# R K A N S A P A R T M E N TO 5 **2015 STATISTICAL REPORT** July 1, 2014 to June 30, 2015

# DEPARTMENT OF HUMAN SERVICES

# Cindy Gillespie, Director

# 2015 STATISTICAL REPORT

Provided By: Research and Statistics Office of Finance and Administration



#### **Office of Director**



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#### MEMORANDUM

TO: GOVERNOR ASA HUTCHINSON

FROM: CINDY GILLESPIE, DIRECTOR CDb

DEPARTMENT OF HUMAN SERVICES

**DATE:** April 30, 2016

SUBJ: SFY 2015 DHS STATISTICAL REPORT

In compliance with Act 414, Section 24 of 1961, we are pleased to submit the Arkansas Department of Human Services Annual Statistical Report for State Fiscal Year 2015 on the DHS main website at:

http://humanservices.arkansas.gov/Pages/StatisticalReports.aspx.

This report is a comprehensive statistical analysis of the Department's social programs and services that were provided to the citizens of Arkansas for state fiscal year 2015.

Also, the SFY 2015 highlights for each division are included in the report.

CG:gb

#### Arkansas Department of Human Services 2015 Statistical Report Summary Year at a Glance

#### **Division of Aging and Adult Services**

- Served 1,408,307 meals at the 182 senior centers. (Page-DAAS-2)
- Delivered 2,098,888 meals to senior citizens who are unable to leave their homes. (Page-DAAS-2)
- Investigated 2,543 complaints on endangered adults. Of these Investigations, 305 were substantiated. (Page-DAAS-6)
- Provided services to 418 Long-Term Protective Custody Clients. (Page-DAAS-6)

#### **Division of Behavioral Health Services**

- Provided services to 69,398 individuals through the state mental health system. (Page-DBHS-4)
- Of the total number of individuals who received services, 63.77% were age 18 59. (Page-DBHS-4)

#### **Division of Child Care and Early Childhood Education**

- Served 22,380 children in the Child Care Assistance Programs. (Page-DCCECE-3)
- Childcare providers served 35,414,780 meals and snacks. (Pages-DCCECE-12)
- Conducted 403 licensing violation complaint investigations. Credible evidence of a violation was found in 142 of these cases. (Page-DCCECE-26)

#### **Division of Children and Family Services**

- Conducted 33,683 child maltreatment assessments. Credible evidence of maltreatment was determined to be true in 9,543 cases. (Page-DCFS-1 & 2)
- There were 4,418 Foster Care children at the end of SFY 2015. (Page-DCFS-10)
- Finalized 693 adoptions during SFY 2015. (Page-DCFS-11)

#### **Division of County Operations**

#### Transitional Employment Assistance (TEA)

- Total payments for SFY 2015 were \$8,079,966. (Page-DCO-4)
- In SFY 2015, the total TEA cases were 8,465. (Page-DCO-4)

#### Arkansas Department of Human Services 2015 Statistical Report Summary Year at a Glance

#### **Division of County Operations (continued)**

#### Work Pays

- Total payments for SFY 2015 were \$1,862,622. (Page-DCO-11)
- Total cases for SFY 2015 were 1,786. (Page-DCO-11)

#### Supplemental Nutrient Assistance Program (SNAP)

- Total benefits for SFY 2015 were \$656,083,031. (Page-DCO-16)
- The unduplicated number of people receiving SNAP was 659,887. (Page-DCO-16)
- The number of unduplicated cases was 288,577. (Page-DCO-16)

#### Medicaid

• In SFY 2015, 734,898 people were eligible for Medicaid. (Page-DCO-20)

#### Health Care Independence "The Private Option"

• In SFY 2015, 274,958 people were eligible for "The Private Option." (Page-DCO-21)

#### **Community Programs**

• The Community Services Block Grant (CSBG) Program had \$7,277,188 in funds allocated for assisting an estimated 215,838 people. (Page-DCO-23)

#### **Division of Community Service and Nonprofit Support**

• Each year DCSNS publishes the study "THE ECONOMIC IMPACT OF ARKANSAS VOLUNTEERS". The results of the most recent study are as follows: Eight hundred and nighty-five (895) volunteer organizations reported a total of 112,860,445 hours for an estimated total dollar value of \$2,179,335,193. (Page-DCSNS-2)

#### **Division of Developmental Disabilities Services**

- Served 189 children and their families through Title V Children with Special Health Care Needs in calendar year 2015. (Page-DDS-5)
- Served 5,462 individuals through the Community Services Programs during SFY 2015. (Page-DDS-11)
- The Human Development Centers provided services to 913 individuals in SFY 2015. (Page-DDS-14)

#### Arkansas Department of Human Services 2015 Statistical Report Summary Year at a Glance

#### **Division of Medical Services**

#### Medicaid

- Medicaid expenditures by category of services for SFY 2015 were \$6,216,749,742. (Page-DMS-2)
- In SFY 2015, 998,530 individuals received Medicaid services. (Page-DMS-7)

#### Long Term Care

- In SFY 2015, there were 17,813 Medicaid nursing facility residents. (Page-DMS-29)
- Expenditures for Medicaid Long-Term Care facilities were \$844,440,331. (Page-DMS-27)

#### **Division of Services for the Blind**

- Provided Vocational Rehabilitation which includes evaluation, training, medical services, counseling and job placement services to 1,538 people. (Page-DSB-3)
- Trained 173 older blind persons who were at-risk so that they could remain self-reliant in their homes and communities. (Page-DSB-4)
- In SFY 2014, the Braille/Tape Production unit received a total of 284 requests for alternative format to print. Two hundred seventy nine (279) requests asked for Braille, resulting in the production of 5,610 Braille pages; as well as 7,215 large print pages. (Page-DSB-4)

#### **Division of Youth Services**

- In SFY 2015, there were 538 commitments made to youth services centers. (Page-DYS-5)
- Community-based programs provided services to 4,905 youth. (Page-DYS-18)

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#### **HISTORY**

A growing nationwide awareness of the problems of the elderly and the needs for services and assistance on their behalf led to the passage of the Older Americans Act in 1965. This legislation, which created the Administration on Aging at the federal level, also mandated the establishment of a state unit on aging in each state to administer programs under the Act. Accordingly, the Arkansas Office on Aging was established in 1966 by proclamation of Governor Orville Faubus under the auspices of the Governor's Office.

Since 1965, the Older Americans Act has been amended several times, each time expanding the roles of state units on aging. Arkansas legislation has also changed the name of the state unit on aging, the organizational location, and its authority and funding responsibilities. In 1971, the State Unit was placed within the Department of Social and Rehabilitative Services. The responsibility for Adult Services was assumed in 1972.

The agency achieved divisional status through Act 228 of 1977, and the responsibility for adult protective services was transferred by the General Assembly in 1979. As a result of Act 348 of 1985, the Division of Aging and Adult Services (DAAS) was created within the reorganized Arkansas Department of Human Services. In 1997 the Division began providing services to adults with physical disabilities.

#### **MISSION AND OBJECTIVES**

The Division's mission is to promote the health, safety and independence of older Arkansans and adults with physical disabilities by working toward two primary goals: (1) to provide administrative support services for aging Arkansans and adults with physical disabilities; and (2) to enhance the quality of life for aging Arkansans and adults with physical disabilities. The Division is responsible for planning coordinating, funding, and evaluating programs for older adults and adults with physical disabilities that are authorized by both state and federal governments.

#### THE ADMINISTRATIVE AGING NETWORK

The federal organization that makes the Older Americans Act a reality is the Administration on Aging (AoA). AoA is directly under the U.S. Department of Health and Human Services (HHS). The administrative network reaches through the 10 regional offices of HHS to the 56 State Units on Aging (SUAs) and some 618 Area Agencies on Aging (AAAs).

#### PRESIDENCY

#### **DEPARTMENT OF HUMAN SERVICES**

#### **ADMINISTRATION ON AGING**

Recommends policy, develops regulations to implement the Older Americans Act (OAA) and administers the OAA budget, grants for research, training, model projects, etc.

#### REGIONAL OFFICES ON AGING (10 Regions)

Provide technical assistance to states and monitor state aging programs.

#### STATE UNITS ON AGING (56 Jurisdictions)

Coordinate state level activities on behalf of older people, develop and administer the state plans on aging, serve as advocates, and provide technical assistance to Area Agencies on Aging.

#### AREA AGENCIES ON AGING (618 Agencies)

Develop and implement the area plans on aging, serve as advocates for older people, coordinate with other agencies and organizations in the planning and service areas to develop comprehensive aging service systems, and administer the Older Americans Act programs within their jurisdictions.

Source: DAAS Website and Division of Aging and Adult Services

#### DAAS SERVICES PROVIDED

**Senior Citizens Centers** provide a wide range of services for aging adults, typically including recreational activities for adults, socialization, educational programs, and other services. **Arkansas has <u>182</u> such centers.** 

**Chore Services is** for individuals without adequate help to perform services for them. This is a household service which may include running errands, preparing food, simple household tasks, heavy cleaning or yard and walk maintenance which the client is unable to perform alone and which do not require the services of a trained homemaker or other specialist. There were <u>268</u> clients served in SFY 2015.

**Homemaker** provides household management tasks such as menu planning, bill paying, and checking account management. Individuals must be without significant social support systems able to perform services for them. **Homemaker served** <u>292</u> clients in SFY 2015.

**Legal Assistance** clients must be age 60+ needing legal advice that does not involve criminal charges. **Legal Assistance provided** <u>2,465</u> hours of service to <u>612</u> clients in SFY 2015.

**Congregate Meals** are available for individuals over 60 years of age. The meals are served in a group setting such as a senior center or elderly housing facility and are usually associated with activities to promote social interaction and reduce social isolation. This service provided <u>1,408,307</u> meals to <u>22,428</u> clients in SFY 2015.

**Home Delivered Meals** provides meals to clients who are age 60+ (or spouse or disabled dependent of person age 60+), homebound, and unable to prepare nutritionally adequate meals, and living in an area where the meal can be delivered. **Home Delivered Meals served** 2,098,888 meals to 13,872 clients in SFY 2015.

**Client Representation** is provided by a knowledgeable worker who assists individuals in receiving services and benefits for which they are eligible. Assistance was provided to <u>6,555</u> unduplicated clients in SFY 2015.

**Personal Care** assists Medicaid clients in meeting daily living tasks to enable the client to remain in the community. **Service was provided to <u>751</u> clients in SFY 2015.** 

Public Guardianship assists incapacitated Medicaid clients by making informed consent to needed medical and long-term care decisions. Service was provided to <u>246</u> clients in SFY 2015.

**Pace** is a comprehensive health and social services delivery system that provides and coordinates primary, preventive, acute and long-term care services to the frail elderly as a means for keeping them in their homes and communities for as long as possible.

GEND	ER
Female	150
Male	65
Unknown	0
Total	215

ETHNICITY	
White	186
Black	18
Hispanic	1
Asian	0
Native American	0
Two or More	1
Other/Unknown	9
Total	215

#### Pace Clients by Gender and Ethnicity

#### DAAS SERVICES PROVIDED

**ElderChoices** is a Medicaid home and community-based program that provides in-home services to individuals 65 and over. These in-home services are designed to delay or prevent institutionalization by maintaining, strengthening, or restoring an eligible client's functioning in his or her own home, that of a caregiver, or foster home. Services may include adult day care, adult day health care, adult family homes, chore, home delivered meals, homemaker, personal emergency response system, adult companion and respite care.

**ElderChoices Clients by Gender and Ethnicity** 

GENDER		ETHNICITY	
Female	5,227	White	4,435
Male	1,709	Black	2,043
Unknown	0	Hispanic	67
Total	6,936	Asian	39
		Native American	14
		Two or More	71
		Other/Unknown	267

Total

6,936

224

3,009

2,760

**IndependentChoices** began as a consumer-directed Medicaid waiver for Medicaid eligible persons age 18 and above who have a functional need for personal care service. On April 1, 2008 the IndependentChoices program was approved by CMS as a state plan option within the Medicaid Personal Care Program. CMS also approved two home and community based waiver services, Adult Companion Services and Homemaker, as eligible services offered through the IndependentChoices Program. This consumer directed service offers a person a monthly budget in place of traditional personal care. Each participant works with his/her counselor to establish a budget based on his/her individual assessed needs for personal assistance. Eligible persons are able to hire, train, and supervise and pay their own personal care aide and use some of the allowance to purchase goods and services that lessen human dependency needs. The IndependentChoices participant (or his/her designated decision-making partner) will be assisted by a counselor who will coordinate enrollment, provide skills training, and assist with questions as they arise. The participant receives counseling and financial support services at no additional cost to the participant's budget.

#### IndependentChoices Clients by Gender and Ethnicity

GENDER		ETHNICITY
Female	2,201	White
Male	808	Black
Total	3,009	Native American
		Asian
		Hispanic
		Two or More
		Other/Unknown

**Alternatives for Adults with Physical Disabilities** (AAPD) provides attendant care and environmental modification services to individuals ages 21 through 64 who are determined physically disabled by either Social Security or the DHS Medical Review Team and who meet the criteria for intermediate nursing home care. The individual's income should be under 300% of the SSI Federal Benefit Rate and meet the resource limits for Medicaid. Persons who qualify will also receive regular Medicaid benefits such as doctor and hospital services. Clients choose their attendants and are responsible for training, hiring, firing, and supervising activities.

Total

GENDER		ETHNICITY	
Female	1,406	White	1,703
Male	1,354	Black	822
Unknown	0	Native American	17
Total	2,760	Asian	8
		Hispanic	28
		Two or More	15
		Other/Unknown	167

Total

#### **DAAS SERVICES PROVIDED**

**Assisted Living Facilities** provide 24-hour supervision and supportive services including limited nursing services in a congregate setting to persons aged 65 and above. Assisted Living services are also available to persons 21 years of age and above that are blind or disabled. Assisted Living is a Medicaid and community based waiver program.

#### Assisted Living Clients by Gender and Ethnicity

GENDER		ETHNIC	ETHNICITY	
Female	925	White	1,019	
Male	266	Black	94	
Total	1,191	Hispanic	4	
		Native American	1	
		Asian	1	
		Two or More	9	
		Other/Unknown	63	

Adult Day Care services are community-based group programs designed to meet the needs of functionally and/or cognitively impaired adults through an individual case plan. These structured programs provide a variety of health, social and support services. Adult day centers operate programs during normal business hours with some programs offering evening and weekend services. These programs served <u>29</u> clients in SFY 2015.

Total

1,191

**Transportation Service** transports a client from one location to another so that the client has access to needed services, care, or assistance, such as medical services, shopping, bill paying, etc. The service may include escort assistance. This service provided <u>396,956</u> one way trips to <u>6,195</u> clients in SFY 2015.

**Federal Senior Community Service Employment Programs** serves persons with low incomes who are 55 years old or over and have poor employment prospects. The program has two purposes: 1) to provide useful community services through part-time, temporary employment where program participants are engaged in community services and 2) to foster individual economic self-sufficiency where participants receive work experience and job skills that can lead to unsubsidized employment. For Program year July 01, 2014 - June 30, 2015, 229 participants were served in the Federal Senior Community Service Community Service Employment Program. For this same time period, <u>143</u> participants were served in the State Older Worker Community Service Program.

**Information and Assistance** is available to all older persons, their families, and friends. The service includes concrete information about services and benefits and where to obtain them. It may include assistance with referral to an agency providing the service or benefit and follow-up to see if the service was satisfactory. **There were** <u>92,183</u> **state referrals given to** <u>88,435</u> **clients during SFY 2015.** 

**Ombudsman Program** is a statewide program that advocates for the rights of long-term care residents. It is a program of community advocates that addresses the complaints of nursing home and residential care facility residents. Its representatives provide information on facilities, work for systematic change, and monitor the activities of the regulatory system. Beginning this year DAAS started including the number of residents that the Certified Volunteer LTC Ombudsman visits.

#### **Program Statistics:**

Facility complaints	1,845
Resident visits	43,687
Resident and family council meetings	322
Community education sessions	145
Telephone inquiries	4,120

#### DAAS SERVICES PROVIDED

**Money Follows the Person (MFP) Rebalancing Demonstration Grant** helps states rebalance their Medicaid long-term care systems. During 2015, the total number of individual served in Arkansas was 110.

#### MFP Goals

- Increase the use of home and community-based services (HCBS) and reduce the use of institutionally-
- based services.
- Eliminate barriers in state law, state Medicaid plans, and state budgets that restrict the use of
- \* Medicaid funds to let people get long-term care in the settings of their choice.
- Strengthen the ability of Medicaid programs to provide HCBS to people who choose to transition out
- \* of institutions.
- \* Put procedures in place to provide quality assurance and improvement of HCBS.

#### **Special Events**

\* The Governor's Advisory Council on Aging (GACA) is a <u>15</u>-member Advisory Council that meets quarterly.

#### ADULT PROTECTIVE SERVICES

#### The Adult Protective Services Unit protects and assists adults, age 18 and older, who are:

- Abused, neglected, or exploited, or any combination thereof; and
- Who are endangered as a result of lack of capacity or impaired from mental or physical disease or defect as these terms are defined by Arkansas Statute.

#### Adult Protective Services (APS):

- Acts as an advocate for adult Arkansans who are endangered and are impaired or lack capacity.
- Searches for the least restrictive living alternative for individuals who are capable of providing for themselves.
- Strives to involve the adult requiring services, as well as the family, in the decision making process.

#### Number of Calls to the Hotline for SFY are in excess of : 15,800

#### **Reports Investigated for SFY 2015:**

Total Reports Investigated	2,543*	Clients in APS Custody	418
Reports Pending/Open	20	Visits to Custody Clients	1,414
Total reports Founded	305		
	• • • • •		

\*This figure reflects the number of calls that met statutory criteria for an investigation

#### Reports Investigated and Substantiated By Age, Gender, Race and Abuse Type

	By Age	
	Investigated	Founded
18 to 29	255	35
30 to 39	137	9
40 to 49	128	12
50 to 59	237	22
60 to 69	371	57
70 to 79	587	68
80 to 89	610	76
90+	218	26
Unknown	0	0
Total	2,543	305

By Gender			
	<b>Investigated</b>	Founded	
Male	1,049	141	
Female	1,491	164	
Unknown	3	0	
Total	2,543	305	

By Race				
	Investigated	Founded		
American Indian or Alaska Native	7	0		
Asian	7	0		
Black or African American	535	63		
Native American or Other Pacific	1	0		
Unknown	72	9		
White	1,921	233		
Total	2,543	305		

Reports Investigated by Abuse Type			
	Investigated	Founded	
Caregiver Neglect	1,134	88	
Exploitation	426	38	
Mental/Psych Abuse	217	11	
Physical Abuse	326	24	
Self-Neglect	870	192	
Sexual Abuse	67	10	
Total	3,040 *	363	

\*One case can have multiple abuse types.

This page reflects investigations of adult maltreatment for which Adult Protective Services has jurisdiction under Arkansas Law.

ADULT PROTECTIVE SERVICES	S
REFERRALS BY COUNTY	

County	Referrals	County	Referrals
Arkansas	17	Lee	16
Ashley	34	Lincoln	7
Baxter	46	Little River	15
Benton	90	Logan	17
Boone	42	Lonoke	42
Bradley	17	Madison	8
Calhoun	1	Marion	17
Carroll	19	Miller	46
Chicot	9	Mississippi	41
Clark	23	Monroe	15
Clay	30	Montgomery	20
Cleburne	23	Nevada	13
Cleveland	1	Newton	6
Columbia	11	Ouachita	20
Conway	19	Perry	8
Craighead	103	Phillips	31
Crawford	45	Pike	25
Crittenden	57	Poinsett	32
Cross	20	Polk	32
Dallas	9	Pope	40
Desha	10	Prairie	11
Drew	22	Pulaski	345
Faulkner	57	Randolph	22
Franklin	21	Saint Francis	s 26
Fulton	10	Saline	67
Garland	112	Scott	25
Grant	15	Searcy	15
Greene	32	Sebastian	104
Hempstead	20	Sevier	16
Hot Spring	51	Sharp	21
Howard	21	Stone	4
Independent	ce 30	Union	43
Izard	18	Van Buren	17
Jackson	26	Washington	108
Jefferson	82	White	49
Johnson	11	Woodruff	7
Lafayette	15	Yell	22
Lawrence	21	Total	2,543

#### ADULT PROTECTIVE SERVICES REFERRALS BY COUNTY STATE MAP



#### ADULT PROTECTIVE SERVICES

**Emergency, Temporary, or Long Term Protective Custody:** Approximately 6.10% of the Adult Protective Services investigations of adult abuse, neglect or exploitation resulted in legal action during the course of the fiscal year. Legal jurisdiction resides with the Probate Division of the Circuit Court of the county where the alleged maltreated adult was a resident at the time of the alleged abuse, or the county in which the alleged maltreatment occurred.

#### APS Custody Client statistical information for SFY 2015:

Long Term Protective Custody	/ Caseload	Custody Initiated/Legal Proceed	lings
Custody Caseload July 1, 2014	331	Total SFY 2015	93
Custody Caseload June 30, 2015	329	Holds released before 72 Hours	14
Net Change	-0.60%	Dismissed prior to Long-Term Custody	18
		Long-Term Protective Custody awarded	45
		Court Ordered Services in lieu of Custody	0
		Pending cases	16
Deaths of Custody Clie		Length of Custody	
Custody Client deaths SFY 2015	44	Average length of custody for	1,728 days
		deceased clients	4.73 years
Legal Dismissal of Custody	Clients	Average length of custody for	1261 days
Total Dismissals	85	all dismissed clients	3.45 years
Death/Other	71		
Guardian/APS Dismissed	14	Shortest length of custody	1 day

Longest length of custody

#### Long-Term Protective Custody Clients By Age, Gender, Race

Caseload as of June 30, 2015

Ву	Age
18 to 29	33
30 to 39	20
40 to 49	18
50 to 59	31
60 to 69	55
70 to 79	69
80 to 89	65
90 to 99	26
100 plus	3
Total	320

Female       1         Total       3         By Race       3         Amer. Indian or Alaska Native       3         Asian       3         Black or African Amer.       3         Native Amer. or Other Pacific       3         Unknown       3	By Gender
Total       By Race         Amer. Indian or Alaska Native       Asian         Black or African Amer.       Native Amer. or Other Pacific         Unknown       White       2	134
By Race Amer. Indian or Alaska Native Asian Black or African Amer. Native Amer. or Other Pacific Unknown White 2	186
Amer. Indian or Alaska Native Asian Black or African Amer. Native Amer. or Other Pacific Unknown White 2	320
Amer. Indian or Alaska Native Asian Black or African Amer. Native Amer. or Other Pacific Unknown White 2	By Race
Black or African Amer. Native Amer. or Other Pacific Unknown White 2	dian or Alaska Native 0
Native Amer. or Other Pacific Unknown White 2	0
Unknown White 2	African Amer. 78
White 2	mer. or Other Pacific 0
	n 4
Total	238
	320

27 years

#### SFY 2015

#### ADULT PROTECTIVE SERVICES CUSTODY CLIENT DEMOGRAPHICS BY COUNTY By Race

RACE BY COUNTY	Amer. Indian or Alaska Native	Asian	Black or African Amer.	Native Amer. Or Other Pacific	Unknown	White	TOTAL by County	RACE BY COUNTY	Amer. Indian or Alaska Native	Asian	Black or African Amer.	Native Amer. Or Other Pacific	Unknown	White	TOTAL by County
Arkansas	0	0	1	0	0	0	1	Lee	0	0	0	0	0	0	0
Ashley	0	0	0	0	0	4	4	Lincoln	0	0	1	0	0	3	4
Baxter	0	0	0	0	0	1	1	Little River	0	0	0	0	0	1	1
Benton	0	0	0	0	1	10	11	Logan	0	0	1	0	0	9	10
Boone	0	0	0	0	0	2	2	Lonoke	0	0	3	0	0	0	3
Bradley	0	0	6	0	0	3	9	Madison	0	0	0	0	0	1	1
Calhoun	0	0	0	0	0	2	2	Marion	0	0	0	0	0	0	0
Carroll	0	0	0	0	0	0	0	Miller	0	0	3	0	0	4	7
Chicot	0	0	5	0	0	1	6	Mississippi	0	0	0	0	1	2	3
Clark	0	0	6	0	0	2	8	Monroe	0	0	1	0	0	2	3
Clay	0	0	0	0	0	2	2	Montgomery	0	0	0	0	0	0	0
Cleburne	0	0	0	0	0	3	3	Nevada	0	0	0	0	0	1	1
Cleveland	0	0	0	0	0	0	0	Newton	0	0	0	0	0	0	0
Columbia	0	0	1	0	0	2	3	Ouachita	0	0	2	0	0	1	3
Conway	0	0	0	0	0	3	3	Perry	0	0	0	0	0	0	0
Craighead	0	0	2	0	0	8	10	Phillips	0	0	0	0	0	1	1
Crawford	0	0	0	0	0	20	20	Pike	0	0	0	0	0	2	2
Crittenden	0	0	1	0	0	3	4	Poinsett	0	0	2	0	0	2	4
Cross	0	0	5	0	0	0	5	Polk	0	0	0	0	0	2	2
Dallas	0	0	1	0	0	0	1	Pope	0	0	1	0	0	5	6
Desha	0	0	0	0	0	0	0	Prairie	0	0	1	0	0	1	2
Drew	0	0	0	0	0	1	1	Pulaski	0	0	1	0	0	6	7
Faulkner	0	0	1	0	0	7	8	Randolph	0	0	0	0	0	0	0
Franklin	0	0	0	0	0	2	2	Saline	0	0	2	0	0	8	10
Fulton	0	0	0	0	0	0	0	Scott	0	0	0	0	0	0	0
Garland	0	0	2	0	0	7	9	Searcy	0	0	0	0	0	0	0
Grant	0	0	0	0	0	0	0	Sebastian	0	0	3	0	1	21	25
Greene	0	0	1	0	0	0	1	Sevier	0	0	0	0	0	1	1
Hempstead	0	0	3	0	0	2	5	Sharp	0	0	0	0	0	1	1
Hot Spring	0	0	2	0	0	4	6	St. Francis	0	0	0	0	0	0	0
Howard	0	0	0	0	0	1	1	Stone	0	0	0	0	0	3	3
Independence	0	0	1	0	0	4	5	Union	0	0	6	0	0	5	11
Izard	0	0	0	0	0	2	2	Van Buren	0	0	0	0	0	2	2
Jackson	0	0	0	0	0	3	3	Washington	0	0	0	0	1	35	36
Jefferson	0	0	12	0	0	4	16	White	0	0	0	0	0	7	7
Johnson	0	0	0	0	0	3	3	Woodruff	0	0	1	0	0	2	3
Lafayette	0	0	0	0	0	0	0	Yell	0	0	0	0	0	2	2
Lawrence	0	0	0	0	0	2	2	Totals	0	0	78	0	4	238	320

Source: Division of Aging and Adult Services-Race demographics collected from ANSWER and APS records

#### ADULT PROTECTIVE SERVICES CUSTODY CLIENT DEMOGRAPHICS BY COUNTY Medicaid Program Recipients

Medicaid			
Recipients			
By County	Yes	No	Total
Arkansas	1	0	1
Ashley	3	1	4
Baxter	0	1	1
Benton	10	1	11
Boone	0	2	2
Bradley	9	0	9
Calhoun	0	0	0
Carroll	2	0	2
Chicot	6	0	6
Clark	8	0	8
Clay	3	0	3
Cleburne	3	0	3
Cleveland	0	0	0
Columbia	3	0	3
Conway	2	1	3
Craighead	10	0	10
Crawford	17	3	20
Crittenden	4	0	4
Cross	4	1	5
Dallas	1	0	1
Desha	0	0	0
Drew	1	0	1
Faulkner	7	1	8
Franklin	2	0	2
Fulton	0	0	0
Garland	5	4	9
Grant	0	0	0
Greene	1	0	1
Hempstead	5	0	5
Hot Spring	6	0	6
Howard	1	0	1
Independence	5	0	5
Izard	2	0	2
Jackson	3	0	3
Jefferson	16	0	16
Johnson	3	0	3
Lafayette	0	0	0
Lawrence	2	0	2

Medicaid			
Recipients			
By County	Yes	No	Total
Lee	0	0	0
Lincoln	3	1	4
Little River	1	0	1
Logan	10	0	10
Lonoke	3	0	3
Madison	1	0	1
Marion	0	0	0
Miller	7	0	7
Mississippi	3	0	3
Monroe	3	0	3
Montgomery	0	0	0
Nevada	1	0	1
Newton	0	0	0
Ouachita	3	0	3
Perry	0	0	0
Phillips	1	0	1
Pike	2	0	2
Poinsett	4	0	4
Polk	2	0	2
Роре	6	0	6
Prairie	2	0	2
Pulaski	5	1	6
Randolph	0	0	0
Saline	10	0	10
Scott	0	0	0
Searcy	0	0	0
Sebastian	25	0	25
Sevier	1	0	1
Sharp	1	0	1
St. Francis	0	0	0
Stone	2	1	3
Union	11	0	11
Van Buren	2	0	2
Washington	34	2	36
White	7	0	7
Woodruff	1	2	3
Yell	2	0	2
Total	298	22	320

#### SFY 2015

#### ADULT PROTECTIVE SERVICES CUSTODY CLIENT DEMOGRAPHICS BY COUNTY Custody Client Placement Type

PLACEMENT BY COUNTY	APD Waiver	Assisted Living Facility	DDS Waiver Placement	Geriatric Psych	Group Home	Human Development Ctr	Hospital	ICF/MR Facility	Nursing Home Facility	Other	Private Residence	Residential Care Facility	Supported Living Setting	Private Placement	TOTAL by County	PLACEMENT BY COUNTY	AAPD Waiver	Assisted Living Facility	DDS Waiver Placement	Geriatric Psych	Group Home	Human Development Ctr	Hospital	ICF/MR Facility	Nursing Home Facility	Other	Private Residence	Residential Care Facility	Supported Living Setting	Private Placement	TOTAL by County
Arkansas	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	Lee	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Ashley	0	0	0	0	0	0	0	0	4	0	0	0	0	0	4	Lincoln	0	0	0	0	0	0	0	0	4	0	0	0	0	0	4
Baxter	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	Little River	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1
Benton	0	1	1	0	0	1	1	0	7	0	0	0	0	0	11	Logan	0	0	0	0	0	4	0	0	3	0	0	3	0	0	10
Boone	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2	Lonoke	0	0	1	0	0	0	0	0	2	0	0	0	0	0	3
Bradley	0	0	0	0	0	4	0	0	3	0	1	0	1	0	9	Madison	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1
Calhoun	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Marion	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Carroll	0	2	0	0	0	0	0	0	0	0	0	0	0	0	2	Miller	0	0	0	0	0	0	0	0	7	0	0	0	0	0	7
Chicot	0	0	0	0	0	0	0	0	6	0	0	0	0	0	6	Mississippi	0	0	0	0	0	0	0	0	3	0	0	0	0	0	3
Clark	0	0	2	0	0	5	0	0	1	0	0	0	0	0	8	Monroe	0	0	0	0	0	0	0	0	3	0	0	0	0	0	3
Clay	0	0	0	0	0	0	0	0	3	0	0	0	0	0	3	Montgomery	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Cleburne	0	0	0	0	0	0	0	0	3	0	0	0	0	0	3	Nevada	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1
Cleveland	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Newton	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Columbia	0	0	1	0	0	0	0	0	2	0	0	0	0	0	3	Ouachita	0	0	0	0	0	0	0	0	3	0	0	0	0	0	3
Conway	0	0	0	0	0	0	0	0	3	0	0	0	0	0	3	Perry	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Craighead	1	0	1	0	0	1	0	1	6	0	0	0	0	0	10	Phillips	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1
Crawford	0	5	0	0	0	0	0	0	15	0	0	0	0	0	20	Pike	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2
Crittenden	0	0	2	0	0	0	0	1	0	1	0	0	0	0	4	Poinsett	0	0	0	0	0	0	0	0	4	0	0	0	0	0	4
Cross	0	0	0	0	0	0	0	0	5	0	0	0	0	0	5	Polk	0	1	0	0	0	0	0	0	1	0	0	0	0	0	2
Dallas	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	Pope	0	1	2	0	0	0	0	0	2	0	0	0	0	1	6
Desha	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Prairie	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2
Drew	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	Pulaski	0	0	1	0	0	0	1	0	3	1	0	0	0	0	6
Faulkner	0	0	5	0	0	1	1	0	1	0	0	0	0	0	8	Randolph	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Franklin	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2	Saline	0	0	0	0	0	0	0	0	10	0	0	0	0	0	10
Fulton	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Scott	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Garland	0	1	3	0	0	0	0	0	4	1	0	0	0	0	9	Searcy	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Grant	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Sebastian	0	0	2	0	2	0	2	0	19	0	0	0	0	0	25
Greene	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	Sevier	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1
Hempstead	0	0	1	0	0	0	1	0	2	0	0	1	0	0	5	Sharp	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1
Hot Spring	0	0	1	0	0	0	0	0	5	0	0	0	0	0	6	St. Francis	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Howard	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	Stone	0	0	1	0	0	0	0	0	2	0	0	0	0	0	3
Independence	0	0	0	0	0	0	0	0	5	0	0	0	0	0	5	Union	0	0	1	0	0	0	0	5	4	1	0	0	0	0	11
Izard	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2	Van Buren	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2
Jackson	0	0	0	0	0	0	0	0	3	0	0	0	0	0	3	Washington	1	0	4	1	0	0	0	2	26	0	0	0	1	1	36
Jefferson	0	1	0	0	0	0	0	0	13	0	1	0	1	0	16	White	0	0	0	0	0	0	0	0	7	0	0	0	0	0	7
Johnson	0	0	0	0	0	0	0	0	3	0	0	0	0	0	3	Woodruff	0	0	0	0	0	0	0	0	3	0	0	0	0	0	3
Lafayette	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Yell	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2
Lawrence	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2	Totals	2	12	31	1	2	16	6	9	225	4	2	5	3	2	320



#### INTRODUCTION

#### **Division Overview**

The Division of Behavioral Health Services (DBHS), within the Department of Human Services, is responsible for ensuring the provision of public mental health and substance abuse treatment/prevention services throughout the state of Arkansas.

#### Mental Health Services

The Division of Behavioral Health Services facilitates the provision of public mental health services by operating 222 beds in the Arkansas State Hospital and 285 beds in the Arkansas Health Center (a skilled long-term nursing home facility), by contracting with thirteen local, private non-profit Community Mental Health Centers (CMHCs), and by certifying two private non-profit specialty Community Mental Health Clinics. Priority populations for DBHS mental health services are individuals found not guilty by reason of mental disease or defect, individuals assessed as potentially violent, other forensic clients, adults with a serious mental illness, and children and adolescents with a serious emotional disturbance. The Arkansas State Hospital includes 90 adult acute care beds, 96 forensic beds, and 36 adolescent beds. Admission to acute care beds is through a referral from the state's CMHCs. Admission to forensic beds, for either evaluation and/or treatment, is by a circuit court order. The Arkansas Health Center provides skilled nursing home services for individuals with mental health problems that cannot be effectively managed in other nursing homes. The Center also provides some other specialized nursing home care.

Each of the state's 13 CMHCs provides services in one of 13 designated geographic catchment areas that encompass the entire state. All CMHCs are nationally accredited by either the Commission on Accreditation of Rehabilitation Facilities (CARF) or the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO). CMHCs operate out of 119 sites located in 65 of the state's 75 counties. Services are provided in all counties of the state through off-site outreach. CMHCs provide screenings for all persons referred for publicly supported inpatient care, including at the Arkansas State Hospital and in local psychiatric hospital beds paid for through funds provided to the CMHCs.

Additionally CMHCs provide a comprehensive array of clinical and rehabilitative mental health services including: crisis intervention and stabilization; mental health, psychiatric, psychological and forensic assessment; treatment planning; individual, family, and group therapy; medication management; case management; day treatment/partial hospitalization programs; psychiatric rehabilitation day programs; specialized services for children with serious emotional disturbance, including interagency service coordination and wrap-around; prevention, consultation, and education; and other supportive services such as housing, vocational, and foster care services. The state's two certified Community Mental Health Clinics (Birch and GAIN) provide specialized services for adults with severe and persistent mental illness. Center for Youth and Families is an affiliate of Little Rock Community Mental Health Clenter and provides services for children and adolescents.

#### Substance Abuse Services

The Division of the Behavioral Health Services is the single state agency responsible for the funding of alcohol and drug prevention and treatment services, providing court ordered treatment, licensing of alcohol and drug treatment programs, overseeing the State Methadone Authority, administering the Drug and Alcohol Safety Educational Programs, providing treatment ordered by juvenile drug court, and assisting with providing training in the field of substance abuse.

#### INTRODUCTION

#### Substance Abuse Services (Continued)

DBHS distributes federal funds from the Substance Abuse Prevention and Treatment Block Grant to provide alcohol and drug prevention and treatment services in the state.

Prevention Services are funded through 2 grants (Block Grant and Partnership for Success (PFS)) to provide subgrants and to contract with local programs, communities and other organizations to provide an array of prevention services and data collection and analysis. Sub-grants include the 8 Regional Prevention Providers (RPR) and 37 Partnership for Success Grantee in the state that are designed to respond to the needs of a particular geographical area to support its prevention initiatives

DBHS licenses 54 alcohol and drug treatment programs in the state and approves Opioid Treatment Programs. DBHS is responsible for overseeing the provision that court-ordered persons receiving treatment meet the requirements of the Substance Abuse Commitment Law. Alcohol and drug treatment services are provided through various funding sources. DBHS funds the following treatment services:

- Alcohol and Drug Detoxification services are provided by all eight funded providers to persons needing supervised withdrawal from some type of substance abuse. DBHS also funds one medical detox program.
- Eight funded residential/outpatient treatment centers that provide alcohol and drug counseling service coupled with room and board when necessary.
- Court-Ordered Referral and Treatment Program providing court ordered treatment for clients committed to treatment under the Substance Abuse Commitment Law from Central Arkansas;
- Five secure treatment beds that provide secure treatment for court committed clients from outside of the Central Arkansas Area;
- Six Special Women's Services programs which allows a parent to bring up to two children into treatment with her. Other services include alcohol and drug counseling, parenting skills, room and board, transportation, referral for medical services, job readiness and child care;
- Two residential adolescent treatment programs that provide residential alcohol and drug treatment;
- Six licensed Opioid Treatment Program (methadone maintenance treatment) providing medication and outpatient drug counseling to opiate abusing clients including one program (i.e. UAMS) funded by DBHS;

DBHS administers and funds eight Drug and Alcohol Safety Educational Programs (DASEP). DASEP is responsible for providing the court with a Pre-sentence Screening Report on all persons adjudicated for Driving While Intoxicated/Driving Under the Influence of alcohol or other drugs. Educational services are also provided by DASEP for those offenders required to take an educational course to get their driver license reinstated.

DBHS funds the Arkansas Prevention Certification Board which oversees the quality of persons providing alcohol and drug counseling and prevention services. DBHS also administers two major data collection efforts that include the Arkansas Prevention Needs Assessment Student Survey conducted and published annually, and the Risk Factors for Adolescent Drug and Alcohol Abuse in Arkansas, an archival data report compiled from various state data sources.

#### INTRODUCTION

#### Substance Abuse Services (Continued)

Training services for the field of alcohol and drug services are funded by DBHS through contract and grants with Mid-South Addiction Training Network, Mid-South Summer School, and the Prevention Institute. These organizations provide training throughout the state for persons working in the field of substance abuse.

#### Number of Clients Served

During SFY 2015, <u>69,398</u> persons received mental health services through DBHS mental health programs, <u>18,029</u> received substance abuse treatment services, and <u>66,000</u> received alcohol and substance abuse prevention services. Tables 7 through 10 show the unduplicated number of mental health clients served by each provider. The total served in these tables (<u>71,373</u>) represents the duplication across providers in the system. Thus, there were <u>1,975</u> instances (<u>71,373 - 69,398</u>) during the year of a person who had received mental health services from one provider, also receiving mental health services from another provider. For SFY 2015, Substance Abuse Services reports no duplication across providers. A total of <u>18,029</u> unduplicated persons received substance abuse treatment services.

Source: Division of Behavioral Health

## MENTAL HEALTH CLIENTS

(Arkansas State Hospital & Community Mental Health Centers)

# UNDUPLICATED CLIENTS

### ARKANSAS DHS STATISTICAL REPORT

#### DIVISION OF BEHAVIORAL HEALTH SERVICES

#### SFY 2015 TABLE 1. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE BY COUNTY AND AGE

County	0-17	18-59	60-64	65+	Total	County	0-17	18-59	60-64	65+	Total
Arkansas	115	469	35	30	649	Lincoln	225	269	11	13	518
Ashley	201	567	27	26	821	Little River	73	191	12	21	297
Baxter	18	410	23	18	469	Logan	201	375	26	17	619
Benton	1,458	1,436	69	52	3,015	Lonoke	238	432	18	10	698
Boone	33	207	6	2	248	Madison	212	228	12	4	456
Bradley	45	211	11	13	280	Marion	58	153	5	3	219
Calhoun	25	92	6	5	128	Miller	167	830	45	39	1,081
Carroll	143	233	14	13	403	Mississippi	441	918	47	49	1,455
Chicot	59	207	12	14	292	Monroe	105	256	14	14	389
Clark	144	287	14	32	477	Montgomery	81	80	6	10	177
Clay	204	359	17	21	601	Nevada	11	230	19	5	265
Cleburne	123	433	16	15	587	Newton	9	21		2	32
Cleveland	59	108	13	10	190	Ouachita	152	455	35	21	663
Columbia	136	494	27	31	688	Perry	66	161	13	9	249
Conway	154	418	27	24	623	Phillips	190	535	33	35	793
Craighead	1,143	1,356	73	67	2,639	Pike	32	100	12	3	147
Crawford	443	824	26	34	1,327	Poinsett	59	276	12	15	362
Crittenden	385	1,069	52	63	1,569	Polk	211	230	11	7	459
Cross	219	356	20	25	620	Pope	508	1,178	61	59	1,806
Dallas	20	69	12	10	111	Prairie	24	85	8	4	121
Desha	116	253	17	16	402	Pulaski	1,056	3,971	247	164	5,438
Drew	191	364	21	16	592	Randolph	159	522	31	38	750
Faulkner	1,176	2,167	116	134	3,593	Saline	678	1,532	83	114	2,407
Franklin	166	217	9	6	398	Scott	118	171	13	4	306
Fulton	54	123	6	11	194	Searcy	11	84	8	5	108
Garland	972	1,863	121	135	3,091	Sebastian	801	2,182	94	81	3,158
Grant	93	266	17	18	394	Sevier	138	280	18	18	454
Greene	270	840	54	47	1,211	Sharp	47	240	5	11	303
Hempstead	124	553	45	46	768	St. Francis	178	483	40	29	730
Hot Spring	449	568	48	31	1,096	Stone	78	218	8	6	310
Howard	74	293	14	23	404	Union	562	1,338	103	106	2,109
Independence	92	334	14	5	445	Van Buren	47	190	13	15	265
Izard	38	169	11	4	222	Washington	2,265	1,762	95	83	4,205
Jackson	64	196	8	8	276	White	170	830	27	14	1,041
Jefferson	839	1,818	146	141	2,944	Woodruff	60	124	3	1	188
Johnson	85	459	28	8	580	Yell	82	312	21	12	427
Lafayette	30	126	11	6	173	Unknown	409	1,947	138	102	2,596
Lawrence	187	464	24	30	705	Out of State	82	312	21	12	231
Lee	99	205	18	19	341	<b>Totals</b>	20,189	44,252	2,586	2,371	69,398

#### TABLE 2. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE BY COUNTY AND RACE

County	Asian	Black	Hawaiian/ Pl	American Indian/Ak.	Multiracial	Unknown	White	Total
Arkansas		130	1	1	2	253	262	649
Ashley		281		1	7	24	508	821
Baxter	1	3		1		108	356	469
Benton	12	44	2	32	22	880	2,023	3,015
Boone		1		2		81	164	248
Bradley		122			2	25	131	280
Calhoun		25				8	95	128
Carroll		3		2	5	50	343	403
Chicot		213			1	6	72	292
Clark		153			12	7	305	477
Clay		34		3	2	40	522	601
Cleburne	1	3	1	1		35	546	587
Cleveland		18				106	66	190
Columbia	3	289	1		6	80	309	688
Conway		101			7	51	464	623
Craighead	2	524	1	4	34	234	1,840	2,639
Crawford	5	19	1	6	18	57	1,221	1,327
Crittenden	1	919		1	12	92	544	1,569
Cross	1	180	1		3	24	411	620
Dallas		53			1	16	41	111
Desha		209			3	25	165	402
Drew		171			9	81	331	592
Faulkner	7	360	1	9	32	1,055	2,129	3,593
Franklin	1	1		3	5	23	365	398
Fulton						54	140	194
Garland	5	381	3	8	97	47	2,550	3,091
Grant		8	1		2	57	326	394
Greene	1	37	1	4	2	92	1,074	1,211
Hempstead		262		1	7	56	442	768
Hot Spring		180	2	2	41	22	849	1,096
Howard		104	1	1	1	19	278	404
Independence	1	10				124	310	445
Izard		1			1	29	191	222
Jackson		62			2	43	169	276
Jefferson	6	1,070			2	1,451	415	2,944
Johnson	2	20	1		4	298	255	580
Lafayette	1	76		2	1	8	85	173
Lawrence		3	1		2	25	674	705
Lee		229				10	102	341

## TABLE 2. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDEBY COUNTY AND RACE

County	Asian	Black	Hawaiian/ Pl	American Indian/Ak.	Multiracial	Unknown	White	Total
Lincoln		51	1	1	2	325	138	518
Little River		71			1	5	220	297
Logan	2	15	2	5	10	32	553	619
Lonoke		60	1	1		172	464	698
Madison	1	3			3	88	361	456
Marion		1		1		39	178	219
Miller	2	273	1		6	25	774	1,081
Mississippi	2	628			6	88	731	1,455
Monroe		206		1	1	38	143	389
Montgomery	1				7		169	177
Nevada	1	108			2	12	142	265
Newton					1	6	25	32
Ouachita	2	309	2		9	17	324	663
Perry		4		1		19	225	249
Phillips		538		1	5	16	233	793
Pike		1		2	2	2	140	147
Poinsett		38			1	27	296	362
Polk		4			6	13	436	459
Pope	3	80		9	57	278	1,379	1,806
Prairie		15				35	71	121
Pulaski	16	2,420	3	16	24	1,215	1,744	5,438
Randolph		6	1	1	1	42	699	750
Saline	10	205		14	13	165	2,000	2,407
Scott	3	21		1	3	55	223	306
Searcy		1		1		10	96	108
Sebastian	36	277	4	11	45	138	2,647	3,158
Sevier	1	29		5	4	53	362	454
Sharp		5				77	221	303
St. Francis		409	1		5	73	242	730
Stone		1			1	13	295	310
Union	3	966		1	25	74	1,040	2,109
Van Buren	1	5		1		19	239	265
Washington	14	232	27	19	77	1,095	2,741	4,205
White		74		6	1	58	902	1,041
Woodruff	1	59				12	116	188
Yell	1	11		4	16	78	317	427
Unknown	3	215	2	11	4	928	1,433	2,596
Out of State		21	1	2	1	40	166	231
Totals	153	13,661	65	199	684	11,078	43,558	69,398

#### TABLE 3. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE BY COUNTY AND ETHNICITY

County	Hispanic or Latino Origin	Not Available	Not Hispanic or Latino Origin	Total	County	Hispanic or Latino Origin	Not Available	Not Hispanic or Latino Origin	Total
Arkansas	5	44	600	649	Lincoln	13	8	497	518
Ashley	18	8	795	821	Little River	3	16	278	297
Baxter		109	360	469	Logan	12	8	599	619
Benton	255	762	1,998	3,015	Lonoke	20	261	417	698
Boone		82	166	248	Madison	9	172	275	456
Bradley	3	3	274	280	Marion	1	38	180	219
Calhoun	3	2	123	128	Miller	19	75	987	1,081
Carroll	26	85	292	403	Mississippi	30	140	1,285	1,455
Chicot	4	2	286	292	Monroe	3	79	307	389
Clark	5	54	418	477	Montgomery	7	20	150	177
Clay	12	153	436	601	Nevada	2	33	230	265
Cleburne	2	34	551	587	Newton		5	27	32
Cleveland	5	5	180	190	Ouachita	2	4	657	663
Columbia	6	11	671	688	Perry	1	89	159	249
Conway	9	208	406	623	Phillips	5	138	650	793
Craighead	70	176	2,393	2,639	Pike	4	17	126	147
Crawford	44	29	1,254	1,327	Poinsett	6	32	324	362
Crittenden	22	287	1,260	1,569	Polk	20	7	432	459
Cross	14	147	459	620	Pope	81	102	1,623	1,806
Dallas		4	107	111	Prairie	2	29	90	121
Desha	5	5	392	402	Pulaski	94	1,355	3,989	5,438
Drew	12	15	565	592	Randolph	15	172	563	750
Faulkner	50	1,693	1,850	3,593	Saline	27	1,116	1,264	2,407
Franklin	13	14	371	398	Scott	10	47	249	306
Fulton		53	141	194	Searcy	3	10	95	108
Garland	89	287	2,715	3,091	Sebastian	154	48	2,956	3,158
Grant	4	27	363	394	Sevier	70	7	377	454
Greene	19	158	1,034	1,211	Sharp	4	68	231	303
Hempstead	47	12	709	768	St. Francis	18	79	633	730
Hot Spring	24	94	978	1,096	Stone	1	12	297	310
Howard	14	7	383	404	Union	22	32	2,055	2,109
Independence	3	125	317	445	Van Buren	2	19	244	265
Izard	4	26	192	222	Washington	645	509	3,051	4,205
Jackson	1	44	231	276	White	9	51	981	1,041
Jefferson	9	31	2,904	2,944	Woodruff		18	170	188
Johnson	11	54	515	580	Yell	34	26	367	427
Lafayette	1	12	160	173	Unknown	13	990	1,593	2,596
Lawrence	15	221	469	705	Out of State	4	34	193	231
Lee	4	15	322	341	Totals	2,193	10,964	56,241	69,398

### TABLE 4. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDEBY COUNTY AND GENDER

County	Female	Male	Unknown	Total
Arkansas	401	248		649
Ashley	484	337		821
Baxter	250	219		469
Benton	1,440	1,575		3,015
Boone	140	108		248
Bradley	158	122		280
Calhoun	69	59		128
Carroll	235	168		403
Chicot	139	153		292
Clark	280	197		477
Clay	303	298		601
Cleburne	337	250		587
Cleveland	106	84		190
Columbia	416	272		688
Conway	329	294		623
Craighead	1,194	1,442	3	2,639
Crawford	653	674		1,327
Crittenden	789	779	1	1,569
Cross	330	289	1	620
Dallas	61	50		111
Desha	224	177	1	402
Drew	338	254		592
Faulkner	2,002	1,591		3,593
Franklin	198	200		398
Fulton	102	92		194
Garland	1,595	1,495	1	3,091
Grant	227	167		394
Greene	654	556	1	1,211
Hempstead	419	349		768
Hot Spring	568	528		1,096
Howard	206	198		404
Independence	221	224		445
Izard	100	122		222
Jackson	158	118		276
Jefferson	1,482	1,462		2,944
Johnson	319	261		580
Lafayette	109	64		173
Lawrence	374	331		705
Lee	167	174		341

County	Female	Male	Unknown	Total
Lincoln	278	240		518
Little River	156	141		297
Logan	329	290		619
Lonoke	396	302		698
Madison	240	216		456
Marion	111	108		219
Miller	586	495		1,081
Mississippi	787	666	2	1,455
Monroe	187	202		389
Montgomery	100	77		177
Nevada	95	170		265
Newton	11	21		32
Ouachita	367	296		663
Perry	139	110		249
Phillips	416	376	1	793
Pike	78	69		147
Poinsett	181	181		362
Polk	245	214		459
Pope	1,006	799	1	1,806
Prairie	61	60		121
Pulaski	2,950	2,458	30	5,438
Randolph	437	313		750
Saline	1,311	1,094	2	2,407
Scott	163	143		306
Searcy	60	48		108
Sebastian	1,657	1,501		3,158
Sevier	249	205		454
Sharp	172	131		303
St. Francis	385	344	1	730
Stone	174	136		310
Union	1,120	988	1	2,109
Van Buren	156	109		265
Washington	2,038	2,167		4,205
White	565	476		1,041
Woodruff	99	89		188
Yell	238	189		427
Unknown	1,377	1,194	25	2,596
Out of State	113	118		231
Totals	36,610	32,717	71	69,398

### TABLE 5. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDEBY AGE, GENDER AND RACE

Age	Gender	Asian	Black	Hawaiian/ Pl	American Indian/Ak.	Multiracial	Unknown	White	Total
	Female	15	1,388	13	30	179	2,008	4,934	8,567
0-17	Male	16	2,168	19	28	241	2,695	6,449	11,616
0-17	Unknown	0	1	0	0	1	2	2	6
	Total	31	3,557	32	58	421	4,705	11,385	20,189
		0	0	0	0	0	0	0	
	Female	57	4,885	19	85	153	3,135	16,439	24,773
18-59	Male	58	4,160	11	49	95	2,704	12,338	19,415
10-59	Unknown	0	9	0	0	0	35	20	64
	Total	115	9,054	30	134	248	5,874	28,797	44,252
		0	0	0	0	0	0	0	
	Female	2	354	1	3	11	143	1,127	1,641
60-64	Male	1	243	2	1	2	100	595	944
00-04	Unknown	0	0	0	0	0	0	1	1
	Total	3	597	3	4	13	243	1,723	2,586
		0	0	0	0	0	0	0	
	Female	4	299	0	3	0	171	1,152	1,629
65+	Male	0	154	0	0	2	85	501	742
05+	Unknown	0	0	0	0	0	0	0	
	Total	4	453	0	3	2	256	1,653	2,371
	Female	78	6,926	33	121	343	5,457	23,652	36,610
Totals	Male	75	6,725	32	78	340	5,584	19,883	32,717
TULAIS	Unknown	0	10	0	0	1	37	23	71
	Total	153	13,661	65	199	684	11,078	43,558	69,398

TABLE 6. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDE
BY AGE, GENDER AND ETHNICITY

Age	Gender	Hispanic or Latino Origin	Not Available	Not Hispanic or Latino Origin	Total	
	Female	548	1,620	6,399	8,567	
0-17	Male	819	1,870	8,927	11,616	
0-17	Unknown	0	4	2	6	
	Total	1,367	3,494	15,328	20,189	
	Female	405	3,818	20,550	24,773	
18-59	Male	376	2,960	16,079	19,415	
10-33	Unknown	1	43	20	64	
	Total	782	6,821	36,649	44,252	
	Female	10	205	1,426	1,641	
60-64	Male	11	113	820	944	
00-04	Unknown	0	0	1	1	
	Total	21	318	2,247	2,586	
	Female	17	228	1,384	1,629	
65+	Male	6	103	633	742	
05+	Unknown	0	0	0	0	
	Total	23	331	2,017	2,371	
Totals	Female	980	5871	29759	36,610	
	Male	1212	5046	26459	32,717	
	Unknown	1	47	23	71	
	Total	2,193	10,964	56,241	69,398	

## **MENTAL HEALTH CLIENTS**

(Arkansas State Hospital & Community Mental Health Centers)

# BY PROVIDER Unduplicated Within Provider Duplicated Across Providers

#### TABLE 7. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE BY PROVIDER AND AGE\*

Service Providers	0-17	18-59	60-64	65+	Total
Arkansas State Hospital	60	779	27	17	883
Centers for Youth and Families	1,326	167	0	0	1,493
Community Counseling Services, Inc.	1,704	2,842	181	202	4,929
Counseling Associates, Inc.	2,054	4,597	257	247	7,155
Delta Counseling Associates, Inc.	576	1,552	81	80	2,289
GAIN (Greater Assistance for Those in Need)		113	13	10	136
Health Resources of Arkansas	1,029	5,361	260	183	6,833
Little Rock Community Mental Health Center	2	2,674	176	120	2,972
Mid-South Health Systems	3,727	7,800	437	456	12,420
Ozark Guidance Center, Inc.	4,152	3,653	189	158	8,152
Professional Counseling Associates	364	1,544	89	48	2,045
South Arkansas Regional Health Center	895	2,581	186	169	3,831
Southeast Arkansas Behavioral Healthcare System, Inc.	1,364	3,090	247	232	4,933
Southwest Arkansas Counseling & Mental Health Center, Inc.	611	2,627	175	174	3,587
The Birch Tree Communities, Inc.		486	33	10	529
The Counseling Clinic, Inc.	707	1,637	93	124	2,561
Western Arkansas Counseling and Guidance Center	1,930	4,085	174	155	6,344
Totals	20,501	45,588	2,618	2,385	71,092

Source: SPQM Data System

\*Unduplicated Within Provider Duplicated Across Providers

#### TABLE 8. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE BY PROVIDER AND RACE\*

Service Providers	Asian	Black	Hawaiian /Pl	American Indian/Ak.	Multiracial	Unknown	White	Total
Arkansas State Hospital	3	409	3	1	29	438	0	883
Centers for Youth and Families	1	383	0	1	797	300	11	1,493
Community Counseling Services, Inc.	6	695	5	14	56	3,987	166	4,929
Counseling Associates, Inc.	10	519	2	24	1,846	4,635	119	7,155
Delta Counseling Associates, Inc.	0	974	0	1	92	1,199	23	2,289
GAIN (Greater Assistance for Those in Need)	0	83	0	0	3	50	0	136
Health Resources of Arkansas	9	263	3	22	1,382	5,154	0	6,833
Little Rock Community Mental Health Center	9	1,689	2	7	187	1,054	24	2,972
Mid-South Health Systems	8	3,796	7	14	822	7,698	75	12,420
Ozark Guidance Center, Inc.	27	284	28	53	2,173	5,475	112	8,152
Professional Counseling Associates	5	401	2	8	675	953	1	2,045
South Arkansas Regional Health Center	8	1,663	3	1	278	1,836	42	3,831
Southeast Arkansas Behavioral Healthcare System, Inc.	6	1,290	3	2	2,426	1,202	4	4,933
Southwest Arkansas Counseling & Mental Health Center, Inc.	5	937	2	9	168	2,445	21	3,587
The Birch Tree Communities, Inc.	5	186	0	1	7	329	1	529
The Counseling Clinic, Inc.	9	183	0	15	181	2,155	18	2,561
Western Arkansas Counseling and Guidance Center	46	317	6	28	266	5,593	88	6,344
Totals	157	14,072	66	201	11,388	44,503	705	71,092

Source: SPQM Data System

\*Unduplicated Within Provider Duplicated Across Providers
#### TABLE 9. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE BY PROVIDER AND ETHNICITY\*

Service Providers	Hispanic or Latino Origin	Not Available	Not Hispanic or Latino Origin	Unduplicated Total
Arkansas State Hospital	21	9	853	883
Centers for Youth and Families	58	364	1,071	1,493
Community Counseling Services, Inc.	137	434	4,358	4,929
Counseling Associates, Inc.	191	2,208	4,756	7,155
Delta Counseling Associates, Inc.	45	30	2,214	2,289
GAIN (Greater Assistance for Those in Need)	2	92	42	136
Health Resources of Arkansas	25	1,357	5,451	6,833
Little Rock Community Mental Health Center	34	273	2,665	2,972
Mid-South Health Systems	238	1,890	10,292	12,420
Ozark Guidance Center, Inc.	928	1,602	5,622	8,152
Professional Counseling Associates	32	1,244	769	2,045
South Arkansas Regional Health Center	28	146	3,657	3,831
Southeast Arkansas Behavioral Healthcare System, Inc.	33	77	4,823	4,933
Southwest Arkansas Counseling & Mental Health Center, Inc.	158	165	3,264	3,587
The Birch Tree Communities, Inc.	7	3	519	529
The Counseling Clinic, Inc.	22	1,301	1,238	2,561
Western Arkansas Counseling and Guidance Center	258	115	5,971	6,344
Totals	2,217	11,310	57,565	71,092

Source: SPQM Data System

\*Unduplicated Within Provider Duplicated Across Providers

#### TABLE 10. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE BY PROVIDER AND GENDER\*

Service Providers	Female	Male	Unknown	Total
Arkansas State Hospital	225	658	0	883
Centers for Youth and Families	593	900	0	1,493
Community Counseling Services, Inc.	2,630	2,299	0	4,929
Counseling Associates, Inc.	4,016	3,138	1	7,155
Delta Counseling Associates, Inc.	1,299	989	1	2,289
GAIN (Greater Assistance for Those in Need)	37	99	0	136
Health Resources of Arkansas	3,742	3,091	0	6,833
Little Rock Community Mental Health Center	1,683	1,249	40	2,972
Mid-South Health Systems	6,331	6,079	10	12,420
Ozark Guidance Center, Inc.	3,991	4,161	0	8,152
Professional Counseling Associates	1,209	759	77	2,045
South Arkansas Regional Health Center	2,134	1,696	1	3,831
Southeast Arkansas Behavioral Healthcare System, Inc.	2,651	2,282	0	4,933
Southwest Arkansas Counseling & Mental Health Center, Inc.	1,900	1,687	0	3,587
The Birch Tree Communities, Inc.	185	344	0	529
The Counseling Clinic, Inc.	1,405	1,154	2	2,561
Western Arkansas Counseling and Guidance Center	3,300	3,044	0	6,344
Totals	37,331	33,629	132	71,092

Source: SPQM Data System

\*Unduplicated Within Provider Duplicated Across Providers

# ARKANSAS STATE HOSPITAL Clients Served

#### TABLE 11. ASH UNDUPLICATED CLIENTS SERVED BY COUNTY AND AGE

County	0-17	18-59	60-64	65+	Total
Arkansas	0	2	0	0	2
Ashley	0	4	1	0	5
Baxter	0	2	0	0	2
Benton	1	26	0	0	27
Boone	0	8	1	0	9
Bradley	0	2	0	0	2
Calhoun	0	1	0	0	1
Carroll	0	6	0	0	6
Chicot	0	5	0	0	5
Clark	0	6	0	0	6
Clay	0	9	0	0	9
Cleburne	0	2	0	0	2
Cleveland	0	2	0	0	2
Columbia	1	2	0	0	3
Conway	1	3	0	1	5
Craighead	3	20	0	1	24
Crawford	1	6	0	0	7
Crittenden	1	14	0	1	16
Dallas	0	3	0	1	4
Desha	0	5	0	0	5
Drew	0	1	0	0	1
Faulkner	2	22	1	0	25
Franklin	0	0	1	0	1
Fulton	0	2	0	2	4
Garland	2	25	0	2	29
Grant	1	1	0	0	2
Greene	0	3	0	0	3
Hempstead	1	5	0	0	6
Hot Spring	0	13	0	0	13
Howard	0	5	0	0	5
Independence	1	2	0	0	3
Izard	0	2	0	0	2
Jackson	1	8	0	0	9
Jefferson	1	26	1	0	28
Johnson	0	2	0	0	2
Lafayette	0	2	0	0	2
Lawrence	0	2	0	0	2

County	0-17	18-59	60-64	65+	Total
Lee	0	1	0	0	1
Lincoln	1	2	0	0	3
Little River	0	5	0	0	5
Logan	0	5	0	0	5
Lonoke	5	10	0	0	15
Marion	0	4	0	0	4
Miller	1	15	1	1	18
Mississippi	0	7	0	0	7
Monroe	0	4	0	0	4
Montgomery	1	1	0	0	2
Nevada	0	5	1	0	6
Newton	0	1	0	0	1
Ouachita	0	6	0	0	6
Out of State	0	3	0	0	3
Perry	0	6	0	0	6
Phillips	0	6	0	0	6
Pike	0	1	0	0	1
Poinsett	0	1	0	0	1
Polk	0	4	0	0	4
Pope	0	13	0	1	14
Prairie	0	2	0	0	2
Pulaski	19	280	14	6	319
Randolph	0	1	0	0	1
Saline	0	2	0	0	2
Scott	14	42	3	0	59
Searcy	0	2	0	0	2
Sevier	1	19	0	0	20
Sharp	0	6	0	0	6
St. Francis	0	7	0	0	7
Stone	0	5	0	0	5
Union	0	19	0	1	20
Van Buren	0	2	0	0	2
Washington	1	29	3	0	33
White	0	8	0	0	8
Woodruff	0	2	0	0	2
Yell	0	4	0	0	4
Total	60	779	27	17	883

## TABLE 12. ASH UNDUPLICATED CLIENTS SERVEDBY COUNTY AND RACE

County	Asian	Black	Hawaiian/ Pl	American Indian/Ak.	Multiracial	Unknown	White	Total
Arkansas	0	1	0	0	0	0	1	2
Ashley	0	1	0	0	0	1	3	5
Baxter	0	0	0	0	0	0	2	2
Benton	0	3	0	0	0	3	21	27
Boone	0	0	0	0	0	0	9	9
Bradley	0	2	0	0	0	0	0	2
Calhoun	0	0	0	0	0	0	1	1
Carroll	0	0	0	0	0	0	6	6
Chicot	0	4	0	0	0	0	1	5
Clark	0	3	0	0	0	0	3	6
Clay	0	6	0	0	0	0	3	9
Cleburne	0	0	0	0	0	0	2	2
Cleveland	0	0	0	0	0	0	2	2
Columbia	0	0	0	0	0	0	3	3
Conway	0	3	0	0	0	0	2	5
Craighead	0	11	0	0	0	0	13	24
Crawford	0	0	0	1	0	0	6	7
Crittenden	0	8	0	0	0	1	7	16
Dallas	0	3	0	0	0	0	1	4
Desha	0	2	0	0	0	0	3	5
Drew	0	1	0	0	0	0	0	1
Faulkner	1	11	0	0	0	1	12	25
Franklin	0	0	0	0	0	0	1	1
Fulton	0	0	0	0	0	0	4	4
Garland	0	8	0	0	0	2	19	29
Grant	0	1	0	0	0	0	1	2
Greene	0	0	0	0	0	0	3	3
Hempstead	0	4	0	0	0	1	1	6
Hot Spring	0	5	0	0	0	1	7	13
Howard	0	2	0	0	0	0	3	5
Independence	0	0	0	0	0	0	3	3
Izard	0	0	0	0	0	0	2	2
Jackson	0	3	0	0	0	0	6	9
Jefferson	0	22	0	0	0	0	6	28
Johnson	0	2	0	0	0	0	0	2
Lafayette	0	0	0	0	0	0	2	2
Lawrence	0	0	0	0	0	0	2	2

## TABLE 12. ASH UNDUPLICATED CLIENTS SERVEDBY COUNTY AND RACE

County	Asian	Black	Hawaiian/ Pl	American Indian/Ak.	Multiracial	Unknown	White	Total
Lee	0	0	0	1	0	0	1	1
Lincoln	0	0	0	1	0	0	3	3
Little River	0	2	0	1	0	0	3	5
Logan	0	0	0	0	0	0	5	5
Lonoke	0	4	0	2	0	0	11	15
Marion	0	0	0	8	0	0	4	4
Miller	0	8	0	0	0	1	9	18
Mississippi	0	3	0	0	0	0	4	7
Monroe	0	2	0	0	0	0	2	4
Montgomery	0	0	0	0	0	1	1	2
Nevada	0	3	0	0	0	0	3	6
Newton	0	0	0	0	0	0	1	1
Ouachita	0	3	0	0	0	0	3	6
Out of State	0	1	0	0	0	0	2	3
Perry	0	0	0	0	0	0	6	6
Phillips	0	6	0	1	0	0	0	6
Pike	0	0	0	1	0	0	1	1
Poinsett	0	0	0	0	0	0	1	1
Polk	0	0	0	1	0	0	4	4
Pope	0	3	0	5	0	0	11	14
Prairie	0	2	0	0	0	0	0	2
Pulaski	1	215	0	24	0	11	92	319
Randolph	0	0	0	0	0	0	1	1
Saline	0	2	0	7	0	0	0	2
Scott	0	20	0	1	0	2	37	59
Searcy	0	0	0	0	0	0	2	2
Sevier	1	9	1	4	0	0	9	20
Sharp	0	1	0	2	0	0	5	6
St. Francis	0	0	0	0	0	0	7	7
Stone	0	0	0	0	0	0	5	5
Union	0	15	0	1	0	0	5	20
Van Buren	0	0	0	0	0	0	2	2
Washington	0	4	2	3	0	4	23	33
White	0	0	0	1	0	0	8	8
Woodruff	0	0	0	0	0	0	2	2
Yell	0	0	0	1	0	0	4	4
Total	3	409	3	95	0	29	438	883

#### TABLE 13. ASH UNDUPLICATED CLIENTS SERVED BY COUNTY AND GENDER

County	Female	Male	Total	County
Arkansas	1	1	2	Lee
Ashley		5	5	Lincoln
Baxter	1	1	2	Little Rive
Benton	3	24	27	Logan
Boone	1	8	9	Lonoke
Bradley		2	2	Marion
Calhoun		1	1	Miller
Carroll		6	6	Mississipp
Chicot	1	4	5	Monroe
Clark	3	3	6	Montgome
Clay		9	9	Nevada
Cleburne		2	2	Newton
Cleveland	1	1	2	Ouachita
Columbia		3	3	Out of Sta
Conway		5	5	Perry
Craighead	5	19	24	Phillips
Crawford		7	7	Pike
Crittenden	1	15	16	Poinsett
Dallas		4	4	Polk
Desha		5	5	Pope
Drew		1	1	Prairie
Faulkner	5	20	25	Pulaski
Franklin	1		1	Randolph
Fulton	1	3	4	Saline
Garland	6	23	29	Scott
Grant	1	1	2	Searcy
Greene		3	3	Sevier
Hempstead	1	5	6	Sharp
Hot Spring	3	10	13	St. Francis
Howard		5	5	Stone
Independence	1	2	3	Union
Izard	1	1	2	Van Burer
Jackson	4	5	9	Washingto
Jefferson	4	24	28	White
Johnson	2		2	Woodruff
Lafayette		2	2	Yell
Lawrence	1	1	2	Total

County	Female	Male	Total
Lee		1	1
Lincoln	1	2	3
Little River	2	3	5
Logan		5	5
Lonoke	3	12	15
Marion		4	4
Miller	5	13	18
Mississippi		7	7
Monroe		4	4
Montgomery		2	2
Nevada	1	5	6
Newton		1	1
Ouachita	2	4	6
Out of State	3		3
Perry	4	2	6
Phillips	2	4	6
Pike		1	1
Poinsett		1	1
Polk	2	2	4
Pope	3	11	14
Prairie		2	2
Pulaski	105	214	319
Randolph		1	1
Saline		2	2
Scott	16	43	59
Searcy	1	1	2
Sevier	5	15	20
Sharp	2	4	6
St. Francis	1	6	7
Stone		5	5
Union	4	16	20
Van Buren	1	1	2
Washington	8	25	33
White	4	4	8
Woodruff	1	1	2
Yell	1	3	4
Total	225	658	883

#### TABLE 14. ARKANSAS STATE HOSPITAL AVERAGE DAILY CENSUS BY MONTH

#### All ASH Patients Monthly Average Daily Census

Month	Census
2014 JUL	202
2014 AUG	202
2014 SEP	200
2014 OCT	207
2014 NOV	203
2014 DEC	201
2015 JAN	205
2015 FEB	207
2015 MAR	204
2015 APR	204
2015 MAY	206
2015 JUN	204

The average daily census for SFY 2015 was for all patients (acute adult, forensic adult, and adolescent ). <u>204</u>

Source: Arkansas State Hospital Data System

## **MENTAL HEALTH CLIENTS**

(Arkansas State Hospital & Community Mental Health Centers)

## UNDUPLICATED Children Served

SFY 2015

## TABLE 15. UNDUPLICATED CHILDREN SERVEDBY COUNTY AND GENDER AND RACE

	Female									Male	;			Unknown					
County	As.	BI.	Hai/ P.I.	Ind./ Ak.	Mult R	Unk.	Wht.	As.	BI.	Hai/ P.I.	Ind./ Ak.	Mult R	Unk.	Wht.	BI.	Mult R	Unk.	Wht.	Total
Arkansas	0	10		0		23	21	0	11	0	0	1	28	19	0	0	0	0	115
Ashley	0	32	0	-		3	50	0	46	0	0	3	7	59	0	0	0		201
Baxter	0	1	0			2	6	0	1	0		0	. 1	7	0	0	0		18
Benton	1	11	0		-	220	339	0	12	0		8	345	490	0	0	0		1,458
Boone	0	0	0		0	8	11	0	0		0	0	5	8	0	0	0		33
Bradley	0	7	0			3	4	0	6	0	0	1	3	20	0	0	0	0	45
Calhoun	0	1	0	0	0	1	6	0	4	0	0	0	0	13	0	0	0	0	25
Carroll	0	1	0	0	0	11	50	0	0	0	1	0	14	66	0	0	0	0	143
Chicot	0	15	0	0	0	0	6	0	32	0	0	1	1	4	0	0	0	0	59
Clark	0	26	0	0	2	4	42	0	41	0	0	4	0	25	0	0	0	0	144
Clay	0	0	0	1	0	6	83	0	0	0	0	1	13	100	0	0	0	0	204
Cleburne	0	2	0	0	0	8	46	0	0	0	0	0	1	66	0	0	0	0	123
Cleveland	0	0	0	0	0	21	2	0	4	0	0	0	22	10	0	0	0	0	59
Columbia	0	23	0	0	1	8	22	0	46	0	0	3	9	24	0	0	0	0	136
Conway	0	9	0	0	1	5	50	0	12	0	0	1	5	71	0	0	0	0	154
Craighead	1	93	0	0	11	58	268	0	162	0	1	19	86	443	1	0	0	0	1,143
Crawford	0	3	0	0	6	3	150	1	4	0	1	6	17	252	0	0	0	0	443
Crittenden	0	104	0	0	1	8	37	0	141	0	0	3	13	77	0	0	0	1	385
Cross	1	29	1	0	2	4	56	0	41	0	0	0	4	80	0	0	0	1	219
Dallas	0	7	0	0	0	0	3	0	6	0	0	1	0	3	0	0	0	0	20
Desha	0	24	0	0	1	2	18	0	49	0	0	1	4	17	0	0	0	0	116
Drew	0	25	0	0	3	16	47	0	35	0	0	5	19	41	0	0	0	0	191
Faulkner	1	27	0	0	4	296	211	0	34	0	0	5	351	247	0	0	0	0	1,176
Franklin	0	0	0	2	3	4	68	0	1	0	1	1	5	81	0	0	0	0	166
Fulton	0	0	0	0	0	7	13	0	0	0	0	0	13	21	0	0	0	0	54
Garland	2	61	1	1	30	3	330	0	76	0	0	46	5	417	0	0	0	0	972
Grant	0	1	0	0	0	4	31	0	3	0	0	1	6	47	0	0	0	0	93
Greene	1	2	1	0	0	17	105	0	13	0	1	0	8	122	0	0	0	0	270
Hempstead	0	11	0	0	0	3	33	0	17	0	0	4	17	39	0	0	0	0	124
Hot Spring	0	28				6		0	55	0	0	18	4	179	0	0			449
Howard	0	8						0	22	1		1	1	20	0				74
Independence	1	1							1			0	14	37	0	0			92
Izard	0	0							0			1	3		0				38
Jackson	0	8							6			2	12	19	0				64
Jefferson	1	94	0						201	0		1	287	49	0				839
Johnson	0	0				32	12	0	0			0	21	19	0				85
Lafayette	0	4				0			9			0	1	6	0	_			30
Lawrence	0	0	0	0	0	4	71	0	1	0	0	0	5	106	0	0	0	0	187

#### SFY 2015

#### **TABLE 15. UNDUPLICATED CHILDREN SERVED** BY COUNTY AND GENDER AND RACE

				Fema	le						Male	9				Unl	known	1	
County	As.	BI.	Hai/ P.I.	Ind./	Mult	Unk.	Wht.	As.	BI.	Hai/ P.I.	Ind./	Mult	Unk.	Wht.	BI.		Unk.	Wht.	Total
Lee	0	24	<b>P.I.</b> 0	<b>Ak.</b> 0	<b>R</b> 0	2	23	0	31	<b>P.I.</b> 0	<b>Ak.</b> 0	<b>R</b> 0	1	18	0	0	0	0	99
Lincoln	0	5	0	-	1	63	19	0	13	0		1	92	31	0	0		0	225
Little River	0	10	0	-	0	0	16	0	17	0		0	1	29	0	0		0	73
Logan	0	5	0		1	5	89	0	2	0	1	4	5	89	0	0		0	201
Lonoke	0	14	1	0	0	30	66	0	14	0	0	0	30	83	0	0	-	0	
Madison	0	1	0		0	38	64	0	1	0	0	1	24	83	0	0		0	212
Marion	0	0	0	-	0	4	23	0	0	0	-	0	7	24	0	0	-	0	
Miller	0	20	0		1	1	48	0	41	0	0	2	3	51	0	0		0	167
Mississippi	0	108	0	-	1	10	75	1	138	0	0	2	21	85	0	0	-	0	
Monroe	0	25	0		0	4	6	0	43	0	1	1	6	19	0	0		0	
Montgomery	0	0	0		3	0	37	1	0	0	0	4	0	36	0	0		0	81
Nevada	0	0	0		1	0	1	0	1	0	0	0	1	7	0	0		0	11
Newton	0	0	0	0	0	1	3	0	0	0	0	0	1	4	0	0	0	0	9
Ouachita	0	24	0	0	2	2	27	0	41	0	0	3	4	49	0	0	0	0	152
Out of State	0	1	0	0	0	0	8	0	0	0	0	0	2	10	0	0	0	0	21
Perry	0	0	0	0	0	3	31	0	2	0	0	0	2	28	0	0	0	0	66
Phillips	0	66	0	0	1	2	26	0	68	0	0	1	3	23	0	0	0	0	190
Pike	0	0	0	1	1	0	12	0	0	0	0	1	0	17	0	0	0	0	32
Poinsett	0	2	0	0	0	3	18	0	4	0	0	0	8	24	0	0	0	0	59
Polk	0	0	0	0	0	4	82	0	3	0	0	3	3	116	0	0	0	0	211
Pope	0	13	0	2	10	27	190	0	18	0	1	12	37	198	0	0	0	0	508
Prairie	0	2	0	0	0	1	5	0	0	0	0	0	6	10	0	0	0	0	24
Pulaski	0	106	0	1	1	259	61	1	168	0	0	1	373	85	0	0	0	0	1,056
Randolph	0	1	0	0	0	5	72	0	3	0	0	0	4	74	0	0	0	0	159
Saline	2	21	0	1	3	27	232	1	34	0	0	2	26	328	0	1	0	0	678
Scott	0	2	0	0	0	11	35	0	8	0	1	2	20	39	0	0	0	0	118
Searcy	0	0	0	0	0	0	5	0	1	0	0	0	0	5	0	0	0	0	11
Sebastian	1	25	1	0	12	34	295	4	38	0	0	18	41	332	0	0	0	0	801
Sevier	0	5	0	1	2	15	39	0	7	0	0	1	20	48	0	0	0	0	138
Sharp	0	0			0	6	8		0	0	0	0	19	14		0	0	0	47
St. Francis	0	42	0		0	10	26	0	63	0	0	3		25		0	0	0	178
Stone	0	0			1	5	34	0	1	0				35		0		0	78
Union	1	106	0	0	11	12	90	0	179	0	0	10	11	142	0	0	0	0	562
Unknown	1	23	0		0	76	79	0	26	0	2	2	99	98	0	0	2	0	409
Van Buren	0	0	0	-	0	1	26	0	0	-		0	2	18		0	0	0	47
Washington	1	49	5		37	328	527	4	93	18		28	442	723		0			,
White	0	5	0		0	8	62	0	6			1	14	74		0			
Woodruff	0	11	0		0	1	14	0	9			0		25		0			
Yell	0	4	0		2	12	25	1	3			0	6	28		0			
Total	15	1,388	13	30	179	2,008	4,934	16	2,168	19	28	241	2,695	6,449	1	1	2	2	<b>20,189</b>

## TABLE 16. UNDUPLICATED MENTAL HEALTH CHILDREN SERVED\*BY PROVIDER AND GENDER AND RACE

				Hawaiian/	American				
Service Providers	Gender	Asian	Black	P.I.	Indian/Ak.	Multi-racial	Unknown	White	Total
	Female	0	6	0	0	0	0	3	9
Arkansas State Hospital	Male	0	15	1	0	0	3	32	51
	Total	0	21	1	0	0	3	35	60
	Female	0	133	0	1	6	281	95	516
Centers for Youth and Families	Male	1	205	0	0	5	422	177	810
i annies	Total	1	338	0	1	11	703	272	1,326
	Female	2	117	2	4	51	10	569	755
Community Counseling Services, Inc.	Male	1	178	0	2	76	5	687	949
	Total	3	295	2	6	127	15	1,256	1,704
Courseling Associates	Female	1	51	1	3	16	381	516	969
Counseling Associates, Inc.	Male	1	64	0	1	19	421	579	1,085
	Total	2	115	1	4	35	802	1,095	2,054
Delte Courseling	Female	0	99	0	0	7	19	128	253
Delta Counseling Associates, Inc.	Male	0	161	0	0	11	18	133	323
A3300iate3, inc.	Total	0	260	0	0	18	37	261	576
Llealth Dessuress of	Female	2	29	0	1	0	114	340	486
Health Resources of Arkansas	Male	0	23	0	0	0	127	393	543
Alkalisas	Total	2	52	0	1	0	241	733	1,029
Little Rock Community	Male	0	0	0	0	0	0	1	1
Mental Health Center	Unknown	0	0	0	0	0	0	1	1
	Total	0	0	0	0	0	0	2	2
	Female	3	505	3	1	14	130	891	
Mid-South Health	Male	1	717	0	2	32	189	1,236	2,177
Systems	Unknown	0	1	0	0	0	0	2	3
	Total	4	1,223	3	3	46	319	2,129	3,727
Ozark Guidance Center,	Female	2	64	5	16	48	620	987	1,742
Inc.	Male	4	107	17	18	39	844	1,381	2,410
	Total	6	171	22	34	87	1,464	2,368	4,152
	Female	0	23	1	0	0	56	82	162
Professional Counseling	Male	0	24	0	0	0	69	107	200
Associates	Unknown	0		0	0	0	2		2
	Total	0	47	1	0	0	127	189	364

\*Unduplicated within Provider, Duplicated across Providers

### TABLE 16. DUPLICATED MENTAL HEALTH CHILDREN SERVED\*BY PROVIDER AND GENDER AND RACE

Service Providers	Gender	Asian	Black	Hawaiian/ P.I.	American Indian/Ak.	Multi-racial	Unknown	White	Total
	Female	1	161	0	0	16	25	157	360
South Arkansas Regional Health Center	Male	0	271	0	0	16	26	222	535
	Total	1	432			32	51	379	895
Southeast Arkansas	Female	1	106	1	0	0	319	85	512
Behavioral Healthcare	Male	2	233	0	1	3	458	155	852
System, Inc.	Total	3	339	1	1	3	777	240	<mark>1,364</mark>
Southwest Arkansas	Female	0	57	0	1	4	19	164	245
Counseling & Mental	Male	0	113	1	0	8	43	201	366
Health Center, Inc.	Total	0	170	1	1	12	62	365	611
	Female	2	25	0	1	3	27	239	297
The Counseling Clinic,	Male	1	37	0	0	2	26	343	409
Inc.	Unknown	0	0	0	0	1			1
	Total	3	62		1	6	53	582	707
Western Arkansas	Female	1	30	0	2	22	46	749	850
Counseling and Guidance	Male	5	48	0	5	36	75	911	1,080
Center	Total	6	78	0	7	58	121	1,660	<mark>1,930</mark>
	Female	15	1,406	13	30	187	2,047	5,005	8,703
TOTALS	Male	16	2,196	19	29	247	2,726	6,558	11,791
	Unknown	0	1	0	0	1	2	3	7
	Total	31	3,603	32	59	435	4,775	11,566	20,501

\*Unduplicated within Provider, Duplicated across Providers

## SUBSTANCE ABUSE TREATMENT

(Division of Behavioral Health Services)

## BY PROVIDER Unduplicated Within Provider Duplicated Across Providers

#### SUBSTANCE ABUSE TREATMENT TABLE 17. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDE BY COUNTY AND AGE

County*	0 - 17	18 - 59	60 - 64	65 +	Total	County*	0 - 17	18 - 59	60 - 64	65 +	Total
Arkansas	23	101	2	1	127	Lincoln	3	43	0	0	46
Ashley	8	136	2	1	147	Little River	0	68	1	0	69
Baxter	14	180	7	3	204	Logan	10	113	1	1	125
Benton	143	996	9	8	1,156	Lonoke	2	286	1	1	290
Boone	21	163	1	1	186	Madison	2	42	0	1	45
Bradley	4	51	0	1	56	Marion	0	35	0	2	37
Calhoun	1	16	0	0	17	Miller	2	404	4	1	411
Carroll	16	65	1	1	83	Mississippi	2	129	1	3	135
Chicot	0	39	1	0	40	Monroe	0	22	1	0	23
Clark	0	66	1	1	68	Montgomery	2	40	0	0	42
Clay	5	86	2	0	93	Nevada	1	37	0	1	39
Cleburne	20	173	1	0	194	Newton	1	18	0	0	19
Cleveland	0	34	0	0	34	Ouachita	2	79	1	0	82
Columbia	3	85	1	0	89	Perry	1	20	1	0	22
Conway	1	103	1	0	105	Phillips	0	46	1	0	47
Craighead	7	692	9	9	717	Pike	0	52	1	1	54
Crawford	22	332	3	2	359	Poinsett	0	140	1	1	142
Crittenden	2	184	1	2	189	Polk	1	93	3	0	97
Cross	3	39	0	0	42	Pope	17	271	1	1	290
Dallas	0	14	0	0	14	Prairie	0	37	0	0	37
Desha	0	61	1	2	64	Pulaski	245	3,270	50	24	3,589
Drew	3	89	1	1	94	Randolph	4	124	1	1	130
Faulkner	17	306	2	0	325	Saline	27	398	7	2	434
Franklin	1	81	1	0	83	Scott	5	69	0	2	76
Fulton	1	36	0	0	37	Searcy	0	22	0	0	22
Garland	19	529	11	4	563	Sebastian	88	1,079	16	5	1,188
Grant	1	73		0	74	Sevier	0	67	0	0	67
Greene	2	285	4	2	293	Sharp	1	70	2	0	73
Hempstead	23	117	1	1	142	St. Francis	7	90	3	2	102
Hot Spring	1	135	2	2	140	Stone	4	46	0	1	51
Howard	0	80	1	4	85	Union	0	198	2	1	201
Independence	17	249	1	1	268	Van Buren	0	25	0	1	26
Izard	1	52	0	0	53	Washington	258	1,498	7	12	1,775
Jackson	2	148	1	0	151	White	12	530	10	2	554
Jefferson	111	564	9	4	688	Woodruff	0	48	2	2	52
Johnson	0	125	1	0	126	Yell	0	55	2		57
Lafayette	0	24	0	0	24	Out of State	1	226	3	0	230
Lawrence	1	129	0		131	Unknown	1	71	1	0	73
Lee	0	15	1	0	16						
						TOTALS	1,192	16,514	203	120	18,029

\* County at Admission

#### TABLE 18. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDE SUBSTANCE ABUSE TREATMENT BY COUNTY AND RACE

County*	Asian	Black	Hawaiian/ Pl	American Indian/Ak.	Multiracial	Unknown	White	Total
Arkansas	0	48	0	0	1	0	78	127
Ashley	0	36	0	0	2	0	109	147
Baxter	1	3	0	1	2	0	197	204
Benton	10	24	5	21	127	0	969	1,156
Boone	0	1	0	4	5	0	176	186
Bradley	0	30	0	1	2	0	23	56
Calhoun	0	3	0	0	0	0	14	17
Carroll	1	1	0	1	5	0	75	83
Chicot	0	28	0	0	0	0	12	40
Clark	0	22	0	0	2	0	44	68
Clay	0	11	0	1	1	0	80	93
Cleburne	0	0	1	0	2	1	190	194
Cleveland	0	4	0	0	0	0	30	34
Columbia	0	47	0	0	1	0	41	89
Conway	0	18	0	0	0	0	87	105
Craighead	4	96	0	3	12	0	602	717
Crawford	2	10	0	8	8	0	331	359
Crittenden	0	114	0	2	3	0	70	189
Cross	0	9	0	0	0	0	33	42
Dallas	0	5	0	0	0	0	9	14
Desha	1	27	0	0	3	0	33	64
Drew	0	30	0	0	0	0	64	94
Faulkner	0	46	0	0	4	1	274	325
Franklin	0	2	0	0	2	0	79	83
Fulton	0	0	0	0	0	0	37	37
Garland	0	53	0	2	7	0	501	563
Grant	0	7	0	1	1	0	65	74
Greene	0	9	0	2	4	0	278	293
Hempstead	0	46	0	2	4	2	88	142
Hot Spring	1	31	0	0		0	105	140
Howard	0	23	0	2	1	0	59	85
Independence	0	10	0	2	4	1	251	268
Izard	0	0	0	0	0	0	53	53
Jackson	0	30	0	0	1	0	120	151
Jefferson	2	392	1	3	6	1	283	688
Johnson	1	6	0	1	4	0	114	126
Lafayette	0	6	0	0	0	0	18	24
Lawrence	0	5	0	0	1	0	125	131
Lee	0	6	0	0	0	0	10	16

\* County at Admission

#### TABLE 18. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDE SUBSTANCE ABUSE TREATMENT BY COUNTY AND RACE

County*	Asian	Black	Hawaiian/ Pl	American Indian/Ak.	Multiracial	Unknown	White	Total
Lincoln	0	16	0	0	0	0	30	46
Little River	0	15	0	0	0	0	54	69
Logan	1	2	1	0	2	0	119	125
Lonoke	0	22	1	2	6	0	259	290
Madison	1	1	0	0	2	0	41	45
Marion	0	0	0	0	0	0	37	37
Miller	0	51	0	2	5	0	353	411
Mississippi	0	55	0	0	1	0	79	135
Monroe	0	11	0	0	0	0	12	23
Montgomery	0	1	0	1	0	0	40	42
Nevada	1	5	0	1	2	0	30	39
Newton	0	0	0	0	0	0	19	19
Ouachita	0	39	0	0	0	0	43	82
Perry	0	0	0	0	0	0	22	22
Phillips	0	23	0	0	0	0	24	47
Pike	0	2	0	0	0	0	52	54
Poinsett	0	12	0	0	1	0	129	142
Polk	0	2	0	2	1	0	92	97
Pope	4	16	0	6	10	0	254	290
Prairie	0	6	0	0	0	0	31	37
Pulaski	9	1,426	2	7	68	5	2,072	3,589
Randolph	0	6	0	1	1	0	122	130
Saline	2	35	1	1	4	1	390	434
Scott	3	0	0	1	2	0	70	76
Searcy	0	0	0	1	0	0	21	22
Sebastian	17	101	0	19	53	2	996	1,188
Sevier	0	17	0	4	2	0	44	67
Sharp	0	0	0	0	2	0	71	73
St. Francis	0	55	0	0	1	0	46	102
Stone	0	0	0	1	2	0	48	51
Union	0	71	0	1	2	0	127	201
Van Buren	0	1	0	0	0	0	25	26
Washington	21	130	13	29	182	0	1,400	1,775
White	0	42	0	0	3	0	509	554
Woodruff	0	9	0	0	0	0	43	52
Yell	1	0	0	0	2	0	54	57
Out of State	1	9	0	46	2	0	172	230
Unknown	0	16	0	1			56	73
TOTALS	84	3,436	25	183	574	14	13,713	18,029

\* County at Admission

#### SUBSTANCE ABUSE TREATMENT TABLE 19. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDE BY COUNTY AND ETHNICITY

County*	Hispanic or Latino Origin	Not Available	Not Hispanic or Latino Origin	Total	County*	Hispanic or Latino Origin	Not Available	Not Hispanic or Latino Origin	Total
Arkansas	2	4	121	127	Lincoln	0	0	46	46
Ashley	3	1	143	147	Little River	3	2	64	69
Baxter	2	2	200	204	Logan	3	1	121	125
Benton	130	9	1,017	1,156	Lonoke	8	3	279	290
Boone	5	0	181	186	Madison	2	0	43	45
Bradley	2	1	53	56	Marion	0	0	37	37
Calhoun	0	0	17	17	Miller	18	4	389	411
Carroll	5	0	78	83	Mississippi	1	0	134	135
Chicot	0	0	40	40	Monroe	0	0	23	23
Clark	2	0	66	68	Montgomery	0	0	42	42
Clay	1	0	92	93	Nevada	2	0	37	39
Cleburne	2	1	191	194	Newton	0	0	19	19
Cleveland	0	0	34	34	Ouachita	1	2	79	82
Columbia	2	1	86	89	Perry	0	0	22	22
Conway	1	1	103	105	Phillips	0	0	47	47
Craighead	17	1	699	717	Pike	0	0	54	54
Crawford	9	2	348	359	Poinsett	3	1	138	142
Crittenden	4	0	185	189	Polk	1	2	94	97
Cross	1	0	41	42	Pope	12	4	274	290
Dallas	0	0	14	14	Prairie	1	0	36	37
Desha	3	0	61	64	Pulaski	93	173	3,323	3,589
Drew	0	1	93	94	Randolph	1	2	127	130
Faulkner	4	4	317	325	Saline	6	36	392	434
Franklin	2	0	81	83	Scott	2	1	73	76
Fulton	0	1	36	37	Searcy	0	0	22	22
Garland	10	2	551	563	Sebastian	56	20	1,112	1,188
Grant	1	1	72	74	Sevier	2	1	64	67
Greene	6	3	284	293	Sharp	3	1	69	73
Hempstead	8	3	131	142	St. Francis	3	1	98	102
Hot Spring	4	0	136	140	Stone	2	0	49	51
Howard	2	3	80	85	Union	5	2	194	201
Independence	7	4	257	268	Van Buren	0	0	26	26
Izard	0	0	53	53	Washington	188	11	1,576	1,775
Jackson	1	0	150	151	White	4	2	548	554
Jefferson	7	16	665	688	Woodruff	0	0	52	52
Johnson	4	0	122	126	Yell	2	0	55	57
Lafayette	2	0	22	24	Out of State	4	1	225	230
Lawrence	1	1	129	131	Unknown	1	0	72	73
Lee	0	0	16	16					
	-	-			TOTALS	677	332	17,020	18,029

\* County at Admission

#### SUBSTANCE ABUSE TREATMENT TABLE 20. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDE BY COUNTY AND GENDER

County*	Female	Male	Total	County*	Female	Male	Total
Arkansas	38	89	127	Lincoln	18	28	46
Ashley	39	108	147	Little River	23	46	69
Baxter	74	130	204	Logan	52	73	125
Benton	369	787	1,156	Lonoke	81	209	290
Boone	81	105	186	Madison	21	24	45
Bradley	17	39	56	Marion	16	21	37
Calhoun	4	13	17	Miller	175	236	411
Carroll	26	57	83	Mississippi	35	100	135
Chicot	8	32	40	Monroe	7	16	23
Clark	25	43	68	Montgomery	17	25	42
Clay	34	59	93	Nevada	9	30	39
Cleburne	68	126	194	Newton	8	11	19
Cleveland	17	17	34	Ouachita	30	52	82
Columbia	27	62	89	Perry	9	13	22
Conway	31	74	105	Phillips	11	36	47
Craighead	260	457	717	Pike	17	37	54
Crawford	128	231	359	Poinsett	60	82	142
Crittenden	41	148	189	Polk	38	59	97
Cross	11	31	42	Pope	111	179	290
Dallas	1	13	14	Prairie	9	28	37
Desha	19	45	64	Pulaski	1,131	2,458	3,589
Drew	33	61	94	Randolph	41	89	130
Faulkner	104	221	325	Saline	151	283	434
Franklin	43	40	83	Scott	26	50	76
Fulton	15	22	37	Searcy	13	9	22
Garland	212	351	563	Sebastian	448	740	1,188
Grant	25	49	74	Sevier	20	47	67
Greene	126	167	293	Sharp	30	43	73
Hempstead	37	105	142	St. Francis	40	62	102
Hot Spring	35	105	140	Stone	20	31	51
Howard	17	68	85	Union	59	142	201
Independence	97	171	268	Van Buren	11	15	26
Izard	23	30	53	Washington	551	1,224	1,775
Jackson	49	102	151	White	241	313	554
Jefferson	151	537	688	Woodruff	20	32	52
Johnson	42	84	126	Yell	17	40	57
Lafayette	4	20	24	Out of State	86	144	230
Lawrence	42	89	131	Unknown	37	36	73
Lee	5	11	16				
				TOTALS	6,067	11,962	18,029

\* County at Admission

## SUBSTANCE ABUSE TREATMENT

(Division of Behavioral Health Services)

## BY PROVIDER Unduplicated Within Provider Duplicated Across Providers

#### SUBSTANCE ABUSE TREATMENT TABLE 21. TOTAL CLIENTS SERVED BY PROVIDER AND AGE

Service Providers	0 - 17	18 - 59	60 - 64	65 +	Total
10TH DISTRICT SUBSTANCE ABUSE PROGRAM	5	473		4	493
ADDICTION AND MENTAL HEALTH SERVICES INC	0	13	0	0	13
ALTERNATIVE OPPORTUNITIES, INC. (DECISION POINT)	8	784	9	6	807
ALTERNATIVE OPPORTUNITIES, INC.(HEALTH RESOURCES)	42	1,350	18	9	1,419
AR DEPT. OF COMMUNITY CORRECTIONS	3	2,093	17	11	2,124
AR DEPT. OF CORRECTIONS	2	2,923	19	15	2,959
ARKANSAS TREATMENT SERVICES, PA	0	369	5	0	374
ARVAC	0	280	3	1	284
BETTER COMMUNITY DEVELOPMENT, INC.	0	230	3	3	236
CAPSTONE TREATMENT CENTER, INC.	2	0	0	0	2
CATAR CLINIC	1	399	8	4	412
CHRIST FOR THE WORLD -THE BRIDGE	0	6	0	0	6
CONWAY COUNTY COMMUNITY SERVICE, INC.	0	1	0	0	1
COUNSELING ASSOCIATES, INC.	30	58	0	0	88
COUNSELING CLINIC, INC.	24	106	5	0	135
CROWLEY'S RIDGE DEV. COUNCIL, INC.	0	31	0	0	31
FAMILY SERVICE AGENCY, INC.	63	257	7	5	332
FORT SMITH BEHAVIORAL HEALTH	0	5	0	0	5
FRESH ROOTS FAMILY COUNSELING	0	2	0	0	2
GYST HOUSE	0	51	0	0	51
HARBOR HOUSE, INC. OF FORT SMITH	0	189	0	0	189
JEFFERSON COMPREHENSIVE COUNSELING ASSOCIATES	14	51	0	0	65
MYLES BOYS RECOVERY, INC.	1	0	0	0	1
NORTH CENTRAL AR DEVELOPMENT COUNCIL	0	2	0	0	2
NORTHEAST ARK CMHC/MID-SOUTH HEALTH SYSTEMS, INC.	20	817	17	12	866
NORTHEAST ARKANSAS TREATMENT SERVICES, LLC	0	244	2	0	246
NORTHWEST ARKANSAS PSYCOLOGICAL GROUP	0	10	0	0	10
OZARK GUIDANCE CENTER	5	746	7	11	769
OZARK MOUNTAIN ALCOHOL RES. TREATMENT, INC.	0	397	7	3	407
QH DUNSTON ADOLESCENT	44	0	0	0	44
QUALITY LIVING CENTER	0	100	1	0	101
QUAPAW HOUSE, INC.	12	953	16	0	981
RECOVERY CENTERS OF AR	0	1,343	22	0	1,365
RECOVERY SOLUTIONS, INC.	1	51	2	0	54
RIGHT MOVE COUNSELING	0	3	0	0	3
SE AR BEHAVIORAL HEALTHCARE	47	12	0	0	59
SECOND CHANGE RECOVERY CENTER	0	3	0	0	3
SERENITY COUNSELING ADVOCATES, INC.	0	2	0	0	2
SHARON NELSON COUNSELING	0	6	0	0	6
SOBRIETY LIVING CENTER, INC	0	3	0	0	3
SOUTH ARKANSAS SUBSTANCE ABUSE	0	64	0	0	64
SOUTH ARKANSAS YOUTH SERVICES	2	0	0	0	2
SOUTHWEST AR COUNSELING & MENTAL HEALTH CENTER	22	345	3	0	370
SPRINGDALE TREATMENT CENTER	1	522	1	0	524
THE UNITED METHODIST CHILDREN'S HOME, INC	0	43	0	0	43
UAMS SUBSTANCE ABUSE	0	264	5	0	269
UNITED FAMILY SERVICES, INC.	255	30	0	0	285
WARDS OF SERENITY	0	3	0	0	3
WESTERN AR COUNSELING	149	902	15	0	1,066
YOUTH BRIDGE, INC	438	13	0	0	451
YOUTH HOME, INC.	1	1	0	0	2
	1 400	16 550	203	84	49.000
TOTALS	1,192	16,550	203	64	18,029

#### SUBSTANCE ABUSE TREATMENT TABLE 22. TOTAL CLIENTS SERVED BY PROVIDER AND RACE

Service Providers	Asian	Black	Hawaiian/ Pl	American Indian /AK	Multi- racial	Unk.	White	Total
10TH DISTRICT SUBSTANCE ABUSE PROGRAM	3	181	1	0	9	0	299	493
ADDICTION AND MENTAL HEALTH SERVICES INC	0	0	0	0	0	0	13	13
ALTERNATIVE OPPORTUNITIES, INC. (DECISION POINT)	8	16	2	21	32	0	728	807
ALTERNATIVE OPPORTUNITIES, INC.(HEALTH RESOURCES)	1	75	1	5	15	0	1,322	1,419
AR DEPT. OF COMMUNITY CORRECTIONS	11	444	0	15	33	0	1,621	2,124
AR DEPT. OF CORRECTIONS	13	1,026	2	18	87	0	1,813	2,959
ARKANSAS TREATMENT SERVICES, PA	1	12	0	0	5	0	356	374
ARVAC	2	19	0	3	3	0	257	284
BETTER COMMUNITY DEVELOPMENT, INC.	0	128	0	1	0	1	106	236
CAPSTONE TREATMENT CENTER, INC.	0	0	0	0	0	0	2	2
CATAR CLINIC	0	7	0	2	5	2	396	412
CHRIST FOR THE WORLD -THE BRIDGE	0	0	0	0	0	0	6	6
CONWAY COUNTY COMMUNITY SERVICE, INC.	0	0	0	0	0	0		1
COUNSELING ASSOCIATES, INC.	0	8	0	0	4	0		88
COUNSELING CLINIC, INC.	0	8	0	1	2	0		135
CROWLEY'S RIDGE DEV. COUNCIL, INC.	0	5	0	0	0	0		31
FAMILY SERVICE AGENCY, INC.	3	132	0	2	12	0	183	332
FORT SMITH BEHAVIORAL HEALTH	1	1	0	0	1	0		5
FRESH ROOTS FAMILY COUNSELING	0	0	0	0	0	0		2
GYST HOUSE	0	15	0	1	2	0	33	51
HARBOR HOUSE, INC. OF FORT SMITH	0	4	0	40	2	0		189
JEFFERSON COMPREHENSIVE COUNSELING ASSOCIATES	0	36	0		0	0		65
MYLES BOYS RECOVERY, INC.	0	1	0	0	0	0		1
NORTH CENTRAL AR DEVELOPMENT COUNCIL	0	0	0	0	0	0	-	2
NORTHEAST ARK CMHC/MID-SOUTH HEALTH SYSTEMS, INC		199	0	3	19	0		866
NORTHEAST ARK CMINC/MID-SOUTHTIEAETH STSTEMS, INC	 1	199	0	0	19	0		246
NORTHWEST ARKANSAS PSYCOLOGICAL GROUP	0	0	0	0	0	0		10
OZARK GUIDANCE CENTER	11	42	10	9	105	0		769
OZARK GOIDANCE CENTER OZARK MOUNTAIN ALCOHOL RES. TREATMENT, INC.	1	42 27	0	9 7	2	0	370	407
QH DUNSTON ADOLESCENT	0	6	0	0	2	1	370	44
QUALITY LIVING CENTER	0		0	0	0	0		101
QUAPAW HOUSE, INC.	0	120	0	5	6	0		981
RECOVERY CENTERS OF AR	5	409	2	2	13	0		1,365
RECOVERY CENTERS OF AR RECOVERY SOLUTIONS, INC.	C 1	409	2	2	13	1	<u>934</u> 43	<u>1,365</u> 54
RIGHT MOVE COUNSELING	1	1		1	1	1		
	0	0	0	1	0	0		<u> </u>
	0	36	0	0	1	0		59
SECOND CHANGE RECOVERY CENTER	0	1	0	0	0	0	2	3
SERENITY COUNSELING ADVOCATES, INC.	0	0	0	0	0	0		2
	0	0	0	0	0	0	-	6
SOBRIETY LIVING CENTER, INC	0	2	0	0	0	0	· · ·	3
SOUTH ARKANSAS SUBSTANCE ABUSE	0	3	0	0	0	0	-	64
SOUTH ARKANSAS YOUTH SERVICES	0	1	0	0	0	0	-	2
SOUTHWEST AR COUNSELING & MENTAL HEALTH CENTER		76	0	6	7	0		370
SPRINGDALE TREATMENT CENTER	4	4	0	11	12	1	492	524
THE UNITED METHODIST CHILDREN'S HOME, INC	0	10	0	0	1	0		43
	0	13	1	0	4	0		269
UNITED FAMILY SERVICES, INC.	2	216	0	0	6	1	60	285
WARDS OF SERENITY	0	1	0	0	0	0		3
WESTERN AR COUNSELING	8	53	0	14	43	0		1,066
YOUTH BRIDGE, INC	5	45	2	1	119	8		451
YOUTH HOME, INC.	0	0	0	0	0	0	2	2
TOTALS	84	3,436	21	175	554	15	13,744	18,029

#### SUBSTANCE ABUSE TREATMENT TABLE 23. TOTAL CLIENTS SERVED BY PROVIDER AND ETHNICITY

Service Providers	Hispanic or Latino Origin	Not Available	Not Hispanic or Latino Origin	Total
10TH DISTRICT SUBSTANCE ABUSE PROGRAM	9	1	483	493
ADDICTION AND MENTAL HEALTH SERVICES INC	0	0	13	13
ALTERNATIVE OPPORTUNITIES, INC. (DECISION POINT)	34	1	772	807
ALTERNATIVE OPPORTUNITIES, INC. (HEALTH RESOURCES)	13	7	1,399	1,419
AR DEPT. OF COMMUNITY CORRECTIONS	57	72	1,995	2,124
AR DEPT. OF CORRECTIONS	91	6	2,862	2,959
ARKANSAS TREATMENT SERVICES, PA	6	1	367	374
ARVAC	4	0	280	284
BETTER COMMUNITY DEVELOPMENT, INC.	2	7	227	236
CAPSTONE TREATMENT CENTER, INC.	0	2	0	200
CATAR CLINIC	6	9	397	412
CHRIST FOR THE WORLD -THE BRIDGE	0	0	6	
CONWAY COUNTY COMMUNITY SERVICE, INC.	0	1	0	
COUNSELING ASSOCIATES, INC.	0	1	83	88
COUNSELING ASSOCIATES, INC.	4	33	100	135
CROWLEY'S RIDGE DEV. COUNCIL, INC.		33	26	31
FAMILY SERVICE AGENCY, INC.	15	4		332
FAMILY SERVICE AGENCY, INC. FORT SMITH BEHAVIORAL HEALTH	15	4	313	332
	1		4	<u> </u>
FRESH ROOTS FAMILY COUNSELING	0	0	2	Z
	5	0	46	51
HARBOR HOUSE, INC. OF FORT SMITH	3	1	185	189
JEFFERSON COMPREHENSIVE COUNSELING ASSOCIATES	0	0	65	65
MYLES BOYS RECOVERY, INC.	0	0	1	1
	0	0	2	2
NORTHEAST ARK CMHC/MID-SOUTH HEALTH SYSTEMS, INC	22	2	842	866
NORTHEAST ARKANSAS TREATMENT SERVICES, LLC	1	0	245	246
NORTHWEST ARKANSAS PSYCOLOGICAL GROUP	0	8	2	10
OZARK GUIDANCE CENTER	105	2	662	769
OZARK MOUNTAIN ALCOHOL RES. TREATMENT, INC.	6	0	401	407
	2	1	41	44
QUALITY LIVING CENTER	1	1	99	101
QUAPAW HOUSE, INC.	14	3	964	981
RECOVERY CENTERS OF AR	32	108	1,225	1,365
RECOVERY SOLUTIONS, INC.	3	10	41	54
RIGHT MOVE COUNSELING	0	0	3	3
SE AR BEHAVIORAL HEALTHCARE	1	4	54	59
SECOND CHANGE RECOVERY CENTER	0	0	3	3
SERENITY COUNSELING ADVOCATES, INC.	0	0	2	2
SHARON NELSON COUNSELING	0	5	1	6
SOBRIETY LIVING CENTER, INC	0	0	3	3
SOUTH ARKANSAS SUBSTANCE ABUSE	3	0	61	64
SOUTH ARKANSAS YOUTH SERVICES	0	0	2	2
SOUTHWEST AR COUNSELING & MENTAL HEALTH CENTER	31	13	326	370
SPRINGDALE TREATMENT CENTER	13	3	508	524
THE UNITED METHODIST CHILDREN'S HOME, INC	1	0	42	43
UAMS SUBSTANCE ABUSE	8	1	260	269
UNITED FAMILY SERVICES, INC.	9	12	264	285
WARDS OF SERENITY	0	0	3	3
WESTERN AR COUNSELING	48	10	1,008	1,066
YOUTH BRIDGE, INC	124	3	324	451
YOUTH HOME, INC.	0	0	2	2
				10.000
TOTALS	677	336	17,016	18,029

#### SUBSTANCE ABUSE TREATMENT TABLE 24. TOTAL CLIENTS SERVED BY PROVIDER AND GENDER

Service Providers	Male	Female	Not Reported	Total
10TH DISTRICT SUBSTANCE ABUSE PROGRAM	287	206	0	493
ADDICTION AND MENTAL HEALTH SERVICES INC	8	5	0	13
ALTERNATIVE OPPORTUNITIES, INC. (DECISION POINT)	445	362	0	807
ALTERNATIVE OPPORTUNITIES, INC.(HEALTH RESOURCES)	773	646	0	1,419
AR DEPT. OF COMMUNITY CORRECTIONS	1,536	588	0	2,124
AR DEPT. OF CORRECTIONS	2614	345	0	2,959
ARKANSAS TREATMENT SERVICES, PA	224	150	0	374
ARVAC	159	125	0	284
BETTER COMMUNITY DEVELOPMENT, INC.	146	90	0	236
CAPSTONE TREATMENT CENTER, INC.	2	0	0	2
CATAR CLINIC	231	181	0	412
CHRIST FOR THE WORLD -THE BRIDGE	3	3	0	6
CONWAY COUNTY COMMUNITY SERVICE, INC.	1	0	0	1
COUNSELING ASSOCIATES, INC.	47	41	0	88
COUNSELING CLINIC, INC.	84	51	0	135
CROWLEY'S RIDGE DEV. COUNCIL, INC.	17	14	0	31
FAMILY SERVICE AGENCY, INC.	258	74	0	332
FORT SMITH BEHAVIORAL HEALTH	5	0	0	5
FRESH ROOTS FAMILY COUNSELING	2	0	0	2
GYST HOUSE	41	10	0	 51
HARBOR HOUSE, INC. OF FORT SMITH	100	89	0	189
JEFFERSON COMPREHENSIVE COUNSELING ASSOCIATES	24	41	0	65
MYLES BOYS RECOVERY, INC.	1	0	0	1
NORTH CENTRAL AR DEVELOPMENT COUNCIL	1	1	0	2
NORTHEAST ARK CMHC/MID-SOUTH HEALTH SYSTEMS, INC.	521	345	0	866
NORTHEAST ARKANSAS TREATMENT SERVICES, LLC	144	102	0	246
NORTHWEST ARKANSAS PSYCOLOGICAL GROUP	6	4	0	10
OZARK GUIDANCE CENTER	558	211	0	769
OZARK MOUNTAIN ALCOHOL RES. TREATMENT, INC.	235	172	0	407
QH DUNSTON ADOLESCENT	28	16	0	44
QUALITY LIVING CENTER	57	44	0	101
QUAPAW HOUSE, INC.	584	397	0	981
RECOVERY CENTERS OF AR	857	508	0	1,365
RECOVERY SOLUTIONS, INC.	42	12	0	54
RIGHT MOVE COUNSELING		0	0	3 <del>1</del>
SE AR BEHAVIORAL HEALTHCARE	47	12	0	59
SECOND CHANGE RECOVERY CENTER	47	3	0	3
SERENITY COUNSELING ADVOCATES, INC.	1		0	2
SERENT T COUNSELING ADVOCATES, INC.	4	2	0	<u> </u>
SOBRIETY LIVING CENTER, INC	4	2	0	3
SOUTH ARKANSAS SUBSTANCE ABUSE	1	2 15	0	3 64
SOUTH ARKANSAS SUBSTANCE ADUSE	49	15		04
	205	165	0	2
SOUTHWEST AR COUNSELING & MENTAL HEALTH CENTER			0	370
SPRINGDALE TREATMENT CENTER	323	201	0	524
THE UNITED METHODIST CHILDREN'S HOME, INC	0	43	0	43
	153	116	0	269
UNITED FAMILY SERVICES, INC.	233	52	0	285
	2	1	0	3
WESTERN AR COUNSELING	556	510	0	1,066
YOUTH BRIDGE, INC	341	110	0	451
YOUTH HOME, INC.	2	0	0	2
TOTALS	11,962	6,067	0	18,029

# ARKANSAS HEALTH CENTER Clients Served

#### TABLE 25. ARKANSAS HEALTH CENTER UNDUPLICATED CLIENTS SERVED BY COUNTY AND AGE

County	0 - 17	18 - 59	60 - 64	65 +	Total		County	0 - 17	18 - 59	60 - 64	65 +	Total
Arkansas	0	0	1	0	1	0	Lincoln	0	0	0	0	0
Ashley	0	0	0	2	2	0	Little River	0	0	0	0	0
Baxter	0	0	0	0	0	0	Logan	0	0	0	1	1
Benton	0	2	0	1	3	0	Lonoke	0	3	0	4	7
Boone	0	0	0	2	2	0	Madison	0	0	0	0	0
Bradley	0	0	0	0	0	0	Marion	0	0	1	0	1
Calhoun	0	0	0	0	0	0	Miller	0	0	0	1	1
Carroll	0	0	0	0	0	0	Mississippi	0	0	0	1	1
Chicot	0	0	0	0	0	0	Monroe	0	2	0	1	3
Clark	0	0	0	0	0	0	Montgomery	0	0	0	0	0
Clay	0	2	0	0	2	0	Nevada	0	0	0	1	1
Cleburne	0	0	0	1	1	0	Newton	0	0	0	0	0
Cleveland	0	0	0	0	0	0	Ouachita	0	2	0	0	2
Columbia	0	0	0	1	1	0	Perry	0	2	0	0	2
Conway	0	2	1	0			Phillips	0	0	0	0	0
Craighead	0	2	2	2	6	0	Pike	0	0	0	0	0
Crawford	0	0	0	0	0	0	Poinsett	0	0	1	0	1
Crittenden	0	0	0	1	1	0	Polk	0	3	0	0	3
Cross	0	0	0	0	0	0	Pope	0	1	1	0	2
Dallas	0	0	0	0	0	0	Prairie	0	0	0	0	0
Desha	0	0	0	0	0	0	Pulaski	0	36	10	34	80
Drew	0	1	0	0	1	0	Randolph	0	2	0	0	2
Faulkner	0	4	1	3	8	0	Saline	0	28	13	26	67
Franklin	0	1	0	0	1	0	Scott	0	0	0	0	0
Fulton	0	0	0	0	0	0	Searcy	0	0	0	0	0
Garland	0	11	3	8	22	0	Sebastian	0	2	3	1	6
Grant	0	0	0	0	0	0	Sevier	0	1	0	0	1
Greene	0	0	1	0	1	0	Sharp	0	0	0	1	1
Hempstead	0	0	0	1	1	0	St. Francis	0	0	0	0	0
Hot Spring	0	2	9	5	16	0	Stone	0	0	0	0	0
Howard	0	2	0	3	5	0	Union	0	0	0	1	1
е	0	2	0	0			Van Buren	0	0	0	0	0
Izard	0			0	0	0	Washington	0	2	2	3	7
Jackson	0			2			White	0	0	1	1	2
Jefferson	0	1	2	2			Woodruff	0	0	0	0	0
Johnson	0		0	0	1	0	Yell	0	0	0	2	2
Lafayette	0			0			Out of State	0	0		0	0
Lawrence	0			0			Unknown	0	0		0	0
Lee					0							
Subtotals	0	33	20	34	87		Subtotals	0	84	32	78	194
							TOTALS	0	117	52	112	281

Source: ACCESS DATABASES

#### TABLE 26. ARKANSAS HEALTH CENTER UNDUPLICATED CLIENTS SERVED BY COUNTY AND RACE

				American					
County	Asian	Black	Hawaiian/PI		Hispanic	Multiracial	Unknown	White	Total
Arkansas	0	1	0	0		0	0		1
Ashley	0	1	0	0	0	0	0	1	2
Baxter	0	0	0	0	0	0	0	0	0
Benton	0	0	0	0	0	0	0	3	3
Boone	0	0	0	0	0	0	0	2	2
Bradley	0	0	0	0	0	0	0	0	0
Calhoun	0	0	0	0	0	0	0	0	0
Carroll	0	0	0	0	0	0	0	0	0
Chicot	0	0	0	0	0	0	0	0	0
Clark	0	0	0	0	0	0	0	0	0
Clay	0	1	0	0	0	0	0	1	2
Cleburne	0	0	0	0	0	0	0	1	1
Cleveland	0	0	0	0	0	0	0	0	0
Columbia	0	0	0	0	0	0	0	1	1
Conway	0	1	0	0	0	0	0	2	3
Craighead	0	1	0	0	0	0	0	5	6
Crawford	0	0	0	0	0	0	0	0	0
Crittenden	0	0	0	0	0	0	0	1	1
Cross	0	0	0	0	0	0	0	0	0
Dallas	0	0	0	0	0	0	0	0	0
Desha	0	0	0	0	0	0	0	0	0
Drew	0	0	0	0	0	0	0	1	1
Faulkner	0	2	0	0	0	0	0	6	8
Franklin	0	0	0	0	0	0	0	1	1
Fulton	0	0	0	0		0	0	0	0
Garland	0	3	0	0	0	0	0	19	22
Grant	0	0	0	0	0	0	0	0	0
Greene	0	0	0	0	0	0	0	1	1
Hempstead	0	1	0	0	0	0	0		1
Hot Spring	0	2	0	1	0	0	0		16
Howard	0			0			0		5
Independence	0			0		0	0		2
Izard	0			0		0	0		
Jackson	0			0		0	0		2
Jefferson	0		0	0		0	0		5
Johnson	0			0		0	0		1
Lafayette	0			0		0	0		
Lawrence	0		0	0		0	0		
Lee	0	0	0	0	0	0	0	0	-
Subtotals	0	18	0	1	0	0	0	68	87

#### TABLE 12. ARKANSAS HEALTH CENTER UNDUPLICATED CLIENTS SERVED BY COUNTY AND RACE

				American					
County	Asian	Black	Hawaiian/PI	Indian/Ak.	Hispanic	Multiracial	Unknown	White	Total
Lincoln	0	0	0	0		0	0		0
Little River	0	0	0	0	0	0	0	0	0
Logan	0	0	0	0	0	0	0	1	1
Lonoke	0	0	0	0	0	0	0	7	7
Madison	0	0	0	0	0	0	0	0	0
Marion	0	0	0	0	0	0	0	1	1
Miller	0	0	0	0	0	0	0	1	1
Mississippi	0	0	0	0	0	0	0	1	1
Monroe	0	2	0	0	0	0	0	1	3
Montgomery	0	0	0	0	0	0	0	0	0
Nevada	0	0	0	0	0	0	0	1	1
Newton	0	0	0	0	0	0	0	0	0
Ouachita	0	1	0	0	0	0	0	1	2
Perry	0	0	0	0	0	0	0	2	2
Phillips	0	0	0	0	0	0	0	0	0
Pike	0	0	0	0	0	0	0	0	0
Poinsett	0	0	0	0	0	0	0	1	1
Polk	0	0	0	0	0	0	0	3	3
Pope	0	1	0	0	0	0	0	1	2
Prairie	0	0	0	0	0	0	0	0	0
Pulaski	2	35	0	1	0	0	0	42	80
Randolph	0	0	0	0	0	0	0	2	2
Saline	0	9	0	0	1	0	0	57	67
Scott	0	0	0	0	0	0	0	0	0
Searcy	0	0	0	0	0	0	0	0	0
Sebastian	1	2	0	0	0	0	0	3	6
Sevier	0	0	0	0	0	0	0	1	1
Sharp	0	0	0	0	0	0	0	1	1
St. Francis	0	0	0	0	0	0	0	0	0
Stone	0	0	0	0	0	0	0	0	0
Union	0	1	0	0	0	0	0	0	1
Van Buren	0	0	0	0	0	0	0	0	0
Washington	0	0	0	0	2	0	0	5	7
White	0	0	0	0	0	0	0	2	2
Woodruff	0	0	0	0		0	0	0	
Yell	0	0	0	0	0	0	0	2	
Out of State	0	0	0	0	0	0	0	0	
Unknown	0	0	0	0	0	0	0	0	0
Subtotals	3	51	0				0	136	194
TOTALS	3	69	0	2	3	0	0	204	281

#### TABLE 27. ARKANSAS HEALTH CENTER UNDUPLICATED CLIENTS SERVED BY COUNTY AND GENDER

County	Female	Male	Unknown	Total	County	Female	Male	Unknown	Total
Arkansas	0	1	0	1	Lincoln	0	0	0	0
Ashley	2	0	0	2	Little River	0	0	0	0
Baxter	0	0	0	0	Logan	0	1	0	1
Benton	1	2	0	3	Lonoke	2	5	0	7
Boone	1	1	0	2	Madison	0	0	0	0
Bradley	0	0	0	0	Marion	0	1	0	1
Calhoun	0	0	0	0	Miller	0	1	0	1
Carroll	0	0	0	0	Mississippi	1	0	0	1
Chicot	0	0	0	0	Monroe	0	3	0	3
Clark	0	0	0	0	Montgomery	0	0	0	0
Clay	0	2	0	2	Nevada	0	1	0	1
Cleburne	1	0	0	1	Newton	0	0	0	0
Cleveland	0	0	0	0	Ouachita	1	1	0	2
Columbia	0	1	0	1	Perry	1	1	0	2
Conway	1	2	0	3	Phillips	0	0	0	0
Craighead	4	2	0	6	Pike	0	0	0	0
Crawford	0	0	0	0	Poinsett	1	0	0	1
Crittenden	0	1	0	1	Polk	0	3	0	3
Cross	0	0	0	0	Pope	0	2	0	2
Dallas	0	0	0	0	Prairie	0	0	0	0
Desha	0	0	0	0	Pulaski	34	46	0	80
Drew	0	1	0	1	Randolph	1	1	0	2
Faulkner	5	3	0	8	Saline	26	41	0	67
Franklin	0	1	0	1	Scott	0	0	0	0
Fulton	0	0	0	0	Searcy	0	0	0	0
Garland	8	14	0	22	Sebastian	4	2	0	6
Grant	0	0	0	0	Sevier	0	1	0	1
Greene	0	1	0	1	Sharp	1	0	0	1
Hempstead	0	1	0	1	St. Francis	0	0	0	0
Hot Spring	10	6	0	16	Stone	0	0	0	0
Howard	2	3	0	5	Union	0	1	0	1
Independence		2	0	2	Van Buren	0	0	0	0
Izard	0	0	0	0	Washington	3	4		7
Jackson	0	2	0	2	White	1	1	0	2
Jefferson	2	3	0	5	Woodruff	0	0	0	0
Johnson	0	1	0	1	Yell	0	2		2
Lafayette	0	0	0	0	Out of State	0	0		0
Lawrence	0	0	0	0	Unknown	0	0		0
Lee	0	0	0	0					
Subtotals	37	50	0	87	Subtotals	76	118	0	194
	•1		V	•1	TOTALS	113	168		281

Source: ACCESS DATABASES

## TABLE 28. ARKANSAS HEALTH CENTERAVERAGE DAILY CENSUS BY MONTH

#### All AHC Residents Monthly Average Daily Census

Month	Census
July-14	243
August-14	249
September-14	248
October-14	247
November-14	251
December-14	249
January-15	249
February-15	245
March-15	244
April-15	242
May-15	243
June-15	242

The average daily census for 2015 for all	<b>っ</b>
Residents	<u> </u>

<u>246</u>

Source: ACCESS DATABASES



#### INTRODUCTION

#### DCCECE MISSION STATEMENT

Together we improve the quality of life of all Arkansans by protecting the vulnerable, fostering independence and promoting better health

#### **OVERVIEW**

Act 1132 of 1997, established the Division of Child Care and Early Childhood Education within the Arkansas Department of Human Services. The purpose of the Division is to enhance the coordination of child care and early childhood education programs within the state. This coordination ensures a seamless delivery of service to low-income families and those who are moving from welfare to work.

The Division working with the Early Childhood Commission, adopted the following mission statement:

The mission of the Arkansas Early Childhood Commission is "As good stewards of the public trust, we will advise the Division of Child Care and Early Childhood Education in supporting the optimal and ongoing development of young children in Arkansas."

The Arkansas Early Childhood Commission goals are as follows:

- To improve the overall quality of care in infant and toddler programs
- To engage families in the child's education through research-based programs that enhance child outcomes and success in school
- State policies should create an integrated system of professional development uniting the early childhood sectors child care; Head Start, Pre-K; public schools; early intervention and special education services. (Adopted from Workforce Designs National Association for the Education of Young Children)
- To support restructuring, expanding and growing Better Beginnings/Quality Rating Improvement System
- Strengthen and expand local and state partnerships with other agencies and organizations for connected action (Established April 2009)
- Create awareness of Health and Nutrition Programs and educate parents, children and child care providers on the benefits of a healthy lifestyle.

# FAMILY SUPPORT



#### ACTUAL EXPENDITURES FOR CHILD CARE SERVICES

Month	TEA	Low-Income	ESS	TOTAL
Jul-14	\$268,762	\$3,159,548	\$897,215	\$4,325,525
Aug-14	223,011	1,979,773	779,953	\$2,982,737
Sep-14	258,960	2,103,085	857,380	\$3,219,425
Oct-14	251,093	1,980,808	790,099	\$3,022,000
Nov-14	223,576	1,952,046	772,441	\$2,948,063
Dec-14	223,904	2,036,448	868,271	\$3,128,623
Jan-15	176,734	2,038,422	846,273	\$3,061,429
Feb-15	196,276	1,812,704	750,900	\$2,759,880
Mar-15	218,797	2,032,104	848,527	\$3,099,428
Apr-15	209,855	2,286,951	760,473	\$3,257,279
May-15	201,898	2,006,941	731,161	\$2,940,000
Jun-15	238,782	3,287,974	3,088,032	\$6,614,788

#### CHILD CARE ASSISTANCE PROGRAMS

The Child Care Assistance Program began in 1989. The initial purpose of this program was to provide subsidized child care services to low-income families utilizing child care voucher services. The families must be working, enrolled in an educational program, or attending training. Child care voucher services are also provided to families and children needing Protective Services and Foster Care. In 1997 with the authorization of welfare reform, the process was expanded to include families receiving Transitional Employment Assistance (TEA) and families transitioning from TEA to Extended Support Services (ESS).

Source		SFY 2015
Child Care Development Fund (CCDF)	9	\$ 36,801,570
Foster Care:		
Discretionary FC Non IV-E	\$ 3,303,007	
Foster Care	\$ 2,930,630	
Foster Care Total		\$6,233,637
Protective Services	9	\$ 559,416
TOTAL		\$ 43,594,623

Children: (A	A Child may be counted in each cost cente	۲.)	All Data
Extended Sup	oport Services (ESS) WORKING		4,222
	ESS TOTAL		4,222
Foster Care:			·
	ionary FC Non IV-E	2,424	
Foster (		1,492	
	FOSTER CARE TOTAL	, -	3,916
LOW-IN	COME		
	ABC SUMMER CARE		4,774
	CCDF PRE-K		1,498
	SCHOOL		833
	SUPPORTIVE SERVICES		384
	TEEN EDUCATION		211
	TEEN EMPLOYMENT		5
	WORKING		2,711
	WORKING STUDENT		330
	LOW-INCOME TOTAL		10,746
PROTECTIVE	ESERVICES		495
	PROTECTIVE SERVICES TOTAL		495
TEA	JOB SEARCH		1,069
ILA	SCHOOL		464
	WORK EXPERIENCE		1,468
	TEA TOTAL		3,001
TOTAL CHILI	DREN SERVED		22,380

#### CHILD CARE ASSISTANCE PROGRAMS

Families: (A Family may be counted in each cost ce	enter.)	All Data
ESS WORKING		2,300
ESS TOTAL		2,300
Foster Care:		
Discretionary FC Non IV-E	1,278	
Foster Care	915	
FOSTER CARE TOTAL		2,193
LOW-INCOME		
SCHOOL		310
SUPPORTIVE SERVICES		220
		198
TEEN EMPLOYMENT		5
WORKING		1,501
WORKING STUDENT		213
ABC SUMMER CARE		4,023
CCDF PRESCHOOL		1,329
LOW-INCOME TOTAL		7,799
PROTECTIVE SERVICES		290
PROTECTIVE SERVICES TOTAL		290
TEA		
JOB SEARCH		621
SCHOOL		319
WORK EXPERIENCE		876
TEA TOTAL		1,816
TOTAL FAMILIES SERVED		14,398

#### CHILD CARE PROVIDERS:

Number of licensed child care centers or homes and registered homes:

2,655

#### Number of Child Care Center or Homes Receiving Subsidy

Facility Type Desc	Facility Count
Child Care Center	1,323
Licensed Child Care Family Home	225
Out of School Time	42
Registered Child Care Family Home	8
Total Receiving Subsidy	1,598

OVERALL COUNT TABLE					
Number of Children Served By DCC/ECE	Sorvod Rv	Number of Children Served (excluding FC) By DCC/ECE	Number of Cases Served (excluding FC) By DCC/ECE		
19,108	12,432	16,118	10,908		
# PROGRAM & PROFESSIONAL DEVELOPMENT

#### **PROGRAM & PROFESSIONAL DEVELOPMENT**

#### THE QUALITY PERSPECTIVE

The DCCECE Program and Professional Development Unit (PPD) is in a unique position of providing support services to child care providers, families, early care professionals and DCCECE staff. The staff guide and direct improving the quality, availability and accessibility of care for Arkansas children through the Better Beginnings incentive funds; ABC and CCDF professional development contracts; Birth through Prekindergarten Teaching Credential; economic development grants; Child Care Aware of Arkansas Network; educational resources; and Technical Assistance System.

#### BASIC ORIENTATION COURSE FOR CHILD CARE STAFF/CHILD CARE ORIENTATION TRAINING (CCOT)

PROGRAM	PROGRAM MEASUREMENTS	2012-13	2013-14	2014-15
CHILD CARE	Number of Persons Enrolled	934	1,159	1,160
ORIENTATION	Percentage of Persons	83%	69%	75%
TRAINING	Number of Sites Providing	58	43	58
IRAINING	Number of Classes	58	97	92

#### Family Child Care Provider Orientation Training July 1, 2012 through June 30, 2015

County	2012-2013	2013-2014	2014-2015
Jefferson	5	0	2
Independence	6	6	1
Pulaski	13	10	4
Craighead	3	0	1
Washington	3	7	2

#### **DIRECTOR'S ORIENTATION**

Directors Orientation supports new administrators in successfully fulfilling their responsibilities. The course is provided in four six-hour modules and is required for all new directors of licensed child care centers in Arkansas. CEUs and ADE credit are available upon completion of the 24 clock hours (2.4 CEUs). An outline of the content is listed below.

•Directors Orientation A - Minimum licensing rules and regulations and Better Beginnings

•Directors Orientation A-2 - Risk management including playground safety, safe sleep and supervision, technology, shaken baby syndrome, and child maltreatment

•Directors Orientation B - Communication, professionalism and the NAEYC Code of Ethical Conduct

•Directors Orientation C - Brain development research, developmentally appropriate practice, ages and stages, early childhood environments, positive guidance and curriculum

47 courses were held with 1,450 participants attending for FY 2015.

#### **PROGRAM & PROFESSIONAL DEVELOPMENT**

#### BETTER BEGINNINGS INCENTIVE GRANTS

Arkansas' Better Beginnings is a voluntary quality rating and improvement system, requires increasing progress by providers in several component areas—administration, administrator and staff qualifications, professional development, learning environment, facility assessment, and child health/development. Participating child care providers' quality ratings will be posted on the Better Beginnings Web site. This resource will help to inform parents as they make decisions about care for their children.

In July 2010, all grants were consolidated under the Better Beginnings Incentive Program. Providers can access grant funds after signing on to Better Beginnings and achieving at least level one. The grants are divided into two parts: Incentive and Professional Development. The incentive portion has four areas to choose from: Administration, Environmental, Development/Family Involvement and Other. The professional development portion is to assist providers in getting their required professional development hours.

In the 2014-2015 grant year, there were a total of 1,135 programs awarded Better Beginnings grants equalling \$2,218,500.00.

PROGRAM	LEVEL	2012-2013	2013-2014	2014-2015
	THREE STAR-# OF PROGRAMS	480	551	606
	INCENTIVE	\$279,735.79	\$324,000.00	\$361,500.00
	PROFESSIONAL DEVELOPMENT	\$483,595.00	\$567,500.00	\$629,500.00
BETTER BEGINNINGS	TWO STAR-# OF PROGRAMS	30	33	44
INCENTIVE/ PROFESSIONAL	INCENTIVE	\$29,500.00	\$32,250.00	\$47,250.00
DEVELOPMENT GRANTS	PROFESSIONAL DEVELOPMENT	\$34,000.00	\$39,000.00	\$58,500.00
	ONE STAR-# OF PROGRAMS	247	328	485
	INCENTIVE	\$352,350.00	\$442,750.00	\$612,250.00
	PROFESSIONAL DEVELOPMENT	\$263,750.00	\$342,000.00	\$508,500.00

#### PROFESSIONAL DEVELOPMENT

The Arkansas Early Childhood Professional Development System (AECPDS) was developed and guidelines were promulgated in 2004. The purpose of the system is to create a coordinated system of professional development for early care and education providers in Arkansas. The implementation of the system was made possible through five working committees with the oversight of a steering committee. An evaluation of the system was completed September 2007 with recommendations for improving the competency areas, the three registries, the career lattice and to include on-going work with higher education. During 2008-2009, the system was rebranded and renamed Traveling **A**rkansas **P**rofessional **P**athways (TAPP). The Practioner Register now has 44,082 participants and the Trainer Registry has 1,346 verified trainers.

The Arkansas Early Childhood Professional Development Registry tracks practitioners and trainers in an effort to increase training and education levels and to ensure quality educational opportunities.

#### **PROGRAM & PROFESSIONAL DEVELOPMENT**

**PROFESSIONAL DEVELOPMENT (continued)** 

Training / Educational Categories	Training / Educational Levels	June 2013	June 2014	June 2015
ADVANCED	Advanced 1	337	334	368
ADVANCED	Advanced 2	167	164	191
TOTAL ADVANCED		504	498	559
	Intermediate 1	921	930	1043
INTERMEDIATE	Intermediate 2	57	61	71
	Intermediate 3	122	116	125
TOTAL INTERMEDIATE		1,100	1,107	1,239
FOUNDATION	Foundation 1	6,347	6,659	7,484
	Foundation 2	3,680	3,823	4,185
	Foundation 3	11,124	12,029	13,050
ENTRY	Entry	21,151	24,997	17,565
TOTAL PRACTITIONERS		38,778	49,113	44,082
TOTAL TRAINERS		1,468	1,932	1,346

#### PROFESSIONAL DEVELOPMENT AND TRAINING ACTIVITIES

DCCECE contracts with educational agencies and Universities to provide professional development at no cost to early childhood professionals. The training is based on the 8 key content areas: Child Growth and Development; Learning Environment and Curriculum; Positive Interactions and Guidance; Family and Community; Child Observation and Assessment; Health, Safety, and Nutrition; Professional Development and Leadership; and Program Planning and Management. In 2014-2015, 5,492 trainings were provided to 79,023 practitioners in 74 counties.

#### **PROGRAM & PROFESSIONAL DEVELOPMENT**

#### PRE-K EARLY LEARNING LITERACY IN ARKANSAS (ELLA)

Pre-K ELLA is designed to provide guidance to early childhood educators with strategies and techniques in delivering balanced literacy opportunities that provide a strong foundation for school and life success to young children in Arkansas. DCCECE contracts with 14 other agencies, including the University of Arkansas at Fayetteville, that coordinates the 30 hour training.

Pre-K ELLA Classes from March 1, 2012 - June 30, 2015						
2012-13 2013-14 2014-15						
Enrolled	802	586	643			
Graduates	608	383	487			
% Completion	76%	65%	76%			
Classes	59	49	49			

#### EARLY LEARNING STANDARDS (INFANT/TODDLER FRAMEWORK AND PRESCHOOL FRAMEWORK)

Early Learning Standards classes provide a foundation for early care providers in early learning standards, benchmarks, strategies, activities, and development of curriculum using to the Early Learning Standards and Kindergarten Readiness. This training also addresses the observation and assessment of young children.

Early Learning Standards Classes from July 1, 2012- June 30, 2015						
Program Measurements      2012-13      2013-14      2014-2015						
Enrolled	1,122	576	902			
Graduates	904	1385	748			
% Completion	81%	100%	83%			
Classes	56	90	58			

#### PRE-SOCIAL EMOTIONAL LEARNING (PRE-K SEL)

Pre-K SEL provides teachers of three to five year olds knowledge and skills to build warm relationships with children, parents and coworkers, to create positive and productive classroom climates, prevent challenging behavior, and to manage disruptive behavior and teach children new skills so they can enter kindergarten ready to learn.

Pre-K SEL Classes from July 1, 2012 - June 30, 2015					
Program Measurements	2012-13	2013-14	2014-15		
Number of Person Enrolled	312	315	363		
Number of Persons Completing	264	172	209		
Completion Rate	85%	55%	58%		
Number of Classes	21	26	27		

#### **PROGRAM SUPPORT**

#### ARKANSAS CHILD CARE FACILITIES LOAN GUARANTEE FUND

Loan guarantees are made to assist with the development of new facilities or expansion of existing facilities, particularly in lowincome, rural areas that demonstrate a need for additional quality child care. Guarantees are available to a maximum of \$25,000 and may be used for operating capital, as well as capital outlay.

PROGRAM	July 1, 2013	July 1, 2014	July 1, 2015
Guarantee Fund Investment	\$449,355	\$453,106	\$365,842
Current Total Guarantees in Place (Fund Exposure)	\$3,410	\$0	\$0
Current Total of Loans Guaranteed	\$4,263	\$0	\$0
Participating Financial Institutions	1	1	1
Total Defaults	none	none	none
Capital Reduction (Accrued Interest Applied Before Capital is Accessed)	\$-0-	\$-0-	\$0.00
Total Guarantee Applications Denied/Rescinded	\$-0-	\$0	\$0

#### COMMUNITY DEVELOPMENT BLOCK GRANT PARTNERSHIP WITH ARKANSAS ECONOMIC DEVELOPMENT

DCCECE and Arkansas Economic Development Commission (AEDC) have a working partnership to assist in the development of quality child care programs in Arkansas. DCCECE provides the pre-application review for AEDC to determine the viability of potential child care projects. AEDC provides grant funding for construction or renovation of child care facilities which will serve a majority of low to moderate-income children. These grants are available only to city or county governments.

PROGRAM	PROGRAM MEASUREMENTS	2012-13	2013-2014	2014-2015
AEDC	Number of Projects Approved/Funded	2	2	2
AEDC	Number of Projects Completed	0	1	0

#### CHILD CARE RESOURCE CENTER

DCCECE closed the Arkansas Child Care Resource Center to the public during the 2013-2014 year. A new resource center library was opened in North Little Rock to serve area practitioners. The Division continues to mail out printed resources to early childhood professionals including the Getting Ready for Kindergarten Calendar.

PROGRAM MEASUREMENTS	2012-13	2013-14	2014-15
Visitors to Arkansas Child Care Resource Center (ACCRC)	801	N/A*	N/A*
Better Beginnings Items Mailed Out	568	438	127**
Number of Items Checked Out	79,403	N/A*	N/A*
Number of Items Mailed Out	78,625	72,317	50,016**

\*\* Distribution of Mail Outs decreased due to supply of publications on hand at the end of the fiscal year.

#### **PROGRAM & PROFESSIONAL DEVELOPMENT**

#### CHILD CARE RESOURCE AND REFERRAL CENTER

Child Care Aware Resource and Referral Agencies are contracted to provide technical assistance to child care providers, maintain a child care referral database of licensed and registered programs within their defined region and provide professional development training. For child care programs, CCA Agencies provide: information and assistance concerning Arkansas's quality rating program, Better Beginnings; Resource and Lending Libraries; free marketing; and assistance in starting your own child care program. For families, CCA Agencies provide: information on choosing high-quality child care and education, guidance. For community partners and businesses, CCA Agencies consult with employers on child care options for employees. Parents can access information on all licensed/registered child care homes and centers by accessing the DCCECE web site at: http://www.arkansas.gov/childcare/ or through the 1-800-445-3316 line.

PROGRAM	PROGRAM MEASUREMENTS	2012-13	2013-14	2014-15
	North Central	19,396	5,079	22,387
	Northwest	10,187	8,805	5,832
	Northeast	4,466	5,066	4,656**
CHILD CARE	Central & Southwest	1,105	21,937	2,414
RESOURCE	Southeast	966	10,388	458*
AND	West Central	3,418	379	1,390
REFERRAL	Distribution of Better Beginnings	6,411	8,192	3,902
	Distribution/library usage	103,967	79,602	10,888
	Internet Usage for R & R	57,017	81,412	80,035
	New Provider Kits Inquiries	1,040	452	504

Lower numbers due to the following reasons:

\*SE-Staff turnover and unavailability of tech services

\*\*NE-Online search for child care is available for parents using the online service; parking is limited to the Resource Center; and Better Beginnings and Technical Assistance staff are available in office to answer calls.

#### Child Care Aware Resource and Referral Agencies

The Child Care Aware Resource and Referral Agencies offer training opportunities to early childhood education programs in their regions, including (Nutrition and Physical Activity-Self Assessment for Child Care) NAPSACC, Family Child Care Business Training and Ages and Stages Questionnaire.

#### **NAPSACC** Training

The NAPSACC training program has been in existence for 7 years and has grown from 4 sites during Year 1 to 262 sites last year. The NAPSACC program offers a series of 4 training topics and concludes with a self-assessment and action plan for improving nutrition and physical activities for children and adults in the programs. CCA of Northcentral AR houses the information for data purposes. The number of sites include all programs funded from the Department of Health, programs funded through DCCECE contractual work with Child Care Aware Agencies, and programs needing a refresher from Child Care Aware.

#### SCHOOL READINESS INDICATORS

The University of Arkansas at Little Rock (UALR) Children's Data Center/Institute for Economic Advancement continues to gather and track school readiness indicators and provides data for policy planning. The ability to establish trend data that informs our policy decisions occurs through use of the trending reports. Additional child health indicators are incorporated each year and the "Getting Ready For School" report is released each Fall. The Division is working with UALR/Institute for Economic Advancement on an interactive web-based portal making available information on all early care and education programs, projects, funding and resources. Because of the project's complexity and desire to make it a viable resource, the launch of the website has been postponed until the 2014-15 year.

### New initiatives to support the implementation of the Better Beginnings/Quality Rating and Improvement System, are as follows:

#### **Quality Rating and Improvement System:**

- \*Quality Care Education and Outreach Campaign
- \*Quality Care development of tool kits and training
- \*QRIS Evaluation of standards and processes
- \*Targeted coaching project implemented to help child care providers increase their quality

#### **PROGRAM & PROFESSIONAL DEVELOPMENT**

#### **Child Health and Well-Being:**

-Foster Care/Infant Care best practices working with families and the current court system-joint projects with DCFS

-Special Quest/Local Teams implement strategies for Inclusive Care for Children with Special Needs/joint project with Head Start and DDS

-Child Health Care Consultants/Infant Toddler Specialists assigned to each of the 6 Child Care Resource and Referral agencies

-Ages and Stages Parent Questionnaire Developmental Screening/training, implementation and evaluation in high voucher usage programs sites

#### Child Guidance and Behavior/Social Emotional Development:

-Al's Caring Pals: for Family Child Care/Social-emotional curriculum/training of trainers and delivery to family child care.

-TIPS/Brief Parenting Interventions-tip sheets-training for teachers and caregivers in high voucher use programs to assist parents with child behavior issues

#### Parenting:

-Family Support staff host Teen Parent meetings and meet with voucher case heads once every one or two years depending on the Better Beginnings level of the facility the child is attending.

#### Infant/Toddler Care:

-Infant Toddler Education Frameworks/Training of Trainers and expanded delivery of framework training

-Infant and Toddler Specialists in six (6) local Child Care Resource and Referral Centers to develop new Infant/Toddler programs

#### School Age/Youth Development Programming:

-Introduction to the 40 Developmental Assets:

This training introduces youth workers to the 40 common sense, positive experiences and qualities that influence the choices young people make as well as how to create an intentionally rich asset-based afterschool program. This training is required for school-age programs participating in Better Beginnings.

#### -Arkansas Youth Development Institute (YDI):

YDI consists of 20 online professional development courses for front line youth workers whose OST programs serve children and youth in grades K-12. By taking a series of these trainings, youth workers can receive the Youth Worker Orientation Certificate.

#### -Summer Learning Day:

Summer Learning Day is a national advocacy day, with local and statewide events. The goal is to increase awareness of the importance of summer learning for our nation's youth in helping close the achievement gap and support healthy development in communities all across the country. www.summerlearning.org

#### -Statewide Out of School Conference:

The annual statewide conference offers training to increase the knowledge and skills of out of school time professionals. The conference is a collaboration of ASU Childhood Services, the Arkansas Out of School Network, and the Arkansas Department of Education.

# HEALTH AND NUTRITION PROGRAM

#### **HEALTH & NUTRITION PROGRAM**

The Health & Nutrition Program provides reimbursement for well-balanced, nutritious meals served to individuals enrolled in participating programs. Total grants for these programs were \$78,921,238 for SFY 2014 and \$71,449,089 in SFY 2015. Funds for all programs must be added together to capture the grand total.

#### **Child and Adult Care Food Program**

This program provides reimbursement to organizations providing licensed nonresidential day-care services. Adult day-care centers may participate. Organizations may be reimbursed for two meals and one supplement or one meal and two supplements per day.

	SFY 2014	SFY 2015
Number of Contracts	565	535
Program Funds (Approximate)	\$66,260,890	\$58,489,225
Total Number of <u>Free Meals</u>	31,762,087	27,137,807
Total Number of <u>Reduced Meals</u>	2,067,071	2,096,175
Total Number of Paid Meals	6,184,880	6,180,798
Total Meals	40,014,038	35,414,780

#### National School Lunch and Breakfast Program

This program provides reimbursement to an educational unit of high school grade or under, operating under public or non-profit private ownership in a single building or complex of buildings and organizations that are licensed to provide residential child care.

	SFY 2014	SFY 2015
Number of Contracts	62	54
Number of Facilities/Sites	88	77
Program Funds (Approximate)	\$3,021,335	\$2,895,556
Total Number of <u>Free Lunches</u>	577,759	545,346
Total Number of <u>Reduced Lunches</u>	29,386	27,279
Total Number of Paid Lunches	300,264	200,088
Total Lunches	907,409	772,713
Total Number of <u>Free Breakfasts</u>	551,669	511,790
Total Number of Reduced Breakfasts	9,878	6,841
Total Number of Paid Breakfasts	4,183	4,042
Total Breakfasts	565,730	522,673
Total Number of <u>Free Snacks</u>	165,144	162,446
Total Number of Reduced Snacks	1,186	996
Total Number of Paid Snacks	1,133	2,335
Total Snacks	167,463	165,777
Total Number of Free Meals	1,280,541	1,219,582
Total Number of Reduced Meals	34,755	35,116
Total Number of Paid Meals	311,275	206,465
Total Meals	1,626,571	1,461,163

#### **HEALTH & NUTRITION PROGRAM**

#### Summer Food Service Program

This program provides reimbursement to summer camps and migrant centers for up to three (3) meals per day. Other sites may be reimbursed for two (2) meals per day.

	SFY 2014	SFY 2015
Number of Contracts	216	167
Number of Facilities/Sites	791	795
Program Funds (Approximate)	\$9,639,013	\$10,064,308
Total Number of Breakfasts	861,834	767,105
Total Number of <u>Lunches</u>	1,442,546	1,218,642
Total Number of <u>Suppers</u>	298,727	236,503
Total Number of Supplements	276,678	230,648
Total Meals	2,879,785	2,452,898



#### **HEALTH & NUTRITION PROGRAM**



Source: Health & Nutrition Program Unit

#### HEALTH & NUTRITION PROGRAM CACFP PAYMENTS BY COUNTY\*

County	Payments	County	Payments
Arkansas	\$322,660	Lawrence	\$197,608
Ashley	295,795	Lee	252,317
Baxter	503,983	Lincoln	211,440
Benton	1,918,172	Little River	157,744
Boone	422,750	Logan	266,842
Bradley	334,817	Lonoke	747,608
Calhoun	74,248	Madison	143,377
Carroll	399,158	Marion	103,225
Chicot	863,765	Miller	321,556
Clark	373,593	Mississippi	1,982,573
Clay	191,872	Monroe	227,634
Cleburne	235,410	Montgomery	91,973
Cleveland	198,111	Nevada	239,454
Columbia	311,199	Newton	69,169
Conway	359,665	Ouachita	606,097
Craighead	2,637,800	Perry	103,804
Crawford	1,059,426	Phillips	937,943
Crittenden	4,033,485	Pike	189,055
Cross	449,469	Poinsett	535,822
Dallas	486,858	Polk	281,365
Desha	854,308	Pope	875,860
Drew	791,812	Prairie	26,227
Faulkner	1,361,478	Pulaski	10,340,711
Franklin	240,678	Randolph	539,972
Fulton	100,135	Saline	990,175
Garland	1,834,120	Scott	132,931
Grant	26,549	Searcy	85,097
Greene	574,153	Sebastian	1,877,946
Hempstead	325,410	Sevier	306,066
Hot Spring	505,372	Sharp	310,318
Howard	467,545	St. Francis	352,753
Independence	510,645	Stone	130,888
Izard	135,304	Union	797,295
Jackson	208.913	Van Buren	136.695

Jackson	208,913	Van Buren	136,695
Jefferson	4,060,572	Washington	2,461,347
Johnson	376,757	White	1,021,639
Lafayette	133,060	Woodruff	117,192
		Yell	518,703

Total	\$56,667,467
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\* Monies pulled by Service Date

(includes: Homes, Centers and At-Risk)

Source: Health & Nutrition Program Unit

DCCECE-15

#### HEALTH & NUTRITION PROGRAM CHILD AND ADULT CARE FOOD PROGRAM

		Licensed			Licensed		Licensed
County	Day Care Centers	Capacity Centers	Adult Centers	Head Start Sites	Capacity Head Starts	Day Care Homes	Capacity Homes
Arkansas	5	326	0	0	0	7	96
Ashley	1	72	0	0	0	2	20
Baxter	3	470	0	0	0	3	36
Benton	43	9,358	0	10	552	23	259
Boone	23	896	1	18	627	6	84
Bradley	8	284	0	12	559	1	10
Calhoun	1	0	0	0	0	1	10
Carroll	3	410	0	0	0	9	98
Chicot	24	220	0	0	0	8	89
Clark	23	1,070	0	0	0	3	42
Clay	0	0	0	0	0	3	39
Cleburne	4	595	0	0	0	1	14
Cleveland	0	0	0	4	156	4	46
Columbia	3	182	0	0	0	2	26
Conway	60	2,982	0	0	0	6	78
Craighead	6	9,898	13	22	1,258	13	144
Crawford	12	1,830	0	22	652	10	106
Crittenden	108	2,965	1	0	0	9	114
Cross	11	169	0	0	0	6	66
Dallas	9	0	0	0	0	2	32
Denver	0	0	0	37	1,858	0	0
Desha	4	1,101	1	0	0	2	26
Drew	3	1,216	4	0	0	6	73
Faulkner	6	3,162	1	16	994	18	255
Franklin	2	626	0	0	0	3	48
Fulton	1	205	0	0	0	0	0
Garland	6	5,917	0	4	313	6	73
Grant	1	45	0	0	0	1	10
Greene	2	1,122	0	0	0	3	36
Hempstead	3	608	0	0	0	3	36
Hot Spring	2	939	0	16	854	1	16
Howard	2	353	0	0	0	6	96
Independence	4	1,784	0	15	491	1	10
Izard	1	180	0	0	0	1	10
Jackson	3	444	0	0	0	0	0
Jefferson	5	3,841	3	8	533	11	114
Johnson	3	280	0	0	0	6	78
Lafayette	0	0	0	0	0	0	0
Lawrence	2	187	0	0	0	1	10
Lee	0	0	0	0	0	2	32
Lincoln	14	133	0	0	0	0	0
Little River	2	156	0	0	0	2	26
Logan	7	93	0	0	0	9	114
Lonoke	16	1,283	0	0	0	11	107

#### HEALTH & NUTRITION PROGRAM CHILD AND ADULT CARE FOOD PROGRAM

County	Day Care Centers	Licensed Capacity Centers	Adult Centers	Head Start Sites	Licensed Capacity Head Starts	Day Care Homes	Licensed Capacity Homes
Madison	2	96	0	0	0	5	62
Marion	0	0	0	0	0	3	42
Miller	2	1,208	0	0	0	3	36
Mississippi	28	917	0	18	1,207	11	126
Monroe	5	154	0	0	0	5	50
Montgomery	0	0	0	0	0	3	44
Nevada	3	208	0	0	0	0	0
Newton	29	1,267	1	5	72	1	10
Ouachita	21	526	0	0	0	14	161
Perry	103	6,437	1	0	0	0	0
Phillips	17	261	0	7	238	6	88
Pike	0	0	0	0	0	1	10
Poinsett	16	466	0	0	0	0	0
Polk	4	185	0	0	0	0	0
Pope	31	2,344	3	20	1,381	5	73
Prairie	0	0	0	0	0	0	0
Pulaski	375	26,563	5	17	1,312	36	313
Randolph	6	239	0	9	595	0	0
Saline	7	1,107	14	0	0	5	68
Scott	2	60	0	0	0	4	40
Searcy	2	0	2	0	0	0	0
Sebastian	51	4,711	1	0	0	9	95
Sevier	23	1,121	0	0	0	4	46
Sharp	4	267	0	0	0	10	130
St. Francis	8	150	0	0	0	6	72
Stone	0	0	0	0	0	2	26
Union	6	452	3	32	1,493	0	0
Van Buren	5	246	0	0	0	1	10
Washington	99	4,148	0	9	545	26	310
White	15	1,294	0	0	0	9	120
Woodruff	5	442	0	0	0	2	20
Yell	4	290	0	0	0	2	32
Total	1,309	110,561	54	301	15,690	385	4,563

Source: Health & Nutrition Program Unit

## **LICENSING & ACCREDITATION**

#### LICENSING AND ACCREDITATION

The Child Care Licensing Unit was placed with the Division of Child Care and Early Childhood Education following the passage of Act 1132 in 1997. The Accreditation program became part of the unit in 2005 when the Division began work on "Better Beginnings", a quality rating and improvement system for licensed center and home child care providers. In July of 2009, the Placement and Residential Licensing Unit was placed with the Division. With this growth, the unit was renamed the Licensing and Accreditation Unit, which consists of three parts: Child Care Licensing, Better Beginnings, and Placement and Residential Licensing.

The Licensing and Accreditation Unit is responsible for licensing child care situations where more than five (5) children are cared for, maintaining the Voluntary Registry for persons providing care to five (5) or fewer children and choose to be registered, administering Better Beginnings, and the licensing of child placement, residential, and adoption agencies. The unit routinely inspects licensed centers and licensed and registered homes a minimum of three (3) times per year. Some licensed centers or homes that are Better Beginnings level 2 or higher and have high levels of compliance may be placed on a reduced monitoring schedule. Technical assistance and consultative services are provided to licensed and registered programs, applicants, parents, and to programs that are participating in, or who have applied for, Better Beginnings.

The Child Care Licensing unit investigates complaints of non-compliance on licensed and registered child care facilities. The Unit also assists the Crimes Against Children Division of the Arkansas State Police, and the Division of Children and Family Services in the investigation of child maltreatment complaints in these facilities. The Child Care Licensing Unit is responsible for processing and tracking background checks on all child care owners/operators and employees through the FBI, State Police, and the Arkansas Child Maltreatment Central Registry. Child Care Licensing ensures that appropriate corrective action is taken on any persons found to have a record of child maltreatment and that persons who have a conviction of a prohibited offense are removed from child care.

The Better Beginnings Unit is responsible for maintaining a quality accreditation system which consists of three quality tiers above minimum licensing requirements. Providers qualifying for levels above minimum licensing are entitled to grants and other incentives, based on their level. Implementation of Better Beginnings began in July 2010. The goal of the Better Beginnings Unit is to improve the quality of care for children in child care settings by increasing the number of programs participating in Better Beginnings. The Better Beginnings program started with 684 programs participating. At the end of SFY2015, it had 1,118 total programs participating. This indicates an increase of 63%.

The Placement and Residential Licensing Unit is responsible for licensing child placement and residential agencies. This includes state and private agencies that have one or more programs such as placement, foster care, therapeutic foster care, residential facilities, psychiatric facilities, sex offender facilities, emergency shelters and adoption agencies. The Placement and Residential Licensing Unit investigates complaints of non-compliance on licensed agencies. The unit also assists the Crimes Against Children Division of the Arkansas State Police, and the Division of Children and Family Services in the investigation of child maltreatment complaints in these facilities. The Licensing staff members ensure that appropriate corrective action is taken on any persons found to have a record of child maltreatment, and that persons with a prior conviction of a prohibited offense are removed from caring for children.

#### CHILD CARE FACILITIES

County	# of CCC **	CCC Capacity **	# of OST *	OST Cap. *	# of LCCFH	LCCFH Capacity ***	# of RCCFH	RCCFH Capacity ****	Total # of Facilities	Total Capacity
Arkansas	12	715	0	0	8	112	0	0	20	827
Ashley	15	1615	4	511	2	20	0	0	21	1635
Baxter	22	2676	2	888	4	46	0	0	28	2722
Benton	107	19635	37	8996	24	286	1	5	169	19926
Boone	19	1518	1	157	6	84	0	0	26	1602
Bradley	11	732	1	75	1	10	0	0	13	742
Calhoun	3	85	0	0	1	10	0	0	4	95
Carroll	9	768	0	0	7	76	1	5	17	849
Chicot	16	1204	2	159	8	89	0	0	26	1293
Clark	18	1243	1	30	2	32	0	0	21	1275
Clay	9	552	1	40	3	39	0	0	13	591
Cleburne	10	927	0	0	2	30	0	0	12	957
Cleveland	4	158	0	0	5	62	0	0	9	220
Columbia	17	1308	1	28	1	10	0	0	19	1318
Conway	13	1043	1	99	6	78	0	0	20	1121
Craighead	59	7245	17	1072	15	170	0	0	91	7415
Crawford	27	2366	4	143	10	106	0	0	41	2472
Crittenden	37	3877	7	562	9	114	1	5	54	3996
Cross	16	976	2	68	6	66	0	0	24	1042
Dallas	6	551	0	0	2	26	0	0	8	577
Desha	18	1820	0	0	2	26	0	0	20	1846
Drew	13	1306	3	170	6	78	1	5	23	1389
Faulkner	49	5574	4	708	16	228	0	0	69	5802
Franklin	10	671	0	0	4	64	0	0	14	735
Fulton	5	321	0	0	2	26	0	0	7	347
Garland	46	5258	3	570	7	92	1	5	57	5355
Grant	5		0		1	10	0	0	6	365
Greene	20		7		4	42	0	0	31	2533
Hempstead	11	676	0		3	36		0	14	712
Hot Spring	15		3	149	2	26		0	20	
Howard	9		0		6	96	0	0	15	679
Independence	17	2337	2	535	2	20		0	21	2357
Izard	8		0		1	10	0	0	9	353
Jackson	6		1	69	0		0	0	7	681
Jefferson	49		8		15	154	0	0	72	6285
Johnson	10		3		7	94		0	20	
Lafayette	6		1	30	1	16		0	8	353
Lawrence	10		5		1	10		0	16	
Lee	6		1	23	2	26		0	9	382
Lincoln	7	411	0		0		0	0	7	411
Little River	6		0		2	32	0	0	8	349
Logan	8		2		9			0	19	910
Lonoke	41	3388	2	71	10		2	10	55	3506
Madison	7	297	1	30	5	62	0	0	13	359
Marion	7	303	0		3	42	0	0	10	
Miller	20		2		4	46		5	27	1371
Mississippi	36	2622	0	0	10	122	1	5	47	2749

#### **CHILD CARE FACILITIES**

County	# of CCC **	CCC Capacity **	# of OST *	OST Cap. *	# of LCCFH	LCCFH Capacity ***	# of RCCFH	RCCFH Capacity ****	Total # of Facilities	Total Capacity
Monroe	7	270	1	10	б	58	0	0	14	328
Montgomery	4	120	0	0	3	42	0	0	7	162
Nevada	6	256	0	0	0	0	0	0	6	256
Newton	9	188	0	0	2	20	0	0	11	208
Ouachita	13	792	1	48	17	197	0	0	31	989
Perry	5	287	0	0	0	0	0	0	5	287
Phillips	18	1113	2	137	7	104	0	0	27	1217
Pike	9	474	0	0	1	10	0	0	10	484
Poinsett	15	1171	5	420	0	0	0	0	20	1171
Polk	10	757	0	0	0	0	0	0	10	757
Pope	33	2983	1	74	5	74	0	0	39	3057
Prairie	5	154	0	0	0	0	0	0	5	154
Pulaski	335	37749	25	3746	32	304	8	40	400	38093
Randolph	12	646	0	0	0	0	0	0	12	646
Saint Francis	10	997	2	125	8	92	0	0	20	1089
Saline	42	4432	1	60	10	130	0	0	53	4562
Scott	4	383	0	0	2	20	0	0	6	403
Searcy	4	301	1	40	0	0	0	0	5	301
Sebastian	75	6682	6	726	10	110	1	5	92	6797
Sevier	10	586	0	0	4	46	0	0	14	632
Sharp	7	451	1	29	7	94	0	0	15	545
Stone	6	254	0	0	3	36	0	0	9	290
Union	27	2233	2	202	1	10	0	0	30	2243
Van Buren	9	475	0	0	3	36	0	0	12	511
Washington	109	12293	17	1871	28	321	0	0	154	12614
White	39	4061	3	274	9	120	0	0	51	4181
Woodruff	5	400	0	0	2	20	0	0	7	420
Yell	11	877	0	0	2	32	0	0	13	909
Total	1714	172737	197	26730	409	4922	18	90	2338	177749

\* **OST** - Out of School Time

\*\* CCC - Child Care Centers

\*\*\* LCCFH - Licensed Child Care Family Home

\*\*\*\* RCCFH - Registered Child Care Family Home

#### CAPACITY OF CHILD CARE BY COUNTY SFY 2014 vs. SFY 2015\*

County	Total Capacity SFY 2014	Total Capacity SFY 2015	Difference
Arkansas	747	827	80
Ashley	1,662	1,635	-27
Baxter	2,452	2,722	270
Benton	18,857	19,921	1,064
Boone	1,598	1,602	4
Bradley	729	742	13
Calhoun	95	95	0
Carroll	835	844	9
Chicot	1,715	1,293	-422
Clark	1,536	1,275	-261
Clay	614	591	-23
Cleburne	935	957	22
Cleveland	206	220	14
Columbia	1,288	1,318	30
Conway	1,264	1,121	-143
Craighead	7,182	7,415	233
Crawford	2,333	2,472	139
Crittenden	3,998	3,991	-7
Cross	1,113	1,042	-71
Dallas	626	577	-49
Desha	1,498	1,846	348
Drew	1,309	1,384	75
Faulkner	5,776	5,802	26
Franklin	867	735	-132
Fulton	358	347	-11
Garland	5,187	5,350	163
Grant	365	365	0
Greene	2,538	2,533	-5
Hempstead	774	712	-62
Hot Spring	1,297	1,238	-59
Howard	697	679	-18
Independence	3,005	2,357	-648
Izard	340	353	13
Jackson	734	681	-53
Jefferson	6,180	6,285	105
Johnson	1,188	1,272	84
Lafayette	395	353	-42
Lawrence	1,236	1,084	-152

	Total	Total	
County	Capacity	Capacity	Difference
	SFY 2014	SFY 2015	
Lee	426	382	-44
Lincoln	333	411	78
Little River	338	349	11
Logan	1,018	910	-108
Lonoke	3,397	3,496	99
Madison	328	359	31
Marion	307	345	38
Miller	1,254	1,366	112
Mississippi	3,079	2,744	-335
Monroe	339	328	-11
Montgomery	162	162	0
Nevada	306	256	-50
Newton	182	208	26
Ouachita	1,099	989	-110
Perry	316	287	-29
Phillips	1,454	1,217	-237
Pike	468	484	16
Poinsett	1,186	1,171	-15
Polk	814	757	-57
Pope	2,864	3,057	193
Prairie	154	154	0
Pulaski	36,974	38,053	1,079
Randolph	609	646	37
Saint Francis	1,128	1,089	-39
Saline	4,760	4,562	-198
Scott	403	403	0
Searcy	301	301	0
Sebastian	7,086	6,792	-294
Sevier	489	632	143
Sharp	529	545	16
Stone	290	290	0
Union	2,280	2,243	-37
Van Buren	504	511	7
Washington	12,769	12,614	-155
White	4,425	4,181	-244
Woodruff	413	420	7
Yell	971	909	-62
TOTAL	177,284	177,659	375

\*Does not include Voluntary Registered Homes

800 700 600 500 2013 400 2014 300 2015 200 100 0 All 3 IT/PS only PS/SA only IT Only PS Only SA Only

CHILD CARE LICENSE TYPES\* SFY 2013- 2015

"All 3" equals refers to facilities that hold all three age groups "IT/PS Only" equals Infant/Toddler/Preschool Only "PS/SA Only" equals Preschool/ School Age Only "IT Only" equals Infant/Toddler Only "PS Only" equals Preschool Only

"SA Only" equals School Age Only

#### CHILD CARE LICENSE TYPES\*

State Fiscal Year	All 3	IT/PS only	PS/SA only	IT Only	PS Only	SA Only
2013	447	555	104	37	658	238
2014	489	627	109	37	736	236
2015	464	588	113	12	666	253

2013	404	500	115	42	000	255

\*Please note that this chart is different than previous years. This year's chart has the license type more clearly defined as per facility. Additionally, please note that one licensee may hold more than one license type.

Source: Child Care Licensing

DCCECE-22



SFY 2009-2015

#### CHILD CARE LICENSES GROWTH PATTERN

	Child Care	Child Care	<b>Total Child Care</b>
State Fiscal Year	Center & OST	Family Home	License
	License	License	Pattern*
2009	2,079	726	2,805
2010	2,106	661	2,767
2011	2,023	629	2,652
2012	2,020	600	2,620
2013	1,982	521	2,503
2014	1,958	451	2,409
2015	1,911	409	2,320

\*These numbers were calculated incorrectly in previous Annual Statistical Reports and have been changed to reflect the correct data.

Source: Child Care Licensing





Better Beginnings Data SFY 2011- 2015

Year	Level	Total
2011	Level 1	56
2011	Level 2	15
2011	Level 3	657
2012	Level 1	204
2012	Level 2	31
2012	Level 3	569
2013	Level 1	275
2013	Level 2	38
2013	Level 3	562
2014	Level 1	399
2014	Level 2	44
2014	Level 3	589
2015	Level 1	474
2015	Level 2	53
2015	Level 3	591

Arkansas Better Beginnings is a building block system, with each level building on the previous level.

Level 1 is achieved when all requirements for that level are documented.

Level 2 is achieved when all requirements for Levels 1 and 2 are documented.

Level 3 is achieved when all requirements for Levels 1, 2 and 3 are documented.

The center's quality level affects the availability of grants, as well as tax credits that may become available to those who choose to send their child to higher level facilities.

**Better Beginnings Data** 



Facility Type	Level 1	Level 2	Level 3	Total
Child Care Center	365	50	565	980
License Child Care Family Home	103	2	16	121
Registered Child Care Family Home	2	0	0	2
Out of School Time Facility	4	1	10	15
Total	474	53	591	1118

#### LICENSING COMPLAINTS



Туре	Investigations	Substantiated	Percentage Substantiated
Voluntary Registered/ Relative In Home	0	0	0%
Unlicensed	61	27	44%
Child Care Family Home	18	7	39%
Child Care Facilities Preschool, I/T, SA	319	105	33%
Out-of-School Time Facilities	5	3	60%
TOTAL	403	142	35%

\*Some complaints are also dual complaints with child maltreatment investigations. Two separate findings are recorded for these. Only licensing complaints are reflected here.

Source: Child Care Licensing



#### MAXIMUM CAPACITY OF FACILITIES



Facilities	SFY 2013	SFY 2014	SFY 2015
Registered Family Homes	183	134	90
Child Care Family Homes	6,125	5,441	4,922
Infant/Toddler License Type	33,865	33,701	33,524
Preschool License Type	87,930	88,502	88,284
School Age License Type	52,357	52,255	52,977
Maximum Capacity	180,460	180,033	179,797

Source: Child Care Licensing \*Please note that for 2015 the number of School Age License Types includes OST Capacity

#### PLACEMENT AND RESIDENTIAL UNIT PLACEMENT AND RESIDENTIAL LICENSES



Licensed	2011	2012	2013	2014	2015
Licensed	2011	2012	2013	2014	2015

Residential	77	81	86	87	88
Placement	57	55	53	52	56
Total	134	136	139	139	144

Source: Placement and Residential Unit

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#### PLACEMENT AND RESIDENTIAL UNIT RESIDENTIAL PROVIDER TYPES



Provider Types	2011	2012	2013	2014	2015
Regular Residential	52	54	63	64	65
Emergency	14	15	27	27	28
Psychiatric	14	4	12	12	12
Sex Offender	3	4	4	4	4
Independent Living	0	3	7	10	10
Totals	83	80	113	117	119

Source: Placement and Residential Unit

DCCECE-29

PLACEMENT AND RESIDENTIAL UNIT PLACEMENT PROVIDER TYPES



Provider Types	2011	2012	2013	2014	2015
Foster Care	9	9	6	5	6
Therapeutic Foster Care	15	14	15	15	16
Residential Placement	13	15	16	16	16
Adoption	20	20	18	17	20
Totals	57	58	55	53	58

Source: Placement and Residential Unit

DCCECE--30

## DIVISION OF CHILDREN AND FAMILY SERVICES



Produced for Arkansas Department of Human Services Division of Children and Family Services by Hornby Zeller Associates, Inc.

### **Reports of Child Maltreatment**

## **Quick Facts**

#### **Volume and Description of Child Maltreatment Reports**



Of the 33,683 reports of child maltreatment accepted by the Arkansas Child Abuse Hotline during State Fiscal Year (SFY) 2015, 82 percent were assigned to DCFS and 18 percent were assigned to the Crimes Against Children Division (CACD) of the Arkansas State Police, which is responsible for investigating the most serious allegations of maltreatment.

Of the reports assigned to DCFS, 87 percent were assigned for an investigation and 13 percent were handled through Differential Response (DR).

DR, which was implemented statewide in August 2013, allows the Division to respond to specific, lowrisk maltreatment reports through a family assessment and provision of services rather than a traditional investigation.

The following types of allegations can qualify for DR:

- Inadequate Supervision if children are at least five
- Environmental Neglect if children are at least three
- Medical Neglect if children
  are at least thirteen
- Lock Out if children are at least ten
- Inadequate Food, Inadequate Shelter, Inadequate Clothing, and Educational Neglect with no age restrictions.
- Certain allegations of abuse where the incident occurred at least one year prior to the report date.

## **Quick Facts**

#### Findings of Child Maltreatment Investigations

Twenty-one percent of the investigations assigned to DCFS during SFY 2015 were found true, compared to 37 percent for CACD. The overall substantiation rate stood at 24 percent.



Percentage Of Investigations Found True

The National Percentage is 19 Percent

#### Characteristics of Children Involved in True Investigations



#### Types of Allegations in True Investigations

The majority of the 9,543 victim children in true investigations were involved in allegations of neglect, followed by allegations of physical abuse and sexual abuse.

Percentage of Children in True Allegations of Maltreatment					
Number of Children Cited in True Allegation		Percentage of Children Cited in True Allegation			
Neglect	6,356	67%			
Physical Abuse	2,084	22%			
Sexual Abuse	1,913	20%			

A child may have more than one allegation.

**Near Child Fatality** 

0

3

0

## **Quick Facts**

#### **Reports Involving Fatalities or Near Fatalities**

During SFY 2015, there were 51 maltreatment investigations of a child fatality and three investigations concerning a near child fatality. Of the 51 child fatality investigations, 38 were found true, eight were unsubstantiated, and five were still pending. Of the three near child fatality investigations, all three were unsubstantiated.

Appendices G and H include more details regarding these fatality and near fatality cases.

#### Reports Assigned for Differential Response (DR)



Findings of Maltreatment Reports Involving Fatalities or Near Fatalities

**Child Fatality** 

38

8

5

Finding

Unsubstantiated

True

Pending

The number of reports assigned to DR (3,604) during SFY 2015 decreased by six percent compared to SFY 2014.

#### Allegations Cited in DR Reports

Inadequate Supervision and Environmental Neglect were the most commonly cited allegations in reports assigned to DR. Since more than one type of allegation can effect a child, these percentages will add to more than 100%.

#### Types of Allegations Cited in Reports Assigned for DR



## Quick Facts

#### **Meeting Agency Policies**

#### **Timeliness of Initiating Investigations**

The law requires reports of maltreatment to be initiated within 24 hours of a Priority I report or within 72 hours of a Priority II report.

Priority I reports cite more severe allegations while Priority II reports cite comparatively less serious allegations.

Initiation occurs when all victim children are interviewed or observed (if too young for an interview) within the designated timeframes.

DCFS initiated 84 percent of its investigations on time during SFY 2015, performing slightly better in its Priority I investigations than Priority II.

#### **Timeliness of Completing Investigations**

DCFS completed 69 percent of its investigations on time (within 45 days of receipt of the report) during SFY 2015.

The law was changed in August of 2013, extending the timeframe required to complete investigations from 30 days to 45 days.





## **Quick Facts**

#### Timeliness of Initiating Reports Assigned to DR



#### **Timeliness of DR Initiations**

DR referrals must also be initiated within certain time periods. At least one of the alleged victim children and a parent must be interviewed face-to-face within 72 hours. Furthermore, all family members (DR participants) must be interviewed face-to-face within five days. Both must happen within the designated timeframe for the report to be deemed initiated on time.

DCFS initiated 69 percent of its DR reports on time during the year, a considerable improvement from the previous two years.

#### **Timeliness of Completing Reports Assigned to DR**

Reports assigned to DR must be closed within 30 days of receipt of the report. In certain instances when the families' needs necessitate longer involvement, two 15-day extensions can be granted, for a total of 60 days.

The agency closed 81 percent of its DR reports on time, taking into account reports in which extensions were granted.





## Quick Facts

#### **Benefits to Children and Families**

#### Preventing the Recurrence of Maltreatment

Eight percent of the victim children involved in true investigations experienced a recurrence of maltreatment within 12 months. Five percent experienced a recurrence of maltreatment within six months.



**Recurrence of Maltreatment within 6 and 12 Months** 

The National Standard for absence of recurrence within six months is 5.4 percent or less

#### Absence of Recurrence Among Families who Received DR

Only two percent of the children who began receiving DR services were involved in a true investigation of child maltreatment within six months and only three percent within 12 months.


# **In-Home Services**

# **Quick Facts**

# **Volume and Description of Cases**



### Volume of Cases

In most instances DCFS offers inhome services through a protective services case, which is opened when a true maltreatment report or court order necessitates DCFS' involvement with a family but there is not an immediate threat to any child's safety in the home.

The number of in-home protective services cases open at the end of SFY 2015 increased by 11 percent compared to one year ago. At the end of the year, there were 3,074 inhome cases open across the state, involving 7,151 children.

The Division also offers some inhome supportive services to families on a voluntary basis. DCFS was responsible for 93 supportive services cases at the end of the year.



Average Number of Days Cases Have Been Open

# Length of Time Cases Have Been Open

The average length of time inhome cases were open as of the end of the year was about four and a half months (137 days). Supportive services cases were open for just over four months on average (132 days).

**Quick Facts** 

# Ages of Children in In-Home Cases

Children ages two to five make up the largest group of children involved in in-home cases at the end of SFY 2015, followed closely by children in the six to nine age group.

# 15% 16% 16% 18% 27% 24%

Ages of Children in In-Home Cases

# **Meeting Agency Policies**

# Monthly Visits to In-Home Cases

On average, 62 percent of the inhome cases received a face-toface monthly visit from a caseworker during SFY 2015.



#### **Required Monthly Visits to In-Home Cases**

DCFS-8

# **Quick Facts**

**Benefits to Children and Families** 

# Victimization Rate Among Children Who Received Protective and Supportive Services



Of the children who began receiving supportive services one year prior to SFY 2015, three percent experienced a true report of maltreatment within one year. Of the children who began receiving in-home protective services one year prior to SFY 2015, seven percent were involved in a true report within one year (93 percent were not).

## Rate of Entry Into Foster Care Among Children Who Received Protective and Supportive Services



Of the children who began receiving supportive services one year prior to SFY 2015, one percent entered foster care within one year of the initiation of those services. Meanwhile, seven percent of the children who began receiving protective services during the same timeframe entered care within one year.

In-home services prevented the vast majority of the children from being re-victimized or entering foster care within one year of initiation.



# Characteristics of Children in Foster Care

Children two to five years of age (25 percent) represent the largest group of children in foster care. Sixty-three percent were white and 20 percent were black.

Of the children in foster care at the end of SFY 2015, 52 percent were male and 48 percent were female.



#### Ages of Children in Foster Care at the End of SFY 2015



# Admissions Into and Discharges From Foster Care

During SFY 2015, more children entered foster care than were discharged.

Number of Admissions Into and Discharges From Foster Care During SFY 2015



Children Entered Into Foster Care Children Discharged From Foster Care

# **Quick Facts**

Reasons for Children's Entry Into Foster Care

# Reasons for Children's Entry Into Foster Care SFY 2015

Placement Reason	Number of Entries	Total
Neglect	1,962	52%
Substance Abuse	1,953 <sup>1</sup>	51%
Parent Incarceration	741	20%
Physical Abuse	431	11%
Inadequate Housing	355	9%
Sexual Abuse	271	7%
Caretaker Illness	173	5%
Child's Behavior	105	3%
Abandonment	105	3%
Truancy	66	2%
Death of Parent(s)	16	<1%
Other	41	1%

Neglect and substance abuse were the most prevalent reasons for children entering foster care.

A child may have more than one reason for entry.

# Reasons for Children's Discharge From Foster Care

### Reasons for Children's Discharge From Foster Care SFY 2015

Placement Reason	Number of Discharges	Total
Reunification	1,384	40%
Relative Custody	1,070	31%
Adoption	693	20%
Child Aged Out	204	6%
Non-Relative Custody	76	2%
Custody Transfer	13	<1%
Guardianship	11	<1%
Death of Child	4	<1%
Other	4	<1%

National data indicate that the three most prevalent reasons children leave care are reunification (52%), adoption (20%) and relative care (8%).

Seventy-one percent of the children who left foster care during SFY 2015 were reunified either with their own family or that of a relative. Arkansas (91 percent) exceeds the national average of 80 percent of children either going home, to a relative, or to an adoptive home.

<sup>&</sup>lt;sup>1</sup> These 1,953 cases of substance abuse include 1,735 instances of parental drug abuse, 154 instances of parental alcohol abuse, 60 cases of drug abuse by children, and four cases of alcohol abuse by children.

# **Quick Facts**

# Length of Stay in Foster Care

Of the children in foster care at the end of SFY 2015, 45 percent had been in care longer than 12 months.

### Length of Stay in Foster Care for Children in Care SFY 2015

	Number F	Percentage	National <sup>2</sup>
Less than 30 days	288	7%	11%
30-90 Days	631	14%	15%
3-6 Months	702	16%	1576
6-12 Months	825	19%	20%
12-24 Months	1,018	23%	27%
24-36 Months	379	9%	13%
36+ Months	575	13%	14%
Total	4,418	100%	100%

# Placement of Children in Care

Forty-five percent of the children in foster care at the end of SFY 2015 resided in foster family homes.

Overall, 69 percent of the children resided in a family-like setting (foster family home, therapeutic foster home, relative care, pre-adoptive home, trial home visit) at the end of SFY 2015.



# Permanency Goal of Children in Care

The majority of the children in care at the end of SFY 2015 had a permanency goal of reunification (return home) and almost a quarter had a goal of adoption.

APPLA – Another Planned Permanent Living Arrangement





<sup>2</sup> Adoption and Foster Care Analysis and Reporting System (AFCARS) preliminary data submitted for children in foster care between 10/1/2012 and 9/30/2013 as of July 2014.



Foster Children who Received Monthly Face-to-Face Visits by Any DCFS Staff



# **Quick Facts**

# **Meeting Agency Policies**

# Monthly Visits to Foster Children

Seventy-four percent of the foster children statewide received a face-to-face monthly visit from a DCFS caseworker, on average, during SFY 2015. To ensure safety and wellbeing, best practice requires foster children to be visited at their placements by their caseworkers monthly.

On average, 92 percent of the foster children received a faceto-face monthly contact from *any* DCFS staff member, regardless of the staff member's position, location of the visit, or the purpose.

# Initial Health Screenings and Comprehensive Health Assessments

When a child enters foster care due to an allegation of severe maltreatment, DCFS must conduct an Initial Health Screening (IHS) within 24 hours. All other incoming foster children require health screenings within 72 hours. These children must also receive a Comprehensive Health Assessment (CHA) within 60 days of entering foster care.

DCFS completed 85 percent of its required 24-hour IHSs, 89 percent of its 72-hour IHSs, and 76 percent of its CHAs on time.



# **Quick Facts**

# Percentage of Siblings in Placement Who Are Placed Together

At the end of SFY 2015, 71 percent of the children with siblings in foster care were placed with at least one of their siblings. Of those, 50 percent were placed with all of their siblings.

These figures do not exclude children who were placed separately for valid reasons such as safety issues or court orders.

# Placement Stability of Children in Foster Care

**Placement stability is** measured by the percentage of children with two or fewer placements who are in care for varying lengths of time.

Of children in care for less than 12 months, 75 percent experienced two or fewer placements; the national standard is 86 percent. Of the children in foster care between 12 and 24 months, 45 percent had two or fewer placements; the national standard for this group is 65.4 percent. Finally, of the children in care for over two years, only 17 percent experienced two or fewer placements, with the national standard being 41.8 percent.

Children six to 11 represent the largest group of children who experienced three or more placements during their stay in foster care.

100% 75% 72% 71% 65% 50% 25% 0% SFY 2012 SFY 2013 SFY 2014 SFY 2015

Siblings in Care who are placed Together





Ages of Children who Experienced Three or More Placements



# **Quick Facts**

# **Benefits to Children and Families**

Children in Foster Care Who Return Home Within Twelve Months



Fifty-eight percent of the children who had entered foster care during the year prior to SFY 2015 returned to their families within 12 months, exceeding the national standard of 48.4 percent.

### Preventing Children's Re-entry Into Foster Care



Less than eight percent of the children who were discharged to their families re-entered foster care within 12 months. The Division meets the national standard of 9.9 percent or less.



<sup>3</sup> Children available for adoption are defined as those who have a termination of parental rights on both parents and a goal of adoption.

# **Quick Facts**

### Placement of Children Available for Adoption

The majority of the children available for adoption at the end of SFY 2015 resided in either a foster family home or a therapeutic foster home.

Sub-Acute Comprehensive Residential Treatment represents an inpatient service provided to children "who have been assessed and determined to require intensive psychiatric services (emotional, behavior, or mental disorders) and for whom outpatient or short-term treatment is inappropriate.

**Meeting Agency Policies** 

Length of Time to Adoption

The median length of time from entry into foster care until finalization of adoption for children whose adoptions were finalized during SFY 2015 was 23.6 months, three months sooner than the national standard of 27.3 months.

#### Placement of Children Available for Adoption at the End of SFY 2015





# Quick Facts

# **Benefits to Children and Families**

# **Finalized Adoptions**

Seven hundred and eleven adoptions were finalized during SFY 2015.

Children ages 2 to 5 were the largest group of children who were adopted during SFY 2015.

# Subsidized Adoptions

Subsidies are given to children with special needs, defined as:

- Caucasian and over nine
- African-American and at least
  two
- At least two members of a sibling group
- Children who have severe medical or psychological needs that require ongoing treatment
- Children at high risk for the development of serious physical, mental or emotional conditions documented by a medical professional.





Race/Ethnicity of Children with Finalized Adoptions

10%

14%

White

Black

Hispanic

 More Than 1 Race
 Other

Ages of Children with Finalized Adoption



During SFY 2015, 653 children began receiving adoption subsidies. Of those, 565 were federally-funded subsidies and 88 were state-funded.

During SFY 2015, a total of 5,429 children received adoption subsidies.

#### Types of Cases at the End of SFY 2015 Investigations 3.112 **Differential Response** 119 Foster Care 4.418 In-Home 3,074 Involving 7,151 Children 93 Supportive Services ICPC 77 0 1,000 2,000 4,000 3,000

Resources

One foster care case is equal to one child in care; one in-home or supportive services case constitutes an entire family, many of which have multiple children.



# **Quick Facts**

# **Caseworkers and Caseloads**

# Caseloads at the End of SFY 2015

As of the end of SFY 2015, the Division was responsible for:

- 3,112 investigations of child maltreatment and 119 DR cases,
- 4,418 foster care cases (4,195 excluding adoption cases),
- 3,074 in-home cases, involving 7,151 children,
- 93 supportive services cases and 77 ICPC cases.

This is while the Division was equipped with 399 family service workers, which on average includes 90 staff dedicated to investigations full time and another 34 staff who conduct investigations while also carrying other cases.

# Caseloads Handled *During* the Year

This graph shows the number of cases that cycled through the system anytime during SFY 2015 (as opposed to those open at the end of the year, described above).

The Division oversaw 27,704 investigations; 7,877 children in foster care; 5,956 in-home protective services cases; 3,893 DR cases; 352 supportive services cases; and 138 interstate compact for the placement of children (ICPC) cases.

# **Quick Facts**

# Average Caseload

The average caseload statewide stood at just below 27 cases per worker at the end of the year. This exceeds the standard of about 15 cases per worker set by the Child Welfare League of America. The average caseload for each county as of June 30, 2015 is presented in Appendix G.



# **Foster Homes**

### **Foster Homes and Beds**

There were 1,306 licensed foster family homes open at the end of SFY 2015 statewide, slightly higher than the previous year.

Due to recent changes in the designation of certain types of foster family homes in the Division's automated child welfare system, the data for SFYs 2012, 2013, and 2014 were reproduced to provide an accurate comparison to SFY 2015. Therefore the numbers cited in this report for the previous three SFYs are slightly different than those reported in previous Annual Report Cards for the respective periods.

# During SFY 2015, 630 new foster homes were opened and 612 were closed.

Appendix H displays the closure reasons for the 612 foster homes that closed during SFY 2015.

#### Number of Foster Homes and Beds at the End of SFY 2015







# **Quick Facts**

#### 1.0 0.8 0.67 0.72 0.72 0.67 0.67 0.67 0.67 0.67 0.67 0.67 0.67 0.67 0.67 0.67 0.67 0.67 0.57 0.

Ratio of Foster Home Beds to Foster Children

The ratio of licensed foster home beds to children in foster care was less than one (0.67) at the end of the year, giving workers few choices of where to place children.

# Percentage of Foster Families with True Reports of Maltreatment



Percentage of Foster Families with True Reports of Maltreatment

Seventeen reports in which foster parents were identified as alleged offenders were determined to be true during the year. Based on the 1,922 foster homes active during that period, the percentage of foster families with a true report of maltreatment was 0.88 percent.

Appendix I provides more detail on maltreatment reports concerning foster homes.

# Foster Bed to Foster Child Ratio

# Appendix A: Child Maltreatment Investigations by Area and County

		1		Cult Data				<b>F</b> erraria t	<b>F</b> actoria and		
A	County	Total	TRUE	Sub Rate (%)*	Unsub	Exempt	Exempt Religious	UJO			Unknown
Area	County	TOLAT	TRUE	(70)	Unsub	Fielialai	Religious	030	Age 13-15	UIL	UIKIOWI
	Denten (Denten ille)	2000	220	10.11	4550	24	0	20		75	50
1	Benton (Bentonville) Carroll (Berryville)	2080 289	330 64	19.44 25.45	1558 199	34 4	0	30 3	0	75 9	53 10
1	Madison (Huntsville)	177	40	29.65	199	7	0	4	0	8	5
1	Washington (Fayetteville)	2394	496	29.03	1730	42	1	4	0	59	52
'	Area Total	4,940	<b>930</b>	23.01	3,600	42 87	1	51	0	151	120
		4,340	550	22.10	3,000	01	•	51		101	120
2	Craw ford (Van Buren)	746	149	25.81	522	36	0	6	0	27	6
2	· · · · · · · · · · · · · · · · · · ·	204	50	27.14	136	3	0	1	0	9	5
2		316	77	28.03	221	4	0	7	0	5	2
2	· · · · · · · · · · · · · · · · · · ·	128	36	33.60	82	6	0	0	0	1	3
2		104	34	38.83	61	4	0	2	0	2	1
2	Scott (Waldron)	102	34	33.33	67	0	0	0	0	1	0
2	Sebastian (Fort Smith)	1512	290	24.19	1091	62	0	12	0	50	7
2		233	53	24.57	170	3	0	1	0	5	1
	Area Total	3,345	723	26.20	2,350	118	0	29	0	100	25
3	Clark (Arkadelphia)	177	31	21.89	132	4	0	2	0	0	8
3	Garland (Hot Springs)	1138	187	20.52	871	28	0	15	0	20	17
3	Hot Spring (Malvern)	368	64	23.43	257	14	0	4	0	11	18
3	How ard (Nashville)	112	13	17.27	89	2	0	4	0	2	2
3	Montgomery (Mount Ida)	91	21	25.84	66	2	0	0	0	0	2
3	Perry (Perryville)	120	26	26.27	84	5	0	0	0	3	2
3	Pike (Murfreesboro)	103	15	15.84	84	1	0	0	0	1	2
3	Polk (Mena)	187	38	26.82	125	7	0	3	0	6	8
3	Saline (Benton)	970	132	17.25	740	18	0	12	0	37	31
	Area Total	3,266	527	20.40	2,448	81	0	40	0	80	90
4	Columbia (Magnolia)	170	32	23.78	123	4	0	3	0	2	6
4	Hempstead (Hope)	224	33	21.03	154	8	0	4	0	15	10
4	Lafayette (Lew is∨ille)	57	15	31.58	35	1	0	2	0	4	0
4	Little River (Ashdown)	125	24	23.77	88	4	0	1	0	5	3
4	Miller (Texarkana)	455	87	24.15	290	15	1	3	0	43	16
4	Nevada (Prescott)	89	15	24.14	62	4	0	2	0	4	2
4	Ouachita (Camden)	250	41	20.16	188	7	0	2	0	10	2
4	Sevier (DeQueen)	117	27	25.00	80	1	0	1	0	7	1
4	Union (El Dorado)	339	68	26.55	237	13	0	9	0	12	0
	Area Total	1,826	342	23.91	1,257	57	1	27	0	102	40
	Poytor (Nountain Llams)	400		00.04	057					~	40
	Baxter (Mountain Home)	400	83	26.61	257	6	0	6	0	5	43
	Boone (Harrison) Conw ay (Morrilton)	469 282	154 96	37.44 38.35	264 168	9	0	7	0		15
	Faulkner (Conw ay)	1023	261	38.35	634	9 34	0	 16	0		49
			37	30.99	91		0	10	0		20
5 5	Marion (Yellville) New ton (Jasper)	162 63	21	30.99	33	6 0	0	1	0		20 5
	Pope (Russellville)	637	21	36.80	33	10	0	9	0		12
	Searcy (Marshall)	71	17	33.85	43	2	0	3	0		6
	Van Buren (Clinton)	146	30	29.01	43 92	5	0	3	0		15
	Area Total	3,253	910	33.69	<sup>92</sup> 1,962	81	0	<b>48</b>	0		168
		3,200	510		.,		0				
6	Pulaski (East)	598	80	18.32	461	24	0	5	0	25	3
		646	98	19.07	504	24	0	1	0		1
	Pulaski (North)	959	175	23.41	699	41	0	8	0		2
	Pulaski (South)	645	94	18.56	492	17	1	7	0		4
			74	20.91	425	39	0	6	0		5
6	Pulaski (Southw est)	574	74	20.91	425	39	0	0	0	20	

### Appendix A: Child Maltreatment Investigations by Area and County (continued)

				Sub Rate		Exempt	Exempt	Exempt	Exempt		
Area	County	Total	TRUE	(%)*	Unsub	Prenatal	Religious	UJO	Age 13-15	UTL	Unknown
7	Bradley (Warren)	97	14	18.75	71	4	0	0	0	7	1
7	Calhoun (Hampton)	30	8	30.00	21	0	0	1	0	0	C
7	Cleveland (Rison)	64	19	36.51	39	0	0	4	0	1	1
7	Dallas (Fordyce)	113	18	17.86	89	1	0	1	0	3	1
7	Grant (Sheridan)	187	36	22.04	142	1	0	4	0	3	1
7	Jefferson (Pine Bluff)	580	70	16.09	461	17	0	6	0	24	2
7	Lincoln (Star City)	98	14	16.67	80	1	0	1	0	0	2
7	Lonoke (Lonoke)	776	136	21.13	569	15	0	13	0	43	C
7	Prairie (DeValls Bluff)	76	12	17.11	58	0	0	1	0	5	(
	Area Total	2,021	327	19.72	1,530	39	0	31	0	86	8
8	Clay (Piggott & Corning)	202	42	22.28	149	3	0	0	0	8	C
8	Craighead (Jonesboro)	1232	160	18.77	968	55	0	16	0	32	1
8	Fulton (Salem)	113	24	27.62	74	4	0	1	0	2	8
8	Greene (Paragould)	844	160	22.21	641	23	0	4	0	14	2
8	Izard (Melbourne)	148	54	43.75	81	5	0	4	0	0	4
8	Law rence (Walnut Ridge)	225	48	22.42	170	2	0	0	0	3	2
8	Mississippi (Blytheville)	423	70	20.43	319	16	0	0	0	16	2
8	Mississippi (Osceola)	180	28	22.22	134	7	1	4	0	6	C
8	Randolph (Pocahontas)	224	35	19.18	177	4	0	3	0	0	5
8	Sharp (Ash Flat)	163	27	19.63	126	5	0	0	0	5	0
	Area Total	3,754	648	21.58	2,839	124	1	32	0	86	24
9	Cleburne (Heber Springs)	244	62	27.46	177	3	0	2	0	0	0
9	Crittenden (West Memphis)	501	125	29.40	341	14	0	8	0	12	1
9	Cross (Wynne)	160	19	20.38	120	9	0	4	0	5	3
9	Independence (Batesville)	388	83	23.51	291	8	0	0	0	5	1
9	Jackson (New port)	207	42	27.18	149	12	0	2	0	1	1
9	Poinsett (Harrisburg)	436	65	20.47	334	15	0	8	0	8	6
9	Stone (Mountain View)	109	28	30.84	74	5	0	0	0	0	2
9	White (Searcy)	806	148	21.34	582	12	0	12	0	52	0
9	Woodruff (Augusta)	67	20	31.34	44	0	0		0		C
	Area Total	2,918	592	24.35	2,112	78	0	37	0	85	14
10	Arkansas (Dewitt)	64	11	20.31	50	0	0	2	0	1	C
10	Arkansas (Stuttgart)	97	20	25.77	72	3	0	2	0	0	C
10	Ashley (Hamburg)	178	38	29.38	123	7	0	7	0	2	1
10	Chicot (Lake Village)	73	15	30.14	48	5	0	2	0	3	(
10	Desha (McGehee)	91	23	29.67	62	2	0	2	0	2	C
10	Drew (Monticello)	201	46		145	4	0	5	0	1	0
10	Lee (Marianna)	62	7	16.39	50	1	0	2	0	1	1
10	Monroe (Brinkley)	60	9	24.53	38	3	0	1	0	2	1
10	Monroe (Clarendon)	16	3	20.00	12	0	0	0	0		
10	Phillips (Helena)	229	46	29.07	156	18	0	2	0	5	2
10	St. Francis (Forrest City)	255	34	19.20	173	7	0	2	0		
	Area Total	1,326	252	25.64	929	50	0	27	0	25	43
99	Unknow n County	8	1	14.29	5	0	0	0	0	1	1
	Statewide Total	30,079	5.773						0	931	548

\*Sub Rate = Substantiation Rate (Calculated by dividing all investigations with a finding of "True" or "Exempt" into the total number of investigations in which a disposition has been rendered; "Unsub" = Unsubstantiated; "UJO" = Underage Juvenile Offender; "UTL" = Unable to Locate; and "Unknown" = Disposition has not yet been rendered/identified in CHRIS.

# Appendix B: Children in Foster Care by Race/Ethnicity

Area	County	Total	White	Black	Asian	AIAN	NAPI	Hispanic	More than 1	Unknown
						-				_
	Benton (Bentonville)	370	256	16	1	2	1	46	43	5
	Carroll (Berryville)	78	54	0	0	0	1	12	8	
	Madison (Huntsville)	37	32	0	0	2	1	1	1	0
1	Washington (Fayetteville)	432	321	13	1	1	2	45	46	
	Area Total	917	663	29	2	5	5	104	98	11
	Craw ford (Van Buren)	188	162	2	0	5	0	4	13	
	Franklin (Ozark)	69	66	0	0	0	0	2	1	0
	Johnson (Clarksville)	133	105	3	0	0	0	7	18	
	Logan (Booneville)	57	40	0	0	1	0	8	8	
	Logan (Paris)	20	18	0	0	0	0	0	2	
	Scott (Waldron)	56	45	0	0	0	0	5	6	
	Sebastian (Fort Smith)	847	530	60	5	6	0	80	163	3
2	Yell (Danville)	53	43	3	0	0	0	5	2	
	Area Total	1,423	1,009	68	5	12	0	111	213	<b>ວ</b>
3	Clark (Arkadelphia)	47	32	8	1	0	0	0	4	2
3	Garland (Hot Springs)	214	141	20	0	0	0	12	40	1
3	Hot Spring (Malvern)	83	64	5	0	0	0	1	12	1
3	How ard (Nashville)	24	19	2	0	0	0	0	3	0
3	Montgomery (Mount Ida)	12	12	0	0	0	0	0	0	0
3	Perry (Perryville)	43	39	0	0	0	0	0	4	0
3	Pike (Murfreesboro)	16	15	0	0	0	0	0	1	0
3	Polk (Mena)	40	37	0	0	2	0	0	1	0
3	Saline (Benton)	108	73	1	0	0	0	29	5	0
	Area Total	587	432	36	1	2	0	42	70	4
4	Columbia (Magnolia)	26	11	13	0	0	0	0	2	0
4	Hempstead (Hope)	34	16	16	0	0	0	0	2	0
4	Lafayette (Lew isville)	10	7	0	0	0	0	0	3	
4	Little River (Ashdown)	25	17	1	0	0	0	3	3	1
4	Miller (Texarkana)	177	111	43	2	0	0	4	16	1
	Nevada (Prescott)	6	4	1	0	0	0	0	1	0
4	Ouachita (Camden)	37	22	10	0	0	0	0	-	
4	Sevier (DeQueen)	52	28	0	0	0	0	18	5	1
4	Union (El Dorado)	108	58	31	0	0	0	8	11	0
	Area Total	475	274	115	2	0	0	33	48	3
5	Baxter (Mountain Home)	79	63	0	0	0	0	4	11	1
	Boone (Harrison)	119	109	0	0	0	0	4	6	0
5	Conway (Morrilton)	141	100	19	0	0	0	4	14	4
5	Faulkner (Conw ay)	222	152	41	0	0	0	11	17	1
5	Marion (Yellville)	32	31	1	0	0	0	0	0	0
5	New ton (Jasper)	11	6	0	0	0	0	1	0	4
5	Pope (Russellville)	146	99	6	0	0	0	16	25	0
5	Searcy (Marshall)	23	18	0	0	0	0	5	0	0
5	Van Buren (Clinton)	34	33	0	0	0	0	0	1	-
	Area Total	807	611	67	0	0	0	45	74	10
6	Pulaski (East)	108	40	61	0	0	0	1	6	0
6	Pulaski (Jacksonville)	164	99	49	0	0	0	2	14	0
6	Pulaski (North)	284	62	172	1	0	0	18	31	
6	Pulaski (South)	195	35	137	1	0	0	6		
6	Pulaski (Southwest)	140	40	77	0	0	0			0
	Area Total	891	276	496	2	0	0	46	70	

### Appendix B: Children in Foster Care by Race/Ethnicity (continued)

_									More	
Area	County	Total	White	Black	Asian	AIAN	NAPI	Hispanic	than 1	Unknown
	Bradley (Warren)	20	3	8	0	0	0			
7	Calhoun (Hampton)	15	9	1	0	0	0	0	_	0
7	Cleveland (Rison)	37	24	2	0	0	0	8	2	1
	Dallas (Fordyce)	17	12	1	0	0	0	1	3	C
		26	20	2	0	0	0			C
7		233	38	170	0	0	0	2	20	3
	Lincoln (Star City)	12	7	5	0	0	0	0	_	0
	Lonoke (Lonoke)	149	101	10	0	0	0	7	28	3
7	Prairie (DeValls Bluff)	5	3	1	0	0	0	0		(
	Area Total	514	217	200	0	0	0	21	69	7
	, 00 0/	35	32	0	0	0	0	0		C
	<b>U</b> (	259	143	64	0	0	0	15	37	C
	Fulton (Salem)	48	43	0	0	0	0	4	1	C
	Greene (Paragould)	282	228	18	0	0	0	15	16	5
	Izard (Melbourne)	39	36	0	0	0	0	0	_	C
	Law rence (Walnut Ridge)	73	67	0	0	0	0	2	3	1
	Mississippi (Blytheville)	55	38	10	0	0	0	0		C
8	Mississippi (Osceola)	30	11	17	0	0	0		1	C
	Randolph (Pocahontas)	40	39	0	0	0	0	0		C
8	Sharp (Ash Flat)	44	43	1	0	0	0	0	-	C
	Area Total	905	680	110	0	0	0	37	72	6
9	Cleburne (Heber Springs)	106	91	0	0	0	0	8	4	3
	Crittenden (West Memphis)	174	43	114	0	0	0	1	14	2
	Cross (Wynne)	54	29	19	0	0	0	0		
	Independence (Batesville)	165	132	2	0	0	0	7	22	2
		77	37	19	0	0	0	4	14	3
	Poinsett (Harrisburg)	135	117	1	0	0	0		11	4
	Stone (Mountain View)	34	34	0	0	0	0	0	0	C
	White (Searcy)	223	192	4	0	0	0	8	17	2
	Woodruff (Augusta)	27	17	5	0	0	0	2	3	C
-	Area Total	995	692	164	0	0	0	32	91	16
									-	
	Arkansas (Dew itt)	22	15	1	0	0	0	2	3	1
	Arkansas (Stuttgart)	24	8	9	0	0	0	0	3	2
	Ashley (Hamburg)	32	9	17	0	0	0			
	Chicot (Lake Village)	37	9	26	0	0	0		1	0
	Desha (McGehee)	36	22	10	0	0	0			
	Drew (Monticello)	56	33	18	0	0	0			
	Lee (Marianna)	12	7	5	0	0	0			
	Monroe (Brinkley)	5	4	1	0	0	0			
	Monroe (Clarendon)	6	2	3	0	0	0			(
	Phillips (Helena)	63	22	38	0	0	0			
10	St. Francis (Forrest City)	70	12	49	0	0	0			
	Area Total	363	143	177	0	0	0	15	20	8
	Statewide Total	7,877	4,997	1,462	12	19	5	486	825	71

The total number of foster children who cycled through the system anytime during the year was reported as 7,877. This includes instances in which the same children may have entered care multiple times during the year. If you eliminate instances in which a child entered care multiple times during the year, the unduplicated number of children is 7,685.

# Appendix C: Children in Foster Care by Age

Area	County	Total	0-5 years	6-11 years	12-14 years	15+ years	Unknown
1	Benton (Bentonville)	370	166	110	38	53	3
1	Carroll (Berryville)	78	34	30	4	9	1
	Madison (Huntsville)	37	20	6	2	9	0
1	Washington (Fayetteville)	432	211	106	47	67	1
	Area Total	917	431	252	91	138	5
	Craw ford (Van Buren)	188	85	57	16	28	2
	Franklin (Ozark)	69	28	26	2	13	0
	Johnson (Clarksville)	133	66	35	19	13	0
	Logan (Booneville)	57	17	27	8	5	0
	Logan (Paris)	20	10	5	2	3	0
	Scott (Waldron)	56	25	12	10	9	0
	Sebastian (Fort Smith)	847	363	229	106 7	148 7	1
2	Yell (Danville) Area Total	53 1,423	25 619	14 <b>405</b>	170	226	0 3
	Alea Iolai	1,423	019	405	170	220	3
3	Clark (Arkadelphia)	47	20	13	6	8	0
	Garland (Hot Springs)	214	86	54	25	48	1
	Hot Spring (Malvern)	83	36	29	7	10	1
	How ard (Nashville)	24	13	7	1	3	0
	Montgomery (Mount Ida)	12	6	2	1	3	0
	Perry (Perryville)	43	24	13	4	2	0
	Pike (Murfreesboro)	16	10	5	0	1	0
	Polk (Mena)	40	17	12	4	7	0
	Saline (Benton)	108	55	27	8	18	0
	Area Total	587	267	162	56	100	2
4	Columbia (Magnolia)	26	12	7	0	7	0
4	Hempstead (Hope)	34	12	12	4	6	0
4	Lafayette (Lew isville)	10	5	5	0	0	0
4	Little River (Ashdown)	25	15	3	3	3	1
4	Miller (Texarkana)	177	85	41	25	25	1
4	Nevada (Prescott)	6	4	1	0	1	0
	Ouachita (Camden)	37	15	8	6	8	0
	Sevier (DeQueen)	52	22	16	7	7	0
4	Union (티 Dorado)	108	50	22	15	21	0
	Area Total	475	220	115	60	78	2
	Baxter (Mountain Home)	79			8		
	Boone (Harrison)	119	48	38	15	18	0
	Conway (Morrilton)	141	54	37	18	32	0
	Faulkner (Conway)	222	104	62	27	28	1
	Marion (Yellville) New ton (Jasper)	32 11	11 2	8	2	11 3	0
	Pope (Russellville)	11	∠ 68	45	3 15	3 18	0
	Searcy (Marshall)	23	6	45 6	7	4	0
0	Van Buren (Clinton)	34	19	3	2	4	0
5				224	97	143	2
5		807	341		51	173	Z
5	Area Total	807	341				
	Area Total				7	15	
6	Area Total Pulaski (East)	108	59	27	7	15	
6	Area Total Pulaski (East) Pulaski (Jacksonville)	108 164	59 71	27 47	20	26	C
6 6 6	Area Total Pulaski (East) Pulaski (Jacksonville) Pulaski (North)	108 164 284	59 71 150	27 47 69	20 21	26 44	0 0 0 0
6 6 6	Area Total Pulaski (East) Pulaski (Jacksonville)	108 164	59 71	27 47	20	26	C

# Appendix C: Children in Foster Care by Age (continued)

Area	County	Total	0-5 years	6-11 years	12-14 years	15+ years	Unknown
						_	
	Bradley (Warren)	20	11	3	1	5	0
	Calhoun (Hampton)	15	9	3	1	2	0
	Cleveland (Rison)	37	17	10	3	7	0
	Dallas (Fordyce)	17	10	4	1	2	0
	Grant (Sheridan)	26	13	4	5	4	0
	Jefferson (Pine Bluff)	233	102	40	29	59	3
	Lincoln (Star City)	12	3	3	1	5	0
	Lonoke (Lonoke)	149	71	41	14	23	0
7	Prairie (DeValls Bluff)	5	3	1	0	1	0
	Area Total	514	239	109	55	108	3
8	Clay (Piggott & Corning)	35	17	12	3	3	0
	Craighead (Jonesboro)	259	127	60	21	51	0
8	Fulton (Salem)	48	18	13	5	12	0
	Greene (Paragould)	282	110	85	40	42	5
8	Izard (Melbourne)	39	19	7	3	10	0
8	Law rence (Walnut Ridge)	73	33	21	9	9	1
	Mississippi (Blytheville)	55	28	11	5	11	0
8	Mississippi (Osceola)	30	18	7	1	4	0
8	Randolph (Pocahontas)	40	13	13	6	8	0
8	Sharp (Ash Flat)	44	14	14	2	14	0
	Area Total	905	397	243	95	164	6
0	Cloburno (Hobor Springs)	106	51	33	7	15	0
	Cleburne (Heber Springs) Crittenden (West Memphis)	106	84	52	17	21	0
	Cross (Wynne)	54	21	12	8	13	0
							0
	Independence (Batesville)	<u>165</u> 77	88	45 20	15	17 12	0
	Jackson (New port)	135	34 49	20 48	11 20	12	3
	Poinsett (Harrisburg) Stone (Mountain View)	34					0
	White (Searcy)	223	10 110	9 57	4	11 28	2
	White (Searcy) Woodruff (Augusta)	223	8	57	20	20 11	0
9	Area Total	<u> </u>	<u>ہ</u> 455	281	111	143	5
		333	400	201		145	J
10	Arkansas (Dewitt)	22	6	4	7	4	1
10	Arkansas (Stuttgart)	24	10	5	1	4	4
10	Ashley (Hamburg)	32	8	8	6	9	1
10	Chicot (Lake Village)	37	19	8	3	7	0
10	Desha (McGehee)	36	9	12	5	9	1
10	Drew (Monticello)	56	23	13	5	14	1
10	Lee (Marianna)	12	6	3	0	3	0
10	Monroe (Brinkley)	5	0	2	0	3	0
10	Monroe (Clarendon)	6	0	3	2	1	0
10	Phillips (Helena)	63	18	20	10	15	0
10	St. Francis (Forrest City)	70	38	15	5	12	0
	Area Total	363	137	93	44	81	8
	Statewide Total	7,877	3,542	2,113	850	1,336	36

# Appendix D: Children in Foster Care by Gender

Area	County	Total	Male	Female	Unknown
1	Benton (Bentonville)	370	201	166	:
1	Carroll (Berryville)	78	41	36	
	Madison (Huntsville)	37	15	22	(
1	Washington (Fayetteville)	432	236	195	
	Area Total	917	493	419	Ę
2	Craw ford (Van Buren)	188	92	94	2
2	Franklin (Ozark)	69	23	46	(
	Johnson (Clarksville)	133	61	72	
	Logan (Booneville)	57	33	24	
	Logan (Paris)	20	12	8	
	Scott (Waldron)	56	33	23	
	Sebastian (Fort Smith)	847	431	415	
2	Yell (Danville)	53	25	28	
	Area Total	1,423	710	710	
0		47	0.1		
	Clark (Arkadelphia)	47	24	23	1
	Garland (Hot Springs)	214 83	<u> </u>	<u>112</u> 41	
	Hot Spring (Malvern) How ard (Nashville)	24	11	13	
	, , ,	12	7	5	
	Montgomery (Mount Ida)	43	24	19	
	Perry (Perryville)				
	Pike (Murfreesboro)	16	11	5	
	Polk (Mena)	40	23	17	
3	Saline (Benton)	108	57	51	
	Area Total	587	299	286	2
1	Columbia (Magnolia)	26	16	10	
	Hempstead (Hope)	34	10	15	
	Lafayette (Lew isville)	10	4	6	
	Little River (Ashdow n)	25	16	8	
	Miller (Texarkana)	177	98	78	
	Nevada (Prescott)	6	5	1	
		37	24	13	
	Ouachita (Camden)	52	24	27	
	Sevier (DeQueen)	108		48	
4	Union (El Dorado) Area Total	475	60 <b>267</b>	206	
	Alea Iolai	4/3	207	200	
5	Baxter (Mountain Home)	79	44	34	
	Boone (Harrison)	119	52	67	
	Conw ay (Morrilton)	141	72	69	
	Faulkner (Conw ay)	222	119	102	
	Marion (Yellville)	32	18	14	
	New ton (Jasper)	11	4	7	
	Pope (Russellville)	146	77	69	
	Searcy (Marshall)	23	10	13	
	Van Buren (Clinton)	34	17	17	
5	Area Total	807	413	392	
		007	413	<u> </u>	
	Pulaski (East)	108	65	43	
6			89	75	
	Pulaski (Jacksonville)	164		, ,	
6	Pulaski (Jacksonville) Pulaski (North)	284		120	
6 6	Pulaski (North)	284	155	129	
6 6 6				129 95 61	

# Appendix D: Children in Foster Care by Gender (continued)

Area	County	Total	Male	Female	Unknown
7	Bradley (Warren)	20	10	10	C
7	Calhoun (Hampton)	15	8	7	C
7	Cleveland (Rison)	37	13	24	C
7	Dallas (Fordyce)	17	8	9	C
7	Grant (Sheridan)	26	13	13	C
7	Jefferson (Pine Bluff)	233	115	115	3
7	Lincoln (Star City)	12	4	8	C
7	Lonoke (Lonoke)	149	71	78	C
7	Prairie (DeValls Bluff)	5	2	3	C
	Area Total	514	244	267	3
0	Clay (Piggott & Corning)	35	21	14	
		259	151	108	
	Craighead (Jonesboro) Fulton (Salem)	48	32	108	
		-			
	( <b>)</b> /	282	131	146	5
	Izard (Melbourne)	39	18	21	0
	Law rence (Walnut Ridge)	73	38	34	1
	Mississippi (Blytheville)	55	29	26	0
	Mississippi (Osceola)	30	16	14	0
	Randolph (Pocahontas)	40	18	22	(
8	Sharp (Ash Flat)	44 <b>905</b>	20 <b>474</b>	24 <b>425</b>	(
	Area Total	905	474	420	6
9	Cleburne (Heber Springs)	106	55	51	C
9	Crittenden (West Memphis)	174	97	77	C
9	Cross (Wynne)	54	27	27	(
9	Independence (Batesville)	165	90	75	(
9	Jackson (New port)	77	46	31	C
9	Poinsett (Harrisburg)	135	73	59	3
9	Stone (Mountain View)	34	17	17	(
9	White (Searcy)	223	117	104	2
9	Woodruff (Augusta)	27	12	15	(
	Area Total	995	534	456	5
10	Arkansas (Dew itt)	22	9	12	1
	Arkansas (Stuttgart)	24	8	12	Z
	Ashley (Hamburg)	32	17	14	1
	Chicot (Lake Village)	37	19	18	(
	Desha (McGehee)	36	13	18	
	Drew (Monticello)	56	25	30	
	Lee (Marianna)	12	23 7	5	(
	Monroe (Brinkley)	5	1	4	(
	Monroe (Clarendon)	6	3	3	(
	Phillips (Helena)	63	30	33	(
				33	
10	St. Francis (Forrest City)	363	34 <b>170</b>	185	ن ع
	Area Total	303	170	105	C
	Statewide Total	7,877	4,092	3,749	36

# Appendix E: Children in Foster Care by Length of Stay

			Less than 30	30 to 90	3 to 6	7 to 12	12 to 24	24 to 36	Over 36
Area	County	Total	Days	Days	Months	Months	Months	Months	Months
	Benton (Bentonville)	370	31	57	64	79	83	30	26
	Carroll (Berryville)	78	8	21	8	19	14	2	6
	Madison (Huntsville)	37	5	14	4	5	6	1	2
	Washington (Fayetteville)	432	83	73	46	89	89	28	24
	Area Total	917	127	165	122	192	192	61	58
2	Craw ford (Van Buren)	188	25	24	25	38	42	20	14
2	Franklin (Ozark)	69	2	19	7	15	23	3	0
2	Johnson (Clarksville)	133	15	30	16	33	24	8	7
2	Logan (Booneville)	57	2	9	8	11	18	7	2
2	Logan (Paris)	20	1	5	0	9	5	0	0
2	Scott (Waldron)	56	6	6	1	9	21	11	2
2	Sebastian (Fort Smith)	847	29	84	112	152	240	93	137
	Yell (Danville)	53	1	4	1	13	21	2	11
	Area Total	1,423	81	181	170	280	394	144	173
3	Clark (Arkadelphia)	47	5	4	10	10	11	6	1
3	Garland (Hot Springs)	214	32	37	40	31	43	9	22
	Hot Spring (Malvern)	83	8	8	18	14	25	7	3
3	How ard (Nashville)	24	8	4	6	0	2	1	3
3	Montgomery (Mount Ida)	12	0	4	1	1	4	1	1
3	Perry (Perryville)	43	2	9	3	5	11	5	8
3	Pike (Murfreesboro)	16	0	1	7	6	1	1	0
3	Polk (Mena)	40	0	0	6	11	15	1	7
3	Saline (Benton)	108	22	17	11	28	18	5	7
	Area Total	587	77	84	102	106	130	36	52
4	Columbia (Magnolia)	26	9	9	1	2	4	0	1
	Hempstead (Hope)	34	2	8	7	6	3	5	3
	Lafayette (Lew isville)	10	3	1	2	4	0	0	0
	Little River (Ashdown)	25	1	3	4	10	5	0	2
4	Miller (Texarkana)	177	30	16	21	38	35	21	16
	Nevada (Prescott)	6	2	0	2	2	0	0	0
	Ouachita (Camden)	37	15	3	3	9	0	2	5
4	Sevier (DeQueen)	52	7	0	11	9	23	0	2
4	Union (El Dorado)	108	18	27	9	14	19	7	14
	Area Total	475	87	67	60	94	89	35	43
5	Baxter (Mountain Home)	79	12	8	6	12	22	7	12
	Boone (Harrison)	119	32	17	14	20	19	4	12
	Conw ay (Morrilton)	141	18	11	27	15	30	20	20
	Faulkner (Conway)	222	52	31	35	31	53	12	8
	Marion (Yellville)	32	3	10	1	2	8	4	4
	New ton (Jasper)	11	2	0	2	2	3	0	2
	Pope (Russellville)	146	11	11	23	32	32	18	19
	Searcy (Marshall)	23	0	7	3	3	9	0	1
	Van Buren (Clinton)	34	7	4	7	3	5	1	7
	Area Total	807	137	99	118	120	181	66	86
	Pulaski (East) Pulaski (Jacksonville)	108 164	8	5 12	5 21	18 48	39 34	22 15	11 12
	Pulaski (North)	284	22	44	37	40		31	40
	Pulaski (North) Pulaski (South)	284 195	24 11	44 14	28	30	67 44	31 19	40
	Pulaski (South) Pulaski (Southwest)	195	11	26	28 12	30 26	44 28	19	49 23
0	Area Total	891	77	20 101	103	20 163	20 212	100	135

# Appendix E: Children in Foster Care by Length of Stay (continued)

			Less						
			than 30	30 to 90	3 to 6	7 to 12	12 to 24	24 to 36	Over 36
Area	County	Total	Days	Days	Months	Months	Months	Months	Months
7	Bradley (Warren)	20	1	1	2	3	9	1	3
7	Calhoun (Hampton)	15	1	7	4	2	1	0	0
7	Cleveland (Rison)	37	9	2	10	7	8	0	1
7	Dallas (Fordyce)	17	0	2	2	2	9	2	0
7	Grant (Sheridan)	26	1	7	5	5	4	1	3
7	Jefferson (Pine Bluff)	233	51	48	27	35	27	17	28
7	Lincoln (Star City)	12	5	3	1	0	2	0	1
	Lonoke (Lonoke)	149	16	13	10	29	51	22	8
7	Prairie (DeValls Bluff)	5	3	0	0	0	1	0	1
	Area Total	514	87	83	61	83	112	43	45
	Clay (Piggott & Corning)	35	3	2	9	13	3	3	2
	Craighead (Jonesboro)	259	6	44	35	35	86	22	31
	Fulton (Salem)	48	6	9	3	15	12	1	2
	Greene (Paragould)	282	20	38	50	59	72	17	26
	Izard (Melbourne)	39	0	12	8	7	4	1	7
	Law rence (Walnut Ridge)	73	8	8	6	12	20	9	10
	Mississippi (Blytheville)	55	6	14	5	13	12	0	5
	Mississippi (Osceola)	30	2	5	9	11	1	0	2
	Randolph (Pocahontas)	40	1	2	7	12	7	1	10
8	Sharp (Ash Flat)	44	8	4	7	7	6	2	10
	Area Total	905	60	138	139	184	223	56	105
	Olahama (Ulahan Oraisan)	400	10		01	10		10	
	Cleburne (Heber Springs)	106	12	14	21	16	28	10	5
	Crittenden (West Memphis) Cross (Wynne)	174 54	14 2	19 3	47	37 6	35 13	8	14
	Independence (Batesville)	54 165	12	3 18	21	34	45	22	15 13
	Jackson (New port)	77	12	3	9		45	11	9
	Poinsett (Harrisburg)	135	21	16	9 17	23	37	8	9 13
	Stone (Mountain View)	34	4	0	17	5	8	4	13
	White (Searcy)	223	57	27	21	27	52	31	8
	Woodruff (Augusta)	27	7	1	21	5	8	0	4
	Area Total	995	140	101	153	171	242	106	82
10	Arkansas (Dewitt)	22	2	2	3	2	8	1	4
	Arkansas (Stuttgart)	24	5	0		5	4	5	4
	Ashley (Hamburg)	32	12	4	3		4	1	2
	Chicot (Lake Village)	37	2	5	2		5	2	3
	Desha (McGehee)	36	11	6			4	1	6
	Drew (Monticello)	56	8	8		6	13	0	6
10	Lee (Marianna)	12	0	0	2	3	3	0	4
	Monroe (Brinkley)	5	2	0			2	0	1
	Monroe (Clarendon)	6	2	3	0	1	0	0	0
10	Phillips (Helena)	63	25	2	7	7	4	5	13
	St. Francis (Forrest City)	70	15	6	20	15	3	4	7
	Area Total	363	84	36	53	71	50	19	50
	Statewide Total	7,877	957	1,055	1,081	1,464	1,825	666	829

# Appendix F: Services Provided During the Year

Area	County	FC Cases	PS Cases	PS Children	SS Cases	SS Children	Total
1	Benton (Bentonville)	370	318	797	15	29	703
1	Carroll (Berryville)	78	32	85	0	0	110
1	Madison (Huntsville)	37	37	84	0	0	74
1	Washington (Fayetteville)	432	560	1324	7	14	999
	Area Total	917	947	2,290	22	43	1,886
2	Craw ford (Van Buren)	188	162	380	9	22	359
2	Franklin (Ozark)	69	67	163	4	19	140
2	Johnson (Clarksville)	133	94	229	3	11	230
2	Logan (Booneville)	57	48	124	1	1	106
2	Logan (Paris)	20	46	98	0	0	66
2	Scott (Waldron)	56	30	68	5	12	91
2	Sebastian (Fort Smith)	847	278	689	16	31	1141
2	Yell (Danville)	53	43	111	3	10	99
	Area Total	1,423	768	1,862	41	106	2,232
	Clark (Arkadelphia)	47	32	64	1	2	80
3	Garland (Hot Springs)	214	185	390	31	64	430
3	Hot Spring (Malvern)	83	58	145	8	22	149
3	How ard (Nashville)	24	15	44	5	16	44
3	Montgomery (Mount Ida)	12	14	32	0	0	26
3	Perry (Perryville)	43	25	59	3	11	71
3	Pike (Murfreesboro)	16	18	55	3	7	37
3	Polk (Mena)	40	46	104	3	4	89
3	Saline (Benton)	108	165	348	17	28	290
	Area Total	587	558	1,241	71	154	1,216
4	Columbia (Magnolia)	26	32	68	1	3	59
	Hempstead (Hope)	34	56	146	2	6	92
	Lafayette (Lew isville)	10	18	36	7	17	35
	Little River (Ashdow n)	25	35	80	0		60
	Miller (Texarkana)	177	111	262	0	0	288
	Nevada (Prescott)	6	27	63	2	5	35
	Ouachita (Camden)	37	56	128	1	3	94
	Sevier (DeQueen)	52	28	72	0	0	80
	Union (El Dorado)	108	95	212	6	15	209
· · ·	Area Total	475	458	1,067	19	49	952
				.,			
5	Baxter (Mountain Home)	79	103	201	5	11	187
	Boone (Harrison)	119	136	302	1	2	256
	Conway (Morrilton)	141	63	130	1	1	205
	Faulkner (Conw ay)	222	303	657	13	29	538
	Marion (Yellville)	32	45	80	3		80
	New ton (Jasper)	11	23	42	0		34
	Pope (Russellville)	146	178	357	1		325
	Searcy (Marshall)	23	21	38	0	0	44
	Van Buren (Clinton)	34	36	82	2		72
	Area Total	807	908	1,889	26	59	1,741
6	Pulaski (East)	108	58	137	3		169
	Pulaski (Jacksonville)	164	77	161	5		246
	Pulaski (North)	284	149	386	10		443
	Pulaski (South)	195	72	179	4		271
6	Pulaski (Southw est)	140	88	219	6		234
	Area Total	891	444	1,082	28	49	1,363

# Appendix F: Services Provided During the Year (continued)

Area	County	FC Cases	PS Cases	PS Children	SS Cases	SS Children	Total
Alea	County	10 04363	10 04363	r o children	00 04363	oo omaren	Total
7		20	0	20		4	20
7	Bradley (Warren)	_	9	20	1	1	30
7	Calhoun (Hampton)	15 37	3	6	0	0	18
	Cleveland (Rison)		17	37	1	3	55
	Dallas (Fordyce)	17 26	11	21 61	2	3 10	<u> </u>
	Grant (Sheridan)		24	_		_	-
	Jefferson (Pine Bluff)	233	84	220	18	39	335
	Lincoln (Star City)	12 149	8 133	20 314	3	6 5	23
	Lonoke (Lonoke)	5	133		0	5	285
/	Prairie (DeValls Bluff) Area Total	5 514	303	34 <b>733</b>	32	67	19 <b>849</b>
	Area Tolai	514	303	733	32	07	049
0	Clay (Diagott & Corning)	35	29	72	10	12	74
	, , , , , , , , , , , , , , , , , , , ,	259	29 198		10	29	469
	Craighead (Jonesboro)	259 48		534		29	
	Fulton (Salem)		26	54	3		77
	Greene (Paragould)	282	159	388	4	10	445
	Izard (Melbourne)	39	46	91	2	9	87
	Law rence (Walnut Ridge)	73	26	60	2	3	101
	Mississippi (Blytheville)	55	62 24	142	0	0	117
	Mississippi (Osceola)	30		77	1	4	55
	Randolph (Pocahontas)	40	33 23	79		13 22	80
8	Sharp (Ash Flat) <b>Area Total</b>	44 <b>905</b>	626	51 <b>1,548</b>	10 <b>51</b>	106	77 1,582
		303	020	1,540	51	100	1,302
9	Cleburne (Heber Springs)	106	51	108	3	10	160
	Crittenden (West Memphis)	174	130	385	3	4	307
	Cross (Wynne)	54	38	98	2	5	94
	Independence (Batesville)	165	66	155	8	19	239
	Jackson (New port)	77	58	124	2	6	137
	Poinsett (Harrisburg)	135	112	298	8	13	255
	Stone (Mountain View)	34	27	54	6	8	67
	White (Searcy)	223	157	362	3	4	383
	Woodruff (Augusta)	27	14	33	3	8	44
	Area Total	995	653	1,617	38	77	1,686
				.,•			.,
10	Arkansas (Dewitt)	22	10	23	0	0	32
	Arkansas (Stuttgart)	24	12	33	1		37
	Ashley (Hamburg)	32	59	129	2	0	93
	Chicot (Lake Village)	37	21	54	4	8	62
	Desha (McGehee)	36	22	57	6	12	64
	Drew (Monticello)	56	29	72	4	7	89
	Lee (Marianna)	12	11	19	1	3	24
	Monroe (Brinkley)	5	13	35	2	4	20
	Monroe (Clarendon)	6	2	3	0	0	8
	Phillips (Helena)	63	59	172	0	0	122
	St. Francis (Forrest City)	70	53	130	4	8	127
	Area Total	363	291	727	24	43	678
	Statewide Total	7,877	5,956	14,056	352	753	14,185

# Appendix G: Average Caseload as of the End of SFY 2015, by County



Due to the fact that Prairie and Newton counties did not have any family service workers at the end of SFY 2015, their cases were assigned to workers from other counties.

# Appendix H: Foster Home Closure Reasons

					Non-				Provider/ Services		
			DHS	Family No Longer	Compliance/ Failed Re-		Provider End	Provider	No	Death of	Founded Abuse/
Area	County	Total		Interested		Other	Dated	Request	Longer Needed	Parent	Neglect
	Benton (Bentonville)	65	1	5	0	8		13	6	0	
	Carroll (Berryville)	5	0	0	0	3	1	0	1	0	
-	Madison (Huntsville) Washington (Fayetteville)	49	4	1	0	11	15	14	3	0	
	Area Total	49 120	4 5	6	0	23	48	27	3 10	0	
		120						21			· · ·
2	Craw ford (Van Buren)	19	1	1	1	3	4	9	0	0	0
2	Franklin (Ozark)	6	0	0	0	1	3	1	0	0	1
	Johnson (Clarksville)	7	0	1	0	0		1	0	0	
	Logan (Booneville)	4	0	0	0	2	1	1	0	0	
	Logan (Paris)	0	0	0	0	0		0	0	0	-
	Scott (Waldron)	6	0	0	0	2	2	2	0	0	-
	Sebastian (Fort Smith)	38	3	0	1	9		19	0	0	-
	Yell (Danville)	3 83	1 5	0 2	0 2	0 17	1 22	1 34	0 0	0 0	
	Area Total	63	5	2	2	17	2	34	0	U	1
3	Clark (Arkadelphia)	1	0	0	0	0	1	0	0	0	0
	Garland (Hot Springs)	7	0	0	0	0		0	-	0	-
	Hot Spring (Malvern)	0	0	0	0	0	0	0	0	0	0
3	How ard (Nashville)	0	0	0	0	0	0	0	0	0	0
	Montgomery (Mount Ida)	0	0	0	0	0	0	0	0	0	
	Perry (Perryville)	0	0	0	0	0		0	0	0	
	Pike (Murfreesboro)	2	0	0	0	1	0	1	0	0	
_	Polk (Mena)	5	0	0	0	0	4	1	0	0	
3	Saline (Benton)	15	2	0	0	2	4	6	1	0	
	Area Total	30	2	0	0	3	14	8	3	0	0
4	Columbia (Magnolia)	4	0	0	1	0	1	2	0	0	0
	Hempstead (Hope)	1	0	1	0	0		0		0	
	Lafayette (Lew isville)	0	0	0	0	0	0	0	0	0	0
4	Little River (Ashdown)	1	1	0	0	0	0	0	0	0	0
4	Miller (Texarkana)	5	0	0	0	0	4	1	0	0	0
4	Nevada (Prescott)	0	0	0	0	0	0	0	0	0	0
	Ouachita (Camden)	2	0	0	0	0		0	0	0	
	Sevier (DeQueen)	4	0	0	0	0		2	0	0	
4	Union (El Dorado)	3	0	0	0	0		2	0	0	
	Area Total	20	1	1	1	0	10	7	0	0	0
5	Baxter (Mountain Home)	2	0	0	0	1	1	0	0	0	0
	Boone (Harrison)	7	0	0	0	0	-	0	2	0	
	Conw ay (Morrilton)	4	1	0	0	0		2	1	0	
	Faulkner (Conwav)	28	5	1	0	0		5	0	0	
	Marion (Yellville)	20		0	0	0		0	•	0	
	New ton (Jasper)	1	0	0				0		0	
	Pope (Russellville)	8	0	0	0	3	0	5	0	0	
5	Searcy (Marshall)	1	0	0	0	0	0	1	0	0	
	Van Buren (Clinton)	2		0				0		0	
	Area Total	55	8	1	0	5	24	13	4	0	0
											<u> </u>
	Pulaski	0			0	0		0		0	
	Pulaski (East)	12	1	0		1		2	1	0	
	Pulaski (Jacksonville)	12		0	0	2		2	0	0	
	Pulaski (North) Pulaski (South)	13 35	0	0	0	0		3	1	0	
	Pulaski (South) Pulaski (Southwest)	35		0	0	0		4	0	0	
	Area Total	81	6					23		0	

# Appendix H: Foster Home Closure Reasons (continued)

Area	County	Total	DHS Request	Family No Longer Interested	Non- Compliance/ Failed Re- Evaluation	Other	Provider End Dated	Provider Request	Provider/ Services No Longer Needed	Death of Parent	Founded Abuse/ Neglect
	Bradley (Warren)	3		0	0	0			2	0	
7	Calhoun (Hampton)	1	0	0	0	0			0	0	
7	Cleveland (Rison)	0	0	0	0	0	0	0		0	
	Dallas (Fordyce)	1	1	0	0	0	0			0	
	Grant (Sheridan)	3	0	0	0	0		1	0	0	
7	Jefferson (Pine Bluff)	12	1	1	0	0	5	1	3	1	
	Lincoln (Star City)	1	0	0	0	0	1	0		0	
	Lonoke (Lonoke)	14	0	1	0		9			0	
7	Prairie (DeValls Bluff)	1	0	1	0	0		-		0	
	Area Total	36	2	3	0	1	17	7	5	1	0
8	Clay (Piggott & Corning)	2	0	0	0	0		1	0	0	
	Craighead (Jonesboro)	33	1	0	0	2	18			0	
	Fulton (Salem)	3	0	0	0		1	1	0	0	
	Greene (Paragould)	13	1	0	0			7	1	0	
	Izard (Melbourne)	4	0	0	0	1	2	1	0	0	
	Law rence (Walnut Ridge)	2	0	0	0	0		1	0	0	
	Mississippi (Blytheville)	6		1	0	0		2	0	0	
	Mississippi (Osceola)	3	0	0	0	0	3	0		0	
	Randolph (Pocahontas)	6		1	0	0	3	2	0	0	
8	Sharp (Ash Flat)	5		0	0	0		3		0	
	Area Total	77	3	2	0	4	37	27	4	0	0
	Cleburne (Heber Springs)	9		0	0	0		1	2	0	
	Crittenden (West Memphis)	9		0	1	0		5		0	
	Cross (Wynne)	6		0	0	0	1	4	1	0	
	Independence (Batesville)	19	0	3	0	6	7	3	0	0	-
	Jackson (New port)	3	0	0	0	1	1	1	0	0	
	Poinsett (Harrisburg)	3	0	0	0	0		1	1	0	
	Stone (Mountain View)	3	0	0	0			2		0	
	White (Searcy)	16	0	0	0			5		0	-
9	Woodruff (Augusta)	1	0	0	0	0	1	0		0	
	Area Total	69	2	3	1	7	28	22	6	0	0
10	Arkansas (Dewitt)	0	0	0	0	0	0	0	0	0	0
	· · · · · ·	-	-	0	0				0	0	-
	Arkansas (Stuttgart)	2	1		0						-
	Ashley (Hamburg)	0		0	0					0	
	Chicot (Lake Village)	2	0	2	0	0		-	-		
	Desha (McGehee)	0		0	0	0				0	
	Drew (Monticello) Lee (Marianna)	4	0	0	0	0	0		0	0	
	Lee (Marianna) Monroe (Brinkley)	3		0	0						
	Monroe (Brinkley) Monroe (Clarendon)	0		0	0						
	Monroe (Clarendon) Phillips (Helena)	3		0	0						
	St. Francis (Forrest City)	3		2	0						
10	Area Total	<sub>3</sub> 17	1 3		0						
				4	0		Z	0	0		
QQ	Out of State	24	7	1	0	5	8	0	3	0	0
39	Statewide Total	612			4	70					
		012		23	4	10	200	1/0	57	<u> </u>	<u> </u>

### Appendix I: Summary of Foster Care Maltreatment Reports

#### Characteristics of Children in Foster Care Involved in Allegations of Maltreatment, SFY 2015

Four hundred and sixteen reports of alleged maltreatment, involving 516 children in foster care, were received by the hotline during SFY 2015.

In 141 reports involving 178 children, foster parents<sup>4</sup> were identified as the alleged offenders. As shown by the following chart, 17 of those reports were found to be true and nearly all of the homes were subsequently closed or made unavailable pending due process. One home was approved to remain open for the sole purpose of serving only one child who has been residing in the home for four years (a protection plan was also put in place).

True	Unsubstantiated	Pending
17	123	1

#### Foster Home Maltreatment Reports SFY 2015

All allegations of maltreatment concerning foster homes are investigated by the Crimes Against Children Division (CACD) of the Arkansas State Police. DCFS staff do not actively participate in the investigation of these reports. Allegations of maltreatment regarding foster homes require the agency to assess the safety of all children residing in the home.

The following charts describe the characteristics of the 178 foster children involved in allegations of maltreatment, with foster parents as the alleged offenders.



<sup>4</sup> This includes foster family homes and therapeutic foster homes

# Appendix I: Summary of Foster Care Maltreatment Reports (continued)



# Appendix I: Summary of Foster Care Maltreatment Reports (continued)

### County of Foster Homes in Which Alleged Maltreatment Occurred

County	Number of Children Involved in Maltreatment Report	County	Number of Children Involved in Maltreatment Report
Pulaski	27	Franklin	2
Benton	19	Boone	2
Washington	13	Randolph	2
Sebastian	10	Sharp	2
Craighead	10	Lee	2
Johnson	8	Madison	2
Crittenden	8	Searcy	2
Greene	7	Jackson	2
Jefferson	7	Van Buren	1
St. Francis	5	Sevier	1
Fulton	4	Cleveland	1
Faulkner	4	Saline	1
Mississippi	4	Lawrence	1
Newton	4	Ouachita	1
Phillips	4	Drew	1
Conway	4	White	1
Clay	4	Garland	1
Cleburne	3	Ashley	1
Lonoke	3	Pope	1
Crawford	3		



# ARKANSAS DHS STATISTICAL REPORT DIVISION OF COUNTY OPERATIONS (DCO) SFY 2015

#### INTRODUCTION

#### Mission:

The mission of the Division of County Operations is to ensure the delivery of quality human services that strengthen the health and well being of Arkansas' children, families and adults.

#### Executive Staff:

Delia Anderson, Director Mary Franklin, Assistant Director, Administrative Support Robert Williams, Assistant Director, Field Operations Larry Crutchfield, Assistant Director, Program Planning and Development Lorie Williams, Assistant Director, Community Services

Fast Facts:	
People Served Annually:	1,333,181
Facilities Regulated:	None
Division Established:	1985
Budget:	\$188,584,448 Million Total: (\$126.10 Million-Fed, \$49.54 Million-State, \$11.80 Million-Other, and \$1.12 Million-GIF Funds)
Staff:	1,936 Budgeted Positions (including 60 Tobacco)
Institutions Operated:	86 DHS County Offices/Access Arkansas Processing Center

#### Programs:

- Medicaid The Division of County Operations enrolls eligible individuals in the Medicaid Program to assist with payment of medical services, prescription drugs and other related services. Approximately **734,898** Arkansas children and adults were eligible for medical care through the Medicaid program during State Fiscal Year 2015. Clients counted as receiving this service may have also received additional services shown on this page.
- Transitional Employment Assistance (TEA) This program provides time-limited cash assistance each month to low-income families with dependent children. Approximately 20,212 people were provided this service during State Fiscal Year 2015. Clients counted as receiving this service may have also received additional services shown on this page.
- Work Pays The Work Pays Program is an incentive program designed to encourage working TEA clients to remain employed after closure of the TEA case while increasing their hours of work and/or hourly wage. Families participating in Arkansas Work Pays will receive a monthly cash assistance payment in the amount of \$204 for up to 24 months, provided they meet the Work Pays eligibility requirements. This work incentive program is limited to 3,000 families per month. In State Fiscal Year 2015, there were 5,387 individuals that participated in this program. Clients counted as receiving this service may have also received additional services shown on this page.
- Supplemental Nutrition Assistance Program SNAP (Formerly known as the Food Stamp Program) This
  program provides a nutrition safety net for low-income children, families and adults. Over \$656 million in
  benefits were provided to 659,887 people during State Fiscal Year 2015. Clients counted as receiving this
  service may have also received additional services shown on this page.

# ARKANSAS DHS STATISTICAL REPORT DIVISION OF COUNTY OPERATIONS (DCO) SFY 2015

### INTRODUCTION

#### Programs: (continued)

- The Health Care Independence This program commonly called the "private option", allows certain low-income adults in Arkansas to purchase private insurance through the Health Insurance Marketplace. Individuals in this program will have the entirety of their premium paid by federal Medicaid funds. Those with incomes at or below 100% FPL, will also have any cost sharing paid by the program. Those with incomes from 101% to 138% of FPL will have cost sharing with a maximum out-of-pocket cap on cost sharing at 5% of household income. Individuals who have exceptional health care needs will be screened out of the program and provided with services through the traditional Medicaid program. Approximately 274,958 Arkansas adults were eligible for the private option funded through the Medicaid program during State Fiscal Year 2015.
- Home Energy Assistance Program This program provides financial assistance each year to help households meet home energy costs. Case management activities designed to encourage and enable households to reduce their energy costs and thereby, their need for financial assistance, are also provided. Approximately **107,442** households were provided with financial assistance in SFY 2015.
- Shelter Plus Care Program This program provides grants to community shelters that provide housing and supportive shelters for homeless persons with disabilities (primarily serious mental illness, chronic problems with alcohol and/or drugs, acquired immune deficiency syndrome (AIDS), or related diseases). There were 369 people provided with rental assistance in SFY 2015 through this program.
- Emergency Shelter Program This program provides grant funds to local community homeless shelters.
   \$1,967,063 was provided to 53 homeless shelters in SFY 2015.
- Weatherization Program The regular 89th General Assembly approved ACT 1111 transferring the Weatherization Assistance Program (WAP) from the DHS, Division of County Operations to the Arkansas Energy Office of the Arkansas Economic Development Commission. The transfer included all the powers, duties and functions, records, property, personnel, unexpended balances of appropriations, allocations, or other funds.
- Long Term Care Services and Support are service funded by Medicaid and includes services such as
  nursing facilities, assisted living and ElderChoices, etc. Due to many federal and state changes, as well as
  evolving goals and challenges of the department, the responsibility for determining Long Term Care Services
  and Support (LTSS) eligibility was transferred from DCO. The responsibility was split between two other
  divisions. Financial eligibility for the LTSS categories of Medicaid was transferred to DAAS and the
  responsibility of determining financial eligibility for the Intermediate Care Facilities and Individuals with
  Intellectual Disabilities, i.e., ICF/IID to DDS. This transfer of roles and responsibilities began in SFY 2015
  and was completed at the start of SFY 2016. As a result, SFY 2015 will be the last year information on LongTerm Care applications will be reported by DCO.
#### **EXPENDITURES\***

	Expenditures
\$	59,732,926
	289,667
	22,424,213
	23,044,516
	4,764
	96,408
	5,448,188
	124,051
	-
	6,643,032
\$	117,807,765
•	,,
\$	1,491,675
	125,328
	641,515
	-
\$	2,258,518
\$	995,113
	1,797,321
	-
	-
	808,716
	23,279,959
	1,782
	1,215,903
	1,548,403
	9,531,322
	156,041
	8,043,675
	17,634
	5,862
	-
\$	47,401,731
¢	
<b>\$</b>	-
\$	1,653,590
	-
\$	1,653,590
\$	169,121,604
	\$ \$ \$ \$ \$ \$ \$

\*This table does not reflect **\$5.524** billion in Medicaid and SNAP public assistance benefits authorized by DCO eligibility workers in SFY 2015 as these payments are not reflected in the DCO budget. The adjusted administrative rate is **3.06%**.

Source: AASIS Y\_DEV\_80000046 Budget Reconciliation Report



#### TEA CASES, PERSONS AND GRANT AMOUNT

County	Cases <sup>(1)</sup>	Adults (1)	Children (1)	Grant Amount <sup>(2)</sup>	County	Cases <sup>(1)</sup>	Adults (1)	Children (1)	Grant Amount <sup>(2)</sup>
Arkansas	48	34	81	\$41,779	Lincoln	50	33	85	\$53,184
Ashley	64	36	97	70,259	Little River	41	32	68	38,483
Baxter	57	41	90	53,721	Logan	86	81	146	78,324
Benton	211	145	376	208,268	Lonoke	169	146	292	167,021
Boone	105	98	178	82,439	Madison	21	10	37	22,174
Bradley	70	50	115	82,422	Marion	45	39	84	41,669
Calhoun	9	5	12	7,051	Miller	210	164	363	195,455
Carroll	21	13	43	21,268	Mississippi	254	165	411	233,251
Chicot	82	56	141	81,631	Monroe	35	19	57	33,075
Clark	20	17	30	17,789	Montgomery	19	12	34	18,442
Clay	40	21	59	36,001	Nevada	25	22	37	19,753
Cleburne	31	21	63	39,996	Newton	10	7	17	6,440
Cleveland	30	22	51	31,313	Ouachita	136	92	201	122,938
Columbia	90	54	150	83,076	Perry	20	13	38	14,149
Conway	58	48	96	50,104	Phillips	285	209	452	294,154
Craighead	349	256	558	329,857	Pike	16	11	30	14,922
Crawford	100	76	191	101,679	Poinsett	120	84	229	118,801
Crittenden	345	254	572	318,659	Polk	59	46	112	65,525
Cross	61	51	100	74,054	Pope	54	42	97	52,347
Dallas	22	12	34	20,417	Prairie	23	17	34	24,521
Desha	51	36	90	51,057	Pulaski-South	263	188	430	244,151
Drew	51	41	77	44,119	Pulaski-North	327	201	537	306,718
Faulkner	216	163	377	193,625	Pulaski-SW	477	310	774	421,808
Franklin	23	19	46	30,536	Pulaski-East	201	163	301	162,747
Fulton	30	24	63	26,138	Pulaski-JAX	324	266	557	314,061
Garland	156	99	251	153,427	Randolph	44	24	70	39,834
Grant	34	21	56	34,561	Saline	105	66	161	95,286
Greene	139	94	247	121,125	Scott	36	22	69	41,222
Hempstead	67	46	103	68,839	Searcy	9	5	15	8,687
Hot Spring	66	41	111	60,679	Sebastian	214	147	372	200,621
Howard	27	19	50	24,443	Sevier	46	28	106	54,839
Independence	79	50	140	77,588	Sharp	50	32	87	49,615
Izard	27	14	49	33,407	St Francis	216	164	354	217,364
Jackson	87	64	142	76,676	Stone	20	12	37	26,581
Jefferson	471	336	734	428,628	Union	95	45	165	98,625
Johnson	66	51	115	71,144	Van Buren	26	21	44	23,724
Lafayette	37	25	65	38,833	Washington	463	240	860	456,239
Lawrence	56	41	88	50,996	White	253	203	454	257,573
Lee	86	74	128	75,859	Woodruff	31	23	45	27,642
					Yell	5	2	7	4,538

(1) Unduplicated count for TEA Category 20.

(2) Does not reflect cancellations and/or adjustments.

8,465

5,974

14,238 \$

8,079,966

Source:

Cases Column - Extract From ACES Data Base Adults Column - Extract From ACES Data Base Children Column - Extract From ACES Data Base Grant Amount Column - Monthly TEA Payroll Reports

State Total



TEA CASES AND GRANT AMOUNT SFY 2003 - 2015

SFY	UNDUPLICATED CASES	GRANT AMOUNT
2003	19,936	\$22,568,309
2004	18,326	\$20,070,793
2005	15,792	\$18,152,040
2006	14,712	\$15,222,869
2007	14,674	\$14,743,241
2008	14,010	\$14,082,236
2009	13,951	\$13,626,632
2010	14,439	\$14,172,789
2011	13,897	\$13,736,467
2012	12,916	\$12,721,844
2013	11,869	\$11,672,977
2014	10,250	\$10,009,930
2015	8,465	\$8,079,966

Sources: Cases Column - Extract From ACES Data Base; Grant Amount Column - Monthly TEA Payroll Reports

#### CHILDREN RECEIVING TEA BY AGE GROUP

	<u>5 &amp; L</u>	Inder	<u>6 - 12</u>		<u>13 -</u>	17	Tot	Grand	
County		Female		Female	-	Female		Female	Total
Arkansas	26	21	19	7	3	5	48	33	81
Ashley	26	20	8	23	11	9	45	52	97
Baxter	24	12	13	23	7	11	44	46	90
Benton	70	91	60	75	37	43	167	209	376
Boone	44	32	39	33	14	16	97	81	178
Bradley	27	25	23	20	10	10	60	55	115
Calhoun	3	4	2	1	2	-	7	5	12
Carroll	6	4	7	8	8	10	21	22	43
Chicot	36	31	29	34	4	7	69	72	141
Clark	5	6	6	10	3	-	14	16	30
Clay	16	13	6	14	6	4	28	31	59
Cleburne	16	15	6	12	6	8	28	35	63
Cleveland	7	7	8	18	9	2	24	27	51
Columbia	32	37	27	32	8	14	67	83	150
Conway	24	19	10	23	8	12	42	54	96
Craighead	137	149	78	103	45	46	260	298	558
Crawford	37	35	30	43	21	25	88	103	191
Crittenden	151	144	93	102	41	41	285	287	572
Cross	27	23	19	19	5	7	51	49	100
Dallas	8	7	5	2	4	8	17	17	34
Desha	20	24	9	22	8	7	37	53	90
Drew	16	24	13	14	5	5	34	43	77
Faulkner	93	62	70	86	40	26	203	174	377
Franklin	12	10	11	2	3	8	26	20	46
Fulton	14	11	8	12	8	10	30	33	63
Garland	68	61	37	40	29	16	134	117	251
Grant	8	12	12	9	8	7	28	28	56
Greene	55	49	47	54	18	24	120	127	247
Hempstead	18	21	22	19	8	15	48	55	103
Hot Spring	19	20	19	27	12	14	50	61	111
Howard	11	15	7	9	3	5	21	29	50
Independence	25	24	19	31	19	22	63	77	140
Izard	9	10	14	9	4	3	27	22	49
Jackson	37	24	26	33	11	11	74	68	142
Jefferson	215	197	89	123	53	57	357	377	734
Johnson	30	19	19	21	13	13	62	53	115
Lafayette	13	9	7	11	12	13	32	33	65
Lawrence	23	15	12	16	10	12	45	43	88
Lee	39	36	17	13	13	10	69	59	128

#### CHILDREN RECEIVING TEA BY AGE GROUP

	<u>5 &amp; Ur</u>	nder	<u>6 - 12</u>		<u>13 -</u>	17	To	Grand	
County		Female		Female	-	Female	Male	Female	Total
<b>`</b>									
Lincoln	16	22	9	15	13	10	38	47	85
Little River	18	12	13	15	4	6	35	33	68
Logan	35	25	18	33	18	17	71	75	146
Lonoke	49	74	52	52	30	35	131	161	292
Madison	7	6	6	7	5	6	18	19	37
Marion	15	15	22	17	12	3	49	35	84
Miller	73	89	60	89	24	28	157	206	363
Mississippi	109	93	49	81	32	47	190	221	411
Monroe	18	11	9	8	4	7	31	26	57
Montgomery	3	6	7	7	5	6	15	19	34
Nevada	11	8	8	4	4	2	23	14	37
Newton	4	3	7	2	-	1	11	6	17
Ouachita	49	55	22	40	15	20	86	115	201
Perry	8	7	9	8	2	4	19	19	38
Phillips	129	93	68	71	37	54	234	218	452
Pike	6	6	7	6	1	4	14	16	30
Poinsett	56	37	45	49	18	24	119	110	229
Polk	26	20	19	20	15	12	60	52	112
Pope	18	18	22	16	12	11	52	45	97
Prairie	5	8	6	4	3	8	14	20	34
Pulaski-South	99	115	77	71	27	41	203	227	430
Pulaski-North	122	133	106	97	35	44	263	274	537
Pulaski-SW	215	179	121	136	60	63	396	378	774
Pulaski-East	83	85	38	54	15	26	136	165	301
Pulaski-Jville	145	141	83	118	21	49	249	308	557
Randolph	16	14	11	18	3	8	30	40	70
Saline	26	31	23	34	25	22	74	87	161
Scott	12	16	7	12	8	14	27	42	69
Searcy	2	2	1	6	2	2	5	10	15
Sebastian	90	74	65	63	40	40	195	177	372
Sevier	18	21	22	23	6	16	46	60	106
Sharp	12	17	11	21	13	13	36	51	87
St Francis	101	95	44	47	27	40	172	182	354
Stone	6	10	5	10	3	3	14	23	37
Union	32	42	21	33	15	22	68	97	165
Van Buren	9	12	8	8	4	3	21	23	44
Washington	154	150	180	204	71	101	405	455	860
White	111	97	82	83	26	55	219	235	454
Woodruff	13	9	7	7	4	5	24	21	45
Yell	-	2	2	1	2	-	4	3	7
State Total	3,368	3,191	2,318	2,743	1,190	1,428	6,876	7,362	14,238

Source: Extract From ACES Data Base

#### ADULTS RECEIVING TEA BY AGE GROUP

	19 & L	Inder	<u>20 -</u>	29	<u>30 - 3</u>	39	<u>40 - 4</u>	44	<u>45 &amp; O</u>	ver	Tot	al	Grand
County	М	F	М	 F	М	 F	М	F	М	F	М		Total
Arkansas	0	0	1	20	1	11	0	1	0	0	2	32	34
Ashley	0	1	0	26	1	6	0	1	0	1	1	35	36
Baxter	0	0	2	18	3	14	2	1	0	1	7	34	41
Benton	0	3	8	66	6	31	2	16	7	6	23	122	145
Boone	0	5	6	41	5	32	1	3	4	1	16	82	98
Bradley	0	1	1	31	1	10	1	5	0	0	3	47	50
Calhoun	0	0	0	5	0	0	0	0	0	0	0	5	5
Carroll	0	0	0	4	1	4	0	0	1	3	2	11	13
Chicot	0	2	0	32	1	15	0	4	1	1	2	54	56
Clark	0	1	0	10	1	2	0	2	0	1	1	16	17
Clay	0	0	0	14	1	4	0	0	1	1	2	19	21
Cleburne	0	0	0	10	1	7	1	2	0	0	2	19	21
Cleveland	0	0	2	12	0	6	0	1	0	1	2	20	22
Columbia	0	1	2	36	0	12	1	1	0	1	3	51	54
Conway	0	0	1	19	6	16	2	1	2	1	11	37	48
Craighead	0	5	4	150	16	56	3	13	1	8	24	232	256
Crawford	0	0	1	35	7	25	1	3	3	1	12	64	76
Crittenden	0	13	4	171	4	41	2	7	4	8	14	240	254
Cross	0	1	0	33	0	11	1	3	0	2	1	50	51
Dallas	0	1	0	6	0	5	0	0	0	0	0	12	12
Desha	0	0	0	28	1	4	1	1	0	1	2	34	36
Drew	0	0	1	23	1	11	1	2	0	2	3	38	41
Faulkner	0	2	5	81	5	38	3	16	4	9	17	146	163
Franklin	0	0	3	9	1	5	0	0	1	0	5	14	19
Fulton	1	2	2	8	3	4	3	1	0	0	9	15	24
Garland	0	0	2	50	4	33	0	4	2	4	8	91	99
Grant	0	0	1	8	0	6	1	4	1	0	3	18	21
Greene	0	2	4	49	4	24	2	3	0	6	10	84	94
Hempstead	1	1	2	24	3	9	1	2	1	2	8	38	46
Hot Spring	0	1	1	20	3	10	0	3	1	2	5	36	41
Howard	0	0	1	12	1	4	0	0	0	1	2	17	19
Independence	0	1	1	26	1	13	3	2	0	3	5	45	50
Izard	0	0	0	7	0	5	1	0	0	1	1	13	14
Jackson	0	0	3	33	1	21	1	4	1	0	6	58	64
Jefferson	0	23	9	218	8	60	2	6	2	8	21	315	336
Johnson	0	1	2	26	2	13	1	0	2	4	7	44	51
Lafayette	0	1	0	11	0	4	1	2	1	5	2	23	25
Lawrence	0	1	4	22	2	8	0	1	1	2	7	34	41
Lee	0	3	6	46	0	13	0	2	0	4	6	68	74

M=Male and F=Female

#### ADULTS RECEIVING TEA BY AGE GROUP

	<u>19 &amp; U</u>	nder	<u>20 -</u>	29	<u>30</u> ·	- <u>39</u>	<u>40 -</u>	44	<u>45 &amp; (</u>	<u>Dver</u>	To	<u>tal</u>	Grand
County	М	F	М	F	Μ	F	Μ	F	Μ	F	М	F	
	_		_		_				_		_		
Lincoln	0	1	0	20	2	4	1	4	0	1	3	30	33
Little River	0	0	1	14	3	9	2	2	0	1	6	26	32
Logan	0	4	7	29	7	20	2	4	3	5	19	62	81
Lonoke	1	2	6	60	9	47	2	9	5	5	23	123	146
Madison	0	0	0	5	1	2	0	1	0	1	1	9	10
Marion Miller	0	0	7	20	3	7	1	1	0	0	11	28	39
	0	6	4	86	7	45	1	7	3	5	15	149	164
Mississippi	0	9	2	116	3	26	1	4	1	3	7	158	165
Monroe	0	2	0	14	0	3	0	0	0	0	0	19	19
Montgomery Nevada	0	0	0	5	0	6	0	1	0	0	0	12	12
	0	0	1	14	1	4	0	2	0	0	2	20	22
Newton Ouachita	0	0	0	3	2	1	0	0	0	1	2 7	5	7
	0	5	4	59	0	13	0	4	3	4		85	92
Perry Phillips	0	0	0	6	0	3	0	2	0	2	0 18	13	13
Pille	0	10 0	2	130	10	40	2	8 0	4	3	2	191	209 11
Poinsett	0		1	5	0	3	0		1	1	2 13	9 71	
Polk	0	0	3	39	6	29	1	0	3 0	3	13	71 36	84 46
Pope	0 0	3	3 0	16	5	13	2	3		1	4	30 38	40 42
Prairie	0	1		19 7	2 0	14 5	0 0	1 2	2 0	3 2	4	30 17	42 17
Pulaski-South	3	1 5	0 1	, 119	7	5 42	1	2	2	2 1	14	174	188
Pulaski-North	5 0	0	2	119	0	42 54	1	, 11	2	2	5	196	201
Pulaski-North	0	7	2	129	6	54 79	2	7	2	2 4	17	293	310
Pulaski-East	0	0	8 4	190	5	35	2	, 5	1	4 5	12	151	163
Pulaski-Jville	0	5	4	161	5	55 69	4	12	0	4	12	251	266
Randolph	0	1	2	101	0	9	4	0	0	4	2	231	200
Saline	0	0	2	26	1	23	1	6	2	2 5	6	60	24 66
Scott	0	1	2	13	0	23	0	3	0	1	2	20	22
Searcy	0	0	1	13	0	1	0	0	1	1	2	20	5
Sebastian	0	2	5	71	3	44	5	8	4	5	17	130	147
Sevier	0	0	2	14	2	6	0	0	0	4	4	24	28
Sharp	0	0	1	8	2	11	2	3	3	2	8	24	32
St Francis	0	8	7	107	5	28	1	4	2	2	15	149	164
Stone	0	0	2	5	0	3	1	1	0	0	3	9	12
Union	0	2	0	24	1	14	0	3	0	1	1	44	45
Van Buren	0	0	2	11	1	5	0	1	0	1	3	18	21
Washington	0	1	8	113	15	61	6	18	7	11	36	204	240
White	0	1	17	100	9	56	3	7	3	7	32	171	203
Woodruff	0	1	1	100	1	4	0	, 1	0	0	2	21	200
Yell	0	0	0	1	1	0	0	0	0	0	1	1	20
	Ŭ	Ŭ		±		- V	Ŭ	Ŭ	Ŭ	Ŭ	· ·	· ·	<u> </u>
State Total	6	150	193	3,337	220	1,433	82	269	94	190	595	5,379	5,974

M=Male and F=Female

Source: Extract From ACES Data Base

#### TEA REASONS FOR CLOSURES

Descriptions*	Total	Descriptions*	Total
Absent parent returned or not disabled	11	Requested closure, no reason given	872
Change in Eligibles	6	Social Security Benefits	19
Change in State/Local pension	2	SSI Benefits	2
Child reached age limit	9	TEA case closed due to progressive sanction-work activities	421
Child Support income	24	TEA close at client's request due to earnings	687
Death	11	TEA close due to earnings	1,317
Earnings Exceeds FPL	31	TEA closed at client's request to preserve lifetime benefits	17
Eligible in another category	1	TEA did not attend classes	1
Employed, became Ineligible during Extended Period	1	TEA guilty of drug related offense	1
Employed, Reached 24-month Limit, No Extension Given	6	TEA income exceeds \$223	146
Extended, Found Employment during Extended Period, Requested Closure	10	TEA lifetime limit	150
Extended, found employment during extension of 60 month limit, requested case closure	1	TEA non-comply with employment plan	2
Failed to cooperate, OCSE	1	TEA non-comply with PRA	3
Failed to keep appointment	20	TEA non-cooperation with OCSE	1
Failed to meet Init Elig	3	TEA refused employment	2
Failed to meet participation requirement	5	Transfer to another county	1
Failed to provide information	467	Unable to locate	81
Failed to verify income	111	Unable to locate, mail returned	138
In-kind Support	1	Unemployment Benefits, ESD Reported	9
No longer eligible child in home	259	Unemployment Benefits, non-ESD Reported	4
No longer resident of state	194	Veteran's Benefits	1
Other, Needs Related	39		
Other, non-need related	66		
Reached 60 months, no extension, not employed	6		
Refused other procedural requirement	3		
Reinstate, closed in error	2		
Report form not returned	90		

\* Ext. = Extension; OCSE = Office of Child Support Enforcement; PRA = Personal Responsibility Agreement

TOTAL

5,255

## WORK PAYS

#### WORK PAYS CASES, PERSONS AND GRANT AMOUNT

		Adults		Grant					Grant
County	Cases <sup>(1)</sup>	<sup>(1)</sup> C	hildren <sup>(1)</sup>	Amount <sup>(2)</sup>	County	Cases <sup>(1)</sup>	Adults (1)	Children (1)	Amount <sup>(2)</sup>
Arkansas	9	9	13	7,038	Lincoln	4	4	7	3,672
Ashley	5	5	10	3,570	Little River	4	4	7	4,692
Baxter	26	30	36	27,387	Logan	10	16	18	7,446
Benton	32	35	61	37,638	Lonoke	10	10	19	12,648
Boone	13	15	22	11,475	Madison	1	1	5	816
Bradley	13	13	22	8,619	Marion	10	15	19	10,761
Calhoun	0	0	0	0	Miller	54	59	103	56,457
Carroll	3	3	3	2,244	Mississippi	39	43	73	34,935
Chicot	11	12	29	10,608	Monroe	11	11	25	5,253
Clark	3	3	7	1,020	Montgomery	0	0	0	204
Clay	2	2	2	2,040	Nevada	4	4	10	3,162
Cleburne	4	4	4	4,233	Newton	4	6	8	5,406
Cleveland	1	2	2	816	Ouachita	45	47	85	49,572
Columbia	26	27	58	21,981	Perry	3	4	4	3,060
Conway	15	21	35	23,358	Phillips	67	69	130	70,482
Craighead	85	93	161	92,259	Pike	0	0	0	0
Crawford	10	13	20	11,016	Poinsett	13	15	27	14,229
Crittenden	81	83	158	72,726	Polk	7	8	13	6,630
Cross	13	14	19	13,362	Pope	18	19	36	26,214
Dallas	4	4	10	5,508	Prairie	0	0	0	0
Desha	7	7	13	6,018	Pulaski-South	85	88	147	47,124
Drew	24	26	46	22,899	Pulaski-North	91	92	161	75,021
Faulkner	55	61	102	63,801	Pulaski-SW	143	148	261	88,587
Franklin	3	4	9	3,060	Pulaski-East	51	54	84	86,496
Fulton	2	3	5	2,244	Pulaski-Jax	69	73	149	145,452
Garland	48	49	99	51,102	Randolph	8	13	19	11,067
Grant	1	1	1	1,836	Saline	27	28	55	23,766
Greene	11	13	23	11,373	Scott	3	3	8	4,896
Hempstead	26	29	41	32,232	Searcy	1	1	2	816
Hot Spring	10	10	16	8,823	Sebastian	36	38	75	39,270
Howard	7	8	14	7,599	Sevier	4	4	6	1,734
Independence	19	20	43	20,502	Sharp	9	11	22	14,280
Izard	5	7	9	3,570	St Francis	64	72	143	69,615
Jackson	16	16	27	15,198	Stone	1	1	2	1,020
Jefferson	136	146	274	133,110	Union	20	21	39	20,706
Johnson	12	16	22	18,768	Van Buren	1	2	4	1,020
Lafayette	3	3	6	1,938	Washington	29	32	64	30,804
Lawrence	2	2	4	3,672	White	59	69	124	78,693
Lee	20	24	35	22,338	Woodruff	15	16	29	17,391
					Yell	3	3	6	2,244
(1) Unduplicated co	unt for Work Pa	ays Category 8	34.		State Total	1,786	1,937	3 450	\$ 1,862,622

(2) Does not reflect cancellations, adjustments or employment bonuses.

State Total 1,786 1,937

3,450 \$ 1,862,622

Source:

Cases Column - Extract From ACES Data Base Adults Column - Extract From ACES Data Base Children Column - Extract From ACES Data Base Grant Amount Column - Monthly TEA Payroll Reports

#### CHILDREN RECEIVING WORK PAYS

County	Male	Female	Grand Total	County	Male	Female	Grand Total	
Arkansas	8	5	13	Lincoln	6	1	7	
Ashley	6	4	10	Little River	3	4	7	
Baxter	19	17	36	Logan	13	5	18	
Benton	34	27	61	Lonoke	12	7	19	
Boone	12	10	22	Madison	2	3	5	
Bradley	12	10	22	Marion	11	8	19	
Calhoun	0	0	0	Miller	42	61	103	
Carroll	1	2	3	Mississippi	40	33	73	
Chicot	19	10	29	Monroe	14	11	25	
Clark	3	4	7	Montgomery	0	0	0	
Clay	1	1	2	Nevada	6	4	10	
Cleburne	2	2	4	Newton	5	3	8	
Cleveland	1	1	2	Ouachita	42	43	85	
Columbia	32	26	58	Perry	0	4	4	
Conway	20	15	35	Phillips	67	63	130	
Craighead	80	81	161	Pike	0	0	0	
Crawford	11	9	20	Poinsett	13	14	27	
Crittenden	88	70	158	Polk	7	6	13	
Cross	13	6	19	Pope	15	21	36	
Dallas	7	3	10	Prairie	0	0	0	
Desha	5	8	13	Pulaski-East	65	82	147	
Drew	21	25	46	Pulaski-JAX	80	81	161	
Faulkner	48	54	102	Pulaski-North	139	122	261	
Franklin	6	3	9	Pulaski-South	41	43	84	
Fulton	3	2	5	Pulaski-SW	73	76	149	
Garland	48	51	99	Randolph	9	10	19	
Grant	0	1	1	Saline	23	32	55	
Greene	9	14	23	Scott	3	5	8	
Hempstead	20	21	41	Searcy	0	2	2	
Hot Spring	9	7	16	Sebastian	36	39	75	
Howard	7	7	14	Sevier	5	1	6	
Independence	13	30	43	Sharp	10	12	22	
Izard	4	5	9	St Francis	73	70	143	
Jackson	15	12	27	Stone	1	1	2	
Jefferson	136	138	274	Union	18	21	39	
Johnson	12	10	22	Van Buren	2	2	4	
Lafayette	3	3	6	Washington	34	30	64	
Lawrence	2	2	4	White	74	50	124	
Lee	20	15	35	Woodruff	16	13	29	
				Yell	2	4	6	

#### ADULTS RECEIVING WORK PAYS BY AGE GROUP

	<u>19 &amp; U</u>	<u>nder</u>	<u>20 - 2</u>	<u>29</u>	<u> 30 - 3</u>	<u>39</u>	<u>40 - 4</u>	4	<u>45 &amp; O</u>	ver	<u>Tota</u>	<u>al</u>	Grand
County	М	F	Μ	F	Μ	F	М	F	М	F	Μ	F	Total
Arkansas	0	0	0	7	0	2	0	0	0	0	0	9	9
Ashley	0	0	0	3	0	2	0	0	0	0	0	5	5
Baxter	0	0	2	16	2	9	1	0	0	0	5	25	30
Benton	0	1	1	15	1	13	0	3	1	0	3	32	35
Boone	0	0	1	9	1	4	0	0	0	0	2	13	15
Bradley	0	0	0	9	0	4	0	0	0	0	0	13	13
Calhoun	0	0	0	0	0	0	0	0	0	0	0	0	0
Carroll	0	0	0	2	0	1	0	0	0	0	0	3	3
Chicot	0	0	1	6	0	5	0	0	0	0	1	11	12
Clark	0	0	0	2	0	1	0	0	0	0	0	3	3
Clay	0	0	0	1	0	1	0	0	0	0	0	2	2
Cleburne	0	0	0	3	0	1	0	0	0	0	0	4	4
Cleveland	0	0	1	1	0	0	0	0	0	0	1	1	2
Columbia	0	0	0	19	1	4	0	1	0	2	1	26	27
Conway	0	0	1	8	4	4	1	2	1	0	7	14	21
Craighead	1	0	6	57	2	23	0	4	0	0	9	84	93
Crawford	0	0	2	4	1	6	0	0	0	0	3	10	13
Crittenden	0	0	1	65	1	12	0	2	1	1	3	80	83
Cross	0	0	0	11	0	2	1	0	0	0	1	13	14
Dallas	0	0	0	3	0	1	0	0	0	0	0	4	4
Desha	0	0	0	5	0	2	0	0	0	0	0	7	7
Drew	0	0	1	14	1	10	0	0	0	0	2	24	26
Faulkner	0	0	2	30	4	19	0	3	1	2	7	54	61
Franklin	0	0	0	3	1	0	0	0	0	0	1	3	4
Fulton	0	0	0	1	1	1	0	0	0	0	1	2	3
Garland	0	0	1	25	1	18	0	2	1	1	3	46	49
Grant	0	0	0	1	0	0	0	0	0	0	0	1	1
Greene	0	0	2	6	0	4	0	0	0	1	2	11	13
Hempstead	0	0	0	14	3	7	1	3	0	1	4	25	29
Hot Spring	0	0	0	8	0	1	0	1	0	0	0	10	10
Howard	0	0	1	6	0	1	0	0	0	0	1	7	8
Independence	0	1	1	9	0	7	0	1	0	1	1	19	20
Izard	0	0	1	2	2	2	0	0	0	0	3	4	7
Jackson	0	0	0	10	0	3	0	3	0	0	0	16	16
Jefferson	0	2	7	103	2	27	1	2	1	1	11	135	146
Johnson	0	0	3	7	1	4	0	0	0	1	4	12	16
Lafayette	0	0	0	3	0	0	0	0	0	0	0	3	3
Lawrence	0	0	0	1	0	1	0	0	0	0	0	2	2
Lee	0	0	1	16	2	1	1	3	0	0	4	20	24

M=Male, F = Female, and Ukn = Unknown

#### ADULTS RECEIVING WORK PAYS BY AGE GROUP

	<u>19 &amp; U</u>	<u>nder</u>	<u>20 - 2</u>	<u>- 29</u> <u>30 - 39</u>		<u>39</u>	<u>40 - 44</u> <u>45 &amp;</u>			<u>5 &amp; Over</u> <u>Total</u>			Grand
County	М	F	М	F	М	F	М	F	Μ	F	М	F	Total
Lincoln	0	0	0	2	1	1	0	0	0	0	1	3	4
Little River	0	0	0	2	0	1	0	1	0	0	0	4	4
Logan	0	0	2	7	2	1	0	1	2	1	6	10	16
Lonoke	0	0	0	4	0	5	0	1	0	0	0	10	10
Madison	0	0	0	0	0	0	0	0	0	1	0	1	1
Marion	0	0	1	5	4	3	0	2	0	0	5	10	15
Miller	0	0	2	31	3	15	2	4	0	2	7	52	59
Mississippi	0	0	3	29	1	10	0	0	0	0	4	39	43
Monroe	0	0	0	7	0	3	0	1	0	0	0	11	11
Montgomery	0	0	0	0	0	0	0	0	0	0	0	0	0
Nevada	0	0	0	3	0	1	0	0	0	0	0	4	4
Newton	0	0	1	3	1	0	1	0	0	0	3	3	6
Ouachita	0	1	2	30	1	10	0	2	1	0	4	43	47
Perry	0	0	0	2	0	0	0	0	1	1	1	3	4
Phillips	0	0	0	49	3	14	0	3	0	0	3	66	69
Pike	0	0	0	0	0	0	0	0	0	0	0	0	0
Poinsett	0	0	0	9	2	4	0	0	0	0	2	13	15
Polk	0	0	0	4	1	1	0	2	0	0	1	7	8
Pope	0	0	1	11	2	4	0	0	0	1	3	16	19
Prairie	0	0	0	0	0	0	0	0	0	0	0	0	0
Pulaski-East	0	1	1	62	2	16	1	2	0	3	4	84	88
Pulaski-JAX	0	0	0	66	1	21	0	2	1	1	2	90	92
Pulaski-North	0	2	3	85	3	47	1	7	0	0	7	141	148
Pulaski-South	0	0	2	30	1	14	0	6	1	0	4	50	54
Pulaski-SW	0	0	4	44	2	21	1	1	0	0	7	66	73
Randolph	0	0	3	5	2	2	0	0	0	1	5	8	13
Saline	0	1	1	16	0	9	0	1	0	0	1	27	28
Scott	0	0	0	1	0	2	0	0	0	0	0	3	3
Searcy	0	0	0	0	0	1	0	0	0	0	0	1	1
Sebastian	0	0	0	21	2	11	1	2	0	1	3	35	38
Sevier	0	0	0	3	0	1	0	0	0	0	0	4	4
Sharp	0	0	1	2	0	5	1	1	0	1	2	9	11
St Francis	0	0	2	47	4	13	0	0	2	4	8	64	72
Stone	0	0	1	0	0	0	0	0	0	0	1	0	1
Union	0	1	0	13	0	3	0	3	1	0	1	20	21
Van Buren	0	0	0	1	1	0	0	0	0	0	1	1	2
Washington	0	0	0	15	3	13	1	0	0	0	4	28	32
White	0	1	5	35	4	17	0	1	1	5	10	59	69
Woodruff	0	0	1	13	0	1	0	1	0	0	1	15	16
Yell	0	0	0	1	1	1	0	0	0	0	1	2	3
State Total	1	11	72 1	l,163	78	474	15	74	16	33	182	1,755	1,937

M=Male, F = Female, and Ukn = Unknown

Source: Extract From ACES Data Base

#### WORK PAYS REASONS FOR CLOSURES

Descriptions	Total	Descriptions	Total
Death	2	Requested closure, no reason given	1,003
No longer eligible child in home	41	Earnings Exceeds FPL	345
No longer resident of state	82	Failed to meet participation	929
Other, non-need related	20	Work Pays time limit met	716
Failed to provide information	111	Failed to meet Initial Eligibility	666

TOTAL

3,915



#### SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM PARTICIPATION

County	Unduplicated Cases	Unduplicated Persons*	Total Coupons Issued**	County	Unduplicated Cases	Unduplicated Persons*	Total Coupons Issued**
APC***	18,459	21,629	15,240,310	Lincoln	1,400	3,028	3,324,146
Arkansas	2,051	4,427	4,750,512	Little River	1,258	2,949	2,913,795
Ashley	2,395	5,492	5,697,685	Logan	2,339	5,616	5,652,917
Baxter	3,351	7,633	7,184,438	Lonoke	4,575	11,211	10,966,260
Benton	10,273	29,507	25,285,786	Madison	1,189	3,269	2,988,045
Boone	3,173	7,861	7,495,227	Marion	1,560	3,694	3,452,391
Bradley	1,531	3,486	3,498,652	Miller	4,835	11,194	11,050,068
Calhoun	408	861	845,222	Mississippi	6,129	14,469	14,786,212
Carroll	1,926	5,305	4,598,136	Monroe	1,149	2,394	2,515,670
Chicot	1,855	3,991	4,285,560	Montgomery	819	1,982	1,812,458
Clark	1,887	4,018	4,047,100	Nevada	938	2,214	2,208,219
Clay	1,173	2,835	2,362,283	Newton	671	1,619	1,525,771
Cleburne	1,694	3,998	3,791,635	Ouachita	3,161	6,807	7,323,891
Cleveland	846	1,905	2,079,708	Perry	967	2,231	2,157,604
Columbia	2,642	5,654	6,270,126	Phillips	4,312	9,165	10,847,908
Conway	2,042	4,992	4,978,766	Pike	971	2,513	2,457,595
Craighead	8,358	21,842	21,661,418	Poinsett	3,150	7,473	7,604,724
Crawford	5,094	13,430	13,272,133	Polk	2,102	5,349	5,238,274
Crittenden	7,809	18,281	20,646,385	Pope	4,724	11,371	10,431,322
Cross	1,795	4,220	4,292,607	Prairie	698	1,631	1,581,653
Dallas	857	1,837	1,807,370	Pulaski-East	7,172	13,686	14,137,151
Desha	1,964	4,337	4,854,195	Pulaski-Last Pulaski-JAX	6,382	14,899	15,729,101
Drew	2,135	4,549	4,883,561	Pulaski-North	9,603	20,219	22,599,220
Faulkner	8,417	19,360	18,853,742	Pulaski-South		16,436	23,997,234
Franklin	1,564	4,026	4,080,129	Pulaski-SUUIT	9,512	21,781	19,421,909
Fulton	1,129	2,712	2,563,403	Randolph	1,758	4,108	3,875,513
Garland	9,181	21,126	21,167,443	Saline	6,254	14,783	15,224,889
Grant	1,170	2,886	2,875,761	Scott	1,051	2,792	2,550,603
Greene	4,341	10,590	10,339,317	Searcy	636	1,506	1,252,051
Hempstead	2,340	5,713	5,413,254	Sebastian	11,656	29,108	27,159,865
Hot Spring	3,206	7,369	7,277,887	Sevier	1,705	4,869	4,517,072
Howard	1,395	3,523	3,336,829	Sharp	1,924	4,601	4,512,482
Independence		7,723	7,173,227	St Francis	3,864	8,508	10,033,286
Izard	1,268	2,981	2,736,293	Stone	1,213	2,847	2,575,665
Jackson	2,129	4,558	4,962,625	Union	4,664	10,409	11,243,391
Jefferson	10,987	22,738	25,832,287	Van Buren	1,652	3,910	3,971,427
Johnson	2,529	6,563	6,201,136	Washington	13,710	39,000	33,757,204
Lafayette	963	2,014	2,011,198	White	6,742	16,396	16,149,802
Lawrence	1,597	3,974	3,695,965	Woodruff	983	2,008	2,162,711
Lee	1,759	3,317	3,947,822	Yell	1,626	4,579	4,076,399
				State Total	288,577	659,887	\$656,083,031

\*Based on household size, which could include household members not eligible for the SNAP Program.

\*\*Does not include adjustments due to cancellations.

\*\*\*Access Arkansas Processing Center - This unit, located in Independence County, processes SNAP applications related to Medicaid Savings Program (MSP) categories (statewide).

Source: Extract from ACES Data Base (Cases & Persons)/Monthly County Office Operational Reports (for coupon info)

#### SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM RECIPIENTS BREAKDOWN BY AGE

County	0 - 6	7 - 18	19 - 30	31 - 45	46 - 64	65 8 Over	Total*
County	0-0	7 - 10	19-30	51 - 45	40 - 04	& Over	Recipients
APC**	594	1,268	856	2,304	8,704	7,903	21,629
Arkansas	919	1,036	856	841	626	149	4,427
Ashley	1,090	1,336	1,079	1,021	773	193	5,492
Baxter	1,321	1,756	1,463	1,552	1,273	268	7,633
Benton	6,364	8,515	5,086	5,734	3,101	707	29,507
Boone	1,448	1,949	1,542	1,577	1,077	268	7,861
Bradley	670	876	696	652	476	116	3,486
Calhoun	160	194	168	162	136	41	861
Carroll	1,067	1,471	861	1,083	652	171	5,305
Chicot	840	927	719	692	598	215	3,991
Clark	758	929	953	694	552	132	4,018
Clay	536	672	494	549	446	138	2,835
Cleburne	692	964	732	759	683	168	3,998
Cleveland	322	490	367	371	277	78	1,905
Columbia	1,121	1,390	1,314	970	728	131	5,654
Conway	958	1,144	993	1,024	718	155	4,992
Craighead	5,061	5,879	4,388	3,897	2,226	391	21,842
Crawford	2,606	3,682	2,451	2,604	1,720	367	13,430
Crittenden	3,903	4,975	3,564	3,026	2,374	439	18,281
Cross	869	1,061	852	758	548	132	4,220
Dallas	355	439	381	312	287	63	1,837
Desha	848	1,114	808	744	651	172	4,337
Drew	925	1,040	991	836	615	142	4,549
Faulkner	3,823	4,743	4,333	3,811	2,262	388	19,360
Franklin	727	1,048	744	845	535	127	4,026
Fulton	440	648	484	527	479	134	2,712
Garland	4,017	5,184	3,979	4,261	3,124	561	21,126
Grant	548	746	573	577	383	59	2,886
Greene	2,188	2,579	2,085	2,113	1,365	260	10,590
Hempstead	1,202	1,482	1,008	1,062	761	198	5,713
Hot Spring	1,458	1,732	1,436	1,460	1,063	220	7,369
Howard	755	935	640	660	441	92	3,523
Independence	1,526	1,935	1,459	1,523	1,052	228	7,723
Izard	482	722	485	638	508	146	2,981
Jackson	802	1,078	852	929	707	190	4,558
Jefferson	4,390	5,684	4,707	4,168	3,209	580	22,738
Johnson	1,332	1,652	1,245	1,286	858	190	6,563
Lafayette	325	482	360	355	392	100	2,014
Lawrence	714	990	696	814	598	162	3,974
Lee	548	718	687	549	607	208	3,317

\* The unduplicated count of recipients is based on the household size and may include household members who are not receiving benefits.

\*\* Access Arkansas Processing Center - This unit, located in Independence County, processes SNAP applications related to Medicaid Savings Program (MSP) categories (statewide).

#### SUPPLEMENTAL NUTRITION ASISTANCE PROGRAM RECIPIENTS BREAKDOWN BY AGE

						65	Total*
County	0 - 6	7 - 18	19 - 30	31 - 45	46 - 64	& Over	Recipients
Lincoln	520	747	609	568	458	126	3,028
Little River	586	693	545	600	399	126	2,949
Logan	1,014	1,384	1,098	1,081	820	219	5,616
Lonoke	2,140	2,978	2,047	2,339	1,408	299	11,211
Madison	643	888	527	645	460	106	3,269
Marion	612	868	656	737	678	143	3,694
Miller	2,366	2,789	2,130	2,047	1,517	345	11,194
Mississippi	2,966	3,775	2,896	2,521	1,898	413	14,469
Monroe	463	508	454	382	444	143	2,394
Montgomery	329	469	358	375	359	92	1,982
Nevada	421	573	412	394	321	93	2,214
Newton	217	402	264	335	294	107	1,619
Ouachita	1,325	1,642	1,348	1,265	1,008	219	6,807
Perry	383	521	456	486	327	58	2,231
Phillips	1,756	2,346	1,798	1,547	1,329	389	9,165
Pike	497	613	490	472	336	105	2,513
Poinsett	1,375	1,826	1,443	1,405	1,146	278	7,473
Polk	1,009	1,330	1,021	1,076	723	190	5,349
Pope	2,310	2,623	2,450	2,226	1,458	304	11,371
Prairie	315	378	300	307	256	75	1,631
Pulaski-East	2,722	2,966	3,186	2,754	1,696	362	13,686
Pulaski-JAX	3,187	3,889	2,878	2,905	1,684	356	14,899
Pulaski-North	4,242	5,009	3,804	3,707	2,940	517	20,219
Pulaski-South	2,916	3,876	3,132	3,343	2,742	427	16,436
Pulaski-SW	4,925	5,721	4,362	4,103	2,307	363	21,781
Randolph	733	923	813	795	650	194	4,108
Saline	2,863	3,808	2,737	3,075	1,993	307	14,783
Scott	549	704	531	486	408	114	2,792
Searcy	224	369	236	304	272	101	1,506
Sebastian	5,889	7,541	5,372	5,917	3,703	686	29,108
Sevier	1,041	1,370	834	981	519	124	4,869
Sharp	766	1,121	835	934	765	180	4,601
St Francis	1,783	2,083	1,740	1,517	1,141	244	8,508
Stone	470	674	428	602	488	185	2,847
Union	2,105	2,594	1,980	1,912	1,507	311	10,409
Van Buren	650	895	720	817	668	160	3,910
Washington	8,482	10,890	7,111	7,912	3,848	757	39,000
White	3,109	4,002	3,292	3,196	2,278	519	16,396
Woodruff	340	433	362	363	368	142	2,008
Yell	875	1,317	754	927	536	170	4,579
State Total	127,822	163,003	123,796	125,098	93,737	26,431	659,887

\* The unduplicated count of recipients is based on the household size and may include household members who are not receiving benefits.

\*\* Access Arkansas Processing Center - This unit, located in Independence County, processes SNAP applications related to Medicaid Savings Program (MSP) categories (statewide).



State Fiscal Year	SNAP Unduplicated Persons
2004	490,641
2005	544,752
2006	558,521
2007	553,618
2008	556,735
2009	577,329
2010	643,420
2011	678,358
2012	693,564
2013	696,343
2014	685,812
2015	659,887

Source: Extract from ACES Data Base

### MEDICAID



State Fiscal Year	Medicaid Eligibles
2004	682,027
2005	736,537
2006	760,167
2007	766,151
2008	794,331
2009	774,505
2010	791,478
2011	817,750
2012	825,803
2013	829,512
2014	806,442
2015	734,898

**Note:** One reason for the reduction in clients served in SFY 2015 is due to some Medicaid categories created under a waiver, such as Family Planning, Breast & Cervical cancer and TB are now covered as part of the Affordable health Care program.

#### Health Care Independence "The Private Option"

#### HEALTH CARE INDEPENDENCE "The Private Option"



State Fiscal Year	Medicaid Eligibles
2014	200,528
2015	274,958

## **COMMUNITY PROGRAMS**

#### COMMODITY DISTRIBUTION PROGRAM SUMMARY

Programs	Actual Number of Recipient Agencies	Average * Monthly Number of Participants	Pounds ** of Food	Dollar Value
Child Care	7	1,739	47,296	\$85,070
National School Lunch	279	298,742	13,839,033	\$15,789,069
Summer Food Services	21	49,278	30,331	\$34,448
TEFAP (Needy Family) ***	14	36,187	4,174,306	\$2,645,166
Food Banks****	8	121,162	4,013,890	\$2,346,410
Disaster	0	0	0	\$0
Commodity Supplemental Food Program	3	3,052	1,175,198	\$808,885
TOTAL	332	510,160	23,280,054	\$21,709,048

\* Averages were obtained by dividing the total participants that an agency served by the number of months that the agency participated in the program.

\*\* Pounds are the shipping weight of the commodity and not the net weight of the donated foods contained therein.

\*\*\* Includes 1,975,330 lbs. of USDA foods purchased with \$1,068,822 of entitlement funds and 2,198,976 lbs. of USDA bonus commodities valued at \$1,576,344.

\*\*\*\* Includes 2,130,102 lbs. of USDA foods purchased with \$1,255,361 of entitlement funds and 1,883,788 lbs. of USDA bonus commodities valued at \$1,091,049 with some disributed to soup kitchens, food pantries and charitable institutions.

USDA Food Groups	By Weight	Percent By Weight	By Value	Percent By Value
Meats/Alternatives	2,887,392	12.40%	\$7,022,518	32.35%
Poultry/Eggs	2,330,522	10.01%	\$3,642,425	16.78%
Fruits	5,241,676	22.52%	\$3,214,102	14.81%
Vegetables	6,552,031	28.14%	\$2,868,333	13.21%
Misc.	3,997,519	17.17%	\$3,633,440	16.74%
Processed	2,270,914	9.75%	\$1,328,230	6.12%
TOTAL	23,280,054	100.00%	\$21,709,048	100.00%

#### **BREAKDOWN BY U.S.D.A FOOD GROUPS**

#### COMMUNITY SERVICES BLOCK GRANT PROGRAM FFY 2015 (October 1, 2014 - September 30, 2015)

The Community Services Block Grant (CSBG) Program provides a range of services and activities through the 16 Community Action Agencies (CAAs) located throughout Arkansas that have a measurable and potentially major impact on the causes of poverty.

Service Project	FFY 2015 CSBG Funds Allocated	Estimated Number of Persons Assisted
Employment	\$605,028	17,936
Education	1,013,917	30,066
Emergency Services	1,213,846	36,002
Housing	405,817	12,044
Income Maintenance	1,239,399	36,757
Welfare	391,767	11,612
Linkages	1,350,331	40,060
Nutrition	685,278	20,332
Health	371,735	11,029
Total*	\$7,277,118	215,838

#### Total of Direct FFY 2015 Service Projects by Category

#### Unduplicated Demographics FFY 2015 CSBG

Male	83,529
Female	132,309
Total	215,838
White Non-Hispanic	128,661
Black Non-Hispanic	51,262
Hispanic	14,288
Native American	1,265
Asian	2,417
Other	17,945
Total	215,838

#### HOME ENERGY ASSISTANCE PROGRAM Data Regarding Households Assisted is Projected

The Home Energy Assistance Program (HEAP) helps low-income households with home energy costs by providing financial assistance through the Winter Assistance Program and Crisis Intervention Program. Each program provides assistance through payment to a household's energy supplier.

Winter Assistance Program Households Served Average Benefit	50,538 \$165
Crisis Intervention Program Households Served Average Benefit	14,266 \$250
Summer Regular Assistance Households Served (1) Average Benefit	38,143 \$164
Crisis Cooling Program (1) Households Served Average Benefit	4,495 \$355
Funding Federal LIHEAP Allotment (2) Carry Forward Funds	\$26,777,251 0
Major Expenditures And Transfers Winter Expenditures And Transfers Crisis Intervention Program Transferred To Weatherization Assurance 16 And Administration Summer Regular Assistance Crisis Cooling Program	\$8,363,201 3,562,462 4,016,588 1,015,396 2,982,832 4,632,801

#### LIHEAP ASSISTED HOUSEHOLDS

Male	25,698
Female	81,744
Total	107,442
White	52,217
Black	48,585
Spanish American/Hispanic	1,723
Oriental, Asian Or Pacific Island	537
American Indian/Alaskan Native	732
Indochinese	3
Other/Unknown	3,645
Total	107,442

(1) Represents service dated July-Sept 2015

(2) Represents funding for October 2014 - September 2015

Source: The Office of Community Services

#### SHELTER PLUS CARE PROGRAM

The Department of Human Services is the grantee for four (4) Shelter Plus Care grants that are managed through the Division of County Operations, Office of Community Services. The grants are for one or five-year periods and each grant has a different grant cycle.

The program funded under DHS is Tenant-Based Rental Assistance (TRA). Under the TRA, an applicant may request funds to provide rental assistance on behalf of program participants who choose their own housing units. The Department has one project sponsor: Little Rock Community Mental Health Center, Inc.

#### **TENANT-BASED RENTAL ASSISTANCE**

Three hundred sixty-nine (369) people were provided rental assistance.

Racial breakdown:	
White	63
Black	303
Hispanic	0
Asian/Pacific Islander	0
Native American	0
Other/Multiple Races	3
Total	369

#### **EMERGENCY SHELTER GRANTS PROGRAM**

In SFY 2015, the Emergency Shelter Grants Program provided **\$1,967,063** in federal funds to **53** shelters. The breakdown of statistical information and characterization of these facilities is as follows:

	Number		Ger	nder		Race		
Type of	of	Number						
Facility	Facility	Served	Male	Female	Black	White	Other	Hispanic
General Shelter	9	5,434	3,219	2,215	2,090	2,999	345	168
Battered Women's Shelt	18	2,359	363	1,996	409	1,854	96	80
Youth Facilities	8	908	517	391	189	638	81	52
Drug and Alcohol Rehab	4	352	247	105	140	199	13	2
Transitional	4	455	221	234	161	283	11	37
Mentally III	1	42	12	30	22	18	2	5
Rapid Re-Housing	15	495	225	270	180	229	86	42
Homeless Prevention	23	498	193	305	229	214	55	11
Day Shelter	2	3,257	2,083	1,174	387	2,625	245	126
Prison Release	0	0	0	0	0	0	0	0
Day Care	0	0	0	0	0	0	0	0
Total	84	13,800	7,080	6,720	3,807	9,059	934	523

The estimated number of homeless individuals housed in shelters with 2015 ESG funds were 13,800

Source: The Office of Community Services

# DIVISION ()F **COMMUNITY SERVICE** AND NONPROFIT SUPPORT

#### History & Overview

The Arkansas Office of Volunteerism was created in 1974 by order of Governor Bumpers to implement and administer a statewide immunization program. In 1977, the Office was established by Act 865 to assess and recognize the needs of communities throughout Arkansas and train volunteer coordinators and volunteer organizations in meeting those needs. In 1983, the Office of Volunteer Services transferred from the Office of the Governor to the Department of Human Services (DHS). AR Code 25-16-206 officially made the agency the Division of Volunteerism.

AR Code 25-10-128 (Act 1259 of 1997) expanded the duties of the Division of Volunteerism to include assistance to any agency or community organization with welfare reform initiatives. The division name was changed from Division of Volunteerism to the Division of Community Service and Nonprofit Support (DCSNS) effective July 1, 2011 by Act 42 of 2011. The mission of the division is to strengthen community resources, volunteerism and national service in Arkansas. DCSNS continues to assist in special projects, meet community needs and provide greater public awareness and recognition of volunteer efforts.

#### The Governor's Advisory Commission on National Service and Volunteerism

The advisory group assists the program and staff of the Division of Community Service and Nonprofit Support in setting goals, establishing priority activities, performing an advocacy role, and assisting in funding and resource development and publicity and recognition and awards programs. They also serve as the state commission on national and community service for The Edward M. Kennedy Serve America Act, as governed by 42 U.S.C. § 12638.

The vision of DCSNS is guided by the principle that volunteerism, community and national service is a right and responsibility of all citizens and that all people will experience an improved quality of life as a result of this service. The units within DCSNS work as a team to provide a wide array of trainings and services directed at building organizational capacity in Arkansas nonprofits and recognition of volunteers to fulfill the vision.

#### **Annual Promotions**

DCSNS supports the annual events listed below by participating in and encouraging other programs and volunteers to take part in activities surrounding these occasions:

Days of Service: MLK, 911, Veteran's Day National Mentoring Month National AmeriCorps Week National Volunteer Week Arkansas Volunteer Month Mayors Day of Recognition for National Service

#### Publications

The Economic Impact of Arkansas Volunteers:

Each year DCSNS publishes the study "THE ECONOMIC IMPACT OF ARKANSAS VOLUNTEERS". The results of the most recent study are as follows: Eight hundred and nighty-five (895) volunteer organizations reported an estimated total of **112,860,445** hours representing a total dollar value of **\$2,179,335,193**.

Direct Link to Reports: <u>The Economic Impact of Arkansas Volunteers Reports</u>

#### The Legal Guide:

"THE LEGAL GUIDE FOR ARKANSAS NONPROFIT AND VOLUNTEER ORGANIZATIONS" second edition was published in partnership with DCSNS, Bonnie Johnson, Williams & Anderson PLC and the University of Arkansas at Little Rock Bowen School of Law.

Direct Link to Guide: Legal-Guide-Second-Edition

#### Community Initiative of Arkansas

The Community Initiative of Arkansas is one of the state AmeriCorps programs that places one to three AmeriCorps members at sites around the state. These members focus on education and health through mentoring, conducting activities related to healthy living, recruiting community volunteers and carrying out regular service projects.

<ul> <li>Individuals Mentored</li> </ul>	356
<ul> <li>Healthy Living Activities</li> </ul>	1,164
<ul> <li>Service Projects Completed</li> </ul>	486

#### The 2015 Arkansas Community Service Award Winners

The Governor's Office, KARK-TV Channel 4 and DCSNS sponsor an annual awards event to thank Arkansans who have made exceptional contributions of time and services to serving others. The 2015 Arkansas Community Service Award Winners are listed below.

- Jessica Eldred of Melbourne
- Allen Farley of Russellville
- Renia White of Benton
- Evelyn Reed of Benton
- Faye Everett of McGhee
- Jan Alman of Little Rock
- Youth Humanitarian, Hannah Colford of Maumelle
- National Service Honoree AmeriCorps member Jessica Green of Monticello
- Small Corporate, Morgan Stanley Wealth Management of Little Rock
- Large Corporate, Comcast of Arkansas
- Governor Asa Hutchinson presented the Distinguished Citizen Award to Scott and Shayla Copas of Little Rock.

#### The Arkansas Community of the Year Awards

The Division collaborates with the Governor's Office and the Arkansas Municipal League to present the Volunteer Community of the Year Awards to twelve communities for outstanding volunteer efforts. The **2014** recipients were, Bay, Benton, Bentonville, Blytheville, Booneville, Clarkridge, Fayetteville, Fort Smith, Heber Springs, Maumelle, Mountain Home and Warren. As part of this recognition, the Arkansas Highway and Transportation Department places signs at the city limits of the winning communities announcing the Volunteer

Source: Division of Community Service and Nonprofit Support

#### Training and Consultation Provided

DCSNS staff members serve as consultants and offer trainings and presentations designed for non-profit **organizations** and community organizations. Grant research assistance is available to non-profit organizations by request using Grant Station, which is a purchased online funding database.

One specialized area of training is how to set up a Disaster Response Volunteer Center (DRVC), which is a local clearinghouse that matches community needs with people who want to help during a disaster. The DRVC will direct the outpouring of human resources to where it's most needed as quickly as possible while freeing first responders to assist those directly affected by the disaster.

<ul> <li>Trainings and Consultation</li> </ul>	1,744
Total Attendance	6,775
<ul> <li>Grant Station Research</li> </ul>	24
<ul> <li>Interaction Hours (Trainings, Presentations &amp; Consulting)</li> </ul>	8,845

The Field Services Unit is organized into five service areas with a program developer assigned to each area. Consultations, trainings and presentations are delivered to all counties by areas as shown on the map below.



Source: Division of Community Service and Nonprofit Support

#### The Summit

The fortieth annual state conference on volunteerism, philanthropy and nonprofit leadership was held in Little Rock April 30th and May 1st, 2015. In partnership with the Arkansas Community Foundation **and the Arkansas Nonprofit Alliance**, DCSNS hosted approximately **261** participants. **Seventeen** workshops were offered during the two-day conference.

The Billie Ann Myers Paragon Award is given to an Arkansas citizen who has exhibited servant leadership in advocating changes for the better, worked to bring them about and helped others to bring about change. The recipient caused significant improvement in the quality of life for Arkansans as a result of those efforts. Bonnie Johnson was the recipient of the 2015 award.

#### **Recognition Mail Out**

Special recognition certificates and letters are mailed upon requests from volunteer organizations.

Certificates Provided		
Certificates	1,360	
Governor's Letters	73	
Total Certificates Awarded	1,433	

Bookmarks Provided	
Bookmarks (All)	552

#### **Community Service Learning Act 648 of 1993**

In partnership with the Arkansas State Board of Education, this act provides an opportunity for students in grades nine through twelve to perform volunteer service at approved sites that have applied to and have been sanctioned by the Arkansas State Board of Education. Students may then earn an extra credit toward graduation upon completion of seventy-five or more volunteer hours. There are 753 approved community sites across the state where student volunteers are engaged in service. DCSNS is the main point of contact for technical assistance and training as well as record keeping for Act 648 school programs.

#### **Arkansas Volunteer Centers Network**

Volunteer Centers recruit, refer, and recognize volunteers in their local communities. Volunteer Centers in Arkansas are in the following locations:

- United Way of Northwest Arkansas
- United Way of Northeast Arkansas
- Heart of Arkansas United Way Volunteer Center (Pulaski)
- El Dorado Connections (Union)
- Texarkana Volunteer Center (Miller)

#### Arkansas Service Commission

The Arkansas Service Commission (ASC) is a unit within DCSNS. The ASC helps communities, nonprofits, educational organizations and others in Arkansas obtain federal funds from the Corporation for National and Community Service to administer AmeriCorps programs which address locally identified issues. Priority areas for funding are education, health/healthy futures, veterans issues, economic opportunity and disaster preparedness. The ASC is also responsible for monitoring these programs and ensuring complete and timely reports to the funding federal agency.

#### Blue Ribbon Scholars Program

The colleges and universities participating in the Blue Ribbon Scholars program to provide matching scholarships to AmeriCorps alums has grown to thirteen: University of Arkansas Clinton School of Public Service, Henderson State University, Southern Arkansas University at Magnolia, Pulaski Technical College, University of Arkansas at Monticello, Arkansas State University at Jonesboro, Northwest Arkansas Community College, University of Arkansas Community College at Batesville, University of Arkansas at Pine Bluff, College of the Ouachitas, North Arkansas College, Arkansas Northeastern College and Webster University. AmeriCorps members who have successfully completed their term of service have the opportunity to apply for these scholarships when they use their education awards at these Arkansas colleges.

#### Programs

The Arkansas Service Commission helped fourteen sub-applicants receive \$2,417,646 in federal funding for AmeriCorps program in SFY 2015. Through these funds, 448 Arkansans tutored adults and children, translated and served as advocates for non-English speaking families in schools, offered parenting education, helped uninsured and underinsured citizens get cost-free prescription drugs, served as environmental stewards and educators and recruited thousands of traditional volunteers to assist in their efforts. AmeriCorps members receive a small living allowance during their term of service and an education award for any Title IV eligible school upon successful completion. The total value of education awards for the year was approximately \$1,000,000.

#### The sub grantees are listed below.

#### Program and Service Area:

<b>Competitive</b> Arkansas Reads/Arkansas Lite Kiwanis Camp Pfeifer Alternati SEARK Arkansas Smart Start Teach for America (16 Countie	ve Classroom Experience (Pulaski County) (7 SE Counties)	<b>Members</b> 40HT 14FT 73HT 160FT
Formula AmeriCorps Family Outreach ( Arkansas Energy Corps (Pulas Arkansas Children's Hospital R Boys & Girls Club of Central An Community Initiative of Arkans Elevate: Prism Education Cent Mid Delta Community Consorti Our House (Pulaski) SEARK Coordinated School H	ki, Washington) Research Institute/GardenCorps (Little Rock) Ransas (Pulaski) as (Statewide) er (Northwest Arkansas) um (31 Counties)	22HT 8FT 21FT 8FT 11FT/2HT 8FT/4HT/1MT/3QT 15FT 12FT 16HT
Education Award Only SEARK Future Teacher Initiativ Total for all programs	ve (Statewide) Total \$2,417,646	30HT <b>257FT</b> * 187HT* 3QT*
		1MT

\*FT: Full Time (1,700 hours), \*HT: Half Time (900 hours), , \*QT: Quarter Time (450 Hours), \*MT: Minimum Time (300 hours)

Source: Division of Community Service and Nonprofit Support

#### **Programs Statistics**

Total number of volunteers recruited or managed	7,566
Total number of hours volunteered	66,947

AmeriCorps State programs currently have members serving across Arkansas. The programs represented in each county are noted in the legend below the map.



AC = Alternative Classroom Experience (intensive tutoring in a camp setting)

- AF = AmeriCorps Family Outreach (in-school mentoring) AR = Arkansas Reads/AR Literacy Councils (adult literacy tutoring)
- BG = Boys & Girls Club (youth programs)
- CI = Community Initiative of Arkansas (education and health) CS = Coordinated School Health (in-school healthier lifestyle choices)
- EC = Energy Corps (energy efficiency)

- FT = Future Teacher Initiative-(early childhood development)
- GC = GardenCorps AR Children's Hosp. R.I. (gardens) MD = Mid Delta Community Consortium (community health advocates)
- OH = Our House (homeless)
- PR = Prism Education Center/ELEVATE (schools)
- SS = Smart Start (in-school tutoring)
- TA = Teach for America (schools)

For Further Information Contact: DHS Division of Community Service & Nonprofit Support (501) 682-7540

Common'2014-15 apps/2014-15 Area Served Map Astate.pptx

rev. 2/2015

Source: Division of Community Service and Nonprofit Support


# INTRODUCTION

### Services, Mission and History

The Division of Developmental Disabilities (DDS) provides an extensive range of services to individuals in community settings. These services are provided through private not-for-profit programs and other providers whose service areas include all 75 counties of the state. DDS oversees Licensed Center-Based Providers, Certified Home and Community Based Services (HCBS) Waiver Providers, and Certified First Connections (Part C IDEA Early Intervention) Providers. Additionally, DDS assists individuals and families in accessing generic community services, services offered by other Divisions and agencies, individual and family supports and special needs funding. There are five state-operated Human Development Centers (HDC), licensed as Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID) across the state. The HDCs are located in Conway, Arkadelphia, Jonesboro, Booneville, and Warren. These programs provided services to 913 individuals with developmental disabilities who are in need of 24-hour residential, medical, and habilitative services.

To accomplish its mission, DDS, the DDS Board, and DDS providers are committed to the principles and practices of normalization; least restrictive alternatives; affirmation of individuals' constitutional rights; provision of quality services; the interdisciplinary service delivery model; and the positive management of challenging behaviors.

In 1955, the Arkansas General Assembly created the Arkansas Children's Colony with the passage of Act 6. This act has been revised and extended by numerous statutes, the latest being Act 1165 of 1975. Act 265 of 1969 created the Arkansas Department of Mental Retardation\*. It also expanded the authority of the Children's Colony Board to include certain responsibilities for individuals who, because of other disabilities, show characteristics of intellectual disabilities.

In 1971, the Governor designated Intellectual and Developmental Disabilities Services to administer the provisions of the Developmental Disabilities Services (DDS) and the Facilities Construction Act, or Public Law 91-517, (as amended). This and subsequent legislation expanded the responsibility of the agency to serve not only individuals intellectual disabilities but those with cerebral palsy, epilepsy, autism, spina bifida, and Down syndrome.

Act 38 of 1971 transferred the Arkansas Department of Intellectual Disabilities and its functions, powers, and duties to the Department of Social and Rehabilitative Services, which is now the Department of Human Services (DHS).

In 1981, Act 513 was passed and changed the name and official title of the agency and Board to the Division and the Board of Developmental Disabilities Services. Under this Act, the Arkansas Children's Colonies became the Human Development Centers (HDCs). There are five HDCs across the state; the first opened in 1959 in Conway, and the last opened in 1978 in Warren. In 1987, DDS submitted its initial application for Home and Community Based (HCBS) Waiver Services. The HCBS program currently serves nearly 4,200 people in their own homes and communities. Day services are accessible in every county through Developmental Day Treatment Clinics. The youngest Arkansans are eligible for early intervention services.

Act 348 of 1985 authorized the reorganization of the Department of Human Services (DHS), and under this change DDS became one of 13 divisions or offices that made up an integrated services system. This Act designated control and administration of the HDCs under the management and direction of the DDS Board with daily operation authority extended to the DDS Director, in coordination with the Director of DHS.

\*The term "Intellectual Disabilities" has replaced the term "Mental Retardation"

# **GOALS AND SERVICES**

### DDS, the DDS Board, and its providers are dedicated to the pursuit of the following goals:

Advocating for adequate funding, staffing, and services to address the needs of persons with developmental disabilities.

Encouraging an interdisciplinary service system to be utilized in the delivery of appropriate individualized and quality services.

Protecting the constitutional rights of individuals with disabilities and their rights to personal dignity, respect and freedom from harm.

Assuring that individuals with developmental disabilities who receive services from DDS are provided uninterrupted essential services until such time as a person no longer needs to depend on these services.

Encouraging individual, guardian, parent, family, public, and community involvement in program development, delivery, and evaluation.

Engaging in statewide planning that ensures optimal and innovative growth of the Arkansas service system to meet the needs of persons with developmental disabilities and to assist such persons to achieve independence, productivity, and integration into the community.

### Below are brief descriptions of our service areas:

### Children's Services

This section is the entry point for children ages birth to 21 and their families who are seeking services from DDS. DDS staff who serve as care coordinators are located in county offices across the state. They conduct intake interviews, assist with application completion, perform eligibility determinations, and make referrals for services based on individual needs. Care Coordinators also complete intake and referral for families of children seeking Home and Community Based Services (HCBS) Waiver services. Staff certify and monitor First Connections providers.

### First Connections (Part C IDEA Early Intervention) and Early Childhood (Part B IDEA) Services:

The Children's Services Section provides and oversees developmental disability services to children from birth to three years old in the child's natural environment and oversees special education services for children of ages three to five. By networking with local community providers, DDS ensures that services comply with Parts B and C of the Individuals with Disabilities Education Act (IDEA).

### Title V Children with Special Health Care Needs:

The Federal DHHS Title V program provides specialized medical care and rehabilitation for children who are chronically ill or have physical disabilities, whose families are at least partially unable to provide for such services, and who meet the program's criteria. Title V staff determine financial and medical eligibility. An eligible child is one who is under 18 years of age (under age 21 if funding allows,) who has a disabling physical impairment (either congenital or acquired) or who has other conditions known to produce such physical impairments. Services are provided in a community setting by nurses, social workers, care coordinators, and support staff.

Title V provides medical and surgical treatment, therapies, appliances, medications, and care coordination. All medical specialty services for children must be prior approved by Title V service teams.

Any person or organization may refer a child to Title V for diagnosis and recommendations for treatment. Title V staff assist with the application process, which may occur at a DHS county office, designated hospitals or other DDS locations. Title V staff opens a case record, develops a treatment plan, and coordinates services.

# **GOALS AND SERVICES**

### Home and Community Based Services (HCBS) Waiver

This section administers the Alternative Community Services (ACS) program under a 1915(c) HCBS Medicaid Waiver, collects and analyzes data, develops policy, remediates problems, and participates in the Waiver Quality Management System as required by the Centers for Medicare and Medicaid Services. Administration of this program includes approval of a Person-Centered Service Plan, oversight of plan budget, case review, and prior service authorization. People of any age may apply for services under this program. Service specialists who assist individuals, families, and providers are located in various county offices across the state.

### **Quality Assurance**

This section is the regulatory body for the licensure of Center-based Service Providers (Developmental Day Treatment Clinic Services) and the certification of Home and Community-Based Services (HCBS) Waiver Providers. The Quality Assurance section develops and oversees quality assurance activities, including annual onsite reviews of providers, investigations, incident reporting, provider criminal record checks, Waiver Subassurance Performance Measure reporting, and participation in the Quality Management System for the ACS Waiver Program. Staff review compliance with Standards for Developmental Day Treatment Clinic Services (DDTCS) and ACS Waiver.

The QA unit also conducts interviews with a sample of individuals served by the ACS Waiver and Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID), using the National Core Indicators (NCI) survey tool, to determine satisfaction with services. The DDS Adult Intake and Referral unit in QA provides initial intake for eligibility, refers adults to DDS services, and assists individuals and families with respite and other service needs. The QA Medicaid Income Eligibility Unit performs eligibility determinations for over 5,000 files each year. The DDS Psychology Team determines initial and ongoing diagnostic and functional eligibility for ACS Waiver and HDCs. Other QA duties include outreach to families and people served, policy development and promulgation, and mortality review for people served by both ACS Waiver and HDCs.

### **Fiscal Management**

This section administers contracts, personnel, finance, and various aspects of provider and staff development.

### **Compliance and Monitoring**

This section addresses compliance with state and federal regulations for the division.

### **Residential Services**

Five state-operated residential facilities, known as Human Development Centers, are located across the state.

# CHILDREN'S SERVICES

# **CHILDREN'S SERVICES SECTION**

### Field Services (ages birth to 21):

<b>Regions</b>	Counties Covered
Northwest	Benton, Boone, Carroll, Crawford, Franklin, Johnson, Logan, Madison, Montgomery, Newton, Polk, Scott, Sebastian, Washington, and Yell
North Central	Baxter, Cleburne, Conway, Faulkner, Fulton, Independence, Izard, Marion, Pope, Searcy, Sharp, Stone, Van Buren, and White
Northeast	Clay, Craighead, Crittenden, Cross, Greene, Jackson, Lawrence, Lee, Mississippi, Monroe, Phillips, Poinsett, Prairie, Randolph, St. Francis, and Woodruff
Central	Grant, Lonoke, Perry, Pulaski, and Saline
Southwest	Clark, Columbia, Dallas, Garland, Hempstead, Hot Spring, Howard, Lafayette, Little River, Miller, Nevada, Ouachita, Pike, and Sevier
Southeast	Arkansas, Ashley, Bradley, Calhoun, Chicot, Cleveland, Desha, Drew, Lincoln, Jefferson, and Union

# Services to School Aged Children:

- The Conway Human Development Center serves school aged children (5-21) for the provision of special education and related services. Each school aged child has a team of special education professionals that develop an appropriate IEP (Individual Education Plan) to meet the special education needs of the child. The IEP is in addition to the comprehensive Program Plan developed and implemented by the child's team addressing all life needs of the child. The content of the IEP is implemented in the special education classroom by a licensed special education teacher with classroom paraprofessionals.
- Special Education services at the Conway Human Development Center were provided to 38 individuals. All have a diagnosis of an intellectual disability. Hundreds of school age children (384) receive ACS Waiver Services in their own homes and communities.

# Services to Children (Ages: Three to Five):

- Special Education and related services were provided statewide to **3,417** children ages **3** to entry into kindergarten in DDS licensed community programs. Early Childhood Special Education services and on-going service coordination services have been provided for **3,417** children (based on the December 1, 2014 official child count). These services were provided in **54** licensed DDTCS programs at **80** sites across the state.
- Programs provide developmental instruction, speech therapy, occupational therapy, physical therapy, adaptive equipment, alternative communication devices and services, service coordination, as well as other services determined by the IPP (Individual Program Plan) as being necessary and appropriate to meet the specialized needs of the child. Services are provided to assist children in gaining the needed functional skills to be prepared to enter kindergarten. Payment for services includes Federal VI-B, Medicaid, Title XX, and state funds. There were **3,339** children identified as developmentally delayed, **21** multi-disabled, **44** autism, **11** other health impaired, **1** orthopedically impaired, and **1** speech/language impaired.

# Services to Infants and Toddlers (Ages: Birth to Three) a.k.a The First Connection Program

• The Part C First Connections Program provided Early Intervention Services to **1,144** children. This program under the direction of the United States Office of Special Education Programs (OSEP) serves infants and toddlers ages 0 to 3 in their natural environment. A natural environment as defined by Part C of the Individuals with Disabilities Education Act (IDEA) is a setting that is natural or typical for a same-aged infant or toddler without a disability and may include: their home, community, or other settings that are typical for an infant or toddler without a disability. In July of 2013, the program separated out from the Developmental Day Treatment Clinic Service (DDTCS) programs because a medically based clinic is not considered a natural environment under IDEA. Children birth to three served in DDTCS' are no longer included in the First Connections program child count.

# **CHILDREN'S SERVICES SECTION**

### Services to Infants and Toddlers (Ages: Birth to Three): (continued)

# • First Connections Early Intervention-Part C Services provided during the year:

Service	Number of Children
Assistive Technology (Adaptive Equipment)	69
Audiology	11
Service Coordination	2,710
Health Services	0
Medical Services (Diagnostic/Evaluation)	2,005
Nursing Services	1
Nutrition Services	0
Occupational Therapy	635
Physical Therapy	858
Psychological	0
Respite Care	2
Social Work	0
Developmental Therapy (EI doesn't provide Special Instruction)	709
Speech/Language Therapy	1,389
Transportation	18
HR (DayHab)	0
Vision	2

# • Infants and Toddlers Receiving Early Intervention Services:

By Race	By Age		
American Indian or Alaska Native	5	Birth to One Year	137
Asian or Pacific Islander	17	One to Two Years	379
Black or African American	268	Two to Three Years	628
Hispanic or Latino	84		
White	737		
Two or More Races	33		
Total	1,144	Total	1,144

### TITLE V CHILDREN WITH SPECIAL HEALTH CARE NEEDS (CSHCN) PROGRAM

The Title V Program provided the following services to individuals in Arkansas:

Title V staff processed **905** applications for assistance from the Title V CSHCN program. Services for **189** children and their families were funded during Calendar Year 2015 for the Title V Family Support and Respite program at a cost of **\$93,799.73**.

The Title V CSHCN program served **963** individuals at an average cost of **\$1,881.00** This number includes individuals for whom Title V CSHCN was the sole payer of services, those with private insurance coverage and those with Medicaid for whom a service was prescribed which Medicaid does not cover.

Through the Title V CSHCN program **1,700** individuals received case management/service coordination support. An additional **1,300** individuals received assistance applying for DDS waiver services.

### DDS COMMUNITY SERVICES FOR CHILDREN SECTION

Children and Adolescent Special Services Program (CASSP) funding provided services to two (2) young persons with a dual diagnosis of intellectual or developmental disability and mental illness.



# WAIVER SERVICES

# Regions Counties Covered

- Northwest: Benton, Boone, Carroll, Crawford, Franklin, Johnson, Logan, Madison, Newton, Sebastian and Washington
- North Cent Cleburne, Conway, Faulkner, Pope, Prairie, Van Buren, White, Woodruff and Yell
- Northeast: Baxter, Clay, Craighead, Crittenden, Cross, Fulton, Greene, Independence, Izard, Jackson, Lawrence, Lee, Marion, Mississippi, Monroe, Phillips, Poinsett, Randolph, Searcy, Sharp, Stone and St. Francis
- Central: Perry, Pulaski and Saline
- Southwest: Clark, Columbia, Dallas, Garland, Grant, Hempstead, Hot Spring, Howard, Lafayette, Little River, Miller, Montgomery, Nevada, Ouachita, Pike, Polk, Scott and Sevier
- Southeast: Arkansas, Ashley, Bradley, Calhoun, Chicot, Cleveland, Desha, Drew, Jefferson, Lincoln, Lonoke and Union

### Alternative Community Services Waiver (ACS):

• ACS Waiver services were approved for the following number of individuals in SFY-2015.

Reported SFY-2013	4,147
Reported SFY-2014	4,120
Reported SFY-2015	4,175

• The total ACS Waiver Expenditures for individuals in SFY-2015 (waiver services cost only) are.

Reported SFY-2013	\$180,663,580.15
Reported SFY-2014	\$190,253,399.57
Reported SFY-2015	\$204,761,648.42

• Services for the following number of individuals were opened in SFY-2015.

Reported SFY-2013	126
Reported SFY-2014	100
Reported SFY-2015	105

• Services for the following number of individuals were closed in SFY-2015.

Reported SFY-2013	147
Reported SFY-2014	131
Reported SFY-2015	160

• The following number of individuals were released from the Waiver Applications List for processing in SFY-2015.

Reported SFY-2013	151
Reported SFY-2014	232
Reported SFY-2015	141

# WAIVER SERVICES

# Alternative Community Services Waiver (ACS): (Continued)

RACE		Reported SFY-2013	•	Reported SFY-2015			
African American			807	803	811		
African Ame		/hite			0	0	0
American In					15	14	13
American In			nd African A	merican	0	0	0
American In					0	0	0
Asian					35	33	31
Hispanic					0	0	0
More than o	ne race				0	0	0
Filipino Polynesian	Native Haw	aiian or Othe	er Pacific Isl	ander	11	12	13
White					3,176	3,144	3,134
Other or Bla	ink (No race	selected)			129	148	173
Total	,	,			4,173	4,154	4,175
<b>.</b>				GENDER	Reported	Reported	Reported
					SFY-2013	SFY-2014	SFY-2015
				Female	1,732	1,706	1,697
				Male	2,441	2,448	2,478
				Total	4,173	4,154	4,175
		PRIORITY			Reported SFY-2013	Reported SFY-2014	Reported SFY-2015
102 Choice Integrated S		Combined S	Starting in S	FY-2012	2,398	2,327	2,268
Group Hom					3	9	56
Supportive I	_iving Servio	ces			741	732	720
Nursing Hor	ne				35	33	34
Intermediate	e Care Facilit	y for those v	vith Intellectu	al Disability	360	382	397
Adult Protec	tive Service	S		-	0	0	0
Division of C	Children and	Family Serv	/ices		141	148	160
911 Act					2	3	5
Arkansas St	tate Hospital				66	73	81
Child and A	dolescent Se	ervice Syste	m Program		0	0	0
Human Dev	elopment Co	enter			258	284	295
DDS Directo	or				25	26	27
Provider Ta	х				144	137	132
Unknown					0	0	0
Total					4,173	4,154	4,175
			AGE		Reported SFY-2013	Reported SFY-2014	Reported SFY-2015
		Age: Birth t		484	427	384	
Age: 18 and		d Up	3,689	3,727	3,791		
			Total		4,173	4,154	4,175
DISABILITY	Intellectual Disability	Cerebral Palsy	Epilepsy	Autism	Down Syndrome	Spinabifida	Other
SFY-2013	3,380	910	691	539	273	45	901
SFY-2014	<b>)14</b> 3,355 883 713 540		540	261	43	993	
SFY-2015	3,408	906	712	549	254	40	990

The number of disabilities includes persons with multiple disabilities, thus the number would exceed the SFY Unduplicated Totals.

\* The Alternative Community Services (ACS) Choice form (#102) that applicants for DDS service sign when they are seeking residential services.

# QUALITY ASSURANCE

# QUALITY ASSURANCE

Three sections operate within the Quality Assurance Section - Certification and Licensure, Intake and Referral, and Psychology. Additional duties of the section are statistical reporting, referral for emergency respite requests, policy development, Medicaid eligibility determination, mortality review, and various guality improvement activities.

# **Certification and Licensure Unit**

# **Licensure Unit**

Six Service and Program Licensing Specialists conducted 209 certification and licensure review visits. The reviews consisted of 66 ACS Waiver Certification reviews, 75 Center-Based Licensure reviews, 8 Building reviews, 23 follow-up reviews, and 37 Residential Settings reviews.

# **Certification Unit**

Central Office and field staff perform various activities to initially certify, recertify, and monitor services.

Home and Community Based Services Waiver Components

Consultation	44
Crisis Intervention	14
Adaptive Equipment	48
Supportive Living	69
Supported Employment	39
Case Management	67
Supplemental Support	38
Environmental Modifications	40
Specialized medical supplies	39
Respite	47
Community Transition	37

# **Investigation Unit**

DDS Investigation unit reviews all incident reports submitted by community providers; conducts follow-up as needed; completes an internal review of all deaths of waiver recipients; recommends cases for external review by the Community Provider Mortality Review Committee; prepares packets for review; and serves as process facilitator. The unit also reviews all service concerns submitted through phone interviews and on-site visits, conducts training on incident reporting and assists with technical issues with reporting system.

Investigated 72 service concerns, an 18% increase over 2014.

Reviewed and performed follow-up as needed on 3,507 incident reports, a less than 1% decrease over 2014.

Completed reviews of 50 deaths of individuals served by ACS waiver providers.

Reviewed and determined employment eligibility with providers on **770** FBI Criminal Background checks and **857** State Criminal Background checks.

Variances between 2014 data and 2015 data are due to the nature of incident reporting and investigations, which vary from year to year.

# Adult Services Intake and Referral Unit/Medicaid Income Eligibility Unit

Three program eligibility specialists and program coordinator processed a total of 472 initial Medicaid Waiver applications:

153 of the 472 were approved

153 applications were determined eligible; person is awaiting a waiver slot

200 applications was pended

119 applications were denied

Six intake specialists processed a total of 841 referrals for DDS waiver and non-waiver services.

664 waiver application were processed:

137 waiver applications were completed and sent to Waiver Application Unit

59 waiver applications were pended as incomplete;

180 waiver applications were placed in inactive status;

288 waiver applications closed after 30 days.

# QUALITY ASSURANCE

# Adult Services Intake and Referral Unit/Medicaid Income Eligibility Unit

**4** were determined to be ineligible; **0** applications were pended.

2 Integrated Support Contracts was processed:12 Integrated Support Contracts were re-evaluated

18 referrals for Special Needs funding were processed:16 Special needs requests approved;2 were pended.

73 HDC Referrals processed:
37 HDC referrals completed;
31 were pended;
5 Emergency Respite Requests were processed.

**Seven** Medicaid Income Eligibility Unit staff processed 380 initial Medicaid applications for HCBS Waiver and ICF/IIF. Of the 380 - 274 were approved, 56 were denied, and 50 remain eligible.

**Seven** Medicaid Income Eligibility Unit staff processed 6,043 re-evaluations for Medicaid for HCBS Waiver and ICF/IID. Of the 6,043 - 605 changes were processed, 269 were closed, 25 were reinstated, and 5,144 were reapproved

National Core Indicators Survey Project	
National Core Indicators Surveys	400
NCI Adult Consumer Survey-ACS Waiver	300
NCI Adult Consumer Survey-facility based	100
Assistance to people and families	
Waiver 23, Education15	
Information/Resource	
Parent Support Group Presentation	1
Transition Team/Fairs	1
Other information requests	13

# **Employment Initiatives**

As part of the DDS commitment to excellence, DDS recognizes and supports the national and state efforts to increase employment opportunities for individuals with disabilities. DDS initiatives include:

- Business membership in Arkansas Chapter of National Association of Persons Supporting Employment First (APSE)

- UAMS Project SEARCH - Steering Committee-an innovative employment program that provides training and internships for individuals with disabilities on the UAMS campus. 26 interns were involved with this program.

- DOL Community of Practice - Working across agencies to increase employment opportunities by identifying and addressing barriers, and sharing resources.

# QUALITY ASSURANCE

# Psychology Unit

The Psychology Unit determines eligibility for the ACS Home and Community Based (Waiver) Services.

# ELIGIBILITY DETERMINATIONS

ACS Waiver			
INITIAL Application	755		
Initial approved	339		
Initial denied	61		
Pended	355		
REDETERMINATIONS	868		
Redeterminations approved	616		
Redeterminations denied	18		
Pended	234		
ACS Waiver Eligibility Subtotal	1,623		
Human Development Center	APPROVAL	DENIAL	PEND
Review of Appropriateness for HDC	50	2	(
Subtotal	50	2	6
TOTAL	1,673	2	
Review of Behavior Support Plans	68		
Review of Plans to Pervasive Level	91		
Review of Priority - Group Homes	86		
Review of Priority - ICF/IID*	52		
Review of Priority - DCFS	51		
Review of Priority - Other	27		
Appeals	32		
Initial applications	29		
Redeterminations	3		
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\*Intermediate Care Facilities for Individuals with Intellectual Disabilities

The variance from 2014 data is due to the inclusion of pending applications.

# **COMMUNITY PROGRAM STATISTICS**

# **Community Services Programs**

The following is a list of services provided by DDS licensed/certified providers through contract during SFY 2015

Program	Number of Individuals	Number of Units	Pa	id Amount	Unit Description
Adaptive Equipment	246	339	\$	107,337.75	Piece of equipment
Adult Development	465	87,682	\$	896,469.82	Hour
Community Integration Companion	3	3,228	\$	26,372.32	Hour
Consultation Services	173	442	\$	21,121.38	Hour
Crisis Center/Intervention Services	0	0	\$	-	Day
Developmental Evaluation	632	1,093	\$	55,441.57	30 minutes
Developmental Therapy	471	20,884	\$	374,415.68	15 minutes
Early Intervention	51	2,169	\$	145,756.80	Two Hours
Evaluation Services	45	43	\$	4,644.00	Evaluation
Family/Individual Support	359	1,790	\$	434,576.27	Year
Integrated Support Individual	28	6,068	\$	683,347.49	Day
Integrated Support Group Rate	18	2,794	\$	171,741.58	Day
Occupational Therapy-Group	0	0	\$	-	15 minutes
Occupational Therapy-Individual	207	9,491	\$	201,756.50	15 minutes
Occupational Therapy-Evaluation	178	331	\$	15,447.83	30 minutes
Personal Care	0	0	\$	-	15 minutes
Physical Therapy-Individual	256	12,093	\$	246,387.65	15 minutes
Physical Therapy Assistant-Individual	26	981	\$	16,939.37	15 minutes
Physical Therapy-Evaluation	176	327	\$	14,308.18	15 minutes
Preschool	205	15,502	\$	255,113.50	Hour
Speech-Evaluation	202	373	\$	16,813.97	30 minutes
Speech Therapy-Group	1	3	\$	10.00	15 minutes
Speech Therapy-Individual	534	27,950	\$	541,224.67	15 minutes
Speech Therapy Assistant-Individual	2	26	\$	452.40	15 minutes
Targeted Case Management	0	0	\$	-	15 minutes
Transportation-Individual	1	236	\$	66.08	Mile
Transportation Non Profit -DDTCS	28	5,110	\$	9,197.90	Mile
Vocational Maintenance-Supported Employment	46	724	\$	2,553.53	15 minutes
Work Activity	1,109	227,954	\$	1,273,105.72	Hour
Total	5,462	427,633	\$	5,514,601.96	N/A

Note: Figures are just for DDS Services purchased with Contract Dollars.

# HDC STATISTICAL REPORT

- DHS operates five Human Development Centers at sites in Arkadelphia, Booneville, Conway, Jonesboro, and Warren. The Centers provided a total of 334,092 days of service to people who were admitted, compared to 337,870 in State Fiscal Year 2015, a decrease of 3,778 days. The HDCs also provided 1,167 days of short term respite services to people who receive unpaid support at home or services from a community provider. The HDCs transitioned 45 people to DDS Home and Community Based (Waiver) Services, compared to 52 last year.
- As of June 30, 2015, services were being provided to 913 individuals, a decrease of 14 from SFY 2014. Of these individuals, 62% are diagnosed within the profound range of intellectual disability and 18% in the severe range. Approximately 76% of the individuals served are diagnosed with a dual diagnosis of intellectual disability and mental illness.
- The HDCs provided 1,167 days of short-term respite services during SFY 2015, compared to 2,179 during SFY 2014, a decrease of 1,012 days. The focus of respite is to provide stabilization and support to people in crisis in order for them to return to services in the community. If a long term stay is anticipated, the person is admitted for services instead of remaining on respite.

# **Characteristics**

Race	Total	•
White	696	F
Black	201	١
Hispanic	5	٦
Other	11	
Total	913	

Gender	Total
Female	336
Male	577
Total	913

Adaptive Level of Function	Total	Percent
Profound	563	62%
Severe	166	18%
Moderate	107	12%
Mild	76	8%
Borderline	1	0%
Total	913	100%

Primary Disability	Total
Intellectual or Developmental Disabilities	913
Total	913

Secondary Conditions*	Total
Dual Diagnosis (I/DD and Mental Illness)	678
Seizures	523
Challenging Behaviors	604
Vision Impairment/Blind	344
Cerebral Palsy	272
Non-Ambulatory	248
Fragile Health	419
Hearing Impairment/Deaf	88
Autism	177

\* A person may have more than one disability.

# HDC STATISTICAL REPORT

# **Characteristics (Continued)**

Work Status	Total	Percent of total population
On HDC Grounds	488	53%
In the Community	11	1%
Total	499	54%

Body Alignment	Total
Supports in wheelchairs	165
Other (Braces, Ankle/Foot Orthotics)	157
Total	322

	Total	Percent
Augmentative Communication	95	10%
Hearing Aids	30	3%
Modified Diet	749	82%

Total days of services to persons who were admitted 334,092

Total days of respite (persons not admitted) 1,167

Number of persons transitioned to Home and Community Based (Waiver) Services 45

Source: Division of Developmental Disabilities Services

# **DDS FUNDING**

# EXPENDITURES FOR OPERATIONS (State and Federal Funding)

State Fiscal Year	Total
2005	\$138,695,203
2006	\$136,652,486
2007	\$137,892,137
2008	\$140,352,332
2009	\$141,179,106
2010	\$160,619,858
2011	\$164,993,688
2012	\$164,773,884
2013	\$157,916,725
2014	\$161,063,808
2015	\$162,218,637

### TOTAL STATE GENERAL REVENUE EXPENDITURES

State Fiscal Year	General Revenue
2005	\$38,578,012
2006	\$46,634,942
2007	\$47,605,461
2008	\$48,032,101
2009	\$48,528,726
2010	\$48,682,326
2011	\$51,664,322
2012	\$52,394,960
2013	\$50,999,298
2014	\$51,676,206
2015	\$55,757,428

# CONTRACTS FOR COMMUNITY PROGRAMS (State Funding Only)

State Fiscal Year	General Revenue
2005	<b>\$20,253,290</b> a.
2006	\$25,790,110 b. & c.
2007	<b>\$26,083,292</b> d.
2008	<b>\$26,508,188</b> e.
2009	\$27,527,488 f.
2010	<b>\$27,276,451</b> g.
2011	<b>\$27,276,451</b> h.
2012	\$27,373,239 i.
2013	\$27,346,608 j.
2014	<b>\$28,570,682</b> k.
2015	<b>\$28,502,111</b> ।

# TOTAL EXPENDITURES FOR DDS HUMAN DEVELOPMENT CENTERS (State and Federal Funding)

State Fiscal Year	Total Revenue
2005	\$95,898,097
2006	\$99,648,430
2007	\$98,846,015
2008	\$101,601,688
2009	\$102,217,746
2010	\$113,665,398
2011	\$118,137,603
2012	\$117,340,264
2013	\$115,702,416
2014	\$118,512,035
2015	\$120,455,044

a. \$18,658,518 transferred to Medical Services for DDS' Medicaid match.

b. \$24,075,024 transferred to Medical Services for DDS' Medicaid match.

c. \$5 million is due to a provider rate increase. The other increase is due to XIX expenditures and rate increase \$2,890,343.

- d. \$24,248,027 transferred to Medical Services for DDS' Medicaid match.
- e. \$25,215,907 transferred to Medical Services for DDS' Medicaid match.
- f. \$25,985,944 transferred to Medical Services for DDS' Medicaid match.
- g. \$25,985,944 transferred to Medical Services for DDS' Medicaid match.
- h. \$25,985,944 transferred to Medical Services for DDS' Medicaid match.
- i. \$25,985,944 transferred to Medical Services for DDS' Medicaid match.
- j. \$25,985,944 transferred to Medical Services for DDS' Medicaid match.
- k. \$27,204,503 transferred to Medical Services for DDS' Medicaid match.
- I. \$ 27,204,470 transferred to Medical Services for DDS' Medicaid match.



# INTRODUCTION

The Division of Medical Services houses two major programs under one administration:

### Medicaid

Medicaid is a joint federal-state program that provides medical assistance for eligible individuals based on financial need and/or health status. Medicaid furnishes medical assistance to those who have insufficient incomes and resources to meet the costs of necessary medical services. It also provides rehabilitative and other services to help families and individuals become or remain independent and able to care for themselves.

The Department of Human Services (DHS) is the single state agency authorized and responsible for regulating and administering the program. DHS administers the Medicaid Program through the Division of Medical Services (DMS). The Centers for Medicare and Medicaid Services (CMS) administers the Medicaid Program for the U.S. Department of Health and Human Services. CMS authorizes federal funding levels and approves each state's State Plan, ensuring compliance with federal regulations. Individuals are certified as eligible for Medicaid services by DHS Field Staff located in DHS County Offices or by District Social Security Offices.

A list of covered services can be found on page DMS-13 of this publication. Mandatory services are required by the federal government. Optional services are those which the state has elected to provide. Many of these optional services enable recipients to receive care in less costly home or community-based settings. Optional services are approved in advance by CMS and are funded at the same level as mandatory services.

# • Long-Term Care

Each year, more than 25,000 Arkansans who have chronic, long-term medical needs require services in long-term care facilities. These individuals live in approximately 227 nursing facilities and 42 intermediate care facilities for the Individuals with Intellectual Disabilities that are licensed to provide long-term care services in Arkansas.

Improving the quality of life for residents and protecting their health and safety through enforcing state and federal standards are primary goals of Arkansas Medicaid's Office of Long Term Care (OLTC). Using qualified health care professionals, OLTC inspects all facilities to ensure residents receive the care they need in a clean, safe environment and that they are treated with dignity and respect.

The Office of Long Term Care (OLTC) also surveys Adult Day Care, Adult Day Health Care, Post Acute Head Injury Facility, Residential Care Facilities, and Assisted Living Facilities. In addition to surveying facilities, OLTC administers the Nursing Home Administrator Licensure program, Criminal Background program, Certified Nursing Assistant registry and training program, processes Medical Needs Determinations for Nursing Home and Waivers and operates a Complaints Unit.

These programs are designed to serve Arkansans throughout the state. The following pages highlight the State Fiscal Year 2015 performance of these programs through financial, utilization data, and narrative.

# OFFICE OF ADMINISTRATIVE SERVICES EXPENDITURES BY APPROPRIATION LINE ITEM

DMS Administration	Expenditures
00 - Regular Salaries	15,296,810
01 - Extra Help	112,974
02 - Maintenance & Operations	3,359,546
03 - Fringe Benefits	5,093,954
06 - Overtime	5
08 - Supplemental Salaries	-
09 - Conference Fees and Travel	102,612
10 - Professional Fees and Services	431,191
11 - Capital Outlay	23,972
44 - Purchase Data Processing	363,457
48 - Respite Care	
Sub-Total	24,784,521
DMS Programs	
Private Nursing Home	625,476,236
Prescription Drugs	421,388,422
Hospital/Medical	4,827,309,825
ARKids	78,216,970
Child and Family Institute	-
Infant Infirmary	25,041,371
Public Nursing Home	197,037,131
Medical Expansion	17,384,438
Nursing Home Quality of Life	110,828
Nursing Home Closure Costs	-
LTC Facility Receivership	-
Sub-Total	6,191,965,221

Note: These are appropriation line items not expenditures. Therefore, the numbers might not match the expenditures on pages DMS 3-5.

TOTAL

6,216,749,742

# MEDICAID EXPENDITURES BY CATEGORY OF SERVICES

Hospital, Inpatient/Outpatient: Inpatient Hospital	<u>Expenditure</u> 813,947,414
Outpatient Hospital	289,068,836
	1,103,016,250
Medical, Other:	
ACSR Split	2,194,141
Adults with Physical Disabilities Waiver	46,191,905
Ambulatory Surgical Center	9,434,146
Arkansas Safety Net Benefit Program	489,265
ARKids Immunizations	1,658,162
AR Seniors	7,937,975
Assisted Living	19,032,081
Audiologist	1,421,130
Autism Intensive Intv Provider Waiver	2,761,372
Chiropractor	507,926
Community Health Centers (Federally Qualified Health Ctr)	28,574,599
DDS - Non-institutionalization Waiver	194,286,558
Developmental Day Clinic Treatment Services	156,037,012
Durable Medical Equipment/Oxygen	55,937,638
Early Periodic Screening, Diagnosis and Treatment (EPSDT)	171,185,062
(Includes EPSDT, Expansion, Orthotic, Prosthetics)	
Elderchoices Waiver	52,347,054
Eyeglasses	3,633,048
Family Planning	6,497,548
Family Planning Waiver	105,599
Health Department, Communicable Diseases	935,221
Hearing Aids	
Hemodialysis	4,244,465
Hyperalimentation	2,517,061
Independent Choices Waiver	29,821,139
Lab and X-ray Services	42,064,215
Maternity Clinics	1,209,577
Medicare Crossovers	1,580,802
Money Follows the Person	7,581,868
Nurse Anesthetist (CRNA)	1,117,020
Nurse Midwife	73,206
Nurse Practitioner	1,465,778
Optometrist/Ocularist	20,470,222
Other Care Crossovers	23,580,660
Other Practitioner Crossovers	1,967,588
PACE	6,678,523
Pharmacy Administered Vaccine	5,009
Rural Health Clinics	15,471,074
Therapy (Speech, Occupational, Physical)	86,514,624
Tuberculosis	29,120
Ventilator	1,568,169
	1,009,127,562

# MEDICAID EXPENDITURES BY CATEGORY OF SERVICES

<u>Medicare Buy-In:</u> Medicare Buy-In	Expenditure 171,341,572 171,341,572
Mental Health: Community Mental Health Centers (Rehabilitative Services for	
Persons With Mental Illness)	311,950,362
Inpatient Psychiatric	137,331,350
Psychologist	1,792,516
School-Based Mental Health	41,230
Substance Abuse Program	105,310
	451,220,768
Other:	
Targeted Case Management (Children - Under 21-EPSDT)	60,969
Ages 21 to 59	4,713
Ages 60 and Older	1,637,090
Case Management/CMS	1,589,429
Case Management/DCFS	-
Case Management/DYS	704,541
Miscellaneous	(3,840,709)
Adjustments	6,429,711
ARKids School District Outreach	-
Health Insurance Premium Payments (HIPP)	1,010,178
Program Administration	263,246,797
Private Option Premium Payment	786,903,040
Private Option Cost Sharing	296,572,035
	1,354,317,794
Incentive Payments:	
Incentive Payments	15,196,742
	15,196,742
Physician:	
Physician Services	362,930,772
Managed Care Fee	16,729,238
CPC Managed Care Fee	1,803,012
PCP Supplemental Payment	28,189,973
	409,652,995
Dental Services:	
Dental Services	133,043,196
	133,043,196
	, , -

# **MEDICAID EXPENDITURES BY CATEGORY OF SERVICES**

Spacial Cara	Expanditura
<u>Special Care:</u> Home Health Services	Expenditure 16,748,732
Hospice	5,828,972 30,353,947
Nursing Home Hospice Personal Care Services	
	101,427,890
Private Duty Nursing	8,814,549
	163,174,089
Transportation	
<u>Transportation:</u> Ambulance	20 426 707
	28,436,797
Non-profit Transportation	946,316
Public Transportation	-
Non-Emergency Transportation (NET) Waiver	47,274,012
Non-Public Transportation	15,510,854
	92,167,979
Total Hospital/Medical	4,902,258,946
Total hospital/medical	4,302,230,340
Prescription Drugs:	
Prescription Drugs	394,265,332
Prescription Drugs - State Contribution to Part D Drug Ben.	42,021,755
Family Planning Drugs	3,339,612
Assisted Living Drugs	52,073
Contracts	2,361,941
Total Prescription Drugs	442,040,714
Total Troomption Brago	,,.
Private Nursing Home:	
Private Nursing Facilities	622,361,829
Contracts	3,114,407
	625,476,236
Private Pediatric ICF/ID	
Intermediate Care Facility (ICF) Infant Infirmaries	25,041,371
	25,041,371
Public Nursing Home	
Public Nursing Homes	197,037,131
-	197,037,131
Total Long Term Care	847,554,738
TOTAL MEDICAID PROGRAM *	6,191,854,397

\* Above are Medicaid Program costs which do not include Nursing Home Quality of Life or Nursing Home Closure costs.

# MEDICAID EXPENDITURES BY CATEGORY OF SERVICE SFY 2014 - 2015



Medicaid Expenditures SFY 2014

**Medicaid Expenditures SFY 2015** 



Special Care includes Home Health, Private Duty Nursing, Personal Care, and Hospice Services. Transportation includes emergency and non-emergency transportation. Other includes administrative expenditures, Medicare co-pay and deductibles. ICF/ID is an abbreviation for Intermediate Care Facility for Individuals with Intellectual Disabilities.



# MEDICAID EXPENDITURES SFY 2010-2015

Source: Financial Activities Section



# UNDUPLICATED MEDICAID ELIGIBLES AND RECIPIENTS SFY 2010-2015

\* Eligibles and Recipients for SFY 2014 and SFY 2015 were enrolled in the Health Care Independence Program (also known as the Private Option).

# MEDICAID CASELOAD BY AID CATEGORY SFY 2013 - 2015





### Aid Categories

SSI	Supplemental Security Income
TEA	Transitional Employment Assistance
AABD	Aid to the Aged, Blind and Disabled
PW	Pregnant Women
ARKids_A	ARKids A
U-18	Under Age 18
MN	Medically Needy
FC	Foster Care
REF	Refugees
QMB	Qualified Medicare Beneficiary
WH	Women's Health
ARKids_B	ARKids B

Notes: The total unduplicated number of eligibles per year is higher than what is presented on the bar graph. The numbers illustrated on the graph represent the average number of enrollees per month. Private Option started January 1, 2014.

Beginning in SFY 2015, due to Curam System limitations, there is no way to distinguish between Pregnant Women (PW) and ARKids\_A. Data for prior years shown here has been combined.

# **RECIPIENTS OF MEDICAID SERVICES BY AGE**

Service Type*	Unduplicated Recipients**	Total Count***	Under 1	1-5	6-14	15-20	21-44	45-64	65-74	75-84	85+
Unduplicated Total Recipients	992,645	1,068,931	52,947	172,360	246,648	113,067	266,864	<b>43-04</b> 161,681	25,426	18,146	<b>03+</b> 11,792
Inpatient hospital services	90,364	98,250		2,954	2,790	7,176	28,798	19,290	6,283	5,391	3,793
Inpatient psychiatric facility	6,899	7,410		132	3,502	2,608	554	413	101	63	36
services for (under 21) ICF services for the mentally	1,574	1,675	4	27	151	159	617	639	67	11	0
retarded Skilled Nursing Facilities services (NF services)	18,571	19,223	4	0	0	8	414	3,132	3,867	5,553	6,245
Physician services	577,557	639,621	39,117	116,279	161,351	73,508	110,302	85,195	25,007	18,087	10,775
Dental services	304,730	316,401	515	67,659	149,379	48,548	30,657	15,466	2,352	1,185	640
Other practitioners services	192,868	200,925	401	13,677	72,867	31,643	28,299	31,936	10,419	7,454	4,229
Outpatient hospital services	379,573	417,715	23,072	71,545	86,918	47,391	83,824	66,043	18,459	13,058	7,405
Clinical services	427,123	462,196	36,496	112,585	164,646	60,620	47,641	31,112	4,649	2,820	1,627
Home health services	6,294	6,474	669	125	123	151	1,288	2,908	431	442	337
Lab and x-ray services	214,378	226,497	9,972	28,769	45,408	35,640	66,445	38,509	1,022	455	277
Prescribed drugs	476,079	508,122	28,032	107,748	162,665	71,481	82,864	48,604	2,796	2,033	1,899
Other care	109,634	130,355	2,766	13,277	13,447	5,667	19,494	34,415	19,275	14,030	7,984
Managed care fees	535,786	604,353	42,161	145,449	230,498	96,951	56,829	30,133	1,686	458	188
Sterilizations (only)	3,272	3,836	0	0	114	1,470	2,197	54	0	0	1
Transportation	41,887	43,037	2,206	6,784	4,234	5,340	13,892	9,844	441	199	97
Personal care services	16,922	17,506	0	56	506	235	2,382	5,301	3,635	3,289	2,102
Targeted Case Management	12,553	12,922	59	615	2,313	2,734	54	286	2,477	2,583	1,801
Rehabilitation services	3,484	3,693	49	1,335	1,106	331	612	250	7	3	0
Therapy services	39,844	44,057	1,499	21,545	16,455	2,138	409	1,099	481	295	136
Hospice services	2,971	4,947	13	11	15	6	129	953	865	1,309	1,646
Nurse midwife	679	746	1	0	8	221	515	1	0	0	0
Nurse practitioner services	18,601	20,331	528	2,079	2,862	2,027	5,666	3,843	1,165	1,133	1,028
Private duty nursing	102	109	6	31	24	19	27	1	1	0	0
PCMH Care Coordination Payments	338,714	388,550	34,861	110,206	151,818	54,559	24,180	12,601	219	67	39

\* This is from the Claims data of the recipients who received services.

\*\* Unduplicated count represents distinct count of indivuduals present in all age groups

\*\*\* Total Count represents sum of individual counts of all age groups

# **RECIPIENTS OF MEDICAID SERVICES BY RACE**

Service Type*	Unduplicated Recipients**	Total Counts***	White	Black or African American	American Indian or Alaska Native	Asian	Hispanic or Latino (No Race Information Available	Native Hawaiian or Other Pacific Islander	Hispanic or Latino and One or more races	More than one race (Hispanic or Latino not Indicated)	Unknown
Unduplicated Total Recipients	992,645	999,506	551,391	234,948	3,955	7,767	65,602	3,827	10,611	14,117	107,288
Inpatient hospital services	90,364	90,467	50,563	20,402	401	504	4,961	468	638	1,234	11,296
Inpatient psychiatric facility services for (under 21)	6,899	6,946	3,940	1,214	36	13	186	2	54	96	1,405
ICF services for the mentally retarded	1,574	1,576	1,059	292	4	6	14	3	1	1	196
Skilled Nursing Facilities services (NF services)	18,571	18,588	14,471	2,957	32	37	69	23	24	156	819
Physician services	577,557	580,734	323,573	129,149	2,519	3,368	42,067	1,880	7,026	9,067	62,085
Dental services	304,730	305,299	157,010	70,418	1,120	1,963	34,925	1,053	5,275	4,859	28,676
Other practitioners services	192,868	193,021	109,837	43,162	863	1,118	13,813	354	2,091	2,587	19,196
Outpatient hospital services	379,573	380,938	210,269	88,120	1,820	1,774	24,822	1,334	3,984	5,985	42,830
Clinical services	427,123	429,957	226,570	96,392	1,511	2,598	40,301	2,033	6,684	6,924	46,944
Home health services	6,294	6,334	3,446	1,667	30	21	125	10	7	58	970
Lab and x-ray services	214,378	214,768	123,374	45,462	1,215	1,102	13,248	937	2,231	3,610	23,589
Prescribed drugs	476,079	479,046	263,780	103,095	2,115	2,538	37,562	1,781	6,597	8,123	53,455
Other care	109,634	110,112	65,260	24,952	439	513	3,047	141	442	1,095	14,223
Managed care fees	535,786	537,816	279,837	127,302	1,756	3,440	50,182	2,329	8,331	8,212	56,427
Sterilizations (only)	3,272	3,269	1,637	1,244	18	9	95	2	14	36	214
Transportation	41,887	42,033	21,962	11,023	241	117	1,411	72	213	596	6,398
Personal care services	16,922	16,960	9,474	5,404	45	67	122	7	5	76	1,760
Targeted Case Management	12,553	12,585	6,839	3,089	33	51	321	13	43	133	2,063
Rehabilitation services	3,484	3,587	1,443	914	8	11	121	3	20	56	1,011
Therapy services	39,844	40,667	18,889	7,009	94	186	2,560	99	551	565	10,714
Hospice services	2,971	2,976	2,357	373	9	5	19	2	5	23	183
Nurse midwife	679	679	175	200	2	5	189	3	5	5	95
Nurse practitioner services	18,601	18,617	10,728	3,757	91	100	1,582	24	164	312	1,859
Private duty nursing	102	103	39	7	0	4	1	0	0	0	52
PCMH Care Coordination Payments	338,714	340,050	173,744	83,033	1,009	2,240	31,690	1,002	5,403	5,271	36,658

\* This is from the Claims data of the recipients who received services. \*\* Unduplicated count represents distinct count of indivuduals present in all

age groups \*\*\* Total Count represents sum of individual counts of all age groups

# MEDICAID PAYMENTS TO MEDICAL VENDORS MEDICAID AND ARKIdS B PAYMENTS BY RECIPIENT COUNTY

County	Hospital/	Prescription		Long Term Care		
County	Medical	Drugs	Private NH	Public NH	ICF/ID	TOTAL
Arkansas	\$20,055,088.17	\$2,977,451.02	\$6,377,152.54	\$100,376.51	\$36,106.56	\$29,546,174.80
Ashley	\$27,273,782.35	\$2,764,744.98	\$4,092,075.93	\$147,581.19	\$0.00	\$34,278,184.45
Baxter	\$33,933,120.98	\$5,199,810.02	\$8,715,870.04	\$85,670.09	\$3,080.22	\$47,937,551.35
Benton	\$128,047,127.89	\$24,057,985.58	\$26,502,602.58	\$248,384.06	\$346,595.82	\$179,202,695.93
Boone	\$31,989,634.31	\$4,682,951.56	\$9,384,658.82	\$306,222.95	\$174,419.57	\$46,537,887.21
Bradley	\$12,815,142.43	\$1,851,839.43	\$2,935,756.34	\$12,466,151.99	\$0.00	\$30,068,890.19
Calhoun	\$4,242,773.86	\$527,345.34	\$27,722.85	\$21,091.90	\$0.00	\$4,818,933.95
Carroll	\$19,590,505.56	\$2,618,411.04	\$3,530,570.53	\$15,382.11	\$143,133.22	\$25,898,002.46
Chicot	\$21,702,034.74	\$2,264,608.49	\$5,180,069.23	\$121,957.55	\$0.00	\$29,268,670.01
Clark	\$22,018,724.94	\$3,056,250.40	\$6,674,614.62	\$15,089,435.00	\$0.00	\$46,839,024.96
Clay	\$17,049,622.86	\$2,753,487.54	\$5,184,873.54	\$19,115.53	\$24,149.79	\$25,031,249.26
Cleburne	\$20,740,829.93	\$3,377,215.56	\$5,477,396.94	\$168,901.69	\$0.00	\$29,764,344.12
Cleveland	\$7,952,879.15	\$1,016,946.19	\$3,169,164.95	\$16,048.86	\$0.00	\$12,155,039.15
Columbia	\$25,288,687.22	\$2,965,925.10	\$11,729,858.40	\$78,344.75	\$0.00	\$40,062,815.47
Conway	\$22,122,979.55	\$2,946,148.28	\$5,857,901.96	\$697,430.33	\$264,174.25	\$31,888,634.37
Craighead	\$109,934,244.47	\$15,239,061.90	\$20,844,538.98	\$14,405,308.97	\$344,136.83	\$160,767,291.15
Crawford	\$53,291,564.64	\$9,014,073.74	\$11,825,052.40	\$882,252.35	\$0.00	\$75,012,943.13
Crittenden	\$65,473,563.56	\$8,256,228.31	\$10,934,691.26	\$1,679,670.22	(\$40,344.66)	\$86,303,808.69
Cross	\$19,037,008.86	\$2,825,571.86	\$6,666,420.01	\$88,344.79	\$0.00	\$28,617,345.52
Dallas	\$11,329,238.60	\$1,471,224.97	\$3,050,968.79	\$299,451.21	\$3,759,989.02	\$19,910,872.59
Desha	\$20,312,177.59	\$2,514,462.62	\$2,119,766.20	\$116,989.44	\$148,335.36	\$25,211,731.21
Drew	\$22,704,170.39	\$2,709,333.48	\$4,993,032.52	\$150,404.15	\$42,697.44	\$30,599,637.98
Faulkner	\$84,029,074.58	\$13,268,251.70	\$14,685,837.00	\$64,090,252.02	\$115,177.95	\$176,188,593.25
Franklin	\$12,723,575.00	\$2,272,041.17	\$6,585,501.19	\$69,031.76	\$131,754.76	\$21,781,903.88
Fulton	\$11,703,861.28	\$1,634,591.85	\$5,008,177.44	\$49,310.21	\$0.00	\$18,395,940.78
Garland	\$102,041,472.52	\$17,892,003.30	\$22,048,241.61	\$1,174,761.46	\$546,399.53	\$143,702,878.42
Grant	\$13,978,238.33	\$1,880,043.92	\$2,972,310.19	\$30,430.04	\$0.00	\$18,861,022.48
Greene	\$49,302,914.39	\$7,526,357.28	\$8,364,912.34	\$54,758.00	\$97,922.45	\$65,346,864.46
Hempstead	\$28,237,211.12	\$3,743,966.96	\$5,951,546.89	\$634,127.75	\$0.00	\$38,566,852.72
Hot Spring	\$36,076,753.99	\$5,109,094.03	\$7,712,531.14	\$115,132.40	\$366,450.06	\$49,379,961.62
Howard	\$12,686,391.74	\$1,664,175.90	\$5,775,946.68	\$92,931.73	\$280,176.11	\$20,499,622.16
Independence	\$39,191,848.77	\$5,357,930.23	\$11,202,503.60	\$661,932.35	\$0.00	\$56,414,214.95
	\$13,418,310.26	\$2,329,812.21	\$4,811,934.40	\$31,192.72		
Izard Jackson	\$18,587,076.28	\$2,381,055.39	\$6,697,538.54	\$27,842.21	\$0.00 \$0.00	\$20,591,249.59 \$27,603,512,42
	\$74,539,348.90	\$11,531,848.62	\$18,610,245.34	\$1,690,534.20	\$0.00 \$140,274.76	\$27,693,512.42 \$106 512 251 82
Jefferson	\$26,091,960.82	\$4,124,275.16	\$2,938,642.78	\$173,055.81	\$103,065.31	\$106,512,251.82
Johnson	\$8,218,731.94	\$1,289,591.03	\$1,627,920.61	\$75,660.75		\$33,430,999.88
Lafayette	\$21,591,912.69	\$3,569,995.84	\$7,844,561.70	\$92,120.11	\$0.00 \$148,335.36	\$11,211,904.33 \$22,246,025,70
Lawrence						\$33,246,925.70
Lee	\$15,846,141.30	\$1,396,241.88	\$2,921,294.54	\$105,092.04	\$0.00	\$20,268,769.76

# MEDICAID PAYMENTS TO MEDICAL VENDORS MEDICAID AND ARKIdS B PAYMENTS BY RECIPIENT COUNTY

County	Hospital/	Prescription	Long Term Care			TOTAL
	Medical	Drugs	Private NH	Public NH	ICF/ID	TOTAL
Lincoln	\$11,807,099.14	\$2,075,524.38	\$4,548,478.23	\$15,409.94	\$0.00	\$18,446,511.69
Little River	\$8,053,023.94	\$1,469,911.93	\$4,608,800.22	\$76,784.76	\$140,592.08	\$14,349,112.93
Logan	\$21,380,514.58	\$3,171,710.26	\$7,228,276.68	\$16,467,864.78	\$122,700.01	\$48,371,066.31
Lonoke	\$49,750,581.81	\$8,731,803.04	\$16,773,715.69	\$1,126,055.52	\$0.00	\$76,382,156.06
Madison	\$12,624,025.10	\$2,206,071.54	\$2,082,594.18	\$0.00	\$0.00	\$16,912,690.82
Marion	\$14,192,557.40	\$2,278,886.88	\$5,312,423.42	\$36,544.08	\$0.00	\$21,820,411.78
Miller	\$34,809,154.87	\$5,256,109.35	\$10,794,479.50	\$935,717.46	\$119,871.86	\$51,915,333.04
Mississippi	\$54,242,205.37	\$8,278,135.11	\$9,057,259.69	\$131,936.46	\$52,442.01	\$71,761,978.64
Monroe	\$11,953,920.73	\$1,214,385.19	\$1,958,454.34	\$28,995.57	\$148,335.36	\$15,304,091.19
Montgomery	\$7,221,427.79	\$1,450,646.20	\$3,872,748.51	\$0.00	\$102,203.82	\$12,647,026.32
Nevada	\$12,433,336.68	\$1,994,772.06	\$5,167,880.82	\$219,999.06	\$79,904.28	\$19,895,892.90
Newton	\$7,350,101.01	\$814,489.70	\$2,310,966.36	\$0.00	\$0.00	\$10,475,557.07
Ouachita	\$24,956,948.38	\$4,238,000.69	\$9,671,125.45	\$90,667.61	\$101,750.48	\$39,058,492.61
Perry	\$9,258,527.77	\$1,212,447.34	\$2,883,372.85	\$27,994.35	\$119,113.49	\$13,501,455.80
Phillips	\$36,090,372.08	\$4,553,502.64	\$3,616,846.20	\$722,182.12	\$119,113.49	\$45,102,016.53
Pike	\$11,068,411.23	\$1,605,384.69	\$5,081,215.98	\$164,377.43	\$0.00	\$17,919,389.33
Poinsett	\$33,195,057.71	\$5,894,062.72	\$8,354,470.44	(\$16,608.34)	\$192,215.00	\$47,619,197.53
Polk	\$16,297,590.92	\$2,597,401.83	\$4,175,069.33	\$16,612.00	\$349,265.66	\$23,435,939.74
Pope	\$58,336,304.65	\$6,968,030.88	\$13,090,804.46	\$882,340.09	\$247,640.36	\$79,525,120.44
Prairie	\$6,784,067.58	\$1,063,133.78	\$4,603,623.95	\$0.00	\$0.00	\$12,450,825.31
Pulaski	\$407,968,348.96	\$46,227,428.43	\$57,210,916.72	\$7,053,285.67	\$8,486,582.25	\$526,946,562.03
Randolph	\$21,049,848.38	\$2,828,901.98	\$7,039,956.61	\$155,116.53	\$53,775.18	\$31,127,598.68
Saline	\$81,424,214.93	\$10,296,906.49	\$12,790,284.18	\$42,040,028.38	\$508,079.37	\$147,059,513.35
Scott	\$9,904,797.00	\$1,659,593.81	\$2,098,489.29	\$0.00	\$0.00	\$13,662,880.10
Searcy	\$9,627,394.91	\$1,128,724.62	\$2,542,093.78	\$74,011.41	\$0.00	\$13,372,224.72
Sebastian	\$111,092,108.76	\$19,035,022.50	\$25,301,236.58	\$1,855,489.02	\$5,788,455.22	\$163,072,312.08
Sevier	\$12,922,408.01	\$2,066,889.47	\$3,891,018.37	(\$140.00)	\$119,113.49	\$18,999,289.34
Sharp	\$20,513,183.97	\$2,583,613.16	\$5,226,851.97	\$105,978.86	\$98,119.92	\$28,527,747.88
St. Francis	\$40,170,300.09	\$4,893,521.55	\$2,940,558.22	\$152,007.19	\$0.00	\$48,156,387.05
Stone	\$15,210,446.47	\$1,662,487.43	\$1,998,029.70	\$31,612.62	\$0.00	\$18,902,576.22
Union	\$36,508,360.70	\$6,130,161.20	\$14,645,615.46	\$1,498,305.84	\$104,970.45	\$58,887,413.65
Van Buren	\$16,263,708.90	\$2,207,986.84	\$4,469,171.20	(\$19,243.14)	\$0.00	\$22,921,623.80
Washington	\$146,839,271.33	\$21,623,058.35	\$29,979,651.57	\$1,940,318.05	\$487,920.61	\$200,870,219.91
White	\$65,582,603.91	\$12,499,560.84	\$14,958,470.66	\$972,472.28	\$93,134.25	\$94,106,241.94
Woodruff	\$8,975,325.71	\$1,018,020.43	\$3,804,006.02	\$0.00	\$0.00	\$13,797,352.16
Yell	\$21,553,406.37	\$2,466,320.71	\$7,939,453.84	\$82,123.29	\$234,952.38	\$32,276,256.59
State Total	\$2,752,580,683.10	\$397,464,961.90	\$623,062,815.89	\$193,240,920.09	\$25,046,280.73	\$3,991,395,661.71

Note: Does not include Cost Settlements, TPL, Medicare Buy-in, Adminstrative Costs or Clawback.

# SERVICES COVERED BY ARKANSAS MEDICAID

### How is Arkansas Medicaid Administered?

The Arkansas Department of Human Services administers the Arkansas Medicaid program through the Division of Medical Services. Arkansas Medicaid is detailed in the Arkansas Medicaid State Plan, Arkansas Medicaid Waiver Programs and through provider Manuals. The Centers for Medicare and Medicaid Services (CMS) administers the Medicaid Program for the U.S. Department of Health and Human Services. CMS authorizes federal funding levels and approves each state's State Plan and Waivers to ensure compliance with human services federal regulations.

# What Services are Covered by Arkansas Medicaid?

### Mandatory Services

Child Health Services (EPSDT) Early and Periodic Screening, Diagnosis and Treatment	Under Age 21
Family Planning Services and Supplies	All Ages
Federally Qualified Health Center (FQHC)	All Ages
Home Health Services	All Ages
Hospital Services - Inpatient and Outpatient	All Ages
Laboratory and X-Ray	All Ages
Certified Nurse-Midwife Services	All Ages
Medical and Surgical Services of a Dentist	All Ages
Nurse Practitioner (Pediatric, Family, Obstetric-Gynecologic and Gerontological)	All Ages
Nursing Facility Services	Age 21 and Older
Physician Services	All Ages
Rural Health Clinic (RHC)	All Ages
Transportation (to and from medical providers when medically necessary)	All Ages

### **Optional Services**

Ambulatory Surgical Center Services	All Ages
Audiological Services	Under Age 21
Certified Registered Nurse Anesthetist (CRNA) Services	All Ages
Child Health Management Services (CHMS)	Under Age 21
Chiropractic Services	All Ages
Dental Services	All Ages
Developmental Day Treatment Clinic Services (DDTCS)	Pre-School and Age
	18 and Older
Developmental Rehabilitation Services	Under Age 3
Domiciliary Care Services	All Ages
Durable Medical Equipment	All Ages
End-Stage Renal Disease (ESRD) Facility Services	All Ages
Hearing Aid Services	Under Age 21
Hospice Services	All Ages
Hyperalimentation Services	All Ages
IndependentChoices	Age 18 and Older
Inpatient Psychiatric Services	Under Age 21
Intermediate Care Facility (ICF) Services	All Ages
Licensed Mental Health Practitioner Services	Under Age 21
Medical Supplies	All Ages
Medicare Crossovers	All Ages
Nursing Facility Services	Under Age 21
Occupational, Physical and Speech Therapy Services	Under Age 21

# SERVICES COVERED BY ARKANSAS MEDICAID

### **Optional Services**

Orthotic Appliances	All Ages
PACE (Program of All-Inclusive Care for the Elderly)	Age 55 and Older
Personal Care Services	All Ages
Podiatrist Services	All Ages
Portable X-Ray	All Ages
Prescription Drugs	All Ages
Private Duty Nursing Services	All Ages
Prosthetic Devices	All Ages
Rehabilitative Hospital Services	All Ages
Rehabilitative Services for:	
Persons with Mental Illness (RSPMI)	All Ages
<ul> <li>Persons with Physical Disabilities (RSPD), and Youth and Children</li> </ul>	Under Age 21
Respiratory Care Services	Under Age 21
School-Based Mental Health Services	Under Age 21
Targeted Case Management for:	
Children's Services (Title V), SSI, TEFRA, EPSDT, Division of Children and Family Services,	
	Under Age 21
and Division of Youth Services	
Developmentally Disabled Adults	All Ages
Adults	Age 60 and Older
Pregnant Women	All Ages
Ventilator Equipment	All Ages
Visual Care Services	All Ages

# Waivers Approved by the Centers for Medicare and Medicaid Services

Alternatives for Adults with Physical Disabilities (AAPD)	Age 21-64
Autism Waiver	Age 18 Monthes through 6 years
Developmental Disabilities Services (DDS/Alternative Community Services)	All Ages
Elder Choices	Age 65 and Older
Health Care Independence (Private Option)	Childless Adults Age 19-64 and Parent/Caretakers 19-64
Living Choices (Assisted Living)	Age 21 and Older
Non-Emergency Transportation	All Ages
TEFRA	Under Age 19

# What Services are Covered by Arkansas CHIP?

Child, ar	
	Age 0-18, Unborn Child, and Women of Child Bearing Age

# SERVICES COVERED BY ARKANSAS MEDICAID

## **Benefit Limitations on Services**

The Arkansas Medicaid Program does have limitations on the services that are provided. The major benefit limitations on services for adults (age 21 and older) are as follows:

- 12 visits to hospital outpatient departments allowed per State Fiscal Year (SFY).
- A total of 12 office visits allowed per SFY for any combination of the following: certified nurse-midwife, nurse practitioner, physician, medical services provided by a dentist, medical services furnished by an optometrist and Rural Health Clinics.
- 1 basic family planning visit and 3 periodic family planning visits per SFY. Family planning visits are not counted toward other service limitations.
- Lab and X-Ray services limited to total benefit payment of \$500 per SFY for outpatient services, except for Magnetic Resonance Imaging and cardiac catheterization and for Early and Periodic Screening, Diagnosis and Treatment (EPSDT) beneficiaries.
- 3 pharmaceutical prescriptions are allowed per month. (Family planning and tobacco cessation prescriptions are not counted against benefit limit.) Extensions are considered up to a maximum of 6 prescriptions per month for beneficiaries at risk of institutionalization.; Unlimited prescriptions for nursing facility beneficiaries and EPSDT beneficiaries under age 21. Beneficiaries receiving services through the Living Choices Assisted Living waiver may receive up to 9 medically necessary prescriptions per month. Medicare-Medicaid beneficiaries (dual eligible) receive their drugs through the Medicare Part D program as of January 1, 2006.
- Inpatient hospital days limited to 24 per SFY, except for EPSDT beneficiaries and certain organ transplant patients.
- Co-insurance: Some beneficiaries must pay 10% of the first Medicaid-covered day of a hospital stay.
- Beneficiaries in the "Working Disabled" aid category must pay 25% of the charges for the first Medicaid-covered day of inpatient hospital services and must also pay co-insurance for some additional services.
- Beneficiaries 18 years and older (except long term care) must pay \$.50 \$3 of every prescription drug, and \$2 on the dispensing fee for prescription services for eyeglasses. Beneficiaries in the Working Disabled aid category must pay a higher co-payment for these services and also must pay co-payments for some additional services.

### Additional Information for Limitations Relating to Children

The families of some children with Medicaid coverage are responsible for co-insurance, co-payments, or premiums.

- Co-insurance: ARKids First-B beneficiaries must pay 10% of the charges for the first Medicaid-covered day of inpatient hospital services and must also pay \$10 per visit co-insurance for outpatient hospital services and 10% of Medicaid allowed cost per Durable Medical Equipment item.
- Co-payments: ARKids First-B beneficiaries must pay a co-payment for most services, such as \$10 for most office visits and \$5 per prescription (and must use generic drugs`). ARKids First-B beneficiaries' annual cost-sharing is capped at 5% of the family's gross annual income after State allowable income disregards.
- Premiums: Based on family income, certain Tax Equity Fiscal Responsibility Act (TEFRA) beneficiaries whose custodial parent(s)' income is in excess of 150% of the Federal Poverty level must pay a premium. TEFRA beneficiaries whose custodial parent(s)' income is at or below 150% of the Federal Poverty level cannot be assessed a premium.

### NOTE: Any and all exceptions to benefit limits are based on medical necessity.

# MEDICAID ADMINISTRATIVE UNIT DESCRIPTIONS

# Program Development and Quality Assurance (PD/QA)

The PD/QA Unit develops and maintains the Arkansas Medicaid State Plan, leads the development and research of written policy in rules and manuals for new programs, oversees contractor technical writing of provider policy manuals, coordinates the approval process through both state and federal authorities and coordinates efforts in finalizing covered program services. The PD/QA Unit also leads development of new waiver programs and the resulting provider manuals. Because the Division of Medical Services has administrative and financial authority for all Arkansas Medicaid waiver programs, PD/QA is responsible for monitoring the operation of all Arkansas Medicaid waiver programs operated by other Divisions. PD/QA assures compliance with the Centers for Medicare and Medicaid Services (CMS) requirements for operating waiver programs and monitors for key quality requirements.

The PD/QA Unit also develops and maintains the Arkansas Child Health Insurance Program (CHIP) State Plan. PD/QA is responsible for coordinating the development and research of new 1115(a) demonstration waivers for the oversight of contractor technical writing of any provider policy manuals that may be developed for demonstration waiver programs, for the completion of initial and renewal request applications for 1115(a) demonstration waiver programs and ensuring that they are completed within federal guidelines, and for coordination of the approval process through both state and federal requirements.

Quality Assurance Activities for waiver programs include:

- Leading development of new waivers programs.
- Communicating and coordinating with CMS regarding waiver program activities and requirements, including the required renewal process.
- Providing technical assistance to operating agencies regarding waiver program policies, procedures, requirements and compliance.
- Performing case reviews, data analysis, and oversight activities to help identify problems and assure remediation for compliance with CMS requirements.
- Developing QA strategies and interagency agreements for the operation and administration of waiver programs and
- Developing provider manuals for waiver programs.

## **Medicaid Information Management**

**The MIM** is responsible for the operations and support of the Medicaid Management Information System (MMIS) which processes all Medicaid claims and provides Medicaid data for program management, **research and care** planning activities. The unit serves as the customer support center in maintaining and operating the **IT infrastructure** for the Division such as the Medicaid websites.

For State Fiscal Year 2015, MIM received 73 Security Advisory Committee (SAC) data requests and the Decision Support Lab output 1,431 reports. The reports produced include information requested by the Arkansas Legislature, Governor's office, press and other private entities seeking Medicaid performance and participation metrics. MIM works diligently to fulfill these requests while respectfully protecting the privacy of our members.

## Arkansas Medicaid Enterprise (AME) Project Management Office

The MMIS Replacement Project, chartered by the Division, is to implement a new core MMIS, pharmacy point of sale (POS), and data warehouse and decision support system (DW/DSS) that will modernize existing system functions and significantly enhance the goals of the MMIS, ensuring that eligible individuals receive the health care benefits that are medically necessary and that providers are reimbursed promptly and efficiently.

The data warehouse and Fraud and Abuse Detection sub-system (FADS) for Program Integrity (PI) were moved in to production in February of 2015 under a contract with Optum Government Solutions.

The Pharmacy system under Magellan Health moved in to production in March of 2015. The system has paid 2,273,065 claims since it went live totaling approximately \$180 million.

The new Core MMIS design, development, and implementation (DDI) contract went into effect in December of 2014 with Hewlett Packard Enterprise. The project is expected to be completed in May of 2017.

# MEDICAID ADMINISTRATIVE UNIT DESCRIPTIONS

## **Medicaid Information Management**

### **Data Analytics**

The Medicaid Statistical Analytics and Management Unit is responsible for developing and managing workflow processes and projects related to Medicaid data. The unit evaluates new technologies to introduce to the Division in an effort to create efficiencies in time and effort as well as developing and overseeing the Department of Human Services Enterprise Change Control Management.

### Services and Support

The Services and Support unit serves as the Division liaison with our Federal partner the Centers for Medicare and Medicaid Services (CMS). The unit creates and provides the Federal documentation necessary for Medicaid to receive Federal funding for all IT projects.

Federal funding provided by CMS is approved, allocated and tracked based on the Federal Fiscal Year (FFY) (October 1 – September 30). For FFY-2015 (Oct. 2014 – Sept. 2015), CMS approved over \$157,873,700.00 towards the costs of various DHS Medicaid IT projects.

# Medicaid Data Security Unit

The Medicaid Data Security Unit works with the DHS Privacy Officer on Health Insurance Portability and Accountability Act (HIPAA) compliance in order to maintain the privacy and security of patient information and assist contractors with adhering to DHS policies and procedures. The Security Unit also monitors and performs technical audits on contractors and researchers who use Medicaid data. A Data Security Committee evaluates requests to use Medicaid data for research projects and publications to ensure HIPAA compliance.

# Third Party Liability and Estate Recovery

As the payer of last resort, federal and state statutes require Medicaid agencies to pursue third party resources to reduce Medicaid payments. One aspect of Arkansas Medicaid cost containment is the Third Party Liability Unit of Administrative Support. This unit pursues third party resources (other than Arkansas Medicaid) responsible for health care payments to Arkansas Medicaid beneficiaries. These sources include health and liability insurance, court settlements, absent parents and estate recovery. The savings for State Fiscal Year (SFY) 2015 were as follows:

	SFY 2015	
Other Collections (Health & Casualty	\$ 28,773,215.40	
Insurance)		
Cost Avoidance (Health Insurance)	\$ 30,110,825.73	
Total Savings	\$ 58,884,041.13	

# **Utilization Review**

The Utilization Review (UR) section administers multiple medical programs and services. UR monitors the contracted Quality Improvement Organizations' (QIO) performance for quality assurance. UR administers the following programs and activities:

- Pre- and Post-Payment reviews of medical services;
- Prior authorization for Private Duty Nursing, hearing aids, hearing aid repair and wheelchairs;
- Extension of benefits for Home Health and Personal Care for beneficiaries over the age of 21 and extension of benefits of incontinence products and medical supplies for eligible beneficiaries;
### MEDICAID ADMINISTRATIVE UNIT DESCRIPTIONS

### **Utilization Review**

- Prior authorizations and extension of benefits for the following programs: In-patient and Out-patient Hospitalization, Emergency room utilization, Personal Care for beneficiaries under the age of 21, Child Health Management Services, Therapy, Transplants, Durable Medical Equipment and Hyperalimentation services;
- Out-of-state transportation for beneficiaries for medically necessary services/treatment not available in-state;
- Assure compliance of health care coverage benefits as required by regulation, rules, laws and local policy coverage determinations;
- Review of documentation supporting the medical necessity of requested services;
- Analysis of suspended claims requiring manual pricing;
- Review of billing and coding;
- Assist interdepartmental units and other agency divisions regarding health care determinations related to specific rules, laws and policies affecting program coverage;
- Review of evolving medical technological information and contribute to policy changes and program coverage benefits related to specific program responsibility;
- · Analysis of information concerning reimbursement issues and assist with resolutions;
- Represent the department in workgroups at the state and local level;
- Conduct continuing evaluations and assessments of performance and effectiveness of various programs;
- Interact with provider groups and levels of federal and state government, including the legislature and governor's office and
- Participate in both beneficiary and provider appeals and hearing process.

### **SUMMARY**

	Prior Authorization Approvals:	Prior Authorization Denials:
Durable Medical	2,073	302
Private Duty Nursing	2,295	17
Hearing Aid Repairs	14	8
New Hearing Aid	352	42
	Extension of Benefits Approvals:	Extension of Benefits Denials:
Personal Care Over 21	101	21
Home Health	1,439	130
Incontinent Supplies	562	19
Independent Choice	121	18
Medical Supplies Under 21	469	26

Pre-Pay Claim	43,297	Pre-Pay Claim Adjustments	246
Organ Transplant	57		
Requests Received	57		
* EOMB	3,187		
PCP Changes	132		
Fair Hearings	192	Fair Hearings Held	57
Patient Travel	39	Patient Travel Dollars Expended	\$21,877.00
** Companion Travel	47	Companion Travel Dollars	\$26,741.30

\* Explanation Of Medical Benefits

\*\* Companion travel is significantly higher than the recipient due to the recipient's age (up to age 2 may sit in companion's lap)

Source: Division of Medical Services

### MEDICAID ADMINISTRATIVE UNIT DESCRIPTIONS

### **Program and Provider Management**

### **Behavioral Health Programs**

The Behavioral Health Unit is responsible for administering the Arkansas Medicaid behavioral health programs. This unit researches and analyzes proposed policy initiatives, encourages stakeholder participation and recommends revisions to policy and programming. Other responsibilities include monitoring the quality of treatment services, prior authorization and benefit extension procedures by performing case reviews, data analysis and procedural activities to identify problems and assure compliance with Arkansas Medicaid rules and regulations. These responsibilities are accomplished through the negotiation, coordination and assessment of the activities of the Behavioral Health utilization and peer review contracts. In addition to its role in auditing behavioral health programs, the peer review contractors develop and implement technical training and educational opportunities to providers. These opportunities are designed to assist providers in evaluating and improving their programs to offer the highest quality of care to Arkansas Medicaid beneficiaries. The Behavioral Health Unit further collaborates and supports other Department of Human Services divisions to design and implement a statewide transformation of the current behavioral health system under the umbrella of the Arkansas Health Care Payment Improvement Initiative. The overarching goal of the Behavioral Health Unit is to be instrumental in the development of a successful, efficient and quality-driven system of care.

#### Provider Enrollment and Vision and Dental Programs

In addition to directly managing and administering the Medicaid and ARKids Vision and Dental programs, this unit is responsible for other administrative requirements of the Medicaid program such as: provider enrollment, provider screening, deferred compensation, appeals and hearings and continuous program monitoring through the Survey Utilization Review Subsystem. The unit also directly responds to concerns and questions of providers and beneficiaries of Arkansas Medicaid and ARKids services.

#### Electronic Health Records Unit (EHRU)

The EHRU coordinates oversight for providers statewide by addressing issues that arise for the EHR incentive payment program. The EHRU identifies areas of risk in the eligibility determination, meaningful use, and payment processes and reviews that will mitigate the risk of making an improper payment. The EHRU conducts audits of provider attestation forms for eligibility, validation of meaningful use, and conducting post and pre-payment reviews.

#### **Primary Care Initiatives**

#### Patient-Centered Medical Home and Transportation Programs

This unit manages multiple programs and services, primarily the Primary Care Case Management Program known as ConnectCare. Building on the ConnectCare program, in State Fiscal Year 2015, the unit has focused on the development and implementation of the Comprehensive Primary Care Initiative and the Patient-Centered Medical Home program. The unit also manages several quality improvement projects such as the Centers for Medicare and Medicaid Services Adult Quality Grant and the Inpatient Quality Incentive program. The unit directly administers the Early and Periodic Screening, Diagnosis and Treatment, ARKids First-B, and Non-Emergency Transportation programs.

#### Surveillance Utilization Review Subsystem (SURS)

The SURS unit is responsible for monitoring claims processes for Medicaid to seek indicators of fraud, waste or abuse. The SURS team employs an analytical tool to develop comprehensive reports and works closely with departmental staff to make recommendations on probable abuses of the Medicaid program. SURS staff works closely with the Arkansas Office of the Medicaid Inspector General and refers all cases to them.

### MEDICAID ADMINISTRATIVE UNIT DESCRIPTIONS

#### **Program and Administrative Support**

#### Contract Oversight

The Contract Monitoring Unit oversees all contracts involving the Division of Medical Services and Arkansas Medicaid. The unit reviews both the Request for Proposals and the resulting contracts to ensure the requirements for each contract are capable of being met and measured. The unit makes on-site visits to contractors to establish relationships with the contractors, to review required documentation and to ensure the contractor is providing the services directed under the contract.

#### **Financial Activities**

The Financial Activities Unit of the Division of Medical Services (DMS) is responsible for the Division's budgeting and financial reporting, including the preparation of internal management reports and reports to federal and state agencies. This unit also handles division-level activities related to accounts payable, accounts receivable and purchasing, as well as activities to secure and renew administrative and professional services contracts. The Financial Activities unit is also responsible for Human Resource functions in DMS.

#### Program Budgeting and Analysis

Program Budgeting and Analysis develops the budgets for all of Arkansas' Medicaid waiver renewals and newly proposed Arkansas Medicaid waiver programs. Depending on the type of waiver that is being renewed or proposed budget neutrality, cost effectiveness or cost neutrality is determined.

In addition to waiver budgeting, Program Budgeting and Analysis analyzes Arkansas Medicaid programs to determine whether each program is operating within their budget and if program changes should be considered. This unit also performs trend and other financial analysis by type of service, provider, aid category, age of beneficiary, etc.

#### Provider Reimbursement

Provider Reimbursement develops reimbursement methodologies and rates, identifies budget impacts for changes in reimbursement methodologies, coordinates payments with the Arkansas Medicaid Fiscal Agent and provides reimbursement technical assistance for the following Arkansas Medicaid providers:

- Institutional The Institutional Section is responsible for processing: all necessary cost settlements for in-state and border city Hospitals, Residential Treatment Units and Federally Qualified Health Clinics; calculating and reimbursing annual hospital Upper Payment Limit amounts, hospital quality incentive payments and hospital Disproportionate Share payments; calculating per diem reimbursement rates for Residential Treatment Centers; processing and implementing all necessary rate changes within Medicaid Management Information System for the above named providers and processing all necessary retroactive reimbursement rate change mass adjustments for these providers.
- Non-Institutional –The Non-Institutional Section is responsible for the maintenance of reimbursement rates and assignment of all billing codes for both institutional and non-institutional per diems, services, supplies, equipment purchases and equipment rental for the following providers: Physician, Dental, Durable Medical Equipment, ARKids, Nurse Practitioner, Certified Nurse-Midwife, Child Health Management Services, Developmental Day Treatment Clinic Services, Other.
- Long Term Care (LTC) The LTC Section reviews annual and semi-annual cost reports submitted by Nursing Facilities and Intermediate Care Facilities for Individuals with Intellectual Disabilities. The cost reports are reviewed for compliance with applicable state and federal requirements and regulations, including desk and on-site reviews. The LTC Section maintains a database of the cost report information, which is used to evaluate cost and develop reimbursement methodologies and rates. The LTC Section is also responsible for processing all necessary retroactive reimbursement rate change mass adjustments for these providers.

### MEDICAID ADMINISTRATIVE UNIT DESCRIPTIONS

### Health Care Innovation

The Health Care Innovation (HCI) Unit is responsible for coordinating the operations and activities to design the Arkansas Payment Improvement Initiative (APII)and service delivery systems. The unit works with multi-payers, staff and contractors to design and deliver episodes of care for acute conditions; implement new models of population-based health care for chronic conditions (e.g., patient-centered medical and health homes); develop and coordinate improved payment systems infrastructure requirements; and facilitate stakeholder, provider and beneficiary engagement through the APII.

Now in its third year of work, HCI continues its mission to improve the health of the population, enhance the patient care experience of care and reduce the cost of health care. The goal is to move Arkansas's health system from a fee-for-service model that rewards volume to an alternative payment model (APM) that rewards high-quality, effective outcomes for patients by aligning financial incentives for how care is delivered.

Patient-Centered Medical Homes (PCMH), while not a physical location, embody prevention and wellness efforts of patient-centered and coordinated care across all provider disciplines. With the goal of promoting and rewarding prevention and early intervention, coordinated teambased care and clinical innovation results in more efficient delivery system of high-quality care.

Nationally, our health system's support for primary care is weak and it has left the general public frustrated as much as it has left Primary Care Providers (PCPs) frustrated. Patients don't have a single provider who is accountable for his or her care. The complexity of the system can be overwhelming. PCPs are underpaid and not well integrated into other players in the system. The notion of a PCMH has a long history in primary care and there is an emerging trend to implement PCMH to address these frustrations with the current medical system.

PCMH helps achieves Arkansas's triple aim: improving population health, enhancing the patient experience, and controlling the cost of care. PCMH seeks to do this by investing more in primary care. This means higher take-home pay for PCPs, and smoother practice processes and workflows.

The Arkansas Medicaid PCMH Program turned out to be a great success as illustrated by the following table:

State	Me	dical Practice	S	Primary Care Physicians (PCPs)			Medicaid Beneficiaries		
Fiscal	# Enrolled	Total #	%	# Enrolled	Total #	%	# Enrolled	Total #	%
Year	in PCMH	Practices*	Enrolled	in PCMH	PCPs**	Enrolled	in PCMH	Beneficiaries***	Enrolled
2014	123	259	47%	659	1,074	61%	295,000	386,000	76%
2015	142	250	57%	780	1,074	73%	317,000	386,000	82%

#### ARKANSAS MEDICAID PCMH PROGRAM PARTICIPATION

\* This total represents the number of medical practices that are eligible to participate in the PCMH Program. These practices are in the Medicaid Primary Case Management program and have at least 300 beneficiaries attributed to them.

\*\* This total represents the number of primary care physicians that are associated with these practices.

\*\*\* This total represents the number of Medicaid beneficiaries that are assigned to these practices through the Medicaid Primary Case Management program.

Another segment of Health Care Innovation that has already been implemented is the Retrospective Episodes of Care. To date, fourteen (14) Episodes have gone live, which are Perinatal, Congestive Heart Failure (CHF), Total Joint Replacement (TJR), Colonoscopy, Cholecystectomy, Attention Deficit/Hyperactivity Disorder (ADHD), Oppositional Defiant Disorder (ODD), Coronary Artery Bypass Graft (CABG), Chronic Obstructive Pulmonary Disease (COPD), Asthma, Tonsillectomy and three types of Upper Respiratory Infections (URI).

With Episodes of Care, providers are rewarded for providing high quality, cost efficient care. However, providers whose costs exceed the performance of their peers must make payments back to the Medicaid program.

Through July 2015, Retrospective Episodes of Care has produced over 23,331 reports for almost 2,213 individual providers responsible for a patient's care. In order to create these detailed reports, approximately 454.9 million Medicaid claims have been processed to format just under 3.7 million individual episodes (before exclusions).

Arkansas Blue Cross Blue Shield (BCBS) and QualChoice continue to participate and launch selected episodes of care and are currently developing their own set of PCMHs.

Implementation of the multi-payer provider portal, where providers can enter quality metric data and access historical and performance measurement reports, centers around quality metric portal design for future episodes and provider report format based on lessons learned and feedback.

In an effort to improve population-based care for targeted populations, integrated care models are being developed to address specific needs for Development Disabilities (DD), Behavioral Health (BH), and Long Term Services and Supports (LTSS) populations.

### Continuity of Care and Coordination of Coverage

The Continuity of Care and Coordination of Coverage unit is responsible for coordinating DMS efforts in the implementation of the Health Care Independence Program and assisting with coordination of coverage for enrollees as they move in and out of Medicaid and transition to private health insurance programs. Additionally, this unit supports other Medicaid initiatives and coordinates with all areas within DMS, several other DHS Divisions, and other State agencies.

### PRESCRIPTION DRUG PROGRAM

The Prescription Drug Program, an optional Arkansas Medicaid benefit, was implemented in Arkansas in 1973. Under this program, eligible beneficiaries may obtain prescription medication through any of the 903 enrolled pharmacies in the state. During State Fiscal Year (SFY) 2015, a total of **470,961** Arkansas Medicaid beneficiaries used their prescription drug benefits. A total of 5.4 million prescriptions were reimbursed by Arkansas Medicaid for a cost of \$397.7 million dollars making the average cost per prescription approximately \$73.65. An average cost for a brand name prescription was \$346 dollars, representing 15% of the claims and accounting for 71% of expenditures. The average cost for a generic prescription was \$25 dollars, representing 85% of claims and accounting for 29% of expenditures.

The Prescription Drug Program restricts each beneficiary to a maximum of 3 prescriptions per month, with the capability of receiving up to 6 prescriptions by prior authorization. Beneficiaries under 21 years of age and certified Long Term Care beneficiaries are not restricted to the amount of prescriptions received per month. Persons eligible under the Assisted Living Waiver are allowed up to 9 prescriptions per month.

Beginning January 1, 2006, full benefit, dual-eligible beneficiaries began to receive drug coverage through the Medicare Prescription Drug Benefit (Part D) of the Medicare Modernization Act of 2003, in lieu of coverage through Arkansas Medicaid. Arkansas Medicaid is required to pay the Centers for Medicare and Medicaid Services (CMS) the State Contribution for Prescription Drug Benefit, sometimes referred to as the Medicare Part D Clawback. This Medicare Part D payment for SFY 2015 was \$42,021,754.94.

Arkansas Medicaid reimbursement for prescription drugs is based on cost and a dispensing fee. Drug costs are established and based upon a pharmacy's Estimated Acquisition Cost (EAC) and the federally-established Generic Upper Limit or State Established Upper Limit. Arkansas Medicaid has a dispensing fee of \$5.51 as established by the Division of Medical Services and approved by CMS. The EAC and dispensing fee are based upon surveys that determine an average cost for dispensing a prescription and the average ingredient cost. In March of 2002, a differential fee of \$2.00 was established and applied to generic prescriptions for which there is not an upper limit. The following table shows the average cost per prescription drug in the Arkansas Medicaid Program.



#### AVERAGE COST PER PRESCRIPTION DRUG SFY 2005-2015

### **OFFICE OF LONG TERM CARE**

Most people think of nursing facilities when they think of the Office of Long Term Care (OLTC). The OLTC professional surveyors conduct annual Medicare, Medicaid and State Licensure surveys of Arkansas' two hundred and twenty-six (226) Nursing Facilities, forty-one (41) Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICFID), including five (5) Human Development Centers, and ninety-two (92) Assisted Living Facilities. Annual and complaint surveys are also conducted in thirty-six (36) Adult Day Care and Adult Day Health Care facilities and two (2) Post-Acute Head Injury Facilities throughout the state. Semi-annual surveys are conducted in the fifty-eight (58) Residential Care Facilities, and twenty-one (21) Alzheimer's Special Care Units (seventeen (17) in Assisted Living Facilities and four (4) in nursing homes). Additionally, annual Civil Rights surveys are conducted in one hundred and five (105) hospitals.

In addition to its role inspecting long-term care facilities, the OLTC provides training and educational opportunities to various health care providers to help ensure that facilities provide the highest level of care possible to long term care residents. OLTC staff provided approximately fifty-two (52) hours of continuing education through twenty-six (26) workshops/seminars to over one thousand and seventy-two (1,072) staff members in the nursing home and assisted living industry during SFY 2015. Furthermore, there were two hundred and forty-three (243) agendas submitted from outside sources for review to determine one thousand two hundred and eighty-eight (1,288) contact hours for nursing home administrators.

The Nursing Home Administrator Licensure Unit processed renewals for six hundred and fifty-one (651) licensed administrators, and seventy-eight (78) license applications, and issued forty-six (46) new licenses and five (5) temporary licenses. Additionally, OLTC administered the state nursing home administrator examination to sixty-one (61) individuals. During SFY 2015, the Administrator-in-Training program trained 19 participants.

The Criminal Record Check Program applies to all categories of licensed long-term care facilities consisting of over five hundred and sixteen (516) affected facilities. During SFY 2015, there were thirty-four thousand and eight (34,008) "state" record checks processed through OLTC and twenty thousand and sixty-four (20,064) "federal" record checks processed with a total of ten thousand three hundred and eighty-two (10,382) disqualifications under both categories combined.

At the end of SFY 2015, the Registry for Certified Nursing Assistants (CNAs) contained thirty thousand three hundred and eight (30,308) active and eighty thousand seven hundred and eighty-nine (80,789) inactive names. In addition to maintaining the Registry for CNA's, the OLTC also manages the certification renewal process for CNAs, approves and monitors nursing assistant training programs, manages the statewide competency testing services, and processes reciprocity transfers of CNAs coming into and leaving Arkansas.

The Medical Need Determination Unit processed approximately one thousand three hundred and seventy-three (1,373) Arkansas Medicaid nursing facility applications per month while maintaining approximately thirteen thousand seven hundred seventeen (13,717) active cases. The unit also processed ten thousand nine hundred and forty-seven (10,947) assessments, two thousand eight hundred and ninety-seven (2,897) changes of condition requests, five hundred and forty-two (542) transfers, three thousand six hundred and fifty-one (3,651) utilization review requests and one thousand and five hundred and fifty-two (1,552) applications/reviews for ICFID, which includes two hundred and nine (209) new assessments and seven (7) transfers during the year. The unit completed four thousand one hundred and thirty-four (4,134) TEFRA applications and one hundred and ten (110) autism waiver applications. Additionally, the unit completed fourteen thousand eight hundred and seventy-two (14,872) applications/reviews/waivers for other medical programs within the Department of Human Services during SFY 2015.

The OLTC Complaint Unit Staffs a Registered nurse and licensed social worker who record the initial intake of complaints against long-term care facilities. When this occurs, the OLTC performs an on-site complaint investigation. They are often able to resolve the issues with the immediate satisfaction of the involved parties. The OLTC received eight hundred and eighty-three (883) nursing home complaints during SFY 2015 regarding the care or conditions in long-term care facilities.

### Office of Long Term Care (501) 682-8430

### Complaint Line 1-800-582-4887

## LONG-TERM CARE MEDICAID PROGRAM SERVICES AND STATISTICS

Since 1990, the federal long-term care program has had two levels of facility care under Medicaid. These levels of care are nursing facility services and intermediate care facility services for the intellectually disabled (ICF/ID). Arkansas classifies state-owned facilities as public and all others as private. Arkansas Health Center is a public nursing facility. The ICF/ID population is divided into the five (5) state-owned Human Development Centers, four (4) private pediatric facilities of which three (3) are for profit, one (1) private nonprofit pediatric facility, and thirty-one (31) fifteen (15) bed or less facilities serving adults. The nursing facilities include one (1) public and two hundred and twenty-five (225) private under Medicaid.

#### Note: There are two (2) additional private facilities that do not receive Medicaid funding.

	NURSING FACILITIES	ICF/ID
Public	Arkansas Health Center Nursing Facility (formerly	Arkadelphia Human Development Center
	Benton Services Center)	Booneville Human Development Center
		Conway Human Development Center
		Jonesboro Human Development Center
		Warren Human Development Center
Private	Private Nursing Homes	Private ICF/ID Pediatric facilities:
	(For Profit and Nonprofit)	Arkansas Pediatric
		Brownwood
		Millcreek
		Private Nonprofit ICF/ID Pediatric:
		Easter Seals
		Privata Napprofit ICE/ID:
		Private Nonprofit ICF/ID: 15 Bed or Less Facilities for Adults (31)
		TO DEU ULLESS FACILILES IULAUUILS (ST)

#### FREEDOM OF INFORMATION (FOI) REQUESTS

#### SFY 2015

FOI requests processed	332
Total pages of copies	185,435
Staff man-hours required	2,222

## UNDUPLICATED LONG-TERM CARE CLIENTS \* BY GENDER AND RACE

					RAC	E					<b>GENDER</b>	
County	White	Black		Spanish Amer.	Asian Amer.	Hawaiian Pac Isl	Other	Un- known	Total	Male	Female	Total
Arkansas	182	44					13	11	250	83	167	250
Ashley	102	28					9	11	167	59	107	167
Baxter	361	20			2		20	4	387	99	288	387
Benton	837	4	3	2	2		20 59	4 6	913	274	200 639	913
Boone	280	4	5	2	2	2	10	0	293	76	217	293
Bradley	133	28	1			2	10	41	233	124	89	233
Carroll	116	20	2	1			4		125	36	89	125
Chicot	74	39	2	1			4	33	150	51	99	150
Clark	224	49	1			1	20	32	327	146	181	327
Clay	160	43 1	1				12	52	173	57	116	173
Cleburne	159	1	1				9	2	173	59	112	171
Cleveland	64	6	1				2	2	74	15	59	74
Columbia	166	64	2				15	36	283	81	202	283
Conway	125	12	2				15	11	163	49	114	163
Craighead	670	31	2			1	46	23	773	278	495	773
Crawford	341	3	1		2		29	1	379	125	254	379
Crittenden	157	122			1	1	25	54	360	156	204 204	360
Cross	121	39			2		10	17	189	65	124	189
Dallas	87	28			1		46	15	177	93	84	177
Desha	30	16					1	10	59	29	30	59
Drew	107	34	1				6	15	163	53	110	163
Faulkner	755	74	3		3	2	92	53	982	419	563	982
Franklin	197		Ũ	1	1	-	11	3	213	70	143	213
Fulton	155		3				10	0	168	47	121	168
Garland	648	45	3	2	1	2	58	33	792	239	553	792
Grant	65	.0	Ũ	-	. 1	-	6	1	82	29	53	82
Greene	221	2					10	1	234	69	165	234
Hempstead	129	45			1		.0	21	204	66	138	204
Hot Spring	167	21	1		•		16	27	232	86	146	232
Howard	135	27	1			1	7	8	179	69	110	179
Independence	356	11	2	1		1	26	3	400	112	288	400
Izard	149	••	-	•		•	11	Ũ	160	38	122	160
Jackson	155	20	1				17	6	199	65	134	199
Jefferson	216	218	1		1		32	91	559	213	346	559
Johnson	85	1	•		•		1	•	87	21	66	87
Lafayette	46	17					2	20	85	33	52	85
Lawrence	217	2					8	4	231	77	154	231
Lee	39	38					2	6	85	31	54	85
Lincoln	115	13					7	12	147	64	83	147

## UNDUPLICATED LONG-TERM CARE CLIENTS \* BY GENDER AND RACE

					RAC	E					GENDE	र
			Native	Spanish	Asian	Hawaiian		Un-				
County	White	Black	Amer.	Amer.	Amer.	Pac Isl	Other	known	Total	Male	Female	Total
Little River	124	20					2	F	152	48	104	152
	341	20 12	1				3 19	5 15	388	40 172	216	388
Logan Lonoke	455	35	2		1		36	43	572	172	398	572
Madison	455 63	30	2		1		30	43	63	16	390 47	63
	141		1		2	1	10		155	44	47 111	155
Marion Miller	215	68			2	1	26	11	353	142	211	
		67	2 1	1	1		20 12	41 16				353
Mississippi	171		1	1					268	105	163	268
Monroe	41	11		1			2	3	58	19	39	58
Montgomery	112	1	1				4	00	118	22	96	118
Nevada	74	25	1				7	20	127	57	70	127
Newton	59						3		62	8	54	62
Ouachita	164	86	1				8	55	314	118	196	314
Perry	71		1				7		79	25	54	79
Phillips	34	42	1				4	19	100	34	66	100
Pike	130	4					6	1	141	53	88	141
Poinsett	226	26	-			1	16	18	287	119	168	287
Polk	117	_	2				6		125	29	96	125
Pope	363	7		1	1	1	26	4	403	115	288	403
Prairie	99	12	1				12	8	132	61	71	132
Pulaski	1,251	508	7	8	7	1	178	369	2329	784	1,545	2,329
Randolph	213						6		219	51	168	219
Saline	590	58	3		6	2	41	41	741	304	437	741
Scott	60						4		64	31	33	64
Searcy	71						4		75	18	57	75
Sebastian	771	40	3	3	12	1	98	28	956	310	646	956
Sevier	146	5	1			2	5	2	161	45	116	161
Sharp	151		2				6		159	61	98	159
St. Francis	40	35						5	80	29	51	80
Stone	52		1				1		54	13	41	54
Union	290	75		1		1	25	56	448	140	308	448
Van Buren	123			1	1		3		128	35	93	128
Washington	916	9	4	2	4	2	71	12	1020	363	657	1,020
White	463	13	3	1	1	1	49	13	544	193	351	544
Woodruff	79	18	1				4	11	113	35	78	113
Yell	222	2	1	1	1		14	2	243	75	168	243
Total	16,801	2,272	70	27	55	26	1,405	1,403	22,059	7 604	14,455	22 050
Iotai	10,001	2,212	70	21	- 55	20	1,403	1,403	22,009	7,004	14,400	22,009

\*Note, duplication may occur when a resident changes facility and/or county.

### MEDICAID LONG-TERM CARE FACILITY PROGRAM STATISTICS

### DISTRIBUTION OF PATIENTS BY LEVEL OF CARE WITH PER DIEM RATES

FACILITY	NO. OF	TOTAL	TOTAL *	AVERA	GE WEIGHTED RATE
ТҮРЕ	FACIL.	BEDS	RECIPIENTS	BY	FACILITY TYPE
Nursing Facilities					
Private Nursing Facilities	223	24,015	17,543	\$	172.11
Public-AHC	1	290	270	\$	496.85
ICF/ID Facilities					
Private Pediatric					
Over 15 beds	5	225	254	\$	339.99
Private Adult					
15 beds & Under	31	322	364	\$	222.88
HDC	5	990	958	\$	402.45
Total Medicaid	265	25,842	19.389		

Non-Medicaid		
NF Medicare	1	87
NF Private	1	105
Total Non-Medicaid	2	192
Total	267	26,034

\*Recipients reflect an unduplicated count of persons residing in specified facilities during July 1, 2014 - June 30, 2015.

FACILITY CLASS	PATIENT DAYS	EXPENDITURES	AVERAGE DAILY PAYMENTS	AVG. ANNUAL PAYMENTS PER INDIVIDUAL
Private NF	4,179,654	\$622,361,829	\$148.90	\$35,476.36
Arkansas Health Center	86,849	\$41,287,746	\$475	\$152,917.58
Human Development Centers ICF/ID	331,113	\$130,982,619	\$396	\$136,725.07
Private ICF/ID - Over 15 beds	74,519	\$25,041,371	\$336	\$98,588.07
Private ICF/ID - 15 beds or less	117,055	\$24,766,766	\$212	\$68,040.57
TOTAL	4,789,190	\$844,440,331		

### LTC MEDICAID EXPENDITURES



## LTC MEDICAID RECIPIENTS



## OFFICE OF LONG TERM CARE SFY 2005-2015





\* Includes Private Nursing Homes and Arkansas Health Center



**ICF/ID MEDICAID RECIPIENTS\*\*** 

STATE FISCAL YEAR

\*\* Includes Private Pediatric, Private Adults and HDCs

Note: SFY 2011 reflects closure of Alexander Human Development Center.

### OFFICE OF LONG TERM CARE

#### LTC FACILITY EXPENDITURES IN MILLIONS



#### PRIVATE NURSING FACILITY EXPENDITURES SFY 2005-2015



STATE FISCAL YEAR

## OFFICE OF LONG TERM CARE SFY 2005-2015



#### ARKANSAS HEALTH CENTER

STATE FISCAL YEAR



HUMAN DEVELOPMENT CENTERS

STATE FISCAL YEAR

## OFFICE OF LONG TERM CARE SFY 2005-2015



#### PRIVATE ICF/ID FACILITY EXPENDITURES (15 BEDS OR LESS "ADULTS")



### ANALYSIS OF PRIVATE FACILITY EXPENDITURES

Arkansas Medicaid is a major provider of private nursing facility services accounting for approximately 67% of all occupied beds. Expenditures in SFY 2015 increased by 0.2% from SFY 2014 with an increase of 5.3% over the past five (5) years.

### UTILIZATION CONTROL AND NURSING FACILITY PAYMENT CLASSIFICATIONS

The number of Medicaid recipients in nursing facilities has decreased by 2.88% in the past five (5) years, while the estimated over-age-85 population has increased by approximately 5.54% during the same period. With the continued expansion of home and community based programs, those whose needs can be met in their own homes will continue to choose that option.



# GROWTH OF PRIVATE NURSING FACILITY BEDS AND MEDICAID RECIPIENTS (SFY 2010-2015)

Source: HMVR-258J, EDS Unduplicated Count Specialty Report and UALR Institute for Economic Advancement

## OFFICE OF LONG TERM CARE SURVEY & CERTIFICATION

### **NURSING HOMES**

Standard Surveys Performed	225	New facilities Licensed/Certified	2
Initial Medicaid Surveys Cor	nducted	0	
State Licensure Surveys Co	nducted	213	
State Audits for Minimum S	taffing	19	
Facilities Cited with Substar	ndard Quality of Care	39	
Complaint Reports Receive	d	883	
Complaint Surveys Conduct	ted	967 *	
Complaint Surveys on Priva	te Pay Facilities	847	
*Includes cases of	of multiple complaints in	vestigated during a single survey.	

Some complaints cross fiscal year timelines of reporting and investigation.

## RCF/ADC/ADHC/PAHI/ALF I/ALF II/HCR

Standard Surveys Performed	208
Standard Follow Up Surveys	165
Life Safety Code Surveys	258
Life Safety Code Follow Ups	70
Complaint Reports Received	153
Complaint Surveys Completed	142
Complaint Surveys of Unlicensed Facilities	6

ARKANSAS DHS STATISTICAL REPORT DIVISION OF MEDICAL SERVICES

### SFY 2015





#### STATE FISCAL YEAR



LICENSED ICF/ID BEDS SFY 2005-2015

Note: SFY 2011 reflects closure of Alexander Human Development Center.



RESIDENTIAL CARE BEDS\* SFY 2005-2015

#### RESIDENTIAL CARE FACILITIES\*\* SFY 2005-2015



\* Does not include two (2) post acute head injury Residential Care Facility with sixty (60) beds.

\*\* Decrease in number of beds because some facilities closed and most converted to assisted living.



ADULT DAY CARE FACILITIES SFY 2005-2015

ADULT DAY CARE FACILITY SLOTS SFY 2005-2015





### INTRODUCTION

#### AGENCY HISTORY

During the 1940's and early 1950's, rudimentary services for blind people were provided by "home teachers" who were employed by the Arkansas Department of Welfare. In 1955, services to blind people were transferred to the Arkansas Rehabilitation Services, then to the Department of Education.

Arkansas Rehabilitation Services for the Blind was created in 1965 by Arkansas Act 180. This Act established a Division of Rehabilitation Services for the Blind within the State Board for Vocational Education. All services for the blind were transferred to said Division from the Arkansas Rehabilitation Services.

Act 38 of 1971 transferred the functions, powers, and duties of the Rehabilitation Services for the Blind to the Department of Social and Rehabilitation Services (now the Department of Human Services) and placed them in the Division of Rehabilitation Services.

Arkansas Act 393 of 1975 amended Arkansas Act 38 of 1971 to require that the functions, powers and duties of the Rehabilitation Services for the Blind be located within an Office for the Blind and Visually Impaired in the Division of Rehabilitation Services. Act 393 gave the Office for the Blind and Visually Impaired statutory authority and legal authority to promulgate rules, and established an Advisory Committee appointed by the Governor.

In 1983, a number of consumer, education, and service organizations identified a critical need for specialized services to visually impaired and blind Arkansans. In response to this concern, the Governor and Legislature established the Division of Services for the Blind (DSB) under Act 481. Although previously Arkansas had offered separate services for blind and visually impaired persons, Act 481 provided that the agency should be governed by a policy-making board, the majority of whom must be blind persons. Within the past decade, DSB has been commended for innovative programming, consumer responsiveness, and consistently high performance in the rehabilitation of severely disabled persons.

DSB functions both as a direct service provider and as a consumer agent in locating and purchasing quality services (including medical and educational services; equipment or supplies related to self-sufficiency; job placement or employment services; etc.). All direct services are made available to consumers in their own communities.

DSB serves consumers through three interdependent units: **Field Services**, **Business and Technology Services**, and the **DSB Directors Office**. These three service units were designed by the **DSB Board** to offer two advantages to the State of Arkansas:

- 1. Enhance the personal self-sufficiency of consumers eliminating costs associated with unnecessary skilled care;
- 2. Maximize the potential contributions made by consumers as citizens and taxpayers.

### INTRODUCTION

#### PHILOSOPHY AND GOALS

The Arkansas Division of Services for the Blind is dedicated to the independence of Arkansans who are blind or visually impaired and is committed to the principle that these individuals have the right to make informed choices regarding where they live, where they work, how they participate in the community, and how they interact with others.

Our mission is to work in partnership with these Arkansans by assisting them in obtaining the information they need to make informed choices and by providing them with access to services that increase their opportunities to live as they choose.

Within the constraints of state and federal laws and based on available funds, the Division of Services for the Blind fulfills its mission through the following goals:

- 1. **Employment** To assist Arkansans who are blind or visually impaired to secure or maintain employment consistent with their skills, abilities, and interests;
- Rehabilitation Teaching To assist Arkansans who are blind or visually impaired to live as independently as possible through the development of skills, accommodations, or adaptations that are necessary to perform all activities of daily living;
- 3. **Prevention of Blindness** To assist in preventing blindness by stabilizing vision, and, where possible, restoring vision.

During the 2015 state fiscal year, DSB provided specialized services to blind and visually impaired persons through two major program units. **Field Services** offered vocational rehabilitation and independent living services to blind and severely visually impaired persons in their homes and communities throughout Arkansas. **Business and Technology Services** provided assessment of technological and job development needs, then prescribed equipment and training plans to meet those needs in a rapidly changing job market and business environment. The DSB Director's Office supported the programs offered above through supplemental administrative services as well as operating the Arkansas Information Reading Services for the Blind Network.

### **DSB FIELD SERVICES**

**Vocational Rehabilitation-** The objective of the Vocational Rehabilitation (VR) program is to ensure that qualified blind and visually impaired persons work in appropriate careers and become as personally and economically independent as possible. The program assesses consumer needs, plans appropriate services based upon informed consumer choice, and develops and provides cost-effective services for individuals who are blind or severely visually impaired. Consumers usually range in age from 14 to 64. The vocational rehabilitation services provided are consistent with the strengths, resources, priorities, concerns, abilities, capabilities and informed choice of the disabled individual.

To be eligible for DSB services, the individual must have a visual disability. The visual disability must be a substantial impediment to employment. It must be determined that the individual with the visual disability can benefit from vocational rehabilitation services in the achievement of a vocational outcome. Additionally, the individual requires vocational rehabilitation services to prepare for, engage in, or retain gainful employment. After an individual is determined eligible for vocational rehabilitation, services are provided. In SFY 2015, DSB served **1,538** vocational rehabilitation consumers, of which 100% were severely disabled. Of this number, **306** blind or severely visually impaired individuals successfully achieved employment outcomes.

### **VOCATIONAL REHABILITATION (VR) DEMOGRAPHIC BREAKDOWN**

GEN	NDER	RA	CE	AGE	RANGE
Male	754	White	White 908		123
Female	784	Black	527	22-39	337
Total	1,538	Hispanic	16	40-49	246
· · · · ·		Indian	13	50-59	444
		Asian	19	60-69	345
		Other	55	70+	43
		Total			1,538

The Older Blind Program provides in-home instructions in the activities of daily living to Arkansans, age 55 and older, who are blind, severely visually impaired or have a rapidly progressive visual impairment. The program assists eligible individuals by teaching independent living skills necessary to remain independent in their homes and communities. DSB, the DHS Division on Aging and Adult Services, and the Department of Health work together to support the independence of older blind persons within the state. During SFY 2015, the program served **173** older blind persons, including **117** under the federal grant contract and **56** served through in-kind services of World Services for the Blind (WSB). All **117** individuals served under the contract successfully completed their rehabilitation plans.

### INDEPENDENT LIVING SERVICES FOR OLDER BLIND DEMOGRAPHIC BREAKDOWN

GENDER Male 52						
52						
121						
173						

RACE							
White	153						
Black	20						
Hispanic	0						
Indian	0						
Asian	0						
Other	0						
Total	173						

AGE R	ANGE
55-60	15
61-65	13
66-70	12
71-75	7
76-80	16
81-85	38
86+	72
Total	173

### DSB BUSINESS AND TECHNOLOGY SERVICES

**Consumer Technology-** Like their sighted counterparts, blind college students, insurance agents, lawyers, social workers, ministers, physicians, etc., have multiple needs for computers and other technology. Computer systems with prescriptive sensory adaptations are developed by the Consumer Technology Program to enable blind and visually impaired individuals to access the information needed for success in their chosen professions.

During SFY 2015, there were 632 visits made to the Consumer Technology Lab with technology specialists providing consultation and training to 270 individuals. Additionally, numerous public inquiries were made by agencies, businesses, and individuals interested in learning more about adaptive equipment for blind and visually impaired people. The Technology Lab has proven to be valuable in allowing blind individuals to have access to computers for the purpose of gaining experience in using adaptive equipment.

**Vending Facility Program-** The Vending Facility Program (VFP) provides self-employment business opportunities throughout the state for individuals who are interested in, and have the necessary skills for, private enterprise. The vending locations are managed by totally blind or legally blind persons who have been trained and licensed by the Division of Services for the Blind under the federal Randolph Sheppard Act. In addition to initial training, managers are also provided technical assistance, financial management services and upward mobility training. The program also assesses and recruits potential new locations. It equips locations, maintains and replaces equipment as needed, and provides initial stock inventory. In fiscal year 2015, \$30,446 was personally spent by the vendors upgrading existing facilities. Licensed blind vendors operated 17 vending locations with sales of over \$1.1 million dollars. There were also 16 mechanical vending locations on Arkansas highways generating income of \$116,737. Vending managers earned commissions on sales totaling \$268,843, an average of \$15,814 annually.

**Self-Employment** - DSB also offers self-employment guidance for vocational rehabilitation consumers interested in starting their own business. The guidance consists of tools for business planning, counseling and guidance and technical assistance as needed. DSB served 3 consumers during SFY 2015.

**Volunteer Coordination** - In SFY 2015, DSB volunteers participated in various activities with a total of 299 hours. Service was donated in the areas of management, direct services, advocacy, indirect services, special events, education and training, boards/commissions and advisory committee activities. A total of 80 volunteers donated time to DSB staff and consumers and various DSB and DHS projects.

**Braille/Tape Production-** This unit converts printed materials into Braille, large print, and cassette tape or computer diskette according to the user's preference in order to comply with ADA requirements or the Federal Rehabilitation Act. Services are provided after identifying preference of media choice from the agency's staff, consumers and other professionals throughout the field of blindness: e.g. textbooks, operating manuals, meeting agendas/minutes, training packets, test for employment, etc. This is a unique service specifically designed to meet the blind and visually impaired individual's needs. The service is managed by a Library of Congress Certified Braille Transcriber. For SFY 2015, the Braille/Tape Production unit received a total of 284 requests for alternative format to print. Two hundred seventy nine (279) of the requests were for Braille. These requests resulted in the production of 5,610 Braille pages and 7,215 large print pages.

#### **DIRECTOR'S OFFICE**

The DSB Director's Office provides administrative guidance and supplemental staff support to the previously mentioned programs in the form of policy development, staff development, and financial services. Additionally, it oversees the operation of the Arkansas Radio Reading Services for the Blind (AIRS).

**Arkansas Information Reading Services for the Blind (AIRS)-** AETN estimates that the number of consumers who accessed the service by personal television or computer streaming is approximately 2,100 individuals in SFY 2015. At the same time, the Arkansas Information Reading Services for the Blind served an average of 250 consumers each month throughout Arkansas, offering telephone-based personal reader service that provides extensive reading of newspapers, magazines and other selected text upon demand from local, state and national sources.

Source: Division of Services for the Blind



### INTRODUCTION

#### **Mission**

The mission of the Division of Youth Services is to provide effective prevention, intervention and treatment programs to give opportunities for success to families and children in Arkansas and to ensure public safety.

#### **Vision**

Children and families in Arkansas are safe and have the resources they need in their communities to help them succeed.

#### **Values**

This plan is based on a number of shared values and beliefs among stakeholders for juvenile justice reform:

- 1. State resources and programs to support children and families in Arkansas should be coordinated in a system of care for maximum effectiveness. This imperative must infuse every goal and strategy in this plan.
- 2. Redirecting resources from incarceration and punishment to prevention and treatment will be more effective, less costly, and lead to greater public safety for citizens of the state.
- 3. Youth and families should receive services in community centers close to their homes whenever possible. This will allow more community buy-in, family involvement, and ease of transition after treatment.
- 4. Response to children in trouble should involve multi-system interventions with their families, and families should be involved in needs assessment and planning.
- 5. Programs and services should be strength-based and empower youth and families to succeed.
- 6. Programs and services should be evidence-based or have data showing effective outcomes. To achieve this accountability will require better baseline data and on-going data sharing as well as a commitment to data-based decision making.
- 7. All children and youth in the state should have equal opportunities for fairness, help and success without regard to gender, race or ethnicity, disability, geographic location, income level, or any other factor.
- 8. An effective juvenile justice system will require creative partnerships among state agencies, public and private schools, churches and faith-based organizations, local communities, the judicial system, and foundations.

### INTRODUCTION

#### Historic Overview of DYS

Act 199 of 1905 established the first reform schools in Arkansas in Little Rock and Alexander, respectively.

Act 67 of 1917, the Arkansas Boys' Reform School was relocated to Pine Bluff.

Act 60 of 1937 established two additional "training" schools at Wrightsville and Fargo.

In 1968, the Department for Rehabilitative Services was assigned responsibility to administer "training" schools. The Benton Services Center was opened and controlled the diagnosis and intake responsibilities regarding the youth committed to state custody.

In 1971, Act 38 established the Department of Social and Rehabilitative Services (SRS), a forerunner to the current Department of Human Services (DHS). The Office of Juvenile Services was placed under the direction of the Director of SRS. In 1977, the Division of Youth Services was formally created as a division within the present DHS.

In 1985, Act 348 merged the Division of Youth Services with the Division of Children and Family Services until Act 1296 of 1993 reestablished DYS as an independent division within DHS. The Division of Youth Services (DYS) was authorized by Act 1296 to be "devoted entirely to handling the problems of youths involved in the juvenile justice system." DYS became operational in October 1993 and is responsible for client-specific programming and individual treatment programs, serious offender programs for violent youth offenders, providing alternative community-based programming, and other services specified directly by Act 1296.

In SFY 2015, the Division of Youth Services contracted with Community Based Providers (CBP) for the following services: Targeted Casework Management, Therapy, Diagnosis and Evaluation, Intensive Casework Management, Interstate Compact, Emergency Shelter and Residential Treatment. In addition, the Community Based Providers provided sanction services that included Community Service Supervision, Intensive Supervision and Tracking, Compliance Monitoring, Drug Screening, Day Services Level I, Day Services Level II, and Crisis Residential Treatment. Funding for community based services was allocated to each judicial district, with one contractor servicing each district. The providers in each district conducted a needs survey in order to provide the services most beneficial to the youth in their individual areas. Aftercare services were provided in accordance with ACT 1222, with quarterly reports submitted to the Legislative Committee on Children and Youth.

The Division also contracts for Specialized Services including: Therapeutic Group Home Services, Comprehensive Residential Treatment Services in Psychiatric facilities, Sex Offender Treatment Services, Socialization/Recreation Services, Therapeutic Foster Care, Diagnosis and Evaluation and Therapy. The Residential Facilities have a total of 305 bed contracted with DYS.

The Residential Facilities had direct expenses in the amount of \$26,290,133.74. The Community Based Programs and Service Providers had direct expenses in the amount of \$18,277,672.63. The Specialized Services Programs had direct expenses in the amount of \$3,005,225.54. Total expenditures was \$47,573,031.91.

#### **Community Based Programs and Services Providers**

Comprehensive Juvenile Services - Fort Smith Consolidated Youth Services - Jonesboro Conway County Community Services, Inc. - Morrilton Counseling Clinic - Benton East Arkansas Youth Services, Inc. - Marion Health Resources of Arkansas, Inc. - Batesville Ouachita Children's Center - Hot Springs Phoenix Youth and Family Services - Crossett Professional Counseling Associates - Lonoke South Arkansas Youth Services, Inc. - Magnolia Southwest Arkansas Counseling & Mental Health Center - Texarkana United Family Services, Inc. - Pine Bluff Youth Bridge, Inc. - Fayetteville

#### **Specialized Services Programs**

Arkansas State Hospital Unit, ASH - Little Rock Consolidated Youth Services - Jonesboro Piney Ridge - Fayetteville Rivendell Behavior Health Services - Benton South Arkansas Youth Services, Inc. - Magnolia Vera Lloyd - Little Rock Youth Bridge - Fayetteville Youth Home - Little Rock Youth Home - Little Rock Youth Villages, Inc. - Memphis, TN A1 Community Empowerment Council, Inc. - Little Rock

#### **Residential Facilities**

Arkansas Juvenile Assessment & Treatment Center - Bryant, AR Colt Juvenile Treatment Center Harrisburg Juvenile Treatment Center Mansfield Juvenile Treatment Center for Girls Dermott Juvenile Treatment Center Dermott Juvenile Correctional Facility Lewisville Juvenile Treatment Center

### **COMMITMENTS TO YOUTH SERVICES CENTERS\***



Total Number of Commitments: 538

\*All commitments were counted even if a juvenile received one or more new commitment orders in the same case. Each was counted as a new commitment.

## COMMITMENTS TO YOUTH SERVICES CENTERS **BY JUDICIAL DISTRICT**

JudicialCommittingNumber of CommitmentsDistrictCountyBy CountyDistrict Total			Judicial	Committing	Number of Commitments By County District Total		
DISTRICT	County	By County District	Total	District	County	By County Distri	ct Total
1st	Cross Lee	3 0		11th East	Arkansas	3	3
	Monroe	Ő		11th West	Jefferson	36	
	Phillips	9			Lincoln	1	37
	St. Francis	12					
	Woodruff	1	25	12th	Sebastian	28	28
2nd	Clay	1		13th	Calhoun	0	
	Craighead	14			Cleveland	0	
	Crittenden	8			Columbia	10	
	Greene	4			Dallas	2	
	Mississippi	11	20		Ouachita	26	<u></u>
	Poinsett	0	38		Union	24	62
3rd	Jackson	4		14th	Baxter	1	
	Lawrence	2			Boone	1	
	Randolph	4	40		Marion	0	0
	Sharp	3	13		Newton	0	2
4th	Madison	0		15th	Conway	4	
	Washington	6	6		Logan	0	
					Scott	0	
5th	Franklin	2			Yell	3	7
	Johnson	2	-		<b>e</b>		
	Pope	5	9	16th	Cleburne	4	
6th	Dorn	0			Fulton	0 3	
ouri	Perry Pulaski	52	52		Independence Izard	0	
	T UIDSKI		52		Stone	0	7
7th	Grant	9					
	Hot Spring	18	27	17th	Prairie	0	
					White	9	9
8th North	Hempstead Nevada	22 1	23	18th East	Garland	29	29
	Nevaua	I	23	TOUTEAS	Gananu	29	29
8th South	Lafayette	1		18th West	Montgomery	0	
	Miller	18	19		Polk	2	2
9th East	Clark	5	5	19th East	Carroll	0	0
046 14/2 24	Linuard	4			Denter		0
9th West	Howard Little River	1 11		19th West	Benton	6	6
	Pike	2		20th	Faulkner	20	
	Sevier	1	15		Searcy	0	
					Van Buren	0	20
10th	Ashley	16					
	Bradley	7		21st	Crawford	3	3
	Chicot	7			<b>_</b>		
	Desha Drew	10 10	50	22nd	Saline	37	37
		10		23rd	Lonoke	4	4
Based on act	ual commitment o	rders regardless of case			TOTAL *		538

Source: Division of Youth Services

### YOUTH SERVICES CENTERS COMMITMENTS







Source: Division of Youth Services

## ADJUDICATED DELINQUENTS COMMITTED **TO YOUTH SERVICES CENTERS BY MOST SERIOUS FELONY OFFENSES** SFY 2005 to 2015

Felony	State Fiscal Year											
Offense	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	
Arson	2	3	4	6	1	4	5	0	0	1	2	
Battery, First Degree	7	1	2	2	6	4	3	2	1	2	5	
Burglary (d)	52	55	60	73	80	108	69	67	39	41	39	
Kidnapping	0	0	0	0	2	1	1	3	0	1	0	
Murder (a) (1)	0	0	0	2	2	0	3	2	1	1	0	
Rape (2)	19	17	14	17	23	16	16	19	9	13	17	
Robbery (b)	17	15	12	22	30	96	12	24	21	20	10	
Total Commitments of Selected Offenses	97	91	92	122	144	229	109	117	71	79	73	
Total Commitments of All	575	647	622	508	636	531	/81	196	468	486	538	

598

636

531

481

496

468

486

538

(a) Includes Capital, First Degree and Second Degree Murder.

(b) Includes Aggravated Robbery and Robbery.

(c) Includes Commitments for "Evaluation Only".

(d) Includes Burglary Commercial and Residential.

(1) Includes Attempted Capital Murder, Conspiracy to Commit Capital Murder, Conspiracy to Commit Murder-Second Degree, and Criminal Attempt Murder-Second Degree.

575

(2) Includes Criminal Attempted Rape.

Offenses (c)

### **Commitments By Offense Class**

622

647

SFY	Felonies	Misdemeanors	Violation*	Total
2005	328	245	2	575
2006	354	293	0	647
2007	359	260	3	622
2008	379	214	5	598
2009	409	227	0	636
2010	331	186	14	531
2011	306	175	0	481
2012	301	179	16	496
2013	199	136	133	468
2014	204	137	145	486
2015	229	159	150	538

\* Violation includes aftercare violations, probation violations, or revocation of probation. Starting mid October 2012, DYS has been able to more accurately denote the youth committed for revocation of probation, probation violations, and aftercare violations.

### ADJUDICATED DELINQUENTS COMMITTED TO YOUTH SERVICES CENTERS BY CATEGORY OF OFFENSE AND SEVERITY

Offense					Felon	y				Mis	deme	anor		Total
Category	Sex	Y	Α	В	С	D	U	Total	Α	В	С	U*	Total	Offenses
Person	Male	34	1	19	1	32	0	87	35	1	1	0	37	124
	Female	1	0	0	1	6	0	8	10	1	3	0	14	22
	Total	35	1	19	2	38	0	95	45	2	4	0	51	146
Property	Male	3	2	33	40	37	0	115	42	1	0	0	43	158
	Female	0	0	0	0	1	0	1	5	0	0	1	6	7
	Total	3	2	33	40	38	0	116	47	1	0	1	49	165
Public Order	Male	0	0	1	2	6	0	9	8	0	21	0	29	38
	Female	0	0	0	1	1	0	2	1	0	5	0	6	8
	Total	0	0	1	3	7	0	11	9	0	26	0	35	46
Drug Law	Male	0	0	0	1	3	0	4	15	0	0	0	15	19
Violation	Female	0	0	0	0	1	0	1	0	0	0	0	0	1
Violation	Total	0	0	0	1	4	0	5	15	0	0	0	15	20
					-	-	-	-						
Other	Male	0	0	0	0	2	0	2	3	1	0	121	125	127
	Female	0	0	0	0	0	0	0	1	0	1	32	34	34
	Total	0	0	0	0	2	0	2	4	1	1	153	159	161
Totals	Male	37	3	53	44	80	0	217	103	3	22	121	249	466
	Female	1	0	0	2	9	0	12	17	1	9	33	60	72
	Total	38	3	53	46	89	0	229	120	4	31	154	309	538

The severity of the offense ranges from Felony classification Y being the most serious to Misdemeanor classification U being the least serious.

\* The offenses of Revocation of Probation, Violation of Probation, and Aftercare Violation are all listed under the Misdemeanor classification U for purposes of this reporting chart.

## PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS COMMITTED TO YOUTH SERVICES CENTERS OFFENSE AGAINST PERSON SFY 2012 - 2015

Offense Classification	Offense		204.2	2042	2014	2045
	A	Offense Title Murder, Second Degree	2012 1	2013 1	2014 1	2015 0
Felony	A	Domestic Battering 1st Degree	0	0	-	1
	A	Sexual Assault, First Degree	0	0	0 1	
	B	Battery, First Degree	2	1	2	0 5
	B	Domestic Battery, First Degree	2	2	2	0
	B	Domestic Battery, First Degree	2	2	0	0
	B	Furnishing Deadly Weapon to Minor	0	1	0	0
	B	Furnishing Prohibited Articles	0	1	0	C
	B	Kidnapping	3	0	1	
	В	Robbery		8	7	0 10
		<b>,</b>	6			
	В	Sexual Assault, Second Degree	6	1	2	4
	B	Terroristic Act	0	3	0	0
	С	Dist-Poss-View Sex Explicit Child Material 1st Offense	0	0	1	C
	С	Domestic Battery, Second Degree	1	1	0	1
	С	False Imprisonment, First Degree	1	0	0	(
	С	Furnishing Prohibited Articles	0	0	0	
	С	Hindering Apprehension or Prosecution	1	0	0	(
	С	Intimidating a Witness	1	0	0	(
	С	Manslaughter	3	0	0	(
	С	Negligent Homicide	2	0	0	(
	С	Sexual Assault, Third Degree	0	2	1	(
	С	Trans/Dstrbtn Mat Depct Child, First Offense	0	2	0	(
	D	Aggravated Assault	7	5	6	3
	D	Aggravated Assault on Employee Correctional Facility	1	1	1	(
	D	Aggravated Assault on Family of Household Member	1	2	2	3
	D	Battering, Domestic - 3rd Degree	2	0	0	(
	D	Battery, Second Degree	20	12	14	8
	D	Communicating False Alarm	0	0	1	(
	D	Criminal Attempt - Sexual Abuse	0	0	0	1
	D	Endangering Welfare of Minor - 1st Degree	0	1	0	(
	D	Negligent Homicide	1	0	0	(
	D	Sexual Assault - 2nd Degree	7	6	8	10
	D	Sexual Assault - 4th Degree	0	0	0	1
	D	Sexual Solicitation - Indecency of a Child	1	1	0	(
	D	Terroristic Threatening, First Degree	15	12	15	12
	Y	Aggravated Robbery	18	13	13	18
	Y	Capital Murder	0	0	0	(
	Y	Kidnapping	0	0	0	(
	Y	Murder, First Degree	1	0	0	(
	Y	Rape	19	9	13	17
		Total Felony Offenses	124	85	89	95
## PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS COMMITTED TO YOUTH SERVICES CENTERS OFFENSE AGAINST PERSON SFY 2012 - 2015

Offense	Offense	e				
Classification	Grade	Offense Title	2012	2013	2014	2015
Misdemeanor	А	Assault, First Degree	6	1	2	7
	А	Assault Family or Household Member, First Degree	0	2	2	0
	А	Battery, Third Degree	29	15	9	17
	А	Body Piercing/Branding/Tattooing Minor False Claim Paren	0	0	1	0
	А	Communicating False Alarm	1	0	0	0
	А	Domestic Battery, Third Degree	12	9	5	10
	А	Endangering Welfare of a Minor, Second Degree	1	1	1	0
	А	False Imprisonment - 2nd Degree	0	1	0	0
	А	Negligent Homicide	0	0	2	0
	А	Sexual Assault, Fourth Degree	0	0	0	0
	А	Stalking Third Degree	0	0	1	0
	А	Terroristic Threatening, Second Degree	12	13	10	11
	В	Assault Family of Household Member, Second Degree	1	1	0	0
	В	Assault, Second Degree	1	4	0	2
	В	Terroristic Threatening, Second Degree	1	0	1	0
	С	Assault, Third Degree	1	2	0	3
	С	Assault Family or Household Member, Third Degree	1	2	3	1
	U	Insult or Abuse of a Teacher	0	2	0	0
		Total Misdemeanor Offenses	66	53	37	51

Total Commitments for Offense Against Persor	190	138	126	146
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## PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS COMMITTED TO YOUTH SERVICES CENTERS OFFENSE AGAINST PROPERTY SFY 2012 - 2015

Offense	Offense	2				
Classification	Grade		2012	2013	2014	2015
Felony	А	Arson	0	0	0	2
	В	Burglary	5	1	0	1
	В	Burglary, Residential	0	0	0	25
	В	Criminal Attempt	1	0	0	0
	В	Forgery, First Degree	0	1	0	0
	В	Residential Burglary	43	25	30	0
	В	Theft of Property	12	7	6	5
	В	Theft by Receiving	4	3	1	2
	С	Arson	0	0	1	0
	С	Commercial Burglary	19	13	11	13
	С	Criminal Attempt	1	1	1	5
	С	Criminal Mischief, First Degree	6	6	2	7
	С	Defacing Objects of Public Interest>\$250	0	0	0	0
	С	Forgery, Second Degree	3	0	2	0
	С	Impairing Operation of Vital Public Facility	0	0	0	1
	С	Obtaining Drugs by Fraud	0	1	0	0
	С	Theft of Property	21	5	2	11
	С	Theft by Receiving	5	5	11	3
	D	Breaking or Entering	17	15	16	18
	D	Criminal Attempt	1	1	1	0
	D	Criminal Mischief, First Degree	2	0	2	7
	D	Criminal Mischief, 2nd Degree	0	0	0	1
	D	Theft by Receiving	0	0	0	5
	D	Theft of Property	4	8	5	7
	Y	Criminal Attempt	0	0	0	1
	Y	Aggravated Residential Burglary	0	8	3	2
		Total Felony Offenses	144	100	94	116

## PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS COMMITTED TO YOUTH SERVICES CENTERS OFFENSE AGAINST PROPERTY SFY 2012 - 2015

Offense	Offense					
Classification	Grade	Offense Title	2012	2013	2014	2015
Misdemeanor	А	Consol Offenses - Shoplifting Presump - Amount of Theft	0	0	0	0
	А	Criminal Attempt	1	0	1	3
	А	Criminal Mischief, First Degree	8	6	3	10
	А	Criminal Mischief, Second Degree	1	0	1	1
	А	Fraudulent Use of a Credit Card	0	0	1	1
	А	Shoplifting	4	1	3	1
	А	Theft by Receiving	4	5	5	4
	А	Theft of Property	22	14	26	23
	А	Unauthorized Use of a Vehicle	3	3	0	4
	В	Criminal Mischief, Second Degree	0	3	0	0
	В	Criminal Trespass	2	1	0	1
	С	Theft of Property Lost-Mislaid-Delivered By Mistake	0	0	0	0
	С	Criminal Trespass	2	2	0	0
	U	Unlawful Disruption of Campus Activities	0	0	0	1
		Total Misdemeanor Offenses	47	35	40	49
		Total Commitments for Offense Against Property	191	135	134	165

## PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS COMMITTED TO YOUTH SERVICES CENTERS OFFENSE AGAINST PUBLIC ORDER SFY 2012 - 2015

Offense	Offense					
Classification	Grade	Offense Title	2012 2	2013 2	2014 2	2015
Felony	В	Unlawful Discharge Firearm Vehicle - 2nd Degree	0	1	0	1
	С	Escape, First Degree	1	0	1	1
	С	Escape, Third Degree	0	0	0	2
	С	Failure to Appear	1	0	0	0
	С	Fleeing	2	1	0	0
	D	Absconding	9	2	1	6
	D	Escape, Second Degree	1	1	0	0
	D	Fleeing	1	1	0	1
	D	Handgun Minor in Possession, Second Offense	2	2	1	0
	D	Handgun Poss Pub School Property/Bus	2	3	1	0
	U	Unlawful Burning	0	0	1	0
	Y	Simult Poss of Drugs and Firearms	2	0	2	0
		Total Felony Offenses	21	11	7	11
Misdemeanor	А	Escape, Third Degree	2	0	2	1
	A	Failure to Appear	1	0	0	0
	A	Fleeing	4	1	4	0
	A	Handgun Minor in Possession, First Offense	2	4	9	2
	А	Harassing Communications	1	0	1	0
	А	Harassment	2	4	2	1
	А	Indecent Exposure	1	1	0	0
	А	Obstructing Governmental Operations	3	0	1	2
	А	Public Sexual Indecency	0	0	0	0
	А	Riot	0	0	0	1
	А	Resisting Arrest	3	1	1	2
	С	Disorderly Conduct	29	8	18	19
	С	Drinking in Public	0	2	0	0
	С	Fleeing	1	0	3	2
	С	Obstructing Governmental Operations	1	5	2	2
	С	Public Intoxication	1	1	0	3
	U	Contempt of Court	0	0	1	0
	U	Unlawful Burning	0	1	0	0
		Total Misdemeanor Offenses	51	28	44	35
		Total Commitments for Offense Against Public Order	72	39	51	46

## PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS COMMITTED TO YOUTH SERVICES CENTERS DRUG LAW VIOLATIONS SFY 2012 - 2015

Offense	Offen	ISE				
Classification	Grad	e Offense Title	2012	2013	2014	2015
Felony	А	Manufacture, Delivery, Possession of Controlled Substance	0	0	0	0
	В	Deliver Drug Paraphernalia to Anyone Under 18	0	0	1	0
	В	Possession Controlled Substance Schedule I/II	0	0	1	0
	В	Possession/Use of Drug Paraphernalia to Manufacture Meth	1	0	1	0
	В	Possession, Etc. Counterfeit Subt with Intent SCH I, II	0	0	0	0
	С	Delivery, Possession, Manufacture, Etc. Drug Paraphernalia	2	0	0	0
	С	Intro Cont-Sub into Another's Body IV-VI	0	0	0	0
	С	Manufacture, Delivery, Possession Marijuana < 10 pounds	1	0	0	0
	С	Manufacture, Etc. Controlled Substance, Sch IV, V	0	0	1	0
	С	Manufacture, Deliver, Possess Marijuana >= 10 < 100 lbs	0	0	1	0
	С	Possession Ctrl/Cnft Sub w/o Prescription, Third Offense	2	0	1	0
	С	Possession of Controlled Substance Sch I, II	2	1	1	0
	С	Poss Sch VI CTRL SUB W/Purpose Del	0	0	0	1
	С	Possession Controlled Substance Sch III	0	0	1	0
	С	Possession, Etc. Counterfeit Subt with Intent SCH I-V	1	0	0	0
	D	Poss of Ctrl/Counterfeit Subs w/o Presc, Second Offense	1	2	1	0
	D	Possession Controlled Substance Sch I/II	0	0	1	0
	D	Possession Controlled Substance Schedule III	0	0	0	1
	D	Poss Sch VI CTRL SUB W/Purpose Del	0	0	0	1
	D	Poss, Etc Cntrft Sub W-Intent Unclass Sch	0	0	0	1
	D	Possession Drug Paraphernalia	0	0	1	1
	Y	Manuf, Del, Possession Controlled Subs Sch I, II <28	1	0	0	0
		Total Felony Offenses	11	3	11	5
Misdemeanor	A	Delv, Poss, Manu, Etc. Drug Paraphernalia/Ctrfet Ctrl Sub	1	2	1	5
	А	Poss of a Ctrl/Counterfeit Subs w/o Presc, First Offense	5	9	1	0
	А	Possession Controlled Substance Schedule III	0	2	5	5
	А	Possession Controlled Substance Schedule IV/V	0	0	5	2
	A	Possession Controlled Substance Schedule VI	0	0	1	1
	A	Possession of Marijuana	3	4	1	2
	В	Adulterant Drug Test or Possession of Adulterants	1	0	0	0
		Total Misdemeanor Offenses		17	14	15
		Total Commitments for Drug Law Violation	21	20	25	20

## PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS COMMITTED TO YOUTH SERVICES CENTERS OTHER OFFENSES SFY 2012 - 2015

Offense	Offense	9				
Classification	Grade	Offense Title	2012	2013	2014	2015
Felony	В	Falsely Reporting a Terrorist Threat	0	0	1	0
	С	Interfering with Law Enforcement Officer	0	0	0	0
	D	Criminal Use of a Prohibited Weapon	0	0	1	0
	D	Aggravated Cruelty to Dog, Cat, or Horse	0	0	0	2
	D	Possession of Defaced Firearm	0	0	1	0
	D	Tampering with Physical Evidence	1	0	0	0
		Total Felony Offenses	1	0	3	2
						0
Misdemeanor	А	Attempt to Influence Public Servant	0	0	0	0
	А	Carrying Certain Prohibited Weapons	0	1	0	2
	А	Carrying Loaded Weapon in State Building	0	1	0	0
	А	Criminal Impersonation	0	0	0	0
	А	Filing False Report of Criminal Wrong Doing	0	0	1	1
	А	Possession of an Instrument of Crime	4	0	0	1
	В	Refusal to Submit to Arrest	1	1	0	1
	U	Purchase-Poss Intox Liquor By Minor	0	0	0	3
	U	Criminal Contempt	0	0	1	1
	U	Aftercare Violation	0	0	18	15
	U	Revocation of Probation	16	133	118	118
	U	Violation of Probation	0	0	9	17
		Total Misdemeanor Offenses	21	136	147	159
		Total Commitments for Other Offenses	22	136	150	161

## NUMBER OF ADJUDICATED DELINQUENTS RECOMMITTED TO YOUTH SERVICES CENTERS SFY 2012 - 2015

		Total			Num	nber of P	rior Corr	mitment	S		
SFY	Sex	Commitments	0	1	2	3	4	5	6	7+ _	N/A
2012	Male	419	326	71	18	2	2	0	0	0	(
	Female	77	60	12	3	2	0	0	0	0	(
	Total	496	386	83	21	4	2	0	0	0	(
		Reco	mmitmen	t Rate =	22%						
		Note: I	Based on a	ll new com	imitment o	rders rega	rdless of c	ase.			
2013	Male	404	317	74	7	5	1	0	0	0	
	Female	64	47	14	3	0	0	0	0	0	(
	Total	468	364	88	10	5	1	0	0	0	
			mmitmen Based on a			rders rega	rdless of c	ase.			
2014	Male	432	344	70	17	0	1	0	0	0	
2011	Female	54	42	11	1	0	0	0	0	0	(
								0	0	0	
	Total	486	386	81	18	0	1	0	0	0	
	Total		386 mmitmen			0	1	0	0	0	
	Total	Reco		t Rate =	21%			-	0	0	
2015	Male	Recor Note: 1 466	mmitmen Based on a 369	t Rate = Il new com 78	21% mitment o 15	rders rega	rdless of c	-	0	0	
2015		Recor Note: 1	mmitmen Based on a	t Rate = Il new com	21% imitment o	rders rega	rdless of c	ase.			

Recommitment Rate = 20%

Note: Based on all new commitment orders regardless of case.

#### NUMBER OF JUVENILES REFERRED TO SPECIALTY PROVIDER FACILITIES

	Number of Placements					
Facility	Male	Female	Total			
Alma's Home for Children	0	0	0			
A1 US Company, Inc.	0	0	0			
Arkansas State Hospital	6	0	6			
Community Empowerment Council, Inc.	0	0	0			
Consolidated Youth Services - ASAP	10	0	10			
Consolidated Youth Services - Transitional Bed	0	0	0			
East Arkansas Youth Services, Inc Transitional Bed	0	0	0			
Ouachita Children's Center - Transitional Bed	0	0	0			
Phoenix Youth & Family Services, Inc Transitional Bed	0	0	0			
Piney Ridge	23	0	23			
Rivendell Behavioral Health Services	38	8	46			
South Arkansas Youth Services, Inc Therapeutic Group Home	22	23	45			
South Arkansas Youth Services, Inc Transitional Bed	0	0	0			
Vera Lloyd	44	0	44			
Youth Bridge, Inc Substance Abuse	36	0	36			
Youth Bridge, Inc Therapeutic Group Home	11	0	11			
Youth Home, Inc.	0	0	0			
Youth Villages	0	0	0			
Total	190	31	221			

#### Average Length-of-Stay of Adjudicated Delinquents\*

A. Juvenile Correctional Facilities	237 days
B. Juvenile Treatment Centers	191 days
C. Specialized Placements	164 days
D. Juvenile Detention Centers	37 days

\*Represents the length of time at the listed location and not the length of time since commitment to DYS.

# Number of Adjudicated Delinquents Admitted to Serious Offender Programs

	Num	ber of Admission	<u>ons</u>
Serious Offender Program	Male	Female	Total
Arkansas Juvenile Assessment & Treatment Center	157	24	181
Colt Juvenile Treatment Center	60	0	60
Dermott Juvenile Correctional Facility (18-21)	75	0	75
Dermott Juvenile Treatment Center	48	0	48
Harrisburg Juvenile Treatment Center	75	0	75
Lewisville Juvenile Treatment Center	63	0	63
Mansfield Juvenile Treatment Center	72	0	72
Mansfield Juvenile Treatment Center for Girls	0	44	44
Total	550	68	618

#### COMMUNITY-BASED YOUTH SERVICES PROGRAMS

The Community-based program network consists of 13 privately-operated non-profit organizations for SFY 2015. The division contracts with these programs to provide residential and non-residential services to youth up to the age of 21 who are adjudicated delinquents, members of "families in need of service", or youth at risk (youth who exhibit behavior that, if continued, would bring them into contact with the juvenile justice system).

Provider	Male	Female	Total
Comprehensive Juvenile Services	296	125	421
Consolidated Youth Services	313	151	464
Conway County Community Services	460	259	719
Counseling Clinic	243	213	456
East Arkansas Youth Services, Inc.	93	24	117
Health Resources of Arkansas, Inc.	186	97	283
Ouachita Children's Center, Inc.	140	65	205
Phoenix Youth and Family Services	114	54	168
Professional Counseling Associates	68	41	109
South Arkansas Youth Services	129	40	169
Southwest AR Counseling and Mental Health Center	165	52	217
United Family Services, Inc.	572	201	773
Youth Bridge, Inc.	544	260	804
TOTAL	3,323	1,582	4,905

#### COMMUNITY-BASED PROGRAM INTAKES BY PROVIDER BY GENDER

## COMMUNITY-BASED INTAKES BY AGE

				AGE				
	12 &						18 &	Total
Program	Younger	13	14	15	16	17	Older	Intakes
Comprehensive Juvenile Services	27	44	61	90	92	97	10	421
Consolidated Youth Services	39	44	66	83	116	110	6	464
Conway County Community Services	119	57	93	136	141	139	34	719
Counseling Clinic	144	41	52	65	86	65	3	456
East Arkansas Youth Services, Inc.	4	11	18	19	32	32	1	117
Health Resources of Arkansas, Inc.	35	32	40	48	61	56	11	283
Ouachita Children's Center	16	14	26	55	50	35	9	205
Phoenix Youth and Family Services	24	17	22	34	41	27	3	168
Professional Counseling Associates	17	19	10	16	21	25	1	109
South Arkansas Youth Services	8	15	28	44	41	31	2	169
Southwest AR Counseling and Mental Health Center	41	13	29	44	50	36	4	217
United Family Services	42	57	113	168	199	170	24	773
Youth Bridge, Inc.	95	49	81	146	185	215	33	804
TOTAL	611	413	639	948	1,115	1,038	141	4,905

#### INTERSTATE COMPACT ON JUVENILES

The Interstate Compact on Juveniles (ICJ) was designed primarily for cases involving out-of-state runaways, escapees and absconders, and for the supervision of juveniles who have been adjudicated delinquent. It provides legal procedures for the return of runaways and makes it possible to place a juvenile on probation or parole in a state other than the one where the offense was committed with the assurance of supervision by the appropriate agencies of the state in which he/she is placed.

Requests for Home Evaluation/Supervision Sent by Arkansas to Other States				
	Probation Referrals	72		
	Parole Referrals	25		
Requests for Home Evaluation/Supervision Received by Arkansas from Other States				
	Probation Referrals	68		
	Parole Referrals	12		
Number of Runaways Returned (Non-Delinquent Youth)				
Number of Escapees (Youth Committed to Facility)				
Number of Absconders (Youth on Probation or Parole)				



## ARKANSAS DHS STATISTICAL REPORT GLOSSARY SFY 2015

Adult Protective Services (DAAS) protects and assists adults, age 18 and older, who are abused, neglected, or exploited, or any combination thereof, and who are endangered as a result of lack of capacity or impaired from mental or physical disease or defect as these terms are defined by Arkansas Statute.

Alternative Community Services (DDS) ACS Waiver is a Medicaid home- and community-based waiver that serves individuals of all ages with developmental disabilities, who, without these services, would have to live in an institution such as a nursing home or intermediate care facility for the intellectually disabled (ICF/ID).

Americorps, also known as the domestic Peace Corps, engages Americans of all ages in service opportunities each year. AmeriCorps members serve with local nonprofits and community agencies, where they have the opportunity to teach adults to read, make neighborhoods safer, teach children how to be healthier, as well as respond to and assist in natural disasters. In Arkansas, AmeriCorps members have been able to serve over 80,000 people. Most of these AmeriCorps members serve with projects like Arkansas Garden Corps, Legal Aid of Arkansas, and Arkansas Future Teacher Initiative, as well as many others. Members can also serve in AmeriCorps\*VISTA (Volunteers in Service to America), AmeriCorps\*NCCC (the National Civilian Community Corps), and in Senior Corps in locations across America. Arkansas has AmeriCorps programs operating in all of its 75 counties.

**ARKids First (DCO & DMS)** provides health insurance to children who otherwise might not get medical care. The program offers two coverage options. ARKids A offers low-income children a comprehensive benefits package. ARKids B provides limited coverage for slightly higher income families. ARKids B requires a small co-pay for most services.

**Commodity Distribution Program (DCO)** processes and distributes raw commodities donated by the U.S. Department of Agriculture to schools and other eligible recipient agencies in Arkansas.

**Community Services Block Grant - CSBG (DCO)** is a state-administered federal anti-poverty program which supports services designed to help low-income individuals and families become self-sufficient (i.e., employment assistance, housing, childcare, food, etc.). Services are provided by 16 Community Action Agencies which cover all 75 counties in the state.

**Community Service Supervision (DYS)** is a program that provides a site for community service work, supervision of the juvenile on the work site by program staff, and reports to the court regarding compliance with the established case plan.

**Compliance Monitoring/Electronic Monitoring (DYS)** is a program which monitors a juvenile's presence in a particular location in order to enable the juvenile to remain in the home or return to the home, thus preventing institutionalization or re-institutionalization. Services are provided in accordance with an established plan of service and include contact with the juvenile to determine compliance with the plan.

**Crisis Residential Treatment (DYS)** includes intervention and stabilization of a juvenile in an existing facility that provides a structured setting, close supervision, and necessary interventions to allow the juvenile to return home. Services in a hardware secure facility are limited to fourteen (14) days per sanction. This service may include, but is not limited to, education and room and board.

**Day Services (DYS)** provides educational and therapeutic services to juveniles who have been initially ordered such services by the court, as a part of a legally authorized Diversion Agreement, or as a sanction for non-compliance with a court order or an established Aftercare Plan. This service is designed to enhance a youth's behavior, academic performance, and interpersonal skills in a structured setting, either in a group or in a one-to-one basis, based on an individual case plan.

**Developmental Day Treatment Clinic Services (DDTCS) (DDS)** is a program for adults age 21 (age to 21 if the person has a diploma/ certificate of completion). Services are provided in a clinic setting on an out-patient basis. Services include evaluation, instruction in areas of self-help, socialization and communication to help the person to develop and retain skills related to their ability to live in the community. Options for speech, physical, and occupational therapy are available.

**Diagnosis and Evaluation (DYS)** is assessment of the nature and extent of a youth's physical, emotional, educational and behavioral problems and recommendations for treatment strategies to remedy the identified problems. The specific diagnostic services provided and level of sophistication of reports produced are based on the individual needs of the referring agency. Allowable components are educational evaluation, social assessment, psychological evaluation, psychiatric evaluation, and consultation with the referring agency. Evaluations may also include a medical evaluation, if the assessment indicates a physical association with the emotional and/or behavioral problem(s).

**Drug Screenings (DYS)** is the collection and analysis of urine samples to determine if a youth is using drugs. May only be provided as a subordinate part of a sanction service for adjudicated delinquents or youth on aftercare status. This service may also be provided as Non-Sanction Drug Screening as a subordinate part of another service as a diversion from juvenile court or as court ordered for adjudicated Family In Need of Services (FINS). The Sanction Services are limited to the length of time a sanction is imposed. The Non-Sanction Services are limited to a period not to exceed six (6) months per each court order.

**Emergency Shelter (DYS)** are services, including room and board, for youth whose circumstances or behavioral problems necessitate immediate removal from their homes or for youth released from a youth services facility who need temporary placement in the community until long term residential arrangements can be made. The purposes of Emergency Shelters are (1) to provide shelter for a period necessary to make more permanent arrangements or (2) to provide a short-term alternative to secure detention. The extent and depth of the services provided to a youth in the Emergency Shelter program will depend upon the individual needs of the youth and the referral source. Emergency shelter is limited to a maximum of sixty (60) days in any six month period. An order from Juvenile Court may supersede the stated time constraints.

# ARKANSAS DHS STATISTICAL REPORT GLOSSARY SFY 2015

**Emergency Solutions Grant Program (DCO)** assists local communities to improve the quality of life for the homeless by: (1) Providing grants for minor renovations, rehabilitation or conversion of buildings for the homeless, (2) Providing funds for payments of certain operating and maintenance expenses, (3) Providing funds for essential social services expenses, and (4) Providing funds to be used for homeless prevention efforts. It also assists with rapid re-housing, homelessness prevention and street outreach efforts to assist the homeless.

Health Care Independence Program (DCO & DMS) provides Medicaid funding in the form of premium assistance to enable adults aged 19-64 to enroll in private health insurance plans offered through insureark.org.

**Hyperalimentation (DMS)** is the administration of nutrients by intravenous feeding especially to patients who cannot ingest food through the alimentary tract (the tubular passage that begins from mouth and functions in digestion and absorption of food and elimination of residual waste.)

**IndependentChoices (DAAS)** is a consumer-directed Medicaid waiver for Medicaid eligible persons age 18 and above who have a medical need for personal care service. This consumer directed service gives clients a monthly cash allowance in place of traditional personal care. Eligible persons are able to choose, supervise and pay their own personal care aide and use some of the allowance to purchase goods and services related to personal care needs.

**Intensive Casework Management (DYS)** are services specifically designed for youth committed to a youth services facility operated by the Division of Youth Services. This should provide a community evaluation that includes recommendations for release plans, services to families of committed youth, advocacy on behalf of the youth, supervision, transportation, and follow-up. It may also include visiting youth at the Youth Services Center(s), under certain circumstances.

**Intensive Casework Management For Serious Offenders (DYS)** are services specifically designed for youth committed to the Division of Youth Services who have completed the residential phase of a serious offender program and who have been transferred back to the community. Services include, but are not limited to, recommendations for release plans, services to families of committed youth, advocacy on behalf of the youth, supervision, transportation, and follow-up.

**Intensive Supervision and Tracking (DYS)** is to provide intensive supervision and tracking services to juveniles who have been initially ordered this service by the court or as a part of a legally authorized Diversion Agreement. The service may also be used as a sanction for non-compliance with a court order or an established aftercare plan. The primary goal of this program is to support the youth in their homes primarily through individualized, consistently close supervision and monitoring. The service is available seven (7) days a week and may be performed at any hour of the day or night, depending on the situation.

The Interstate Compact Placement of Children (ICPC) Unit assist in moving children in need of foster care placement or adoption across state lines. When a child requires foster care or adoptive placement outside the resident state, DCFS shall use the ICPC process.

**Interstate Compact on Juveniles (DYS)** provides for the supervision of out-of-state delinquent juveniles, provides for the return of runaways, provides authorized agreements for the cooperative institutionalization of special types of juveniles, and provides for the return of absconders and escapees. Allowable components include initial evaluation, supervision, follow-up reports, and discharge.

Long-Term Care (DCO & DMS) - individuals who are residents of nursing homes may qualify for Medicaid if the care in the facility is medically necessary and they meet income, resource and other criteria.

Low Income Home Energy Assistance Program (LIHEAP) (DCO) provides financial assistance to about 60,000 households each year to help them meet the costs of home energy i.e. gas, electricity, propane, etc. It also offers weatherization services and case management activities which are designed to encourage and enable households to reduce their energy costs and thereby, their need for financial assistance.

**Medicaid (DAAS & DMS)** reimburses health care providers for covered medical services provided to eligible needy individuals in certain categories. Eligibility is determined based on income, resources, Arkansas residency, and other requirements.

Medicaid Eligible (DCO & DMS) is a person who has met the eligibility requirements to obtain Medicaid coverage.

Medicaid Recipient (DMS) is a person who uses their Medicaid card to receive Medicaid services.

Medically Needy (DCO & DMS) is intended to provide medical services for categorically related individuals or families whose income and/or resources exceed the limits for cash assistance but are insufficient to provide medical care.

**Newborn Medicaid (DCO & DMS)** provides 12 months continuous full coverage for those newborns up to age 1 whose mothers were Medicaid eligible at the time of the newborn's birth.

Parent/Caretaker Relative Medicaid (DCO & DMS) provides full Medicaid coverage to adults with minimal income based on AFDC rates who have related minor children living with them in the home.

**Pregnant Women - Full Benefits (DCO & DMS)** with minimal income based on AFDC rates may be eligible for full Medicaid coverage if they meet certain eligibility criteria. Coverage continues through the pregnancy and until the end of the month that the 60th day postpartum falls.

# ARKANSAS DHS STATISTICAL REPORT GLOSSARY

#### SFY 2015

**Pregnant Women - Limited Benefits (DCO & DMS)** with income up to 209% of Federal Poverty Level may be eligible for limited coverage if they meet eligibility criteria, including prenatal, delivery, postpartum and conditions, which may complicate the pregnancy. Coverage continues through the pregnancy and until the end of the month that the 60th day postpartum falls.

**Refugee Resettlement Program (DCO)** assists newly arrived eligible refugees to assimilate into the American way of life, offering ongoing medical services and financial assistance for up to eight months.

**Residential Treatment (DYS)** is twenty-four hour treatment services available for up to one year for each individual (recommended average: four to six months), for youth whose emotional and/or behavioral problems, as diagnosed by a qualified professional, cannot be remedied in his or her own home. Room and board is limited to six months in a one-year period. An order from Juvenile Court may supersede the stated time constraints.

**Restorative Justice (DYS)** is the compensation to a crime victim by the offender. Restorative justice programs may take minor offenders as well as serious offenders. This service may also be offered as Non-Sanction Restorative Justice programs but would then be limited to non-adjudicated youth as a diversion from adjudication by juvenile court. This program consists of two types of programs:

- Cash: A program which assists the offender in obtaining employment and, in some cases, provides supervision to the juvenile to monitor the payment of restitution to the victim or the juvenile's employment to ensure compliance with the established plan of service.
- Restitution (Work for the Victim): A program that monitors a juvenile's work activities to compensate a victim. The service may include arrangement of scheduled activities, monitoring of work performed, and reports to the court or DYS regarding compliance with the established case plan. The program may mediate between the victim and the offender to determine the amount of restitution.

**Special Nutrition Programs (DCCECE)** provides reimbursement for well-balanced, nutritious meals served to individuals enrolled in the Child and Adult Care Food Program, National School Lunch Program, Special Milk Program, and the Summer Food Service Program.

**Substance Abuse Services (DBHS):** The Division of Behavioral Health Services is the single state agency responsible for funding of alcohol and drug prevention and treatment services, providing court ordered treatment, licensing of alcohol and drug treatment programs, the State Methadone Authority, administering the Drug and Alcohol Safety Educational Programs and providing training to the field of substance abuse.

**Supplemental Nutrition Assistance Program (SNAP)** (formerly the Food Stamp Program) **(DCO)** provides food assistance to eligible households to cover a portion of a household's food budget. In addition to food assistance, the program provides SNAP recipients with nutrition education, employment & training, and work experience in some cases.

**Targeted Casework Management (DYS)** are services that assist an individual or family in accessing needed medical, social, educational, and other services appropriate to the needs of the individual/family. Targeted case management services include client intake, assessment, periodic reassessment, case plan development and review, service referral, coordination and advocacy, monitoring of client service utilization, record keeping and documentation of service contacts and client progress, and transportation.

The Emergency Food Assistance Program (TEFAP) (DCO) makes surplus and purchased agricultural commodities available to low income households. The commodities are intended to supplement other foods and not serve as a household's sole or main food source.

**Therapy (DYS)** is a therapeutic relationship between the client and a qualified therapist for the purpose of accomplishing changes that are identified as goals in the case plan through the use of various counseling techniques. Services to specific individuals may include individual, group or family therapy, or consultation with the referral source as needed.

**Transitional Employment Assistance (TEA) (DCO & DMS)** program is a time-limited assistance program to help needy families with children become more responsible for their own support and less dependent on public assistance. In addition to monthly cash assistance, employment-related services are provided to parents, including job-readiness activities, transportation assistance, childcare assistance, and other supportive services so that the parent can engage in work or education and training activities.

**U-18 (DCO & DMS)** is a Medical Assistance Only category intended to provide services to needy individuals under 18 years of age who meet the TEA income and resource requirements.

**Unborn Child (Pregnant Women) (DCO & DMS)** provides limited coverage to the non-citizen pregnant woman whose child will be born in the U.S. Coverage continues through the pregnancy and until the end of the month that the 60th day postpartum falls.

Vocational Rehabilitation (DSB) objective is to ensure that qualified blind and visually impaired persons work in appropriate careers and become as personally and economically independent as possible.

**Work Pays (DCO)** is an incentive program designed to encourage working TEA clients to remain employed after closure of the TEA case while increasing their hours of work and/or hourly wage. Families participating in Arkansas Work Pays will receive a monthly cash assistance payment in the amount of \$204 for up to 24 months, provided they meet the Work Pays eligibility requirements. The twenty-four months will count toward the federal 60 month time limit but not the state's TEA 24 month limit. This work incentive program may be limited to 3,000 families. This program was implemented in July 2006.