OFFICIAL BID PRICE SHEET

FIXED Monthly Rate
\$ 19,490

By my signature below, I certify that the aforementioned statements are true and correct and that I accept the Terms and Conditions as presented in this bid, and that I am authorized by the respondent to submit this bid on his/her behalf.

Date: 05/06/2019

Title: CEO

AUTHORIZATION SIGNATURE

Signature:

Vendor Name: Ozark Guidance Center Inc.

Printed Name: Laura Tyler, PhD, LPC

Dawn A Type



STATE OF ARKANSAS PROFESSIONAL CONSULTANT SERVICES CONTRACT

CONTRACT#								
	710-19-1026	3R	5	FEDERAL	I.D. #	71-04168	369	
VENDOR #	100162886			MINORITY	VENDOR	YES	NO	
. PROCUREMEN		ox below for the m	ethod of pr	rocurement	for this cor	ntract:		
Sole Sol	vernmental urce by Justifi urce by Law	Request for Pi Emergency cation(Justification m Act #	•		Invitation	for Bid ce by Inte		or Qualifications ve Contract I
TERM DATES:	Dy Law							140
The term of th	is agreement :	shall begin on	07/01/20 (mm/dd/yy		nd shall end	l on	06/30/20 (mm/dd/yy	
State of Arkan		fter referred to as	the agency	and vendo	r is herein a	fter referi	ed to as th	e Vendor.
	SED O MANE	0740 0110 011						
AGENCY NUME	SER & NAME	0710-DHS Div	ision of Ag	ging and A	Adult Servi	ces		Service Bureau
AGENCY NUME VENDOR NAME		Ozark Guidano			Adult Servi	ces		Service Bureau
		Ozark Guidano	ce Center			ces		Service Bureau
VENDOR NAME			ce Center Springdale		766-6430	ces		Service Bureau

4B. CALCULATIONS OF COMPENSATION:

For work to be accomplished under this agreement, the Vendor agrees to provide the personnel at the rates scheduled for each level of consulting personnel as listed herein. Calculations of compensation and reimbursable expenses shall only be listed in this section. If additional space is required, a continuation sheet may be used as an attachment.

LEVEL OF PERSONNEL	NUMBER	COMPENSATION RATE	TOTAL FOR LEVEL
DASEP Educators	4.28	\$36,192.75	\$ 154,905.00
DASEP Coordinator	.1	\$83695	\$ 8,370.00
Scheduler/Receptionist	.3	\$27,906	\$ 8,370.00

Total compensation exclusive of expense reimbursement

\$ 171,645.00

REIMBURSABLE EXPENSES ITEM (Specify)	ESTIMATED RATE OF REIMB.	TOTAL
Training, Supplies, Phone, Internet, Mileage expenses	\$20,825	\$ 20,825.00
Facility Maintenance and Rent	\$22,700	\$ 22,700.00
Indirect costs	\$18,710	\$ 18,710.00

Total reimbursable expenses

\$62,235.00

\$ 233,880.00

Total compensation inclusive of expense reimbursement

STATE OF ARKANSAS PROFESSIONAL CONSULTANT SERVICES CONTRACT

Contract	#:710-19-1026R	
Contract	# 110-19-10201	

5. SOURCE OF FUNDS:

Complete appropriate box(es) below to total 100% of the funding in this contract. You may use an attachment if needed.

Fund Source	Identify Source of Funds*	Fund	Fund Center	Amount of Funding	% of Total Contract Cost
Federal Funds					
State Funds**					
Cash Funds					
Trust Funds					
Other Funds					
		•	TOTALS	\$ 0.00	0.0

^{*} MUST BE SPECIFIC (i.e. fees, tuition, agricultural sales, bond proceeds, donations, etc.)

6. RENDERING OF COMPENSATION:

The method(s) of rendering compensation and/or evaluation of satisfactory achievement toward attainment of the agreement listed herein is as follows, or in attachment no. _____ to this agreement.

Payment shall be made after services are rendered and an invoice received.

7. OBJECTIVES AND SCOPE:

State description of services, objectives, and scope to be provided. (DO NOT USE "SEE ATTACHED")

OGC will offer DASEP in all 8 counties for DWI/DUI cases. The staff will complete pre-sentence screening and reports for each case to the judge using DAABHS approved screening instruments. OGC will make recommendations to the court and provide educational services according to DASEP Guidelines with a standard curriculum that is approved by DBHS. We will issue Certification of Completion upon completion and education regarding DWI/DUI laws and other topics in the local communities.

8. PERFORMANCE STANDARDS:

List Performance standards for the term of the contract. (If necessary, use attachments)

See Attachment OGC will meet Performance Based standards based upon modifications. See Attachment 1.

^{** &}quot;State Funds" is defined as and deemed State General Revenue Dollars. If other state funds are being used such as tobacco funds, general improvement funds, etc., these should be noted. Special revenue funds from taxes or fees generated for the agencies should be shown as "Other" and the actual source of the funds should be clarified in the "Identify Source of Funds."

		ARKANS	SAS CULTANT SERVICES CONTRACT	Contract # : 710-19-1026R
9.		HMENTS:	ents to this contract by attachment number:	
			ansas Department of Human Services Performance	e Based Contracting Requirements
			SEP STAFF LIST	
	Attach	ment 3: Deta	ailed Cost Sheet	
10.	CERT	IFICATION (<u>OF VENDOR</u>	
	A.	"I,	Laura H. Tyler (Vendor)	CEO (Title)
		time emp monetary Where th not apply	loyee of any State agency of the State of Arkar benefits which would be in violation of the lav e Vendor is a widely-held public corporation, th to any regular corporate dividends paid to a s and who owns less than ten percent (10%) of	ne term 'direct or indirect monetary benefits' "shall tockholder of said corporation who is also a State
	B.	List any o applicable "N/A" or '	other contracts or subcontracts you have with a e to contracts between Arkansas state agencies 'None")	any other state government entities. (Not s) (If no contracts or subcontracts, please put
		MHBG Adı STR-MAT,	Client & Community Services Grant, Crisis Service ults - Crisis Services, MHBG Child - Crisis Service FORP, Forensic Evaluations, Counseling Service erapeutic Foster Care, Counseling Services – Adu	s, CASSP, SSBG / TXX, DASÉP, CACFP, CSATS, s – SABG
	C.	Are you o engaged "None")	currently engaged in any legal controversies wi in any controversy with any Arkansas state ago	th any state agencies or represent any clients ency? (If no controversies, please put "N/A" or
		None		
	D.	those per contract. submit the purposes contractor	s, be employees or independent contractors op	te agency at the time of the execution of the execution of the contract, the Vendor shall ney become known. Such persons shall, for all

NAME	RELATIONSHIP
see Attachment 2	

The agency shall exercise no managerial responsibilities over the Vendor or his employees. E. In carrying out this contract, it is expressly agreed that there is no employment relationship between the contracting parties. 08/01/15

STATE OF ARKANSAS

PROFESSIONAL CONSULTANT SERVICES CONTRACT

Contract #:710-19-1026R

11. DISCLOSURE REQUIRED BY EXECUTIVE ORDER 98-04:

Any contract or amendment to a contract executed by an agency which exceeds \$25,000 shall require the Vendor to disclose information as required under the terms of Executive Order 98-04 and the Regulations pursuant thereto. The Vendor shall also require the subcontractor to disclose the same information. The Contract and Grant Disclosure and Certification Form (Form PCS-D attachment II-10.3) shall be used for this purpose.

Contracts with another government entity such as a state agency, public education institution, federal government entity, or body of a local government are exempt from disclosure requirements.

The failure of any person or entity to disclose as required under any term of Executive Order 98-04, or the violation of any rule, regulation or policy promulgated by the Department of Finance and Administration pursuant to this Order, shall be considered a material breach of the terms of the contract, lease, purchase agreement, or grant and shall subject the party failing to disclose, or in violation, to all legal remedies available to the Agency under the provisions of existing law.

12. CANCELLATION CLAUSES

A. NON-APPROPRIATION CLAUSE PURSUANT TO §19-11-1012(11):

"In the event the State of Arkansas fails to appropriate funds or make monies available for any biennial periodcovered by the term of this contract for the services to be provided by the Vendor, this contract shall be terminated on the last day of the last biennial period for which funds were appropriated or monies made available for such purposes."

"This provision shall not be construed to abridge any other right of termination the agency may have."

B. CONVENIENCE CLAUSE:

In the event the State no longer needs the service or commodity specified in the contract or purchase order due to program changes, changes in laws, rules, or regulations, relocation of offices, the State may cancel the contract or purchase order by giving the vendor written notice of such cancellation 30 days prior to the date of cancellation.

13. TERMS

The term of this agreement begins on the date in <u>SECTION 2</u> and will end on the date in <u>SECTION 2</u>, and/or as agreed to separately in writing by both parties.

This contract may be extended until $\underline{06/30/2026}$ (mm/dd/yyyy), in accordance with the terms stated in the Procurement, by written mutual agreement of both parties and subject to: approval of the Arkansas Department of Finance and Administration/Director of Office of State Procurement, appropriation of necessary funding, and review by any necessary state or federal authority.

Contracts will require review by Legislative Council or Joint Budget Committee <u>prior to the approval of the Department of Finance and Administration/Director of Office of State Procurement and before the execution</u> date if the total initial contract amount or the total projected amount is greater than or equal to \$50,000, including any amendments or possible extensions.

Any amendment which increases the dollar amount or involves major changes in the objectives and scope of the contract will require review by Legislative Council or Joint Budget Committee.

14. AUTHORITY

- A. This contract shall be governed by the Laws of the State of Arkansas as interpreted by the Attorney General of the State of Arkansas and shall be in accordance with the intent of Arkansas Code Annotated §19-11-1001 et seq.
- B. Any legislation that may be enacted subsequent to the date of this agreement, which may cause all or any part of the agreement to be in conflict with the laws of the State of Arkansas, will be given proper consideration if and when this contract is renewed or extended; the contract will be altered to comply with the then applicable laws.

Contract # : 710-19-1026R

DATE

15. AGENCY CONTACTS FOR QUESTION(S) REGARDING THIS CONTRACT:

	Guidance Center 30 Springdale AR, 72766-6430	TITLE Arkansas Department of Human Services Division of Aging and Adult Services PO Box 1437 Slot	
CEO	Guidance Center	Arkansas Department of Human Services	
CEO	Suidana Contor	TITLE	
CEO			
XUI	DATE	AGENCY DIRECTOR	DATE
	US 05/06/2019		
	NATURES:	PAY THE OBLIGATIONS WHEN THEY BECOM	E DUE.
	ENCY SIGNATURE CERTIFIES NO OBLIGATION		- D.U
_	(Telephone #)	(Email)	
	(479) 750-2020	jared.sparks@ozarkguidance.org	
	(Name)	(Title)	
_	Contact #3 – Agency Representative Director or Co	ritical Contact (for time sensitive questions and response. Vice President of Clinical Services and Comp	
	(Telephone #)	(Email)	
_	(479) 750-2020	libby.bier@ozarkguidance.org	
	(Name)	(Title)	
	Libby Bier	Director of Substance Abuse and Recovery S	Services
_(Contact #2 - Agency Representative with knowled	ge of this project (for general questions and respon	nses)
	(Telephone #)	(Email)	
	(479) 750-2020	john.ryan@ozarkguidance.org	
	(Name)	(Title)	
_		Chief Operations Officer	

DEPARTMENT OF FINANCE AND ADMINISTRATION

APPROVED:

ATTACHMENT 1

ARKANSAS DEPARTMENT OF HUMAN SERVICES PERFORMANCE BASED CONTRACTING

Pursuant to Ark. Code Ann. 19-11-1010 et. seq., the selected contractor shall comply with performance-based standards. Following are the performance-based standards that will be a part of the contract and with which the contractor must comply for acceptable performance to occur under the contract.

- The contractor must comply with all statutes, regulations, codes, ordinances, and licensure or certification requirements applicable to the contractor or to the contractor's agents and employees and to the subject matter of the contract. Failure to comply shall be deemed unacceptable performance.
- II. Except as otherwise required by law, the contractor agrees to hold the contracting Division/Office harmless and to indemnify the contracting Division/Office for any additional costs of alternatively accomplishing the goals of the contract, as well as any liability, including liability for costs or fees, which the contracting Division/Office may sustain as a result of the contractor's performance or lack of performance.
- III. During the term of the contract, the division/office will complete sufficient performance evaluation(s) to determine if the contractor's performance is acceptable.
- IV. The State **shall** have the right to modify, add, or delete Performance Standards throughout the term of the contract, should the State determine it is in its best interest to do so. Any changes or additions to performance standards will be made in good faith following acceptable industry standards, and may include the input of the vendor so as to establish standards that are reasonably achievable
- V. The contract program deliverables and performance indicators to be performed by the contractor are:

Service Criteria

A. Program Services

Vendor shall, in accordance with applicable law, provide effective, high-quality judicial screening, recommendation, and reporting services for all individuals who are charged with Driving While Intoxicated/ Driving Under the Influence (DWI/DUI).

Acceptable Performance

- 1. Vendor shall make appropriate recommendations to the court, as required by law, to assist the court in determining whether an individual upon adjudication of guilt should receive DWI/DUI education or be referred to a state approved treatment program. Vendor shall be present in court when DWI/DUI cases are presented.
- 2. Vendor shall effectively and in accordance with applicable law screen each DWI/DUI offender who is referred by the court for screening. Each offender shall be administered the Alcohol Use Questionnaire (AUQ), the Self-Administered Simple Screening Instrument (SASSI), or other approved screening instruments approved in writing by the Division Aging Adult and Behavioral Health Services (DAABHS).
- 3. Vendor shall, based upon screening performed, prepare an accurate Pre-Sentence Screening Report (PSSR) for each DWI/DUI offender referred for screening.
- 4. Vendor shall present judges with the findings of the PSSR for each DWI/DUI offender who was screened.
- 5. Vendor shall provide the court with recommendations based on the results of the PSSR, a client interview and a DBHS approved screening tool i.e., the DAABHS-approved SASSI, AUQ.
- 6. Vendor shall submit a monthly report that lists the number of offenders screened and education and/or treatment recommendations.

Damages for Insufficient Performanceⁱⁱ

- The Vendor may be issued a written warning for unacceptable performance and may be required to submit and implement a Corrective Action Plan (CAP) acceptable to the Division of Aging Adult and Behavioral Health Services (DAABHS).
- 2. A ten percent (10%) penalty may be assessed in the following months' payment to the Vendor for each failure to comply with Service Criteria and Acceptable Performance Standards. The total penalty shall be calculated based on the total payment for the identified month in which the deficiency took place.
- Further instances of unacceptable performance may result in the issuance of a below standard Vendor Performance Report (VPR). Repeated failure to meet performance may result in contract termination.

Service Criteria	Acceptable Performance	Damages for Insufficient Performance ⁱⁱ
	This report shall also list the courts where the offenders appeared.	
	7. Vendor shall submit any other monthly reports requested by the Arkansas Department of Human Services (DHS) related to performance of these Performance Indicators in a format acceptable to DAABHS and containing information required by DAABHS.	
	8. Vendor shall provide educational services according to DASEP Guidelines for individuals who are charged with DWI/DUI. These classes must utilize a standard curriculum that is approved by DBHS-Substance Abuse Treatment Services (see attachment H).	
	9. Vendor shall perform any and all other tasks including, but not limited to, providing additional reports, changes in curriculum, etc. to provide the Deliverable in an effective and high-quality manner as set forth in the IFB.	
B. Program Services Vendor shall provide effective, high-quality education services for all individuals who are charged with the offense of DWI/DUI.	Vendor shall provide educational materials using the ADAP curriculum Vendor shall administer both a pre-test and post-test to all offenders to determine whether or not there has been a measurable gain in knowledge. Vendor shall submit a monthly report that indicates	1. The Vendor may be issued a written warning for unacceptable performance and may be required to submit and implement a Corrective Action Plan (CAP) acceptable to the Division of Aging Adult and Behavioral Health Services
	the pre-test and post-test scores and the percentage of increase in those scored. 4. Vendor shall perform any and all other tasks including, but not limited to, providing	Health Services (DAABHS). 2. A ten percent (10%) penalty may be assessed in the following months' payment to the Vendor

Service Criteria ⁱ	Acceptable Performance	Damages for Insufficient Performance ⁱⁱ
	additional reports, changes in curriculum, etc. to provide the Deliverable in an effective and high-quality manner as set forth in the IFB.	for each failure to comply with Service Criteria and Acceptable Performance Standards. The total penalty shall be calculated based on the total payment for the identified month in which the deficiency took place.
		3. Further instances of unacceptable performance may result in the issuance of a below standard Vendor Performance Report (VPR). Repeated failure to meet performance may result in contract termination.
C. Program Services Each DASEP Provider shall provide the community with effective, high-quality education regarding DWI/DUI laws and consequences.	1. Vendor shall hold at least one event (any event on the topic of DWI/DUI or any event held by the DASEP provider that catchment area) yearly, at Vendor's expense, on the subject of DWI/DUI laws and consequences in which the local law enforcement, local schools, civic groups or other interested groups may attend. 2. Vendor shall make educational materials available to courts, schools, hospitals, etc. to help inform the community of the importance of responsible alcohol use. 3. Vendor shall make certain that local newspapers are aware of Alcohol Awareness Month and provide articles for print to the local area newspaper. 4. Vendor shall submit press releases and monthly activity reports to DAABHS that lists all community activities during the month.	termination. 1. The Vendor may be issued a written warning for unacceptable performance and may be required to submit and implement a Corrective Action Plan (CAP) acceptable to the Division of Aging Adult and Behavioral Health Services (DAABHS). 2. A ten percent (10%) penalty may be assessed in the following months' payment to the Vendor for each failure to comply with Service Criteria and Acceptable Performance Standards. The total penalty shall be calculated based on the total payment for the identified month in which the deficiency took place.

Service Criteria ⁱ	Acceptable Performance	Damages for Insufficient Performance ⁱⁱ
	5. Vendor shall attend at least one event in each catchment area during the fiscal year.	Further instances of unacceptable performance may result in the issuance
	6. Vendor shall ensure that each of its employers attend at least one annual training event that focuses on the most up-to-date methods and techniques in the DWI/DUI field, including education and treatment trends in the field. Each employee will be required to complete a program evaluation that will be used to determine the effectiveness of the training event.	of a below standard Vendor Performance Report (VPR). Repeated failure to meet performance may result in contract termination.
	7. Vendor shall perform any and all other tasks including, but not limited to, providing additional reports, changes in curriculum, etc. to provide the Deliverable in an effective and high-quality manner as set forth in the IFB	
D. Transition Planning Ninety (90) days prior to the contract end date, the vendor shall submit to DHS a detailed plan for transitioning all contracted services to DHS, or to another vendor selected by DHS to provide the contracted services. The transition plan shall include	The Vendor must maintain one hundred percent (100%) compliance with this item at all times throughout the term of the contract.	If the Vendor fails to meet the acceptable performance standard, DHS may issue a below standard VPR maintained in the vendor file. Final payment may be withheld from the vendor until the all elements of the transition are satisfied as determined by DHS.
provisions for the delivery of all proprietary data collected and/or created during the life of the contract to DHS thirty (30) days prior to the contract end date. All proprietary data collected and/or created during the final thirty (30) days of the contract, or any proprietary data not captured in the initial delivery, shall be delivered to DHS no more than fifteen (15) days following the contract end date.		-

Failure to meet the minimum Performance Standards as specified **may** result in the assessment of damages.

In the event a Performance Standard is not met, the vendor will have the opportunity to defend or respond to, or cure to the satisfaction of the State, the insufficiency. The State **may** waive damages if it determines there were extenuating factors beyond the control of the vendor that hindered the performance of services of it is in the best interest of the State. In these instances, the State **shall** have final determination of the performance acceptability.

Should any compensation be owed to the agency due to the assessment of damages, vendor **shall** follow the direction of the agency regarding the required compensation process.

¹ Nothing in this table is intended to set forth all obligations of the Contractor under the contract. These obligations are in addition to any others imposed by the contract and applicable law.

The damages set forth are not exclusive and shall in no way exclude or limit any remedies available at law or in equity.

Contract 710-19-1026R	ATTACHMENT 2		
DASEP Staff List	Relationship	Address	
Bier, Mary E.	Program Director	4912 Springhouse Dr. Springdale, Arkansas 72762	
Mejbon, Rudolph	DASEP Education Staff	4912 Springhouse Dr. Springdale, Arkansas 72762	
Evans, Sasha N.	DASEP Education Staff	4912 Springhouse Dr. Springdale, Arkansas 72762	
Coker, Melissa G.	DASEP Education Staff	4912 Springhouse Dr. Springdale, Arkansas 72762	
Bright, Deborah	DASEP Education Staff	4912 Springhouse Dr. Springdale, Arkansas 72762	
Hall, Patti-Ann M.	DASEP Education Staff	4912 Springhouse Dr. Springdale, Arkansas 72762	
Hurtado, Silvia	DASEP Education Staff	4912 Springhouse Dr. Springdale, Arkansas 72762	
Salazar, Maria G.	DASEP Education Staff	4912 Springhouse Dr. Springdale, Arkansas 72762	
Jenison, Carmen L.	Scheduler/Receptionist	4912 Springhouse Dr. Springdale, Arkansas 72762	

ATTACHMENT 3

Drug and Alcohol Safety Education Program 2019-20

Salaries: \$140,751

Position Title Amount
PARAPROFESSIONAL SALARIES 4.28 FTE \$127,023
DIRECTOR / MGR SALARIES .1 FTE \$6,864
SUPPORT & CLERICAL SALARIES .3 FTE \$6,864

The paraprofessional staff are the DASEP specialists that will be interacting with the local courts in our 8 counties and serving clients that the court has determined need to attend the program. It also includes the supervisor who manages day to day schedules for specialists, collecting and entering monthly data, and responds to after-hours questions. The director will provide required supervision, communicate with judges related to difficult issues, and interview, hire and monitor the performance of the staff. The clerical position is responsible for completing all initial paperwork for individuals and answering calls related to services.

Fringe: \$30,900

Fringe includes FICA, group insurance, pension, worker's comp, professional liability insurance, and state unemployment insurance. It is calculated at 21.96%

Professional/Training Expenses: \$2,659

This includes the cost for recruiting and hiring staff and providing training through internal speakers, local events and on-line courses.

Materials and Supplies: \$720

This includes office supplies, printing costs, classroom supplies, and postage. The cost of books has not been included in these calculations since we have been told the state will cover that cost.

Travel: \$12,820

This includes all non-conference related mileage at a rate of \$.42 per mile and professional meetings scheduled with courts. It has been decreased from the current actual expense of \$119,476, based upon approval to complete screenings at the office and telephonically with some courts.

Telecommunication: \$4,626

This includes monthly cell phone, computer equipment, and EHR fee

Facility Maintenance: \$13,400

This includes the allocated portion of costs for DASEP offices including utilities, furnishings, repairs, and insurance.

Rent: \$9,300

This includes rental costs in Springdale, Jones Center, Harrison, and Mountain Home.

Indirect Cost: \$18,710

Allocated Human Resources, Center Administration, and Accounting are included in this category and equal to 8% of the expenses for this grant.

ATTACHMENT D

Except upon the approval of DHS, the terms and conditions set out in this section are non-negotiable items and will be transferred to the contract as written. DHS has determined that any attempt by any vendor to reserve the right to alter or amend the terms and conditions via negotiation, without the approval of DHS, is an exception to the terms and conditions that will result in rejection of the proposal. A statement accepting and agreeing to the terms and conditions set out in this section, or to alternate terms and conditions upon approval of DHS, is required to be submitted with the respondent's proposal.

PROFESSIONAL SERVICES CONTRACT GENERAL TERMS AND CONDITIONS FOR NON-STATE AGENCY

In consideration of the premises and the mutual agreements hereinafter set forth, the Contractor and the Department of Human Services ("the Department") agree as follows:

Legal Considerations

The contract shall be construed according to the laws of the State of Arkansas, and the rights and remedies of the parties hereunder shall be determined in accordance with Arkansas law. Nothing in this contract may be construed as a waiver of the Department's sovereign immunity.

In no event shall the initial term of this contract extend beyond the end of the current biennial period unless the General Assembly, prior to the expiration of the biennial period, makes an appropriation for such purpose.

Financial Terms of the Contract

All services rendered under this contract must be billed as set out herein. No services may be billed to a Medicaid Provider or to any other contract. Payments will be made after services are provided based on the following financial terms:

	Reimbursement Method *	Payment Limitations **	Match Requirements***	
Funding Source			Maximum Amount of Match Required OR Percentage of Allowable Billing Required	Type(s) of Match (Select from listing below)
Division of Aging and Adult Services	Scheduled Reimbursement	None	None	None

*Reimbursement Method: (Select from the following) <u>Actual Cost Reimbursement</u>; <u>Final Negotiated Rate</u>; <u>Fixed Rate</u>; <u>Scheduled Reimbursement</u> **Payment Limitations: (Select from the following) <u>Quarterly Cumulative</u>; <u>Monthly Cumulative</u>; <u>None</u> ***Matching Requirements: The Contractor certifies the funds, property, goods, or services listed in this section will be used to meet the match requirements of this agreement. If there are no matching requirements for a funding source, enter "<u>None</u>" in the corresponding box above.

Type(s) of Match: The matching requirement may be satisfied by any one or a combination of the following methods unless specific funding source restrictions apply:

Cash Match: Cash will be obtained by the Contractor and will be applied against allowable costs

covered by this agreement.

<u>Donation of Property</u>: Title to or the use of property or equipment has been donated by a public agency for the program(s) covered by this agreement. If title to property is donated, match value is the fair market value of the property. If the use of the property or equipment is donated, match value is the fair rental value as determined by applicable Department policy will be used as matching of the payments.

<u>Third Party In-Kind Contributions</u>. Property, goods, or services have been donated by a non-federal agency for the programs(s) covered by this agreement without charge to the contractor. The Code of Federal Regulations, Title 45, Part 74, Subpart G shall be used to establish the basis of valuation.

<u>Funds Transfer</u>: Match funds will be submitted by a third party to the Department of Human Services by check or money order under the terms of this agreement. Matching funds are to be received by the Department in an amount sufficient to match billing before the contractor will be reimbursed for services.

The Contractor certifies that any funds to be donated under this agreement which are derived or come directly or indirectly from Federal or State funds, or any other contractor under contract to the Department, have been specifically listed as a source above.

The Contractor certifies that the matching arrangements comply with requirements established in the Code of Federal Regulations, Title 45, Part 74, Subpart G (Cost Sharing or Matching) and all applicable Department policy.

Terms of Payment/Billing

The Contractor agrees to submit all billing invoices within sixty days of the expiration of the contract. Any billings for services rendered during a particular state fiscal year which are not submitted within ninety days of the end of the fiscal year will not be paid.

Termination of Contract

The Department may cancel this contract unilaterally at any time, for any reason including convenience, unavailability of federal funds, state funds or both by giving the other party thirty (30) calendar days written notice, and delivering notice of cancellation either in person or by certified mail, return receipt requested, restricted delivery. Availability of funds will be determined at the sole discretion of the Department.

Payments for completed services or deliverables satisfactorily delivered to and approved by the Department shall be at the contract price. Payment for partially completed services or deliverables satisfactorily delivered to and not yet approved by the Department shall be at a price mutually agreed upon by the Contractor and the Department. In addition to any other law, rule or provision which may authorize complete or partial contract termination, the Department may immediately terminate this contract in whole or in part when the Department determines that the Contractor or subcontractor has failed to satisfactorily perform its contractual duties and responsibilities.

Procedure on Expiration or Termination

Upon delivery by certified mail to the Contractor of a Notice of Termination specifying the nature of the termination and the date upon which such termination becomes effective, the Contractor shall:

Stop work under the contract on the date and to the extent specified in the Notice of Termination,

Place no further orders or enter in any additional subcontracts for services,

Terminate all orders and subcontracts to the extent that they relate to the performance of work

terminated by the Notice of Termination,

Assign to the Department in the manner and to the extent directed by the Department representative all of the right, title and interest of the Contractor in the orders or subcontracts so terminated. The Department shall have the right, in its discretion, to settle or pay any and all claims arising out of the termination of such orders and subcontracts,

With the approval or ratification of the Department representative, settle all outstanding liabilities and all claims arising out of such termination of orders and subcontracts, the cost of which would be reimbursable, in whole or part, in accordance with the provisions of this Contract.

Transfer title to the Department and deliver in the manner, at the time, and extent directed by the Department representative, all files, data, information, manuals, or other documentation, or property, in any form whatsoever, that relate to the work terminated by the Notice of Termination.

Complete the performance of such part of the work as shall not have been terminated by the Notice of Termination.

Take such action as may be necessary, or as the Department representative may direct, for the protection and preservation of the property related to the contract which is in the possession of the Contractor and in which the Department has or may acquire an interest.

The Contractor shall proceed immediately with the performance of the above obligations notwithstanding any delay in determining or adjusting the amount of any item or reimbursable price under this clause.

Termination Claims

After receipt of a Notice of Termination, the Contractor shall submit to the Department all outstanding claims within ten (10) working days. The Contractor and the Department may agree upon the amounts to be paid to the Contractor by reason of the total or partial termination of work as described in this section.

In the event of the failure of the Contractor and the Department to agree in whole or in part as to the amount with respect to costs to be paid to the Contractor in connection with the total or partial termination of work as described in this section, the Department shall determine, on the basis of information available, the amount, if any, due to the Contractor by reason of termination and shall pay to the Contractor the amount so determined.

Contractor

It is expressly agreed that the Contractor, officers, and employees of the Contractor or Sub-Contractor in the performance of this contract shall act in an independent capacity and not as officers or employees of the Department. It is further expressly agreed that the Department shall exercise no managerial responsibility over the Contractor nor shall this contract be construed as a partnership or joint venture between the Contractor or any subcontractor and the Department or the State of Arkansas.

The Contractor hereby represents and warrants to the Department that as of the execution date of this Contract:

The Contractor has been duly organized and is validly existing and in good standing under the laws of the State of Arkansas, with power, authority, and legal right to enter into this Contract.

There are no proceedings or investigations pending or threatened, before any court, regulatory body, administrative agency or other governmental instrumentality having jurisdiction over the Contractor or its properties (i) seeking to prevent the consummation of any of the transactions contemplated by this Contract; or (ii) seeking any determination or ruling that might materially and adversely affect the performance by the Contractor of

its obligations hereunder, or the validity or enforceability of this Contract.

All approvals, authorizations, consents, orders or other actions of any person or of any governmental body or official required to be obtained on or prior to the date hereof in connection with the execution and delivery of this Contract and the performance of the services contemplated by this Contract and the fulfillment of the terms hereof have been obtained.

The Contractor and the executive officers of the Contractor have not been the subject of any proceeding under the United States Bankruptcy Code.

Force Majeure

The Contractor will not be liable for delay in performing under the contract if the delay arises out of causes beyond the control and without the fault or negligence of the Contractor.

Disputes

In the event of any dispute concerning any performance by the Department under the contract, the Contractor shall notify the Division Director in writing. The State Procurement Director or a designee, prior to commencement of an action in court or any other action provided by law, will attempt to negotiate a settlement of the dispute with the parties in accordance with A.C.A. § 19-11-246. If the claim or controversy is not resolved by mutual agreement, and after reasonable notice to the parties in accordance with A.C.A. § 19-11-246 (c) (1), the State Procurement Director or his designee shall promptly issue a decision in writing stating the reason for the actions taken and a copy of the decision shall be mailed or otherwise furnished to the Contractor. This decision will be final and conclusive.

Pending final determination of any dispute hereunder, the contractor shall proceed diligently with the performance of the contract and in accordance with the Division Director's instructions.

Confidentiality of Information

In connection with this contract, the Contractor will receive certain Confidential Information relating to DHS clients. For purposes of this contract, any information furnished or made available to the Contractor relating to DHS clients, the financial condition, results of operation, business, customers, properties, assets, liabilities or information relating to recipients and providers including but not limited to protected health information as defined by the Privacy Rule promulgated pursuant to the Health Insurance Portability and Accountability Act (HIPAA) of 1996, is collectively referred to as "Confidential Information". The Contractor shall comply with all DHS policies governing privacy and security of Confidential Information, including the contracting division's designation of the Confidential Information as required by the Arkansas Data and System Security Classification Standards, and shall implement and maintain reasonable security procedures and practices appropriate to the nature of the Confidential Information as required by A.C.A. § 4-110-104, the Personal Information Protection Act ("the Act"). In addition, the Contractor shall comply with the Business Associate Agreement between the parties, incorporated herein by reference, and shall disclose any breaches of privacy or security by contacting the Information Technology Security Officer within one (1) business day of the breach by notification to the following e-mail address: dhs-it-security@arkansas.gov.

The contractor shall treat all Confidential Information which is obtained by it through its performance under the contract as Confidential Information as required by state and federal law and shall not use any information so obtained in any manner except as necessary for the proper discharge of its obligations. The parties acknowledge that the disclosure of Confidential Information in contravention of the provisions hereof would damage the party to whom the information disclosed relates and such party has the right to seek all remedies at law or equity to minimize such damage and to obtain compensation therefore. The Contractor agrees to retain all protected health information as defined by the Privacy Rule promulgated pursuant to HIPAA for

six (6) years or as otherwise required by HIPAA.

The contractor shall safeguard the use and disclosure of information concerning applicants for or recipients of Title XIX services in accordance with 42 CFR Part 431, Subpart F, and shall comply with 45 CFR Parts 160 and 164 and shall restrict access to and disclosure of such information in compliance with federal and state laws and regulations.

Public Disclosure

Upon signing of the contract by all parties, terms of the contract shall become available to the public, pursuant to the provisions of Ark. Code Ann., § 25-19-101 <u>et seq</u>.

Inspection of Work Performed

The State of Arkansas and its authorized representatives shall, at all reasonable times, have the right to enter the Contractor's work areas to inspect, monitor, or otherwise evaluate the quality, appropriateness, and timeliness of work, services, or both, that have been or are being performed.

Subcontracts

The Contractor is fully responsible for all work performed under the contract. The Contractor may, with the prior written consent of the Department, enter into written subcontract(s) for performance of certain of its functions under the contract. No subcontract under this contract shall in any way relieve the Contractor of any responsibility for performance of its duties. The Contractor agrees that all subcontracts shall adhere to Department policies.

The Contractor shall give the Department immediate notice in writing by certified mail of any action or suit filed and prompt notice of any claim made against the Contractor or any subcontractor which may result in litigation related in any way to the contract or the Department.

In accordance with Executive Order 98-04, IF the agreement between the contractor and the subcontractor is greater than \$25,000.00:

- The contractor shall require the subcontractor to complete a Contract and Grant Disclosure and Certification Form. This form must be signed no later than 10 days after entering into any agreement with a subcontractor and the contractor shall transmit a copy of this form to the agency.
- The contractor shall include the following in the contract between the Contractor and that Subcontractor:

Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation or policy adopted pursuant to that Order, shall be a material breach of the terms of this subcontract. The party who fails to make the required disclosure or who violates the rule, regulation, or policy shall be subject to all legal remedies available to the contractor.

Audit Requirement:

Contractor shall comply with the Department audit requirements as outlined in "Arkansas Department of Human Services Audit Guidelines". Copies may be obtained from:

Arkansas Department of Human Services
Office of Policy & Legal Services Audit Section
P.O. Box 1437 – Slot S270
Little Rock, Arkansas 72203-1437

Indemnification

The Contractor agrees to indemnify, defend, and save harmless the State, the Department, its officers, agents and employees from any and all damages, losses, claims, liabilities and related costs, expenses, including reasonable attorney's fees and disbursements awarded against or incurred by the Department arising out of or as a result of:

Any claims or losses resulting from services rendered by any person, or firm, performing or supplying services, materials, or supplies in connection with the performance of the contract; Any claims or losses to any person or firm injured or damaged by the erroneous or negligent acts (including without limitation disregard of Federal or State regulations or statutes) of the Contractor, its officers or employees in the performance of the contract;

Any claims or losses resulting to any person or firm injured or damaged by the Contractor, its officers or employees by the publication, translation, reproduction, delivery, performance, use, or disposition of any data processed under the contract in a manner not authorized by the contract, or by Federal or State regulations or statutes;

Any failure of the Contractor, its officers or employees to observe local, federal or State of Arkansas laws or policies, including but not limited to labor laws and minimum wage laws. The Contractor shall agree to hold the Department harmless and to indemnify the Department for any additional costs of alternatively accomplishing the goals of the contract, as well as any liability, including liability for costs or fees, which the Department may sustain as a result of the Contractor's or its subcontractor's performance or lack of performance.

Assignments

The Contractor shall not assign the contract in whole or in part or any payment arising therefrom without the prior written consent of the Department representative.

Waiver

No covenant, condition, duty, obligation, or undertaking contained in or made a part of the contract will be waived except by the written agreement of the parties, and forbearance or indulgence in any other form or manner by either party in any regard whatsoever shall not constitute a waiver of the covenant, condition, duty, obligation, or undertaking to be kept, performed, or discharged by the party to which the same may apply; and until complete performance or satisfaction of all such covenants, conditions, duties, obligations, and undertakings, any other party shall have the right in invoke any remedy available under law or equity, notwithstanding any such forbearance or indulgence.

Department Property

Property, including intellectual property, acquired or created by the Contractor as a Contract deliverable, is the property of the Department. The Contractor shall be responsible for the proper custody and care of all Department owned property, including Department owned property used in connection with the performance of this contract and the Contractor agrees to reimburse the Department for its loss or damage due to negligence, theft, vandalism, or Acts of God.

Use and Ownership of Software

The Contractor will have access to all applications software that the Department requires the Contractor to use in the performance of the services covered in the contract, subject to customary confidentiality and other license terms and conditions. No changes in the applications software may be made without the written consent of the Contract Administrator if the change would have the effect of causing the Department to incur additional costs for either hardware or software upgrades or both.

Any applications software developed by the Contractor in the performance of the services under this contract must become the property of the State of Arkansas at no additional cost. Any existing software applications owned by the Contractor and used in the performance of the services under this contract must be granted to the State of Arkansas at no additional cost, subject to customary confidentiality and other license terms and conditions.

Contract Variations

If any provision of the Contract (including items incorporated by reference) is declared or found to

be illegal, unenforceable, or void, then both the Department and the Contractor shall be relieved of all obligations arising under such provision. If the remainder of the Contract is capable of performance, it shall not be affected by such declaration or finding and shall be fully performed.

Attorney's Fees

In the event that either party to this Contract deems it necessary to take legal action to enforce any provision of the contract, and the Department prevails, the Contractor agrees to pay all expenses of such action, including attorney's fees and costs at all stages of litigation as set by the court or hearing officer. Legal action shall include administrative proceedings.

Liability

In the event of non-performance of a contractual obligation by the Contractor or his agents which results in the determination by Federal authorities of noncompliance with Federal regulations and standards, the Contractor will be liable to the Department in full for all penalties, sanctions and disallowances assessed against the Department.

Records Retention

The Contractor agrees to retain all records for five (5) years after final payment is made under this Contract or any related subcontract. In the event any audit, litigation or other action involving these records is initiated before the end of the five (5) year period, the Contractor agrees to retain these records until all issues arising out of the action are resolved or until the end of the five (5) year period, whichever is later. The Contractor agrees to retain all protected health information as defined by the Privacy Rule promulgated pursuant to HIPAA for six (6) years or as otherwise required by HIPAA.

Access to Contractor's Records

The Contractor will grant access to its records upon request by state or federal government entities or any of their duly authorized representatives. Access will be given to any books, documents, papers or records of the Contractor which are related to any services performed under the contract. The Contractor additionally consents that all subcontracts will contain adequate language to allow the same guaranteed access to the records of subcontractors.

Ownership of Documentation

All documents and deliverables prepared by the Contractor and accepted by the Department shall become the property of the Department and shall not be used for any other purpose by the Contractor without the Department's specific written consent.

Disclosure

The failure of any person or entity to disclose as required under any term of Executive Order 98-04, or the violation of any rule, regulation or policy promulgated by the State Department of Finance and Administration pursuant to this Order, shall be considered a material breach of the terms of the contract, lease, purchase agreement, or grant and shall subject the party failing to disclose or in violation to all legal remedies available to the Department under the provisions of existing law.

Set-Off

The parties agree that the Department, in its sole discretion, shall have the right to set-off any money Contractor owes the Department from the Department's payment to Contractor under this contract.

State and Federal Laws

Performance of this contract by both parties must comply with State and federal laws and regulations. If any statute or regulation is enacted which requires a change in this contract or any attachment, then both parties will deem this contract and any attachment to be automatically

amended to comply with the newly enacted statute or regulation as of its effective date.

Accessibility Act 1227 of 1999

TECHNOLOGY ACCESS: When procuring a technology product or when soliciting the development of such a product, the State of Arkansas is required to comply with the provisions of

Arkansas Code Annotated § 25-26-201 et seq., as amended by Act 308 of 2013, which expresses the policy of the State to provide individuals who are blind or visually impaired with access to information technology purchased in whole or in part with state funds. The Vendor expressly acknowledges and agrees that state funds may not be expended in connection with the purchase shirts and agrees that state funds may not be expended in connection with the purchase shirts and vice the state of the state

ACCORDINGLY, THE VENDOR EXPRESSLY REPRESENTS AND WARRANTS to the State of Arkansas through the procurement process by submission of a Voluntary Product Accessibility Template (VPAT) or similar documentation to demonstrate compliance with 36 C.F.R. § 1194.21, as it existed on January 1, 2013 (software applications and operating systems) and 36 C.F.R. §

, as it existed on January 1, 2013 (web-based intranet and internet information and applications) that the technology provided to the State for purchase is capable, either by virtue of features included within the technology, or because it is readily adaptable by use with other technology, of:

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formats intended for non-visual use;

After being made accessible, integrating into networks for obtaining, retrieving, and disseminating information used by individuals who are not blind or visually impaired; Providing effective, interactive control and use of the technology, including without limitation the operating system, software applications, and format of the data presented is readily achievable by nonvisual means;

Being compatible with information technology used by other individuals with whom the blind or visually impaired individuals interact;

Integrating into networks used to share communications among employees, program participants, and the public; and

Providing the capability of equivalent access by nonvisual means to telecommunications or other interconnected network services used by persons who are not blind or visually impaired.

If the information technology product or system being offered by the Vendor does not completely meet these standards, the Vendor must provide an explanation within the Voluntary Product Accessibility Template (VPAT) detailing the deviation from these standards.

State agencies cannot claim a product as a whole is not commercially available because no product in the marketplace meets all the standards. If products are commercially available that meets some but not all of the standards, the agency must procure the product that best meets the standards or provide written documentation supporting selection of a different product.

For purposes of this section, the phrase "equivalent access" means a substantially similar ability to communicate with, or make use of, the technology, either directly, by features incorporated within the technology, or by other reasonable means such as assistive devices or services which would constitute reasonable accommodations under the Americans with Disabilities Act or similar

state and federal laws. Examples of methods by which equivalent access may be provided include, but are not limited to, keyboard alternatives to mouse commands or other means of navigating graphical displays, and customizable display appearance. As provided in Act 308 of 2013, if equivalent access is not reasonably available, and then individuals who are blind or visually impaired shall be provided a reasonable accommodation as defined in 42 U.S.C. § 12111(9), as it existed on January 1, 2013.

As provided in Act 308 of 2013, if the information manipulated or presented by the product is inherently visual in nature, so that its meaning cannot be conveyed non-visually, these specifications do not prohibit the purchase of use of an information technology product that does not meet these standards.

Employee Background Requirements

Contractor shall comply with Arkansas Code Annotated (A.C.A.) §21-15-101 *et seq*, or any amendments thereto, which requires all employees of state agencies, in designated positions including those providing care, supervision, treatment or any other services to the elderly, mentally ill or developmentally disabled persons, to individuals with mental illnesses or to children who reside in any state-operated facility or a position in which the applicant or employee will have direct contact with a child, to have a criminal history check and a central registry check. Should an applicant or employee be found to have been convicted of a crime listed in A.C.A. §21-15-101 *et seq.*, that employee shall be prohibited from providing services in a designated position as defined by Arkansas law or being present at the facility. Should an applicant or employee be found to have been named as an offender or perpetrator in a true, substantiated, or founded report from the Child Maltreatment Central Registry, the Adult Abuse Central Registry, or the Certified Nursing Assistant/ Employment Clearance Registry, the applicant/employee shall be immediately disqualified.

Prohibition Against Contingent Fees

It shall be a breach of ethical standards for a person to be retained, or to retain a person, to solicit or secure a state contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, except for retention of bona fide employees or bona fide established commercial selling agencies maintained by the contractor for the purpose of securing business.

Compliance with Department Policy Issuances

The Contractor agrees to deliver the services authorized by this contract or any attachment in accordance with all policies, manuals and other official issuances of the State of Arkansas and Department promulgated through the Administrative Procedures Act.

Relinquishment

The failure of the Department to insist upon the performance of any of the conditions in any one or more instances shall not be construed as a waiver or relinquishment of the future benefit of said condition.

Entire Contract

The parties acknowledge that each have read this Contract, understand it and agree to be bound by the terms. The parties further agree that this Contract is the complete and exclusive statement of the agreement of the parties with respect to the subject matter hereof and that it supersedes all prior proposals, representations, arrangements, understandings, and agreements, whether oral or written, between the parties with respect to the subject matter hereof.

This Contract may not be modified, amended, or in any way altered except by a written agreement duly executed by the parties and approved in accordance with the laws and established procedures of the State of Arkansas.

Survival of Rights and Obligations

The right and obligations of the Parties under this Contract shall survive and continue after the ending or expiration of the term of this Contract, and shall bind the parties, and their legal representatives, successors, heirs and assigns.

Notices

All demands, notices and communications hereunder shall be in writing and shall be deemed to have been duly given if mailed by first class mail, postage prepaid, to:

P.O. E	Box 6430	
	(addre	ss)
Spring	gdale, AR	
Attention:	Laura H. Tyler	

(Name of contractor contact person or such other name or address as may hereafter be furnished to Department in writing by the Contractor)

Notices to the Department should be mailed to:

DHS Division of Medical Services

Attention: Dawn Stehle, DMS Director P.O. Box 1437, Slot S401 Little Rock, AR 72203-1437

Severability of Provisions

If any one or more of the covenants, agreements, provisions or terms of this Contract shall be for any reason whatsoever held invalid, then such covenants, agreements, provisions or terms shall be deemed severable from the remaining covenants, agreements, provisions or terms of this Contract and shall in no way affect the validity or enforceability of the other provisions of this Contract.

Certification Regarding Lobbying:

The Contractor will comply with public law 101-121, section 319 (section 1352 of Title 31 U.S.C.) for an award in excess of \$100,000.00 by certifying that appropriated federal funds have not been or will not be used to pay any person to influence or attempt to influence a federal official/employee in connection with the awarding of any federal contract, grant, loan or cooperative agreement.

If the Contractor has paid or will pay for lobbying using funds other than federal appropriated funds, Standard Form-LLL (Disclosure of Lobbying Activities) shall be completed and included as an attachment to this contract.

Certification Regarding Debarment

The Contractor, as a lower tier recipient of \$25,000.00 or more in federal funds, will comply with Executive Order 12549 (Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion-Lower Tier Covered Transactions). By signing and submitting this lower tier proposal, the prospective lower tier participant, as defined in 45 C.F.R. Part 76, certifies to the best of its knowledge and belief that it and its principals:

are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any federal or state agency where the prospective lower tier participant is unable to certify to any of the above, such prospective participant shall attach an explanation to this proposal.

The prospective lower tier participant further agrees by submitting this proposal that it will include this clause entitled *Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion-Lower Tier Covered Transactions* without modification in all lower tier covered transactions.

Contractor certifies that the Contractor is in compliance with Public Law 101-121 (Certification Regarding Lobbying) and Executive Order 12549 (Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion-Lower Tier Covered Transactions):

Certification Regarding Employment Practices

Neither the Contractor nor its subcontractors shall discriminate against any employee or applicant for employment because of race, color, religion, sex, national origin, age (except as provided by law), marital status, political affiliation, or disability. The Contractor must take affirmative action to ensure that employees, as well as applicants for employment, are treated without discrimination because of their race, color, religion, sex, national origin, age (except as provided by law), marital status, political affiliation, or disability. Such action shall include, but not be limited to, the following:

Employment;

Promotion;

Demotion or transfer;

Recruitment or recruitment advertising;

Layoff or termination;

Rates of pay or other forms of compensation; and

Selection for training, including apprenticeship.

Contractor certifies that neither the contractor nor its subcontractors shall discriminate against any employee or applicant for employment because of race, color, religion, gender, national origin, age (except as provided by law) or disability. Contractor must insure that employees, as well as applicants for employment, are treated without discrimination because of their race, color, religion, gender, national origin, age (except as provided by law) or disability. Such action shall include, but not be limited to, employment, promotion, demotion or transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection of training, including apprenticeships.