

GLOSSARY OF TERMS AND ACRONYMS

| Acronym | Definition |
|-----------|---|
| AAPD | Alternatives for Adults with Physical Disabilities |
| ACA | Arkansas Code Annotated |
| ADA | Americans with Disabilities Act |
| ADA | American Dental Association |
| AEVCS | Automated Eligibility Verification and Claim Submission |
| AKA | Also Known As |
| AM | Ante Meridiem – (<i>before midday</i>) |
| AME | Arkansas Medicaid Enterprise |
| AMPP | Arkansas Medicaid Pharmacy Program |
| ANSI | American National Standards Institute |
| ANSI X12N | American National Standards Institute Accredited Subcommittee X12, Insurance Subcommittee |
| AP | Accounts Payable |
| APA | Administrative Procedures Act |
| APD | Advance Planning Document |
| API | Application Programming Interface |
| AR | Accounts Receivable |
| AR | Arkansas |
| ARC-AMPE | Acceptable Risk Controls for ACA, Medicaid, and Partner Entities |
| ARHome | Arkansas Health and Opportunity for Me program |
| ARIES | Arkansas Integrated Eligibility System |
| ARRA | American Recovery and Reinvestment Act |
| ASC | Accredited Standards Committee (<i>Part of American National Standards Institute</i>) |
| ASCII | American Standard Code for Information Interchange |
| AVRS | Automated Voice Response System |
| AWP | Average Wholesale Price |
| BC | Business Continuity |
| BCCDTP | Breast and Cervical Cancer Diagnosis and Treatment Program |
| BCP | Business Continuity Plan |
| BIA | Business Impact Analysis |
| BIN | Beneficiary Identification Number or Bank Identification Number |
| BMN | Brand Medically Necessary |
| BOM | Bill of Materials |
| BRD | Business Rules Development |
| BRMS | Business Rules Management System |
| CAP | Corrective Action Plan |
| CBT | Computer Based Training |
| CCN | Claim Control Number |
| CCU | Central Control Unit |
| CD | Compact Disc |
| CDA | Clinical Document Architecture |
| CDR | Claim Detail Requests |
| CECIG | Computing Environment Configuration and Integration Guide |
| CFR | Code of Federal Regulations |

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|--------|--|
| CHMS | Child Health Management Service |
| CI | Configuration Items |
| CIP | Configuration and Integration Plan |
| CLIA | Clinical Laboratory Improvement Amendment |
| CM | Clinical Modification |
| CMDB | Configuration Management Data Base |
| CMO | Chief Medical Officers |
| CMP | Certification Management Plan |
| CMS | Centers for Medicare and Medicaid Services |
| CN | Control Number |
| COB | Coordination of Benefits |
| COLD | Computer Reports on Laser Disc |
| COS | Category of Service |
| COTS | Commercial Off-The-Shelf |
| CPAS | Claim Processing Assessment System |
| CPT | Current Procedural Terminology |
| CRNA | Certified Registered Nurse Anesthetist |
| CSHCN | Children with Special Health Care Needs |
| CSR | Customer Service Request |
| CST | Central Standard Time |
| CT | Central Time |
| CTS | Change Tracking System |
| DAD | Deliverable Acceptance Document |
| DAR | Deliverable Assessment Report |
| DBHS | Division of Behavioral Health Service |
| DCN | Document Control Number |
| DCO | Division of County Operations |
| DTS | Developmental Therapy Services |
| DDI | Design, Development, and Implementation |
| DDS | Division of Developmental Disabilities |
| DDTCS | Developmental Day Treatment Clinic Services |
| DEA | Drug Enforcement Administration |
| DED | Deliverable Expectation Document |
| DFA | Department of Finance and Administration |
| DHHS | Department of Health and Human Services (<i>Federal</i>) |
| DHS | Department of Human Services (<i>Arkansas</i>) |
| DIPRP | Defect Identification and Problem Resolution Plan |
| DIS | Department of Information Systems |
| DME | Durable Medical Equipment |
| DMO | District Medical Officers |
| DMS | Division of Medical Services |
| DR | Disaster Recovery |
| DRBC | Disaster Recovery/Business Continuity |
| DRG | Diagnosis Related Group |
| DRS | Designated Record Set |
| DSP | Disproportionate Share Payment |
| DSS | Decision Support System |
| DSS/DW | Decision Support System/Data Warehouse |

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|-------|--|
| DUR | Drug Utilization Review |
| DVD | Digital Video Disc |
| E&A | Error and Activity (Report) |
| EA | Enterprise Architecture |
| EAC | Estimated Acquisition Cost |
| EAI | Enterprise Application Integration |
| ECS | Electronic Claim Submission |
| ED | Effective Date |
| EDB | Enrollment Database (<i>Medicare</i>) |
| EDI | Electronic Data Interchange |
| EDW | Electronic Data Warehouse |
| EDWM | Enterprise Data Workflow Management |
| EFT | Electronic Funds Transfer |
| EH | Eligible Hospital (<i>eligible for PIP payments</i>) |
| EHR | Electronic Health Record |
| EID | Electronic Identification |
| EIN | Employer Identification Number (<i>Federal</i>) |
| EMR | Electronic Medical Record |
| EO | Executive Order (by the Governor) |
| EOB | Explanation of Benefits |
| EOMB | Explanation of Medicaid Benefits |
| EOR | Explanation of Remittance |
| EP | Eligible Provider (<i>eligible for PIP payments</i>) |
| ePHI | Electronic Protected Health Information |
| EPMO | Enterprise Project Management Office |
| EPSDT | Early and Periodic Screening, Diagnosis, and Treatment |
| ESB | Enterprise Service Bus |
| ESRD | End Stage Renal Disease |
| ESUR | Enterprise Surveillance and Utilization Review |
| ETG | Episode Treatment Grouper |
| EVC | Eligibility Confirmation Records |
| EVS | Eligibility Verification System |
| EVV | Electronic Visit Verification |
| FA | Fiscal Agent |
| FAQ | Frequently Asked Questions |
| FDD | Functional Design Document |
| FFP | Federal Financial Participation |
| FFS | Fee-for-Service |
| FICA | Federal Insurance Contribution Act |
| FQHC | Federally Qualified Health Center |
| FR | Federal Reports |
| FTE | Full Time Equivalent, occasionally Full Time Employee |
| FUL | Federal Upper Limit |
| FY | Fiscal Year |
| GCN | Generic Code Number |
| GIF | Graphics Interchange Format |
| GOTS | Government Off-the-Shelf |
| GUI | Graphical User Interface |

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|------------|--|
| GUL | Generic Upper Limits |
| HBE | Health Benefits Exchange |
| HCBS | Home and Community Based Services |
| HCPCS | Healthcare Common Procedural Coding System |
| HEDIS | Health Plan Employer Data and Information Set |
| HIE | Health Information Exchange |
| HIPAA | Health Insurance Portability and Accountability Act |
| HIPP | Health Insurance Premium Payment |
| HIT/HIE | Health Information Technology/Health Information Exchange |
| HITECH | Health Information Technology for Economic and Clinical Health |
| HIX | Health Insurance Exchange |
| HTTPS | Hypertext Transfer Protocol Secure |
| ICD | Interface Control Documents |
| ICD | International Classification of Diseases and Related Health Problems |
| ICD-10-CM | International Classification of Diseases and Related Health Problems, Tenth Revision, Clinical Modification |
| ICD-10-PCS | International Classification of Diseases and Related Health Problems, Tenth Revision, Procedural Coding System |
| ICE | Integration and Configuration Environment |
| ICF/MR | Intermediate Care Facility for Mentally Retarded |
| ICN | Internal Control Number |
| ICR | Intelligent Character Recognition |
| ID | Identifier |
| IEEE | Institute of Electrical and Electronic Engineers |
| IHS | Indian Health Service |
| IPR | Internal Project or Program Review |
| IRS | Internal Revenue Service |
| IT | Information Technology |
| ITGC | Information Technology Governance Committee |
| ITIL | Information Technology Infrastructure Library |
| ITSM | IT Service Management |
| IV&V | Independent Verification and Validation |
| KPI | Key Performance Indicator |
| LAN | Local Area Network |
| LDAP | Lightweight Directory Access Protocol |
| LIS | Low Income Subsidy |
| LLC | Limited Liability Company |
| LOC | Level of Care |
| LOI | Letter of Intent |
| LOINC | Logical Observation Identifiers Names and Codes |
| LTC | Long Term Care |
| M&E | Modification and/or Enhancements |
| M&O | Maintenance and Operations |
| MAC | Maximum Allowable Cost |
| MAR | Management and Administrative Report |
| MARS | Management and Administrative Report System |
| MARS-E | Minimum Acceptable Risk Standards Exchange |
| MB | Mega Byte |

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|-------|---|
| MCHIP | Managed Care Health Insurance Plan |
| MCI | Multi-Cluster Interleaving (<i>data retrieval</i>) |
| MCO | Managed Care Organization |
| MECT | Medicaid Enterprise Certification Toolkit |
| MFA | Medicaid Fairness Act |
| MFCU | Medicaid Fraud Control Unit |
| MITA | Medicaid Information Technology Architecture |
| MMA | Medicare Modernization Act |
| MMCS | Medicaid Managed Care Services |
| MMIS | Medicaid Management Information System |
| MOU | Memorandum of Understanding |
| MQC | Medicaid Qualify Control |
| MRI | Magnetic Resonance Imaging |
| MRP | Managing for Results Program |
| MS | Microsoft |
| MSIS | Medicaid Statistical Information System |
| NCPDP | National Council of Prescription Drug Programs |
| NDC | National Drug Code |
| NDDF | National Drug Data File |
| NET | Non-Emergency Transportation |
| NF | Nursing Facility |
| NHII | National Health Information Infrastructure |
| NHIT | National Health Information Technology |
| NIST | National Institute of Standards and Technology |
| NPI | National Provider Identifier |
| NPPES | National Plan and Provider Enumeration System |
| NUBC | National Uniform Billing Code |
| NUCC | National Uniform Claim Code |
| OASIS | Outcome and Assessment Information Set |
| OBC | Outcomes-Based Certification |
| OCC | Office of Chief Counsel |
| OCR | Optical Character Recognition |
| ODMA | Open Document Management Application |
| OEM | Original Equipment Manufacturer |
| OFA | Office of Financial Activities |
| OIPMF | Other Intermediary Provider Master File |
| OLTC | Office of Long-Term Care |
| OLTP | On-Line Transaction Processing |
| OPPS | Outpatient Prospective Payment System |
| ORR | Operational Readiness Review |
| ORT | Operational Readiness Test |
| OSP | Office of State Procurement |
| OTC | Over the Counter (<i>medications available without prescriptions</i>) |
| PA | Prior Authorization |
| PACE | Program for All Inclusive Care of the Elderly |
| PAHP | Pre-Paid Ambulatory Health Plan |
| PASSE | Provider-Led Arkansas Shared Savings Entity |
| PBC | Performance Based Contracting |

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|-----------|---|
| PBM | Pharmacy Benefit Management |
| PBS | Performance Based Standards |
| PC | Personal Computer |
| PCCM | Primary Care Case Management |
| PCN | Processor Control Number |
| PCP | Primary Care Provider |
| PCS | Procedure Coding System |
| PCSAS | Personal Computer Statistical Analysis Software |
| PDCAP | Production Environment Corrective Action Plan |
| PDF | Portable Document Format |
| PDL | Preferred Drug List |
| PDO | Paid Days Off |
| PHI | Protected Health Information |
| PHR | Public Health Record |
| PI | Program Integrity |
| PIHP | Prepaid Inpatient Health Plan |
| PIN | Personal Identification Number |
| PIP | Provider Incentive Payments |
| PIU | Program Integrity Unit |
| PM | Post Meridiem (<i>period from noon to midnight</i>) |
| PM | Project Management |
| PMBOK | Project Management Body of Knowledge |
| PMF | Provider Master File |
| PMI | Project Management Institute |
| PMO | Project Management Office |
| PMP | Project Management Professional |
| PMPM | Per Member Per Month |
| PNF | Portable Network Framework |
| PNG | Portable Network Graphics |
| POC | Plan of Care |
| POS | Point of Sale |
| Pro DUR | Prospective Drug Utilization Review |
| PRTF | Psychiatric Residential Treatment Facility |
| PSCAP | Production Environment Defect Corrective Action Plan |
| QA | Quality Assurance |
| QARI | Quality Assurance Reform Initiative |
| QC | Quality Control |
| QI | Quality Improvement |
| QIO | Quality Improvement Organization |
| RA | Remittance Advice |
| RBAC | Role-Based Access Control |
| RBRVS | Resource Based Relative Value Scale |
| RDUR | Retroactive Drug Utilization Report |
| REC | Regional Extension Center |
| REM | Risk Enterprise Management |
| Retro DUR | Retrospective Drug Utilization Review |
| RFP | Request for Proposals |
| RHC | Rural Health Clinic |

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|-------|--|
| ROI | Return on Investment |
| RQI | Regional Quality Improvement |
| RSPD | Rehabilitative Services for Persons with Physical Disabilities |
| RSPMI | Rehabilitative Services for Persons with Mental Illness |
| RSV | Respiratory Syncytial Virus |
| RSYC | Rehabilitative Services for Youth and Children |
| RTM | Requirements Traceability Matrix |
| RTP | Return to Provider |
| RUG | Resource Utilization Group |
| RVU | Relative Value Unit |
| Rx | Prescription/pharmacy |
| RxBIN | Pharmacy Beneficiary Identification Number |
| SAP | Security Assessment Plan |
| SAR | Security Assessment Report |
| SASS | Statistical Analysis for Social Services |
| SAW | Security Assessment Workbook |
| SCCAP | Score Card Corrective Action Plan |
| SDLC | System Development Life Cycle |
| SDPM | Service Delivery Performance Measure |
| SDX | State Data Exchange |
| SEDS | Statistical Enrollment Data System |
| SEMP | System Engineering Management Plan |
| SFA | State Fiscal Year |
| SFTP | Secure File Transfer Protocol |
| SFY | State Fiscal Year |
| SHARE | State Health Alliance for Records Exchange (Arkansas) |
| SI | Systems Integrator |
| SIT | System Integration Testing |
| SLA | Service Level Agreement |
| SMAC | State Maximum Allowable Code |
| SME | Subject Matter Expert |
| SMHP | State Medicaid Health Information Technology Plan |
| SMM | State Medicaid Manual |
| SOA | Service Oriented Architecture |
| SOAP | Simple Object Access Protocol |
| SOC | Share of Costs |
| SOR | Statement of Remittance |
| SOW | Scope of Work or Statement of Work |
| SQL | Structured Query Language |
| SQR | Structured Query Reporter |
| SRD | System Requirements Documents |
| SS | Social Security |
| SSA | Social Security Administration |
| SS-A | State Self-Assessment (for MITA) |
| SSI | Supplemental Security Income |
| SSN | Social Security Number |
| SSO | Single Sign On |
| ST&E | Security Test and Evaluation |

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|---------|---|
| SUR | Surveillance and Utilization Review |
| TA1 | Transaction Acknowledgement 1 |
| TBD | To Be Determined |
| TCM | Targeted Case Management |
| TCS | Transactions and Code Sets |
| TDD/TTY | Telecommunication Device for the Deaf/Tele Typewriter |
| TEFRA | Tax Equity and Fiscal Responsibility Act |
| TELCO | Telecommunications Company |
| TEMP | Test and Evaluation Management Plan |
| TIN | Tax Identification Number |
| TIP | Technical Infrastructure Plan |
| TOC | Table of Contents |
| TPL | Third Party Liability |
| U&C | Usual and Customary |
| UAT | User Acceptance Testing |
| UB04 | Uniform Billing Form 04 |
| UCD | Unique Client Directory |
| UM | Utility Management |
| UPC | Universal Product Code |
| URL | Uniform Resource Locator |
| US | United States |
| USPS | United States Postal Service |
| VPN | Virtual Private Network |
| VPR | Vendor Performance Review |
| WAN | Wide Area Network |
| WBS | Work Breakdown Structure |
| WebDAV | Web-based Distributed Authoring and Versioning |
| XML | Extensible Markup Language |
| XSLT | Extensible Stylesheet Language Transformations |