

State of Arkansas
DEPARTMENT OF HUMAN SERVICES
700 South Main Street
P.O. Box 1437 / Slot W345
Little Rock, AR 72203

ADDENDUM 3

TO: All Addressed Vendors
FROM: Office of Procurement
DATE: June 23, 2025
SUBJECT: 710-25-048 Electronic Benefit Transfer Services System

The following change(s) to the above referenced RFP have been made as designated below:

- ☒ Change of specification(s)
- ☐ Additional specification(s)
- ☐ Change of bid opening date and time
- ☐ Cancellation of bid
- ☒ Other

CHANGE OF SPECIFICATION(S)

- 710-25-048 Solicitation Revision 1 – **remove and replace** with 710-25-048 Solicitation Revision 2 (Redline and Clean versions) reflecting the following changes:
- Section 2.3.D of the solicitation - **add** the following:
The State intends to have a total of six (6) OTC printers; Three (3) printers at two (2) locations in the state. Two (2) printers will be operational at each location, and one will be reserved for emergency use.
- Section 2.6.A.1.d of the solicitation – **remove** the following language:
Purchasing and installing equipment for wireless POS device deployment and installation for farmers' markets and direct-marketing farmers, military commissaries, non-profit cooperatives or organizations, group living arrangements, treatment centers, and prepared meal services. Wired devices may be requested by some locations depending on access to a power source.
- Section 2.13 of the solicitation – remove and replace with the following:
Contractor **shall** assure that cash assistance cardholders have adequate access to ATMs and POS terminals to obtain cash benefits. Contractor shall adhere to 7 CFR § 274.3(b) for POS deployment.
- Section 2.17 of the solicitation – **remove and replace** A in this section with the following:
Contractor **shall** provide all approved retailers the opportunity to participate in the EBT System.
- Section 2.17.B of the solicitation - **remove** B in this section.

Contractor **must** procure and maintain current and new retailer POS equipment at all FNS approved exempt retailer locations. Terminals deployed by Contractor **must** meet the operational requirements of the EBT System and support the full EBT transaction set. Contractor **must** supply Direct Marketing Farmers (DF) and Farmers' Market (FM) retailers with wireless POS equipment. Wired devices may be requested by some locations depending on access to a power source.

- Section 2.17.F of the solicitation – **remove and replace** with the following:
Contractor **shall** enter into agreements with USDA/FNS approved group living arrangements/meal services. The State currently has fourteen (14) group living arrangement/meal service entities. The EBT System **shall** only accept SNAP transactions from POS terminals of FNS approved retailers and Contractor **shall** be responsible for the authorization of cardholder-initiated SNAP transactions. Contractor **shall** ensure that EBT account benefits are distributed on a First In, First out (FIFO) basis.
- Section 2.27.I.16 of the solicitation – **remove** the following language:
POS Supply – monthly report that details the POS devices distributed to exempt retailers for POS supply credit reimbursement.

OTHER

- Attachment C Performance Based Contracting Revision 1 – remove and replace with Attachment C Performance Based Contracting Revision 2 (redline and clean versions)
- Attachment M Cost Proposal Template Revision 1 - remove and replace with Attachment M Cost Proposal Template Revision 2

The specifications by virtue of this addendum become a permanent addition to the above referenced RFP. Failure to return this signed addendum may result in rejection of your proposal.

If you have any questions, please contact: Ian Cunningham, DHS.OP.Solicitations@dhs.arkansas.gov, (501) 682-0120.

Vendor Signature

Date

Company