SIGNATURE PAGE

Type or Print the following information.

| | PR | OSPECTIVE CONTRAC | CTOR'S INF | ORMAT | ΓΙΟΝ | | でや年間が表 |
|-----------------------------|---|-------------------|------------|--|---------------|---------------|----------|
| Company: | Community Service, Inc. | | | | | | |
| Address: | 100 S Cherokee Street or | PO Box 679 | | | | | |
| City: | Morrilton | | | State | AR | Zip Code | 72110 |
| Business Designation: | Individual Partnership | | | | Public Servic | e Corp | |
| Minority and Women-Owned | | | | American Service Disabled Veteran c Islander American Women-Owned | | | |
| Designation*: | AR Certification #: | | * See Mir | nority and | l Women-O | wned Busines: | s Policy |

| | | CONTRACTOR CONTACT INI mation to be used for bid solicitation | |
|-----------------|------------------------|--|---------------|
| Contact Person: | Dr. Susan Okroglic | Title: | President/CEO |
| Phone: | 501-354-4589 | Alternate Phone: | |
| Email: | sokroglic@csiyouth.com | | |

CONFIRMATION OF REDACTED COPY

X YES, a redacted copy of submission documents is enclosed.

NO, a redacted copy of submission documents is <u>not</u> enclosed. I understand a full copy of non-redacted submission documents will be released if requested.

Note: If a redacted copy of the submission documents is not provided with Prospective Contractor's response packet, and neither box is checked, a copy of the non-redacted documents, with the exception of financial data (other than pricing), will be released in response to any request made under the Arkansas Freedom of Information Act (FOIA). See Bid Solicitation for additional information.

ILLEGAL IMMIGRANT CONFIRMATION

By signing and submitting a response to this *Bid Solicitation*, a Prospective Contractor agrees and certifies that they do not employ or contract with illegal immigrants. If selected, the Prospective Contractor certifies that they will not employ or contract with illegal immigrants during the aggregate term of a contract.

ISRAEL BOYCOTT RESTRICTION CONFIRMATION

By checking the box below, a Prospective Contractor agrees and certifies that they do not boycott Israel, and if selected, will not boycott Israel during the aggregate term of the contract.

Sective Contractor does not and will not boycott Israel.

An official authorized to bind the Prospective Contractor to a resultant contract must sign below.

The signature below signifies agreement that any exception that conflicts with a Requirement of this *Bid Solicitation* will cause the Prospective Contractor's bid to be disqualified:

| Authorized Signature: Smanl | Title: Pres./CEO |
|------------------------------------|------------------|
| Use Ink Only. | |
| Printed/Typed Name: Susan Okroglic | Date: 3/28/19 |
| | |

SECTION 1 - VENDOR AGREEMENT AND COMPLIANCE

- Any requested exceptions to items in this section which are <u>NON-mandatory</u> must be declared below or as an attachment to this
 page. Vendor must clearly explain the requested exception, and should label the request to reference the specific solicitation item
 number to which the exception applies.
- Exceptions to Requirements shall cause the vendor's proposal to be disqualified.

By signature below, vendor agrees to and **shall** fully comply with all Requirements as shown in this section of the bid solicitation. Use Ink Only

| Vendor Name: | Community Service, Inc | Date: | 3/18/19 |
|-----------------------|------------------------|--------|---------------|
| Authorized Signature: | Sman Q | Title: | President/CEO |
| Print/Type Name: | Dr. Susan Okroglic | | |

SECTION 2 - VENDOR AGREEMENT AND COMPLIANCE

- Any requested exceptions to items in this section which are <u>NON-mandatory</u> must be declared below or as an attachment to this
 page. Vendor must clearly explain the requested exception, and should label the request to reference the specific solicitation item
 number to which the exception applies.
- Exceptions to Requirements shall cause the vendor's proposal to be disqualified.

By signature below, vendor agrees to and **shall** fully comply with all Requirements as shown in this section of the bid solicitation. Use Ink Only

| Vendor Name: | Community Service, Inc | Date: | 3/18/19 |
|-----------------------|------------------------|--------|---------------|
| Authorized Signature: | Sman () | Title: | President/CEO |
| Print/Type Name: | Dr. Susan Okroglic | | |

SECTION 3,4,5 - VENDOR AGREEMENT AND COMPLIANCE

Exceptions to Requirements shall cause the vendor's proposal to be disqualified.

By signature below, vendor agrees to and **shall** fully comply with all Requirements as shown in this section of the bid solicitation. Use Ink Only

| Vendor Name: | Community Service, Inc | Date: | 3/18/19 |
|-----------------------|------------------------|--------|---------------|
| Authorized Signature: | Sman U | Title: | President/CEO |
| | Dr. Susan Okroglic | | |

PROPOSED SUBCONTRACTORS FORM

Do not include additional information relating to subcontractors on this form or as an attachment to this form.

PROSPECTIVE CONTRACTOR PROPOSES TO USE THE FOLLOWING SUBCONTRACTOR(S) TO PROVIDE SERVICES.

| Subcontractor's Company Name | Street Address | City, State, ZIP | | |
|------------------------------|----------------|----------------------|--|--|
| Dr. Wesley Thomas | | KUSUILIILI, AR 72802 | | |
| | | | | |
| | | | | |
| | <u>,</u> | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

□ PROSPECTIVE CONTRACTOR DOES NOT PROPOSE TO USE SUBCONTRACTORS TO PERFORM SERVICES.

By signature below, vendor agrees to and **shall** fully comply with all Requirements related to subcontractors as shown in the bid solicitation.

| Vendor Name: | Community Service, Inc | Date: | 3/18/19 |
|-----------------------|------------------------|--------|---------------|
| Authorized Signature: | Sman U | Title: | President/CEO |
| Print/Type Name: | Dr. Susan Okroglic | | |

State of Arkansas DEPARTMENT OF HUMAN SERVICES OFFICE OF PROCUREMENT 700 South Main Street P.O. Box 1437 / Slot W345 Little Rock, AR 72203

ADDENDUM 1

March 12, 2019 DATE: 710-19-1027 Therapeutic Foster Care SUBJECT: 19.4

The following change(s) to the above referenced Competitive Bid for DHS has been made as designated below:

Change of specification(s) Additional specification(s) Change of bid submission/opening date and time Cancellation of bid Other

BID OPENING DATE AND TIME

Bid opening date and time has changed to April 8, 2019, 2:00 PM

Revise Section 1.29 Schedule of Events:

Date and time for Opening Bids, April 8, 2019, 2:00 PM CST

The specifications by virtue of this addendum become a permanent addition to the above referenced Invitation for Bid.

FAILURE TO RETURN THIS SIGNED ADDENDUM MAY RESULT IN REJECTION OF YOUR BID.

If you have questions, please contact the buyer Margurite.al-ugdah@dhs.arkansas.gov or 501-682-8743.

3/28/19

Vendor Signature

ty Service, Inc. Company

State of Arkansas DEPARTMENT OF HUMAN SERVICES OFFICE OF PROCUREMENT 700 South Main Street P.O. Box 1437 / Slot W345 Little Rock, AR 72203

ADDENDUM 2

DATE:March 19, 2019SUBJECT:710-19-1027 Therapeutic Foster Care

The following change(s) to the above referenced Competitive Bid for DHS has been made as designated below:

- <u>X</u> Change of specification(s)
- _____ Additional specification(s)
- _____ Change of bid submission/opening date and time
- _____ Cancellation of bid
- ____ Other

BID OPENING DATE AND TIME

Bid opening date and time

CHANGES TO REQUIREMENTS

Section 2.2B

- Delete: For verification of the requirements specified above (A & B). Vendor must submit Vendor's Therapeutic Foster Care Placement Child Welfare Agency license obtained from the Arkansas Department of Human Services (DHS), Division of Child Care and Early Childhood Education (DCCECE).
- Add: For verification of requirements specified above (A & B), Vendor must submit one of the following:
 - 1) Vendor's Therapeutic Foster Care Placement Child Welfare Agency License obtained from the Arkansas Department of Human Services (DHS), Division of Child Care and Early Childhood Education (DCCECE), or

2) A copy of the application for licensure.

Vendor's license **must** be approved by the DCCECE board by June 1, 2019 in order to be awarded a contract.

REVISED ATTACHMENT

Revised Attachment G

The specifications by virtue of this addendum become a permanent addition to the above referenced Invitation for Bid.

FAILURE TO RETURN THIS SIGNED ADDENDUM MAY RESULT IN REJECTION OF YOUR BID.

If you have questions, please contact the buyer Margurite.al-uqdah@dhs.arkansas.gov or 501-682-8743.

Date

Vendor Signature

.

munity Service Inc. Company

State of Arkansas DEPARTMENT OF HUMAN SERVICES OFFICE OF PROCUREMENT 700 South Main Street P.O. Box 1437 / Slot W345 Little Rock, AR 72203

ADDENDUM 3

DATE: March 26, 2019 SUBJECT: 710-19-1027 Therapeutic Foster Care

The following change(s) to the above referenced Competitive Bid for DHS has been made as designated below.

- ____X Change of specification(s)
- Additional specification(s)
- _____ Change of bid submission/opening date and time
- ____ Cancellation of bid

____Other

BID OPENING DATE AND TIME

CHANGE SPECIFICATIONS

Attachment C: Performance-Based Contracting

B. Delivery of Services

- 5.g: Delete: "A physician and other personnel involved in the client's case will review each plan of care at least every ninety (90) days. The plan of care must be revised to reflect results of the review conducted as required herein."
 - Add: "Contractor shall review the plan at least semi-annually and shall update the plan to reflect the child's progress."

Insert: #9

Service Criteria:

Contractor shall maintain records of the TFC internal client specific treatment plan of care. This plan may be very similar to or mirror the youth's PCSP.

Documentation shall at a minimum reflect the following:

A. Treatment plan developed in accordance with recommendations made by a physician or other licensed professionals involved in the care of that client

B. Any revisions of the Treatment plan

Acceptable Performance:

Acceptable performance is defined as one hundred percent (100%) compliance with Service Criteria and Acceptable Performance Standards at all times throughout the contract term as determined by DHS

Damages:

1st Incident: A Corrective Action Plan, acceptable to DHS, will be due to DHS within ten (10) business days of the request.

2nd incident: A ten percent (10%) penalty may be assessed in the following months' payments to the Vendor for each thirty (30) day period the Vendor is not in full compliance with these Service Criteria. The ten percent (10%) penalty shall be calculated from the total payment for the identified month in which the deficiency took place.

The total of all damage credits in any given month shall not exceed one hundred corcent (100%) of the monthly invoice unless a third incident occurs for any of the Service Criteria.

3rd incident: DHS reserves the right to impose additional penalties including but not limited to: withholding payment on future invoices until Vendor is in full compliance, a substandard Vendor Performance Report maintained in DHS' Vendor file, and contract termination.

If you have questions, please contact the buyer <u>Margurite.al-uqdah@dhs.arkansas.gov</u> or 501-682-8743.

Vendor Signature

Inc mmunity Service

| Calling to complete all of the follow | vino informativ | CONTRACT AND GRANT | DISCLO | | CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM Contract, lease, purchase agreement, or grant award with any Arkansas State Agency. | Jency. | |
|--|---|---|---|---|---|---|---------------|
| | SUBCONTRACTOR NAME: | Ame: | | | | | |
| the second secon | Conway County Community S | nmunity Service,# Goods? | | X Sei | Services? Both? | | |
| YOUR LAST NAME: Okroglic | | FIRST NAME: SUSAN | san | | MJC | | |
| x 679 | 100 S. Cherokee Street | | | | | | |
| CITY: Morrilton | | STATE: AR | | ZIP CODE | ZIP CODE: 72110 CO | COUNTRY: USA | |
| | BTAINING | CONDITION OF OBTAINING, EXTENDING, AMENDING, (| DR REN | EWING | T, LEASE, PURCHASE | AGREEMENT, | |
| GRANT | TH ANY A | AWARD WITH ANY ARKANS/IS STATE AGENCY. | THE FO | LLOWI | THE FOLLOWING INFORMATION MUST BE DISCLOSED: | EV. | |
| | | For I | N D | IVID | UALS* | | |
| Indicate below it: you, your spous Member, or State Employee: | e or the broth | Indicate below if: you, your spouse or the brother, sister, parent, or child of you or your spouse is a current or former: member of Member, or State Employee: | spouse is a | current or f | former: member of the General Assembly, Constitutional Officer, State Board or Commission | al Officer, State Board o | or Commission |
| | Mark (V) | N | For How Long? | Long? | What is the person(s) name and how are they related to you? [i.e., Jane Q. Public, spouse, John Q. Public, Jr., child, etc.] | ic, Jr., child, etc.] | |
| | Current Former | ner board commission, data entry, etc.] | From | | Person's Name(s) | Relation | |
| General Assembly | | | | | | | |
| Constitutional Officer | | | | | | | |
| State Board or Commission Member | | | | | | | |
| State Employee | | | | | | | |
| None of the above applies | es S | | | | | | |
| | | FOR AN EN | NTITY | Y (| BUSINESS)* | | |
| Indicate below if any of the followi Officer, State Board or Commissic Member, or State Employee. Pos | ng persons, c on Member, S #ion of contro | Indicate below if any of the following persons, current or former, hold any position of control or hold any ownership interest of 10% or greater i Officer, State Board or Commission Member, State Employee, or the spouse, brother, sister, parent, or child of a member of the General Assonance, the spouse of the control provided and the control means the power to direct the purchasing policies or influence the management of the entity. | trol or hold ; ster, parent ng policies c | any owners , or child of or influence | Indicate below if any of the following persons, current or former, hold any position of control or hold any ownership interest of 10% or greater in the entity: member of the General Assembly, Constitutional Officer, State Board or Commission Member, State Employee, or the spouse, brother, sister, parent, or child of a member of the General Assembly, Constitutional Officer, State Board or Commission Officer, State Board or Commission Member, State Employee, or the spouse, brother, sister, parent, or child of a member of the General Assembly, Constitutional Officer, State Board or Commission Officer, State Board or Commission Member, State Board or Commission of control means the power to direct the purchasing policies or influence the management of the entity. | the General Assembly, icer, State Board or Cor | nmission |
| | Mark (v) |) Name of Position of Job Held | For How Long? | Long? | What is the person(s) name and what is his/her % of ownership interest and/or what is his/her position of control? | f ownership interest and trol? | lior |
| Position Held | Current Former | ner board/ :ommission, data entry, etc.) | From | To MMVYY | Person's Name(s) | Ownership Position of Interest (%) Control | |
| General Assembly | | | - | | | | |
| Constitutional Officer | | | | | | | |
| State Board or Commission Member | | | | | | | |
| State Employee | | | | | | | L |
| None of the above applies | es | | | | | | |

| | | | 1 | | | |
|--|--------------------------------------|--|--|--|---|---|
| <u>Agency use only</u> Agency Number | Vendor Co | I certify unc | 3. No later copy of t amount | 2. I will incl Failt purst viola | As an additi 1. Prior to e Contrac whereby of my co | Failure to m that Order, s disclosure of |
| <u>nly</u> Agency Name | Vendor Contact Person Susan Okroglic | nder penalty of periury, to e to the subcontractor dis mount of the subcontractor dis | No later than ten (10) days after entering into a copy of the CONTRACT AND GRANT DISCLOSUR amount of the subcontract to the state agency. | ude the tollowing language as ire to make any disclosure re nant to that Order, shall be a tes any rule, regulation, or pol | an additional condition of obtaining, of Prior to entering into any agreement w CONTRACT AND GRANT DISCLOSURE A whereby I assign or otherwise delegate of my contract with the state agency. | ake any disclosure required b shall be a material breach of r who violates any rule, regula |
| Agency Contact Person | Title President / CEO | I certify under penalty of periury, to the best of my knowledge and belief, all that I agree to the subcontractor disclosure conditions stated herein. Signature Title President / CEO | No later than ten (10) days after entering into any agreement with a subcontractor, whether prior or subsequent to the contract date, I will mail a copy of the CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM completed by the subcontractor and a statement containing the dollar amount of the subcontract to the state agency. | I will include the tollowing language as a part of any agreement with a subcontractor. Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation pursuant to that Order, shall be a material breach of the terms of this subcontract. The party who for violates any rule, regulation, or policy shall be subject to all legal remedies available to the contractor | As an additional condition of obtaining, extending, amending, or renewing a contract with a state agency Lagree as follows: Prior to entering into any agreement with any subcontractor, prior or subsequent to the contract date, I will require the subcontractor to complete a CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM. Subcontractor shall mean any person or entity with whom I enter an agreement whereby I assign or otherwise delegate to the person or entity, for consideration, all, or any part, of the performance required of me under the terms of my contract with the state agency. | Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation, or policy adopted pursuant to that Order, shall be a material breach of the terms of this contract. Any contractor, whether an individual or entity, who fails to make the required disclosure or who violates any rule, regulation, or policy shall be subject to all legal remedies available to the agency. |
| Contact Phone No. | t/ CEO | | tor, whether prior or subse eleted by the subcontracto | or T | act with a state agency I agree as follows: to the contract date, I will require the subc hall mean any person or entity with whom all, or any part, of the performance requirec | w violation of any rule, regulati , whether an individual or entit emedies available to the agency. |
| Contract or Grant No | Phone No. <u>501-354-4589</u> | of the above information is true and correct and Date 03/29/2019 | her prior or subsequent to the contract date, I will mail a the subcontractor and a statement containing the dollar | or any violation of any rule, regulation, or policy adopted The party who fails to make the required disclosure or who to the contractor. | <u>require as follows:</u> require the subcontractor to complete a entity with whom I enter an agreement rmance required of me under the terms | <u>gulation, or policy adopted pursuant to</u> <u>r entity, who fails to make the required</u> <u>rency.</u> |

| General Assembly Constitutional Officer State Board or Commission Member State Employee []27 None of the above applies | Indicate below if any of the following persons, current or the sportae, brother, stater, parent, or child of a member of the General Assen Officer, State Beard or Commission Member, State Employee. Or the sportae, brother, stater, parent, or child or commission of control member of the child power to direct the purchasing policies or influence the management of the entity. Member, or State Employee. Position of control means the power to direct the purchasing policies or influence the management of the entity. Member, or State Employee. Position of control means the power to direct the purchasing policies or influence the management of the entity. Member, or State Employee. Position of control means the power to direct the purchasing policies or influence the management of the entity. Member, or State Employee. Position of Control means the power to direct the purchasing policies or influence the management of the entity. Member, or State Employee. Position Heid For How Long? What is the parson's Name Position Heid Former Interactor, representative, rame at the parson's Name To Position Heid Former Interactor, representative, representative, representative, tex. Murry Murry | []- None of the above applies | Constitutional Officer State Board or Commission Member State Employee | Indicate below it: you, your spouse or the birother, sister, Member, or State Employee: Position Heid Position Heid Current Farmer bo | ADDRESS: 6 Alexander Lane CITY: Russellvilla AS A CONDITION OF OBTAINING, EXTE OR GRANT AWARD WITH ANY ARKANS | Failure to complete all of the follow Buildow macron: Suisc XX Y BS NO Dr. V TAXPAYER ID NAME: Thomas N YOUR LAST NAME: Thomas | |
|---|---|--|---|---|--|---|--|
| | ng persons, curr n Marrber, State Nark (V) Current Former | | | a or the brailher, Mark (V) Current | TAINING. HANY AF | CON of the following information may re- suscommacron wawe: Dr. Westey Thomas Thomas Medical Service, in nomas | |
| | | | | | IG, EXTE ARKAN | | |
| | Employee, or the spour - broker, sit and two power to direct the punchasir and two power to direct the punchasir and two power to direct the punchasir and two powers to direct the punchasir law store and powers and the punchasir bost at commission, data entry, etc.) | OR AN EN | | | STATE: AR AS STATE AGENCY F O R | FIRST NAME: Wesley | |
| | For Ho For Ho NuVY | N T I T Y | | For Ho | N D | Tad, leg | |
| | ar, parent, or child o policles or influence For How Long? For How Long? From To Murry Murry | | | For How Long? | <u>OR RENEWING A CON</u> , <u>THE FOLLOWING INF</u> , THE FOLLOWING INF | ec. purchase X Ser | |
| | Indicate below if any of the following persons, contrast or child or a member of the General Assoriuty. Indicate below if any of the following persons, contrast or child or a member of the General Assoriuty. Officer, State Board or Commission Member, State Emplityne, or the spouse, brother, sistar, parent, or child or a member of the centity. Officer, State Employee. Position of control means the power to direct the purchasing policies or influence the management of the entity. Member, or State Employee. Position of American line power to direct the purchasing policies or influence the management of the entity. Member, or State Employee. Position of American line power to direct the purchasing policies or influence the management of the entity. Member, or State Employee. Position of American line power to direct the power to be recommend for the state of the stat | B U S I N E S S) * | | | STATE: AR 2IP CODE: 72802 AMENDING, OR RENEWING A CONTRACT, LEASE, PU ITE AGENCY, THE FOLLOWING INFORMATION MUST | CON' RACT AND GRANT DISCLOSURE AND CERTIFICATION For im Failure to complete all of the following information may rest if in a delay in delaying a contract, lease, purchase agreement, or grant award with any / rans Subcontractors Subcontractors <td c<="" td=""></td> | |
| | onsultative Courses at ts his/her % of owr rposition of control? rposition of control? | siy: member | | | CHASE AGRE | tM kansas State Agency. MLI: C | |
| | rposition of control position of control? Control Interest (%) Control | By: manuar of the General Assembly, Constitutional | | ity, Constitutional Officer, Stola Board or Commission and how are they related to you? e, John Q. Public, Jr., child, etc.) Retation | COUNTRY: USA CHASE AGREEMENT, E DISCLOSED: | a Agency. | |
| | | m wional | | 1995 10 10 | | | |

5013545410

3 3

| Agency Agency Agency Agency Number Name | L certify under penalty of perjury, that Lagree to the subcontractor Signature <u>Jely</u> Vendor Contact Person <u>Las las</u> | Failure to make any disclosure reg ured by pursuant to that Order, shall be a miterial invitates any rule, regulation, or polic shall in 3. No later than ten (10) days after entering into a copy of the CONTRACT AND GRANT DISC LOSUR amount of the subcontract to the state a gency. | As an additional condition of obtaining, ex Prior to entering into any agreement with CONTRACT AND GRANT DISCLOSURE AND whereby I assign or otherwise delegate of my contract with the stale agency. I will include the following language as | Cont Failure to make any disclosure required by that Order, shall be a material breach of th disclosure or who violates any rule, regulati |
|---|--|--|--|---|
| Agency Contact Person | to the best of my knowledge and t disc osure conditions stated herein me and the fille of the fi | Failure to make any disclosure reg ured by Governor's Executive Order 50-04, or any mounted of the transmission of the required disclosure or who pursuant to that Order, shall be a miterial breach of the terms of this subcontract. The party who fail to make the required disclosure or who violates any rule, regulation, or polic shall be subject to all legal remedies available to the contractor. No later than ten (10) days after entering into any agreement with a subcontractor, whether prior or subtinguent to the contract date, t will mail a copy of the Contract And GRANT DISC LOSURE AND CERTIFICATION FORM completed by the subcontract if and a statement containing the dollar amount of the subcontract to the state <i>z</i> gency. | an additional condition of obtaining, extending, amending, or renewing a contract with a state deals, in the second state of the subcontractor to complete a Prior to entering into any agreement with any subcontractor, prior or subsequent to the contract date, I will require the subcontractor to complete a Contract AND GRANT DiscLosuRE ANI CERTIFICATION FORM. Subcontractor shall mean any person or entity with whom I enter an agreement whereby I assign or otherwise delegate to the person or entity, for consideration, all, or any part, of the performance required of me under the terms of my contract with the state agency. I will include the following language as + part of any agreement with a subcontractor. I will include the following language as + part of any agreement with a subcontractor. | |
| Contact Phone No. | President | nutract. The party who fail wailable to the contractor. actor, whether prior or sub- nplated by the subcontract | It to the contract date, I will a shall mean any person or a shall mean any person or a shall or any part, of the pert i ractor: | nd Certification Forr |
| Contract or Grant No. | Date 4-2-19 Phone No. 501-694-0894 | The party who fail to make the required disclosure or who to the contractor. The prior or subtractor. The subcontract of and a statement containing the dollar | ending, amending, or renewing a contract with a state agency is a restored. | act and Grant Disclosure and Certification Forr 1 <i>Tovernor's Evecutive Order 98-04, or any violation of any rule, r 1 ulation, or policy adopted pursuant to</i> <i>Terms of this contract. Any contractor, whether an individual of entity, who fails to make the required</i> <i>Terms of this contract. Any contractor, whether an individual of entity, who fails to make the required</i> <i>Terms of this contract. Any contractor, whether an individual of entity, who fails to make the required</i> <i>terms of this contract. Any contractor, whether an individual of make the required</i> <i>terms of this contract. Any contractor, whether an individual of any rule, r 1 ulation, or policy adopted pursuant to</i> <i>terms of this contract. Any contractor, whether an individual of any rule, r 1 ulation, or policy adopted pursuant to</i> <i>terms of this contract. Any contractor, whether an individual of any rule, r 1 ulation, or policy adopted pursuant to</i> <i>terms of this contract. Any contractor, whether an individual of any rule, r 1 ulation, or policy adopted pursuant to</i> <i>terms of this contract. Any contractor, whether an individual of any rule, r 1 ulation, or policy adopted pursuant to</i> <i>terms of this contract.</i> |

COMMUNITY SERVICE, INC.

POLICY AND PROCEDURE

DATE: January 1, 1996

REVISION DATE: May 6, 2009, March 7, 2012, June 4, 2014, June 22, 2016

SUBJECT: DISCRIMINATION AND HARASSMENT POLICY - INDEX # HR - 29

This Policy and Procedure was developed in order inform employees of our policy in the areas of discrimination and harassment. This Policy and Procedure will be briefed to all current and future employees. File in the Administrative Procedures Manual, in index Number sequence.

Discrimination is the unjust or prejudicial treatment of different categories of people, especially on the grounds of race, age, or sex. To harass someone means to create an unpleasant or hostile situation, especially by uninvited and unwelcome verbal or physical contact. CSI is committed to a work environment in which all individuals are treated with respect and dignity. Each individual has the right to work in a professional atmosphere that promotes equal employment opportunities and prohibits unlawful discriminatory practices, including harassment. Therefore, CSI expects that all relationships among persons in the office will be business-like and free of discrimination or harassment.

In order to promote harmonious work relationships and maintain a professional atmosphere and to support the affirmative action efforts of the Equal Employment Opportunity Commission, Community Service, Inc. has developed the following guidelines concerning discrimination and harassment.

It is the policy of CSI to ensure equal employment opportunity without discrimination or harassment on the basis of race, color, religion, sex, sexual orientation, age, disability, marital status, citizenship, genetic information, or any other characteristic protected by law. CSI prohibits any such discrimination.

All forms of harassment which create an offensive working environment are forbidden. including, but not limited to, insulting, intimidating or discourteous conduct, as well as derogatory jokes or comments relating to race, color, religion, sex, age, disability, national origin, sexual orientation, creed, ancestry, marital status, political belief, pregnancy, military or veteran status, or any other protected status under applicable employment laws, or retaliation, which includes opposing participation in any complaint process at the Equal Employment Opportunity Commission or other human rights agency.

With respect to sexual harassment:

- 1. It is against the policies of Community Service, Inc. for any employee, male or female, to:
 - a. Sexually harass another employee by making unwelcome sexual advances or requests for sexual favors or other verbal or physical conduct of a sexual nature, as a condition of continued employment:
 - b. Make submission to or rejection of such conduct the basis for employment decisions affecting the employee.
- 2. Sexual harassment of clients, employees, community representatives, or any other person or group with whom personnel have contact with as a representative is prohibited.
- 3. Sexually suggestive graffiti, posters, calendars, etc. are prohibited in the workplace.

This type of conduct, whether of a sexual nature or otherwise, WILL NOT be tolerated. Any employee who believes that they have witnessed or have been the victim of any type of harassment must report the alleged act immediately to the Director of Operations, the President/CEO, or any other director or member of the Board of Directors of Community Service, Inc. Employees need not report unwelcome harassment to their supervisor, if the supervisor is the harasser. A prompt, thorough, and as confidential as possible investigation will take place immediately. There will be no retaliation against anyone who has reported an incident or incidents of harassment.

Any Community Service, Inc. director, supervisor, manager or employee who has been found, after proper investigation, to commit harassment will be subject to appropriate disciplinary action, possibly including termination of employment.

The investigation will include interviews with any witnesses identified by the complainant and the alleged harasser. The investigation will begin as promptly as possible and be concluded as expeditiously as possible. Once the investigation is completed, appropriate disciplinary action will be taken and the action thoroughly explained to the complainant.

The question of whether a particular action or incident is purely personal or social. without discriminatory employment affect, requires a determination based on all facts in the incident. False accusations of any type of harassment can have serious affects on innocent employees. If, after proper investigation, the accusation is proved false, the accuser will be subject to appropriate disciplinary action.

SUSAN OKROGLIC President/CEO

Information for Evaluation Response

Community Service, Inc. (CSI) provides both trauma-informed care and (24)-hour, seven (7) days per week mobile crisis intervention.

CSI current employs 14 therapists agency-wide who are certified in TF-CBT or in various stages of TF-CBT training. Of those therapists, four (4) have the TF-CBT certification, and three (3) more are scheduled to complete the live training in April in order to work toward certification. The remaining therapists are still working to complete the online modules which are a prerequisite to the live training. Our agency also provides annual training to our clinical staff members on trauma-informed care.

CSI also provides (24)-hour, seven (7) day per week crisis intervention through an after-hours on-call rotation schedule. Each therapist serves as the on-call therapist for two (2) weeks. We also have a back-up on-call rotation, which includes the Clinical Director and Assistant Clinical Directors / Office Managers who serve in a supervisory capacity. Further, we have two dedicated Qualified Behavioral Health Providers (QBHP) who serve our therapeutic foster care clients and families. Staff members who are on-call also have the ability to access client medical records 24-hours per day, 7-days per week through our electronic medical records portal for the purpose of coordination of care.

| The Arkansas Child Welfare Agency Review Board In cooperation with Arkansas Denartment of Human Services | Division of Child Care and Early Childhood Education | Community Services, Inc. 100 South Cherokee Morritton, AR 72110 | Is hereby issued LICENSE #: <u>10082</u> Effective Date: <u>May 17, 1998</u> | FOR THE PURPOSE OF PROVIDING RESIDENTIAL CARE/PLACEMENT SERVICES IN THE STATE OF ARKANSAS. THE SPECIFIC SERVICES AUTHORIZED BY THE LICENSE ARE: | Residential Services: Capacity: Ages: Placement Services: Residential Facility Emergency Shelter Adoptive Placernent Psychiatric Residential Treatment Facility Exester Care Placernent Psychiatric Residential Treatment Facility Residential Placement Psychiatric Residential Treatment Facility Placement Psychiatric Residential Treatment Facility Placement Psychiatric Residential Placement Placement Placement Placement Placement Placement Placement Placement Placement Placement ILCENSE OR CLOSED In Witness whereof By March Agercy In view Baard Chairman, Child Malare Agercy In view Baard Old |
|--|--|---|--|--|---|
|--|--|---|--|--|---|