



## Files Exchange Job Aid For Health Care Innovation (HCI)

### 1. Log in to the portal using

<https://portal.mmis.arkansas.gov/armedicaid/provider/Home/tabid/135/Default.aspx>

Arkansas Provider Portal.

Go to the portal landing page and log in using your **User ID** and **password**. If you do not have a User ID and password, click **Register Now**, or see the JOB+AID “**Registering on the Portal**.”

If you have already logged in, skip to step 2.

**ARMedicaid** [Contact Us](#) | [Login](#)  
[Español](#) | [Other](#)

Home Friday 09/25/2020 11:47 AM CST

**Login** ?

**\*User ID**

**Log In**

[Forgot User ID?](#)

[Register Now](#)

[Where do I enter my password?](#)

**What can you do in the Provider Portal**

Through this secure and easy to use internet portal, healthcare providers can submit claims and inquire on the status of their claims, inquire on a patient's eligibility, upload files containing 837 transactions, and search for another provider. In addition, healthcare providers can use this site to locate claim forms, provider participation materials and other health plan information and resources.

FAQs
Links and Tools
Learn More About

[Help us provide better service to you! Click here to give us your feedback.](#)

[Website Requirements](#)

**Protect Your Privacy!**  
Always log off and close all of your browser windows

**Would you like to enroll as a Provider or a Trading Partner?**

[Provider Trading Partner](#)

Looking for a Doctor or Hospital near you?



2. Click on the Files Exchange tab.

Home Eligibility Claims Care Management **Files Exchange** Resources

Home Tuesday 01/11/2022 09:40 AM CST

Provider Name PCP PROVIDER Role IDs Provider - In Network - 111111112 (NP)

**User Details**  
 Welcome PCP Provider  
 My Profile  
 Manage Accounts

**Provider**  
 Name PCP PROVIDER  
 Provider ID 111111112 (NPI)  
 Revalidation Date 03/01/2022

**Provider Services**  
 Search Payment History  
 MAPIR

**Welcome Health Care Professional!**

Contact Us  
 Secure Correspondence

All Claim Inquiries should be submitted to the following Address:  
 Claims  
 Gainwell Technologies  
 PO BOX 8034  
 LITTLE ROCK, AR 72203

We are committed to make it easier for physicians and other providers to perform their business. In addition to providing the ability to verify member eligibility and submit claims, our secure site provides access to benefits, answers to frequently asked questions, and the ability to search for providers.

Help us provide better service to you! Click here to give us your feedback  
 Authenticare Demo - For Personal Care Providers required to participate in Electronic Visit Verification

3. To access Health Care Innovation (HCI)

Click on the link below.

ARMedicaid Contact Us | Logout

Home Eligibility Claims Care Management **Files Exchange** Resources

Provider Downloads | Health Care Innovation - Document Retrieval System

Files Exchange Wednesday 09/02/2020 11:10 AM CST

Provider Name Role IDs

**Files Exchange**  
 Provider Downloads  
 Health Care Innovation - Document Retrieval System



For more information call 1-800-457-4454



4. Click Document Type in the drop-down box.

ARMedicaid [Contact Us](#) | [Logout](#)

Home Eligibility Claims Care Management Provider Functions Files Exchange Resources

Provider Downloads | Health Care Innovation – Document Retrieval System

[Files Exchange](#) > Health Care Innovation – Document Retrieval System Friday 09/25/2020 09:40 AM CST

Provider Name  Role IDs

Health Care Innovation – Document Retrieval System [?](#)

Select document type from the drop-down box to display report list.

**Document Type**

- BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES
- EPISODES OF CARE - COLON/TONSIL PERFORMANCE PAP REPORT
- EPISODES OF CARE - COLON/TONSIL RECONCILIATION PAP REPORT
- EPISODES OF CARE - INFORMATIONAL PAP REPORT
- EPISODES OF CARE - PERFORMANCE PAP REPORT
- EPISODES OF CARE - RECONCILIATION PAP REPORT

[Click here for information and assistance.](#)

5. Select the appropriate report you wish to view/print.

See examples below:

ARMedicaid [Contact Us](#) | [Logout](#)

Home Eligibility Claims Care Management Provider Functions Files Exchange Resources

Provider Downloads | Health Care Innovation – Document Retrieval System

[Files Exchange](#) > Health Care Innovation – Document Retrieval System Friday 09/25/2020 09:41 AM CST

Provider Name  Role IDs

Health Care Innovation – Document Retrieval System [?](#)

Select document type from the drop-down box to display report list.

**Document Type** BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES ▾

**Retrieved Documents**

Click the **Document Type** to open one of the documents listed below.

Document Date	Document Type	File Type	File Size
09/04/2020	<a href="#">BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES</a>	DOC	133 KB
09/04/2020	<a href="#">BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES</a>	DOCX	377 KB
09/04/2020	<a href="#">BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES</a>	PDF	2502 KB
09/04/2020	<a href="#">BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES</a>	PPT	101 KB
09/04/2020	<a href="#">BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES</a>	PPTX	33 KB
09/04/2020	<a href="#">BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES</a>	TXT	0 KB
09/04/2020	<a href="#">BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES</a>	XLSX	19 KB
09/04/2020	<a href="#">BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES</a>	XLSM	19 KB
09/04/2020	<a href="#">BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES</a>	ZIP	0 KB

Number of Documents Listed 9

[Click here for information and assistance.](#)



Provider Name  Role IDs

Health Care Innovation – Document Retrieval System

Select document type from the drop-down box to display report list.

Document Type

Retrieved Documents

Click the **Document Type** to open one of the documents listed below.

Document Date	Document Type	File Type	File Size
09/04/2020	<a href="#">EPISODES OF CARE - INFORMATIONAL PAP REPORT</a>	DOC	133 KB
09/04/2020	<a href="#">EPISODES OF CARE - INFORMATIONAL PAP REPORT</a>	DOCX	377 KB
09/04/2020	<a href="#">EPISODES OF CARE - INFORMATIONAL PAP REPORT</a>	PDF	2502 KB
09/04/2020	<a href="#">EPISODES OF CARE - INFORMATIONAL PAP REPORT</a>	PPT	101 KB
09/04/2020	<a href="#">EPISODES OF CARE - INFORMATIONAL PAP REPORT</a>	PPTX	33 KB
09/04/2020	<a href="#">EPISODES OF CARE - INFORMATIONAL PAP REPORT</a>	TXT	0 KB
09/04/2020	<a href="#">EPISODES OF CARE - INFORMATIONAL PAP REPORT</a>	XLSX	19 KB
09/04/2020	<a href="#">EPISODES OF CARE - INFORMATIONAL PAP REPORT</a>	XLSM	19 KB
09/04/2020	<a href="#">EPISODES OF CARE - INFORMATIONAL PAP REPORT</a>	ZIP	0 KB

Number of Documents Listed 9

[Click here for information and assistance.](#)

**Note: These reports were formerly housed on the AHIN system. Reports will be available quarterly.**