

- Knowledge of data safekeeping and confidentiality guidelines.
- Knowledgeable of mental health issues (related to co-occurring disorders and trauma).

# EXPERIENCE

University of Arkansas at Little Rock, Little Rock, Arkansas - Student

Support Specialist (College of Business, Health & Human Services)/MSW Field Instructor-40 hours

August 2019 - PRESENT

- Develop and maintain relationships within the community to facilitate low cost or free support services.
- Oversee process and distribution of emergency funds available through the college for housing insecurity needs, etc.
- Provide assessment/evaluation, crisis counseling and case management services to students (including veterans) covering academic, housing, social, career, emotional and related issues, making appropriate referrals as needed (on and off campus partnerships).
- Facilitate training to promote student success.
- Track student usage of both internal and external resources and referrals, including follow up data: Assess the implementation of CBHHS early intervention and support programs and related activities to determine success and identify areas in need of improvement.
- Coordinate with the UA Little Rock Care team to assist with existing campus services.
- Assess the implementation of early intervention and support programs and related activities to determine success and identify areas in need of improvement in terms of retention initiatives.
- Supervise and mentor an administrative graduate assistant for student support.
- Supervise and mentor MSW graduate intern.
- Generate reports on retention initiatives and student outcomes.
- Work closely with students who are on academic probation in coordination with all CBHHS academic units.
- Maintain internal and external referral systems for tutoring, mentoring, financial management, counseling, and health services.

## Southern Counseling Inc., Memphis, Tennessee-SAFE Home Study

### Contractor-10 hours

### 2019-Current

1

- Review training/historical information provided by applicants related to adoption/foster/provisional placements.
- Conduct interviews of applicants and collaterai.
- Complete Structured Analysis Family Evaluation (SAFE) Home Study related to applicant information and feasibility to placements.

## Elite Home Health, Little Rock, Arkansas - Social Worker-25-40 hours

### March 2018 - August 2019

- Facilitated patient placements to appropriate care level.
- Provided rehabilitative and supportive casework geared toward restoring patients to their optimum level of social and health adjustment (including veterans).
- Conducted community and home visits.
- Partnered with families and providers in identifying appropriate levels of care (referral to memory care, long term care facilities, rehabilitation, hospice care, etc.).
- Helped patients utilize the resources of their families and the community. This may be accomplished by either referring the patients to resources, or acting as an advocate on behalf of the patients in their dealings with other health and welfare agencies.
- Participated in a multidisciplinary team approach to care.
- Consulted with the physician and other members of the health team for the purpose of assisting them to understand significant social, emotional, and environmental factors related to the patient's health problems.
- Attended case conferences.
- Acted as a consultant to other agency personnel.
- Assisted patients and their families with personal and environmental difficulties, which predispose them toward illness or interfere with obtaining maximum benefits from medical care.
- Prepared clinical/progress notes on the day of the visit; provides summaries if indicated.
- Participated in staff development and revision of the physician's plan of treatment.

## Humana, Remote Position, Chicago, Illinois (Remote work position) -

Field Care Manager-40 hours

March 2015 - January 2018-40 hours

 Developed a professional care plan from the assessment findings and in collaboration with support persons and medical team.

- Completed home visits to assess member functioning and identify appropriate interventions.
- Acted as a liaison to families as well as with collateral clinicians, professionals, and agencies.
- Participated in case conferences with other disciplines.
- Timely documentation of initial and ongoing assessments/outcomes.
- Resource coordination within Humana programs and local community networks.
- Observed infection control practices and uses standard precautions.

## State of the Heart Counseling Services, Little Rock, Arkansas-Co

owner and Group Clinician-40+hours

December 2010-March 2015

- Developed policies and procedures within the agency.
- Reviewed process for COA.
- Ensured adherence with LMHP expectations in accordance with the Division of Behavioral Health Services (DBHS).
- Resource coordination/collaboration with other entities in the community.
- Access to Recovery coordinator.
- Completed intake assessments and identified necessary levels of care.
- Facilitated group sessions.
- Supervised and mentored MSW interns.

# **JA Little Rock Midsouth, Little Rock, Arkansas**-Safe Study Contractor-

## 10 hours

December 2013-2015

- Reviewed training/historical information provided by applicants related to adoption/foster/provisional placements.
- Conducted interviews of applicants and collateral.
- Completed Structured Analysis Family Evaluation (SAFE) Home Study related to applicant information and feasibility to placements.

## People Advocating Transition-Clinical Therapist-40 hours

December 2010-September 2011

- Provided clinical supervision to case managers.
- Discharge and Transition planning.
- Participation in interdisciplinary team meetings.
- Provided consultation and education to school officials, staff, and parents.
- Completed assessments/evaluations.
- Facilitated individual, family, and group therapy (using CBT, Solution Focused, and Family Systems Therapy as a guide).
- Conducted community and home visits.
- Crisis intervention and stabilization.
- Periodic review of care/YOQ compliance.
- Development of Rehabilitative Day Treatment Program, policies, and procedures.

### New Beginnings Behavioral Health Services-Clinical Therapist-40

hours

2008 to December 2010

- Serviced children and adolescents with Serious Emotional Disturbances.
- Established Treatment Plan and Periodic Reviews in collaboration with the treatment team/patient.
- Completed Biopsychosocial assessments.
- Collaborated with schools and other community stakeholders.
- Participation in Interdisciplinary team meetings.
- Participated in the accreditation process for COA.
- Managed and supervised case managers.

### Methodist Family Health-Day Treatment Clinical Therapist-40 hours

2007 to 2008

- Completed Mental Status Evaluation and Bio-Psychosocial assessments.
- Developed Master Treatment Plans and Treatment Plan Reviews.
- Facilitated psychoeducational group therapy sessions.
- Completed individual and family therapy.
- Served as a liaison between the agency and community services.
- Worked with family and referral contacts for continued services.

# EDUCATION

University of Arkansas at Little Rock-Master of Social Work, 2006

**University of Arkansas at Little Rock** - Bachelor of Science, Speech Pathology, 2000

CURRENT VOLUNTEER ORGANIZATIONS/RELEVANT INTERNSHIP EXPERIENCE

2021-Present, Salvation Army Ad Hoc Committee 2021-Present, Garrett Lee Smith (GLS) Campus Suicide Prevention Committee 2021-Present Child Welfare Interdisciplinary Committee 2017-Our House Volunteer 2005-Arkansas Cancer Research Center (Social Work Intern) 2004-Professional Counseling Associates, Ambulatory Care (Social Work Intern)

# REFERENCES

Dr. Shannon Collier-Tenison UA Little Rock, CBHHS Associate Dean 2801 S. University Ave. Little Rock, Arkansas 72204 (501) 772-5355

### Ms. Melissa Minor, LCSW

Central Arkansas Veterans Healthcare System Psychosocial Rehabilitation and Recovery Section Manager 8832 Trail Creek Dr. Sherwood, AR. 72120 (501) 952-1420 UA Little Rock, CBHHS Director of Student Services 2801 S. University Ave. Little Rock, Arkansas 72204 (501) 269-3942

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#### SOCIAL WORK LICENSING BOARD ROSTER



# Nikia Johnson

Location: North Little Rock, AR Level: LCSW License Number: 7929-C Date Issued: 5/7/2019 Expiration: 5/31/2025 Disciplinary Action: no

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### Licensure Level Key:

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# Nikia Johnson

1001 Gina Circle Jacksonville, Ar. 72076 • (501) 838-7269 • Email: NikiaJohnson.nsj@gmail.com

# Objective

To enhance my social work skills while working towards obtaining the Clinical Social Work Licensure.

# Education

*University of Arkansas at Little Rock Master of Social Work Graduation date: May 2016* 

*University of Arkansas at Little Rock Bachelor of Social Work Graduation date: May 2012* 

# **Career** Profile

DaVita Dialysis Licensed Master Social Worker Responsibilities:

- Complete initial, 90 day, annual, and unstable psychosocial assessments
- Serve as a resource to patients and caregivers
- Assist patients with completing the Kidney Disease Quality of Life Survey and review the results with the patients
- Collaborate with the interdisciplinary team to complete patient care plans
- Manage assessments to ensure the interdisciplinary team completes all assessments by deadline
- Provide chair side counseling as needed
- Conduct home room meetings/trainings for staff members
- Make referrals for kidney transplant upon patient's request
- Facilitate the ESRD support group

# UAMS, PRI STRIVE

Provisional Licensed Master Social Worker <u>Responsibilities</u>:

- Completed biopsychosocial assessments with new patients using the DSM V
- Completed Treatment Plan Reviews
- Conducted individual, group, and family therapy
- Used theoretic practices for treatment: cognitive behavior therapy, problem solving, systems theory, and conflict management
- Collaborated with psychiatrists' for medication management
- Created tasks for the MHPPs to provide services to clients and their family
- Served as a resource to students and families

May 2016 - October 2016

October 2016 - Present

1001 Gina Circle Jacksonville, Ar. 72076 • (501) 838-7269 • Email: NikiaJohnson.nsj@gmail.com

# Succeed After School Program

Student Counselor (volunteer position) <u>Responsibilities:</u>

- Organized and directed a variety of groups for middle school age children
- Maintained attendance data for grant report
- Supervised the student workers by maintaining time sheets, reviewing corrective action plans, and monitoring progress during probationary period

### Central Arkansas Veteran Affairs Hospital

Community Living Center, Social Work Intern <u>Responsibilities</u>:

- Completed psychosocial assessments
- Discharge planning
- Co-led psychoeducational groups that focused on Estate Planning, Advance Directives, and coping through lifespan changes
- Discussed end of life planning by assisting with advance directives and living wills.
- Provided case management services
- Completed core competencies to fulfill school requirements

# UAMS, Adult Sickle Cell Program

Social Work Intern

<u>Responsibilities:</u>

- Assisted the interdisciplinary team with developing the Adult Sick Cell Program
- Completed biopsychosocial assessments
- Collaborated with interdisciplinary team
- Assisted LCSW in developing and facilitating sickle cell support group
- Provided community resources per patient needs
- Completed core competencies to fulfill school requirements

# Pathfinder Inc., School Based

Mental Health Paraprofessional <u>Responsibilities:</u>

- Provided case management services
- Assisted LCSW with group therapy and new client intakes
- Met weekly billing as required
- Created case plans with clients that were congruent with their Master Treatment Plan
- Documented and reported client's behaviors, progress, and/or regression for medication management
- Coordinated group outings for students
- Maintained supervision logs

References Available Upon Request

September 2014 - May 2015

August 2011 – August 2015

August 2015 - January 2017

August 2015 - May 2016

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# **Gertrude Terrell Thompkins**

Location: Little Rock, AR Level: LCSW License Number: 5902-C Date Issued: 4/30/2013 Expiration: 4/30/2025 Disciplinary Action: no

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# **GERTRUDE TERRELL THOMPKINS**

1618 Cherry Brook Drive Little Rock, AR 72211 (501) 231-9809 cell (501) 353-2667 home

#### **QUALIFICATIONS**

- Licensed Clinical Social Worker- (number 5902-C)
- Licensed Alcohol and Drug Abuse Counselor-(number 420-L)
- \* 17+ years of experience providing direct services to clients w/ Serious Mental Illnesses
- \* 17+ years of case management experience
- \* 5 years of mental health program development and administrative experience
- \* 8+ years of leadership and clinical supervision experience
- 10+ years of collaborating with community resources within the state of Arkansas
- Knowledgeable with JACHO/COA accreditation procedures and policies
- Leadership and creativity skills in designing individualized approaches to manage the complex needs of SMI
- Knowledgeable of mental health issues surrounding traumatic experiences, dual diagnosis and treatment modalities
- 14 years of experience providing evidence-based treatment
- 8 years of recovery practices utilizing the 10 Components of Recovery

EDU	CA1	ION:

#### University of Arkansas at Little Rock Little Rock, Arkansas

May 2007 Graduate - Master of Social Work Degree May 2005 Graduate - Bachelor of Social Work Degree December 1998 Graduate BBA-Human Resource Management/ Industrial Relations

#### WORK HISTORY:

#### <u>Central Arkansas Veterans Health System</u> Senior Lead Social Worker-40 hours

Coordinate services through the VA continuum of Care serving as primary advocate on behalf of Veterans, to ensure comprehensive service delivery and linkages through the HUD-VASH catchment area in rural and central Arkansas

**October 2021 to Present** 

- Linking and referring Veterans to VA Medical Center, Veterans Benefits Association and other community resources
- Verifies Veteran status in determining eligibility for VA care benefits
- Exhibits leadership in conducting psychosocial assessments to determine needs of Veterans and family members
- Active participant in treatment planning process with other disciplines; ensures the development of appropriate discharge planning in collaboration with other disciplines
- Collaborate with treatment team members in providing comprehensive health care services to Veterans
- Provides consultation and education to Veterans and family members on community resources, advance directives, social security, retirement, or other financial benefits available for income maintenance
- Demonstrates a high level of skill in independent practice as evidenced by working
  off-site in the community to support the needs of Veterans

#### University of Arkansas at Little Rock Student Support Specialist-40 hours

#### January 2021 to October 2021

- Coordinate with existing campus services, including the Advising and Support Centers, Health Services, Student Affairs, etc. to ensure students are aware of and are utilizing available services and programming
- Develop and maintain relationships within the community to facilitate low cost or . free support services
- Work with the Care Team in the distribution of emergency funds and resources to . students referred to the Care Team
- Track students who are at risk of academic distress and develop interventions to support student academic status and success
- Assess the implementation of early intervention and support programs and related . activities to determine success and identify areas in need of improvement in terms of retention initiatives
- Attend/Participate in professional development summits/conferences/committees on issues relating to food insecurities, homelessness and prevention, shelter programs, community resources to assist at-risk individuals and families
- Provide advice to students covering academic, social, career, and related issues, . making appropriate referrals as needed
- . Work collaboratively with Counseling Services to best serve students, including referrals and participation in weekly clinical staffing meetings
- Maintain internal and external referral systems for tutoring, mentoring, financial management, counseling, and health services
- Provide both group and individual academic coaching consistent with office coaching standards

#### PAT Center

#### **January 2011 to Present**

#### Mental Health Professional-20 hours

- Complete clinical documentation through the use of a computerized record system
- . Complete Bio-Psychosocial assessments
- . Develop Recovery/Treatment Plans and updates
- Conduct community and home visits .
- Provide crisis intervention 1
- Participate in interdisciplinary treatment team meeting
- Provide mental health education to school officials, staff, and parents .
- . Provide clinical supervision to case managers
- **Discharge and Transition planning**

#### State of the Heart Counseling Services Co-owner/Finance Officer-20 hours

- After-school program development for children with behavioral challenges and SMI
- Accounting of all incoming and outing expenses, revenue, billings -
- Preparation of business local, state, federal, taxes and payroll
- Developed and implement a financial management system, budget analysis
- Administrative oversight of incoming revenue and outgoing spending
- Development of proposals for grants, to include foster and adoption home studies for the Arkansas Department of Human Services and Access to Recovery (ATR) for substance abuse case management
- Development of policy and procedures to maintain Medicaid compliance
- Provided clinical supervision to college students (interns)

#### December 2010-May 2016

# New Beginnings Behavioral Health Services April 2008 to December 2010

(Formerly known as Therapeutic Family Services of Linle Rock)

# Therapist-40 hours

- Complete clinical documentation through the use of a computerized record system
- Complete Bio-Psychosocial assessments
- Development of school-based policies and procedures, including Outpatient Day Treatment Program
- Participate in interdisciplinary treatment team meetings
- Key personnel in accreditation process for COA
- Development of clinical forms
- Servicing individuals with adolescence with Serious Emotional Disturbances and Families
- Discharge /Transition Planning
- Developing Treatment Plan in collaboration with treatment team/patient
- Individual, Family and Group Therapy (Using CBT and Structural Therapy as a Guide)
- Managing and Supervising Case managers- Collaborate with other entities in the community

#### <u>Stuttgart Inspirations IOP Counseling Center</u> June 2007 – February 2008 Therapist-40 hours

- Served on interdisciplinary treatment team coordinating patient care for elderly and mentally and/or physically challenged patients
- Facilitated psychoeducational group therapy sessions in an Intensive Outpatient Geriopsychiatric Facility
- Complete clinical/ progress documentation
- Conducted individual therapy
- Completed Mental Status Evaluation and Bio-Psychosocial assessments
- Developed Master Treatment Plans and Treatment Plan Reviews
- Submitted weekly patient progress/regress report to nursing home

# **Centers for Youth and Families**

#### January 2005 to June 2007

- Case Manager/MSW Intern-40 hours

   Served on an interdisciplinary team coordinating patient care
- Conducted individual, family, and group therapy sessions
- Monitored client's behavior in the home and school on a weekly basis
- Offered on-going support and guidance to individual clients and families through telephone contacts, on/off site, crisis intervention, and collateral services
- Served as role model to clients
- Served as liaison between agency and community services
- Maintained an active caseload of clients
- Documented all activities and maintained progress reports

#### Senior Services Arkansas Stepping Stone August 2003 to January 2005 Therapeutic Foster Care Case Manager-40 hours

- Conducted regular visits to foster family and client in home and school
- Participated in interdisciplinary treatment team meetings
- Served as liaison between client. DHS, foster parent and biological parent when applicable working toward permanency of reunification, adoption or independent living
- Prepared weekly and monthly progress reports
- Attended judicial review hearings
- Worked with family and referral contacts for continued services
- Accessed, retrieved, processed and input case records in a data base in a timely and organized manner

### VOLUNTEER ORGANIZATIONS

2019 – Present Feed Arkansas Kids: Put together Care Baskets and distribute them to needy families within the LRSD, NLRSD and PCSSD

2000 - 2006	RAIN Care Partner:	Trained to care for individuals diagnosed with AIDS or that
		are HIV positive

- 1998-2003 Watershed Corporation Volunteer: Put together 'Care baskets' for needy families
- 1996-1998 Sherman Park Community Center Volunteer: Served as a mentor to at risk youths

1994 – 1998 NAACP Local Board Member: Served on the local and state chapter advocating any and all injustices committed toward individuals or groups that were being oppressed

1997 Coordinator of the Little Rock Town Hall Meeting on Africa: Assisted with welcoming African delegation to LR and served as liaison by showing delegation the sites of LR

1993 – 1995 United Way Priorities and Allocations Committee Volunteer – served on several boards that determined how monies would be allocated to the different organizations.

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# **Crystal Lisha Anderson-Akins**

Location: Little Rock, AR Level: LMSW License Number: 2664-M Date Issued: 10/25/2011 Expiration: 10/31/2025 Disciplinary Action: no

The data in this website is maintained by the Information Network of Arkansas and is endorsed by the Arkansas Social Work Licensing. Board as primary source verification. Each item of data has been provided by Board personnel from the primary source, unless otherwise specified. The Social Work Licensing Board maintaine updates to this website once each month after the Board meets. Disciplinary information is located under the Complaints Tab.

No responsibility is assured or implied for error or ontissions created or caused by acchnical difficulties. No one shall be entitled to claim deminental refiance the recon

#### Licensure Level Key:

LCSW: Licensed Contilled Social Worker LAISW: Licensed Musicer Social Worker LAW: Licensed Social Violar P3, SDAM: By Locascell Licensed Mester Social where PLSW: Provisional Licensed Social Worker

# CRYSTAL L. AKINS, LMSW 8508 SHELLEY DR., LITTLE ROCK, AR · (501)744-1986

# CLAKINS81@GMAIL.COM

# **OBJECTVE**

Striving to serve people who are facing life challenges, social inequalities, and traumatic circumstances.

# QUALIFICATIONS

- Excellent analytical skills with the ability to analyze situations accurately and effectively
- Proficiency in being organized, decision making, and verbal/written communication skills
- In depth knowledge of DSM-V mental health diagnostic criteria
- Good understanding of all therapeutic approaches

# EDUCATION AND LICENSURE

- Joe T. Robinson High School (Diploma) May 1999
- Langston University (Bachelor's in Agriculture Business) May 2004
- University of Arkansas at Little Rock (Master's of Art in Gerontology) May 2011
- University of Arkansas at Little Rock (Master's in Social Work) May, 2012
- Licensed Master Social Work (October 2013)

# WORK EXPERIENCE

# Schoolbase Mental Health Therapist

University of Arkansas for Medical Sciences (STRIVE Program) October 2012—current

- Provide Individual, family, and group therapy
- Provide psychoeducation's with patients and their families
- Complete individualized assessments and diagnosis according to DSM-V
- Complete patient treatment plans
- Complete and conduct weekly case management collaboration documentation
- Conduct homevisits
- · Complete patients progress notes and reports
- Complete monthly frequency of patient care services reports for school district
- Organize and schedule weekly patients therapy appointments
- Present patient case presentations
- Collaborate with Psychiatrists
- Utilize cognitive behavioral therapeutic skills
- Maintains patient confidentiality



### Equal Employment Opportunity Policy

Collaborative Counseling Associates, PLLC (CCA) follows the Equal Employment Opportunity Commission laws and regulations to ensure equal opportunity employment. CCA has a strong commitment to equal opportunity in the workforce and believes in treating people with dignity and providing equal employment and advancement opportunities for all. The agency values the unique contributions that each employee brings to his/her role within the agency and considers the variety of perspectives and backgrounds that exist within the agency as a competitive advantage in the marketplace. CCA is committed to treating all employees fairly, without regard to any characteristics that have no bearing on job performance.

CCA's goal is to achieve and maintain equal employment opportunities. It is the responsibility of all to conform to the letter and the spirit of all applicable Civil Rights Laws.

Collaborative Counseling Associates, PLLC is an Equal Opportunity Employer and is in compliance with Title VII of the Civil Rights Act of 1964 as amended, Age Discrimination in Employment Act of 1967, the Rehabilitation Act of 1973, the Genetic Information Nondiscrimination Act of 2008 as amended, the Equal Pay Act of 1963, and employs without regard to sex, race, color, national origin, religion, age, handicap or status as a disabled veteran. It is further the policy of Collaborative Counseling Associates to encourage vendors, contractors, affiliating institutions and others doing business with Collaborative Counseling Associates to encourage vendors, to observe the principles of Equal Employment Opportunity. CCA will furthermore take affirmative action to ensure employees and applicants will receive equal treatment regarding employment, promotion, demotion or transfer, recruitment or recruitment advertising, layoff or termination, rate of pay or other forms of compensation, and selection of training, including apprenticeships.

Additionally, it is the policy of the CCA to maintain a work environment free from discrimination based on race, color, religious creed, national origin, gender, sexual orientation, age, disability, genetic information, veteran/military status, marital status or other status protected by federal or state law, with regard to any term or condition of employment.

Employees are directed to bring any violation of this policy to the immediate attention of their supervisor or the director. Any employee who violates this policy or knowingly retaliates against an employee reporting or complaining of a violation of this policy shall be subject to immediate disciplinary action, up to and including termination. Complaints brought under this policy will be promptly investigated and handled by the director with due regard for the privacy and respect of all involved.

If an individual believes that their complaint has not been handled in a proper manner they may contact the Equal Employment Opportunity Commission by calling 1-800-669-4000, 1-800-669-6820 (TTY) or by email at info@eeoc.gov.

Contract Number								
Attachment Number				_		_		
Action Number								
	wing info		nay result in a delay in obtaining a	a contract, lea	se, purchas	se agreement, or grant award with any Arkansas S	itate Agency.	
Subcontractor: Subcon			g Services, PLLC			· · ·		
······································						IS THIS FOR:		
TAXPAYER ID NAME: 30-0425	5155					Goods? Services?	Both?	
YOUR LAST NAME: Fresh			FIRST NAME Andrea M.I.: M					
ADDRESS: 1015 W 2nd Stre	et, Ste.	103						······
ату: Little Rock			STATE: A	rkansas	ZIP CO	DE: 72201	COUNTRY: USA	4
AS A CONDITION OF O	BTAIN	IING, E	XTENDING, AMENDIN(	G, OR REI	NEWING	A CONTRACT, LEASE, PURCHAS	E AGREEMEN	( <u>T.</u>
OR GRANT AWARD W	TH AN	Y ARK	(ANSAS STATE AGEN(	<u> </u>	OLLOW	ING INFORMATION MUST BE DISC	CLOSED:	
				<b>T</b>				· · · · · · · · · · · · · · · · · · ·
						DUALS*		
	se or the	brother, s	sister, parent, or child of you or yo	our spouse is	a current o	former: member of the General Assembly, Cons	titutional Officer, Sta	te Board or Commiss
Member, or State Employee:			T			What is the person(s) name and how	are they related to y	/04?
Position Held	Mar	rk (√)	(v) Name of Position of Job Held Isenator, representative, name of		w Long?	[i.e., Jane Q. Public, spouse, John C	[i.e., Jane Q. Public, spouse, John Q. Public, Jr., child, etc.]	
rosilotriteki	Current	Former	board/ commission, data entry, etc			Person's Name(s)		Relation
General Assembly								
Constitutional Officer								
State Board or Commission Member								
State Employee								
None of the above appl	ies				-			
			FORANE	NTI	гү (	BUSINESS)*		
Indicate below if any of the follow Officer. State Board or Commissi	ion Memb	er, State	nt or former, hold any position of	control or hole r, sister, pare	d any owne nt, or child	rship interest of 10% or greater in the entity: men of a member of the General Assembly. Constitutio se the management of the entity.	onal Officer, State Bo	ard or Commission
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Indicate below if any of the follow Officer, State Board or Commissi Member, or State Employee, Po Position Held	ion Memb sition of c Mai	oer, State xontrol me rk (√)	nt or former, hold any position of Employee, or the spouse, brothe eans the power to direct the purch Name of Position of Job Held [senator, representative, name of	control or hole r, sister, paren nasing policies d For Ho From	d any owne nt, or child s or influenc w Long? To	rship interest of 10% or greater in the entity: men of a member of the General Assembly. Constitutio ce the management of the entity. What is the person(s) name and what is his/h what is his/her position	ner % of ownership in of control? Ownership	nterest and/or Position of
Indicate below if any of the follow Officer, State Board or Commissi Member, or State Employee. Po Position Held General Assembly	ion Memb sition of c Mai	er, State ∞ntrol me rk (√)	nt or former, hold any position of Employee, or the spouse, brothe eans the power to direct the purch Name of Position of Job Held [senator, representative, name of	control or hole r, sister, paren nasing policies d For Ho From	d any owne nt, or child s or influenc w Long? To	rship interest of 10% or greater in the entity: men of a member of the General Assembly. Constitutio ce the management of the entity. What is the person(s) name and what is his/h what is his/her position	ner % of ownership in of control? Ownership	nterest and/or Position of

Contract Number

Attachment Number

Action Number

## **Contract and Grant Disclosure and Certification Form**

Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation, or policy adopted pursuant to that Order, shall be a material breach of the terms of this contract. Any contractor, whether an individual or entity, who fails to make the required disclosure or who violates any rule, regulation, or policy shall be subject to all legal remedies available to the agency.

#### As an additional condition of obtaining, extending, amending, or renewing a contract with a state agency I agree as follows:

- 1. Prior to entering into any agreement with any subcontractor, prior or subsequent to the contract date, I will require the subcontractor to complete a CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM. Subcontractor shall mean any person or entity with whom I enter an agreement whereby I assign or otherwise delegate to the person or entity, for consideration, all, or any part, of the performance required of me under the terms of my contract with the state agency.
- 2. I will include the following language as a part of any agreement with a subcontractor:

Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation, or policy adopted pursuant to that Order, shall be a material breach of the terms of this subcontract. The party who fails to make the required disclosure or who violates any rule, regulation, or policy shall be subject to all legal remedies available to the contractor.

3. No later than ten (10) days after entering into any agreement with a subcontractor, whether prior or subsequent to the contract date, I will mail a copy of the **CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM** completed by the subcontractor and a statement containing the dollar amount of the subcontract to the state agency.

	penalty of perjury, to the be		lief, all of the above in	nformation is true and correct and
Signature_	the	Title <sup>Owner</sup>		Date 05/15/2024
Vendor Contact F	Person Andrea Fresh	Title Owner		Phone No. (501) 246-5008
V 1 0740	Agency Name_Department of Human Services	Agency Contact Person	Contact Phone No	Contract or Grant No

# **OFFICIAL BID PRICE SHEET**

# 710-24-0010 Home Studies

All costs must be included in the unit price. Costs not included in the unit price below are not billable under a contract established from this solicitation. Bidder must submit a printed copy of the completed official bid price sheet with bid submission.

Quantities are estimated for bidding purposes only and may increase or decrease. Consideration will only be given to those that bid all line items.

Instructions: Enter the unit price for each line item. Extended amounts and the annual grand total will autocalculate.

ITEM	DESCRIPTION	ESTIMATED QUANTITY	UNIT PRICE	EXTENDED AMOUNT
1	Home Study	476	\$ 1,000.00	\$476,000.00
2	Home Study Update	215	\$ 500.00	\$107,500.00
		AN	NUAL GRAND TOTAL	\$583,500.00

#### AUTHORIZATION SIGNATURE

By my signature below, I certify that the aforementioned statements are true and correct and that I accept the Terms and Conditions as presented in this bid, and that I am authorized by the respondent to submit this bid on his/her behalf.

Printed Name: Andrea Fresh, LCSW

Signature/

Date: 05/15/2024

Title: Owner

Vendor Name: Collaborative Counseling Associates, PLLC.

 
 From:
 Karrie Goodnight

 To:
 Andrea Fresh; DHS OP Solicitations

 Subject:
 RE: 710-24-010 Home Studies Clarification

 Date:
 Monday, June 24, 2024 8:15:22 AM

 Attachments:
 ~WRD0000.jpg image001.png image002.jpg

Received. Thank you, Andrea.



#### **Karrie Goodnight**

Division of Shared Services/Office of Procurement Solicitation Team Lead P: 501.320.3906 C: 501.813.7082 Karrie.Goodnight@dhs.arkansas.gov Humanservices.arkansas.gov



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From: Andrea Fresh <andreaf@collabcounseling.org>
Sent: Friday, June 21, 2024 9:35 PM
To: DHS OP Solicitations <DHS.OP.Solicitations@dhs.arkansas.gov>
Subject: Fwd: 710-24-010 Home Studies Clarification

In regards to the email request below, I would like to be included for service area 3 as part of my initial submission. If you have any questions please feel free to contact me.

Andrea Fresh, LCSW Owner/Therapist Collaborative Counseling Associates, PLLC. 1015 W 2nd Street Suite 103 Little Rock, AR 72201 501.246.5008 office 501.507.0675 cell 501.421.0107 fax

www.collabcounseling.org

Hope Dealer's

#### https://link.tubi.tv/zsjTTPvf3zb

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----- Forwarded message ------From: **Karrie Goodnight** <<u>Karrie.Goodnight@dhs.arkansas.gov</u>> Date: Fri, Jun 21, 2024 at 3:50 PM Subject: 710-24-010 Home Studies Clarification To: DHS OP Solicitations <<u>DHS.OP.Solicitations@dhs.arkansas.gov</u>>

Dear Potential Vendor,

DHS requests service coverage for all counties in the State of Arkansas for Home Studies. With that, please clarify whether you would like to include service area 3 as part of your submission. Please provide a response via email by 2:00 pm CST, June 24, 2024 at <u>DHS.OP.Solicitations@dhs.arkansas.gov</u>. If you have any questions, please feel free to give me a call.

Thank you,

Karrie Goodnight Division of Shared Services/Office of Procurement Solicitation Team Lead P: 501.320.3906 C: 501.813.7082 Karrie.Goodnight@dhs.arkansas.gov Humanservices.arkansas.gov

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From:	Andrea Fresh
То:	DHS OP Solicitations
Subject:	Fwd: 710-24-010 Price Only Discussion
Date:	Monday, June 24, 2024 3:20:16 PM
Attachments:	image001.png
	image002.jpg
	BID PRICE SHEET BEST and FINAL 710-24-0010 Home Studies.pdf

Please see our bid adjustment rate for Home Studies 710-24-0100, based on the pricing of the previous contract awarded.

Andrea Fresh, LCSW Owner/Therapist Collaborative Counseling Associates, PLLC. 1015 W 2nd Street Suite 103 Little Rock, AR 72201 501.246.5008 office 501.507.0675 cell 501.421.0107 fax www.collabcounseling.org Hope Dealer's https://link.tubi.tv/zsjTTPvf3zb CONFUDENTIALITY NOTICE: The information contained in this

CONFIDENTIALITY NOTICE: The information contained in this email message and any attachment(s) is the property of the Collaborative Counseling Associates, PLLC and may be protected by state and federal laws governing disclosure of private information. It is intended solely for the use of the entity to who this email is addressed. If you are not the intended recipient, you are hereby notified that reading, copying or distribution of this transmission is STRICTLY PROHIBITED. The sender has not waived any applicable privilege by sending the accompanying transmission. If you have received this transmission in error, please notify the sender by return and delete the message and attachment(s) from your system.



------ Forwarded message ------From: **Karrie Goodnight** <<u>Karrie.Goodnight@dhs.arkansas.gov</u>> Date: Mon, Jun 24, 2024 at 8:09 AM Subject: 710-24-010 Price Only Discussion To: DHS OP Solicitations <<u>DHS.OP.Solicitations@dhs.arkansas.gov</u>>

Dear Potential Vendor,

After review of your pricing for home studies and home study updates, DHS requests the best and lowest price you can offer for these services. Bidders are not required to submit lower pricing and may submit a written response stating their bid remains as originally submitted. If you choose to submit a lower price, please specify pricing for both home studies and home study updates. Pricing cannot be increased. Please provide a response via email by 4:00 pm CST, June 24, 2024, at <u>DHS.OP.Solicitations@dhs.arkansas.gov</u>. If you have any questions, please feel free to give me a call.

Thank you,



### Karrie Goodnight

Division of Shared Services/Office of Procurement

Solicitation Team Lead

P: 501.320.3906

C: 501.813.7082

Karrie.Goodnight@dhs.arkansas.gov

Humanservices.arkansas.gov



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