State of Arkansas Department of Human Services Information Support Systems(710-24-020) Attachment B Written Questions

Instructions

This Response Template must be used for submission of written questions. All questions should provide the requested information. Those that do not, may not be answered by DHS. The Vendor may add as many lines as needed. DHS would strongly prefer the Vendor to ask multi-part questions as individual questions on seperate lines.

Instructions: Complete all cells of each question asked in the Table below. Clearly identify the referenced section or text.

Question	Defense (accession to a setion court of		Question	0
ID	Reference (page number, section number, paragraph)	Specific Language	Question	Answers
Example	Page 7, section 1.15, C	J. Vendors may submit multiple bid	May vendors submit more than one bid?	yes See section 1.15, J
1	710-24-020-Attachment-K-ISS- Requirements.xlsx 710-24-020-Attachment-J-Cost-Proposal- Template.xlsx	Attachment K Attachment J	Response cells in the spreadsheets are protected and not editable. Can the State please provide an unprotected spreadsheet to make updates as requested in the RFP?	Please refer to Addendum 1, Revised Attachment K and Revised Attachment J.
2	710-24-020-Official-Bid-Price-Sheet-1.xlsx	cell K17 on tab "1. Cost	Cell K17 on tab "1.Cost Summary" of the Cost Proposal Template Attachment is referring to total for Task 5 - Support DHS' Business Intelligence, Analytics and Reporting Needs. Can the State please clarify if K17 is the right cell for the total cost summary or should it be K20 which is "Total Costs".	Please refer to the Revised Official Bid Price Sheet.
3	Page 25, Section 2.7.4 - C. Contractor Key Personnel,	The RFP has also listed "Project Team" as the Key Personnel in Table 4 Contractor's Enterprise Platform Services Engagement Key Personnel Roles	Can the State please confirm that "Project Team" members are not considered to be key personnel.	Please refer to Section 2.7.4 of Addendum 1
4			Please provide the name of the incumbent vendor related to the current bid Information Support Systems Bid Number: 710-24-020	Not Applicable to this solicitation
5			Please provide the previous monetary amount awarded to the incumbent vendor.	Not Applicable to this solicitation
6				
7				