

# STATE OF ARKANSAS

OFFICE OF PROCUREMENT ARKANSAS DEPARTMENT OF HUMAN SERVICES 700 Main Street Little Rock, Arkansas 72203

ORIGINAL

# RESPONSE PACKET 710-20-0018R

# **CAUTION TO VENDOR**

Vendor's failure to submit required items and/or information as specified in the *Bid Solicitation Document* **shall** result in disqualification.

# SIGNATURE PAGE

Type or Print the following information.

	PR	OSPECTIVE CONTRAC	CTOR'S INF	ORMAT	ION				
Company:	Free Will Baptist F	amily Ministries							
Address:	90 Stanley Lane								
City:	Greeneville			State:	TN	Zip Code:	37743		
Business Designation:	<ul><li>☐ Individual</li><li>☐ Partnership</li></ul>	□ Sole Pro □ Corporat				Public Service Nonprofit	Corp		
Minority and Women-Owned	☑ Not Applicable □ African American	<ul> <li>☐ American Indian</li> <li>☐ Hispanic American</li> </ul>	<ul> <li>□ Asian American</li> <li>□ Service Disabled Veteran</li> <li>□ Pacific Islander American</li> <li>□ Women-Owned</li> </ul>						
Designation*:	AR Certification #:		* See Minority and Women-Owned Business Policy						

PROSPECTIVE CONTRACTOR CONTACT INFORMATION Provide contact information to be used for bid solicitation related matters.										
Contact Person: Debbie Stripling Title: AR Administrator										
Phone:	501-663-3129	Alternate Phone:	501-912-5644							
Email:	stripling@fwbfm.com		•							

## CONFIRMATION OF REDACTED COPY

□ YES, a redacted copy of submission documents is enclosed.

☑ NO, a redacted copy of submission documents is <u>not</u> enclosed. I understand a full copy of non-redacted submission documents will be released if requested.

Note: If a redacted copy of the submission documents is not provided with Prospective Contractor's response packet, and neither box is checked, a copy of the non-redacted documents, with the exception of financial data (other than pricing), will be released in response to any request made under the Arkansas Freedom of Information Act (FOIA). See Bid Solicitation for additional information.

## **ILLEGAL IMMIGRANT CONFIRMATION**

By signing and submitting a response to this *Bid Solicitation*, a Prospective Contractor agrees and certifies that they do not employ or contract with illegal immigrants. If selected, the Prospective Contractor certifies that they will not employ or contract with illegal immigrants during the aggregate term of a contract.

## ISRAEL BOYCOTT RESTRICTION CONFIRMATION

By checking the box below, a Prospective Contractor agrees and certifies that they do not boycott Israel, and if selected, will not boycott Israel during the aggregate term of the contract.

Prospective Contractor does not and will not boycott Israel.

## An official authorized to bind the Prospective Contractor to a resultant contract must sign below.

The signature below signifies agreement that any exception that conflicts with a Requirement of this *Bid Solicitation* will cause the Prospective Contractor's bid to be disqualified:

Authorized Signature:

Title: Chief Operating Officer

Use Ink Only.

Printed/Typed Name: \_\_\_\_\_\_\_ Jim Robinette

Date: <u>lc/11/2D</u>

# **SECTION 1 - VENDOR AGREEMENT AND COMPLIANCE**

- Any requested exceptions to items in this section which are <u>NON-mandatory</u> must be declared below or as an attachment to this
  page. Vendor must clearly explain the requested exception and should label the request to reference the specific solicitation item
  number to which the exception applies.
- Exceptions to Requirements shall cause the vendor's proposal to be disqualified.

By signature below, vendor agrees to and **shall** fully comply with all Requirements as shown in this section of the bid solicitation. *Use Ink Only* 

Vendor Name:	Free Will Baptist Family Ministries	Date:	Le IT/20
Authorized Signature:	Chik	Title:	Chief Operating Officer
Print/Type Name:	Jim Robinette		

# **SECTION 2 - VENDOR AGREEMENT AND COMPLIANCE**

- Any requested exceptions to items in this section which are <u>NON-mandatory</u> must be declared below or as an attachment to this
  page. Vendor must clearly explain the requested exception, and should label the request to reference the specific solicitation item
  number to which the exception applies.
- Exceptions to Requirements shall cause the vendor's proposal to be disqualified.

By signature below, vendor agrees to and **shall** fully comply with all Requirements as shown in this section of the bid solicitation. *Use Ink Only* 

1

Vendor Name:	Free Will Baptist Family Ministries	Date:	10/17/20
Authorized Signature:	Join KAT	Title:	Chief Operating Officer
Print/Type Name:	Jim Robinette		

# SECTION 3,4,5 - VENDOR AGREEMENT AND COMPLIANCE

• Exceptions to Requirements shall cause the vendor's proposal to be disqualified.

By signature below, vendor agrees to and **shall** fully comply with all Requirements as shown in this section of the bid solicitation. *Use Ink Only* 

Vendor Name:	Free Will Baptist Family Ministries	Date:	6/17/20
Authorized Signature:	Cie KA	Title:	Chief Operating Officer
Print/Type Name:	Jim Robinette		

Contract Number							
Attachment Number	(	I	í		1		
Action Number Eailure to complete all of the following information	ation m	ONTRACT AND GRAN ay result in a delay in obtaining a c	r DISCI ontract, lea	-OSURE / se, purchase	Action Number CERTIFICATION FORM CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM Failure to complete all of the following information may result in a delay in obtaining a contract, lease, purchase agreement, or grant award with any Arkansas State Agency.	×.	
SUBCONTRACTOR: SUBCONTRACTOR NAM	ME:						
TAXPAYER ID NAME: Free Will Baptist Family Ministries	Family	/ Ministries			IS THIS FOR: Goods? Services? Soth?	12	
YOUR LAST NAME: RObinette		FIRST NAME	Jim		:T.M		
ADDRESS: 90 Stanley Lane							
сіту: Greeneville		STATE:	TN	ZIP CODE:	37743	COUNTRY: USA	
AS A CONDITION OF OBTAINING, EXTENDING OR GRANT AWARD WITH ANY ARKANSAS ST	<u>IG, E)</u> ARK	XTENDING, AMENDING. ANSAS STATE AGENCY	OR REI	<u>OLLOWIN</u>	CONTRACT, LEASE, PURCHASE / G INFORMATION MUST BE DISCLC	EEMENT.	
		FOR	IND	ΠΛΙ	INDIVIDUALS*		
Indicate below if: you, your spouse or the bro Member, or State Employee:	other, si	ster, parent, or child of you or your	sbouse is t	a current or fo	Indicate below if: you, your spouse or the brother, sister, parent, or child of you or your spouse is a current or former: member of the General Assembly, Constitutional Officer, State Board or Commission Member, or State Employee:	fficer, State Board or Comn	lission
Position Held Mark (V)	(ک ا	Name of Position of Job Held Issentor representative name of	For Hov	For How Long?	What is the person(s) name and how are they related to you? [i.e., Jane Q. Public, spouse, John Q. Public, Jr., child, etc.]	elated to you? r., child, etc.]	
Current	Former	board/ commission, data entry, etc.]	From MM/YY	To ΜΜ/ΥΥ	Person's Name(s)	Relation	
General Assembly							
Constitutional Officer							
State Board or Commission Member							
State Employee							
Vone of the above applies							
		FOR AN E	NTIJ	I T Y ( ]	BUSINESS)*		
Indicate below if any of the following persons, current or former, hold any position of control or hold any ownership interest of 10% or greater i Officer, State Board or Commission Member, State Employee, or the spouse, brother, sister, parent, or child of a member of the General Asse Member, or State Employee. Position of control means the power to direct the purchasing policies or influence the management of the entity.	current State E trol mea	t or former, hold any position of con Employee, or the spouse, brother, s ins the power to direct the purchas	ntrol or holc dister, parer ing policies	I any ownersh it, or child of or influence	Indicate below if any of the following persons, current or former, hold any position of control or hold any ownership interest of 10% or greater in the entity: member of the General Assembly, Constitutional Officer, State Employee, or the spouse, brother, sister, parent, or child of a member of the General Assembly, Constitutional Officer, State Board or Commission Member, State Board or Commission Member, or State Employee. The power to direct the purchasing policies or influence the management of the entity.	General Assembly, Constitution State Board or Commission	ltional
Bosition Held	ج ا	Name of Position of Job Held	For Hov	For How Long?	What is the person(s) name and what is his/her % of ownership interest and/or what is his/her position of control?	rership interest and/or	
Current	Former	lsenator, representative, name or board/commission, data entry, etc.]	From MM/YY	то ММ/ҮҮ	Person's Name(s) Ow Inter	Ownership Position of Interest (%) Control	
General Assembly							
Constitutional Officer							
State Board or Commission Member							
State Employee							
Vone of the above applies							

DHS Revision 11/05/2014

Contract and Grant Disclosure and Certification Form	Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation, or policy adopted pursuant to that Order, shall be a material breach of the terms of this contract. Any contractor, whether an individual or entity, who fails to make the required disclosure or who violates any rule, regulation, or policy shall be subject to all legal remedies available to the agency.	<u>As an additional condition of obtaining, extending, amending, or renewing a contract with a <i>state agency</i> I agree as follows:     <ul> <li>Prior to entering into any agreement with any subcontractor, prior or subsequent to the contract date, I will require the subcontractor to complete a CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM. Subcontractor shall mean any person or entity with whom I enter an agreement whereby I assign or otherwise delegate to the person or entity, for consideration, all, or any part, of the performance required of me under the terms of my contract with the state agency.</li> </ul></u>	I will include the following language as a part of any agreement with a subcontractor:	Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation, or policy adopted pursuant to that Order, shall be a material breach of the terms of this subcontract. The party who fails to make the required disclosure or who violates any rule, regulation, or policy shall be subject to all legal remedies available to the contractor.	No later than ten (10) days after entering into any agreement with a subcontractor, whether prior or subsequent to the contract date, I will mail a copy of the CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM completed by the subcontractor and a statement containing the dollar amount of the subcontract to the state agency.	l certify under penalty of perjury, to the best of my knowledge and belief, all of the above information is true and correct and that I agree to the subcontractor disclosure conditions stated herein.	Title Chief Operating Officer Date 6/17/2020	son Debbie Stripling		bepartment of Human Services Contact Person Phone No.	
Attachment Number Contrac	Failure to make any disclosure required by Go that Order, shall be a material breach of the t disclosure or who violates any rule, regulation,	As an additional condition of obtaining, exten 1. Prior to entering into any agreement with an CONTRACT AND GRANT DISCLOSURE AND C whereby I assign or otherwise delegate to the of my contract with the state agency.	2. I will include the following language as a pa	Failure to make any disclosure require pursuant to that Order, shall be a mater violates any rule, regulation, or policy sh	<ol> <li>No later than ten (10) days after entering into any copy of the CONTRACT AND GRANT DISCLOSURE AI amount of the subcontract to the state agency.</li> </ol>	<u>I certify under penalty of perjury, to the best to that I agree to the subcontractor disclosure co</u>	Signature	Vendor Contact Person Debbie Stripling	Agency use only	. 0710	

Contract Number

The Arkansas Child Welfare Agency Review Board in cooperation with Arkansas Department of Human Services Division of Children and Family Services	Certifies that         Free Will Baptist Family Ministries dba Florence Crittendon         3600 West 11 <sup>th</sup> Street       3600 West 11 <sup>th</sup> Street         14the Rook, AR 72204       3600 West 11 <sup>th</sup> Street         15 hereby issued LICENSE # 10013       6ffective date       March 22, 2005         FOR THE PURPOSE OF PROVIDING RESIDENTIAL CAREPLACEMENT SERVICES IN THE STATE OF ARKANSAS       March 22, 2005         Residential Services:       Capacity       Ages:	THIS IS A REGULAR LICENSE AND WILL REMAIN IN EFFECT UNTIL SUCH TIME AS IT IS CHANGED TO ANOTHER TYPE OF LICENSE OR CLOSED. CLOSED. In Witness whereof, we have set our hand on this Providence of the content of the
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# Debbie ds. Stripling

From:	Illegal Immigrant Form <aasis-osp@dfa.arkansas.gov></aasis-osp@dfa.arkansas.gov>
Sent:	Thursday, January 23, 2020 2:14 PM
То:	Debbie ds. Stripling
Subject:	Illegal Immigrant Form

# **DFA Illegal Immigrant Contractor Disclosure Certification**

# Illegal Immigrant Form

Vendor:	Free Will Baptist Family Ministries
Tax ID:	5535
<b>Disclosure Statement:</b>	I certify that I DO NOT employ or contract with an illegal immigrant.
Contact E-mail:	stripling@fwbfm.com
Submitted on:	01-23-20
Valid through:	01-22-21

## 03:019

(CARF Section 1 E. Legal Requirements #1c., #3., a., d., ) (CARF Section 2 A. Program/Service Structure #20)

# POLICY: CONFIDENTIAL INFORMATION (NONDISCLOSURE)

The protection of confidential information is vital to the interests and the success of FWBFM. Such confidential information includes, but is not limited to, the following examples:

- Compensation data
- Administrative Records
- Computer passwords and other confidential information
- Pending projects and proposals
- Mailing list
- Pledge and donor lists
- Client / Client (clients) served
- Client Records
- Employee files (including medical information)
- Accounts Payable
- Accounts Receivable
- Administrative Records

All employees and board members may be required to sign a nondisclosure agreement as a condition of employment. Any employee or board member who discloses confidential information will be subject to disciplinary action, up to and including possible termination of employment or board removal, even if he or she does not actually benefit from the disclosed information. All confidential employee/board information will be protected through the appropriate departments and kept locked.

## 03:019.1

(CARF Section 1 E. Legal Requirements #1c., #3a, d.,) (CARF Section 2 A. Program/Service Structure #20)

# POLICY: HIPAA / RECORD DISCLOSURE/DESTRUCTION

All medical and other information directly or indirectly identifying a client or former client must be kept strictly confidential. All information relating to a client's care, treatment or condition constitutes confidential information. Employees and contract agents shall never discuss a client's medical condition with friend's family or other non-employees. Discussion of client information with employees is on a need to know basis, limited to designated personnel dealing with treatment/insurance/billing. A client's presence in our organization could also indicate the nature of the client's illness and therefore shall not be disclosed without proper authorization. Any unauthorized disclosure by employees or contract agents could render the organization liable for damages on grounds of defamation or invasion of the right to privacy. Any employee or contract agent who violates the confidentiality of medical related information will be terminated from employment or contract and removed from the premises.

## <u>AGREEMENT</u>

Employees (or contract agent) recognize and acknowledge the following,

1) That the services performed by <u>Free Will Baptist Family Ministries, Inc.,</u> for its clients, clients, and providers are strictly confidential and that to enable the company to perform those services, its clients, employees and providers furnish confidential information concerning their affairs;

2) That the goodwill of the company depends, among other things, upon its keeping of such services and information confidential; and

3) That by reason of your role, you may come into possession of information concerning the services performed by the organization for its client and/or providers.

Employees accordingly agree that except as directed by authorized personnel, they will not, at any time during or after employment (or contract), disclose any of such services or information to any person, or permit any non-employee to examine or make copies of any reports or other documents prepared by you or coming into your possession, that have in any way to do with the patients or providers of the organization. Employees recognize that disclosure of information may give rise to irreparable injury to the organization, board members and owners of such information (clients/employees) who may seek available legal remedies against you.

The following state statute may be applicable (T. C. A. 68-11-3 11 - Violations - Civil Liability): "Any individual malting unauthorized disclosure of information may be fined \$500 in the first offense and \$5000 in the case of each subsequent offense." Other legal remedies may be available.

Accordingly, and as recommended by our insurance liability carrier, VIOLATIONS OF THE CONFIDENTIALITY OF PATIENT INFORMATION SHALL BE CAUSE FOR IMMEDIATE TERMINATION OF EMPLOYMENT OR CONTRACT.

## **RECORDS RELEASE AND DESTRUCTION**

See policy Client Records for client records. All other records, files and documents are destroyed based on the recommendations of generally accepted business practices for the agency by a licensed shredding company who provides certificate of destruction at the time of destruction.

## 05: PS 115

(CARF Section 1 E. Legal Requirements #1 j., #3 b., c., d., e., f.,) (CARF Section 1 K. Rights of Persons Served #2.) (CARF Section 1 G. Records of the Person Served #1)

# PROCEDURE: CLIENT RECORDS

The agency shall maintain strict standards relating to the safekeeping of client records. Client confidentiality shall be assured through procedural and physical safeguards against unauthorized access to files. Standards and compliance coordinator is responsible for all client records by safeguarding them according to the policy below. Staff members cannot access or remove records without the permission or knowledge of record removal by standards and compliance coordinator. Written procedures shall encompass content of client records, authorized access, security, the rights of the client and the client's guardian/custodian to access the client file, and record retention.

## 1. File Content

1.1 Each client file will communicate information in a manner that is organized, clear, complete, current, and legible and contain the following Categories:

## **RESIDENTIAL FILE**

- 1. Admissions/Intake
- 2. Legal
- 3. Medical
- 4. Clinical
- 5. Treatment/Planning
- 6. Education
- 7. Visitation
- 8. Miscellaneous

## FAMILY SERVICES FILE

- 1. Admissions/Intake
- 2. Legal
- 3. Medical
- 4. Clinical
- 5. Treatment/Planning
- 6. Education
- 7. Visitation
- 8. Miscellaneous
- 9. Foster Placement Services
- 10. In-Home Services
- 11. After Care Services
- 1.2 Each program division shall include in its Operations Manual an outline of basic client file content, organization of files, and standards and schedules for maintaining current accuracy of files and purging them of all summarized notes or other irrelevant or unnecessary information (see "Closed Records Contents.").

## 2. Storage of Records

- 2.1 All client files shall be stored under double single-lock in fire-retardant resistant cabinets or vaults accessible only to be authorized personnel [see PS 158: Confidentiality of Client Information];
- 2.2 All client files are to be removed from work desks/offices and stored in the designated cabinets/vaults at the end of each work day;
- 2.3 Within thirty days of case closure, case files shall be purged according to divisional guidelines, reviewed by Program Supervisors/Coordinators, and forwarded to storage in the closed record vaults or scanned into Kaleidacare.
- 2.4 After case closure, Program Supervisors/Coordinators shall assure that duplicate/working case files are destroyed; and
- 2.5 When destroying purged and duplicate records, materials shall be shredded.

## 3. Scanning Client Files

Client files are considered a legal record of the treatment and care of youth in placement with FWBFM. The documents stored within a client file are legal documents that <u>must</u> be handled, filed, and scanned correctly!

Client files are created with numbered dividers that represent the type of document stored in the section (i.e. 1-Intake, 2- Legal, 3-Medical, 4-Clinical, 5-Treatment, 6-Education, 7-Contacts & Visitation, & 8-Misc. 9-Foster Care, 10-In-Home-Services & 11-Aftercare).

There are sub-sections in each file that are divided by green sheets with the names of the documents that are to be stored in the sub-sections (i.e. Record of Access, Face Sheet, TBI, etc.).

It is critical to remember:

- If a file is contained within a white binder, documents between each green subdivider must be scanned as a single scan. Never ever scan a numbered section as one file or scan more than one subdivided section as one file!!
- Files must be scanned accurately and labeled appropriately according to the subsection title it belongs in.
- Files must be scanned with the client's full last name, client's first initial, and the name of the Subsection / document title in the subject line prior to being emailed to the Family Specialist.
- The Family Specialist must collect all of the client documents from clientele/family services and present the file to the shift supervisor/file clerk for filing and scanning.
- Files are scanned at the time of client discharge from clientele/family services.

## Procedure for Scanning Files

- 1. Place the subsection of the client file in the top feeder of the copy machine.
- 2. Select the SCAN option and enter your copy code.
- 3. Locate the Family Specialists name on the screen and select it.
- 4. At the bottom of the screen, select SUBJECT.
- 5. At the bottom of the next screen, select TEXT and an alphabetic keypad will appear on the screen.
- 6. Type in the client's full last name, client's first initial, and the title of the subsection/document type (i.e House, C., Face Sheet).
- 7. At the top right side of the screen, select OK.
- 8. At this point you should be back at the screen showing the name of the recipient of the email.
- 9. Push the start button and the files should begin scanning thru the feeder and the email is automatically sent to the person designated to upload the files.

\*\*File must be completed and scanned within 7 days of client's discharge from clientele/family services.\*\*

## 4. Retention of Closed Records that are not located on our electronic system

- 4.1 Materials that have been purged from Closed case files will be stored placed in cardboard boxes and locked cabinets in storage on campus.
- 4.2 Within 24 hours of finalization of adoption decree in court, adoptive case records

are given to the Department of Children's Services who will purge, seal, and forward to state authorities for storage in state archives; and

4.3 Closed case files (other than those defined in 3.2) are retained permanently in the

closed record vaults.

- 4.4 When destroying purged material from a client record, materials shall be shredded.
- 4.5 Client files identified or involved in legal proceedings will be considered protected, open files regardless of the time-period and not be destroyed.
- 4.6 Any file identified for legal or court proceedings will be pulled from destruction.

## 5. Access to Open/Closed Records

- 1.1 Access to closed foster care, adoption, and in home service case records may be granted only by the Executive Administrator or Standards & Compliance Coordinator; and
- 1.2 Access to closed group care records may be granted only by the Administrator, or Standards and compliance coordinator.
- 1.3 In the event access is requested to records in regards to subpoenas, search warrants, investigations, or any other legal action, employees are instructed to contact the administrator of clientele services for immediate action. If the administrator is not available, staff should contact their immediate supervisor for instructions. Outside legal assistance may be used in events such as these. The CEO/PRESIDENT has the ultimate authority on behalf of the agency for approving access of any kind.
- 1.4 In the event access is requested to records in regards to subpoenas, search warrants, investigations, or any other legal action, employees are instructed to contact the administrator of clientele/family services for immediate

action. If the administrator is not available, staff should contact their immediate supervisor for instructions. Outside legal assistance may be used in events such as these. The CEO/PRESIDENT has the ultimate authority on behalf of the agency for approving access of any kind.

## 6. Client Review of Case Record

- 6.1 Upon written request and proper identification, legally competent adult clients, legal guardians/custodians of minor clients, and adult former clients shall have the right to review the client record in the presence of personnel designated by the Administrator, to request correction of any inaccurate information in the record, and to request a copy of any agency-generated document in the record. This also applies to requests from family members for records of deceased persons.
- 6.2 Copies of information from any other source must be obtained from its original source;
- 6.3 Such case reviews shall be documented in the case record, even if no corrections or additions are requested;
- 6.4 Clients (or guardians in the case of minors) shall be apprised in writing of their rights under this policy;
- 6.5 If it is believed such review would be injurious to the client's physical or emotional well-being, written refusal of access may be authorized only by the Administrator or the CEO/PRESIDENT;
- 6.6 In the event a client wishes to insert a statement into their case record, they shall be given the opportunity with guidance as to what is acceptable self-expression for case file document;
- 6.7 If the client's record insertion requires a written response for the file, the client will be informed and given the opportunity to review the response.
- 6.8 Further requirements concerning client access to records shall be defined in divisional Operations Manuals.

## 6 Disposition of Case Records in Case of Agency Dissolution

In case of the agency's dissolution, the Board of Trustees shall designate an agency to be responsible for the maintenance, access, and protection of client records within agency-defined policies.

710-20-0018R

# FREE WILL BAPTIST FAMILY MINISTRIES





1742 West Center P.O. Box 3500 Greenwood, AR 72936 Dr. Bryan Bishop, D.D.S. General Dentist

479-996-1717 Fax 479-996-1335 www.bishopfamilydentistry.com

February 11, 2020

To Whom It May Concern,

I, Bryan Bishop, dentist and owner of Bishop Family Dentistry am writing this letter in support of the Young Children's Home.

Bishop Family Dentistry will continue to support the Young Children's Home by continuing to provide preventative care and treatment.

If I or my staff can be of any further assistance please let us know.

Thanks,

Bryan Bishop DDS



FORT CHAFFEE REDEVELOPMENT AUTHORITY

February 14, 2020

To Whom It May Concern:

It is my privilege to write a letter of recommendation for Young Children's Home at Chaffee Crossing. Over the past five years, I have worked with the Free Will Baptist Church Ministries leadership team to realize the dream of building the YCH campus, but I would like to particularly recognize Kenneth Winningham, Bob Moody, and Marla Nelson. Without question, I can say they are dedicated to the mission of serving and protecting the children and families of western Arkansas. Their faithful determination has been reflected in our every interaction. They have met FCRA development requirements and fulfilled all of their obligations to build not one, but four quality homes that now provide stable, family-based environments for up to 32 children, many of them sibling groups. Once the four group homes were completed, the FWBM/YCH team raised money for an administrative and activity building. Again, they completed the project professionally and without issues for the sole purpose of caring for at-risk children.

YCH house parents are also upstanding people in the community who believe keeping our children in a safe loving environment is the top priority for those who cannot be in their family homes. I have observed this leadership team and the house parents making great sacrifices in order to contribute to this solution. This is a personal mission that causes them pain and joy alongside the children. That type of dedication cannot be measured by any standard other than one of unselfish love and servitude.

We are proud to have Young Children's Home as a Chaffee Crossing neighbor. The commitment by this team to make a real difference in the lives of at-risk children is reflected in the significant number of children they have cared for and served, and in the dramatically reduced number of children in DHS custody in the Fort Smith area today versus when the project first started. It takes a community-wide effort to realize such drastic results and YCH has played a critical role alongside the Fort Smith regional community to realize this level of success. We hear excellent reports from area schools and support agencies about the difference Young Children's Home is making in the lives of these children. I strongly recommend that they are permitted to continue their mission.

Respectfully,

Lorie Robertson, Director of Marketing Fort Chaffee Redevelopment Authority

7020 Taylor Avenue • Fort Smith, AR 72916 • Ph: 479.452.4554 • Fax: 479.452.4566 • www.chaffeecrossing.com



# cavanaugh free will baptist church

2825 Grinnell Avenue Fort Smith, AR 72908

R 72908 479.646.2806

www.cavanaughchurch.com

February 18, 2020

To Whom It May Concern,

My name is Johnny Miller, and I am the Children's Pastor at Cavanaugh Free Will Baptist Church. I have been the Children's Pastor here for 20 years, and in that time I have spent countless hours with children, parents, and host families of foster children. I have considered it an honor to work with Marla Nelson and the Young Home parents for the last two years.

My wife Gail and I have gotten to know these parents as well as these precious children and feel so very blessed to be such a big part of their lives. The care provided to these children is superb, and it truly is a blessing to these little miracles. It is a relief to see that there are still amazing people of God who not only care for the mental and physical well-being of these children but also take extra measures to consider how important the spiritual well-being is for these gifts from God.

These children have been welcomed into our church family and able to participate in the Christmas programs as well as Easter Egg Hunts and any other special activities that we have. We have also been able to bless these homes with extra activities for these kids. The children are able to come to church here and not feel like they are different because they are in foster care they feel accepted by other children and most importantly the adults.

We have all fallen in love with these children. Our KidsCheck security check in for children allows for a safe place for these families to come and worship freely.

If you would like to contact me at any time please feel free to call the church at 479-646-2806 or e-mail me at <u>johnny@cavanaughchurch.com</u>.

You may also send any correspondence to: Cavanaugh Free Will Baptist Church 2825 Grinnell Ave. Fort Smith, AR 72908

may Miller

Bro. Johnny Miller Children's Pastor



## FIRST NATIONAL BANK OF FORT SMITH

Locally Owned Since 1872

Sam T. Sicard President / C.E.O.

February 11, 2020

## TO WHOM IT MAY CONCERN

RE: Young Children's Home

Dear Sir or Madam:

Please allow this letter to serve as my support of the Young Children's Home. I believe the homes are instrumental in providing siblings the opportunity to stay together while placed in foster care to prevent further trauma of being separated. The homes are very nice and includes an activity center. The staff is very caring and make sure each child has what they need. I have personally been a mentor to some of the children in their care and I believe the Young Children's Home is an excellent place for children to go during foster care.

Thank you for your consideration and should you have any questions, please do not hesitate to contact me; my direct line is 479.788.4228 and my email address is samueltsicard@fnbfs.com.

Your truly,

Sam T. Sicard

STS:jks

# Marla Austin Nelson

1119A Spring Hill Street Barling, AR 73923 479-522-2020 MNelson05@bethelu.edu

## Education:

Bethel University BA in Human Services Graduated December 2012

## **Employment History:**

The Young Homes Administrator 8811 Young Homes Drive Fort Smith, AR 72916 479-755-6513 2018-Present

Arkansas True Vision Children's Home Lead House Parent 8808 Young Home Drive Fort Smith, AR 72916 479-561-7393 2017-2018

Healthier Beginnings Grant Program Family Support Worker 681 Skyline Drive Jackson, TN 38358 731-542-5000 2013-2015 2015-2017

Burrow Real Estate Appraisal Services Office Manager 1082-B South Main Street Milan, TN 38358 732-694-6516 2007-201

## Most recent work experience:

Providing support to at risk mothers and their babies by teaching basic parenting curriculum and proving referrals for community resources. Networking with local agencies and ministries to promote Healthy Families America.

## **Certifications Held**

Certified Trainer for Build a Better Brain ACEs Initiative TN Dads Program Trainer Authorized Facilitator for Stewards of Children Happiest Baby on the Block-Facilitator Growing Great Families- Tier one and Tier Two Certified Lactation Counselor NTSB Certified Car Seat Technician

## Other work experience:

Managed a real estate appraisal service including accounts receivable, payable and customer service.

Retail management, working to meet sales goals and merchandising. Using customer files and referrals for pre sales and to increase customer traffic for special events. Experience with non profits, fundraising, public speaking and human resources in other positions including volunteer work.

# Official Academic Transcript from Bethel University - McKenzie

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#### Sending School Information

Bethel University - McKenzie Rebecca Hames 325 Cherry Avenue McKenzie, TN 38201 Telephone: 731-352-6960 School Web Page: www.bethelu.edu Accreditation: Southern Association of Colleges and Schools, Commission on Colleges (SACSCOC)

#### Student Information

Student Name: Nelson, Marla Austin Numeric Identifier: B0000026171 Birth Date: Not Provided By the Sending School Student Email: mnelson05@bethelu.edu

#### **Receiver Information**

mnelson05@bethelu.edu

#### **Document Information**

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#### Bethel University 325 Cherry Avenue McKenzie TN 38201 731-352-4000

#### 3/19/2015

## OFFICIAL TRANSCRIPT

Page 1 of 2

Student Name: Nelson, Marla Austin Provided Solely for: MARLA AUSTIN NELSON 4944952A Student ID : B0000026171 Date of Birth : 11/19/1972

Major: HUMAN SERVICES

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#### **Bethel University** 325 Cherry Avenue McKenzie TN 38201 731-352-4000

#### 3/19/2015

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#### **OFFICIAL TRANSCRIPT**

Page 2 of 2

Student ID : B0000026171 Date of Birth: 11/19/1972

## **BETHEL UNIVERSITY**

Main Campus ~ 325 Cherry Avenue ~ McKenzie, TN 38201 ~ 731-352-4000

College of Liberal Arts ~ Registrar ~ 325 Cherry Avenue ~ McKenzie, TN 38201 ~ 731-352-4008

College of Professional Studies ~ Registrar ~ 130 Corporate Drive ~ Clarksville, TN 37042 ~ 931-551-4150

College of Graduate Studies ~ Registrar ~ 325 Cherry Avenue ~ McKenzie, TN 38201 ~ 731- 352-6960

College of Criminal Justice ~ Registrar ~ 325 Cherry Avenue ~ McKenzie, TN 38201 ~ 731-352-6363

College of Education ~ Registrar ~ 325 Cherry Avenue ~ McKenzie, TN 38201 ~ 731-352-6960

School of Conflict Resolution ~ Registrar ~ 209 10th Ave, S ~ Suite 338 ~ Nashville, TN 37203 ~ 615-214-4770

#### NAME CHANGE

Effective August 1, 2009, Bethel College changed its name to Bethel University.

#### ACCREDITATION

Bethel University is chartered by the State of Tennessee and is accredited by the Commission on Colleges of the Southern Association of Colleges and Schools (1866 Southern Lane, Decatur, Georgia 30033-4097; Telephone 404/679-4501) to award the baccalaureate and master's degrees. The undergraduate and graduate teacher education programs are approved by the Department of Education of the State of Tennessee (Office of Teacher Licensure). The Nursing (B.S.N.) program has been awarded full approval by the Tennessee Board of Nursing and the Commission of Collegiate Nursing Education (CCNE). The Physician Assistant (M.S.P.A.S.) program is accredited by the Accreditation Review Commission on Education for the Physician Assistant, Inc. (ARC-PA).

#### CREDIT

Credit was expressed in guarter hours until the Fall Semester, 1989. Beginning with the Fall Semester, 1989, credits are expressed in semester hours.

#### GRADING SYSTEM

- Excellent A
- Very Good В
- С - Good
- D - Passing
- Failure F
- Withdrawal (does not affect grade point average) W
- WP Withdrawal Passing (does not affect grade point average)
- Withdrawal Failing (affects the grade point average WF in the same manner as an "F") Ĩ
  - Incomplete
- Ρ - Pass
- NC - No Credit
- AU Audit (No credit)
- TR - Transfer hours

#### COURSE NUMBERS

000-099	-	Developmental
100-299	-	Lower Level
300-499	-	Upper Level
500-599	-	Graduate Level
0000-5999	-	<b>On-Line</b> Courses

#### GRADE POINT AVERAGE

Bethel University uses a 4.0 scale for determining grade point averages as follows:

A – 4.0	D - 1.0
B = 3.0	$\mathbf{F} = 0$
C = 2.0	WF = 0

#### CLASS STANDING

Freshman	00 to 27	semester hours completed
Sophomore	28 to 59	semester hours completed
Junior	60 to 95	semester hours completed
Senior	96 or moi	re semester hours completed

#### GRADE POINT AVERAGE REQUIREMENTS

00-27 semester hours completed	1.50 GPA
28-59 semester hours completed	1.80 GPA
60 or more semester hours competed	2.00 GPA

#### GRADUATION WITH HONORS

Cum Laude 3.50 - 3.69 GPA Magna Cum Laude 3.70 - 3.84 GPA Summa Cum Laude 3.85 - 4.00 GPA

## **RELEASE OF INFORMATION**

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'u.edu on 03/19/2015 10:30 AM TRAN000007174237 mnelson05@br <sup>-</sup>rom Bethel University - McKenzie to

#### **DEBORAH E. CHRISTIAN**

990 South Oak Street, Greenwood, Arkansas 72936 | 479-461-8202 | dchris01@g.uafs.edu

#### OBJECTIVE

To secure a position where my skills and experience will be an asset to the organization.

#### EDUCATION

University of Arkansas Fort Smith, Arkansas Bachelor of Science in Organizational Leadership *Graduated May 2014-Degree contingent upon completion of 3 additional credit hours Courses of Interest: Sociology of the family, Global Challenges, Foundation Early Childh Childhood Development, Transformational Leadership	
University of Arkansas Fort Smith, Arkansas Associate of General Studies Honors: Dean's List Recipient multiple semesters, Awarded Non-Traditional Student Scholarship	2013
EXPERIENCE	
CV's Family Foods, Mansfield, AR Scanning Coordinator Responsible for all merchandise price changes and signage. Collaborate with vendors regarding product displays and pricing. Coordinate information between home office a store personnel. Process new hire paperwork and weekly payroll. Prepare weekly store report. Handle customer relations	
Spectrum Services Inc. Fort Smith, AR Administrative Assistant Handled collections, coordinated front office, answered all incoming calls, and wrote correspondence for upper management, accounts payable, accounts receivable, purchasing/inventory, and filing. Maintained employee records including vacation and time. Supervised shop personnel.	February 2011- October 2012 sick
University of Arkansas @ Fort Smith Full-time Student	August 2010-February 2011
Sonshine Academy, Charleston, AR Director Supervised program staff, promoted program within the community, organized comm events such as Trike-A-Thon for St. Jude's and Community Christmas Tea. Addressed tl Board of Directors monthly with program updates and concerns. Purchased all supplie	he
Greenwood Christian School, Greenwood, AR Pre-school Teacher/Three Year Old Classroom Prepared and implemented lesson plans. Completed student assessments. Held paren	August 2006-August 2009 t

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REFERENCES AVAILABLE UPON REQUEST

teacher conferences. Developed and organized summer program for school aged children.

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Cred Gradé

SSN:\*\*\*\*\*9981 Student No:@00117023 Date of Birth: 31-DEC-1970 Record of : Deborah Ellse Christian Subj No. Title **Current Name:Deborah Elise Christian** INSTITUTION CREDIT; ANTH 2803 Anthropology Course Level : UA Fort Smith BIOL 1154 **Biological Science** Frshmn English I ENGL 1203 High School : Other Texas High School MATH 1203 Inter Algebra Student Type: Continuing Student Earned Hrs GPA-Hrs OPts First Admit: Fall 1992 3.00 3.00 9.00 Last Admit: Fall 2008 Good Standing Major: Spring 1994 Organizational Leadership Major: Education - Elementary 11 ANTE 2803 **Degree Information:** Andaropology Associate of General Studies 10-DEC-2013 DEVID (0052 Spelling Improvem MATH 1203 Inter Algebra Major: MUSE 2913 Pub School Music Associate of General Studies PHYE 1251 Archery/Bowling Degree Information: Bachelor of Science 10-DEC-2014 Earned Hrs GPA-IIrs QPts 9.00 9,00 25.00 Good Standing Major: Organizational Leadership Summer I 1994 Subj No. Title Cred Grade Pts R Major: Educatio Elementary GEOG 2753 INSTITUTION CREDIT: orld Regnl Geogr HUMN 2563 Humanities/Afls hezeran (d Fall 1992 Earned Hrs **GPA-Hrs** OPts Major: Education - Elementary 0.00 IJ 0.000.00 ood Standing Intro To Writing ND 0163 3.00 2.00 HIST 2763 U S History II 3.009.00 'n C. Falls e de la companya de l an Major Education Bitmentary GPA-Hrs OP6 Earned Hes GPA 21.00 6.00 6.00 3.50 Good Standing BIO UNIVERSITY OF AR 開 Spring 1993 MA Major: Education - Elementary E DEVD 0093 Developmental Math 3.00 В 9.(8) PHYE 2853 Health And Safety 3.00 Α 12.00 Goo Enrned Hrs GPA-His OPts GPA

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Good Standing Summer II 1993

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Spring 2010 Major: Early Childhood Education

Wayne Womack, Registrar

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Date of Birth: 31-DEC-1970

Date Issued:16-JUL-2019 OFFICIAL

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#### Record of : Deborah Elise Christian

Current Name:Deborah Elise Christian

High School : Other Texas High Transcript Totals		PA Hrs	Points	GPA
TOTAL INSTITUTION	0.00	0.00	0.00	0.00
TOTAL TRANSFER	0.00	0.00	(),(K)	0.00
OVERALL	0,00	0.00	0.00	0,60



## UNIVERSITY OF ARKANSAS - FORT SMITH

My

1 Search

## Wayne Lee Brown, Jr

WayneBrownJr@gmail.com 1908 Ingalls Ln Alma, AR 72921 Phone: (479) 883-9648

## **EDUCATION**

University of Arkansas, Fayetteville: B.S. Industrial Engineering – 2002 Van Buren High School: 1997

## WORK EXPERIENCE

# Qualified Behavioral Health Professional - WACGC, Fort Smith, Arkansas

February 2019 to Current

- Assist families referred by DHS or court ordered for Intensive Family Services
- Work under MHP to assist with families who are at-risk of children coming into care or working on reunification
- Teach parenting, communication, and social skills to families to be successful
- Teach hygiene, money management, organization and meal preparation

## Houseparent - Young Children's Home, Fort Smith, Arkansas

July 2017 to February 2019

- Foster a positive and safe environment for up to 8 children in DHS custody from ages 0 to 18
- · Model Christian morals and provide emotional support
- Manage household budget
- Teach hygiene, money management, appropriate behavior and meal preparation

#### Houseparent - Second Chance Youth Ranch, Paron, Arkansas

June 2014 to July 2017

- Foster a positive and safe environment for up to 8 children in DHS custody from ages 8 to 18
- · Model Christian morals and provide emotional support
- Manage household budget
- Teach hygiene, money management, appropriate behavior and meal preparation

Mental Health Paraprofessional – Perspectives Behavioral Health Management, Fort Smith, Arkansas April 2006 to June 2014

- Provide case management for clients
- Assist in developing social and communication skills
- Assist in developing life skills and coping skills

## TECHNICAL KNOWLEDGE

2000

Credible Microsoft Word, Excel, PowerPoint, Outlook Microsoft Windows Computer hardware knowledge from building/repairing computers.

## HONORS AND AWARDS

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t \_\_\_\_\_

Community Volunteer Service Award Graduated with Honors from Van Buren High School University of Arkansas Dean's List

College	Organizational Leadership	4	2014
Post			
Graduate			
List additional experience, skills, or qualification organization: Trained in first aid and CPR.	ons, which have prepa	ared you to work v	vith this

# **Employment History**

(Start with most recent/current employer)

Name: CV's Family Foods From: April 2017 To: Currently employed Address: 406 Huntington Ave, Mansfield, AR 72944 Phone: 479-262-6910 Position: Store Manager Duties: Daily operations of a grocery store. Starting salary/wages: 11.50hr Final salary/wages: 18.75 hr Reason for leaving: Still employed. Supervisor: Millard Stephenson

May we contact this employer and/or supervisor? No

Name: Preferred Office Products From: August 2015 To: April 2017 Address: 319 S 9th Street, Fort Smith, AR 72901 Phone: 479-782-7991 Position: Administrative Assistant Duties: Learned all positions in order to allow my co-workers to take time off. Starting salary/wages: \$10 hr Final salary/wages: 12 hr Reason for leaving: Decided to return to CV's. Supervisor: Stephanie Whitehead

May we contact this employer and/or supervisor? Yes

Name: CV's Family Foods From: February 2013 To: July 2015 Address: 406 Huntington Ave., Mansfield, AR 72944 Phone: 479-262-6910 Position: Scanning Coordinator Duties: Handled all pricing and signage in store, billed and collected on charge accounts, completed weekly store report. Starting salary/wages: 8.50 Final salary/wages: 10 hr Reason for leaving: Decided to look for a position where I could utilize my degree and needed more financial compensation. Supervisor: Tony Williams

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May we contact this employer and/or supervisor? No

# **Military Service**

Branch of Service:
From:
To:
Rank:
Duties:

# References

#### Pastor:

Name & Full Address: Will Harmon, 905 Karry Lane, Fort Smith,	Telephone: 479-646-	Years Known:
AR 72936	2806	20
<b>3 Personal (Do not list relatives):</b> Name & Full Address: Johnny Miller, Palestine Rd., Huntington, AR Angela Harrison, 2502 Broken Hill Dr., Van Buren, AR 72936 Dr. Lee Johnson, 3101 Ashebury Point, Greenwood, AR 72936	Telephone: 479-462-6930 479-222-8268 479-883-6393	Years Known: 17 15 12

## Provide your residential addresses for the past six months:

Address: 990 South Oak	City: Greenwood	State: Arkansas	Zip Code: 72936
Address:	City:	State:	Zip Code:
Address:	City:	State:	Zip Code:
Address:	City:	State:	Zip Code:

List other name(s) you may have used in the past:
HE Q. LUCE having completed the prescribed course of study is by authority of the Board of Trustees of the University of Arkansas admitted to the Degree of and is declared entitled to all rights and privileges which pertain to that degree here or elsewhere. In testimony whereof and as evidence that all requirements for the degree have been fulfilled, this diploma is granted. Dated at the University in the City of Tayetterille, this Cighteenth day of December in the year of our Lord two thousand and two and of the University the one hundred and thirty-second year. Nachelor of Science in Industrial Angineering To all to whom these presents may come PRESIDENT OF THE UNIVERSITY 000000 Mayne Are Arolin, Jr. We it known that INIMACION CHAIRMAN BOARD OF TRUSTEES



# AMANDA GREEN



#### CONTACT

- raidenryderames@gmail.com
- 479-652-4257
- 300 E Knoxville St. Apt 8 Greenwood, AR 72936

#### **EDUCATION**

BACHELOR OF SCIENCE: CHRISTIAN COUNSELING

2005 Central Baptist College Conway, AR

#### EXPERIENCE

#### WRAP AROUND SPECIALIST

Community Health Core Child & Adolescents 2017-2018

Provided behavioral intervention services and supports.

Assisted clients in identifying and articulating their request and needs for services and supports.

Negotiated and facilitated the array of services needed to address the clients goals and desired outcomes.

#### CASE MANAGER

Comprehensive Health Systems 2016-2017

Provide direct one on one care to clients in evaluating and helping make progress of therapeutic goals. Oversee Rehabilitation Team in providing group activities for clients. Work directly with therapists, teachers and parents to assist in meeting behavioral and mental health needs both at home and school.

#### HOUSEPARENT

Second Chance Youth Ranch/ Family Church Bryant 2010-2015

Served as the full-time houseparent for the boys' bunkhouse. Provided a safe, loving, and structured environment.

Worked directly with youth to develop independent living skills. Worked with clinical staff to help clients reach their individual treatment goals.

Facilitated family visitations and mentor opportunities. De-escalated youth and helped them process past trauma.

#### HOUSEPARENT

Watersprings Ranch 2008 2009

Taught children daily living skills and general family behavior. Maintained daily level and log sheets on each child's behaviors. Administered redirections and disciplines in accordance with Watersprings level system. Supervised all client visits.

#### **BEHAVIORAL HEALTH TECH**

Centers for Youth and Family 2005-2008

Coordinated servies in youth emergency shelter. Supervied daily activities of clients. Coordinated referrals to assure appropriate and adaquate services for clients. Oversaw intake predure for each client. Maintand and monitored an active caseload of assigned clints. Monitoed and oversaw clinet Medication documentations. Kelli Cox 8807 Young Homes Dr, Fort Smith, AR, 72916 870-251-7886 <u>kelli.carter2012@gmail.com</u>

#### Overview

Young, hardworking woman with the personality to reach customers on a personal level. I have a past working in the floral industry as a manager and designer. I currently work as a Houseparent for foster children. I have the ability to create routines and structure implementation in a group home setting. I have been heavily trained in Trust-Based Relational Intervention to help regulate the emotions of children and teens from foster care.

Areas of expertise include:

- Customer Service
- Money Management
- Floral Design
- Stock Inventory & Planning
- Problem Solving
- Organization Skills
- Training in Trust Based Relational
   Intervention
- General Use of Computers

## Employment <u>Cashier</u> – Wildcat Station

6909 Harrison St, Sulphur Rock, AR, 72579, Independence County

Start: 03/2007 End: 11/2010

Supervisor: April Conger Phone: (870) 799-2300 Can Contact: Yes

General Overview: At the Wildcat Station I held a role as a gas station attendant during high school. I was responsible for cooking, cleaning and maintaining the cleanliness of the work environment.

<u>ASSISTANT MANAGER</u> - Sonic Drive In Store 3721 2950 Harrison St, Batesville, AR, 72501, Independence County, AR

Start: 11/2010 End: 03/2016

Supervisor: Casey Hubbard Phone: (870)307-0338 Can Contact: Yes

General Overview: As an Assistant manager, I am responsible for maintaining the operating status of the store while the General Manager is not present. I have the ability to solve the problems that arise when helping the customer achieve 100% Satisfaction. Cleaning, scheduling, operations, stocking, loss prevention and daily paperwork all fall on my shoulders throughout the day.

<u>Assistant Manager & Floral Designer</u> – Petals & Plants Florist 520 Harrison st, Batesville, AR, 72501, Independence County

Start: 06/2015

End: 02/2017

Supervisor: Patti Cox Phone: (870)262-7552 Can Contact? - Yes

General Overview: As an Assistant Manager, I am responsible for leading and training other team members in floral design. I handle the ordering, processing and inventory of all flowers for arrangements. I organize and design the floral arrangements for weddings, large events and company parties, as well as daily orders.

Relief Houseparent – Hillcrest Children's Home2325 Malvern Ave, Hot Springs, AR 71901, Garland CountyStart: 02/2017End: 09/2017

Supervisor: Paula Hall Supervisor Phone: (501) 262-1660 Can Contact? - Yes

	General Overview: As a Relief Houseparent, I, alongside my Husband, provide supervision, structure and assistance in meeting the physical, emotional, social and spiritual needs of children in foster care, while also teaching them life skills and assisting their transition into adulthood. I work closely with each child's individual treatment team to establish and help fulfill their treatment goals. I assist the Lead Houseparent's in maintaining the structures and routines they have established with the children residing in their cottage.
	<u>Lead Houseparent</u> – Young Children's Home
	8807 Young Home Dr, Fort Smith, AR 72916, Sebastian County
	Start: 11/2017 End: Current
	Supervisor: Marla Nelson Supervisor Phone: (479) 956-0581
	Can Contact? – Yes
	General Overview: As a Lead Houseparent, I, alongside my Husband, provide supervision, structure and assistance in meeting the physical, emotional, social and spiritual needs of children in foster care, while also teaching them life skills and assisting their transition into adulthood. I work closely with each child's individual treatment team to establish and help fulfill their treatment goals.
Education	Batesville High School,
	1 Pioneer Drive, Batesville, Arkansas, 72501
	Equivalency: High School Diploma <ul> <li>General Studies</li> </ul>
	Arkansas State University
	2105 E Aggie Rd, Jonesboro, AR 72401
	Equivalency: High School Diploma <ul> <li>General Studies</li> </ul>

#### Personal

Enjoy and active in:

- Floral Design
- Hiking
- Music

References and Supporting Documentation Furnished Upon Request

# HARVEY MATTHEW COX

8807 Young Home Dr | Fort Smith | AR | 72916 <u>Hmcox3@live.com</u> | 870-834-0239 (Cell Phone)

### INTRODUCTION

#### Greetings,

My name is Matt Cox. I am a 28 year houseparent in a youth home for foster children. I am seeking employment with your company so as to support my soon growing family. I am prepared to begin working as soon as possible given that the position suits both the needs of your company as well as the needs of my family. My specific background is rooted in IT sales. I have good communication skills both verbally and written. I'm a skilled listener and I problem solve well under pressure. I can adapt and learn in almost any environment and I am prepared to give excellent customer service at all times.

I am grateful for your consideration. If you find any information to be lacking, please feel free to ask for clarification.

## Matt Cox

8807 Young Home Dr Fort Smith, AR, 72916 <u>Hmcox3@live.com</u> Cell: 870-834-0239

#### **TECHNICAL EMPLOYMENT HISTORY**

#### White River Services and Solutions

Account Executive | Tracy McMahan | 870-251-9100 | March, 2014 - January, 2016

- In my years spent with White River Services, I wore a few different hats. I began by entering their team with a production focus. I became very familiar with the functionality of computer hardware and began working extensively to repair malfunctioning hardware. I worked closely with software as well, but my focus was to repair hardware related issues. I then moved into a sales role and managed over 75 accounts in the Northeast corner of the state.
- Formerly Held DELL hardware repair certifications as well as Dell Server and Business Hardware Sales certifications.

#### **EMPLOYMENT HISTORY**

#### Young Childrens' Home

Lead Houseparent | Maria Nelson | 479-522-2020 | September, 2017 - Current

 As a Lead Houseparent, I work with children from traumatic backgrounds. My responsibilities involve the management of all therapy treatments and appointments for every child that comes through my home. With the help of my wife, we are responsible for caring for 9 children at any given time. We are direct caregivers and spend our time helping the DCFS caseworker manage the cases of the children with the state.

#### Hillcrest Childrens' Home

Direct Care Staff | Ladana Pate | 501-262-1660 | March, 2017 - September, 2017

I was employed (along with my wife) as direct care staff with this organization before moving to Fort Smith, AR to assume the leadership of a home at Young Childrens' Home. During our time here, I was specially trained in the area of highly-therapeutic children's care. I was responsible for filling in for lead Houseparents when they were taking time off from work. I was responsible for the management of the home while it was in my care. Facilitating day-to-day life of the children and facilities was my primary goal.

#### **Power Transport**

Freight Broker | Bobby Power | 870-569-4107 | May, 2016 - March, 2017

I was employed by Power Transport as a freight broker. My responsibilities included sales oriented tasks such as selling loads of freight and dispatching truck drivers when a load of freight has been purchased. This included cold-calling prospective customers and also managing follow-up tasks to ensure that my work was completed to its entirety. I was responsible for maintaining paperwork and answering phones to maintain customer service and relationships with our clients.

#### Sonic Drive – In 3721

Assistant Manager | Casey Hubbard | 870-307-0338 | March, 2008 - August, 2016

- Operated as an assistant manager, I was responsible for operating the entirety of the restaurant when the General Manager was not present. I was responsible for great customer service, facilitating the services of the restaurant and also maintaining order and discipline within the employees.
- I was an assistant manager for a total of 3 years under this franchise.

#### White River Services and Solutions

Account Executive | Tracy McMahan | 870-251-9100 | March, 2014 - January, 2016

 In my years spent with White River Services, I wore a few different hats. I began by entering their team with an engineering focus. I became very familiar with the functionality of computer hardware and began working extensively to repair malfunctioning hardware. I worked closely with software as well, but my focus was to repair hardware related issues at first. Then I moved to a sales role.

#### White River Health System

SPD Clerk | Greg Moser | 870-262-1475 | April, 2012 - March, 2014

 As an SPD Clerk, I was responsible for the stocking procedures for the hospital. I moved supplies to and from the different floor levels and maintained the cleanliness of the stock rooms. I had to complete paperwork and keep records of my stocking procedures.

#### EDUCATION

#### **High School**

- High School Diploma Received upon graduation in May 2009 from Batesville High School
- One semester completed at University of Arkansas Community College at Batesville Completed. (No diploma received).

#### SUMMARY

As a former worker in the Technology Industry (White River Services), I am specifically qualified to perform basic hardware and software troubleshooting tasks. I am directly capable of handling any and all customer service tasks necessary. I am a good team member and I work well with others.

I have learned specific strategies to make me good at learning and processing information. I pride myself on being the kind of person that can adapt quickly and problem solve under tough circumstances. I tend to only require demonstration of skills once in order to retain information and I have the ability to relay information very thoroughly.

I will make a great addition to any team or position I am assigned and I will function at a high level of sophistication even when I am engaging customers in areas with which I am not completely familiar.

#### REFERENCES

Work-Related References

- Jason Keeler | Engineer | White River Services and Solutions
   Vilonia, AR | 501-450-8758 | Known for 3 years
- Adam Reynolds | Electrician | Trentco Electric
   Batesville, AR | 870-283-2636 | Known for 7 years
- Jordan Kazzee | Patient Care Tech | White River Health System
   Cave City, AR | 870-251-6000 | Known for 7 years

#### Personal References

- Athan Dockery | United States Marine Corps | 870-805-9441
   Jonesboro, AR | Known for 12 Years
- Tyler Kazzee | USPS Carrier | 870-612-0490
   Cave City, AR | Known for 10 Years
- Eric Bates | Lead Pastor | 479-739-5319
   Gainesville, AL | Known for 7 Years

## Lisa Helms

Phone: 972-404-6338 E-Mail: Ltownsend12@yahoo.com

## Objective

My husband and I have the desire to help children and teens to each become the best person they can be. To help children grow into responsible adults that have found joy in the unique gifts that God has given each person.

We will be looking for a position as house parents that fit us, and allows us to bring our 2 (grand) children with us.

We have three grown children and two grandchildren. Our hobbies include bowling, taking dance lessons, going on cruises, fishing, and singing karaoke. We love to work hard and play hard. Each day the Lord gives us is a day to appreciate and do everything to our best ability. As house parents we have learned to be flexible in our church attendance, and have attended the church that offered the most to our kids in the house we are living in. Or when blessed to get to attend the church on our campus. Prior to being house parents, we were attending Lakeshore Church in Rockwall, Texas for 3 years. Prior to Lakeshore we attended The Foundry in Garland, Texas. We worked with the kids at the Foundry and I was a camp counselor for several years.

I am 42 years old and my husband, Robert is 50. We both had prior marriages, so we know what a blessing it is that the Lord placed the two of us together. We have allowed the experiences we have learned in the past to allow us to appreciate each other, and the unique gifts that we each bring to our relationship.

I grew up in a Christian home, and attended church 3 times a week. My biggest testimony is that I have known the Lord my entire life, and I have always had him carry me through my biggest storms. As a youth I enjoyed singing. I had the great joys of singing in Carnegie Hall in New York, and getting to sing backup 5 nights for Garth Brooks! Robert grew up in a Military family. In fact he was living in Iran and the military had them pack up and leave just before the 1979 hostage crisis. I was very excited to watch the movie Argo (although it was fiction) I was excited to find out a little more about how it must have been living in Iran in 1978-1979. Robert went on to be offered a full football scholarship to Florida State University and they won the college bowl game!

Our first job as house parents was at The Florida Sheriff's Youth Villa in Bartow, Florida. We had 300 beautiful acres, and our 10,000 square foot home sits between two adjacent lakes. Our house was equipped to accept 10 girls ages 8 to 17, however 10 years old was the youngest we had in our home.

While working at the Villa, Heather was no longer able to take care of her children We could not fathom taking care of other people's children and allowing our own grandchildren to be placed into the system. She signed custody of her children over to us. The Villa does not allow their house parents to have their own children at work with them. They did however allow us to have the kids with us during the day for a few weeks, followed by 2 weeks of having them with us 24 hours a day. We loved working at the Villa, and would still be working there today, but due to insurance purposes they were not allowed to let us keep the grandchildren there with us. So, we had to find employment elsewhere.

After leaving the Villa, we became house parents at The Alabama Sheriff's Youth Ranches. We had boys in our house from ages 9 to 17. However, there were things going on there that Robert and I did not believe was morally acceptable, and we looked for employment elsewhere.

Before becoming a cottage parent, I was an Educational Diagnostician. I worked with special needs students. I gave psychological assessments (cognitive, academic, and behavioral); and I diagnose disabilities such as learning disabilities, emotional disturbances, intellectual disabilities, and other health impairments. After my assessments

I write Full Individual Evaluation reports and recommendations that I share with the family and school, and I attend Annual, Review, and Dismissal meetings of the students that need evaluation. Robert worked at the Austin Street Homeless Shelter in Dallas, Texas. He was employed through the security department and he does the intake and leave paperwork, as well as enforcement of rules and regulations while on duty. While we have had a diverse spectrum of life experiences, we believe those experiences help us in understanding how great God's love and mercy is to us, and we wish to share our lives with others. We believe that God has given us the experiences so that we would be prepared to serve others as House parents.

## Experience

The Bob Hope School

- Salary \$ 70,000/year
- Educational Diagnostician
- 504 Dyslexia Coordinator
- Oversee the assessment process for school district
- Desegregation of Data and Statistical Analysis
- Plan and carryout cognitive, achievement, and behavioral assessments
- Plan and carryout dyslexia assessments
- Conduct classroom observations to give teachers feedback
- Oversee the RTI process
- Plan, run, attend 504 meetings, and make recommendations to the committee
- Conduct professional development session for school faculty based on the needs to the teachers and students
- Oversee special education laws and regulations are followed
- Write Full Individual Evaluations and present to the ARD committee
- Plan and Chair ARD meetings

Alabama Sherriff's Youth Ranches	February 2017-July 2017
<ul> <li>Cottage Parent in house that can accommodate up to twelve boys ages 6-19</li> </ul>	
Florida Sherriff's Youth Ranches	June 2016-February 2017
<ul> <li>Cottage Parent in house that can accommodate up to ten girls ages 8-17</li> </ul>	
Garland ISD	2012- July 2016
<ul> <li>Educational Diagnostician</li> </ul>	
<ul> <li>In charge of assessment for 2 campuses</li> </ul>	
<ul> <li>Oversee special education laws and regulations are followed</li> </ul>	
<ul> <li>Psychological Assessment and Reports</li> </ul>	

August 2017- February 2018

- Agnew Middle School
- 8<sup>th</sup> grade math and algebra
- Team Leader (7-8 person team)
- Math Department head (7-8 person department)

#### Garland ISD

- 2004-2006 Williams Elementary School
- 4<sup>th</sup> grade departmentalized reading and homeroom science and history
- Team leader
- January 2000-2004 The Classical Center at Brandenburg Middle School
- 2003-2004 6<sup>th</sup> grade social studies and 7<sup>th</sup> grade Texas history
- 2000-2003 6<sup>th</sup> grade reading and English
- Team leader for 6<sup>th</sup> grade team two

## Education

#### Texas A&M-Commerce

Master's Degree in Education, emphasis in Psychology, Special Education, and Educational Diagnostician Certificate

#### Texas A&M-Commerce

Bachelor's Degree in Interdisciplinary Studies with a specialization in Math and Reading

### Certifications

- Math 1-8
- ESL PK-12
- Special Education PK-12
- Elementary 1-8
- Educational Diagnostician- All Level

References:

Shawn and Brandee Webb: Pastors at The Foundry Church 940-465-6816 Danny and Debbie New: Family Friends 214-325-9316 Danny and Chandis Denman: Family Friends 972-475-8552; 3705 Christopher Rowlett, Tx. John Tucci: Principal at O'Banion Middle School 972-279-6103 Kelley MacKay: Special Education Facilitator O'Banion Middle School 972-279-6103 Robin Sumner: Unit Director <u>RSumner@youthranches.org</u> 863-651-6864 \*\*House Parent Supervisor

2006-2012

Jan. 2000-2006

December 2011

December 1999

Resume Robert Helms 972-674-7899 Robert H0205@Yahoo.com

Personal:

Married 50-year-old male, with 3 children grown and out of house, and two grandchildren. In my off time,

I enjoy working around the house, bowling, attending trades fairs, and live sporting events.

Education:

1981-1985- Tascosa High School in Amarillo, Texas, Graduating at Dale County High School in Midland City, Alabama.

1986-1990- Florida State University in Tallahassee, Florida. Awarded Bachelors of Science mechanical engineering. 4 years as member of Football team, earning a 3.2 GPA.

Related Experience: 1-year houseparent experience 17 years total management experience in groups of up to 63 employees 4 years of experience as convenience store manager (6 employees) 2 years as general store manager (8 employees) 5 Years food service management (10 employees) 3 years security management (63 employees) 3 years construction management (22 employees) DOT certification

Work History:

Currently I am a stay at home Pop, taking care of our 2 grandchildren.

February 2017 to July 2017: 15 Ira Hanks Pell City, Alabama 35128 House Parent at the Alabama Sheriff's Youth Ranch Boy's House

July 2016 to February 2017: 3350 State Highway 60 East Bartow, Florida Unit Director Robin Sumner 863-651-6864 RSumner@youthranches.org Villa Director Justin Crymes 386-208-3678 JCrymes@youthranches.org House Parent at the Florida Sheriff's Youth Villa Peace River Girl's House January 2016 to July 2016: Austin Street Homeless Shelter Dallas, Texas

Security Officer, in charge of intake of guest. Checking records to make sure immunizations records and other regulations are followed. Helping the guest with needs they may have, and if the guest have needs the shelter cannot provide, helping them get the information they need to get their needs met.

October 2012 to 2016: Renda Environmental Fort Worth, Texas 817-571-9391 Night shift operations supervisor on Bachman/Elm Fork lake projects. Supervision of up to 22 people at one time. Monitor production and safety, coordinate nightly shift activities, work with city inspectors to ensure project sites remain in city code.

August 2007 to October 2012: Republic Services, Camelot Landfill Lewisville, Texas 972-492-3888 Aug '07 – Jul '09 Scale house Operator: Weigh incoming and outgoing vehicles, inspect waste to assure no hazardous waste is included, produce manifests when necessary, charge and issue receipts

to private paying customers.

Jul '09-October '12: Heavy equipment operator/Heavy equipment mechanic: Daily operations and maintenance of various types of equipment including dozers, rolling compactors, and front end loaders.

May 2004 to August 2007

Guardsmark Security

Conoco Phillips Borger Refinery

Security Administrator: Supervision of 63 Security Officers, Put together schedules for all officers, Maintain security perimeter of major oil refinery. Maintain security of separate departments within perimeter, Conduct background investigation checks on all contractors and visitors, conduct random drug screenings for contractors and company employees, issue PAS cards with encoded security credentials, answer to contractor manager for major oil refiner.

March 2002 to May 2004 Dollar General Stores Borger, Texas General Manager: Supervision of entry level employees, assist in hiring process, oversee retail operations, and ensure customer satisfaction. Putting together work schedules for 8 employees, completing daily paperwork, and submitting to area managers. Communicating with corporate offices on a daily basis.

November 1996 to March 2002 Toot N Totum Food Stores Amarillo, Texas General Manager: Supervision of entry level employees, assist in hiring process, Scheduling for 6 employees, oversee operations, control inventory levels by rotating, ordering, and discarding inventory when needed. 1990-1996 Amarillo, Texas Clements, Texas State Prison

Corrections Officer: Team member of crew overseeing security and facility procedures at a prison housing up to 3000 inmates. Responsible for organization and execution of inmates daily activities within facility including but not limited to work, meeting, meal, commissary, and recreation times. Provide escort to all inmates and visitors of the facility, within the facility. Correct negative actions of all inmates and visitors calling on higher authority when necessary. Log all activity witnessed within facility, and assure efficiency of operations on inmate level.

References:

Robin Sumner: Unit Director <u>RSumner@youthranches.org</u> 863-651-6864 \*House Parent Supervisor Shawn and Brandee Webb: Pastors at The Foundry Church 940-465-6816 Danny and Debbie New: Family Friends 214-325-9316

## 710-20-0018R

## FWBFM History of service in Sebastian County

In 2016 a donation was made from the Curt, Cliff and Opal Young Family Trust to Free Will Baptist Family Ministries to construct a new facility for children in foster care. After receiving some guidance from the Arkansas Department of Children and Family Services regarding housing to serve sibling groups in Area 2, Family Ministries constructed the campus in the growing Chaffee Crossing area. The Young Homes campus, located at 8811 Young Home Drive in Fort Smith, AR includes four, 2,800+/square foot homes with 5 bedrooms and 3 bathrooms, concrete sidewalks and a 25 car paved parking area. The Young Homes operates as a family-like home setting by utilizing house parent couples in each home.

On July 31, 2017 The Young Homes began accepting youth for placement from DCFS for residential treatment services. In 2018 DCFS requested that we license one home on our campus for an emergency shelter and on July 25 we took our first placement under that license. Over the last several months we have served a sibling group of seven children from Sebastian County. In addition to our Residential and Emergency Shelter Licenses, Free Will Baptist Family Ministries also has a Foster Care Placement License from AR Child Welfare Review Board.

Additionally, our campus now includes The Massey Activity Center. In September of 2018 we dedicated a new building to house offices and support staff as well as a multipurpose room. This room is often used for sibling and family visitation, under DCFS supervision as well as trainings and community meetings.

Since the opening of the Young Homes in 2017, we have served 94 children, ages 9 weeks to 17 years from 29 sibling groups. Of those served, 26 have been reunified with family, 29 have been adopted, 9 have gone to kinship placements, 5 moved to foster

homes out of the area and 5 moved to a therapeutic setting. We have served 86 children from Sebastian County and 8 from Logan County. Currently all of Young Homes children are from Sebastian County.

When the emergency shelter home opened, we began with 7 children ages 2 years to 15 years. The need arose for placement of 7 siblings. We placed those children in the emergency shelter setting with the goal of moving them to one of our long term homes. All children placed in the emergency shelter have been from Sebastian County.

FWBFMs Arkansas Programs all received a three year CARF Accreditation in 2019 to assure the families and agencies with whom we serve that we intend to be provide the highest quality care.

710-20-0018R

Specialized Private License Placement Agency – Sebastian Co. Scope of Work

The Free Will Baptist Family Ministries' (FWBFM) Young Homes located in Fort Smith, AR. currently provides stable housing for up to 32 children in foster care in Arkansas. Because of the size of the homes on our campus we are uniquely suited to serve large sibling groups under one roof, regardless of age or gender.

Free Will Baptist Family Ministries is a Private Licensed Placement Agency (PLPA) that will provide services in Sebastian County to children and adolescents in the custody of the Arkansas Department of Human Services. FWBFM PLPA will comply with the Minimum Licensing Standards for Child Welfare Agencies and follow all DCFS policies and procedures. As a Specialized Private Licensed Placement Agency, FWBFM will be responsible for the recruitment, training, licensing, compliance, support and retention of foster homes in Sebastian County. FWBFM will conduct and maintain all necessary background checks, training, PRIDE training for PLPA foster parents and SAFE home studies. The PLPA homes will be monitored, re-evaluated and visited as required by the Minimum Licensing Standards. In addition to the PRIDE training and SAFE home studies, FWBFM will require Relias Evidence Based training program. The Relias program includes Trauma Informed Care, Medication Management, Childhood Development, Defensive Driving, and much more.

The FWBFM PLPA homes will only accept children referred by DCFS from across the state of Arkansas under the Specialized Private Licensed Placement –Sebastian County program. The children served in this program will primarily be large sibling groups of three or more children. When the need arises, some homes will accept children over the age of twelve and children transitioning from a Qualified Residential Treatment Program. FWBFM PLPA Sebastian County homes will serve children ages

0-18, on a 24-hour basis with the use of foster homes and foster parents.

Admission criteria will also include that children must be able to attend school or daycare. Any youth that have already obtained a high school diploma or GED will not be approved for placement. All youth must have a IQ of 70 or above, cannot be a sex offender or fire starter, cannot be physical aggressive (a danger to self or others) or actively psychotic.

FWBM PLPA Sebastian County homes will work closely with DCFS in support of reunifications and achieving permanence for children and youth. FWBFM will follow all DCFS policies on placing siblings together and assisting in weekly visitation of families/siblings and provide transportation of siblings who may be separated.

In the event of a disruption of services by a foster parent(s), the PLPA Homes Administrator, Case Managers, respite house parents and or PRN employees are trained and able to provide direct care services to the youth. In the case of a placement disruption, a thirty day notice will be provided to DCFS unless there is an imminent danger to the child or others.

The FWBFM PLPA homes will provide a family-like setting for children in foster care to meet the need of larger sibling groups in Sebastian County. FWBFM will recruit, train, ensure licensing compliance, support and retain foster families for additional PLPA Sebastian County homes. FWBFM PLPA will make sure all employees complete the necessary background checks, training, homes studies and will monitor all re-evaluations of homes, quarterly visits and meet all licensing requirements and DCFS policy and procedures.

The PLPA Sebastian County homes will be provided the following services in regards to

completing needed assessment for the children served:

- Case Management Services: All clients of the PLPA foster homes are assigned to a FWBFM case manager based on the home where they reside. Case managers are typically available Monday through Friday 8:00AM to 5:00PM but can be reached after hours in case of emergency. Case managers will meet weekly with each child and maintain monthly contact with DCFS to discuss the client's progress, continuing needs and problems when necessary. Case managers are paid employees of FWBFM and are responsible for coordinating the care of all residents of the PLPA homes.
- Educational Services: Children are enrolled in public school in Sebastian County where they have access to educational services as deemed appropriate for each individual child. These schools can accommodate pre-existing IEPs, 504 plans, placement in Alternative Learning Environments (ALEs), speech therapy, occupational therapy, and academic counseling. Children are typically enrolled in school the first school day following their admission to The Young Homes and the school counselors create children's schedules based on their educational history.
- Mental Health Services: All children placed in FWBFM PLPA homes receive community mental health services through Western Arkansas Counseling and Guidance Center (WACGC). Children attend an intake appointment with the school-based therapists and typically remain in school-based services. Referrals can be made for children to be seen by therapists in the outpatient clinic of WACGC if deemed appropriate by FWBFM staff, the school-based therapist, the legal guardian, or if the child requests it themselves. WACGC bills Medicaid for all counseling services provided.
  - All FWBFM employees are trained in Crisis Prevention Intervention and Trauma Informed Care through a certified onsite instructor and utilizing our online RELIAS Evidence Based program.
  - If crisis intervention is needed for a resident WACGC provides support in their office and had a mobile unit for response to our location.
- Medical Services: All residents of FWBFM PLPA homes are established with UAMS West Family Medicine Residency Program for primary care. AHEC doctors can see clients Monday through Thursday from 7:00AM to 6:00PM at the office in Fort Smith. The frequency of services provided is determined by the child's physician, but all children are seen at least yearly. All medical services are billed by the provider through Medicaid.
  - **Emergency Medical Care:** If a medical emergency arises and a child cannot be properly cared for at one of the local clinics, the FWBFM PLPA

homes staff can transport children to the nearest emergency room. Options for emergency medical include but are not limited to:

- Mercy ER Fort Smith, AR
- Baptist ER Fort Smith, AR
- Dental Services: All residents of the PLPA homes are seen by Dr. Bishop for dental services at Bishop Family Dentistry. Dr. Bishop and staff may deem it appropriate to make outside referrals to specialists depending on each child's needs and the PLPA homes does accommodate these referrals. The frequency of services provided is determined by Dr. Bishop and his staff. Appointments can be scheduled Monday through Thursday 8:00AM to 5:00PM and Friday 8:00AM to 2:00PM. All dental services are billed by the provider through Medicaid.
- Vision Services: All residents of the PLPA homes are seen for regular vision exams with Ennen Eye Group of Fort Smith. Glasses are prescribed as needed. The frequency of services provided is determined by the doctor and his staff but all children are seen at least yearly. Appointments can be scheduled Monday through Friday from 8:00AM to 5:30PM.
- Recreational Services: All residents of the PLPA homes have the opportunity to participate in school-sanctioned or community-based activities such as athletics, band, cheerleading, and any student clubs or organizations.
- Sibling and family visitation FWBFM will work with DCFS in arranging and scheduling visitation for youth that may not be placed together. FWBFM will allow onsite visits and will provide transportation as needed. FWBFM will support DCFS in reuniting siblings that have been separated by placing them together.
- Religious Services: All residents of the PLPA homes are given the opportunity to participate in church services, bible studies, and devotionals both within The Young Homes and at local churches. Participation is not required nor is it withheld as a punishment.
- Employment Services: All residents of the PLPA homes who are 16 years of age or older are encouraged, but not required, to seek employment within the community to increase independence and access to important life skills. The Young Homes staff assist with transportation as needed.
  - All the PLPA homes residents age 14 and older attend monthly life skills workshops conducted by DCFS to prepare children for independence.
- Structured Analysis Family Evaluation (SAFE) studies will be done by FWBFM and will ensure each foster home submission has a copy of the SAFE home study along with the completed template when submitting requests to open a new home and when re-evaluating a home.
- Parent Resources for Information, Development, and Education (PRIDE) trainings will be conducted by FWBFM along with other approved trainings for each foster parent and FWBFM staff. Support Services will be provided by FWBFM to each foster home.

FWBFM PLPA will meet the minimum Performance Standards and will comply with all Child Welfare Licensing Standards.

FWBFM will provide a monthly report to the local DCFS county office and the BTU by the 10<sup>th</sup> working day of each month for the preceding month. *The monthly progress report shall contain the following:* Progress toward goals stated in the treatment plan, Medical visits, Educational issues, Summary of incident reports, Contact with family, Court involvement and Independent living skills provided to the youth (frequency and topics covered). FWBFM will maintain contact with each DCFS Family Service Worker for each child served.

FWBFM will invoice DCFS for payment of services by using the on-line Provider Invoice Entry (PIE) system. Monthly billing will be submitted to the Foster Care Manager by the 10<sup>th</sup> day of the following month. A monthly report will be attached to the billing invoice that lists all admissions, discharges, unplanned discharges and current youth status. FWBFM employees are mandated reporters and will perform duties as such when there is reasonable cause to suspect that a child has been subjected to child maltreatment, died as a result of child maltreatment, died suddenly and unexpectedly, observes a child being subjected to conditions or circumstances that would reasonable result in child maltreatment or any other type of suspected maltreatment.

All FWBFM employees are trained in report Child Maltreatment and are not required to have a supervisor permission any notification before reporting maltreatment to the Hotline.

FWBFM will comply with the terms of DHS Organizational or Personal Conflict of

Interest. FWBFM will disclose all actual, apparent, or potential conflicts of interest to DHS within five (5) days of having knowledge of them.

FWBFM will provide a ninety (90) day transition planning prior to ending a contract with DHS. The transition plan will include provisions for the delivery of all proprietary data collected and or created during the life of the contract to DHS thirty (30) days prior to the contract end. Any data not collected shall be delivered to DHS no more than fifteen (15) days following the contract end date.

FWBFM policies 07:006.1, 07:007 and 07:008 states record preservation and maintaining confidentiality is secured by a technology and system plan and intellectual property copyrights. Client records are maintained in locked file cabinets for 7 years past discharge date from FWBFM.

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710-20-0018R

FWBFM PLPA Sebastian County Program Description

Free Will Baptist Family Ministries is a Specialized Private Licensed Placement Agency and will provide foster care services in family homes for children who cannot be maintained in their own homes and have been placed in foster care. FWBFM will also utilize the current Young Homes by providing stable foster homes for children and youth statewide that are in the custody of Department of Human Services, Division of Children and Family Services in Arkansas. Because of the size of the homes on our campus we are uniquely suited to serve large sibling groups under one roof, regardless of age or gender. The PLPA Homes will serve males and females ages 0-18 in order to accommodate larger sibling groups on a 24 hour basis in a family-like setting home. The FWBFM PLPA homes will only accept children referred by DCFS from across the state of Arkansas under the Specialized Private Licensed Placement program. The children served in this program will primarily be large sibling groups of three or more children. If the need arises, some homes will accept children over the age of twelve and children transitioning from a Qualified Residential Treatment Program. FWBFM PLPA homes will serve children ages 0-18, on a 24-hour basis within a family-like setting.

Admission criteria will also include that children must be able to attend school or daycare. Any youth that have already obtained a high school diploma or GED will not be approved for placement. All youth must have a IQ of 70 or above, cannot be a sex offender or fire starter, cannot be physical aggressive (a danger to self or others) or actively psychotic.

Each client will have a bedroom that meets Arkansas Child Welfare Licensing Standards. Children are at times placed in a room with a roommate which is determined by appropriateness of fit. There are bathrooms and shower rooms in each home that provide adequate privacy for our residents. Each room has ample closet and dresser space for each resident. Children are placed with their sibling group, then by gender and age as well when deciding on appropriate placement.

Each PLPA home is responsible for the shopping, preparation and serving of the meals for their home. Family meals allow the siblings in our care to interact in the way they might outside of care. Our children all receive lunch through the Public Schools they attend.

Each FWBFM PLPA homes will operate individually. The foster families will be responsible for their own vehicle, a budget and a family schedule. The portion of FWBFMs monthly contract payment will be given to Foster Parents (a minimum of thirty-four percent (34%) of the total monthly payment per client paid to Contractor).

#### Case management resources:

FWBFM case managers will work with DCFS and maintain a minimum of monthly contact with the Family Service Worker to discuss client's progress, continuing needs, and problem areas when appropriate. Case Managers will maintain client specific case plans developed in accordance with recommendations made by a physician, licensed professional or DCFS staff involved in the care of the child. Monthly reports will be submitted to clients FSW. During visits our Case Managers have a chance to see DCFS staff and discuss a child's progress as well. FWBFM staff develops a relationship with the Family Support Workers and Program Assistants from DCFS in an effort to limit disruption and allow stability for our children. In addition the FSW has a central location to visit with the children they serve by using our conference

room, playground or meeting in the home.

Our Case Manager have a unique opportunity to support families in reunification. We can offer connections to resources and support as they move toward their goal. When visits take place on our campus we have the chance to develop a relationship that continues when the visits are unsupervised. Families learn they can reach out to us for additional support and information.

Each child will be referred for counseling services at a frequency that is determined to be appropriate by the licensed therapists employed by Western Arkansas Counseling and Guidance Center. Administrative staff attend periodic trainings which encourages interaction with other professionals in the field as well as increased training in relevant topics.

FWBFM has company vehicles that are used by the case manager as well as other staff to ensue appropriate and timely transportation to scheduled appointments, court, staffing, sibling and family visits, or other necessary events.

#### **Contract Requirements:**

FWBFM PLPA foster parents will receive PRIDE training as well as Relias Evidence Based program which includes multiple trauma-informed trainings that are relevant to the children we serve and regularly updated through their system to reflect current knowledge/research. FWBFM will conduct and maintain all necessary background checks, training, PRIDE training for PLPA foster parents and SAFE home studies. The PLPA homes will be monitored, re-evaluated and visited as required by the Minimum Licensing Standards. In addition to the PRIDE training and SAFE home studies, FWBFM will require Relias Evidence Based training program. The Relias program includes Trauma Informed Care, Medication Management, Childhood Development, Defensive Driving, and much more.

FWBFM PLPA will ensure that all individuals have cleared an Arkansas State Police criminal background check, Arkansas Child Maltreatment Registry check, a Vehicle Safety Check (i.e., driving record), and an FBI fingerprint-based criminal background check and, out-of-state child maltreatment investigations if required. Such checks will be repeated every two (2) years as the standards require.

Each FWBFM PLPA foster family will be responsible for their own reliable means of transportation and or vehicle.

FWBFM will notify the DCFS Foster Care Program Manager within seventy-two (72) hours of any changes in the business entity, which include but are not limited to, business name change, new location of business, new telephone numbers and contact person. FWBFM will notify DCFS within seventy-two (72) hours of any changes in personnel impacting the contracted services and provide documentation to DCFS of new personnel with their qualifications prior to delivery of services.

FWBFM will submit a monthly report to DCFS by the tenth (10) working day of the month for the preceding month that includes but is not limited to the following information: names of referral received by date, current children who are in placement, reasons for discharges on each child, current agency concerns. FWBFM will submit monthly billing invoices through the online CHRIS system by the tenth (10) day of the month. FWBFM will submit a certificate of compliance on all performance indicators with the monthly billing. FWBFM will maintain confidentially and record retention.

#### **Collaboration:**

The monthly updates to DCFS and the quarterly IPP represent our collaboration with our residents in setting goals and monitoring progress while at FWBFM. Residents participate in the development of their initial treatment plan as well as all quarterly updates. All residents also work with the case manager to complete the Social History within one week of their admission. This allows them the opportunity to give information about their family/support system from their perspective. The staff also include input from all providers in the development of these documents to ensure accuracy and promote best practice. All of these documents are kept in the residents' file in the case manager office and children can review these documents if requested.

Collaboration continues as the children in our care progress. Meeting with schools, therapists, coaches, church group leaders, DCFS staff and community members to assure that children have support in many different aspects of their lives.

#### **Increasing Support:**

All residents are allowed and encouraged to participate in community activities to foster a sense of belonging and support while placed here – some have participated in: football, basketball, volleyball, baseball, band, youth leadership, gymnastics, dance, piano lessons, life skills classes, jobs at local businesses, church, youth camps/outings, etc. There are also members of our community who volunteer as mentors and homework helpers to provide community support in a more individualized way.

As Chaffee Crossing neighbors, Arkansas School of Osteopathic Medicine groups have provided mentors and tutors for the children served at The Young Homes. Additionally, we have partnered with The University of Arkansas at Fort Smith Social Work program as a site for their students to work their internships.