



## Client Portal Message for Medicaid Clients

**Header:** Update Arkansas: Don't risk losing your Medicaid coverage – Update your contact information and get ready to renew now!

During the COVID-19 pandemic, the federal government temporarily stopped some Medicaid requirements and conditions. This was done to help keep people with Medicaid from losing their health coverage during the COVID-19 pandemic.

However, Arkansas will soon be required to review Medicaid eligibility for people whose coverage was extended due to the COVID-19 public health emergency. This means that many Medicaid clients may lose their coverage if they don't take simple steps now.

It's easy – all you need to do right now is update your mailing address, phone, and email.

Here's how to update your contact information:

- Call the **Update Arkansas** hotline at **1-844-872-2660**
- Go online at [access.arkansas.gov](https://access.arkansas.gov)
- Visit your **local DHS county office** to update their information (*find your local office [here](#)*)

No matter how you like to communicate with us, we have you covered!

Remember: Update your mailing address, phone, and email now! We don't want you to miss important mail about your coverage.

Sincerely,

Arkansas Medicaid