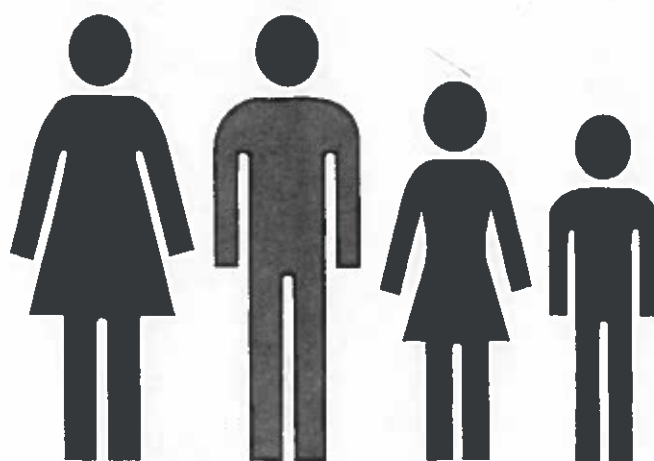


**A R K A N S A S
D E P A R T M E N T O F**



**HUMAN
SERVICES**

2017 STATISTICAL REPORT



July 1, 2016 to June 30, 2017

DEPARTMENT OF HUMAN SERVICES

Cindy Gillespie, Director

2017 STATISTICAL REPORT

**Provided By:
Research and Statistics
Office of Finance**



Office of Director

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MEMORANDUM

TO: GOVERNOR ASA HUTCHINSON

FROM: CINDY GILLESPIE, DIRECTOR *CPG*
DEPARTMENT OF HUMAN SERVICES

DATE: February 9, 2018

SUBJ: SFY 2017 DHS STATISTICAL REPORT

In compliance with Act 414, Section 24 of 1961, we are pleased to submit the Arkansas Department of Human Services Annual Statistical Report for State Fiscal Year 2017 on the DHS main website at:

<http://humanservices.arkansas.gov/Pages/StatisticalReports.aspx>.

This report is a comprehensive statistical analysis of the Department's social programs and services that were provided to the citizens of Arkansas for state fiscal year 2017.

Also, the SFY 2017 highlights for each division are included in the report.

CG:dr

**Arkansas Department of Human Services
2017 Statistical Report Summary
Year at a Glance**

Division of Aging and Adult Services

- Served 1,338,202 congregatge meals to 21,923 clients. (Page-DAAS-2)
- Delivered 2,067,394 meals to 13,988 senior citizens who are unable to leave their homes. (Page-DAAS-2)
- Investigated 6,289 complaints on endangered adults. Of these Investigations, 97 were substantiated. (Page-DAAS-6)
- Provided services to 594 Long-Term Protective Custody Clients. (Page-DAAS-9)

Division of Behavioral Health Services

- Provided services to 74,985 individuals through the state mental health system. (Page-DBHS-4)
- Of the total number of individuals who received services, 47,320 were age 18 - 59. (Page-DBHS-9)

Division of Child Care and Early Childhood Education

- Served 15,124 children in the Child Care Assistance Programs. (Page-DCCECE-3)
- Childcare providers served 31,863,094 meals and snacks. (Pages-DCCECE-12)
- Conducted 588 licensing violation complaint investigations. Credible evidence of a violation was found in 229 of these cases. (Page-DCCECE-26)

Division of Children and Family Services

- Conducted 34,459 child maltreatment assessments. Credible evidence of maltreatment was determined to be true in 9,364 cases. (Page-DCFS-1 & 2)
- There were 5,113 Foster Care children at the end of SFY 2017. (Page-DCFS-10)
- Finalized 916 adoptions during SFY 2017. (Page-DCFS-11)

Division of County Operations

Transitional Employment Assistance (TEA)

- Total payments for SFY 2017 were \$5,581,927. (Page-DCO-4)
- In SFY 2017, the total TEA cases were 5,914. (Page-DCO-5)

**Arkansas Department of Human Services
2017 Statistical Report Summary
Year at a Glance**

Division of County Operations (continued)

Work Pays

- Total payments for SFY 2017 were \$1,200,897. (Page-DCO-11)
- Total cases for SFY 2017 were 969. (Page-DCO-11)

Supplemental Nutrient Assistance Program (SNAP)

- Total benefits for SFY 2017 were \$513,141,645. (Page-DCO-16)
- The unduplicated number of people receiving SNAP was 241,961. (Page-DCO-16)
- The number of unduplicated cases was 295,575. (Page-DCO-16)

Medicaid

- In SFY 2017, 799,475 people were eligible for Medicaid. (Page-DCO-20)

Health Care Independence "The Private Option"

- In SFY 2017, 364,722 people were eligible for "The Private Option." (Page-DCO-21)

Community Programs

- The Community Services Block Grant (CSBG) Program had \$8,089,859 in funds allocated for assisting an estimated 200,383 people. (Page-DCO-23)

Division of Community Service and Nonprofit Support

- The Arkansas Service Commission helped twelve sub-applicants receive \$1,824,078 in federal funding for AmeriCorps program in SFY 2017. (Page-DCSNS-4)

Division of Developmental Disabilities Services

- The Title V CSHCN program served 963 individuals at an average cost of \$1,881.00 This number includes individuals for whom Title V CSHCN was the sole payer of services, those with private insurance coverage and those with Medicaid for whom a service was prescribed which Medicaid does not cover. (Page-DDS-4)
- Served 3,231 individuals through the Community Services Programs during SFY 2017. (Page-DDS-10)
- The Human Development Centers provided services to 907 individuals in SFY 2017. (Page-DDS-11)

**Arkansas Department of Human Services
2017 Statistical Report Summary
Year at a Glance**

Division of Medical Services

Medicaid

- Medicaid expenditures by category of services for SFY 2017 were \$7,129,488,986. (Page-DMS-2)
- In SFY 2017, 1,176,000 individuals received Medicaid services. (Page-DMS-7)

Long Term Care

- In SFY 2017, there were 16,524 Medicaid nursing facility residents. (Page-DMS-29)
- Expenditures for Medicaid Long-Term Care facilities were \$857,755,792. (Page-DMS-27)

Division of Services for the Blind

- Provided Vocational Rehabilitation which includes evaluation, training, medical services, counseling and job placement services to 1,542 people. (Page-DSB-3)
- Trained 301 older blind persons who were at-risk so that they could remain self-reliant in their homes and communities. (Page-DSB-3)
- In SFY 2017, the Braille/Tape Production unit received a total of 245 requests for alternative format to print. Two hundred forty-four (244) requests asked for Braille, resulting in the production of 4,808 Braille pages; as well as 4,427 large print pages. (Page-DSB-5)

Division of Youth Services

- In SFY 2017, there were 451 commitments made to youth services centers. (Page-DYS-3)
- Community-based programs provided services to 4,903 youth. (Page-DYS-18)

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Glossary

Glossary-1

**DIVISION
OF
AGING AND ADULT
SERVICES**

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF AGING AND ADULT SERVICES
SFY 2017**

INTRODUCTION

HISTORY

A growing nationwide awareness of the problems of the elderly and the needs for services and assistance on their behalf led to the passage of the Older Americans Act in 1965. This legislation, which created the Administration on Aging at the federal level, also mandated the establishment of a state unit on aging in each state to administer programs under the Act. Accordingly, the Arkansas Office on Aging was established in 1966 by proclamation of Governor Orville Faubus under the auspices of the Governor's Office.

Since 1965, the Older Americans Act has been amended several times, each time expanding the roles of state units on aging. Arkansas legislation has also changed the name of the state unit on aging, the organizational location, and its authority and funding responsibilities. In 1971, the State Unit was placed within the Department of Social and Rehabilitative Services. The responsibility for Adult Services was assumed in 1972.

The agency achieved divisional status through Act 228 of 1977, and the responsibility for adult protective services was transferred by the General Assembly in 1979. As a result of Act 348 of 1985, the Division of Aging and Adult Services (DAAS) was created within the reorganized Arkansas Department of Human Services. In 1997 the Division began providing services to adults with physical disabilities.

MISSION AND OBJECTIVES

The Division's mission is to promote the health, safety and independence of older Arkansans and adults with physical disabilities by working toward two primary goals: (1) to provide administrative support services for aging Arkansans and adults with physical disabilities; and (2) to enhance the quality of life for aging Arkansans and adults with physical disabilities. The Division is responsible for planning coordinating, funding, and evaluating programs for older adults and adults with physical disabilities that are authorized by both state and federal governments.

THE ADMINISTRATIVE AGING NETWORK

The federal organization that makes the Older Americans Act a reality is the Administration on Aging (AoA). AoA is directly under the U.S. Department of Health and Human Services (HHS). The administrative network reaches through the 10 regional offices of HHS to the 56 State Units on Aging (SUAs) and some 618 Area Agencies on Aging (AAAs).

PRESIDENCY

DEPARTMENT OF HUMAN SERVICES

ADMINISTRATION ON AGING

Recommends policy, develops regulations to implement the Older Americans Act (OAA) and administers the OAA budget, grants for research, training, model projects, etc.

**REGIONAL OFFICES ON AGING
(10 Regions)**

Provide technical assistance to states and monitor state aging programs.

**STATE UNITS ON AGING
(56 Jurisdictions)**

Coordinate state level activities on behalf of older people, develop and administer the state plans on aging, serve as advocates, and provide technical assistance to Area Agencies on Aging.

**AREA AGENCIES ON AGING
(618 Agencies)**

Develop and implement the area plans on aging, serve as advocates for older people, coordinate with other agencies and organizations in the planning and service areas to develop comprehensive aging service systems, and administer the Older Americans Act programs within their jurisdictions.

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF AGING AND ADULT SERVICES
SFY 2017**

DAAS SERVICES PROVIDED

Senior Citizens Centers provide a wide range of services for aging adults, typically including recreational activities for adults, socialization, educational programs, and other services. Arkansas has 181 such centers.

Chore Services is for individuals without adequate help to perform services for them. This is a household service which may include running errands, preparing food, simple household tasks, heavy cleaning or yard and walk maintenance which the client is unable to perform alone and which do not require the services of a trained homemaker or other specialist. There were 241 clients served in SFY 2017.

Homemaker provides household management tasks such as menu planning, bill paying, and checking account management. Individuals must be without significant social support systems able to perform services for them. Homemaker served 106 clients in SFY 2017.

Legal Assistance clients must be age 60+ needing legal advice that does not involve criminal charges. Legal Assistance provided 2,347 hours of service to 739 clients in SFY 2017.

Congregate Meals are available for individuals over 60 years of age. The meals are served in a group setting such as a senior center or elderly housing facility and are usually associated with activities to promote social interaction and reduce social isolation. This service provided 1,338,202 meals to 21,853 clients in SFY 2017.

Home Delivered Meals provides meals to clients who are age 60+ (or spouse or disabled dependent of person age 60+), homebound, and unable to prepare nutritionally adequate meals, and living in an area where the meal can be delivered. Home Delivered Meals served 2,067,394 meals to 13,998 clients in SFY 2017.

Client Representation is provided by a knowledgeable worker who assists individuals in receiving services and benefits for which they are eligible. Assistance was provided to 9,706 unduplicated clients in SFY 2017.

Personal Care assists Medicaid clients in meeting daily living tasks to enable the client to remain in the community. Service was provided to 927 clients in SFY 2017.

Pace is a comprehensive health and social services delivery system that provides and coordinates primary, preventive, acute and long-term care services to the frail elderly as a means for keeping them in their homes and communities for as long as possible.

Pace Clients by Gender and Ethnicity

GENDER	
Female	177
Male	80
Unknown	0
Total	257

ETHNICITY	
White	199
Black	41
Hispanic	1
Asian	0
Native American	0
Two or More	3
Other/Unknown	13
Total	257

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF AGING AND ADULT SERVICES
SFY 2017**

DAAS SERVICES PROVIDED

AR Choices is a Medicaid program that includes home and community-based services for adults ages 21 through 64 with a physical disability and seniors age 65 or older. These services can offer help doing everyday activities that you may no longer be able to do for yourself like bathing, dressing, getting around your home, preparing meals, or doing household chores.

AR Choices Clients by Gender and Ethnicity

GENDER	
Female	6,757
Male	3,238
Unknown	0
Total	9,995

ETHNICITY	
White	6,145
Black	2,911
Hispanic	131
Asian	52
Native American	33
Native Hawaiian	11
Two or More	112
Other/Unknown	600
Total	9,995

IndependentChoices began as a consumer-directed Medicaid waiver for Medicaid eligible persons age 18 and above who have a functional need for personal care service. On April 1, 2008 the IndependentChoices program was approved by CMS as a state plan option within the Medicaid Personal Care Program. CMS also approved two home and community based waiver services, Adult Companion Services and Homemaker, as eligible services offered through the IndependentChoices Program. This consumer directed service offers a person a monthly budget in place of traditional personal care. Each participant works with his/her counselor to establish a budget based on his/her individual assessed needs for personal assistance. Eligible persons are able to hire, train, and supervise and pay their own personal care aide and use some of the allowance to purchase goods and services that lessen human dependency needs. The IndependentChoices participant (or his/her designated decision-making partner) will be assisted by a counselor who will coordinate enrollment, provide skills training, and assist with questions as they arise. The participant receives counseling and financial support services at no additional cost to the participant's budget.

IndependentChoices Clients by Gender and Ethnicity

GENDER	
Female	3,659
Male	1,851
Total	5,510

ETHNICITY	
White	2,290
Black	2,573
Native American	14
Asian	40
Hispanic	72
Native Hawaiian	2
Two or More	37
Other/Unknown	482
Total	5,510

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF AGING AND ADULT SERVICES
SFY 2017**

DAAS SERVICES PROVIDED

Assisted Living Facilities provide 24-hour supervision and supportive services including limited nursing services in a congregate setting to persons aged 65 and above. Assisted Living services are also available to persons 21 years of age and above that are blind or disabled. Assisted Living is a Medicaid and community based waiver program.

Assisted Living Clients by Gender and Ethnicity

GENDER	
Female	1,082
Male	313
Total	1,395

ETHNICITY	
White	1,201
Black	101
Hispanic	3
Native American	4
Asian	2
Native Hawaiian	2
Two or More	15
Other/Unknown	67
Total	1,395

Adult Day Care services are community-based group programs designed to meet the needs of functionally and/or cognitively impaired adults through an individual case plan. These structured programs provide a variety of health, social and support services. Adult day centers operate programs during normal business hours with some programs offering evening and weekend services. **These programs served 17 clients in SFY 2017.**

Transportation Service transports a client from one location to another so that the client has access to needed services, care, or assistance, such as medical services, shopping, bill paying, etc. The service may include escort assistance. **This service provided 298924 one way trips to 5020 clients in SFY 2017.**

Federal Senior Community Service Employment Programs serves persons with low incomes who are 55 years old or over and have poor employment prospects. The program has two purposes: 1) to provide useful community services through part-time, temporary employment where program participants are engaged in community services and 2) to foster individual economic self-sufficiency where participants receive work experience and job skills that can lead to unsubsidized employment. For Program year July 01, 2016 - June 30, 2017, 194 participants were served in the Federal Senior Community Service Community Service Employment Program. **For this same time period, 126 participants were served in the State Older Worker Community Service Program.**

Information and Assistance is available to all older persons, their families, and friends. The service includes concrete information about services and benefits and where to obtain them. It may include assistance with referral to an agency providing the service or benefit and follow-up to see if the service was satisfactory. **There were 65,236 state referrals given to 74,351 clients during SFY 2017.**

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF AGING AND ADULT SERVICES
SFY 2017**

DAAS SERVICES PROVIDED

Ombudsman Program is a statewide program that advocates for the rights of long-term care residents. It is a program of community advocates that addresses the complaints of nursing home and residential care facility residents. Its representatives provide information on facilities, work for systematic change, and monitor the activities of the regulatory system.

Program Statistics:

Facility complaints	1,215
Resident visits	47,151
Resident and family council meetings	109
Community education sessions	106
Telephone inquiries	5,892

Money Follows the Person (MFP) Rebalancing Demonstration Grant helps states rebalance their Medicaid long-term care systems. During 2017, the total number of individual served in Arkansas was 120.

MFP Goals

- " Increase the use of home and community-based services (HCBS) and reduce the use of institutionally-based services.
- " Eliminate barriers in state law, state Medicaid plans, and state budgets that restrict the use of Medicaid funds to let people get long-term care in the settings of their choice.
- " Strengthen the ability of Medicaid programs to provide HCBS to people who choose to transition out of institutions.
- " Put procedures in place to provide quality assurance and improvement of HCBS.

Choices in Living Resource Center provides callers with information regarding long-term services and supports programs and services as well as referral to numerous other assistance programs and organizations. The ADRC targets seniors and adults with disabilities who are at risk of nursing home admission to help them access programs and services that will allow them to remain in the community and live as independently as possible. The ADRC provides education and awareness of DAAS publicly funded programs, including Medicaid Home and Community Based waiver programs, through statewide marketing and outreach at Senior Centers, Senior Health Fairs and exhibits at various conferences for aging and individuals with disabilities including intellectual/developmental disabilities.

Special Events

- The Governor's Advisory Council on Aging (GACA) is a 18-member Advisory Council, and meets quarterly.

Source: Division of Aging and Adult Services

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF AGING AND ADULT SERVICES
SFY 2017**

ADULT PROTECTIVE SERVICES

The Adult Protective Services Unit protects and assists adults, age 18 and older, who are:

- Abused, neglected, or exploited, or any combination thereof; and
- Who are endangered as a result of lack of capacity or impaired from mental or physical disease or defect as these terms are defined by Arkansas Statute.

Adult Protective Services (APS):

- Acts as an advocate for adult Arkansans who are endangered and are impaired or lack capacity.
- Searches for the least restrictive living alternative for individuals who are capable of providing for themselves.
- Strives to involve the adult requiring services, as well as the family, in the decision making process.

Reports Investigated for SFY 2017:

Total Reports Investigated	6289*	Clients in APS Custody	900
Reports Pending/Open	5,328	Visits to Custody Clients	2,173
Total reports Founded	97		

**This figure reflects the number of calls that met statutory criteria for an investigation*

**Reports Investigated and Substantiated
By Age, Gender, Race and Abuse Type**

By Age		
	<u>Investigated</u>	<u>Founded</u>
18 to 29	441	4
30 to 39	266	6
40 to 49	322	1
50 to 59	731	12
60 to 69	1,129	24
70 to 79	1,268	31
80 to 89	1,099	12
90+	331	7
Unknown	702	0
Total	6,289	97

By Gender		
	<u>Investigated</u>	<u>Founded</u>
Male	2,642	52
Female	3,608	45
Unknown	39	0
Total	6,289	97

By Race		
	<u>Investigated</u>	<u>Founded</u>
American Indian or Alaska Native	18	0
Asian	9	0
Black or African American	1,074	15
Native American or Other Pacific	8	0
Unknown	381	1
White	4,799	81
Total	6,289	97

Reports Investigated by Abuse Type		
	<u>Investigated</u>	<u>Founded</u>
Caregiver Neglect	2,035	26
Exploitation	1,093	10
Mental/Psych Abuse	693	1
Physical Abuse	677	3
Self-Neglect	3,025	77
Sexual Abuse	149	0
Total	7,672 *	117

**One case can have multiple abuse types.*

This page reflects investigations of adult maltreatment for which Adult Protective Services has jurisdiction under Arkansas Law.

* This figure reflects the number of calls that met statutory criteria for an investigation.

Source: Division of Aging and Adult Services

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF AGING AND ADULT SERVICES
SFY 2017

ADULT PROTECTIVE SERVICES

REFERRALS BY COUNTY

County	Referrals	County	Referrals
Arkansas	41	Lee	16
Ashley	49	Lincoln	19
Baxter	93	Little River	36
Benton	305	Logan	69
Boone	136	Lonoke	109
Bradley	30	Madison	42
Calhoun	6	Marion	46
Carroll	60	Miller	93
Chicot	29	Mississippi	125
Clark	42	Monroe	26
Clay	55	Montgomery	31
Cleburne	55	Nevada	45
Cleveland	9	Newton	23
Columbia	41	Ouachita	39
Conway	55	Perry	25
Craighead	244	Phillips	33
Crawford	98	Pike	32
Crittenden	90	Poinsett	93
Cross	49	Polk	72
Dallas	14	Pope	120
Desha	38	Prairie	21
Drew	40	Pulaski	821
Faulkner	164	Randolph	33
Franklin	44	Saint Francis	41
Fulton	26	Saline	179
Garland	360	Scott	30
Grant	27	Searcy	22
Greene	97	Sebastian	308
Hempstead	75	Sevier	18
Hot Spring	78	Sharp	56
Howard	32	Stone	32
Independence	96	Union	96
Izard	32	Van Buren	40
Jackson	43	Washington	326
Jefferson	160	White	157
Johnson	78	Woodruff	8
Lafayette	11	Yell	48
Lawrence	57	Total	6,289

Source: Division of Aging and Adult Services

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF AGING AND ADULT SERVICES
SFY 2017**

ADULT PROTECTIVE SERVICES

REFERRALS BY COUNTY



Source: Division of Aging and Adult Services

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF AGING AND ADULT SERVICES
SFY 2017

ADULT PROTECTIVE SERVICES

Emergency, Temporary, or Long Term Protective Custody: Approximately 10% of the Adult Protective Services investigations of adult abuse, neglect or exploitation resulted in legal action during the course of the fiscal year. Legal jurisdiction resides with the Probate Division of the Circuit Court of the county where the alleged maltreated adult was a resident at the time of the alleged abuse, or the county in which the alleged maltreatment occurred.

APS Custody Client statistical information for SFY 2017:

Long Term Protective Custody Caseload	
Custody Caseload July 1, 2016	547
Custody Caseload June 30, 2017	661
Net Change	20.84%

Custody Initiated/Legal Proceedings	
Total SFY 2017	361
Holds released before 72 Hours	31
Dismissed prior to Long-Term Custody	76
Long-Term Protective Custody awarded	213
Court Ordered Services in lieu of Custody	8
Pending cases	33

Deaths of Custody Clients	
Custody Client deaths SFY 2017	135

Length of Custody	
Average length of custody for deceased clients	9.46 days
	2.59 Years

Legal Dismissal of Custody Clients	
Total Dismissals	208
Death/Other	179
Guardian/APS Dismissed	29

Average length of custody for all dismissed clients	659 days
	1.80 years
Shortest length of custody	1 day
Longest length of custody	29.3 days

Long-Term Protective Custody Clients
By Age, Gender, Race
Caseload as of June 30, 2017

By Age	
18 to 29	43
30 to 39	33
40 to 49	23
50 to 59	59
60 to 69	119
70 to 79	139
80 to 89	128
90 to 99	47
100 plus	2
unknown	1
Total	594

By Gender	
Male	250
Female	344
Total	594

By Race	
Amer. Indian or Alaska Native	0
Asian	3
Black or African Amer.	128
Native Amer. or Other Pacific	0
Unknown	7
White	456
Total	594

Source: Division of Aging and Adult Services

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF AGING AND ADULT SERVICES
SFY 2017
ADULT PROTECTIVE SERVICES
CUSTODY CLIENT DEMOGRAPHICS BY COUNTY
By Race

RACE BY COUNTY	Amer. Indian or Alaska Nati	Asian	Black or African Amer.	Native Amer. Or Other Paci	Unknown	White	TOTAL by County
Arkansas	0	0	0	0	0	3	3
Ashley	0	0	1	0	0	3	4
Baxter	0	0	0	0	0	2	2
Benton	0	0	0	0	1	24	25
Boone	0	0	0	0	0	5	5
Bradley	0	0	7	0	0	6	13
Calhoun	0	0	0	0	0	0	0
Carroll	0	0	1	0	0	3	4
Chicot	0	0	5	0	0	2	7
Clark	0	0	5	0	1	3	9
Clay	0	0	0	0	0	2	2
Cleburne	0	0	0	0	0	4	4
Cleveland	0	0	0	0	0	0	0
Columbia	0	0	1	0	0	4	5
Conway	0	0	2	0	0	5	7
Craighead	0	0	10	0	1	15	26
Crawford	0	0	0	0	0	25	25
Crittenden	0	0	1	0	0	3	4
Cross	0	0	5	0	0	0	5
Dallas	0	0	1	0	0	0	1
Desha	0	0	0	0	0	0	0
Drew	0	0	0	0	0	2	2
Faulkner	0	0	1	0	0	12	13
Franklin	0	0	0	0	0	1	1
Fulton	0	0	0	0	0	1	1
Garland	0	1	2	0	2	11	16
Grant	0	0	0	0	0	0	0
Greene	0	0	1	0	0	2	3
Hempstead	0	0	1	0	0	2	3
Hot Spring	0	0	1	0	0	4	5
Howard	0	0	0	0	0	5	5
Independence	0	0	1	0	0	5	6
Izard	0	0	0	0	0	6	6
Jackson	0	0	2	0	0	5	7
Jefferson	0	0	18	0	0	8	26
Johnson	0	0	0	0	0	9	9
Lafayette	0	0	1	0	0	3	4
Lawrence	0	0	0	0	0	3	3

RACE BY COUNTY	Amer. Indian or Alaska Nati	Asian	Black or African Amer.	Native Amer. Or Other Paci	Unknown	White	TOTAL by County
Lee	0	0	0	0	0	2	2
Lincoln	0	0	3	0	0	4	7
Little River	0	0	1	0	0	3	4
Logan	0	0	3	0	0	16	19
Lonoke	0	0	3	0	0	2	5
Madison	0	0	0	0	0	1	1
Marion	0	0	1	0	0	5	6
Miller	0	0	7	0	0	7	14
Mississippi	0	0	1	0	0	3	4
Monroe	0	0	0	0	0	0	0
Montgomery	0	0	0	0	0	2	2
Nevada	0	0	0	0	0	2	2
Newton	0	0	0	0	0	0	0
Ouachita	0	0	2	0	0	5	7
Perry	0	0	0	0	0	0	0
Phillips	0	0	2	0	0	1	3
Pike	0	0	0	0	0	7	7
Poinsett	0	0	3	0	0	8	11
Polk	0	0	0	0	0	5	5
Pope	0	0	1	0	0	9	10
Prairie	0	0	1	0	0	1	2
Pulaski	0	0	12	0	1	26	39
Randolph	0	0	0	0	0	0	0
Saline	0	0	2	0	0	9	11
Scott	0	0	0	0	0	0	0
Searcy	0	0	0	0	0	0	0
Sebastian	0	1	2	0	0	55	58
Sevier	0	0	1	0	0	5	6
Sharp	0	0	0	0	0	2	2
St. Francis	0	0	2	0	0	1	3
Stone	0	0	0	0	0	2	2
Union	0	0	11	0	0	8	19
Van Buren	0	0	0	0	0	2	2
Washington	0	1	0	0	1	55	57
White	0	0	1	0	0	11	12
Woodruff	0	0	2	0	0	2	4
Yell	0	0	0	0	0	7	7
Totals	0	3	128	0	7	456	594

Source: Division of Aging and Adult Services-Race demographics collected from ANSWER and APS records

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF AGING AND ADULT SERVICES**

SFY 2017

**ADULT PROTECTIVE SERVICES
CUSTODY CLIENT DEMOGRAPHICS BY COUNTY**

Medicaid Program Recipients

Medicaid Recipients By County	Yes	No	Total
Arkansas	2	1	3
Ashley	4	0	4
Baxter	2	0	2
Benton	21	4	25
Boone	4	1	5
Bradley	11	2	13
Calhoun	0	0	0
Carroll	4	0	4
Chicot	7	0	7
Clark	9	0	9
Clay	2	0	2
Cleburne	4	0	4
Cleveland	0	0	0
Columbia	5	0	5
Conway	7	0	7
Craighead	25	1	26
Crawford	23	2	25
Crittenden	4	0	4
Cross	5	0	5
Dallas	1	0	1
Desha	0	0	0
Drew	2	0	2
Faulkner	10	3	13
Franklin	1	0	1
Fullon	1	0	1
Garland	12	4	16
Grant	0	0	0
Greene	3	0	3
Hempstead	3	0	3
Hot Spring	5	0	5
Howard	3	2	5
Independence	6	0	6
Izard	6	0	6
Jackson	6	1	7
Jefferson	25	1	26
Johnson	9	0	9
Lafayette	4	0	4
Lawrence	2	1	3

Medicaid Recipients By County	Yes	No	Total
Lee	2	0	2
Lincoln	7	0	7
Little River	4	0	4
Logan	17	2	19
Lonoke	5	0	5
Madison	1	0	1
Marion	6	0	6
Miller	12	2	14
Mississippi	4	0	4
Monroe	0	0	0
Montgomery	2	0	2
Nevada	2	0	2
Newton	0	0	0
Ouachita	7	0	7
Perry	0	0	0
Phillips	3	0	3
Pike	6	1	7
Polk	11	0	11
Polk	4	1	5
Pope	10	0	10
Prairie	2	0	2
Pulaski	34	5	39
Randolph	0	0	0
Saline	11	0	11
Scott	0	0	0
Searcy	0	0	0
Sebastian	56	2	58
Sevier	6	0	6
Sharp	1	1	2
St. Francis	3	0	3
Stone	1	1	2
Union	18	1	19
Van Buren	2	0	2
Washington	50	7	57
White	11	1	12
Woodruff	4	0	4
Yell	7	0	7
Total	547	47	594

Source: Division of Aging and Adult Services

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF AGING AND ADULT SERVICES
SFY 2017**

**ADULT PROTECTIVE SERVICES
CUSTODY CLIENT DEMOGRAPHICS BY COUNTY**

Custody Client Placement Type

PLACEMENT BY COUNTY	APD Waiver	Assisted Living Facility	DDS Waiver Placement	Geriatric Psych	Group Home	Human Development Ctr	Hospital	ICF/MR Facility	Nursing Home Facility	Other	Private Residence	Residential Care Facility	Supported Living Setting	Private Placement	TOTAL by County
Arkansas	0	0	0	0	0	0	0	0	1	0	0	2	0	0	3
Ashley	0	0	0	0	0	0	0	0	3	0	0	1	0	0	4
Baxter	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2
Benton	0	2	1	0	0	0	0	0	22	0	0	0	0	0	25
Boone	0	0	0	0	1	0	0	0	4	0	0	0	0	0	5
Bradley	0	0	0	1	0	4	0	0	5	0	1	0	1	1	13
Calhoun	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Carroll	0	2	0	0	0	0	0	0	2	0	0	0	0	0	4
Chicot	0	0	0	0	0	0	0	0	7	0	0	0	0	0	7
Clark	0	0	1	0	1	5	0	0	2	0	0	0	0	0	9
Clay	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2
Cleburne	0	0	0	0	0	0	0	0	4	0	0	0	0	0	4
Cleveland	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Columbia	0	0	1	0	0	0	0	0	4	0	0	0	0	0	5
Conway	0	0	0	0	0	0	0	1	6	0	0	0	0	0	7
Craighead	1	1	2	0	0	4	0	0	17	1	0	0	0	0	26
Crawford	0	2	0	0	0	0	0	0	22	0	0	0	0	1	25
Crittenden	0	0	1	0	0	0	0	1	1	0	0	1	0	0	4
Cross	0	0	0	0	0	0	0	0	5	0	0	0	0	0	5
Dallas	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1
Desha	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Draw	0	0	1	0	0	0	0	0	1	0	0	0	0	0	2
Faulkner	0	0	3	0	0	0	1	0	8	0	0	0	0	1	13
Franklin	0	0	1	0	0	0	0	0	1	0	0	0	0	0	2
Fulton	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Garland	0	2	1	0	0	0	0	0	13	0	0	0	0	0	16
Grant	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Greene	0	0	1	0	0	0	0	0	2	0	0	0	0	0	3
Hempstead	0	0	1	0	0	0	0	0	1	0	0	1	0	0	3
Hot Spring	0	0	0	0	0	0	0	0	4	0	0	0	0	1	5
Howard	0	0	0	0	0	0	0	0	4	0	0	0	0	1	5
Independence	0	0	0	0	0	0	0	0	6	0	0	0	0	0	6
Izard	0	0	0	0	0	0	0	0	6	0	0	0	0	0	6
Jackson	0	0	0	1	0	0	0	0	6	0	0	0	0	0	7
Jefferson	0	2	0	0	0	0	0	0	22	0	1	0	1	0	26
Johnson	0	0	0	1	0	0	0	0	6	0	0	2	0	0	9
Lafayette	0	0	0	0	0	0	0	0	4	0	0	0	0	0	4
Lawrence	0	0	0	1	0	0	0	0	2	0	0	0	0	0	3
Lee	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2
Lincoln	0	0	0	0	0	0	0	0	7	0	0	0	0	0	7
Little River	0	0	0	0	0	0	0	0	4	0	0	0	0	0	4
Logan	0	1	0	0	1	5	0	0	7	0	0	5	0	0	19
Lonoke	0	0	1	0	0	0	0	0	3	0	0	0	0	1	5
Madison	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1
Marion	0	0	0	0	0	0	0	0	6	0	0	0	0	0	6
Miller	0	0	0	0	1	0	0	0	13	0	0	0	0	0	14
Mississippi	0	0	0	0	0	0	0	0	4	0	0	0	0	0	4
Monroe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Montgomery	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2
Nevada	0	0	0	0	0	0	0	0	1	1	0	0	0	0	2
Newton	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Ouachita	0	0	0	0	0	0	0	0	7	0	0	0	0	0	7
Perry	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Phillips	0	0	0	0	0	0	0	0	2	0	1	0	0	0	3
Pike	0	0	0	0	0	0	0	0	7	0	0	0	0	0	7
Poinsett	0	0	0	0	0	0	0	0	11	0	0	0	0	0	11
Polk	0	1	0	0	0	0	0	0	4	0	0	0	0	0	5
Pope	0	0	4	0	0	0	0	1	4	0	1	0	0	0	10
Prairie	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2
Pulaski	0	0	3	1	1	0	4	0	29	0	0	0	0	1	39
Randolph	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Saline	0	0	0	0	0	0	0	0	11	0	0	0	0	0	11
Scott	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Searcy	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sebastian	0	3	4	0	2	0	1	0	47	0	0	0	1	0	58
Sevier	0	0	2	0	3	0	0	0	1	0	0	0	0	0	6
Sharp	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2
St. Francis	0	0	1	0	1	0	0	0	1	0	0	0	0	0	3
Stone	0	0	1	0	0	0	0	0	1	0	0	0	0	0	2
Union	0	0	1	0	0	0	0	6	11	1	0	0	0	0	19
Van Buren	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2
Washington	1	0	3	3	0	0	1	1	46	1	0	0	1	0	57
White	0	0	0	0	0	0	2	0	10	0	0	0	0	0	12
Woodruff	0	0	0	0	0	0	0	0	4	0	0	0	0	0	4
Yell	0	0	0	0	0	0	0	0	7	0	0	0	0	0	7
Totals	2	16	34	8	11	18	9	10	455	4	4	12	4	7	594

Source: Division of Aging and Adult Services

**DIVISION OF
BEHAVIORAL
HEALTH
SERVICES**

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES
SFY 2017

INTRODUCTION

Division Overview

The Division of Behavioral Health Services (DBHS), within the Department of Human Services, is responsible for ensuring the provision of public mental health and substance abuse treatment/prevention services throughout the state of Arkansas.

Mental Health Services

The Division of Behavioral Health Services facilitates the provision of public mental health services by operating 226 beds in the Arkansas State Hospital (including adult acute care, forensic, and adolescent beds) and 290 beds in the Arkansas Health Center (a skilled long-term nursing home facility), by contracting with thirteen local, private non-profit Community Mental Health Centers (CMHCs), and by certifying two private non-profit specialty Community Mental Health Clinics. Priority populations for DBHS mental health services are individuals found not guilty by reason of mental disease or defect, individuals assessed as potentially violent, other forensic clients, adults with a serious mental illness, and children and adolescents with a serious emotional disturbance. Admission to acute care beds is through a referral from the state's CMHCs. Admission to forensic beds, for either evaluation and/or treatment, is by a circuit court order. The Arkansas Health Center provides skilled nursing home services for individuals with mental health problems that cannot be effectively managed in other nursing homes. The Center also provides some other specialized nursing home care.

Each of the state's 13 CMHCs provides services in one of 13 designated geographic catchment areas that encompass the entire state. All CMHCs are nationally accredited by either the Commission on Accreditation of Rehabilitation Facilities (CARF) or the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO). CMHCs operate out of 115 sites located in 65 of the state's 75 counties. Services are provided in all counties of the state through off-site outreach. CMHCs provide screenings for all persons referred for publicly supported inpatient care, including at the Arkansas State Hospital and in local psychiatric hospital beds paid for through funds provided to the CMHCs.

Additionally CMHCs provide a comprehensive array of clinical and rehabilitative mental health services including: crisis intervention and stabilization; mental health, psychiatric, psychological and forensic assessment; treatment planning; individual, family, and group therapy; medication management; case management; day treatment/partial hospitalization programs; psychiatric rehabilitation day programs; specialized services for children with serious emotional disturbance, including interagency service coordination and wrap-around; prevention, consultation, and education; and other supportive services such as housing, vocational, and foster care services. The state's two certified Community Mental Health Clinics (Birch and GAIN) provide specialized services for adults with severe and persistent mental illness. Center for Youth and Families is an affiliate of Little Rock Community Mental Health Center and provides services for children and adolescents.

Substance Abuse and Prevention Services

The Division of the Behavioral Health Services is the single state agency responsible for the funding of alcohol and drug prevention and treatment services, providing court ordered treatment, licensing of alcohol and drug treatment programs, overseeing the State Methadone Authority, administering the Drug and Alcohol Safety Educational Programs, providing treatment ordered by juvenile drug court, and assisting with providing training in the field of substance abuse.

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES
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Substance Abuse and Prevention Services (Continued)

DBHS distributes federal funds from the Substance Abuse Prevention and Treatment Block Grant to provide alcohol and drug prevention and treatment services in the state.

Prevention Services are funded through 2 grants (Block Grant and Partnership for Success (PFS)) to provide sub-grants and to contract with local programs, communities and other organizations to provide an array of prevention services and data collection and analysis. Sub-grants include the 8 Regional Prevention Providers (RPR) and 31 Partnership for Success Grantee in the state that are designed to respond to the needs of a particular geographical area to support its prevention initiatives

DBHS licenses 54 alcohol and drug treatment programs in the state and approves Opioid Treatment Programs. DBHS is responsible for overseeing the provision that court-ordered persons receiving treatment meet the requirements of the Substance Abuse Commitment Law. Alcohol and drug treatment services are provided through various funding sources. DBHS funds the following treatment services:

- Alcohol and Drug Detoxification services are provided by all eight funded providers to persons needing supervised withdrawal from some type of substance abuse. DBHS also funds one medical detox program.
- Eight funded residential/outpatient treatment centers that provide alcohol and drug counseling service coupled with room and board when necessary.
- Court-Ordered Referral and Treatment Program providing court ordered treatment for clients committed to treatment under the Substance Abuse Commitment Law from Central Arkansas;
- Five secure treatment beds that provide secure treatment for court committed clients from outside of the Central Arkansas Area;
- Six Special Women's Services programs which allows a parent to bring up to two children into treatment with her. Other services include alcohol and drug counseling, parenting skills, room and board, transportation, referral for medical services, job readiness and child care;
- Two residential adolescent treatment programs that provide residential alcohol and drug treatment;
- Six licensed Opioid Treatment Program (methadone maintenance treatment) providing medication and outpatient drug counseling to opiate abusing clients including one program (i.e. UAMS) funded by DBHS;

DBHS administers and funds eight Drug and Alcohol Safety Educational Programs (DASEP). DASEP is responsible for providing the court with a Pre-sentence Screening Report on all persons adjudicated for Driving While Intoxicated/Driving Under the Influence of alcohol or other drugs. Educational services are also provided by DASEP for those offenders required to take an educational course to get their driver license reinstated.

DBHS funds the Arkansas Prevention Certification Board which oversees the quality of persons providing alcohol and drug counseling and prevention services. DBHS also administers two major data collection efforts that include the Arkansas Prevention Needs Assessment Student Survey conducted and published annually, and the Risk Factors for Adolescent Drug and Alcohol Abuse in Arkansas, an archival data report compiled from various state data sources.

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES
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Substance Abuse Services (Continued)

Training services for the field of alcohol and drug services are funded by DBHS through contract and grants with Mid-South Addiction Training Network, Mid-South Summer School, and the Prevention Institute. These organizations provide training throughout the state for persons working in the field of substance abuse.

Number of Clients Served

During SFY 2017, 69,398 persons received mental health services through DBHS mental health programs, 14,105 received substance abuse treatment services. DBHS prevention services are estimated to reach nearly a million people with regional prevention partnerships by informing and educating the public. Tables 11 through 14 show the unduplicated number of mental health clients served by each provider. The total served in these tables (76,868) represents the duplication across providers in the system. Thus, there were 1,883 instances (76,868 - 74,985) during the year where a person who had received mental health services from one provider, also received mental health services from another provider. For SFY 2017, Substance Abuse Services reports no duplication across providers.

Source: Division Aging, Adult, and Behavioral Health Services

MENTAL HEALTH CLIENTS
(Arkansas State Hospital & Community Mental Health Centers)

UNDUPLICATED CLIENTS

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES
SFY 2017

**TABLE 1. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE
BY COUNTY AND AGE**

County	0-17	18-59	60-64	65+	Total
Arkansas	120	476	40	39	675
Ashley	174	646	30	19	869
Baxter	31	530	25	45	631
Benton	1,890	1,556	65	75	3,586
Boone	43	262	21	5	331
Bradley	51	265	7	11	334
Calhoun	17	65	6	11	99
Carroll	122	302	19	25	468
Chicot	59	224	11	12	306
Clark	224	293	14	29	560
Clay	254	329	13	16	612
Cleburne	217	546	21	14	798
Cleveland	53	136	14	12	215
Columbia	113	501	23	34	671
Conway	187	527	27	34	775
Craighead	1,193	1,562	86	83	2,924
Crawford	600	810	35	37	1,482
Crittenden	435	1,006	59	67	1,567
Cross	221	359	17	30	627
Dallas	16	79	7	9	111
Desha	92	255	20	17	384
Drew	145	409	18	17	589
Faulkner	1,145	1,936	110	115	3,306
Franklin	307	295	9	16	627
Fulton	44	158	9	4	215
Garland	862	1,774	113	134	2,883
Grant	78	289	14	18	399
Greene	394	1,063	61	61	1,579
Hempstead	121	533	45	41	740
Hot Spring	431	572	57	37	1,097
Howard	46	263	18	12	339
Independence	68	469	15	7	559
Izard	51	179	6	5	241
Jackson	37	191	8	5	241
Jefferson	778	1,934	153	141	3,006
Johnson	142	514	30	13	699
Lafayette	58	124	11	6	199
Lawrence	223	466	28	34	751
Lee	85	209	16	19	329

County	0-17	18-59	60-64	65+	Total
Lincoln	185	215	18	20	438
Little River	76	171	13	14	274
Logan	232	498	39	28	797
Lonoke	213	584	21	20	838
Madison	294	257	11	10	572
Marion	117	257	28	21	423
Miller	175	881	37	43	1,136
Mississippi	499	1,025	48	57	1,629
Monroe	131	294	17	23	465
Montgomery	85	71	7	9	172
Nevada	15	235	26	9	285
Newton	9	56	4	5	74
Ouachita	115	448	37	24	624
Perry	78	171	15	3	267
Phillips	198	555	35	38	826
Pike	28	118	6	8	160
Poinsett	99	298	14	22	433
Polk	254	212	9	5	480
Pope	559	1,366	72	66	2,063
Prairie	27	86	4	5	122
Pulaski	1,211	4,697	273	220	6,401
Randolph	181	565	25	36	807
Saline	771	1,813	109	166	2,859
Scott	150	212	16	10	388
Searcy	19	151	11	8	189
Sebastian	990	2,085	102	96	3,273
Sevier	93	270	17	15	395
Sharp	19	179	9	12	219
St. Francis	178	450	36	29	693
Stone	141	343	14	16	514
Union	414	1,145	77	69	1,705
Van Buren	55	368	27	22	472
Washington	2,743	1,787	96	99	4,725
White	235	937	26	10	1,208
Woodruff	96	128	7	5	236
Yell	104	373	28	10	515
Unknown	295	1,716	100	91	2,202
Out of State	45	196	20	21	282
Totals	22,256	47,320	2,735	2,674	74,985

Source: SPQM Data System

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES
SFY 2017

**TABLE 2. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE
BY COUNTY AND RACE**

County	Asian	Black	Hawaiian/ PI	American Indian/Ak.	Multiracial	Unknown	White	Total
Arkansas		127	1	1	1	328	217	675
Ashley		292		1	7	39	530	869
Baxter	6	4		2	1	88	530	631
Benton	23	56	5	43	55	918	2,486	3,586
Boone		1				81	249	331
Bradley		123				42	169	334
Calhoun	1	24			1	4	69	99
Carroll		4	1		6	103	354	468
Chicot		204			1	18	83	306
Clark	2	170	2	1	27	5	353	560
Clay	1	24	1	1		41	544	612
Cleburne	4	4		4		21	765	798
Cleveland		20				90	105	215
Columbia		306		1	7	38	319	671
Conway		100			20	25	630	775
Craighead	4	602	2	2	1	250	2,063	2,924
Crawford	5	26	4	7	23	81	1,336	1,482
Crittenden	1	912				93	561	1,567
Cross	1	176		1		38	411	627
Dallas		50			3	11	47	111
Desha		208			2	44	130	384
Drew		177		1	10	88	313	589
Faulkner	3	482	1	3	53	645	2,119	3,306
Franklin	1	7		3	10	26	580	627
Fulton		4		1		27	183	215
Garland	10	345	1	9	123	48	2,347	2,883
Grant		7		1		71	320	399
Greene	1	28		1	1	168	1,380	1,579
Hempstead		254		2	1	48	435	740
Hot Spring	1	183	2	4	54	7	846	1,097
Howard		85			4	20	230	339
Independence	1	22		3		57	476	559
Izard		2		1		11	227	241
Jackson	1	51	1			24	164	241
Jefferson	6	1,242			2	1,222	534	3,006
Johnson		28		1	10	168	492	699
Lafayette	1	95		2	1	7	93	199
Lawrence		4		2		57	688	751
Lee		234		1		10	84	329

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**TABLE 2. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE
BY COUNTY AND RACE**

County	Asian	Black	Hawaiian/ PI	American Indian/Ak.	Multiracial	Unknown	White	Total
Lincoln		46	1		1	296	94	438
Little River		67				4	203	274
Logan	4	14	2	7	10	34	726	797
Lono	3	64		1		186	584	838
Madison		3		4	4	172	389	572
Marion	3	3		2		26	389	423
Miller	1	311		1	3	20	800	1,136
Mississippi	1	735	3			112	778	1,629
Monroe		227				57	181	465
Montgomery				1	4	3	164	172
Nevada	1	107			1	5	171	285
Newton						9	65	74
Ouachita	2	253			15	16	338	624
Perry	5			5	7	250		267
Phillips	544		2		46	234		826
Pike	3		1	4	4	148		160
Poinsett	43		1		31	358		433
Polk	3			4	14	459		480
Pope	100	2	14	80	167	1,695	5	2,063
Prairie	18				27	77		122
Pulaski	3,338	1	15	21	637	2,365	24	6,401
Randolph	7	1	1		63	735		807
Saline	238	1	12	54	222	2,327	5	2,859
Scott	9	1	1	6	22	345	4	388
Searcy			1		7	181		189
Sebastian	291	3	9	76	179	2,677	38	3,273
Sevier	21	2		3	27	340	2	395
Sharp	11		1	1	33	173		219
St. Francis	396		1		66	230		693
Stone	2			2	6	504		514
Union	770			16	41	876	2	1,705
Van Buren	11	1	1		17	441	1	472
Washington	238	20	34	86	1,412	2,919	16	4,725
White	73		4		46	1,085		1,208
Woodruff	73				7	156		236
Yell	8		2	12	70	422	1	515
Unknown	85	1	11	4	705	1,394	2	2,202
Out of State	1	8		2	12	70	422	282
Totals	190	14,835	60	228	836	9,899	48,937	74,985

Source: SPQM Data System

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**TABLE 3. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE
BY COUNTY AND ETHNICITY**

County	Hispanic or Latino Origin	Not Available	Not Hispanic or Latino Origin	Total	County	Hispanic or Latino Origin	Not Available	Not Hispanic or Latino Origin	Total
Arkansas	5	32	638	675	Lincoln	7	8	423	438
Ashley	8	16	845	869	Little River	3	1	270	274
Baxter	2	85	544	631	Logan	12	17	768	797
Benton	396	658	2,532	3,586	Lonoke	23	230	585	838
Boone	4	77	250	331	Madison	7	264	301	572
Bradley	11	3	320	334	Marion	3	23	397	423
Calhoun	1	1	97	99	Miller	14	7	1,115	1,136
Carroll	26	158	284	468	Mississippi	27	67	1,535	1,629
Chicot	5	19	282	306	Monroe		29	436	465
Clark	4	26	530	560	Montgomery	3	15	154	172
Clay	14	24	574	612	Nevada	1	24	260	285
Cleburne	2	17	779	798	Newton	1	8	65	74
Cleveland	2	4	209	215	Ouachita	2	3	619	624
Columbia	9	15	647	671	Perry	1	20	246	267
Conway	10	47	718	775	Phillips	7	36	783	826
Craighead	90	96	2,738	2,924	Pike	6	8	146	160
Crawford	53	53	1,376	1,482	Poinsett	7	22	404	433
Crittenden	20	58	1,489	1,567	Polk	36	3	441	480
Cross	13	23	591	627	Pope	102	54	1,907	2,063
Dallas		2	109	111	Prairie	1	22	99	122
Desha	5	9	370	384	Pulaski	214	756	5,431	6,401
Drew	17	20	552	589	Randolph	9	48	750	807
Faulkner	60	881	2,365	3,306	Saline	30	191	2,638	2,859
Franklin	17	10	600	627	Scott	31	7	350	388
Fulton		26	189	215	Searcy	1	6	182	189
Garland	117	208	2,558	2,883	Sebastian	175	93	3,005	3,273
Grant	1	6	392	399	Sevier	41	3	351	395
Greene	23	138	1,418	1,579	Sharp	1	32	186	219
Hempstead	42	6	692	740	St. Francis	14	41	638	693
Hot Spring	29	37	1,031	1,097	Stone	3	5	506	514
Howard	16	5	318	339	Union	24	11	1,670	1,705
Independence	7	51	501	559	Van Buren	5	12	455	472
Izard	1	10	230	241	Washington	720	979	3,026	4,725
Jackson	1	22	218	241	White	15	33	1,160	1,208
Jefferson	11	33	2,962	3,006	Woodruff	1	6	229	236
Johnson	23	39	637	699	Yell	45	20	450	515
Lafayette	2	6	191	199	Unknown	21	694	1,487	2,202
Lawrence	6	48	697	751	Out of State	3	34	245	282
Lee	1	7	321	329	Totals	2,670	6,808	65,507	74,985

Source: SPQM Data System

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**TABLE 4. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDE
BY COUNTY AND GENDER**

County	Female	Male	Unknown	Total
Arkansas	413	262		675
Ashley	512	357		869
Baxter	376	255		631
Benton	1,765	1,821		3,586
Boone	159	172		331
Bradley	194	139	1	334
Calhoun	61	38		99
Carroll	284	184		468
Chicot	146	159	1	306
Clark	283	277		560
Clay	311	300	1	612
Cleburne	465	333		798
Cleveland	122	93		215
Columbia	399	272		671
Conway	416	359		775
Craighead	1,391	1,527	6	2,924
Crawford	734	748		1,482
Crittenden	834	732	1	1,567
Cross	327	298	2	627
Dallas	50	61		111
Desha	219	165		384
Drew	330	258	1	589
Faulkner	1,806	1,499	1	3,306
Franklin	319	308		627
Fulton	121	94		215
Garland	1,546	1,336	1	2,883
Grant	234	165		399
Greene	847	730	2	1,579
Hempstead	414	326		740
Hot Spring	546	551		1,097
Howard	180	159		339
Independence	307	252		559
Izard	115	126		241
Jackson	120	120	1	241
Jefferson	1,533	1,472	1	3,006
Johnson	382	317		699
Lafayette	93	106		199
Lawrence	382	367	2	751
Lee	152	177		329

County	Female	Male	Unknown	Total
Lincoln	239	223		438
Little River	166	153		274
Logan	392	324		797
Lonoke	523	375		838
Madison	236	236		572
Marion	194	181		423
Miller	632	546		1,136
Mississippi	835	778	3	1,629
Monroe	232	214		465
Montgomery	114	90		172
Nevada	113	174		285
Newton	32	22		74
Ouachita	349	297		624
Perry	155	112		267
Phillips	431	392	3	826
Pike	94	66		160
Poinsett	209	223	1	433
Polk	259	221		480
Pope	1,124	939		2,063
Prairie	74	48		122
Pulaski	3,503	2,888	10	6,401
Randolph	435	368	4	807
Saline	1,552	1,307		2,859
Scott	193	195		388
Searcy	106	83		189
Sebastian	1,798	1,475		3,273
Sevier	222	173		395
Sharp	126	93		219
St. Francis	346	338	9	693
Stone	277	237		514
Union	966	739		1,705
Van Buren	258	214		472
Washington	2,302	2,423		4,725
White	632	576		1,208
Woodruff	106	130		236
Yell	277	237	1	515
Unknown	1,143	1,005	54	2,202
Out of State	150	132		282
Totals	39,370	35,046	42	74,985

Source: SPQM Data System

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**TABLE 5. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE
BY AGE, GENDER AND RACE**

Age	Gender	Asian	Black	Hawaiian/ PI	American Indian/Ak.	Multiracial	Unknown	White	Total
0-17	Female	18	1,599	11	32	221	1,858	5,922	9,661
	Male	20	2,402	15	55	271	2,303	7,478	12,544
	Unknown		6				35	10	51
	Total	38	4,007	26	87	492	4,196	13,410	22,256
		0	0	0	0	0	0	0	
18-59	Female	79	5,224	15	75	196	2,643	18,397	26,629
	Male	60	4,470	16	54	129	2,576	13,331	20,636
	Unknown		13				27	15	55
	Total	139	9,707	31	129	325	5,246	31,743	47,320
		0	0	0	0	0	0	0	
60-64	Female	4	366	1	6	8	128	1,170	1,683
	Male	5	259		3	3	104	678	1,052
	Unknown								0
	Total	9	625	1	9	11	232	1,848	2,735
		0	0	0	0	0	0	0	
65+	Female	4	329		3	6	138	1,337	1,817
	Male		167	2		2	87	599	857
	Unknown								0
	Total	4	496	2	3	8	225	1,936	2,674
Totals	Female	105	7,518	27	116	431	4,767	26,826	39,790
	Male	85	7,298	33	112	405	5,070	22,086	35,089
	Unknown		19				62	25	106
	Total	190	14,835	60	228	836	9,899	48,937	74,985

Source: SPQM Data System

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**TABLE 6. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDE
BY AGE, GENDER AND ETHNICITY**

Age	Gender	Hispanic or Latino Origin	Not Available	Not Hispanic or Latino Origin	Total
0-17	Female	734	1,198	7,729	9,661
	Male	957	1,311	10,276	12,544
	Unknown		34	17	51
	Total	1,691	2,543	18,022	22,256
18-59	Female	526	2,016	24,087	26,629
	Male	412	1,856	18,368	20,636
	Unknown	2	26	27	55
	Total	940	3,898	42,482	47,320
60-64	Female	11	103	1,569	1,683
	Male	12	67	973	1,052
	Unknown			0	0
	Total	23	170	2,542	2,735
65+	Female	11	132	1,674	1,817
	Male	5	65	787	857
	Unknown		0		0
	Total	16	197	2,461	2,674
Totals	Female	1282	3449	35059	39,790
	Male	1386	3299	30404	35,089
	Unknown	2	60	44	106
	Total	2,670	6,808	65,507	74,985

Source: SPQM Data System

MENTAL HEALTH CLIENTS

(Arkansas State Hospital & Community Mental Health Centers)

BY PROVIDER

Unduplicated Within Provider

Duplicated Across Providers

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**TABLE 7. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE
BY PROVIDER AND AGE***

Service Providers	0-17	18-59	60-64	65+	Total
Arkansas State Hospital	110	682	30	28	850
Centers for Youth and Families	1,428	199			1,627
Community Counseling Services, Inc.	1,657	2,802	180	204	4,843
Counseling Associates, Inc.	2,213	4,733	265	247	7,458
Delta Counseling Associates, Inc.	536	1,800	84	71	2,491
GAIN (Greater Assistance for Those in Need)		101	13	10	124
Health Resources of Arkansas	1,283	6,211	310	244	8,048
Little Rock Community Mental Health Center	1	3,104	190	150	3,445
Mid-South Health Systems	4,187	8,395	469	518	13,569
Ozark Guidance Center, Inc.	5,309	3,931	193	213	9,646
Professional Counseling Associates	336	1,940	84	69	2,429
South Arkansas Regional Health Center	666	2,316	147	137	3,266
Southeast Arkansas Behavioral Healthcare System, Inc.	1,199	3,187	252	239	4,877
Southwest Arkansas Counseling & Mental Health Center, Inc.	594	2,613	177	158	3,542
The Birch Tree Communities, Inc.	1	480	37	12	530
The Counseling Clinic, Inc.	810	1,920	118	192	3,040
Western Arkansas Counseling and Guidance Center	2,483	4,198	208	194	7,083
Totals	22,813	48,612	2,757	2,686	76,868

Source: SPQM Data System

*Unduplicated Within Provider, duplicated Across Providers

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**TABLE 8. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE
BY PROVIDER AND RACE***

Service Providers	Asian	Black	Hawaiian /PI	American Indian/Ak.	Multiracial	Unknown	White	Total
Arkansas State Hospital	4	418	4			22	402	850
Centers for Youth and Families	3	841		3	10	109	661	1,627
Community Counseling Services, Inc.	15	671	5	16	214	65	3,857	4,843
Counseling Associates, Inc.	12	651	3	21	185	1,125	5,461	7,458
Delta Counseling Associates, Inc.		991		2	21	238	1,239	2,491
GAIN (Greater Assistance for Those in Need)		75				6	43	124
Health Resources of Arkansas	18	266	3	28		911	6,822	8,048
Little Rock Community Mental Health Center	17	2,051	1	11	19	21	1,325	3,445
Mid-South Health Systems	9	3,971	7	13		1,088	8,481	13,569
Ozark Guidance Center, Inc.	39	302	25	86	151	2,812	6,231	9,646
Professional Counseling Associates	6	501		5		711	1,206	2,429
South Arkansas Regional Health Center	5	1,381		1	38	212	1,629	3,266
Southeast Arkansas Behavioral Healthcare System, Inc.	6	1,453	2	1	2	2,206	1,207	4,877
Southwest Arkansas Counseling & Mental Health Center, Inc.	4	979	1	5	16	125	2,412	3,542
The Birch Tree Communities, Inc.	3	216	1	2	4	4	300	530
The Counseling Clinic, Inc.	4	217	1	13	58	267	2,480	3,040
Western Arkansas Counseling and Guidance Center	53	348	10	29	134	253	6,256	7,083
Totals	198	15,332	63	236	852	10,175	50,012	76,868

Source: SPQM Data System

*Unduplicated Within Provider, duplicated Across Providers

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**TABLE 9. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE
BY PROVIDER AND ETHNICITY***

Service Providers	Hispanic or Latino Origin	Not Available	Not Hispanic or Latino Origin	Unduplicated Total
Arkansas State Hospital	22	11	817	850
Centers for Youth and Families	153	82	1,392	1,627
Community Counseling Services, Inc.	169	299	4,375	4,843
Counseling Associates, Inc.	239	1,069	6,150	7,458
Delta Counseling Associates, Inc.	48	128	2,315	2,491
GAIN (Greater Assistance for Those in Need)	2	26	96	124
Health Resources of Arkansas	54	857	7,137	8,048
Little Rock Community Mental Health Center	57	18	3,370	3,445
Mid-South Health Systems	229	696	12,644	13,569
Ozark Guidance Center, Inc.	1,149	2,292	6,205	9,646
Professional Counseling Associates	51	1,062	1,316	2,429
South Arkansas Regional Health Center	34	141	3,091	3,266
Southeast Arkansas Behavioral Healthcare System, Inc.	26	69	4,782	4,877
Southwest Arkansas Counseling & Mental Health Center, Inc.	122	51	3,369	3,542
The Birch Tree Communities, Inc.	4	2	524	530
The Counseling Clinic, Inc.	27	224	2,789	3,040
Western Arkansas Counseling and Guidance Center	330	80	6,673	7,083
Totals	2,716	7,107	67,045	76,868

Source: SPQM Data System

*Unduplicated Within Provider, duplicated Across Providers

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**TABLE 10. UNDUPLICATED MENTAL HEALTH CLIENTS SERVED SYSTEM-WIDE
BY PROVIDER AND GENDER***

Service Providers	Female	Male	Unknown	Total
Arkansas State Hospital	194	655	1	850
Centers for Youth and Families	689	937	1	1,627
Community Counseling Services, Inc.	2,586	2,257		4,843
Counseling Associates, Inc.	4,127	3,330	1	7,458
Delta Counseling Associates, Inc.	1,353	1,080	58	2,491
GAIN (Greater Assistance for Those in Need)	29	95		124
Health Resources of Arkansas	4,424	3,624		8,048
Little Rock Community Mental Health Center	2,020	1,411	14	3,445
Mid-South Health Systems	6,917	6,618	34	13,569
Ozark Guidance Center, Inc.	4,860	4,786		9,646
Professional Counseling Associates	1,445	984		2,429
South Arkansas Regional Health Center	1,883	1,383		3,266
Southeast Arkansas Behavioral Healthcare System, Inc.	2,615	2,261	1	4,877
Southwest Arkansas Counseling & Mental Health Center, Inc.	1,878	1,664		3,542
The Birch Tree Communities, Inc.	180	350		530
The Counseling Clinic, Inc.	1,634	1,405	1	3,040
Western Arkansas Counseling and Guidance Center	3,764	3,319		7,083
Totals	40,598	36,159	111	76,868

Source: SPQM Data System

*Unduplicated Within Provider, duplicated Across Providers

ARKANSAS STATE HOSPITAL

Clients Served

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**TABLE 11. ASH UNDUPLICATED CLIENTS SERVED
BY COUNTY AND AGE**

County	0-17	18-59	60-64	65+	Total
Arkansas	1				1
Ashley		7			7
Baxter		3			3
Benton	1	18	1	1	21
Boone	3	3		1	7
Bradley		3			3
Calhoun		0			0
Carroll		6			6
Chicot		4			4
Clark		6			6
Clay		9			9
Cleburne	4	1			5
Cleveland		1			1
Columbia		4		1	5
Conway		3			3
Craighead	2	33			35
Crawford	2	14			16
Crittenden	2	16	2		20
Cross	1	2			3
Dallas		3			3
Desha		2			2
Drew		2			2
Faulkner	7	21			28
Franklin		2			2
Fulton					0
Garland	3	6		3	12
Grant	4	1			5
Greene					0
Hempstead	1	4	1		6
Hot Spring	2	13			15
Howard		1			1
Independence	2	7			9
Izard	1				1
Jackson	2	7			9
Jefferson	5	11	2		18
Johnson		3			3
Lafayette		2			2
Lawrence					0
Lee				1	1

County	0-17	18-59	60-64	65+	Total
Lincoln					0
Little River		3			3
Logan	1	5	1		7
Lonoke	7	16		1	24
Madison				1	1
Marion		2	1		3
Miller	3	13	1		17
Mississippi	4	5			9
Monroe		3		1	4
Montgomery					0
Nevada	1	10	1		12
Newton					0
Ouachita	2	8	2		12
Perry		4			4
Phillips		5			5
Pike	1	1			2
Poinsett		1			1
Polk	2	2			4
Pope	1	8			9
Prairie		5			5
Pulaski	21	256	11	14	302
Randolph		2			2
Saline	1	5			6
Scott	10	22	2		34
Searcy		1			1
Sebastian		1			1
Sevier	5	21		3	29
Sharp		7			7
St. Francis		1	1		2
Stone		3			3
Union	1	12	1		14
Van Buren		3	2		5
Washington	5	25			30
White	2	5	1	1	9
Woodruff		2			2
Yell		4			4
Unknown		1			1
Out of State		2			2
Total	110	682	30	28	850

Source: SPQM Data System

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TABLE 12. ASH UNDUPLICATED CLIENTS SERVED
BY COUNTY AND RACE

County	Asian	Black	Hawaiian/ PI	American Indian/Ak.	Multiracial	Unknown	White	Total
Arkansas							1	1
Ashley		4					3	7
Baxter							3	3
Benton		2	1			2	16	21
Boone							7	7
Bradley		1					2	3
Calhoun								0
Carroll			1			1	4	6
Chicot		4						4
Clark		2					4	6
Clay		3					6	9
Cleburne		1					4	5
Cleveland							1	1
Columbia		2					3	5
Conway		3						3
Craighead	1	15					19	35
Crawford		1					15	16
Crittenden		13					7	20
Cross		2					1	3
Dallas		2					1	3
Desha							2	2
Drew		1					1	2
Faulkner		13					15	28
Franklin							2	2
Fulton								0
Garland							12	12
Grant		1					4	5
Greene								0
Hempstead		4					2	6
Hot Spring		5					10	15
Howard						1		1
Independence		1				1	7	9
Izard							1	1
Jackson		4					5	9
Jefferson		14					4	18
Johnson		2					1	3
Lafayette		1					1	2
Lawrence								0

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES
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TABLE 12. ASH UNDUPLICATED CLIENTS SERVED
BY COUNTY AND RACE

County	Asian	Black	Hawaiian/ PI	American Indian/Ak.	Multiracial	Unknown	White	Total
Lee							1	1
Lincoln								0
Little River							3	3
Logan		1					6	7
Lonoke		7				1	16	24
Madison							1	1
Marion							3	3
Miller		11					6	17
Mississippi		7					2	9
Monroe		2					2	4
Montgomery								0
Nevada		4					8	12
Newton								0
Ouachita		9					3	12
Out of State		2						2
Perry							4	4
Phillips		4					1	5
Pike							2	2
Poinsett		1						1
Polk							4	4
Pope	1	1					7	9
Prairie		4					1	5
Pulaski	1	214				6	81	302
Randolph		1					1	2
Saline		6						6
Scott		11					23	34
Searcy							1	1
Sebastian							1	1
Sevier	1	8	1			3	16	29
Sharp		3				1	3	7
St. Francis							2	2
Stone			1				2	3
Union		11					3	14
Unknown							1	1
Van Buren						1	4	5
Washington		5				5	20	30
White		3					6	9
Woodruff		2						2
Yell							4	4
Total	4	418	4	0	0	22	402	850

Source: SPQM Data System

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES
SFY 2017
TABLE 13. ASH UNDUPLICATED CLIENTS SERVED
BY COUNTY AND GENDER

County	Female	Male	Total
Arkansas	2	1	1
Ashley	1	5	7
Baxter	9	2	3
Benton	2	12	21
Boone	1	5	7
Bradley		2	3
Calhoun	1		0
Carroll	1	5	6
Chicot	1	3	4
Clark	8	5	6
Clay		9	9
Cleburne	1	5	5
Cleveland			1
Columbia	1	5	5
Conway	5	2	3
Craighead	4	30	35
Crawford	5	12	16
Crittenden		15	20
Cross		3	3
Dallas		3	3
Desha		2	2
Drew	3	2	2
Faulkner	1	25	28
Franklin		1	2
Fulton	5		0
Garland	1	7	12
Grant		4	5
Greene			0
Hempstead	4	6	6
Hot Spring		11	15
Howard	3	1	1
Independence		6	9
Izard		1	1
Jackson	2	7	9
Jefferson		16	18
Johnson		3	3
Lafayette		2	2
Lawrence			0

County	Female	Male	Total
Lee		1	1
Lincoln			0
Little River	1	2	3
Logan	2	5	7
Lonoke	4	20	24
Madison		1	1
Marion	2	1	3
Miller	2	15	17
Mississippi	3	6	9
Monroe		4	4
Montgomery			0
Nevada		12	12
Newton			0
Ouachita	3	9	12
Out of State	2		2
Perry	3	1	4
Phillips		5	5
Pike		2	2
Poinsett		1	1
Polk	3	1	4
Pope	3	6	9
Prairie	1	4	5
Pulaski	84	218	302
Randolph	1	1	2
Saline	2	4	6
Scott	7	27	34
Searcy		1	1
Sebastian		1	1
Sevier	5	24	29
Sharp	1	6	7
St. Francis			2
Stone	1	2	3
Union	5	9	14
Unknown	0	1	1
Van Buren		5	5
Washington	4	26	30
White	1	8	9
Woodruff		2	2
Yell		4	4
Total	195	655	850

Source: SPQM Data System

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES
SFY 2017

**TABLE 14. ARKANSAS STATE HOSPITAL
AVERAGE DAILY CENSUS BY MONTH**

**All ASH Patients
Monthly Average Daily Census**

Month	Census
2016 JUL	207
2016 AUG	208
2016 SEP	210
2016 OCT	208
2016 NOV	207
2016 DEC	203
2017 JAN	202
2017 FEB	204
2017 MAR	207
2017 APR	202
2017 MAY	203
2017 JUN	177

The average daily census for SFY 2017 was for all patients (acute adult, forensic adult, and adolescent). 206

Source: Arkansas State Hospital Data System

MENTAL HEALTH CLIENTS

(Arkansas State Hospital & Community Mental Health Centers)

UNDUPLICATED Children Served

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES

SFY 2017

**TABLE 15. UNDUPLICATED CHILDREN SERVED
BY COUNTY AND GENDER AND RACE**

County	Female							Male							Unknown				Total
	As.	Bl.	Hal/P J.	Ind./ Ak.	Mult R	Unk.	Wht.	As.	Bl.	Hal/P J.	Ind./ Ak.	Mult R	Unk.	Wht.	Bl.	Mult R	Unk.	Wht.	
Arkansas			10			1	36	18		11				28	16				120
Ashley			27			1	8	53		28			2	6	49				174
Baxter			1			1	4	14		1		1			9				31
Benton	3		20		5	19	280	478	3	10	1	16	24	369	662				1,890
Boone							8	8						9	18				43
Bradley			8				6	4		4				7	22				51
Calhoun			1				1	4		2			1		8				17
Carroll			1				22	39					2	19	39				122
Chicot			11				3	5		26				3	11				59
Clark			27	1		7	1	47		67	1		7		66				224
Clay			2				8	110						11	123				254
Cleburne	1		1		1		6	94		1				3	110				217
Cleveland			1				13	7		3				13	16				53
Columbia			31			2	1	25		37			3	4	10				113
Conway			7			4	3	75		7			8	3	80				187
Craighead			103	1			68	284	2	201		1	1	90	437	1		4	1,193
Crawford			4			6	20	209	3	5	1	2	14	33	303				600
Crittenden			119				18	59		149				16	74				435
Cross			22				10	68		31		1		9	79			1	221
Dallas			2					3		8				1	2				16
Desha			30				3	10		33			1	6	9				92
Drew			25			4	17	26		23			4	16	30				145
Faulkner			69			17	148	314		73			13	177	334				1,145
Franklin			4		1	4	8	122		2		1	2	6	157				307
Fulton			1				1	19		1				2	20				44
Garland	1		46		2	29	4	280	2	67		1	38	8	384				862
Grant							2	27		3				5	41				78
Greene			4			1	19	151		6				22	190			1	394
Hempstead			9				19	31		17		1	1	4	39				121
Hot Spring			25	1	1	15	1	132	1	53			23	2	177				431
Howard			3			2	1	11		9			1	3	16				46
Independence	1		2				3	29		1				3	29				68
Izard			1				1	25						2	22				51
Jackson								10		4				7	15			1	37
Jefferson	1		99				139	39		205			1	242	51	1			778
Johnson						2	26	49		1				12	52				142
Lafayette			3			1	2	4		30					18				58
Lawrence							9	89						15	109			1	223

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES

SFY 2017

**TABLE 15. UNDUPLICATED CHILDREN SERVED
BY COUNTY AND GENDER AND RACE**

County	Female							Male							Unknown				Total
	As.	Bl.	Hai/P .I.	Ind./ Ak.	Mult R	Unk.	Wht.	As.	Bl.	Hai/P .I.	Ind./ Ak.	Mult R	Unk.	Wht.	Bl.	Mult R	Unk.	Wht.	
Lee			22				2	11		31				2	17				85
Lincoln			5				63	13		9			1	77	17				185
Little River			6					19		17				1	33				76
Logan			2				11	112		1		1	4	9	92				232
Lonoke			8				22	73		9				22	79				213
Madison			2		2	2	54	79				1	1	59	94				294
Marion	3		1		1		3	47						5	57				117
Miller			29				2	41		40			1	4	58				175
Mississippi			119				12	73		168	1			27	97	2			499
Monroe			26				8	13		42				17	25				131
Montgomery						1	1	42					1	1	39				85
Nevada								9						1	5				15
Newton							1	5							3				9
Ouachita			18			1	2	28		26			5	4	31				115
Out of State			1				2	16		3				3	20				45
Perry								37					2		39				78
Phillips			62				4	30		65		1		6	30				198
Pike			1			1	1	8					1	1	15				28
Poinsett			1				1	27		19		1		10	39	1			99
Polk			1			1	4	114		1			1	5	127				254
Pope			13		3	16	21	202		23	1	2	22	28	228				559
Prairie			2				5	6		1				2	11				27
Pulaski	2		286		1	2	50	163	1	417		3		62	223		1		1,211
Randolph							4	85		1				8	82			1	181
Saline	1		22		1	10	15	300		39		1	13	23	346				771
Scott	1					2	6	48		2		1	1	9	80				150
Searcy								6						1	12				19
Sebastian	2		43			26	74	338	3	36		1	20	33	414				990
Sevier	1		1			1	8	26		7				6	43				93
Sharp			1				2	7						3	6				19
St. Francis			37				12	23		65				12	26	1	2		178
Stone							1	59							81				141
Union			86			6	9	72		134			3	12	92				414
Unknown			8		2	1	32	67		12		1	2	51	87		32		295
Van Buren								20						2	33				55
Washington	1		61	8	11	34	488	597	4	87	10	18	43	615	766				2,743
White			5				8	85		5				12	120				235
Woodruff			11				1	19		23				2	40				96
Yell					1	1	10	30	1				4	12	44			1	104
Total	18		1,599	11	32	221	1,858	5,922	20	2,402	15	55	271	2,303	7,478	6	35	10	22,256

Source: SPQM Data System

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES

SFY 2017

TABLE 16. UNDUPLICATED MENTAL HEALTH CHILDREN SERVED*
BY PROVIDER AND GENDER AND RACE

Service Providers	Gender	Asian	Black	Hawaiian / P.I.	American Indian/Ak.	Multi-racial	Unknown	White	Total
Arkansas State Hospital	Female		4					12	16
	Male		39				1	54	94
	Total		43				1	66	110
Centers for Youth and Families	Female	2	290		1	4	40	242	579
	Male		434		2	6	54	352	848
	Unknown						1		1
	Total	2	724		3	10	95	594	1,428
Community Counseling Services, Inc.	Female	1	99	2	3	56	8	520	689
	Male	4	188	1	2	70	12	691	968
	Total	5	287	3	5	126	20	1,211	1,657
Counseling Associates, Inc.	Female		91		4	41	209	710	1,055
	Male	1	101	1	2	51	233	768	1,157
	Unknown							1	1
	Total	1	192	1	6	92	442	1,479	2,213
Delta Counseling Associates, Inc.	Female		91			6	23	106	226
	Male		116			7	30	123	276
	Unknown						34		34
	Total		207			13	87	229	536
Health Resources of Arkansas	Female	5	27		4		54	491	581
	Male		33		2		71	596	702
	Total	5	60		6		125	1,087	1283
Mid-South Health Systems	Female		534	1			185	1,042	1,762
	Male	2	784	1	3		253	1,366	2,409
	Unknown		5				2	9	16
	Total	2	1,323	2	3		440	2,417	4,187
Ozark Guidance Center, Inc.	Female	4	86	8	20	56	962	1,235	2,371
	Male	7	101	11	35	69	1,132	1,583	2,938
	Total	11	187	19	55	125	2,094	2,818	5,309
Professional Counseling Associates	Female		29				58	84	171
	Male		17		1		52	95	165
	Total		46		1		110	179	336

*Unduplicated within Provider, Duplicated across Providers

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES
SFY 2017

TABLE 16. DUPLICATED MENTAL HEALTH CHILDREN SERVED*

Service Providers	Gender	Asian	Black	Hawaiian /P.I.	American Indian/Ak.	Multi-racial	Unknown	White	Total
South Arkansas Regional Health Center	Female		136			9	12	136	293
	Male		198			10	22	143	373
	Total		334			19	34	279	666
Southeast Arkansas Behavioral Healthcare System, Inc.	Female	1	112				264	81	458
	Male		227			1	397	115	740
	Unknown		1						1
	Total	1	340			1	661	196	1,199
Southwest Arkansas Counseling & Mental Health Center, Inc.	Female	1	49			5	33	141	229
	Male		127		1	4	18	215	365
	Total	1	176		1	9	51	356	594
The Birch Tree Communities, Inc.	Male						1		1
	Total						1		1
The Counseling Clinic, Inc.	Female	1	23		1	11	16	300	352
	Male		44		1	14	29	370	458
	Unknown								0
	Total	1	67		2	25	45	670	810
Western Arkansas Counseling and Guidance Center	Female	3	51		1	40	54	965	1,114
	Male	6	53	1	7	48	68	1,186	1,369
	Total	9	104	1	8	88	122	2,151	2,483
TOTALS	Female	18	1,622	11	34	228	1,918	6,065	9,896
	Male	20	2,462	15	56	280	2,374	7,657	12,864
	Unknown	0	6	0	0	0	37	10	53
	Total	38	4,090	26	90	508	4,329	13,732	22,813

*Unduplicated within Provider, Duplicated across Providers

Source: SPQM Data System

SUBSTANCE ABUSE TREATMENT

(Division of Behavioral Health Services)

BY PROVIDER

**Unduplicated Within Provider
Duplicated Across Providers**

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES

SFY 2017
SUBSTANCE ABUSE TREATMENT
TABLE 17. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDE
BY COUNTY AND AGE

County*	0 - 17	18 - 59	60 - 64	65 +	Total
Arkansas	15	289	6	2	312
Ashley	22	139	2	2	165
Baxter	20	167	4	3	194
Benton	197	692	10	2	901
Boone	17	114	0	0	131
Bradley	6	71	0	1	78
Calhoun	0	8	0	0	8
Carroll	32	65	0	1	98
Chicot	31	62	2	0	95
Clark	1	63	2	0	66
Clay	7	37	1	0	45
Cleburne	25	153	0	2	180
Cleveland	1	30	0	1	32
Columbia	5	63	2	0	70
Conway	1	106	3	2	112
Craighead	45	338	5	3	391
Crawford	32	307	3	1	343
Crittenden	4	85	1	0	90
Cross	4	30	1	1	36
Dallas	0	6	0	0	6
Desha	0	78	2	0	80
Drew	15	104	1	2	122
Faulkner	25	282	3	1	311
Franklin	8	89	3	0	100
Fulton	4	28	0	0	32
Garland	29	534	18	4	585
Grant	1	75	3	0	79
Greene	7	204	1	2	214
Hempstead	24	57	2	0	83
Hot Spring	6	137	1	1	145
Howard	0	39	1	0	40
Independence	17	191	1	2	211
Izard	5	46	1	0	52
Jackson	0	131	1	1	133
Jefferson	154	429	9	7	599
Johnson	6	102	1	0	109
Lafayette	19	12	1	0	32
Lawrence	5	85	5	1	96
Lee	1	15	0	0	16

County*	0 - 17	18 - 59	60 - 64	65 +	Total
Lincoln	5	37	1	0	43
Little River	1	41	1	0	43
Logan	14	118	3	0	135
Lonoke	3	219	3	2	227
Madison	2	33	1	0	36
Marion	3	24	3	0	30
Miller	5	271	3	0	279
Mississippi	17	104	0	0	121
Monroe	8	19	0	0	27
Montgomery	1	32	0	0	33
Nevada	0	16	0	0	16
Newton	1	11	0	0	12
Ouachita	2	46	0	0	48
Perry	0	18	1	0	19
Phillips	9	18	1	0	28
Pike	2	32	2	0	36
Poinsett	17	74	1	0	92
Polk	18	92	3	2	115
Pope	17	283	2	0	302
Prairie	0	24	1	0	25
Pulaski	220	2,179	55	20	2,474
Randolph	3	53	1	2	59
Saline	34	310	3	4	351
Scott	3	50	0	1	54
Searcy	0	21	0	0	21
Sebastian	81	666	10	2	759
Sevier	1	62	0	0	63
Sharp	0	47	1	0	48
St. Francis	24	43	1	0	68
Stone	3	41	1	0	45
Union	6	123	1	1	131
Van Buren	5	47	1	1	54
Washington	166	802	9	6	983
White	54	470	8	2	534
Woodruff	0	21	0	0	21
Yell	1	51	0	1	53
Out of State	0	277	3	2	282
Unknown	0	46	0	0	46
TOTALS	1,517	12,284	216	88	14,105

* County at Admission

Source: Alcohol Drug Management Information System (ADMIS)

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES

SFY 2017
TABLE 18. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDE
SUBSTANCE ABUSE TREATMENT
BY COUNTY AND RACE

County*	Asian	Black	Hawaiian/ PI	American Indian/Ak.	Multiracial	Unknown	White	Total
Arkansas	0	52	0	1	3	5	251	312
Ashley	0	42	0	2	5	13	103	165
Baxter	0	1	0	2	1	6	184	194
Benton	6	22	0	15	105	44	709	901
Boone	0	1	0	1	0	6	123	131
Bradley	0	28	0	0	2	2	46	78
Calhoun	0	3	0	0	0	1	4	8
Carroll	1	3	0	1	12	4	77	98
Chicot	0	48	0	0	2	24	21	95
Clark	0	23	0	0	0	0	43	66
Clay	0	1	0	0	0	5	39	45
Cleburne	0	0	0	1	3	2	174	180
Cleveland	0	4	0	0	0	3	25	32
Columbia	0	41	0	0	1	3	25	70
Conway	0	13	0	0	1	0	98	112
Craighead	2	58	0	0	8	0	323	391
Crawford	3	0	1	5	8	7	319	343
Crittenden	0	43	0	1	1	0	45	90
Cross	0	8	0	0	0	3	25	36
Dallas	0	1	0	0	0	0	5	6
Desha	0	43	0	0	1	0	36	80
Drew	0	39	0	0	0	6	77	122
Faulkner	0	40	0	1	1	10	259	311
Franklin	0	0	0	0	1	0	99	100
Fulton	0	1	0	0	0	4	27	32
Garland	0	52	0	3	7	9	514	585
Grant	0	2	0	0	1	2	74	79
Greene	0	7	0	0	3	0	204	214
Hempstead	0	18	0	2	0	14	49	83
Hot Spring	1	21	1	0	3	0	119	145
Howard	0	11	0	0	0	0	29	40
Independence	0	10	0	2	2	11	186	211
Izard	0	0	0	0	0	2	50	52
Jackson	1	27	0	0	2	0	103	133
Jefferson	0	282	0	0	1	68	248	599
Johnson	0	5	0	0	4	3	97	109
Lafayette	0	6	0	0	0	16	10	32
Lawrence	0	1	0	0	0	3	92	96
Lee	0	10	0	0	0	0	6	16

* County at Admission

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES
SFY 2017

**TABLE 18. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDE
SUBSTANCE ABUSE TREATMENT
BY COUNTY AND RACE**

County*	Asian	Black	Hawaiian/ PI	American Indian/Ak.	Multiracial	Unknown	White	Total
Lincoln	0	14	0	0	0	4	25	43
Little River	0	4	0	1	0	0	38	43
Logan	0	3	0	1	2	5	124	135
Lonoke	1	12			3	2	209	227
Madison	0	0	0	0	0	2	34	36
Marion	1	2	0	0	0	0	27	30
Miller	0	52	0	0	1	0	226	279
Mississippi	0	45	0	0	2	0	74	121
Monroe	0	10	0	0	0	5	12	27
Montgomery	1	0	0	0	0	1	31	33
Nevada	0	1	0	0	0	2	13	16
Newton	0	0	0	0	0	0	12	12
Ouachita	0	18	0	0	0	0	30	48
Perry	0	0	0	0	0	1	18	19
Phillips	0	13	0	0	0	1	14	28
Pike	0	13	0	0	0	9	14	36
Poinsett	0	3	0	2	0	3	84	92
Polk	0	1	0	2	1	0	111	115
Pope	1	20	0	0	5	18	258	302
Prairie	0	9	0	0	0	0	16	25
Pulaski	7	1,037	2	6	38	131	1,253	2,474
Randolph	0	0	0	0	1	0	58	59
Saline	1	18	0	2	7	0	323	351
Scott	0	0	0	0	4	0	50	54
Searcy	0	0	0	0	0	0	21	21
Sebastian	11	88	2	12	26	0	620	759
Sevier	0	0	0	5	5	0	53	63
Sharp	0	1	0	0	0	0	47	48
St. Francis	0	33	0	0	0	12	23	68
Stone	0	0	0	0	0	0	45	45
Union	0	33	0	0	0	0	98	131
Van Buren	0	0	0	0	1	3	50	54
Washington	8	53	9	10	102	30	771	983
White	2	37	0	0	5	0	490	534
Woodruff	0	4	0	0	0	0	17	21
Yell	0	1	0	1	2	0	49	53
Out of State	0	2	0	172	3	0	105	282
Unknown	0	5	0	1	0	0	40	46
TOTALS	47	2,499	15	252	386	505	10,401	14,105

* County at Admission

Source: Alcohol Drug Management Information System (ADMIS)

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES

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SUBSTANCE ABUSE TREATMENT

**TABLE 19. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDE
BY COUNTY AND ETHNICITY**

County*	Hispanic or Latino Origin	Not Available	Not Hispanic or Latino Origin	Total
Arkansas	3	5	304	312
Ashley	5	13	147	165
Baxter	1	6	187	194
Benton	105	44	752	901
Boone	0	6	125	131
Bradley	2	2	74	78
Calhoun	0	1	7	8
Carroll	12	4	82	98
Chicot	2	24	69	95
Clark	0	0	66	66
Clay	0	5	40	45
Cleburne	3	2	175	180
Cleveland	0	3	29	32
Columbia	1	3	66	70
Conway	1	0	111	112
Craighead	8	0	383	391
Crawford	8	7	328	343
Crittenden	1	0	89	90
Cross	0	3	33	36
Dallas	0	0	6	6
Desha	1	0	79	80
Drew	0	6	116	122
Faulkner	1	10	300	311
Franklin	1	0	99	100
Fulton	0	4	28	32
Garland	7	9	569	585
Grant	1	2	76	79
Greene	3	0	211	214
Hempstead	0	14	69	83
Hot Spring	3	0	142	145
Howard	0	0	40	40
Independence	2	11	198	211
Izard	0	2	50	52
Jackson	2	0	131	133
Jefferson	1	68	530	599
Johnson	4	3	102	109
Lafayette	0	16	16	32
Lawrence	0	3	93	96
Lee	0	0	16	16

County*	Hispanic or Latino Origin	Not Available	Not Hispanic or Latino Origin	Total
Lincoln	0	4	39	43
Little River	0	0	43	43
Logan	2	5	128	135
Lonoke	3	2	222	227
Madison	0	2	34	36
Marion	0	0	30	30
Miller	1	0	278	279
Mississippi	2	0	119	121
Monroe	0	5	22	27
Montgomery	0	1	32	33
Nevada	0	2	14	16
Newton	0	0	12	12
Ouachita	0	0	48	48
Perry	0	1	18	19
Phillips	0	1	27	28
Pike	0	9	27	36
Poinsett	0	3	89	92
Polk	1	0	114	115
Pope	5	18	279	302
Prairie	0	0	25	25
Pulaski	38	131	2,305	2,474
Randolph	1	0	58	59
Saline	7	0	344	351
Scott	4	0	50	54
Searcy	0	0	21	21
Sebastian	26	0	733	759
Sevier	5	0	58	63
Sharp	0	0	48	48
St. Francis	0	12	56	68
Stone	0	0	45	45
Union	0	0	131	131
Van Buren	1	3	50	54
Washington	102	30	851	983
White	5	0	529	534
Woodruff	0	0	21	21
Yell	2	0	51	53
Out of State	3	0	279	282
Unknown	0	0	46	46
TOTALS	386	505	13,214	14,105

* County at Admission

Source: Alcohol Drug Management Information System (ADMIS)

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES

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SUBSTANCE ABUSE TREATMENT

**TABLE 20. UNDUPLICATED CLIENTS SERVED SYSTEM-WIDE
BY COUNTY AND GENDER**

County*	Female	Male	Total	County*	Female	Male	Total
Arkansas	135	177	312	Lincoln	12	31	43
Ashley	46	119	165	Little River	14	29	43
Baxter	68	126	194	Logan	55	80	135
Benton	313	588	901	Lonoke	80	147	227
Boone	57	74	131	Madison	12	24	36
Bradley	23	55	78	Marion	10	20	30
Calhoun	5	3	8	Miller	108	171	279
Carroll	37	61	98	Mississippi	39	82	121
Chicot	18	77	95	Monroe	6	21	27
Clark	24	42	66	Montgomery	12	21	33
Clay	8	37	45	Nevada	6	10	16
Cleburne	79	101	180	Newton	5	7	12
Cleveland	12	20	32	Ouachita	13	35	48
Columbia	25	45	70	Perry	7	12	19
Conway	42	70	112	Phillips	9	19	28
Craighead	166	225	391	Pike	11	25	36
Crawford	145	198	343	Poinsett	33	59	92
Crittenden	30	60	90	Polk	45	70	115
Cross	9	27	36	Pope	123	179	302
Dallas	2	4	6	Prairie	8	17	25
Desha	18	62	80	Pulaski	805	1,669	2,474
Drew	37	85	122	Randolph	15	44	59
Faulkner	112	199	311	Saline	131	220	351
Franklin	47	53	100	Scott	22	32	54
Fulton	9	23	32	Searcy	10	11	21
Garland	241	344	585	Sebastian	309	450	759
Grant	31	48	79	Sevier	29	34	63
Greene	91	123	214	Sharp	15	33	48
Hempstead	15	68	83	St. Francis	15	53	68
Hot Spring	52	93	145	Stone	16	29	45
Howard	12	28	40	Union	49	82	131
Independence	62	149	211	Van Buren	24	30	54
Izard	17	35	52	Washington	301	682	983
Jackson	46	87	133	White	231	303	534
Jefferson	169	430	599	Woodruff	6	15	21
Johnson	46	63	109	Yell	28	25	53
Lafayette	5	27	32	Out of State	88	194	282
Lawrence	22	74	96	Unknown	39	7	46
Lee	8	8	16				
				TOTALS	5,025	9,080	14,105

* County at Admission

Source: Alcohol Drug Management Information System (ADMIS)

SUBSTANCE ABUSE TREATMENT

(Division of Behavioral Health Services)

BY PROVIDER

**Unduplicated Within Provider
Duplicated Across Providers**

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES
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SUBSTANCE ABUSE TREATMENT
TABLE 21. TOTAL CLIENTS SERVED
BY PROVIDER AND AGE

Service Providers	0 - 17	18 - 59	60 - 64	65 +	Total
10TH DISTRICT SUBSTANCE ABUSE PROGRAM	4	647	15	6	672
AR COMMUNITY CORRECTION	5	1,130	6	2	1,143
AR DEPT. OF CORRECTIONS	0	1,120	15	4	1,139
ARKANSAS TREATMENT SERVICES, PA	0	116	1	0	117
ARVAC	0	260	5	1	266
BETTER COMMUNITY DEVELOPMENT, INC.	3	252	7	3	265
CATAR CLINIC	0	116	6	5	127
CAPSTONE TREATMENT CENTER, INC.	21	0	0	0	21
CHRIST FOR THE WORLD -THE BRIDGE	0	5	0	0	5
CONWAY COUNTY COMMUNITY SERVICE	3	3	0	0	6
COUNSELING ASSOCIATES, INC.	19	52	5	0	76
COUNSELING CLINIC, INC.	22	119	4	0	145
CROWLEY'S RIDGE DEV. COUNCIL, INC.	0	450	10	3	463
FAMILY SERVICE AGENCY, INC.	2	251	12	5	270
FORT SMITH BEHAVIORAL HEALTH	0	2	0	0	2
GYST HOUSE	0	151	3	1	155
HARBOR HOUSE, INC. OF FORT SMITH	0	824	15	3	842
JEFFERSON COMPREHENSIVE COUNSELING ASSOCIATES	50	282	8	6	346
LIFE STRATEGIES COUNSELING INC	27	1	0	0	28
NORTHEAST ARK CMHC/MID-SOUTH HEALTH SYSTEMS, INC.	61	234	6	3	304
NORTHEAST ARKANSAS TREATMENT SERVICES, LLC	0	113	2	1	116
NORTHWEST ARKANSAS PSYCHOLOGICAL GROUP	0	11	0	0	11
OZARK GUIDANCE CENTER	3	529	7	5	544
OZARK MOUNTAIN ALCOHOL RES. TREATMENT, INC.	0	187	1	2	190
PHOENIX RECOVERY CENTER	0	5	0	0	5
PREFERRED FAMILY HEALTHCARE, INC.	94	1,682	25	11	1,812
QUALITY LIVING CENTER	0	149	6	0	155
QUAPAW HOUSE, INC.	151	1,323	20	10	1,504
RECOVERY CENTERS OF AR	165	1,081	24	7	1,277
RECOVERY SOLUTIONS, INC.	0	13	1	1	15
RESTORED LIFE SERVICES OF ARKANSAS	0	16	0	0	16
RIGHT MOVE COUNSELING	1	3	0	0	4
SE AR BEHAVIORAL HEALTHCARE	84	8	0	0	92
SOUTH ARKANSAS YOUTH SERVICES	1	0	0	0	1
SOUTHWEST AR COUNSELING & MENTAL HEALTH CENTER	22	406	7	1	436
SPRINGDALE TREATMENT CENTER	1	139	0	1	141
TEEN CHALLENGE RANCH OF NW ARKANSAS	14	0	0	0	14
THE PAT CENTER II, INC.	2	0	0	0	2
UAMS SUBSTANCE ABUSE	0	125	0	2	127
UNITED FAMILY SERVICES, INC.	168	8	0	0	176
UNITED METHODIST CHILDREN'S HOME, INC	0	46	0	0	46
WESTERN AR COUNSELING	169	419	5	4	597
YOUTH BRIDGE, INC	425	6	0	0	431
YOUTH HOME, INC.	1	0	0	0	1
TOTAL	1,518	12,284	216	87	14,105

* The providers listed are licensed by the state of arkansas for substance abuse treatment.

Source: Alcohol Drug Management Information System (ADMIS)

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES**

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**SUBSTANCE ABUSE TREATMENT
TABLE 22. TOTAL CLIENTS SERVED
BY PROVIDER AND RACE**

Service Providers	Asian	Black	Hawaiian/ PI	American Indian /AK	Multi- racial	Unk.	White	Total
10TH DISTRICT SUBSTANCE ABUSE PROGRAM	0	245	0	2	10	0	415	672
AR COMMUNITY CORRECTION	4	186	0	12	28	0	913	1,143
AR DEPT. OF CORRECTIONS	5	370	1	5	22	0	736	1,139
ARKANSAS TREATMENT SERVICES, PA	0	0	0	0	1	0	116	117
ARVAC	0	17	0	0	4	0	245	266
BETTER COMMUNITY DEVELOPMENT, INC.	0	156	0	0	2	0	107	265
CATAR CLINIC	0	1	0	1	0	0	125	127
CAPSTONE TREATMENT CENTER, INC.	1	0	0	0	1	0	19	21
CHRIST FOR THE WORLD -THE BRIDGE	0	1	0	0	2	0	2	5
CONWAY COUNTY COMMUNITY SERVICE	0	0	0	0	0	0	6	6
COUNSELING ASSOCIATES, INC.	0	15	0	0	0	0	61	76
COUNSELING CLINIC, INC.	0	4	0	2	3	0	136	145
CROWLEY'S RIDGE DEV. COUNCIL, INC.	0	66	0	2	5	1	389	463
FAMILY SERVICE AGENCY, INC.	0	122	0	0	10	0	138	270
FORT SMITH BEHAVIORAL HEALTH	0	0	0	0	0	0	2	2
GYST HOUSE	0	53	0	1	3	0	98	155
HARBOR HOUSE, INC. OF FORT SMITH	6	32	1	175	20	2	606	842
JEFFERSON COMPREHENSIVE COUNSELING ASSOCIATES	0	141	0	0	4	1	200	346
LIFE STRATEGIES COUNSELING INC	0	15	0	0	0	0	13	28
NORTHEAST ARK CMHC/MID-SOUTH HEALTH SYSTEMS, INC.	1	58		1	6	42	196	304
NORTHEAST ARKANSAS TREATMENT SERVICES, LLC	1	4	0	0	1	0	110	116
NORTHWEST ARKANSAS PSYCHOLOGICAL GROUP	0	0	0	1	0	0	10	11
OZARK GUIDANCE CENTER	6	25	6	25	81	0	401	544
OZARK MOUNTAIN ALCOHOL RES. TREATMENT, INC.	0	10	0	2	1	0	177	190
PHOENIX RECOVERY CENTER	0	0	0	1	0	0	4	5
PREFERRED FAMILY HEALTHCARE, INC.	5	96	1	0	32	0	1,678	1,812
QUALITY LIVING CENTER	1	71	1	1	1	0	80	155
QUAPAW HOUSE, INC.	3	169	0	3	19	99	1,211	1,504
RECOVERY CENTERS OF AR	5	379	0	2	19	159	713	1,277
RECOVERY SOLUTIONS, INC.	0	0	0	0	2	0	13	15
RESTORED LIFE SERVICES OF ARKANSAS	0	0	0	0	1	0	15	16
RIGHT MOVE COUNSELING	0	0	0	0	0	0	4	4
SE AR BEHAVIORAL HEALTHCARE	0	34	0	0	0	50	8	92
SOUTH ARKANSAS YOUTH SERVICES	0	0	0	0	0	0	1	1
SOUTHWEST AR COUNSELING & MENTAL HEALTH CENTER	0	111	0	3	6	2	314	436
SPRINGDALE TREATMENT CENTER	2	1	0	3	6	0	129	141
TEEN CHALLENGE RANCH OF NW ARKANSAS	0	0	0	0	1	0	13	14
THE PAT CENTER II, INC.	0	2	0	0	0	0	0	2
UAMS SUBSTANCE ABUSE	0	8	1	0	1	2	115	127
UNITED FAMILY SERVICES, INC.	0	48	0	1	3	101	23	176
UNITED METHODIST CHILDREN'S HOME, INC	0	8	0	1	0	0	37	46
WESTERN AR COUNSELING	4	33	2	8	32	0	518	597
YOUTH BRIDGE, INC	3	18	2	0	59	46	303	431
YOUTH HOME, INC.	0	0	0	0	0	0	1	1
TOTALS	47	2,499	15	252	386	505	10,401	14,105

* The providers listed are licensed by the state of arkansas for substance abuse treatment.

Source: Alcohol Drug Management Information System (ADMIS)

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SUBSTANCE ABUSE TREATMENT
TABLE 23. TOTAL CLIENTS SERVED
BY PROVIDER AND ETHNICITY

Service Providers	Hispanic or Latino Origin	Not Available	Not Hispanic or Latino Origin	Total
10TH DISTRICT SUBSTANCE ABUSE PROGRAM	10	0	662	672
AR COMMUNITY CORRECTION	28	0	1,115	1,143
AR DEPT. OF CORRECTIONS	22	0	1,117	1,139
ARKANSAS TREATMENT SERVICES, PA	1	0	116	117
ARVAC	4	0	262	266
BETTER COMMUNITY DEVELOPMENT, INC.	2	0	263	265
CATAR CLINIC	0	0	127	127
CAPSTONE TREATMENT CENTER, INC.	1	0	20	21
CHRIST FOR THE WORLD -THE BRIDGE	2	0	3	5
CONWAY COUNTY COMMUNITY SERVICE	0	0	6	6
COUNSELING ASSOCIATES, INC.	0	0	76	76
COUNSELING CLINIC, INC.	3	0	142	145
CROWLEY'S RIDGE DEV. COUNCIL, INC.	5	1	457	463
FAMILY SERVICE AGENCY, INC.	10	0	260	270
FORT SMITH BEHAVIORAL HEALTH	0	0	2	2
GYST HOUSE	3	0	152	155
HARBOR HOUSE, INC. OF FORT SMITH	20	2	820	842
JEFFERSON COMPREHENSIVE COUNSELING ASSOCIATES	4	1	341	346
LIFE STRATEGIES COUNSELING INC	0	0	28	28
NORTHEAST ARK CMHC/MID-SOUTH HEALTH SYSTEMS, INC.	6	42	256	304
NORTHEAST ARKANSAS TREATMENT SERVICES, LLC	1	0	115	116
NORTHWEST ARKANSAS PSYCHOLOGICAL GROUP	0	0	11	11
OZARK GUIDANCE CENTER	81	0	463	544
OZARK MOUNTAIN ALCOHOL RES. TREATMENT, INC.	1	0	189	190
PHOENIX RECOVERY CENTER	0	0	5	5
PREFERRED FAMILY HEALTHCARE, INC.	32	0	1,780	1,812
QUALITY LIVING CENTER	1	0	154	155
QUAPAW HOUSE, INC.	19	99	1,386	1,504
RECOVERY CENTERS OF AR	19	159	1,099	1,277
RECOVERY SOLUTIONS, INC.	2	0	13	15
RESTORED LIFE SERVICES OF ARKANSAS	1	0	15	16
RIGHT MOVE COUNSELING	0	0	4	4
SE AR BEHAVIORAL HEALTHCARE	0	50	42	92
SOUTH ARKANSAS YOUTH SERVICES	0	0	1	1
SOUTHWEST AR COUNSELING & MENTAL HEALTH CENTER	6	2	428	436
SPRINGDALE TREATMENT CENTER	6	0	135	141
TEEN CHALLENGE RANCH OF NW ARKANSAS	1	0	13	14
THE PAT CENTER II, INC.	0	0	2	2
UAMS SUBSTANCE ABUSE	1	2	124	127
UNITED FAMILY SERVICES, INC.	3	101	72	176
UNITED METHODIST CHILDREN'S HOME, INC.	0	0	46	46
WESTERN AR COUNSELING	32	0	565	597
YOUTH BRIDGE, INC.	59	46	326	431
YOUTH HOME, INC.	0	0	1	1
TOTALS	386	505	13,214	14,105

* The providers listed are licensed by the state of arkansas for substance abuse treatment.

Source: Alcohol Drug Management Information System (ADMIS)

ARKANSAS DHS STATISTICAL REPORT
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SUBSTANCE ABUSE TREATMENT
TABLE 24. TOTAL CLIENTS SERVED
BY PROVIDER AND GENDER

Service Providers	Male	Female	Not Reported	Total
10TH DISTRICT SUBSTANCE ABUSE PROGRAM	422	250	0	672
AR COMMUNITY CORRECTION	942	201	0	1,143
AR DEPT. OF CORRECTIONS	938	201	0	1,139
ARKANSAS TREATMENT SERVICES, PA	67	50	0	117
ARVAC	158	108	0	266
BETTER COMMUNITY DEVELOPMENT, INC.	151	114	0	265
CATAR CLINIC	75	52	0	127
CAPSTONE TREATMENT CENTER, INC.	21	0	0	21
CHRIST FOR THE WORLD -THE BRIDGE	5	0	0	5
CONWAY COUNTY COMMUNITY SERVICE	4	2	0	6
COUNSELING ASSOCIATES, INC.	56	20	0	76
COUNSELING CLINIC, INC.	79	66	0	145
CROWLEY'S RIDGE DEV. COUNCIL, INC.	275	188	0	463
FAMILY SERVICE AGENCY, INC.	197	73	0	270
FORT SMITH BEHAVIORAL HEALTH	0	2	0	2
GYST HOUSE	111	44	0	155
HARBOR HOUSE, INC. OF FORT SMITH	501	341	0	842
JEFFERSON COMPREHENSIVE COUNSELING ASSOCIATES	198	148	0	346
LIFE STRATEGIES COUNSELING INC	19	9	0	28
NORTHEAST ARK CMHC/MID-SOUTH HEALTH SYSTEMS, INC.	187	117	0	304
NORTHEAST ARKANSAS TREATMENT SERVICES, LLC	86	30	0	116
NORTHWEST ARKANSAS PSYCHOLOGICAL GROUP	6	5	0	11
OZARK GUIDANCE CENTER	400	144	0	544
OZARK MOUNTAIN ALCOHOL RES. TREATMENT, INC.	114	76	0	190
PHOENIX RECOVERY CENTER	5	0	0	5
PREFERRED FAMILY HEALTHCARE, INC.	878	934	0	1,812
QUALITY LIVING CENTER	101	54	0	155
QUAPAW HOUSE, INC.	903	601	0	1,504
RECOVERY CENTERS OF AR	816	461	0	1,277
RECOVERY SOLUTIONS, INC.	11	4	0	15
RESTORED LIFE SERVICES OF ARKANSAS	7	9	0	16
RIGHT MOVE COUNSELING	2	2	0	4
SE AR BEHAVIORAL HEALTHCARE	90	2	0	92
SOUTH ARKANSAS YOUTH SERVICES	1	0	0	1
SOUTHWEST AR COUNSELING & MENTAL HEALTH CENTER	237	199	0	436
SPRINGDALE TREATMENT CENTER	87	54	0	141
TEEN CHALLENGE RANCH OF NW ARKANSAS	14	0	0	14
THE PAT CENTER II, INC.	2	0	0	2
UAMS SUBSTANCE ABUSE	75	52	0	127
UNITED FAMILY SERVICES, INC.	156	20	0	176
UNITED METHODIST CHILDREN'S HOME, INC	0	46	0	46
WESTERN AR COUNSELING	345	252	0	597
YOUTH BRIDGE, INC	338	93	0	431
YOUTH HOME, INC.	0	1	0	1
TOTALS	9,080	5,025	0	14,105

* The providers listed are licensed by the state of arkansas for substance abuse treatment.

Source: Alcohol Drug Management Information System (ADMIS)

ARKANSAS HEALTH CENTER

Clients Served

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**TABLE 25. ARKANSAS HEALTH CENTER
UNDUPLICATED CLIENTS SERVED BY COUNTY AND AGE**

County	0 - 17	18 - 59	60 - 64	65 +	Total
Arkansas					0
Ashley				2	2
Baxter		2			2
Benton		2		1	3
Boone				1	1
Bradley		1			1
Calhoun					0
Carroll					0
Chicot			1		1
Clark				1	1
Clay		2			2
Cleburne				1	1
Cleveland					0
Columbia				1	1
Conway			2	1	3
Craighead		2	2	4	8
Crawford				1	1
Crittenden				1	1
Cross					0
Dallas					0
Desha					0
Drew					0
Faulkner		3	2	6	11
Franklin		1			1
Fulton					0
Garland		8	3	11	22
Grant		1		1	2
Greene		1	1	1	3
Hempstead				1	1
Hot Spring		2	6	7	15
Howard		2		2	4
Independence		1			1
Izard					0
Jackson				1	1
Jefferson		1	1	2	4
Johnson		1			1
Lafayette					0
Lawrence					0
Lee		1			1
Subtotals	0	31	18	46	95

County	0 - 17	18 - 59	60 - 64	65 +	Total
Lincoln					0
Little River					0
Logan				1	1
Lonoke		3		2	5
Madison					0
Marion				1	1
Miller					0
Mississippi				1	1
Monroe		2			2
Montgomery					0
Nevada				1	1
Newton					0
Ouachita		1			1
Perry		1	1	1	3
Phillips					0
Pike					0
Poinsett			1		1
Polk		2	1		3
Pope			1		1
Prairie		1			1
Pulaski		37	13	30	80
Randolph		1			1
Saline		22	15	36	73
Scott					0
Searcy					0
Sebastian		2		3	5
Sevier		1			1
Sharp				1	1
St. Francis					0
Stone					0
Union					0
Van Buren					0
Washington		1	2	2	5
White			1	2	3
Woodruff				1	1
Yell				1	1
Out of State					0
Unknown					
Subtotals	0	74	35	83	192
TOTALS	0	105	53	129	287

Source: ACCESS DATABASES

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF BEHAVIORAL HEALTH SERVICES

SFY 2017

**TABLE 26. ARKANSAS HEALTH CENTER
UNDUPLICATED CLIENTS SERVED BY COUNTY AND RACE**

County	Asian	Black	Hawaiian/PI	American Indian/Ak.	Hispanic	Multiracial	Unknown	White	Total
Arkansas									0
Ashley		1						1	2
Baxter								2	2
Benton								3	3
Boone								1	1
Bradley								1	1
Calhoun									0
Carroll									0
Chicot		1							1
Clark								1	1
Clay		1						1	2
Cleburne								1	1
Cleveland									0
Columbia								1	1
Conway		1						2	3
Craighead		2						6	8
Crawford								1	1
Crittenden								1	1
Cross									0
Dallas									0
Desha									0
Drew									0
Faulkner		2						9	11
Franklin								1	1
Fulton									0
Garland		3						19	22
Grant		1						1	2
Greene								3	3
Hempstead		1							1
Hot Spring		2		1				12	15
Howard		3						1	4
Independence								1	1
Izard									0
Jackson								1	1
Jefferson		1						3	4
Johnson								1	1
Lafayette									0
Lawrence									0
Lee		1							1
Subtotals	0	21	0	1	0	0	0	71	93

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**TABLE 12. ARKANSAS HEALTH CENTER
UNDUPLICATED CLIENTS SERVED BY COUNTY AND RACE**

County	Asian	Black	Hawaiian/PI	American Indian/Ak.	Hispanic	Multiracial	Unknown	White	Total
Lincoln									0
Little River									0
Logan								1	1
Lonoke								5	5
Madison									0
Marion								1	1
Miller									0
Mississippi								1	1
Monroe		1						1	2
Montgomery									0
Nevada								1	1
Newton									0
Ouachita								1	1
Perry								3	3
Phillips									0
Pike									0
Poinsett								1	1
Polk								3	3
Pope								1	1
Prairie								1	1
Pulaski	3	29		1				47	80
Randolph								1	1
Saline		4						69	73
Scott									0
Searcy									0
Sebastian		3						2	5
Sevier								1	1
Sharp								1	1
St. Francis									0
Stone									0
Union									0
Van Buren									0
Washington					2			3	5
White								3	3
Woodruff								1	1
Yell								1	1
Out of State									0
Unknown									
TOTALS	3	57	0	2	2	0	0	223	287

Source: ACCESS DATABASES

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**TABLE 27. ARKANSAS HEALTH CENTER
UNDUPLICATED CLIENTS SERVED BY COUNTY AND GENDER**

County	Female	Male	Unknown	Total
Arkansas				0
Ashley	2			2
Baxter	1	1		2
Benton	1	2		3
Boone	1			1
Bradley		1		1
Calhoun				0
Carroll				0
Chicot	1			1
Clark	1			1
Clay		2		2
Cleburne	1			1
Cleveland				0
Columbia		1		1
Conway	1	2		3
Craighead	4	4		8
Crawford		1		1
Crittenden		1		1
Cross				0
Dallas				0
Desha				0
Drew				0
Faulkner	6	5		11
Franklin		1		1
Fulton				0
Garland	9	13		22
Grant	1	1		2
Greene		3		3
Hempstead		1		1
Hot Spring	7	8		15
Howard	1	3		4
Independence		1		1
Izard				0
Jackson		1		1
Jefferson	2	2		4
Johnson		1		1
Lafayette				0
Lawrence				0
Lee		1		1
Subtotals	39	54	0	93

County	Female	Male	Unknown	Total
Lincoln				0
Little River				0
Logan		1		1
Lonoke	1	4		5
Madison				0
Marion		1		1
Miller				0
Mississippi	1			1
Monroe		2		2
Montgomery				0
Nevada		1		1
Newton				0
Ouachita	1			1
Perry	1	2		3
Phillips				0
Pike				0
Poinsett	1			1
Polk		3		3
Pope		1		1
Prairie		1		1
Pulaski	34	46		80
Randolph		1		1
Saline	34	39		73
Scott				0
Searcy				0
Sebastian	4	1		5
Sevier		1		1
Sharp	1			1
St. Francis				0
Stone				0
Union				0
Van Buren				0
Washington	2	3		5
White	1	2		3
Woodruff	1			1
Yell		1		1
Out of State				0
Unknown				

Subtotals	82	110	0	192
TOTALS	121	166	0	287

Source: ACCESS DATABASES

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**TABLE 28. ARKANSAS HEALTH CENTER
AVERAGE DAILY CENSUS BY MONTH**

All AHC Residents
Monthly Average Daily Census

Month	Census
July-16	262
August-16	259
September-16	255
October-16	255
November-16	256
December-16	257
January-17	254
February-17	259
March-17	255
April-17	258
May-17	259
June-17	260

The average daily census for 2017 for all Residents **257**

**DIVISION OF
CHILD CARE AND
EARLY CHILDHOOD
EDUCATION**

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INTRODUCTION

DCCECE MISSION STATEMENT

Together we improve the quality of life of all Arkansans by protecting the vulnerable, fostering independence and promoting better health.

OVERVIEW

Act 1132 of 1997, established the Division of Child Care and Early Childhood Education within the Arkansas Department of Human Services. The purpose of the Division is to enhance the coordination of child care and early childhood education programs within the state. This coordination ensures a seamless delivery of services to low-income families and those who are moving from welfare to work.

The Division of Child Care and Early Childhood Education, in collaboration with the AR Early Childhood

As good stewards of the public trust, we will advise the Division of Child Care and Early Childhood Education in supporting the optimal and ongoing development of young children in Arkansas.

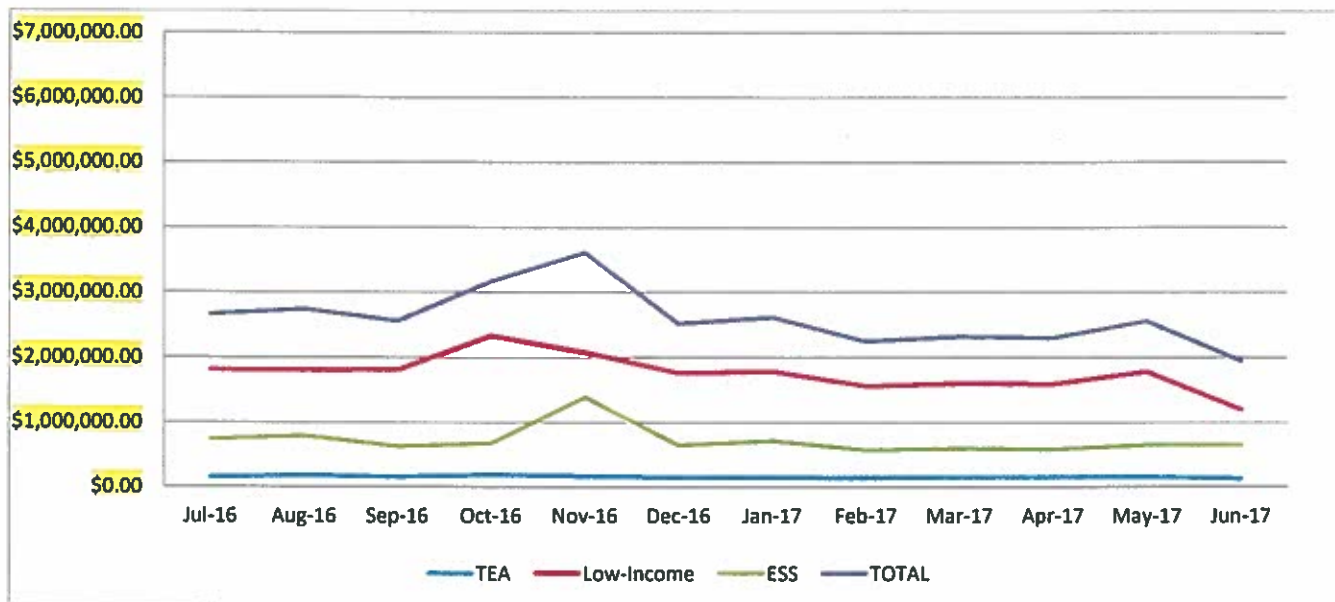
The Arkansas Early Childhood Commission's goals are as follows:

- To improve the overall quality of care in infant and toddler programs
- To engage families in the child's education through research-based programs that enhance child outcomes and success in school
- State policies should create an integrated system of professional development uniting the early childhood sectors - child care; Head Start; Pre-K; public schools; early intervention and special education services. (Adopted from Workforce Designs National Association for the Education of Young Children)
- To support restructuring, expanding and growing Better Beginnings/Quality Rating Improvement System
- Strengthen and expand local and state partnerships with other agencies and organizations for connected action (Established April 2009)
- Create awareness of Health and Nutrition Programs and educate parents, children and child care providers on the benefits of a healthy lifestyle.

Source: DCCECE Website

FAMILY SUPPORT

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Month	TEA	Low-Income	ESS	TOTAL
Jul-16	\$136,001	\$1,802,055	\$720,326	\$2,658,382
Aug-16	165,910	1,793,486	776,185	\$2,735,581
Sep-16	145,513	1,797,981	610,079	\$2,553,573
Oct-16	176,480	2,327,460	659,254	\$3,163,193
Nov-16	158,128	2,071,468	1,374,387	\$3,603,983
Dec-16	136,714	1,749,109	629,637	\$2,515,460
Jan-17	138,604	1,773,362	702,201	\$2,614,167
Feb-17	132,340	1,547,328	558,794	\$2,238,462
Mar-17	143,736	1,588,503	582,539	\$2,314,778
Apr-17	142,629	1,581,741	568,316	\$2,292,686
May-17	145,840	1,774,204	634,667	\$2,554,711
Jun-17	119,053	1,187,406	634,046	\$1,940,504

Complete information from AASIS SFY2017

Source: Child Care System

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CHILD CARE ASSISTANCE PROGRAMS

The Child Care Assistance Program began in 1989. The initial purpose of this program was to provide subsidized child care services to low-income families utilizing child care voucher services. The families must be working, enrolled in an educational program, or attending training. Child care voucher services are also provided to families and children needing Protective Services and Foster Care. In 1997 with the authorization of welfare reform, the process was expanded to include families receiving Transitional Employment Assistance (TEA) and families transitioning from TEA to Extended Support Services (ESS).

<u>Source</u>	<u>SFY 2017</u>
Child Care Development Fund (CCDF)	\$ 30,449,287
Foster Care:	
Discretionary FC Non IV-E	\$ 5,013,140
Foster Care	\$ 3,875,578
Foster Care Total	\$ 8,888,718
Protective Services	\$ 967,902
TOTAL	\$ 40,305,907

<u>Children: (A Child may be counted in each cost center.)</u>	<u>All Data</u>
Extended Support Services (ESS) WORKING	2,952
ESS TOTAL	2,952
Foster Care:	
Discretionary FC Non IV-E	2,876
Foster Care	1,717
FOSTER CARE TOTAL	4,593
LOW-INCOME	5,238
LOW-INCOME TOTAL	5,238
PROTECTIVE SERVICES	589
PROTECTIVE SERVICES TOTAL	589
TEA	
JOB SEARCH	531
SCHOOL	243
WORK EXPERIENCE	978
TEA TOTAL	1,752
TOTAL CHILDREN SERVED	15,124

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CHILD CARE ASSISTANCE PROGRAMS

Families: (A Family may be counted in each cost center.)		All Data
ESS	WORKING	1,538
ESS TOTAL		1,538
Foster Care:		
	Discretionary FC Non IV-E	1,631
	Foster Care	1,143
FOSTER CARE TOTAL		2,774
LOW-INCOME		4,098
LOW-INCOME TOTAL		4,098
PROTECTIVE SERVICES		337
PROTECTIVE SERVICES TOTAL		337
TEA		
	JOB SEARCH	308
	SCHOOL	170
	WORK EXPERIENCE	548
TEA TOTAL		1,026
TOTAL FAMILIES SERVED		9,773

CHILD CARE PROVIDERS:	
Number of licensed child care centers or homes and registered homes:	1,434
Number of child c Number of Child Care Center or Homes Receiving Subsidy	887

OVERALL COUNT TABLE			
Number of Children Served By DCC/ECE	Number of Cases Served By DCC/ECE	Number of Children Served (excluding FC) By DCC/ECE	Number of Cases Served (excluding FC) By DCC/ECE
12,930	8,309	9,422	6,349

Source: Child Care System

PROGRAM & PROFESSIONAL DEVELOPMENT

ARKANSAS DHS STATISTICAL REPORT
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PROGRAM & PROFESSIONAL DEVELOPMENT

THE QUALITY PERSPECTIVE

The Division of Child Care and Early Childhood Education (DCCECE) Program and Professional Development Unit (PPD) is in a unique position of providing support services to child care providers, families, early care professionals and DCCECE staff. The staff guide and direct improving the quality, availability and accessibility of care for Arkansas' children through the Better Beginnings incentive funds; Arkansas Better Chance (ABC) and Child Care Development Fund (CCDF) professional development contracts; Arkansas Birth through Prekindergarten Teaching Credential; Child Care Aware of Arkansas Network; educational resources; and the Technical Assistance System.

PROFESSIONAL DEVELOPMENT DELIVERY

DCCECE contracts with educational agencies and universities to provide professional development at no cost to early education professionals. The training is based on the eight key content areas: Child Growth and Development; Learning Environment and Curriculum; Positive Interactions and Guidance; Family and Community; Child Observation and Assessment; Health, Safety, and Nutrition; Professional Development and Leadership; and Program Planning and Management. In 2016-17, 5,675 professional development trainings were offered across the state with a recorded attendance of 64,911 participants.

BASIC ORIENTATION COURSE FOR CHILD CARE STAFF/CHILD CARE ORIENTATION TRAINING (CCOT)

PROGRAM	PROGRAM MEASUREMENTS	2014-15	2015-16	2016-17
CHILD CARE ORIENTATION TRAINING	Number of Persons Enrolled	1,160	973	1,026
	Percentage of Persons Completing the 5 Modules	75%	69%	76%
	Number of Sites Providing Training	58	46	48
	Number of Classes	92	70	75

Family Child Care Provider Orientation Training

County	2014-15	2015-16	2016-17
Jefferson	2	1	0
Independence	1	4	1
Pulaski	4	8	3
Craighead	1	0	1
Washington	2	6	0

DIRECTOR'S ORIENTATION

Directors Orientation supports new administrators in successfully fulfilling their responsibilities. The course is provided in four six-hour modules and is required for all new directors of licensed child care centers in Arkansas. Continuing Education Units (CEUs) and Arkansas Department of Education (ADE) credit are available upon completion of the 24 clock hours (2.4 CEUs). An outline of the content is listed below.

- Directors Orientation A - Minimum licensing rules and regulations and Better Beginnings
- Directors Orientation A-2 - Risk management including playground safety, safe sleep and supervision, technology, shaken baby syndrome, and child maltreatment
- Directors Orientation B - Communication, professionalism and the NAEYC Code of Ethical Conduct
- Directors Orientation C - Brain development research, developmentally appropriate practice, ages and stages, early childhood environments, positive guidance and curriculum

58 courses were held with 1,601 participants attending for SFY 2017.

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BETTER BEGINNINGS INCENTIVE GRANTS

Although the Arkansas Better Beginnings program has been a voluntary Quality Rating and Improvement System in the past, participation became mandatory in 2016 for licensed facilities that accept Child Care Development Block Grant child subsidy/voucher funding. Participation in Better Beginnings requires child care providers to increase progress in several key component areas: administration, administrator and staff qualifications, professional development, learning environment, facility assessment and child health/development. Child care facilities' quality ratings are posted on the DCCECE and Better Beginnings websites as a resource to inform parents as they make decisions about care for their children.

In FY17, the Better Beginnings Incentive Grant changed from an annual grant award to a grant given once for each certified star level achievement. The grant amount is determined by the star level and the capacity of the facility. The award is to be used to support quality. Approved uses for the grant include: materials to enhance the learning environment, curriculum and professional resource books and materials, furniture and equipment, child health and developmental screening materials, family engagement and communication, and professional development.

In the 2016-2017 grant year, there were a total of 155 programs awarded Better Beginnings grants totalling \$378,000.00.

PROGRAM	LEVEL	2014-15	2015-16	2016-17*
BETTER BEGINNINGS INCENTIVE/ PROFESSIONAL DEVELOPMENT GRANTS	THREE STAR-# OF PROGRAMS	606	661	37
	INCENTIVE	\$361,500.00	\$400,750.00	\$120,000.00
	PROFESSIONAL DEVELOPMENT	\$629,500.00	\$695,500.00	
	TWO STAR-# OF PROGRAMS	44	53	31
	INCENTIVE	\$47,250.00	\$53,000.00	\$83,000.00
	PROFESSIONAL DEVELOPMENT	\$58,500.00	\$71,000.00	
	ONE STAR-# OF PROGRAMS	485	763	87
	INCENTIVE	\$612,250.00	\$970,750.00	\$175,000.00
	PROFESSIONAL DEVELOPMENT	\$508,500.00	\$808,500.00	

*The Better Beginnings Incentive Grant changed in FY17. Please see narrative above.

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PROFESSIONAL DEVELOPMENT SYSTEM

Training / Educational Categories	Training / Educational Levels	June 2015	June 2016	June 2017
ADVANCED	Advanced 1	368	351	415
	Advanced 2	191	184	221
TOTAL ADVANCED		559	535	636
INTERMEDIATE	Intermediate 1	1043	1047	1236
	Intermediate 2	71	71	89
	Intermediate 3	125	128	143
TOTAL INTERMEDIATE		1,239	1,246	1,468
FOUNDATION	Foundation 1	7,484	5,803	5,908
	Foundation 2	4,185	3,350	3,419
	Foundation 3	13,050	11,464	12,008
ENTRY	Entry	17,565	18,970	21,871
TOTAL PRACTITIONERS		44,082	49,456	52,918
TOTAL TRAINERS		1,346	1,515	1,727

PROFESSIONAL DEVELOPMENT SYSTEM

The Traveling Arkansas' Professional Pathways (TAPP) Registry is the tracking component of the Arkansas Early Childhood Education and Care Professional Development System. 52,918 members and 1,727 verified trainers utilize TAPP. Individuals can register for professional development opportunities and obtain resources to enhance their knowledge and skills. All early childhood professionals working in licensed centers, homes and out-of-school time facilities are required to become a member of the Registry. Members have access to their own online training transcript, which lists the trainings attended, and to a wealth of educational resources. A minimum number of training hours is required annually to maintain membership. Members are assigned a level according to the education and training received. Members can set professional career goals and use the Individual Professional Development Plan to determine which training is best suited to fit their needs.

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PRE-K EARLY LEARNING LITERACY IN ARKANSAS (ELLA)

Pre-K ELLA is designed to provide training to early childhood educators in delivering effective literacy strategies that provide a strong foundation for school readiness and reading success to young children in Arkansas. DCCECE contracts with 14 agencies, including the University of Arkansas at Fayetteville, that coordinates the 30 hour training.

Pre-K ELLA			
	2014-15	2015-16	2016-17
Enrolled	643	721	627
Graduates	487	567	421
% Completion	76%	79%	67%
Classes	49	60	37

EARLY LEARNING STANDARDS (INFANT/TODDLER FRAMEWORK AND PRESCHOOL FRAMEWORK)

Early Learning Standards classes provide a foundation for early care providers in early learning standards, curriculum and curriculum planning using the Early Learning Standards and Kindergarten Readiness. This training also addresses the observation and assessment of young children.

Early Learning Standards			
Program Measurements	2014-15	2015-16	2016-17
Enrolled	902	962	379
Graduates	748	637	274
% Completion	83%	66%**	72%
Classes	58	57	23

* Pre-registered

** The state revised the early learning standards in 2015-16 and combined the infant/toddler and preschool standards into one document for children birth to five renamed the Arkansas Child Development and Early Learning Standards.

PRE-K SOCIAL EMOTIONAL LEARNING (PRE-K SEL)

Pre-K Social Emotional Learning provides teachers of three to five year olds knowledge and skills to build positive relationships with children, parents and coworkers, to create productive classroom climates, prevent challenging behavior, and to manage disruptive behavior and teach children new skills so they can enter kindergarten ready to learn.

Pre-K SEL			
Program Measurements	2014-15	2015-16	2016-17
Number of Person Enrolled	363	563	457
Number of Persons Completing	209	282	332
Completion Rate	58%	50%	73%
Number of Classes	27	26	26

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PROGRAM AND PROFESSIONAL DEVELOPMENT

ARKANSAS CHILD CARE FACILITIES LOAN GUARANTEE FUND

Loan guarantees are made to assist with the development of new facilities or expansion of existing facilities, particularly in low-income, rural areas that demonstrate a need for additional quality child care. Guarantees are available to a maximum of \$25,000 and may be used for operating capital, as well as capital outlay.

PROGRAM	July 1, 2015	July 1, 2016	July 1, 2017
Guarantee Fund Investment	\$365,842	\$367,511	\$369,776
Current Total Guarantees in Place (Fund)	\$0	\$0	\$0
Current Total of Loans Guaranteed	\$0	\$0	\$0
Participating Financial Institutions	1	0	0
Total Defaults	none	none	None
Capital Reduction (Accrued Interest Applied)	\$-0-	\$0.00	\$0.00
Total Guarantee Applications	\$0	\$0	\$50,000

COMMUNITY DEVELOPMENT BLOCK GRANT PARTNERSHIP WITH ARKANSAS ECONOMIC DEVELOPMENT COMMISSION

DCCECE and Arkansas Economic Development Commission (AEDC) have a working partnership to assist in the development of quality child care programs in Arkansas. AEDC provides Community Development Block Grant Program (CDBG) funding for the construction and/or renovation of child care facilities which serve primarily low to moderate-income children. These grants are only available to city or county governments.

In 2016, AEDC changed its method of distribution for CDBG funds to end the referral process through which partner agencies, including DCCECE, managed a pre-application process and then made recommendations to AEDC on which entities should be invited to formally apply. Now, projects like child care centers, senior centers and public health units are scored competitively under the General Assistance set-aside.

PROGRAM	PROGRAM MEASUREMENTS	2014-2015	2015-2016	2016-2017
AEDC	Number of Projects	2	1	1
	Number of Projects Completed	0	0	N/A

CHILD CARE RESOURCE CENTER

The efficiency of the DCCECE Resource Center was evaluated and subsequently closed in order to save DHS funding and manpower. To support Director Gillespie's vision of increased efficiency, DCCECE identified and proposed a major time and cost savings system for the distribution of approximately 70,000 materials to the public, previously handled through the Program and Professional Development Resource Center. Through the reorganized distribution system, the same materials are made readily available online and in Child Care Aware Resource and Referral (CCA) agencies across the state. This brings further public awareness and community interaction to the CCAs. In addition, employee time management significantly improved through allowing 75% of the employee's time to be spent on higher priority tasks rather than distribution of materials. Lastly, the new system allows the agency to be prudent in expenditures related to printing, packing supplies and postage which further increased agency efficiency.

PROGRAM MEASUREMENTS	2014-2015	2015-2016	2016-2017
Better Beginnings Items Mailed Out	127 **	N/A	N/A
Number of Items Mailed Out	50,016 **	72,260	N/A

** Distribution of Mail Outs decreased due to supply of publications on hand at the end of the fiscal year.

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PROGRAM & PROFESSIONAL DEVELOPMENT

CHILD CARE RESOURCE AND REFERRAL CENTER

Child Care Aware Resource and Referral Agencies (CCA) are contracted to provide technical assistance to child care providers, maintain a child care referral database of licensed and registered programs within their defined region, and provide professional development training. For child care programs, CCA Agencies provide: information and assistance concerning Arkansas's quality rating program, Better Beginnings; Resource and Lending Libraries; free marketing; and assistance in starting your own child care program. For families, CCA Agencies provide: information on choosing high-quality child care and education, guidance. For community partners and businesses, CCA Agencies consult with employers on child care options for employees. Parents can access information on all licensed/registered child care homes and centers by accessing the DCCECE website.

PROGRAM	PROGRAM MEASUREMENTS	2014-15	2015-16	2016-17
CHILD CARE RESOURCE AND REFERRAL	North Central	22,387	9,392	8,445
	Northwest	5,832	6,880	3,988
	Northeast	4,656	5,769	1,994
	Central & Southwest	2,414	1,882	3,693
	Southeast	458*	N/A	Closed
	West Central	1,390	2,520	7,474
	Distribution of Better Beginnings materials	3,902	7,709	4,382
	Distribution/library usage	10,888	19,429	18,948
	Internet Usage for R & R	80,035	137,109	181,971
	New Provider Kits Inquiries	504	907	2,079

Lower numbers due to the following reasons:

*SE-Staff turnover and unavailability of tech services

**NE-Online search for child care is available for parents using the online service; parking is limited to the Resource Center; and Better Beginnings and Technical Assistance staff are available in office to answer calls.

Child Care Aware Resource and Referral Agencies

The Child Care Aware Resource and Referral Agencies offer training opportunities to early childhood education programs in their regions, including (Nutrition and Physical Activity-Self Assessment for Child Care) NAPSACC, Family Child Care Business Training and Ages and Stages Questionnaire.

NAPSACC Training

The NAPSACC training program has been in existence for seven (7) years and has grown from 4 sites during Year 1 to 262 sites last year. The NAPSACC program offers a series of four (4) training topics and concludes with a self-assessment and action plan for improving nutrition and physical activities for children and adults in the programs. CCA of Northcentral AR houses the information for data purposes. The number of sites include all programs funded from the Department of Health, programs funded through DCCECE contractual work with Child Care Aware Agencies, and programs needing a refresher from Child Care Aware.

SCHOOL READINESS INDICATORS

The University of Arkansas at Little Rock (UALR) Children's Data Center/Institute for Economic Advancement continues to gather and track indicators that support learning, and they provide data for policy planning. The "Getting Ready for School" report is released annually and posted online at <http://ualr.edu/aedi/census-state-data-center/childrens-research/>. In addition, UALR maintains the Arkansas Early Childhood Asset Map (AECAM), an interactive website that includes information and data related to early care and education services and resources. The AECAM map is located at <https://arqis.ualr.edu/aecamr/>.

New initiatives to support the implementation of the Better Beginnings/Quality Rating and Improvement System, are as follows:

Quality Rating and Improvement System:

*Quality Care Education and Outreach Campaign

*Quality Care development of tool kits and training

*QRIS Evaluation of standards and processes

*Targeted coaching project implemented to help child care providers increase their quality

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Child Health and Well-Being:

- Foster Care/Infant Care best practices working with families and the current court system-joint projects with DCFS
- Child Health Care Consultants/Infant Toddler Specialists assigned to each of the 6 Child Care Resource and Referral agencies
- Ages and Stages Parent Questionnaire Developmental Screening/training, implementation and evaluation in high voucher usage programs sites

Child Guidance and Behavior/Social Emotional Development:

- AI's Caring Pals: for Family Child Care/Social-emotional curriculum/training of trainers and delivery to family child care.
- TIPS/Brief Parenting Interventions-tip sheets-training for teachers and caregivers in high voucher use programs to assist parents with child behavior issues

Family Engagement:

- DCCECE served over 300 families through family engagement meetings in 18 locations across the state.
- DCCECE established a Fatherhood Initiative Team. This team conducted events in different locations around the state to engage fathers and to encourage them to 1) strengthen their family relationships and 2) be involved in their child's early childhood education. The High 5 Dads Event brought together 100 male volunteers to serve five (5) underserved locations in Pulaski and Jefferson Counties. the event received public and media attention.
- DCCECE collaborated with the DHS Division of Behavioral Health Services to create a Community Mobilization Curriculum and with the Arkansas Head Start State Collaboration Office to create a Fatherhood Mentoring Curriculum. Both curricula are evidence-based and will be utilized statewide

Infant/Toddler Care:

- Infant and Toddler Specialists in six (6) local Child Care Resource and Referral Centers to develop new Infant/Toddler programs

School Age/Youth Development Programming:

- Introduction to the 40 Developmental Assets:
This training introduces youth workers to the 40 common sense, positive experiences and qualities that influence the choices young people make as well as how to create an intentionally rich asset-based afterschool program. This training is required for school-age programs participating in Better Beginnings.
- Arkansas Youth Development Institute (YDI):
YDI consists of 20 online professional development courses for front line youth workers whose OST programs serve children and youth in grades K-12. By taking a series of these trainings, youth workers can receive the Youth Worker Orientation Certificate.

HEALTH AND NUTRITION PROGRAM

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
SFY 2017

HEALTH & NUTRITION PROGRAM

The Health & Nutrition Program provides reimbursement for well-balanced, nutritious meals served to individuals enrolled in participating programs. Total grants for these programs were \$60,197,170. Funds for all programs must be added together to capture the grand total.

Child and Adult Care Food Program

This program provides reimbursement to organizations providing licensed nonresidential day-care services. Adult day-care centers may participate. Organizations may be reimbursed for two meals and one supplement or one meal and two supplements per day.

	<u>SFY 2016</u>	<u>SFY 2017</u>
Number of Contracts	497	464
Program Funds (Approximate)	\$44,101,577	\$52,108,620
 Total Number of <u>Free Meals</u>	 22,318,111	 23,124,550
Total Number of <u>Reduced Meals</u>	1,807,083	2,334,310
Total Number of <u>Paid Meals</u>	5,213,495	6,404,234
Total Meals	<u>29,338,689</u>	<u>31,863,094</u>

National School Lunch and Breakfast Program

This program provides reimbursement to an educational unit of high school grade or under, operating under public or non-profit private ownership in a single building or complex of buildings and organizations that are licensed to provide residential child care.

	<u>SFY 2016</u>	<u>SFY 2017</u>
Number of Contracts	50	47
Number of Facilities/Sites	65	78
Program Funds (Approximate)	\$2,373,276	\$2,674,415
 Total Number of <u>Free Lunches</u>	 982,320	 482,889
Total Number of <u>Reduced Lunches</u>	16,591	20,982
Total Number of <u>Paid Lunches</u>	149,311	143,923
Total Lunches	<u>1,148,222</u>	<u>647,794</u>
 Total Number of <u>Free Breakfasts</u>	 409,363	 443,405
Total Number of <u>Reduced Breakfasts</u>	2,739	3,519
Total Number of <u>Paid Breakfasts</u>	6,270	6,029
Total Breakfasts	<u>418,372</u>	<u>452,953</u>
 Total Number of <u>Free Snacks</u>	 130,301	 152,473
Total Number of <u>Reduced Snacks</u>	616	1,200
Total Number of <u>Paid Snacks</u>	2,469	3,808
Total Snacks	<u>133,386</u>	<u>157,481</u>
 Total Number of <u>Free Meals</u>	 982,320	 1,078,767
Total Number of <u>Reduced Meals</u>	19,946	25,701
Total Number of <u>Paid Meals</u>	158,050	153,760
Total Meals	<u>1,160,316</u>	<u>1,258,228</u>

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
SFY 2017

HEALTH & NUTRITION PROGRAM

Summer Food Service Program

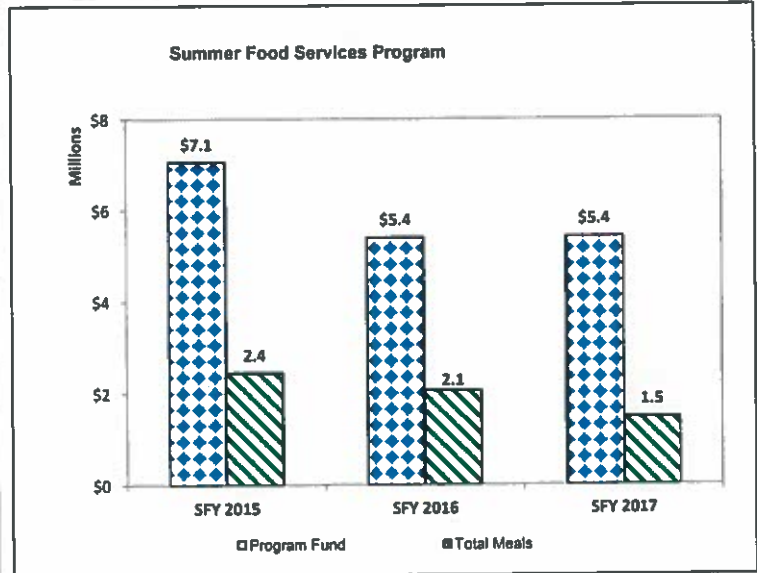
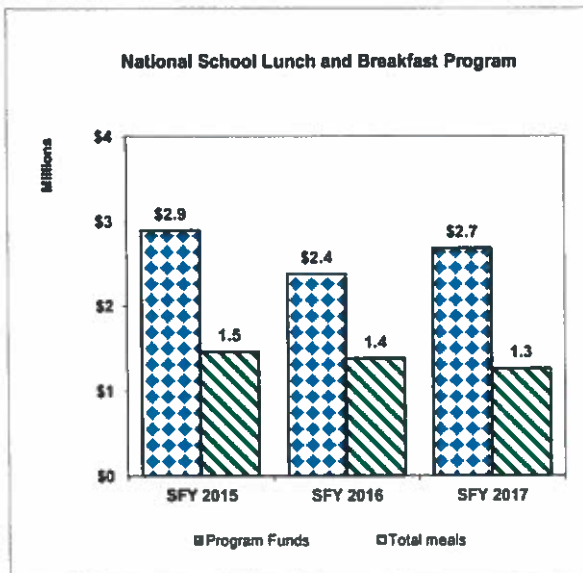
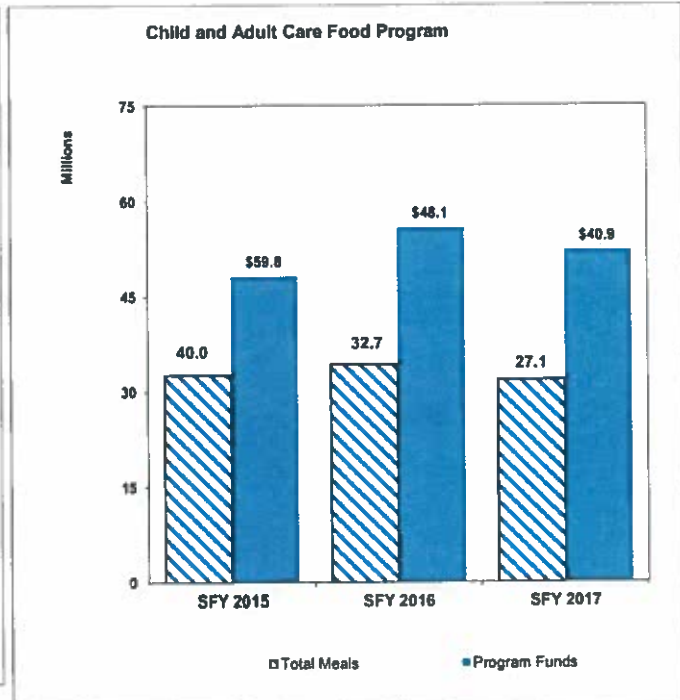
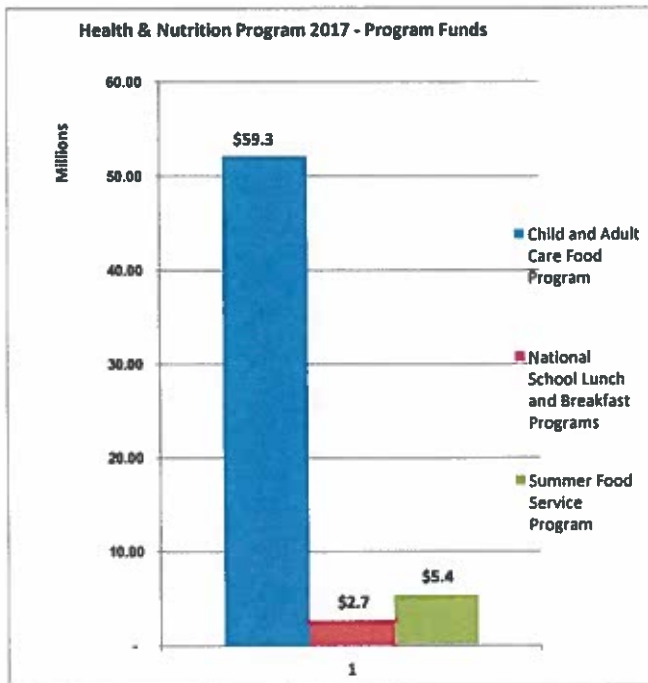
The Summer Food Service Program (SFSP) ensures that low-income children continue to receive nutritious meals when school is not in session.

	<u>SFY 2016</u>	<u>SFY 2017</u>
Number of Contracts	128	109
Number of Facilities/Sites	699	803
Program Funds (Approximate)	\$5,390,980	\$5,414,135
 Total Number of <u>Breakfasts</u>	 570,415	 521,044
Total Number of <u>Lunches</u>	865,433	805,371
Total Number of <u>Suppers</u>	205,898	68,860
Total Number of <u>Supplements</u>	188,983	69,574
Total Meals	<u>1,830,729</u>	<u>1,464,849</u>

Source: Health & Nutrition Program Unit

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
SFY 2017

HEALTH & NUTRITION PROGRAM



Source: Health & Nutrition Program Unit

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
SFY 2017

HEALTH & NUTRITION PROGRAM
CACFP PAYMENTS BY COUNTY*

County	Payments
Arkansas	\$196,255
Ashley	305,027
Baxter	484,571
Benton	1,850,049
Boone	353,273
Bradley	299,864
Calhoun	24,966
Carroll	328,316
Chicot	633,543
Clark	337,826
Clay	142,750
Cleburne	268,456
Cleveland	90,057
Columbia	257,103
Conway	277,011
Craighead	2,360,277
Crawford	969,269
Crittenden	2,831,098
Cross	391,477
Dallas	258,955
Desha	1,181,164
Drew	813,142
Faulkner	1,334,566
Franklin	165,337
Fulton	103,304
Garland	1,792,942
Grant	13,246
Greene	590,992
Hempstead	298,996
Hot Spring	555,523
Howard	345,555
Independence	566,343
Izard	171,907
Jackson	203,289
Jefferson	3,456,600
Johnson	544,659
Lafayette	122,354
Lawrence	214,882

* Monies pulled by Service Date

Source: Health & Nutrition Program Unit

County	Payments
Lee	\$174,977
Lincoln	208,531
Little River	149,972
Logan	147,844
Lonoke	739,710
Madison	184,747
Marion	42,758
Miller	389,572
Mississippi	1,265,773
Monroe	207,505
Montgomery	41,792
Nevada	120,301
Newton	60,954
Ouachita	330,762
Perry	122,399
Phillips	1,405,111
Pike	257,461
Poinsett	497,826
Polk	280,423
Pope	903,553
Prairie	29,342
Pulaski	10,411,907
Randolph	317,998
Saint Francis	416,445
Saline	1,090,788
Scott	107,915
Searcy	95,088
Sebastian	1,824,579
Sevier	252,464
Sharp	250,104
Stone	133,610
Union	957,838
Van Buren	149,800
Washington	1,925,236
White	917,462
Woodruff	89,099
Yell	472,034
Total	\$52,108,620

(includes: Homes, Centers and At-Risk)

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
SFY 2017

HEALTH & NUTRITION PROGRAM
CHILD AND ADULT CARE FOOD PROGRAM

County	Day Care Centers	Licensed Capacity Centers	Adult Centers	Head Start Sites	Licensed Capacity Head Starts	Day Care Homes	Licensed Capacity Homes
Arkansas	9	538	0	1	120	8	121
Ashley	13	790	1	2	90	3	30
Baxter	19	1,009	0	5	162	3	30
Benton	65	11,224	0	7	406	23	261
Boone	15	1,010	1	4	202	6	78
Bradley	10	1,134	1	3	112	0	0
Calhoun	2	61	0	2	61	1	10
Carroll	8	710	0	1	49	7	94
Chicot	16	871	1	2	76	8	90
Clark	12	807	0	3	111	2	26
Clay	5	235	0	4	220	2	26
Cleburne	7	719	0	2	45	2	24
Cleveland	7	152	0	4	152	4	46
Columbia	10	461	0	4	158	2	26
Conway	8	584	0	1	127	7	94
Craighead	62	5,917	2	5	450	14	158
Crawford	21	2,326	0	7	225	6	66
Crittenden	56	2,746	1	3	304	11	139
Cross	15	854	1	1	80	3	39
Dallas	6	560	0	1	116	2	26
Denver	0	0	0	0	270	2	26
Desha	28	1,102	1	4	52	7	83
Drew	20	1,262	0	1	151	14	208
Faulkner	33	4,092	3	3	58	4	64
Franklin	4	257	0	1	22	0	0
Fulton	3	239	0	1	313	5	57
Garland	37	4,114	1	4	0	1	10
Grant	2	54	0	0	160	4	48
Greene	19	1,615	1	2	80	1	10
Hempstead	10	739	0	2	230	1	16
Hot Spring	16	1,191	1	3	142	6	96
Howard	12	699	0	5	88	1	10
Independence	19	2,024	1	2	54	1	10
Izard	8	510	1	2	108	0	0
Jackson	11	831	1	1	337	9	101
Jefferson	106	3,282	3	5	215	4	52
Johnson	14	838	2	2	61	0	0
Lafayette	5	264	0	2	125	1	10
Lawrence	7	376	0	2	0	3	42

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
SFY 2017

Lee	4	267	1	0	52	0	0
Lincoln	9	316	0	1	118	2	32
Little River	7	357	0	4	134	9	114
Logan	8	317	0	2	245	11	125
Lonoke	31	2,650	0	4	40	7	92
Madison	10	606	0	1	88	3	42
Marion	4	0	0	0	200	3	36
Miller	23	637	0	5	1,085	13	140
Mississippi	43	2,618	1	15	46	5	48
Monroe	7	274	1	2	20	3	140
Montgomery	4	120	0	1	60	3	48
Nevada	6	226	0	2	100	0	440
Newton	9	191	1	5	186	1	0
Ouachita	15	611	0	3	30	14	10
Perry	5	289	1	1	148	0	187
Phillips	21	1,643	1	3	97	6	0
Pike	11	494	0	4	182	1	104
Poinsett	19	801	0	4	106	0	10
Polk	10	917	0	1	258	0	0
Pope	29	2,047	3	4	47	5	0
Prairie	2	47	0	2	0	0	42
Pulaski	315	32,406	4	17	1,388	36	0
Randolph	10	579	1	2	160	0	283
Saline	28	2,800	1	3	213	5	0
Scott	3	215	0	1	51	4	114
Searcy	4	160	1	2	70	0	68
Sebastian	59	3,596	0	7	325	9	30
Sevier	11	607	0	2	62	4	73
Sharp	10	554	0	3	149	10	56
St. Francis	17	1,526	1	1	40	6	104
Stone	7	313	2	1	30	2	50
Union	28	1,905	2	7	545	0	0
Van Buren	7	344	1	2	69	1	10
Washington	80	5,516	0	8	523	24	278
White	27	2,391	0	5	342	8	104
Woodruff	4	368	0	1	24	1	10
Yell	16	2,076	0	3	116	3	50

Total	1,623	126,981	45	233	13,081	377	5,067
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Source: Health & Nutrition Program Unit

LICENSING & ACCREDITATION

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
SFY 2017
LICENSING AND ACCREDITATION

The Child Care Licensing Unit was placed with the Division of Child Care and Early Childhood Education following the passage of Act 1132 in 1997. The Accreditation program became part of the Unit in 2005 when the Division began work on "Better Beginnings", a quality rating and improvement system for licensed center and home child care providers. In July of 2009, the Placement and Residential Licensing Unit was placed with the Division. With this growth, the unit was renamed the Licensing and Accreditation Unit, which consists of three parts: Child Care Licensing, Better Beginnings, and Placement and Residential Licensing.

The Licensing and Accreditation Unit is responsible for licensing child care settings where more than five (5) children are cared for, maintaining the Voluntary Registry for persons providing care to five (5) or fewer children and choose to be registered, administering Better Beginnings, and the licensing of child placement, residential, and adoption agencies. The Unit routinely inspects licensed centers and licensed and registered homes a minimum of three (3) times per year. Some licensed centers or homes that are Better Beginnings Level 2 or higher and have high levels of compliance may be placed on a reduced monitoring schedule. Technical assistance and consultative services are provided to licensed and registered programs, applicants, parents, and to programs that are participating in, or who have applied for, Better Beginnings.

The Child Care Licensing Unit investigates complaints of non-compliance on licensed and registered child care facilities. The Unit also assists the Crimes Against Children Division of the Arkansas State Police, and the Division of Children and Family Services in the investigation of child maltreatment complaints in these facilities. The Child Care Licensing Unit is responsible for processing and tracking background checks on all child care owners/operators and employees through the FBI, State Police, and the Arkansas Child Maltreatment Central Registry. Child Care Licensing Unit ensures that appropriate corrective action is taken on any persons found to have a record of child maltreatment and that persons who have a conviction of a prohibited offense are removed from child care.

The Better Beginnings Unit is responsible for maintaining a tiered quality rating and improvement system which consists of three quality tiers above minimum licensing requirements. Providers qualifying for levels above minimum licensing are entitled to grants and other incentives, based on their level. Implementation of Better Beginnings began in July 2010. The goal of the Better Beginnings Unit is to improve the quality of care for children in licensed child care and early education settings by increasing the number of programs participating in Better Beginnings. The Better Beginnings program started with 684 programs participating. At the end of SFY2017, 1,463 programs were participating.

The Placement and Residential Licensing Unit is responsible for licensing child placement and residential agencies. This includes state and private agencies that have one or more programs such as placement, foster care, therapeutic foster care, residential facilities, psychiatric facilities, sex offender facilities, emergency shelters and adoption agencies. The Placement and Residential Licensing Unit investigates complaints of non-compliance on licensed agencies. The Unit also assists the Crimes Against Children Division of the Arkansas State Police, and the Division of Children and Family Services in the investigation of child maltreatment complaints in these facilities. The Licensing staff members ensure that appropriate corrective action is taken on any persons found to have a record of child maltreatment, and that persons with a prior conviction of a prohibited offense are removed from caring for children.

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
SFY 2017

Child Care Facilities

County	# of CCC **	CCC Capacity	# of OST *	OST Cap.	# of LCCFH ***	LCCFH Capacity	# of RCCFH ****	RCCFH Capacity	Total # of Facilities	Total Capacity
Arkansas	12	731	0	0	7	105	0	0	19	838
Ashley	14	1,379	4	517	1	10	-	-	19	1,389
Baxter	21	2,753	3	1,218	3	36	-	-	27	2,789
Benton	110	20,362	35	9,202	23	270	1	5	169	20,637
Boone	16	1,377	2	231	5	68	-	-	23	1,445
Bradley	10	702	3	166	-	-	-	-	13	702
Calhoun	3	81	-	-	1	10	-	-	4	91
Carroll	11	808	-	-	7	88	-	-	18	896
Chicot	16	1,251	4	186	9	99	-	-	29	1,350
Clark	17	1,196	1	30	1	16	-	-	19	1,212
Clay	9	527	1	40	2	26	-	-	12	553
Cleburne	10	985	-	-	2	24	-	-	12	1,009
Cleveland	4	201	-	-	3	36	-	-	7	237
Columbia	17	1,307	1	62	1	10	-	-	19	1,317
Conway	11	846	1	79	6	78	-	-	18	924
Craighead	62	8,122	15	1,426	13	148	-	-	90	8,270
Crawford	25	2,338	3	119	5	56	-	-	33	2,394
Crittenden	37	4,072	7	675	9	119	-	-	53	4,191
Cross	16	897	1	17	3	39	-	-	20	936
Dallas	5	528	-	-	2	26	-	-	7	554
Desha	17	1,772	-	-	2	26	-	-	19	1,798
Drew	18	1,415	2	118	4	58	1	5	25	1,478
Faulkner	48	5,908	4	708	14	201	-	-	66	6,109
Franklin	10	720	-	-	5	87	-	-	15	807
Fulton	5	337	1	16	2	26	-	-	8	363
Garland	47	5,875	7	1,394	5	62	1	5	60	5,942
Grant	5	354	-	-	1	10	-	-	6	364
Greene	18	2,243	7	714	4	48	-	-	29	2,291
Hempstead	14	799	-	-	1	10	-	-	15	809
Hot Spring	15	1,284	2	201	2	26	-	-	19	1,310
Howard	7	550	-	-	6	90	-	-	13	640
Independence	22	2,504	2	535	1	10	-	-	25	2,514
Izard	9	465	-	-	1	10	-	-	10	475
Jackson	7	670	1	69	-	-	-	-	8	670
Jefferson	54	6,665	9	2,061	14	144	-	-	77	6,809
Johnson	10	1,195	2	326	4	52	-	-	16	1,247
Lafayette	6	307	-	-	1	16	-	-	7	323
Lawrence	10	1,030	4	430	1	10	-	-	15	1,040
Lee	6	361	1	23	2	26	-	-	9	387
Lincoln	7	384	-	-	-	-	-	-	7	384
Little River	6	315	-	-	2	32	-	-	8	347
Logan	9	817	1	69	9	114	-	-	19	931
Lonoke	40	3,538	1	21	9	109	2	10	52	3,657
Madison	7	267	-	-	6	76	-	-	13	343
Marion	6	363	1	622	3	42	-	-	10	405
Miller	19	1,655	3	244	3	36	-	-	25	1,691
Mississippi	36	2,773	2	110	11	125	1	5	50	2,903
Monroe	6	249	-	-	5	48	-	-	11	297
Montgomery	4	139	-	-	3	42	-	-	7	181
Nevada	5	216	-	-	-	-	-	-	5	216
Newton	8	172	-	-	-	-	-	-	8	172
Ouachita	13	753	1	48	15	180	-	-	29	933
Perry	5	287	-	-	-	-	-	-	5	287
Phillips	18	954	1	37	8	120	-	-	27	1,074
Pike	9	475	-	-	1	10	-	-	10	485
Poinsett	14	994	4	294	-	-	-	-	18	994
Polk	10	698	-	-	-	-	-	-	10	698
Pope	35	2,913	1	74	3	42	-	-	39	2,955
Prairie	6	193	-	-	-	-	-	-	6	193
Pulaski	315	39,194	26	4,658	19	185	12	60	372	39,439
Randolph	11	598	-	-	-	-	-	-	11	598
Saint Francis	10	935	1	35	5	62	-	-	16	997
Saline	46	5,416	1	60	10	130	-	-	57	5,546
Scott	4	477	-	-	2	20	-	-	6	497
Searcy	4	291	1	487	-	-	-	-	5	291
Sebastian	76	6,555	2	225	8	82	1	5	87	6,642
Sevier	10	674	-	-	4	46	-	-	14	720

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
SFY 2017

Sharp	8	467	1	29	5	74	-	-	14	541
Stone	6	320	1	66	3	36	-	-	10	356
Union	29	2,373	1	40	1	10	-	-	31	2,383
Van Buren	8	445	-	-	1	10	-	-	9	455
Washington	113	12,794	21	2,241	21	237	-	-	155	13,031
White	37	3,887	3	222	8	98	-	-	48	3,985
Woodruff	4	331	1	50	1	10	-	-	6	341
Yell	12	906	-	-	3	48	-	-	15	954
Total	1,710	178,735	197	30,195	342	4,200	19	95	2,268	183,030

*OST - Out of School Time

** CCC - Child Care Centers

***LCCFH - Licensed Child Care Family Home

****RCCFH - Registered Child Care Family Home

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
SFY 2017
CAPACITY OF CHILD CARE BY COUNTY
SFY 2016 vs. SFY 2017

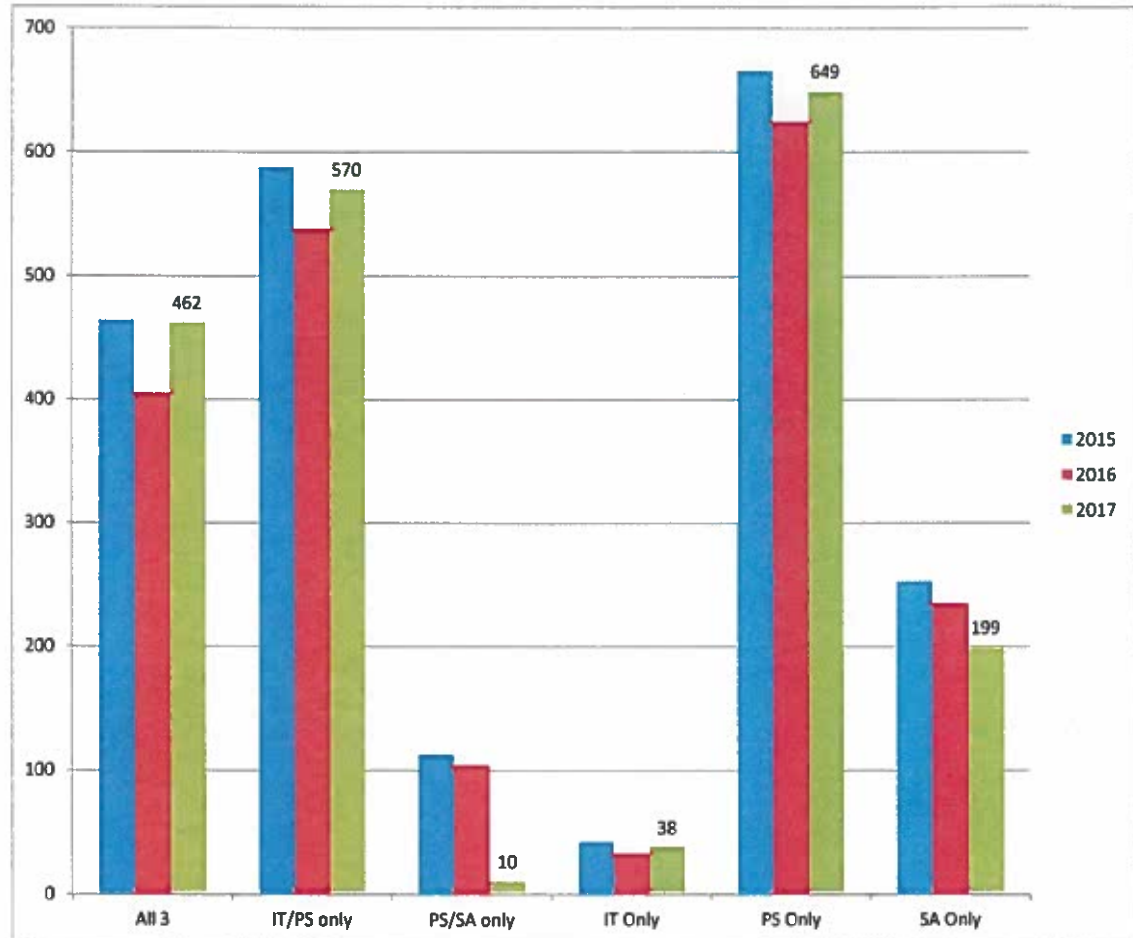
County	Total Capacity SFY 2016	Total Capacity SFY 2017	Difference
Arkansas	836	836	0
Ashley	1,395	1,389	-6
Baxter	2,803	2,789	-14
Benton	20,149	20,637	488
Boone	1,544	1,445	-99
Bradley	724	702	-22
Calhoun	95	91	-4
Carroll	882	896	14
Chicot	1,286	1,350	64
Clark	1,188	1,212	24
Clay	578	553	-25
Cleburne	1,020	1,009	-11
Cleveland	210	237	27
Columbia	1,317	1,317	0
Conway	1,008	924	-84
Craighead	8,200	8,270	70
Crawford	2,470	2,394	-76
Crittenden	4,312	4,191	-121
Cross	974	936	-38
Dallas	577	554	-23
Desha	1,699	1,798	99
Drew	1,472	1,478	6
Faulkner	5,756	6,109	353
Franklin	817	807	-10
Fulton	363	363	0
Garland	5,856	5,942	86
Grant	365	364	-1
Greene	2,307	2,291	-16
Hempstead	779	809	30
Hot Spring	1,282	1,310	28
Howard	699	640	-59
Independence	2,587	2,514	-73
Izard	353	475	122
Jackson	650	670	20
Jefferson	5,729	6,809	1,080
Johnson	1,301	1,247	-54
Lafayette	323	323	0
Lawrence	1,076	1,040	-36

County	Total Capacity SFY 2016	Total Capacity SFY 2017	Difference
Lee	387	387	0
Lincoln	384	384	0
Little River	349	347	-2
Logan	932	931	-1
Lonoke	3,336	3,657	321
Madison	373	343	-30
Marion	425	405	-20
Miller	1,290	1,691	401
Mississippi	2,874	2,903	29
Monroe	319	297	-22
Montgomery	181	181	0
Nevada	261	216	-45
Newton	188	172	-16
Ouachita	968	933	-35
Perry	287	287	0
Phillips	1,205	1,074	-131
Pike	529	485	-44
Poinsett	1,128	994	-134
Polk	780	698	-82
Pope	2,963	2,955	-8
Prairie	193	193	0
Pulaski	39,050	39,439	389
Randolph	652	598	-54
Saint Francis	1,091	997	-94
Saline	5,258	5,546	288
Scott	486	497	11
Searcy	291	291	0
Sebastian	6,596	6,642	46
Sevier	687	720	33
Sharp	519	541	22
Stone	356	356	0
Union	2,391	2,383	-8
Van Buren	436	455	19
Washington	12,781	13,031	250
White	4,226	3,985	-241
Woodruff	417	341	-76
Yell	957	954	-3
TOTAL	180,528	183,030	2,502

Source: Child Care Licensing

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
SFY 2017**

**CHILD CARE LICENSE TYPES*
SFY 2015- 2017**



*"All 3" equals refers to facilities that hold all three age groups

*"IT/PS Only" equals Infant/Toddler/Preschool Only

*"PS/SA Only" equals Preschool/ School Age Only

*"IT Only" equals Infant/Toddler Only

*"PS Only" equals Preschool Only

*"SA Only" equals School Age Only

CHILD CARE LICENSE TYPES*

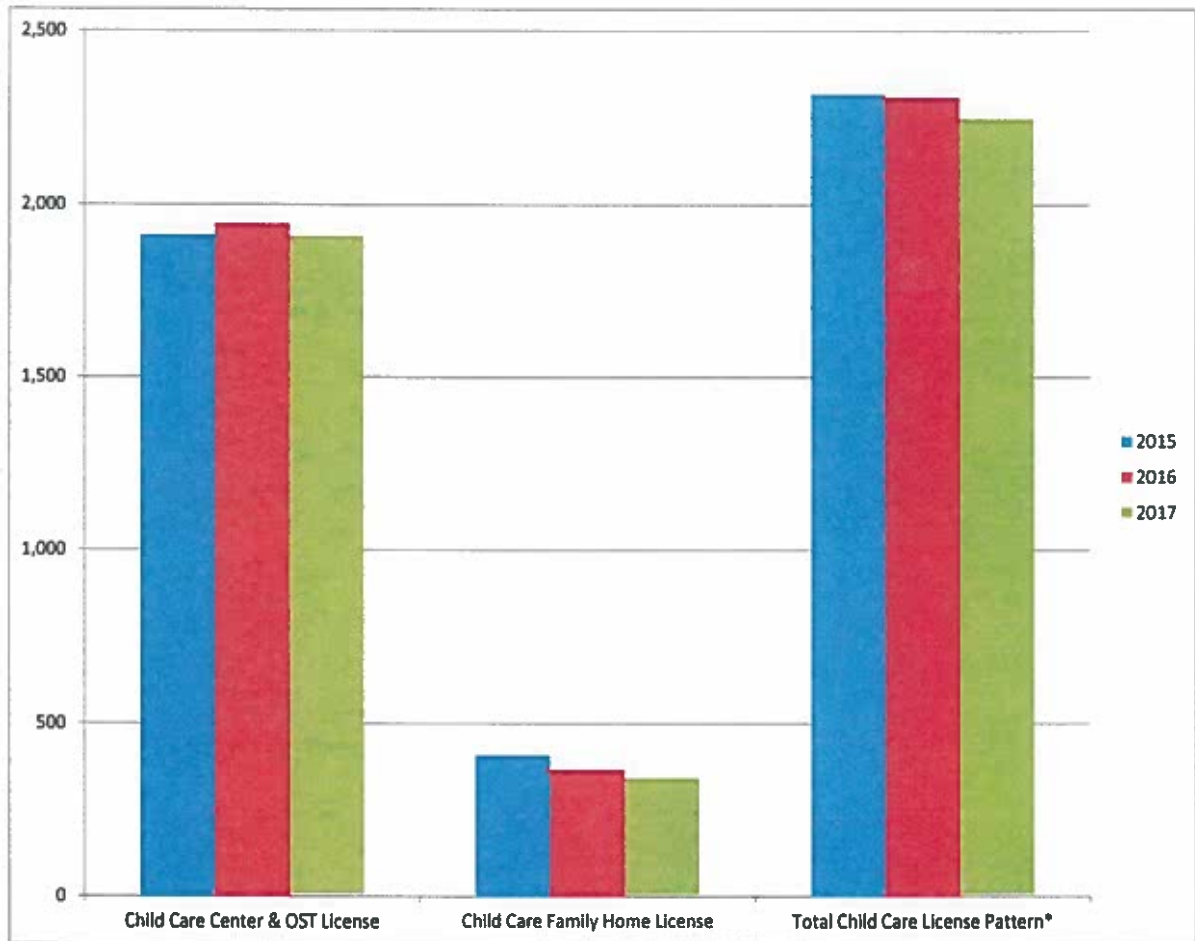
State Fiscal Year	All 3	IT/PS only	PS/SA only	IT Only	PS Only	SA Only
2015	464	588	113	42	666	253
2016	405	538	104	33	625	235
2017	462	570	10	38	649	199

*Please note that this chart is different than previous years. This year's chart has the license type more clearly defined as per facility. Additionally, please note that one licensee may hold more than one license type.

Source: Child Care Licensing

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DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
SFY 2017**

**CHILD CARE LICENSES
SFY 2015-2017**



CHILD CARE LICENSES GROWTH PATTERN

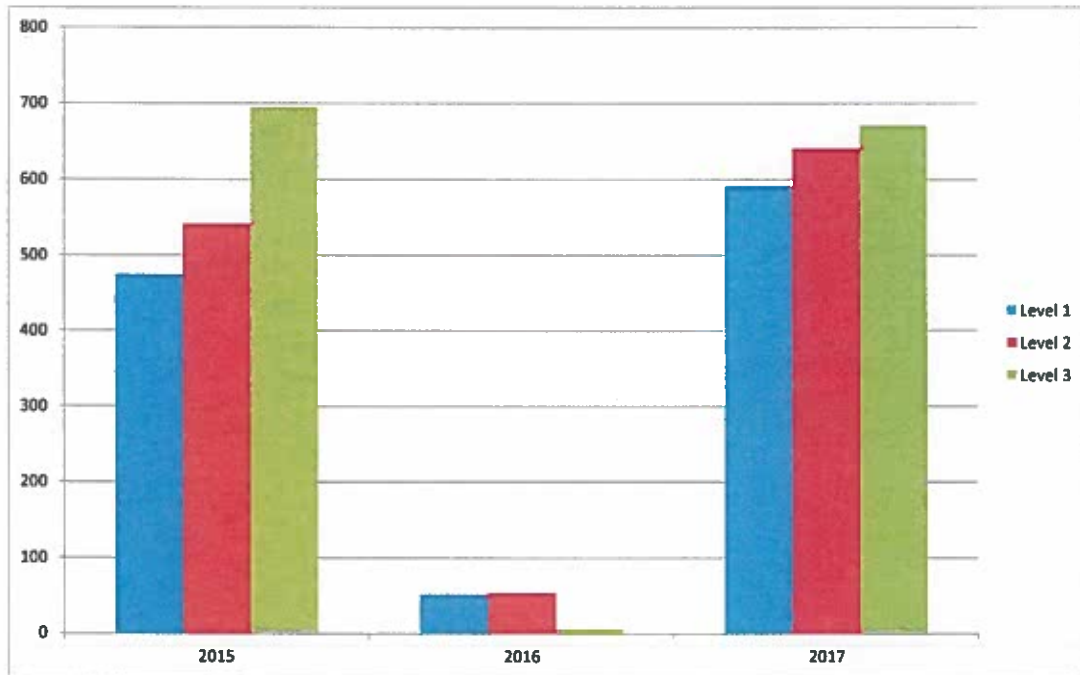
State Fiscal Year	Child Care Center & OST License	Child Care Family Home License	Total Child Care License Pattern*
2015	1,911	409	2,320
2016	1,944	366	2,310
2017	1,907	342	2,249

been changed to reflect the correct data.

Source: Child Care Licensing

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
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**Better Beginnings Data
SFY 2015- 2017**



Year	Level 1	Level 2	Level 3	Total
2015	474	53	591	1118
2016	541	54	641	1236
2017	685	7	672	1434

Arkansas Better Beginnings is a building block system, with each level building on the previous level.

Level 1 is achieved when all requirements for that level are documented.

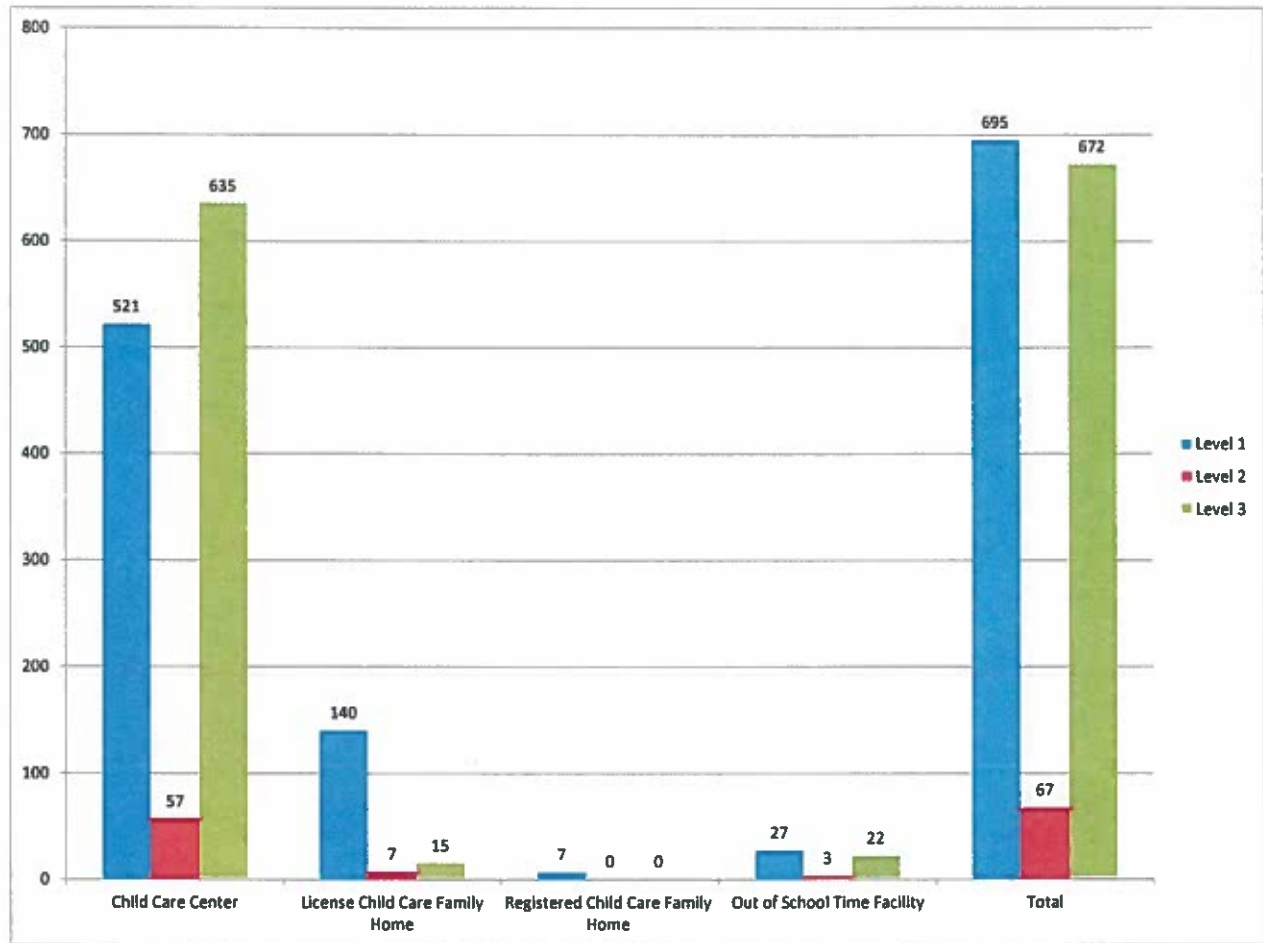
Level 2 is achieved when all requirements for Levels 1 and 2 are documented.

Level 3 is achieved when all requirements for Levels 1, 2 and 3 are documented.

The center's quality level affects the availability of grants, as well as tax credits that may become available to those who choose to send their child to higher level facilities.

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
SFY 2017**

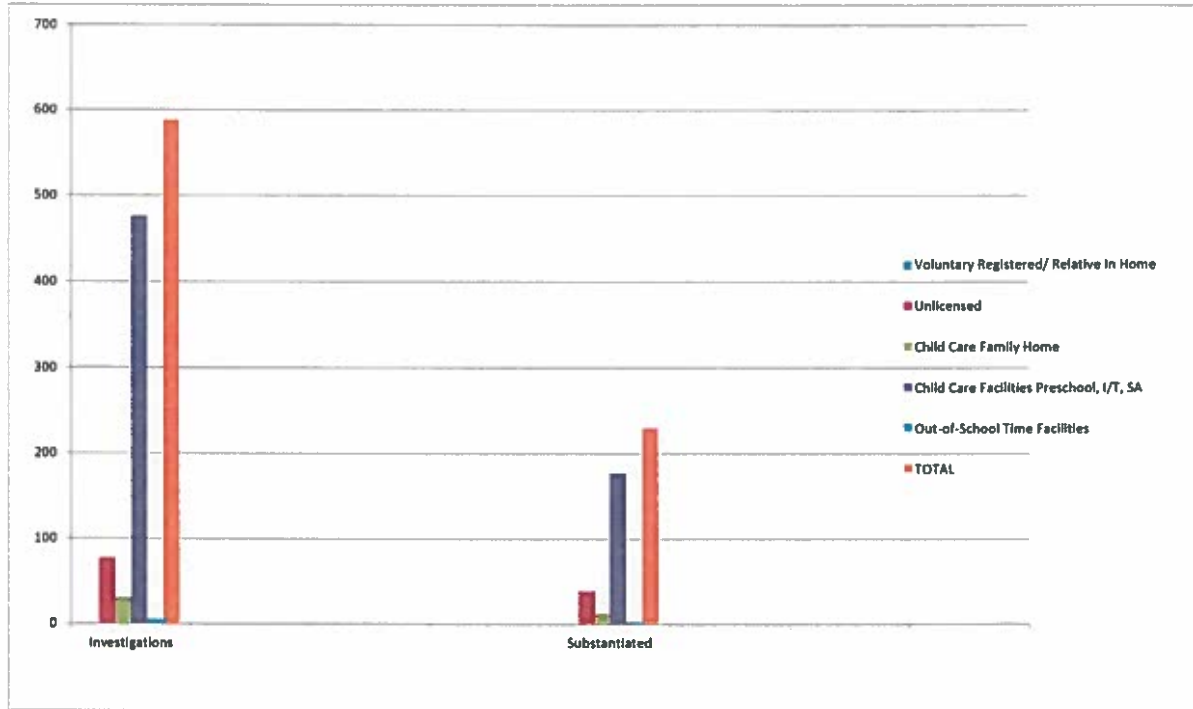
Better Beginnings Data



Facility Type	Level 1	Level 2	Level 3	Total
Child Care Center	521	57	635	1213
License Child Care Family Home	140	7	15	162
Registered Child Care Family Home	7	0	0	7
Out of School Time Facility	27	3	22	52
Total	695	67	672	1434

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
SFY 2017**

LICENSING COMPLAINTS



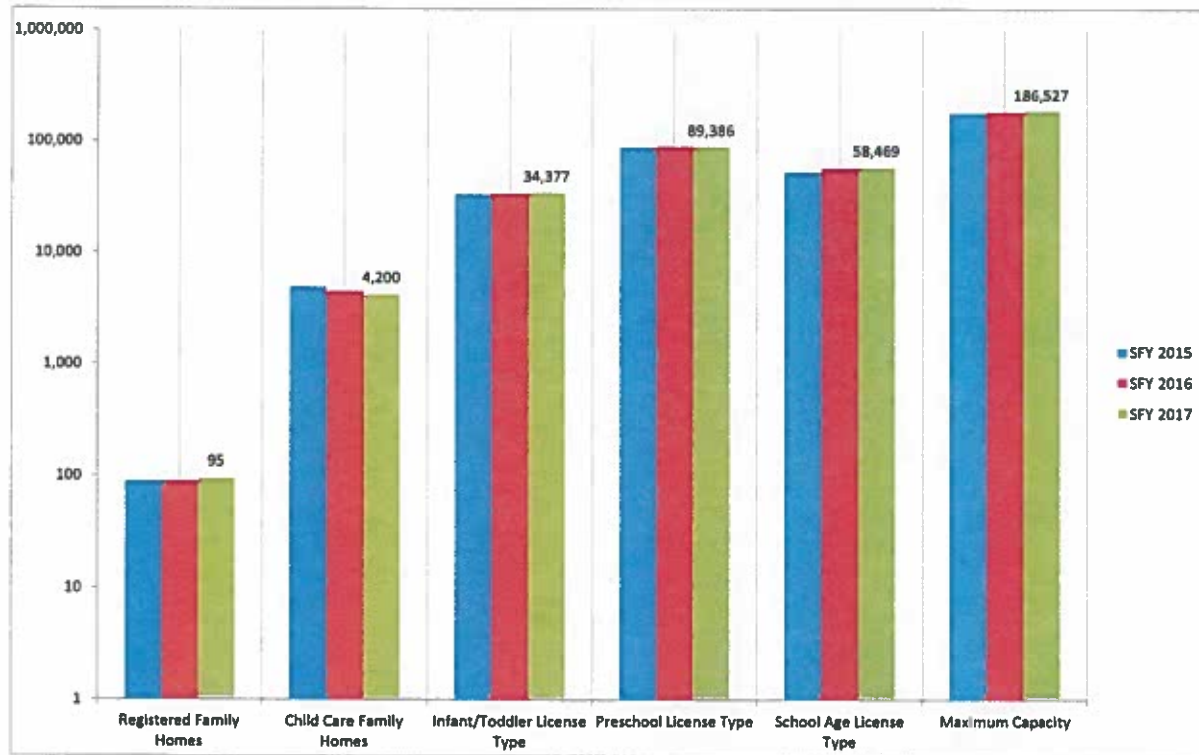
	Investigations	Substantiated	Percentage Substantiated
Voluntary Registered/ Relative In Home	0	0	0%
Unlicensed	77	38	49%
Child Care Family Home	30	12	40%
Child Care Facilities Preschool, I/T, SA	476	176	37%
Out-of-School Time Facilities	5	3	60%
TOTAL	588	229	39%

*Some complaints are also dual complaints with child maltreatment investigations. Two separate findings are recorded for these. Only licensing complaints are reflected here.

Source: Child Care Licensing

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
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**MAXIMUM CAPACITY
OF FACILITIES**



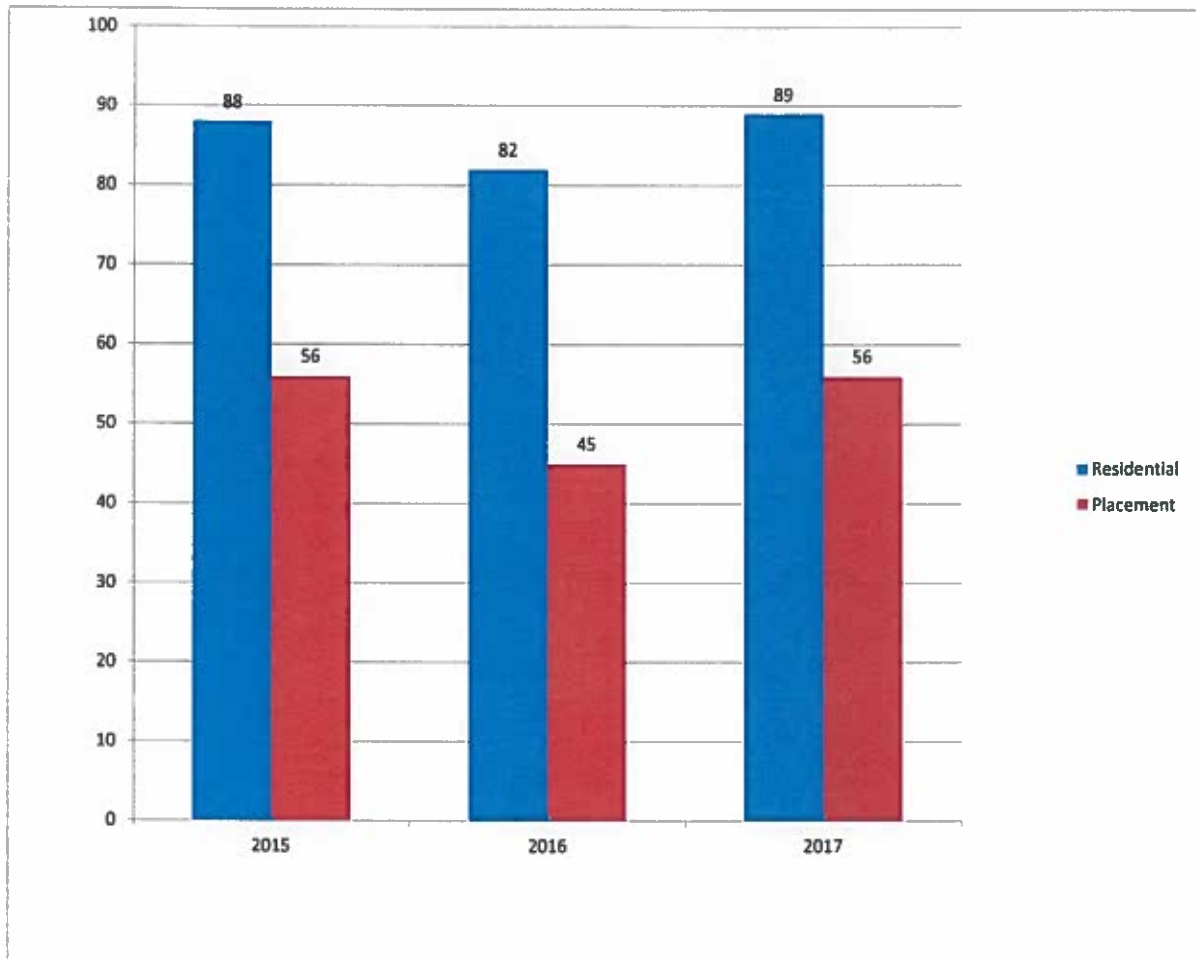
Facilities	SFY 2015	SFY 2016	SFY 2017
Registered Family Homes	90	90	95
Child Care Family Homes	4,922	4,448	4,200
Infant/Toddler License Type	33,524	33,760	34,377
Preschool License Type	88,284	89,557	89,386
School Age License Type	52,977	57,392	58,469
Maximum Capacity	179,797	185,247	186,527

Source: Child Care Licensing

*Please note that for 2015 the number of School Age License Types includes OST Capacity

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
SFY 2017**

**PLACEMENT AND RESIDENTIAL UNIT
PLACEMENT AND RESIDENTIAL LICENSES**

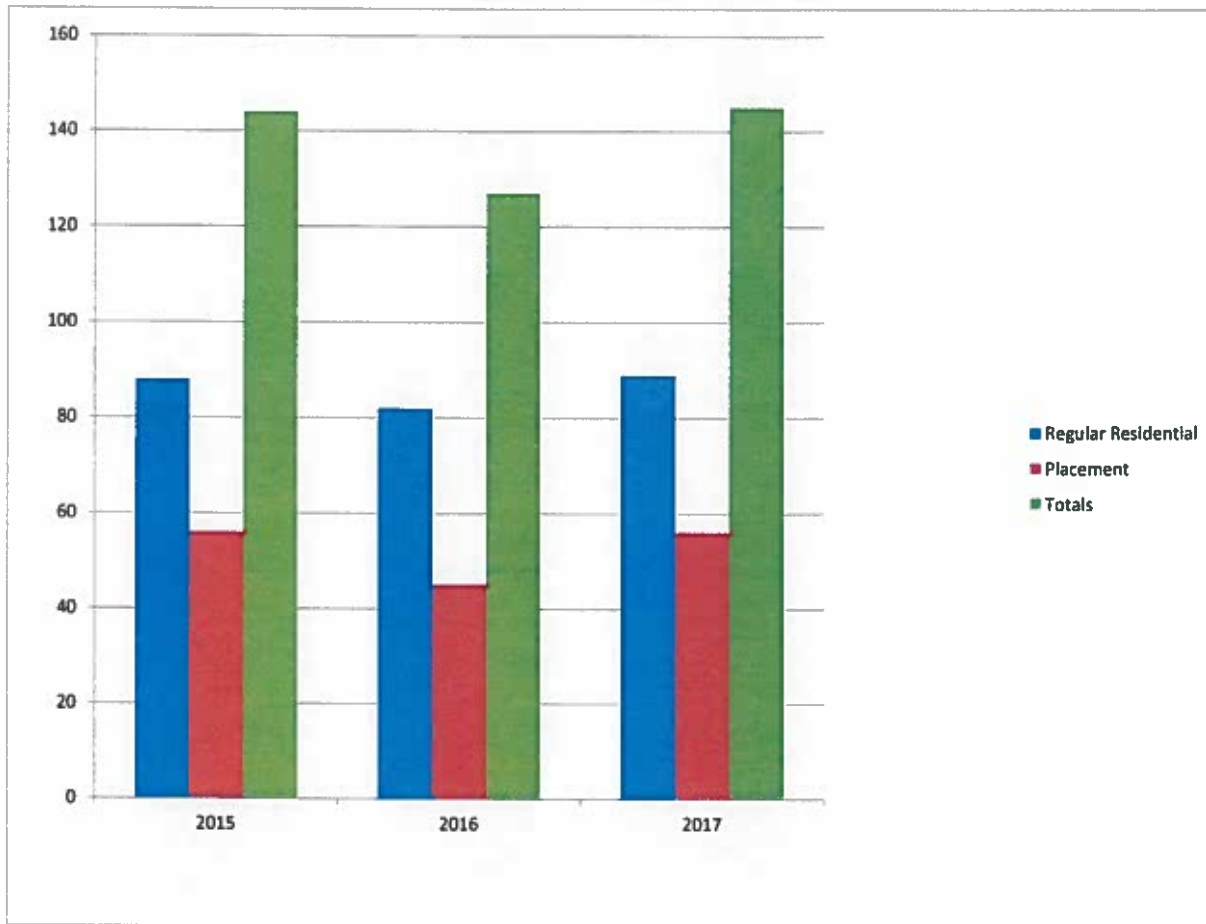


Licensed	2015	2016	2017
Residential	88	82	89
Placement	56	45	56
Total	144	127	145

Source: Placement and Residential Unit

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
SFY 2017**

**PLACEMENT AND RESIDENTIAL UNIT
RESIDENTIAL PROVIDER TYPES**

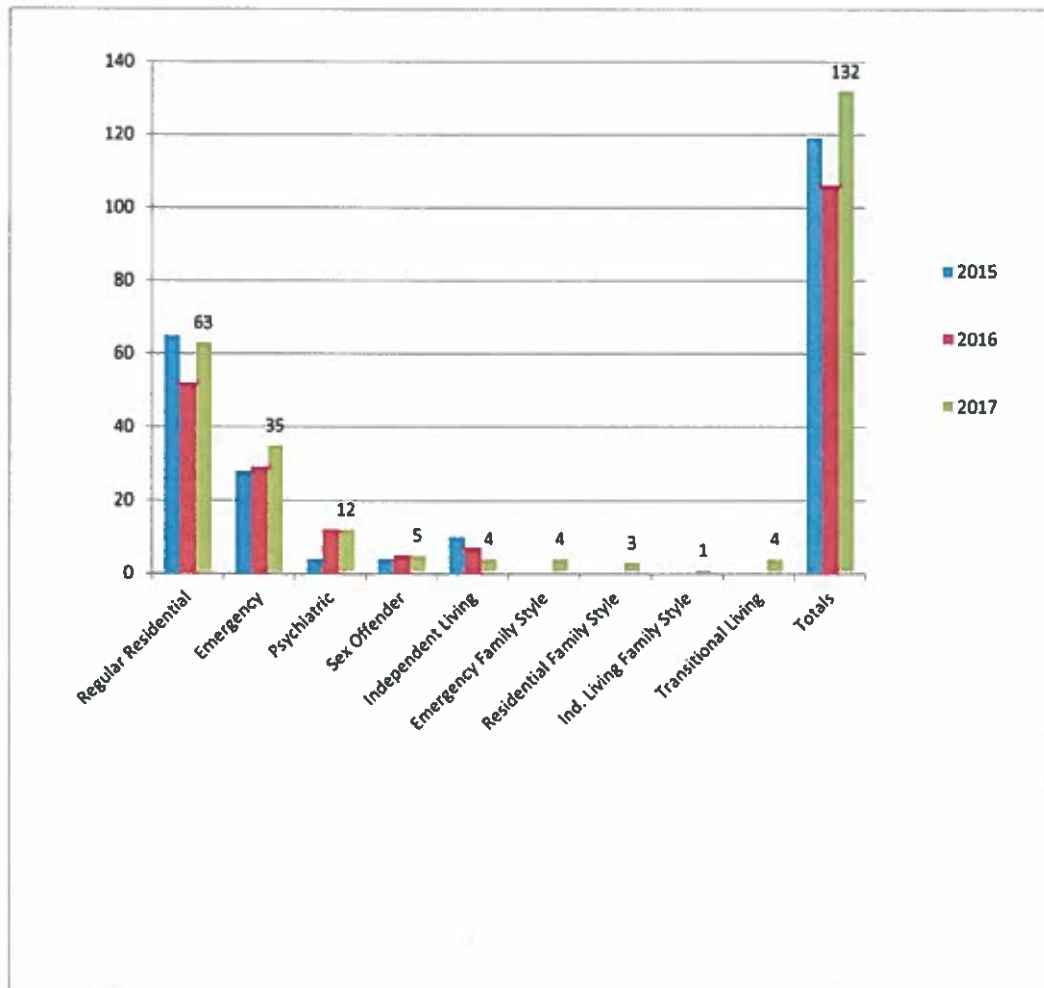


Provider Types	2015	2016	2017
Regular Residential	88	82	89
Placement	56	45	56
Totals	144	127	145

Source: Placement and Residential Unit

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
SFY 2017

PLACEMENT AND RESIDENTIAL UNIT
PLACEMENT PROVIDER TYPES



Provider Types	2015	2016	2017
Regular Residential	65	52	63
Emergency	28	29	35
Psychiatric	4	12	12
Sex Offender	4	5	5
Independent Living	10	7	4
Emergency Family Style			4
Residential Family Style			3
Ind. Living Family Style			1
Transitional Living			4
Totals	119	106	132

PRESCHOOL PROGRAMS

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
SFY 2017
PRESCHOOL PROGRAMS

Arkansas Better Chance (ABC) program is funded through an appropriation in the Arkansas Department of Education (ADE) Public School Fund budget. ADE contracts with the DHS Division of Child Care and Early Childhood Education to administer the early childhood program. The Division is responsible for all operational duties associated with ABC. the State Board of Education is teh final authority for approval of rules and grants. ABC provides early childhood education services in center-based and/or home visiting settings.

	<u>SFY 2016</u>	<u>SFY 2017</u>
Number of Children	25,615	25,216
Program Funds	\$103,417,650	\$101,100,525

Arkansas is the recipient of the Preschool Development Grand (PDG) program, a federal grant administered by the U.S. Departments of Education and Health and Human Services supporting states to develop, enhance, or expand high-quality preschool programs. PDG funds expand the current state funded preschool program. Arkansas Better Chance (ABC), allowing additional children to be served and to improve the services of current ABC children.

	<u>SFY 2016</u>	<u>SFY 2017</u>
Improvement Slots	1506	1506
Expansion Slots	1371	1364
Total No. of Slots	<u>2877</u>	<u>2870</u>

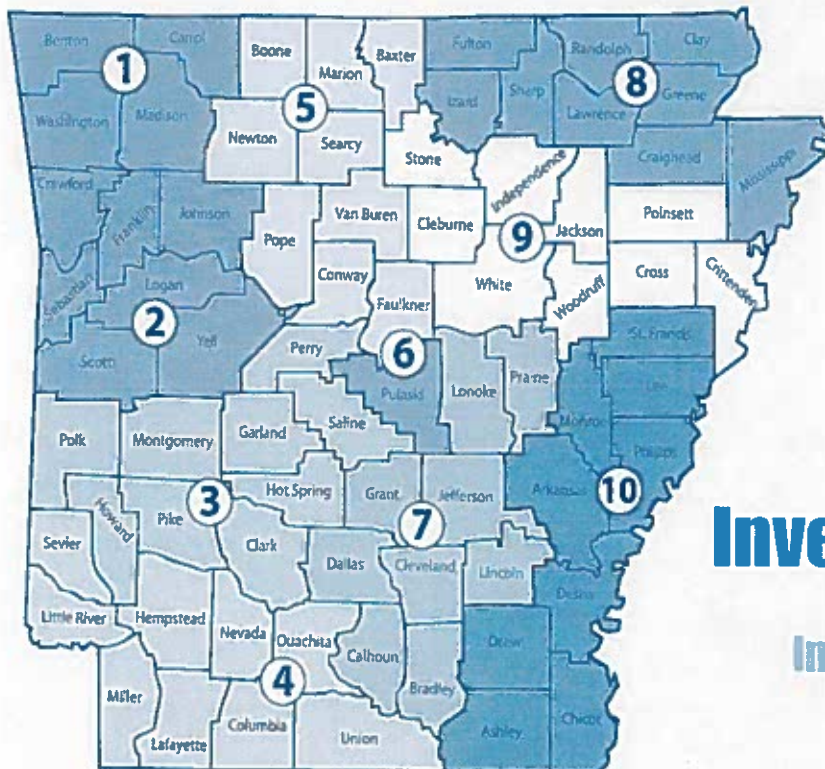
Amount Paid for Improvement Slots	\$ 3,704,760.00	\$ 3,704,760.00
Amount Paid for Expansion Slots	\$ 10,734,930.00	\$ 10,680,120.00
Total Amount Paid	<u>\$ 14,439,690.00</u>	<u>\$ 14,384,880.00</u>

Source: Health & Nutrition Program Unit

ANNUAL REPORT CARD

State Fiscal Year 2017

July 1, 2016 – June 30, 2017



Investigations

SUPPORTIVE SERVICES

In-home Protective Services

ADOPTIONS

Differential Response
Foster Care

Produced for
Arkansas Department of Human Services
Division of Children and Family Services
by
Hornby Zeller Associates, Inc.

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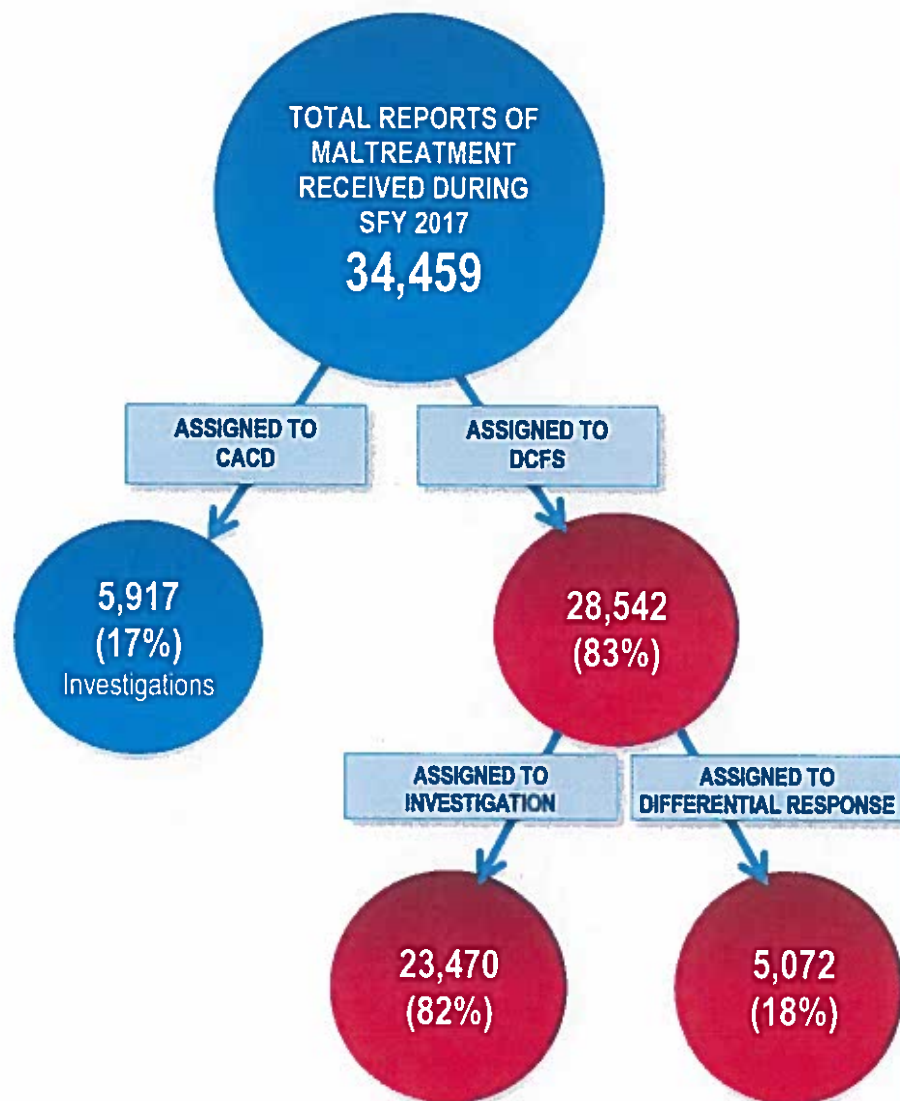
Reports of Child Maltreatment

Quick Facts

Volume and Description of Child Maltreatment Reports

Volume of Incoming Reports

Maltreatment Reports Received During
SFY 2017



Of the 34,459 reports of child maltreatment accepted by the Arkansas Child Abuse Hotline during State Fiscal Year (SFY) 2017, 83 percent were assigned to DCFS and 17 percent were assigned to the Crimes Against Children Division (CACD) of the Arkansas State Police, which is responsible for investigating the most serious allegations of maltreatment.

Of the reports assigned to DCFS, 82 percent were assigned for an investigation and 18 percent were handled through Differential Response (DR).

DR, which was implemented statewide in August 2013, allows the Division to respond to specific, low-risk maltreatment reports through a family assessment and provision of services rather than a traditional investigation.

The following types of allegations can qualify for DR:

- Inadequate Supervision if children are at least five
- Environmental Neglect if children are at least three
- Medical Neglect if children are at least thirteen
- Lock Out if children are at least ten
- Inadequate Food, Inadequate Shelter, Inadequate Clothing, and Educational Neglect with no age restrictions.
- Certain allegations of abuse where the incident occurred at least one year prior to the report date.

ARKANSAS DHS STATISTICAL REPORT

DIVISION OF CHILDREN AND FAMILY SERVICES

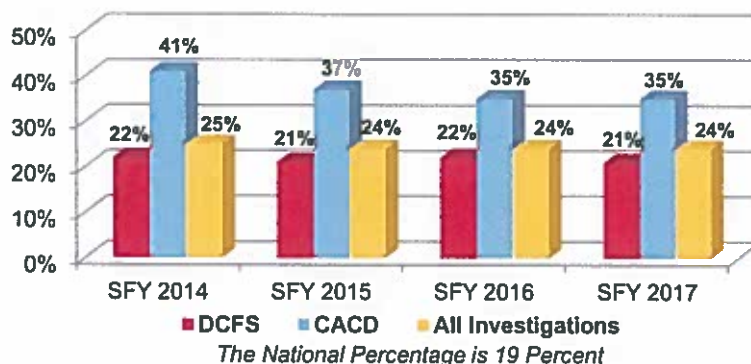
SFY 2017

Quick Facts

Findings of Child Maltreatment Investigations

Twenty-one percent of the investigations assigned to DCFS during SFY 2017 were found true, compared to 35 percent for CACD. The overall substantiation rate stood at 24 percent.

Percentage Of Investigations Found True



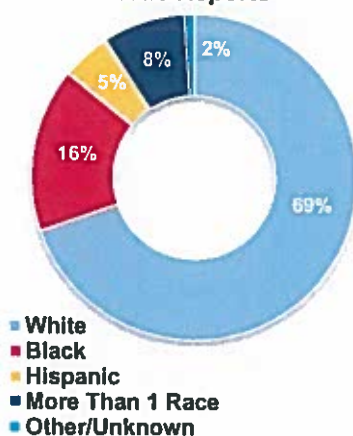
Characteristics of Children Involved in True Investigations

There were 9,364 victim children involved in the maltreatment investigations found true.

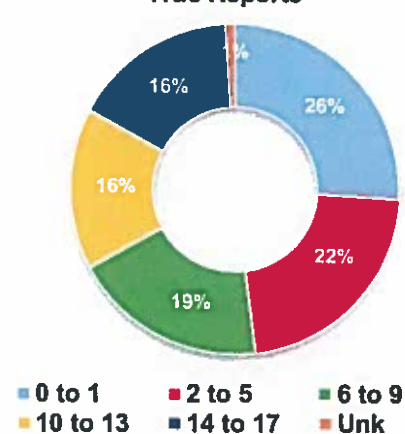
Of those children, 69 percent were white and 16 percent were black. Children five years of age or younger represented nearly half of the victim children.

A little over half of the victim children during SFY 2017 (54 percent) were female.

Race/Ethnicity of Children in True Reports



Ages of Children in True Reports



Types of Allegations in True Investigations

The majority of the 9,364 victim children in true investigations were involved in allegations of neglect, followed by allegations of abuse and sexual abuse.

Percentage of Children in True Allegations of Maltreatment

	Number of Children Cited in True Allegation	Percentage of Children Cited in True Allegation
Neglect	6,349	68%
Abuse	1,918	21%
Sexual Abuse	1,831	20%

A child may have more than one allegation.

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Quick Facts

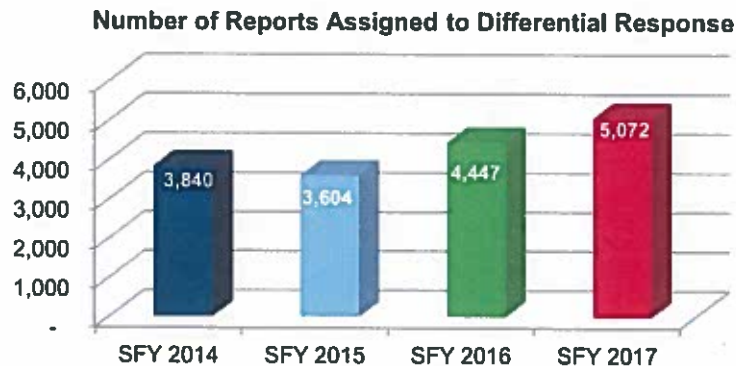
Reports Involving Fatalities or Near Fatalities

Findings of Maltreatment Reports Involving Fatalities or Near Fatalities		
Finding	Child Fatality	Near Child Fatality
True	30	0
Unsubstantiated	13	0
Pending	12	0

During SFY 2017, there were 55 maltreatment investigations involving a child fatality. Of the 55 child fatality investigations, 30 were found true, 13 were unsubstantiated, and 12 were still pending. There were no near child fatality investigations during SFY 2017.

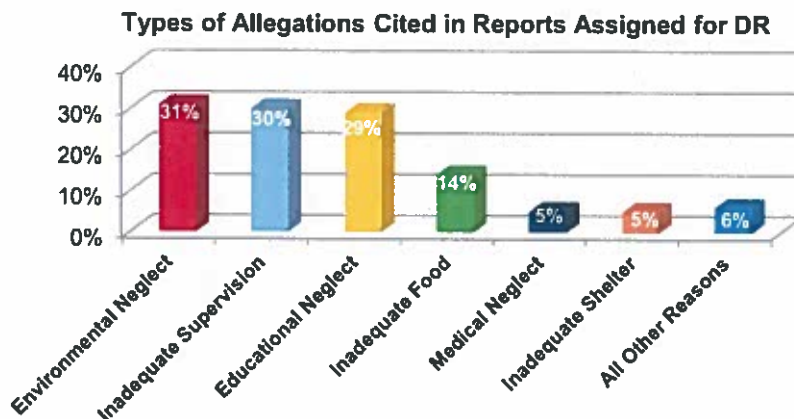
Appendices G and H include more details regarding these fatality and near fatality cases.

Reports Assigned for Differential Response (DR)



The number of reports assigned to DR during SFY 2017 (5,072) increased by 14 percent from SFY 2016.

Allegations Cited in DR Reports



Environmental Neglect and Inadequate Supervision were the most commonly cited allegations in reports assigned to DR.

**ARKANSAS DHS STATISTICAL REPORT
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SFY 2017**

Quick Facts

Meeting Agency Policies

Timeliness of Initiating Investigations

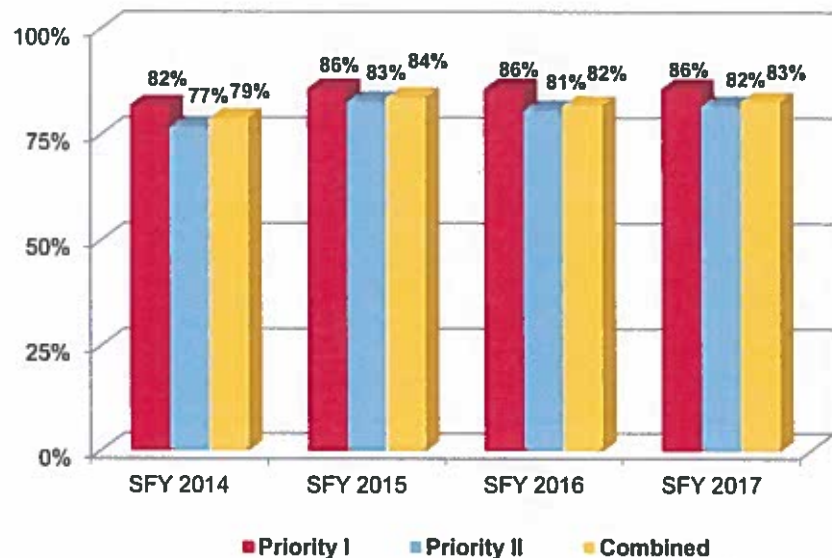
The law requires reports of maltreatment to be initiated within 24 hours of a Priority I report or within 72 hours of a Priority II report.

Priority I reports cite more severe allegations while Priority II reports cite comparatively less serious allegations.

Initiation occurs when all victim children are interviewed or observed (if too young for an interview) within the designated timeframes.

DCFS initiated 83 percent of its investigations on time during SFY 2017, performing better in its Priority I investigations than Priority II.

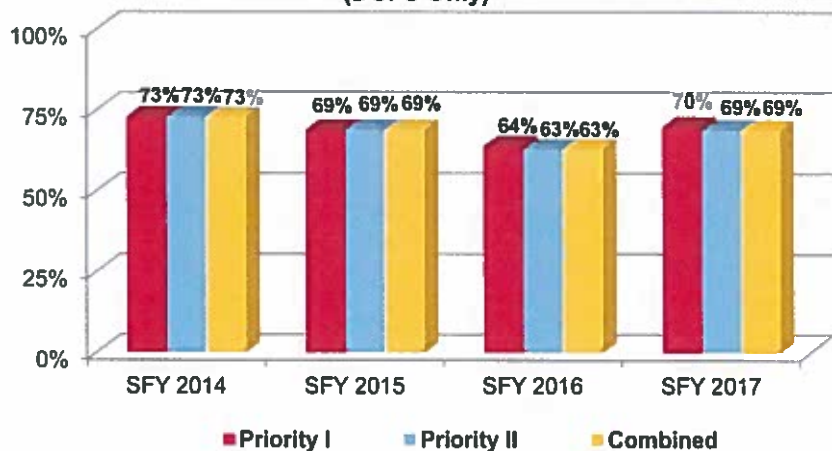
**Timely Initiations of Child Maltreatment Assessments
(DCFS Only)**



Timeliness of Completing Investigations

DCFS completed 69 percent of its investigations on time (within 45 days of receipt of the report) during SFY 2017.

**Timely Completion of DCFS Assessments
(DCFS Only)**

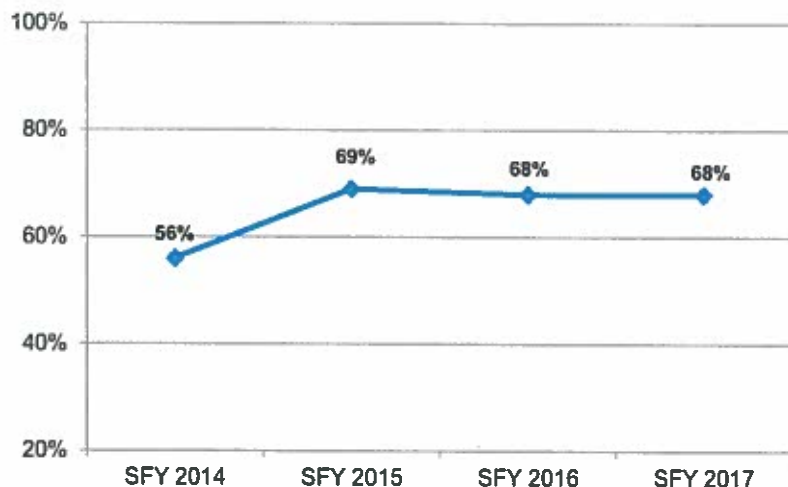


**ARKANSAS DHS STATISTICAL REPORT
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Quick Facts

Timeliness of Initiating Reports Assigned to DR

Timeliness of DR Initiations

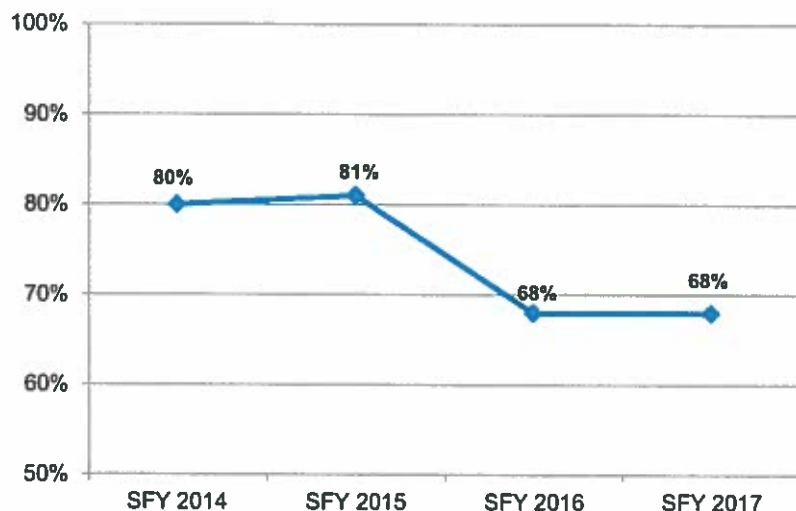


DR referrals must be initiated within 72 hours of receipt of the report.

DCFS initiated 68 percent of its DR reports on time during the year.

Timeliness of Completing Reports Assigned to DR

Timeliness of DR Closures (Within 30 Days)



Reports assigned to DR are to close within 30 days of receipt of the report. In certain instances when the families' needs necessitate longer involvement, two 15-day extensions can be granted, for a total of 60 days.

The agency closed 68 percent of its DR reports on time during SFY 2017, taking into account reports in which extensions were granted.

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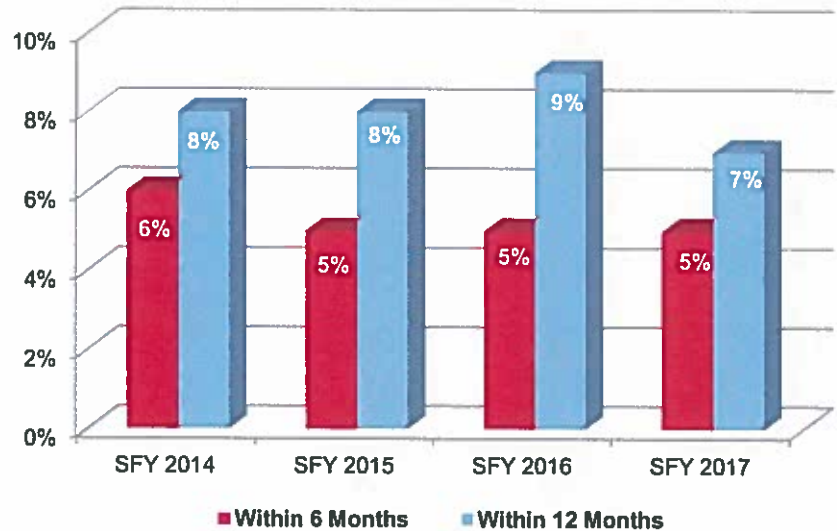
Quick Facts

Benefits to Children and Families

Preventing the Recurrence of Maltreatment

Seven percent of the victim children involved in true investigations experienced a recurrence of maltreatment within 12 months. Five percent experienced a recurrence of maltreatment within six months.

Recurrence of Maltreatment within 6 and 12 Months

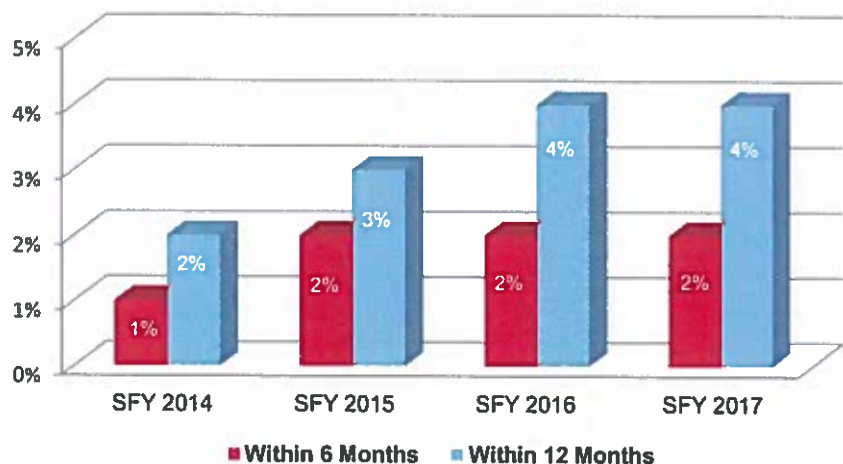


The National Standard for absence of recurrence within six months is 5.4 percent or less

Absence of Recurrence Among Families who Received DR

Only two percent of the children who began receiving DR services were involved in a true investigation of child maltreatment within six months and only four percent were involved within 12 months.

Percentage of Children Involved in True Maltreatment Reports Within 6 and 12 Months of Receiving DR



The National Standard for absence of recurrence within six months is 5.4 percent or less

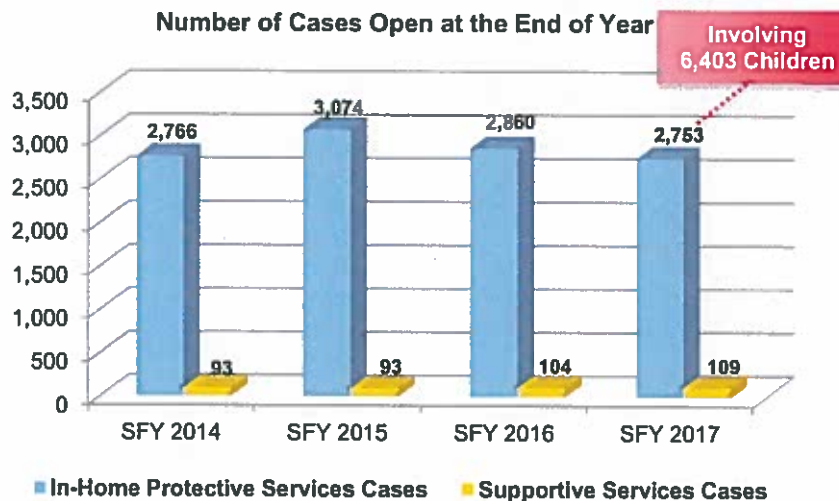
**ARKANSAS DHS STATISTICAL REPORT
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In-Home Services

Quick Facts

Volume and Description of Cases

Volume of Cases

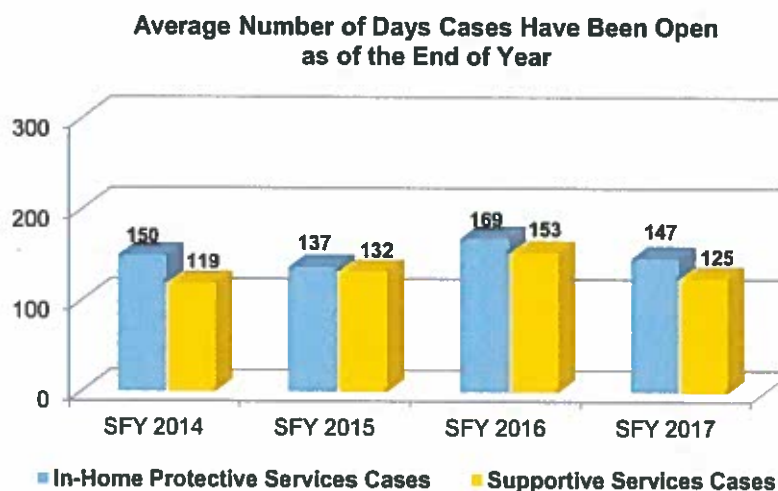


In most instances DCFS offers in-home services through a protective services case, which is opened when a true maltreatment report or court order necessitates DCFS' involvement with a family but there is not an immediate threat to any child's safety in the home.

The number of in-home protective services cases open at the end of SFY 2017 decreased by four percent compared to one year ago. At the end of the year, there were 2,753 in-home cases open across the state, involving 6,403 children.

The Division also offers some in-home supportive services to families on a voluntary basis. DCFS was responsible for 109 supportive services cases at the end of the year.

Length of Time Cases Have Been Open



The average length of time in-home cases were open as of the end of the year was just under five months (147 days). Supportive services cases were open, on average, just over four months (125 days).

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DIVISION OF CHILDREN AND FAMILY SERVICES

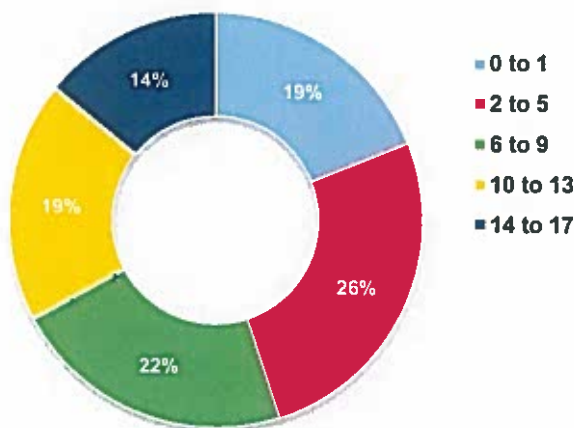
SFY 2017

Quick Facts

Ages of Children in In-Home Cases

Children ages two to five make up the largest group of children involved in in-home cases at the end of SFY 2017, followed closely by children in the six to nine age group.

Ages of Children in In-Home Cases

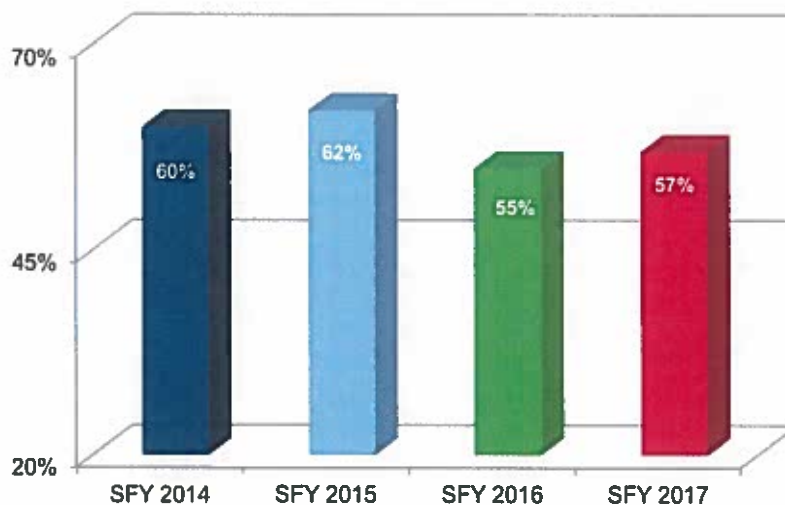


Meeting Agency Policies

Monthly Visits to In-Home Cases

On average, 57 percent of the in-home cases received a face-to-face monthly visit from a caseworker during SFY 2017.

Required Monthly Visits to In-Home Cases



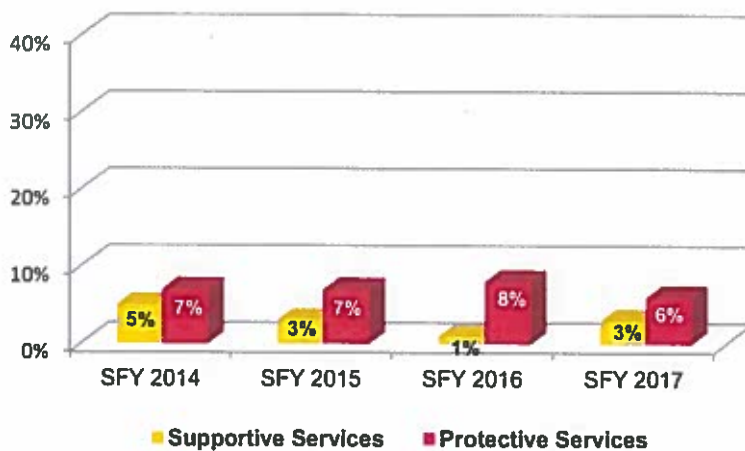
**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILDREN AND FAMILY SERVICES
SFY 2017**

Quick Facts

Benefits to Children and Families

Victimization Rate Among Children Who Received Protective and Supportive Services

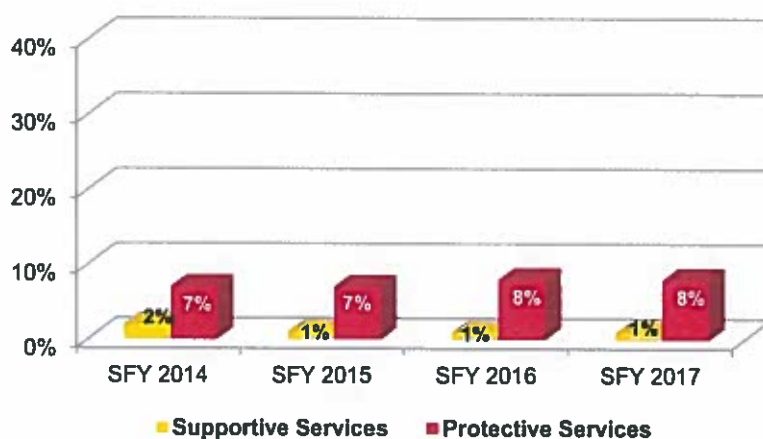
Percentage of Children Receiving Supportive and Protective Services who were Abused or Neglected within One Year of the Initiation of Service



Of the children who began receiving supportive services one year prior to SFY 2017, three percent experienced a true report of maltreatment within one year. Of the children who began receiving in-home protective services one year prior to SFY 2017, six percent were involved in a true report within one year.

Rate of Entry Into Foster Care Among Children Who Received Protective and Supportive Services

Percentage of Children Receiving Supportive or Protective Services who Entered Foster Care within One Year of the Initiation of Service



Of the children who began receiving supportive services one year prior to SFY 2017, one percent entered foster care within one year of the initiation of those services. Meanwhile, eight percent of the children who began receiving protective services during the same timeframe entered care within one year.

In-home services prevented the vast majority of the children from being re-victimized or entering foster care within one year of initiation.

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Quick Facts

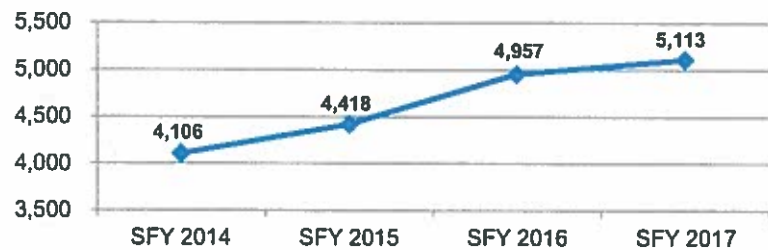
Foster Care

Volume and Description of Cases

Number of Children in Foster Care

There were 5,113 children in foster care at the end of SFY 2017. This signified a three percent increase from SFY 2016 (4,957).

Number of Children in Foster Care at End of SFY 2017

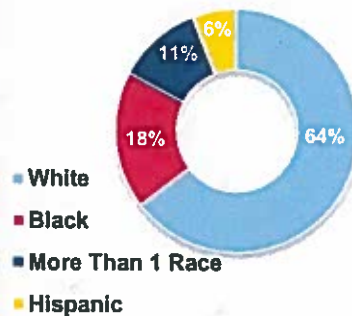


Characteristics of Children in Foster Care

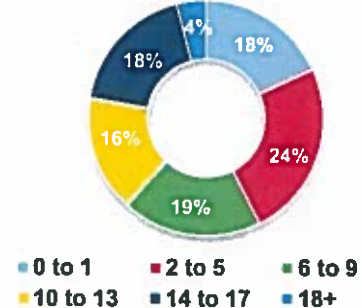
Children two to five years of age (24 percent) represent the largest group of children in foster care. Sixty-four percent were white and 18 percent were black.

Of the children in foster care at the end of SFY 2017, 52 percent were male and 48 percent were female.

Race/Ethnicity of Children in Care at the End of SFY 2017



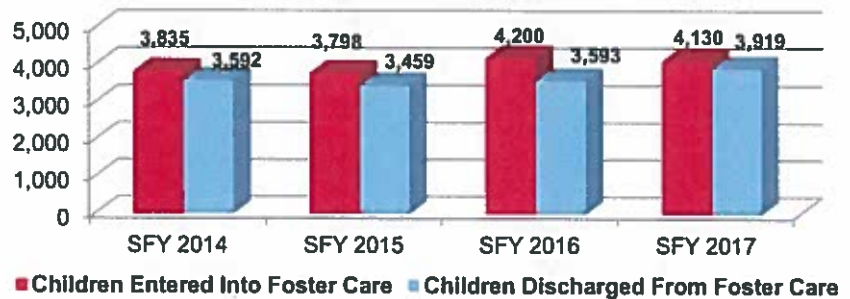
Ages of Children in Foster Care at the End of SFY 2016



Admissions Into and Discharges From Foster Care

During SFY 2017, more children entered foster care than were discharged.

Number of Admissions Into and Discharges From Foster Care During SFY 2017



**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILDREN AND FAMILY SERVICES
SFY 2017**

Quick Facts

Reasons for Children's Entry Into Foster Care

**Reasons for Children's Entry Into Foster Care
SFY 2017**

Placement Reason	Number of Entries	Total
Substance Abuse	2,225 ¹	54%
Neglect	2,114	51%
Parent Incarceration	925	22%
Physical Abuse	512	12%
Inadequate Housing	379	9%
Sexual Abuse	195	5%
Caretaker Illness	170	4%
Child's Behavior	129	3%
Abandonment	82	2%
Truancy	54	1%
Other	106	3%

A child may have more than one reason for entry.

Substance abuse and neglect were the most prevalent reasons for children entering foster care.

Reasons for Children's Discharge From Foster Care

**Reasons for Children's Discharge From Foster Care
SFY 2016**

Discharge Reason	Number of Discharges	Total
Reunification	1,616	41%
Relative Custody	1,060	27%
Adoption	916	23%
Child Aged Out	222	6%
Non-Relative Custody	58	1%
Custody Transfer	23	1%
Guardianship	14	<1%
Death of Child	8	<1%
Tribal Jurisdiction	2	<1%

Sixty-eight percent of the children who left foster care during SFY 2017 were reunified either with their own family or that of a relative. Arkansas (91 percent) exceeds the national average of 80 percent of children either going home, to a relative, or to an adoptive home.

National data indicate that the three most prevalent reasons children leave care are reunification (52%), adoption (20%), and relative care (8%).

¹ These 2,225 cases of substance abuse include 1,943 instances of parental drug abuse, 210 instances of parental alcohol abuse, 57 cases of drug abuse by children, and 15 cases of alcohol abuse by children.

ARKANSAS DHS STATISTICAL REPORT

DIVISION OF CHILDREN AND FAMILY SERVICES

SFY 2017

Quick Facts

Length of Stay in Foster Care

Of the children in foster care at the end of SFY 2017, 47 percent had been in care longer than 12 months.

Placement of Children in Care

Forty-seven percent of the children in foster care at the end of SFY 2017 resided in foster family homes.

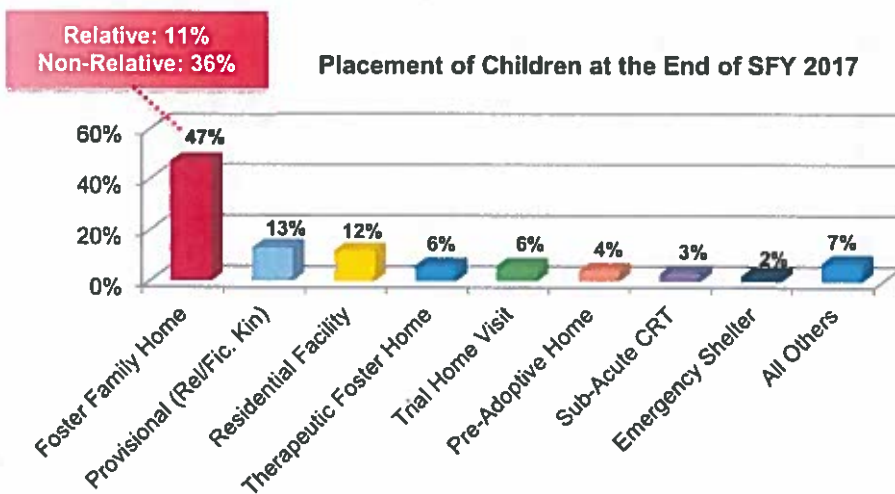
Overall, 76 percent of the children resided in a family-like setting (foster family home, therapeutic foster home, relative care, pre-adoptive home, trial home visit) at the end of SFY 2017.

Permanency Goal of Children in Care

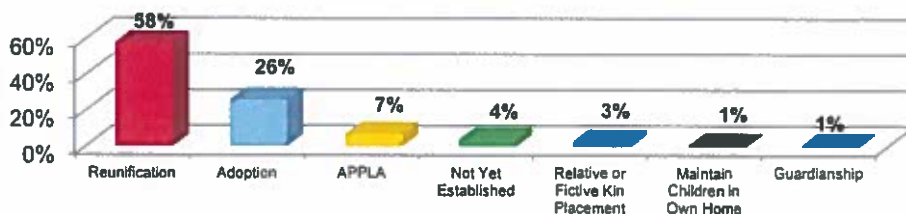
Fifty-eight percent of the children in care at the end of SFY 2017 had a permanency goal of reunification (return home) and over a quarter had a goal of adoption.

Length of Stay in Foster Care for Children in Care
SFY 2017

	Number	Percentage	National ²
Less than 30 days	295	6%	6%
30-90 Days	496	10%	22%
3-6 Months	742	15%	
6-12 Months	1,189	23%	20%
12-24 Months	1,323	26%	25%
24-36 Months	480	9%	11%
36+ Months	588	12%	15%
Total	5,113	100%	100%



Permanency Goals of Children in Foster Care at the End



² Adoption and Foster Care Analysis and Reporting System (AFCARS) preliminary data submitted for children in foster care between 10/1/2014 and 9/30/2015 as of June 2016.

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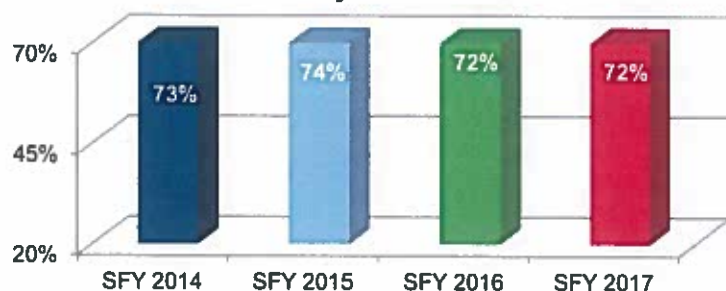
SFY 2017

Quick Facts

Meeting Agency Policies

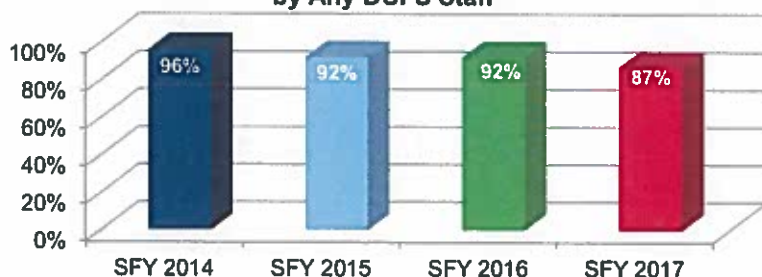
Monthly Visits to Foster Children

Foster Children who Received Monthly Face-to-Face Visits by Caseworkers



Seventy-two percent of the foster children statewide received a face-to-face monthly visit from a DCFS caseworker, on average, during SFY 2017. To ensure safety and well-being, best practice requires foster children to be visited at their placements by their caseworkers monthly.

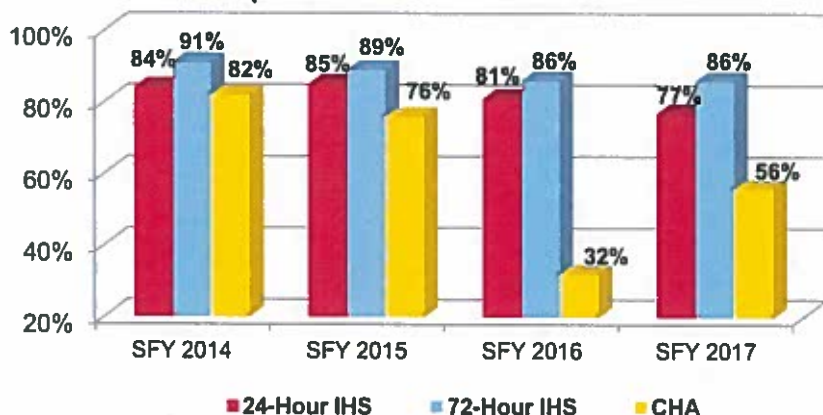
Foster Children who Received Monthly Face-to-Face Visits by Any DCFS Staff



On average, 87 percent of the foster children received a face-to-face monthly contact from any DCFS staff member, regardless of the staff member's position, location of the visit, or the purpose.

Initial Health Screenings and Comprehensive Health Assessments

24-hour and 72-Hour Initial Health Screening and Comprehensive Health Assessments



When a child enters foster care due to an allegation of severe maltreatment, DCFS must conduct an Initial Health Screening (IHS) within 24 hours. All other incoming foster children require health screenings within 72 hours. These children must also receive a Comprehensive Health Assessment (CHA) within 60 days of entering foster care.

DCFS completed 77 percent of its required 24-hour IHSs, 86 percent of its 72-hour IHSs, and 56 percent of its CHAs on time.

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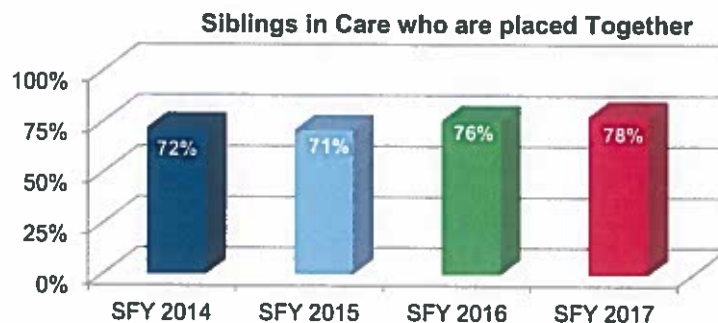
SFY 2017

Quick Facts

Percentage of Siblings in Placement Who Are Placed Together

At the end of SFY 2017, 78 percent of the children with siblings in foster care were placed with at least one of their siblings. Of those, 60 percent were placed with all of their siblings.

These figures do not exclude children who were placed separately for valid reasons such as safety issues or court orders.



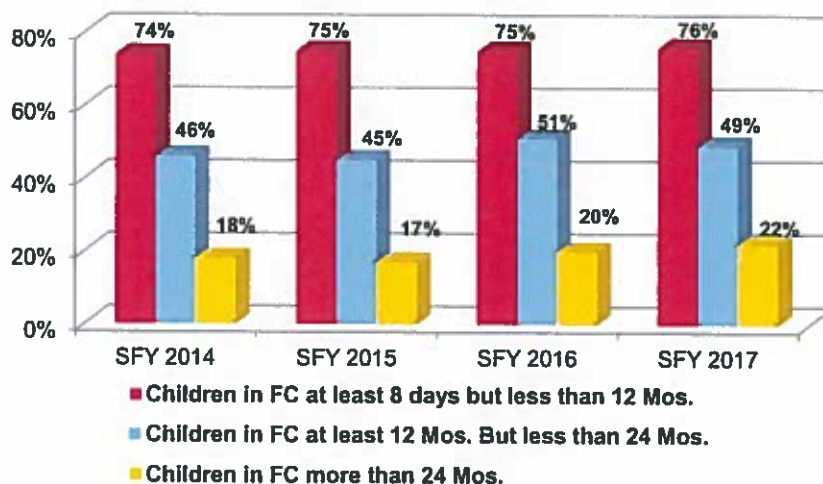
Placement Stability of Children in Foster Care

Placement stability is measured by the percentage of children with two or fewer placements who are in care for varying lengths of time.

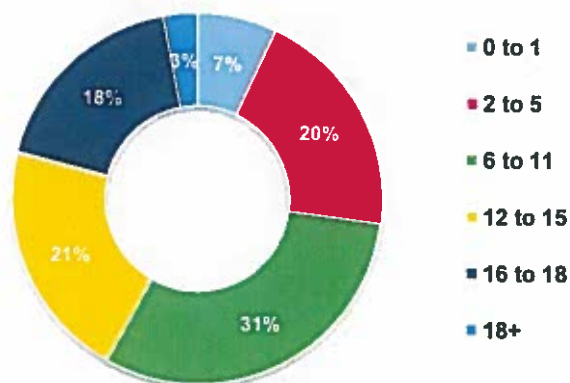
Of children in care for less than 12 months, 76 percent experienced two or fewer placements; the national standard is 86 percent. Of the children in foster care between 12 and 24 months, 49 percent had two or fewer placements; the national standard for this group is 65.4 percent. Finally, of the children in care for over two years, only 22 percent experienced two or fewer placements, with the national standard being 41.8 percent.

Regardless of the length of time in foster care, 2,170 of the children in care at the end of the quarter had experienced three or more placements during their time in foster care. Children six to 11 represent the largest group of children who experienced such placement changes.

Children in Foster Care who have Experienced Two or Fewer Placements



Ages of Children who Experienced Three or More Placements

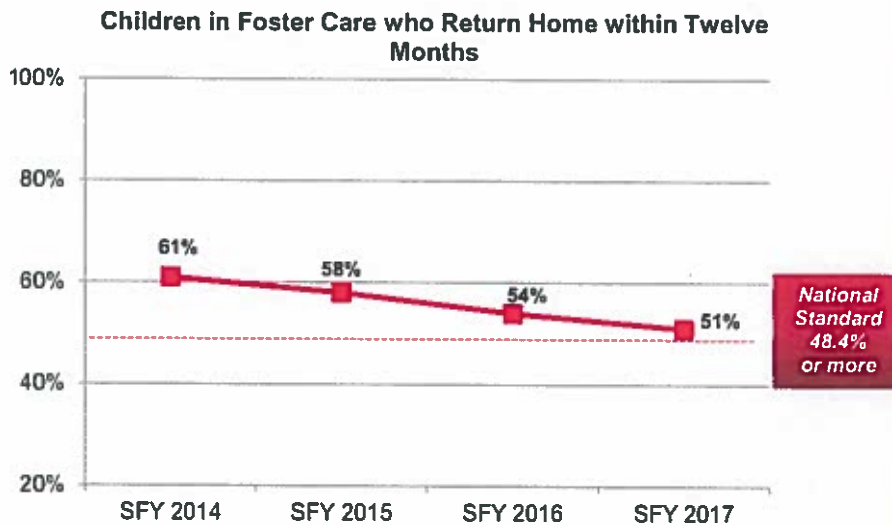


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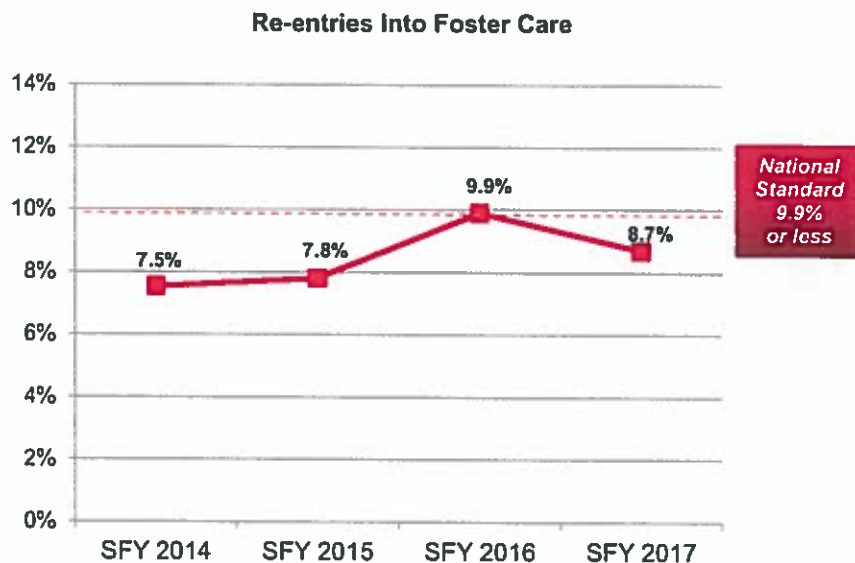
Benefits to Children and Families

Children in Foster Care Who Return Home Within Twelve Months



Fifty-one percent of the children who entered foster care during the year prior to SFY 2017 returned to their families within 12 months, exceeding the national standard of 48.4 percent.

Preventing Children's Re-entry Into Foster Care



Less than nine percent of the children who were discharged to their families re-entered foster care within 12 months. The Division meets the national standard of 9.9 percent or less.

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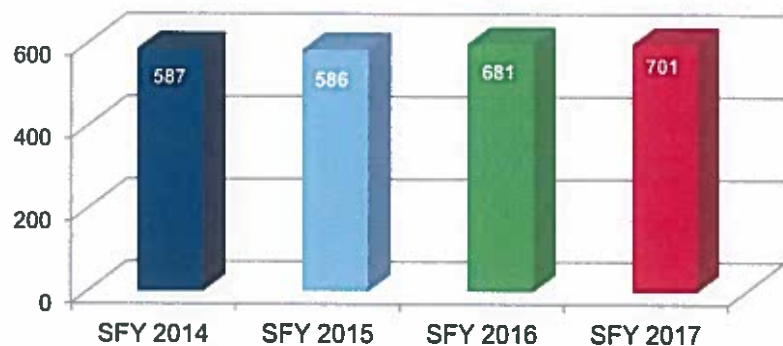
Adoption

Volume and Description of Cases

Children Available for Adoption ³

At the end of SFY 2017, 701 children were available for adoption.

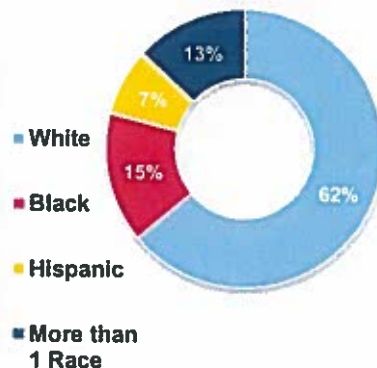
**Number of Children Available for Adoption
at the End of SFY 2017**



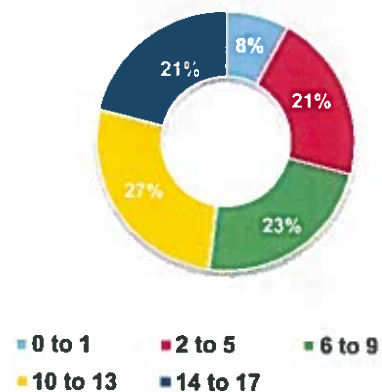
Characteristics of Children Available for Adoption

Of the available children, 62 percent were white and 15 percent were black. The largest group ranged in age from ten to 13 years old.

**Race/Ethnicity of Children
Available for Adoption**



**Ages of Children
Available for Adoption**



³ Children available for adoption are defined as those who have a termination of parental rights on both parents and a goal of adoption.

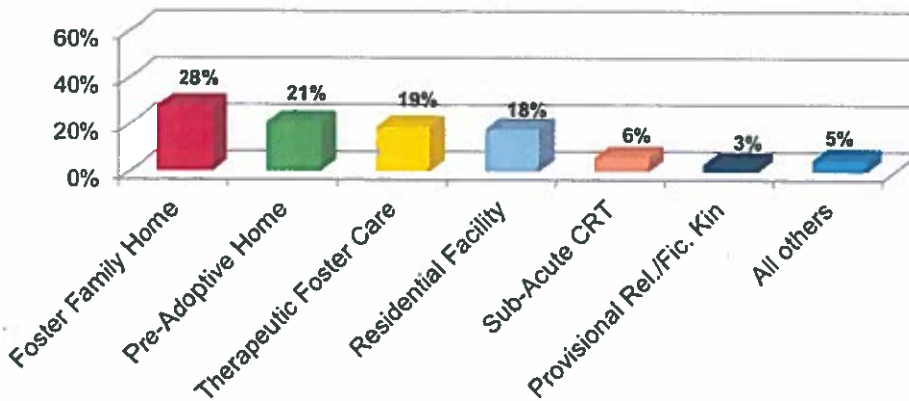
**ARKANSAS DHS STATISTICAL REPORT
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Placement of Children Available for Adoption

The majority of the children available for adoption at the end of SFY 2017 resided in either a foster family home or a pre-adoptive home. Another three percent resided in provisional relative or provisional fictive kin settings.

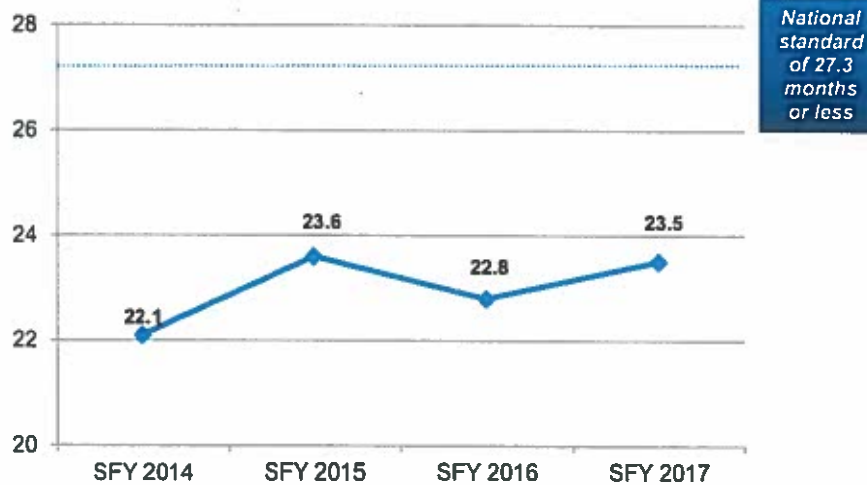
**Placement of Children Available for Adoption
at the End of SFY 2017**



Meeting Agency Policies

Length of Time to Adoption

**Length of Time From Entry into Foster Care
to Finalization of Adoption (Months)**



The median length of time from entry into foster care until finalization of adoption for children whose adoptions were finalized during SFY 2017 was 23.5 months, just under four months sooner than the national standard of 27.3 months.

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Quick Facts

Benefits to Children and Families

Finalized Adoptions

Nine hundred and fifty-five adoptions were finalized during SFY 2017.

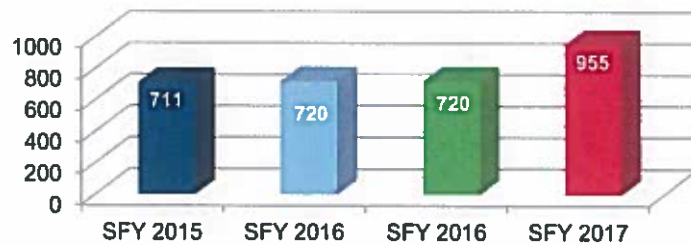
Children ages 2 to 5 were the largest group of children who were adopted during SFY 2016.

Subsidized Adoptions

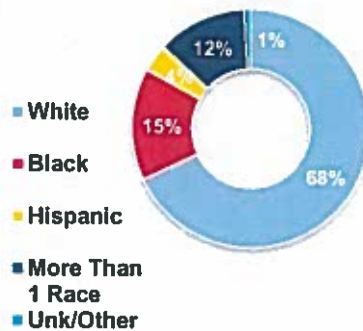
Subsidies are given to children with special needs, defined as:

- Caucasian and over nine
- African-American and at least two
- At least two members of a sibling group
- Children who have severe medical or psychological needs that require ongoing treatment
- Children at high risk for the development of serious physical, mental, or emotional conditions documented by a medical professional.

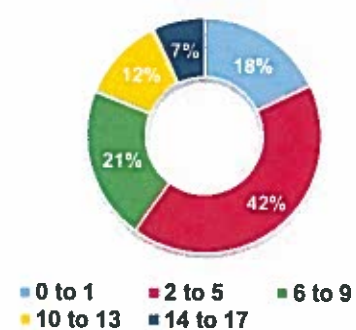
Number of Adoptions Finalized During SFY 2017



Race/Ethnicity of Children with Finalized Adoptions



Ages of Children with Finalized Adoption



During SFY 2017, 880 children began receiving adoption subsidies. Of those, 852 were federally-funded subsidies and 28 were state-funded.

During SFY 2017, a total of 6,308 children received adoption subsidies.

ARKANSAS DHS STATISTICAL REPORT DIVISION OF CHILDREN AND FAMILY SERVICES SFY 2017

Resources

Quick Facts

Caseworkers and Caseloads

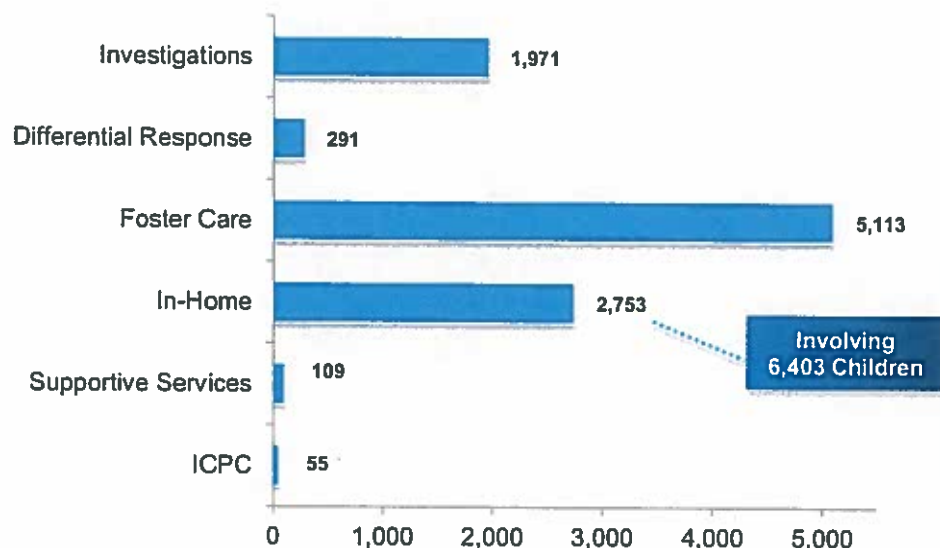
Caseloads at the End of SFY 2017

As of the end of SFY 2017, the Division was responsible for:

- 1,971 investigations of child maltreatment and 291 DR cases,
- 5,113 foster care cases (4,708 excluding adoption cases),
- 2,753 in-home cases, involving 6,403 children,
- 109 supportive services cases and 55 ICPC cases.

This is while the Division was staffed with 436 family service workers, who were responsible for handling these cases.

Types of Cases at the End of SFY 2017



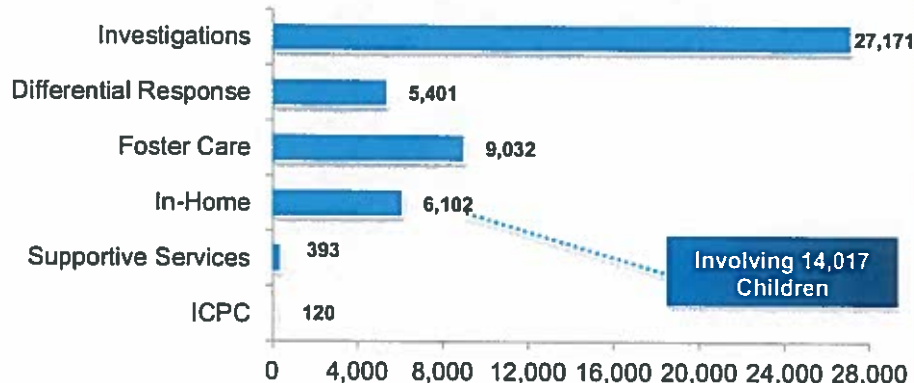
One foster care case is equal to one child in care; one in-home or supportive services case constitutes an entire family, many of which have multiple children.

Caseloads Handled During the Year

This graph shows the number of cases that cycled through the system during SFY 2017, i.e., the number of families or children served during the year (as opposed to those active at the end of the year, described above).

The Division oversaw 27,171 investigations; 9,032 children in foster care; 6,102 in-home protective services cases; 5,401 DR cases; 393 supportive services cases; and 120 interstate compact for the placement of children (ICPC) cases.

Types of Cases Served During SFY 2016



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Average Caseload

The average caseload statewide stood at 22.5 cases per worker at the end of the year. While the average caseload has seen a steady decline in recent months, it still exceeds the standard of about 15 cases per worker set by the Child Welfare League of America.

The average caseload for each county as of June 30, 2017 is presented in Appendix J.

Foster Homes

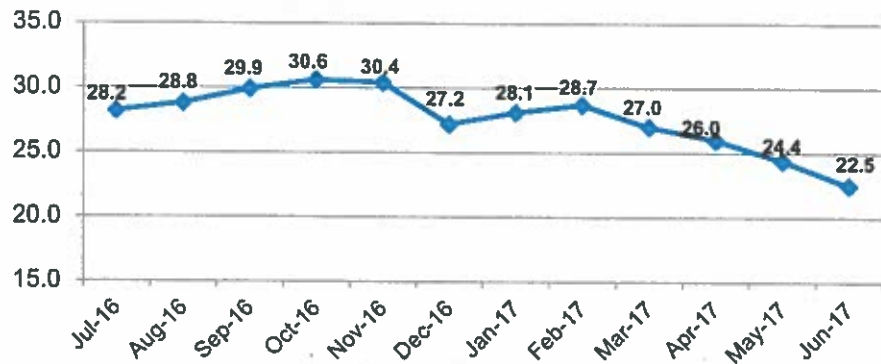
Foster Homes and Beds

There were 1,809 licensed foster family homes open at the end of SFY 2017 statewide, higher than the previous year.

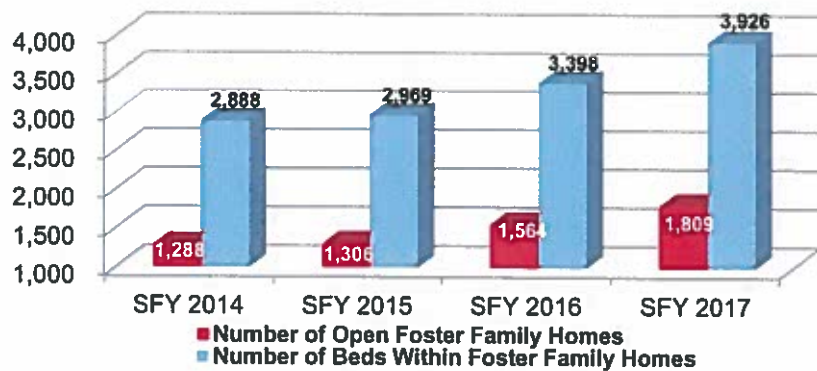
During SFY 2017, 1,034 new foster homes were opened and 767 were closed for a net gain of 267 homes.

Appendix K displays the closure reasons for the 767 foster homes that closed during SFY 2017.

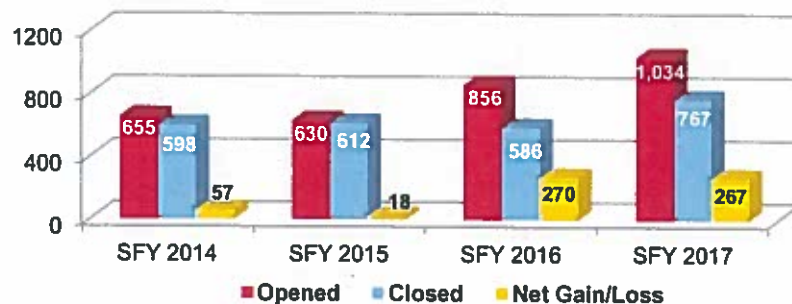
Average Caseload at the End of Month



Number of Foster Homes and Beds at the End of SFY 2017



Number of Foster Family Homes Opened and Closed During SFY 2017

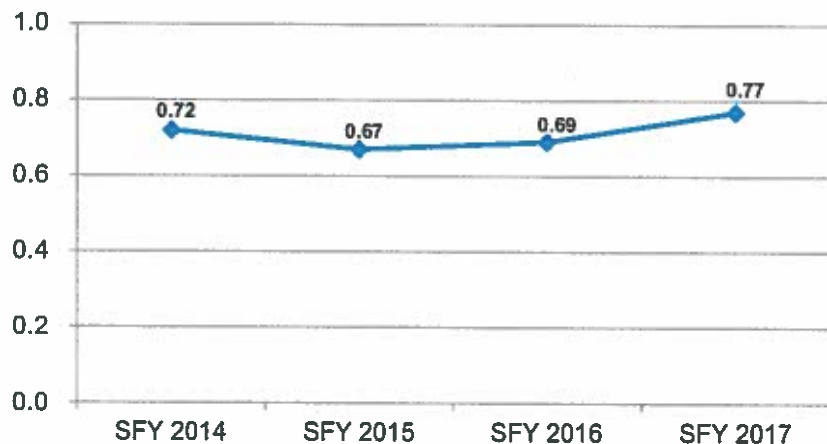


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Quick Facts

Ratio of Foster Home Beds to Foster Children

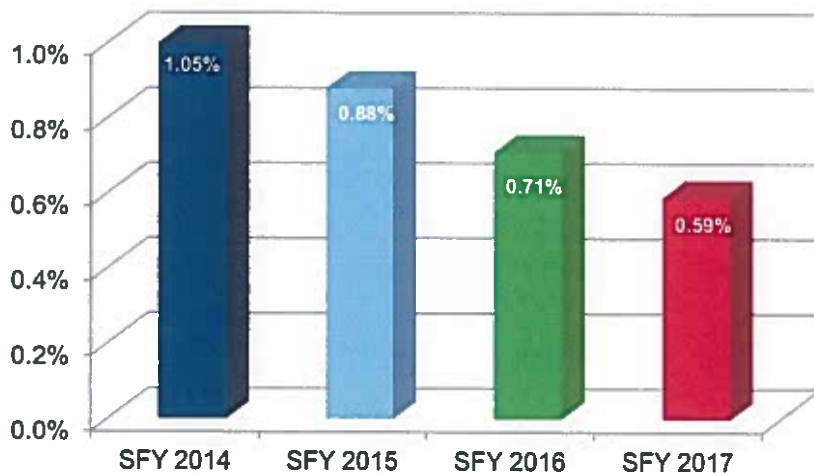
Foster Bed to Foster Child Ratio



Despite improvements, the ratio of licensed foster home beds to children in foster care was less than one (0.77) at the end of the year, giving workers limited choices of where to place children.

Percentage of Foster Families with True Reports of Maltreatment

Percentage of Foster Families with True Reports of Maltreatment



Fifteen reports in which foster parents were identified as alleged offenders were determined to be true during the year. Based on the 2,538 foster homes active during that period, the percentage of foster families with a true report of maltreatment was 0.59 percent.

Appendix L provides more detail on maltreatment reports concerning foster homes.

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Appendix A: Child Maltreatment Investigations by Area and County

Area	County/Office	Total	True	Unsub	Exempt Prenatal	Exempt Religious	Exempt UJO	Exempted Age 13-15	UTL	Unknown
1	Benton (Bentonville)	2384	349	1806	50	0	23	0	129	27
1	Carroll (Berryville)	289	57	206	7	0	4	0	12	3
1	Madison (Huntsville)	215	45	143	8	0	2	0	12	5
1	Washington (Fayetteville)	2424	444	1806	63	0	16	0	65	30
	Area 1 Total	5312	895	3961	128	0	45	0	218	65
2	Crawford (Van Buren)	748	152	505	34	0	5	0	46	6
2	Franklin (Ozark)	212	43	151	4	0	2	0	10	2
2	Johnson (Clarksville)	315	85	207	6	0	3	0	9	5
2	Logan (Booneville)	139	43	79	4	0	0	0	9	4
2	Logan (Paris)	109	35	65	3	0	1	0	1	4
2	Scott (Waldron)	113	28	69	4	0	4	0	6	2
2	Sebastian (Fort Smith)	1485	330	1022	74	0	12	0	36	11
2	Yell (Danville)	213	48	141	10	0	3	0	5	6
	Area 2 Total	3334	764	2239	139	0	30	0	122	40
3	Clark (Arkadelphia)	195	25	154	11	0	1	0	3	1
3	Garland (Hot Springs)	1149	163	843	104	0	9	0	27	3
3	Hot Spring (Malvern)	350	62	250	21	0	2	0	11	4
3	Howard (Nashville)	121	15	93	6	0	3	0	2	2
3	Montgomery (Mount Ida)	73	12	56	2	0	1	0	1	1
3	Perry (Perryville)	97	18	72	4	0	2	0	1	0
3	Pike (Murfreesboro)	103	24	74	3	0	0	0	2	0
3	Polk (Mena)	203	54	128	12	0	0	0	2	7
3	Saline (Benton)	940	167	730	23	0	7	0	11	2
	Area 3 Total	3231	540	2400	186	0	25	0	60	20
4	Columbia (Magnolia)	160	35	110	6	0	2	0	3	4
4	Hempstead (Hope)	177	39	124	6	0	2	0	4	2
4	Lafayette (Lewistown)	52	11	38	0	0	0	0	3	0
4	Little River (Ashdown)	110	23	71	5	0	0	0	7	4
4	Miller (Texarkana)	435	78	307	14	0	7	0	24	5
4	Nevada (Prescott)	86	18	60	4	0	1	0	1	2
4	Ouachita (Camden)	198	45	138	10	0	1	0	4	0
4	Sevier (DeQueen)	98	30	58	6	0	0	0	2	2
4	Union (El Dorado)	304	69	214	11	0	1	0	9	0
	Area 4 Total	1620	348	1120	62	0	14	0	57	19
5	Baxter (Mountain Home)	377	67	274	23	0	0	0	12	1
5	Boone (Harrison)	513	109	361	9	0	6	0	28	0
5	Conway (Morrilton)	230	64	146	9	0	7	0	3	1
5	Faulkner (Conway)	958	186	668	22	0	12	0	69	1
5	Marion (Yellville)	180	32	124	11	0	1	0	11	1
5	Newton (Jasper)	82	16	55	1	0	0	0	8	2
5	Pope (Russellville)	550	116	388	17	0	13	0	12	4
5	Searcy (Marshall)	85	16	51	4	0	1	0	13	0
5	Van Buren (Clinton)	169	31	119	7	0	0	0	10	2
	Area 5 Total	3144	637	2186	103	0	40	0	166	12
6	Pulaski (East)	619	72	468	36	0	7	0	35	1
6	Pulaski (Jacksonville)	630	75	489	24	0	5	0	37	0
6	Pulaski (North)	892	122	643	53	2	6	0	64	2
6	Pulaski (South)	568	65	439	30	0	5	0	28	1
6	Pulaski (Southwest)	606	80	443	34	1	8	0	39	1
	Area 6 Total	3315	414	2482	177	3	31	0	203	5
7	Bradley (Warren)	83	25	54	2	0	1	0	1	0
7	Calhoun (Hampton)	25	11	14	0	0	0	0	0	0
7	Cleveland (Rison)	42	15	24	0	0	1	0	2	0
7	Dallas (Fordyce)	85	17	66	1	0	0	0	0	1
7	Grant (Sheridan)	157	33	110	3	0	2	0	8	1
7	Jefferson (Pine Bluff)	497	99	351	20	1	6	0	18	2
7	Lincoln (Star City)	89	12	75	1	0	0	0	1	0
7	Lonoke (Lonoke)	804	136	632	11	0	7	0	16	2
7	Prairie (DeValls Bluff)	62	9	48	0	0	3	0	2	0
	Area 7 Total	1844	357	1374	38	1	20	0	48	6

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Area	County/Office	Total	True	Unsub	Exempt Prenatal	Exempt Religious	Exempt UJO	Exempted Age 13-15	UTL	Unknown
8	Clay (Piggott & Corning)	196	29	158	3	0	2	0	2	2
8	Craighead (Jonesboro)	1056	198	761	37	1	7	0	47	5
8	Fulton (Salem)	136	53	74	2	0	1	0	6	0
8	Greene (Paragould)	786	173	567	18	0	8	0	9	11
8	Izard (Melbourne)	142	41	100	1	0	0	0	0	0
8	Lawrence (Walnut Ridge)	198	34	157	5	0	0	0	2	0
8	Mississippi (Blytheville)	406	59	303	21	0	3	0	16	4
8	Mississippi (Osceola)	163	26	116	16	0	1	0	3	1
8	Randolph (Pocahontas)	217	43	158	7	0	6	0	3	0
8	Sharp (Ash Flat)	212	64	134	3	0	4	0	7	0
	Area 8 Total	3512	720	2528	113	1	32	0	95	23
9	Cleburne (Heber Springs)	228	68	151	3	0	4	0	1	1
9	Crittenden (West Memphis)	471	87	355	17	0	7	0	4	1
9	Cross (Wynne)	162	31	113	7	0	4	0	4	3
9	Independence (Batesville)	396	72	298	13	0	6	0	7	0
9	Jackson (Newport)	172	40	120	11	0	1	0	0	0
9	Poinsett (Harrisburg)	392	82	280	12	0	2	0	7	9
9	Stone (Mountain View)	109	24	78	1	0	2	0	4	0
9	White (Searcy)	850	180	615	15	0	10	0	29	1
9	Woodruff (Augusta)	80	27	48	3	0	1	0	1	0
	Area 9 Total	2860	611	2058	82	0	37	0	57	15
10	Arkansas (Dewitt)	60	7	52	0	0	0	0	1	0
10	Arkansas (Stuttgart)	94	15	77	1	0	1	0	0	0
10	Ashley (Hamburg)	170	32	123	11	0	3	0	1	0
10	Chicot (Lake Village)	105	22	80	3	0	0	0	0	0
10	Desha (McGehee)	96	20	72	2	0	2	0	0	0
10	Drew (Monticello)	155	30	119	6	0	0	0	0	0
10	Lee (Marianna)	63	8	48	7	0	0	0	0	0
10	Monroe (Brinkley)	35	9	21	4	0	0	0	1	0
10	Monroe (Clarendon)	24	9	15	0	0	0	0	0	0
10	Phillips (Helena)	210	43	136	22	0	0	0	8	1
10	St. Francis (Forrest City)	200	56	120	19	0	0	0	2	3
	Area 10 Total	1212	251	863	75	0	6	0	13	4
99	Unknown County	3	1	2	0	0	0	0	0	0
	Statewide	29387	5538	21213	1103	5	280	0	1039	209

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Appendix B: Children in Foster Care by Race/Ethnicity

Area	County	Total	White	Black	Asian	AIAN	NAPI	Hispanic	More Than 1 Race	Unknown
1	Benton (Bentonville)	335	262	7	0	1	0	40	24	1
1	Carroll (Berryville)	108	90	1	0	0	0	17	0	0
1	Madison (Huntsville)	91	75	1	0	1	2	2	10	0
1	Washington (Fayetteville)	467	313	23	0	1	13	47	61	9
	Area 1 Total	1001	740	32	0	3	15	106	95	10
2	Crawford (Van Buren)	268	223	1	0	3	0	7	32	2
2	Franklin (Ozark)	99	86	0	0	0	0	6	7	0
2	Johnson (Clarksville)	105	82	5	1	0	0	12	3	2
2	Logan (Booneville)	81	69	0	0	1	0	3	8	0
2	Logan (Paris)	52	43	4	0	0	0	0	5	0
2	Scott (Waldron)	68	61	0	0	0	0	5	1	1
2	Sebastian (Fort Smith)	1093	697	86	6	13	0	83	204	4
2	Yell (Danville)	86	72	4	0	1	0	5	4	0
	Area 2 Total	1852	1333	100	7	18	0	121	264	9
3	Clark (Arkadelphia)	37	19	12	0	0	0	1	5	0
3	Garland (Hot Springs)	218	143	26	0	0	0	13	36	0
3	Hot Spring (Malvern)	127	98	3	0	0	0	11	13	2
3	Howard (Nashville)	15	8	4	0	1	0	1	1	0
3	Montgomery (Mount Ida)	5	4	0	0	0	0	0	1	0
3	Perry (Perryville)	15	13	0	0	0	0	0	2	0
3	Pike (Murfreesboro)	22	21	0	0	0	0	0	1	0
3	Polk (Mena)	47	40	0	0	0	0	1	6	0
3	Saline (Benton)	122	105	3	0	0	0	5	9	0
	Area 3 Total	608	451	48	0	1	0	32	74	2
4	Columbia (Magnolia)	59	17	33	0	0	0	4	5	0
4	Hempstead (Hope)	44	20	15	0	0	0	6	3	0
4	Lafayette (Lewisville)	24	15	5	0	0	0	0	4	0
4	Little River (Ashdown)	34	26	1	0	0	0	1	6	0
4	Miller (Texarkana)	189	113	49	0	0	0	9	18	0
4	Ouachita (Camden)	52	23	21	0	0	0	0	8	0
4	Sevier (DeQueen)	32	23	4	0	0	0	3	2	0
4	Union (El Dorado)	132	57	54	0	0	0	8	12	1
	Area 4 Total	566	294	182	0	0	0	31	58	1
5	Baxter (Mountain Home)	90	73	0	0	0	0	6	10	1
5	Boone (Harrison)	158	145	0	0	1	0	3	9	0
5	Conway (Morrilton)	141	102	12	0	0	0	1	24	2
5	Faulkner (Conway)	284	165	49	0	0	0	9	50	11
5	Marion (Yellville)	33	31	0	0	0	0	0	2	0
5	Newton (Jasper)	18	16	0	0	0	0	0	0	2
5	Pope (Russellville)	119	97	3	0	0	0	8	11	0
5	Searcy (Marshall)	17	15	0	0	0	0	2	0	0
5	Van Buren (Clinton)	46	45	0	0	0	0	0	1	0
	Area 5 Total	906	689	64	0	1	0	29	107	16
6	Pulaski (East)	87	22	48	0	0	0	3	14	0
6	Pulaski (Jacksonville)	173	97	45	2	0	0	12	16	1
6	Pulaski (North)	269	64	149	0	0	0	17	39	0
6	Pulaski (South)	201	34	128	0	0	0	15	23	1
6	Pulaski (Southwest)	150	39	89	0	0	0	15	6	1
	Area 6 Total	880	256	459	2	0	0	62	98	3
7	Bradley (Warren)	29	13	12	0	0	0	1	3	0
7	Calhoun (Hampton)	19	16	1	0	0	0	0	2	0
7	Cleveland (Rison)	25	19	2	0	0	0	1	3	0
7	Dallas (Fordyce)	18	11	2	0	0	0	1	4	0
7	Grant (Sheridan)	64	56	0	0	1	0	5	2	0
7	Jefferson (Pine Bluff)	223	53	149	0	0	0	4	16	1
7	Lincoln (Star City)	21	9	9	0	0	0	0	3	0
7	Lonoke (Lonoke)	162	126	13	0	0	0	4	18	1
7	Prairie (DeValls Bluff)	8	6	2	0	0	0	0	0	0
	Area 7 Total	569	309	190	0	1	0	16	51	2

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Area	County	Total	White	Black	Asian	AIAN	NAPI	Hispanic	More Than 1 Race	Unknown
8	Clay (Piggott & Corning)	62	57	0	0	0	0	2	3	0
8	Craighead (Jonesboro)	291	162	75	2	0	0	13	38	1
8	Fulton (Salem)	77	67	0	0	0	0	5	3	2
8	Greene (Paragould)	340	286	2	0	0	1	26	24	1
8	Izard (Melbourne)	69	63	1	0	0	0	0	5	0
8	Lawrence (Walnut Ridge)	80	72	3	0	0	0	1	3	1
8	Mississippi (Blytheville)	106	61	27	1	0	0	0	17	0
8	Mississippi (Osceola)	34	10	17	0	0	0	1	6	0
8	Randolph (Pocahontas)	66	63	1	0	0	0	0	2	0
8	Sharp (Ash Flat)	104	97	0	0	0	0	4	2	1
	Area 8 Total	1229	938	126	3	0	1	52	103	6
9	Cleburne (Heber Springs)	89	85	0	0	0	0	0	4	0
9	Crittenden (West Memphis)	186	42	119	0	0	0	11	14	0
9	Cross (Wynne)	70	30	29	0	0	0	0	11	0
9	Independence (Batesville)	126	104	8	0	0	0	6	6	2
9	Jackson (Newport)	85	54	11	0	0	0	3	17	0
9	Poinsett (Harrisburg)	206	177	10	0	0	0	3	15	1
9	Stone (Mountain View)	49	43	0	0	0	0	3	3	0
9	White (Searcy)	218	174	7	0	0	0	9	28	0
9	Woodruff (Augusta)	24	20	3	0	0	0	0	1	0
	Area 9 Total	1053	729	187	0	0	0	35	99	3
10	Arkansas (Dewitt)	14	11	1	0	0	0	2	0	0
10	Arkansas (Stuttgart)	14	8	6	0	0	0	0	0	0
10	Ashley (Hamburg)	32	14	10	0	0	0	0	8	0
10	Chicot (Lake Village)	42	7	33	0	0	0	2	0	0
10	Desha (McGehee)	29	13	11	0	0	0	0	5	0
10	Drew (Monticello)	57	29	18	0	0	0	3	7	0
10	Lee (Marianna)	16	0	11	0	0	0	3	2	0
10	Monroe (Brinkley)	14	10	2	0	0	0	0	2	0
10	Monroe (Clarendon)	11	6	4	0	0	0	0	1	0
10	Phillips (Helena)	65	10	46	0	0	0	0	9	0
10	St. Francis (Forrest City)	74	14	43	0	0	0	11	6	0
	Area 10 Total	368	122	185	0	0	0	21	40	0
	Statewide	9032	5861	1573	12	24	16	505	989	52

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Appendix C: Children in Foster Care by Age

Area	County	Total	0-5 years	6-11 years	12-14 years	15+ years	Unknown
1	Benton (Bentonville)	335	162	96	31	45	1
1	Carroll (Berryville)	108	50	33	14	11	0
1	Madison (Huntsville)	91	53	16	8	14	0
1	Washington (Fayetteville)	467	189	105	59	105	9
	Area 1 Total	1001	454	250	112	175	10
2	Crawford (Van Buren)	268	110	87	35	35	1
2	Franklin (Ozark)	99	53	23	6	17	0
2	Johnson (Clarksville)	105	57	26	16	6	0
2	Logan (Booneville)	81	30	20	16	15	0
2	Logan (Paris)	52	28	15	4	5	0
2	Scott (Waldron)	68	26	25	7	9	1
2	Sebastian (Fort Smith)	1093	463	348	124	158	0
2	Yell (Danville)	86	32	22	20	12	0
	Area 2 Total	1852	799	566	228	257	2
3	Clark (Arkadelphia)	37	17	12	2	6	0
3	Garland (Hot Springs)	218	112	52	25	29	0
3	Hot Spring (Malvern)	127	54	40	9	24	0
3	Howard (Nashville)	15	7	3	1	4	0
3	Montgomery (Mount Ida)	5	1	2	0	2	0
3	Perry (Perryville)	15	8	2	3	2	0
3	Pike (Murfreesboro)	22	10	8	4	0	0
3	Polk (Mena)	47	19	14	6	8	0
3	Saline (Benton)	122	54	28	15	25	0
	Area 3 Total	608	282	161	65	100	0
4	Columbia (Magnolia)	59	28	13	7	11	0
4	Hempstead (Hope)	44	16	16	6	6	0
4	Lafayette (Lewisville)	24	10	11	2	1	0
4	Little River (Ashdown)	34	20	8	3	3	0
4	Miller (Texarkana)	189	87	51	19	32	0
4	Ouachita (Camden)	52	19	18	8	7	0
4	Sevier (DeQueen)	32	19	7	3	3	0
4	Union (El Dorado)	132	59	38	17	18	0
	Area 4 Total	566	258	162	65	81	0
5	Baxter (Mountain Home)	90	46	12	9	23	0
5	Boone (Harrison)	158	67	50	18	23	0
5	Conway (Morrilton)	141	51	53	15	22	0
5	Faulkner (Conway)	284	165	60	23	34	2
5	Marion (Yellville)	33	10	17	5	1	0
5	Newton (Jasper)	18	7	6	2	3	0
5	Pope (Russellville)	119	53	32	10	24	0
5	Searcy (Marshall)	17	11	4	0	2	0
5	Van Buren (Clinton)	46	25	9	7	5	0
	Area 5 Total	906	435	243	89	137	2
6	Pulaski (East)	87	48	15	7	17	0
6	Pulaski (Jacksonville)	173	87	43	14	29	0
6	Pulaski (North)	269	112	77	32	48	0
6	Pulaski (South)	201	82	49	20	50	0
6	Pulaski (Southwest)	150	63	41	19	27	0
	Area 6 Total	880	392	225	92	171	0
7	Bradley (Warren)	29	11	6	4	8	0
7	Calhoun (Hampton)	19	8	9	0	2	0
7	Cleveland (Rison)	25	11	10	1	3	0
7	Dallas (Fordyce)	18	9	6	2	1	0
7	Grant (Sheridan)	64	35	17	5	7	0
7	Jefferson (Pine Bluff)	223	72	52	27	71	1
7	Lincoln (Star City)	21	6	7	2	6	0
7	Lonoke (Lonoke)	162	75	53	16	18	0
7	Prairie (DeValls Bluff)	8	5	2	0	1	0
	Area 7 Total	569	232	162	57	117	1

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Area	County	Total	0-5 years	6-11 years	12-14 years	15+ years	Unknown
8	Clay (Piggott & Corning)	62	23	21	6	12	0
8	Craighead (Jonesboro)	291	137	73	29	52	0
8	Fulton (Salem)	77	39	14	8	16	0
8	Greene (Paragould)	340	157	93	37	53	0
8	Izard (Melbourne)	69	20	24	13	12	0
8	Lawrence (Walnut Ridge)	80	41	21	11	7	0
8	Mississippi (Blytheville)	106	51	25	12	18	0
8	Mississippi (Osceola)	34	12	10	5	7	0
8	Randolph (Pocahontas)	66	28	13	8	17	0
8	Sharp (Ash Flat)	104	35	33	20	16	0
	Area 8 Total	1229	543	327	149	210	0
9	Cleburne (Heber Springs)	89	34	27	13	15	0
9	Crittenden (West Memphis)	186	95	51	13	27	0
9	Cross (Wynne)	70	36	12	7	15	0
9	Independence (Batesville)	126	68	29	15	14	0
9	Jackson (Newport)	85	43	25	6	11	0
9	Poinsett (Harrisburg)	206	85	57	33	31	0
9	Stone (Mountain View)	49	24	12	6	7	0
9	White (Searcy)	218	108	54	29	27	0
9	Woodruff (Augusta)	24	4	13	2	5	0
	Area 9 Total	1053	497	280	124	152	0
10	Arkansas (Dewitt)	14	3	3	2	6	0
10	Arkansas (Stuttgart)	14	7	5	1	1	0
10	Ashley (Hamburg)	32	15	9	1	7	0
10	Chicot (Lake Village)	42	18	12	3	9	0
10	Desha (McGehee)	29	11	7	5	6	0
10	Drew (Monticello)	57	16	17	9	15	0
10	Lee (Marianna)	16	4	2	2	8	0
10	Monroe (Brinkley)	14	7	2	3	2	0
10	Monroe (Clarendon)	11	1	3	5	2	0
10	Phillips (Helena)	65	26	11	6	22	0
10	St. Francis (Forrest City)	74	45	14	8	7	0
	Area 10 Total	368	153	85	45	85	0
	Statewide	9032	4045	2461	1026	1485	15

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Appendix D: Children in Foster Care by Gender

Area	County	Total	Male	Female	Unknown
1	Benton (Bentonville)	335	185	149	1
1	Carroll (Berryville)	108	52	56	0
1	Madison (Huntsville)	91	43	48	0
1	Washington (Fayetteville)	467	238	220	9
	Area 1 Total	1001	518	473	10
2	Crawford (Van Buren)	268	117	150	1
2	Franklin (Ozark)	99	46	53	0
2	Johnson (Clarksville)	105	47	58	0
2	Logan (Booneville)	81	43	38	0
2	Logan (Paris)	52	26	26	0
2	Scott (Waldron)	68	38	29	1
2	Sebastian (Fort Smith)	1093	564	529	0
2	Yell (Danville)	86	41	45	0
	Area 2 Total	1852	922	928	2
3	Clark (Arkadelphia)	37	14	23	0
3	Garland (Hot Springs)	218	108	110	0
3	Hot Spring (Malvern)	127	63	64	0
3	Howard (Nashville)	15	7	8	0
3	Montgomery (Mount Ida)	5	3	2	0
3	Perry (Perryville)	15	7	8	0
3	Pike (Murfreesboro)	22	11	11	0
3	Polk (Mena)	47	27	20	0
3	Saline (Benton)	122	56	66	0
	Area 3 Total	608	296	312	0
4	Columbia (Magnolia)	59	29	30	0
4	Hempstead (Hope)	44	27	17	0
4	Lafayette (Lewisville)	24	15	9	0
4	Little River (Ashdown)	34	21	13	0
4	Miller (Texarkana)	189	91	98	0
4	Ouachita (Camden)	52	30	22	0
4	Sevier (DeQueen)	32	16	16	0
4	Union (El Dorado)	132	74	58	0
	Area 4 Total	566	303	263	0
5	Baxter (Mountain Home)	90	44	46	0
5	Boone (Harrison)	158	84	74	0
5	Conway (Morrilton)	141	67	74	0
5	Faulkner (Conway)	284	141	141	2
5	Marion (Yellville)	33	19	14	0
5	Newton (Jasper)	18	8	10	0
5	Pope (Russellville)	119	70	49	0
5	Searcy (Marshall)	17	7	10	0
5	Van Buren (Clinton)	46	24	22	0
	Area 5 Total	906	464	440	2
6	Pulaski (East)	87	50	37	0
6	Pulaski (Jacksonville)	173	88	85	0
6	Pulaski (North)	269	130	139	1
6	Pulaski (South)	201	96	104	0
6	Pulaski (Southwest)	150	83	67	0
	Area 6 Total	880	447	432	1
7	Bradley (Warren)	29	13	16	0
7	Calhoun (Hampton)	19	12	7	0
7	Cleveland (Rison)	25	11	14	0
7	Dallas (Fordyce)	18	8	10	0
7	Grant (Sheridan)	64	27	37	0
7	Jefferson (Pine Bluff)	223	100	122	1
7	Lincoln (Star City)	21	8	13	0
7	Lonoke (Lonoke)	162	82	80	0
7	Prairie (DeValls Bluff)	8	6	2	0
	Area 7 Total	569	267	301	1

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Area	County	Total	Male	Female	Unknown
8	Clay (Piggott & Corning)	62	33	29	0
8	Craighead (Jonesboro)	291	164	127	0
8	Fulton (Salem)	77	37	40	0
8	Greene (Paragould)	340	158	182	0
8	Izard (Melbourne)	69	34	35	0
8	Lawrence (Walnut Ridge)	80	44	36	0
8	Mississippi (Blytheville)	106	57	49	0
8	Mississippi (Osceola)	34	19	15	0
8	Randolph (Pocahontas)	66	28	38	0
8	Sharp (Ash Flat)	104	59	45	0
	Area 8 Total	1229	633	596	0
9	Cleburne (Heber Springs)	89	54	35	0
9	Crittenden (West Memphis)	186	97	89	0
9	Cross (Wynne)	70	32	38	0
9	Independence (Batesville)	126	74	52	0
9	Jackson (Newport)	85	44	41	0
9	Poinsett (Harrisburg)	206	97	109	0
9	Stone (Mountain View)	49	30	19	0
9	White (Searcy)	218	118	100	0
9	Woodruff (Augusta)	24	11	13	0
	Area 9 Total	1053	557	496	0
10	Arkansas (Dewitt)	14	4	10	0
10	Arkansas (Stuttgart)	14	4	10	0
10	Ashley (Hamburg)	32	16	16	0
10	Chicot (Lake Village)	42	25	17	0
10	Desha (McGehee)	29	14	15	0
10	Drew (Monticello)	57	28	29	0
10	Lee (Marianna)	16	5	11	0
10	Monroe (Brinkley)	14	7	7	0
10	Monroe (Clarendon)	11	4	7	0
10	Phillips (Helena)	65	30	35	0
10	St. Francis (Forrest City)	74	32	42	0
	Area 10 Total	368	169	199	0
	Statewide	9032	4576	4440	16

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Appendix E: Children in Foster Care by Length of Stay

Area	County	Total	Less than 30 Days	30 to 90 Days	3 to 6 Months	7 to 12 Months	12 to 24 Months	24 to 36 Months	Over 36 Months
1	Benton (Bentonville)	335	51	40	42	87	71	22	22
1	Carroll (Berryville)	108	12	9	17	32	26	6	6
1	Madison (Huntsville)	91	24	5	7	26	23	3	3
1	Washington (Fayetteville)	467	53	46	63	100	122	58	25
	Area 1 Total	1001	140	100	129	245	242	89	56
2	Crawford (Van Buren)	268	30	40	40	40	73	24	21
2	Franklin (Ozark)	99	12	8	17	19	31	12	0
2	Johnson (Clarksville)	105	13	12	17	19	31	1	12
2	Logan (Booneville)	81	3	6	21	23	15	7	6
2	Logan (Paris)	52	4	1	8	25	10	2	2
2	Scott (Waldron)	68	4	6	4	11	28	8	7
2	Sebastian (Fort Smith)	1093	51	68	132	239	320	147	136
2	Yell (Danville)	86	4	10	9	24	18	11	10
	Area 2 Total	1852	121	151	248	400	526	212	194
3	Clark (Arkadelphia)	37	0	4	1	12	9	4	7
3	Garland (Hot Springs)	218	22	33	32	58	35	16	22
3	Hot Spring (Malvern)	127	8	12	10	26	47	13	11
3	Howard (Nashville)	15	0	1	2	5	4	0	3
3	Montgomery (Mount Ida)	5	0	1	0	3	0	0	1
3	Perry (Perryville)	15	3	0	0	0	5	1	6
3	Pike (Murfreesboro)	22	2	7	7	5	1	0	0
3	Polk (Mena)	47	4	4	5	7	14	4	9
3	Saline (Benton)	122	15	1	17	32	48	6	3
	Area 3 Total	608	54	63	74	148	163	44	62
4	Columbia (Magnolia)	59	3	8	11	16	15	2	4
4	Hempstead (Hope)	44	8	10	2	7	11	1	5
4	Lafayette (Lewisville)	24	0	1	7	3	8	5	0
4	Little River (Ashdown)	34	10	4	4	6	3	6	1
4	Miller (Texarkana)	189	24	20	8	31	57	34	15
4	Ouachita (Camden)	52	4	18	6	5	17	0	2
4	Sevier (DeQueen)	32	4	2	11	2	6	3	4
4	Union (El Dorado)	132	16	13	16	29	35	8	15
	Area 4 Total	566	69	76	65	99	152	59	46
5	Baxter (Mountain Home)	90	5	12	8	21	21	6	17
5	Boone (Harrison)	158	12	21	30	29	38	17	11
5	Conway (Morriston)	141	18	13	22	24	37	14	13
5	Faulkner (Conway)	284	45	34	35	78	67	18	7
5	Marion (Yellville)	33	6	0	5	3	9	9	1
5	Newton (Jasper)	18	3	3	1	6	3	2	0
5	Pope (Russellville)	119	4	5	22	30	31	12	15
5	Searcy (Marshall)	17	2	1	0	6	4	2	2
5	Van Buren (Clinton)	46	2	1	9	12	17	2	3
	Area 5 Total	906	97	90	132	209	227	82	69
6	Pulaski (East)	87	4	6	6	11	33	11	16
6	Pulaski (Jacksonville)	173	15	7	18	22	65	32	14
6	Pulaski (North)	269	20	15	26	49	72	40	47
6	Pulaski (South)	201	28	12	17	33	47	31	33
6	Pulaski (Southwest)	150	6	6	10	33	44	28	23
	Area 6 Total	880	73	46	77	148	261	142	133
7	Bradley (Warren)	29	5	1	7	6	7	1	2
7	Calhoun (Hampton)	19	2	2	2	5	6	1	1
7	Cleveland (Rison)	25	2	2	6	7	3	3	2
7	Dallas (Fordyce)	18	0	1	0	4	8	3	2
7	Grant (Sheridan)	64	9	7	10	13	16	5	4
7	Jefferson (Pine Bluff)	223	36	47	14	41	49	10	26
7	Lincoln (Star City)	21	4	1	0	4	11	0	1
7	Lonoke (Lonoke)	162	14	23	28	25	37	17	18
7	Prairie (DeValls Bluff)	8	1	0	3	2	0	0	2
	Area 7 Total	569	73	84	70	107	137	40	58

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Area	County	Total	Less than 30 Days	30 to 90 Days	3 to 6 Months	7 to 12 Months	12 to 24 Months	24 to 36 Months	Over 36 Months
8	Clay (Piggott & Corning)	62	3	2	17	24	11	5	0
8	Craighead (Jonesboro)	291	18	25	45	72	79	20	32
8	Fulton (Salem)	77	7	7	13	22	18	7	3
8	Greene (Paragould)	340	40	34	57	70	74	38	27
8	Izard (Melbourne)	69	8	8	4	31	14	0	4
8	Lawrence (Walnut Ridge)	80	1	8	15	16	21	8	11
8	Mississippi (Blytheville)	106	11	19	16	21	28	5	6
8	Mississippi (Osceola)	34	5	3	12	6	0	8	0
8	Randolph (Pocahontas)	66	11	6	11	12	19	1	6
8	Sharp (Ash Flat)	104	12	9	31	31	12	5	4
	Area 8 Total	1229	116	121	221	305	276	97	93
9	Cleburne (Heber Springs)	89	12	10	6	30	20	7	4
9	Crittenden (West Memphis)	186	18	28	22	46	46	12	14
9	Cross (Wynne)	70	9	1	10	18	9	6	17
9	Independence (Batesville)	126	6	12	20	33	34	9	12
9	Jackson (Newport)	85	5	13	15	22	11	4	15
9	Poinsett (Harrisburg)	206	14	11	46	51	67	3	14
9	Stone (Mountain View)	49	9	2	10	11	13	1	3
9	White (Searcy)	218	54	21	25	43	45	8	22
9	Woodruff (Augusta)	24	2	3	2	10	2	3	2
	Area 9 Total	1053	129	101	156	264	247	53	103
10	Arkansas (Dewitt)	14	1	0	0	1	7	1	4
10	Arkansas (Stuttgart)	14	1	3	3	2	4	0	1
10	Ashley (Hamburg)	32	0	5	6	4	12	0	5
10	Chicot (Lake Village)	42	0	15	5	5	9	3	5
10	Desha (McGehee)	29	3	3	5	3	8	0	7
10	Drew (Monticello)	57	6	6	11	17	6	4	7
10	Lee (Marianna)	16	3	2	0	2	7	0	2
10	Monroe (Brinkley)	14	6	0	6	2	0	0	0
10	Monroe (Clarendon)	11	0	0	1	8	2	0	0
10	Phillips (Helena)	65	7	12	4	6	21	5	10
10	St. Francis (Forrest City)	74	9	5	7	13	25	9	6
	Area 10 Total	368	36	51	48	63	101	22	47
	Statewide	9032	908	883	1220	1988	2332	840	861

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Appendix F: Services Provided During the Year

Area	County	FC Cases	PS Cases	PS Children	SS Cases	SS Children
1	Benton (Bentonville)	335	295	657	32	76
1	Carroll (Berryville)	108	34	72	1	4
1	Madison (Huntsville)	91	36	89	0	0
1	Washington (Fayetteville)	467	591	1398	18	50
	Area 1 Total	1001	956	2216	51	130
2	Crawford (Van Buren)	268	147	334	5	11
2	Franklin (Ozark)	99	25	63	0	0
2	Johnson (Clarksville)	105	88	196	7	16
2	Logan (Booneville)	81	38	74	2	10
2	Logan (Paris)	52	28	66	0	0
2	Scott (Waldron)	68	27	70	4	10
2	Sebastian (Fort Smith)	1093	314	734	2	3
2	Yell (Danville)	86	41	92	3	5
	Area 2 Total	1852	708	1629	23	55
3	Clark (Arkadelphia)	37	41	92	0	0
3	Garland (Hot Springs)	218	250	504	17	48
3	Hot Spring (Malvern)	127	92	184	12	23
3	Howard (Nashville)	15	16	41	4	10
3	Montgomery (Mount Ida)	5	17	35	2	7
3	Perry (Perryville)	15	23	59	2	5
3	Pike (Murfreesboro)	22	21	53	4	11
3	Polk (Mena)	47	56	115	3	5
3	Saline (Benton)	122	190	410	4	8
	Area 3 Total	608	706	1493	48	117
4	Columbia (Magnolia)	59	20	46	2	3
4	Hempstead (Hope)	44	45	114	0	0
4	Lafayette (Lewisville)	24	10	28	1	2
4	Little River (Ashdown)	34	19	44	0	0
4	Miller (Texarkana)	189	131	268	8	23
4	Nevada (Prescott)	0	27	53	2	3
4	Ouachita (Camden)	52	38	84	1	1
4	Sevier (DeQueen)	32	26	65	0	0
4	Union (El Dorado)	132	49	114	0	0
	Area 4 Total	566	365	816	14	32
5	Baxter (Mountain Home)	90	89	186	6	12
5	Boone (Harrison)	158	104	223	4	7
5	Conway (Morriston)	141	83	193	3	4
5	Faulkner (Conway)	284	206	432	22	41
5	Marion (Yellville)	33	37	98	1	0
5	Newton (Jasper)	18	4	11	0	0
5	Pope (Russellville)	119	136	292	1	3
5	Searcy (Marshall)	17	15	25	4	8
5	Van Buren (Clinton)	46	44	104	1	0
	Area 5 Total	906	718	1564	42	75
6	Pulaski (East)	87	93	208	1	4
6	Pulaski (Jacksonville)	173	108	244	5	12
6	Pulaski (North)	269	207	554	9	20
6	Pulaski (South)	201	81	219	4	5
6	Pulaski (Southwest)	150	142	366	5	10
	Area 6 Total	880	631	1591	24	51

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Area	County	FC Cases	PS Cases	PS Children	SS Cases	SS Children
7	Bradley (Warren)	29	25	59	0	0
7	Calhoun (Hampton)	19	3	8	0	0
7	Cleveland (Rison)	25	10	26	0	0
7	Dallas (Fordyce)	18	10	27	2	2
7	Grant (Sheridan)	64	36	74	4	10
7	Jefferson (Pine Bluff)	223	112	210	22	63
7	Lincoln (Star City)	21	10	22	1	1
7	Lonoke (Lonoke)	162	167	386	4	10
7	Prairie (DeValls Bluff)	8	12	26	2	3
	Area 7 Total	569	385	838	35	89
8	Clay (Piggott & Corning)	62	19	37	9	20
8	Craighead (Jonesboro)	291	179	444	4	10
8	Fulton (Salem)	77	44	95	8	9
8	Greene (Paragould)	340	176	458	17	38
8	Izard (Melbourne)	69	23	49	15	30
8	Lawrence (Walnut Ridge)	80	31	71	0	0
8	Mississippi (Blytheville)	106	60	158	0	0
8	Mississippi (Osceola)	34	33	95	0	0
8	Randolph (Pocahontas)	66	34	70	9	20
8	Sharp (Ash Flat)	104	48	112	5	15
	Area 8 Total	1229	647	1589	67	142
9	Cleburne (Heber Springs)	89	73	146	8	13
9	Crittenden (West Memphis)	186	114	273	16	39
9	Cross (Wynne)	70	47	103	1	4
9	Independence (Batesville)	126	111	225	19	42
9	Jackson (Newport)	85	55	117	9	20
9	Poinsett (Harrisburg)	206	88	209	2	2
9	Stone (Mountain View)	49	21	42	2	4
9	White (Searcy)	218	149	377	5	13
9	Woodruff (Augusta)	24	22	50	0	0
	Area 9 Total	1053	680	1542	62	137
10	Arkansas (Dewitt)	14	7	20	0	0
10	Arkansas (Stuttgart)	14	12	26	0	0
10	Ashley (Hamburg)	32	44	95	5	11
10	Chicot (Lake Village)	42	22	52	2	8
10	Desha (McGehee)	29	17	42	4	6
10	Drew (Monticello)	57	35	88	3	7
10	Lee (Marianna)	16	12	24	0	0
10	Monroe (Brinkley)	14	21	45	0	0
10	Monroe (Clarendon)	11	6	16	1	1
10	Phillips (Helena)	65	57	148	4	11
10	St. Francis (Forrest City)	74	73	182	1	2
	Area 10 Total	368	306	738	20	46
	Statewide	9032	6102	14016	386	874

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Appendix G: Summary of Reports Involving Child Fatality

True Fatality Reports

Child	County	Age	Race	Gender	Date of Death	Allegations or Preliminary Cause of Death	Placement of Alleged Offender to the Child	Relationship of Alleged Offender to the Child	Agency Conducting the Investigation	Legal Action By the Department	Services Provided Prior to the Incident	Services Provided After the Incident
Joshua Rains	Baxter	2	White	Male	7/2/2016	Inadequate Supervision	In-Home	Family Member	CACD	None	None	In-Home
Kayden Thompson	White	1	Black	Male	7/8/2016	Neglect	In-Home	Family Member	CACD	None	None	None
Chance Neighbors, Jr.	Garland	4	White	Male	7/10/2016	Neglect	In-Home	Family Member	CACD	None	None	None
Jeremiah Hunter	Mississippi	<1	Black	Male	7/15/2016	Neglect	In-Home	Family Member	CACD	None	FC Case	None
Kimani Buchanan	Pulaski	2	Black	Male	7/22/2016	Physical Abuse	In-Home	Mother's Boyfriend	CACD	None	None	In-Home
Eric Latch	Lonoke	14	White	Male	8/20/2016	Medical Neglect	In-Home	Family Member	CACD	None	In-Home	In-Home
Ta'myah Laboy	Phillips	<1	Black	Female	8/28/2016	Medical Neglect	In-Home	Family Member	CACD	None	None	None
Hawaii Christman	Independence	<1	Hispanic	Female	9/20/2016	Abuse	In-Home	Family Member	CACD	Children Removed	None	FC Case
Bryson Williams	White	1	White	Male	10/5/2016	Neglect / Tying - Close Confinement	In-Home	Family Member	CACD	None	None	FC Case
Lucas Sullivan	Benton	<1	White	Male	10/28/2016	Abuse	In-Home	Family Member	CACD	None	None	PS Case
Josslyn Jones	Craighead	<1	White	Female	11/2/2016	Inadequate Supervision	In-Home	Family Member	CACD	None	FC Case	PS Case

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Child	County	Age	Race	Gender	Date of Death	Allegations or Preliminary Cause of Death	Placement at the Time of Incident	Relationship of Alleged Offender to the Child	Agency Conducting the Investigation	Legal Action By the Department	Services Provided Prior to the Incident	Services Provided After the Incident
Joseph Andrews	Craighead	1	White	Male	11/2/2016	Inadequate Supervision	In-Home	Family Member	CACD	None	FC Case	PS Case
Jonas Platz	Craighead	1	White	Male	11/2/2016	Inadequate Supervision	In-Home	Family Member	CACD	None	None	PS Case
Juste Lewellen	Saline	<1	White	Male	11/11/2016	Physical Abuse	In-Home	Family Member	CACD	None	None	FC Case
Skyler Shellstrom	Stone	4	White	Female	11/19/2016	Physical Abuse	In-Home	Family Member	CACD	None	None	FC Case
William Duncan	Garland	<1	White	Male	12/15/2016	Inadequate Supervision	In-Home	Family Member	CACD	None	None	None
William Weaver	Nevada	<1	UTD	Male	12/18/2016	Neglect	In-Home	Family Member	CACD	None	None	None
Malachi Scott	Pulaski	9	Black	Male	12/22/2016	Inadequate Supervision	In-Home	Family Member	CACD	None	None	PS Case
Jose Cogan	Pulaski	<1	White	Male	12/30/2016	Inadequate Supervision	In-Home	Family Member	CACD	None	FC Case	FC Case
Alyana Stuebinger	Marion	<1	White	Female	1/15/2017	Inadequate Supervision	In-Home	Family Member	CACD	None	None	None
Rali Shelton	Garland	<1	White	Female	1/20/2017	Inadequate Supervision	In-Home	Family Member	CACD	None	None	FC Case
Kagen Sumler	Grant	<1	White	Male	1/25/2017	Medical Neglect	In-Home	Family Member	CACD	None	None	FC Case
Braeden Hooker	Hot Spring	<1	White	Male	1/31/2017	Inadequate Supervision	In-Home	Family Member	CACD	None	None	None
Malachi Brazil	Hot Spring	<1	Multi-Ethnic	Male	2/4/2017	Abuse	In-Home	Unknown	CACD	None	None	FC Case
Damien Dalley	White	<1	White	Male	2/4/2017	Inadequate Supervision	In-Home	Family Member	CACD	None	None	PS Case

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Child	County	Age	Race	Gender	Date of Death	Allegations or Preliminary Cause of Death	Placement at the Time of Incident	Relationship of Alleged Offender to the Child	Agency Conducting the Investigation	Legal Action By the Department	Services Provided Prior to the Incident	Services Provided After the Incident
Adron Benton	Washington	6	White	Male	3/8/2018	Inadequate Supervision	In-Home	School Staff	CACD	None	None	None
Deontay Upshaw, Jr	Sebastian	<1	Black	Male	4/19/2017	Inadequate Supervision	In-Home	Family Member	CACD	None	None	SS Case
Andrew Woodruff	Sharp	1	White	Male	5/21/2017	Inadequate Supervision	In-Home	Family Member	CACD	None	None	PS Case
Victoria Bowman	White	<1	Multi-Ethnic	Female	6/9/2017	Inadequate Supervision	In-Home	Family Member	CACD	None	Previous Investigation	FC Case
Christopher Gardner	Crittenden	5	Black	Male	6/12/2017	Inadequate Supervision	In-Home	Daycare Employee	CACD	None	None	None

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Unsubstantiated Fatality Reports

Child	County	Age	Race	Gender	Date of Death	Allegations or Preliminary Cause of Death	Placement at the Time of Incident	Relationship of Alleged Offender to the Child	Agency Conducting the Investigation	Legal Action By the Department	Services Provided Prior to the Incident	Services Provided After the Incident
Jayden McGinnis	Greene	4	White	Female	7/21/2016	Inadequate Supervision	In-Home	Family Member	CACD	None	None	None
Bentley Love	Grant	2	White	Male	8/20/2016	Inadequate Supervision	In-home	Unknown	CACD	None	None	None
Jayden Love	Grant	3	White	Male	8/26/2016	Inadequate Supervision	In-Home	Unknown	CACD	None	None	None
Alexis Jones	Hempstead	<1	White	Female	9/9/2016	Physical Abuse	In-Home	Family Member	CACD	72 Hour Hold	In-Home Case	FC Case
Jordan Caviness	Marion	<1	White	Male	10/4/2016	Abuse	In-Home	Family Member	CACD	None	PS Case	None
Jordan Hall	Union	9	Black	Male	11/14/2016	Inadequate Supervision	In-Home	Family Member	CACD	None	None	None
Phillip Cummings, Jr.	Jefferson	6	Black	Male	12/3/2016	Inadequate Supervision	In-Home	Family Member	CACD	None	None	None
Destin Wallace	Miller	14	White	Male	12/20/2016	Inadequate Supervision	In-Home	Friend's Mother	CACD	None	None	None
Lila Cohrs	Independence	<1	White	Female	1/2/2017	Abuse	In-Home	Family Member	CACD	None	None	None
Casey Rowe	Boone	1	White	Male	2/7/2017	Inadequate Supervision	In-Home	Family Member	CACD	None	None	None
Bentley Vandagriff	Benton	2	White	Male	3/17/2017	Medical Neglect	In-Home	Family Member	CACD	None	None	None
Loraine Medley	Independence	1	White	Female	3/23/17	Inadequate Supervision	In-Home	Family Member	CACD	None	None	None
Jacob Chronister	Yell	2	White	Male	6/20/2017	Failure to Protect	In-Home	Unknown	CACD	None	None	None

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Pending Fatality Reports

Child	County	Age	Race	Gender	Date of Death	Allegations or Preliminary Cause of Death	Placement at the Time of Incident	Relationship of Alleged Offender to the Child	Agency Conducting the Investigation	Legal Action By the Department	Services Provided Prior to the Incident	Services Provided After the Incident
Eretria Griffey ⁴	Benton	<1	White	Female	11/19/2016	Physical Abuse	In-Home	Family Member	CACD	None	None	None
Tristan Jones	Pulaski	<1	Black	Male	1/19/2017	Abuse	In-Home	Unknown	CACD	None	None	None
Alexis Ashley	Mississippi	8	White	Female	2/22/2017	Neglect	In-Home	Family Member	CACD	None	None	None
Jayden Webb	Greene	<1	White	Male	4/12/2017	Neglect	In-Home	Family Member	CACD	None	FC Case	FC Case
Aeron Matthews	Jefferson	16	White	Male	4/20/2017	Neglect	In-Home	Family Member	CACD	None	PS Case	None
Acelynn Wester	Polk	2	White	Female	Unknown	Abuse	In-Home	Mother's Boyfriend	CACD	None	None	None
Reilly Scarbrough	Polk	9	White	Male	Unknown	Abuse	In-Home	Mother's Boyfriend	CACD	None	None	None
Kagun Carter	Sevier	4	White	Male	5/19/17	Abuse	In-Home	Family Member	CACD	None	Previous Investigation	None
Kennedy Bryant	Pulaski	<1	Black	Female	5/27/2017	Abuse	In-Home	Unknown	CACD	None	PS Case	FC Case
Gracie Gipson	Independence	<1	White	Female	5/27/2017	Inadequate Supervision	In-Home	Family Member	CACD	None	PS Case	None
Zane Wellborn	Saline	<1	White	Male	6/29/2017	Abuse	In-Home	Family Member	CACD	None	Previous Investigation	None
Sophia Wellborn	Saline	2	White	Female	6/29/2017	Abuse	In-Home	Family Member	CACD	None	Previous Investigation	None

⁴ Child was not listed in the 2nd Quarter SFY 2017 QPR due to late notification.

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Appendix H: Summary of Reports Involving Near Child Fatality

True Near Fatality Reports

There were no true near child fatality reports during SFY 2017.

Unsubstantiated Near Fatality Reports

There were no unsubstantiated near child fatality reports during SFY 2017.

Pending Near Fatality Reports

There were no pending near child fatality reports during SFY 2017.

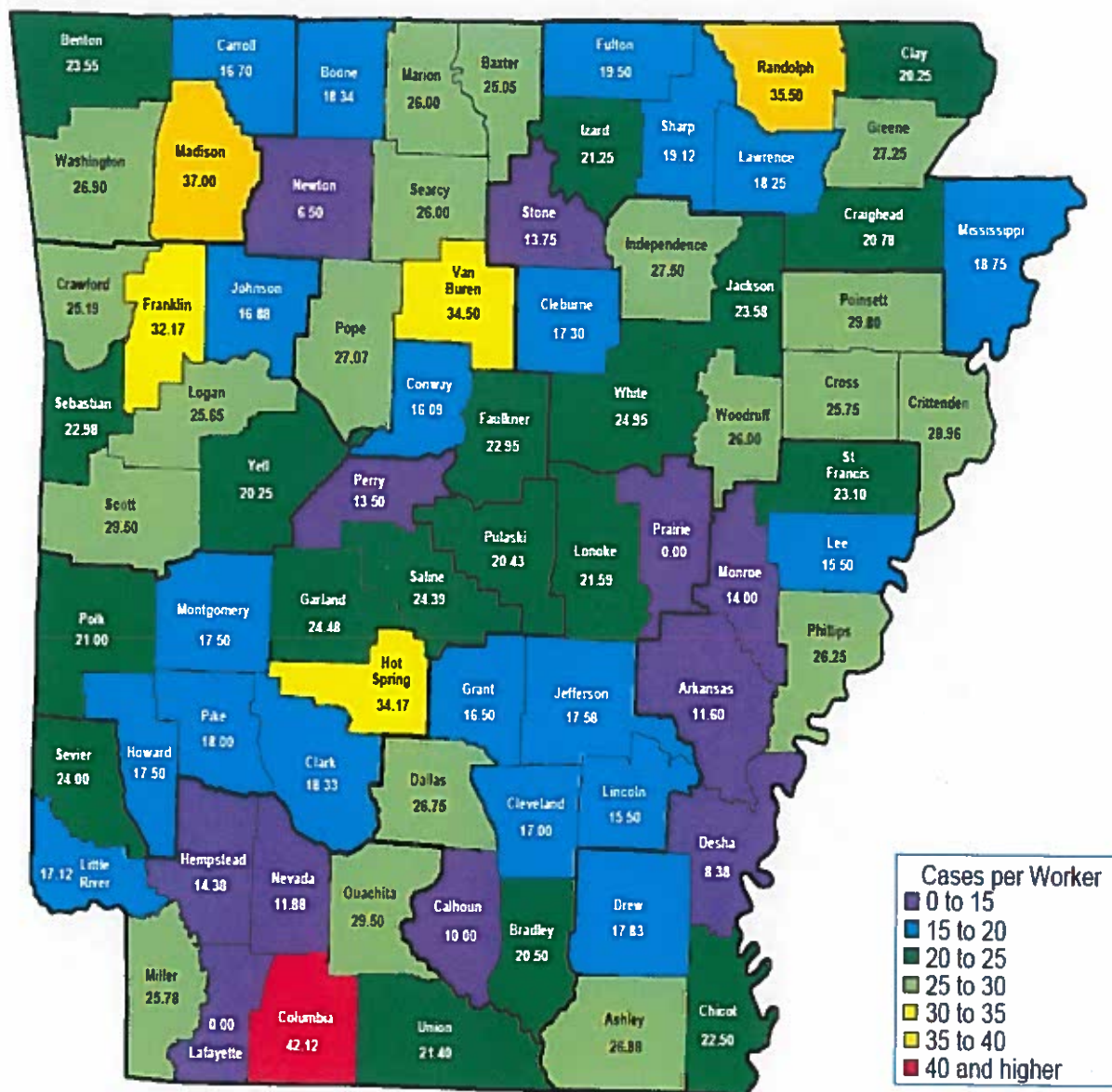
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Appendix I: Fatalities of Children in Foster Care Who Did Not Receive a Maltreatment Investigation

Child	County	Age	Race	Gender	Date of Death	Preliminary Cause of Death	Placement at the Time of Incident	Legal Action By the Department	Services Provided Prior to the Incident	Services Provided After the Incident
Child #1	Craighead	13	Asian	Male	8/22/2016	Medical Condition	Foster Care	None	Foster Care	None
Child #2	St. Francis	1	Black	Male	12/14/2016	Medical Condition	Foster Care	None	Foster Care	None
Child #3	Craighead	<1	Black	Male	1/15/2017	Medical Condition	Foster Care	None	Foster Care	None
Child #4	Pulaski	5	Hispanic	Male	3/6/2017	Medical Condition	Foster Care	None	Foster Care	None
Child #5	Benton	<1	White	Female	5/14/2017	SUIDS	Foster Care	None	Foster Care	None

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Appendix J: Average Caseload as of the End of SFY 2017, by County



Due to the fact that Lafayette and Prairie counties did not have any family service workers at the end of the SFY, their cases were assigned to workers from other counties.

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Appendix K: Foster Home Closure Reasons

Area	County	Total	Change in Family Circumstances	Foster Family's Decision	No Longer Meets Requirements	Adopted/Custody/Guardianship/Relative Only	Other	Pounded Abuse/Neglect	Provider/Services No Longer Needed
1	Benton (Bentonville)	69	9	21	8	27	2	0	2
1	Carroll (Berryville)	12	0	6	0	6	0	0	0
1	Madison (Huntsville)	7	0	2	2	1	1	0	1
1	Washington (Fayetteville)	44	1	15	7	17	2	1	1
2	Crawford (Van Buren)	34	0	7	6	17	3	0	1
2	Franklin (Ozark)	14	0	5	2	5	1	0	1
2	Johnson (Clarksville)	5	0	0	1	4	0	0	0
2	Logan (Booneville)	1	0	0	0	1	0	0	0
2	Logan (Paris)	1	0	0	0	1	0	0	0
2	Scott (Waldron)	5	0	0	0	3	0	0	2
2	Sebastian (Fort Smith)	40	3	10	4	21	0	1	1
2	Yell (Danville)	0	0	0	0	0	0	0	0
3	Clark (Arkadelphia)	4	0	2	0	1	0	0	1
3	Garland (Hot Springs)	12	0	7	0	3	0	0	2
3	Hot Spring (Malvern)	8	0	3	0	2	0	0	3
3	Howard (Nashville)	2	0	0	1	0	0	1	0
3	Montgomery (Mount Ida)	1	0	1	0	0	0	0	0
3	Perry (Perryville)	4	0	0	1	3	0	0	0
3	Pike (Murfreesboro)	0	0	0	0	0	0	0	0
3	Polk (Mena)	4	1	2	0	0	0	1	0
3	Saline (Benton)	26	3	15	2	4	0	2	0
4	Columbia (Magnolia)	4	0	2	1	1	0	0	0
4	Hempstead (Hope)	4	0	1	0	2	0	0	1
4	Lafayette (Lewisville)	1	0	0	0	1	0	0	0
4	Little River (Ashdown)	4	0	0	3	1	0	0	0
4	Miller (Texarkana)	9	1	3	4	1	0	0	0
4	Nevada (Prescott)	1	0	1	0	0	0	0	0
4	Ouachita (Camden)	2	0	2	0	0	0	0	0
4	Sevier (DeQueen)	4	0	0	4	0	0	0	0
4	Union (El Dorado)	12	2	5	0	5	0	0	0
5	Baxter (Mountain Home)	11	0	4	0	2	0	0	5
5	Boone (Harrison)	13	0	6	0	3	0	0	4
5	Conway (Morrilton)	3	0	1	0	2	0	0	0
5	Faulkner (Conway)	19	1	8	3	7	0	0	0
5	Marion (Yellville)	1	0	0	0	0	1	0	0
5	Newton (Jasper)	1	0	0	0	0	0	0	1
5	Pope (Russellville)	10	0	6	1	3	0	0	0
5	Searcy (Marshall)	0	0	0	0	0	0	0	0
5	Van Buren (Clinton)	3	0	1	0	2	0	0	0
6	Pulaski (East)	13	0	8	3	2	0	0	0
6	Pulaski (Jacksonville)	16	1	8	4	1	2	0	0
6	Pulaski (North)	24	2	11	6	5	0	0	0
6	Pulaski (South)	39	0	17	9	11	1	0	1
6	Pulaski (Southwest)	15	1	6	4	3	1	0	0
7	Bradley (Warren)	1	0	0	0	1	0	0	0
7	Calhoun (Hampton)	1	0	0	0	0	1	0	0
7	Cleveland (Rison)	4	0	1	0	1	0	0	2
7	Dallas (Fordyce)	0	0	0	0	0	0	0	0

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Area	County	Total	Change in Family Circumstances	Foster Family's Decision	No Longer Meets Requirements	Adopted/Custody/Guardianship/Relative Only	Other	Founded Abuse/Neglect	Provider/Services No Longer Needed
7	Grant (Sheridan)	4	0	1	0	3	0	0	0
7	Jefferson (Pine Bluff)	12	0	0	2	3	0	0	7
7	Lincoln (Star City)	0	0	0	0	0	0	0	0
7	Lonoke (Lonoke)	24	2	13	1	6	2	0	0
7	Prairie (DeValls Bluff)	0	0	0	0	0	0	0	0
8	Clay (Piggott & Corning)	4	1	2	0	1	0	0	0
8	Craighead (Jonesboro)	26	4	8	4	7	0	0	3
8	Fulton (Salem)	2	0	1	0	1	0	0	0
8	Greene (Paragould)	20	1	11	0	8	0	0	0
8	Izard (Melbourne)	2	0	1	0	1	0	0	0
8	Lawrence (Walnut Ridge)	14	0	6	1	5	1	0	1
8	Mississippi (Blytheville)	4	0	2	0	1	0	1	0
8	Mississippi (Osceola)	2	0	0	0	0	2	0	0
8	Randolph (Pocahontas)	7	1	2	0	4	0	0	0
8	Sharp (Ash Flat)	4	0	0	0	3	1	0	0
9	Cleburne (Heber Springs)	8	1	2	0	2	2	0	1
9	Crittenden (West Memphis)	15	0	4	4	5	2	0	0
9	Cross (Wynne)	6	1	1	2	2	0	0	0
9	Independence (Batesville)	20	1	6	1	8	4	0	0
9	Jackson (Newport)	1	1	0	0	0	0	0	0
9	Poinsett (Harrisburg)	13	1	5	0	1	0	0	6
9	Stone (Mountain View)	4	0	1	0	0	2	0	1
9	White (Searcy)	20	1	8	3	3	1	1	3
9	Woodruff (Augusta)	3	0	1	0	0	0	0	2
10	Arkansas (Dewitt)	5	0	3	0	2	0	0	0
10	Arkansas (Stuttgart)	3	0	2	0	0	0	0	1
10	Ashley (Hamburg)	0	0	0	0	0	0	0	0
10	Chicot (Lake Village)	4	0	1	1	1	0	0	1
10	Desha (McGehee)	1	0	1	0	0	0	0	0
10	Drew (Monticello)	3	0	2	0	0	0	0	1
10	Lee (Marianna)	0	0	0	0	0	0	0	0
10	Monroe (Brinkley)	1	0	0	0	0	0	0	1
10	Monroe (Clarendon)	0	0	0	0	0	0	0	0
10	Phillips (Helena)	4	0	0	2	1	0	0	1
10	St. Francis (Forrest City)	5	0	1	0	3	0	0	1
99	Out of State	18	1	0	6	6	2	0	3
	Statewide	767	41	272	103	247	34	8	62

Details of Major Categories Above (Statewide)		
Reason	Specific Reason	Number of Homes Closed
Adopted/Custody/Guardianship/Relative Only	Adopted	144
	App. Resides Out of State	1
	Child(ren) Left Care	55
	Custody/Guardianship	47
Change in Family Circumstances	Age of Parent	1
	Death of Parent	1
	Divorce	3
	Health of Parent	2
	Lost Employment	1
	Moved	18
	Personal Issues	13
	Pregnant	1
	Provider Moved Out of State	1

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILDREN AND FAMILY SERVICES
SFY 2017**

Details of Major Categories Above (Statewide)		
Reason	Specific Reason	Number of Homes Closed
Foster Family's Decision	App. Needs More Time	5
	App. No Longer Interested in Parenting	32
	App. Not Interested	7
	Changed to Adopt Only	31
	Provider Request	192
	Taking a Break	5
Founded Abuse/Neglect	Founded Abuse/Neglect	2
	True Maltreatment	6
No Longer Meets Requirements	App. Doesn't Meet Agcy Recruitment Pref.	1
	Arrested	1
	DHS Request	61
	Failed Re-evaluation/Non-Compliance	4
	Min. Requirements Not met For Approval	1
	Not taking Children when Contacted	3
	Out of Compliance	6
	Provider End Dated	26
Other	Contract Ended	2
	Duplicate	1
	Duplicate Applicant	1
	Other	30
Provider/Services No Longer Needed	Provider/Services No Longer Needed	62
		767

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILDREN AND FAMILY SERVICES
SFY 2017**

Appendix L: Summary of Foster Care Maltreatment Reports

Characteristics of Children in Foster Care Involved in Allegations of Maltreatment, SFY 2017

Five hundred and sixty four reports of alleged maltreatment, involving 589 children in foster care, were received by the hotline during SFY 2017.

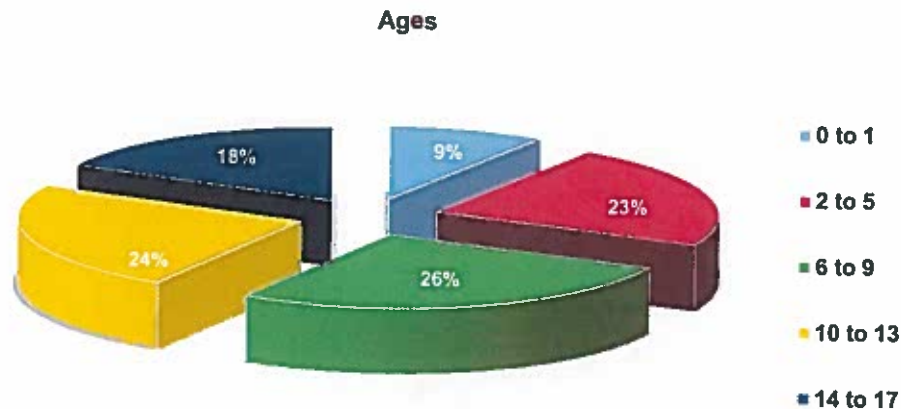
In 151 reports involving 193 children, foster parents⁵ were identified as the alleged offenders. As shown by the following chart, 15 of those reports were found to be true⁶ and all of the homes have been closed.

**Foster Home Maltreatment Reports
SFY 2017**

True	Unsubstantiated	Pending
15	134	2

All allegations of maltreatment concerning foster homes are investigated by the Crimes Against Children Division (CACD) of the Arkansas State Police. DCFS staff do not actively participate in the investigation of these reports. Allegations of maltreatment regarding foster homes require the agency to assess the safety of all children residing in the home.

The following charts describe the characteristics of the 193 foster children involved in allegations of maltreatment, with foster parents as the alleged offenders.

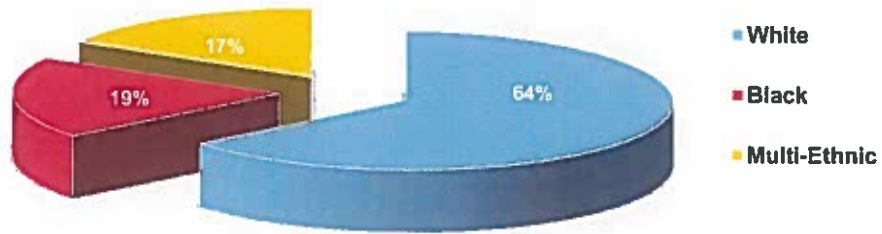


⁵ This includes foster family homes and therapeutic foster homes

⁶ The number of true investigations involving foster families reported in this report may differ from what was reported in individual quarterly reports for the same time period. This is due to the fact that some true findings were later overturned to unsubstantiated and some pending findings now have a final disposition.

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILDREN AND FAMILY SERVICES
SFY 2017**

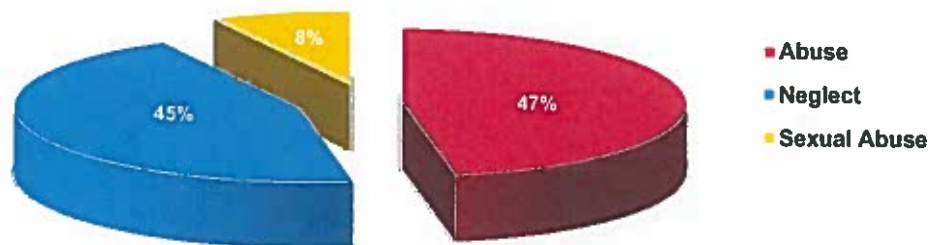
Race/Ethnicity



Gender



Allegation



**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF CHILDREN AND FAMILY SERVICES
SFY 2017**

County of Foster Homes in Which Alleged Maltreatment Occurred

County	Number of Children Involved in Maltreatment Report	County	Number of Children Involved in Maltreatment Report
Pulaski	24	White	3
Sebastian	15	Baxter	2
Mississippi	13	Bradley	2
Benton	13	Polk	2
Washington	10	Union	2
Jefferson	9	Izard	2
Pope	8	Prairie	2
Phillips	7	Miller	2
Craighead	7	Sharp	1
Boone	6	Randolph	1
Saline	6	Carroll	1
Greene	6	Cleburne	1
Crittenden	6	Howard	1
Faulkner	6	Poinsett	1
Garland	6	Hot Spring	1
Sevier	4	Cross	1
St. Francis	4	Lee	1
Lonoke	4	Franklin	1
Crawford	3	Arkansas	1
Van Buren	3	Grant	1
Drew	3	Conway	1

DIVISION

OF

COUNTY OPERATIONS

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)
SFY 2017
INTRODUCTION

Mission:

The mission of the Division of County Operations is to ensure the delivery of quality human services that strengthen the health and well being of Arkansas' children, families and adults.

Executive Staff:

Mary Franklin, Director
Robert Williams, Assistant Director, Field Operations
Larry Crutchfield, Assistant Director, Program Planning and Development
Lorie Williams, Assistant Director, Community Services

Fast Facts:

People Served Annually:	1,461,110
Facilities Regulated:	None
Division Established:	1985
Budget:	\$179,684,528 Million Total: (\$119.6 Million-Fed, \$45.99 Million-State, and \$14.09 Million-Other)
Staff:	1,788 Budgeted Positions (including 60 Tobacco)
Institutions Operated:	86 DHS County Offices/Access Arkansas Processing Center

Programs:

- **Medicaid** – The Division of County Operations enrolls eligible individuals in the Medicaid Program to assist with payment of medical services, prescription drugs and other related services. Approximately **777,475** Arkansas children and adults were eligible for medical care through the Medicaid program during State Fiscal Year 2017. Clients counted as receiving this service may have also received additional services shown on this page.
- **Arkansas Works** - This program allows certain low-income adults in Arkansas to purchase private insurance through the Health Insurance Marketplace. Individuals in this program will have the entirety of their premium paid by federal Medicaid funds. Those with incomes at or below 100% FPL, will also have any cost sharing paid by the program. Those with incomes from 101% to 138% of FPL will have cost sharing with a maximum out-of-pocket cap on cost sharing at 5% of household income. Individuals who have exceptional health care needs will be screened out of the program and provided with services through the traditional Medicaid program. Approximately **364,722** Arkansas adults were eligible for the private option funded through the Medicaid program during State Fiscal Year 2017.
- **Transitional Employment Assistance (TEA)** – This program provides time-limited cash assistance each month to low-income families with dependent children. Approximately **13,978** people were provided this service during State Fiscal Year 2017. Clients counted as receiving this service may have also received additional services shown on this page.
- **Work Pays** - The Work Pays Program is an incentive program designed to encourage working TEA clients to remain employed after closure of the TEA case while increasing their hours of work and/or hourly wage. Families participating in Arkansas Work Pays will receive a monthly cash assistance payment in the amount of \$204 for up to 24 months, provided they meet the Work Pays eligibility requirements. This work incentive program is limited to 3,000 families per month. In State Fiscal Year 2017, there were **2,869** individuals that participated in this program. Clients counted as receiving this service may have also received additional services shown on this page.
- **Supplemental Nutrition Assistance Program SNAP** (Formerly known as the Food Stamp Program) – This program provides a nutrition safety net for low-income children, families and adults. Over **\$513 million** in benefits were provided to **537,536** people during State Fiscal Year 2017. Clients counted as receiving this service may have also received additional services shown on this page.

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)
SFY 2017**

Programs: (continued)

- **Commodity Distribution/Emergency Food** – This program provides USDA-donated food to needy and unemployed people through school lunch programs, charitable and correctional institutions, child feeding programs, disaster organizations, soup kitchens and food banks. More than **24.25 million** pounds of food was provided in SFY 2017.
- **Refugee Resettlement** – This program provides temporary cash and medical assistance to eligible refugees and entrants to help them become self-sufficient.
- **Community Services Block Grant (CSBG) Program** – This program provides annual funding to the 16 Community Action Agencies in the state to support services and activities that assist low-income families to become self-sufficient. More than **\$8.08 million** funding was provided in SFY 2017.
- **Home Energy Assistance Program** – This program provides financial assistance each year to help households meet home energy costs. Case management activities designed to encourage and enable households to reduce their energy costs and thereby, their need for financial assistance, are also provided. Approximately **119,261** households were provided with financial assistance in SFY 2017.
- **Emergency Shelter Program** – This program provides grant funds to local community homeless shelters. **\$2,081,178** was provided to **45** homeless shelters in SFY 2017, serving approximately 9,276 individuals.

Source: DCO Website

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)
SFY 2017**

EXPENDITURES*

Expenditures

DCO Administration:

00 - Regular Salaries	\$	55,965,382
01 - Extra Help		333,991
02 - Maintenance & Operations		22,429,051
03 - Personal Services Matching		21,410,043
06 - Overtime		372
09 - Conference Fees & Travel		124,113
10 - Professional Fees & Services		5,213,881
11 - Capital Outlay		-
15 - Claims		-
44 - Data Processing Services		4,744,492
Sub-Total	\$	110,221,324

Tobacco Settlement - Medicaid Expansion Program:

00 - Regular Salaries	\$	1,657,882
02 - Maintenance & Operations		124,210
03 - Personal Services Matching		680,821
44 - Data Processing Services		-
Sub-Total	\$	2,462,913

DCO Programs:

Hunger Coalition	\$	995,113
AABD (State)		-
Emergency Food/Commodity Surplus Food Program (Federal)		720,759
Low-Income Energy Assistance (Federal)		19,876,171
Refugee Resettlement (Federal)		6,344
Emergency Solutions Program (Homeless Assist.) (Federal)		2,476,142
TEA Employment Services		948,699
TEA/Work Pays Cash Assistance, Relocation, Diversions		6,112,944
SNAP Employment & Training		263,113
Community Services Block Grant (Federal)		8,062,364
Commodity Distribution - SAC Fund - Operating Exp		3,263
Commodity Distribution - SAC Fund - Travel & Conf Fees		-
Commodity Distribution - SAC Fund - Capital Outlay		-
Sub-Total	\$	39,464,911

GRAND TOTAL

\$ 152,149,148

*This table does not reflect the billions in Medicaid and SNAP public assistance benefits authorized by DCO eligibility workers in SFY 2017 as these payments are not reflected in the DCO budget.

TEA

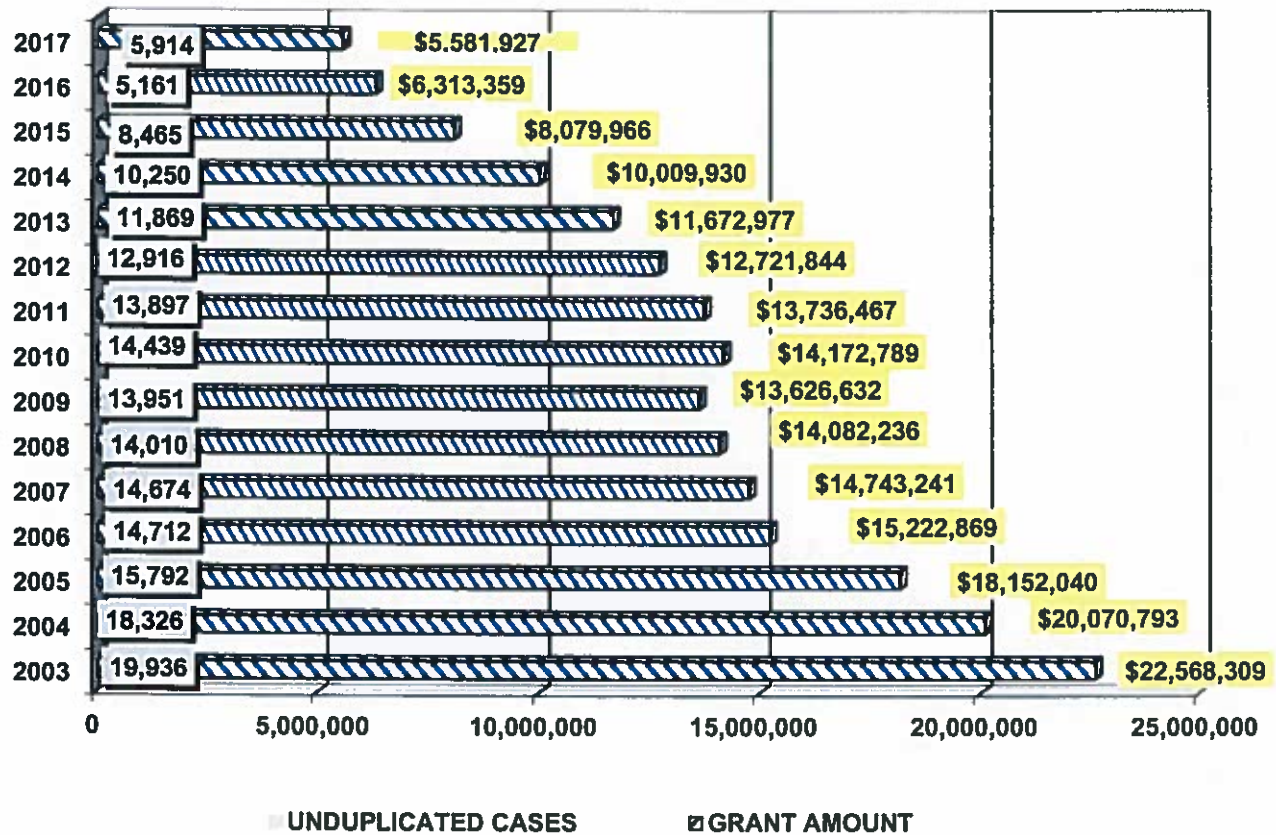
TEA CASES, PERSONS AND GRANT AMOUNT

(1) Unduplicated count for TEA Categories 20, 23, & 24
Source: Cases Column - AnswerRpt Database
Adults Column - AnswerRpt Database

(2) Does not reflect cancellations and/or adjustments.
 Children Column - AnswerRight Database
 Grant Amount Column - Monthly TEA Payroll Reports

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)**

**SFY 2017
TEA CASES AND GRANT AMOUNT
SFY 2003 - 2016**



SFY	UNDUPLICATED CASES	GRANT AMOUNT
2003	19,936	\$22,568,309
2004	18,326	\$20,070,793
2005	15,792	\$18,152,040
2006	14,712	\$15,222,869
2007	14,674	\$14,743,241
2008	14,010	\$14,082,236
2009	13,951	\$13,626,632
2010	14,439	\$14,172,789
2011	13,897	\$13,736,467
2012	12,916	\$12,721,844
2013	11,869	\$11,672,977
2014	10,250	\$10,009,930
2015	8,465	\$8,079,966
2016	5,161	\$6,313,359
2017	5,914	\$5,581,927

Sources: Cases Column - AnswerRpt Database; Grant Amount Column - Monthly TEA Payroll Reports

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)
SFY 2017
CHILDREN RECEIVING TEA
BY AGE GROUP

County	5 & Under Male	5 & Under Female	6-12 M Male	6-12 F Female	13-17 M Male	13-17 F Female	TOTAL Male	TOTAL Female	TOTAL
ARKANSAS	17	13	7	7	2	3	26	23	49
ASHLEY	16	21	11	25	12	9	39	55	94
BAXTER	22	24	15	21	6	9	43	54	97
BENTON	66	61	39	64	38	35	143	160	303
BOONE	40	31	24	31	7	11	71	73	144
BRADLEY	18	14	17	18	12	8	47	40	87
CALHOUN	3	1	1	4	0	0	4	5	9
CARROLL	5	6	8	7	4	3	17	16	33
CHICOT	20	26	21	17	3	8	44	51	95
CLARK	9	5	4	4	0	1	13	10	23
CLAY	12	10	11	12	8	9	31	31	62
CLEBURNE	17	5	9	21	3	6	29	32	61
CLEVELAND	5	3	5	13	6	3	16	19	35
COLUMBIA	25	18	16	17	5	7	46	42	88
CONWAY	14	25	20	13	10	9	44	47	91
CRAIGHEAD	100	80	60	62	13	23	173	165	338
CRAWFORD	25	27	23	28	9	17	57	72	129
CRITTENDEN	120	113	71	70	32	27	223	210	433
CROSS	11	22	8	20	1	4	20	46	66
DALLAS	12	9	4	6	3	7	19	22	41
DESHA	27	15	12	13	6	6	45	34	79
DREW	20	19	13	10	3	7	36	36	72
FAULKNER	66	45	48	40	26	23	140	108	248
FRANKLIN	8	8	12	6	9	9	29	23	52
FULTON	8	6	2	3	3	4	13	13	26
GARLAND	79	58	49	49	15	23	143	130	273
GRANT	5	2	11	4	4	8	20	14	34
GREENE	34	17	26	26	7	10	67	53	120
HEMPSTEAD	9	14	10	9	6	7	25	30	55
HOT SPRING	11	7	8	5	3	3	22	15	37
HOWARD	11	11	16	11	3	4	30	26	56
INDEPENDENCE	11	20	25	22	18	18	54	60	114
IZARD	2	5	7	3	1	3	10	11	21
JACKSON	29	31	17	15	14	8	60	54	114
JEFFERSON	129	114	54	69	21	33	204	216	420
JOHNSON	20	22	27	28	11	6	58	56	114
LAFAYETTE	9	4	6	3	4	3	19	10	29
LAWRENCE	8	15	12	16	7	7	27	38	65
LEE	26	33	24	20	3	5	53	58	111

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)
SFY 2017

CHILDREN RECEIVING TEA
BY AGE GROUP

County	5 & Under Male	5 & Under Female	6-12 M Male	6-12 F Female	13-17 M Male	13-17 F Female	TOTAL Male	TOTAL Female	TOTAL
LINCOLN	8	5	5	9	4	4	17	18	35
LITTLE RIVER	15	10	17	10	6	2	38	22	60
LOGAN	15	12	15	11	8	5	38	28	66
LONOKE	35	26	29	31	20	19	84	76	160
MADISON	6	8	6	4	2	3	14	15	29
MARION	12	6	12	7	6	4	30	17	47
MILLER	67	75	56	65	20	22	143	162	305
MISSISSIPPI	74	72	26	51	15	23	115	146	261
MONROE	5	10	7	8	4	3	16	21	37
MONTGOMERY	3	2	1	6	4	2	8	10	18
NEVADA	9	6	9	6	2	0	20	12	32
NEWTON	4	1	0	1	3	0	7	2	9
OUACHITA	43	26	20	36	8	17	71	79	150
PERRY	5	5	3	4	1	1	9	10	19
PHILLIPS	117	90	47	52	15	34	179	176	355
PIKE	4	4	3	8	4	1	11	13	24
POINSETT	42	26	44	29	16	13	102	68	170
POLK	21	13	13	18	11	10	45	41	86
POPE	12	8	13	9	2	4	27	21	48
PRAIRIE	9	8	7	0	1	0	17	8	25
PULASKI EAST	76	61	24	40	18	18	118	119	237
PULASKI JACKSONVILL	80	68	39	56	14	26	133	150	283
PULASKI NORTH	101	100	68	54	27	28	196	182	378
PULASKI SOUTH	79	78	41	44	16	19	136	141	277
PULASKI SOUTHWEST	106	117	76	80	29	21	211	218	429
RANDOLPH	6	12	4	7	3	2	13	21	34
SALINE	17	21	20	29	10	10	47	60	107
SCOTT	8	10	7	2	4	5	19	17	36
SEARCY	4	2	2	5	1	1	7	8	15
SEBASTIAN	89	94	80	75	32	36	201	205	406
SEVIER	13	10	13	23	5	8	31	41	72
SHARP	32	16	16	18	8	7	56	41	97
ST. FRANCIS	57	65	25	29	11	33	93	127	220
STONE	3	4	7	9	3	1	13	14	27
UNION	23	22	13	16	12	14	48	52	100
VAN BUREN	6	2	6	6	1	6	13	14	27
WASHINGTON	100	83	103	88	43	48	246	219	465
WHITE	93	95	66	61	22	32	181	188	369
WOODRUFF	10	5	5	4	6	4	21	13	34
YELL	3	2	3	3	0	0	6	5	11
State Total	2,481	2,240	1,704	1,826	755	872	4,940	4,938	9,878

Source: AnswerRpt Database

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)**

SFY 2017

**ADULTS RECEIVING TEA
BY AGE GROUP**

County	19 & Under Male	19 & Under Female	20-29 Male	20-29 Female	30-39 Male	30-39 Female	40-44 Male	40-44 Female	45 & Over Male	45 & Over Female	TOTAL Male	TOTAL Female	TOTAL
ARKANSAS	0	0	0	14	0	5	1	1	0	0	1	20	21
ASHLEY	0	3	1	17	1	9	0	3	0	1	2	33	35
BAXTER	1	1	2	25	3	7	0	8	2	2	8	41	49
BENTON	5	4	0	41	3	36	1	5	1	6	10	92	102
BOONE	0	5	1	25	6	17	0	4	2	2	9	53	62
BRADLEY	0	1	0	18	0	10	1	2	1	1	2	32	34
CALHOUN	1	0	0	1	0	1	0	0	0	0	1	2	3
CARROLL	0	2	1	3	1	7	0	0	2	2	4	14	18
CHICOT	1	2	0	20	0	8	1	2	0	1	2	33	35
CLARK	0	2	0	7	0	5	0	0	0	0	0	14	14
CLAY	1	0	1	12	0	7	1	1	0	1	3	21	24
CLEBURNE	0	1	0	9	4	12	0	2	1	1	5	25	30
CLEVELAND	1	0	2	5	1	8	0	0	0	0	4	13	17
COLUMBIA	0	2	0	23	0	3	0	2	0	0	0	30	30
CONWAY	0	0	1	18	5	14	2	1	2	0	10	33	43
CRAIGHEAD	1	7	4	76	4	43	0	3	2	5	11	134	145
CRAWFORD	2	3	3	20	8	9	0	4	0	0	13	36	49
CRITTENDEN	2	14	2	112	1	38	2	8	1	4	8	174	182
CROSS	0	1	0	18	0	7	0	0	0	1	0	27	27
DALLAS	0	0	0	6	2	4	0	1	0	1	2	12	14
DESHA	3	1	0	18	1	10	0	2	0	1	4	32	36
DREW	0	2	1	17	2	8	0	1	0	1	3	29	32
FAULKNER	2	4	10	56	2	21	2	2	3	7	19	90	109
FRANKLIN	1	0	0	5	3	4	2	0	1	0	7	9	16
FULTON	0	2	1	4	0	2	0	0	0	0	1	8	9
GARLAND	3	3	4	51	3	27	3	7	0	8	13	96	109
GRANT	0	0	0	3	1	4	2	0	0	1	3	8	11
GREENE	1	1	0	20	1	9	0	1	2	0	4	31	35
HEMPSTEAD	0	4	0	10	1	6	0	2	1	1	2	23	25
HOT SPRING	0	1	0	10	0	3	0	1	0	2	0	17	17
HOWARD	0	1	1	11	1	9	0	1	1	0	3	22	25
INDEPENDENCE	0	0	2	15	4	10	0	2	2	4	8	31	39
IZARD	0	0	0	2	0	2	1	0	1	1	2	5	7
JACKSON	0	2	3	24	2	14	1	3	4	1	10	44	54
JEFFERSON	2	19	1	122	1	33	2	5	0	4	6	183	189
JOHNSON	1	0	3	20	6	18	1	4	0	1	11	43	54
LAFAYETTE	1	2	0	6	0	2	0	0	0	1	1	11	12
LAWRENCE	2	3	0	12	0	6	0	1	1	0	3	22	25
LEE	2	6	3	30	2	6	0	1	0	0	7	43	50
LINCOLN	0	0	0	5	0	2	1	1	0	0	1	8	9
LITTLE RIVER	0	0	1	13	0	5	1	2	0	1	2	21	23

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)**

SFY 2017

**ADULTS RECEIVING TEA
BY AGE GROUP**

County	19 & Under Male	19 & Under Female	20-29 Male	20-29 Female	30-39 Male	30-39 Female	40-44 Male	40-44 Female	45 & Over Male	45 & Over Female	TOTAL Male	TOTAL Female	TOTAL
LOGAN	0	1	5	14	3	5	0	5	0	1	8	26	34
LONOKE	0	3	3	24	4	21	1	2	1	1	9	51	60
MADISON	0	0	0	5	0	1	0	0	0	0	0	6	6
MARION	0	1	0	5	1	4	0	2	0	1	1	13	14
MILLER	1	8	1	63	2	30	0	8	1	2	5	111	116
MISSISSIPPI	2	14	4	61	2	18	1	2	0	3	9	98	107
MONROE	0	1	0	7	1	2	0	0	1	2	2	12	14
MONTGOMERY	0	0	0	3	0	2	0	0	0	0	0	5	5
NEVADA	0	1	0	8	2	2	0	1	0	0	2	12	14
NEWTON	0	0	0	3	0	1	0	1	0	0	0	5	5
OUACHITA	1	7	1	31	2	15	0	1	2	5	6	59	65
PERRY	0	0	0	3	0	1	0	0	0	0	0	4	4
PHILLIPS	1	18	4	104	4	29	1	4	2	12	157	169	169
PIKE	0	0	1	4	1	3	0	1	0	0	2	8	10
POINSETT	1	5	1	27	4	26	2	3	0	3	8	64	72
POLK	0	2	1	16	0	13	1	2	2	1	4	34	38
POPE	0	1	0	12	2	7	2	1	0	2	4	23	27
PRAIRIE	1	1	1	8	0	5	0	1	0	0	2	15	17
PULASKI EAST	0	1	0	79	4	30	1	3	0	3	5	116	121
PULASKI JACKSONVILLE	1	2	2	69	4	32	4	7	3	7	14	117	131
PULASKI NORTH	1	8	3	82	1	35	1	4	1	1	7	130	137
PULASKI SOUTH	1	5	2	68	2	37	1	3	1	2	7	115	122
PULASKI SOUTHWEST	1	11	2	100	4	38	1	6	0	6	8	161	169
RANDOLPH	1	1	0	5	1	2	0	0	0	0	2	8	10
SALINE	0	1	1	23	1	8	0	3	0	1	2	36	38
SCOTT	1	0	2	8	1	3	0	1	0	0	4	12	16
SEARCY	1	0	0	2	0	2	0	0	0	0	1	4	5
SEBASTIAN	3	5	5	75	5	40	5	7	4	5	22	132	154
SEVIER	0	2	2	10	1	5	1	0	0	2	4	19	23
SHARP	2	2	6	17	4	14	1	4	2	2	15	39	54
ST. FRANCIS	0	16	3	60	1	21	1	6	3	0	8	103	111
STONE	0	0	0	3	0	2	0	0	0	1	0	6	6
UNION	0	1	0	19	0	5	0	3	0	0	0	28	28
VAN BUREN	0	1	1	5	0	4	0	1	1	0	2	11	13
WASHINGTON	2	9	6	63	8	56	5	11	5	5	26	144	170
WHITE	6	6	13	71	12	50	8	8	2	4	41	139	180
WOODRUFF	0	0	0	9	1	2	0	1	0	0	1	12	13
YELL	0	0	0	0	0	1	0	1	0	0	0	2	2
State Total	60	233	118	2,090	147	1,023	62	182	61	124	448	3,652	4,100

Source: AnswerRpt Database

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)
SFY 2017
TEA
REASONS FOR CLOSURES

Descriptions	Total	Descriptions	Total
Absent Parent Returned	14	Resources	1
Change in Eligibles	2	Social Security Benefit	22
Change Other Federal	1	System -SSI Benefits	48
Change State/Local	4	System Closure	10
Child reached age limit	67	SystemTEA Lifetime limit	3
Child Support Income	9	TEA 60 mo no ext not emp	6
Death	15	TEA Class Attendance	1
Earnings Exceeds FPL	21	TEA Close Extnd Found Emp	2
Failed to keep appointmen	6	TEA Close Not Emp or Extn	2
Failed to meet Init Elig	2	TEA EP Non-Comply	5
Failed to meet participat	4	TEA Excess Income	84
Failed to provide info	257	TEA Extra Paymnt-Earning	841
Failed to verify income	63	TEA Extra Paymnts-Request	477
Form not returned	78	TEA Lifetime limit	67
Institutionalized Not LTC	3	TEA OCSE Compliance 1st	1
IPV-First offense	1	TEA OCSE Compliance 2Plus	1
Minor Parent Turned 18 yr	12	TEA PRA Non-Comply	3
No Child in Home	173	TEA QA Non-compliance	1
Not State Resident	150	UI-ESD reported	8
Other-Needs Related	16	UI-not ESD reported	2
Other-Non Need	66	Unable to locate	62
Refused other requirement	5	Unable to locate-mail	75
Req Close Extended Employ	2	Veteran's Benefits	1
Request Presrve Life Benf	11	WrkActvty Non-Comply Clo	231
Requested closure	670		
		Total	3,606

WORK PAYS

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)**

SFY 2017

WORK PAYS

CASES, PERSONS AND GRANT AMOUNT

County	Cases ⁽¹⁾	Adults ⁽¹⁾	Children ⁽¹⁾	Grant Amount ⁽¹⁾	County	Cases ⁽¹⁾	Adults ⁽¹⁾	Children ⁽¹⁾	Grant Amount ⁽¹⁾
ARKANSAS	5	5	12	5,865	LINCOLN	3	4	5	1,530
ASHLEY	2	2	4	2,142	LITTLE RIVER	7	9	13	6,834
BAXTER	11	13	18	14,484	LOGAN	5	6	9	8,670
BENTON	13	15	21	11,781	LONOKE	13	15	22	18,666
BOONE	12	12	22	14,178	MADISON	2	2	4	816
BRADLEY	6	8	16	9,639	MARION	5	7	11	6,885
CARROLL	4	4	11	6,477	MILLER	31	33	64	48,093
CHICOT	7	7	15	7,854	MISSISSIPPI	25	25	45	26,826
CLARK	1	1	1	816	MONROE	4	4	7	6,120
CLAY	3	3	5	3,264	MONTGOMERY	2	2	6	2,346
CLEBURNE	4	4	7	2,703	NEVADA	1	1	2	1,428
CLEVELAND	4	6	8	5,304	NEWTON	2	3	4	1,122
COLUMBIA	5	5	11	8,466	OUACHITA	18	18	29	17,697
CONWAY	13	15	24	16,524	PHILLIPS	54	55	99	72,012
CRAIGHEAD	43	41	83	62,271	POINSETT	5	7	13	6,222
CRAWFORD	9	13	16	12,699	POLK	7	7	16	6,834
CRITTENDEN	38	40	79	42,330	POPE	11	13	24	15,657
CROSS	6	6	12	5,814	PRAIRIE	1	1	1	2,040
DALLAS	2	3	5	1,275	PULASKI EAST	35	36	59	47,226
DESHA	4	4	11	4,029	PULASKI JACKSONVILI	37	38	71	51,918
DREW	13	13	22	11,832	PULASKI NORTH	57	57	97	53,856
FAULKNER	42	46	73	49,980	PULASKI SOUTH	40	40	80	38,403
FRANKLIN	1	2	3	2,244	PULASKI SOUTHWEST	54	54	103	65,280
FULTON	2	2	4	3,264	RANDOLPH	1	1	2	2,856
GARLAND	14	14	43	20,808	SALINE	19	19	37	21,063
GREENE	1	1	2	102	SCOTT	5	5	6	4,896
HEMPSTEAD	5	6	10	7,956	SEARCY	1	1	4	1,020
HOT SPRING	2	2	5	3,672	SEBASTIAN	24	25	45	35,394
HOWARD	2	2	3	969	SEVIER	2	2	5	867
INDEPENDENCE	11	13	20	18,258	SHARP	6	7	6	9,282
IZARD	3	3	7	4,896	ST. FRANCIS	30	31	58	37,485
JACKSON	8	8	13	10,404	UNION	13	14	23	16,167
JEFFERSON	56	59	108	66,912	VAN BUREN	2	2	6	1,530
JOHNSON	5	6	11	6,426	WASHINGTON	24	25	48	28,305
LAFAYETTE	1	1	2	2,448	WHITE	36	39	63	50,643
LAWRENCE	3	3	6	3,570	WOODRUFF	5	5	9	2,856
LEE	20	20	37	28,764	YELL	1	1	1	1,632
State Total					969	1,022	1,847	\$ 1,200,897	

(1) Unduplicated count for Work Pays Category 84.

Source: Cases Column - AnswerRpt Database
Adults Column - AnswerRpt Database

(2) Does not reflect cancellations, adjustments or employment bonuses.

Children Column - AnswerRpt Database
Grant Amount Column - Monthly TEA Payroll Reports

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)
SFY 2017
CHILDREN RECEIVING WORK PAYS

County	Male	Female	Total	County	Male	Female	Total
ARKANSAS	8	4	12	LINCOLN	3	2	5
ASHLEY	2	2	4	LITTLE RIVER	5	8	13
BAXTER	11	7	18	LOGAN	5	4	9
BENTON	12	9	21	LONOKE	9	13	22
BOONE	14	8	22	MADISON	3	1	4
BRADLEY	6	10	16	MARION	8	3	11
CARROLL	5	6	11	MILLER	33	31	64
CHICOT	6	9	15	MISSISSIPPI	23	22	45
CLARK	1	0	1	MONROE	4	3	7
CLAY	4	1	5	MONTGOMERY	3	3	6
CLEBURNE	5	2	7	NEVADA	2	0	2
CLEVELAND	3	5	8	NEWTON	3	1	4
COLUMBIA	6	5	11	OUACHITA	15	14	29
CONWAY	10	14	24	PHILLIPS	47	52	99
CRAIGHEAD	36	47	83	POINSETT	7	6	13
CRAWFORD	7	9	16	POLK	6	10	16
CRITTENDEN	41	38	79	POPE	13	11	24
CROSS	5	7	12	PRAIRIE	0	1	1
DALLAS	5	0	5	PULASKI EAST	26	33	59
DESHA	5	6	11	PULASKI JACKSONVILLE	30	41	71
DREW	8	14	22	PULASKI NORTH	50	47	97
FAULKNER	38	35	73	PULASKI SOUTH	37	43	80
FRANKLIN	3	0	3	PULASKI SOUTHWEST	54	49	103
FULTON	3	1	4	RANDOLPH	1	1	2
GARLAND	23	20	43	SALINE	15	22	37
GREENE	2	0	2	SCOTT	3	3	6
HEMPSTEAD	4	6	10	SEARCY	1	3	4
HOT SPRING	3	2	5	SEBASTIAN	20	25	45
HOWARD	2	1	3	SEVIER	4	1	5
INDEPENDENCE	8	12	20	SHARP	3	3	6
IZARD	4	3	7	ST. FRANCIS	28	30	58
JACKSON	8	5	13	UNION	8	15	23
JEFFERSON	58	50	108	VAN BUREN	2	4	6
JOHNSON	5	6	11	WASHINGTON	27	21	48
LAFAYETTE	2	0	2	WHITE	32	31	63
LAWRENCE	5	1	6	WOODRUFF	4	5	9
LEE	18	19	37	YELL	0	1	1
				State Total	920	927	1,847

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)
SFY 2017

ADULTS RECEIVING WORK PAYS
BY AGE GROUP

County	19 & Under Male	19 & Under Female	20-29 Male	20-29 Female	30-39 Male	30-39 Female	40-44 Male	40-44 Female	45 & Over Male	45 & Over Female	Total Male	Total Female	Total
ARKANSAS	0	0	0	3	0	1	0	1	0	0	0	5	5
ASHLEY	0	0	0	1	0	1	0	0	0	0	0	2	2
BAXTER	0	0	0	6	2	4	1	0	0	0	3	10	13
BENTON	0	2	0	6	0	4	0	2	0	1	0	15	15
BOONE	0	0	0	4	0	6	0	1	0	1	0	12	12
BRADLEY	0	0	2	5	1	0	0	0	0	0	3	5	8
CARROLL	0	0	0	0	0	3	0	1	0	0	0	4	4
CHICOT	0	0	0	3	0	3	0	1	0	0	0	7	7
CLARK	0	0	0	1	0	0	0	0	0	0	0	1	1
CLAY	0	0	0	3	0	0	0	0	0	0	0	3	3
CLEBURNE	0	0	0	2	1	1	0	0	0	0	1	3	4
CLEVELAND	0	0	1	1	1	3	0	0	0	0	2	4	6
COLUMBIA	0	0	0	3	0	1	0	1	0	0	0	5	5
CONWAY	0	0	0	5	1	7	0	0	1	1	2	13	15
CRAIGHEAD	0	1	0	26	0	13	0	1	0	0	0	41	41
CRAWFORD	1	0	2	5	2	2	0	0	1	0	6	7	13
CRITTENDEN	0	0	0	25	0	10	2	2	1	0	3	37	40
CROSS	0	0	0	3	0	3	0	0	0	0	0	6	6
DALLAS	0	0	0	0	1	2	0	0	0	0	1	2	3
DESHA	0	0	0	1	0	3	0	0	0	0	0	4	4
DREW	0	1	0	5	1	6	0	0	0	0	1	12	13
FAULKNER	0	0	1	27	1	10	0	2	2	3	4	42	46
FRANKLIN	0	0	0	1	0	0	1	0	0	0	1	1	2
FULTON	0	0	0	0	0	2	0	0	0	0	0	2	2
GARLAND	0	0	0	6	1	6	0	1	0	0	1	13	14
GREENE	0	0	0	1	0	0	0	0	0	0	0	1	1
HEMPSTEAD	0	0	1	3	0	2	0	0	0	0	1	5	6
HOT SPRING	0	0	0	2	0	0	0	0	0	0	0	2	2
HOWARD	0	0	0	2	0	0	0	0	0	0	0	2	2
INDEPENDENCE	0	0	0	3	2	8	0	0	0	0	2	11	13
IZARD	0	0	0	0	1	1	0	0	0	1	1	2	3
JACKSON	0	0	0	6	0	2	0	0	0	0	0	8	8
JEFFERSON	0	0	1	41	1	13	1	2	0	0	3	56	59
JOHNSON	0	0	0	2	1	3	0	0	0	0	1	5	6
LAFAYETTE	0	0	0	1	0	0	0	0	0	0	0	1	1
LAWRENCE	0	0	0	1	0	2	0	0	0	0	0	3	3
LEE	0	0	0	16	0	4	0	0	0	0	0	20	20
LINCOLN	1	0	0	0	1	1	1	0	0	0	3	1	4
LITTLE RIVER	0	0	1	4	0	2	1	1	0	0	2	7	9

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)
SFY 2017

ADULTS RECEIVING WORK PAYS
BY AGE GROUP

County	19 & Under Male	19 & Under Female	20-29 Male	20-29 Female	30-39 Male	30-39 Female	40-44 Male	40-44 Female	45 & Over Male	45 & Over Female	Total Male	Total Female	Total
LOGAN	0	0	1	4	0	1	0	0	0	0	1	5	6
LONOKE	0	1	1	8	0	2	0	1	1	1	2	13	15
MADISON	0	0	0	2	0	0	0	0	0	0	0	2	2
MARION	0	0	1	4	0	0	1	1	0	0	2	5	7
MILLER	0	0	1	22	1	9	0	0	0	0	2	31	33
MISSISSIPPI	0	0	0	19	0	4	0	2	0	0	0	25	25
MONROE	0	0	0	4	0	0	0	0	0	0	0	4	4
MONTGOMERY	0	0	0	0	0	2	0	0	0	0	0	2	2
NEVADA	0	0	0	0	0	1	0	0	0	0	0	1	1
NEWTON	0	0	0	2	1	0	0	0	0	0	1	2	3
OUACHITA	0	0	1	14	0	2	0	0	1	0	2	16	18
PHILLIPS	0	1	1	33	1	18	0	1	0	0	2	53	55
POINSETT	0	0	0	2	2	2	0	0	0	1	2	5	7
POLK	0	0	0	3	0	3	1	0	0	0	1	6	7
POPE	0	0	1	9	1	2	0	0	0	0	2	11	13
PRAIRIE	0	0	0	0	0	1	0	0	0	0	0	1	1
PULASKI EAST	0	0	0	21	1	10	0	3	0	1	1	35	36
PULASKI JACKSONVILLE	0	1	0	20	0	11	1	3	1	1	2	36	38
PULASKI NORTH	0	3	1	34	0	18	0	1	0	0	1	56	57
PULASKI SOUTH	0	1	0	26	0	13	0	0	0	0	0	40	40
PULASKI SOUTHWEST	0	0	0	39	0	14	0	1	0	0	0	54	54
RANDOLPH	0	0	0	1	0	0	0	0	0	0	0	1	1
SALINE	0	0	0	10	0	7	0	1	0	1	0	19	19
SCOTT	0	0	0	4	0	0	0	1	0	0	0	5	5
SEARCY	0	0	0	0	1	0	0	0	0	0	1	0	1
SEBASTIAN	0	0	0	11	1	11	1	1	0	0	2	23	25
SEVIER	0	0	0	1	0	1	0	0	0	0	0	2	2
SHARP	0	1	0	1	0	2	0	3	0	0	0	7	7
ST. FRANCIS	0	2	0	20	1	5	0	2	0	1	1	30	31
UNION	0	0	0	6	0	5	0	2	1	0	1	13	14
VAN BUREN	0	0	0	1	0	1	0	0	0	0	0	2	2
WASHINGTON	0	0	0	14	4	6	0	1	0	0	4	21	25
WHITE	0	0	2	18	1	14	1	3	0	0	4	35	39
WOODRUFF	0	0	0	5	0	0	0	0	0	0	0	5	5
YELL	0	0	0	0	0	1	0	0	0	0	0	1	1
State Total	2	14	19	582	33	295	12	43	9	13	75	947	1,022

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)
SFY 2017**

**WORK PAYS
REASONS FOR CLOSURES**

Descriptions	Total
Earnings Exceeds FPL	59
Failed to meet Init Elig	154
Failed to meet participat	149
Failed to provide info	47
No Child in Home	5
Not State Resident	11
Other-Non Need	6
Requested closure	207
TEA Extra Paymnt-Earning	1
Work Pays time limit met	150
TOTAL	789

SUPPLEMENTAL NUTRITION **ASSISTANCE PROGRAM**

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)
SFY 2017

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM
PARTICIPATION

County	Unduplicated Cases	Unduplicated Persons*	Coupons Issued**	County	Unduplicated Cases	Unduplicated Persons*	Coupons Issued**
ARKANSAS	1,977	4,030	4,154,488	LINCOLN	1,207	2,455	2,360,250
ASHLEY	2,248	4,656	4,665,522	LITTLE RIVER	1,202	2,549	2,308,339
BAXTER	3,397	6,872	5,948,074	LOGAN	2,088	4,666	4,178,495
BENTON	9,069	22,476	18,440,366	LONOKE	4,255	9,651	8,957,998
BOONE	3,173	7,013	6,179,463	MADISON	1,183	2,819	2,539,180
BRADLEY	1,486	2,948	2,862,638	MARION	1,471	3,168	2,677,032
CALHOUN	400	771	716,035	MILLER	4,729	10,221	9,354,584
CARROLL	1,764	4,061	3,442,522	MISSISSIPPI	5,663	12,520	12,087,412
CHICOT	1,678	3,474	3,528,659	MONROE	1,073	2,090	2,043,220
CLARK	1,726	3,382	3,162,807	MONTGOMERY	747	1,592	1,530,612
CLAY	1,208	2,630	2,191,570	NEVADA	898	1,972	1,668,801
CLEBURNE	1,647	3,411	2,912,950	NEWTON	646	1,388	1,125,025
CLEVELAND	794	1,682	1,712,186	OUACHITA	2,798	5,752	5,784,952
COLUMBIA	2,680	5,269	5,141,841	PERRY	882	1,846	1,729,721
CONWAY	2,131	4,529	4,172,945	PHILLIPS	3,658	7,650	8,280,316
CRAIGHEAD	7,683	18,148	17,238,332	PIKE	862	1,939	1,900,299
CRAWFORD	4,728	11,322	10,196,711	POINSETT	3,039	6,525	6,122,864
CRITTENDEN	7,316	16,263	17,508,525	POLK	2,029	4,598	4,424,590
CROSS	1,688	3,699	3,485,678	POPE	4,376	9,595	8,555,127
DALLAS	734	1,450	1,323,998	PRAIRIE	675	1,406	1,235,069
DESHA	1,755	3,623	3,719,798	PULASKI EAST	7,218	14,412	13,334,954
DREW	1,982	3,930	3,925,950	PULASKI JACKSONVILLE	5,299	12,240	12,801,506
FAULKNER	7,831	17,027	15,866,155	PULASKI NORTH	8,156	17,132	18,483,255
FRANKLIN	1,467	3,388	3,013,554	PULASKI SOUTH	7,273	13,554	14,564,422
FULTON	1,260	2,626	2,328,454	PULASKI SOUTHWEST	7,009	15,897	17,249,271
GARLAND	9,468	19,541	19,033,466	RANDOLPH	1,602	3,346	2,729,722
GRANT	1,078	2,403	2,386,807	SALINE	5,546	12,358	11,812,103
GREENE	4,157	9,196	8,282,336	SCOTT	999	2,353	2,054,208
HEMPSTEAD	2,172	4,605	4,167,190	SEARCY	671	1,353	1,095,493
HOT SPRING	3,001	6,305	5,970,071	SEBASTIAN	11,569	24,718	23,228,894
HOWARD	1,295	2,979	2,825,451	SEVIER	1,545	3,688	3,445,573
INDEPENDENCE	2,894	6,488	5,667,930	SHARP	1,989	4,258	3,926,172
IZARD	1,183	2,507	2,056,536	ST. FRANCIS	3,514	7,320	7,853,315
JACKSON	2,026	4,017	3,958,872	STONE	1,228	2,646	2,280,057
JEFFERSON	9,360	18,993	20,357,618	UNION	4,401	9,106	9,010,871
JOHNSON	2,545	5,799	5,283,180	VAN BUREN	1,585	3,451	3,210,415
LAFAYETTE	871	1,693	1,494,266	WASHINGTON	10,981	25,686	22,995,773
LAWRENCE	1,619	3,562	3,027,567	WHITE	6,698	14,707	13,882,302
LEE	1,490	2,697	2,918,748	WOODRUFF	897	1,752	1,747,228
				YELL	1,499	3,694	3,126,988
State Total					295,575	241,961	\$ 513,141,645

*Based on household size, which could include household members not eligible for the SNAP Program.

**Does not include adjustments due to cancellations.

Sources: AnswerRpt Database (Cases & Persons)/ANSRPT Database (for coupon info)

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)
SFY 2017

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM
RECIPIENTS
BREAKDOWN BY AGE

County	0 - 6	7 - 18	19 - 30	31 - 45	46 - 64	65 & Over	Total* Recipients
ARKANSAS	818	978	704	667	637	226	4,030
ASHLEY	912	1,170	730	795	780	269	4,656
BAXTER	1,118	1,547	1,100	1,265	1,386	456	6,872
BENTON	4,796	6,995	3,240	3,773	2,678	994	22,476
BOONE	1,296	1,690	1,167	1,370	1,085	405	7,013
BRADLEY	542	796	473	494	488	155	2,948
CALHOUN	146	170	125	130	147	53	771
CARROLL	779	1,208	503	719	605	247	4,061
CHICOT	702	907	476	508	608	273	3,474
CLARK	654	815	592	575	541	205	3,382
CLAY	460	652	392	452	464	210	2,630
CLEBURNE	539	829	538	647	637	221	3,411
CLEVELAND	275	465	258	307	287	90	1,682
COLUMBIA	946	1,328	939	833	921	302	5,269
CONWAY	847	1,096	730	861	771	224	4,529
CRAIGHEAD	3,920	5,265	3,128	2,981	2,228	626	18,148
CRAWFORD	2,164	3,172	1,720	2,085	1,706	475	11,322
CRITTENDEN	3,356	4,677	2,619	2,601	2,366	644	16,263
CROSS	748	946	609	621	571	204	3,699
DALLAS	258	379	233	223	267	90	1,450
DESHA	669	982	528	616	601	227	3,623
DREW	757	953	716	697	619	188	3,930
FAULKNER	3,258	4,529	3,297	3,185	2,240	518	17,027
FRANKLIN	554	932	509	639	553	199	3,386
FULTON	408	621	354	502	524	217	2,626
GARLAND	3,578	4,909	3,117	3,645	3,409	883	19,541
GRANT	395	658	370	499	381	100	2,403
GREENE	1,743	2,389	1,513	1,742	1,400	409	9,196
HEMPSTEAD	971	1,258	670	709	740	257	4,605
HOT SPRING	1,093	1,623	1,022	1,217	1,070	280	6,305
HOWARD	647	877	442	461	410	142	2,979
INDEPENDENCE	1,271	1,719	1,013	1,167	980	338	6,488
IZARD	383	626	354	446	508	190	2,507
JACKSON	684	973	635	709	760	256	4,017
JEFFERSON	3,615	5,116	3,214	3,262	2,992	794	18,993
JOHNSON	1,096	1,586	913	1,062	879	263	5,799
LAFAYETTE	270	423	241	260	349	150	1,693
LAWRENCE	604	904	519	643	617	275	3,562
LEE	428	642	403	418	550	256	2,697
LINCOLN	430	617	369	422	449	168	2,455
LITTLE RIVER	464	642	388	459	424	172	2,549

*The unduplicated count of recipients is based on the household size and may include household members who are not receiving benefits.

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)**

SFY 2017

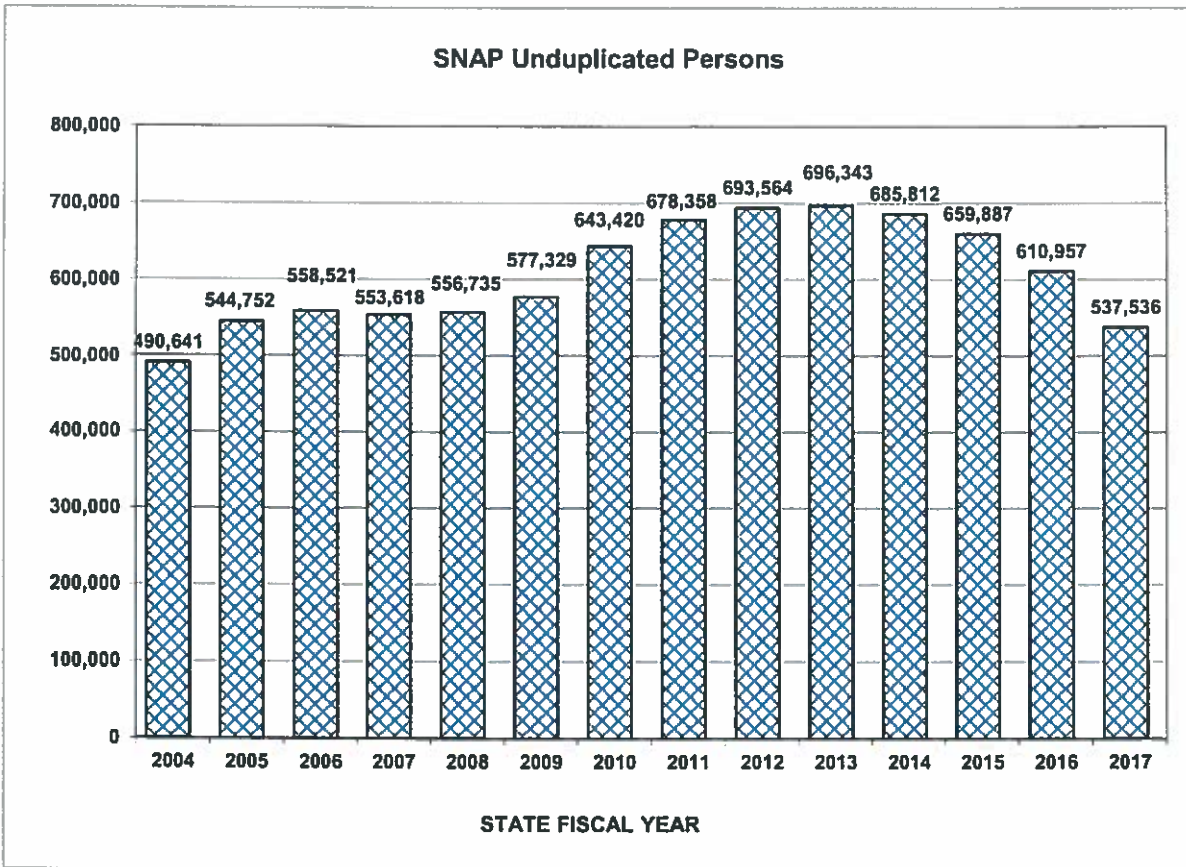
**SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM
RECIPIENTS
BREAKDOWN BY AGE**

County	0 - 6	7 - 18	19 - 30	31 - 45	46 - 64	65 & Over	Total* Recipients
LOGAN	820	1,210	686	880	760	310	4,666
LONOKE	1,774	2,721	1,471	1,927	1,355	403	9,651
MADISON	542	771	410	499	438	159	2,819
MARION	554	726	476	561	644	207	3,168
MILLER	2,081	2,677	1,707	1,780	1,557	419	10,221
MISSISSIPPI	2,518	3,491	2,097	1,988	1,828	598	12,520
MONROE	404	473	308	313	401	191	2,090
MONTGOMERY	265	409	226	267	318	107	1,592
NEVADA	375	532	308	305	324	128	1,972
NEWTON	195	336	182	254	282	139	1,388
OUACHITA	1,076	1,502	931	959	1,013	271	5,752
PERRY	322	463	303	383	300	75	1,846
PHILLIPS	1,493	2,054	1,208	1,162	1,221	512	7,650
PIKE	363	566	271	328	289	122	1,939
POINSETT	1,160	1,685	1,013	1,148	1,102	417	6,525
POLK	834	1,166	738	843	740	277	4,598
POPE	1,893	2,419	1,709	1,839	1,337	398	9,595
PRAIRIE	232	358	200	247	251	118	1,406
PULASKI EAST	3,015	3,572	2,980	2,713	1,724	408	14,412
PULASKI JACKSONVILLE	2,582	3,563	1,932	2,213	1,592	358	12,240
PULASKI NORTH	3,672	4,743	2,575	2,847	2,683	612	17,132
PULASKI SOUTH	2,387	3,435	1,904	2,481	2,655	692	13,554
PULASKI SOUTHWEST	3,698	4,934	2,515	2,543	1,828	379	15,897
RANDOLPH	583	795	513	611	583	261	3,346
SALINE	2,268	3,494	1,891	2,369	1,913	423	12,358
SCOTT	422	642	356	405	388	140	2,353
SEARCY	201	281	174	259	295	143	1,353
SEBASTIAN	4,779	6,748	3,874	4,526	3,759	1,032	24,718
SEVIER	803	1,187	509	566	457	166	3,688
SHARP	645	1,066	610	805	846	286	4,258
ST. FRANCIS	1,485	1,857	1,222	1,179	1,188	389	7,320
STONE	379	678	374	513	481	221	2,646
UNION	1,725	2,407	1,479	1,565	1,527	403	9,106
VAN BUREN	568	809	527	665	669	213	3,451
WASHINGTON	6,072	8,149	3,409	4,056	2,999	1,001	25,686
WHITE	2,658	3,709	2,586	2,826	2,291	637	14,707
WOODRUFF	300	403	265	264	353	167	1,752
YELL	753	1,139	494	618	486	204	3,694
State Total	104,490	145,234	85,296	94,374	82,505	25,637	537,536

*The unduplicated count of recipients is based on the household size and may include household members who are not receiving benefits.

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)**

**SFY 2017
SNAP Unduplicated Persons
SFY 2004 - 2017**

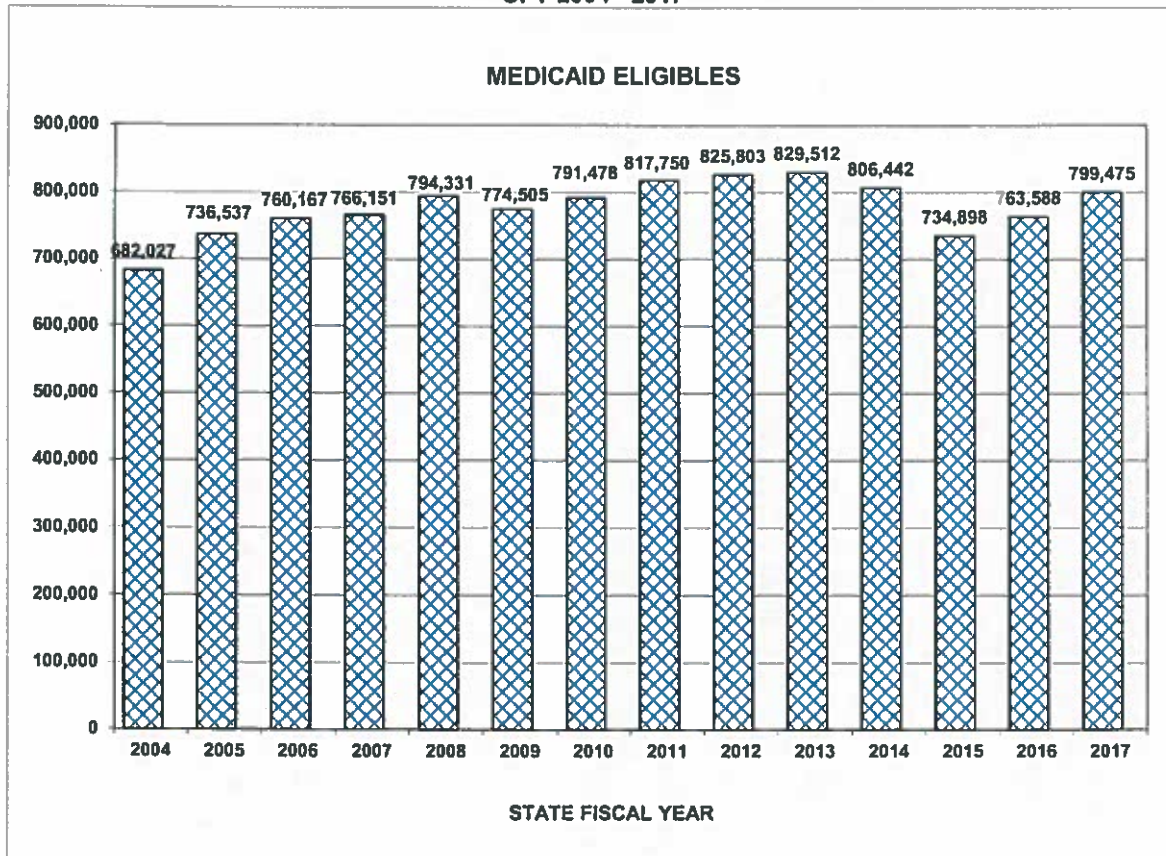


State Fiscal Year	SNAP Unduplicated Persons
2004	490,641
2005	544,752
2006	558,521
2007	553,618
2008	556,735
2009	577,329
2010	643,420
2011	678,358
2012	693,564
2013	696,343
2014	685,812
2015	659,887
2016	610,957
2017	537,536

Source: AnswerRpt Database

MEDICAID

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)
SFY 2017
MEDICAID ELIGIBLES
SFY 2004 - 2017

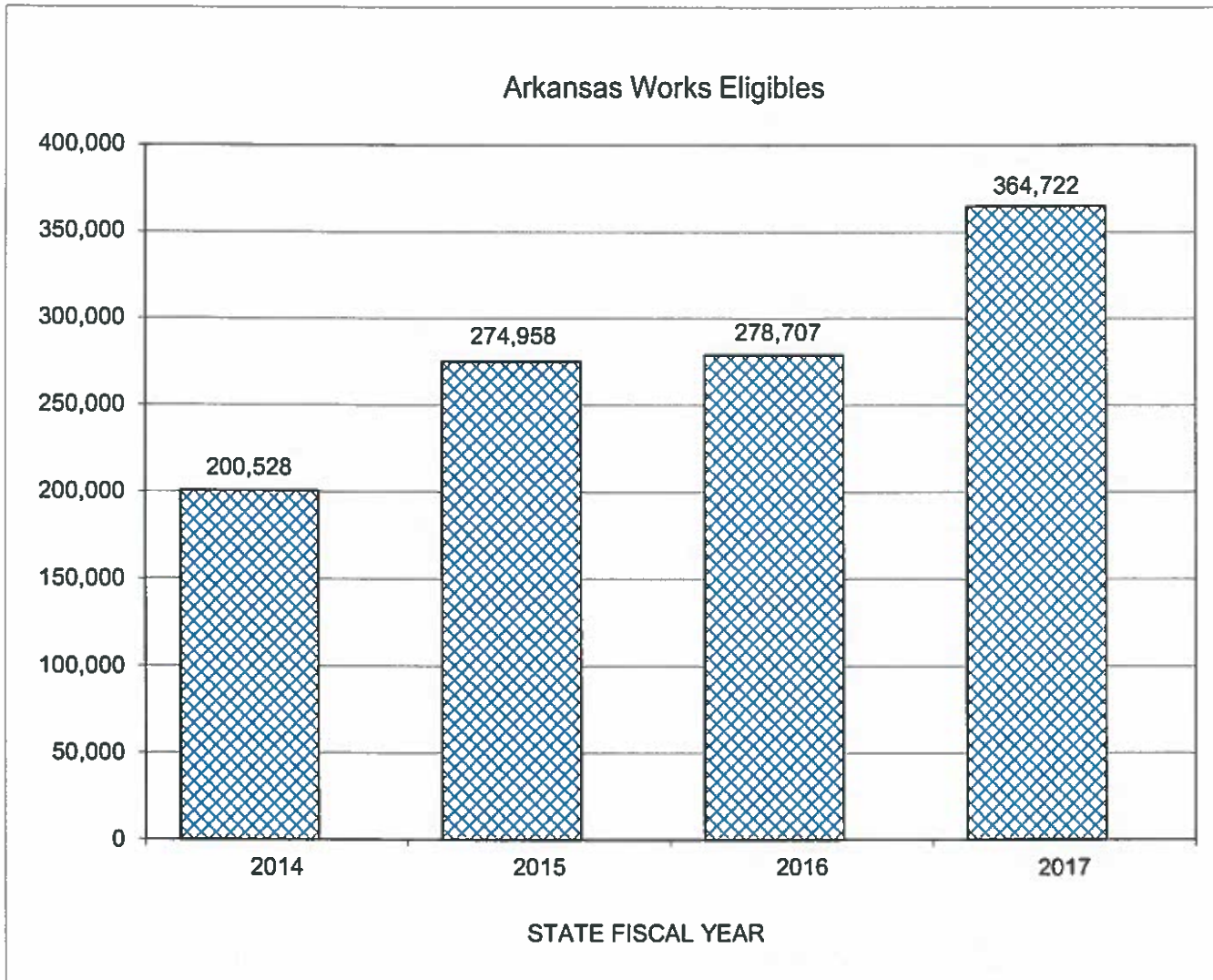


State Fiscal Year	Medicaid Eligibles
2004	682,027
2005	736,537
2006	760,167
2007	766,151
2008	794,331
2009	774,505
2010	791,478
2011	817,750
2012	825,803
2013	829,512
2014	806,442
2015	734,898
2016	763,588
2017	799,475

Note: The client group termed "medically frail" are counted in this number. Also, some historic Medicaid categories created under a waiver, such as Family Planning, Breast & Cervical cancer and TB, etc., are now covered as part of the Affordable Health Care program.
Source: Extract from ACES Data Base and DMS - DSS Report

Arkansas Works

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)
SFY 2017
Arkansas Works



State Fiscal Year	Medicaid Eligibles
2014	200,528
2015	274,958
2016	278,707
2017	364,722

Note: The client group termed "medically frail" are not counted in this number.

Source: DMS - DSS Report

COMMUNITY PROGRAMS

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)
SFY 2017
COMMODITY DISTRIBUTION
PROGRAM SUMMARY
SFY 2017

Programs	Actual Number of Recipient Agencies	Average * Monthly Number of Participants	Pounds ** of Food	Dollar Value
Child Care	7	2,196	90,980	\$100,002
National School Lunch	282	256,054	13,748,002	\$13,043,132
Summer Food Services	8	4,275	28,104	\$27,837
TEFAP (Needy Family) **	13	36,062	3,198,176	\$2,258,320
Food Banks****	7	120,730	5,723,134	\$3,702,613
Disaster	0	0	0	\$0
Commodity Supplemental Food Program	5	5,281	1,467,987	\$855,818
TOTAL	322	424,598	24,256,383	\$19,987,722

* Averages were obtained by dividing the total participants that an agency served by the number of months that the agency participated in the program.

** Pounds are the shipping weight of the commodity and not the net weight of the donated foods contained therein.

BREAKDOWN BY U.S.D.A FOOD GROUPS

USDA Food Groups	By Weight	Percent By Weight	By Value	Percent By Value
Meats/Alternatives	2,323,836	9.58%	\$4,531,690	22.67%
Poultry/Eggs	2,221,879	9.16%	\$2,677,270	13.39%
Fruits	7,672,990	31.63%	\$5,475,815	27.40%
Vegetables	6,216,479	25.63%	\$2,458,782	12.30%
Misc.	4,195,666	17.30%	\$3,736,481	18.69%
Processed	1,625,533	6.70%	\$1,107,684	5.54%
TOTAL	24,256,383	100.00%	\$19,987,722	100.00%

Source: Commodity Distribution Monthly Reports

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)
SFY 2017**

**COMMUNITY SERVICES BLOCK GRANT PROGRAM
FFY 2017 (October 1, 2016 - September 30, 2017)**

The Community Services Block Grant (CSBG) Program provides a range of services and activities through the 16 Community Action Agencies (CAAs) located throughout Arkansas that have a measurable and potentially major impact on the causes of poverty .

Total of Direct FFY 2017 Service Projects by Category

Service Project	FFY 2016 CSBG Funds Allocated	Estimated Number of Persons Assisted
Employment	\$926,892	24,206
Education	666,147	18,172
Emergency Services	1,415,981	34,689
Housing	465,473	10,400
Income Maintenance	1,354,710	28,521
Self-Sufficiency	656,714	19,063
Linkages	1,491,126	39,792
Nutrition	806,859	18,070
Health	305,957	7,470
Total*	\$8,089,859	200,383

**Unduplicated Demographics
FFY 2017 CSBG**

Male	75,948
Female	127,635
Total	<u>203,583</u>
White Non-Hispanic	123,038
Black Non-Hispanic	44,516
Hispanic	14,521
Native American	1,172
Asian	827
Other	16,309
Total	<u>200,383</u>

Source: The Office of Community Services

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)
SFY 2017**

**HOME ENERGY ASSISTANCE PROGRAM
Data Regarding Households Assisted is Projected**

The Home Energy Assistance Program (HEAP) helps low-income households with home energy costs by providing financial assistance through the Winter Assistance Program and Crisis Intervention Program. Each program provides assistance through payment to a household's energy supplier.

Winter Assistance Program	
Households Served	50,475
Average Benefit	\$141
Crisis Intervention Program	
Households Served	12,943
Average Benefit	\$244
Summer Regular Assistance	
Households Served (1)	42,813
Average Benefit	\$191
Crisis Cooling Program (1)	
Households Served	13,030
Average Benefit	\$417
Funding	
Federal LIHEAP Allotment (2)	\$27,490,235
Carry Forward Funds	2,778,673
Major Expenditures And Transfers	
Winter Expenditures And Transfers	\$7,093,805
Crisis Intervention Program	3,155,686
Transferred To Weatherization	3,608,024
Assurance 16 And Administration	2,814,687
Summer Regular Assistance	8,158,024
Crisis Cooling Program	5,438,683

LIHEAP ASSISTED HOUSEHOLDS

Male	27,881
Female	91,380
Total	119,261
White	57,739
Black	53,951
Spanish American/Hispanic	1,785
Oriental, Asian Or Pacific Island	729
American Indian/Alaskan Native	712
Indochinese	40
Other/Unknown	4,305
Total	119,261

(1) Represents service dated July-Sept 2017

(2) Represents funding for October 2016- September 2017

Source: The Office of Community Services

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COUNTY OPERATIONS (DCO)
SFY 2017**

EMERGENCY SHELTER GRANTS PROGRAM

In SFY 2017, the Emergency Shelter Grants Program provided \$2,081,178 federal funds to 45 shelters. The breakdown of statistical information and characterization of these facilities is as follows:

Type of Facility	Number of Facility
General Shelter	18
Battered Women's Shelter	17
Youth Facilities	6
Drug and Alcohol Rehab.	3
Transitional	5
Mentally Ill	2
Rapid Re-Housing	21
Homeless Prevention	23
Day Shelter	1
Prison Release	0
Day Care	0
Total	96

Number Served	Gender	
	Male	Female
9,276	4,369	4,907

Number Served	Race		
	Black	White	Other
9,276	3,554	5,534	188

SHELTER PLUS CARE PROGRAM

Shelter Plus Care Program – This program is no longer managed by DHS/DCO. This program was a federal "passed-through" and provided grants to community shelters that provide housing and supportive shelters for homeless persons with disabilities (primarily serious mental illness, chronic problems with alcohol and/or drugs, acquired immune deficiency syndrome (AIDS), or related diseases). This program is now directly managed by the Little Rock Community Health Center.

Source: The Office of Community Services

**DIVISION
OF
COMMUNITY SERVICE
AND
NONPROFIT SUPPORT**

ARKANSAS DHS STATISTICAL REPORT

DIVISION OF COMMUNITY SERVICE AND NONPROFIT SUPPORT

SFY 2017

History & Overview

The Arkansas Office of Volunteerism was created in 1974 by order of Governor Bumpers to implement and administer a statewide immunization program. In 1977, the Office was established by Act 865 to assess and recognize the needs of communities throughout Arkansas and train volunteer coordinators and volunteer organizations in meeting those needs. In 1983, the Office of Volunteer Services transferred from the Office of the Governor to the Department of Human Services (DHS). AR Code 25-16-206 officially made the agency the Division of Volunteerism.

AR Code 25-10-128 (Act 1259 of 1997) expanded the duties of the Division of Volunteerism to include assistance to any agency or community organization with welfare reform initiatives. The division name was changed from Division of Volunteerism to the Division of Community Service and Nonprofit Support (DCSNS) effective July 1, 2011 by Act 42 of 2011. The mission of the division is to strengthen community resources, volunteerism and national service in Arkansas. DCSNS continues to assist in special projects, meet community needs and provide greater public awareness and recognition of volunteer efforts.

The Governor's Advisory Commission on National Service and Volunteerism

The advisory group assists the program and staff of the Division of Community Service and Nonprofit Support in setting goals, establishing priority activities, performing an advocacy role, and assisting in funding and resource development and publicity and recognition and awards programs. They also serve as the state commission on national and community service for The Edward M. Kennedy Serve America Act, as governed by 42 U.S.C. § 12638.

The vision of DCSNS is guided by the principle that volunteerism, community and national service is a right and responsibility of all citizens and that all people will experience an improved quality of life as a result of this service. The units within DCSNS work as a team to provide a wide array of trainings and services directed at building organizational capacity in Arkansas nonprofits and recognition of volunteers to fulfill the vision.

Annual Promotions

DCSNS supports the annual events listed below by participating in and encouraging other programs and volunteers to take part in activities surrounding these occasions:

- National Days of Service: 911/National Day of Service & Rememberance; MLK Day, AmeriCorps Week
- Four Family Service Days
- National/Arkansas Volunteer Week
- Mayors Day of Recognition for National Service.

ARKANSAS DHS STATISTICAL REPORT

DIVISION OF COMMUNITY SERVICE AND NONPROFIT SUPPORT

SFY 2017

Publications

VolunteerAR Portal

The VolunteerAR program encompasses the statewide community service portal, VolunteerAR. VolunteerAR serves as a point of entry for citizens statewide, who can learn about critical issues in Arkansas and connect with meaningful and impactful volunteer opportunities. VolunteerAR encompasses National Service, Disaster Service and general community service. VolunteerAR was launched April 2017. The site affords the state the opportunity to better understand the landscape of the nonprofit sector and collect real time community engagement data. SFY 2017 will set baseline data.

VolunteerAR Three month report (April – June)

Number of Affiliates: 91 (number of nonprofits registered to post volunteer opportunities)

Number of Volunteers: 687

Number of Recognition Stories: 2 Volunteers and 2 organizations (Spotlight stories are used educate the public and recognize impactful organizations and volunteers)

The Legal Guide:

"THE LEGAL GUIDE FOR ARKANSAS NONPROFIT AND VOLUNTEER ORGANIZATIONS" second edition was published in partnership with DCSNS, Bonnie Johnson, Williams & Anderson PLC and the University of Arkansas at Little Rock Bowen School of Law.

Direct Link to Guide: [Legal-Guide-Second-Edition](#)

DHS Foster Grandparent Program



The DHS Foster Grandparent Program is a federally-funded program that engages seniors 55 and older in volunteer service.

The Foster Grandparent Program (FGP), which began nationally in 1965, provides loving and experienced tutors and mentors to children and youth who are at risk and those with special or exceptional needs. Working one-on-one and serving between 20 and 40 hours a week, Foster Grandparents provide support in schools, head starts, and child care centers. Among other activities, they assist with basic early education skills, review schoolwork, reinforce values, and mentor at risk children and those with disabilities. Foster Grandparents often maintain an ongoing, intensive relationship with the children and youth served for a year or longer.

The DHS Foster Grandparent Program has been in operation for over 30 years statewide and was transferred from the Division of Developmental Disabilities to the Division of Community Service and Nonprofit Support in October of 2015 now renamed Office of Communications and Community Engagement in July of 2017.

The 2017 Arkansas Community Service Award Winners

The Governor's Office, KARK-TV Channel 4, the Governors Advisory Commission on National Service & Volunteerism, and DCSNS sponsor an annual awards event to thank Arkansans who have made exceptional contributions of time and services to serving others. The 2017 Arkansas Community Service Award Winners are listed below.

- Selena Ellis of Benton
- Christl Johnson of Conway
- Eric and Kara Gilmore of Little Rock
- Sarah Adams and Britney Spees of Little Rock
- Peyton Welch of Little Rock
- Virgie Phillips of Lakeview
- Youth Humanitarian Honoree: Alexis Roberson of Caraway
- National Service Honoree: former AmeriCorps member Beau Cooper of North Little Rock
- Corporate Humanitarian honoree: Everett Bulck GMC of Benton
- Governor Asa Hutchinson presented the Distinguished Citizen Award to Jerry Jones former native of North Little Rock.

The Arkansas Community of the Year Awards

The Division collaborates with the Governor's Office and the Arkansas Municipal League to present the Volunteer Community of the Year Awards to twelve communities for outstanding volunteer efforts. The 2016 recipients were, Benton, Bentonville, Cherokee Village, Clarkridge, Fayetteville, Greenbrier, Heber Springs, Little Rock, Maumelle, McNeil, Mountain Home, and Van Buren. As part of this recognition, the Arkansas Highway and Transportation Department places signs at the city limits of the winning communities announcing the Volunteer Community of the Year designation.

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF COMMUNITY SERVICE AND NONPROFIT SUPPORT
SFY 2017

VolunteerAR Volunteer Program Coordinators serve as consultants helping to coordinate internal and external collaboratives, promoting community engagement. VolunteerAR staff also serve as liaisons to non governmental service organizations and the faith-based community.

Recognition Mail Out

Special recognition certificates and letters are mailed upon requests from volunteer organizations.

Certificates Provided	
Certificates	953
Governor's Letters	63
Total Certificates Awarded	1,509

Bookmarks Provided	
Bookmarks (All)	280

In partnership with the Arkansas State Board of Education, this act provides an opportunity for students in grades nine through twelve to perform volunteer service at approved sites that have applied to and have been sanctioned by the Arkansas State Board of Education. Students may then earn an extra credit toward graduation upon completion of seventy-five or more volunteer hours. There are 791 approved community sites across the state where student volunteers may engage in service. DCSNS is the main point of contact for technical assistance and initiating applications for Act 648 volunteer service sites.

ARKANSAS DHS STATISTICAL REPORT

DIVISION OF COMMUNITY SERVICE AND NONPROFIT SUPPORT

SFY 2017

Arkansas Service Commission

The Arkansas Service Commission (ASC) is a unit within DCSNS. The ASC helps communities, nonprofits, educational organizations and others in Arkansas obtain federal funds from the Corporation for National and Community Service to administer AmeriCorps programs which address locally identified issues. Priority areas for funding are education, health/healthy futures, veterans and military families, economic opportunity and disaster preparedness. The ASC is also responsible for monitoring these programs and ensuring complete and timely reports to the funding federal agency.

Blue Ribbon Scholars Program

There are thirteen colleges and universities participating in the Blue Ribbon Scholars program to provide matching scholarships to AmeriCorps alums. They are: University of Arkansas Clinton School of Public Service, Henderson State University, Southern Arkansas University at Magnolia, Pulaski Technical College, University of Arkansas at Monticello, Arkansas State University at Jonesboro, Cossatot Community College, University of Arkansas Community College at Batesville, University of Arkansas at Pine Bluff, College of the Ouachitas, North Arkansas College, Arkansas Northeastern College and Webster University. AmeriCorps members who have successfully completed their term of service have the opportunity to apply for these scholarships when they use their education awards at these Arkansas colleges.

Programs

The Arkansas Service Commission helped twelve sub-applicants receive \$1,887,936 in federal funding for AmeriCorps program in SFY 2017. Through these funds, 320 Arkansans tutored adults and children, translated and served as advocates for non-English speaking families in schools, offered parenting education, served as environmental stewards and educators and recruited thousands of traditional volunteers to assist in their efforts. AmeriCorps members receive a small living allowance during their term of service and an education award for any Title IV eligible school upon successful completion. The total value of education awards for the year was over \$1,000,000.

The sub grantees are listed below.

Program and Service Area:

Competitive	Members
Arkansas Reads/Arkansas Literacy Councils (Statewide)	40HT
Kiwanis Camp Pfeiffer Alternative Classroom Experience (Pulaski County)	13FT/2HT
SEARK Arkansas Smart Start (7 SE Counties)	62HT/1QT/1MT
Teach for America (16 Counties)	105FT
Formula	
AmeriCorps Family Outreach (Springdale)	21RHT/1QT
Arkansas Children's Hospital Research Institute/GardenCorps (Little Rock)	11FT/8HT
Boys & Girls Club of Central Arkansas (Pulaski)	16HT
Elevate: Prism Education Center (Northwest Arkansas)	5FT/8HT/3QT/1MT
Legal Aid of Arkansas	4FT
Our House (Pulaski)	24HT
SEARK Coordinated School Health (7 SE counties)	17HT/1RHT
Education Award Only	
SEARK Future Teacher Initiative (Statewide)	30HT

Total for all programs	Total \$1,824,078	138FT*
		207HT*
		22RHT*
		5QT*
		2MT*

*FT: Full Time (1,700 hours), *HT: Half Time (900 hours), *RHT: Reduced Half Time (675 hours), *QT: Quarter Time (450 Hours),
*MT: Minimum Time (300 hours)

ARKANSAS DHS STATISTICAL REPORT

DIVISION OF COMMUNITY SERVICE AND NONPROFIT SUPPORT

SFY 2017

AmeriCorps State programs currently have members serving across Arkansas. The programs represented in each county are noted in the legend below the map.



ARKANSAS SERVICE COMMISSION AmeriCorps Counties Served 2016 - 2017



AC = Alternative Classroom Experience (intensive tutoring in a classroom)
 AF = AmeriCorps Family Outreach (in-school mentoring)
 AR = Arkansas Reads/AR Literacy Councils (adult literacy tutoring)
 BG = Boys & Girls Club (youth programs)
 CS = Coordinated School Health (in-school healthier lifestyle choices)
 FT = Future Teacher Initiative (early childhood development)
 GC = GardenCorps - AR Children's Hosp. R.I. (gardens)
 LA = Legal Aid (legal services)
 OH = Our House (homeless)
 SS = Smart Start (in-school tutoring)
 TA = Teach for America (schools)
 COLR = City of Little Rock (Planning Grant - No Members Serving)

For more information on AmeriCorps in Arkansas Contact: Arkansas Service Commission/DHS Division of Community Service & Nonprofit Support,
 (501) 682-7540

rev. 9/13/16

Source: Division of Community Service and Nonprofit Support

**DIVISION OF
DEVELOPMENTAL
DISABILITIES
SERVICES**

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF DEVELOPMENTAL DISABILITIES SERVICES
SFY 2017

INTRODUCTION

Services, Mission and History

The Division of Developmental Disabilities (DDS) provides an extensive range of services to individuals in community settings. These services are provided through private not-for-profit programs and other providers whose service areas include all 75 counties of the state. DDS oversees Licensed Center-Based Providers, Certified Home and Community Based Services (HCBS) Waiver Providers, and Certified First Connections (Part C IDEA Early Intervention) Providers. Additionally, DDS assists individuals and families in accessing generic community services, services offered by other Divisions and agencies, individual and family supports and special needs funding. There are five state-operated Human Development Centers (HDC), licensed as Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID) across the state. The HDCs are located in Conway, Arkadelphia, Jonesboro, Booneville, and Warren. These programs provided services to 913 individuals with developmental disabilities who are in need of 24-hour residential, medical, and habilitative services.

To accomplish its mission, DDS, the DDS Board, and DDS providers are committed to the principles and practices of normalization; least restrictive alternatives; affirmation of individuals' constitutional rights; provision of quality services; the interdisciplinary service delivery model; and the positive management of challenging behaviors.

In 1955, the Arkansas General Assembly created the Arkansas Children's Colony with the passage of Act 6. This act has been revised and extended by numerous statutes, the latest being Act 1165 of 1975. Act 265 of 1969 created the Arkansas Department of Mental Retardation*. It also expanded the authority of the Children's Colony Board to include certain responsibilities for individuals who, because of other disabilities, show characteristics of intellectual disabilities.

In 1971, the Governor designated Intellectual and Developmental Disabilities Services to administer the provisions of the Developmental Disabilities Services (DDS) and the Facilities Construction Act, or Public Law 91-517, (as amended). This and subsequent legislation expanded the responsibility of the agency to serve not only individuals intellectual disabilities but those with cerebral palsy, epilepsy, autism, spina bifida, and Down syndrome.

Act 38 of 1971 transferred the Arkansas Department of Intellectual Disabilities and its functions, powers, and duties to the Department of Social and Rehabilitative Services, which is now the Department of Human Services (DHS).

In 1981, Act 513 was passed and changed the name and official title of the agency and Board to the Division and the Board of Developmental Disabilities Services. Under this Act, the Arkansas Children's Colonies became the Human Development Centers (HDCs). There are five HDCs across the state; the first opened in 1959 in Conway, and the last opened in 1978 in Warren. In 1987, DDS submitted its initial application for Home and Community Based (HCBS) Waiver Services. The HCBS program currently serves nearly 4,200 people in their own homes and communities. Day services are accessible in every county through Developmental Day Treatment Clinics. The youngest Arkansans are eligible for early intervention services.

Act 348 of 1985 authorized the reorganization of the Department of Human Services (DHS), and under this change DDS became one of 13 divisions or offices that made up an integrated services system. This Act designated control and administration of the HDCs under the management and direction of the DDS Board with daily operation authority extended to the DDS Director, in coordination with the Director of DHS.

*The term "Intellectual Disabilities" has replaced the term "Mental Retardation"

Source: DDS Website

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF DEVELOPMENTAL DISABILITIES SERVICES
SFY 2017

GOALS AND SERVICES

DDS, the DDS Board, and its providers are dedicated to the pursuit of the following goals:

Advocating for adequate funding, staffing, and services to address the needs of persons with developmental disabilities.

Encouraging an interdisciplinary service system to be utilized in the delivery of appropriate individualized and quality services.

Protecting the constitutional rights of individuals with disabilities and their rights to personal dignity, respect and freedom from harm.

Assuring that individuals with developmental disabilities who receive services from DDS are provided uninterrupted essential services until such time as a person no longer needs to depend on these services.

Encouraging individual, guardian, parent, family, public, and community involvement in program development, delivery, and evaluation.

Engaging in statewide planning that ensures optimal and innovative growth of the Arkansas service system to meet the needs of persons with developmental disabilities and to assist such persons to achieve independence, productivity, and integration into the community.

Below are brief descriptions of our service areas:

Children's Services

This section is the entry point for children ages birth to 21 and their families who are seeking services from DDS. DDS staff who serve as care coordinators are located in county offices across the state. They conduct intake interviews, assist with application completion, perform eligibility determinations, and make referrals for services based on individual needs. Care Coordinators also complete intake and referral for families of children seeking Home and Community Based Services (HCBS) Waiver services. Staff certify and monitor First Connections providers.

First Connections (Part C IDEA Early Intervention) and Early Childhood (Part B IDEA) Services:

The Children's Services Section provides and oversees developmental disability services to children from birth to three years old in the child's natural environment and oversees special education services for children of ages three to five. By networking with local community providers, DDS ensures that services comply with Parts B and C of the Individuals with Disabilities Education Act (IDEA).

Title V Children with Special Health Care Needs:

The Federal DHHS Title V program provides specialized medical care and rehabilitation for children who are chronically ill or have physical disabilities, whose families are at least partially unable to provide for such services, and who meet the program's criteria. Title V staff determine financial and medical eligibility. An eligible child is one who is under 18 years of age (under age 21 if funding allows,) who has a disabling physical impairment (either congenital or acquired) or who has other conditions known to produce such physical impairments. Services are provided in a community setting by nurses, social workers, care coordinators, and support staff.

Title V provides medical and surgical treatment, therapies, appliances, medications, and care coordination. All medical specialty services for children must be prior approved by Title V service teams.

Any person or organization may refer a child to Title V for diagnosis and recommendations for treatment. Title V staff assist with the application process, which may occur at a DHS county office, designated hospitals or other DDS locations. Title V staff opens a case record, develops a treatment plan, and coordinates services.

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GOALS AND SERVICES

Home and Community Based Services (HCBS) Waiver

This section administers the Community Employment Supports (CES) program under a 1915(c) HCBS Medicaid Waiver, collects and analyzes data, develops policy, remediates problems, and participates in the Waiver Quality Management System as required by the Centers for Medicare and Medicaid Services. Administration of this program includes approval of a Person-Centered Service Plan, oversight of plan budget, case review, and prior service authorization. People of any age may apply for services under this program. Service specialists who assist individuals, families, and providers are located in various county offices across the state.

Quality Assurance

This section is the regulatory body for the licensure of Center-based Service Providers (Developmental Day Treatment Clinic Services) and the certification of Home and Community-Based Services (HCBS) Waiver Providers. The Quality Assurance section develops and oversees quality assurance activities, including annual onsite reviews of providers, investigations, incident reporting, provider criminal record checks, Waiver Subassurance Performance Measure reporting, and participation in the Quality Management System for the CES Waiver Program. Staff review compliance with Standards for Developmental Day Treatment Clinic Services (DDTCS) and CES Waiver.

The QA unit also conducts interviews with a sample of individuals served by the CES Waiver and Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID), using the National Core Indicators (NCI) survey tool, to determine satisfaction with services. The DDS Adult Intake and Referral unit in QA provides initial intake for eligibility, refers adults to DDS services, and assists individuals and families with respite and other service needs. The QA Medicaid Income Eligibility Unit performs eligibility determinations for over 5,000 files each year. The DDS Psychology Team determines initial and ongoing diagnostic and functional eligibility for CES Waiver and HDCs. Other QA duties include outreach to families and people served, policy development and promulgation, and mortality review for people served by both CES Waiver and HDCs.

Fiscal Management

This section administers contracts, personnel, finance, and various aspects of provider and staff development.

Compliance and Monitoring

This section addresses compliance with state and federal regulations for the division.

Residential Services

Five state-operated residential facilities, known as Human Development Centers, are located across the state.

CHILDREN'S SERVICES

**ARKANSAS DHS STATISTICAL REPORT
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CHILDREN'S SERVICES SECTION

Services to Children (Ages: Three to Five):

- Programs provide developmental instruction, speech therapy, occupational therapy, physical therapy, adaptive equipment, alternative communication devices and services, service coordination, as well as other services determined by the IPP (Individual Program Plan) as being necessary and appropriate to meet the specialized needs of the child. Services are provided to assist children in gaining the needed functional skills to be prepared to enter kindergarten.

Services to Infants and Toddlers (Ages: Birth to Three) a.k.a The First Connection Program

- The Part C First Connections Program provided Early Intervention Services to 1,722 children. This program under the direction of the United States Office of Special Education Programs (OSEP) serves infants and toddlers ages 0 to 3 in their natural environment. A natural environment as defined by Part C of the Individuals with Disabilities Education Act (IDEA) is a setting that is natural or typical for a same-aged infant or toddler without a disability and may include: their home, community, or other settings that are typical for an infant or toddler without a disability.

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First Connections

First Connections Early Intervention-Part C Services provided during the year:

<u>Service</u>	<u>Number of Children</u>
Assistive Technology (Adaptive Equipment)	3
Audiology	2
Service Coordination	2,745
Health Services	0
Medical Services (Diagnostic/Evaluation)	2,900
Nursing Services	0
Nutrition Services	0
Occupational Therapy	398
Physical Therapy	581
Psychological	0
Respite Care	1
Social Work	0
Developmental Therapy (EI doesn't provide Special	2,099
Speech/Language Therapy	1,193
Transportation	0
HR (DayHab)	0
Vision	2

• **Infants and Toddlers Receiving Early Intervention Services:**

<u>By Race</u>		<u>By Age</u>	
American Indian or Alaska Native	3	Birth to One Year	416
Asian or Pacific Islander	10	One to Two Years	698
Black or African American	336	Two to Three Years	608
Hispanic or Latino	120		
White	1,160		
Two or More Races	73		
Total	1,722	Total	1,722

Source: Division of Developmental Disabilities Services

HOME AND COMMUNITY-BASED **(WAIVER) SERVICES**

ARKANSAS DHS STATISTICAL REPORT
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WAIVER SERVICES

Regions

Counties Covered

- Northwest: Benton, Boone, Carroll, Crawford, Franklin, Johnson, Logan, Madison, Newton, Sebastian and Washington
- North Central: Cleburne, Conway, Faulkner, Pope, Prairie, Van Buren, White, Woodruff and Yell
- Northeast: Baxter, Clay, Craighead, Crittenden, Cross, Fulton, Greene, Independence, Izard, Jackson, Lawrence, Lee, Marion, Mississippi, Monroe, Phillips, Poinsett, Randolph, Searcy, Sharp, Stone and St. Francis
- Central: Perry, Pulaski and Saline
- Southwest: Clark, Columbia, Dallas, Garland, Grant, Hempstead, Hot Spring, Howard, Lafayette, Little River, Miller, Montgomery, Nevada, Ouachita, Pike, Polk, Scott and Sevier
- Southeast: Arkansas, Ashley, Bradley, Calhoun, Chicot, Cleveland, Desha, Drew, Jefferson, Lincoln, Lonoke and Union

Community Employment Support Waiver (CES):

- ACS Waiver services were approved for the following number of individuals in SFY-2017.

Reported SFY-2015	4,175
Reported SFY- 2016	4,167
Reported SFY- 2017	4,230

¹

- The total CES Waiver Expenditures for individuals in SFY-2017 (waiver services cost only) are.

Reported SFY-2015	\$204,761,648.42
Reported SFY-2016	\$215,395,079.88
Reported SFY-2017	\$225,029,744.94

²

- Services for the following number of individuals were opened in SFY-2017.

Reported SFY-2015	105
Reported SFY-2016	131
Reported SFY-2017	176

³

- Services for the following number of individuals were closed in SFY-2017.

Reported SFY-2015	160
Reported SFY-2016	135
Reported SFY-2017	144

⁴

- The following number of individuals were released from the Waiver Applications List for processing in SFY-2017.

Reported SFY-2015	141
Reported SFY-2016	60
Reported SFY-2017	182

Source: Division of Developmental Disabilities Services Reports listed below;

^{1,3,4} Data comparison of Fiscal Year 2017 data on; DDS Waiver Database, MMIS, and DDS CES Expenditures Report.

² DDS CES Waiver Expenditures Report for Fiscal Year 2017.

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WAIVER SERVICES

Community Employment Support Waiver (CES): (Continued)

RACE		Reported SFY-2015	Reported SFY-2016	Reported SFY-2017
African American		811	823	793
African American and White		0	0	0
American Indian or Alaska Native		13	12	11
American Indian or Alaska Native and African American		0	0	0
American Indian or Alaska Native and White		0	0	0
Asian		31	32	31
Hispanic		0	0	0
More than one race		0	0	0
Filipino	Native Hawaiian or Other Pacific Islander	13	13	13
Polynesian				
White		3,134	3,182	3,052
Other or Blank (No race selected)		173	105	330
Total		4,175	4,167	4,230

GENDER	Reported SFY-2015	Reported SFY-2016	Reported SFY-2017
Female	1,697	1,701	1,728
Male	2,478	2,466	2,502
Total	4,175	4,167	4,230

PRIORITY		Reported SFY-2015	Reported SFY-2016	Reported SFY-2017
102 Choice List*	Combined Starting in SFY-2012	2,268	2,202	2,179
Integrated Supports				
Group Home Admission		56	100	154
Supportive Living Services		720	692	665
Nursing Home		34	35	37
Intermediate Care Facility for those with Intellectual Disability		397	410	425
Adult Protective Services		0	0	321
Division of Children and Family Services		160	174	3
911 Act		5	4	203
Arkansas State Hospital		81	85	3
Child and Adolescent Service System Program		0	0	86
Human Development Center		295	310	0
DDS Director		27	29	29
Provider Tax		132	126	125
Unknown		0	0	0
Total		4,175	4,167	4,230

AGE	Reported SFY-2015	Reported SFY-2016	Reported SFY-2017
Age: Birth to 17	384	328	303
Age: 18 and Up	3,791	3,839	3,927
Total	4,175	4,167	4,230

DISABILITY	Intellectual Disability	Cerebral Palsy	Epilepsy	Autism	Down Syndrome	Spinabifida	Other
SFY-2015	3,408	906	712	549	254	40	990
SFY-2016	3,449	883	739	547	260	39	1,007
SFY-2017	3,351	858	715	537	253	38	972

The number of disabilities includes persons with multiple disabilities, thus the number would exceed the SFY Unduplicated Totals.

* The Community Employment Support (CES) Choice form (#102) that applicants for DDS service sign when they are seeking residential services.

Source: Data comparison of Fiscal Year 2017 Division of Developmental Disabilities Services data on: DDS Waiver Database, MMIS, and DDS CES Waiver Expenditures Report.

QUALITY ASSURANCE

**ARKANSAS DHS STATISTICAL REPORT
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QUALITY ASSURANCE

Three sections operate within the Quality Assurance Section - Certification and Licensure, Intake and Referral, and Psychology. Additional duties of the section are statistical reporting, referral for emergency respite requests, policy development, Medicaid eligibility determination, mortality review, and various quality improvement activities.

Certification and Licensure Unit

Licensure Unit

Six Service and Program Licensing Specialists conducted 217 certification and licensure review visits. The reviews consisted of 70 ACS Waiver Certification reviews, 85 Center-Based Licensure reviews, 10 Building reviews, 10 follow-up reviews, and 24 Residential Settings reviews.

Certification Unit

Central Office and field staff perform various activities to initially certify, recertify, and monitor services.

Home and Community Based Services Waiver Components

Consultation	53
Crisis Intervention	15
Adaptive Equipment	53
Supportive Living	78
Supported Employment	43
Case Management	76
Supplemental Support	42
Environmental Modifications	46
Specialized medical supplies	46
Respite	50
Community Transition	43

Investigation Unit

DDS Investigation unit reviews all incident reports submitted by community providers; conducts follow-up as needed; completes an internal review of all deaths of waiver recipients; recommends cases for external review by the Community Provider Mortality Review Committee; prepares packets for review; and serves as process facilitator. The unit also reviews all service concerns submitted through phone interviews and on-site visits, conducts training on incident reporting and assists with technical issues with reporting system.

Investigated 99 service concerns, an 12% decrease over 2016.

Reviewed and performed follow-up as needed on 4,340 incident reports, a 4.7% increase over 2016.

Completed reviews of 50 deaths of individuals served by ACS waiver providers.

Reviewed and determined employment eligibility with providers on 861 FBI Criminal Background checks and 962 State Criminal Background checks.

Adult Services Intake and Referral Unit/Medicaid Income Eligibility Unit

Seven Medicaid Waiver income eligibility specialists processed a total of 436 initial Medicaid applications for CES Waiver and ICF/ID

365 of the 436 were approved

61 applications continued eligibility

0 applications were pended

10 applications were denied

Six intake specialists processed a total of 886 referrals for DDS waiver and non-waiver services.

614 waiver application were processed:

133 waiver applications were completed and sent to Waiver Application Unit

261 waiver applications were pended as incomplete;

117 waiver applications were placed in inactive status;

103 waiver applications closed after 30 days.

272 referrals/applications for non-waiver services were processed

**ARKANSAS DHS STATISTICAL REPORT
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QUALITY ASSURANCE

Adult Services Intake and Referral Unit/Medicaid Income Eligibility Unit

43 DDS eligibility determinations were made

17 were determined to be ineligible;

13 Integrated Support Contracts were processed;

13 Integrated Support Contracts were re-evaluated
2 closed

66 referrals for Special Needs funding were processed;

35 Special needs requests approved;

30 Closed

1 sent to waiver

131 HDC Referrals processed;

125 HDC referrals completed;

3 were pended;

3 Emergency Respite Requests were processed.

Seven Medicaid Income Eligibility specialists processed 436 initial Medicaid applications for HCBS Waiver and ICF/IDD
365 of the 436 were approved, 0 were pended, 10 were denied; 61 continued eligibility

Seven Medicaid Income Eligibility staff processed 5,826 re-evaluations for Medicaid HCBS Waiver and ICF/IDD
Of the 5826 -110 changes were processed, 248 were closed, 28 were reinstated, and 5,145 were reapproved

National Core Indicators Survey Project

National Core Indicators Surveys	500
NCI Adult Consumer Survey-ACS Waiver	400
NCI Adult Consumer Survey-facility based	100

Assistance to people and families

Waiver 23, Education 15

Information/Resource

Parent Support Group Presentation	1
Transition Team/Fairs	1
Other information requests	13

Employment Initiatives

As part of the DDS commitment to excellence, DDS recognizes and supports the national and state efforts to increase employment opportunities for individuals with disabilities. DDS initiatives include:

- Business membership in Arkansas Chapter of National Association of Persons Supporting Employment First (APSE)
- UAMS Project SEARCH - Steering Committee-an innovative employment program that provides training and internships for individuals with disabilities on the UAMS campus. 26 interns were involved with this program.
- DOL Community of Practice - Working across agencies to increase employment opportunities by identifying and addressing barriers, and sharing resources.
- Grant from Governor's Council on Developmental Disabilities \$113,587 to expand work with transformation from center-based employment to Supported

**ARKANSAS DHS STATISTICAL REPORT
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QUALITY ASSURANCE

Psychology Unit

The Psychology Unit determines eligibility for the ACS Home and Community Based (Waiver) Services.

ELIGIBILITY DETERMINATIONS

ACS Waiver

INITIAL Application	646
Initial approved	589
Initial denied	57
Pended	
REDETERMINATIONS	1068
Redeterminations approved	1068
Redeterminations denied	0
Pended	
CES Waiver Eligibility Subtotal	1,068

TOTAL	1,714
--------------	--------------

Review of Behavior Support Plans	82
Review of Plans to Pervasive Level	233
Review of Priority - Group Homes	44
Review of Priority - ICF/IID*	43
Review of Priority - DCFS	61
Review of Priority - ASH applications	16
Review of HDC and New releases applications	74

Appeals	5
Initial applications	5
Redeterminations	0

*Intermediate Care Facilities for Individuals with Intellectual Disabilities

Source: Division of Developmental Disabilities Services

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COMMUNITY PROGRAM STATISTICS

Community Services Programs

The following is a list of services provided by DDS licensed/certified providers through contract during SFY 2017

Program	Number of Individuals	Number of Units	Paid Amount	Unit Description
IFS/Nursing	7	475	\$23,545.00	Unknown
Speech Therapy	1	3	\$65.28	Unknown
Adaptive Equipment	286	448	\$118,087.51	Piece of equipment
Adult Development	345	78,323	\$821,208.56	Hour
Community Integration Companion	2	1,414	\$11,566.52	Hour
Early Childhood Education	105	311	\$14,928.00	Hour
Crisis Center/Intervention Services				Day
Developmental Evaluation	652	1,201	\$55,676.04	30 minutes
Developmental Therapy	395	25,419	\$455,448.26	15 minutes
Early Intervention	69	2,403	\$161,481.60	Two Hours
Evaluation Services	43	40	\$4,263.39	Evaluation
Family/Individual Support	354	1,688	\$416,676.82	Year
Integrated Support Individual	33	5,259	\$571,463.52	Day
Integrated Support Group Rate	24	2,991	\$221,650.38	Day
Occupational Therapy-Group				15 minutes
Occupational Therapy-Individual	148	6,396	\$131,588.42	15 minutes
Occupational Therapy-Evaluation	175	311	\$13,832.77	30 minutes
Personal Care	2	91	\$331.24	15 minutes
Physical Therapy-Individual	190	9,530	\$184,988.34	15 minutes
Physical Therapy Assistant-Individual	15	775	\$13,485.00	15 minutes
Physical Therapy-Evaluation	143	252	\$11,418.57	15 minutes
Preschool	185	12,853	\$211,461.32	Hour
Speech-Evaluation	272	520	\$24,630.93	30 minutes
Speech Therapy-Group				15 minutes
Speech Therapy-Individual	490	34,854	\$683,247.99	15 minutes
Speech Therapy Assistant-Individual	2	56	\$907.20	15 minutes
Targeted Case Management				15 minutes
Transportation-Individual				Mile
Transportation Non Profit -DDTCS	24	14,962	\$26,931.60	Mile
Vocational Maintenance-Supported Employment				15 minutes
Work Activity	979	200,319	\$1,120,674.88	Hour
Total	* 3,231	400,894	\$5,299,559.14	N/A

Note: Figures are just for DDS Services purchased with Contract Dollars.

Source: Division of Developmental Disabilities Services Reports listed below;
Expenditures for DDS Community Services Programs

* This 2017 report gives the unduplicated number of individuals served for the year. Unduplicated means; the total number of individuals served by all services, determined by DDS ID.

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF DEVELOPMENTAL DISABILITIES SERVICES
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HDC STATISTICAL REPORT

The Division of Developmental Disabilities Services currently operates five human development centers at Arkadelphia, Booneville, Conway, Jonesboro, and Warren. The centers provide an array of services based on the needs of the individuals residing at the facilities. The goal of each center is to allow the people served at the facility to advance to his or her maximum potential. The centers are licensed by the Office of Long Term Care and all five centers are currently certified by the Commission on Accreditation of Rehabilitation Facilities, an international accrediting organization which focus on the quality of service offered by residential and non-residential service systems.

Characteristics

Race	Total
White	692
Black	195
Hispanic	12
Other	8
Total	907

Gender	Total
Female	324
Male	583
Total	907

Adaptive Level of Function	Total	Percent
Profound	516	58%
Severe	168	19%
Moderate	119	14%
Mild	85	9%
Total	907	100%

Primary Disability	Total
Intellectual or Developmental Disabilities	907
Total	907

Secondary Conditions*	Total
Dual Diagnosis (I/DD and Mental Illness)	685
Seizures	505
Challenging Behaviors	684
Vision Impairment/Blind	317
Cerebral Palsy	254
Non-Ambulatory	272
Fragile Health	404
Hearing Impairment/Deaf	58
Autism	179

* A person may have more than one disability.

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HDC STATISTICAL REPORT

Characteristics (Continued)

Work Status	Total	Percent of total population
On HDC Grounds	580	64%
In the Community	304	34%
Total	884	97%

Mobility Status	Total
Walks	640
Wheelchair (self propels)	23
Wheelchair (with assistance)	231
Non-Ambulatory	13
Total	907

Transitions	Total
Transitioned to Home and Community Base	38
Transitioned to other settings (nursing home)	2
	40

Admissions	Total
From Home	16
From Home and Community Based Waiver	29
Total	45

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DIVISION OF DEVELOPMENTAL DISABILITIES SERVICES
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DDS FUNDING

EXPENDITURES FOR OPERATIONS
(State and Federal Funding)

State Fiscal Year	Total
2005	\$138,695,203
2006	\$136,652,486
2007	\$137,892,137
2008	\$140,352,332
2009	\$141,179,106
2010	\$160,619,858
2011	\$164,993,688
2012	\$164,773,884
2013	\$157,916,725
2014	\$161,063,808
2015	\$162,218,637
2016	\$162,935,854
2017	\$158,691,655

**TOTAL STATE GENERAL
REVENUE EXPENDITURES**

State Fiscal Year	General Revenue
2005	\$38,578,012
2006	\$46,634,942
2007	\$47,605,461
2008	\$48,032,101
2009	\$48,528,726
2010	\$48,682,326
2011	\$51,664,322
2012	\$52,394,960
2013	\$50,999,298
2014	\$51,676,206
2015	\$55,757,428
2016	\$53,900,764
2017	\$53,701,845

**CONTRACTS
FOR COMMUNITY PROGRAMS**
(State Funding Only)

State Fiscal Year	General Revenue	
2005	\$20,253,290	a.
2006	\$25,790,110	b. & c.
2007	\$26,083,292	d.
2008	\$26,508,188	e.
2009	\$27,527,488	f.
2010	\$27,276,451	g.
2011	\$27,276,451	h.
2012	\$27,373,239	i.
2013	\$27,346,608	j.
2014	\$28,570,682	k.
2015	\$28,502,111	l.
2016	\$28,578,921	m.
2017	\$28,422,644	n.

**TOTAL EXPENDITURES FOR DDS
HUMAN DEVELOPMENT CENTERS**
(State and Federal Funding)

State Fiscal Year	Total Revenue
2005	\$95,898,097
2006	\$99,648,430
2007	\$98,846,015
2008	\$101,601,688
2009	\$102,217,746
2010	\$113,665,398
2011	\$118,137,603
2012	\$117,340,264
2013	\$115,702,416
2014	\$118,512,035
2015	\$120,455,044
2016	\$120,284,747
2017	\$116,635,868

- a. \$18,658,518 transferred to Medical Services for DDS' Medicaid match.
- b. \$24,075,024 transferred to Medical Services for DDS' Medicaid match.
- c. \$5 million is due to a provider rate increase. The other increase is due to XIX expenditures and rate increase \$2,890,343.
- d. \$ 24,248,027 transferred to Medical Services for DDS' Medicaid match.
- e. \$ 25,215,907 transferred to Medical Services for DDS' Medicaid match.
- f. \$ 25,985,944 transferred to Medical Services for DDS' Medicaid match.
- g. \$ 25,985,944 transferred to Medical Services for DDS' Medicaid match.
- h. \$ 25,985,944 transferred to Medical Services for DDS' Medicaid match.
- i. \$ 25,985,944 transferred to Medical Services for DDS' Medicaid match.
- j. \$ 25,985,944 transferred to Medical Services for DDS' Medicaid match.
- k. \$ 27,204,503 transferred to Medical Services for DDS' Medicaid match.
- l. \$ 27,204,470 transferred to Medical Services for DDS' Medicaid match.
- m. \$ 27,204,470 transferred to Medical Services for DDS' Medicaid match.
- n. \$ 27,204,470 transferred to Medical Services for DDS' Medicaid match.

DIVISION OF MEDICAL SERVICES

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF MEDICAL SERVICES
SFY 2017
INTRODUCTION

The Division of Medical Services houses two major programs under one administration:

- **Medicaid**

Medicaid is a joint federal-state program that provides medical assistance for eligible individuals based on financial need and/or health status. Medicaid furnishes medical assistance to those who have insufficient incomes and resources to meet the costs of necessary medical services. It also provides rehabilitative and other services to help families and individuals become or remain independent and able to care for themselves.

The Department of Human Services (DHS) is the single state agency authorized and responsible for regulating and administering the program. DHS administers the Medicaid Program through the Division of Medical Services (DMS). The Centers for Medicare and Medicaid Services (CMS) administers the Medicaid Program for the U.S. Department of Health and Human Services. CMS authorizes federal funding levels and approves each state's State Plan, ensuring compliance with federal regulations. Individuals are certified as eligible for Medicaid services by DHS Field Staff located in DHS County Offices or by District Social Security Offices.

A list of covered services can be found on page DMS-13 of this publication. Mandatory services are required by the federal government. Optional services are those which the state has elected to provide. Many of these optional services enable recipients to receive care in less costly home or community-based settings. Optional services are approved in advance by CMS and are funded at the same level as mandatory services.

- **Long-Term Care**

Each year, more than 25,000 Arkansans who have chronic, long-term medical needs require services in long-term care facilities. These individuals live in approximately 225 nursing facilities and 41 intermediate care facilities for the Individuals with Intellectual Disabilities that are licensed to provide long-term care services in Arkansas.

Improving the quality of life for residents and protecting their health and safety through enforcing state and federal standards are primary goals of Arkansas Medicaid's Office of Long Term Care (OLTC). Using qualified health care professionals, OLTC inspects all facilities to ensure residents receive the care they need in a clean, safe environment and that they are treated with dignity and respect.

The Office of Long Term Care (OLTC) also surveys Adult Day Care, Adult Day Health Care, Post Acute Head Injury Facility, Residential Care Facilities, and Assisted Living Facilities. In addition to surveying facilities, OLTC administers the Nursing Home Administrator Licensure program, Criminal Background program, Certified Nursing Assistant registry and training program, processes Medical Needs Determinations for Nursing Home and Waivers and operates a Complaints Unit.

These programs are designed to serve Arkansans throughout the state. The following pages highlight the State Fiscal Year 2017 performance of these programs through financial, utilization data, and narrative.

Source: DMS Website

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF MEDICAL SERVICES
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OFFICE OF ADMINISTRATIVE SERVICES
EXPENDITURES BY APPROPRIATION LINE ITEM

DMS Administration	Expenditures
00 - Regular Salaries	15,026,864
01 - Extra Help	97,011
02 - Maintenance & Operations	4,532,143
03 - Fringe Benefits	5,100,814
06 - Overtime	28
08 - Supplemental Salaries	-
09 - Conference Fees and Travel	126,610
10 - Professional Fees and Services	460,587
11 - Capital Outlay	82,913
44 - Purchase Data Processing	-
48 - Respite Care	-
Sub-Total	25,426,971
 DMS Programs	
Private Nursing Home	668,691,467
Prescription Drugs	452,466,051
Hospital/Medical	5,648,175,179
ARKids	83,156,978
Child and Family Institute	-
Infant Infirmary	27,604,464
Public Nursing Home	205,362,709
Medical Expansion	18,321,416
Nursing Home Quality of Life	283,750
Nursing Home Closure Costs	-
LTC Facility Receivership	-
Sub-Total	7,104,062,015
 TOTAL	 7,129,488,986

Note: These are appropriation line items not expenditures. Therefore, the numbers might not match the expenditures on pages DMS 3 through 5.

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF MEDICAL SERVICES
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MEDICAID EXPENDITURES BY CATEGORY OF SERVICES

<u>Hospital, Inpatient/Outpatient:</u>	<u>Expenditure</u>
Inpatient Hospital	883,979,634
Outpatient Hospital	346,522,147
	<u>1,230,501,781</u>
<u>Medical, Other:</u>	
ACSR Split	-
Adults with Physical Disabilities Waiver	97,441
Ambulatory Surgical Center	8,843,042
Arkansas Safety Net Benefit Program	-
ARKids Immunizations	1,458,949
AR Choices Waiver	116,305,406
AR Seniors	8,600,979
Assisted Living	23,509,003
Audiologist	1,782,923
Autism Intensive Intv Provider Waiver	2,385,651
Child Health Management Services (CHMS)	137,115,776
Chiropractor	517,597
Community Health Centers (Federally Qualified Health Ctr)	38,743,539
DDS - Non-institutionalization Waiver	220,481,848
Developmental Day Clinic Treatment Services	166,734,560
Durable Medical Equipment/Oxygen	63,031,523
Early Periodic Screening, Diagnosis and Treatment (EPSDT)	33,539,267
(Includes EPSDT, Expansion, Orthotic, Prosthetics)	-
Elderchoices Waiver	(212,003)
Eyeglasses	3,923,273
Family Planning	8,268,384
Family Planning Waiver	1,048
Health Department, Communicable Diseases	1,229,848
Hearing Aids	(178)
Hemodialysis	4,615,425
Hyperalimentation	3,004,191
Independent Choices Waiver	49,832,627
Lab and X-ray Services	45,521,434
Maternity Clinics	865,089
Medicare Crossovers	1,645,927
Money Follows the Person	5,377,857
Nurse Anesthetist (CRNA)	1,158,829
Nurse Midwife	100,832
Nurse Practitioner	2,539,085
Optometrist/Ocularist	22,715,144
Other Care Crossovers	25,888,702
Other Practitioner Crossovers	2,229,542
PACE	8,097,267
Pharmacy Administered Vaccine	37,074
Rural Health Clinics	17,064,532
Therapy (Speech, Occupational, Physical)	100,898,292
Tuberculosis	40,885
Ventilator	1,863,126
	<u>1,129,853,736</u>

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF MEDICAL SERVICES
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MEDICAID EXPENDITURES BY CATEGORY OF SERVICES

Medicare Buy-In:

Medicare Buy-In

Expenditure

205,288,526

205,288,526

Mental Health:

Community Mental Health Centers (Rehabilitative Services for
Persons With Mental Illness)

294,815,452

Inpatient Psychiatric

127,476,515

Psychologist

1,024,798

School-Based Mental Health

20,762

Substance Abuse Program

84,264

423,421,791

Other:

Targeted Case Management (Children - Under 21-EPSDT)

61,348

Ages 21 to 59

(8,947)

Ages 60 and Older

2,348,904

Case Management/CMS

968,988

Case Management/DCFS

-

Case Management/DYS

-

Miscellaneous

-

Adjustments

1,581,130

ARKids School District Outreach

-

Health Insurance Premium Payments (HIPP)

2,615,952

Program Administration

279,609,165

Private Option Premium Payment

1,193,161,998

Private Option Cost Sharing

465,901,963

1,946,240,501

Incentive Payments:

Incentive Payments

16,357,272

16,357,272

Physician:

Physician Services

387,873,206

Managed Care Fee

16,576,840

CPC Managed Care Fee

793,731

PCP Supplemental Payment

(56)

405,243,721

Dental Services:

Dental Services

136,205,685

136,205,685

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF MEDICAL SERVICES
SFY 2017**

MEDICAID EXPENDITURES BY CATEGORY OF SERVICES

<u>Special Care:</u>	<u>Expenditure</u>
Home Health Services	12,041,330
Hospice	6,127,227
Nursing Home Hospice	36,803,618
Personal Care Services	97,720,315
Private Duty Nursing	12,526,242
	<u>165,218,731</u>
<u>Transportation:</u>	
Ambulance	31,385,439
Non-profit Transportation	701,505
Public Transportation	-
Non-Emergency Transportation (NET) Waiver	41,462,973
Non-Public Transportation	15,965,049
	<u>89,514,966</u>
<u>Total Hospital/Medical</u>	<u>5,747,846,710</u>
<u>Prescription Drugs:</u>	
Prescription Drugs	419,434,023
Prescription Drugs - State Contribution to Part D Drug Ben.	51,046,995
Family Planning Drugs	4,407,855
Assisted Living Drugs	13,792
Contracts	2,298,161
<u>Total Prescription Drugs</u>	<u>477,200,825</u>
<u>Private Nursing Home:</u>	
Private Nursing Facilities	665,210,925
Contracts	3,474,141
	<u>668,685,066</u>
<u>Private Pediatric ICF/ID</u>	
Intermediate Care Facility (ICF) Infant Infirmaries	27,604,465
	<u>27,604,465</u>
<u>Public Nursing Home</u>	
Public Nursing Homes	205,367,702
	<u>205,367,702</u>
<u>Total Long Term Care</u>	<u>901,657,232</u>
TOTAL MEDICAID PROGRAM *	<u>7,126,704,767</u>

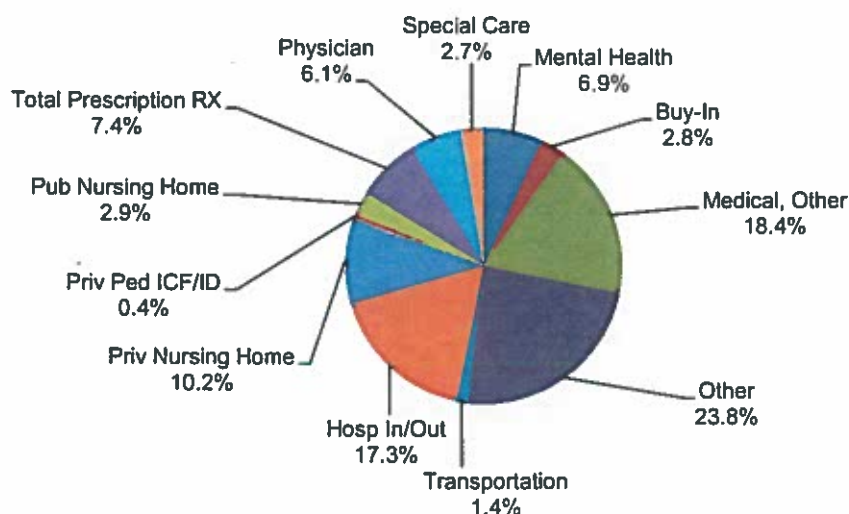
* Above are Medicaid Program costs which do not include Nursing Home Quality of Life or Nursing Home Closure costs.

Source: DMS Financial Activities

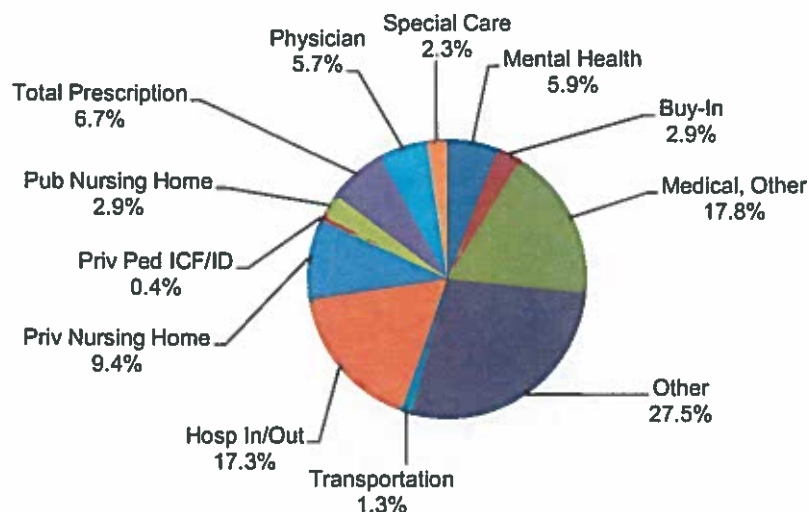
ARKANSAS DHS STATISTICAL REPORT
DIVISION OF MEDICAL SERVICES
SFY 2017

MEDICAID EXPENDITURES BY CATEGORY OF SERVICE
SFY 2016 and 2017

Medicaid Expenditures SFY 2016



Medicaid Expenditures SFY 2017



Special Care includes Home Health, Private Duty Nursing, Personal Care, and Hospice Services.

Transportation includes emergency and non-emergency transportation.

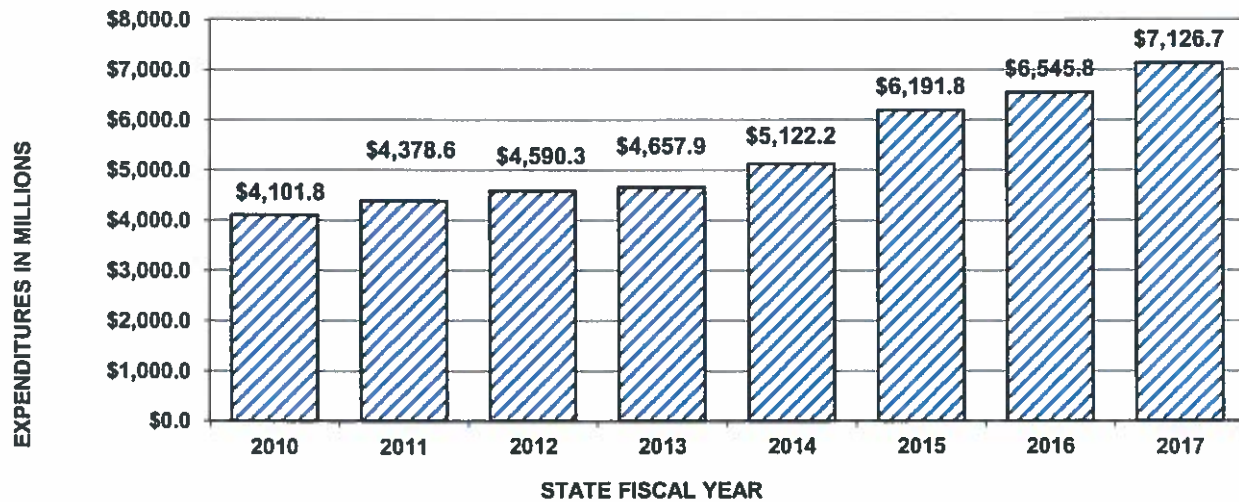
Other includes administrative expenditures, Medicare co-pay and deductibles.

ICF/ID is an abbreviation for Intermediate Care Facility for Individuals with Intellectual Disabilities.

Source: DMS Financial Activities

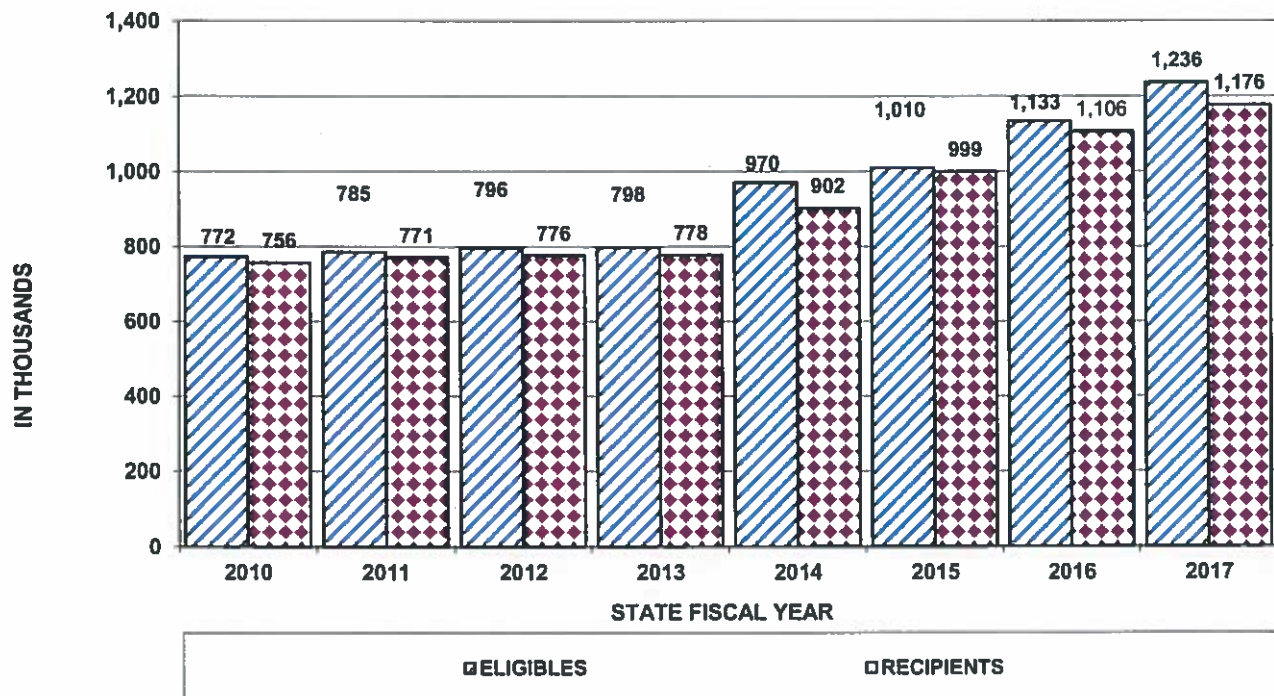
ARKANSAS DHS STATISTICAL REPORT **DIVISION OF MEDICAL SERVICES** **SFY 2017**

MEDICAID EXPENDITURES **SFY 2010-2017**



Source: Financial Activities Section

UNDUPLICATED MEDICAID ELIGIBLES AND RECIPIENTS **SFY 2010-2017**

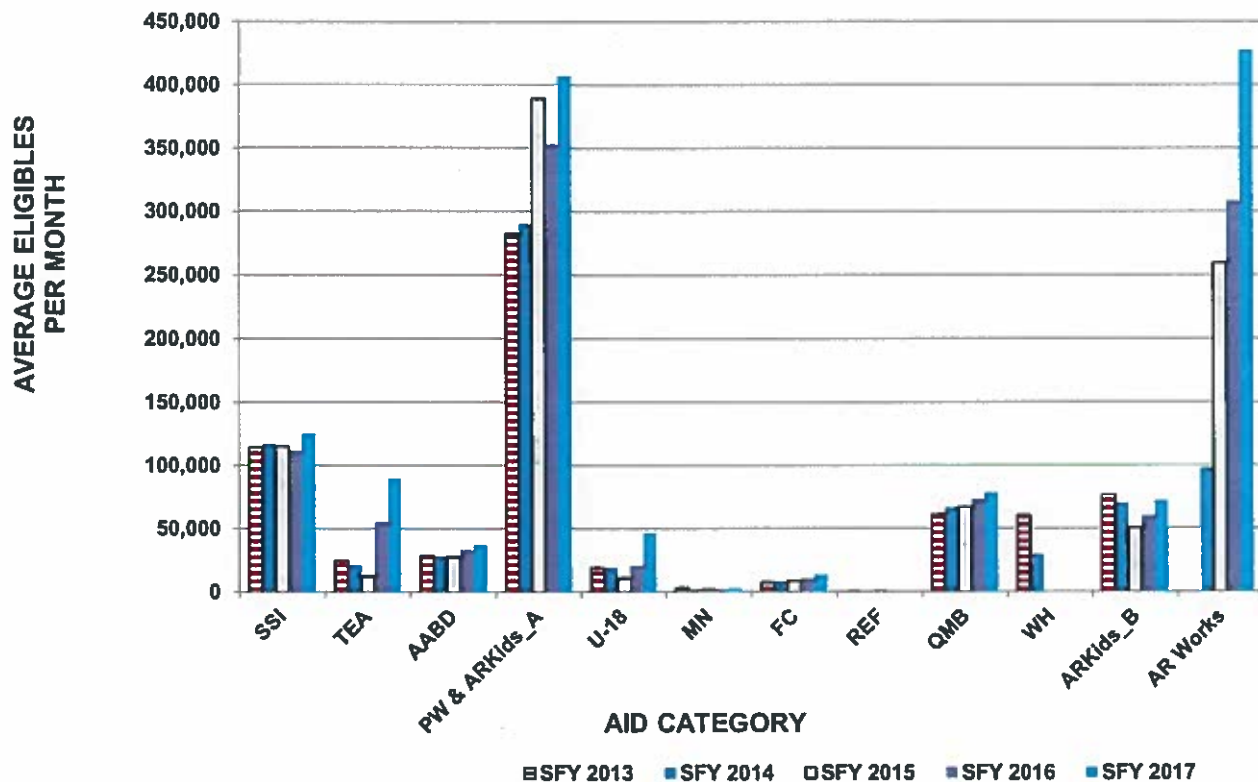


* Eligibles and Recipients for SFY 2014 through SFY 2017 were enrolled in the Health Care Independence Program (also known as Arkansas Works / Private Option).

Source: HCFA-2082

ARKANSAS DHS STATISTICAL REPORT **DIVISION OF MEDICAL SERVICES** **SFY 2017**

MEDICAID CASELOAD BY AID CATEGORY **SFY 2013 - 2017**



Aid Categories

SSI	Supplemental Security Income
TEA	Transitional Employment Assistance
AABD	Aid to the Aged, Blind and Disabled
PW	Pregnant Women
ARKids_A	ARKids A
U-18	Under Age 18
MN	Medically Needy
FC	Foster Care
REF	Refugees
QMB	Qualified Medicare Beneficiary
WH	Women's Health
ARKids_B	ARKids B

Notes: The total unduplicated number of eligibles per year is higher than what is presented on the bar graph. The numbers illustrated on the graph represent the average number of enrollees per month. Private Option started January 1, 2014.

Beginning in SFY 2015, due to Curam System limitations, there is no way to distinguish between Pregnant Women (PW) and ARKids_A. Data for prior years shown here has been combined.

Source: IM-2414 and DSS report

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF MEDICAL SERVICES
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RECIPIENTS OF MEDICAID SERVICES BY AGE

Service Type*	Unduplicated Recipients**	Total Count***	Under 1	1-5	6-14	15-20	21-44	45-64	65-74	75-84	85+
Unduplicated Total Recipients	1,151,444	1,270,085	61,866	172,559	266,119	146,216	363,796	197,748	30,485	19,280	12,016
Inpatient hospital services	93,899	94,076	28,571	2,454	2,427	6,466	25,431	17,330	4,980	3,898	2,519
Inpatient psychiatric facility services for U21	7,514	7,741	0	97	3,922	2,899	389	282	72	49	31
ICF services for the mentally retarded	1,587	1,708	3	12	157	187	608	646	81	14	0
SNF services (NF services)	17,738	18,133	0	0	0	4	349	2,958	3,739	5,406	5,677
Physician services	598,079	634,024	45,596	115,539	157,405	74,723	119,728	80,626	19,557	13,053	7,797
Dental services	316,808	326,893	711	68,560	151,618	52,096	33,044	15,217	2,797	1,686	1,164
Other practitioner services	202,093	203,691	403	14,569	74,046	33,910	31,748	30,727	9,016	5,905	3,367
Outpatient hospital services	402,453	417,510	27,559	72,058	86,420	49,763	92,875	61,614	14,008	8,679	4,534
Clinical services	437,715	466,629	43,317	114,501	158,852	57,619	53,532	31,269	4,047	2,244	1,248
Home health services	5,082	5,130	450	78	84	125	1,149	2,588	241	242	173
Lab and x-ray services	231,242	235,094	10,842	27,573	46,610	37,498	72,988	38,789	519	181	94
Prescribed drugs	488,636	515,184	29,299	103,208	154,195	70,984	97,820	53,859	2,577	1,814	1,428
Other care	152,595	156,467	2,869	15,831	32,430	14,837	24,805	32,426	16,319	10,774	6,176
Managed care fees	603,458	665,814	45,541	147,741	230,761	105,038	90,183	44,220	1,582	587	161
Sterilizations (only)	3,834	3,852	1	2	126	1,611	2,016	96	0	0	0
Abortions (only)	16	16	0	0	0	3	13	0	0	0	0
Transportation	44,786	45,212	2,546	6,718	4,304	5,987	14,862	10,044	420	205	126
Personal care services	14,790	15,231	0	48	475	205	2,616	5,552	2,996	2,110	1,229
Targeted Case Management	12,010	12,391	16	434	1,122	523	839	2,436	2,762	2,595	1,664
Rehabilitation services	2,866	2,991	42	1,124	857	254	466	238	8	2	0
Therapy services	43,976	47,139	1,597	22,152	18,184	2,848	410	1,138	436	260	114
Hospice services	3,261	3,215	9	15	8	9	63	578	416	819	1,298
Nurse midwife	1,282	1,289	0	0	23	345	918	3	0	0	0
Nurse practitioner services	25,042	25,462	864	2,727	3,458	2,263	7,169	4,736	1,576	1,442	1,227
Private duty nursing	105	122	8	33	25	21	33	1	1	0	0
PCMH Care Coordination Payments	423,231	466,685	32,737	118,651	171,793	70,959	48,438	23,310	633	105	59

***This is the from the Claims data of the recipients who got services.

*** Unduplicated count represents distinct count of individuals present in all age groups

*** Total Count represents sum of individual counts of all age groups

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF MEDICAL SERVICES
SFY 2017

RECIPIENTS OF MEDICAID SERVICES BY RACE

Service Type*	Unduplicated Recipients**	Total Counts***	White	Black or African American	American Indian or Alaska Native	Asian	Hispanic or Latino (No Race Information Available)	Native Hawaiian or Other Pacific Islander	Hispanic or Latino and One or more races	More than one race (Hispanic or Latino not indicated)	Unknown
Unduplicated Total Recipients	1,151,444	913,385	437,987	180,497	6,739	7,302	58,339	3,500	10,827	18,713	189,481
Inpatient hospital services	93,899	94,343	48,758	18,798	577	658	5,056	595	415	1,271	18,215
Inpatient psychiatric facility services for U21	7,514	7,748	4,019	1,147	56	15	212	6	84	157	2,052
ICF services for the mentally retarded	1,587	1,589	1,032	302	4	5	10	3	1	3	229
SNF services (NF services)	17,738	17,768	13,671	2,696	35	39	78	17	28	222	982
Physician services	598,079	626,225	312,650	120,352	4,502	4,535	36,261	1,756	6,120	12,022	128,027
Dental services	316,808	331,401	149,042	64,566	2,286	2,613	29,154	861	4,773	6,822	71,284
Other practitioner services	202,093	204,843	106,052	39,908	1,441	1,395	11,855	312	2,066	3,613	38,201
Outpatient hospital services	402,453	413,804	204,723	86,053	3,092	2,531	21,459	1,260	3,352	7,591	83,743
Clinical services	437,715	458,367	213,112	88,066	2,914	3,359	32,866	1,782	5,317	9,114	101,837
Home health services	5,082	5,141	2,708	1,248	43	19	85	3	7	52	976
Lab and x-ray services	231,242	235,756	122,166	44,367	2,120	1,490	11,368	828	1,919	4,719	46,779
Prescribed drugs	488,636	516,445	253,010	96,232	3,956	3,404	29,711	1,356	5,387	10,741	112,648
Other care	152,595	154,932	83,300	32,226	936	911	5,713	235	944	2,271	28,396
Managed care fees	603,458	662,722	307,100	130,280	4,224	5,102	48,091	2,470	9,184	13,349	142,922
Sterilizations (only)	3,834	3,842	1,572	1,255	34	25	151	3	25	92	685
Transportation	16	16	10	2			1			1	2
Personal care services	44,786	45,434	22,117	10,808	332	200	1,193	92	216	787	9,689
Targeted Case Management	14,790	14,889	7,584	5,060	62	62	110	9	8	68	1,926
Rehabilitation services	12,010	12,097	7,023	2,885	48	64	177	11	17	112	1,760
Therapy services	2,866	3,078	1,105	710	13	20	70	4	20	49	1,087
Hospice services	43,976	47,268	20,795	6,865	199	279	2,469	80	522	874	15,185
Nurse midwife	3,261	3,266	2,516	408	4	5	22	1	8	56	246
Nurse practitioner services	1,282	1,295	380	376	12	11	189	4	10	29	284
Private duty nursing	25,042	25,374	12,824	5,502	173	130	1,738	34	212	446	4,315
PCMH Care Coordination Payments	105	108	43	10		4	1				50

***This report is the from the Claims data of the recipients who got services.

** Unduplicated count represents distinct count of Individuals present in all race groups

*** Total Count represents sum of individual counts of all races

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF MEDICAL SERVICES
SFY 2017

MEDICAID PAYMENTS TO MEDICAL VENDORS

MEDICAID AND ARKIDS B PAYMENTS BY RECIPIENT COUNTY

County	Hospital/ Medical	Prescription Drugs	Long Term Care			TOTAL
			Private NH	Public NH	ICF/IID	
Arkansas	\$19,327,438.06	\$2,984,642.37	\$6,950,812.19	(\$33,096.18)	\$108,213.67	\$29,338,010.11
Ashley	\$27,634,343.81	\$3,256,420.15	\$4,363,206.56	(\$75,997.56)	\$94,713.38	\$35,272,686.36
Baxter	\$34,396,090.40	\$6,110,938.13	\$8,836,066.80	\$78,888.31	\$14,302.58	\$49,436,286.22
Benton	\$140,884,701.76	\$20,325,358.79	\$27,236,179.00	\$134,671.90	\$493,354.12	\$189,074,265.57
Boone	\$36,998,968.40	\$4,704,102.31	\$8,857,632.83	(\$267,896.74)	\$173,271.89	\$50,465,978.69
Bradley	\$15,079,946.60	\$1,995,517.98	\$3,474,056.07	\$14,108,243.93	\$0.00	\$34,657,764.58
Calhoun	\$4,692,371.19	\$677,907.05	\$21,883.68	(\$51,513.50)	\$0.00	\$5,340,648.42
Carroll	\$23,256,321.86	\$2,205,943.35	\$4,692,824.63	(\$88,015.50)	\$149,306.87	\$30,216,381.21
Chicot	\$22,427,254.11	\$2,270,034.28	\$4,888,374.28	\$210,447.48	\$102,040.72	\$29,898,150.87
Clark	\$24,682,716.04	\$2,975,316.61	\$7,149,391.23	\$18,501,753.43	(\$30,893.86)	\$53,278,283.45
Clay	\$16,520,676.51	\$2,542,361.30	\$6,028,205.86	(\$39,329.00)	\$0.00	\$25,051,914.67
Cleburne	\$22,632,749.34	\$3,565,047.79	\$6,464,938.83	(\$41,412.44)	\$113,389.91	\$32,734,713.43
Cleveland	\$7,355,444.03	\$1,182,350.70	\$2,600,252.29	(\$38,864.00)	\$0.00	\$11,099,183.02
Columbia	\$22,996,461.68	\$2,806,027.32	\$10,576,078.41	\$111,682.02	\$206,465.54	\$36,696,714.97
Conway	\$25,099,908.09	\$3,391,263.10	\$4,837,190.42	\$295,859.60	\$260,349.26	\$33,884,570.47
Craighead	\$119,550,784.12	\$18,267,110.82	\$22,804,266.51	\$16,943,470.93	\$443,889.00	\$178,009,521.38
Crawford	\$57,419,698.23	\$8,565,447.68	\$12,888,380.46	\$535,416.10	\$88,433.10	\$79,497,375.57
Crittenden	\$69,993,443.82	\$9,036,366.26	\$11,494,905.65	\$1,178,122.27	\$31,162.14	\$91,734,000.14
Cross	\$22,653,579.44	\$3,159,826.40	\$5,906,013.58	\$72,812.65	\$0.00	\$31,792,232.07
Dallas	\$12,701,967.29	\$1,343,484.94	\$2,382,808.46	\$227,678.97	\$3,427,471.37	\$20,083,411.03
Desha	\$20,536,223.36	\$2,493,066.64	\$2,217,105.06	\$7,968.68	\$152,946.47	\$25,407,310.21
Drew	\$24,687,970.34	\$2,751,709.46	\$5,600,351.05	(\$140,398.45)	\$38,506.61	\$32,938,139.01
Faulkner	\$92,479,184.09	\$14,578,415.05	\$15,378,828.59	\$77,896,770.00	\$227,297.27	\$200,560,495.00
Franklin	\$13,750,484.68	\$2,541,463.86	\$6,578,576.78	\$27,704.65	\$139,665.02	\$23,037,894.99
Fulton	\$13,392,649.58	\$1,807,375.31	\$4,813,778.56	(\$108,625.99)	\$101,746.77	\$20,106,924.23
Garland	\$106,494,669.70	\$18,769,127.16	\$24,503,756.60	\$249,196.84	\$1,343,282.56	\$151,360,032.86
Grant	\$15,901,861.38	\$2,150,822.29	\$2,853,152.52	(\$76,957.49)	\$42,146.38	\$20,871,025.08
Greene	\$51,413,092.64	\$8,137,838.38	\$8,918,281.42	(\$73,297.37)	\$0.00	\$68,395,915.07
Hempstead	\$27,571,610.12	\$4,186,544.75	\$6,681,999.15	\$325,537.94	\$0.00	\$38,765,691.96
Hot Spring	\$39,329,476.80	\$5,149,968.65	\$7,503,193.85	(\$67,222.50)	\$418,269.36	\$52,333,686.16
Howard	\$13,755,374.41	\$1,767,085.69	\$7,020,313.64	(\$1,218.26)	\$819.55	\$22,542,375.03
Independence	\$43,377,438.77	\$5,547,206.78	\$13,650,873.89	\$724,431.46	\$0.00	\$63,299,950.90
Izard	\$13,783,308.83	\$2,253,210.46	\$4,646,016.61	(\$34,086.66)	\$0.00	\$20,648,449.24
Jackson	\$19,444,164.01	\$2,379,726.06	\$7,227,075.17	\$30,575.90	\$0.00	\$29,081,541.14
Jefferson	\$81,534,706.34	\$12,710,353.34	\$17,612,748.75	\$1,056,805.15	\$92,071.18	\$113,006,684.76
Johnson	\$26,500,216.99	\$3,725,439.56	\$4,834,186.54	(\$27,780.01)	(\$293.95)	\$35,031,769.13
Lafayette	\$8,379,784.28	\$1,379,584.42	\$2,398,302.11	\$108,299.29	\$0.00	\$12,265,970.10
Lawrence	\$23,544,564.78	\$3,977,489.64	\$8,396,905.81	(\$136,776.19)	\$102,334.67	\$35,884,518.71
Lee	\$15,819,493.80	\$1,535,070.61	\$2,833,374.55	(\$31,562.03)	\$0.00	\$20,156,376.93

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MEDICAID PAYMENTS TO MEDICAL VENDORS

MEDICAID AND ARKids B PAYMENTS BY RECIPIENT COUNTY

County	Hospital/ Medical	Prescription Drugs	Long Term Care			TOTAL
			Private NH	Public NH	ICF/ID	
Lincoln	\$11,575,908.82	\$1,920,280.07	\$4,727,845.11	(\$34,618.47)	\$0.00	\$18,189,415.53
Little River	\$9,415,984.62	\$1,561,812.07	\$5,200,375.91	\$1,795.17	(\$82,437.74)	\$16,097,530.03
Logan	\$25,341,589.64	\$3,767,264.61	\$7,304,708.30	\$20,586,680.59	\$133,906.52	\$57,134,149.66
Lonoke	\$50,306,264.78	\$9,074,359.32	\$17,740,674.05	\$766,002.62	\$342,000.27	\$78,229,301.04
Madison	\$16,515,184.97	\$1,822,582.53	\$1,546,375.52	\$0.00	\$0.00	\$19,884,143.02
Marion	\$14,531,861.72	\$2,212,647.22	\$5,967,788.95	(\$100,617.01)	\$0.00	\$22,611,680.88
Miller	\$35,609,891.50	\$6,527,795.00	\$10,818,724.08	\$587,068.36	\$174,449.18	\$53,717,928.12
Mississippi	\$59,558,228.89	\$8,966,066.53	\$9,417,759.35	\$9,605.19	\$0.00	\$77,951,659.96
Monroe	\$12,433,609.00	\$1,563,657.55	\$2,163,643.66	(\$89,272.00)	\$153,367.88	\$16,225,006.09
Montgomery	\$7,589,104.41	\$1,205,737.94	\$3,569,050.62	\$25,620.00	\$224,085.83	\$12,613,598.80
Nevada	\$13,290,812.27	\$2,114,939.81	\$5,221,997.18	\$98,054.30	\$160,206.73	\$20,886,010.29
Newton	\$7,856,765.87	\$930,543.94	\$2,605,421.23	\$0.00	\$0.00	\$11,392,731.04
Ouachita	\$26,184,241.49	\$4,588,938.70	\$10,700,959.74	(\$45,248.89)	\$196,901.78	\$41,625,792.82
Perry	\$9,946,416.61	\$1,392,890.68	\$2,826,638.63	(\$155,240.90)	\$121,751.16	\$14,132,456.18
Phillips	\$34,816,663.44	\$4,950,653.54	\$3,533,362.00	\$520,766.98	\$153,367.88	\$43,974,813.84
Pike	\$12,598,062.94	\$2,209,556.22	\$4,917,774.54	\$0.00	\$0.00	\$19,725,393.70
Poinsett	\$38,007,849.59	\$6,276,112.08	\$8,820,951.26	(\$5,046.90)	\$245,064.01	\$53,344,930.04
Polk	\$17,085,793.01	\$2,933,762.53	\$4,273,835.03	\$91,344.02	\$565,215.90	\$24,949,950.49
Pope	\$64,550,366.51	\$8,084,359.52	\$13,504,994.68	\$245,009.41	\$228,226.30	\$86,612,956.42
Prairie	\$8,117,133.67	\$1,207,638.42	\$5,050,342.10	\$0.00	\$0.00	\$14,375,114.19
Pulaski	\$422,539,849.73	\$51,635,402.12	\$70,690,679.69	\$4,779,319.02	\$9,018,179.76	\$558,663,430.32
Randolph	\$22,060,891.10	\$2,759,730.28	\$8,366,805.20	\$179,700.01	\$85,351.51	\$33,452,478.10
Saline	\$85,499,038.48	\$11,379,067.44	\$12,276,484.95	\$41,867,920.35	\$120,354.14	\$151,142,865.36
Scott	\$10,030,660.03	\$1,856,409.64	\$2,502,355.02	\$0.00	\$0.00	\$14,389,424.69
Searcy	\$11,575,319.61	\$955,790.10	\$2,434,790.91	\$6,709.50	\$0.00	\$14,972,610.12
Sebastian	\$124,524,578.16	\$21,974,819.05	\$29,089,589.05	\$1,193,760.24	\$5,821,816.92	\$182,604,563.42
Sevier	\$14,645,278.34	\$2,372,254.78	\$2,650,559.44	\$6,440.00	\$121,751.16	\$19,796,283.72
Sharp	\$23,794,079.42	\$3,094,300.01	\$6,040,044.53	(\$43,977.01)	\$184,474.77	\$33,068,921.72
St. Francis	\$43,571,892.36	\$5,989,943.68	\$3,234,800.16	\$279,739.62	\$0.00	\$53,076,375.82
Stone	\$16,197,838.62	\$1,923,399.64	\$3,081,318.72	(\$70,209.00)	\$0.00	\$21,132,347.98
Union	\$38,562,505.69	\$6,133,668.95	\$15,093,747.34	\$1,118,466.07	\$102,334.67	\$61,010,722.72
Van Buren	\$16,479,684.60	\$2,478,244.17	\$4,844,933.67	(\$71,825.51)	\$0.00	\$23,731,036.93
Washington	\$162,498,808.32	\$21,830,692.33	\$30,592,023.42	\$1,805,180.64	\$504,677.76	\$217,231,382.47
White	\$71,247,795.65	\$12,936,767.62	\$15,934,850.19	\$250,624.97	\$459,079.43	\$100,829,117.86
Woodruff	\$11,124,060.59	\$1,283,586.42	\$3,588,185.14	\$0.00	\$0.00	\$15,995,832.15
Yell	\$22,900,602.25	\$2,986,227.86	\$8,204,295.02	\$79,306.47	\$239,488.92	\$34,409,920.52
Unknown	\$201.61	\$464.31	\$0.00	\$0.00	\$0.00	\$665.92
State Total	\$2,950,585,957.99	\$424,109,332.12	\$664,760,972.80	\$205,375,245.47	\$27,607,876.32	\$4,272,439,384.70

Note: Does not include Cost Settlements, TPL, Medicare Buy-in, Administrative Costs or Clawback.
Source: DSS Report

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF MEDICAL SERVICES
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SERVICES COVERED BY ARKANSAS MEDICAID

How is Arkansas Medicaid Administered?

The Arkansas Department of Human Services administers the Arkansas Medicaid program through the Division of Medical Services. Arkansas Medicaid is detailed in the Arkansas Medicaid State Plan, Arkansas Medicaid Waiver Programs and through provider Manuals. The Centers for Medicare and Medicaid Services (CMS) administers the Medicaid Program for the U.S. Department of Health and Human Services. CMS authorizes federal funding levels and approves each state's State Plan and Waivers to ensure compliance with human services federal regulations.

What Services are Covered by Arkansas Medicaid?

Mandatory Services

Child Health Services (EPSDT) Early and Periodic Screening, Diagnosis and Treatment	Under Age 21
Family Planning Services and Supplies	All Ages
Federally Qualified Health Center (FQHC)	All Ages
Home Health Services	All Ages
Hospital Services - Inpatient and Outpatient	All Ages
Laboratory and X-Ray	All Ages
Certified Nurse-Midwife Services	All Ages
Medical and Surgical Services of a Dentist	All Ages
Nurse Practitioner (Pediatric, Family, Obstetric-Gynecologic and Gerontological)	All Ages
Nursing Facility Services	Age 21 and Older
Physician Services	All Ages
Rural Health Clinic (RHC)	All Ages
Transportation (to and from medical providers when medically necessary)	All Ages

Optional Services

Ambulatory Surgical Center Services	All Ages
Audiological Services	Under Age 21
Certified Registered Nurse Anesthetist (CRNA) Services	All Ages
Child Health Management Services (CHMS)	Under Age 21
Chiropractic Services	All Ages
Dental Services	All Ages
Developmental Day Treatment Clinic Services (DDTCS)	Pre-School and Age 18 and Older
Developmental Rehabilitation Services	Under Age 3
Domiciliary Care Services	All Ages
Durable Medical Equipment	All Ages
End-Stage Renal Disease (ESRD) Facility Services	All Ages
Hearing Aid Services	Under Age 21
Hospice Services	All Ages
Hyperalimentation Services	All Ages
Independent Choices	Age 18 and Older
Inpatient Psychiatric Services	Under Age 21
Intermediate Care Facility (ICF) Services	All Ages
Licensed Mental Health Practitioner Services	Under Age 21
Medical Supplies	All Ages
Medicare Crossovers	All Ages
Nursing Facility Services	Under Age 21
Occupational, Physical and Speech Therapy Services	Under Age 21

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SERVICES COVERED BY ARKANSAS MEDICAID

Optional Services

Orthotic Appliances	All Ages
PACE (Program of All-Inclusive Care for the Elderly)	Age 55 and Older
Personal Care Services	All Ages
Podiatrist Services	All Ages
Portable X-Ray	All Ages
Prescription Drugs	All Ages
Private Duty Nursing Services	All Ages
Prosthetic Devices	All Ages
Rehabilitative Hospital Services	All Ages
Rehabilitative Services for:	
• Persons with Mental Illness (RSPMI)	All Ages
• Persons with Physical Disabilities (RSPD), and Youth and Children	Under Age 21
Respiratory Care Services	Under Age 21
School-Based Mental Health Services	Under Age 21
Targeted Case Management for:	
• Children's Services (Title V), SSI, TEFRA, EPSDT, Division of Children and Family Services, and Division of Youth Services	Under Age 21
• Developmentally Disabled Adults	All Ages
• Adults	Age 60 and Older
• Pregnant Women	All Ages
Ventilator Equipment	All Ages
Visual Care Services	All Ages

Waivers Approved by the Centers for Medicare and Medicaid Services

	Age 21 and Older, who without the waiver services would require an intermediate level of care in a nursing home; Individuals ages 21 through 64 must have a physical disability as determined through Social Security Administration or Medical Review Team.
ARChoices	
Autism Waiver	Age 18 Months through 6 years
Developmental Disabilities Services (DDS/Alternative Community Services)	All Ages
Health Care Independence (Arkansas Works)	Childless Adults Age 19-64 and Parent/Caretakers 19-64
Living Choices (Assisted Living)	Age 21 and Older
Non-Emergency Transportation	All Ages
TEFRA	Under Age 19

What Services are Covered by Arkansas CHIP?

ARKids-B	Age 0-18, Unborn Child
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ARKANSAS DHS STATISTICAL REPORT
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SERVICES COVERED BY ARKANSAS MEDICAID

Benefit Limitations on Services

The Arkansas Medicaid Program does have limitations on the services that are provided. The major benefit limitations on services for adults (age 21 and older) are as follows:

- 12 visits to hospital outpatient departments allowed per State Fiscal Year (SFY).
- A total of 12 office visits allowed per SFY for any combination of the following: certified nurse-midwife, nurse practitioner, physician, medical services provided by a dentist, medical services furnished by an optometrist and Rural Health Clinics.
- 1 basic family planning visit and 3 periodic family planning visits per SFY. Family planning visits are not counted toward other service limitations.
- Lab and X-Ray services limited to total benefit payment of \$500 per SFY for outpatient services, except for Magnetic Resonance Imaging and cardiac catheterization and for Early and Periodic Screening, Diagnosis and Treatment (EPSDT) beneficiaries.
- 3 pharmaceutical prescriptions are allowed per month. (Family planning and tobacco cessation prescriptions are not counted against benefit limit.) Extensions are considered up to a maximum of 6 prescriptions per month for beneficiaries at risk of institutionalization. Unlimited prescriptions are allowed for nursing facility beneficiaries and EPSDT beneficiaries under age 21. Beneficiaries receiving services through the Living Choices Assisted Living waiver may receive up to 9 medically necessary prescriptions per month. Medicare-Medicaid beneficiaries (dual eligible) receive their drugs through the Medicare Part D program as of January 1, 2006.
- Inpatient hospital days limited to 24 per SFY, except for EPSDT beneficiaries and certain organ transplant patients.
- Co-insurance: Some beneficiaries must pay 10% of the first Medicaid-covered day of a hospital stay.
- Beneficiaries in the "Working Disabled" aid category must pay 25% of the charges for the first Medicaid-covered day of inpatient hospital services and must also pay co-insurance for some additional services.
- Beneficiaries 18 years and older (except long term care) must pay \$.50 – \$3 of every prescription drug, and \$2 on the dispensing fee for prescription services for eyeglasses. Beneficiaries in the Working Disabled aid category must pay a higher co-payment for these services and also must pay co-payments for some additional services.

Additional Information for Limitations Relating to Children

The families of some children with Medicaid coverage are responsible for co-insurance, co-payments, or premiums.

- Co-insurance: ARKids First-B beneficiaries must pay 10% of the charges for the first Medicaid-covered day of inpatient hospital services and must also pay \$10 per visit co-insurance for outpatient hospital services and 10% of Medicaid allowed cost per Durable Medical Equipment item.
- Co-payments: ARKids First-B beneficiaries must pay a co-payment for most services, such as \$10 for most office visits and \$5 per prescription (and must use generic drugs). ARKids First-B beneficiaries' annual cost-sharing is capped at 5% of the family's gross annual income after State allowable income disregards.
- Premiums: Based on family income, certain Tax Equity Fiscal Responsibility Act (TEFRA) beneficiaries whose custodial parent(s)' income is in excess of 150% of the Federal Poverty level must pay a premium. TEFRA beneficiaries whose custodial parent(s)' income is at or below 150% of the Federal Poverty level cannot be assessed a premium.

NOTE: Any and all exceptions to benefit limits are based on medical necessity.

**ARKANSAS DHS STATISTICAL REPORT
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MEDICAID ADMINISTRATIVE UNIT DESCRIPTIONS

Program Development and Quality Assurance (PD/QA)

The PD/QA Unit develops and maintains the Arkansas Medicaid State Plan, leads the development and research of written policy in rules and manuals for new programs, oversees contractor technical writing of provider policy manuals, coordinates the approval process through both state and federal authorities and coordinates efforts in finalizing covered program services. The PD/QA Unit also leads development of new waiver programs and the resulting provider manuals. Because the Division of Medical Services has administrative and financial authority for all Arkansas Medicaid waiver programs, PD/QA is responsible for monitoring the operation of all Arkansas Medicaid waiver programs operated by other Divisions. PD/QA assures compliance with the Centers for Medicare and Medicaid Services (CMS) requirements for operating waiver programs and monitors for key quality requirements.

The PD/QA Unit also develops and maintains the Arkansas Child Health Insurance Program (CHIP) State Plan. PD/QA is responsible for coordinating the development and research of new 1115(a) demonstration waivers for the oversight of contractor technical writing of any provider policy manuals that may be developed for demonstration waiver programs, for the completion of initial and renewal request applications for 1115(a) demonstration waiver programs and ensuring that they are completed within federal guidelines, and for coordination of the approval process through both state and federal requirements.

Quality Assurance Activities for waiver programs include:

- Leading development of new waivers programs.
- Communicating and coordinating with CMS regarding waiver program activities and requirements, including the required renewal process.
- Providing technical assistance to operating agencies regarding waiver program policies, procedures, requirements and compliance.
- Performing case reviews, data analysis, and oversight activities to help identify problems and assure remediation for compliance with CMS requirements.
- Developing QA strategies and interagency agreements for the operation and administration of waiver programs and
- Developing provider manuals for waiver programs.

Medicaid Information Management (MIM)

The Medicaid Information Management (MIM) Unit is responsible for the operations and support of the Medicaid Management Information System (MMIS) which processes all Medicaid claims and provides Medicaid data for program management, research and care planning activities. The Unit serves as the customer support center in maintaining and operating the Information Technology (IT) infrastructure for the Division, including the Medicaid websites.

For State Fiscal Year 2017, MIM received 15 Security Advisory Committee data requests and the Decision Support Lab output 1,178 reports. The reports produced include information requested by the Arkansas Legislature, Governor's office, press and other private entities seeking Medicaid performance and participation metrics. MIM works diligently to fulfill these requests while respectfully protecting the privacy of our members.

Arkansas Medicaid Enterprise (AME) Project Management Office

The Medicaid Management Information System (MMIS) Replacement Project, chartered by the Division, is to implement a new core MMIS, pharmacy point of sale, data warehouse, and decision support system that will modernize existing system functions and significantly enhance the goals of the MMIS, ensuring that eligible individuals receive the health care benefits that are medically necessary and that providers are reimbursed promptly and efficiently.

The data warehouse and Fraud and Abuse Detection sub-system for Program Integrity went into production in February of 2015 under a contract with Optum Government Solutions.

The Pharmacy system under Magellan Health went into production in March of 2015. The system has paid more than 5.3 million claims in SFY17 (July 1, 2016 - June 30, 2017) totaling over \$423 million.

The new Core MMIS design, development, and implementation contract went into effect in December of 2014 with Hewlett Packard Enterprise / DXC. The system is targeted to go into production in November of 2017.

ARKANSAS DHS STATISTICAL REPORT
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MEDICAID ADMINISTRATIVE UNIT DESCRIPTIONS

Medicaid Information Management

Data Analytics

The Medicaid Statistical Analytics and Management Unit is responsible for developing and managing workflow processes and projects related to Medicaid data. The unit evaluates new technologies to introduce to the Division in an effort to create efficiencies in time and effort as well as developing and overseeing the Department of Human Services Enterprise Change Control Management

Services and Support

The Services and Support unit serves as the Division liaison with our Federal partner the Centers for Medicare and Medicaid Services (CMS). The unit creates and provides the Federal documentation necessary for Medicaid to receive Federal funding for all IT projects.

Federal funding provided by CMS is approved, allocated and tracked based on the Federal Fiscal Year (FFY) (October 1 – September 30). For FFY-2017 (Oct. 2016 – Sept. 2017), CMS approved over \$231,915,548 towards the costs of various DHS Medicaid IT projects.

Medicaid Data Security Unit

The Medicaid Data Security Unit works with the DHS Privacy Officer on Health Insurance Portability and Accountability Act (HIPAA) compliance in order to maintain the privacy and security of patient information and assist contractors with adhering to DHS policies and procedures. The Security Unit also monitors and performs technical audits on contractors and researchers who use Medicaid data. A Data Security Committee evaluates requests to use Medicaid data for research projects and publications to ensure HIPAA compliance.

Third Party Liability and Estate Recovery

As the payer of last resort, federal and state statutes require Medicaid agencies to pursue third party resources to reduce Medicaid payments. One aspect of Arkansas Medicaid cost containment is the Third Party Liability Unit of Administrative Support. This unit pursues third party resources (other than Arkansas Medicaid) responsible for health care payments to Arkansas Medicaid beneficiaries. These sources include health and liability insurance, court settlements, absent parents and estate recovery. The savings for State Fiscal Year (SFY) 2017 were as follows:

	SFY 2017
Other Collections (Health & Casualty Insurance, Estate Recovery, Miller Trusts and Small Estates)	\$ 25,543,441.60
Cost Avoidance (Health Insurance)	\$ 30,643,338.52
Total Savings	\$ 56,186,780.12

Utilization Review

The Utilization Review (UR) section administers multiple medical programs and services. UR monitors the contracted Quality Improvement Organizations' (QIO) performance for quality assurance. UR administers the following programs and activities:

- Pre- and Post-Payment reviews of medical services;
- Prior authorization for Private Duty Nursing, hearing aids, hearing aid repair and wheelchairs;
- Extension of benefits for Home Health and Personal Care for beneficiaries over the age of 21 and extension of benefits of incontinence products and medical supplies for eligible beneficiaries.

ARKANSAS DHS STATISTICAL REPORT
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MEDICAID ADMINISTRATIVE UNIT DESCRIPTIONS

Utilization Review

- Prior authorizations and extension of benefits for the following programs: In-patient and Out-patient Hospitalization, Emergency room utilization, Personal Care for beneficiaries under the age of 21, Child Health Management Services, Therapy, Transplants, Durable Medical Equipment and Hyperalimentation services;
- Out-of-state transportation for beneficiaries for medically necessary services/treatment not available in-state;
- Assure compliance of health care coverage benefits as required by regulation, rules, laws and local policy coverage determinations;
- Review of documentation supporting the medical necessity of requested services;
- Analysis of suspended claims requiring manual pricing;
- Review of billing and coding;
- Assist interdepartmental units and other agency divisions regarding health care determinations related to specific rules, laws and policies affecting program coverage;
- Review of evolving medical technological information and contribute to policy changes and program coverage benefits related to specific program responsibility;
- Analysis of information concerning reimbursement issues and assist with resolutions;
- Represent the department in workgroups at the state and local level;
- Conduct continuing evaluations and assessments of performance and effectiveness of various programs;
- Interact with provider groups and levels of federal and state government, including the legislature and governor's office and
- Participate in both beneficiary and provider appeals and hearing process.

SUMMARY

	Prior Authorization Approvals:	Prior Authorization Denials:	Partially Approved:
Durable Medical	17,265	5376	3123
Private Duty Nursing	546	0	
PDN Billing	2516	61	
Hearing Aid Repairs	20	3	
New Hearing Aid	344	18	
	Extension of Benefits Approvals:	Extension of Benefits Denials:	
Personal Care Over	153	23	
Home Health	1756	246	
Incontinent Supplies	169	6	
Independent Choice	172	71	
Medical Supplies	181	2	

Pre-Pay Claim Reviews	46,836	Pre-Pay Claim Adjustments	188
Organ Transplant	54	12	
* EOMB	2896		
PCP Changes	380		
PCP Closeouts	363		
Fair Hearings	370	Fair Hearings Held (137
Patient Travel	59	Patient Travel Dollars Expended	\$29,702.32
** Companion Travel	59	Companion Travel Dollars	\$29,702.32

** Companion travel is higher than the recipient due to the recipient's age (up to age 2 may sit in companion's lap)

*** Increase in reviews are due to how AFMC counts each item listed on the PA, rather than each request as UR has previously done.

Source: Division of Medical Services

ARKANSAS DHS STATISTICAL REPORT
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MEDICAID ADMINISTRATIVE UNIT DESCRIPTIONS

Program and Provider Management

Behavioral Health Programs

The Behavioral Health Unit is responsible for administering the Arkansas Medicaid behavioral health programs. This unit researches and analyzes proposed policy initiatives, encourages stakeholder participation and recommends revisions to policy and programming. Other responsibilities include monitoring the quality of treatment services, prior authorization and benefit extension procedures by performing case reviews, data analysis and procedural activities to identify problems and assure compliance with Arkansas Medicaid rules and regulations. These responsibilities are accomplished through the negotiation, coordination and assessment of the activities of the Behavioral Health utilization and peer review contracts. In addition to its role in auditing behavioral health programs, the peer review contractors develop and implement technical training and educational opportunities to providers. These opportunities are designed to assist providers in evaluating and improving their programs to offer the highest quality of care to Arkansas Medicaid beneficiaries. The Behavioral Health Unit further collaborates and supports other Department of Human Services divisions to design and implement a statewide transformation of the current behavioral health system under the umbrella of the Arkansas Health Care Payment Improvement Initiative. The overarching goal of the Behavioral Health Unit is to be instrumental in the development of a successful, efficient and quality-driven system of care.

Provider Enrollment and Vision and Dental Programs

In addition to directly managing and administering the Medicaid and ARKids Vision and Dental programs, this unit is responsible for other administrative requirements of the Medicaid program such as: provider enrollment, provider screening, deferred compensation, and appeals and hearings. The unit also directly responds to concerns and questions of providers and beneficiaries of Arkansas Medicaid and ARKids services.

Electronic Health Records Unit (EHRU)

Arkansas Medicaid administers a financial incentive payments to providers, ensuring proper payments through auditing and monitoring, and participating in statewide efforts to promote interoperability and meaningful use of Electronic Health Records (EHR) beginning 2011. The HIT provision of the American Recovery and Reinvestment Act (ARRA) of 2009 afford states and their Medicaid providers an opportunity to leverage existing HIT efforts to achieve the vision of interoperable information technology for health care.

Under the direction of the Electronic Health Record Unit (EHRU), classes of Medicaid professionals are eligible to receive Medicaid incentive payments. Eligible professionals (EPs) include physicians, dentists, certified nurse-midwives, nurse practitioners, and physician assistants who are practicing in Federally Qualified Health Centers (FQHCs) or Rural Health Clinics (RHCs). Eligible hospitals that may participate are acute care hospitals and children's hospitals. To receive the Medicaid financial incentive, providers must be able to demonstrate certified adoption, implementation, or upgrading of EHR technology, followed in subsequent years by demonstrated meaningful use. Payments or reimbursements of up to \$63,750 may be provided to offset the cost associated with implementing an EHR system to a participating clinic.

The EHRU's key function is to coordinate oversight for providers statewide by addressing issues that arise from the EHR incentive payment program. The EHRU identifies areas of risk in the eligibility determination, meaningful use, and payment processes and reviews that will mitigate the risk of making an improper payment. The EHRU conduct audits of providers attestation forms for eligibility, validation of meaningful use, and conducting post and pre-payment reviews."

Primary Care Initiatives

Patient-Centered Medical Home and Transportation Programs

This unit manages multiple programs and services, primarily the Patient Centered Medical Homes program and Primary Care Case Management Program known as ConnectCare. The unit also manages several quality improvement projects such as the Centers for Medicare and the Inpatient Quality Incentive program. The unit directly administers the Early and Periodic Screening, Diagnosis and Treatment (EPSDT), ARKids First-B, CHIP, TEFRA, and Non-Emergency Transportation programs.

Surveillance Utilization Review Subsystem (SURS)

The SURS unit is responsible for monitoring claims processes for Medicaid to seek indicators of fraud, waste or abuse. The SURS team employs an analytical tool to develop comprehensive reports and works closely with departmental staff to make recommendations on probable abuses of the Medicaid program. SURS staff works closely with the Arkansas Office of the Medicaid Inspector General and refers all cases to them when fraud, waste or abuse is suspected.

**ARKANSAS DHS STATISTICAL REPORT
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MEDICAID ADMINISTRATIVE UNIT DESCRIPTIONS

Program and Administrative Support

Contract Oversight

The contract Monitoring Unit oversees all contracts involving the Division of Medical Services and Arkansas Medicaid. The unit reviews the contracts to ensure the requirements for each contract are capable of being measured. The unit performs audits to review required documentation and to ensure the contractor is providing their services directed under the contract.

Financial Activities

The Financial Activities Unit of the Division of Medical Services (DMS) is responsible for the Division's budgeting and financial reporting, including the preparation of internal management reports and reports to federal and state agencies. This unit also handles division-level activities related to accounts payable, accounts receivable and purchasing, as well as activities to secure and renew administrative and professional services contracts. The Financial Activities unit is also responsible for Human Resource functions in DMS.

Program Budgeting and Analysis

Program Budgeting and Analysis develops the budgets for all of Arkansas' Medicaid waiver renewals and newly proposed Arkansas Medicaid waiver programs. Depending on the type of waiver that is being renewed or proposed budget neutrality, cost effectiveness or cost neutrality is determined.

In addition to waiver budgeting, Program Budgeting and Analysis analyzes Arkansas Medicaid programs to determine whether each program is operating within their budget and if program changes should be considered. This unit also performs trend and other financial analysis by type of service, provider, aid category, age of beneficiary, etc.

Provider Reimbursement

Provider Reimbursement develops reimbursement methodologies and rates, identifies budget impacts for changes in reimbursement methodologies, coordinates payments with the Arkansas Medicaid Fiscal Agent and provides reimbursement technical assistance for the following Arkansas Medicaid providers:

- **Institutional** – The Institutional Section is responsible for processing: all necessary cost settlements for in-state and border city Hospitals, Residential Treatment Units and Federally Qualified Health Clinics; calculating and reimbursing annual hospital Upper Payment Limit amounts, hospital quality incentive payments and hospital Disproportionate Share payments; calculating per diem reimbursement rates for Residential Treatment Centers; processing and implementing all necessary rate changes within Medicaid Management Information System for the above named providers and processing all necessary retroactive reimbursement rate change mass adjustments for these providers.
- **Non-Institutional** –The Non-Institutional Section is responsible for the maintenance of reimbursement rates and assignment of all billing codes for both institutional and non-institutional per diems, services, supplies, equipment purchases and equipment rental for the following providers: Physician, Dental, Durable Medical Equipment, ARKids, Nurse Practitioner, Certified Nurse-Midwife, Child Health Management Services, Developmental Day Treatment Clinic Services, Other.
- **Long Term Care (LTC)** – The LTC Section reviews annual and semi-annual cost reports submitted by Nursing Facilities and Intermediate Care Facilities for Individuals with Intellectual Disabilities. The cost reports are reviewed for compliance with applicable state and federal requirements and regulations, including desk and on-site reviews. The LTC Section maintains a database of the cost report information, which is used to evaluate cost and develop reimbursement methodologies and rates. The LTC Section is also responsible for processing all necessary retroactive reimbursement rate change mass adjustments for these providers.

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MEDICAID ADMINISTRATIVE UNIT DESCRIPTIONS

Health Care Innovation

The Health Care Innovation (HCI) Unit is responsible for coordinating the operations and activities to design the Arkansas Health Care Payment Improvement Initiative (AHCPII) and service delivery systems. The unit works with multi-payers, staff and contractors to design and deliver/implement two primary types of population-based health care payment systems:

- >Retrospective Episodes of Care for acute conditions; and
- >Patient Centered Medical Homes for chronic conditions.

In addition, HCI works to develop and coordinate improved payment systems infrastructure requirements and to facilitate stakeholder, provider and beneficiary engagement through the APII.

Now in its fourth year of work, HCI continues its mission to improve the health of the population, enhance the patient care experience of care and reduce the cost of health care. The goal is to move Arkansas's health system from a fee-for-service model that rewards volume to an alternative payment model (APM) that rewards high-quality, effective outcomes for patients by aligning financial incentives for how care is delivered.

Patient-Centered Medical Homes (PCMH), while not a physical location, embody prevention and wellness efforts of patient-centered and coordinated care across all provider disciplines. With the goal of promoting and rewarding prevention and early intervention, a coordinated team-based care and clinical innovation results in more efficient delivery system of high-quality care.

PCMHs help achieve Arkansas's triple aim: improving population health, enhancing the patient experience, and controlling the cost of care. PCMHs seek to do this by investing more in primary care. This means higher take-home pay for PCPs, and smoother practice processes and workflows.

The Arkansas Medicaid PCMH Program turned out to be a great success as illustrated by the following table:

ARKANSAS MEDICAID PCMH PROGRAM PARTICIPATION

State Calendar Year	Medical Practices			Primary Care Physicians (PCPs)			Medicaid Beneficiaries		
	# Enrolled in PCMH	Total # Practices*	% Enrolled	# Enrolled in PCMH	Total # PCPs**	% Enrolled	# Enrolled in PCMH	Total # Beneficiaries***	% Enrolled
2014	123	259	47%	659	1,074	61%	295,000	386,000	76%
2015	142	250	57%	780	1,074	73%	317,000	386,000	82%
2016	179	250	72%	878	1,010	87%	330,000	414,000	80%
2017	192	252	76%	928	1,068	87%	356,000	421,000	85%

* This total represents the number of medical practices that are eligible to participate in the PCMH Program. These practices are in the Medicaid Primary Case Management program and have at least 300 beneficiaries attributed to them.

** This total represents the number of primary care physicians that are associated with these practices.

*** This total represents the number of Medicaid beneficiaries that are assigned to these practices through the Medicaid Primary Case Management program.

Another segment of Health Care Innovation that has already been implemented is the Retrospective Episodes of Care (EOC). To date, fourteen (14) Episodes have gone live, which are Perinatal, Congestive Heart Failure (CHF), Total Joint Replacement (TJR), Colonoscopy, Cholecystectomy, Attention Deficit/Hyperactivity Disorder (ADHD), Oppositional Defiant Disorder (ODD), Coronary Artery Bypass Graft (CABG), Chronic Obstructive Pulmonary Disease (COPD), Asthma, Tonsillectomy and three types of Upper Respiratory Infections (URI) – Non-specific, Sinusitis and Pharyngitis. Six (6) additional Episodes are in various stages of development and implementation: Appendectomy (APPY), Hysterectomy (HYST), Uncomplicated Pediatric Pneumonia, Urinary Tract Infection (URI), Percutaneous Coronary Intervention (PCI), Comorbid Attention Deficit Hyperactivity Disorder / Oppositional Defiant Disorder. Further Episodes are currently being considered, such as Diabetic Ketoacidosis and Endoscopy (Esophagogastroduodenoscopy, Colonoscopy or combined procedures).

With Episodes of Care, providers (called Principal Accountable Providers or PAPs) are rewarded for providing high quality, cost efficient care. However, providers whose costs exceed the performance of their peers must make payments back to the Medicaid program.

Through the June 2017 reporting period, 41,120 EOC PAP reports were delivered to 2,584 distinct PAPs. Of those reports, 24,914 are EOC-level payment or performance reports and 8,449 are reconciliation reports. Approximately 2.1 billion claims have been processed through

Arkansas Blue Cross Blue Shield (BCBS) and QualChoice continue to participate and launch selected episodes of care and are currently developing their own set of PCMHs.

Implementation of the multi-payer provider portal, where providers can enter quality metric data and access historical and performance measurement reports, centers around quality metric portal design for future episodes and provider report format based on lessons learned and feedback.

In an effort to improve population-based care for targeted populations, development began for integrated care models to address specific needs for Development Disabilities (DD), Behavioral Health (BH), and Long Term Services and Supports (LTSS) populations. While not completed, work continues on the creation of Health Homes or similar models to coordinate care for the BH, DD and LTSS populations.

Continuity of Care and Coordination of Coverage

The Continuity of Care and Coordination of Coverage unit is responsible for coordinating DMS efforts in the implementation of the Health Care Independence Program and assisting with coordination of coverage for enrollees as they move in and out of Medicaid and transition to private health insurance programs. Additionally, this unit supports other Medicaid initiatives and coordinates with all areas within DMS, several other DHS Divisions, and other State agencies.

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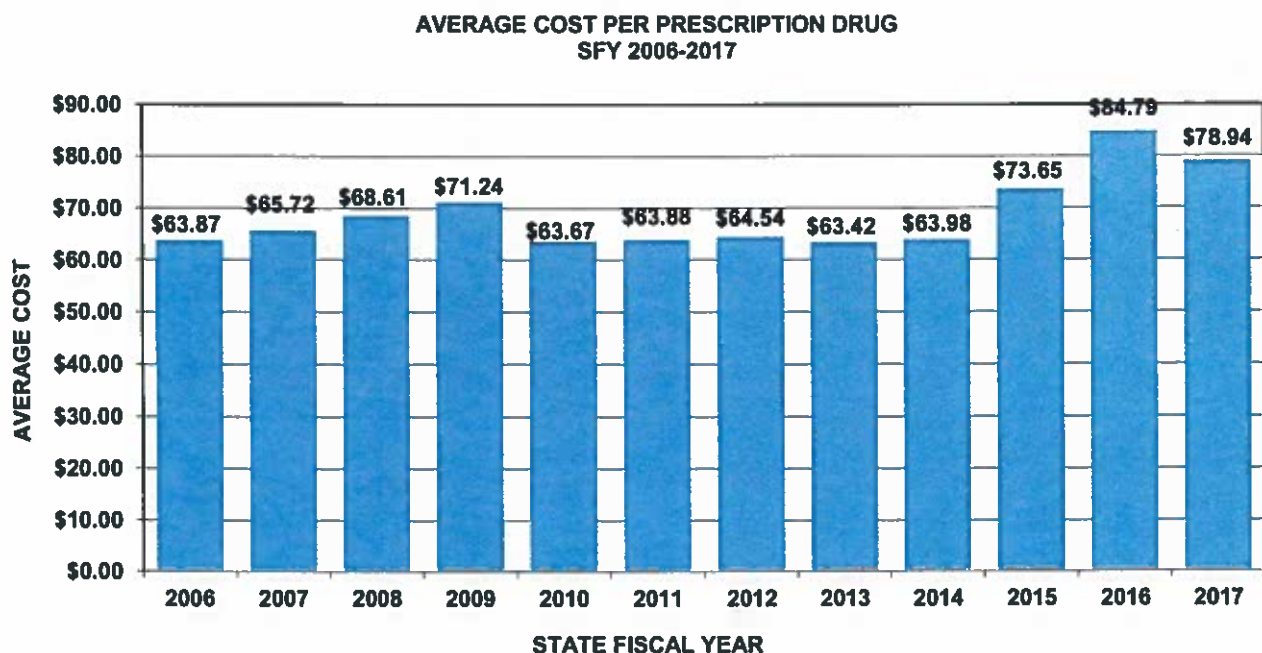
PRESCRIPTION DRUG PROGRAM

The Prescription Drug Program, an optional Arkansas Medicaid benefit, was implemented in Arkansas in 1973. Under this program, eligible beneficiaries may obtain prescription medication through any of the 957 enrolled pharmacies in the state. During State Fiscal Year (SFY) 2017, a total of **494,445** Arkansas Medicaid beneficiaries used their prescription drug benefits. A total of 5.4 million prescriptions were reimbursed by Arkansas Medicaid for a cost of \$423.7 million dollars, making the average cost per prescription approximately \$78.94. An average cost for a brand name prescription was \$404.08, representing 14% of the claims and accounting for 74% of expenditures. The average cost for a generic prescription was \$24.37, representing 86% of claims and accounting for 26% of expenditures.

The Prescription Drug Program restricts each beneficiary to a maximum of 3 prescriptions per month, with the capability of receiving up to 6 prescriptions by prior authorization. Beneficiaries under 21 years of age and certified Long Term Care beneficiaries are not restricted to the amount of prescriptions received per month. Persons eligible under the Assisted Living Waiver are allowed up to 9 prescriptions per month.

Beginning January 1, 2006, full benefit, dual-eligible beneficiaries began to receive drug coverage through the Medicare Prescription Drug Benefit (Part D) of the Medicare Modernization Act of 2003, in lieu of coverage through Arkansas Medicaid. Arkansas Medicaid is required to pay the Centers for Medicare and Medicaid Services (CMS) the State Contribution for Prescription Drug Benefit, sometimes referred to as the Medicare Part D Clawback. This Medicare Part D payment for SFY 2017 was \$51,046,995.

Arkansas Medicaid reimbursement for prescription drugs is based on ingredient cost and a professional dispensing fee. Ingredient costs are established and based on the lesser of methodology using the National Average Drug Acquisition Cost (NADAC), Federal Upper Limit, Usual and Customary, or State Actual Acquisition Cost (SAAC). Arkansas Medicaid has a professional dispensing fee of \$9.00 for brand and non-preferred brand medications and \$10.50 for generic and preferred brand medications as established by the Division of Medical Services and approved by CMS. The professional dispensing fee is based upon surveys that determine an average cost for dispensing a prescription. The following table shows the average cost per prescription drug in the Arkansas Medicaid Program.



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OFFICE OF LONG TERM CARE

Most people think of nursing facilities when they think of the Office of Long Term Care (OLTC). The OLTC professional surveyors conduct annual Medicare, Medicaid and State Licensure surveys of Arkansas' two hundred and twenty-seven (227) Nursing Facilities, forty-one (41) Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICFID), including five (5) Human Development Centers, and ninety-three (93) Assisted Living Facilities. Annual and complaint surveys are also conducted in thirty-eight (38) Adult Day Care and Adult Day Health Care facilities and two (2) Post-Acute Head Injury Facilities throughout the state. Semi-annual surveys are conducted in the fifty-six (56) Residential Care Facilities, and twenty (20) Alzheimer's Special Care Units eighteen (18) in Assisted Living Facilities and two (2) in nursing homes). Additionally, annual Civil Rights surveys are conducted in one hundred and five (105) hospitals.

In addition to its role inspecting long-term care facilities, the OLTC provides training and educational opportunities to various health care providers to help ensure that facilities provide the highest level of care possible to long term care residents. OLTC staff provided approximately ninety two (92) hours of continuing education through thirty four (34) workshops/seminars to over eight hundred eighty eight (888) staff members in the nursing home and assisted living industry during SFY 2016. Furthermore, there were two hundred seventy nine (279) agendas submitted from outside sources for review to determine one thousand five hundred twenty three (1,523) contact hours for nursing home administrators.

The Nursing Home Administrator Licensure Unit processed renewals for six hundred forty nine (649) licensed administrators, and seventy-nine (79) license applications, and issued forty-nine (49) new licenses and five (5) temporary licenses. Additionally, OLTC administered the state nursing home administrator examination to seventy two (72) individuals. During SFY 2016, the Administrator-in-Training program trained 17 participants.

The Criminal Record Check Program applies to all categories of licensed long-term care facilities consisting of over five hundred and sixteen (516) affected facilities. During SFY 2016, there were forty thousand, one hundred and eight (40,108) "state" record checks processed through OLTC and twenty-four thousand, four hundred and eighty-three (24,483) "federal" record checks processed with a total of one thousand four hundred and twenty-eight (1,428) disqualifications under both categories combined.

At the end of SFY 2017, the Registry for Certified Nursing Assistants (CNAs) contained 29,724 active and 88,732 inactive names. In addition to maintaining the Registry for CNAs, the OLTC also manages the certification renewal process for CNAs, approves and monitors nursing assistant training programs, manages the statewide competency testing services, and processes reciprocity transfers of CNAs coming into and leaving Arkansas.

The Medical Need Determination Unit processed approximately 1,651 Arkansas Medicaid nursing facility applications per month while maintaining approximately 11,890 active cases. The unit also processed 10,326 assessments; 3,001 changes of condition requests; 484 transfers; 1,813 utilization review requests and 1,686 applications/reviews for ICF/IID, which includes 234 new assessments and 12 transfers during the year, and 1,440 reassessments. The unit completed 4,604 TEFRA applications and 133 autism waiver applications. Additionally, the unit completed 13,472 applications/reviews/waivers for other medical programs within the Department of Human Services during SFY 2017.

The OLTC Complaint Unit staffs a registered nurse and licensed social worker who record the initial intake of complaints against long-term care facilities. When this occurs, the OLTC performs an on-site complaint investigation. They are often able to resolve the issues with the immediate satisfaction of the involved parties. The OLTC received 749 nursing home complaints during SFY 2017 regarding care or conditions in facilities.

Office of Long Term Care (501) 682-8430

Complaint Line 1-800-582-4887

ARKANSAS DHS STATISTICAL REPORT
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LONG-TERM CARE MEDICAID PROGRAM
SERVICES AND STATISTICS

Since 1990, the federal long-term care program has had two levels of facility care under Medicaid. These levels of care are nursing facility services and intermediate care facility services for the intellectually disabled (ICF/ID). Arkansas classifies state-owned facilities as public and all others as private. Arkansas Health Center is a public nursing facility. The ICF/ID population is divided into the five (5) state-owned Human Development Centers, four (4) private pediatric facilities of which three (3) are for profit, one (1) private nonprofit pediatric facility, and thirty-one (31) fifteen (15) bed or less facilities serving adults. The nursing facilities include one (1) public and two hundred and twenty-seven (227) private under Medicaid.

Note: There are two (2) additional private facilities that do not receive Medicaid funding.

	NURSING FACILITIES	ICF/ID
Public	Arkansas Health Center Nursing Facility (formerly Benton Services Center)	Arkadelphia Human Development Center Booneville Human Development Center Conway Human Development Center Jonesboro Human Development Center Warren Human Development Center
Private	Private Nursing Homes (For Profit and Nonprofit)	<u>Private ICF/ID Pediatric facilities:</u> Arkansas Pediatric Brownwood Millcreek <u>Private Nonprofit ICF/ID Pediatric:</u> Easter Seals <u>Private Nonprofit ICF/ID:</u> 15 Bed or Less Facilities for Adults (31)

FREEDOM OF INFORMATION (FOI) REQUESTS

SFY 2017

FOI requests processed	183
Total pages of copies	127,827
Staff man-hours required	1,811

Source: HMVR-258J

ARKANSAS DHS STATISTICAL REPORT
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UNDUPLICATED LONG-TERM CARE CLIENTS *
BY GENDER AND RACE

County	RACE									GENDER		
	White	Black	Native Amer.	Spanish Amer.	Asian Amer.	Hawaiian or Pacific Islander	Other	Unknown	Total	Male	Female	Total
Arkansas	131	28			1		6	10	176	61	115	176
Ashley	96	26					3	11	136	46	90	136
Baxter	334					1	22	1	358	96	262	358
Benton	781	2	7	4	2		68	2	866	275	591	866
Boone	233	1	1			1	16		252	78	174	252
Bradley	127	31	1				18	36	213	126	87	213
Calhoun	136		2		1	1	14	1	155	56	99	155
Carroll	62	28					5	25	120	44	76	120
Chicot	208	45	1		1	1	19	36	311	135	176	311
Clark	175	2					15		192	64	128	192
Clay	168			1			7	1	177	65	112	177
Cleburne	58	7					4	5	74	24	50	74
Cleveland	162	60	3				9	53	287	102	185	287
Columbia	119	11	2				16	5	153	39	114	153
Conway	699	38	3	1	1	2	61	33	838	293	545	838
Craighead	382	4	1	1	2	1	35		426	141	285	426
Crawford	156	117	1			1	21	44	340	121	219	340
Crittenden	117	31	1		1		8	7	165	57	108	165
Cross	80	19	1				44	13	157	84	73	157
Dallas	21	19					2	8	50	23	27	50
Desha	101	39	1				13	16	170	48	122	170
Drew	752	71	6	3	5	2	98	51	988	456	532	988
Faulkner	162			1			12	3	178	66	112	178
Franklin	160	1			1		6		168	50	118	168
Fulton	555	30	3	2	1	2	76	36	705	255	450	705
Garland	65	4					5		74	22	52	74
Grant	215	2	1				26	1	245	62	183	245
Greene	157	62	1		2		13	27	262	94	168	262
Hempstead	165	14					15	17	211	78	133	211
Hot Spring	190	19	2	1		1	12	15	240	89	151	240
Howard	355	10	1			1	25	1	393	106	287	393
Independence	178		1				17	1	197	71	126	197
Izard	146	24					17	4	191	64	127	191
Jackson	204	205	1				32	96	538	210	328	538
Jefferson	112	2					9		123	34	89	123
Johnson	41	10					6	12	69	31	38	69
Lafayette	227	1	1				10	3	242	86	156	242
Lawrence	36	32					3	6	77	34	43	77
Lee	116	17					8	11	152	73	79	152
Lincoln	110	20	0	0	0	0	0	9	139	67	75	142

ARKANSAS DHS STATISTICAL REPORT
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UNDUPLICATED LONG-TERM CARE CLIENTS *
BY GENDER AND RACE

County	RACE									GENDER		
	White	Black	Native Amer.	Spanish Amer.	Asian Amer.	Hawaiian or Pacific Islander	Other	Unknown	Total	Male	Female	Total
Little River	131	18					6	7	162	44	118	162
Logan	319	13	2				24	11	369	163	206	369
Lonoke	424	29	1	1	2		45	37	539	174	365	539
Madison	48						1		49	14	35	49
Marion	157		1		1	1	14	2	176	60	116	176
Miller	216	87	2		1		27	39	372	167	205	372
Mississippi	174	88	2				18	18	278	109	167	278
Monroe	28	10		1			4	9	52	18	34	52
Montgomery	91						6		97	19	78	97
Nevada	81	31	2				11	21	146	57	89	146
Newton	65		1				4		70	19	51	70
Ouachita	165	75	2				15	52	309	110	199	309
Perry	56	1					8		65	24	41	65
Phillips	35	35					2	19	91	30	61	91
Pike	122	2					10	4	138	54	84	138
Poinsett	224	31				1	10	8	274	92	182	274
Polk	105	1	1				5		112	28	84	112
Pope	372	6			1		22	2	403	106	297	403
Prairie	120	21	1		2		15	12	171	83	88	171
Pulaski	1,131	486	5	6	9		212	357	2,206	791	1,415	2,206
Randolph	193	1					13	1	208	55	153	208
Saline	586	49	3		7	1	57	35	738	277	461	738
Scott	75						7		82	31	51	82
Searcy	61			2			2		65	19	46	65
Sebastian	818	47	2	2	10	1	114	26	1,020	328	692	1,020
Sevier	104					2	6	4	116	38	78	116
Sharp	137	1	1				9	1	149	47	102	149
St. Francis	37	31					2	8	78	25	53	78
Stone	81						2		83	26	57	83
Union	253	86		1	1	1	40	58	440	159	281	440
Van Buren	142			1			6		149	50	99	149
Washington	894	7	6	1	5	1	87	8	1,009	323	686	1,009
White	411	13	3	1	1	1	45	11	486	159	327	486
Woodruff	73	21	2				2	6	104	33	71	104
Yell	228	2		2	1		20	2	255	72	183	255
Total	16,449	2,204	79	32	59	23	1,665	1,356	21,867	7,730	14,140	21,870

*Note: Unduplicated clients by county and facility. Duplication may occur when a resident changes facility and/or county.

Source: HMRJ-460J (HMRR462J)

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MEDICAID LONG-TERM CARE FACILITY PROGRAM STATISTICS

DISTRIBUTION OF PATIENTS BY LEVEL OF CARE WITH PER DIEM RATES

FACILITY TYPE	NO. OF FACIL.	TOTAL BEDS	TOTAL * RECIPIENTS	AVERAGE WEIGHTED RATE BY FACILITY TYPE
Nursing Facilities				
Private Nursing Facilities	227	25,664	16,243	\$ 183.28
Public-AHC	1	290	281	\$ 478.76
ICF/ID Facilities				
Private Pediatric				
Over 15 beds	5	225	261	\$ 347.21
Private Adult				
15 beds & Under	31	322	357	\$ 223.55
HDC	5	990	954	\$ 439.67
Total Medicaid	269	27,491	18,096	

Non-Medicaid		
NF Medicare	1	87
NF Private	2	206
Total Non-Medicaid	3	293
Total	272	27,784

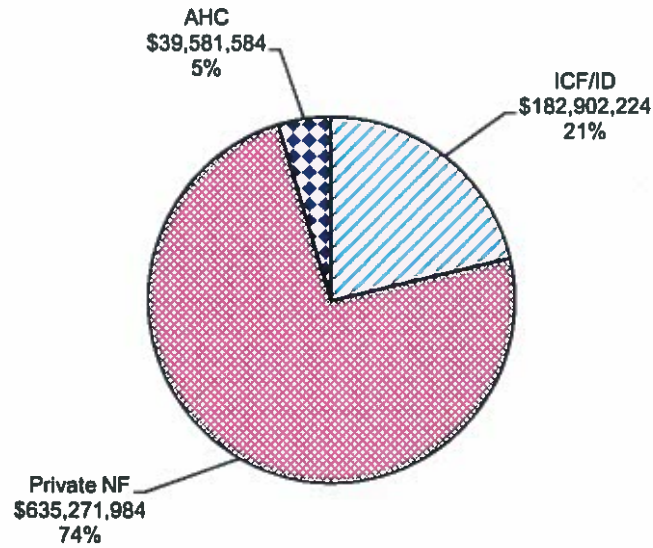
*Recipients reflect an unduplicated count of persons residing in specified facilities during July 1, 2016 - June 30, 2017.

CASH EXPENDITURES FOR LTC FACILITIES

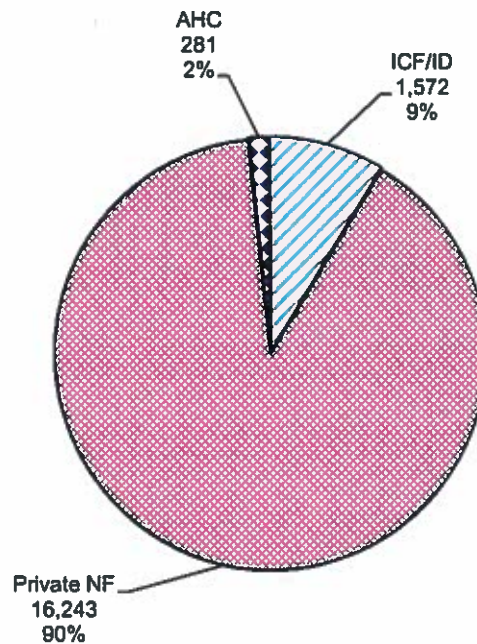
FACILITY CLASS	PATIENT DAYS	EXPENDITURES	AVERAGE DAILY PAYMENTS	AVG. ANNUAL PAYMENTS PER INDIVIDUAL
Private NF	4,144,875	\$635,271,984	\$153.27	\$39,110.51
Arkansas Health Center	90,049	\$39,581,584	\$439.56	\$140,859.73
Human Development Centers ICF/ID	328,185	\$131,774,604	\$401.53	\$138,128.52
Private ICF/ID - Over 15 beds	80,587	\$27,672,278	\$343.38	\$106,024.05
Private ICF/ID - 15 beds or less	113,686	\$23,455,342	\$206.32	\$65,701.24
TOTAL	4,757,382	\$857,755,792		

ARKANSAS DHS STATISTICAL REPORT
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LTC MEDICAID EXPENDITURES



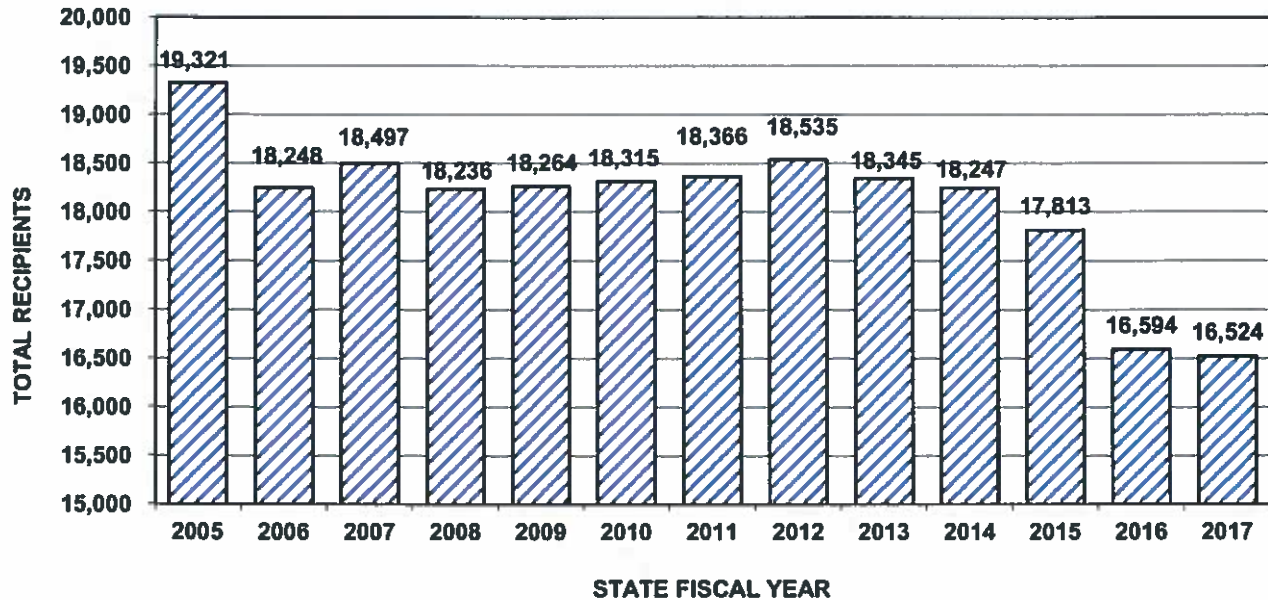
LTC MEDICAID RECIPIENTS



**ARKANSAS DHS STATISTICAL REPORT
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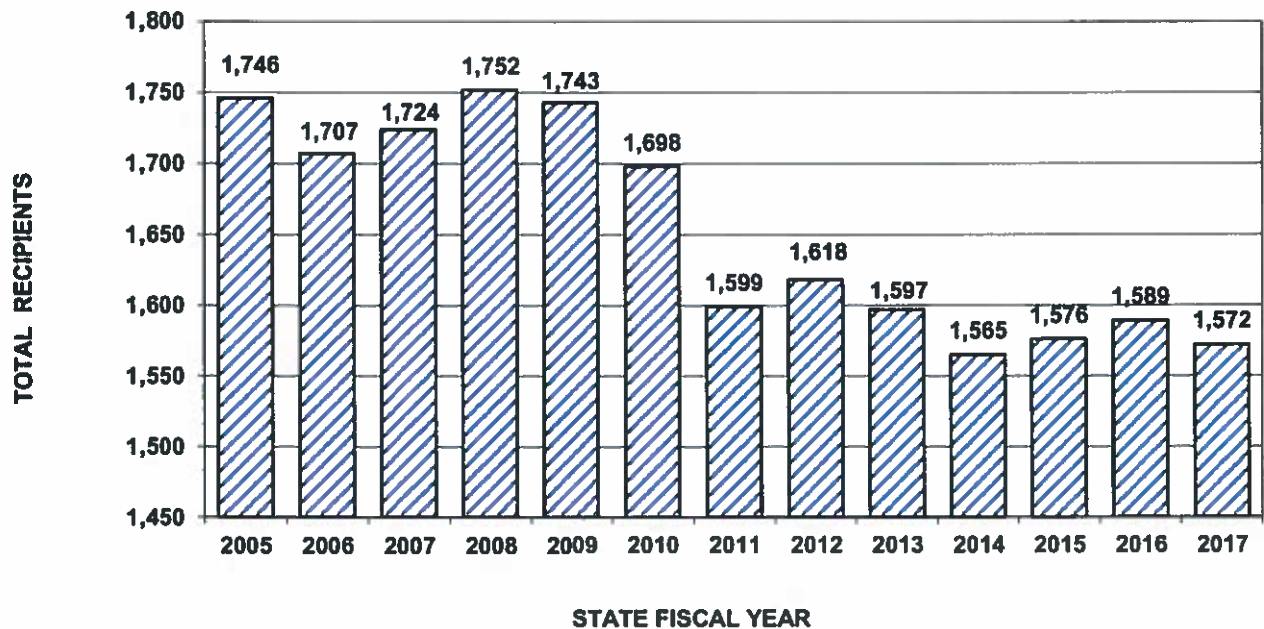
**OFFICE OF LONG TERM CARE
SFY 2005-2017**

NURSING FACILITY MEDICAID RECIPIENTS*



* Includes Private Nursing Homes and Arkansas Health Center

ICF/ID MEDICAID RECIPIENTS**



** Includes Private Pediatric, Private Adults and HDCs

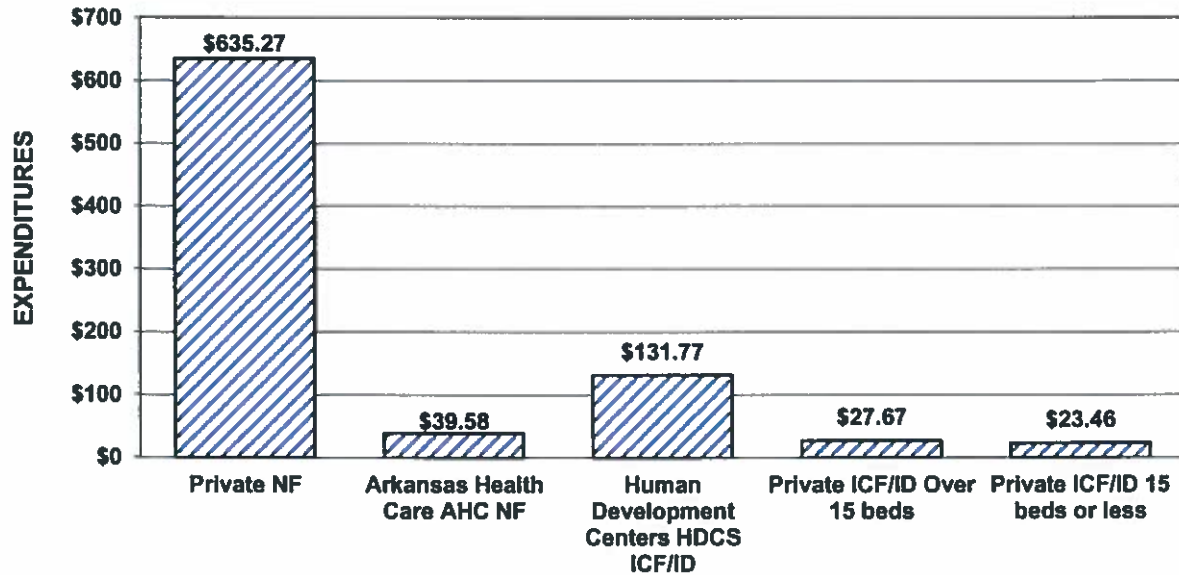
Note: SFY 2011 reflects closure of Alexander Human Development Center.

Source: EDS Ad Hoc Unduplicated Count by Specialty Report

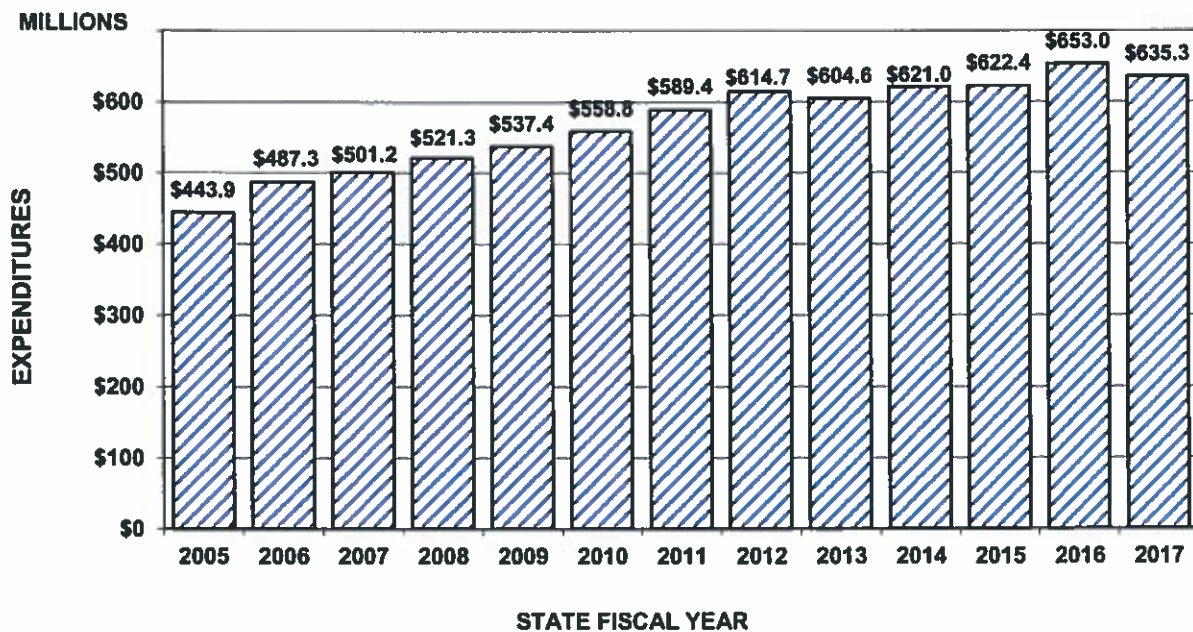
**ARKANSAS DHS STATISTICAL REPORT
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OFFICE OF LONG TERM CARE

LTC FACILITY EXPENDITURES IN MILLIONS



**PRIVATE NURSING FACILITY EXPENDITURES
SFY 2005-2017**

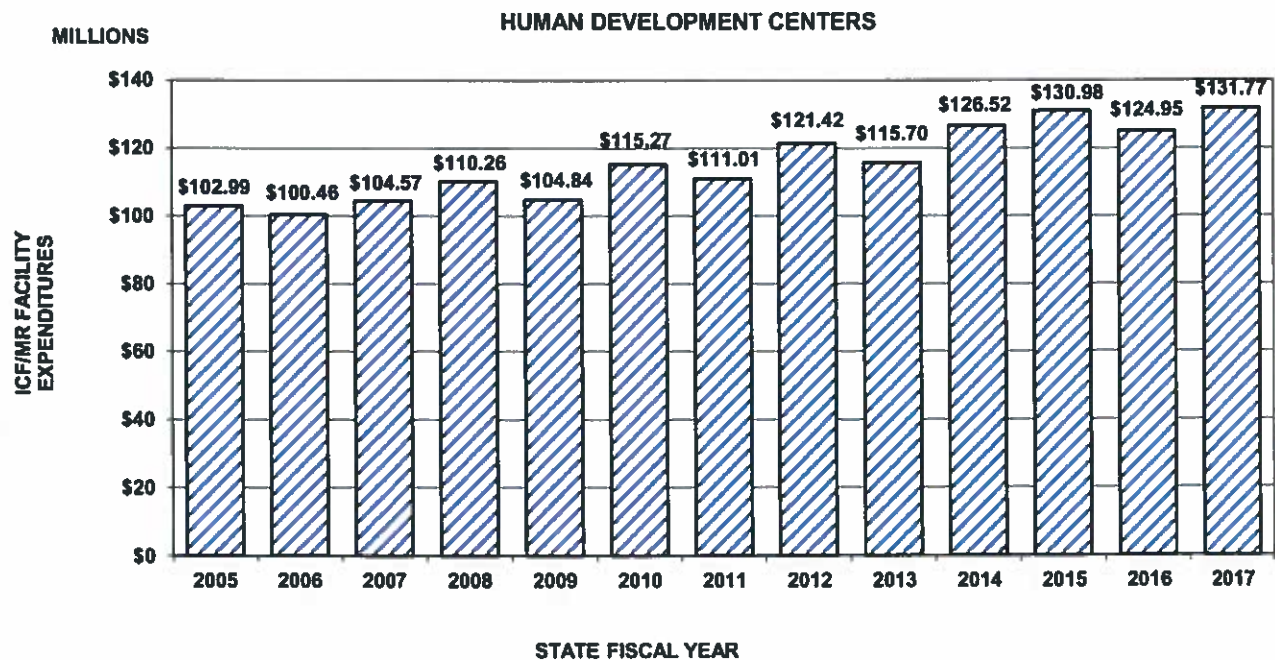
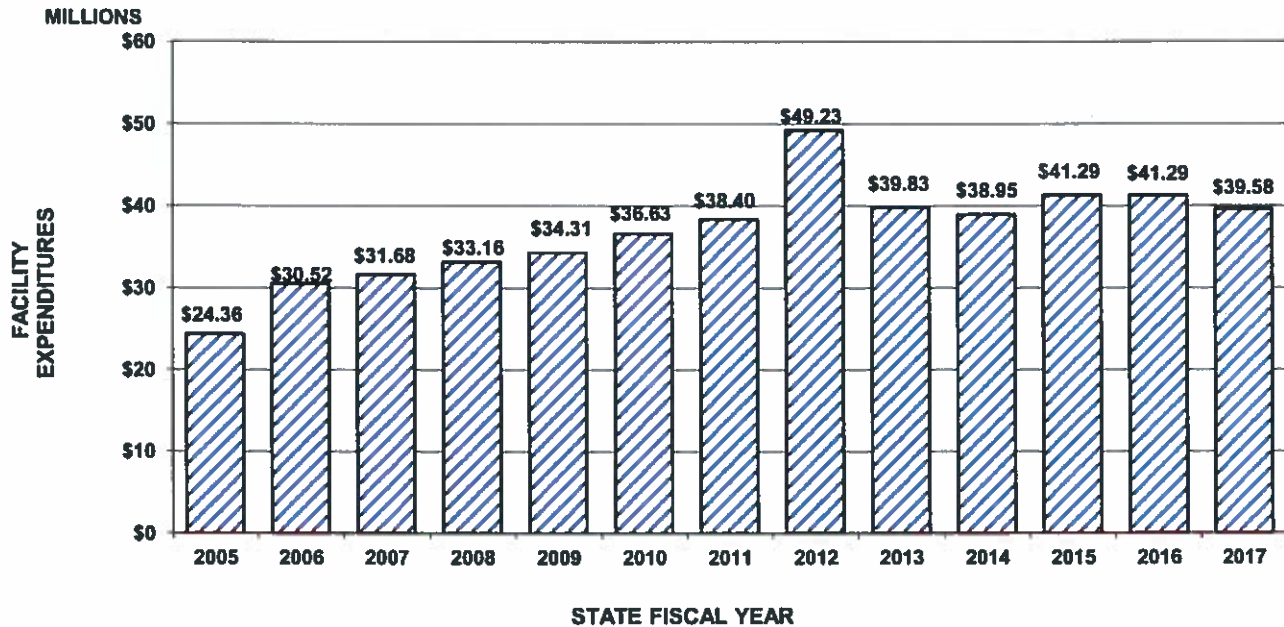


Source: AFGM Report R-2242

**ARKANSAS DHS STATISTICAL REPORT
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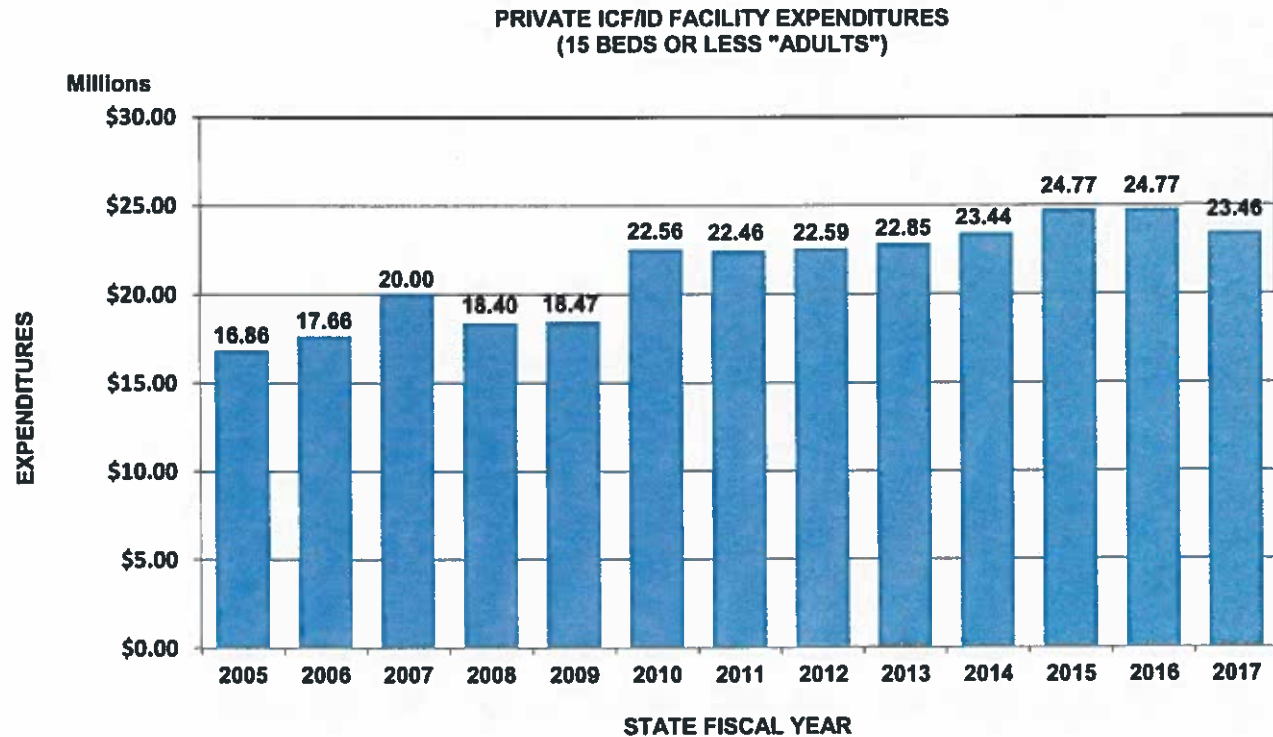
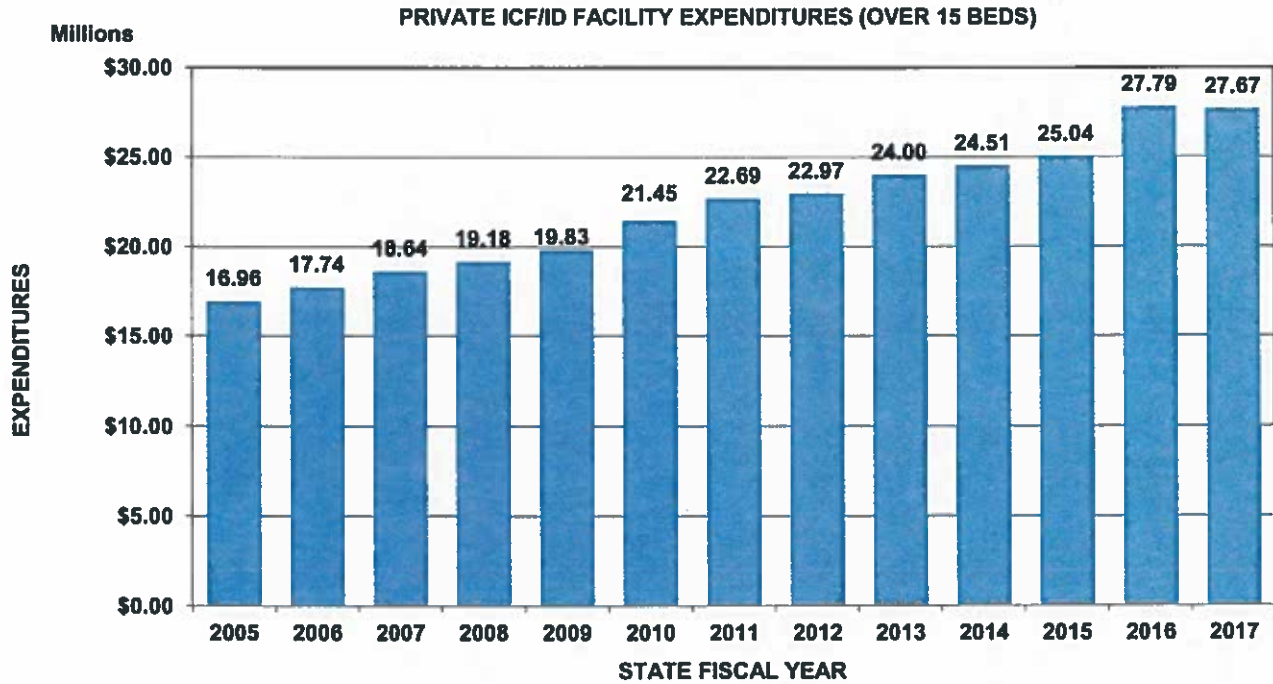
**OFFICE OF LONG TERM CARE
SFY 2005-2017**

ARKANSAS HEALTH CENTER



**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF MEDICAL SERVICES
SFY 2017**

**OFFICE OF LONG TERM CARE
SFY 2005-2017**



Source: AFGM Report R-2242

ARKANSAS DHS STATISTICAL REPORT

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SFY 2017

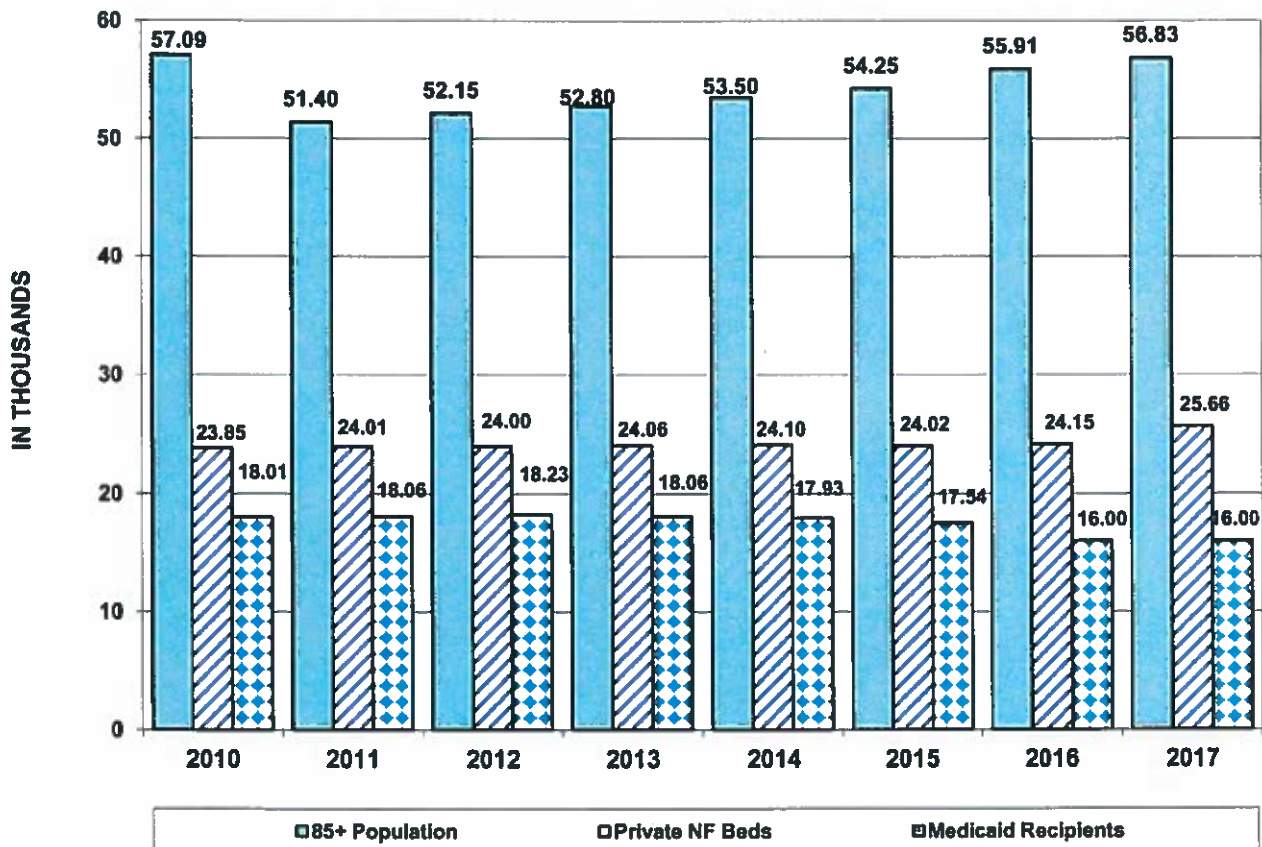
ANALYSIS OF PRIVATE FACILITY EXPENDITURES

Arkansas Medicaid is a major provider of private nursing facility services, accounting for approximately 62% of all occupied beds. Expenditures in SFY 2017 decreased by 2.86% from SFY 2016 with an increase of 3.36% over the past five (5) years.

UTILIZATION CONTROL AND NURSING FACILITY PAYMENT CLASSIFICATIONS

The number of Medicaid recipients in nursing facilities has decreased by 12.23% in the past five (5) years, while the estimated over-age-85 population has increased by approximately 8.97% during the same period. With the continued expansion of home and community based programs, those whose needs can be met in their own homes will continue to choose that option.

GROWTH OF PRIVATE NURSING FACILITY BEDS AND MEDICAID RECIPIENTS (SFY 2010-2017)



Source: HMVR-258J, EDS Unduplicated Count Specialty Report and UALR Institute for Economic Advancement

**ARKANSAS DHS STATISTICAL REPORT
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SFY 2017**

**OFFICE OF LONG TERM CARE
SURVEY & CERTIFICATION**

NURSING HOMES

Standard Surveys Performed	243	New facilities Licensed/Certified	2
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Initial Medicaid Surveys Conducted	2
State Licensure Surveys Conducted	264
State Audits for Minimum Staffing	7
Facilities Cited with Substandard Quality of Care	45
Complaint Reports Received	696
Complaint Surveys Conducted	708 *
Complaint Surveys on Private Pay Facilities	707

*Includes cases of multiple complaints investigated during a single survey.
Some complaints cross fiscal year timelines of reporting and investigation.

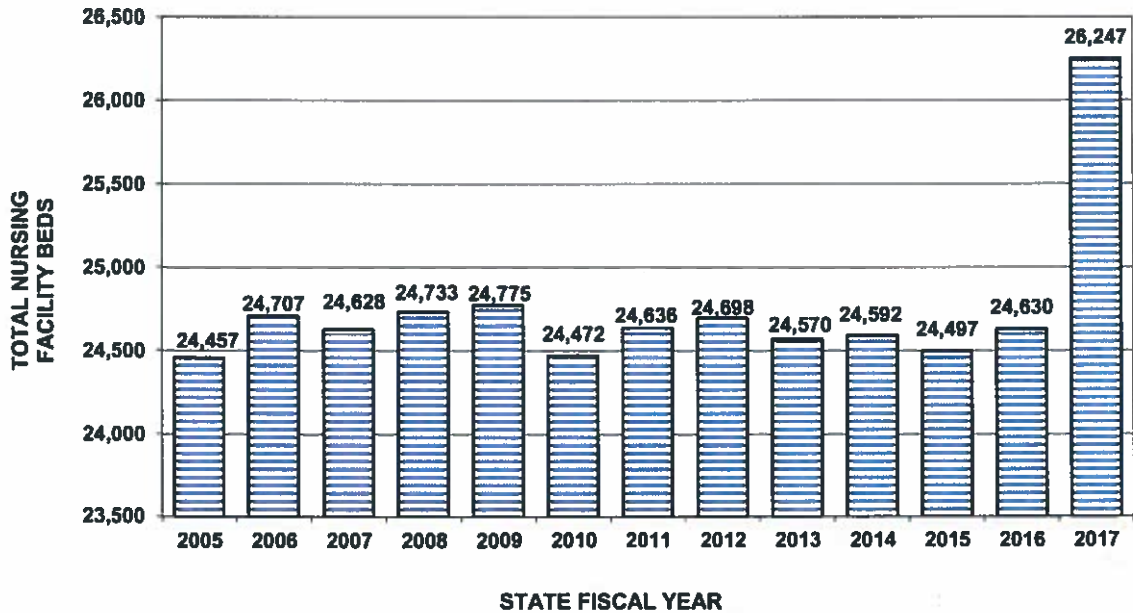
RCF/ADC/ADHC/PAHI/ALF I/ALF II/HCR

Standard Surveys Performed	251
Standard Follow Up Surveys	132
Life Safety Code Surveys	159
Life Safety Code Follow Ups	30
Complaint Reports Received	175
Complaint Surveys Completed	163
Complaint Surveys of Unlicensed Facilities	7

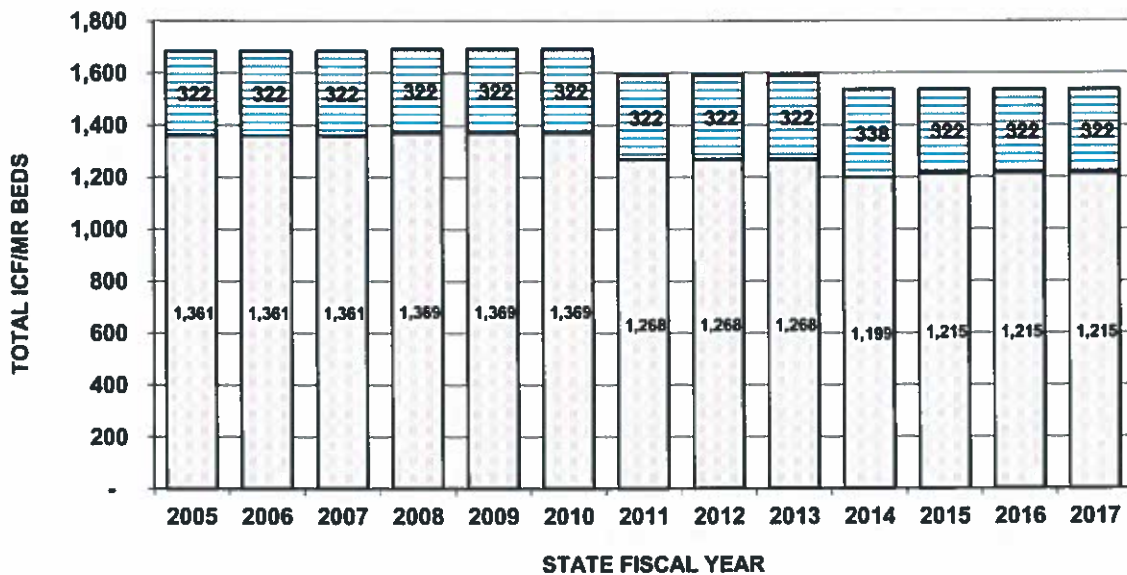
Source: HMVR-258J and EDS Unduplicated Count Specialty Report

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF MEDICAL SERVICES
SFY 2017**

**LICENSED NURSING FACILITY BEDS
SFY 2005-2017**



**LICENSED ICF/ID BEDS
SFY 2005-2017**



OVER 15-BED FACILITY

15 BED & UNDER FACILITY

Note: SFY 2011 decrease in ICF/MR beds reflects the closure of Alexander Human Development Center

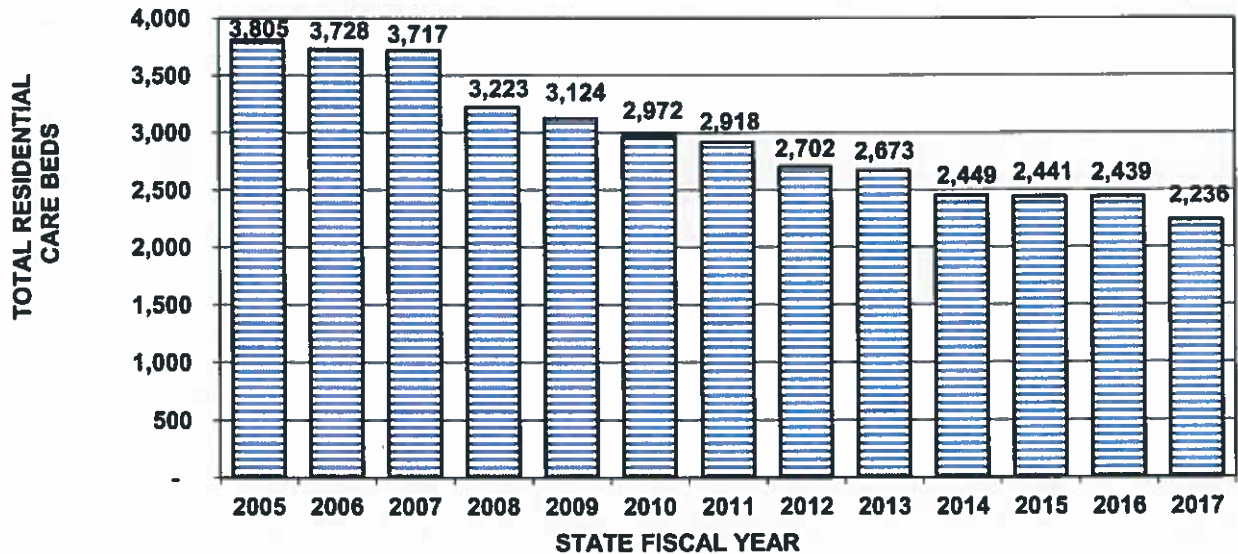
Source: HMVR-258J

ARKANSAS DHS STATISTICAL REPORT

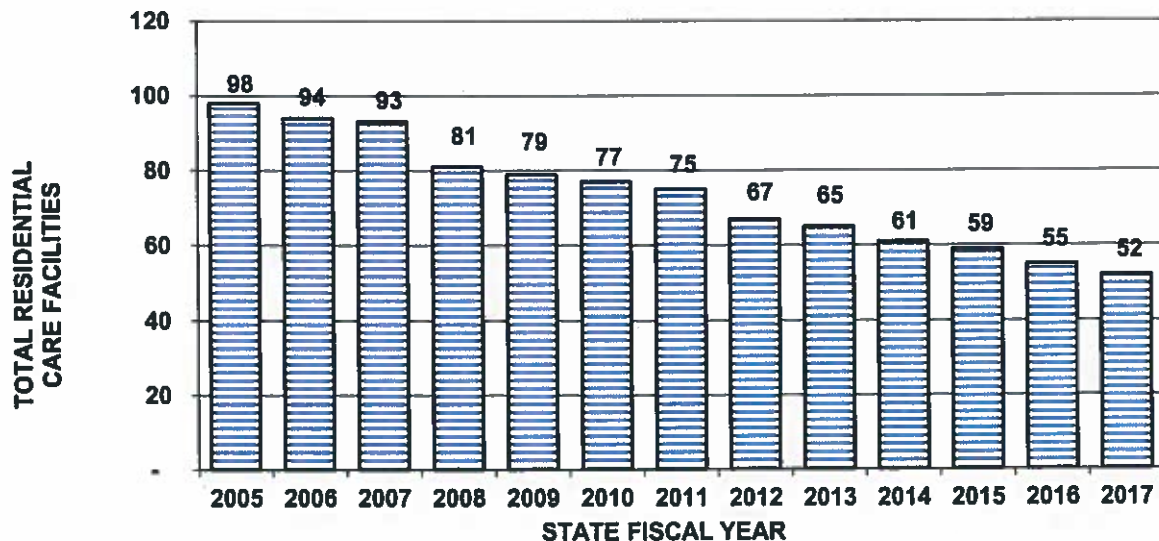
DIVISION OF MEDICAL SERVICES

SFY 2017

RESIDENTIAL CARE BEDS*
SFY 2005-2017



RESIDENTIAL CARE FACILITIES**
SFY 2005-2017



* Does not include two (2) post acute head injury Residential Care Facility with sixty (60) beds.

** Decrease in number of beds because some facilities closed and most converted to assisted living.

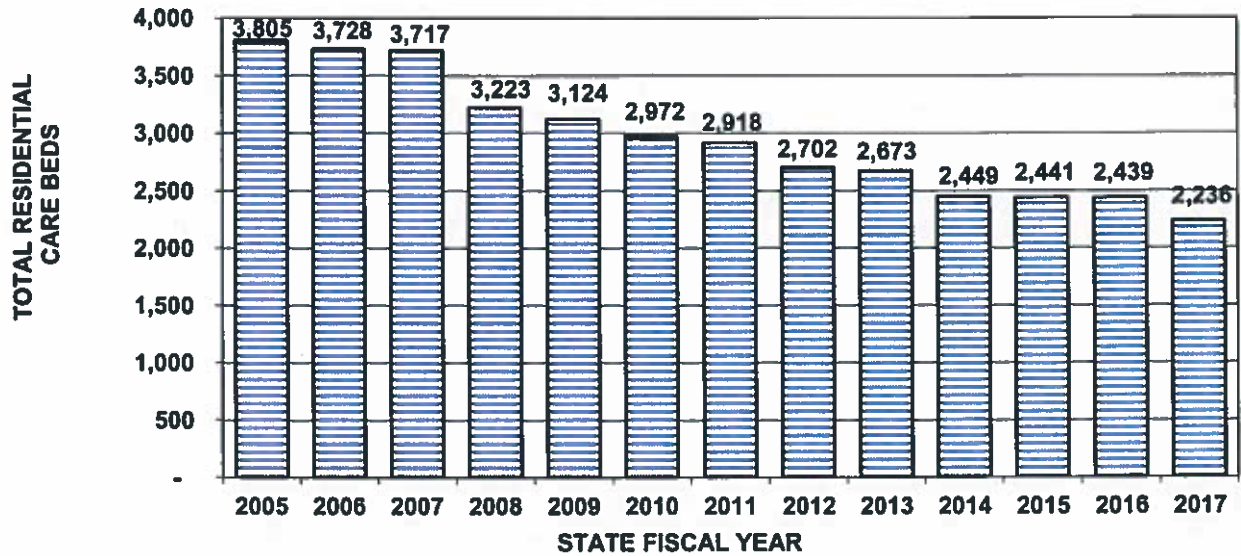
Source: Residential Care Licensure Section

ARKANSAS DHS STATISTICAL REPORT

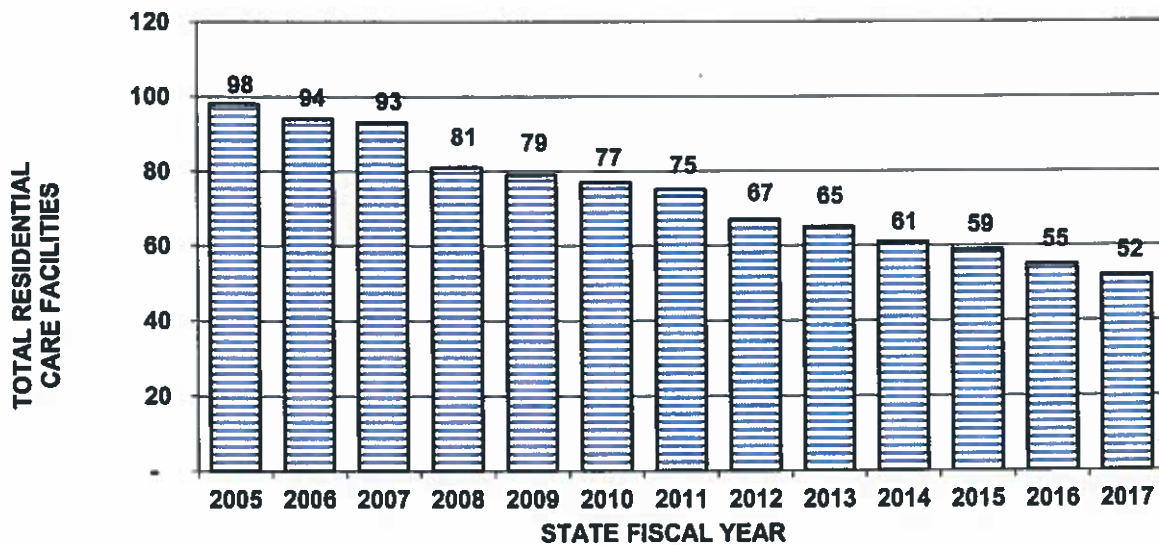
DIVISION OF MEDICAL SERVICES

SFY 2017

RESIDENTIAL CARE BEDS*
SFY 2005-2017



RESIDENTIAL CARE FACILITIES**
SFY 2005-2017



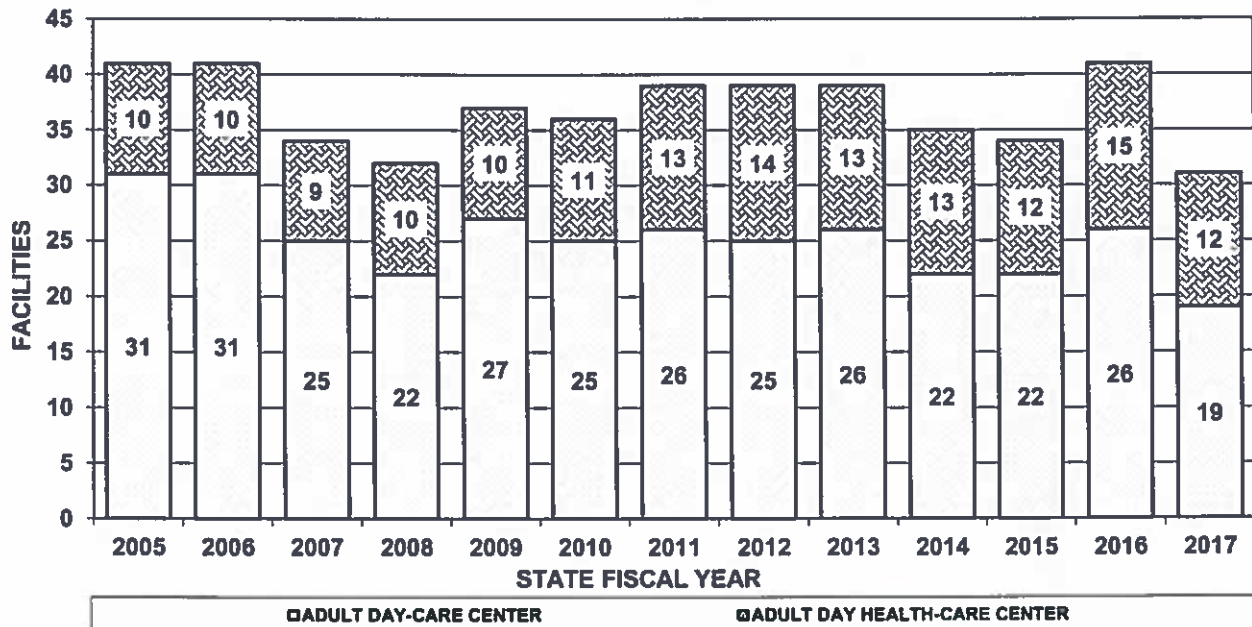
* Does not include two (2) post acute head injury Residential Care Facility with sixty (60) beds.

** Decrease in number of beds because some facilities closed and most converted to assisted living.

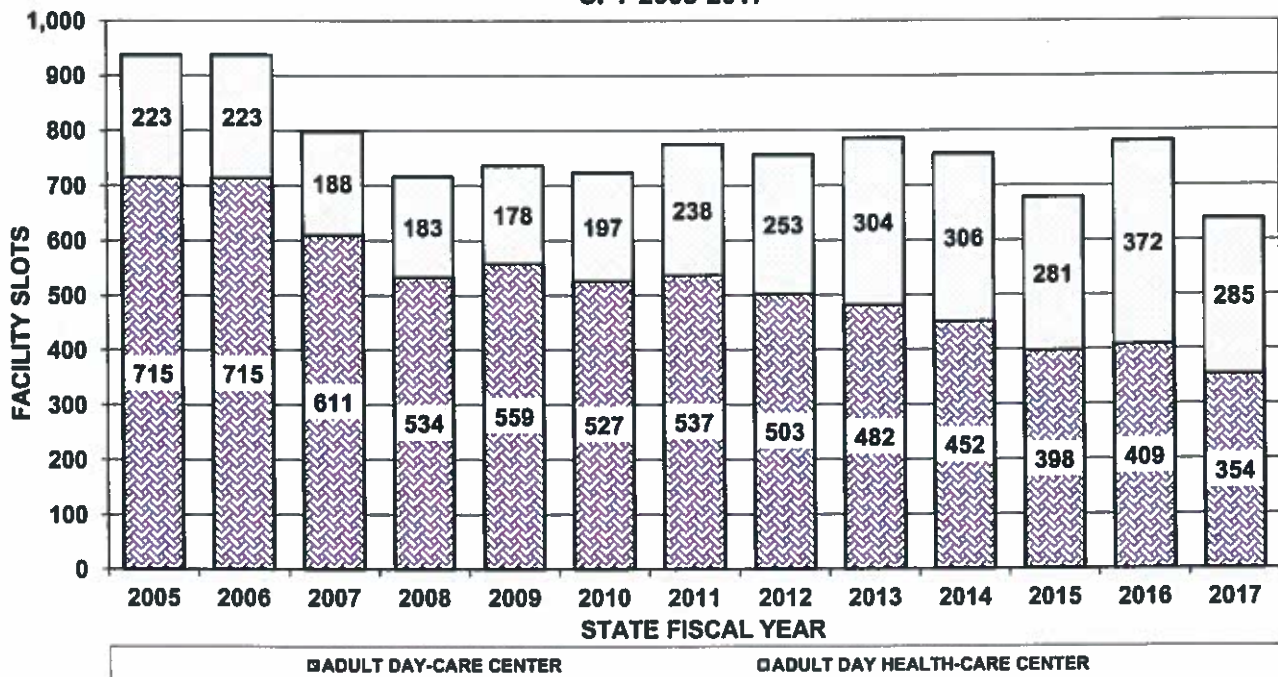
Source: Residential Care Licensure Section

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF MEDICAL SERVICES
SFY 2017

ADULT DAY CARE FACILITIES
SFY 2005-2017



ADULT DAY CARE FACILITY SLOTS
SFY 2005-2017



Source: Adult Day Care Licensure Section

**DIVISION
OF
SERVICES FOR
THE BLIND**

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF SERVICES FOR THE BLIND
INTRODUCTION
SFY 2017**

AGENCY HISTORY

During the 1940's and early 1950's, rudimentary services for blind people were provided by "home teachers" who were employed by the Arkansas Department of Welfare. In 1955, services to blind people were transferred to the Arkansas Rehabilitation Services, then to the Department of Education.

Arkansas Rehabilitation Services for the Blind was created in 1965 by Arkansas Act 180. This Act established a Division of Rehabilitation Services for the Blind within the State Board for Vocational Education. All services for the blind were transferred to said Division from the Arkansas Rehabilitation Services.

Act 38 of 1971 transferred the functions, powers, and duties of the Rehabilitation Services for the Blind to the Department of Social and Rehabilitation Services (now the Department of Human Services) and placed them in the Division of Rehabilitation Services.

Arkansas Act 393 of 1975 amended Arkansas Act 38 of 1971 to require that the functions, powers and duties of the Rehabilitation Services for the Blind be located within an Office for the Blind and Visually Impaired in the Division of Rehabilitation Services. Act 393 gave the Office for the Blind and Visually Impaired statutory authority and legal authority to promulgate rules, and established an Advisory Committee appointed by the Governor.

In 1983, a number of consumer, education, and service organizations identified a critical need for specialized services to visually impaired and blind Arkansans. In response to this concern, the Governor and Legislature established the Division of Services for the Blind (DSB) under Act 481. Although previously, Arkansas had offered separate services for blind and visually impaired persons, Act 481 provided that the agency should be governed by a policy-making board, the majority of whom must be blind persons. Within the past decade, DSB has been commended for innovative programming, consumer responsiveness, and consistently high performance in the rehabilitation of severely disabled persons.

DSB functions both as a direct service provider and as a consumer agent in locating and purchasing quality services (including medical and educational services; equipment or supplies related to self-sufficiency; job placement or employment services; etc.). All direct services are made available to consumers in their own communities.

DSB serves consumers through three interdependent units: **Field Services**, **Business and Technology Services**, and the **DSB Directors Office**. These three service units were designed by the DSB Board to offer two advantages to the State of Arkansas:

1. Enhance the personal self-sufficiency of consumers eliminating costs associated with unnecessary skilled care;
2. Maximize the potential contributions made by consumers as citizens and taxpayers.

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF SERVICES FOR THE BLIND
INTRODUCTION
SFY 2017**

PHILOSOPHY AND GOALS

The Arkansas Division of Services for the Blind is dedicated to the independence of Arkansans who are blind or visually impaired and is committed to the principle that these individuals have the right to make informed choices regarding where they live, where they work, how they participate in the community, and how they interact with others.

Our mission is to work in partnership with these Arkansans by assisting them in obtaining the information they need to make informed choices and by providing them with access to services that increase their opportunities to live as they choose.

Within the constraints of state and federal laws and based on available funds, the Division of Services for the Blind fulfills its mission through the following goals:

1. **Employment** - To assist Arkansans who are blind or visually impaired to secure or maintain employment consistent with their skills, abilities, and interests;
2. **Rehabilitation Teaching** - To assist Arkansans who are blind or visually impaired to live as independently as possible through the development of skills, accommodations, or adaptations that are necessary to perform all activities of daily living;
3. **Prevention of Blindness** - To assist in preventing blindness by stabilizing vision, and, where possible, restoring vision.

Source: DSB Website

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF SERVICES FOR THE BLIND
SFY 2017**

During the 2017 state fiscal year, DSB provided specialized services to blind and visually impaired persons through two major program units. Field Services offered vocational rehabilitation and independent living services to blind and severely visually impaired persons in their homes and communities throughout Arkansas. Business and Technology Services provided assessment of technological and job development needs, then prescribed equipment and training plans to meet those needs in a rapidly changing job market and business environment. The DSB Director's Office supported the programs offered above through supplemental administrative services as well as operating the Arkansas Information Reading Services for the Blind Network.

DSB FIELD SERVICES

Vocational Rehabilitation - The objective of the Vocational Rehabilitation (VR) program is to ensure that qualified blind and visually impaired persons work in appropriate careers and become as personally and economically independent as possible. The program assesses consumer needs, plans appropriate services based upon informed consumer choice, and develops and provides cost-effective services for individuals who are blind or severely visually impaired. Consumers usually range in age from 14 to 64. The vocational rehabilitation services provided are consistent with the strengths, resources, priorities, concerns, abilities, capabilities and informed choice of the disabled individual.

To be eligible for DSB services, the individual must have a visual disability. The visual disability must be a substantial impediment to employment. It must be determined that the individual with the visual disability can benefit from vocational rehabilitation services in the achievement of a vocational outcome. Additionally, the individual requires vocational rehabilitation services to prepare for, engage in, or retain gainful employment. After an individual is determined eligible for vocational rehabilitation, services are provided. In SFY 2017, DSB served 1,542 vocational rehabilitation consumers, of which 100% were severely disabled. Of this number, 301 blind or severely visually impaired individuals successfully achieved employment outcomes.

VOCATIONAL REHABILITATION (VR) DEMOGRAPHIC BREAKDOWN

GENDER	
Male	755
Female	787
Total	1,542

RACE	
White	910
Black	531
Hispanic	45
Indian	22
Asian	15
Other	19
Total	1,542

AGE RANGE	
14-21	179
22-39	322
40-49	235
50-59	406
60-69	349
70+	51
Total	1,542

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF SERVICES FOR THE BLIND
SFY 2017**

DSB FIELD SERVICES (CONTINUED)

The Older Blind Program provides in-home instructions in the activities of daily living to Arkansans, age 55 and older, who are blind, severely visually impaired or have a rapidly progressive visual impairment. The program assists eligible individuals by teaching independent living skills necessary to remain independent in their homes and communities. DSB, the DHS Division on Aging and Adult Services, and the Department of Health work together to support the independence of older blind persons within the state. During SFY 2017, the program served 475 older blind persons, including 108 under the federal grant contract and 367 served through in-kind services of World Services for the Blind (WSB). All 108 individuals served under the contract successfully completed their rehabilitation plans.

INDEPENDENT LIVING SERVICES FOR OLDER BLIND DEMOGRAPHIC BREAKDOWN

GENDER	
Male	142
Female	333
Total	475

RACE	
White	363
Black	95
Hispanic	8
Indian	0
Asian	9
Other	0
Total	475

AGE RANGE	
55-60	48
61-65	82
66-70	58
71-75	56
76-80	58
81-85	75
86+	98
Total	475

DSB BUSINESS AND TECHNOLOGY SERVICES

Consumer Technology - Like their sighted counterparts, blind college students, insurance agents, lawyers, social workers, ministers, physicians, etc., have multiple needs for computers and other technology. Computer systems with prescriptive sensory adaptations are developed by the Consumer Technology Program to enable blind and visually impaired individuals to access the information needed for success in their chosen professions.

During SFY 2017, there were 489 visits made to the Consumer Technology Lab with technology specialists providing consultation and training to 204 individuals. Additionally, numerous public inquiries were made by agencies, businesses, and individuals interested in learning more about adaptive equipment for blind and visually impaired people. The Technology Lab has proven to be valuable in allowing blind individuals to have access to computers for the purpose of gaining experience in using adaptive equipment.

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF SERVICES FOR THE BLIND
SFY 2017**

DSB BUSINESS AND TECHNOLOGY SERVICES (Continued)

Vending Facility Program - The Vending Facility Program (VFP) provides self-employment business opportunities throughout the state for individuals who are interested in, and have the necessary skills for, private enterprise. The vending locations are managed by totally blind or legally blind persons who have been trained and licensed by the Division of Services for the Blind under the federal Randolph Sheppard Act. In addition to initial training, managers are also provided technical assistance, financial management services and upward mobility training. The program also assesses and recruits potential new locations. It equips locations, maintains and replaces equipment as needed, and provides initial stock inventory. In fiscal year 2017, \$34,648.38 was personally spent by the vendors upgrading existing facilities. Licensed blind vendors operated 16 vending locations with sales of over \$1.0 million dollars. There were also 16 mechanical vending locations on Arkansas highways generating income of \$50,410. Vending managers earned commissions on sales totaling \$285,736.48 an average of \$17,858.53 annually.

Self-Employment - DSB also offers self-employment guidance for vocational rehabilitation consumers interested in starting their own business. The guidance consists of tools for business planning, counseling and guidance and technical assistance as needed. DSB served 39 consumers during SFY 2017.

Volunteer Coordination - In SFY 2017, DSB volunteers participated in various activities with a total of 561 hours. Service was donated in the areas of management, direct services, advocacy, indirect services, special events, education and training, boards/commissions and advisory committee activities. A total of 35 volunteers donated time to DSB staff and consumers and various DSB and DHS projects.

Braille/Tape Production - This unit converts printed materials into Braille, large print, and cassette tape or computer diskette according to the user's preference in order to comply with ADA requirements or the Federal Rehabilitation Act. Services are provided after identifying preference of media choice from the agency's staff, consumers and other professionals throughout the field of blindness: e.g. textbooks, operating manuals, meeting agendas/minutes, training packets, test for employment, etc. This is a unique service specifically designed to meet the blind and visually impaired individual's needs. The service is managed by a Library of Congress Certified Braille Transcriber. From July 1, 2016 through June 30, 2017, the Braille/Tape Production unit received a total of 245 requests for alternative format to print. Two hundred forty-four (244) requests asked for Braille, resulting in the production of 4,808 Braille pages; as well as 4,427 large print pages, 1 duplicated cassette tapes, and 0 CD's.

DIRECTOR'S OFFICE

The DSB Director's Office provides administrative guidance and supplemental staff support to the previously mentioned programs in the form of policy development, staff development, and financial services. Additionally, it oversees the operation of the Arkansas Radio Reading Services for the Blind (AIRS).

Arkansas Information Reading Services for the Blind (AIRS)- AETN estimates that the number of consumers who accessed the service by personal television or computer streaming is approximately 2,800 individuals in SFY 2016. At the same time, the Arkansas Information Reading Services for the Blind served an average of 250 consumers each month throughout Arkansas, offering telephone-based personal reader service that provides extensive reading of newspapers, magazines and other selected text upon demand from local, state and national sources.

Source: Division of Services for the Blind

DIVISION OF

YOUTH

SERVICES

ARKANSAS DHS STATISTICAL REPORT

DIVISION OF YOUTH SERVICES

SFY 2017

INTRODUCTION

Mission

The mission of the Division of Youth Services is to provide effective prevention, intervention and treatment programs to give opportunities for success to families and children in Arkansas and to ensure public safety.

Vision

Children and families in Arkansas are safe and have the resources they need in their communities to help them succeed.

Values

This plan is based on a number of shared values and beliefs among stakeholders for juvenile justice reform:

1. State resources and programs to support children and families in Arkansas should be coordinated in a system of care for maximum effectiveness. This imperative must infuse every goal and strategy in this plan.
2. Redirecting resources from incarceration and punishment to prevention and treatment will be more effective, less costly, and lead to greater public safety for citizens of the state.
3. Youth and families should receive services in community centers close to their homes whenever possible. This will allow more community buy-in, family involvement, and ease of transition after treatment.
4. Response to children in trouble should involve multi-system interventions with their families, and families should be involved in needs assessment and planning.
5. Programs and services should be strength-based and empower youth and families to succeed.
6. Programs and services should be evidence-based or have data showing effective outcomes. To achieve this accountability will require better baseline data and on-going data sharing as well as a commitment to data-based decision making.
7. All children and youth in the state should have equal opportunities for fairness, help and success without regard to gender, race or ethnicity, disability, geographic location, income level, or any other factor.
8. An effective juvenile justice system will require creative partnerships among state agencies, public and private schools, churches and faith-based organizations, local communities, the judicial system, and foundations.

Historic Overview of DYS

Act 199 of 1905 established the first reform schools in Arkansas in Little Rock and Alexander, respectively.

Act 67 of 1917, the Arkansas Boys' Reform School was relocated to Pine Bluff.

Act 60 of 1937 established two additional "training" schools at Wrightsville and Fargo.

In 1968, the Department for Rehabilitative Services was assigned responsibility to administer "training" schools. The Benton Services Center was opened and controlled the diagnosis and intake responsibilities regarding the youth committed to state custody.

In 1971, Act 38 established the Department of Social and Rehabilitative Services (SRS), a forerunner to the current Department of Human Services (DHS). The Office of Juvenile Services was placed under the direction of the Director of SRS. In 1977, the Division of Youth Services was formally created as a division within the present DHS.

In 1985, Act 348 merged the Division of Youth Services with the Division of Children and Family Services until Act 1296 of 1993 reestablished DYS as an independent division within DHS. The Division of Youth Services (DYS) was authorized by Act 1296 to be "devoted entirely to handling the problems of youths involved in the juvenile justice system." DYS became operational in October 1993 and is responsible for client-specific programming and individual treatment programs, serious offender programs for violent youth offenders, providing alternative community-based programming, and other services specified directly by Act 1296.

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF YOUTH SERVICES
SFY 2017

In SFY 2017, the Division of Youth Services contracted with Community Based Providers (CBP) for the following services: Targeted Casework Management, Therapy, Diagnosis and Evaluation, Intensive Casework Management, Interstate Compact, Emergency Shelter and Residential Treatment. In addition, the Community Based Providers provided sanction services that included Community Service Supervision, Intensive Supervision and Tracking, Compliance Monitoring, Drug Screening, Day Services Level I, Day Services Level II, and Crisis Residential Treatment. Funding for community based services was allocated to each judicial district, with one contractor servicing each district. The providers in each district conducted a needs survey in order to provide the services most beneficial to the youth in their individual areas. Aftercare services were provided in accordance with ACT 1222, with quarterly reports submitted to the Legislative Committee on Children and Youth.

The Division also contracts for Specialized Services including: Therapeutic Group Home Services, Comprehensive Residential Treatment Services in Psychiatric facilities, Sex Offender Treatment Services, Socialization/Recreation Services, Therapeutic Foster Care, Diagnosis and Evaluation and Therapy. The Residential Facilities have a total of 325 bed contracted with DYS.

The Residential Facilities had direct expenses in the amount of \$21,308,626.13. The Community Based Programs and Service Providers had direct expenses in the amount of \$15,371,895.84. The Specialized Services Programs had direct expenses in the amount of \$1,993,726.15. Total expenditures was \$38,674,248.12

Community Based Programs and Services Providers

Comprehensive Juvenile Services - Fort Smith
Consolidated Youth Services - Jonesboro
Conway County Community Services, Inc. - Morrilton
Counseling Clinic - Benton
East Arkansas Youth Services, Inc. - Marion
Health Resources of Arkansas, Inc. - Batesville
Ouachita Children's Center - Hot Springs
Phoenix Youth and Family Services - Crossett
Professional Counseling Associates - Lonoke
South Arkansas Youth Services, Inc. - Magnolia
Southwest Arkansas Counseling & Mental Health Center - Texarkana
United Family Services, Inc. - Pine Bluff
Youth Bridge, Inc. - Fayetteville

Specialized Services Programs

Arkansas State Hospital Unit, ASH - Little Rock
Consolidated Youth Services - Jonesboro
Piney Ridge - Fayetteville
Rivendell Behavior Health Services - Benton
South Arkansas Youth Services, Inc. - Magnolia
Vera Lloyd - Little Rock
Youth Bridge - Fayetteville
A1 Community Empowerment Council, Inc. - Little Rock

Residential Facilities

Arkansas Juvenile Assessment & Treatment Center - Bryant, AR
Colt Juvenile Treatment Center
Harrisburg Juvenile Treatment Center
Mansfield Juvenile Treatment Center
Mansfield Juvenile Treatment Center for Girls
Dermott Juvenile Treatment Center
Dermott Juvenile Correctional Facility
Lewisville Juvenile Treatment Center

Source: Division of Youth Services

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF YOUTH SERVICES
SFY 2017**

COMMITMENTS TO YOUTH SERVICES CENTERS*



Total Number of Commitments: 451

*All commitments were counted even if a juvenile received one or more new commitment orders in the same case. Each was counted as a new commitment.

Source: Division of Youth Services

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF YOUTH SERVICES
SFY 2017

COMMITMENTS TO YOUTH SERVICES CENTERS
BY JUDICIAL DISTRICT

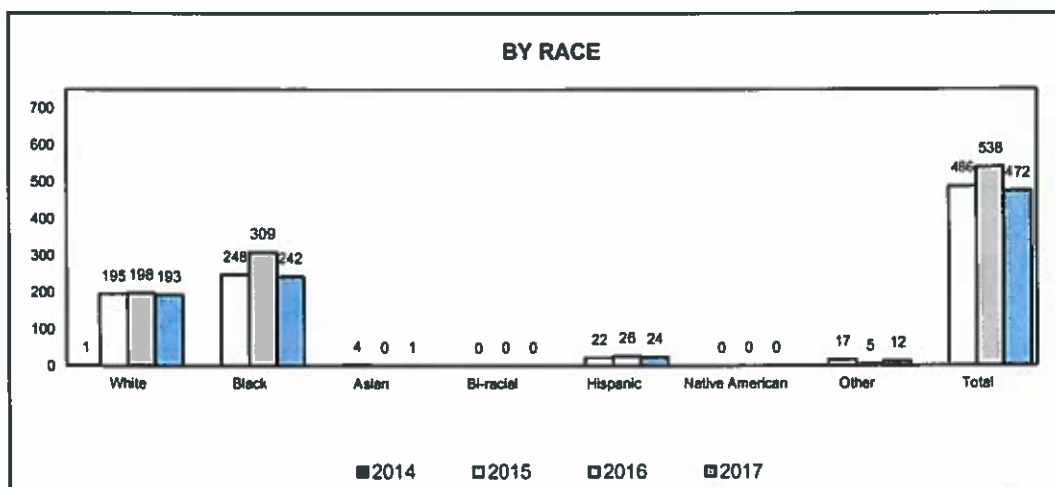
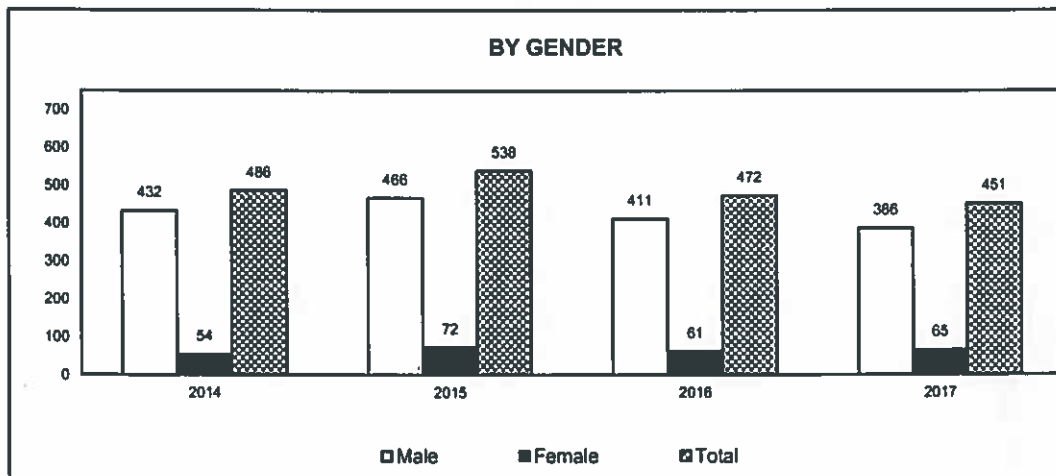
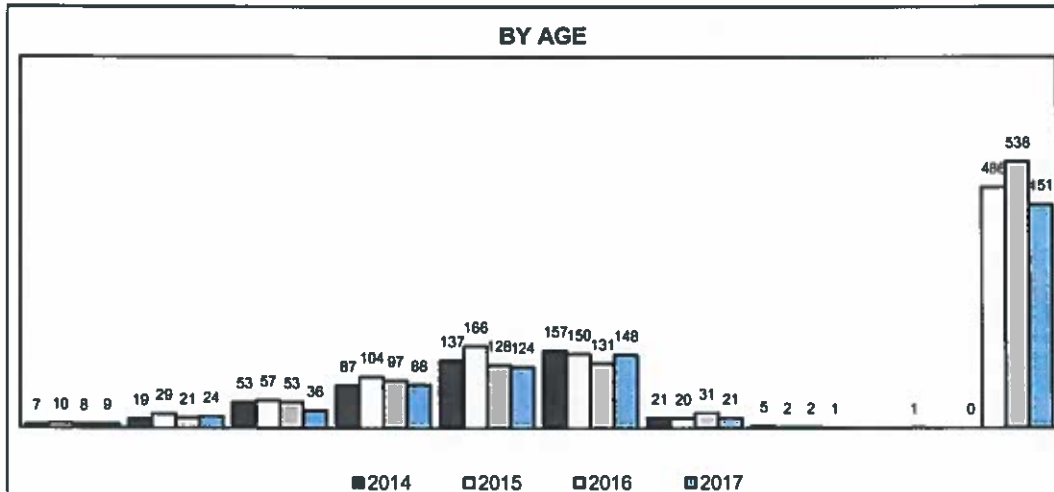
Judicial District	Committing County	Number of Commitments		Judicial District	Committing County	Number of Commitments		
		By County	District Total			By County	District Total	
1st	Cross	3		11th East	Arkansas	5	5	
	Lee	0		11th West	Jefferson	38		
	Monroe	1			Lincoln	2	40	
	Phillips	6		12th	Sebastian	15	15	
	St. Francis	4						
	Woodruff	1	15					
2nd	Clay	2		13th	Calhoun	1		
	Craighead	12		Cleveland	4			
	Crittenden	11		Columbia	10			
	Greene	5		Dallas	3			
	Mississippi	10		Ouachita	18			
	Poinsett	3	43	Union	24	60		
3rd	Jackson	4		14th	Baxter	0		
	Lawrence	0		Boone	0			
	Randolph	1		Marion	0			
	Sharp	1	6	Newton	0	0		
4th	Madison	0		15th	Conway	4		
	Washington	7	7	Logan	1			
5th	Franklin	3		Scott	3			
	Johnson	5		Yell	3	11		
	Pope	0	8	16th	Cleburne	7		
6th	Perry	0			Fulton	1		
	Pulaski	41	41		Independence	4		
7th	Grant	13			Izard	2		
	Hot Spring	11	24		Stone	1	15	
8th North	Hempstead	19		17th	Prairie	0		
	Nevada	3	22	White	10	10		
8th South	Lafayette	2		18th East	Garland	13	13	
	Miller	14	16	18th West	Montgomery	0		
9th East	Clark	2	2		Polk	2	2	
					1			
9th West	Howard	1		19th East	Carroll	0	0	
	Little River	1		19th West	Benton	5	5	
	Pike	0						
	Sevier	7	9	20th	Faulkner	12		
10th	Ashley	10		Searcy	0			
	Bradley	4		Van Buren	1	13		
	Chicot	8		21st	Crawford	8	8	
	Desha	7						
	Drew	7	36	22nd	Saline	24	24	
			23rd	Lonoke	1	1		
* Based on actual commitment orders regardless of case						TOTAL *	451	

* Based on actual commitment orders regardless of case

Source: Division of Youth Services

**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF YOUTH SERVICES
SFY 2017**

YOUTH SERVICES CENTERS COMMITMENTS



**ARKANSAS DHS STATISTICAL REPORT
DIVISION OF YOUTH SERVICES
SFY 2017**

**ADJUDICATED DELINQUENTS COMMITTED
TO YOUTH SERVICES CENTERS
BY MOST SERIOUS FELONY OFFENSES
SFY 2007 to 2017**

Felony Offense	State Fiscal Year										
	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
Arson	4	6	1	4	5	0	0	1	2	4	1
Battery, First Degree	2	2	6	4	3	2	1	2	5	5	2
Burglary (d)	60	73	80	108	69	67	39	41	39	44	39
Kidnapping	0	0	2	1	1	3	0	1	0	0	0
Murder (a) (1)	0	2	2	0	3	2	1	1	0	1	0
Rape (2)	14	17	23	16	16	19	9	13	17	15	3
Robbery (b)	12	22	30	96	12	24	21	20	10	10	18
Total Commitments of Selected Offenses	92	122	144	229	109	117	71	79	73	79	63

Total Commitments of All Offenses (c)	622	598	636	531	481	496	468	486	538	472	451
---------------------------------------	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----

(a) Includes Capital, First Degree and Second Degree Murder.

(b) Includes Aggravated Robbery and Robbery.

(c) Includes Commitments for "Evaluation Only".

(d) Includes Burglary Commercial and Residential.

(1) Includes Attempted Capital Murder, Conspiracy to Commit Capital Murder,

Conspiracy to Commit Murder-Second Degree, and Criminal Attempt Murder-Second Degree.

(2) Includes Criminal Attempted Rape.

Commitments By Offense Class

SFY	Felonies	Misdemeanors	Violation*	Total
2007	359	260	3	622
2008	379	214	5	598
2009	409	227	0	636
2010	331	186	14	531
2011	306	175	0	481
2012	301	179	16	496
2013	199	136	133	468
2014	204	137	145	486
2015	229	159	150	538
2016	234	165	73	472
2017	248	138	65	451

* Violation includes aftercare violations, probation violations, or revocation of probation. Starting mid October 2012, DYS has been able to more accurately denote the youth committed for revocation of probation, probation violations, and aftercare violations.

Source: Division of Youth Services

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF YOUTH SERVICES
SFY 2017

ADJUDICATED DELINQUENTS COMMITTED
TO YOUTH SERVICES CENTERS
BY CATEGORY OF OFFENSE AND SEVERITY

Offense Category	Sex	Felony							Misdemeanor					Total Offenses
		Y	A	B	C	D	U	Total	A	B	C	U*	Total	
Person	Male	16	1	9	5	51		82	38		1	1	40	122
	Female				2	7		9	12		2		14	23
	Total	16	1	9	7	58	0	91	50	0	3	1	54	145
Property	Male	1	1	45	37	44		128	38	4		1	43	171
	Female			1	2	6		9	5				5	14
	Total	1	1	46	39	50	0	137	43	4	0	1	48	185
Public Order	Male					13		13	5		10	1	16	29
	Female					2		2	5	1	2		8	10
	Total	0	0	0	0	15	0	15	10	1	12	1	24	39
Drug Law Violation	Male					1		1	5				5	6
	Female				2	1		3					0	3
	Total	0	0	0	2	2	0	4	5	0	0	0	5	9
Other	Male				1			1	5			52	57	58
	Female							0		1		14	15	15
	Total	0	0	0	1	0	0	1	5	1	0	66	72	73
Totals	Male	17	2	54	43	109	0	225	91	4	11	55	161	386
	Female	0	0	1	6	16	0	23	22	2	4	14	42	65
	Total	17	2	55	49	125	0	248	113	6	15	69	203	451

The severity of the offense ranges from Felony classification Y being the most serious to Misdemeanor classification U being the least serious.

* The offenses of Revocation of Probation, Violation of Probation, and Aftercare Violation are all listed under the Misdemeanor classification U for purposes of this reporting chart.

ARKANSAS DHS STATISTICAL REPORT
DIVISION OF YOUTH SERVICES
SFY 2017

PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS
COMMITTED TO YOUTH SERVICES CENTERS
OFFENSE AGAINST PERSON
SFY 2014 - 2017

Offense Classification	Offense Grade	Offense Title	2014	2015	2016	2017
Felony	A	Murder, Second Degree	1	0	0	0
	A	Criminal Attempt	0	0	1	1
	A	Criminal Conspiracy	0	0	1	0
	A	Domestic Battering 1st Degree	0	1	0	0
	A	Sexual Assault, First Degree	1	0	0	0
	B	Battery, First Degree	2	5	5	2
	B	Domestic Battery, First Degree	0	0	0	0
	B	Domestic Battery, Second Degree	0	0	0	0
	B	Furnishing Deadly Weapon to Minor	0	0	0	0
	B	Furnishing Prohibited Articles	0	0	0	0
	B	Kidnapping	1	0	0	0
	B	Robbery	7	10	4	5
	B	Sexual Assault, Second Degree	2	4	2	2
	B	Terroristic Act	0	0	1	0
	C	Dist-Poss-View Sex Explicit Child Material 1st Offense	1	0	0	0
	C	Domestic Battery, Second Degree	0	1	1	4
	C	Furnishing Prohibited Articles	0	1	0	1
	C	Hindering Apprehension or Prosecution	0	0	0	0
	C	Intimidating a Witness	0	0	0	0
	C	Make a Terrorist Threat	0	0	0	1
	C	Manslaughter	0	0	0	0
	C	Negligent Homicide	0	0	0	0
	C	Poss, Etc Cntrft Sub W-Intendit Sch I-V	0	0	0	0
	C	Reg Sex Offender fail to comply with Report Requirements	0	0	0	0
	C	Sexual Assault, Third Degree	1	0	2	1
	D	Aggravated Assault	6	3	8	11
	D	Aggravated Assault on Employee Correctional Facility	1	0	1	1
	D	Aggravated Assault on Family of Household Member	2	3	5	4
	D	Battering, Domestic 2nd Degree (Arrest Date After 07/28/95	0	0	1	0
	D	Battering, Domestic - 3rd Degree	0	0	1	1
	D	Battery, Second Degree	14	8	14	18
	D	Communicating False Alarm	1	0	0	0
	D	Criminal Attempt - Sexual Abuse	0	1	0	0
	D	Death Threat - School Employee or Student	0	0	0	2
	D	Sexual Assault - 2nd Degree	8	10	9	7
	D	Sexual Assault - 4th Degree	0	1	2	0
	D	Sexual Solicitation - Indecency of a Child	0	0	0	0
	D	Terroristic Threatening, First Degree	15	12	17	14
	Y	Aggravated Robbery	13	18	6	13
	Y	Capital Murder	0	0	0	0
	Y	Kidnapping	0	0	0	0
	Y	Murder, First Degree	0	0	1	0
	Y	Rape	13	17	15	3
Total Felony Offenses			89	95	97	91

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DIVISION OF YOUTH SERVICES
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PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS
COMMITTED TO YOUTH SERVICES CENTERS
OFFENSE AGAINST PERSON
SFY 2014 - 2017

Offense Classification	Offense Grade	Offense Title	2014	2015	2016	2017
Misdemeanor	A	Assault, First Degree	2	7	1	4
	A	Assault Family or Household Member, First Degree	2	0	0	1
	A	Battery, Third Degree	9	17	0	
	A	Body Piercing/Branding/Tattooing Minor False Claim Pare	1	0	0	
	A	Communicating False Alarm	0	0	0	1
	A	Domestic Battery, Third Degree	5	10	6	11
	A	Battery, Wife - 3rd Degree	0	0	1	
	A	Battery - 3rd Degree	0	0	18	19
	A	Endangering Welfare of a Minor, Second Degree	1	0	0	
	A	False Imprisonment - 2nd Degree	0	0	0	
	A	Negligent Homicide	2	0	0	
	A	Possession of Sexually Explicit Digital Material	0	0	0	1
	A	Sexual Assault, Fourth Degree	0	0	0	
	A	Stalking Third Degree	1	0	0	
	A	Terroristic Threatening, Second Degree	10	11	12	13
	B	Assault Family of Household Member, Second Degree	0	0	1	
	B	Assault, Second Degree	0	2	1	
	B	Terroristic Threatening, Second Degree	1	0	0	
	C	Assault, Third Degree	0	3	2	1
	C	Assault on Wife, 3rd Degree	0	0	0	1
	C	Assault Family or Household Member, Third Degree	3	1	2	1
	U	Insult or Abuse of a Teacher	0	0	1	1
Total Misdemeanor Offenses			37	51	45	54
Total Commitments for Offense Against Person			126	146	142	145

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PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS
COMMITTED TO YOUTH SERVICES CENTERS
OFFENSE AGAINST PROPERTY
SFY 2014 - 2017

Offense Classification	Offense Grade		2014	2015	2016	2017
Felony	A	Arson \$15,000 but less than \$100,000	0	0	0	1
	A	Arson	0	2	0	0
	B	Arson \$5,000 but less than \$15,000	0	0	1	0
	B	Burglary	0	1	2	0
	B	Burglary, Residential	0	25	31	33
	B	Criminal Attempt	0	0	1	3
	B	Forgery, First Degree	0	0	0	2
	B	Residential Burglary	30	0	0	0
	B	Theft of Property	6	5	1	8
	B	Theft by Receiving	1	2	0	0
	C	Arson	1	0	2	0
	C	Commercial Burglary	11	13	11	6
	C	Criminal Attempt	1	5	2	2
	C	Criminal Mischief, First Degree	2	7	1	4
	C	Defacing Objects of Public Interest>\$250	0	0	0	0
	C	Forgery, Second Degree	2	0	0	1
	C	Fraudulent Use of a Credit Card	0	0	2	1
	C	Impairing Operation of Vital Public Facility	0	1	0	3
	C	Obtaining Drugs by Fraud	0	0	0	0
	C	Theft of Property	2	11	15	18
	C	Theft by Receiving	11	3	3	4
	D	Arson	0	0	1	0
	D	Breaking or Entering	16	18	25	20
	D	Criminal Attempt	1	0	0	1
	D	Criminal Mischief, First Degree	2	7	0	5
	D	Criminal Mischief, 2nd Degree	0	1	0	4
	D	Theft by Receiving	0	5	2	6
	D	Theft of Property	5	7	7	13
	D	THFT of Prop Lost-Mislaid-Del by Mistake	0	0	0	1
	Y	Criminal Attempt	0	1	0	0
	Y	Aggravated Residential Burglary	3	2	2	1
Total Felony Offenses			94	116	109	137

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PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS
COMMITTED TO YOUTH SERVICES CENTERS
OFFENSE AGAINST PROPERTY
SFY 2014 - 2017

Offense	Offense		2014	2015	2016	2017
Classification	Grade	Offense Title				
Misdemeanor	A	Consol Offenses - Shoplifting Presump - Amount of Theft	0	0	0	2
	A	Criminal Attempt	1	3	4	2
	A	Criminal Mischief, First Degree	3	10	10	6
	A	Criminal Mischief, Second Degree	1	1	1	4
	A	Fraudulent Use of a Credit Card	1	1	0	
	A	Shoplifting	3	1	1	2
	A	Theft by Receiving	5	4	5	5
	A	Theft of Property	26	23	19	18
	A	Unauthorized Use of a Vehicle	0	4	11	4
	B	Criminal Attempt	0	0	0	1
	B	Criminal Mischief, Second Degree	0	0	1	0
	B	Criminal Trespass	0	1	1	3
	C	Theft of Property Lost-Mislaid-Delivered By Mistake	0	0	0	0
	C	Criminal Trespass	0	0	0	0
	U	Shoplifting	0	0	0	1
	U	Unlawful Disruption of Campus Activities	0	1	1	0
Total Misdemeanor Offenses			40	49	54	48
Total Commitments for Offense Against Property			134	165	163	185

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PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS
COMMITTED TO YOUTH SERVICES CENTERS
OFFENSE AGAINST PUBLIC ORDER
SFY 2014 - 2017

Offense Classification	Offense Grade	Offense Title	###	###	###	###
Felony	B	Unlawful Discharge Firearm Vehicle - 2nd Degree	0	1	1	0
	C	Escape, First Degree	1	1	0	0
	C	Escape, Third Degree	0	2	0	0
	C	Failure to Appear	0	0	0	0
	C	Fleeing	0	0	0	0
	D	Absconding	1	6	6	7
	D	Escape, Second Degree	0	0	0	
	D	Fleeing	0	1	1	1
	D	Handgun Poss Campus Inst Higher Education	0	0	0	1
	D	Handgun Minor in Possession, Second Offense	1	0	2	5
	D	Handgun Poss Pub School Property/Bus	1	0	1	1
	U	Contempt of Court	0	0	0	
	U	Unlawful Burning	1	0	0	
	Y	Simult Poss of Drugs and Firearms	2	0	3	
Total Felony Offenses			7	11	14	15
Misdemeanor	A	Escape, Third Degree	2	1	1	
	A	Failure to Appear	0	0	1	
	A	Fleeing	4	0	1	1
	A	Handgun Minor in Possession, First Offense	9	2	5	2
	A	Harassing Communications	1	0	0	
	A	Harassment	2	1	2	1
	A	Indecent Exposure	0	0	2	
	A	Obstructing Governmental Operations	1	2	1	3
	A	Public Sexual Indecency	0	0	0	
	A	Riot	0	1	0	1
	A	Resisting Arrest	1	2	4	2
	B	Fleeing	0	0	0	1
	C	Disorderly Conduct	18	19	21	9
	C	Drinking in Public	0	0	0	
	C	Fleeing	3	2	2	1
	C	Obstructing Governmental Operations	2	2	5	1
	C	Public Intoxication	0	3	1	1
	U	Contempt of Court	1	0	1	1
	U	Unlawful Burning	0	0	0	0
Total Misdemeanor Offenses			44	35	47	24
Total Commitments for Offense Against Public Order			51	46	61	39

Source: Division of Youth Services

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PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS
COMMITTED TO YOUTH SERVICES CENTERS
DRUG LAW VIOLATIONS
SFY 2014 - 2017

Offense Classification	Offense Grade	Offense Title	2014	2015	2016	2017
Felony	A	Manufacture, Delivery, Possession of Controlled Substance	0	0	0	0
	B	Deliver Drug Paraphernalia to Anyone Under 18	1	0	0	0
	B	Possession Controlled Substance Schedule I/II	1	0	0	0
	B	Possession/Use of Drug Paraphernalia to Manufacture Meth	1	0	0	0
	B	Possession, Etc. Counterfeit Subt with Intent SCH I, II	0	0	0	0
	C	Delivery, Possession, Manufacture, Etc. Drug Paraphernalia	0	0	1	1
	C	Intro Cont-Sub into Another's Body IV-VI	0	0	0	0
	C	Manufacture, Delivery, Possession Marijuana < 10 pounds	0	0	0	0
	C	Manufacture, Etc. Controlled Substance, Sch IV, V	1	0	1	0
	C	Manufacture, Deliver, Possess Marijuana >= 10 < 100 lbs	1	0	0	0
	C	Possession Ctrl/Cnft Sub w/o Prescription, Third Offense	1	0	1	0
	C	Possession of Controlled Substance Sch I, II	1	0	2	0
	C	Poss Sch VI CTRL SUB W/Purpose Del	0	1	0	0
	C	Possession Controlled Substance Sch III	1	0	0	0
	C	Possession, Etc. Counterfeit Subt with Intent SCH I-V	0	0	0	1
	D	Poss of Ctrl/Counterfeit Subs w/o Presc, Second Offense	1	0	0	0
	D	Possession Controlled Substance Sch I/II	1	0	1	2
	D	Possession Controlled Substance Schedule III	0	1	0	0
	D	Possession Controlled Substance Schedule VI	0	0	1	0
	D	Poss Sch VI CTRL SUB W/Purpose Del	0	1	0	0
	D	Poss, Etc Cntrft Sub W-Intent Unclass Sch	0	1	1	0
	D	Possession Drug Paraphernalia	1	1	1	0
	Y	Manuf, Del, Possession Controlled Subs Sch I, II <28	0	0	0	0
	Total Felony Offenses		11	5	9	4
Misdemeanor	A	Delv, Poss, Manu, Etc. Drug Paraphernalia/Ctrfet Ctrl Sub	2	1	5	1
	A	Poss of a Ctrl/Counterfeit Subs w/o Presc, First Offense	9	1	0	0
	A	Poss of a Ctrl/Counterfeit Subs w/purpose Del	0	0	0	0
	A	Possession Controlled Substance Schedule III	2	5	5	4
	A	Possession Controlled Substance Schedule IV/V	0	5	2	0
	A	Possession Controlled Substance Schedule VI	0	1	1	0
	A	Possession of Marijuana	4	1	2	0
	B	Adulterant Drug Test or Possession of Adulterants	0	0	0	0
Total Misdemeanor Offenses			17	14	15	5
Total Commitments for Drug Law Violation			28	19	24	9

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PRIMARY OFFENSES OF ADJUDICATED DELINQUENTS
COMMITTED TO YOUTH SERVICES CENTERS
OTHER OFFENSES
SFY 2014 - 2017

Offense Classification	Grade	Offense Title	2014	2015	2016	2017
Felony	B	Falsely Reporting a Terrorist Threat	1	0	1	0
	C	Reg Sex Offender Dail to comply with report requirements				1
	C	Interfering with Law Enforcement Officer	0	0	0	0
	D	Criminal Use of a Prohibited Weapon	1	0	0	0
	D	Aggravated Cruelty to Dog, Cat, or Horse	0	2	0	0
	D	Possession of Defaced Firearm	1	0	0	0
	D	Tampering with Physical Evidence	0	0	0	0
	U	Engaging in Violent Crinminal Group Activity	0	0	2	0
	U	Feony with Firearm	0	0	2	0
Total Felony Offenses			3	2	5	1
			0			
Misdemeanor	A	Attempt to Influence Public Servant	0	0	0	
	A	Carrying Certain Prohibited Weapons	0	2	1	3
	A	Criminal Use of ProHibited Weapon	0	0	0	1
	A	Carrying Loaded Weapon in State Building	0	0	0	
	A	Criminal Impersonation	0	0	0	
	A	Filing False Report of Criminal Wrong Doing	1	1	0	
	A	Possession of an Instrument of Crime	0	1	0	1
	B	Refusal to Submit to Arrest	0	1	1	1
	U	Fail Report Misrep Con Work Comp Benefit	0	0	1	
	U	Purchase-Poss Intox Liquor By Minor	0	3	1	1
	U	Criminal Contempt	1	1	0	
	U	Aftercare Violation	18	15	18	13
	U	Revocation of Probation	118	118	45	48
	U	Violation of Probation	9	17	10	4
Total Misdemeanor Offenses			147	159	77	72
Total Commitments for Other Offenses			150	161	82	73

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**NUMBER OF ADJUDICATED DELINQUENTS
RECOMMITTED TO YOUTH SERVICES CENTERS
SFY 2014 - 2017**

SFY	Sex	Total Commitments	Number of Prior Commitments								N/A
			0	1	2	3	4	5	6	7+	
2014	Male	432	344	70	17	0	1	0	0	0	0
	Female	54	42	11	1	0	0	0	0	0	0
	Total	486	386	81	18	0	1	0	0	0	0

Recommitment Rate = 22%

Note: Based on all new commitment orders regardless of case.

2015	Male	466	369	78	15	4	0	0	0	0	0
	Female	72	63	7	2	0	0	0	0	0	0
	Total	538	432	85	17	4	0	0	0	0	0

Recommitment Rate = 21%

Note: Based on all new commitment orders regardless of case.

2016	Male	412	312	79	15	6	0	0	0	0	0
	Female	60	44	12	2	2	0	0	0	0	0
	Total	472	356	91	17	8	0	0	0	0	0

Recommitment Rate = 20%

Note: Based on all new commitment orders regardless of case.

2017	Male	386	287	70	25	2	2	0	0	0	0
	Female	65	51	13	1	0	0	0	0	0	0
	Total	451	338	83	26	2	2	0	0	0	0

Recommitment Rate = 25%

Note: Based on all new commitment orders regardless of case.

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**NUMBER OF JUVENILES REFERRED
TO SPECIALTY PROVIDER FACILITIES**

Facility	Number of Placements		
	Male	Female	Total
A1 US Company, Inc.			0
Arkansas State Hospital	2	1	3
Community Empowerment Council, Inc.			0
Consolidated Youth Services - ASAP	4		4
Consolidated Youth Services - Transitional Bed			0
East Arkansas Youth Services, Inc. - Transitional Bed			0
Ouachita Children's Center - Transitional Bed			0
Phoenix Youth & Family Services, Inc. - Transitional Bed			0
Piney Ridge			0
Rivendell Behavioral Health Services	20	12	32
South Arkansas Youth Services, Inc. - Therapeutic Group Home	19	16	35
South Arkansas Youth Services, Inc. - Transitional Bed			0
Vera Lloyd	12		12
Youth Bridge, Inc. - Substance Abuse	21		21
Youth Bridge, Inc. - Therapeutic Group Home			0
Youth Home, Inc.			0
Youth Villages			0
Total	78	29	107

Average Length-of-Stay of Adjudicated Delinquents*

A. Juvenile Correctional Facilities	127 days
B. Juvenile Treatment Centers	145 days
C. Specialized Placements	184 days
D. Juvenile Detention Centers	34 days

**Number of Adjudicated Delinquents Admitted
to Serious Offender Programs**

Serious Offender Program	Number of Admissions		
	Male	Female	Total
Arkansas Juvenile Assessment & Treatment Center	286	36	322
Colt Juvenile Treatment Center	45		45
Dermott Juvenile Correctional Facility (18-21)	71		71
Dermott Juvenile Treatment Center	52		52
Harrisburg Juvenile Treatment Center	74		74
Lewisville Juvenile Treatment Center	57		57
Mansfield Juvenile Treatment Center	41		41
Mansfield Juvenile Treatment Center for Girls		26	26
Total	626	62	688

**ARKANSAS DHS STATISTICAL REPORT
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COMMUNITY-BASED YOUTH SERVICES PROGRAMS

The Community-based program network consists of 13 privately-operated non-profit organizations for SFY 2017. The division contracts with these programs to provide residential and non-residential services to youth up to the age of 21 who are adjudicated delinquents, members of "families in need of service", or youth at risk (youth who exhibit behavior that, if continued, would bring them into contact with the juvenile justice system).

**COMMUNITY-BASED PROGRAM INTAKES
BY PROVIDER BY GENDER**

Provider	Male	Female	Total
Comprehensive Juvenile Services	239	131	370
Consolidated Youth Services	273	158	431
Conway County Community Services	469	252	721
Counseling Clinic	103	94	197
East Arkansas Youth Services, Inc.	42	17	59
Health Resources of Arkansas, Inc.	115	63	178
Ouachita Children's Center, Inc.	72	51	123
Phoenix Youth and Family Services	77	44	121
Professional Counseling Associates	42	32	74
South Arkansas Youth Services	120	57	177
Southwest AR Counseling and Mental Health Center	236	97	333
United Family Services, Inc.	461	185	646
Youth Bridge, Inc.	904	569	1,473
TOTAL	3,153	1,750	4,903

Source: Division of Youth Services

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COMMUNITY-BASED INTAKES
BY AGE

Program	AGE							Total Intakes
	12 & Younger	13	14	15	16	17	18 & Older	
Comprehensive Juvenile Services	24	39	48	77	87	88	7	370
Consolidated Youth Services	33	30	42	84	119	117	6	431
Conway County Community Services	107	53	110	129	133	142	47	721
Counseling Clinic	80	18	16	21	25	30	7	197
East Arkansas Youth Services, Inc.	1	3	6	10	18	20	1	59
Health Resources of Arkansas, Inc.	21	19	26	43	28	32	9	178
Ouachita Children's Center	17	7	17	20	30	26	6	123
Phoenix Youth and Family Services	10	9	18	24	31	29	0	121
Professional Counseling Associates	8	8	16	14	14	14	0	74
South Arkansas Youth Services	6	10	25	39	44	49	4	177
Southwest AR Counseling and Mental Health Center	79	22	44	53	69	61	5	333
United Family Services	28	57	91	124	187	133	26	646
Youth Bridge, Inc.	505	81	145	213	252	240	37	1,473
TOTAL	919	356	604	851	1,037	981	155	4,903

Source: Division of Youth Services

**ARKANSAS DHS STATISTICAL REPORT
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INTERSTATE COMPACT ON JUVENILES

The Interstate Compact on Juveniles (ICJ) was designed primarily for cases involving out-of-state runaways, escapees and absconders, and for the supervision of juveniles who have been adjudicated delinquent. It provides legal procedures for the return of runaways and makes it possible to place a juvenile on probation or parole in a state other than the one where the offense was committed with the assurance of supervision by the appropriate agencies of the state in which he/she is placed.

Requests for Home Evaluation/Supervision Sent by Arkansas to Other States	85
Probation Referrals	62
Parole Referrals	23
Requests for Home Evaluation/Supervision Received by Arkansas from Other States	77
Probation Referrals	68
Parole Referrals	9
Number of Runaways Returned (Non-Delinquent Youth)	64
Number of Escapees (Youth Committed to Facility)	0
Number of Absconders (Youth on Probation or Parole)	20

Source: Division of Youth Services

**ARKANSAS DHS STATISTICAL REPORT
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Adult Protective Services (DAAS) protects and assists adults, age 18 and older, who are abused, neglected, or exploited, or any combination thereof, and who are endangered as a result of lack of capacity or impaired from mental or physical disease or defect as these terms are defined by Arkansas Statute.

Alternative Community Services (DDS) ACS Waiver is a Medicaid home- and community-based waiver that serves individuals of all ages with developmental disabilities, who, without these services, would have to live in an institution such as a nursing home or intermediate care facility for the intellectually disabled (ICF/ID).

AmeriCorps, also known as the domestic Peace Corps, engages Americans of all ages in service opportunities each year. AmeriCorps members serve with local nonprofits and community agencies, where they have the opportunity to teach adults to read, make neighborhoods safer, teach children how to be healthier, as well as respond to and assist in natural disasters. In Arkansas, AmeriCorps members have been able to serve over 80,000 people. Most of these AmeriCorps members serve with projects like Arkansas Garden Corps, Legal Aid of Arkansas, and Arkansas Future Teacher Initiative, as well as many others. Members can also serve in AmeriCorps*VISTA (Volunteers in Service to America), AmeriCorps*NCCC (the National Civilian Community Corps), and in Senior Corps in locations across America. Arkansas has AmeriCorps programs operating in all of its 75 counties.

ARKids First (DCO & DMS) provides health insurance to children who otherwise might not get medical care. The program offers two coverage options. ARKids A offers low-income children a comprehensive benefits package. ARKids B provides limited coverage for slightly higher income families. ARKids B requires a small co-pay for most services.

Commodity Distribution Program (DCO) processes and distributes raw commodities donated by the U.S. Department of Agriculture to schools and other eligible recipient agencies in Arkansas.

Community Services Block Grant - CSBG (DCO) is a state-administered federal anti-poverty program which supports services designed to help low-income individuals and families become self-sufficient (i.e., employment assistance, housing, childcare, food, etc.). Services are provided by 16 Community Action Agencies which cover all 75 counties in the state.

Community Service Supervision (DYS) is a program that provides a site for community service work, supervision of the juvenile on the work site by program staff, and reports to the court regarding compliance with the established case plan.

Compliance Monitoring/Electronic Monitoring (DYS) is a program which monitors a juvenile's presence in a particular location in order to enable the juvenile to remain in the home or return to the home, thus preventing institutionalization or re-institutionalization. Services are provided in accordance with an established plan of service and include contact with the juvenile to determine compliance with the plan.

Crisis Residential Treatment (DYS) includes intervention and stabilization of a juvenile in an existing facility that provides a structured setting, close supervision, and necessary interventions to allow the juvenile to return home. Services in a hardware secure facility are limited to fourteen (14) days per sanction. This service may include, but is not limited to, education and room and board.

Day Services (DYS) provides educational and therapeutic services to juveniles who have been initially ordered such services by the court, as a part of a legally authorized Diversion Agreement, or as a sanction for non-compliance with a court order or an established Aftercare Plan. This service is designed to enhance a youth's behavior, academic performance, and interpersonal skills in a structured setting, either in a group or in a one-to-one basis, based on an individual case plan.

Developmental Day Treatment Clinic Services (DDTCS) (DDS) is a program for adults age 21 (age to 21 if the person has a diploma/certificate of completion). Services are provided in a clinic setting on an out-patient basis. Services include evaluation, instruction in areas of self-help, socialization and communication to help the person to develop and retain skills related to their ability to live in the community. Options for speech, physical, and occupational therapy are available.

Diagnosis and Evaluation (DYS) is assessment of the nature and extent of a youth's physical, emotional, educational and behavioral problems and recommendations for treatment strategies to remedy the identified problems. The specific diagnostic services provided and level of sophistication of reports produced are based on the individual needs of the referring agency. Allowable components are educational evaluation, social assessment, psychological evaluation, psychiatric evaluation, and consultation with the referring agency. Evaluations may also include a medical evaluation, if the assessment indicates a physical association with the emotional and/or behavioral problem(s).

Drug Screenings (DYS) is the collection and analysis of urine samples to determine if a youth is using drugs. May only be provided as a subordinate part of a sanction service for adjudicated delinquents or youth on aftercare status. This service may also be provided as Non-Sanction Drug Screening as a subordinate part of another service as a diversion from juvenile court or as court ordered for adjudicated Family In Need of Services (FINS). The Sanction Services are limited to the length of time a sanction is imposed. The Non-Sanction Services are limited to a period not to exceed six (6) months per each court order.

Emergency Shelter (DYS) are services, including room and board, for youth whose circumstances or behavioral problems necessitate immediate removal from their homes or for youth released from a youth services facility who need temporary placement in the community until long term residential arrangements can be made. The purposes of Emergency Shelters are (1) to provide shelter for a period necessary to make more permanent arrangements or (2) to provide a short-term alternative to secure detention. The extent and depth of the services provided to a youth in the Emergency Shelter program will depend upon the individual needs of the youth and the referral source. Emergency shelter is limited to a maximum of sixty (60) days in any six month period. An order from Juvenile Court may supersede the stated time constraints.

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Emergency Solutions Grant Program (DCO) assists local communities to improve the quality of life for the homeless by: (1) Providing grants for minor renovations, rehabilitation or conversion of buildings for the homeless, (2) Providing funds for payments of certain operating and maintenance expenses, (3) Providing funds for essential social services expenses, and (4) Providing funds to be used for homeless prevention efforts. It also assists with rapid re-housing, homelessness prevention and street outreach efforts to assist the homeless.

Health Care Independence Program (DCO & DMS) provides Medicaid funding in the form of premium assistance to enable adults aged 19-64 to enroll in private health insurance plans offered through insureark.org.

Hyperalimentation (DMS) is the administration of nutrients by intravenous feeding especially to patients who cannot ingest food through the alimentary tract (the tubular passage that begins from mouth and functions in digestion and absorption of food and elimination of residual waste.)

IndependentChoices (DAAS) is a consumer-directed Medicaid waiver for Medicaid eligible persons age 18 and above who have a medical need for personal care service. This consumer directed service gives clients a monthly cash allowance in place of traditional personal care. Eligible persons are able to choose, supervise and pay their own personal care aide and use some of the allowance to purchase goods and services related to personal care needs.

Intensive Casework Management (DYS) are services specifically designed for youth committed to a youth services facility operated by the Division of Youth Services. This should provide a community evaluation that includes recommendations for release plans, services to families of committed youth, advocacy on behalf of the youth, supervision, transportation, and follow-up. It may also include visiting youth at the Youth Services Center(s), under certain circumstances.

Intensive Casework Management For Serious Offenders (DYS) are services specifically designed for youth committed to the Division of Youth Services who have completed the residential phase of a serious offender program and who have been transferred back to the community. Services include, but are not limited to, recommendations for release plans, services to families of committed youth, advocacy on behalf of the youth, supervision, transportation, and follow-up.

Intensive Supervision and Tracking (DYS) is to provide intensive supervision and tracking services to juveniles who have been initially ordered this service by the court or as a part of a legally authorized Diversion Agreement. The service may also be used as a sanction for non-compliance with a court order or an established aftercare plan. The primary goal of this program is to support the youth in their homes primarily through individualized, consistently close supervision and monitoring. The service is available seven (7) days a week and may be performed at any hour of the day or night, depending on the situation.

The Interstate Compact Placement of Children (ICPC) Unit assist in moving children in need of foster care placement or adoption across state lines. When a child requires foster care or adoptive placement outside the resident state, DCFS shall use the ICPC process.

Interstate Compact on Juveniles (DYS) provides for the supervision of out-of-state delinquent juveniles, provides for the return of runaways, provides authorized agreements for the cooperative institutionalization of special types of juveniles, and provides for the return of absconders and escapees. Allowable components include initial evaluation, supervision, follow-up reports, and discharge.

Long-Term Care (DCO & DMS) individuals who are residents of nursing homes may qualify for Medicaid if the care in the facility is medically necessary and they meet income, resource and other criteria.

Low Income Home Energy Assistance Program (LIHEAP) (DCO) provides financial assistance to about 60,000 households each year to help them meet the costs of home energy i.e. gas, electricity, propane, etc. It also offers weatherization services and case management activities which are designed to encourage and enable households to reduce their energy costs and thereby, their need for financial assistance.

Medicaid (DAAS & DMS) reimburses health care providers for covered medical services provided to eligible needy individuals in certain categories. Eligibility is determined based on income, resources, Arkansas residency, and other requirements.

Medicaid Eligible (DCO & DMS) is a person who has met the eligibility requirements to obtain Medicaid coverage.

Medicaid Recipient (DMS) is a person who uses their Medicaid card to receive Medicaid services.

Medically Needy (DCO & DMS) is intended to provide medical services for categorically related individuals or families whose income and/or resources exceed the limits for cash assistance but are insufficient to provide medical care.

Newborn Medicaid (DCO & DMS) provides 12 months continuous full coverage for those newborns up to age 1 whose mothers were Medicaid eligible at the time of the newborn's birth.

Parent/Caretaker Relative Medicaid (DCO & DMS) provides full Medicaid coverage to adults with minimal income based on AFDC rates who have related minor children living with them in the home.

Pregnant Women - Full Benefits (DCO & DMS) with minimal income based on AFDC rates may be eligible for full Medicaid coverage if they meet certain eligibility criteria. Coverage continues through the pregnancy and until the end of the month that the 60th day postpartum falls.

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Pregnant Women - Limited Benefits (DCO & DMS) with income up to 208% of Federal Poverty Level may be eligible for limited coverage if they meet eligibility criteria, including prenatal, delivery, postpartum and conditions, which may complicate the pregnancy. Coverage continues through the pregnancy and until the end of the month that the 60th day postpartum falls.

Refugee Resettlement Program (DCO) assists newly arrived eligible refugees to assimilate into the American way of life, offering ongoing medical services and financial assistance for up to eight months.

Residential Treatment (DYS) is twenty-four hour treatment services available for up to one year for each individual (recommended average: four to six months), for youth whose emotional and/or behavioral problems, as diagnosed by a qualified professional, cannot be remedied in his or her own home. Room and board is limited to six months in a one-year period. An order from Juvenile Court may supersede the stated time constraints.

Restorative Justice (DYS) is the compensation to a crime victim by the offender. Restorative justice programs may take minor offenders as well as serious offenders. This service may also be offered as Non-Sanction Restorative Justice programs but would then be limited to non-adjudicated youth as a diversion from adjudication by juvenile court. This program consists of two types of programs:

- **Cash:** A program which assists the offender in obtaining employment and, in some cases, provides supervision to the juvenile to monitor the payment of restitution to the victim or the juvenile's employment to ensure compliance with the established plan of service.
- **Restitution (Work for the Victim):** A program that monitors a juvenile's work activities to compensate a victim. The service may include arrangement of scheduled activities, monitoring of work performed, and reports to the court or DYS regarding compliance with the established case plan. The program may mediate between the victim and the offender to determine the amount of restitution.

Special Nutrition Programs (DCECE) provides reimbursement for well-balanced, nutritious meals served to individuals enrolled in the Child and Adult Care Food Program, National School Lunch Program, Special Milk Program, and the Summer Food Service Program.

Substance Abuse Services (DBHS) The Division of Behavioral Health Services is the single state agency responsible for funding of alcohol and drug prevention and treatment services, providing court ordered treatment, licensing of alcohol and drug treatment programs, the State Methadone Authority, administering the Drug and Alcohol Safety Educational Programs and providing training to the field of substance abuse.

Supplemental Nutrition Assistance Program (SNAP) (formerly the Food Stamp Program) (DCO) provides food assistance to eligible households to cover a portion of a household's food budget. In addition to food assistance, the program provides SNAP recipients with nutrition education, employment & training, and work experience in some cases.

Targeted Casework Management (DYS) are services that assist an individual or family in accessing needed medical, social, educational, and other services appropriate to the needs of the individual/family. Targeted case management services include client intake, assessment, periodic reassessment, case plan development and review, service referral, coordination and advocacy, monitoring of client service utilization, record keeping and documentation of service contacts and client progress, and transportation.

The Emergency Food Assistance Program (TEFAP) (DCO) makes surplus and purchased agricultural commodities available to low income households. The commodities are intended to supplement other foods and not serve as a household's sole or main food source.

Therapy (DYS) is a therapeutic relationship between the client and a qualified therapist for the purpose of accomplishing changes that are identified as goals in the case plan through the use of various counseling techniques. Services to specific individuals may include individual, group or family therapy, or consultation with the referral source as needed.

Transitional Employment Assistance (TEA) (DCO & DMS) program is a time-limited assistance program to help needy families with children become more responsible for their own support and less dependent on public assistance. In addition to monthly cash assistance, employment-related services are provided to parents, including job-readiness activities, transportation assistance, childcare assistance, and other supportive services so that the parent can engage in work or education and training activities.

U-18 (DCO & DMS) is a Medical Assistance Only category intended to provide services to needy individuals under 18 years of age who meet the TEA income and resource requirements.

Unborn Child (Pregnant Women) (DCO & DMS) provides limited coverage to the non-citizen pregnant woman whose child will be born in the U.S. Coverage continues through the pregnancy and until the end of the month that the 60th day postpartum falls.

Vocational Rehabilitation (DSB) objective is to ensure that qualified blind and visually impaired persons work in appropriate careers and become as personally and economically independent as possible.

Work Pays (DCO) is an incentive program designed to encourage working TEA clients to remain employed after closure of the TEA case while increasing their hours of work and/or hourly wage. Families participating in Arkansas Work Pays will receive a monthly cash assistance payment in the amount of \$204 for up to 24 months, provided they meet the Work Pays eligibility requirements. This program was implemented in July 2008.