

- *Eligibility* – Eligibility records were dropped if the beneficiary's county information was not listed on the record or if the beneficiary's county was not in the reported region on the eligibility record
- *Encounter* – Encounter records were dropped if the beneficiary's county was not listed on the record or the beneficiary's county was not in the reported region on the encounter claim
- *Trip legs* – Summarized directly from the provided encounter data, this data accounts for the various stops within a trip. For example, a beneficiary may go to the doctor, the pharmacy, and a second appointment all within one trip on the same day.
- *Trips* – Calculated as one trip per encounter record, this data represents the unique trips provided by the NET vendor. The number of canceled trips reported in the data is immaterial in the historical time period. Such claims are not included in this databook.
- *Mileage* – Summarized directly from the provided encounter data, this contains the actual mileage incurred.

**Non-Emergency Transportation – SFY 2024 Services
Region A**

Eligible Members

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
BAXTER	10,660	9,713	9,557	9,425	9,619	9,268	9,403	9,457	9,426	9,387	9,452	9,466	114,833
BENTON	53,427	48,407	47,411	46,435	47,874	46,170	46,547	47,316	47,632	47,844	48,178	48,408	575,649
BOONE	11,035	10,103	9,934	9,682	9,862	9,552	9,601	9,687	9,702	9,682	9,737	9,722	118,299
CARROLL	7,900	7,451	7,327	7,103	7,239	7,026	7,072	7,236	7,280	7,279	7,334	7,334	87,581
MADISON	5,094	4,599	4,571	4,465	4,555	4,422	4,469	4,500	4,509	4,514	4,580	4,598	54,876
MARION	4,822	4,474	4,466	4,334	4,402	4,300	4,261	4,296	4,279	4,267	4,279	4,256	52,436
NEWTON	2,334	2,171	2,110	2,092	2,075	1,994	2,028	2,043	2,044	2,057	2,057	2,049	25,054
SEARCY	2,797	2,583	2,544	2,511	2,548	2,500	2,503	2,510	2,502	2,478	2,494	2,484	30,454
WASHINGTON	54,877	49,818	48,778	47,702	49,198	47,027	47,382	48,129	48,318	48,626	49,130	49,276	588,261
TOTAL	152,946	139,319	136,698	133,749	137,372	132,259	133,266	135,174	135,692	136,134	137,241	137,593	1,647,443

Eligibility = Number of people eligible for rides.

Legs

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
BAXTER	342	391	289	280	289	209	288	355	316	441	450	280	3,930
BENTON	638	734	643	865	909	651	711	1,054	853	1,222	1,214	1,011	10,505
BOONE	412	527	563	557	533	408	468	495	606	553	649	533	6,304
CARROLL	188	236	206	296	269	218	230	278	253	333	278	240	3,025
MADISON	202	251	138	216	147	134	185	225	250	281	216	168	2,413
MARION	304	318	290	333	242	179	227	229	252	246	271	227	3,118
NEWTON	82	125	92	142	115	92	126	144	73	70	72	65	1,198
SEARCY	105	128	61	63	56	54	51	62	86	130	144	71	1,011
WASHINGTON	488	552	681	973	892	576	593	1,336	829	1,314	1,402	1,199	10,835
TOTAL	2,761	3,262	2,963	3,725	3,452	2,521	2,879	4,178	3,518	4,590	4,696	3,794	42,339

Leg = One segment of a trip from one destination to another, resulting in multiple legs for most trips.

**Non-Emergency Transportation – SFY 2024 Services
Region A**

Trips

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
BAXTER	176	194	147	143	143	97	140	184	158	222	213	139	1,956
BENTON	322	368	328	456	471	326	353	551	438	626	637	526	5,402
BOONE	198	261	249	262	261	203	231	240	292	267	316	257	3,037
CARROLL	99	124	110	149	134	121	122	143	139	169	140	122	1,572
MADISON	99	124	73	110	77	71	85	115	132	140	111	85	1,222
MARION	161	163	146	168	121	89	117	116	129	125	138	114	1,587
NEWTON	40	60	41	61	52	38	51	61	35	34	37	33	543
SEARCY	52	63	29	32	26	27	26	28	44	65	71	36	499
WASHINGTON	252	280	363	523	475	298	310	720	446	705	753	624	5,749
TOTAL	1,399	1,637	1,486	1,904	1,760	1,270	1,435	2,158	1,813	2,353	2,416	1,936	21,567

Trip = Number of times a vehicle is sent out to provide trip legs.

Mileage

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
BAXTER	5,494	5,368	5,149	3,995	4,778	3,760	5,545	5,875	5,650	6,340	7,274	4,813	64,041
BENTON	10,442	10,846	12,077	15,457	17,043	11,004	10,883	16,396	14,788	21,103	19,587	14,403	174,029
BOONE	8,501	10,502	8,656	7,598	7,439	5,498	7,041	7,891	10,301	8,610	11,391	8,047	101,475
CARROLL	7,063	8,527	7,387	10,705	9,116	8,184	8,037	10,521	9,873	11,017	8,921	9,140	108,491
MADISON	6,234	7,427	3,482	5,817	4,618	3,792	5,334	6,077	6,944	7,603	6,052	4,827	68,207
MARION	6,875	8,558	7,506	8,141	5,085	4,157	4,885	5,668	5,921	5,479	6,155	5,543	73,973
NEWTON	2,949	3,647	2,730	3,386	3,501	2,625	2,944	4,345	2,004	2,624	2,379	3,019	36,153
SEARCY	4,641	6,612	2,284	2,585	2,487	2,650	2,185	3,000	4,770	6,816	8,312	3,517	49,859
WASHINGTON	14,218	16,722	15,814	17,660	16,522	14,652	16,072	24,543	18,078	25,276	25,910	22,250	227,717
TOTAL	66,417	78,209	65,085	75,344	70,589	56,322	62,926	84,316	78,329	94,868	95,981	75,559	903,945

Mileage = The number of loaded miles reported for all trips.

**Non-Emergency Transportation – SFY 2024 Services
Region B**

Eligible Members

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
CLEBURNE	7,120	6,577	6,407	6,308	6,407	6,258	6,264	6,320	6,349	6,418	6,445	6,436	77,309
FULTON	4,013	3,809	3,818	3,722	3,741	3,628	3,693	3,716	3,741	3,758	3,753	3,768	45,160
INDEPENDENCE	10,483	9,957	9,777	9,607	9,762	9,467	9,491	9,622	9,660	9,634	9,674	9,696	116,830
IZARD	4,164	3,945	3,844	3,787	3,805	3,733	3,781	3,751	3,744	3,758	3,773	3,786	45,871
JACKSON	5,357	5,067	4,955	4,832	4,869	4,702	4,761	4,810	4,794	4,808	4,863	4,859	58,677
SHARP	6,225	5,916	5,854	5,686	5,761	5,584	5,609	5,653	5,663	5,638	5,671	5,640	68,900
STONE	4,492	4,137	4,127	4,056	4,071	4,004	4,002	4,052	4,071	4,073	4,108	4,110	49,303
VAN BUREN	4,888	4,481	4,453	4,391	4,457	4,359	4,361	4,398	4,388	4,355	4,402	4,400	53,333
WHITE	23,053	21,258	20,858	20,589	20,870	20,276	20,332	20,563	20,590	20,604	20,725	20,825	250,543
WOODRUFF	2,330	2,138	2,093	2,069	2,108	2,044	2,041	2,056	2,037	2,040	2,082	2,094	25,132
TOTAL	72,125	67,285	66,186	65,047	65,851	64,055	64,335	64,941	65,037	65,086	65,496	65,614	791,058

Eligibility = Number of people eligible for rides.

Legs

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
CLEBURNE	244	248	204	174	270	285	313	273	298	302	289	277	3,177
FULTON	197	194	117	138	119	76	87	113	144	138	125	89	1,537
INDEPENDENCE	215	245	184	249	204	165	205	260	187	184	220	186	2,504
IZARD	143	128	141	171	153	140	143	167	146	125	146	113	1,716
JACKSON	330	318	225	259	199	167	218	223	215	264	272	181	2,871
SHARP	284	407	304	370	292	236	231	341	302	336	289	285	3,677
STONE	63	167	79	115	46	83	101	105	70	78	90	119	1,116
VAN BUREN	147	215	189	169	126	77	131	174	153	130	168	187	1,866
WHITE	694	901	787	770	701	655	700	830	787	794	741	683	9,043
WOODRUFF	155	178	128	125	114	146	207	155	135	145	205	211	1,904
TOTAL	2,472	3,001	2,358	2,540	2,224	2,030	2,336	2,641	2,437	2,496	2,545	2,331	29,411

Leg = One segment of a trip from one destination to another, resulting in multiple legs for most trips.

**Non-Emergency Transportation – SFY 2024 Services
Region B**

Trips

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
CLEBURNE	113	112	92	88	126	141	156	139	150	157	146	139	1,559
FULTON	96	94	58	66	60	38	42	58	72	70	62	42	758
INDEPENDENCE	107	124	95	126	98	85	110	138	102	93	116	92	1,286
IZARD	69	61	65	85	76	67	70	77	72	58	73	55	828
JACKSON	164	155	113	127	98	80	111	111	110	139	137	92	1,437
SHARP	136	208	154	196	153	121	117	159	153	170	146	141	1,854
STONE	31	79	40	58	24	43	50	51	35	42	47	60	560
VAN BUREN	73	106	95	89	63	36	69	86	82	69	94	91	953
WHITE	346	440	404	390	357	333	365	418	401	415	377	335	4,581
WOODRUFF	76	82	65	62	58	74	103	75	66	79	105	105	950
TOTAL	1,211	1,461	1,181	1,287	1,113	1,018	1,193	1,312	1,243	1,292	1,303	1,152	14,766

Trip = Number of times a vehicle is sent out to provide trip legs.

Mileage

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
CLEBURNE	7,861	6,852	5,892	4,786	6,033	7,062	7,774	6,778	6,899	7,407	7,787	8,032	83,163
FULTON	8,969	7,578	5,539	7,007	6,016	3,214	4,332	5,131	6,635	5,308	5,346	4,394	69,469
INDEPENDENCE	4,961	6,317	5,372	6,135	4,504	3,729	5,279	6,255	5,418	4,384	6,474	4,720	63,548
IZARD	4,532	4,462	5,267	5,208	4,557	4,304	4,108	5,514	4,094	4,409	4,210	3,688	54,353
JACKSON	9,138	8,830	5,698	6,302	5,857	4,701	5,764	5,919	7,181	8,019	6,437	5,431	79,277
SHARP	7,312	13,135	9,236	11,914	9,329	7,271	9,598	10,190	9,924	11,846	10,285	9,660	119,700
STONE	2,226	6,092	3,817	4,795	2,293	3,804	4,666	5,112	2,783	3,795	3,488	3,986	46,857
VAN BUREN	5,286	8,090	7,817	7,019	5,154	2,201	5,000	5,944	5,894	4,153	5,332	6,054	67,944
WHITE	14,038	20,570	18,630	16,784	15,412	13,337	13,449	19,565	19,223	19,053	19,965	17,668	207,694
WOODRUFF	4,245	5,462	3,649	3,716	4,283	5,903	6,493	4,478	4,165	5,008	5,406	5,742	58,550
TOTAL	68,568	87,388	70,917	73,666	63,438	55,526	66,463	74,886	72,216	73,382	74,730	69,375	850,555

Mileage = The number of loaded miles reported for all trips.

**Non-Emergency Transportation – SFY 2024 Services
Region C**

Eligible Members

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
CLAY	4,633	4,389	4,315	4,204	4,202	4,051	4,027	4,089	4,083	4,061	4,069	4,093	50,216
CRAIGHEAD	31,512	29,944	29,477	28,914	29,559	28,468	28,645	29,110	29,186	29,395	29,715	29,832	353,757
CRITTENDEN	17,856	16,821	16,656	16,299	16,453	15,838	15,870	16,018	16,007	15,982	16,113	16,158	196,071
CROSS	5,905	5,761	4,842	4,776	4,821	4,659	4,691	4,702	4,654	4,650	4,682	4,667	58,810
GREENE	14,044	13,325	12,966	12,605	12,808	12,318	12,403	12,602	12,584	12,556	12,601	12,588	153,400
LAWRENCE	5,518	5,275	5,190	5,056	5,188	4,971	5,011	5,067	5,076	5,078	5,105	5,111	61,646
MISSISSIPPI	14,819	14,075	13,912	13,502	13,633	13,007	13,013	13,132	13,039	12,992	13,152	13,158	161,434
POINSETT	8,629	8,202	8,026	7,925	7,974	7,793	7,812	7,847	7,855	7,752	7,805	7,826	95,446
RANDOLPH	6,001	5,654	5,606	5,539	5,662	5,505	5,526	5,588	5,589	5,623	5,686	5,647	67,626
ST. FRANCIS	8,105	7,666	7,601	7,448	7,553	7,278	7,252	7,355	7,340	7,357	7,399	7,420	89,774
TOTAL	117,022	111,112	108,591	106,268	107,853	103,888	104,250	105,510	105,413	105,446	106,327	106,500	1,288,180

Eligibility = Number of people eligible for rides.

Legs

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
CLAY	310	326	210	219	213	192	192	328	326	364	332	338	3,350
CRAIGHEAD	1,599	1,660	1,536	1,760	1,470	1,038	1,104	1,587	1,543	1,641	1,681	1,213	17,832
CRITTENDEN	887	1,034	937	1,044	927	867	714	939	876	883	967	808	10,883
CROSS	398	398	333	325	321	280	265	295	342	306	276	296	3,835
GREENE	305	370	387	341	355	323	330	312	348	446	514	439	4,470
LAWRENCE	222	215	128	131	68	67	108	120	139	141	193	196	1,728
MISSISSIPPI	1,216	1,394	1,223	1,103	1,034	898	918	1,094	1,199	1,131	1,146	966	13,322
POINSETT	350	415	323	331	312	227	219	362	369	418	392	346	4,064
RANDOLPH	197	138	125	185	108	44	118	167	210	280	308	311	2,191
ST. FRANCIS	753	903	725	695	616	506	571	657	617	630	646	531	7,850
TOTAL	6,237	6,853	5,927	6,134	5,424	4,442	4,539	5,861	5,969	6,240	6,455	5,444	69,525

Leg = One segment of a trip from one destination to another, resulting in multiple legs for most trips.

**Non-Emergency Transportation – SFY 2024 Services
Region C**

Trips

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
CLAY	162	169	107	110	106	99	101	168	170	194	174	170	1,730
CRAIGHEAD	821	870	808	906	767	523	579	847	792	837	871	623	9,244
CRITTENDEN	457	528	477	523	470	434	364	475	444	455	495	413	5,535
CROSS	208	210	173	165	165	144	134	154	174	157	140	148	1,972
GREENE	164	187	189	171	180	164	169	157	185	221	259	209	2,255
LAWRENCE	120	104	66	68	35	36	55	60	72	70	88	96	870
MISSISSIPPI	609	668	608	536	512	464	460	549	616	566	580	491	6,659
POINSETT	193	229	188	176	171	121	113	189	194	212	196	173	2,155
RANDOLPH	106	69	65	103	54	29	63	86	112	144	158	159	1,148
ST. FRANCIS	392	454	384	367	314	264	287	339	323	321	331	269	4,045
TOTAL	3,232	3,488	3,065	3,125	2,774	2,278	2,325	3,024	3,082	3,177	3,292	2,751	35,613

Trip = Number of times a vehicle is sent out to provide trip legs.

Mileage

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
CLAY	9,480	13,087	7,072	7,142	7,967	5,488	5,828	10,303	11,443	12,731	12,571	10,819	113,931
CRAIGHEAD	21,806	17,167	16,992	17,754	16,143	11,103	12,290	20,571	19,318	18,622	22,989	15,334	210,089
CRITTENDEN	18,589	20,381	18,319	19,408	17,465	15,322	13,051	17,402	18,608	16,350	17,312	13,484	205,691
CROSS	11,023	12,334	10,019	11,547	9,772	8,593	7,528	9,095	11,420	9,832	8,972	8,297	118,432
GREENE	6,845	8,188	7,883	7,062	6,167	6,711	5,112	5,959	6,598	9,935	12,427	8,960	91,847
LAWRENCE	6,598	5,850	3,168	3,063	2,316	2,522	4,534	2,659	4,137	4,047	5,072	4,181	48,147
MISSISSIPPI	28,770	33,672	29,623	27,806	25,610	19,986	19,543	27,713	33,867	32,908	30,135	21,929	331,562
POINSETT	9,440	11,780	9,925	9,406	8,082	6,492	6,770	11,053	11,052	12,977	12,414	10,278	119,669
RANDOLPH	5,235	5,805	3,997	8,205	5,942	2,077	3,295	4,534	7,317	11,749	11,180	11,571	80,907
ST. FRANCIS	17,115	21,500	18,686	18,255	14,863	9,873	11,199	16,782	16,739	17,956	17,552	13,704	194,224
TOTAL	134,901	149,764	125,684	129,648	114,327	88,167	89,150	126,071	140,499	147,107	150,624	118,557	1,514,499

Mileage = The number of loaded miles reported for all trips.

**Non-Emergency Transportation – SFY 2024 Services
Region D**

Eligible Members

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
CONWAY	6,530	6,018	5,937	5,883	5,932	5,733	5,768	5,878	5,818	5,814	5,844	5,823	70,978
CRAWFORD	17,959	16,268	16,066	15,755	15,994	15,374	15,511	15,659	15,709	15,709	15,796	15,795	191,595
FRANKLIN	5,203	4,691	4,596	4,563	4,706	4,479	4,548	4,581	4,558	4,574	4,634	4,647	55,780
JOHNSON	8,995	8,289	8,253	8,156	8,227	8,038	8,052	8,115	8,128	8,158	8,224	8,162	98,797
LOGAN	6,967	6,436	6,258	6,123	6,226	5,951	6,055	6,048	6,037	6,076	6,115	6,144	74,436
PERRY	3,007	2,757	2,696	2,682	2,749	2,717	2,761	2,764	2,795	2,763	2,788	2,785	33,264
POLK	6,628	6,034	6,049	5,937	5,997	5,865	5,895	5,949	5,935	5,906	5,897	5,901	71,993
POPE	16,861	15,974	15,971	15,761	16,022	15,630	15,664	15,824	15,866	15,916	16,026	16,073	191,588
SCOTT	3,552	3,208	3,151	3,138	3,184	3,064	3,064	3,143	3,158	3,163	3,209	3,216	38,250
SEBASTIAN	38,367	34,851	34,522	33,763	34,715	33,222	33,541	33,690	33,759	33,830	34,204	34,142	412,606
YELL	6,412	5,956	5,931	5,906	6,022	5,879	5,886	5,965	5,983	5,986	6,064	6,057	72,047
TOTAL	120,481	110,482	109,430	107,667	109,774	105,952	106,745	107,616	107,746	107,895	108,801	108,745	1,311,334

Eligibility = Number of people eligible for rides.

Legs

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
CONWAY	229	338	260	309	247	249	246	259	315	331	328	316	3,427
CRAWFORD	771	875	833	967	813	551	590	873	780	904	965	888	9,810
FRANKLIN	193	180	138	173	197	166	172	238	213	185	296	262	2,413
JOHNSON	302	289	293	260	333	362	397	460	342	380	350	319	4,087
LOGAN	259	242	154	328	228	225	240	289	299	316	394	309	3,283
PERRY	132	115	99	103	82	87	98	87	78	85	92	62	1,120
POLK	166	186	149	166	177	162	121	110	133	186	165	112	1,833
POPE	648	727	674	501	525	406	462	620	617	761	754	714	7,409
SCOTT	224	249	189	147	113	126	164	263	286	167	184	170	2,282
SEBASTIAN	1,316	1,385	1,269	1,700	1,528	1,150	1,170	1,793	1,530	2,081	2,258	1,834	19,014
YELL	224	224	222	181	181	187	151	228	255	299	265	238	2,655
TOTAL	4,464	4,810	4,280	4,835	4,424	3,671	3,811	5,220	4,848	5,695	6,051	5,224	57,333

Leg = One segment of a trip from one destination to another, resulting in multiple legs for most trips.

**Non-Emergency Transportation – SFY 2024 Services
Region D**

Trips													
COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
CONWAY	116	171	129	155	123	122	124	135	161	167	165	159	1,727
CRAWFORD	395	451	441	510	433	286	300	453	400	473	501	452	5,095
FRANKLIN	95	92	73	90	103	89	91	125	111	97	151	133	1,250
JOHNSON	153	145	153	140	177	184	193	227	175	198	169	160	2,074
LOGAN	133	124	83	163	122	117	126	148	161	160	204	163	1,704
PERRY	65	57	51	52	42	44	45	45	40	40	49	31	561
POLK	80	94	75	81	90	83	63	53	67	95	84	55	920
POPE	323	365	343	255	269	208	248	330	329	394	402	361	3,827
SCOTT	111	128	95	76	58	65	88	131	153	90	94	88	1,177
SEBASTIAN	669	751	680	934	834	620	619	958	830	1,109	1,190	966	10,160
YELL	111	111	109	87	90	93	78	117	130	149	136	118	1,329
TOTAL	2,251	2,489	2,232	2,543	2,341	1,911	1,975	2,722	2,557	2,972	3,145	2,686	29,824

Trip = Number of times a vehicle is sent out to provide trip legs.

Mileage													
COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
CONWAY	3,979	5,332	4,824	5,140	4,781	4,834	4,280	4,892	6,192	6,443	6,721	6,628	64,046
CRAWFORD	12,752	12,112	12,045	13,397	11,375	8,799	7,363	10,850	12,892	15,365	14,304	12,859	144,113
FRANKLIN	5,182	5,071	3,619	4,767	5,620	4,752	4,687	7,075	5,467	6,138	7,453	6,172	66,003
JOHNSON	8,773	9,851	9,350	9,330	11,353	11,359	13,046	16,728	10,310	13,063	9,798	10,479	133,440
LOGAN	8,186	8,382	5,517	10,303	6,490	6,858	8,267	8,935	9,875	10,467	13,577	10,553	107,410
PERRY	3,185	2,741	2,340	2,341	1,762	1,815	1,567	1,848	1,754	1,618	2,060	1,330	24,361
POLK	11,802	13,664	7,814	6,455	12,318	9,264	8,833	6,248	7,239	10,062	9,454	6,101	109,254
POPE	10,319	11,315	8,697	9,120	7,962	6,781	7,870	11,266	11,503	13,406	10,562	10,487	119,288
SCOTT	8,079	9,079	6,734	5,769	4,506	5,438	7,104	10,590	11,768	6,489	7,272	6,101	88,929
SEBASTIAN	15,631	15,792	13,733	20,218	17,930	15,174	14,267	23,834	18,094	27,027	25,834	19,530	227,064
YELL	5,102	5,518	5,523	4,957	5,965	5,647	3,961	5,779	6,219	7,374	6,645	5,496	68,186
TOTAL	92,990	98,857	80,196	91,797	90,062	80,721	81,245	108,045	101,313	117,452	113,680	95,736	1,152,094

Mileage = The number of loaded miles reported for all trips.

**Non-Emergency Transportation – SFY 2024 Services
Region E**

Eligible Members

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
CALHOUN	1,267	1,168	1,134	1,112	1,115	1,054	1,068	1,082	1,072	1,048	1,046	1,042	13,208
CLARK	5,629	5,314	5,336	5,202	5,286	5,135	5,127	5,201	5,220	5,201	5,198	5,200	63,049
COLUMBIA	6,586	6,289	6,255	6,144	6,233	6,008	5,995	6,028	6,013	6,017	6,104	6,091	73,763
DALLAS	2,112	1,974	1,950	1,906	1,906	1,816	1,789	1,791	1,794	1,795	1,801	1,783	22,417
GARLAND	29,928	28,149	27,635	27,061	27,512	26,625	26,784	26,976	26,875	26,762	26,974	26,961	328,242
HEMPSTEAD	7,022	6,707	6,521	6,377	6,465	6,273	6,289	6,358	6,345	6,388	6,431	6,456	77,632
HOT SPRING	9,614	9,087	8,910	8,775	8,787	8,536	8,586	8,643	8,633	8,557	8,604	8,623	105,355
HOWARD	4,328	4,157	4,114	3,981	4,023	3,888	3,921	3,967	3,946	3,929	3,961	3,987	48,202
LAFAYETTE	2,153	2,051	1,998	1,953	1,989	1,955	1,958	1,962	1,954	1,939	1,946	1,956	23,814
LITTLE RIVER	3,542	3,335	3,310	3,226	3,208	3,120	3,128	3,137	3,164	3,171	3,198	3,206	38,745
MILLER	14,382	13,575	13,453	13,257	13,155	12,691	12,671	12,797	12,784	12,805	12,922	12,916	157,408
MONTGOMERY	2,770	2,604	2,585	2,525	2,565	2,425	2,468	2,473	2,464	2,456	2,453	2,439	30,227
NEVADA	2,681	2,498	2,470	2,446	2,473	2,394	2,381	2,401	2,399	2,391	2,401	2,386	29,321
OUACHITA	7,191	6,727	6,529	6,382	6,543	6,317	6,360	6,417	6,402	6,422	6,478	6,462	78,230
PIKE	3,442	3,281	3,229	3,202	3,263	3,204	3,201	3,214	3,170	3,172	3,156	3,150	38,684
SALINE	25,029	23,506	23,085	22,568	23,188	22,461	22,636	22,938	23,128	23,271	23,392	23,478	278,680
SEVIER	5,608	5,317	5,240	5,149	5,192	5,130	5,131	5,166	5,165	5,144	5,170	5,201	62,613
UNION	12,015	11,369	11,275	10,974	11,074	10,689	10,728	10,806	10,776	10,718	10,829	10,843	132,096
TOTAL	145,299	137,108	135,029	132,240	133,977	129,721	130,221	131,357	131,304	131,186	132,064	132,180	1,601,686

Eligibility = Number of people eligible for rides.

Legs

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
CALHOUN	115	144	133	110	93	99	62	82	86	78	77	65	1,144
CLARK	200	275	253	340	283	267	219	349	280	264	265	200	3,195
COLUMBIA	742	833	747	753	596	587	587	735	652	878	868	783	8,761
DALLAS	332	324	314	297	238	199	218	281	230	218	199	200	3,050
GARLAND	2,624	2,984	2,667	3,001	2,451	2,257	2,245	2,708	2,563	2,969	2,800	2,711	31,980
HEMPSTEAD	374	521	486	444	340	289	350	573	476	473	596	556	5,478
HOT SPRING	787	822	611	691	609	561	657	753	731	857	843	712	8,634
HOWARD	286	297	231	260	206	235	245	338	262	366	329	312	3,367
LAFAYETTE	209	271	226	245	219	183	214	241	191	242	281	223	2,745
LITTLE RIVER	221	323	302	377	303	253	308	276	271	330	296	298	3,558
MILLER	1,508	1,792	1,569	1,576	1,213	1,066	1,346	1,725	1,606	1,863	1,834	1,610	18,708
MONTGOMERY	39	48	39	29	20	50	39	70	53	60	67	69	583
NEVADA	151	205	205	203	170	168	146	206	134	191	253	241	2,273
OUACHITA	543	570	530	566	532	490	523	582	521	624	634	586	6,701
PIKE	65	75	89	103	101	108	150	151	96	137	175	152	1,402
SALINE	811	961	925	971	783	783	900	954	919	1,004	1,063	900	10,974
SEVIER	57	82	70	69	56	49	56	67	59	50	57	62	734
UNION	1,653	1,749	1,477	1,471	1,269	1,225	1,224	1,506	1,263	1,485	1,345	1,173	16,840
TOTAL	10,717	12,276	10,874	11,506	9,482	8,869	9,489	11,597	10,393	12,089	11,982	10,853	130,127

Leg = One segment of a trip from one destination to another, resulting in multiple legs for most trips.

**Non-Emergency Transportation – SFY 2024 Services
Region E**

Trips													
COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
CALHOUN	56	73	66	53	46	49	31	41	44	40	40	33	572
CLARK	106	147	126	171	142	133	109	175	143	133	135	106	1,626
COLUMBIA	377	431	383	376	301	301	304	375	335	447	448	409	4,487
DALLAS	163	163	159	150	117	100	109	137	116	109	98	100	1,521
GARLAND	1,391	1,572	1,406	1,582	1,315	1,199	1,186	1,439	1,376	1,579	1,536	1,456	17,037
HEMPSTEAD	194	267	247	225	174	149	180	293	251	250	293	293	2,816
HOT SPRING	388	414	308	345	305	290	328	379	363	434	426	358	4,338
HOWARD	143	147	116	129	105	118	121	167	131	185	165	153	1,680
LAFAYETTE	106	135	115	122	108	91	104	121	96	122	139	110	1,369
LITTLE RIVER	114	162	153	199	161	136	159	139	136	171	151	152	1,833
MILLER	836	989	862	872	671	586	749	944	880	1,031	1,024	904	10,348
MONTGOMERY	19	24	22	14	10	25	19	33	29	35	39	39	308
NEVADA	75	102	100	99	83	81	68	96	65	94	125	118	1,106
OUACHITA	267	277	261	281	262	244	253	284	258	302	309	286	3,284
PIKE	33	38	44	51	51	54	76	77	50	69	92	77	712
SALINE	442	519	491	510	411	412	467	502	494	549	570	489	5,856
SEVIER	29	40	35	34	28	24	27	34	29	26	29	30	365
UNION	857	921	772	772	659	636	626	772	649	766	696	617	8,743
TOTAL	5,596	6,421	5,666	5,985	4,949	4,628	4,916	6,008	5,445	6,342	6,315	5,730	68,001

Trip = Number of times a vehicle is sent out to provide trip legs.

Mileage													
COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
CALHOUN	6,418	7,990	7,296	6,335	4,738	4,936	3,151	3,254	3,095	3,422	4,274	3,894	58,803
CLARK	5,383	8,082	6,500	9,140	8,559	6,696	6,942	10,273	7,641	7,404	6,931	5,729	89,280
COLUMBIA	24,051	29,070	23,819	24,401	22,858	24,105	20,906	24,342	24,495	34,661	34,284	30,607	317,599
DALLAS	12,242	13,598	12,570	11,592	10,116	8,393	9,437	9,908	7,879	8,080	8,609	8,352	120,776
GARLAND	38,956	39,870	36,676	42,596	34,089	29,686	28,752	29,604	28,239	34,029	43,664	40,118	426,279
HEMPSTEAD	12,287	14,598	13,203	11,335	10,262	7,077	9,313	16,922	12,600	12,578	21,627	19,007	160,809
HOT SPRING	12,772	14,481	11,519	12,532	11,941	10,875	12,918	11,323	10,631	13,717	16,414	12,193	151,316
HOWARD	11,748	12,978	8,772	11,030	9,422	9,805	9,949	15,097	10,901	15,259	12,580	12,224	139,765
LAFAYETTE	9,099	13,037	10,310	10,773	9,780	8,590	9,664	11,044	8,321	10,435	13,533	10,554	125,140
LITTLE RIVER	7,090	10,000	10,150	13,927	11,277	7,705	10,146	6,429	6,891	6,847	9,127	8,234	107,823
MILLER	21,108	23,576	23,882	23,463	14,247	13,702	17,876	16,757	13,848	15,344	18,885	16,787	219,475
MONTGOMERY	1,256	2,011	1,503	921	874	1,886	1,425	2,287	1,815	2,287	2,547	2,909	21,721
NEVADA	5,729	8,494	8,464	9,221	7,603	8,116	6,945	9,854	5,775	9,606	14,307	14,415	108,529
OUACHITA	19,250	21,629	18,940	18,014	18,162	16,591	17,000	22,287	18,889	22,996	25,556	25,340	244,654
PIKE	2,616	3,138	4,125	4,596	4,173	5,005	6,976	4,302	3,221	4,430	5,763	5,097	53,442
SALINE	12,424	15,936	15,331	16,225	11,504	10,191	13,025	10,473	10,328	12,373	17,754	14,200	159,764
SEVIER	3,477	5,376	4,594	5,049	3,839	3,465	2,619	3,632	3,925	3,817	4,586	5,434	49,813
UNION	35,098	36,343	29,670	31,574	27,922	22,524	26,984	25,308	21,586	31,054	30,492	25,224	343,779
TOTAL	241,004	280,207	247,324	262,724	221,366	199,348	214,028	233,096	200,080	248,339	290,933	260,318	2,898,767

Mileage = The number of loaded miles reported for all trips.

**Non-Emergency Transportation – SFY 2024 Services
Region F**

Eligible Members

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
ARKANSAS	5,173	4,896	4,821	4,661	4,772	4,597	4,605	4,657	4,653	4,665	4,709	4,708	56,917
ASHLEY	6,548	6,159	6,044	5,934	5,922	5,729	5,740	5,799	5,779	5,763	5,817	5,813	71,047
BRADLEY	3,623	3,459	3,400	3,367	3,351	3,275	3,315	3,329	3,317	3,336	3,352	3,375	40,499
CHICOT	3,805	3,671	3,624	3,573	3,582	3,414	3,423	3,452	3,435	3,420	3,429	3,399	42,227
CLEVELAND	1,972	1,822	1,819	1,784	1,794	1,744	1,752	1,752	1,739	1,736	1,748	1,732	21,394
DESHA	4,095	3,902	3,886	3,846	3,879	3,781	3,752	3,802	3,799	3,784	3,806	3,811	46,143
DREW	5,295	5,012	4,968	4,858	4,941	4,878	4,884	4,898	4,841	4,816	4,848	4,865	59,104
GRANT	4,148	3,900	3,788	3,672	3,741	3,613	3,658	3,702	3,710	3,708	3,682	3,715	45,037
JEFFERSON	22,332	21,082	20,883	20,423	20,713	19,906	19,915	20,002	19,894	19,806	20,014	19,917	244,887
LEE	3,028	2,925	2,905	2,906	2,907	2,859	2,857	2,872	2,868	2,877	2,870	2,862	34,736
LINCOLN	2,978	2,794	2,747	2,717	2,733	2,704	2,719	2,721	2,726	2,731	2,718	2,708	32,996
MONROE	2,557	2,391	2,337	2,252	2,291	2,200	2,178	2,208	2,202	2,199	2,207	2,219	27,241
PHILLIPS	7,944	7,612	7,563	7,452	7,510	7,336	7,340	7,313	7,311	7,301	7,335	7,324	89,341
PRAIRIE	2,157	1,949	1,908	1,854	1,882	1,854	1,897	1,914	1,925	1,884	1,897	1,902	23,023
TOTAL	75,655	71,574	70,693	69,299	70,018	67,890	68,035	68,421	68,199	68,026	68,432	68,350	834,592

Eligibility = Number of people eligible for rides.

Legs

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
ARKANSAS	850	901	856	981	953	905	886	1,004	781	783	530	326	9,756
ASHLEY	1,335	1,404	1,380	1,429	1,347	1,217	1,171	1,209	1,069	1,105	1,220	765	14,651
BRADLEY	743	727	494	519	505	531	474	518	426	483	591	405	6,416
CHICOT	838	1,064	966	988	827	781	719	727	643	707	960	673	9,893
CLEVELAND	126	133	97	159	160	113	119	125	129	94	74	69	1,398
DESHA	625	750	729	717	685	584	594	677	501	640	788	568	7,858
DREW	617	666	599	641	574	556	568	583	428	514	568	405	6,719
GRANT	161	166	151	161	148	121	148	157	158	134	148	105	1,758
JEFFERSON	2,920	2,993	2,748	2,968	2,710	2,524	2,454	2,503	2,049	2,073	2,649	1,912	30,503
LEE	521	363	301	366	345	378	175	390	378	363	310	210	4,100
LINCOLN	407	416	295	356	273	290	337	361	292	349	456	257	4,089
MONROE	403	247	274	307	206	382	202	440	343	368	262	102	3,536
PHILLIPS	783	615	551	662	581	644	267	714	682	677	543	408	7,127
PRAIRIE	51	74	47	83	41	67	32	69	83	87	65	55	754
TOTAL	10,380	10,519	9,488	10,337	9,355	9,093	8,146	9,477	7,962	8,377	9,164	6,260	108,558

Leg = One segment of a trip from one destination to another, resulting in multiple legs for most trips.

**Non-Emergency Transportation – SFY 2024 Services
Region F**

Trips

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
ARKANSAS	431	459	441	501	493	478	452	541	425	424	255	165	5,065
ASHLEY	651	695	701	722	679	619	594	619	548	567	588	386	7,369
BRADLEY	378	370	266	280	267	283	253	265	227	256	306	213	3,364
CHICOT	414	529	505	509	430	401	369	381	336	367	481	342	5,064
CLEVELAND	63	65	52	79	80	56	60	63	65	49	37	35	704
DESHA	317	373	368	365	350	300	302	351	258	340	391	294	4,009
DREW	310	339	312	336	302	296	297	304	223	270	277	204	3,470
GRANT	81	82	76	83	76	61	75	81	82	69	68	53	887
JEFFERSON	1,482	1,520	1,453	1,553	1,419	1,312	1,269	1,333	1,075	1,087	1,304	998	15,805
LEE	273	189	160	197	183	205	90	202	201	191	154	112	2,157
LINCOLN	205	207	155	184	142	151	176	166	152	183	221	134	2,076
MONROE	211	136	148	168	118	209	107	228	184	202	122	53	1,886
PHILLIPS	411	321	285	340	306	343	143	371	352	361	265	213	3,711
PRAIRIE	26	39	26	43	23	41	19	39	45	44	36	28	409
TOTAL	5,253	5,324	4,948	5,360	4,868	4,755	4,206	4,944	4,173	4,410	4,505	3,230	55,976

Trip = Number of times a vehicle is sent out to provide trip legs.

Mileage

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
ARKANSAS	8,971	8,560	9,643	10,342	8,443	8,648	7,105	16,439	14,170	14,873	6,537	2,800	116,531
ASHLEY	17,529	22,029	19,728	22,138	20,684	17,221	17,077	32,157	30,676	34,202	23,463	13,450	270,354
BRADLEY	4,110	3,870	4,697	4,122	4,535	4,829	4,089	7,967	5,406	8,577	6,952	3,706	62,860
CHICOT	12,881	19,344	18,919	19,240	14,754	13,074	12,846	26,887	24,537	29,649	23,701	11,946	227,778
CLEVELAND	1,878	2,101	1,412	2,589	2,682	2,036	2,185	4,485	4,477	3,033	1,661	1,175	29,714
DESHA	10,985	12,957	13,417	12,620	12,815	9,791	11,475	26,313	20,543	24,215	19,133	10,013	184,277
DREW	8,394	7,803	7,393	9,248	6,438	6,053	6,280	13,570	9,808	11,127	9,023	4,476	99,613
GRANT	2,176	1,792	1,750	2,049	1,833	1,347	2,022	4,305	3,783	2,750	1,964	1,199	26,970
JEFFERSON	17,493	19,938	19,794	21,475	17,013	15,625	14,921	33,982	24,281	28,655	22,430	13,776	249,383
LEE	10,076	8,516	6,956	7,689	5,853	5,651	2,027	12,855	11,327	11,882	8,988	4,523	96,343
LINCOLN	5,247	6,896	4,225	5,323	3,737	3,916	4,548	9,068	7,798	8,888	7,640	3,830	71,116
MONROE	6,362	5,576	4,693	5,096	3,646	5,000	2,458	12,168	8,535	11,022	6,192	2,169	72,917
PHILLIPS	13,532	15,378	11,601	12,599	10,794	11,986	6,067	27,399	22,452	21,234	15,500	9,832	178,374
PRAIRIE	890	1,142	700	1,201	557	1,193	522	2,167	2,396	2,660	1,416	767	15,611
TOTAL	120,524	135,902	124,928	135,731	113,784	106,370	93,622	229,762	190,189	212,767	154,600	83,662	1,701,841

Mileage = The number of loaded miles reported for all trips.

**Non-Emergency Transportation – SFY 2024 Services
Region G**

Eligible Members

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
FAULKNER	28,707	26,403	25,868	25,256	25,755	24,889	25,118	25,353	25,471	25,441	25,647	25,621	309,529
LONOKE	18,284	17,387	15,432	15,138	15,487	14,947	15,012	15,251	15,322	15,313	15,443	15,460	188,476
PULASKI	122,834	118,525	101,502	99,815	102,954	97,934	98,785	99,737	99,867	99,579	100,628	100,486	1,242,646
TOTAL	169,825	162,315	142,802	140,209	144,196	137,770	138,915	140,341	140,660	140,333	141,718	141,567	1,740,651

Eligibility = Number of people eligible for rides.

Legs

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
FAULKNER	797	865	636	732	502	392	642	812	769	905	944	909	8,905
LONOKE	313	348	333	431	404	323	328	403	393	468	411	360	4,515
PULASKI	5,212	6,249	5,820	7,842	6,358	4,159	4,368	7,574	5,183	6,800	7,120	6,566	73,251
TOTAL	6,322	7,462	6,789	9,005	7,264	4,874	5,338	8,789	6,345	8,173	8,475	7,835	86,671

Leg = One segment of a trip from one destination to another, resulting in multiple legs for most trips.

Trips

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
FAULKNER	410	440	341	391	269	209	328	418	408	479	482	457	4,632
LONOKE	164	176	171	220	201	173	170	210	215	238	213	181	2,332
PULASKI	2,647	3,122	2,952	4,194	3,398	2,079	2,174	4,044	2,685	3,603	3,774	3,425	38,097
TOTAL	3,221	3,738	3,464	4,805	3,868	2,461	2,672	4,672	3,308	4,320	4,469	4,063	45,061

Trip = Number of times a vehicle is sent out to provide trip legs.

Mileage

COUNTY	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	01/2024	02/2024	03/2024	04/2024	05/2024	06/2024	TOTAL
FAULKNER	9,278	9,591	6,349	8,003	5,252	4,474	6,522	8,019	7,836	8,281	9,372	8,715	91,692
LONOKE	6,733	6,992	7,182	8,722	7,766	6,172	7,297	8,335	7,965	9,733	8,470	7,424	92,791
PULASKI	45,857	55,076	51,444	63,228	51,749	33,842	36,755	59,660	43,961	58,393	59,606	52,177	611,748
TOTAL	61,868	71,659	64,975	79,953	64,767	44,488	50,574	76,014	59,762	76,407	77,448	68,316	796,231

Mileage = The number of loaded miles reported for all trips.