Provider Portal: Treatment History

ARMedicaid

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Home

Home   Tuesday 08/02/2016 10:30 AM CST

Login   ?
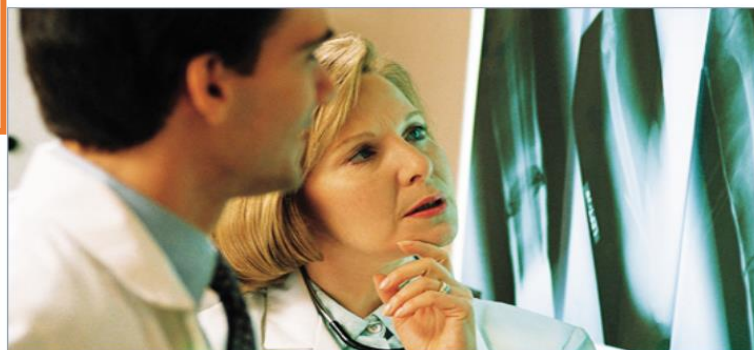
*User ID

[   ]

[Log In]

Forgot User ID?

Register Now

Where do I enter my password?

What can you do in the Provider Portal
Through this secure and easy to use internet portal, healthcare providers can submit claims and inquire on the status of their claims, inquire on a patient's eligibility, upload files containing 837 transactions, and search for another provider. In addition, healthcare providers can use this site to locate claim forms, provider participation materials and other health plan information and resources.

Protect Your Privacy!
Always log off and close all of your browser windows

Would you like to enroll as a Provider or a Trading Partner?

Provider
Trading Partner

Looking for a Doctor or Hospital near you?

Search Providers

DHS-703 form

Fill out Medical Eligibility Application
Check Status of Medical Eligibility

| FAQs | Links and Tools | Learn More About |

Help us provide better service to you! Click here to give us your feedback.

Website Requirements

Provider Manual

1. Go to the portal landing page and log in using your **User ID** and **password**. If you do not have a User ID and password, click **Register Now** or see the JOB+AID "**Registering on the Portal**."

   If you have already logged in, skip to **step 2**.

2. Click on the **Eligibility** tab.

3. Click **Treatment History** link.

4. There are three options for viewing treatment history. Select **State Medical**, **State Dental** or **RSPMI**.

   State Medical: This search feature retrieves paid claim records for a particular beneficiary ID in the timeframe submitted. Enter the **Beneficiary ID**, **Service From Date**, **To Date** and **Procedure Code Type**. All fields are required.

   Check **Lifetime** to view treatment history for the procedure identified over the lifetime of the patient. Click **Search**.

NOTE: Enter the Beneficiary's current ID to get the most complete treatment history. If you are unsure if the ID you have is the most current, use Eligibility Verification to get the current ID.

afmc | **gainwell** | **ARKANSAS DEPARTMENT OF HUMAN SERVICES**

For more information call **1-800-457-4454**

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5. **State Dental**: This search feature retrieves paid claim records for a particular beneficiary ID in the timeframe submitted. Enter the **Beneficiary ID** *(required)*. Next, enter **Procedure Code** *(optional)*, **Date of Service** *(optional)* and **Tooth#/Letter** *(optional)*. Click **Search**.

6. **RSPMI**: This search feature retrieves RSPMI visits per state fiscal year for current and prior state fiscal year. Enter the **Beneficiary ID**, then click **Search**.

7. Once you enter the information, you will receive the results. An example of the results are as follows:

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Search Treatment History

State Medical | State Dental | RSPMI

The * (in red) indicates required fields when the ADD button is selected.

This search feature retrieves PAID claim records for a particular Beneficiary ID as of the timeframe submitted.

Enter the Beneficiary ID, Date of Service, and Procedure Code or Tooth Number, then click **Search**. Click **Reset** to clear all fields.

Beneficiary Information

*Beneficiary ID

Service Information

Either Procedure Code or Tooth Number is required.

Procedure Code ⊖   *Date of Service Past 1 Year ▾

Tooth#/Letter Any Tooth ▾

Search   **Reset**

Search Results

For Treatment Detail, click on any procedure code.

Total Records: 1

Service Date ▼	Procedure Code	Tooth#/Letter	Oral Cavity Area	Tooth Surface
09/05/2018	D0120			

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8. If you click on the blue hyperlink under "Procedure Code," it will give you additional information regarding the history of the results.