

State of Arkansas
 DEPARTMENT OF HUMAN SERVICES
 700 South Main Street
 P.O. Box 1437 / Slot W345
 Little Rock, AR 72203

ADDENDUM 2

TO: All Addressed Vendors
FROM: Office of Procurement
DATE: June 6, 2025
SUBJECT: 710-25-048 Electronic Benefit Transfer Services System

The following change(s) to the above referenced RFP have been made as designated below:

- Change of specification(s)
- Additional specification(s)
- Change of bid opening date and time
- Cancellation of bid
- Other

OTHER

- 710-25-048 Written Questions and Answers – revise the answer to the following to address question no. 80:

80	Page 43, 2.18, H.10.b	The Contractor shall provide notification to DHS and the cardholder of pending debit adjustments. The Contractor shall provide DHS with a copy of the notification sent to the cardholder.	<i>For contractor-provided notifications to DHS and the cardholder of pending debit, how many letters were mailed monthly in 2023 and 2024?</i>	<i>There were no letters mailed in 2023 and 2024. Debit adjustments are rare.</i>
----	-----------------------	--	---	---

The specifications by virtue of this addendum become a permanent addition to the above referenced RFP. Failure to return this signed addendum may result in rejection of your proposal.

If you have any questions, please contact: Ian Cunningham, DHS.OP.Solicitations@dhs.arkansas.gov, (501) 682-0120.

 Vendor Signature

 Date

 Company