



Division of Provider Services & Quality Assurance
P.O. Box 8059, Slot S408, Little Rock, AR 72203-8059

MEMORANDUM

TO: All DPSQA HCBS and OLTC Providers

FROM: Martina Smith, DPSQA Director

DATE: August 1, 2022

RE: Advisory Memo – Enterprise Licensing Solution (ELS) Provider Trainings

The Enterprise Licensing Solution (ELS) system launches today! All providers can now begin working in the new system. If you have not registered, go to the Citizen portal, and select Provider Login: <https://arkdhs.force.com/elicensing/s//>; and enter some general information about yourself and/or facility, if applicable.

DPSQA will host virtual provider trainings via Zoom to assist with navigating through ELS and address any questions. Each Zoom link is unique for each day and time of the training, so click on the designated link for each day. You can choose from one of the time slots below, for the class applicable to you. These trainings will also be recorded and posted on the DHS website for you to view at a later date: <https://humanservices.arkansas.gov/divisions-shared-services/provider-services-quality-assurance/information-for-providers/>.

ELS Training	Date/Time	Zoom Link
OCS-HCBS Providers: ALF/RCF/PAHI/ADC/ADHC EIDT/ADDT	August 10, 2022 2pm – 4pm	https://us02web.zoom.us/j/87067237468?pwd=bkhNUE1xeU5laWVJaUdocFNkRDhyQT09
	August 11, 2022 9:00 – 11:00	https://us02web.zoom.us/j/85850587837?pwd=NGplUzFjYkdoZnczN0ZtcWdSaXBKZz09
OCS-HCBS Providers: All Other Provider-Types	August 12, 2022 9:00 – 11:00	https://us02web.zoom.us/j/84246248320?pwd=OFpnY1hCWitCcnRyTFIXMTdGc3dVQT09
	August 15, 2022 11:00 – 1:00	https://us02web.zoom.us/j/87830620125?pwd=N3lYNFBOV1lHVXExVEVKcEZHbJJBQT09
OLTC Providers: SNF/NF	August 9, 2022 10:00 – 12:00	https://us02web.zoom.us/j/84313968594?pwd=d0JKUUI5WlhLY3NhdytZSUpsTmtqUT09
	August 11, 2022 2:00 – 4:00	https://us02web.zoom.us/j/84139127939?pwd=YzJlNG9mbHM2RXM5WDFIR1Z0V3c0QT09
	August 16, 2022 2:00 – 4:00	https://us02web.zoom.us/j/88178322496?pwd=b0Jldzh3Z3VpZGVrczdZL3pmWnpCdZ09

For more information or if you have any questions, contact DPSQA by email at:

DPSQA.ProviderApplications@dhs.arkansas.gov or OLTC.LicensureCertification@dhs.arkansas.gov