# BID RESPONSE PACKET 710-22-0007

### PROPOSAL SIGNATURE PAGE

Type or Print the following information.

PROSPECTIVE CONTRACTOR'S INFORMATION				
Company:	Piney Ridge Treatm	ent Center		
Address:	2805 E Zion Rd			
City:	Fayetteville	State:	AR	Zip Code: 72703
Business Designation:	⊠ Individual □ Partnership	☐ Sole Proprietorship ☒ Corporation		<ul><li>☐ Public Service Corp</li><li>☐ Nonprofit</li></ul>
Minority and Women- Owned Designation*:	⊠ Not Applicable     □ African American     □ Asian American  AR Certification #:	☐ Hispanic American ☐ N☐ Pacific Islander American	Women-Owr	bled Veteran ned Vomen-Owned Business Policy
PROSPECTIVE CONTRACTOR CONTACT INFORMATION  Provide contact information to be used for RFP solicitation related matters.				
Contact Person: Justin Hoover				CEO
Phone:	479-587-1408	Alternate	Phone:	
Email: justin.hoover@acadiahealthcare.net				
		CONFIRMATION OF REDACTE	D COPY	
<ul> <li>✓ YES, a redacted copy of submission documents is enclosed.</li> <li>□ NO, a redacted copy of submission documents is not enclosed. I understand a full copy of non-redacted submission documents will be released if requested.</li> <li>Note: If a redacted copy of the submission documents is not provided with Prospective Contractor's response packet, and neither box is checked, a copy of the non-redacted documents, with the exception of financial data (other than pricing), will be released in response to any request made under the Arkansas Freedom of Information Act (FOIA). See RFP Solicitation for additional information.</li> </ul>				
ILLEGAL IMMIGRANT CONFIRMATION				
By signing and submitting a response to this <i>RFP Solicitation</i> , Prospective Contractor agrees and certifies that they do not employ or contract with illegal immigrants and <b>shall not</b> employ or contract with illegal immigrants during the term of a contract awarded as a result of this RFP.				
ISRAEL BOYCOTT RESTRICTION CONFIRMATION				
By checking the box below, Prospective Contractor agrees and certifies that they do not boycott Israel and shall not boycott Israel during the term of a contract awarded as a result of this RFP.  In the prospective Contractor does not and shall not boycott Israel.				
An official authorized to bind the Prospective Contractor to a resultant contract shall sign below.  The signature below signifies agreement that any exception that conflicts with a Requirement of this RFP Solicitation may cause the Prospective Contractor's proposal to be rejected.				
Authorized Sign	ature:	, , ,	CEO	
Use Ink Only.  Printed/Typed Name:  Justin Hoover  Date: 02/17/2022				

### **SECTION 1 - 4 VENDOR AGREEMENT AND COMPLIANCE**

•	Any requested exceptions to items in this section which are NON-mandatory must be declared below or as an attachment to this
	page. Vendor must clearly explain the requested exception, and should label the request to reference the specific solicitation item
	number to which the exception applies.

<ul> <li>Exceptions to Requirements shall cause the vendor's proposal to be disqual</li> </ul>
--

By signature below, vendor agrees to and **shall** fully comply with all Requirements as shown in this section of the bid solicitation. *Use Ink Only* 

Vendor Name:	Piney Ridge Treatment Center	Date:	02/17/2022
Authorized Signature:	Julfor	Title:	CEO
Print/Type Name:	Justin Hoover		

contract.

### **MINIMUM QUALIFICATIONS**

Pleas	e	select one of the following:
X	C	currently providing CRT and/or SRP services. Contract Number:_4600034387
Huma	an	espondent currently provides Acute, Subacute, or Sexual Rehabilitative services for Arkansas Department of Services, the Respondent may check the box above and provide contract number(s) in lieu of submitting each tailed in 2.2 Minimum Qualifications A-G.
	1	Not currently providing CRT and/or SRP services. Submit the following information:
		espondent does not currently provide Acute, Subacute, or Sexual Rehabilitative services for Arkansas Department an Services, the Respondent shall:
Α	•	Contractors providing acute care <b>must</b> be licensed by the Arkansas Department of Health (ADH). For verification purposes, prospective contractor must submit copy of licensure.
В		Contractors providing sub-acute care must be licensed by the Arkansas Department of Health (ADH) or by the Division of Child Care and Early Childhood Education (DCCECE). For verification purposes, prospective contractors must submit copy of licensure.
C	,	Contractors providing sexual rehabilitation services <b>must</b> be licensed under Arkansas law for the independent practice of social work or counseling to provide all diagnosis, evaluation, and therapy. Personnel providing direct client service <b>shall</b> have a current Arkansas license and degree in one or more of the following: psychology, psychological examiner, licensed associate counselor under appropriate supervision, licensed professional counselor, licensed master social worker under appropriate supervision, licensed certified social worker, licensed psychologist, or psychiatrist. For verification purposes, prospective contractor <b>must</b> submit copy of licensure, with bid submission, for all personnel providing sexual rehabilitation services.
D		All facilities must be certified by Joint Commission on Accreditation of Healthcare Organization (JCAHO), or Commission on Accreditation of Rehabilitation Facilities (CARF), now known as Rehabilitation Accreditation Commission, or the Council on Accreditation (COA). For verification purposes, Prospective Contractor must submit copy of certification.
E	-	Contractors must be currently enrolled as a Medicaid Provider. For verification purposes, Prospective Contractor must submit current Medicaid Provider ID number:
F		The Contractor <b>shall</b> be registered to do business in the State of Arkansas. For verification purposes, Contractor must submit official documentation of their active registration from the Arkansas Secretary of State's Office.
G	i.	The Contractor <b>shall</b> maintain a copy of the current Arkansas license/certification of staff who are required by state laws, rules, or regulations to be licensed. These licenses <b>shall</b> remain current throughout the duration of the

# State of Arkansas DEPARTMENT OF HUMAN SERVICES 700 South Main Street P.O. Box 1437 / Slot W345 Little Rock, AR 72203

### ADDENDUM 1

TO: All Addressed Vendors FROM: Office of Procurement DATE: February 14, 2022 SUBJECT: 710-22-0007 Comprehensive Residential Treatment/Sexual Rehabilitative Program
The following change(s) to the above referenced IFB have been made as designated below:
X Change of specification(s) X Additional specification(s) Change of bid opening date and time Cancellation of bid Other
CHANGE OF SPECIFICATIONS
IFB, page 12, Section 2.4.5.F, delete and replace with the following:
Requirements in IFB Section 2.4.6 (F-W) apply to both acute and sub-acute care.
IFB, page 14, Section 2.4.6.U, delete and replace with the following:
The Contractor shall provide for discharge of youth from the program. The Contractor shall produce a letter of recommendation for the mental health treatment team to review. Discharge summaries may be provided at the date and time of discharge to the DCFS family service worker.
IFB, page 14, Section 2.4.6.W, delete and replace with the following:
In rare circumstances, a client may need one-to-one treatment. Contractor shall submit a written request to DCFS for authorization prior to providing services along with a copy of physician orders. DCFS reserves the right to deny or approve requests for one-to-one treatment. If one-to-one treatment is provided, the Contractor shall not bill more than the hourly rate of non-licensed direct care staff for one-to-one treatment.
ADDITIONAL SPECIFICATIONS
ATTACHMENT J, add Certification of Compliance to the list of attachments.
The specifications by virtue of this addendum become a permanent addition to the above referenced IFB. Failure to return this signed addendum may result in rejection of your proposal.
If you have any questions, please contact: Buyer's name, Buyer's email address and phone number.
July Joann 02/17/2022
Vendor/Signature Date
Piney Ridge Treatment Center
Company

4600034387

Contract Number

✓ None of the above applies

State Employee

		Contract and Grant Disclosure and Certifica
4600034387		
Contract Number	Attachment Number	Action Number

tion Form

that Order, shall be a material breach of the terms of this contract. Any contractor, whether an individual or entity, who fails to make the required Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation, or policy adopted pursuant to disclosure or who violates any rule, regulation, or policy shall be subject to all legal remedies available to the agency.

# As an additional condition of obtaining, extending, amending, or renewing a contract with a state agency I agree as follows:

- whereby I assign or otherwise delegate to the person or entity, for consideration, all, or any part, of the performance required of me under the terms Prior to entering into any agreement with any subcontractor, prior or subsequent to the contract date, I will require the subcontractor to complete a CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM. Subcontractor shall mean any person or entity with whom I enter an agreement of my contract with the state agency.
- I will include the following language as a part of any agreement with a subcontractor: ς;

pursuant to that Order, shall be a material breach of the terms of this subcontract. The party who fails to make the required disclosure or who Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation, or policy adopted violates any rule, regulation, or policy shall be subject to all legal remedies available to the contractor.

No later than ten (10) days after entering into any agreement with a subcontractor, whether prior or subsequent to the contract date, I will mail a copy of the Contract and Grant Disclosure and Certification Form completed by the subcontractor and a statement containing the dollar amount of the subcontract to the state agency. က

I certify under penalty of perjury, to the best of	my knowledge and belief, a	all of the above inform	t of my knowledge and belief, all of the above information is true and correct and
that I agree to the subcontractor disclosure con	conditions stated herein.		
Signature Lut. How	Title CEO	О	Date 02/17/2022
Annahari Control		. 1	
Vendor Contact Person Justin Hower			Phone No. 4/3-50/-1406
Agency use only Agency Agency	ncy	Contact	Contract
Number 0710 Name Department of Human Services Con	Contact Person	Phone No.	or Grant No.

### **ATTACHMENT D**

Except upon the approval of DHS, the terms and conditions set out in this section are non-negotiable items and will be transferred to the contract as written. DHS has determined that any attempt by any vendor to reserve the right to alter or amend the terms and conditions via negotiation, without the approval of DHS, is an exception to the terms and conditions that will result in rejection of the proposal. A statement accepting and agreeing to the terms and conditions set out in this section, or to alternate terms and conditions upon approval of DHS, is required to be submitted with the respondent's proposal.

## PROFESSIONAL SERVICES CONTRACT GENERAL TERMS AND CONDITIONS FOR NON-STATE AGENCY

In consideration of the premises and the mutual agreements hereinafter set forth, the Contractor and the Department of Human Services ("the Department") agree as follows:

### **Legal Considerations**

The contract shall be construed according to the laws of the State of Arkansas, and the rights and remedies of the parties hereunder shall be determined in accordance with Arkansas law. Nothing in this contract may be construed as a waiver of the Department's sovereign immunity.

In no event shall the initial term of this contract extend beyond the end of the current biennial period unless the General Assembly, prior to the expiration of the biennial period, makes an appropriation for such purpose.

### Financial Terms of the Contract

All services rendered under this contract must be billed as set out herein. No services may be billed to a Medicaid Provider or to any other contract. Payments will be made after services are provided based on the following financial terms:

			Match Requiremen	ts***
Funding Source	Reimbursement Method *	Payment Limitations **	Maximum Amount of Match Required OR Percentage of Allowable Billing Required	Type(s) of Match (Select from listing below)

<sup>\*</sup>Reimbursement Method: (Select from the following) <u>Actual Cost Reimbursement; Final Negotiated Rate; Fixed Rate; Scheduled Reimbursement</u> \*\*Payment Limitations: (Select from the following) <u>Quarterly Cumulative; Monthly Cumulative; None</u> \*\*\*Matching Requirements: The Contractor certifies the funds, property, goods, or services listed in this section will be used to meet the match requirements of this agreement. If there are no matching requirements for a funding source, enter "None" in the corresponding box above.

Type(s) of Match: The matching requirement may be satisfied by any one or a combination of the following methods unless specific funding source restrictions apply:

Cash Match: Cash will be obtained by the Contractor and will be applied against allowable costs

covered by this agreement.

<u>Donation of Property</u>: Title to or the use of property or equipment has been donated by a public agency for the program(s) covered by this agreement. If title to property is donated, match value is the fair market value of the property. If the use of the property or equipment is donated, match value is the fair rental value as determined by applicable Department policy will be used as matching of the payments.

<u>Third Party In-Kind Contributions</u>. Property, goods, or services have been donated by a non-federal agency for the programs(s) covered by this agreement without charge to the contractor. The Code of Federal Regulations, Title 45, Part 74, Subpart G shall be used to establish the basis of valuation.

<u>Funds Transfer</u>: Match funds will be submitted by a third party to the Department of Human Services by check or money order under the terms of this agreement. Matching funds are to be received by the Department in an amount sufficient to match billing before the contractor will be reimbursed for services.

The Contractor certifies that any funds to be donated under this agreement which are derived or come directly or indirectly from Federal or State funds, or any other contractor under contract to the Department, have been specifically listed as a source above.

The Contractor certifies that the matching arrangements comply with requirements established in the Code of Federal Regulations, Title 45, Part 74, Subpart G (Cost Sharing or Matching) and all applicable Department policy.

### Terms of Payment/Billing

The Contractor agrees to submit all billing invoices within sixty days of the expiration of the contract. Any billings for services rendered during a particular state fiscal year which are not submitted within ninety days of the end of the fiscal year will not be paid.

### **Termination of Contract**

The Department may cancel this contract unilaterally at any time, for any reason including convenience, unavailability of federal funds, state funds or both by giving the other party thirty (30) calendar days written notice, and delivering notice of cancellation either in person or by certified mail, return receipt requested, restricted delivery. Availability of funds will be determined at the sole discretion of the Department.

Payments for completed services or deliverables satisfactorily delivered to and approved by the Department shall be at the contract price. Payment for partially completed services or deliverables satisfactorily delivered to and not yet approved by the Department shall be at a price mutually agreed upon by the Contractor and the Department. In addition to any other law, rule or provision which may authorize complete or partial contract termination, the Department may immediately terminate this contract in whole or in part when the Department determines that the Contractor or subcontractor has failed to satisfactorily perform its contractual duties and responsibilities.

### Procedure on Expiration or Termination

Upon delivery by certified mail to the Contractor of a Notice of Termination specifying the nature of the termination and the date upon which such termination becomes effective, the Contractor shall:

Stop work under the contract on the date and to the extent specified in the Notice of
Termination,
Place no further orders or enter in any additional subcontracts for services,
Terminate all orders and subcontracts to the extent that they relate to the performance of work

terminated by the Notice of Termination,
Assign to the Department in the manner and to the extent directed by the Department
representative all of the right, title and interest of the Contractor in the orders or subcontracts
so terminated. The Department shall have the right, in its discretion, to settle or pay any and
all claims arising out of the termination of such orders and subcontracts,
With the approval or ratification of the Department representative, settle all outstanding
liabilities and all claims arising out of such termination of orders and subcontracts, the cost of
which would be reimbursable, in whole or part, in accordance with the provisions of this
Contract.
Transfer title to the Department and deliver in the manner, at the time, and extent directed by
the Department representative, all files, data, information, manuals, or other documentation,
or property, in any form whatsoever, that relate to the work terminated by the Notice of
Termination.
Complete the performance of such part of the work as shall not have been terminated by the
Notice of Termination.
Take such action as may be necessary, or as the Department representative may direct, for
the protection and preservation of the property related to the contract which is in the
possession of the Contractor and in which the Department has or may acquire an interest.

The Contractor shall proceed immediately with the performance of the above obligations notwithstanding any delay in determining or adjusting the amount of any item or reimbursable price under this clause.

### **Termination Claims**

After receipt of a Notice of Termination, the Contractor shall submit to the Department all outstanding claims within ten (10) working days. The Contractor and the Department may agree upon the amounts to be paid to the Contractor by reason of the total or partial termination of work as described in this section.

In the event of the failure of the Contractor and the Department to agree in whole or in part as to the amount with respect to costs to be paid to the Contractor in connection with the total or partial termination of work as described in this section, the Department shall determine, on the basis of information available, the amount, if any, due to the Contractor by reason of termination and shall pay to the Contractor the amount so determined.

### Contractor

It is expressly agreed that the Contractor, officers, and employees of the Contractor or Sub-Contractor in the performance of this contract shall act in an independent capacity and not as officers or employees of the Department. It is further expressly agreed that the Department shall exercise no managerial responsibility over the Contractor nor shall this contract be construed as a partnership or joint venture between the Contractor or any subcontractor and the Department or the State of Arkansas.

The Contractor hereby represents and warrants to the Department that as of the execution date of this Contract:

- ☐ The Contractor has been duly organized and is validly existing and in good standing under the laws of the State of Arkansas, with power, authority, and legal right to enter into this Contract
- There are no proceedings or investigations pending or threatened, before any court, regulatory body, administrative agency or other governmental instrumentality having jurisdiction over the Contractor or its properties (i) seeking to prevent the consummation of any of the transactions contemplated by this Contract; or (ii) seeking any determination or ruling that might materially and adversely affect the performance by the Contractor of

- its obligations hereunder, or the validity or enforceability of this Contract.
- All approvals, authorizations, consents, orders or other actions of any person or of any governmental body or official required to be obtained on or prior to the date hereof in connection with the execution and delivery of this Contract and the performance of the services contemplated by this Contract and the fulfillment of the terms hereof have been obtained.
- The Contractor and the executive officers of the Contractor have not been the subject of any proceeding under the United States Bankruptcy Code.

### Force Majeure

The Contractor will not be liable for delay in performing under the contract if the delay arises out of causes beyond the control and without the fault or negligence of the Contractor.

### **Disputes**

In the event of any dispute concerning any performance by the Department under the contract, the Contractor shall notify the Division Director in writing. The State Procurement Director or a designee, prior to commencement of an action in court or any other action provided by law, will attempt to negotiate a settlement of the dispute with the parties in accordance with A.C.A. § 19-11-246. If the claim or controversy is not resolved by mutual agreement, and after reasonable notice to the parties in accordance with A.C.A. § 19-11-246 (c) (1), the State Procurement Director or his designee shall promptly issue a decision in writing stating the reason for the actions taken and a copy of the decision shall be mailed or otherwise furnished to the Contractor. This decision will be final and conclusive.

Pending final determination of any dispute hereunder, the contractor shall proceed diligently with the performance of the contract and in accordance with the Division Director's instructions.

### Confidentiality of Information

In connection with this contract, the Contractor will receive certain Confidential Information relating to DHS clients. For purposes of this contract, any information furnished or made available to the Contractor relating to DHS clients, the financial condition, results of operation, business, customers, properties, assets, liabilities or information relating to recipients and providers including but not limited to protected health information as defined by the Privacy Rule promulgated pursuant to the Health Insurance Portability and Accountability Act (HIPAA) of 1996, is collectively referred to as "Confidential Information". The Contractor shall comply with all DHS policies governing privacy and security of Confidential Information, including the contracting division's designation of the Confidential Information as required by the Arkansas Data and System Security Classification Standards, and shall implement and maintain reasonable security procedures and practices appropriate to the nature of the Confidential Information as required by A.C.A. § 4-110-104, the Personal Information Protection Act ("the Act"). In addition, the Contractor shall comply with the Business Associate Agreement between the parties, incorporated herein by reference, and shall disclose any breaches of privacy or security by contacting the Information Technology Security Officer within one (1) business day of the breach by notification to the following e-mail address: dhs-it-security@arkansas.gov.

The contractor shall treat all Confidential Information which is obtained by it through its performance under the contract as Confidential Information as required by state and federal law and shall not use any information so obtained in any manner except as necessary for the proper discharge of its obligations. The parties acknowledge that the disclosure of Confidential Information in contravention of the provisions hereof would damage the party to whom the information disclosed relates and such party has the right to seek all remedies at law or equity to minimize such damage and to obtain compensation therefore. The Contractor agrees to retain all protected health information as defined by the Privacy Rule promulgated pursuant to HIPAA for

six (6) years or as otherwise required by HIPAA.

The contractor shall safeguard the use and disclosure of information concerning applicants for or recipients of Title XIX services in accordance with 42 CFR Part 431, Subpart F, and shall comply with 45 CFR Parts 160 and 164 and shall restrict access to and disclosure of such information in compliance with federal and state laws and regulations.

### **Public Disclosure**

Upon signing of the contract by all parties, terms of the contract shall become available to the public, pursuant to the provisions of Ark. Code Ann., § 25-19-101 et seq.

### Inspection of Work Performed

The State of Arkansas and its authorized representatives shall, at all reasonable times, have the right to enter the Contractor's work areas to inspect, monitor, or otherwise evaluate the quality, appropriateness, and timeliness of work, services, or both, that have been or are being performed.

### Subcontracts

The Contractor is fully responsible for all work performed under the contract. The Contractor may, with the prior written consent of the Department, enter into written subcontract(s) for performance of certain of its functions under the contract. No subcontract under this contract shall in any way relieve the Contractor of any responsibility for performance of its duties. The Contractor agrees that all subcontracts shall adhere to Department policies.

The Contractor shall give the Department immediate notice in writing by certified mail of any action or suit filed and prompt notice of any claim made against the Contractor or any subcontractor which may result in litigation related in any way to the contract or the Department.

In accordance with Executive Order 98-04, IF the agreement between the contractor and the subcontractor is greater than \$25,000.00:

- The contractor shall require the subcontractor to complete a Contract and Grant Disclosure and Certification Form. This form must be signed no later than 10 days after entering into any agreement with a subcontractor and the contractor shall transmit a copy of this form to the agency.
- The contractor shall include the following in the contract between the Contractor and that Subcontractor:

Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation or policy adopted pursuant to that Order, shall be a material breach of the terms of this subcontract. The party who fails to make the required disclosure or who violates the rule, regulation, or policy shall be subject to all legal remedies available to the contractor.

### Audit Requirement:

Contractor shall comply with the Department audit requirements as outlined in "Arkansas Department of Human Services Audit Guidelines". Copies may be obtained from:

Arkansas Department of Human Services Office of Policy & Legal Services Audit Section P.O. Box 1437 – Slot S270 Little Rock, Arkansas 72203-1437

### Indemnification

The Contractor agrees to indemnify, defend, and save harmless the State, the Department, its officers, agents and employees from any and all damages, losses, claims, liabilities and related costs, expenses, including reasonable attorney's fees and disbursements awarded against or incurred by the Department arising out of or as a result of:

0	Any claims or losses resulting from services rendered by any person, or firm, performing or supplying services, materials, or supplies in connection with the performance of the contract;
	Any claims or losses to any person or firm injured or damaged by the erroneous or negligent
	acts (including without limitation disregard of Federal or State regulations or statutes) of the Contractor, its officers or employees in the performance of the contract;
	Any claims or losses resulting to any person or firm injured or damaged by the Contractor, its
	officers or employees by the publication, translation, reproduction, delivery, performance,
	use, or disposition of any data processed under the contract in a manner not authorized by
	the contract, or by Federal or State regulations or statutes;
	Any failure of the Contractor, its officers or employees to observe local, federal or State of
	Arkansas laws or policies, including but not limited to labor laws and minimum wage laws.
	The Contractor shall agree to hold the Department harmless and to indemnify the Department
	for any additional costs of alternatively accomplishing the goals of the contract, as well as any
	liability, including liability for costs or fees, which the Department may sustain as a result of
	the Contractor's or its subcontractor's performance or lack of performance.

### **Assignments**

The Contractor shall not assign the contract in whole or in part or any payment arising therefrom without the prior written consent of the Department representative.

### Waiver

No covenant, condition, duty, obligation, or undertaking contained in or made a part of the contract will be waived except by the written agreement of the parties, and forbearance or indulgence in any other form or manner by either party in any regard whatsoever shall not constitute a waiver of the covenant, condition, duty, obligation, or undertaking to be kept, performed, or discharged by the party to which the same may apply; and until complete performance or satisfaction of all such covenants, conditions, duties, obligations, and undertakings, any other party shall have the right in invoke any remedy available under law or equity, notwithstanding any such forbearance or indulgence.

### **Department Property**

Property, including intellectual property, acquired or created by the Contractor as a Contract deliverable, is the property of the Department. The Contractor shall be responsible for the proper custody and care of all Department owned property, including Department owned property used in connection with the performance of this contract and the Contractor agrees to reimburse the Department for its loss or damage due to negligence, theft, vandalism, or Acts of God.

### Use and Ownership of Software

The Contractor will have access to all applications software that the Department requires the Contractor to use in the performance of the services covered in the contract, subject to customary confidentiality and other license terms and conditions. No changes in the applications software may be made without the written consent of the Contract Administrator if the change would have the effect of causing the Department to incur additional costs for either hardware or software upgrades or both.

Any applications software developed by the Contractor in the performance of the services under this contract must become the property of the State of Arkansas at no additional cost. Any existing software applications owned by the Contractor and used in the performance of the services under this contract must be granted to the State of Arkansas at no additional cost, subject to customary confidentiality and other license terms and conditions.

### **Contract Variations**

If any provision of the Contract (including items incorporated by reference) is declared or found to

be illegal, unenforceable, or void, then both the Department and the Contractor shall be relieved of all obligations arising under such provision. If the remainder of the Contract is capable of performance, it shall not be affected by such declaration or finding and shall be fully performed.

### Attorney's Fees

In the event that either party to this Contract deems it necessary to take legal action to enforce any provision of the contract, and the Department prevails, the Contractor agrees to pay all expenses of such action, including attorney's fees and costs at all stages of litigation as set by the court or hearing officer. Legal action shall include administrative proceedings.

### Liability

In the event of non-performance of a contractual obligation by the Contractor or his agents which results in the determination by Federal authorities of noncompliance with Federal regulations and standards, the Contractor will be liable to the Department in full for all penalties, sanctions and disallowances assessed against the Department.

### Records Retention

The Contractor agrees to retain all records for five (5) years after final payment is made under this Contract or any related subcontract. In the event any audit, litigation or other action involving these records is initiated before the end of the five (5) year period, the Contractor agrees to retain these records until all issues arising out of the action are resolved or until the end of the five (5) year period, whichever is later. The Contractor agrees to retain all protected health information as defined by the Privacy Rule promulgated pursuant to HIPAA for six (6) years or as otherwise required by HIPAA.

### Access to Contractor's Records

The Contractor will grant access to its records upon request by state or federal government entities or any of their duly authorized representatives. Access will be given to any books, documents, papers or records of the Contractor which are related to any services performed under the contract. The Contractor additionally consents that all subcontracts will contain adequate language to allow the same guaranteed access to the records of subcontractors.

### **Ownership of Documentation**

All documents and deliverables prepared by the Contractor and accepted by the Department shall become the property of the Department and shall not be used for any other purpose by the Contractor without the Department's specific written consent.

### Disclosure

The failure of any person or entity to disclose as required under any term of Executive Order 98-04, or the violation of any rule, regulation or policy promulgated by the State Department of Finance and Administration pursuant to this Order, shall be considered a material breach of the terms of the contract, lease, purchase agreement, or grant and shall subject the party failing to disclose or in violation to all legal remedies available to the Department under the provisions of existing law.

### Set-Off

The parties agree that the Department, in its sole discretion, shall have the right to set-off any money Contractor owes the Department from the Department's payment to Contractor under this contract.

### State and Federal Laws

Performance of this contract by both parties must comply with State and federal laws and regulations. If any statute or regulation is enacted which requires a change in this contract or any attachment, then both parties will deem this contract and any attachment to be automatically

amended to comply with the newly enacted statute or regulation as of its effective date.

Accessibility Act 1227 of 1999

TECHNOLOGY ACCESS: When procuring a technology product or when soliciting the development of such a product, the State of Arkansas is required to comply with the provisions of Arkansas Code Annotated § 25-26-201 et seq., as amended by Act 308 of 2013, which expresses the policy of the State to provide individuals who are blind or visually impaired with access to information technology purchased in whole or in part with state funds. The Vendor expressly acknowledges and agrees that state funds may not be expended in connection with the purchase of information technology unless that system meets the statutory requirements found in 36 C.F.R. § 1194.21, as it existed on January 1, 2013 (software applications and operating systems) and 36 C.F.R. § 1194.22, as it existed on January 1, 2013 (web-based intranet and internet information and applications), in accordance with the State of Arkansas technology policy standards relating to accessibility by persons with visual impairments.

ACCORDINGLY, THE VENDOR EXPRESSLY REPRESENTS AND WARRANTS to the State of Arkansas through the procurement process by submission of a Voluntary Product Accessibility Template (VPAT) or similar documentation to demonstrate compliance with 36 C.F.R. § 1194.21, as it existed on January 1, 2013 (software applications and operating systems) and 36 C.F.R. § 1194.22, as it existed on January 1, 2013 (web-based intranet and internet information and applications) that the technology provided to the State for purchase is capable, either by virtue of features included within the technology, or because it is readily adaptable by use with other technology, of:

Providing, to the extent required by Arkansas Code Annotated § 25-26-201 et seq., as amended by Act 308 of 2013, equivalent access for effective use by both visual and non-visual means;
Presenting information, including prompts used for interactive communications, in formats intended for non-visual use;
After being made accessible, integrating into networks for obtaining, retrieving, and disseminating information used by individuals who are not blind or visually impaired;
Providing effective, interactive control and use of the technology, including without limitation the operating system, software applications, and format of the data presented is readily achievable by nonvisual means;
Being compatible with information technology used by other individuals with whom the blind or visually impaired individuals interact;
Integrating into networks used to share communications among employees, program participants, and the public; and
Providing the capability of equivalent access by nonvisual means to telecommunications or other interconnected network services used by persons who are not blind or visually impaired.

If the information technology product or system being offered by the Vendor does not completely meet these standards, the Vendor must provide an explanation within the Voluntary Product Accessibility Template (VPAT) detailing the deviation from these standards. State agencies cannot claim a product as a whole is not commercially available because no product in the marketplace meets all the standards. If products are commercially available that meets some but not all of the standards, the agency must procure the product that best meets the standards or provide written documentation supporting selection of a different product.

For purposes of this section, the phrase "equivalent access" means a substantially similar ability to communicate with, or make use of, the technology, either directly, by features incorporated within the technology, or by other reasonable means such as assistive devices or services which would constitute reasonable accommodations under the Americans with Disabilities Act or similar

state and federal laws. Examples of methods by which equivalent access may be provided include, but are not limited to, keyboard alternatives to mouse commands or other means of navigating graphical displays, and customizable display appearance. As provided in Act 308 of 2013, if equivalent access is not reasonably available, and then individuals who are blind or visually impaired shall be provided a reasonable accommodation as defined in 42 U.S.C. § 12111(9), as it existed on January 1, 2013.

As provided in Act 308 of 2013, if the information manipulated or presented by the product is inherently visual in nature, so that its meaning cannot be conveyed non-visually, these specifications do not prohibit the purchase or use of an information technology product that does not meet these standards.

### **Employee Background Requirements**

Contractor shall comply with Arkansas Code Annotated (A.C.A.) §21-15-101 et seq, or any amendments thereto, which requires all employees of state agencies, in designated positions including those providing care, supervision, treatment or any other services to the elderly, mentally ill or developmentally disabled persons, to individuals with mental illnesses or to children who reside in any state-operated facility or a position in which the applicant or employee will have direct contact with a child, to have a criminal history check and a central registry check. Should an applicant or employee be found to have been convicted of a crime listed in A.C.A. §21-15-101 et seq., that employee shall be prohibited from providing services in a designated position as defined by Arkansas law or being present at the facility. Should an applicant or employee be found to have been named as an offender or perpetrator in a true, substantiated, or founded report from the Child Maltreatment Central Registry, the Adult Abuse Central Registry, or the Certified Nursing Assistant/ Employment Clearance Registry, the applicant/employee shall be immediately disqualified.

### **Prohibition Against Contingent Fees**

It shall be a breach of ethical standards for a person to be retained, or to retain a person, to solicit or secure a state contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, except for retention of bona fide employees or bona fide established commercial selling agencies maintained by the contractor for the purpose of securing business.

### Compliance with Department Policy Issuances

The Contractor agrees to deliver the services authorized by this contract or any attachment in accordance with all policies, manuals and other official issuances of the State of Arkansas and Department promulgated through the Administrative Procedures Act.

### Relinquishment

The failure of the Department to insist upon the performance of any of the conditions in any one or more instances shall not be construed as a waiver or relinquishment of the future benefit of said condition.

### **Entire Contract**

The parties acknowledge that each have read this Contract, understand it and agree to be bound by the terms. The parties further agree that this Contract is the complete and exclusive statement of the agreement of the parties with respect to the subject matter hereof and that it supersedes all prior proposals, representations, arrangements, understandings, and agreements, whether oral or written, between the parties with respect to the subject matter hereof.

This Contract may not be modified, amended, or in any way altered except by a written agreement duly executed by the parties and approved in accordance with the laws and established procedures of the State of Arkansas.

### Survival of Rights and Obligations

The right and obligations of the Parties under this Contract shall survive and continue after the ending or expiration of the term of this Contract, and shall bind the parties, and their legal representatives, successors, heirs and assigns.

### **Notices**

All demands, notices and communications hereunder shall be in writing and shall be deemed to have been duly given if mailed by first class mail, postage prepaid, to:

2805 East Zion Rd, Fayetteville AR 72703						
	(address)					
Attention:	Justin Hoover					

(Name of contractor contact person or such other name or address as may hereafter be furnished to Department in writing by the Contractor)

Notices to the Department should be mailed to:

### **DHS Division of Medical Services**

Attention: Dawn Stehle, DMS Director P.O. Box 1437, Slot S401 Little Rock, AR 72203-1437

### Severability of Provisions

If any one or more of the covenants, agreements, provisions or terms of this Contract shall be for any reason whatsoever held invalid, then such covenants, agreements, provisions or terms shall be deemed severable from the remaining covenants, agreements, provisions or terms of this Contract and shall in no way affect the validity or enforceability of the other provisions of this Contract.

### Certification Regarding Lobbying:

The Contractor will comply with public law 101-121, section 319 (section 1352 of Title 31 U.S.C.) for an award in excess of \$100,000.00 by certifying that appropriated federal funds have not been or will not be used to pay any person to influence or attempt to influence a federal official/employee in connection with the awarding of any federal contract, grant, loan or cooperative agreement.

If the Contractor has paid or will pay for lobbying using funds other than federal appropriated funds, Standard Form-LLL (Disclosure of Lobbying Activities) shall be completed and included as an attachment to this contract.

### Certification Regarding Debarment

The Contractor, as a lower tier recipient of \$25,000.00 or more in federal funds, will comply with Executive Order 12549 (Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion-Lower Tier Covered Transactions). By signing and submitting this lower tier proposal, the prospective lower tier participant, as defined in 45 C.F.R. Part 76, certifies to the best of its knowledge and belief that it and its principals:

	are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any federal or state agency									
	where the prospective lower tier participant is unable to certify to any of the above, such prospective participant shall attach an explanation to this proposal.									
The pi	he prospective lower tier participant further agrees by submitting this proposal that it will									
•	e this clause entitled *Certification Regarding Debarment, Suspension, Ineligibility, and									
Volun	tary Exclusion-Lower Tier Covered Transactions* without modification in all lower tier ed transactions.									
Contra	actor certifies that the Contractor is in compliance with Public Law 101-121 (Certification									
_	ding Lobbying) and Executive Order 12549 (Certification Regarding Debarment, Suspension, bility, and Voluntary Exclusion-Lower Tier Covered Transactions):									

**Certification Regarding Employment Practices** 

Neither the Contractor nor its subcontractors shall discriminate against any employee or applicant for employment because of race, color, religion, sex, national origin, age (except as provided by law), marital status, political affiliation, or disability. The Contractor must take affirmative action to ensure that employees, as well as applicants for employment, are treated without discrimination because of their race, color, religion, sex, national origin, age (except as provided by law), marital status, political affiliation, or disability. Such action shall include, but not be limited to, the following:

Employment;
Promotion;
Demotion or transfer;
Recruitment or recruitment advertising;
Layoff or termination;
Rates of pay or other forms of compensation; and
Selection for training, including apprenticeship.

Contractor certifies that neither the contractor nor its subcontractors shall discriminate against any employee or applicant for employment because of race, color, religion, gender, national origin, age (except as provided by law) or disability. Contractor must insure that employees, as well as applicants for employment, are treated without discrimination because of their race, color, religion, gender, national origin, age (except as provided by law) or disability. Such action shall include, but not be limited to, employment, promotion, demotion or transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection of training, including apprenticeships.

Agreement
Action ----Attachment

### BUSINESS ASSOCIATE AGREEMENT

Arkansas Department of Human Services, Division of Children and Family Services	("Covered Entity")
and Piney Ridge Treatment Center	
("Business Associate") enter into this Business Associate Agreement ("BAA") as	
of ("Effective Date").	

Covered Entity and Business Associate agree that under entered into by Covered Entity and Business Associate (the "Agreement"), Business Associate provides services for or on behalf of Covered Entity that may involve access to PHI (as defined below) and that, as such, the parties agree as follows:

### I. <u>DEFINITIONS</u>

Unless otherwise specified in this BAA, all capitalized terms used in this BAA not otherwise defined have the meanings ascribed by HIPAA and ARRA, as each may be amended from time to time.

- A. "ARRA" means the Health Information Technology for Economic and Clinical Health Act provisions of the American Recovery and Reinvestment Act of 2009, Pub. Law No.111-5 and its implementing regulations.
- B. "Breach" means the actual or reasonably suspected acquisition, access, Use or Disclosure of PHI in a manner not permitted by the Privacy Rule that compromises the security or privacy of the PHI.
- C. "Breach Notice Rule" means the federal breach notification regulations issued pursuant to ARRA, as amended from time to time, 45 C.F.R. Parts 160 and 164.
- D. "Compliance Date" means, in each case, the date by which compliance is required under the referenced provision of ARRA's or HIPAA's implementing regulations, as applicable.
- E. "Discovery" means the first day on which Business Associate, or any workforce member, agent, or Subcontractor of Business Associate, knows, or, by exercising reasonable diligence would have known, of a Breach.
- F. "Encrypt" means to use an algorithmic process to transform data into a form in which there is a low probability of assigning meaning without use of a confidential process or key, which process conforms to NIST Special Publications 800–111, 800–52, 800–77, or 800–113, as appropriate, or that is otherwise validated against the Federal Information Processing Standards (FIPS) 140–2.
- G. "ePHI" means PHI as defined below, which is transmitted or maintained in electronic media.
- H. "HIPAA" means the Health Insurance Portability and Accountability Act of 1996 and its implementing regulations.
- I. "PHI" means Protected Health Information, as defined in 45 C.F.R. § 160.103, limited to the Protected Health Information received from, or received, created, or accessed on behalf of, Covered Entity.
- J. "Privacy Rule" means the federal privacy regulations issued pursuant to HIPAA, as amended from time to time, 45 C.F.R. Parts 160 and 164.
- K. "Security Incident" means the successful unauthorized access, Use, Disclosure, modification or destruction of ePHI or interference with system operations in an information system. Unsuccessful attempts to breach security, including pings and other broadcast attacks on Business Associate's firewall, port scans, unsuccessful log-on attempts, denials of service and any combination of the above, so long as such incidents do not result in unauthorized access, use or disclosure of PHI, shall not be deemed Security Incidents. However, more than 20 unsuccessful attempts or other patterns of successive attempts, that are not individual deemed Security Incidents in themselves shall be considered Security Incidents due to the number or pattern of such events.

Agreement
Action ---Attachment

- L. "Security Rule" means the federal security regulations issued pursuant to HIPAA, as amended from time to time, 45 C.F.R. Parts 160 and 164.
- M. "Subcontractor" means Business Associate's subcontractors and agents that create, receive, maintain or transmit PHI for the purpose of performing any of Business Associate's obligations under the Agreement.

### II. RESPONSIBILITIES OF BUSINESS ASSOCIATE.

- A. Business Associate shall provide relevant training on HIPAA and the requirements of this agreement to all persons accessing PHI or ePHI. The training materials and records shall be provided to the covered entity upon request.
- B. Business Associate shall implement and use appropriate Technical, Physical and Administrative Safeguards to reasonably and appropriately protect the Confidentiality, Integrity and Availability of PHI and to prevent Use or Disclosure of PHI, other than as permitted by this BAA.
- C. Business Associate shall, within the earlier of the Compliance Date or 90-days from the Effective Date, comply with all applicable provisions of the Security Rule. The Business Associate shall conduct a risk assessment to evaluate compliance with the Security Rule and shall, at the request of the Covered Entity, provide a written attestation acknowledging completion and communicating the results of the risk assessment.
- D. Business Associate shall Encrypt all transmissions of ePHI and all portable media or storage devices on which ePHI may be stored, including laptops, back-up media, CDs, or USB drives.
- E. Within 30-days after receiving a written request from Covered Entity, make available information necessary for Covered Entity to make an accounting of disclosures of PHI about an Individual, as provided in 45 C.F.R. § 164.528; and in accordance with 42 U.S.C. § 17935(c) and its implementing regulations as of the Compliance Date, make that accounting directly to the Individual if directed to do so by Covered Entity.
- F. At the request of Covered Entity and in the time, manner, and form designated by Covered Entity, not to exceed 15-days, provide access to PHI in a Designated Record Set to Covered Entity or, if directed by Covered Entity, to an Individual or to a recipient designated by the Individual, in accordance with the requirements of 45 C.F.R. § 164.524. Business Associate shall not charge Covered Entity or any Individual any fee associated with the production of PHI in accordance with this section that exceeds fees described at 45 C.F.R. § 164.524.
- G. Make available PHI in a Designated Record Set, no more than 30-days following receipt of a written request by Covered Entity, PHI for amendment and incorporate any amendments to the PHI as directed by Covered Entity, all in accordance with 45 C.F.R. § 164.526.
- H. Business Associate shall notify Covered Entity, in writing, no more than 3-days following Business Associate's receipt directly from an Individual of any request for an accounting of disclosures or access to or amendment of PHI as contemplated in Sections II (D) (E) or (F), above.
- I. Business Associate shall require each Subcontractor to agree, in writing, to the same restrictions and conditions that apply to Business Associate. Furthermore, to the extent that Business Associate provides ePHI to Subcontractor, Business Associate shall require Subcontractor to comply with all applicable provisions of the Security Rule upon the earlier of the Compliance Date or 90-days from the Effective Date. If Subcontractor is not subject to the jurisdiction or laws of the United States, or if any use or disclosure of PHI in performing the obligations under this BAA or the Agreement will be outside of the jurisdiction of the United States, Business Associate must require Subcontractor to agree by written contract with Business Associate to be subject to the jurisdiction of the Secretary, the laws, and the courts of the United States, and waive any available jurisdictional defenses that pertain to the parties' obligations under this BAA, HIPAA, or ARRA.

Agreement
Action ---Attachment

- J. Business Associate shall not Use or Disclose PHI except as necessary to perform its obligations under the Agreement or as otherwise required by this BAA, provided that such Use or Disclosure is permitted by applicable law and complies with each applicable requirement of 45 C.F.R. § 164.504(e).
  - 1. In compliance with 45 C.F.R. § 164.502(b)(1), as of its Compliance Date or no more than 90-days following the Effective Date, whichever is earlier, Business Associate shall request, Use, and Disclose only the minimum amount of PHI necessary to accomplish the purpose of the request, Use, or Disclosure.
  - 2. Business Associate shall not use PHI to make or cause to be made any communication that would constitute Marketing.
- K. Without unreasonable delay, and in any event, no more than 24-hours after Discovery, Business Associate shall notify Covered Entity of any Breach, Use or Disclosure of PHI not permitted under this BAA, or any Security Incident. Business Associate shall deliver the initial notification of such Breach, in writing, which must include a reasonably detailed description of the Breach and the steps Business Associate is taking and would propose to mitigate or terminate the Breach. Furthermore, Business Associate shall supplement the initial notification, no more than 5 calendar-days following Discovery, with information including the identification of each individual whose PHI was or is believed to have been involved; a reasonably detailed description of the types of PHI involved, and written updates every 5 calendar-days until the event has been concluded; all other information reasonably requested by Covered Entity, including all information necessary to enable Covered Entity to perform and document a risk assessment in accordance with 45 C.F.R. Part 164 subpart D; and all other information necessary for Covered Entity to provide notice to individuals, the U.S. Department of Health & Human Services ("HHS"), or the media, if required. Despite anything to the contrary in the preceding provisions, in Covered Entity's sole and absolute discretion and in accordance with its directions, Business Associate shall conduct, or pay the costs of conducting, an investigation of any Breach and shall provide or pay the costs of providing any notices required by the Breach Notice Rule or other applicable law.
- L. Business Associate shall mitigate, to the extent practicable, any harmful effect that is known to Business Associate of a Use or Disclosure of PHI by Business Associate that is not permitted by this BAA.
- M. Business Associate shall make available to HHS its internal practices, books, and records, relating to the Use and Disclosure of PHI pursuant to the Agreement for purposes of determining Business Associate's and Covered Entity's compliance with the Privacy Rule.
- N. Business Associate shall not directly or indirectly receive remuneration in exchange for any PHI.
- O. To the extent Business Associate is to carry out one or more of Covered Entity's obligations under the Privacy Rule, the Business Associate shall comply with the requirements of the Privacy Rule that apply to Covered Entity in the performance of such obligations.
- P. Business Associate shall provide contact information for one primary person and one secondary person in Appendix A. Any changes in the contact information shall be forwarded to the Covered Entity.
- Q. The Business Associate shall respond in writing within 10 business days to the Covered Entity's request(s) to attest to the Business Associate's compliance with the Privacy Rule, the Security Rule, and the Responsibilities of the Business Associate as specified in this BAA. The Business Associate shall make available to the Covered Entity its internal practices, books, and records, relating to the Use and Disclosure of PHI as necessary to substantiate the attestation of compliance.

### III. RESPONSIBILITIES OF COVERED ENTITY

Covered Entity shall notify Business Associate, in writing, of an Individual's request to restrict the Use or Disclosure of such Individual's PHI, any limitations in Covered Entity's Privacy Notice relevant to Business Associate's performance of its obligations under this BAA or the Agreement, or any revocation by an Individual of authorization to Use or Disclose PHI.

Agreement
Action ---Attachment

### IV. TERM, TERMINATION AND DAMAGES

- A. This BAA is effective as of the Effective Date and terminates when Business Associate and its Subcontractors no longer have access to PHI, and when all of the PHI in Business Associate's possession, inclusive of PHI in the possession of Business Associate's Subcontractors, has been returned or destroyed, unless earlier terminated in accordance with Sections IV(B) through (C) of this BAA.
- B. Upon Covered Entity's determination of a breach of a material term of this BAA by Business Associate, Covered Entity may terminate this BAA. As of the Compliance Date of 45 C.F.R. § 164.504(e)(1)(iii), if either party knows of a pattern of activity or practice of the other party that constitutes a material breach or violation of this BAA, the non-breaching party will provide notice thereof to the other party. Such notice must clearly specify the nature of the breach or violation. Each party must take reasonable steps to cure the breach or end the violation. If after 30-days or such longer time specified in writing by the non-breaching party, the non-breaching party reasonably determines that such steps are unsuccessful in curing the breach or ending the violation, the non-breaching party may terminate this BAA and the Agreement, if feasible. In the event that termination is not feasible, the non-breaching party shall report the problem to HHS.
- C. Except as provided below, Business Associate shall return or destroy all PHI, including all PHI in possession of its Subcontractors, immediately following the termination or expiration of this BAA. However, in the event that Business Associate is legally obligated to retain such PHI, Business Associate may do so provided that:
  - 1. Business Associate notifies Covered Entity of such legal obligation, in writing, immediately upon Business Associate's notice of such legal obligation, which such writing must describe in detail the legal obligation;
  - Business Associate extends all protections, limitations, and restrictions contained in this BAA to Business Associate's Use or Disclosures of any PHI retained after termination or expiration of this BAA;
  - 3. Business Associate limits any further Use or Disclosures solely to satisfying such legal obligation for which it has provided Covered Entity with written notice in accordance with Section IV(C)(1), above
  - 4. Business Associate returns or destroys all PHI when such legal obligation has been fulfilled or has concluded
- D. In addition to any damages recoverable under this BAA, the parties acknowledge that certain breaches or violations of this BAA may result in litigation or investigations pursued by federal or state governmental authorities of the United States resulting in civil liability or criminal penalties. Each party shall cooperate in good faith in all respects with the other party in connection with any request by a federal or state governmental authority for additional information and documents or any governmental investigation, complaint, action, or other inquiry.

### V. <u>INDEMNIFICATION</u>

Business Associate shall indemnify Covered Entity, its owners, employees and representatives in the event Business Associate's performance or failure to perform under this BAA has given rise to liabilities, costs, damages, and losses (including attorneys' fees) reasonably and properly incurred by Covered Entity in connection with any actual, threatened, or pending, civil, criminal, or administrative cause of action, claim, inquiry, investigation, lawsuit, or other proceeding (collectively a "Claim"). Upon demand by Covered Entity, Business Associate shall defend any Claim brought or threatened against Covered Entity, at Business Associate's expense, by counsel acceptable to Covered Entity. Business Associate shall not authorize or enter into any settlement without Covered Entity's written consent.

Action ----Attachment

### VI. GENERAL TERMS

A. This BAA amends and is made a part of the Agreement. Any changes or modification to this BAA must be in writing and signed by both parties.

- B. To the extent not clear, the terms of this BAA are to be construed to allow for compliance by the parties with HIPAA or ARRA. If any provision of the BAA is in conflict with any provision of the Agreement, the conflicting provision of this BAA prevails to the extent necessary for the parties to comply with HIPAA and ARRA.
- C. Nothing in this BAA confers upon any person other than the parties and their respective successors or assigns, any rights, remedies, obligations, or liabilities, whatsoever.
- D. Sections II(G)(H)(J)(M) and Sections IV, V, VI(E)(F) survive the termination for any reason or expiration of this BAA.
- E. In the event Business Associate receives a notification from or on behalf of HHS regarding a compliance review, an audit, or an investigation or inquiry of any kind pertaining to the services provided under the Agreement or Covered Entity, it will notify Covered Entity no more than 3-days following its receipt of that notice.
- F. The law of the State of Arkansas without regard to its internal law on the conflict of laws, controls this BAA. The Business Associate consents and submits to the jurisdiction of the federal and/or state courts of Arkansas, and hereby waives any defense based upon venue, inconvenience of forum, or lack of personal jurisdiction in any action or suit brought in connection with or relating to this BAA or related matters. The Business Associate will bring any action or suit concerning this Agreement or related matters in federal or state court or the Arkansas Claims Commission with appropriate subject matter jurisdiction in Little Rock, Arkansas. The Business Associate acknowledges that it has read and understands this clause and agrees willingly to these terms.
- G. The parties may execute this BAA in a number of counterparts and each counterpart signature, when taken with the other counterpart signatures, is treated as if executed upon one original of this BAA. A facsimile or pdf signature, or a scanned image of an original signature, of any party to this BAA is binding upon that party as if it were an original.

binding upon that party as if it were an original.	L
Signed:	
BUSINESS ASSOCIATE: Piney Ridge Treatment Center	
Signed:	
Title: CEO	
Date: 02/17/20	
COVERED ENTITY Division of Children and Family Services	
Signed:	
Title:	
Date:	

matt.john@pineyridge.net

Agreement
Action ---Attachment

### **Appendix A: Business Associate Contact Information**

**Business Associate Primary Contact:** Business Associate Secondary Contact: Name: Justin Hoover Name: Matt John Title: CEO Title: Director of Business Development and Admissions Address: 2805 East Zion Rd Address: 2805 East Zion Rd Fayetteville City: Fayetteville City: Arkansas Arkansas State: State: 479-587-1408 Phone: 479-587-1408 Phone: 479-684-5301 479-684-5301 Fax: Fax:

Email:

justin.hoover@acadiahealthcare.net

Email:

# SEXUAL REHABILITATIVE PROGRAM COMPREHENSIVE RESIDENTIAL TREATMENT SERVICES

### **Certification of Compliance with Performance Indicators**

Contractor's Name: Piney Ridge Treatment Center Contract Number: 4600034387						
The undersigned Contractor hereby certifies that it is in compliance with the goals and performance indicators as specified within it						
current Fiscal Year contract to the best of its knowledge. The Contractor makes the following further specific certifications for the	ne					
billing period thru:						
PROGRAM DELIVERABLE I: To provide intensive, in-patient, psychiatric and medical Sexual Rehabilitative Program						
services to clients in the custody of the Department of Human Services (DHS) who have been assessed and determined to						
require intensive psychiatric services in a Sexual Rehabilitative Program. The program shall meet the requirements stated in						
the Minimum Licensing Standards for Child Welfare Agencies, section 600 incorporated herein by reference. Licensed						
personnel qualified under Arkansas law for the independent practice of social work or counseling shall provide all therapy.						
Competent and qualified person(s) providing direct client service shall have a current Arkansas license and degree in one or						
more of the following: psychology, psychological examiner, licensed associate counselor under appropriate supervision,						
licensed professional counselor, licensed master social worker under appropriate supervision, licensed certified social						
worker, licensed psychologist or psychiatrist.						
1. The Contractor shall provide services solely to clients who have been prior authorized by APS Health Care Midwest	YES	NO				
through the Medicaid Certificate of Need (CON) process established by Medicaid (Division of Medical Services) or		Π̈́				
written approval from the Manager of the DCFS Specialized Placement Unit (SPU).						
2. The Contractor shall develop and implement an individualized plan of care based on the recommendations of the	YES	NO				
psychosexual report.	X					
3. The Contractor shall perform a psychological and medical need assessment for each DHS/DCFS client admitted to the	YES	NO				
program.						
4. The Contractor shall maintain progress reports for each client admitted for placement.	YES	NO				
·		<u> </u>				
5. The Contractor shall review and update each client's individualized case plan as necessary, but at least once every	YES	NO				
ninety- (90) days.	X					
6. A DHS/DCFS client shall not be discharged without DHS/DCFS approval. The Contractor shall submit a written 30 day	YES	NO				
notice of discharge to the placing county and the Specialized Placement Unit (SPU).	X					
7. The Contractor shall be licensed by the Joint Commission on Accreditation of Hospital Organizations (JCAHO) or the	VEO	NO				
Commission on Accreditation of Rehabilitation Facilities (CARF) now known as Rehabilitation Accreditation Commission.	YES	NO				
Contractor shall also comply with the standard certification process developed by APS Health Care Midwest, and with						
any subsequent standards for sex offender treatment programs promulgated by the Department of Human Services.						
8. The Contract shall maintain monthly contact by phone, fax, letter, or in person with the referring DCFS Family Service						
Worker and the client's family. The Contractor shall initiate, sustain, and document involvement with the client's family	VEC	NO				
and assigned DCFS Family Service Worker to discuss the client's progress, continuing needs and any problem areas, and shall document what was discussed at the conference and any recommendations, conclusions, or decisions made.	YES	NO				
	X					
This is not required when the court has relieved the youth's parents/guardian of any responsibility or authority for the youth						
The Contractor must work with DCFS Family Service Worker and the client's family to develop and implement a written	YES	NO				
visitation plan.						
10. The Contractor shall assure that the client's service needs including routine medical needs are met on a daily basis		!				
covering immediate and preventative care (appointment and transportation).						
a) The Contractor shall ensure that any needed psychotropic medications are administered and monitored by						
appropriately licensed personnel.						
b) The Contractor shall maintain records which document that the needed medical treatment or other care was	YES	<u>NO</u>				
provided and shall include all presenting problems, medical symptoms, physician identification, diagnosis,						
prognosis, treatment protocols, listing of all funding sources, and proof of compliance with physician orders.						
c) The Contractor shall cooperate with DCFS to, seek, facilitate and document that Medicaid funds for any and all						
eligible services were sought for all DCFS clients that were Medicaid eligible.						
January Company and Company an						

	Contractor shall adhere to DCFS Family Service Policy and Procedure Manual, Procedure VI-C4, incorporated herein by reference in maintaining the Medical Passport (medical and psychological history) for each DCFS foster child in placement. NOTE: It is the responsibility of the DCFS worker assigned to the child to originate the passport and provide to the Contractor at time of placement. Contractor should document receipt of passport. If not readily available, documentation within 10 days that it has been received, or requested from caseworker.	YES	NO
8	Contractor shall be responsible for ensuring that the youth's educational needs are met by developing an individual education plan for each client. The Contractor shall initiate, supervise and document an individual education plan and shall ensure that educational services are provided in compliance with Arkansas and federal law including Department of Education (DOE) rules and regulations.	YES	NO
()	The Contractor will provide a secure environment that protects the public, staff and residents. The Contractor shall maintain sufficient staff as stated in the Minimum Licensing Standards for Child Welfare Agencies, section 620. The Contractor shall provide 24-hour awake supervision (staff is not asleep during the time he/she is responsible for supervision of clients) of DCFS clients referred to the facility.	YES	NO
	The Contractor shall adhere to the Department of Human Services Incident Reporting Policy No. 1090 incorporated herein by reference. In the event of a runaway, the Contractor shall strictly follow DHS Incident Reporting Policy No.1090 in one hundred percent (100%) of the cases. The Contractor shall notify law enforcement in the youth's home county or local county where the youth is believed to be and the youth's parents or guardians. For all other incidents, the Contractor shall complete Incident Report and fax (501-682-8991) to DCFS within twenty-four (24) hours of the incident and follow-up with hard copy. Any incident involving death, life-threatening injury, runaway, or an incident which may be reported in the media, shall be immediately, within ten (10) minutes, reported to DCFS by phone during regular business hours, Monday through Friday and after hours and holidays to DCFS identified 24 hour phone line (1-800-482-5964) with a written report submitted by fax on the same day and followed by a hard copy.	YES	NO 🗆
j	The Contractor and its agents shall pursue all legal remedies, including filing criminal charges in a court of competent jurisdiction, against a client who has committed any delinquent act unless the Contractor or its agents can demonstrate that such action would be therapeutically counter-indicated.	YES	NO 🗆
(	The Contractor shall notify the Child Abuse and Neglect Hotline (1-800-482-5964) of one hundred percent (100%) of the cases of suspected abuse or neglect, as required by state law and DHS policy. The Contractor shall notify DCFS by the next business day of all reports of suspected abuse or neglect involving youth referred by or in the custody of DHS.	YES	МО
Signe The c must child	Treatment will be provided to enable the child to successfully return to his home, school, and community or another appropriate placement.  1. The Contractor shall notify and provide a written discharge summary report to all specified parties of client's discharge date in one hundred percent (100%) of the cases. Discharge of a child from the program shall be planned. The discharge summary shall be submitted to the placing DCFS county office 30 days prior to the discharge date and at a minimum contain:  a. Identifying data  b. Reason for admission and diagnosis  c. Family and Social History  d. Psychiatric, behavioral, medical, emotional and education history  e. Placement history  f. Progress/accomplishment of sexual offender treatment goals  g. Risk level for re-offending  h. Aftercare plans:  1. mental health, educational, medical, and social referrals and follow-up  2. discharge medications  3. educational recommendations  4. specific placement recommendation  ed and dated by therapist or program director only exception to the planned discharge in Program Deliverable 7 is an emergency discharge. An appropriate placement be available to which the client can be moved. If an appropriate placement is not available, the program must hold the until placement is available. The following written documentation shall be provided:  • Specific behavior supporting the conclusion that the child is a danger to himself or others;  • Internal options that were explored;  rer request made to the Specialized Placement Unit (SPU). If SPU staff is not available, the Assistant Director, munity Services, is to be contacted at 682-8541 (if after hours, holiday or weekend, call should be made as soon as lible on the next working day).	YES 🗵	NO

18. The Contractor shall furnish a copy of all reports required within the time frames specified by DCFS		,
1. Annual Reports		
<ul> <li>A. A report detailing an independent fiscal audit, certified by a Certified Public Accountant in accordance with generally accepted accounting principles, of the program shall be submitted to the Fiscal Audit Section of the Office of Chief Counsel, Department of Human Services, at the end of each contract period.</li> <li>B. A written summary that includes measurable results of the performance indicators shall be provided to the Division no later than thirty (30) days prior to the end of the contract.</li> </ul>	YES	NO
2. Monthly Reports		
<ul> <li>A. The Contractor shall, by the 10th working day of the month, for the preceding month, furnish to the DCFS Specialized Placement Unit a monthly report containing the following: <ol> <li>List of youth referred for placement into the services purchased by DCFS and/or Medicaid, by source of referral noting clients accepted for placement and those not accepted with the reason why.</li> <li>Name of youth discharged from the program, including the dates of admission and discharge.</li> <li>For youth discharged from the program: <ol> <li>Date that DCFS received notice of discharge and copy of discharge summary</li> <li>Placement that the client was discharged to (e.g. home, another residential treatment facility, or DCFS facility).</li> </ol> </li> <li>B. The Contractor shall submit monthly certificate of compliance with Performance Indicators certifying that: <ol> <li>Case files have been reviewed to determine that all clients served have written authorization from DCFS and that the billings with certifications were submitted within the specified timelines.</li> <li>Tests meet generally accepted medical and psychiatric standards as stated in American Psychological Association Standards incorporated herein by reference.</li> <li>Individual education plans have been developed and treatment services and medical records have been maintained.</li> <li>Due diligence has been exercised in qualifying DCFS clients for Medicaid including Certificates of Needs (Con's).</li> <li>Incident reporting is in compliance with DHS Policy No. 1090.</li> <li>Compliance with procedure for discharge of all youth referred by or in DCFS custody.</li> </ol> </li> </ol></li></ul>	YES X	NO
19. <b>BILLING/REIMBURSEMENT</b> : <b>Monthly</b> billing will be submitted to SPU by the 10th day of the following month. Attached to the billing will be a monthly summary of clients served by each program and certification of compliance. The monthly summary will identify the client by name, social security number, and Medicaid number. The billing will clearly identify the number of units for each client served by the specific program (e.g. residential treatment). DCFS will not be responsible for billing received outside this timeframe, but will consider each case on an individual basis. Invoices should be developed on-line through the PROVIDER INVOICE ENTRY at https://DHS.arkansas.gov/wa_PIE/Login.aspx. Only signed original invoices will be accepted.	YES	NO
The Contractor certifies by the signature of its authorized agent that the foregoing statements are true. For any statements for the response was "NO," please attach a detailed explanation as to why the deviation occurred.	which	
Date: 02/17/2022		
Signature of Contractor's Authorized Agent		

# State of Arkansas DEPARTMENT OF HUMAN SERVICES 700 South Main Street P.O. Box 1437 / Slot W345 Little Rock, AR 72203

### ADDENDUM 2

TO: All Addressed Vendors FROM: Office of Procurement	
DATE: February 23, 2022	
SUBJECT: 710-22-0007 Comprehensive Residential Tre	atment/Sexual Rehabilitation Services
The following change(s) to the above referenced IFB have	e been made as designated below:
Change of specification(s)	
Additional specification(s) X Change of bid opening date and time	
Cancellation of bid	
Other	
CHANGE OF BID OPE	NING DATE AND TIME
Bid Submission Date and Time has changed to March 4, 202 Bid Opening Date and Time has changed to March 4, 202	
The specifications by virtue of this addendum become a p to return this signed addendum may result in rejection of y	
If you have any questions, please contact: Buyer's name,	Buyer's email address and phone number.
Dorth Human	02/17/2022
Vendor Signature	Date
Piney Ridge Treatment Center	
Company	

# Piney Ridge Treatment Contr

### OFFICIAL BID PRICE SHEET

710-22-0007 Comprehensive Residential Treatment/Sexual Rehabilitative Services

Bidder may only include pricing for each category of service that bidder can currently provide. In the event that Medicaid rates are applied, contractor must invoice the Arkansas Medicaid rates based on the date of service according to the current fee schedule.

	according to the c		edule.	iona rates sasea on
	Cat	egory 1: A	cute Care - CRT	
Please insert a dol			the box for Option B. Option A	A is a set daily rate at
which services ma	y be invoiced throu	ght the duration	on of the contract. Option B is	the Arkansas
Medicaid rate that	t fluctuates based o	on the date of s	service.	
<u>OP</u>	TION A		OPT	ION B
			Medicaid Per Diem	
Per Diem Rate	\$		with W3 Specialty	
			Default Rate	
Cate	egory 2: Sub-A	 .cute/Psyc	hiatric Residential Ca	re - CRT
		ana katalan katan ka	the box for Option B. Option .	
			on of the contract. Option B is	•
	t fluctuates based o			
OP	TION A		OPT	ION B
<u> </u>			Medicaid Per Diem	0.7.5
Per Diem Rate	\$ 500.	00	with W3 Specialty	
	<u> </u>		Residential RTU Rate	
	C-1			
	All the street was a second property of the street of the		One Attendance - CRT	
•			ory 3 will not be considered in	•
		the Arkansas	Medicaid Rate for Outpatient	Qualified Behavioral
Health Profession	71.			
	Hourly Rate	\$		
	•			
	Category 4	: Sexual R	ehabilitation Services	
Please insert a dol	lar amount for Opt	ion A or check	the box for Option B Option	A is a set daily rate at
·		_	on of the contract. Option B is	the Arkansas
Medicaid rate that	t fluctuates based o	on the date of s	service.	
<u>OP</u> 7	TION A		OPT	ION B
Per Diem Rate	\$ 500.	00	Medicaid Rate	
i ei Dieili Nate				_

Contract #: 4600034387



### STATE OF ARKANSAS SERVICES CONTRACT

C	ontract #	4600034387			Federal ID#	20519290	4		
S	ervice Type	Professional	Consultant Services (Po	cs <del>[</del> √	Procurement Method	Competitiv	ve Bid		
	<ol> <li>Contracting Parties. State of Arkansas is hereinafter referred to as the Department and contractor is herein after referred to as the Contractor.</li> </ol>								
문	epartment N	lo. & Name	0710 - Arkansas Depar		of Human Services				
ח	ivision		Choose Division or Offi	ce					
1	ontractor Na		Piney Ridge Treatment 2805 E Zion Rd, Fayett	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~					
	ontractor Nu			,	rity/Women Owned Bu	siness	Yes	<b>⊙</b> No	
2.	2. Objectives, Scope, and Performance. Identify, in reasonable detail, the objectives and scope of the contractual agreement and the methods the Department will use to determine whether the objectives of the contract (Contract) have been achieved. If space below is insufficient it may be supplemented with Attachment 4.								
	We will meet all standards required of PRTF's.								
3.	shall continuor some oth a period of	ue until ner writing ag four (4) cons	, unless earl greed to and signed b secutive years from the	ier teri y the p e effec	the Contract shall comm minated or cancelled in a parties, but in no event n ctive date of the Original ment of the parties, the	accordand nay the Ol Term, un	ce with the riginal Tern lless exemp	Contract n exceed ot from	

extended or renewed for additional time beyond the Original Term. This allows for a total possible term (Total Possible Term) beyond the Contract's Original Term, as defined in the following paragraph.

	The <b>Total Possible Term</b> of the Contract is a period comprised of the Original Term plus any extensions or renewals that may be agreed to by the parties in writing, but in no event longer than a period of seven (7) consecutive years from the effective date of the <b>Original Term</b> , unless otherwise provided by law. Subject to applicable law, the terms hereof, and an appropriation of necessary funding, the Total Possible Term of this Contract expires no later than (mm/dd/yyyy).
4.	Contractor's Performance Obligations. Contractor, for the duration of the Contract and as consideration for the Department's payment as set forth below, shall provide the following to the Department:  As an agreenment with Assistant Director of Mental Health and Therapy Services. While under DHS contract, facility continues to attempt to get authorization through the PASSE program.
	The parties agree that this paragraph 4 of the Contract, and any incorporated attachment, fully sets forth the Contractor's performance upon which the Department's obligation to pay the Contractor is conditioned. (if the space provided is not enough to fully specify the Contractor's duty to perform and to identify the standards of satisfactory performance, the Contractor's covenant to perform must be set forth in Attachment 5 hereto, Performance Details, the terms of which, if any, are incorporated herein by reference.)
	<b>Department's Payment Obligations</b> . Department, as consideration for the Contractor's satisfactory performance of the Contractor's Performance Obligations, as set forth above, shall pay the Contractor as follows:
	Youth placed on DHS contract receive regular services based on PRTF guidelines for Arkansas.

4600034387

Contract #:

The parties agree that this paragraph 5 of the Contract, and any incorporated attachment, fully sets forth all applicable rates, fees, charges, costs (transportation, per diem, subsistence, out-of-pocket allowances, and any other costs that may apply), and items for which the Contractor is entitled to payment under the Contract as consideration for Contractor's satisfactory performance of its obligations under the Contract. The Department shall not pay Contractor except as set forth. The parties also agree that the method(s) of determining the amount of payment corresponding to the Contractor's satisfactory performance is/are set forth in this paragraph 5 such that the total payment owed under the Contract can be determined by

Contract #: 4600034387

reference thereto. (If the space provided is not enough to fully set forth the information needed to determine proper compensation owed by the Department for Contractor's satisfactory performance under the Contract, that information must be set forth in Attachment 2, Calculation of Compensation, the terms of which, if any, are incorporated herein by reference.)

Assuming: (a) Contractor's full and satisfactory performance under the Contract for the duration of the **Original Term**, and (b) the corresponding compensation identified in paragraph 5; the maximum number of dollars that the Department may be obligated to pay to the Contractor under the terms of the Contract for the Original Term is: \$500.00 (Initial Contract Amount).

Assuming: (a) Contractor's full and satisfactory performance under the Contract for the duration of its **Total Possible Term**, and (b) the corresponding compensation identified in paragraph 5, the maximum number of dollars that the Department may be obligated to pay to the Contractor under the terms of the Contract for the Total Possible Term is: \$200,000.00 (Total Projected Contract Amount).

If either the **Total Projected Contract Amount** or the amount the Department may be obligated to pay the Contractor in any given year of the **Original Term**, or the **Total Possible Term** of the Contract meets or exceeds the threshold of Ark. Code. Ann. § 19-11-265, the Contract shall be submitted for legislative review prior to its effective date.

6. Terms and Conditions of Solicitation Incorporated and Order of Precedence. The parties agree that the agreement in this Contract memorializes and incorporates by reference any and all written representations, warranties, terms, and conditions, set forth in the underlying solicitation document and the bid or proposal that became the basis of the Contract award, which representations, warranties, terms, and conditions continue in full force and effect unless expressly amended hereby.

Accordingly, the provisions of this memorialization of the Contract should be read as being consistent therewith and supplementary thereto to the extent reasonably possible. However, in the event of a conflict between the provisions of this memorialization and the specific provisions of the bid or proposal that was the basis of award, such conflict shall be resolved by giving priority to the documents in the order listed below, including but not limited to conflicting order of precedence provisions.

- A. This Contract, as may be amended in writing by the parties:
- B. The solicitation 710-22-0007 (Solicitation number) including all Addenda:
- C. Contractor's response to the solicitation.

### 7. Termination & Cancellation Clauses.

A. Non-Appropriation Clause Pursuant to §19-11-1012(11). In the event the State of Arkansas fails to appropriate funds or make monies available for any biennial period covered by the term of this contract for the services to be provided by the Contractor, this Contract shall be terminated on the last day of the last biennial period for which funds were appropriated or monies made available for such purposes.

This provision shall not be construed to abridge any other right of termination the agency may have.

- **B.** For Convenience. The Department may terminate this contract for any reason by giving the Contractor written notice of such termination no less than sixty (60) days prior to the date of termination.
- **C. For Cause.** The Department may cancel this Contract for cause when the Contractor fails to perform its obligations under it by giving the Contractor written notice of such cancellation at least thirty (30)

days prior to the date of proposed cancellation. In any written notice of cancellation for cause, the State will advise the Contractor in writing of the reasons why the State is considering cancelling the Contract and may provide the Contractor with an opportunity to avoid cancellation for cause by curing any deficiencies identified in the notice of cancellation for cause prior to the date of proposed cancellation. The parties may endeavor to agree to reasonable modifications in the Contract to accommodate the causes of the cancellation for cause and avoid the cancellation, to the extent permitted by law, and at the discretion of each party individually.

### 8. Non-negotiable Governing Law and Venue.

- A. This contract shall be governed by and construed in accordance with the Laws of the State of Arkansas. Exclusive venue arising under this Contract is Pulaski County, Arkansas.
- **B.** Any legislation that may be enacted subsequent to the date of this Contract, which may cause all or any part of the Contract to be in conflict with the laws of the State of Arkansas, will be given proper consideration if and when this contract is renewed or extended. At such time, the parties agree that the Contract shall be amended to comply with any applicable laws in effect.
- **C.** Under Arkansas law, the release of public records is governed by the Arkansas Freedom of Information Act found at Section 25-19-101 et. seq. of the Arkansas Code Annotated.
- 9. Non-negotiable Sovereign Immunity. Nothing in this Contract shall be construed as a waiver of the State's sovereign immunity. Any claims Contractor wishes to assert against the State in connection with this Contract shall be brought in the Arkansas State Claims Commission.
- 10. Non-negotiable Intergovernmental/Cooperative Use. In accordance with Arkansas Code Annotated § 19-11-249, any State public procurement unit may participate in this Contract with a participating addendum signed by the Contractor and approved by the chief procurement officer of the procurement agency issuing the contract.
- 11. Non-negotiable Disclosure Required by Executive Order 98-04. Any contract or amendment to a contract executed by an agency which exceeds \$10,000 shall require the Vendor to disclose information as required under the terms of Executive Order 98-04 and the Regulations pursuant thereto. The Vendor shall also require the subcontractor to disclose the same information. The Contract and Grant Disclosure and Certification Form shall be used for this purpose. Contracts with another government entity such as a state agency, public education institution, federal government entity, or body of a local government are exempt from disclosure requirements.

The failure of any person or entity to disclose as required under any term of Executive Order 98-04, or the violation of any rule, regulation or policy promulgated by the Department of Finance and Administration pursuant to this Order, shall be considered a material breach of the terms of the contract, lease, purchase

agreement, or grant and shall subject the party failing to disclose, or in violation, to all legal remedies available to the Agency under the provisions of existing law.

- **12. Compliance.** The Contractor shall ensure, in cooperation with the Department, that the Contract adheres to the requirements of Arkansas procurement law, including without limitation the inclusion of any mandatory language and the submission of the contract for any required review. The signature of the Contractor on this Contract serves as an acknowledgement that the Contractor is:
  - A. Equally responsible with the Department for adhering to the requirements of Arkansas Procurement

Contract #:	4600034387
	·

Law related to the content and review of the Contract; and

B. Subject to the relevant ethical provisions of § 19-11-701 et seq.

- 13. Indemnity. The Contractor shall be fully liable for the actions of its agents, employees, partners, and assigns and shall fully indemnify, defend, and hold harmless the Department, and their officers, agents, and employees from third party suits, actions, damages, and costs of every name and description, including attorney's fees to the extent arising from or relating to personal injury and damage to real or personal property, caused in whole or in part by the negligence or willful misconduct of Contractor, its agents, employees, partners, or assigns.
- **14. Assignment/Subcontracting.** Contractor shall not assign, sell, transfer, subcontract or sublet rights, or delegate responsibilities under this Contract, in whole or in part, without the prior written approval of the Department.
- **15. Amendments.** The terms of this Contract shall not be waived, altered, modified, supplemented or amended in any manner whatsoever without written approval of both parties. Any amendment that increases compensation or represents a material substantive change may require review by Legislative Council or Joint Budget Committee pursuant to Ark. Code Ann. § 19-11-265.
- 16. Records. Financial and accounting records reasonably relevant to State of Arkansas transactions under this Contract shall be subject to examination by appropriate Arkansas government authorities for a period of five (5) years from the date of expiration, termination or cancellation and final payment under this Contract, provided, however, that such government authorities will provide thirty (30) days written notice to the Contractor of its intent to conduct such examination contemplated by this section; and provided that such examination occurs pursuant to a mutually agreed upon location, during normal business hours and subject to reasonable confidentiality obligations.
- 17. Non-waiver. The failure by one party to require performance of any provision shall not affect that party's right to require performance at any time thereafter, nor shall a waiver of any breach or default of this Contract constitute a waiver of any subsequent breach or default or a waiver of the provision itself.
- **18. Severability.** If any provision of this contract is held unenforceable, all remaining provisions of this Contract shall remain in full force and effect.

### 19. Attachments.

- Certification of Contractor
- 6. Budget
- 2. Calculation of Compensation
- 3. Source of Funds
- Objectives, Scope and Performance Standards
- 5. Performance Details

### 20. Notices.

- A. Method of Notice. The parties shall give all notices and communications between the parties in writing by (i) personal delivery, (ii) a nationally-recognized, next-day courier service, (iii) first-class registered or certified mail, postage prepaid[, (iv) fax, or (v) electronic mail to the party's address specified in this Contract, or to the address that a party has notified to be that party's address for the purposes of this section.
- B. Receipt of Notice. A notice given under this Contract will be effective on

- i. the other party's receipt of it, or
- ii. if mailed, the earlier of the other party's receipt of it and the fifth business day after mailing it.
- **C. Issuance of Notice.** All notices and communications between the parties in writing shall be directed to the respective parties in accordance with the following:

Contact #1 - Department Representative	submitting/tracking	this contract
--	---------------------	---------------

Justin Hoover	CEO
Name (479) 587-1408	Title justin.hoover@acadiahealthcare.com
Telephone#	Email
Contact #2 - Department Represer	ntative with knowledge of this project (for general questions and responses)
Matthew John	Director of business development and admisisons
Name (479) 587-1408	Title matt.john@pineyridge.net
Telephone#	Email
Contact #3 - Department Represer responses)	ntative Director or Critical Contact (for time sensitive questions and
Matthew John	Director of business development and admisisons
Name (479) 587-1408	Title matt.john@pineyridge.net
Telephone#	Email

Contract No:	4600034387

21. Technology Access. If the Commodities are electronic information processing hardware or software, including telecommunications hardware or software ("Information Technology"), then the Contractor represents and warrants it shall comply with federal and state law relating to accessibility by persons with visual impairments and nonvisual access standards established by the Division of Information System, which standards can be found at

https://www.dfa.arkansas.gov/images/uploads/procurementOffice/technologyAccessClause.pdf and are included herein by reference, as applicable.

### 22. SIGNATURES

DEPARTMENT SIGNATURE CERTIFIES NO OBLIGATIONS WILL BE INCURRED BY A STATE DEPARTMENT UNLESS SUFFICIENT FUNDS ARE AVAILABLE TO PAY THE OBLIGATIONS WHEN THEY BECOME DUE.

IN WITNESS WHEREOF, the Parties sign and cause this Contract to be executed. Notwithstanding verbal or other representations by the parties, the "Effective Date" of this Contract shall be the date provided in Section 3 above.

CONTRACTOR AUTHORIZED SIGNATURE	DEPARTMENT AUTHORIZED SIGNATURE	
Justin Hoover		
Printed Name	Printed Name	
CEO		
Title .	Title	
2805 E Zion Rd Fayetteville Ar 72703	Arkansas Department of Human Services PO Box 1437 Slot Little Rock, AR 72203-1437	
Address	Address	
Jako Humo		
Signature	Signature	
02/17/2022		
Date	Date	

Contract #:	4600034387	

#### Attachment #1

# **CERTIFICATION OF CONTRACTOR**

Sections A, B and C apply to all service contracts. Sections D and E apply to Professional and Consulting Services contracts only.

A. "I, Justin Hoover	CEO
(Contractor)	(Title)
employee of the State of Arkansas will receive any the execution of this contract that would violate the corporation, the term 'direct or indirect monetary be	nefits' "shall not apply to any regular corporate dividends o a State employee and who owns less than ten percent
	ractor has with any other state government entities. (Not epartments. If no contracts or subcontracts, please put "Not
AK, CO, DE, FL, IA, ID, KY, MD, ME, MT, NC, NM, NV,	OH, OK, TN, WY, DE, IL, NE, VA, AZ, WV, TX
· · · · · · · · · · · · · · · ·	troversies with any state agencies or representing any sas state department? If no controversies, please put
Not applicable	
D. Contractor shall list below, or on an attachment h	nereto, names, addresses, and relationship of those

Name Name	Address	Relationship	
N/A			

persons who will be supplying services to the State at the time of the execution of the contract. If the names are not known at the time of the execution of the contract, the Contractor shall submit the names along with

independent contractors operating under the control of the Contractor (sub-contractors), and nothing herein shall be construed to create an employment relationship between the departments and the persons listed

the other information as they become known. Such persons shall, for all purposes, be employees or

below.

Form SRV-1 Page 8 of 11 DHS 10/20

Contract No: 4600034387

#### CERTIFICATION OF CONTRACTOR CONT'D

**E.** The State has no managerial responsibilities over the Contractor or Contractor's employees. In carrying out this contract, Contractor understands and represents that there is no employment relationship between the contracting parties.

**F.** By checking the box below, the Contractor certifies that Contractor: (1) does not boycott Israel and shall not boycott Israel during the aggregate term of the corresponding Contract.

	i e
۲	Contr

Contractor does not and shall not boycott Israel

#### Attachment #2

# **Calculation of Compensation**

Calculation of Compensation (for Professional & Consulting Service Contracts Only):

**A.** In the table below, provide the various levels of expertise, the number of personnel for each level, the compensation rate, and total for each level, as applicable.

Level of Personnel	Takin William Bila	Number	Compensation Rate	Total for Level
Psychiatrist	2.5		\$145,000.00	\$ 356,400.00
Physician	2		\$65,000.00	\$ 130,000.00
APRN	1		\$100,000	\$ 100,000.00
TOTAL COMPENSATION EXLUSIVE OF EXPENSE REIMBURSEMENT(S)			\$ 586,400.00	

B. In the table below, provide any allowable reimbursable expenses, estimated rates, and a total for each level.

Reimbursable Expense Items (Specify)	Estimated Rate of Reimbursement	Total
N/A		7,444,000
TOTAL REIMBURSABLE EXPENSES		\$ 0.00
Total compensation inclusive of expense	reimbursement:	\$ 586,400.00
•		
Annual Contract Amount:		

Calculation of Services and Commodities (for Technical & General Service Contracts Only):

A. In the table below, as applicable, provide the various services to be rendered, the quantity, cost per item, and total cost.

Services	Quantity	Cost Per Item	Total Cost
N/A			
		TOTAL SERVICES	\$ 0.00

B. In the table below, as applicable, provide the various commodities, quantity, cost per item, and total cost

Commodities	Quantity	Cost Per Item	Total Cost
N/A			
		TOTAL COMMODITIES	\$ 0.00

Total services inclusive of commodities:	\$ 0.00
Annual Contract Amount:	

Contract #:	4600034387	
Contract #:	4600034387	

# Attachment #3

## Source of Funds

**Source of Funds the Department intends to draw on.** This is provided for informational purposes only. It is required under Arkansas Procurement Law and is not a performance obligation of the Department or an unconditional promise to pay from the sources identified.

Fund Source	Identify Source of Funds *	Fund	Fund Center	Amount of Funding	% of Total Contract Cost
State **	Arkansas Medicaid	\$350/Day Per Diem	Arkansas Medicaid	\$ 350.00	50.00 <sup>%</sup>
					%
					%
			handau hadd a handa da a'		%
					%
					%
	<u> </u>		TOTALS	\$ 350.00	50.00 %

Identify whether State general revenue funds (GRF), special revenue funds (SRF), federal funds (FED), or other public funds (Other) are the source. Identify each specific source of SRF, such as special taxes or fees, in the "Identify Source of Funds" column. Similarly, if Other public funds, such as tobacco funds, general improvement funds, etc., are being used to pay the Contractor, these should be specified in the "Identify Source of Funds" column.



# **Brief Treatment Program Overview**

#### I. INTRODUCTION

The Youth with Sexual Behavior Problems Program is designed to enable Youth with Sexual Behavior Problems to understand the destructive impact of their abuses on their victims, families, and themselves and learn responsible means of interacting with others. Residents in the program must account for the abuses they have committed, and for the thoughts, feelings and perceptions they experienced before, during and after each abuse. They must be prepared to evaluate each aspect of their relationships with others, and what sexual behaviors have come to play in those relationships and in their own self perceptions. Additionally, residents must develop a broader understanding of which behaviors and interests contribute to normative, healthy sexuality, and develop new skills for incorporating these in their lives and interactions.

In addition to the Youth with Sexual Behavior Problems Program, Piney Ridge Treatment Center also offers a Magnolia residential treatment program. The Magnolia program is a strengths-based cognitive behavioral program designed for adolescent girls ages 12-17 that are exhibiting high risk sexual behaviors. This gender-specific treatment program addresses issues that manifest specifically in adolescent girls. These behaviors may include but are not limited to promiscuity, sexually harmful behaviors to self, unhealthy sexual boundaries, inappropriate sexual behaviors and pornography usage.

## II. PROGRAM PHILOSOPHY

Sexual thoughts and behaviors are usually very private parts of our lives that are acknowledged in only our most intimate relationships. However, in cases of high risk sexual behavior, sexual aggression or misconduct, it is necessary to discuss these openly in a therapeutic manner for the purpose of reshaping future sexual behaviors. Piney Ridge Treatment Center's Youth with Sexual Behavior Problems Program and the Magnolia program have been designed to enable abusers to do this, and to provide encouragement to utilize every available opportunity to accept responsibility for past and present behaviors.

The Youth with Sexual Behavior Problems Program is based on five (5) principles of treatment:

1. Public safety is the first priority in sexual abuser treatment. For the benefit of past or potential victims, information gained through treatment regarding past offenses and continuing risk factors will be communicated with those responsible for the care and supervision of known sexual abusers. Residents assigned to this program will be afforded the opportunity to participate in this process.

- 2. Sexual development and orientation are multifaceted and multidimensional. Sexual interests and behaviors differ from one person to another, and also within each individual over time.
- Sexual interests and arousal patterns are shaped over time through experience with and
  exposure to sexual behaviors. Each person has the responsibility to manage his/her sexual
  behavior so that no one is hurt.
- 4. Sexual behavior and orientation does not necessarily reveal anything about other aspects of an individual's personality. Youth with sexual behavior problems are capable of being or becoming honest, responsible, and productive citizens.
- 5. Sexually maladaptive/abusive behavior treatment focuses on responsibly managing inappropriate sexual thoughts and impulses, rather than curing them, while also strengthening acceptable sexual interests and behaviors. It emphasizes developing the ability to successfully manage sexuality so that it contributes to one's relationships, rather than interfering in them.

**NOTE:** Piney Ridge Treatment Center recognizes that the population of Youth with Sexual Behavior Problems includes both male and female abusers. However, for the sake of clarity, the terms "he", "his", and "him" as used throughout this document should be understood to apply equally to male and female residents admitted to the Youth with Sexual Behavior Problems Program.

#### **GOALS OF TREATMENT**

The Youth with Sexual Behavior Problems Program involves four phases of treatment, with each of these focusing on one specific goal which must be accomplished before moving to the next phase. Each resident must:

<u>Acknowledge</u> abuses without blaming others, minimizing, or rationalizing.

<u>Describe</u> not only abuses, but also patterns of thought, feeling, and arousal that were involved in the abuses.

<u>Express</u> what role irresponsible sex played in maintaining his view of himself and others, and how this prevented him from expressing his needs and feelings more responsibly. Additionally, each abuser must become willing to articulate present needs and feelings.

<u>Manage</u> sexual thoughts and behaviors so they do not interfere in relationships or hurt others.

# Youth with Sexual Behavior Program Description

ORIENTATION STATUS: At the time of admission, residents will be placed on Observation Status. Privileges and activities at this level are minimal, pending completion of initial assessments and treatment planning. This level will generally last seventy-two (72) hours.

The resident will also be familiarized with the unit rules and program, as well as staff and peers, and should learn basic responsibilities and privileges while assessments are conducted by qualified professionals.

**LEVEL I – ACKNOWLEDGMENT**: The focus of this beginning level of treatment is the disclosure of all sexual offenses, engagement and secrecy strategies, and initial recognition of the impact of sexual abuse on the victim(s). Denial, minimization, projection of blame, and thought distortions are challenged, although these processes will continue throughout the course of treatment as warranted. Disclosure is done initially in individual therapy, in which the "layout" (written description of abuses) is prepared, and is then presented to the therapy group.

This is sometimes the most difficult level of the treatment program, due to the honesty, thoroughness, and sometimes confrontation involved in discussing everything that must be disclosed. Residents will complete a series of therapeutic assignments designed to build awareness of what sexual abuse is, how it was initiated, sustained, and secreted, and what impacts have resulted to the victim and others. Some assignments will be specifically designed or tailored as needed for the individual. (See assignments for this level, appendix I.)

**LEVEL II – DESCRIPTION**: This level emphasizes the recognition and description of behaviors, feelings, perceptions, and thought distortions that accompanied abusive arousal and behaviors over a period of time. Besides describing the various engagement and secrecy strategies through which the offending behaviors were maintained, the resident completes a series of assignments which gradually expose the often subtle grooming behaviors through which he created opportunities to abuse. Excuses, rationalizations, and minimizations used to deny responsibility and overcome transitory guilt are identified and countered at this level of treatment. (See assignments for this level, appendix II.)

**LEVEL III - FEELING/EXPRESSION**: At Level III, the resident is expected to develop the willingness and ability to effectively express to others the inner motivations behind past and present behaviors, rather than just identify the behaviors themselves. This requires the resident to thoroughly evaluate and verbalize his thoughts and feelings before, during, and after his abuses. Identification of their own cycle of abuse, including triggers, thought distortions, and warning signs is then possible. The resident will communicate this information to those in his social support network, and incorporate their feedback in the development of his individual relapse prevention plan.

The resident is also responsible at this level for expressing to peers, staff, and family as appropriate his non-sexual needs and feelings. He is encouraged to take constructive risks in self-disclosure and trust building as steps toward building healthy relationships and self-image. (See assignments for this level, appendix III.)

**LEVEL IV – MANAGEMENT**: Level IV focuses on the development of an individualized, comprehensive relapse prevention plan to be initiated by the resident during this phase of

treatment and maintained upon discharge. Discharge plans and aftercare treatment services are finalized. The resident must arrange for the participation of his social support network in his relapse prevention plan, thus ongoing communication between him and individuals whom he will be in close contact upon discharge is essential. (See assignments for this level, appendix IV.)

The resident, his family, the custodial agencies, and the therapist collaborate on the Safety Plan. This document forms the basis of a behavioral contract between the resident and the community that if strictly adhered to, will place the resident at the lowest possibility of reabuse.

It is important to note that this is a generalized description of how a resident's sexually maladaptive behaviors are addressed within the context of the larger treatment plan. Residents are admitted to the program with a variety of psychiatric diagnosis and histories. Sexually maladaptive behaviors cannot be addressed without addressing these underlying and co-exiting issues / diagnosis. Each resident's treatment plan includes objectives specific to their sexually maladaptive behaviors, in addition to goals and objectives more specific to their unique psychiatric needs.

## TREATMENT MODALITIES

Residents in the Youth with Sexual Behavior Problems Program participate in the following treatment modalities:

- A. INDIVIDUAL THERAPY A minimum of one session per week is conducted with the primary therapist. In addition to issues related to sexual abuses, emphasis is placed on relationship development, communication and problem solving skills, self-awareness, anger management, and relapse prevention. Other treatment issues identified on the Master Treatment Plan are also addressed. Residents in the Children with Sexual Behavior Problems Treatment Track are exposed to techniques of Play Therapy as a treatment intervention.
- B. **GROUP THERAPY** A minimum of three sessions per week, with primary therapist, and Behavioral Health Tech staff present. Groups focus primarily on abuse-related topics, and will also address relationship development, communication and problem solving skills, family interactions, anger management, and relapse prevention. Other identified treatment issues are also addressed. Psycho-educational instruction may be a part of these groups, or additional groups may be scheduled for specific topics and resident needs. Residents in the Children with Sexual Behavior Problems Treatment Track are exposed to techniques of Dynamic Play Therapy as a treatment intervention. Topics to be addressed include:
  - 1. Sexuality and Sex Education
  - 2. Family Roles and Interactions
  - 3. Substance Abuse
  - 4. Legal Processes
  - 5. Thought Distortions
  - 6. Effects of Sexual Abuse on Victims
  - 7. Empathy
  - 8. Self-Talk

- 9. Fantasies and Masturbation
- 10. Cycle of Abuse
- 11. Arousal Reconditioning
- 12. Trauma and Trauma Outcome
- 13. Relapse Prevention
- 14. Relationship Development
- 15. Problem Solving Skills
- 16. Discharge Planning
- C. FAMILY THERAPY Family therapy is conducted according to the resident's Master Treatment Plan, though the nature and frequency of family therapy may be affected by whether there is parent or DFS/DHS guardian involvement. Sessions focus on resolution of family crises resulting from sexual abuse or high risk sexual behaviors, parenting skills, acceptance of authority, development of healthy boundaries and communication patterns, discharge planning, safety planning, relapse prevention, and other identified needs.
- D. **ACTIVITY SERVICES** Activity Coordinator(s) provide a wide range of activity groups to residents with an emphasis on exploration and development of constructive leisure skills, social skills, problem solving and communication skills. Activities are tailored to meet the individual needs of each resident.

# **DISCHARGE, AFTERCARE, AND FOLLOW-UP**

**DISCHARGE**: Discharge planning is initiated at admission. The Discharge Plan is entered into the Master Treatment Plan, to include criteria for discharge, as well as an aftercare plan. Any changes in the discharge plan that are identified are documented in the progress notes by the primary therapist. At each treatment review, the discharge plan is reviewed and updated to include any pertinent additional information.

- 1. <u>Criteria for Continued Stay in Residential Treatment</u>: At least one of the following condition elements shall be met:
  - a. The resident's sexual and/or behavioral disturbances continue to interfere with age-appropriate adaptive functioning and social problem-solving.
  - b. The resident's behavioral disturbances have diminished, but there is continuing significant disturbance in the resident's adaptive and/or psychological functioning.
  - c. New disturbances in behavior, adaptive functioning, and psychological functioning have occurred which meet the criteria for admission to residential level of care.
  - d. During a period of transition, the resident has failed to sustain the progress necessary for discharge to a less intensive level of care.
  - e. The clinical picture shall indicate the resident has sufficient strength, including intellectual potential, to attain goals in residential treatment which are crucial to his ongoing growth and development.

- 2. <u>Criteria for Discharge from Residential Treatment</u>: A resident will be discharged based upon consideration that a significant improvement has been made and all of the following criteria apply:
  - a. The treatment plan goals have been substantially met.
  - b. The resident is not considered an immediate danger to self, others or property.
  - c. The resident is capable of sustained independent functioning at age appropriate level.
  - d. The presence of motivation for ongoing treatment in the appropriate rehabilitation program or community outpatient or other aftercare resource.
  - e. The family or custodial designee exhibits an agreement and ability to provide for the resident's specific needs.
  - f. Ability to function in a less restrictive environment.
- 3. A resident may also be discharged for the following reasons:
  - a. Necessity for medical treatment that requires hospitalization.
  - b. Necessity for emergency psychiatric treatment that requires acute care psychiatric hospitalization.
  - c. AMA discharges for the following reasons: Due to lack of parental/ guardian support of treatment plan, or parental/ guardian request for early discharge.
- 6. **AFTERCARE AND FOLLOW-UP**: Once the discharge plan has become finalized, each resident and family will receive an aftercare plan. This document will outline areas of treatment that are to be continued after discharge. Specifically, outpatient therapy including therapists and appointment times, medication instructions, medical follow up, etc. are outlined in detail.

A referral catalogue which identifies regional programs, practitioners, agencies and services shall be maintained in an accessible location within the facility. The referral catalogue will list the program or provider name, address, phone number and contact person or position. It will define the service, briefly specify appropriate client characteristics and, if available, program costs.



# Budget - Piney Ridge Treatment Center

Salaries Direct Care Staff	\$ 2,817,899
Salaries Support Staff	\$ 4,140,086
Benefits	\$ 1,337,590
Professional Fees	\$ 871,780
Supplies	\$ 379,613
Occupancy	\$ 1,040,098
Travel	\$ 209,667
Equip	\$ 017,351
Insurance	\$ 293,359
Purchased Services	\$ 2,642,955
Management / Indirect	\$ 1,369,670
Margin	\$ 2,841,932
Patient Days	35,924
Daily Rate	\$ 500.00



POLICY: Non-Discrimination and Harassment POLICY #: 2C-05 DEPARTMENT: Administration SECTION: **Human Resources EFFECTIVE DATE:** 01/2015 **REVISION DATE:** 04/2015, 12/2015, 06/2018 ADMINISTRATOR/APPROVED BY: TITLE: CEO

#### I. PURPOSE:

To establish guidelines for employment practices and personnel actions at Piney Ridge Treatment Center to provide a workplace free from improper discrimination, harassment, or disruptive behavior.

#### II. POLICY:

- A. Piney Ridge Treatment Center is committed to maintaining an inclusive work environment that accepts the differences in employees' cultures, ages, ethnicities, gender, physical and mental abilities, and life styles. Piney Ridge Treatment Center prohibits any form of discrimination or harassment in employment practices or personnel actions, including but not limited to: hiring, promotion, transfer, compensation, participation in training or educational activities or programs, discipline, and terminations.
- B. Piney Ridge Treatment Center will not discriminate against any employee in regard to:
  - Race
  - 2. Creed
  - 3. Color
  - 4. Religion
  - 5. National Origin
  - 6. Sex
  - 7. Age
  - 8. Physical or mental disability unrelated to an individual's ability to perform the essential functions of a particular job
  - 9. Status as a Vietnam veteran or other qualified disabled veteran
  - 10. Any other protected class status in accordance with applicable state, federal, and local laws.
- C. Sexual harassment is defined as unwanted verbal and/or physical conduct of a sexual nature by any employee, supervisor, manager, or vendor including sexual advances, requests for sexual favors, or other such conduct. Regardless of the form, sexual harassment will not be tolerated in the workplace.
- D. Piney Ridge Treatment Center will not tolerate any form of harassment including bullying. Any conduct or behavior that is perceived as intimidating, hostile, or offensive work environment is strictly prohibited.

FUNCTION: Administration: Human Resources SUBJECT: Non-Discrimination and Harassment

Page 2 of 2

- E. Workplace bullying is defined as repeated, mistreatment of one or more persons (the targets) by one or more perpetrators.
- F. Workplace bullying is considered abusive conduct that is:
  - 1. Threatening, humiliating, or intimidating;
  - 2. Interferes with work or which prevents work from getting done; or
  - Verbal abuse.

#### III. PROCEDURE:

- A. If an employee believes they are being subjected to discrimination or harassment of any kind by a co-worker, manager, supervisor, or other individual (whether employed by the Company or not), or if they believe their employment is being adversely affected by such conduct, they should report the alleged act immediately to their supervisor, department head, or Human Resources Representative. Employees may also report discrimination or harassment to Corporate Human Resources or the Compliance Hotline.
- B. Any claim of harassment or discrimination will be investigated by the facility Human Resources Representative. Based on the offense, appropriate disciplinary actions will be taken against any employee who violates this policy up to and including termination.

#### IV. NON-RETALIATION:

A. Employees can report incidents without fear of retaliation. Retaliation against individuals who report incidents of discrimination or harassment or who participate in the investigation will not be tolerated, and any individual who violates this policy will be subject to disciplinary action up to and including termination.