# Renew Arkansas – Email to Beneficiaries (English)

Our Renew Arkansas campaign is designed to make sure that all eligible Arkansans on Medicaid keep their coverage. As Medicaid renewal letters are going out, you need to do two things:

1. **Check your mail** – The Arkansas Department of Human Services will mail you a letter about your Medicaid coverage. This letter will also tell you if you need to complete a renewal form to see if you still qualify for Medicaid.
2. **Complete your renewal form** – Fill out the form and return it to Arkansas Medicaid right away to avoid losing Medicaid coverage if you are eligible.

It really is that simple – *Look for your Medicaid renewal form. Fill it out. Send it back.* If you are still eligible for Medicaid, this will make sure you keep your coverage.

If you haven’t updated your contact information with Arkansas Medicaid recently, do it now.

It’s important for us to have your current mailing address, phone number, and email address so we can make sure you get your Medicaid renewal letter and any other important information.

You can update your information on the phone, online, or in-person:

1. Call the **Renew** **Arkansas** hotline at **855-372-1084**
2. Go online at [**access.arkansas.gov**](https://access.arkansas.gov/)
3. Visit your **local DHS county office** to update your information (*find your local office* [*here*](https://humanservices.arkansas.gov/find-a-county-office/))

To get more information about Renew Arkansas, visit [**ar.gov/renew**.](https://humanservices.arkansas.gov/divisions-shared-services/medical-services/update-arkansas-2/)